



# OPERATING AND INSTALLATION INSTRUCTIONS

MODEL NO.  
**SB 461**

## TECHNICAL DETAILS

### MODEL NO. SB 461

Voltage: 230/240 Volts AC 50Hz

Wattage: 10.5/11.4 kW

Height: 1290mm

Width: 550mm

Depth: 595mm

This appliance complies with: European Council Directive 73/23/EEC.  
EMC Directive 89/336/EEC.  
CE Marking Directive 93/68/EEC.

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## PREFACE

Dear Customer,

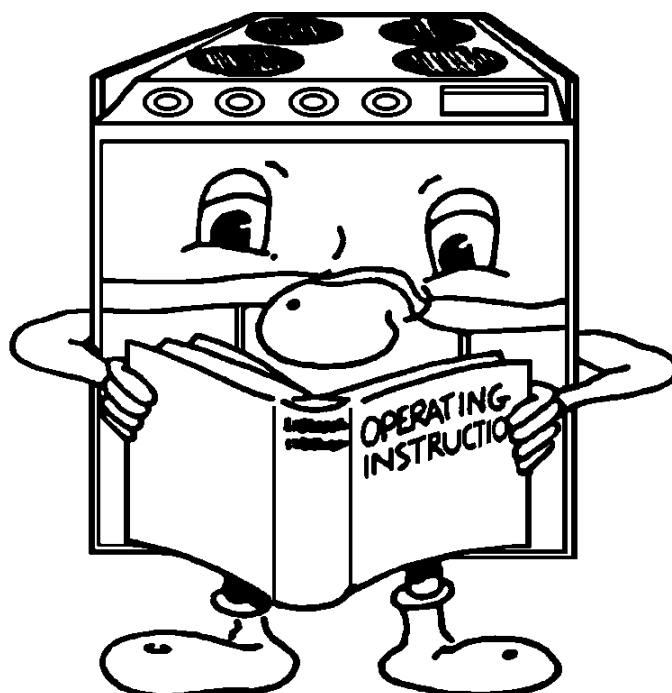
Thank you for buying a Tricity Bendix cooker. With our 80 years experience in developing and manufacturing the very best in U.K. cookers, you can be assured that you have purchased a hard working, reliable, quality product.

Tricity Bendix cookers comply with British Standard safety and performance requirements. They have been approved by BEAB (British Electrotechnical Approvals Board) and are covered by a 12 month parts and labour guarantee.

To get the best from your new Tricity Bendix cooker, we ask that you PLEASE READ THESE INSTRUCTIONS CAREFULLY. Particular attention should be made to cooking times and temperatures which may differ from your previous cooker.

It is most important that this instruction book is retained with the appliance for future reference. Should the appliance be sold, or if you move house and leave the appliance, always ensure that the book remains with the appliance. This will enable the new owner to be acquainted with the functioning of the appliance and the relevant warnings.

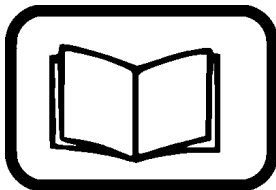
Please read the whole instruction book before attempting to use the appliance ensuring you follow the recommendations given.



## SAFETY

THESE WARNINGS ARE PROVIDED IN THE INTERESTS OF YOUR SAFETY. ENSURE THAT YOU UNDERSTAND THEM ALL BEFORE INSTALLING OR USING THE COOKER.

PLEASE  
READ  
CAREFULLY



### BEFORE INSTALLATION



This appliance is heavy and care **must** be taken when moving it.



**Ensure** that all packaging, both inside and outside the appliance, has been removed before the appliance is used.

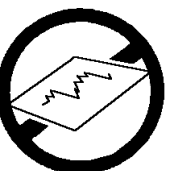


**Do not** try to move the appliance by pulling the door handles.

The electrical installation work **must** be undertaken by a qualified electrician/competent person.



**It is dangerous** to alter or modify the specifications of the product in any way.



Do not use the cooker if the ceramic glass is damaged. If a fault or crack becomes visible during cooking, disconnect the cooker immediately from the electricity supply and contact the Customer Service Centre. **Do not** place silver foil or plastic containers on ceramic glass.



After installation, please dispose of the packaging with due regard to safety and the environment.

### DURING OPERATION



**Do not** use this appliance if it is in contact with water. **Never** operate it with wet hands.



This appliance is designed to be operated by adults. Young children **must not** be allowed to tamper with the product or play with the controls.

Accessible parts especially around the grill area may become hot when the appliance is in use. Children should be **kept away** until it has cooled.



Take **great care** when heating fats and oils as they will ignite if they become too hot.

This product has been designed for cooking edible foodstuffs only, and **must not** be used for any other purposes.



**Never** place plastic or any other material which may melt in the oven or on the hob.



**Ensure** cooking utensils are large enough to contain foods to prevent spillages and boil overs.



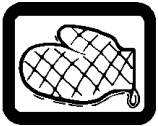
The handles of saucepans which are smaller than the heated area on the hob will become hot. **Ensure** your hand is protected before handling the pan.



**Take care** to follow the recommendations given for tending the food when grilling.



**Do not** leave the handle in position when grilling as it will become hot.



**Always** use oven gloves to remove and replace food in the oven. Similarly always use oven gloves to remove and replace the grill pan handle when grilling. Recommendations given on page 17.



**Ensure** that you support the grill pan when it is in the withdrawn or partially withdrawn position.

**Ensure** that all vents are left unobstructed to ensure ventilation of the oven cavity.

**Ensure** that the anti-tilt shelves are put in place correctly. Refer to instructions on page 19 and 21.

**Never** line any part of the appliance with aluminium foil.



**Always** stand back from the appliance when opening the oven door to allow any build up of steam or heat to release.



**Do not** place sealed cans or aerosols inside the oven. They may explode if they are heated.

Do not leave the hotplates switched on for long periods when not covered by a saucepan. The controls may overheat.

## AFTER USE



**Ensure** that all control knobs are in the OFF position when not in use.

For hygiene and safety reasons this appliance should be kept clean at all times. A build-up of fats or other foodstuffs could result in a fire, especially in the grill pan.



**Do not** leave utensils containing foodstuffs, e.g. fat or oil in or on the appliance in case it is inadvertently switched ON.

Cookers and hobs become **very hot**, and retain their heat for a long period of time after use. Children should be kept well away from the appliance until it has cooled.

## GENERAL



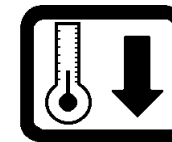
**Under no circumstances** should repairs be carried out by inexperienced persons as this may cause injury or serious malfunction. This product should be serviced by an authorised Service Engineer and only genuine approved spare parts should be used. Details of servicing and repair arrangements are given on page 31 of this book.



**Do not** stand on the appliance or on the open oven door.



**Do not** hang towels, dishcloths or clothes from the appliance or its handle. They are a safety hazard.



Always switch off the cooker at its power point and allow it to cool before any maintenance or cleaning work is carried out.



Only clean this appliance in accordance with the instructions given in this book. Extreme care must be taken when using a ceramic hob scraper.

Your safety is of paramount importance.

Therefore, if you are unsure about any of the meanings of these WARNINGS contact the:

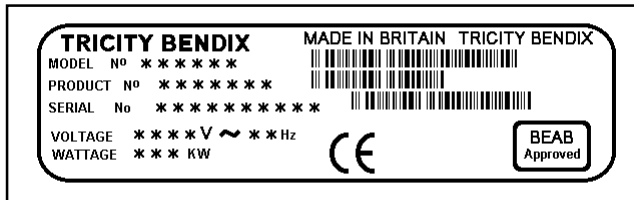
Consumer Care Department  
Telephone (01635) 525542

## INTRODUCTION

### WARNING: THIS APPLIANCE MUST BE EARTHED

#### RATING PLATE

Record the model, product and serial numbers on the back cover of this instruction book, from the rating plate. This is situated on the lower front frame of the appliance and can be seen upon opening the oven door.



The appliance must be protected by a suitably rated fuse or circuit breaker. The rating of the appliance is given on the rating plate.

#### INSTALLATION

If your cooker has been damaged in transit, contact your supplier immediately. **DO NOT** attempt to install it.

Your cooker left the factory fully packaged to protect it from damage. If it is delivered without packaging and damage has occurred, the manufacturer cannot accept responsibility. Contact your supplier for advice.

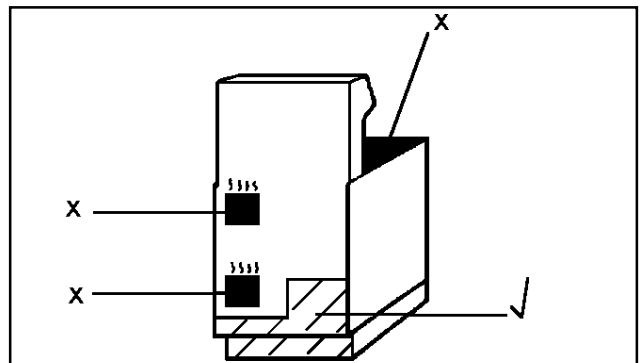
Once the packaging has been removed the cooker should only be moved by hand. **DO NOT** use a sack barrow or any other aid to lift the cooker as damage may occur.

Connection to the electricity supply must be carried out by a qualified electrician/competent person.

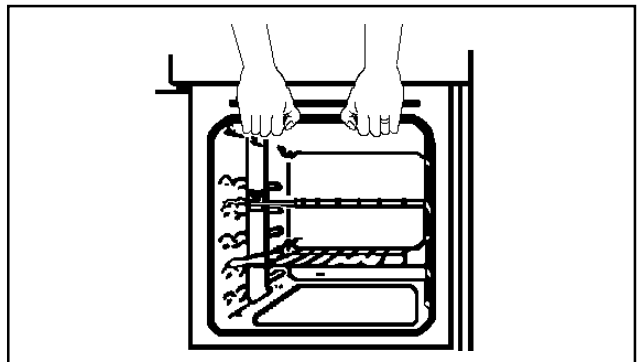
The electrical connection should be made using a double pole isolating switch (cooker socket) with at least 3mm contact separation. The cable must have conductors of sufficiently high cross-sectional area to prevent overheating and deterioration.

Six square millimetres (6.00mm<sup>2</sup>) is the recommended cross-section area.

The cable should be routed away from potentially hot areas marked by X in the diagram below.



To move the cooker, open the main oven door and lift the cooker by holding inside the top of the compartment.

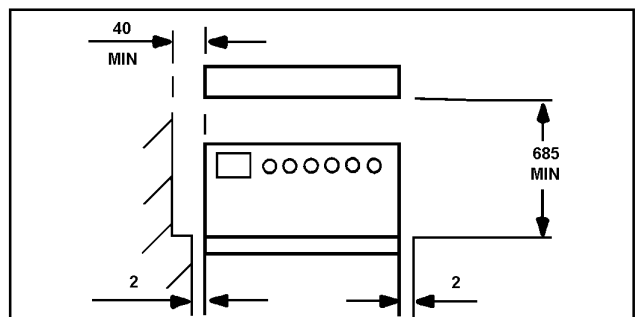


This is a type Y appliance which means it is free-standing and can be fitted with cabinets on one or both sides. It may also be fitted in a corner setting.

Side walls which are above hob level should be protected by heat resistant non-combustible material and **MUST NOT** be nearer than 40mm to the hob side.

A nominal air gap of 2mm all around the cooker is required to enable the cooker to be moved into position.

Overhanging surfaces or a cooker hood should be a minimum of 685mm above the hob.



It is important to ensure that the appliance is level after installation. Levelling feet are fitted to the front of the appliance to accommodate uneven floors.



## REVERSIBLE MAIN OVEN DOOR

If you require the oven door to be hinged on the opposite side, you will need to contact a qualified Service Engineer. See page 32 for your nearest Service Centre. PLEASE NOTE that a charge will be made.

## GENERAL NOTES ON USING YOUR COOKER

We suggest that you run all the elements for a short period to burn off any residue from their surfaces.

To do this, run the ovens at 220°C for approximately 45 minutes. The procedure should be repeated with the grill for approximately 5 - 10 minutes.

During this period an unpleasant odour may be emitted, it is therefore advisable to open a window for ventilation.

## ABOUT CONDENSATION AND STEAM

When food is heated it produces steam similar to a boiling kettle. The ovens are vented to allow some of this steam to escape. However, always stand back from the appliance when opening the oven door to allow any build up of steam or heat to release.

If the steam comes into contact with a cool surface on the outside of the appliance, e.g. a trim, it will condense and produce water droplets. This is quite normal and is not caused by a fault on the appliance.

To prevent discolouration, regularly wipe away condensation and also soilage from surfaces.

For your safety wallcoverings at the rear of the appliance should be securely fixed to the wall.

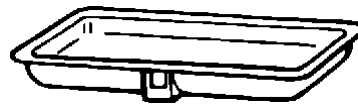
## PUSH TO TURN CONTROLS

The control knobs must be pushed in towards the panel before they can be turned or adjusted.

