UTStarcom iAN-02EX TELEPHONE'S ANALOGUE ADAPTER INSTALLATION GUIDE

Release V1.8.2.17a



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SKYPHO VOIP SERVICE

The use of the SKYPHO's voice service on IP (VoIP) is simple and quick. You need only an Internet access, a traditional telephone (analogue) and a PC, and with few "clicks" you could use the new telephone line with quality equal to the traditional landline.

To use the SKYPHO's VOIP service, you need:

- One computer with an Ethernet port;
- One modem/router with a LAN port
- One Internet access;
- One Username and one Password (account SIP).

The **SIP account** is the registration made on SKYPHO's server that allows the access the VoIP services provided by the server itself. It is composed by a **Username**, coincident with the telephone number you have been assigned and a **Password** (confidential access code) by which you can access the telephone services of Eutelia.

ATTENTION! The confidentiality of these data is necessary in order to guarantee that services will be accessed only by you. For your major safety, you can choose a new password by accessing on Eutelia's registration site.

iAN-02EX UTStarcom PACKAGE CONTENT

One iAN-02EX telephone adapter One telephone cable (rj-11) One Ethernet cable (rj-45) One power adapter One user manual

Telephone's Analogue Adapter (ATA)



Ethernet cable (rj-45)



Easy Start Manual



Telephone cable (rj-11)





EQUIPMENT PHYSICAL CONNECTION

First of all, you have to make the physical connection of the equipment, following the simple instructions hereafter included:



- insert the rj-45 Ethernet cable into the port ENET port of the iAN-02EX ATA
- connect the other end of the cable to the Ethernet port of your personal computer
- □ connect the analogue telephone to the ATA's "PHONE1" port
- if you have subscribed a VoIP second line, connect another analogue telephone to the ATA's "PHONE2" port
- connect the power adapter provided with the iAN-02EX to the wall socket
- insert the Ethernet cable to the WAN port of the iAN-02EX ATA
- □ connect the other end of the cable to your LAN (Hub/Router).

At the end of the connections, the "PWR", "WAN", "ENET", and "VoIP" LEDs will light:

PWR: Lighted shows that the ATA is powered by the wall socket.

ENET: Lighted shows that the "physical" connection between your PC and the ATA is working correctly. **Blinking** when data is being transmitted or received from or towards your PC.

WAN: Lighted shows that the "physical" connection between the ATA and the ADSL modem is working correctly. **Blinking** when data is being transmitted or received:

VoIP: Lighted shows that you are registered to the VoIP service of Eutelia and that you can make a calls.

LINE1/2: Blinking when call is being received or transmitted.





ACCESS TO THE ADAPTER

When you finished the connections, you can proceed with the iAN-02EX ATA configuration.

Before proceeding with the ATA configuration it is necessary to verify if in your router the DHCP service is working, (this means that in your LAN are used IP addresses in a dynamic way), or if the DHCP service is not working, (this means that in your LAN are used IP addresses in a static way).

Based on what mentioned above, please proceed with the suitable instructions that follow.

Access to ATA when the DHCP service is working

1. verify that the LAN port of your PC is configured in order to obtain an IP address automatically.

Click on "Start \ Settings\ Network connections", double click on "Local area connections (LAN)".

In the new window click on *"Properties"* and then double click on *"Internet Protocol (TCP/IP)"*.

Verify that the option *"Obtain an IP address automatically"* is activated or modify the setting and press *"OK"*.

At the end, you can close all the opened windows.



verify which IP address has been assigned to your iAN-02EX ATA.
 Access your router in configuration mode and in the status information about the "LAN" or on "DHCP client" check which IP address has been assigned to your iAN-02EX ATA and write it down.

- 3. start your Web Browser (i.e. Internet Explorer), insert the IP address of your iAN-02EX ATA and press "GO".
- 4. It will appear the window prompt for "Network Password" in which you have to insert "supervisor" as <u>U</u>ser name and your personal Password, received from Eutelia, as <u>Password</u> (if you didn't receive any indication, use the "Eutelia" password).

