# **ViewSonic**<sup>®</sup>

# Pro8400 DLP Projector

IMPORTANT: Please read this User Guide to obtain important information on installing and using your product in a safe manner, as well as registering your product for future service. Warranty information contained in this User Guide will describe your limited coverage from ViewSonic Corporation, which is also found on our web site at http://www.viewsonic.com in English, or in specific languages using the Regional selection box in the upper right corner of our website. "Antes de operar su equipo lea cuidadosamente las instrucciones en ester manual"



- User Guide
- Guide de l'utilisateur
- Bedienungsanleitung
- Guía del usuario
- Guida dell'utente
- Guia do usuário
- Användarhandbok
- Käyttöopas
- Руководство пользователя
- 使用手冊 (繁體)
- 使用手册(简体)
- 사용자 안내서
- คู่มือการใช้งาน
- Podręcznik użytkownika
- Kullanıcı kılavuzu

Model No. : VS13647

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# **Compliance Information**

### FCC Statement

This device complies with part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Warning:** You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

### For Canada

- This Class B digital apparatus complies with Canadian ICES-003.
- Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

### **CE Conformity for European Countries**

**C C** The device complies with the EMC Directive 2004/108/EC and Low Voltage Directive 2006/95/EC.

### Following information is only for EU-member states:

The mark is in compliance with the Waste Electrical and Electronic Equipment Directive 2002/96/EC (WEEE).

The mark indicates the requirement NOT to dispose the equipment including any spent or discarded batteries or accumulators as unsorted municipal waste, but use the return and collection systems available.

If the batteries, accumulators and button cells included with this equipment, display the chemical symbol Hg, Cd, or Pb, then it means that the battery has a heavy metal content of more than 0.0005% Mercury or more than, 0.002% Cadmium, or more than 0.004% Lead.





# **Important Safety Instructions**

- 1. Read these instructions.
- 2. Keep these instructions.
- 3. Heed all warnings.
- 4. Follow all instructions.
- 5. Do not use this unit near water.
- 6. Clean with a soft, dry cloth.
- 7. Do not block any ventilation openings. Install the unit in accordance with the manufacturer's instructions.
- 8. Do not install near any heat sources such as radiators, heat registers, stoves, or other devices (including amplifiers) that produce heat.
- 9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade and the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10. Protect the power cord from being walked on or pinched particularly at plugs. Convenience receptacles and the point where they exit from the unit. Be sure that the power outlet is located near the unit so that it is easily accessible.
- 11. Only use attachments/accessories specified by the manufacturer.



12.

Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the unit. When a cart is used, use caution when moving the cart/unit combination to avoid injury from tipping over.

- 13. Unplug this unit when unused for long periods of time.
- 14. Refer all servicing to qualified service personnel. Servicing is required when the unit has been damaged in any way, such as: if the power-supply cord or plug is damaged, if liquid is spilled onto or objects fall into the unit, if the unit is exposed to rain or moisture, or if the unit does not operate normally or has been dropped.

# **Declaration of RoHS Compliance**

This product has been designed and manufactured in compliance with Directive 2002/95/EC of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

| Substance                               | Proposed Maximum<br>Concentration | Actual Concentration |  |
|---|-----------------------------------|----------------------|--|
| Lead (Pb)                               | 0.1%                              | < 0.1%               |  |
| Mercury (Hg)                            | 0.1%                              | < 0.1%               |  |
| Cadmium (Cd)                            | 0.01%                             | < 0.01%              |  |
| Hexavalent Chromium (Cr <sup>6+</sup> ) | 0.1%                              | < 0.1%               |  |
| Polybrominated biphenyls (PBB)          | 0.1%                              | < 0.1%               |  |
| Polybrominated diphenyl ethers (PBDE)   | 0.1%                              | < 0.1%               |  |

Certain components of products as stated above are exempted under the Annex of the RoHS Directives as noted below:

Examples of exempted components are:

- 1. Mercury in compact fluorescent lamps not exceeding 5 mg per lamp and in other lamps not specifically mentioned in the Annex of RoHS Directive.
- 2. Lead in glass of cathode ray tubes, electronic components, fluorescent tubes, and electronic ceramic parts (e.g. piezoelectronic devices).
- 3. Lead in high temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
- 4. Lead as an allotting element in steel containing up to 0.35% lead by weight, aluminium containing up to 0.4% lead by weight and as a cooper alloy containing up to 4% lead by weight.