## GRILL AND OVEN FURNITURE

The following items of oven furniture have been supplied with the cooker:

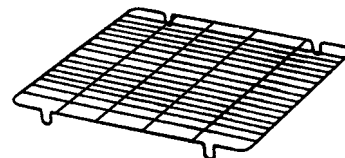
1 grill pan



1 grill pan handle



1 grill pan grid



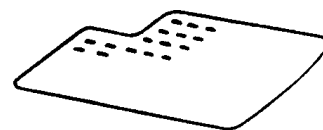
1 grill deflector



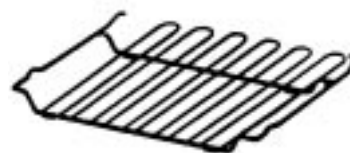
1 meat tin



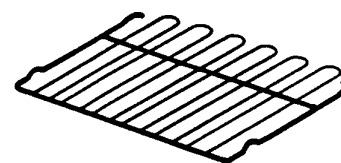
1 trivet



1 cranked shelf for grilling and top oven cooking only



2 straight shelves for main oven cooking

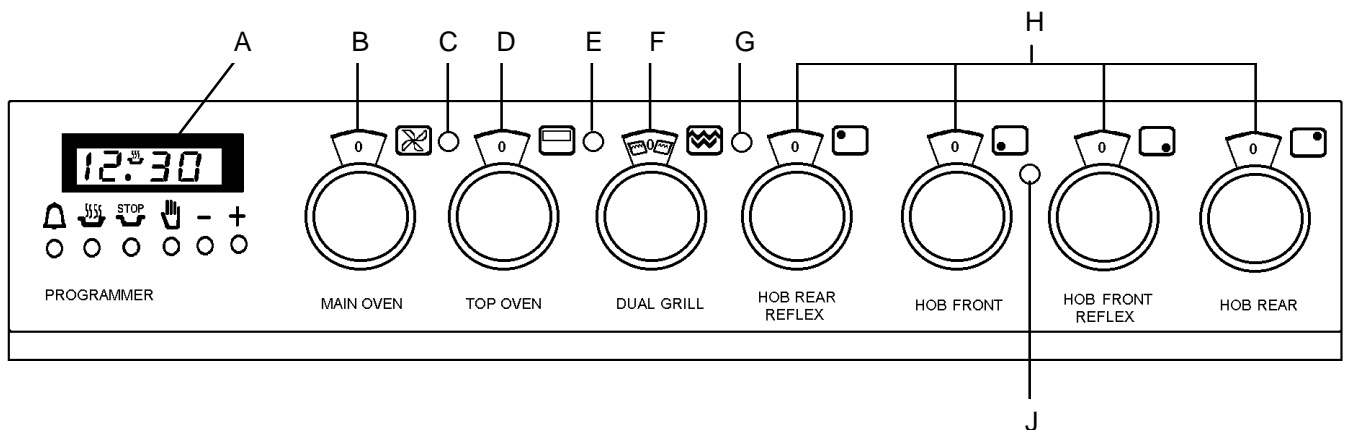


Scuffing of the Stayclean oven lining by the oven furniture pack may occur during transit.

These marks will disappear after the oven elements have been burnt off for the first time.

# GETTING TO KNOW YOUR COOKER

## THE CONTROL PANEL



## FEATURES

- A - Programmer
- B - Main Oven Temperature Control
- C - Main Oven Indicator Neon
- D - Top Oven Temperature Control
- E - Top Oven Indicator Neon
- F - Dual Grill Control
- G - Grill Indicator Neon
- H - Hotplate Controls
- J - Hob Indicator Neon

# THE PROGRAMMER

## KEY

- A AUTO DISPLAY
- B MINUTE MINDER BUTTON
- C COOKING HOURS BUTTON
- D STOP TIME BUTTON
- E COOKING SYMBOL
- F MANUAL SELECTOR BUTTON
- G DECREASE CONTROL
- H INCREASE CONTROL

## NOTE:

**STEP 1 BELOW MUST BE FOLLOWED BEFORE THE OVEN WILL OPERATE MANUALLY.**

### 1. SET THE TIME OF DAY

When the electricity supply is first switched ON, the display will flash both 0.00 and AUTO. See Fig. 1.

Press the two buttons marked (🔊) and (STOP) press the increase control button (+) and, if necessary, the decrease control button (-) until the correct time on the 24 hour clock is reached, e.g. 10.00am as Fig. 2.

**Note: The increase and decrease control buttons operate slowly at first, and then more rapidly. They should be pressed separately.**

The AUTO symbol will go out when the correct time of day is set. See Fig. 2.

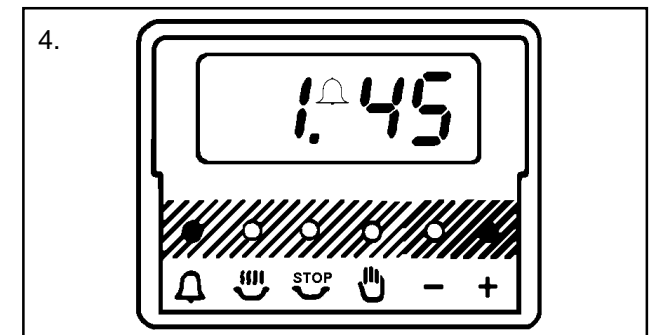
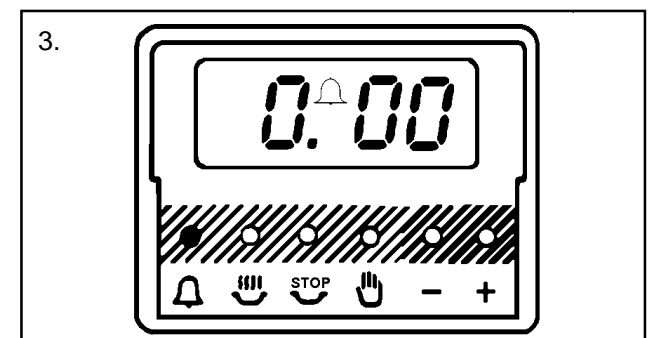
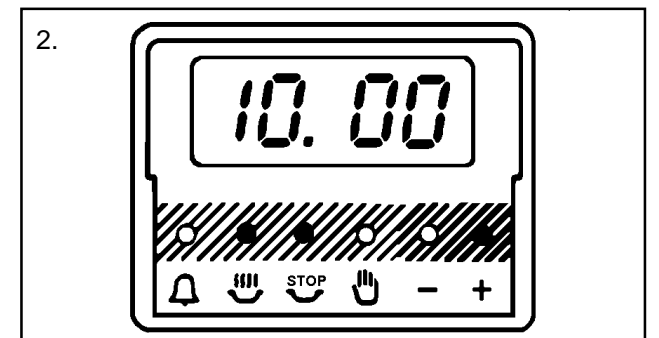
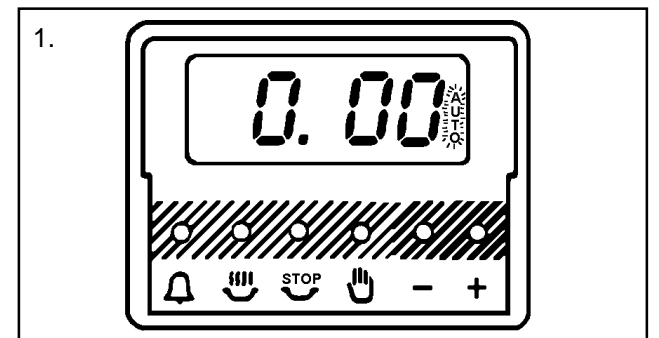
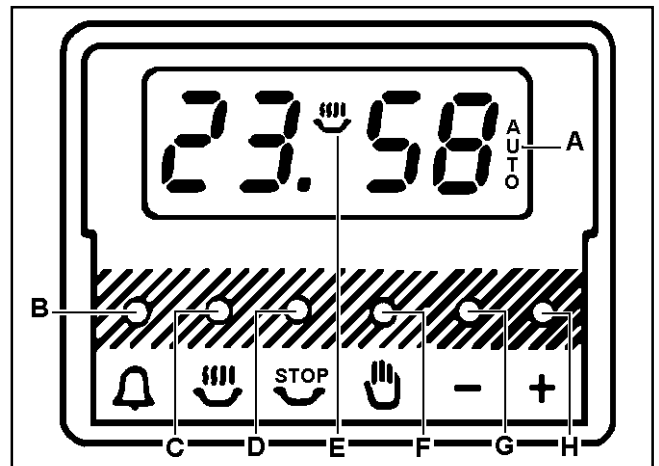
### 2. THE MINUTE MINDER

The minute minder gives an audible reminder at the end of any period of cooking up to 23 hrs 59 mins. It is not part of the automatic control.

To set, press the minute minder button (🔊) and the digital display will read 0.00 and the bell symbol will glow, as Fig. 3.

Press the increase control (+) until the display indicates the interval to be timed, e.g. 1 hr 45 mins as Fig. 4.

**NOTE: This must be completed within 4 seconds of first pressing the minute minder button.**



Release the minute minder button and the display will return to the time of day after 5 seconds.

During the operation of the minute minder, the remaining time period can be shown in the display by pressing the minute minder button (🔔). See Fig. 5.

The minute minder will sound intermittently, for up to 2 minutes and the bell symbol will flash at the end of the timed period. The sound can be stopped by pressing any of the 4 left hand side buttons.

### 3. HOW TO SET THE OVEN TIMER CONTROL

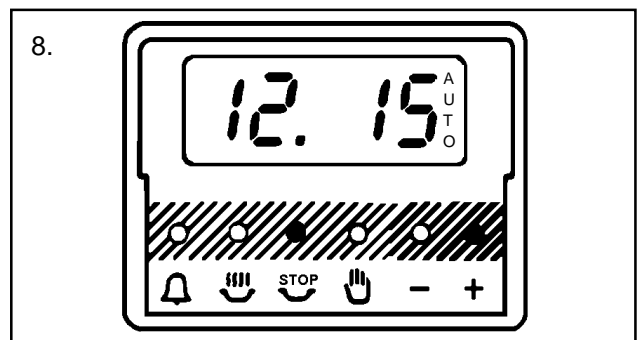
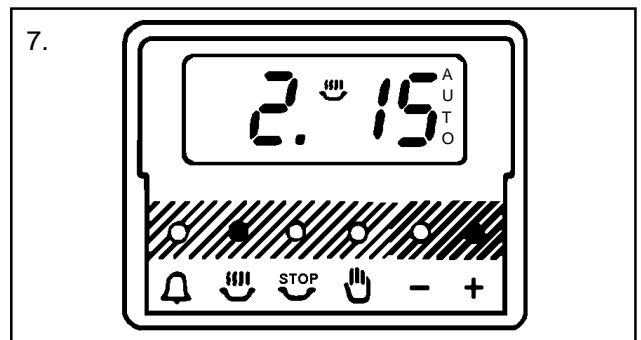
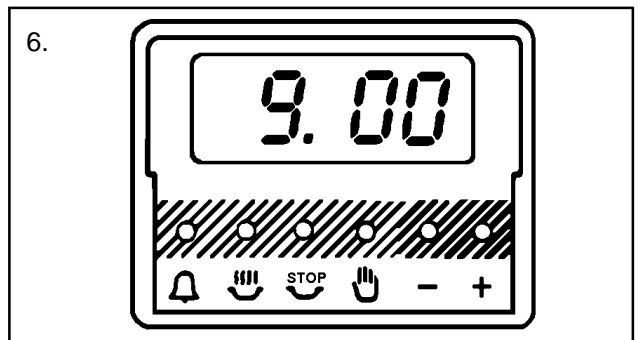
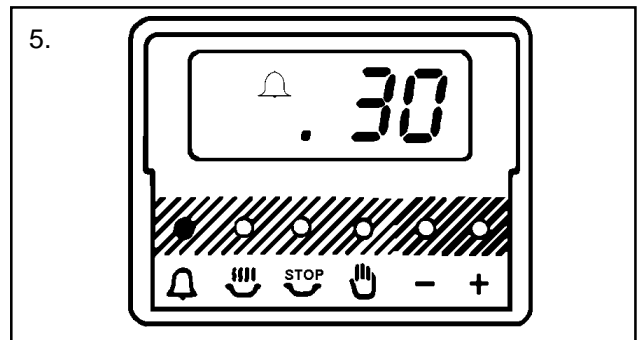
When using the timer control for the very first time, it is advisable to let it operate while you are at home. The displays can be checked to show that it is operating correctly and you will then feel confident to leave a meal to cook automatically in the future.

#### A) TO SET THE TIMER TO SWITCH ON AND OFF AUTOMATICALLY

- i) Ensure the electricity supply is switched ON and that the correct time of day is displayed, e.g. 9 a.m. as Fig. 6.
- ii) Place food in oven.
- iii) To set the Length of Cooking Time, press the cooking hours button (🔥) press the increase control (+) until the cooking time is displayed, e.g. 2 hrs 15 mins. Fig. 7.
- iv) Release the buttons. The AUTO display and cooking symbols will glow.



**Remember, this must be completed within 4 seconds of first pressing the cooking hours button.**

- v) Set the STOP time. Press the stop time button (STOP), press the increase control (+), until the required stop time is displayed, e.g. 12.15 p.m. Fig. 8.
- vi) Release the buttons. The cooking symbol will go out and the time of day will be displayed after 5 seconds.
- vii) Set the oven control to the required temperature. The oven indicator neon should be OFF and the AUTO display will glow.



**Note:** When the automatic timed period starts, the oven neon will cycle ON and OFF during cooking.


#### B) TO SET THE TIMER TO SWITCH OFF ONLY

- i) Ensure the electricity supply is switched ON and that the correct time of day is displayed, e.g. 10.00 am. Fig. 9.
- ii) Place food in oven.
- iii) To set the Length of Cooking Time, press the cooking hours button (  ), press the increase control ( + ) until the cooking time is displayed, e.g. 2 hrs 15 mins. Fig. 10.
- iv) Release the buttons. The AUTO display will glow and the time of day will be displayed after 5 seconds.
- v) Set the oven temperature. The oven indicator neon should come on.
- vi) To check the stop time during the cooking period, simply press the stop time button (  ) and the stop time will be displayed. Fig. 11.