Attention! The confidentiality of these data is necessary in order to guarantee that the equipment configuration is accessible only by you. We suggest to proceed with the configuration password change and to write down the new one.

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Connect to 172.25.25.1

Generic Platform Web 0

R

User name:

Password:

 After few moments, the "System Status" of your iAN-02EX ATA.will appear on the left of your window. Clicking on the items of the menu you can change the parameters configuration of your iAN-02EX, as explained in the following chapter.

IMPORTANT: the changes made are not going to be effective before "Save" and "Reboot" of the ATA, as indicate in the following pages.



Access to ATA when the DHCP is not working

1. configure the static IP address on the LAN port of your PC.

Click on "Start \ Settings\ Network connections", double click on "Local area connections (LAN)".

In the new window click on "Properties" and then double click on "Internet Protocol (TCP/IP)".

Verify that the option "Use the following IP address" is activated, or modify the setting and fill in the following fields::

IP address: 192.168.0.x (in the example of the right site, it is used the address 172.25.25.100)

Subnet mask: 255.255.255.0

Default gateway: 192.168.0.1

For DNS servers should be used the IP addresses provided by the Internet Service Provider.

Once finished the configuration, press "OK" and close all the opened windows.

- 2. start your Web Browser (i.e. Internet Explorer), insert the IP address 192.168.0.1 and press "GO".
- 6. It will appear the window prompt for "Network Password" in which you have to insert "supervisor" as User name and your personal Password, received from Eutelia, as Password (if you didn't receive any indication, use the "Eutelia" password).

Attention! The confidentiality of these data is necessary in order to guarantee that the equipment configuration is accessible only by you. We suggest to proceed with the configuration password change and to write down the new one.

3. After few moments, the "System Status" of your iAN-02EX ATA.will appear on the left of your window. Clicking on the items of the menu you can change the parameters configuration of your iAN-02EX, as explained in the following chapter.

Generic Platform Web 0 User name: 13 Password: Remember my password

File Modifice Vaualizza Preferiti Strumenti 7				
4-Indetro	@materieds @ 3- @ 28 -			
8ndektoo 📵 Mity- (110.0-0.14)			w çəvu	Collegaments
UTStarcom [^]	Syst	tern Status		
	Board ID:	US3V004.00.00_UTSTARCOM		
Status Sustan Status	Firmware Version:	V1.8.2.17A		
DHCPC Status	Web UI Version:	1.0.1		
PPPoE Status PPPoE	MAC Address:	000E9E120AE7		
121xE	VoIP Service Status:	Connected to VoIP		
WAN				
Device Mode				
MIURAE *1				

IMPORTANT: the changes made are not going to be effective before "Save" and "Reboot" of the ATA, as indicate in the following pages.



2

Use the following IP address	s.
IP address:	172 . 25 . 25 . 100
Subnet mask:	255 . 255 . 255 . 0
<u>D</u> efault gateway:	
 Obtain DNS server address Use the following DNS server: 	automatically er addresses:
1.5	

Internet Protocol (TCP/IP) Properties



ATA CONFIGURATION

Before proceeding with the configuration of your iAN-02EX ATA via WEB Browser, it is important that you have at your disposal the Eutelia's username and password for the VoIP service that you obtained during registration or those you have modified on the Eutelia's site.

