

TOSHIBA

**USB 2.0 PORTABLE
EXTERNAL HARD DRIVE**

**QUICK INSTALL GUIDE
LIMITED WARRANTY**

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SYSTEM REQUIREMENTS*

- Microsoft® Windows® 2000, XP or Vista
- Mac® OS X® 10.3.9 or later
- Available USB 2.0 Port **

IMPORTANT: IT IS RECOMMENDED THAT YOU INSTALL THE LATEST SERVICE PACKS AND UPDATES TO OBTAIN THE HIGHEST PERFORMANCE AND RELIABILITY.

NOTE:

- * Compatibility may vary depending on user's hardware configuration and operating system.
- ** For the few computers that limit bus power, a special USB power cable is required, for additional information please visit www.toshibastorage.com.

CAPACITY CALCULATION

One Gigabyte (1GB) means $10^9 = 1,000,000,000$ bytes using powers of 10. A computer operating system, however, reports storage capacity using powers of 2 for the definition of $1\text{GB} = 2^{30} = 1,073,741,824$ bytes, and therefore shows less storage capacity. Available storage capacity will also be less if the computer includes one or more pre-installed operating systems, pre-installed software applications, or media content. Actual formatted capacity may vary.

CONNECTING THE TOSHIBA PORTABLE EXTERNAL HARD DRIVE

1. Connect the USB cable to the Toshiba Hard Drive.
2. Connect the USB cable to the computer.

DISCONNECTING THE DRIVE

Windows

1. Double-click the 'Safely Remove Hardware' icon in your system tray.
2. Select the 'USB Mass Storage Device' from the window and click on 'Stop'.
3. Then click on 'OK' to confirm and wait for the confirmation dialog.
4. Disconnect the cable(s) from the Toshiba Portable External Hard Drive.

Macintosh

1. Locate the Toshiba Portable External Hard Drive icon on the desktop.
2. Drag the icon to the Trash icon in the dock.
3. When the icon disappears from the desktop, disconnect the cable(s) from the Toshiba Portable External Hard Drive.

INSTALLING THE BACKUP SOFTWARE

Windows

1. Make sure the Toshiba Portable External Hard Drive is connected to the computer using the included USB cable.
2. On the desktop, double-click My Computer.
3. Double-click the icon for the Toshiba Portable External Hard Drive.
4. Double-click the file Shadow for PC .
5. Follow the on-screen instructions to install the software.

Macintosh

1. Make sure the Toshiba Portable External Hard Drive is connected to the computer using the included USB cable.
2. On the desktop, double-click the icon for the Toshiba Portable External Hard Drive.
3. Double-click on Shadow for Mac.dmg .
4. Review and agree to the license agreement.
5. Drag backup application icon to your Applications folder.
6. Open your Application folder and double-click the NTI Shadow icon to setup your first backup.

TECHNICAL SUPPORT INFORMATION

Toshiba Storage Device Division Technical Support personnel are available to answer your questions Monday to Friday, 6:00AM to 5:00PM (Pacific Time) at (510) 651-6798, or at sdd_techhelp@pcs-sj.com.

THREE (3) YEAR WARRANTY

Toshiba America Information Systems, Inc.
Storage Device Division
9740 Irvine Boulevard
Irvine, California 92618
(949) 583-3000
www.toshibastorage.com

WHAT DOES MY LIMITED WARRANTY COVER?

Toshiba America Information Systems, Inc. (Toshiba) warrants that this Product (Product) is free from defects in materials or workmanship under normal use for a period of three (3) years from the date of original purchase when purchased new from Toshiba or a Toshiba authorized reseller in the United States of America, United States Territories, and Puerto Rico. After three (3) years this Limited Warranty shall be void. You may be required to provide proof of purchase as a condition of receiving warranty service.

During the warranty period, Toshiba will, in its sole discretion, restore the Product to working order in accordance with factory specifications in effect at the time the Product was manufactured or replace the defective Product with a product that is at least equivalent to the original Product. The replacement Product is warranted for ninety (90) days or the remainder of the warranty period of the original Product, whichever is longer. Toshiba reserves the right to use reconditioned parts that are equivalent or superior to original factory specifications.