#### 4. RETURNING THE COOKER TO MANUAL OR TO CANCEL AN AUTOMATIC PROGRAMME

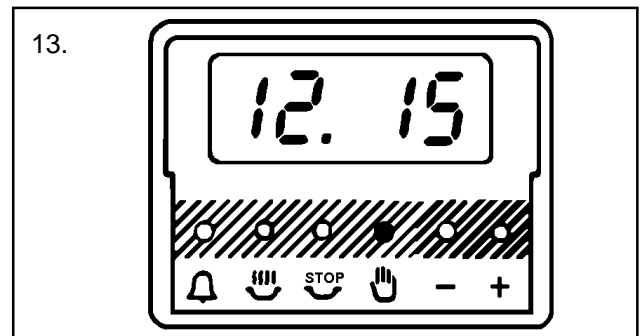
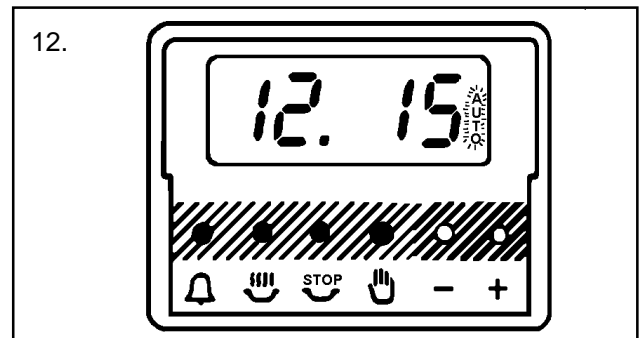
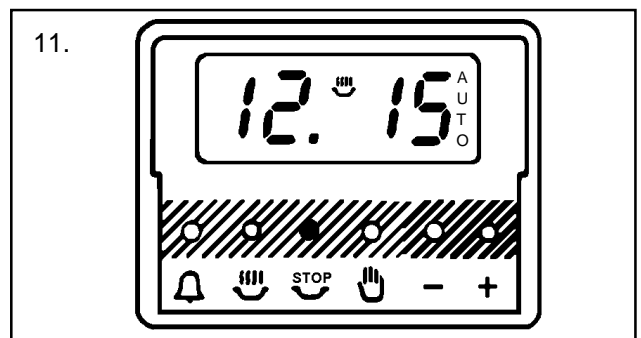
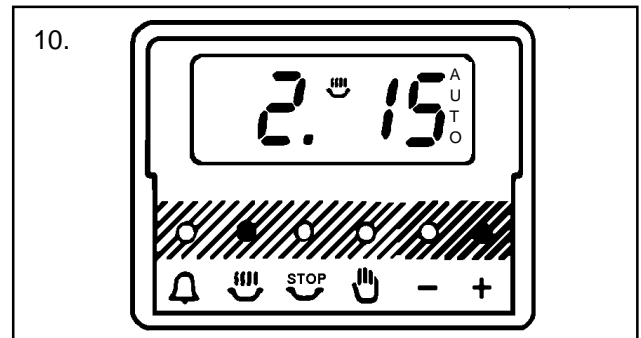
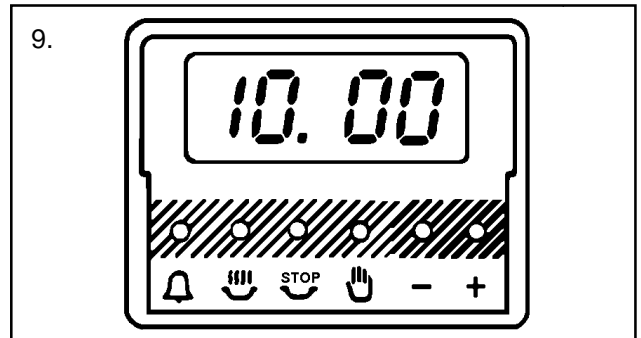
At the end of a timed cooking period, the AUTO light will flash and a bleeper will sound for up to 2 mins. This can be stopped by pressing any of the 4 left hand side buttons. Fig. 12.

Turn the oven temperature control to the OFF position. The AUTO display will continue to flash.


Press (  ) button. The AUTO display will go out. Fig. 13.

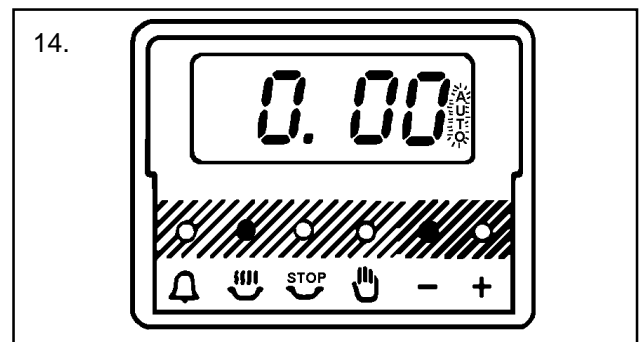
Turn the oven control ON to check that the oven operates manually. The oven indicator neon will glow.

Turn all oven controls OFF. No indicator neon should be illuminated.



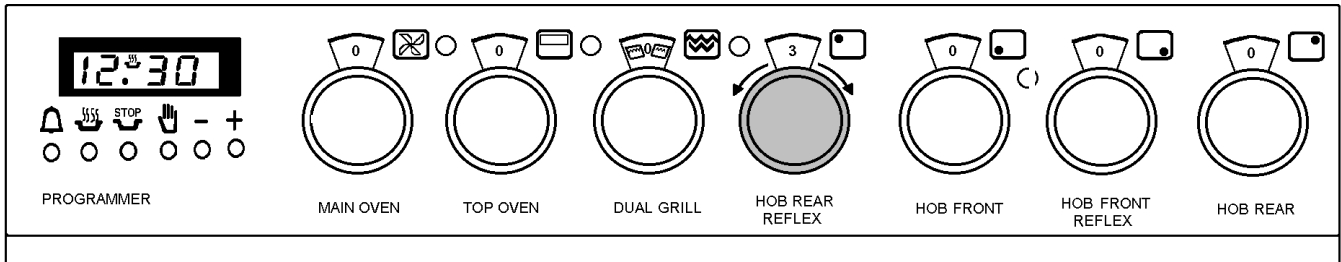
## 5. THINGS TO NOTE

- \* The time of day cannot be altered whilst the AUTO symbol is lit.
- \* A programme may be cancelled by returning the cooking hours to zero. Press the cooking hours button (  ) depress ( - ) button until 0.00 is displayed. Fig. 14.
- \* Release all buttons. The AUTO display will now flash and acts as a reminder to reset the appliance to manual.
- \* See pages 20 and 22 for advice on automatic cooking.



## THE CERAMIC HOB

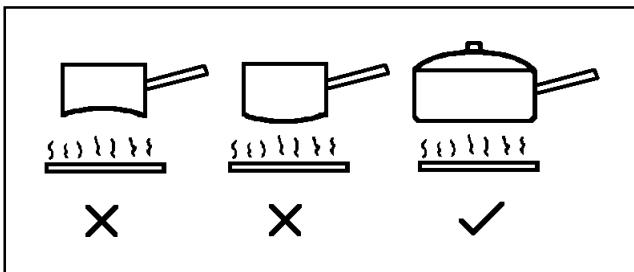
**CAUTION: DO NOT USE THE APPLIANCE IF THE CERAMIC GLASS IS DAMAGED. IF A FAULT OR CRACK BECOMES VISIBLE DURING COOKING, DISCONNECT THE APPLIANCE IMMEDIATELY FROM THE ELECTRICITY SUPPLY AND CONTACT THE CUSTOMER SERVICE CENTRE.**



- To operate the dual hotplate, push in and turn the control knob clockwise for the full area or anti-clockwise for the centre section.
- The inner section is very economical when cooking with small diameter saucepans.
- For single hotplates, turn the control knob in either direction to vary the heat setting. The highest number represents the hottest setting and the lowest represents the coolest setting. Choose a setting appropriate to the quantity and type of food to be cooked.
- This model has the added feature of two **Reflex** hotplates which react more quickly than the other ceramic hotplates and are easily identified by their instant red glow.
- The hob indicator neon will glow when using any of the hotplates.

### RECOMMENDED SAUCEPANS

For speed and economy only good quality saucepans with flat bases and close fitting lids are recommended. The saucepan base should be approximately the same size as the cooking area, a base diameter of up to 225mm (9in) may be used on a 180mm (7in) heated area.



Ensure that new saucepans are well scrubbed to remove edges and take off any deposits left from manufacture.

**Pressure cookers, preserving pans, etc.**, should comply with the recommendations given above. Traditional round-bottomed Woks must not be used even with a stand. Woks with flat-bottomed bases are available and do comply with the above recommendations.

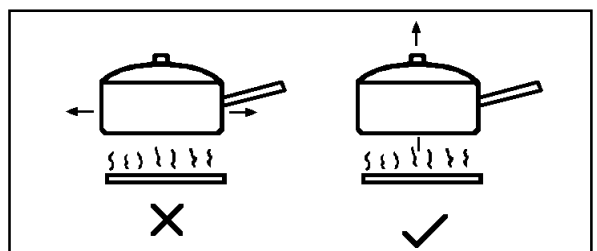
### NOTE

Occasionally the heated areas may be seen to switch ON and OFF when higher heat settings are being used. This is due to a safety device which prevents the glass from overheating. Some switching ON and OFF when cooking at high temperatures, e.g. deep fat frying is quite normal, causes no damage to the hob and little delay in cooking times.

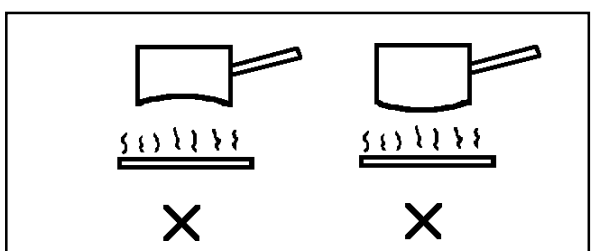
Excessive switching may, however, be caused by the use of an unsuitable saucepan or a saucepan which is smaller than the heated area. If excessive switching occurs, discontinue use of the saucepan.

### HINTS AND TIPS

- Lift, rather than slide saucepans on and off the heated areas. This will reduce the risk of scratches and metal marks from saucepans with aluminium bases. Metal marks can be easily cleaned off providing they are not allowed to burn on.



- Follow any guidelines provided by the saucepan manufacturer, particularly those relating to recommended heat settings.
- Avoid using thin, badly dented or distorted saucepans. Those with uneven bases should not be used.



- To prolong the life of the hotplates:-
  - Never use utensils with a skirt, e.g. a bucket
  - Never use an asbestos mat
  - Never leave the hotplates ON when not covered with a saucepan.
- Ensure that hob and saucepans are clean and dry before the start of cooking to reduce cleaning.
- Follow the cleaning instructions very closely to keep the hob looking like new.

**If spillage occurs with sugar solutions, e.g. jams and syrups, it must be wiped from the hob before it sets and becomes hard, otherwise damage to the hob will occur.**

## HOT HOB INDICATOR

The hob is fitted with a hot hob indicator light which illuminates when the hob is too hot to touch. The light will go OFF when the hob has cooled.

## DEEP FAT FRYING

### SPECIAL FRYING NOTE:

For safety purposes when deep fat frying, fill the pan one-third full of oil, DO NOT cover the pan with a lid and DO NOT leave the pan unattended. In the unfortunate event of a fire, switch OFF at the electricity supply and cover the pan with a lid or damp cloth to assist in smothering the flames.

DO NOT use water on the fire. Leave the pan to cool for at least 30 minutes before moving it.

DO NOT leave the fat or oil in the frying pan on the hob to store it in case the hob is inadvertently switched ON.

#### 1. Preparing the food

Seal the food by coating with flour, egg and breadcrumbs or batter. **Do not** use a basket with batter coated foods as they will stick.

#### 2. Amount of oil

For safety purposes fill the pan only one-third full of oil.

#### 3. Testing the temperature of the oil

It is advisable to use a thermometer to test the temperature of the oil. Alternatively, drop a small cube of bread into the oil which should brown in just under a minute if the oil is at the correct temperature of 190°C/375°F.

#### 4. Cooking the food

Lower the food gently into the oil. **Do not** add too much food at once or the temperature of the oil will be reduced and may result in soggy, greasy food.

Turn the food if necessary; doughnuts float to the surface so will not brown on the upperside if not turned. Once cooked, drain the food on absorbent paper.

#### 5. Double frying chips

Double frying will ensure good chips. First fry the chips for a few minutes at 170°C/340°F to seal the outside. Remove the chips from the oil. Increase the temperature of the oil to 190°C/375°F to finish cooking and brown the chips.

Chips may be kept for several hours after the first frying before finishing off with the second frying.

#### 6. Frying temperatures

|                           | Celsius Scale (°C) | Fahrenheit Scale (°F) |
|---------------------------|--------------------|-----------------------|
|                           | 150                | 300                   |
| First frying of potatoes  | <b>170</b>         | <b>340</b>            |
|                           | 175                | 350                   |
|                           | 180                | 360                   |
| Second frying of potatoes | <b>190</b>         | <b>375</b>            |
| Frying chicken and fish   | 195                | 380                   |
|                           | 200                | 390                   |

## PRESERVING

1. DO NOT use a pan that overlaps the perimeter of the hob trim.

2. To allow for a full rolling boil, the pan should be no more than one third full when all the ingredients have been added. It is better to use two pans rather than overfill one, or use half quantities.

3. Use firm fruit or vegetables and wash well before using.

4. Preserving sugar gives clear jam, however granulated sugar is cheaper and gives equally good flavour.

5. Crystallization may be caused if sugar is not completely dissolved before bringing jam to the boil. Over boiling will affect the flavour, setting properties and colour of the jam.

6. To test jam for setting:

If a jam thermometer is available, boil jam to 104°C. Marmalade should be boiled to 106°C.