UTStarcom Status System Status **DHCPC** Status **PPPoE** Status PPPoF PPPoE WANIP **Device** Mode MTU Rate DOS Denial of Service NTP NTP Gateway Mode Settings LAN Configuration Port Forwarding IP Filter DMZ QoS Qos Configuration DSCP VLan Tag Mac Cloning Mac Clonin PSTN Switch Key Digit Map Provision Provision Syslog Syslog EMS SNMP Community SNMP Trap Target VoIP Protocol MGCP User SIP Audio Config RTP Tone FAX STUN Speed Dial Call Features Digit Map Hook Flash Jitter Buffer Password Supervisor Password User Password Upgrade Firmware **Configuration** View Configuration Save Save Configuration Load Default Settings Load Default Keypad Reboot Reboot

WAN parameters

Click on "WAN IP" menu, then select "DHCP", insert the text "UTSTAR" and click on OK

	WAN Configuration
C Static IP Address	
P	10.20.35.17
Mask	255.255.255.0
Gateway	10.20.35.254
DNS 1	10.20.35.1
DNS 2	10.20.35.2
© DHCP	
Host Name	UTSTAR
C PPP0E	
	OK Cancel

Note: If in your LAN are used static IP addresses it is necessary to select the option "Static IP Address" and insert the values of "IP, Mask, Gateway, etc..." to avoid conflicts on the network.

NTP parameters

Click on "NTP" menu, then insert the following values and choose OK

NTP Con	figuration
NTP Server:	62.94.7.9
Expires:	86400
Time Zone:	+1 (Range:-13 ~ +12)
ОК	Cancel





Reboot

LAN parameters

Click on "LAN configuration" menu, then verify that the "Status" item of the DHCP Configuration is set on Disable.

LAN IP Configuration				
LAN IP:	192 .168 .0 .1			
LAN Mask:	255 .255 .255 .0			
LAN Gateway:	192 . 168 . 0 . 254			
DHCP C	onfiguration			
Status:	C Enable ⓒ Disable			
Mode:	• Auto • Manual			
Pool Start IP:	192 .168 .0 .1			
Pool End IP:	192 . 168 . 0 . 254			
Default Gateway:	192 . 168 . 0 . 1			
DNS 1:	192 .168 .0 .1			
DNS 2:				
Domain:	utstar.com			
Lease Time:	86400			
ОК	Cancel			

Note: If in your LAN are used static IP addresses, it is necessary to modify the "LAN IP Configuration" and insert the values "LAN IP, LAN Mask e LAN Gateway" to avoid conflicts on the network.



Status System Status DHCPC Status PPPoE Status PPPoF PPPoE WANTP Device Mode MTU Rate DOS Denial of Service NTP NTP Gateway Mode Settings LAN Configuration Port Forwarding IP Filter DMZ OoS Qos Configuration DSCP VLan Tag Mac Cloning Mac Cloning PSTP Switch Key Digit Map Provision Provision Syslog EMS SNMP Community SNMP Trap Target VoIP Protocol MGCP User SIP Audio Config RTP Tone FAX STUN Speed Dial Call Features Digit Map Hook Flash Jitter Buffer Password Supervisor Password User Password Upgrade Firmware Configuration View Configuration Save Save Configuration Load Default Settings Load Default Keypad Reboot

UTStarcom

Reboot

VoIP parameters

1. click on "User" menu, then select user0 and insert the values of your SIP account provided by Eutelia during registration:

Username = Telephone Number Assigned by Eutelia

Password = Password of the SIP Account

Displayname = Telephone Number Assigned by Eutelia

Login ID = Telephone Number Assigned by Eutelia and click on OK

NOTE: The **SIP account** is the subscription registered on Eutelia's server that allows to access to the VoIP services provided by the server itself. It is composed by a **User name**, coincident with the telephone number you have been assigned and a **Password** (confidential access code) by which you can access the telephone services of Eutelia. User name and Password will be provided directly by Eutelia at the activation of the service.

+	VoIP User					
	User	Username	Password	Displayname	Login ID	
	user0:	<pre><numero_te< pre=""></numero_te<></pre>		<pre><numero_te< pre=""></numero_te<></pre>	<pre><numero_te< pre=""></numero_te<></pre>	
•	userl:	<pre><numero_te< pre=""></numero_te<></pre>	******	<pre>(numero_te)</pre>	<pre>knumero_te</pre>	
	OK Cancel					

If you have subscribed the Eutelia's VoIP service with two telephone lines, you need to repeat the same configuration for **user1**, filling in the values of **User name** and **Password** of the second **SIP account** assigned to you.