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## **Product Registration**

To meet your future needs, and to receive any additional product information as it becomes available, please register your product on the Internet at: www.viewsonic.com. The ViewSonic<sup>®</sup> Wizard CD-ROM also provides an opportunity for you to print the registration form, which you may mail or fax to ViewSonic.

| For Your Records |                                 |  |  |
|------------------|---------------------------------|--|--|
| Product Name:    | Pro8400                         |  |  |
|                  | ViewSonic DLP Projector         |  |  |
| Model Number:    | VS13647                         |  |  |
| Document Number: | Pro8400_UG_ENG Rev. 1A 09-16-10 |  |  |
| Serial Number:   |                                 |  |  |
| Purchase Date:   |                                 |  |  |

### Product disposal at end of product life

The lamp in this product contains mercury which can be dangerous to you and the environment. Please use care and dispose of in accordance with local, state or federal laws.

ViewSonic respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit ViewSonic website to learn more.

- 1. USA: www.viewsonic.com/company/green/
- 2. Europe: www.viewsoniceurope.com/uk/support/recycling-information/
- 3. Taiwan: recycle.epa.gov.tw/recycle/index2.aspx

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# Introduction

### **Projector Features**

The projector integrates high-performance optical engine projection and a user - friendly design to deliver high reliability and ease of use.

The projector offers the following features:

- Single chip 0.65" Texas Instruments DLP® technology
- 1080p (1920 x 1080 pixels)
- Compatibility with Macintosh® computers
- Compatibility with NTSC, PAL, SECAM and HDTV
- D-Sub 15-pin terminal for analog video connectivity
- User-friendly, multi-language on-screen display
- Advanced electronic keystone correction
- RS-232 connector for serial control
- HDMI compatibility
- PJLink<sup>™</sup> compatible
- LAN display for network control and web server
- LAN display 4-1 (maximum 4PC/ NB display to 1 projector)
- Remote desktop feature for LAN and USB display 1-M (maximum 1PC/ NB can display to 8 projectors at the same time)
- USB display supports computer connection via USB mini-B type to A type cable
- USB Reader supports USB flash drive via USB A type connector
- Less than 1 W power consumption in standby mode



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### **Package Contents**

When you unpack the projector, make sure you have all these components:



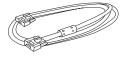




Projector with Lens Cap

AC Power Cord

Remote Control (IR) & batteries









VGA Cable (D-SUB to D-SUB) HDMI Cable

ViewSonic CD Wizard

Quick Start Guide

### **Optional accessories**



Filter cover P/N: P4R34-4600-00



RS232 cable P/N: J2552-0208-00

RGB to component adapter P/N: J2552-0212-00



Projector Carrying Case

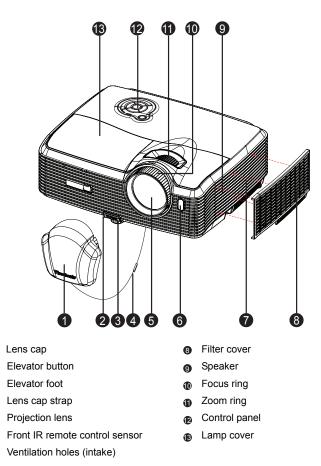


- Contact you dealer immediately if any items are missing, appear damaged, or if the unit does not work.
- Save the original shipping carton and Packing material; they will come-in handy if you ever to ship your unit. for maximum protection, repack your unit as it was originally packed at the factory.

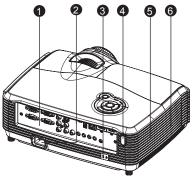
### **Projector Overview**

### **Front View**

a



### **Rear View**



- Connection ports
- AC power socket
- 8 Kensington lock
- Rear IR remote control sensor
- 6 Speaker
- 6 Ventilation holes (exhaust)

### **Bottom View**



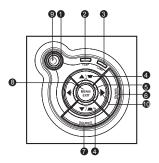
- Ceiling mount holes (M4\*8)
- A Tilt-adjustment feet
- Security bar



This projector can be used with a ceiling mount for support. The ceiling mount is not included in the package.

Contact your dealer for information to mount the projector on a ceiling.

# Using the Product Control Panel



- Power (Power LED indicator) Refer to "LED Indicator Messages".
- TEMP (Temperature LED indicator) Refer to "LED Indicator Messages".
- LAMP (Lamp LED indicator)
   Refer to "LED Indicator Messages".
- Meystone/Arrow keys (▲/Up, ▼ /Down)

Manually correct distorted images resulting from an angled projection.

### Four directional buttons

Use four directional buttons to select items or make adjustments to your selection.

6 ENTER

Enter to sub-menu and confirm the menu selection.

SOURCE

Display the source selection bar.

MENU/EXIT

Display or exit the on-screen display menus.

O Power

Turn the projector on or off.

Right/Panel key Activate panel key lock.