If a jam thermometer is not available, remove pan from heat, place sample of jam on a cold dish and cool quickly (i.e. in a freezer or frozen food storage compartment of a refrigerator). When cold, it will crinkle and hold the mark of a finger run through it, if it is ready.

7. The scum should be removed as soon as possible after setting, but marmalade should be allowed to cool before potting to prevent the peel rising.



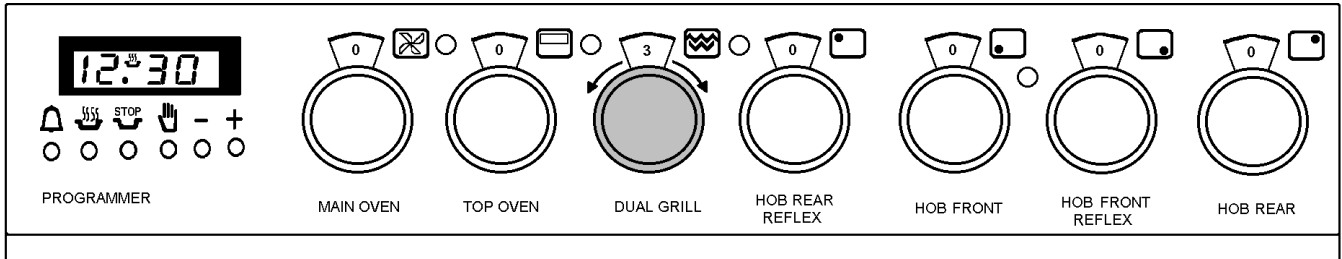
## THE DUAL GRILL

### USES OF THE GRILL

**CAUTION - ACCESSIBLE PARTS MAY BECOME HOT WHEN THE GRILL IS IN USE. CHILDREN SHOULD BE KEPT AWAY.**

The grill is a dual circuit grill which means that the full area of the grill can be used or for economy purposes, the centre section only can be used when cooking smaller quantities of food.

### SELECTING THE GRILL



- To operate the dual grill, push in and turn the grill control clockwise for full area grilling, and anti-clockwise for centre section grilling only. The highest number represents the hottest setting and the lowest the coolest setting.
- The grill indicator neon will glow.

### THINGS TO NOTE

THE GRILL DOOR MUST BE LEFT OPEN DURING GRILLING.

The cranked shelf **MUST** only be used in the grill compartment, but a straight shelf from the main oven may be used to provide alternative positions.

Some smoke from fat splashes may be evident as the grill cleans itself.

The top oven **cannot** be operated when the grill is in use. If the grill and top oven controls are selected at the same time, only the top oven will operate.

The outer grill element may appear to glow slightly brighter than the inner element. This is quite normal.

### THE GRILL PAN AND HANDLE

The grill pan is supplied with a removable handle.

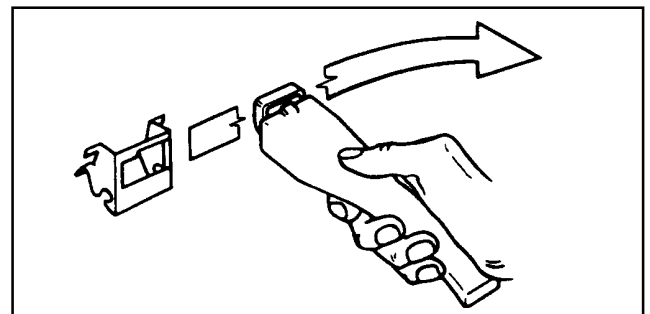
To insert the handle, press the button on the handle with the thumb and pivot the handle slightly upwards inserting the lip into widest part of the bracket. Move the handle towards the left, lower into position and release the button.

**Ensure the handle is positively located.**

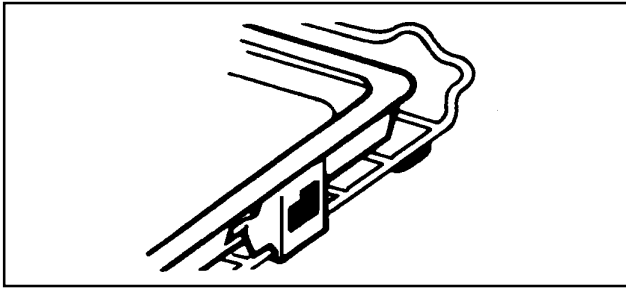
When removing the handle, press the button on the handle with the thumb and pivot the handle slightly upwards and towards the right to remove from the bracket.

**Ensure your hand is protected when removing the grill pan handle as the grill element can become very hot.**

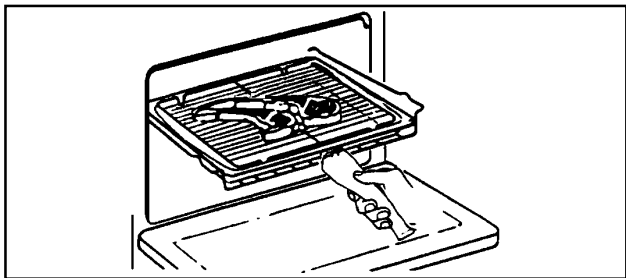
**ALWAYS REMOVE THE GRILL PAN HANDLE DURING GRILLING.**



To correctly locate the grill pan on the shelf, ensure that the cut out on the underside of the handle bracket locates over the front bar of the shelf.

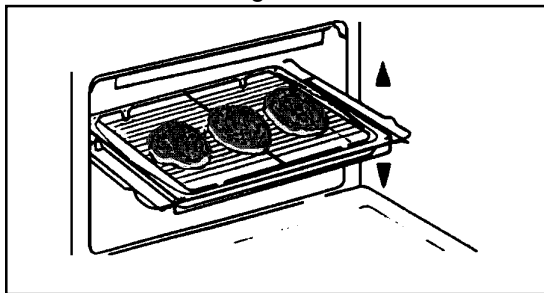


To check the progress of the food being grilled, the grill pan should be withdrawn on the shelf to tend the food during cooking, or the carrier shelf can be lifted away from the cooker and rested on a heat resistant work surface.

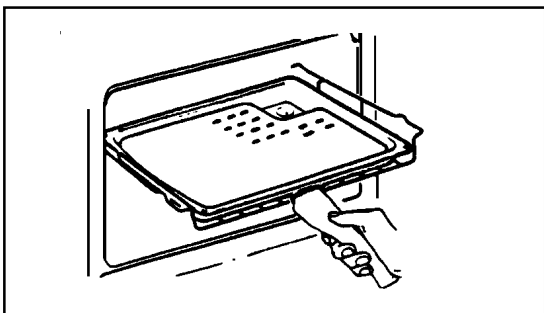


### HINTS AND TIPS

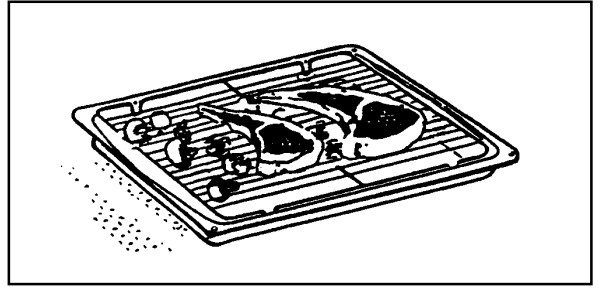
- Food should be thoroughly dried before grilling to minimise splashing. Brush lean meats and fish lightly with a little oil or melted butter to keep them moist during cooking.
- Adjust the grid and grill pan runner position to allow for different heights of food.



- The use of the trivet beneath the grid when grilling fatty food will keep fat splashing to a minimum.
- Place food on the grill pan grid in the grill pan or on the trivet in the grill pan.



- Accompaniments such as tomatoes and mushrooms may be placed underneath the grid when grilling meats.



- When toasting bread use the cranked shelf in position 2 with the grid in the high position.
- Preheat the grill on a full setting for a few minutes before cooking. Adjust the heat setting and the shelf as necessary during cooking.
- The food should be turned over during cooking as required.

### GRILLING CHART

| FOOD                        | SHELF  | GRILL TIME (mins) |
|-----------------------------|--------|-------------------|
| Bacon Rashers               | 2 crk. | 2-3 each side     |
| Beefburgers                 | 2 crk. | 6-10 each side    |
| Chicken Joints              | 2 crk. | 15-20 each side   |
| Chops - Lamb                | 2 crk. | 7-10 each side    |
| Pork                        | 2 crk. | 10-15 each side   |
| Fish - Whole Trout/Mackerel | 2 crk. | 8-12 each side    |
| Fillets - Plaice/Cod        | 2 crk. | 4-6 each side     |
| Kebabs                      | 2 crk. | 10-15 each side   |
| Kidneys - Lamb/Pig          | 2 crk. | 4-6 each side     |
| Liver - Lamb/Pig            | 2 crk. | 5-10 each side    |
| Sausages                    | 2 crk. | 10-15 each side   |
| Steaks - Rare               | 2 crk. | 3-6 each side     |
| Medium                      | 2 crk. | 6-8 each side     |
| Well Done                   | 2 crk. | 7-10 each side    |
| Toasted Sandwiches          | 2 crk. | 1¼-1½ each side   |

crk. = cranked shelf

Shelf positions are counted from the bottom upwards.

The times quoted above are given as a guide and should be adjusted to suit personal taste.

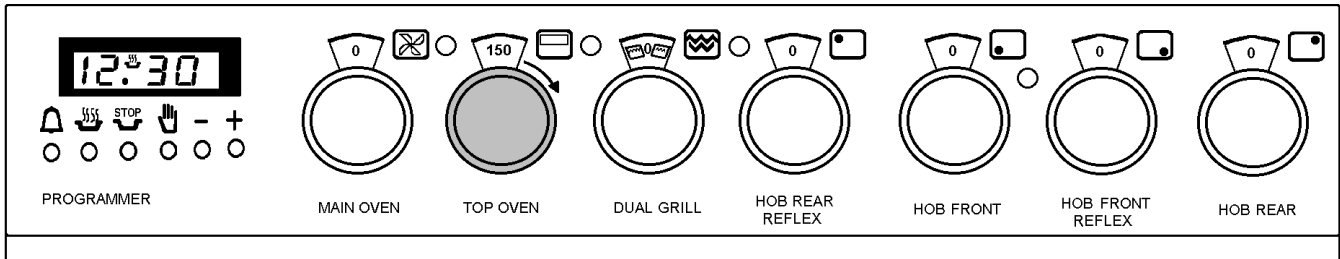
## THE TOP OVEN

### USES OF THE TOP OVEN

The top oven is the smaller of the two ovens. It is heated by elements in the top and bottom of the oven. It is designed for cooking on one level and for smaller quantities of food. It gives especially good results if used to cook fruit cakes, sweet or savoury flans or quiche.

The top oven is also ideal for use as a warming compartment to warm dishes and keep food hot. Use a temperature setting of 80-100°C on the top oven control dial.

### SELECTING THE TOP OVEN



- Push in and turn the top oven temperature control to the required setting.

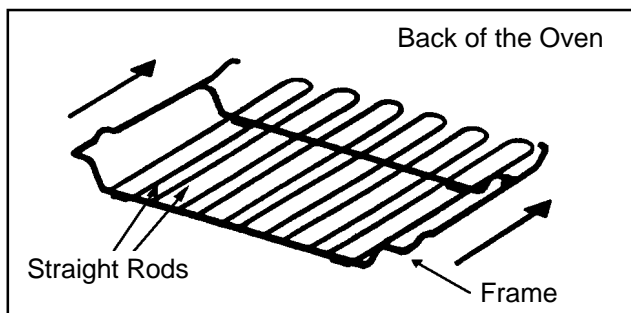
### THINGS TO NOTE

1. The top oven indicator neon will glow until the oven has reached the desired temperature and then go out. It will then cycle ON and OFF showing that the oven temperature is being maintained.

### TO FIT THE TOP OVEN SHELF

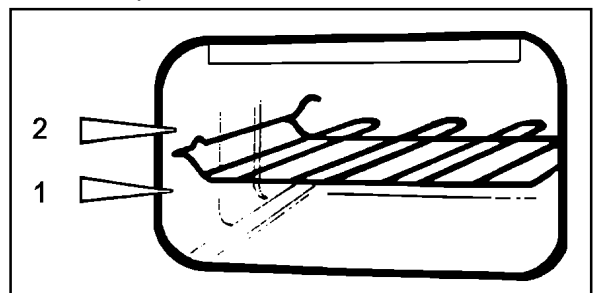
The cranked shelf must only be used in the top oven compartment but a straight shelf from the main oven may be used to provide alternative positions.

The shelf should be fitted with the straight rods uppermost on the frame and the forms towards the back of the oven. If not fitted correctly the anti-tilt and safety stop mechanism will be affected.

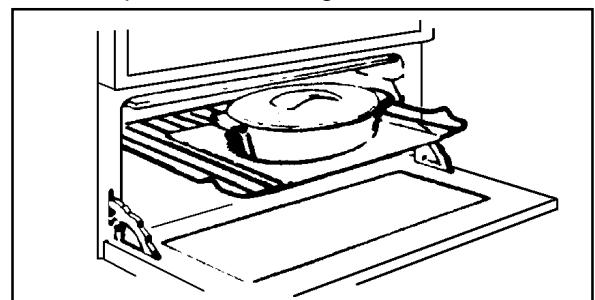


### HINTS AND TIPS

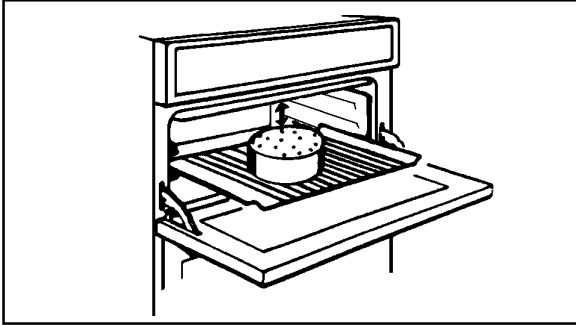
- Most cooking should be carried out using an oven shelf positioned in one of the shelf runners.