Note that the **user0** corresponds to the physical port indicated as "**PHONE1**" on the adapter, while **user1** corresponds to "**PHONE2**" port.



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Status
Cumbour Clashup
DHCPC Status
PPPoF Status
DDD.F
PPPOE
TIAN
WAIN
WAN IP
Device Mode
MIU Kate
DUS
Denial of Service
INTP
NIP
Gateway Mode
Settings
Dart Forwarding
I OI I FOIWARDING
DW7
DMZ
QoS
<u>Qes Configuration</u>
DSCP Man Tag
VLan lag
Mac Cloning
Mac Cloning
PSTN
Switch Key
Digit Map
Provision
Provision
Syslog
Syslog
EMS
EMS
SNMP Community
SINMP Trap Target
VolP
Protocol
MGCP
User
are
Andle Confe
Audio Config
Audio Config RTP Tone
Audio Config RTP Tone FAY
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Audio Config Audio Config RTP Tone FAX STUN Speed Dial Call Features Digit Map Hook Flash Jitter Buffer Password Supervisor Password User Password
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Audio Config RTP Audio Config RTP Tone FAX STUN STUN Syseed Dial Call Features Digit Map Hook Flash Jitter Buffer Password Supervisor Password User Password User Password User Password User Password Upgrade Firmware Configuration
Audio Config Audio Config RTP Tone FAX STUN STUN STUN SUP Call Features Digit Map Hook Flash Jitter Buffer Password Supervisor Password Supervisor Password Upgrade Firmware Configuration
Audio Config Audio Config RTP Tone FAX STUN Speed Dial Call Features Digit Map Hook Flash Jitter Buffer Password Supervisor Password User Password User Password User Password Eirmware Configuration
Audio Config Audio Config RTP Tone FAX STUN Speed Dial Call Features Digit Map Hook Flash Jitter Buffler Password Supervisor Password User Password User Password Upgrade Firmware Configuration Configuration
Audio Config Audio Config RTP Jone FAX STUN Syeed Dial Call Features Digit Map Hook Flash Jitter Buffer Password Superviso: Password User Password User Password User Password Eirmware Configuration Configuration
Audio Config Audio Config RTP Jone FAX STUN STUN Syseed Dial Call Features Digit Map Hook Flash Jitter Buffer Supervisor Password User Password User Password User Password User Password Configuration View Configuration View Configuration Save
Audio Config Audio Config RTP Jone FAX STUN STUN STUN SUN Call Features Digit Map Hook Flash Jitter Buffer Buffer Buffer Sasword Supervisor Password User Password User Password User Password User Password User Password User Password User Password Supervisor Password User Password User Password Sasword Sawo Configuration Save Save Configuration Load Default Settings Load Default Settings
Audio Config RTP Audio Config RTP Tone FAX STUN STUN STUN SUP Coll Features Digit Map Hook Flash Jitter Buffer Digit Map Hook Flash Jitter Buffer Password Upgrade Upgrade Upgrade Configuration Configuration Save Configuration Save Configuration Coad Default Ketings Load Default Ketings
Audio Config RTP Audio Config RTP Tone FAX STUN STUN STUN STUN SUP Coll Features Digit Map Hook Flash Jitter Buffer Mook Flash Jitter Buffer Password Supervisor Password Supervisor Password Upgrade Supervisor Password Supervisor Password Supervisor Password Supervisor Password Configuration Configuration Save Configuration Load Default Stettings Load Default Stettings Load Default Stettings

2. click on "SIP" menu, then on "Send#" item choose the option Disable and click OK

VoIP SIP		
Local Port:	5060	
Proxy Address:	voip.eutelia.it	
Proxy Port:	5060	
Registrar Address:	voip.eutelia.it	
Registrar Port:	5060	
Outbound Proxy Address:	0	
Outhound Proxy Port:	5065	
Expires:	300	
SIP Domain:	voip.eutelia.it	
Subject:	Eut-ATA03a	
Tl Timer:	300	
DNS SRV:	C Enable ⓒ Disable	
SYNC Check:	ⓒ Disable C Enable C Authentication	
Send #:	⊙ Disable ⊂ Enable	
ОК	Cancel	

3. click on "STUN" menu, then verify the values and click OK

The "NAT Address" item will be automatically updated with the public IP address after the authentication of the ADSL access.