### **Connection Ports**

|    | 0 0 84 560 8 9  |
|----|---|
|    |   |
|    |   |
|    |   |
| •  | RS-232  |
| U  | When operating the projector via a computer, connect this to the controlling  |
|    | computer's RS-232C port.  |
| 2  | Monitor Out   |
|    | Connect to a computer display, etc.   |
| 8  | Component (Y Cb/Pb Cr/Pr)   |
| •  | Connect Y Cb/Pb Cr/Pr output from video equipment to this jack.<br>S-Video    |
| 4  | Connect S-Video output from video equipment to this jack.                     |
| 6  | USB B   |
|    | USB display supports computer connection via USB mini-B type to A type cable. |
| 6  | USB A   |
|    | This connector supports firmware update, USB flash drive display and wireless |
|    | dongle for USB display.   |
| 7  | LAN   |
| •  | For LAN display/network control and web server.<br>HDMI 1                     |
| 8  | Connect HDMI output from video equipment to this jack.                        |
| 9  | HDMI 2  |
| -  | Connect HDMI output from video equipment to this jack.                        |
| 10 | DC 12V Out  |
|    | 12V DC out  |
| 1  | MIC in  |
|    | Microphone input jack.  |

### Audio Out

Connect to a speaker or other audio input equipment.

### Audio 2

Connect an audio output from video equipment or computer to this jack.

### Audio 1

Connect an audio output from video equipment or computer to this jack.

### Audio 3 (L/R)

Connect an audio output from video equipment to this jack.

### Video

Connect composite video output from video equipment to this jack.

### Computer in 2

Connect image input signal (analog RGB or component) to this jack.

### Computer in 1

Connect image input signal (analog RGB or component) to this jack.

### **Remote Control**

Power

Turn the projector on or off.

- HDMI 1 Display HDMI 1 signal.
- Video

Switch input source to Composite/ S-Video by sequence.

- ▲ Up/Volume +, ▼ Down/ Volume -When the On-Screen Display (OSD) menu is not activated, adjust the projector's sound level.
- G ◀ Left/Mute

When the On-Screen Display (OSD) menu is not activated, this button is used as mute function.

6 Menu

Display on-screen display menus.

Ø User 1

Recall the customized settings based on the current available settings.

- Function User definable key for customized function.
- Gamma
   Change th

Change the gamma setting.

Pattern

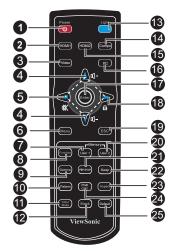
Display embedded test pattern.

- Color Mode Change the image mode setting by sequence.
- Blank
   Cut off the screen temporarily.
   Press again to cancel the Blank
   Screen function.
- Light

Enable backlight functions of the remote control's buttons.

Compo

Display Component video (YPbPr/ YCbCr) signal.



### B HDMI 2

Display HDMI 2 signal.

B PC

Switch input source to Computer in 1/ Computer in 2 by sequence.

Enter

Confirmed selections.

### 🚯 🕨 🕨 Right/ 🔒 Lock

When the On-Screen Display (OSD) menu is activated, the #4, #5, and #18 keys are used as directional arrows to select the desired menu items and to make adjustments. Activate panel key lock.

### ESC

Leave current page or items or to close OSD.

### User 2

Recall the customized settings based on the current available settings.

### PIP/POP

Switch screen to PIP/POP by sequence.

### Swap

Swap input source in PIP or POP image.

#### Aspect

Select the display aspect ratio.

#### A RGBCMY

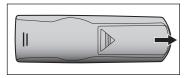
Change indivial RGBCMY color (user color setting).

### Default

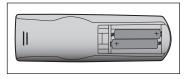
Restore settings to factory default.

### Installing the Batteries

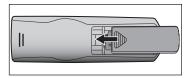
1. Open the battery cover in the direction shown.



2. Install batteries as indicated by the diagram inside the compartment.



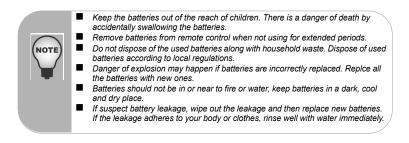
Close the battery cover into position.





### Caution

- Risk of explosion if battery is replaced by an incorrect type.
- Dispose of used batteries according to the instructions.
- Make sure the plus and minus terminals are correctly aligned when loading a battery.



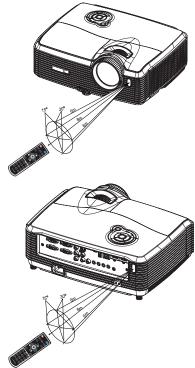
### **Remote Control Operation**

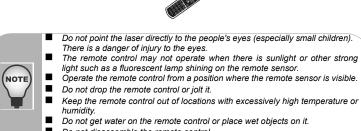
Point the remote control at the infrared remote sensor and press a button.