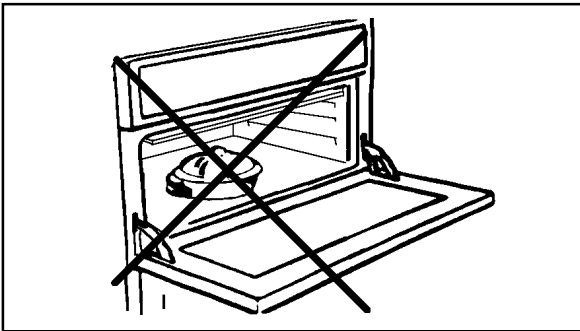
- Larger roasts and casseroles should normally be cooked in the main oven. However, they may be cooked on a flat shelf from the main oven placed on the base of the top oven provided there is sufficient room for air circulation around the food.
- Stand dishes on a suitably sized baking tray on the shelf to prevent spillage onto the oven base and to help reduce cleaning.



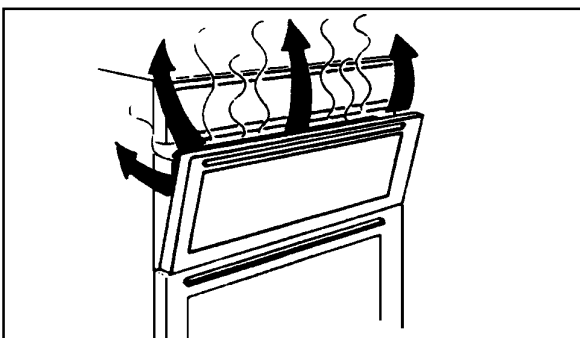
- There should always be at least 2.5cm (1") between the top of the food and the element. This gives best cooking results and allows room for rise in yeast mixtures, Yorkshire puddings, etc.
- When cooking cakes, pastry, scones, bread, etc., place the tins or baking trays centrally on the shelf directly below the element.



- DO NOT place dishes directly onto the oven base as it becomes very hot and damage may occur.



- The material and finish of the baking trays and dishes will affect the degree of base browning of the food. Enamelware, dark, heavy or non-stick utensils increase base browning. Shiny aluminium or polished steel trays reflect the heat away and give less base browning.
- DO NOT use the grill pan as a baking tray as this will increase base browning of the food.
- Because of the smaller cooking space, lower temperatures and shorter cooking times are sometimes required. Be guided by the recommendations on pages 23 and 24.
- For economy leave the door open for the shortest possible time, particularly when placing food into a preheated oven.



## AUTOMATIC COOKING

If you use the automatic timer to cook food in the top oven be guided by the recommendations given below.

- \* It is advisable to leave food in the oven for as short a time as possible before automatic cooking.
- \* When cooking is complete do not leave food to stand in the oven, but remove and cool it quickly if the food is not to be consumed immediately.
- \* Always ensure food in the oven is covered if its not possible to remove food immediately after cooking.

# THE MAIN FAN OVEN

## USES OF THE FAN OVEN

### PREHEATING

The fan oven quickly reaches its temperature, so it is not usually necessary to preheat the oven. Without preheating, however, you may find you need to add an extra 5 - 10 minutes on the recommended cooking times. For recipes needing high temperatures, e.g. bread, pastries, scones, soufflés, etc., best results are achieved if the oven is preheated first.

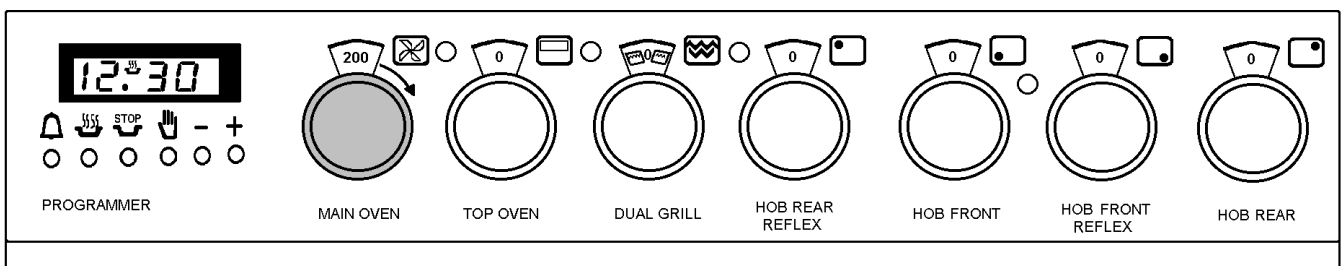
### COOKING TEMPERATURES

Fan oven cooking generally requires lower temperatures than conventional cooking. Follow the temperatures recommended in the charts on pages 23 and 24. As a guide reduce temperatures by about 20°C - 25°C for your own recipes.

### BATCH BAKING

The fan oven cooks evenly on both shelf levels, especially useful when batch baking.

## SELECTING THE FAN OVEN



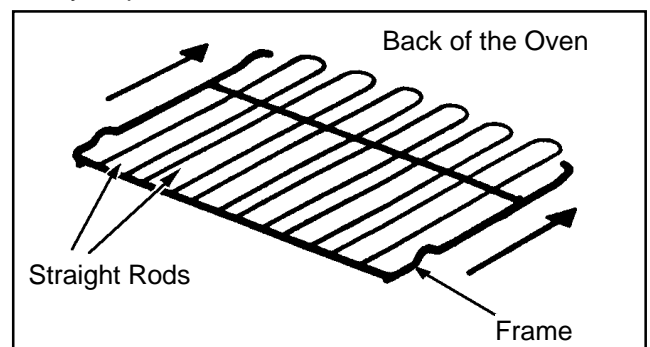
- Push in and turn the main oven temperature control to the required setting.

### THINGS TO NOTE

1. The main oven indicator neon will glow until the oven has reached the desired temperature and then go out. It will cycle ON and OFF periodically during cooking showing that the temperature is being maintained.
2. The interior oven light will come ON when the temperature is selected.

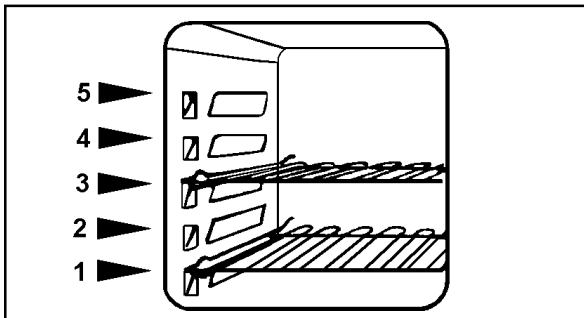
### TO FIT THE MAIN OVEN SHELVES

The shelves should be fitted with the straight rods uppermost on the frame and the forms towards the back of the oven. If not fitted correctly the anti-tilt and safety stop mechanism will be affected.

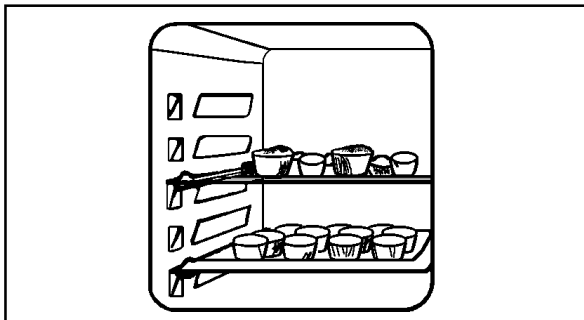


## HINTS AND TIPS

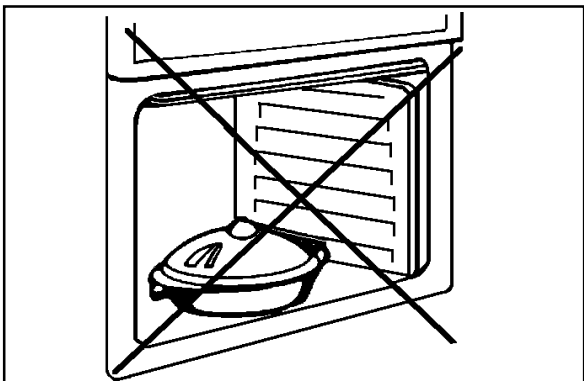
- Arrange the shelves in the required positions before switching the oven ON. Shelves are numbered from the bottom upwards.



- When cooking more than one dish in the fan oven, place dishes centrally on different shelves rather than cluster several dishes on one shelf. This will allow the heat to circulate freely for the best cooking results.
- If it is unavoidable that several dishes are placed on the shelves, for your safety **DO NOT** withdraw the shelf when removing food or dishes from the oven.
- When batch baking one type of food, e.g. Victoria sandwich cakes, those of similar size will be cooked in the same time.



- It is recommended that when baking larger quantities, the shelf positions should be evenly spaced to suit the load being cooked. A slight increase in cooking time may be necessary.
- Do not place dishes or baking trays directly on the oven floor as it interferes with the oven air circulation and can lead to base burning; use the lower shelf position. However non critical dishes can be placed on the oven base when more space is required.



- The use of excessively high temperatures can cause uneven browning. It may be necessary to reduce temperatures slightly. Refer to the recommendations given in the oven cooking charts on pages 23 and 24.

- **DO NOT** use the cranked shelf from the grill in the main oven.

## AUTOMATIC COOKING

If you use the automatic timer to cook food in the main oven be guided by the recommendations below.

- \* It is advisable to leave food in the oven for as short a time as possible before automatic cooking.
- \* When cooking is complete do not leave food to stand in the oven, but remove and cool it quickly if the food is not to be consumed immediately.
- \* Always ensure food in the oven is covered if its not possible to remove food immediately after cooking.

## OVEN COOKING CHART

The oven temperatures are intended as a guide only. It may be necessary to increase or decrease the temperatures by 10° C to suit individual preferences and requirements.

| FOOD                      | FAN OVEN       |                                    | TOP OVEN       |                 |                      |
|---------------------------|----------------|------------------------------------|----------------|-----------------|----------------------|
|                           | SHELF POSITION | COOKING TEMP °C                    | SHELF POSITION | COOKING TEMP °C | APPROX COOK TIME (m) |
| Biscuits                  |                | 180-190                            | 1 crk.         | 170-190         | 10 - 20              |
| Bread                     |                | 200-220                            | 1 crk.*        | 200-220         | 25 - 30              |
| Bread rolls/buns          | Shelf          | 200-220                            | 1 crk.         | 200-220         | 15 - 20              |
| Cakes:                    |                |                                    |                |                 |                      |
| Small & Queen             |                | 160-170                            | 1 crk.         | 180-190         | 18 - 25              |
| Sponges                   |                | 160-170                            | 1 crk.         | 160-170         | 18 - 20              |
| Victoria Sandwich         | positions      | 160-170                            | 1 crk.         | 160-170         | 18 - 25              |
| Madeira                   |                | 140-150                            | 1 crk.         | 140-150         | 1¼ - 1½h             |
| Rich Fruit                |                | 130-140                            | 1 crk.         | 130-140         | 2¼ - 2½h             |
| Christmas                 | are not        | 130-140                            | 1 crk.         | 130-140         | 3 - 4½h              |
|                           |                |                                    |                |                 | depends on size      |
| Gingerbread               |                | 140-150                            | 1 crk.         | 140-150         | 1¼ - 1½h             |
| Meringues                 | critical       | 80-100                             | 1 crk.         | 90-100          | 2½ - 3h              |
| Flapjack                  |                | 170-180                            | 1 crk.         | 170-180         | 25 - 30              |
| Shortbread                |                | 130-140                            | 1 crk.         | 140-150         | 45 - 65              |
| Casseroles:               |                |                                    |                |                 |                      |
| Beef/lamb                 | but ensure     | 140-160                            | 1 crk.*        | 140-160         | 2½ - 3h              |
| Chicken                   |                | 180-190                            | 1 crk.*        | 180-190         | 1¼ - 1½h             |
| Convenience Foods         |                | Follow manufacturer's instructions |                |                 |                      |
| Fish                      | that oven      | 170-190                            | 1 crk.         | 170-190         | 20 - 30              |
| Fish Pie (Potato Topped)  |                | 190-200                            | 1 crk.*        | 190-200         | 20 - 25              |
| Fruit Pies, Crumbles      |                | 190-200                            | 1 crk.         | 190-200         | 40 - 50              |
| Milk Puddings             | shelves are    | 130-140                            | 1 crk.         | 140-150         | 1½ - 2h              |
| Pasta, Lasagne etc.       |                | 190-200                            | 1 crk.         | 170-180         | 40 - 45              |
| Pastry:                   |                |                                    |                |                 |                      |
| Choux                     |                | 190-200                            | 1 crk.         | 180-190         | 30 - 35              |
| Eclairs, Profiteroles     | evenly         | 170-180                            | 1 crk.         | 170-180         | 20 - 30              |
| Flaky/Puff Pies           |                | 210-220                            | 1 crk.*        | 210-220         | 25 - 40              |
| Shortcrust                |                |                                    |                |                 |                      |
| Mince Pies                |                | 190-200                            | 1 crk.         | 190-200         | 15 - 20              |
| Meat Pies                 | spaced         | 190-210                            | 1 crk.*        | 190-210         | 25 - 35              |
| Quiche, Tarts, Flans      |                | 180-210                            | 1 crk.         | 180-200         | 25 - 45              |
| Patés and Terrines        |                | 150-160                            | 1 crk.         | 150-160         | 1-1½h                |
| Roasting Meat, Poultry    | when more      | 160-180                            | 1 crk.*        | 160-180         | see roasting chart   |
| Scones                    |                | 210-220                            | 1 crk.         | 220-230         | 8 - 10               |
| Shepherd's Pie            |                | 190-200                            | 1 crk.*        | 190-200         | 30 - 40              |
| Soufflés                  | than one is    | 170-180                            | 1 crk.         | 170-180         | 20 - 30              |
| Vegetables:               |                |                                    |                |                 |                      |
| Baked Jacket Potatoes     |                | 180-190                            | 1 crk.         | 180-190         | 1-1½h                |
| Roast Potatoes            |                | 180-190                            | 1 crk.         | 180-190         | 1-1½h                |
| Stuffed Marrow            | used           | 180-190                            | 1 crk.         | 180-190         | 30 - 35              |
| Stuffed Tomatoes          |                | 180-190                            | 1 crk.         | 180-190         | 15 - 20              |
| Yorkshire Puddings: Large |                | 210-220                            | 1 crk.         | 200-210         | 25 - 40              |
| Individual                |                | 200-210                            | 1 crk.         | 200-210         | 15 - 25              |

crk. = cranked shelf

\* or on a straight shelf on the oven base

**Note:** Shelf positions are counted from the bottom of the oven.  
Do not use the cranked shelf from the grill in the main oven.