VoIP STUN			
NAT Address:			
Stun Server Address:	stun.voip.eutelia.it		
Stun Server Port:	3478		
Local Port:	3478		
Expires:	60		
ок	Cancel		





Reboot

Save configuration

1. click on "Save Configuration" menu, then select "Configuration File" and click on "Save"

Save Configuration to Flash
Save current settings to flash. System will take 5 seconds to save settings.
Save

2. after few seconds, will appear the "**Reboot**" page: click on "**Reboot**" and wait the restart of ATA.

Reboot	
It will take 20 seconds to reboot and startup.	
Reboot	



CONFIGURATION PARAMETERS OF UTStarcom IAN-02EX ATA EQUIPMENT

Access parameters to the equipment: IP address: verify on ADSL modem

User name: supervisor Password: Assigned by Eutelia

LAN/WAN PARAMETERS

WAN Configuration

DHCP on, for obtaining an IP address automatically

WAN Provisioning Configuration Status: on

Device Mode Configuration Device Mode: Bridge

MTU Rate Setting MTU Rate: 1460

NTP Configuration

NTP Server: 62.94.7.9 Expires: 86400 Time Zone: +1 LAN Configuration LAN IP: 192.168.0.1 LAN Mask:255.255.255.0 LAN Gateway: 192.168.0.254

DHCP Configuration

Status: Enable Mode: Auto Pool Start IP: 192.168.0.1 Pool End IP: 192.168.0.254 Default Gateway: 192.168.0.1 DNS 1: 192.168.0.1 DNS 2: 0.0.0.0 Domain: eutelia.it Least time: 86400

VOIP PARAMETERS

VoIP Protocol: SIP (MGCP not_used)

VoIP User (User0)

Username: telephone number Password: assigned by Eutelia or modified via WEB Displayname: telephone number Login Id: telephone number VoIP User (User1) if subscribed Username: 2° telephone number Password: assigned by Eutelia or modified via WEB Displayname: 2° telephone number Login Id: 2° telephone number

VoIP SIP

Local Port: 5060 Proxy Address : voip.eutelia.it Proxy Port : 5060 Registration address: voip.eutelia.it Registration port: 5060 Outbound Proxy Address: 0 Outbound Proxy Port: 5065 Expires: 300 SIP Domain: voip.eutelia.it Subject: Eut-ATA03a

VoIP Audio Config (Port 1 & 2) Codec Rate: 30 Preferred Codec : G.729A VAD: Enable DTMF Tx Method: RFC-2833 Enable VoIP RTP

RTP Port: 13456

VoIP Tone

Country Tone: Custom Specific Tone Rx Gain (db): 0 Tx Gain (db): 0 Ring: 1000, 4000 Dial Tone: 0, 0, 450, 0 Busy Tone: 350, 350, 450, 0 Ring back Tone: 1000, 4000, 450, 0 Call Waiting tone: 4000, 4000, 450, 0

VoIP FAX

T.38 Fax: enable T.38 Port: 49170

VoIP STUN NAT Address: ()¹ STUN Server Address: stun.voip.eutelia.it STUN Server Port: 3478 Local Port: 3478 Expires: 60

Speed Dial (not used)

Call Features (not used) Port1: all services in off Port2: all services in off

¹ The "NAT Address" item will be updated automatically with the public IP address following the authentication of the ADSL access.



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