 Operating the projector from the front

Operating the projector from

the rear



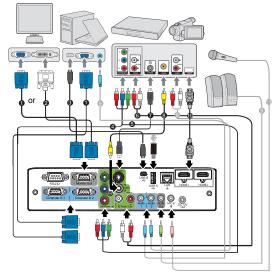


Do not disassemble the remote control.

# Connection

When connecting a signal source to the projector, be sure to:

- 1. Turn all equipment off before making any connections.
- 2. Use the correct signal cables for each source.
- 3. Ensure the cables are firmly inserted.



| 0 | VGA cable (D-Sub to D-Sub)        | 7 | S-Video cable                  |
|---|-----------------------------------|---|--------------------------------|
| 2 | VGA to DVI-A cable                | 8 | Composite Video cable          |
| 6 | USB cable (mini-B type to A type) | 9 | Audio cable                    |
| 4 | VGA (D-Sub) to HDTV (RCA) cable   | 0 | HDMI cable                     |
| 6 | Component Video cable             | 1 | Microphone 3.5 mini jack cable |
| 6 | Audio L/R cable                   | Ð | USB flash drive                |

#### Important

■ In the connections shown above, some cables may not be included with the projector (see "Package Contents" on page 6). They are commercially available from electronics stores.

The connection illustrations above are for reference only. The rear connecting jacks available on the projector vary with each projector model.

■ For detailed connection methods, see pages 18-21.

### Connecting a computer or monitor

### Connecting a computer

The projector provides two VGA input sockets that allow you to connect them to both IBM<sup>®</sup> compatibles and Macintosh<sup>®</sup> computers. A Mac adapter is needed if you are connecting legacy version Macintosh computers.

### To connect the projector to a notebook or desktop computer:

- 1. Take the supplied VGA cable and connect one end to the D-Sub output socket of the computer.
- 2. Connect the other end of the VGA cable to the **Computer in 1** or **Computer in 2** signal input socket on the projector.
- Important
  - Many notebooks do not turn on their external video ports when connected to a projector. Usually a key combo like FN + F3 or CRT/LCD key turns the external display on/off. Locate a function key labeled CRT/LCD or a function key with a monitor symbol on the notebook. Press FN and the labeled function key simultaneously. Refer to your notebook's documentation to find your notebook's key combination.

### **Connecting a monitor**

If you want to view your presentation close-up on a monitor as well as on the screen, you can connect the **Monitor Out** signal output socket on the projector to an external monitor with a VGA cable following the instructions below:

### To connect the projector to a monitor:

- Connect the projector to a computer as described in "Connecting a computer" on page 18.
- Take a suitable VGA cable (only one supplied) and connect one end of the cable to the D-Sub input socket of the video monitor.
   Or if your monitor is equipped with a DVI input socket, take a VGA to DVI-A cable and connect the DVI end of the cable to the DVI input socket of the video monitor.
- 3. Connect the other end of the cable to the Monitor Out socket on the projector.
- Important
  - The Monitor Out output only works when Computer in 1 or Computer in 2 is made to the projector.

### **Connecting Video source devices**

You can connect your projector to various Video source devices that provide any one of the following output sockets:

- Component Video
- S-Video
- Video (composite)

You need only connect the projector to a Video source device using just one of the above connecting methods, however each provides a different level of video quality. The method you choose will most likely depend upon the availability of matching terminals on both the projector and the Video source device as described below:

### Best video quality

The best available video connection method is Component Video (not to be confused with composite Video). Digital TV tuner and DVD players output Component Video natively, so if available on your devices, this should be your connection method of choice in preference to (composite) Video.

See "Connecting a Component Video source device" on page 20 for how to connect the projector to a component video device.

### Better video quality

The S-Video method provides a better quality analog video than standard composite Video. If you have both composite Video and S-Video output terminals on your Video source device, you should elect to use the S-Video option.

See "Connecting an S-Video source device" on page 20 for how to connect the projector to an S-Video device.

### Least video quality

Composite Video is an analog video and will result in a perfectly acceptable, but less than optimal result from your projector, being the least video quality of the available methods described here.

See "Connecting a composite Video source device" on page 21 for how to connect the projector to a composite Video device.

### Connecting a Component Video source device

Examine your Video source device to determine if it has a set of unused Component Video output sockets available:

- If so, you can continue with this procedure.
- If not, you will need to reassess which method you can use to connect to the device.