## ROASTING CHART

| ROASTING CHART   |                 |  |
|--|-----------------|--|
| INTERNAL TEMPERATURES -<br>Rare : 50-60°C; Medium : 60-70°C; Well :70-80°C |                 |  |
| MEAT   | SECOND/FAN OVEN | COOKING TIME   |
| Beef   | 160-180°C       | 20-35 min per ½kg/1lb and 20-35 min over                     |
| Beef, boned  | 160-180°C       | 20-35 min per ½kg/1lb and 25-35 min over                     |
| Mutton and Lamb  | 160-180°C       | 25-35 min per ½kg/1lb and 25-35 min over                     |
| Pork and Veal  | 160-180°C       | 30-40 min per ½kg/1lb and 30-40 min over                     |
| Ham  | 160-180°C       | 30-40 min per ½kg/1lb and 30-40 min over                     |
| Chicken  | 160-180°C       | 15-20 min per ½kg/1lb and 20 min over                        |
| Turkey and Goose   | 160-180°C       | 15-20 min per ½kg/1lb up to 3½kg/7lb then 10 min per ½kg/1lb |
| Duck   | 160-180°C       | 25-35 min per ½kg/1lb and 25-30 min over                     |
| Pheasant   | 160-180°C       | 35-40 min per ½kg/1lb and 35-40 min over                     |
| Rabbit   | 160-180°C       | 20 min per ½kg/1lb and 20 min over                           |
| Potatoes with meat   | 160-180°C       | according to size  |
| Potatoes without meat  | 180-190°C       | according to size  |

The roasting temperatures and times given in the chart should be adequate for most joints, but slight adjustments may be required to allow for personal requirements and the shape and texture of the meat. However, lower temperatures and longer cooking times are recommended for less tender cuts or larger joints.

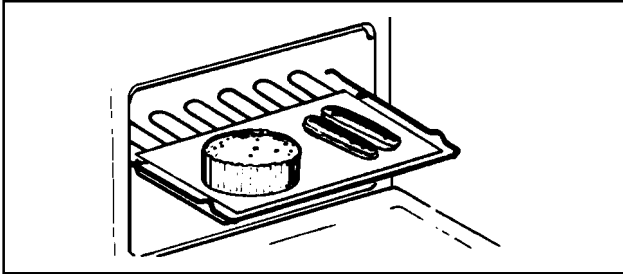
Wrap joints in foil if preferred, for extra browning uncover for the last 30 - 60 min. cooking time.



## DEFROST FEATURE

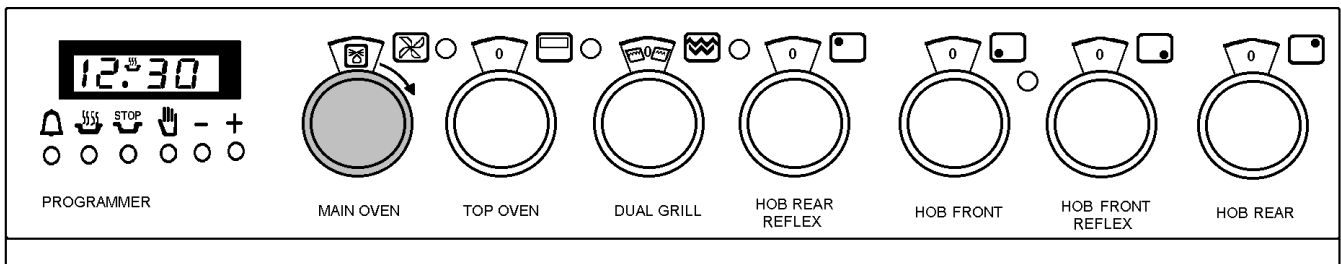
### USES OF DEFROST FEATURE


This fan oven function defrosts most foods faster than more conventional methods. It is particularly suitable for delicate frozen foods which are to be served cold e.g. cream filled gateaux, cakes covered with icings or frostings, cheesecakes, biscuits, scones etc.



It is preferable to thaw fish, meat and poultry slowly in the fridge. However, this process can be accelerated by using the defrost function.

### SELECTING DEFROST

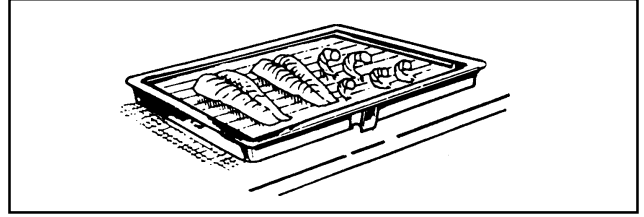


- Push in and turn the main oven temperature control to the defrost setting. 

### THINGS TO NOTE

1. When defrost is selected, the oven indicator neon may come ON. It will stay ON until the oven reaches room temperature and then go OFF. It may cycle ON and OFF periodically during defrosting to maintain a steady room temperature, inside the oven.
2. Care must always be taken when handling foods in the home. Always follow the basic rules of food hygiene to prevent bacterial and microbial growth and cross contamination when defrosting, preparing, cooking, cooling and freezing foods.

Small or thin fish fillets, frozen peeled prawns, cubed or minced meat, liver, thin chops, steaks etc., can be thawed in 1 - 2 hours.



A 1kg/2¼lb oven ready chicken will be thawed in approximately 5 hours. Remove the giblets as soon as possible during the thawing process.

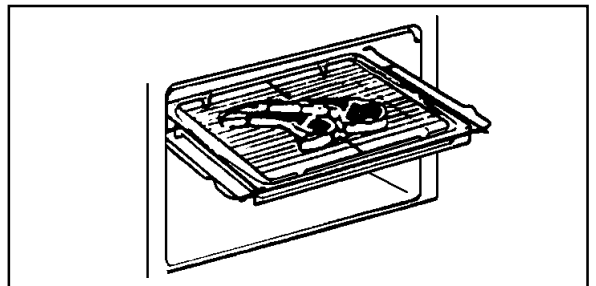
Joints of meat up to 2kg/4½lb in weight can be thawed using the defrost function.

**ALL JOINTS OF MEAT AND POULTRY MUST BE THAWED THOROUGHLY BEFORE COOKING.**

**ALWAYS COOK THOROUGHLY IMMEDIATELY AFTER THAWING.**

### HINTS AND TIPS

- Place the frozen food in a single layer where possible and turn it over half way through the defrosting process.



- The actual speed of defrosting is influenced by room temperature. On warm days defrosting will be faster than on cooler days.
- **DO NOT** leave food at room temperature once it is defrosted. Cook raw food immediately or store cooked food in the fridge.

## CARE AND CLEANING

**ALWAYS SWITCH OFF THE ELECTRICITY SUPPLY AND ALLOW THE COOKER TO COOL BEFORE CLEANING.**

### CLEANING MATERIALS

Before using any cleaning materials on your cooker, check that they are suitable and that their use is recommended by the manufacturer.

Cleaners that contain bleach should NOT be used as they may dull the surface finishes. Harsh abrasives should also be avoided. Multi-surface anti bacterial products should not be used on the ceramic hob or on the surrounding trims.

### CLEANING THE CERAMIC HOB

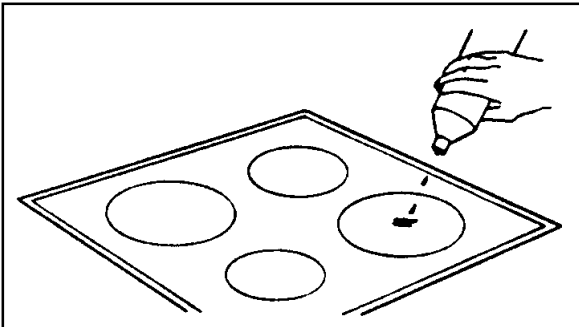
Make sure the ceramic glass is cool before cleaning. It is important to clean the ceramic hob daily to prevent soilage being burnt on.

Take care to avoid the hob trims when cleaning the ceramic glass as they may be damaged by the cleaning agents recommended.

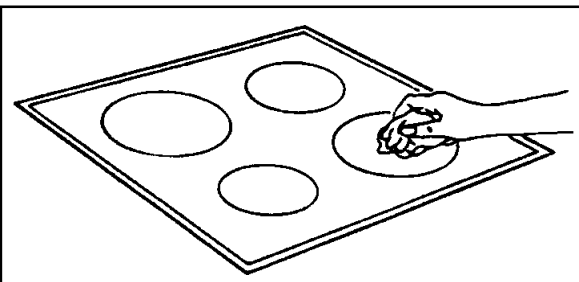
### DAILY CLEANING

Use the recommended Hob Brite Cleaner daily. If soilage is not allowed to burn on it will be much easier to clean off.

1. Apply a small amount of Hob Brite in the centre of each area to be cleaned.



2. Dampen a clean paper towel or a plastic pad made specially for non-stick saucepans and rub vigorously until all marks are removed. This may take a few minutes.
3. Wipe off residues of cleaner with another damp paper towel and polish dry with a soft cloth.



If Hob Brite is unavailable, one or more of the cleaning agents below may be used temporarily:

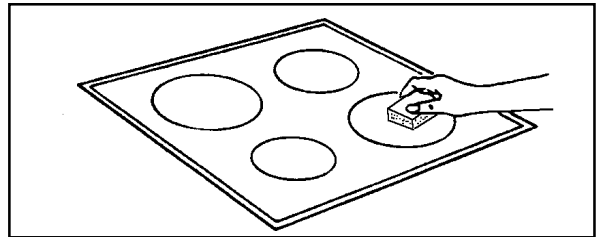
- a) Jif Cream Cleaner
- b) Baking Soda

### TO REMOVE MORE STUBBORN MARKS

1. Bar-Keepers Friend may be used to clean off more stubborn stains or to remove discolourations.

It may be necessary to rub the marks hard for several minutes.

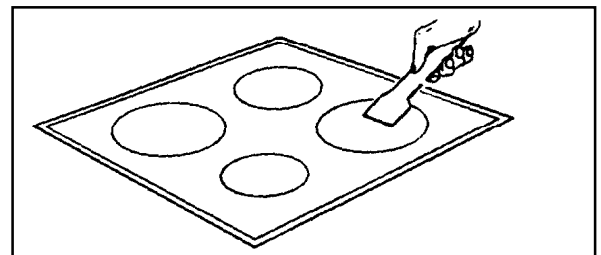
2. Use a plastic pad specially for non-stick saucepans with Bar-Keepers Friend for removal of more stubborn soilage.



### TO REMOVE BURNT ON SOILAGE

We strongly recommend the use of a Ceramic Hob Scraper (incorporating a single edge razor blade) to remove spillage on the hob, in particular sugar solutions, which if not removed can cause permanent damage. If required a Ceramic Hob Scraper can be purchased using the mail order form provided with the hob care kit.

1. Make sure the ceramic glass is cool.
2. Use a ceramic hob scraper with care at an angle of 30° to remove as much soilage as possible.
3. Use Bar-Keepers Friend or Hob Brite to finish off as directed above.



### TO REMOVE DISCOLOURATIONS OR WHITE AND SILVER MARKS

These marks sometimes give the impression of being in or underneath the hob glass. They can almost always be removed provided they have not become excessively burnt on. Follow the instructions under 'To Remove more Stubborn Marks' above.

If this is unsuccessful, make up a paste of one part water to three parts Cream of Tartar and leave on the discoloured areas overnight. The marks should be easily removable the next day provided they have not been excessively burnt on. The paste should be thoroughly washed off afterwards.