WHERE IS THIS LIMITED WARRANTY VALID?

This Limited Warranty is valid only within the United States, United States Territories and Puerto Rico.

WHAT IS NOT COVERED BY THIS LIMITED WARRANTY?

- Service made necessary by accident, misuse, abuse, neglect, improper installation, improper maintenance, improper connection with any device or software, or modifications to the Product not approved in writing by Toshiba.

- Repair or replacement of covers, plastics, or cosmetic parts such as interior or exterior finishes or trim, and damage caused by normal wear and tear
- Service made necessary by any external cause, including fire, theft, acts of God, power failures, surges or shortages, lightning, other disasters, or repairs by persons other than those authorized by Toshiba to service the Product
- Service on Product purchased outside the United States, United States Territories and Puerto Rico.
- Service made necessary by use of incompatible third party products
- On-site service and repair of the Product
- Damage caused by use of the Product outside the usage or storage parameters set forth in the Quick Install Guide
- Damage from use of parts not manufactured or sold by Toshiba
- Service on any Product used in a critical application (defined below)

You are responsible for payment for any repair or replacement outside the scope of this Limited Warranty.

HOW DO I OBTAIN WARRANTY SERVICE?

In order to obtain warranty service, please contact Toshiba's authorized service center at (510) 651-6798 or at sdd_repair@pcs-sj.com.

Alternatively you can request an RMA online as follows:

- Go to www.toshibastorage.com
- Select **Services & Support** and then select **Hard Drives & Optical Drives Services & Support**
- Select **Hard Drive Repair Center**
- Scroll down to **Request a HDD Return Authorization (RMA) number**
- Follow the on-screen instructions to complete the online request form.
- Within 24 hours the system will generate an RMA number which will automatically be emailed to you.

You must pre-pay all transportation and insurance charges for shipment of the Product to the authorized service center, and properly pack the Product for shipment in the original packaging or equivalent. You will not be reimbursed for this expense. If the Product is not insured, and the Product is lost or damaged during transit, you are responsible for such loss or damage.

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YOU MUST READ AND FOLLOW ALL SET-UP AND USAGE INSTRUCTIONS IN THE QUICK INSTALL GUIDE. IF YOU FAIL TO DO SO, THIS PRODUCT MAY NOT FUNCTION PROPERLY AND YOU MAY LOSE DATA OR SUFFER OTHER DAMAGE. TOSHIBA, ITS AFFILIATES AND SUPPLIERS DO NOT WARRANT THAT OPERATION OF THIS PRODUCT WILL BE UNINTERRUPTED OR ERROR FREE.

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CRITICAL APPLICATIONS

This Product is not designed for any Critical applications. Critical applications means life support systems, medical applications, connections to implanted medical devices, commercial transportation, nuclear facilities or systems or any other applications where product failure could lead to injury to persons or loss of life or catastrophic property damage. ACCORDINGLY, TOSHIBA DISCLAIMS ANY AND ALL LIABILITY ARISING OUT OF THE USE OF THE PRODUCT IN ANY CRITICAL APPLICATIONS. IF YOU USE THE PRODUCT IN A CRITICAL APPLICATION, YOU, AND NOT TOSHIBA, ASSUME FULL RESPONSIBILITY FOR SUCH USE. FURTHER, TOSHIBA RESERVES THE RIGHT TO REFUSE TO SERVICE ANY PRODUCT USED IN A CRITICAL APPLICATION, AND DISCLAIMS ANY AND ALL LIABILITY ARISING OUT OF TOSHIBA'S SERVICE OR REFUSAL TO SERVICE SUCH PRODUCT.

REGULATORY COMPLIANCE

The device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installation. This device generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to television and radio communications. However, there is no guarantee that interference will not occur in a particular installation. Any changes or modifications made to the device, connection method and/or cables may void the users authority to operate this device.

DECLARATION OF CONFORMITY

This product is in conformance with Part 15 of the FCC Rules and Regulations for Information Technology Equipment. Operation of this product is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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