#### To connect the projector to a Component Video source device:

- Take a VGA (D-Sub) to HDTV (RCA) cable, Component Video cable or a Component Video to VGA (D-Sub) adaptor and connect the end with 3 RCA type connectors to the Component Video output sockets of the Video source device. Match the color of the plugs to the color of the sockets; green to green, blue to blue, and red to red.
- If you are using the VGA (D-Sub) to HDTV (RCA) cable and the Component Video to VGA (D-Sub) adaptor, connect the other end of the cable (with a D-Sub type connector) to the **Computer in 1** or **Computer in 2** socket on the projector. If you are using the Component Video Cable, connect the other end of 3RCA type connectors to the **Y Cb/Pb Cr/Pr** sockets on the projector.
- Important
  - If the selected video image is not displayed after the projector is turned on and the correct video source has been selected, check that the Video source device is turned on and operating correctly. Also check that the signal cables have been connected correctly.

■ GRGB to component adapter (ViewSonic P/N: J2552-0212-00)

### Connecting an S-Video source device

Examine your Video source device to determine if it has an unused S-Video output socket available:

- If so, you can continue with this procedure.
- If not, you will need to reassess which method you can use to connect to the device.

### To connect the projector to an S-Video source device:

- 1. Take an S-Video cable and connect one end to the S-Video output socket of the Video source device.
- Connect the other end of the S-Video cable to the S-Video socket on the projector.

#### Important

- If the selected video image is not displayed after the projector is turned on and the correct video source has been selected, check that the Video source device is turned on and operating correctly. Also check that the signal cables have been connected correctly.
- If you have already made a Component Video connection between the projector and this S-Video source device using Component Video connections, you need not connect to this device using an S-Video connection as this makes an unnecessary second connection of poorer picture guality. See "Connecting Video source devices" on page 19 for details.

### Connecting a composite Video source device

Examine your Video source device to determine if it has a set of unused composite Video output sockets available:

- If so, you can continue with this procedure.
- If not, you will need to reassess which method you can use to connect to the device.

#### To connect the projector to a composite Video source device:

- Take a Video cable and connect one end to the composite Video output socket of 1. the Video source device.
- Connect the other end of the Video cable to the Video socket on the projector. 2

#### Important

- If the selected video image is not displayed after the projector is turned on and the correct video source has been selected, check that the Video source device is turned on and operating correctly. Also check that the signal cables have been connected correctly.
- You need only connect to this device using a composite Video connection if Component Video and S-Video inputs are unavailable for use. See "Connecting Video source devices" on page 19 for details.

# Operation

### Powering On/Off the Projector

### Powering On the Projector:

- 1. Remove the projector lens cap.
- 2. Complete the AC power cord and peripheral signal cable(s) connections.
- 3. Press 🖒 to turn on the projector.

The projector takes a minute or so to warm up.

- Turn on your source (computer, notebook, DVD, etc.). The projector automatically detects your source.
  - If you are connecting multiple sources to the projector simultaneously, press SOURCE on the projector to select your desired signal or press your desired signal key on the remote control.



### Warning

Remove the lens cap first before powering on.

- Never look into the lens when the lamp is on. This can damage your eyes.
- This focal point concentrates high temperature. Do not place any object near it to avoid possible fire hazard.

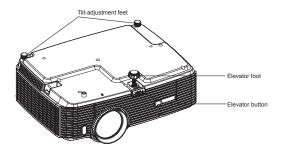
### Powering Off the Projector:

- 1. Press 😃 to turn off the projector lamp. You will see a message "Power off? Press Power again" appear on the screen.
- 2. Press 🕐 again to confirm.
  - The cooling fans continue to operate for cooling cycle.
  - When the Power LED begins flashing, the projector has entered stand-by mode.
  - If you want to turn the projector back on, you must wait until the projector has completed the cooling cycle and has entered stand-by mode. Once in stand-

by mode, simply press to restart the projector.

- 3. Disconnect the AC power cord from the electrical outlet and the projector.
- 4. Do not turn on the projector right after power off.

### Adjusting the Projector Height



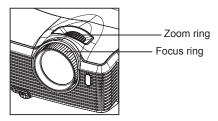
The projector is equipped with an elevator foot to adjust the image height. To raise or lower the image:

- 1. To raise or lower the image, press the elevator button and raise or lower the front of the projector. Release the button to lock the adjustment.
- To level the image on the screen, turn the tilt-adjustment feet to fine-tune the height.



To avoid damaging the projector, make sure that the elevator foot and tiltadjustment feet are fully retracted before placing the projector in its carrying case.

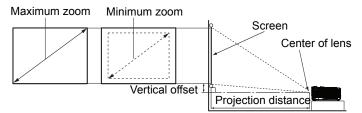
### Adjusting the Projector Zoom and Focus



- 1. Focus the image by rotating the focus ring. A still image is recommended for focusing.
- 2. Adjust the image size by sliding the zoom ring.