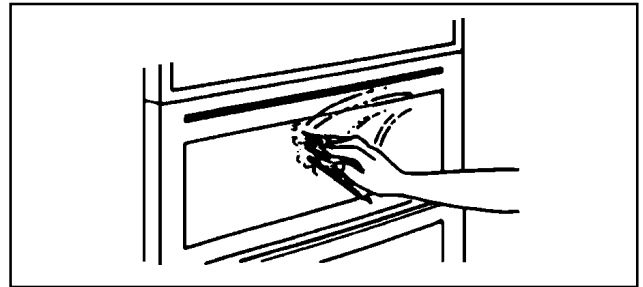
## HINTS AND TIPS

### TO REDUCE HOB SOILAGE:

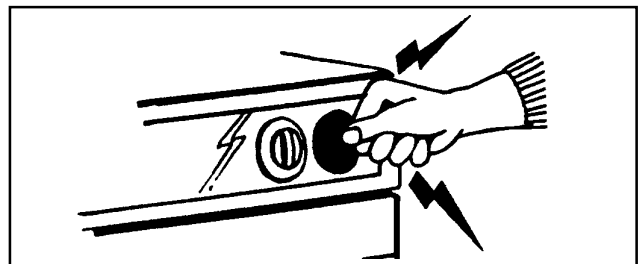
- Make sure the bottom of the saucepan and the cooking area are clean and dry before cooking begins.
- Ensure saucepans are large enough to accommodate food to avoid boil overs.
- If possible, wipe up spills and splatters as they occur, but take care to avoid steam burns.
- Avoid using a dishcloth or sponge to clean the hob. These may leave a layer of soiled detergent on the hob surface which will burn and discolour the next time the hob is used.
- Avoid the use of:
  - Household detergents and bleaches.
  - Impregnated plastic or nylon pads not described as suitable for non-stick saucepans.
  - Brillo pads, Ajax pads, steel wool pads.
  - Chemical oven cleaners, e.g. aerosols and oven pads.
  - Rust stain, bath and sink stain removers.
- **Any of the above products may cause damage to the hob.**
- It is dangerous to mix different cleaning products. The chemicals in them may react with each other with hazardous results.
- **SOILAGE FROM SUGAR SOLUTIONS MUST BE REMOVED FROM THE HOB BEFORE THE SYRUP HAS SET OTHERWISE DAMAGE TO THE HOB SURFACE WILL OCCUR.**
- Avoid placing plastic items, aluminium foil or dishes on the hot surface as this will cause damage to the hob.

## CLEANING THE OUTSIDE OF THE COOKER

DO NOT use abrasive cleaning materials, or scourers on the outside of the cooker as some of the finishes are painted and damage may occur. Regularly wipe over the control panel, oven doors and cooker sides using a soft cloth and liquid detergent.



DO NOT ATTEMPT TO REMOVE ANY OF THE CONTROL KNOBS FROM THE PANEL AS THIS MAY CAUSE DAMAGE AND IS A SAFETY HAZARD.



## CLEANING THE GRILL DEFLECTOR, GRILL PAN, GRILL PAN GRID, MEAT TIN AND OVEN SHELVES

All removable parts, except the grill pan handle can be washed in the dishwasher.

The grill pan, meat tin, grill deflector and oven shelves may be cleaned using a soap impregnated steel wool pad. The grill pan grid should be cleaned using hot soapy water. Soaking first in soapy water will make cleaning easier.

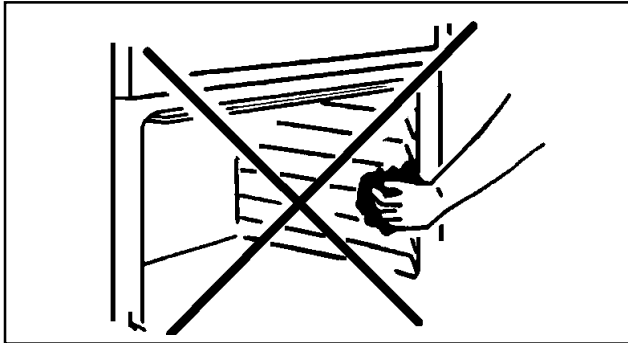
## CLEANING INSIDE THE GRILL/OVEN COMPARTMENTS

The sides, top and back of the grill/top oven and main oven are coated with a special Stayclean coating. The Stayclean coating should not be cleaned manually.

The vitreous enamel fan oven base and grill compartment base, can be cleaned using normal oven cleaners or aerosol oven cleaners with care. Ensure that the manufacturers instructions are followed and that all parts are well rinsed afterwards.

**Aerosol cleaners must not be used on Stayclean surfaces and must not come into contact with elements as this may cause damage.**

For advice on how to keep the Stayclean coating in good condition see 'Care of Stayclean Surfaces'.



### CARE OF STAYCLEAN SURFACES

Stayclean surfaces destroy splashes of food and fats when the oven temperature is raised to around 220°C.

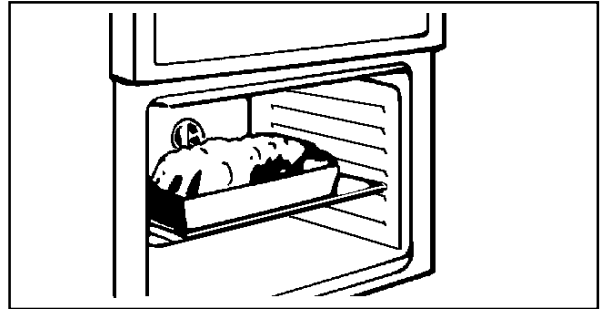
It is a good idea to run the oven for an hour or two per week to ensure continued good performance from the Stayclean finish.

Do use the trivet in the roasting tin. During roasting, the fat from the joint will be contained beneath the trivet and therefore prevent it from splashing onto the Stayclean finish.

### HINTS AND TIPS

- Manual cleaning of Stayclean Surfaces IS NOT recommended. Damage will occur if oven sprays or abrasives of any kind are used.
- Slight discolouration and polishing of the Stayclean surface may occur in time. This does not affect the Stayclean properties in any way.
- A good time to allow the oven to run on is after the weekly roast. After removing the roast, turn the oven up to 220°C and allow to run for an hour or so. It is important NOT to allow a build-up of soilage as this can prevent the Stayclean from working.
- Follow the recommendations below to keep oven soilage to a minimum.
- Cook at the recommended temperatures. Higher temperatures during roasting will increase soilage. Try cooking at lower temperatures for an increased length of time, you will save energy and often the joint is more tender.
- Use minimal, if any, extra oil or fat when roasting meat, potatoes only require brushing with fat before cooking. Extra fat in the oven during roasting will increase splashing and soilage.

- It is NOT necessary to add water to the meat tin when roasting. The water and the fat juices from the joint create excessive splattering during cooking - even at normal temperatures, as well as causing condensation.
- Covering joints during cooking will also prevent splashing onto the interior surfaces. Removing the covering for the last 20-30 minutes will allow extra browning if required. Some large joints and turkeys especially benefit by this method of cooking, allowing the joint to cook through before the outside is over-browned.

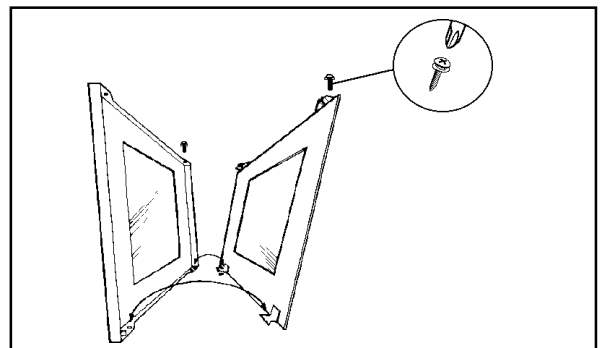


### CLEANING BETWEEN THE OUTER AND INNER DOOR GLASS

The outer door glass is removable for cleaning.

#### TO REMOVE THE OUTER GLASS

1. Open the oven door slightly to gain access to the two cross head screws on the top of the oven door.
2. Loosen the two screws using a pozidrive screwdriver.
3. Hold the door glass securely in place with one hand before removing the screws completely with the other hand.
4. Using both hands, gently tilt the top of the door glass towards you. Lift slightly to disengage the locators from the two bottom brackets.



5. Clean the outer and inner glass using hot soapy water or Hob Brite may be used. DO NOT try to clean the aluminium foil which is inside the door. The foil is there to help keep the door cool, if it is damaged it will not work. Ensure that all parts are well rinsed and thoroughly dry before attempting to replace the outer door.

## TO REPLACE THE OUTER GLASS

1. Holding the oven door glass with both hands, gently place the locators into the holes of the brackets at the bottom of the oven door.
2. Push the top of the oven glass towards the oven door, ensuring the screw location holes line up.
3. Hold the glass in place with one hand and insert the cross head screws into the location holes with the other hand. Give the screws one turn to ensure the glass is secure.
4. Tighten the screws positively with a pozidrive screwdriver before closing the oven door.

**Do not** attempt to use the oven without the glass being in place.

## TO CLEAN INSIDE THE INNER GLASS DOOR

The inner glass door is not removable. Clean using hot soapy water or Hob Brite and a soft cloth. Take care NOT to use abrasives as they may damage the glass or seal.

## REPLACING THE OVEN LIGHT BULB

The type of bulb required is a 300C 25 watt small Edison Screw. Part number 572 491 5431-00/1 (Available through Tricity Bendix service centres).

**CAUTION:** Disconnect the appliance from the electricity supply before replacing the bulb.

Open the door and remove the shelves to enable easy access to the oven light assembly. Insert a flat blade screwdriver between the oven side and the glass which covers the bulb.

Support the glass with your hand and prise out sufficiently to release the glass cover. Unscrew the bulb in a anticlockwise direction until it is possible to remove the bulb with ease.

Fit the new bulb by turning in a clockwise direction until it is secure. Ensuring the indent to the flange is pointing to the rear of the oven, replace the glass by pushing it firmly into the hole to cover the bulb assembly.

Replace the shelves. Restore the electricity supply and adjust the time of day and clock, as necessary.

## SOMETHING NOT WORKING?

We strongly recommend that you carry out the following checks on your appliance before calling a Service Engineer. It may be that the problem is a simple one, which you can solve yourself without the expense of a service call.

If our Service Engineer finds that the problem is listed below you will be charged for the call whether or not the appliance is under guarantee.

### **The cooker does not work at all:**

- \* Check that the appliance has been wired in and is switched on at the wall.
- \* Check that the main cooker fuse is working.
- \* Check that the timer is set to manual (see page 11).

### **The grill and hotplates work but the oven does not:**

- \* Check that the timer is set to manual operation (see page 11).

### **The oven temperature is too high or low:**

- \* Check that the recommended temperatures are being used (see pages 23 & 24). Be prepared to adjust up or down by 10°C to achieve the results you want.

### **The hotplates and main oven work but the grill does not:**

- \* Check that you have carefully followed the instructions for operation of the grill.

### **If the oven is not cooking evenly or the side opening door will not stay open:**

- \* Check that the cooker is level.

### **If the oven fan is noisy:**

- \* Check that the cooker is level.
- \* Check that shelves and bakeware are not vibrating in contact with the back panel in the oven.

## HELP US TO HELP YOU

Please determine your type of enquiry before writing or telephoning.

## SERVICE

It is a recommendation by the manufacturer that annual servicing of the product is done by the manufacturers approved service organisation.

In the event of your appliance requiring service, or if you wish to purchase spare parts please contact your local Tricity Bendix Service Force Centre by telephoning:

**0990 929929**

The address of your local Service Force Centre is detailed on the following pages headed Tricity Bendix Service Force.

Before calling out an engineer, please ensure you have read the details under the heading 'Something Not Working?' and have the model number and purchase date to hand.

Please note that all enquiries concerning service should be addressed to your local Service Centre.

## CUSTOMER CARE DEPARTMENT

For general enquiries concerning your Tricity Bendix cooker or for further information on Tricity Bendix products, you are invited to contact our Customer Care Department by letter or telephone as follows:

Customer Care Department  
Tricity Bendix  
PO Box 47  
Newbury  
Berkshire  
RG14 5XL

Tel: (01635) 525542

To contact your local Tricity Bendix Service Centre telephone **0990 929929**

### CHANNEL ISLANDS

|          |  |
|----------|--|
| GUERNSEY | Guernsey Electricity<br>PO Box 4<br>Vale, Guernsey<br>Channel Islands  |
| JERSEY   | Jersey Electricity<br>Company<br>PO Box 45<br>Queens Road<br>St Helier<br>Jersey<br>Channel Islands<br>JE4 8NY |

### SCOTLAND

|                                  |   |
|----------------------------------|---|
| ABERDEEN<br>(M05)                | 8 Cornhill Arcade<br>Cornhill Drive<br>Aberdeen<br>AB2 5UT                                      |
| AUCHTERMUCHY<br>(M03)            | 33A Burnside<br>Auchtermuchy<br>Fife<br>KY14 7AJ  |
| BLANTYRE<br>(M07)                | Unit 5<br>Block 2<br>Auchenraith Ind Estate<br>Rosendale Way<br>Blantyre<br>G72 0NJ             |
| DUMFRIES<br>(M01)                | 93 Irish Street<br>Dumfries<br>Scotland<br>DG1 2PQ  |
| DUNOON<br>(M67)                  | Briar Hill<br>7 Hill Street,<br>Dunoon<br>Argyll<br>PA23 7AL                                    |
| GLASGOW<br>(M04)                 | 20 Cunningham Road<br>Clyde Estate<br>Rutherglen,<br>Glasgow,<br>G73 1PP                        |
| INVERNESS<br>(M06)               | Unit 3B<br>Smithton Indust. Est.<br>Smithton<br>Inverness<br>IV1 AJ                             |
| ISLE OF ARRAN<br><br>(OWN SALES) | Arran Domestics<br>Unit 4 The Douglas<br>Centre<br>Brodict<br>Isle of Arran<br>KA27 8AJ         |
| ISLE OF BARRA<br><br>(OWN SALES) | J Zerfah<br>244 Bruernish<br>Isle of Barra<br>Western Islands<br>HS9 5QY                        |
| ISLE OF BUTE<br>(M66)            | Walker Engineering<br>Glenmhor<br>Upper Serpentine Road<br>Rothesay<br>Isle of Bute<br>PA20 9EH |
| ISLE OF LEWIS<br>(M69)           | ND Macleod<br>16 James Street<br>Stornoway<br>Isle of Lewis PA87 2QW                            |
| KELSO<br>(M08)                   | 2-8 Wood Market<br>Kelso<br>Borders TD5 7AX   |

|                             |   |
|-----------------------------|---|
| ORKNEY<br>(M65)             | Corsie Domestics<br>7 King Street<br>Kirkwall<br>Orkney KW15                      |
| SHETLAND<br><br>(OWN SALES) | Tait Electronic Systems<br>Ltd.<br>Holmsgarth Road<br>Lerwick<br>Shetland ZE1 0PW |
| SHETLAND<br><br>(OWN SALES) | Bolts Shetland Ltd<br>26 North Road<br>Lerwick<br>Shetland ZE1 0PE                |
| WHALSAY<br><br>(OWN SALES)  | Leask Electrical<br>Harlsdale<br>Symbister, Whalsay<br>Shetland ZE2 9AA           |