### **Adjusting Projection Image Size**

Refer to the graphic and table below to determine the screen size and projection distance.



| Screen size | 16 : 9 Screen   |                 |                       |                       |  |
|-------------|-----------------|-----------------|-----------------------|-----------------------|--|
| Diagonal    | Projection dist | ance [inch (m)] | Image                 | Vertical              |  |
| [inch (cm)] | (min. zoom)     | (max. zoom)     | height [inch<br>(cm)] | offset<br>[inch (cm)] |  |
| 30 (76)     | 35 (0.89)       | 55 (1.39)       | 14.7 (37)             | 5.0 (12.8)            |  |
| 40 (102)    | 48 (1.21)       | 74 (1.87)       | 19.6 (50)             | 6.7 (17.1)            |  |
| 50 (127)    | 60 (1.52)       | 93 (2.35)       | 24.5 (62)             | 8.4 (21.4)            |  |
| 60 (152)    | 72 (1.83)       | 111 (2.83)      | 29.4 (75)             | 10.1 (25.6)           |  |
| 80 (203)    | 97 (2.46)       | 149 (3.79)      | 39.2 (100)            | 13.5 (34.2)           |  |
| 100 (254)   | 122 (3.09)      | 187 (4.75)      | 49 (125)              | 16.8 (42.7)           |  |
| 120 (305)   | 146 (3.72)      | 224 (5.7)       | 58.8 (149)            | 20.2 (51.3)           |  |
| 150 (381)   | 183 (4.66)      | 281 (7.14)      | 73.5 (187)            | 25.2 (64.1)           |  |
| 200 (508)   | 246 (6.24)      | 376 (9.54)      | 98.1 (249)            | 33.6 (85.4)           |  |
| 220 (559)   | 270 (6.87)      | 413 (10.5)      | 107.9 (274)           | 37.0 (94.0)           |  |
| 250 (635)   | 307 (7.81)      | 470 (11.94)     | 122.6 (311)           | 42.0 (106.8)          |  |
| 300 (762)   | 369 (9.38)      | 564 (14.33)     | 147.1 (374)           | 50.5 (128.2)          |  |



- Position the projector in a horizontal position; other positions can cause heat build-up and damage to the projector.
- Keep a space of 30 cm or more between the sides of the projector.
- Do not use the projector in a smoky environment. Smoke residue may buildup on critical parts and damage the projector or its performance.
- Consult with your dealer for special installation such as suspending from a ceiling.

### Locking control keys

With the control keys on the projector locked, you can prevent your projector settings from being changed accidentally (by children, for example). When the **Panel Key Lock** is on, no control keys on the projector will operate except **Power**.

- 1. Press ► on the projector or remote control.
- 2. A confirmation message is displayed. Select **Yes** to confirm.

To release panel key lock, press and hold  $\blacktriangleright$  for 3 seconds on the projector.

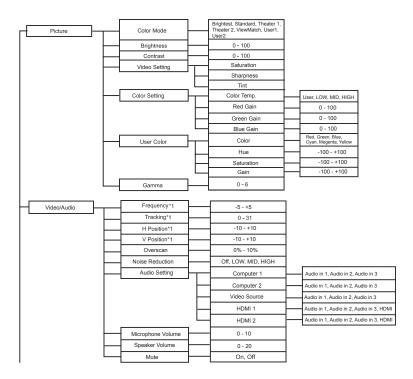


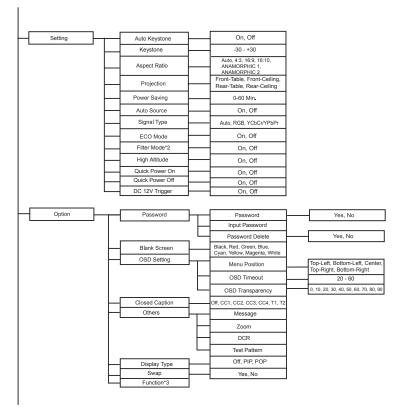
### Important

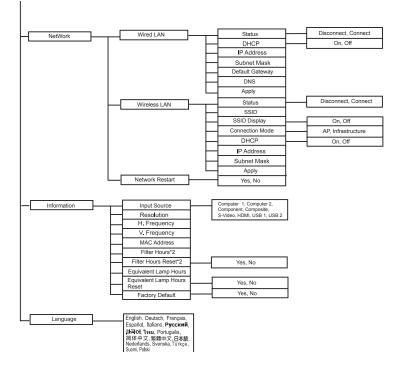
- Keys on the remote control are still functional when panel key lock is enabled.
- If you press ① **Power** to turn off the projector without disabling panel key lock, the projector will still be in locked status the next time it is turned on.

### **Menu Operation**

The projector has multilingual on-screen display menus that allow you to make image adjustments and change a variety of settings.







- \*1 Adjustable range and default setting vary depending on signal type.
- \*2 This function is only available when the projector is installed an optional filter cover.
- \*3 The selectable Function list includes Color Mode, Gamma, Overscan, Noise Reduction, Keystone and Filter Mode.

### How to operate

- 1. Press MENU on the projector or Menu on the remote control to open the OSD menu.
- 2. When OSD is displayed, use ▲ / ▼ to select any feature in the main menu.
- 3. After selecting the desired main menu item, press ► to enter sub-menu for feature setting.
- Use ▲ / ▼ to select the desired item and adjust the settings with ◀ / ▶.
- 5. Press **MENU** on the projector or **Menu** on the remote control, the screen will return to the main menu.
- To exit OSD, Press MENU on the projector or Menu on the remote control again. The OSD menu will close and the projector will automatically save the new settings.

### Picture

#### Color Mode

There are many factory presets optimized for various types of images.

- Brightest : For the brightest environment.
- Standard : For computer or notebook.
- Theater 1 : For home theater.
- Theater 2 : For home theater.
- ViewMatch : For accuracy color performance.
- User 1 : Memorize user 1 defined settings.
- User 2 : Memorize user 2 defined settings.

### Brightness

Brighten or darken the image.

#### Contrast

Set the difference between light and dark areas.

#### Video Setting

Allow you to enter the Video Setting menu.

- Saturation: Adjust a video image from black and white to fully saturated color.
- Sharpness: Sharpen or soften the image.
- Tint: Shift colors toward red or green.

#### **Color Setting**

Adjust the color temperature. At higher temperature the screen looks colder; at lower temperature, the screen looks warmer. If you select "User", then you can change the intensity of each of 3 color (Red, Green, Blue) to customize user color temperature.

#### User Color

User Color provides six sets (RGBCMY) of colors to be adjusted. When you select each color, you can independently adjust its range and saturation according to your preference.

#### Gamma

Effect the represent of dark scenery. With greater gamma value, dark scenery will look brighter.

### Video/Audio

### Frequency

Adjust the timing of the projector relative to the computer.

### Tracking

Adjust the phase of the projector relative to the computer.

### H Position (Horizontal Position)

Adjust the image left or right within the projection area.

### V Position (Vertical Position)

Adjust the image up or down within the projection area.

### Overscan

Remove noise around the video image.

### Noise Reduction

Reduce temporal and/or spatial noise in the image.

### Audio Setting

Allow you to enter the Audio Setting menu.

- Computer 1: Select the audio input for Computer in 1 signal.
  - When Audio in 1 is turned on, Audio in 2 and Audio in 3 will turn off automatically.
- Computer 2: Select the audio input for Computer in 2 signal.
  - When Audio in 2 is turned on, Audio in 1 and Audio in 3 will turn off automatically.
- Video Source: Select the audio input for video source.
  - When Audio in 3 is turned on, Audio in 1 and Audio in 2 will turn off automatically.
- HDMI 1: Select the audio input for HDMI 1 signal.
  - When HDMI 1 is turned on, Audio in 1, Audio in 2 and Audio in 3 will turn off automatically.
- HDMI 2: Select the audio input for HDMI 2 signal.
  - When HDMI 2 is turned on, Audio in 1, Audio in 2 and Audio in 3 will turn off automatically.

### Microphone Volume

Adjust the microphone's volume level.

### Speaker Volume

Adjust the projector's volume level.

### Mute

Cut off the sound temporarily.

### Setting

### Auto Keystone

Automatically correct distorted images resulting from an angled projection.

### Keystone

Manually correct distorted images resulting from an angled projection.

When adjusting the Keystone, Auto Keystone will be set at "Off" automatically.

### Aspect Ratio

Select how the picture fits on the screen:

- Auto : Scales an image proportionally to fit the projector's native resolution in its horizontal or vertical width.
- 4:3 : Scales an image so that it is displayed in the center of the screen with a 4:3 aspect ratio.
- 16:9 : Scales an image so that it is displayed in the center of the screen with a 16:9 aspect ratio.
- 16:10: Scale an image so that it is displayed in the center of the screen with a 16:10 aspect ratio.
- ANAMORPHIC 1: Scale an image so that it is displayed in the center of the screen with a 1.85:1 aspect ratio.
- ANAMORPHIC 2: Scale an image so that it is displayed in the center of the screen with a 2.35:1 aspect ratio.

### Projection

Adjust the picture to match the orientation of the projector: upright or upside-down, in front of or behind the screen. Invert or reverse the image accordingly.

### Power Saving

If the input source is not detected and no operation is performed for a specific period of time, projector will automatically turn off.