### NORTHERN IRELAND

|                  |   |
|------------------|---|
| BELFAST<br>(M27) | Owenmore House<br>Kilwee Industrial Estate<br>Upper Dunmury Lane<br>Belfast<br>BT17 0HD |
|------------------|---|

### WALES

|                        |  |
|------------------------|--|
| CARDIFF<br>(M28)       | Guardian Industrial<br>Estate<br>Clydesmuir Road<br>Tremorfa, Cardiff<br>CF2 2QS |
| CLYWD<br>(M14)         | Unit 6-7 Coed - Parc<br>Abergele Road<br>Rhuddlan<br>Clwyd<br>Wales<br>LL18 5UG  |
| OSWESTRY<br>(M17)      | Plas Ffynnon<br>Warehouse<br>Middleton Road<br>Oswestry<br>SY11 2PP              |
| HAVERFORDWEST<br>(M75) | Cromlech Lodge<br>Ameriston<br>Haverfordwest<br>SA62 5DS                         |

### NORTH EAST

|                          |   |
|--------------------------|---|
| GATESHEAD<br>(M39)       | Unit 356a<br>Dukesway Court<br>Dukesway<br>Team Valley<br>Gateshead<br>NE11 0BH |
| GRIMSBY<br>(M42)         | Unit 2<br>Cromwell Road<br>Grimsby<br>South Humberside<br>DN31 2BN              |
| HULL<br>(M41)            | Unit 1<br>Boulevard Industrial<br>Estate<br>Hull<br>HU3 4AY                     |
| LEEDS<br>(M37)           | 64-66 Cross Gates Road<br>Leeds<br>LS15 7NN                                     |
| NEWTON AYCLIFFE<br>(M45) | Unit 16<br>Gurney Way<br>Aycliffe Ind Estate<br>Newton Aycliffe<br>DL5 6UJ      |
| SHEFFIELD<br>(M38)       | Pennine House<br>Roman Ridge Ind.<br>Roman Ridge Road<br>Sheffield<br>S9 1GB    |

### NORTH WEST

|                      |  |
|----------------------|--|
| BIRKENHEAD<br>(M11)  | 1 Kelvin Park<br>Dock Road<br>Birkenhead<br>L41 1LT  |
| CARLISLE<br>(M10)    | Unit 8<br>South John Street<br>Carlisle<br>CA2 5AJ   |
| ISLE OF MAN<br>(M64) | South Quay Ind Estate<br>Douglas<br>Isle of Man  |
| LIVERPOOL<br>(M15)   | Unit 1<br>Honeys Green Precinct<br>Honeys Green Lane<br>Liverpool<br>L12 9JH                   |
| MANCHESTER<br>(M09)  | Unit 30, Oakhill Trading<br>Estate<br>Devonshire Road<br>Worsley<br>Manchester<br>M28 3PT      |
| PRESTON<br>(M13)     | Unit 250<br>Dawson Place<br>Walton Summit<br>Bamber Bridge<br>Preston<br>Lancashire<br>PR5 8AL |
| STOCKPORT<br>(M16)   | Unit 20 Haigh Park<br>Haigh Avenue<br>Stockport<br>SK4 1QR                                     |



To contact your local Tricity Bendix Service Centre telephone **0990 929929**

**MIDLANDS**

|                            |   |
|----------------------------|---|
| BIRMINGHAM<br>(M18)        | 66 Birch Road East,<br>Wyrley Road Industrial<br>Estate<br>Witton<br>Birmingham<br>B6 7DB             |
| BOURNE<br>(M44)            | Manning Road Ind Estate<br>Pinfold Road<br>Bourne<br>PE10 9HT   |
| BRIDGNORTH<br>(M72)        | 1 Underhill Street<br>Bridgnorth<br>Salop<br>WV16 4BB   |
| GLOUCESTER<br>(M23)        | 101 Rycroft Street<br>Gloucester<br>GL1 4NB   |
| HEREFORD<br>(M31)          | Unit 3<br>Bank Buildings<br>Cattle Market<br>Hereford<br>HE4 9HX                                      |
| HIGHAMFERRERS<br>(M51)     | The Old Barn<br>Westfield Terrace<br>Higham Ferrers<br>NN10 8BB                                       |
| ILKESTON<br>(M43)          | Unit 2<br>Furnace Road<br>Ilkeston<br>DE7 5EP   |
| LEICESTER<br>(M22)         | Unit 7 Oaks Industrial<br>Estate<br>Coventry Road<br>Narborough<br>Leicestershire<br>LE9 5GF          |
| LINCOLN<br>(M40)           | Unit 8 Stonefield Park<br>Clifton Street<br>Lincoln<br>LN5 8AA  |
| NEWCASTLE<br>LYME<br>(M12) | 18-21 Croft Road<br>Brampton Industrial<br>Estate<br>Newcastle under Lyme<br>Staffordshire<br>ST5 0TW |
| NUNEATON<br>(M21)          | 19 Ptarmigan Place<br>Townsend Drive<br>Nuneaton<br>CV11 6RX  |
| REDDITCH<br>(M20)          | Heming Road<br>Washford<br>Redditch<br>Worcestershire<br>B98 0DH                                      |
| TAMWORTH<br>(M19)          | Unit 3<br>Sterling Park<br>Claymore<br>Tamworth<br>B77 5DO  |
| WORCESTER<br>(M73)         | Unit 1<br>Northbrook Close<br>Gregorys Mill Ind Estate<br>Worcester<br>WR3 8BP                        |

**LONDON & EAST ANGLIA**

|                       |   |
|-----------------------|---|
| CHELMSFORD<br>(M47)   | Hanbury Road<br>Widford Ind Estate<br>Chelmsford<br>Essex<br>CM12 3AE                         |
| COLINDALE<br>(M53)    | Unit 14<br>Capitol Park<br>Capitol Way<br>Colindale<br>London NW9 0EQ                         |
| ENFIELD<br>(M49)      | 284 Alma Road<br>Enfield<br>London<br>EN3 7BB   |
| GRAVESEND<br>(M57)    | Unit B4,<br>Imperial Business Estate<br>Gravesend<br>Kent<br>DA11 0DL                         |
| HARPENDEN<br>(M46)    | Unit 4<br>Riverside Estate<br>Coldharbour Lane<br>Harpenden<br>AL5 4UN                        |
| LETCHEWORTH<br>(M50)  | 16-17 Woodside Ind Est.<br>Works Road<br>Letchworth<br>Herts<br>SG6 1LA                       |
| MAIDENHEAD<br>(M60)   | Reform Road<br>Maidenhead<br>Berkshire<br>SL6 8BY   |
| MOLESEY<br>(M61)      | 10 Island Farm Avenue<br>West Molesey<br>Surrey<br>KT8 2UZ                                    |
| NEWBURY<br>(M24)      | PO Box 5627<br>Newbury<br>Berkshire<br>RG14 5GF   |
| IPSWICH<br>(M48)      | Unit 2B<br>Elton Park Business<br>Centre<br>Hadleigh Road<br>Ipswich<br>IP2 0DD               |
| NORWICH<br>(M52)      | 2b Trafalgar Street<br>Norwich<br>NR1 3HN   |
| SUNBURY<br>(M63)      | Unit 1a<br>The Summit<br>Hanworth Road<br>Hanworth Ind Estate<br>Sunbury on Thames<br>TW16 5D |
| SYDENHAM<br>(M62)     | Unit 6<br>Metro Centre<br>Kangley Bridge Road<br>Sydenham<br>SE26                             |
| WEST DRAYTON<br>(M76) | 2 / 4 Royal Lane<br>Yiewsley<br>West Drayton<br>Middlesex<br>UB7 8DL                          |

**SOUTH EAST**

|                         |   |
|-------------------------|---|
| ASHFORD<br>(M58)        | Unit 2<br>Bridge Road Business<br>Estate<br>Bridge Road<br>Ashford<br>Kent<br>TN2 1BB         |
| FLEET<br>(M59)          | Unit 1<br>Redfields Industrial<br>Estate<br>Church Crookham<br>Fleet<br>Hampshire<br>GU13 0RD |
| HAYWARDS HEATH<br>(M55) | 21-25 Bridge Road<br>Haywards Heath<br>Sussex<br>RH16 1UA                                     |
| TONBRIDGE<br>(M56)      | Unit 30 Deacon Trading<br>Estate<br>Morley Road<br>Tonbridge<br>Kent<br>TN9 1RA               |

**SOUTH WEST**

|                        |  |
|------------------------|--|
| BARNSTAPLE<br>(M30)    | P.O. Box 12<br>Barnstaple<br>North Devon<br>EX31 2YB   |
| BOURNEMOUTH<br>(M26)   | 63-65 Curzon Road<br>Bournemouth<br>Dorset<br>BH1 4PW  |
| BRIDGEWATER<br>(M35)   | 6 Hamp Industrial Estate<br>Bridgewater<br>Somerset<br>TA6 3NT                               |
| BRISTOL<br>(M25)       | 11 Eldon Way<br>Eldonwall Trading<br>Bristol<br>Avon<br>BS4 3QQ                              |
| EMSWORTH<br>(M33)      | 266 Main Road<br>Southbourne<br>Emsworth<br>PO10 8JL   |
| ISLE OF WIGHT<br>(M34) | Unit 8<br>Enterprise Court<br>Ryde Business Park<br>Ryde<br>Isle of Wight<br>PO33 1DB        |
| NEWTON ABBOT<br>(M29)  | Unit 2 Zealley Industrial<br>Estate<br>Kingsteignton<br>Newton Abbot<br>S. Devon<br>TQ12 3TD |
| PLYMOUTH<br>(M32)      | 16 Faraday Mill<br>Cattedown<br>Plymouth<br>PL4 0ST  |
| REDRUTH<br>(M36)       | Unit 7D<br>Pool Industrial Estate<br>Wilson Way, Redruth,<br>Cornwall<br>TR15 3QW            |

## GUARANTEE CONDITIONS

### Standard guarantee conditions

We, Tricity Bendix, undertake that if within 12 months of the date of the purchase this Tricity Bendix appliance or any part thereof is proved to be defective by reason only of faulty workmanship or materials, we will, at our option repair or replace the same FREE OF CHARGE for labour, materials or carriage on condition that:

- The appliance has been correctly installed and used only on the electricity supply stated on the rating plate.
- The appliance has been used for normal domestic purposes only, and in accordance with the manufacturer's instructions.
- The appliance has not been serviced, maintained, repaired, taken apart or tampered with by any person not authorised by us.
- All service work under this guarantee must be undertaken by a Tricity Bendix service centre.
- Any appliance or defective part replaced shall become the Company's property.
- This guarantee is in addition to your statutory and other legal rights.

Home visits are made between **8.30am** and **5.30pm** Monday to Friday. Visits may be available outside these hours in which case a **premium** will be charged.

### Exclusions

#### This guarantee does not cover:

- Damage or calls resulting from transportation, improper use or neglect, the replacement of any light bulbs or removable parts of glass or plastic.
- Costs incurred for calls to put right an appliance which is improperly installed or calls to appliances outside the United Kingdom.
- Appliances found to be in use within a commercial environment, plus those which are subject to rental agreements.
- Products of Tricity Bendix manufacture which are not marketed by Tricity Bendix.

### European Guarantee

If you should move to another country within Europe then your guarantee moves with you to your new home subject to the following qualifications:

- The guarantee starts from the date you first purchased your product.
- The guarantee is for the same period and to the same extent for labour and parts as exists in the new country of use for this brand or range of products.
- This guarantee relates to you and cannot be transferred to another user.
- Your new home is within the European Community (EC) or European Free Trade Area.
- The product is installed and used in accordance with our instructions and is only used domestically, i.e. a normal household.
- The product is installed taking into account regulations in your new country.

Before you move please contact your nearest Customer Care centre, listed below, to give them details of your new home. They will then ensure that the local Service Organisation is aware of your move and able to look after you and your appliances.

|         |           |                      |
|---------|-----------|----------------------|
| France  | Senlis    | +33 (0)3 44 62 28 28 |
| Germany | Nürnberg  | +49 (0)911 323 2600  |
| Italy   | Pordenone | +39 (0)1678 47053    |
| Sweden  | Stockholm | +46 (0)20 78 77 50   |
| UK      | Newbury   | +44 (0)1635 525 542  |



## RATING PLATE REFERENCE

| MAKE AND MODEL NO. | PRODUCT NO. | SERIAL NO. | DATE OF PURCHASE |
|--------------------|-------------|------------|------------------|
|                    |             |            |                  |

### IMPORTANT NOTICE

In line with our continuing policy of research and development, we reserve the right to alter models and specifications without prior notice.

This handbook is accurate at the date of printing, but will be superseded and should be disregarded if specifications or appearance are changed.



TRICITY BENDIX, PO BOX 47, NEWBURY, BERKSHIRE, RG14 5XL  
TELEPHONE (01635) 525542

MODEL NO.  
**SB 461**

PART NO.  
**311125708**



**1998**

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