### Auto Source

Automatically scan through all the input source.

### Signal Type

Specify the source to the Computer in 1/Computer in 2 terminal that you wish to project.

- Auto : Automatically detect the input signal type from Computer in 1 and Computer in 2 terminals.
- RGB : For VGA signal
- YCbCr/YPbPr:For component signal

### ECO Mode

Use this function to dim the projector lamp light output which will lower power consumption and increase lamp life.

This function will be unavailable when the DCR function is on.

### Filter Mode

Use this function to activate filter mode after the projector is installed an optional filter cover.

### High Altitude

Use this function to allow the fans operates at full speed continuously to achieve proper high altitude cooling of the projector.

### Quick Power On

Enable the projector to turn on automatically after the power cord has been connected and power has been applied.

### Quick Power Off

Enable the projector to turn off quickly.

### DC 12V Trigger

Enable or disable to trigger external devices such as an electric screen.

### Option

### Password

Set or delete the password. When the password function is added, image projection will require to input the preset password when turning on the projector.

### Blank Screen

Blank the screen temporarily, and select the screen color when this function is active.

### OSD Setting

Allow you to enter the OSD Setting menu.

- Menu Position: Choose the menu location on the display screen.
- OSD Timeout: Duration of OSD menu display countly starts (at idle state by second).
- OSD Transparency: Select to change the transparency level of the OSD background.

### **Closed Caption**

Enable or disable closed captions by selecting CC1 (closed caption1, the most common channel), CC2, CC3, CC4, T1, T2 or OFF.

### Others

Allow you to enter the Others menu.

- Message: Enable or disable the message box at the right bottom of the screen.
- Zoom: Zoom in and out the images.
- DCR (Dynamic Contrast Ratio): Enable DCR will further enhance contrast ratio by darkening the black scenes. Disable DCR will resume to normal contrast performance. DCR will impact lamp life and system noise performance.
- Test Pattern: Display embedded test pattern.

### Display Type

Allow user to select PIP (Picture in Picture) screen, POP (Picture on Picture) screen or disable PIP/POP function.

### Swap

Allow user to swap input source in PIP or POP image.

### Function

Allow user to define a short cut key on the remote control, and the function item is selected in OSD menu.

### Network

### Wired LAN

Allow you to configure the wired LAN settings.

- Status: Display the projector's status.
- DHCP: Abbreviation for Dynamic Host Configuration Protocol. This protocol automatically assigns IP Address to networked devices.
  - When the "DHCP" sets to "Yes", it takes some time to obtain IP address from DHCP server.
  - When the "DHCP" sets to "No", that means user will set IP address by manually.
- IP Address: Numerical address to identify networked computers. This function can only be used when DHCP is set to No.
  - The IP Address is the number that identifies this projector on the network. You cannot have two devices with the same IP Address on the same network.
  - The IP Address "0.0.0.0" is prohibited.
- Subnet Mask: A numeric value to define the number of bits used for a network address of a divided network (or subnet) in an IP Address. This function can only be used when DHCP is set to No.
  - The Subnet Mask "0.0.0.0" is prohibited.
- Default Gateway: A server (or router) to communicate across networks (subnets) that are divided by Subnet Mask. This function can only be used when DHCP is set to No.
- DNS: Setup DNS server address when DHCP is disable.
- Apply: Save and execute the wired LAN settings.

### Wirless LAN

Allow you to configure the wireless LAN settings.

- Status: Display the projector's status.
- SSID: Display the projector's SSID information.
- SSID Display: Select if you want to display the projector's SSID.
- Connection Mode: Methods for connecting to wireless networks with Wi-Fi enabled devices.
  - AP: The projector is cabled to the wired network to allow other wireless clients access to. The projector also supports a network control or web

server.

- Infrastructure: A wireless networking bridges (joins) a wireless network to a wired Ethernet network.
- DHCP: Abbreviation for Dynamic Host Configuration Protocol. This protocol automatically assigns IP Address to networked devices.
  - When the "DHCP" sets to "Yes", it takes some time to obtain IP address from DHCP server.
  - When the "DHCP" sets to "No", that means user will set IP address by manually.
- IP Address: Numerical address to identify networked computers. This function can only be used when DHCP is set to No.
  - The IP Address is the number that identifies this projector on the network. You cannot have two devices with the same IP Address on the same network.
  - The IP Address "0.0.0.0" is prohibited.
- Subnet Mask: A numeric value to define the number of bits used for a network address of a divided network (or subnet) in an IP Address. This function can only be used when DHCP is set to No.
  - The Subnet Mask "0.0.0.0" is prohibited.
- Apply: Save and execute the wireless LAN settings.

### Information

### Input Source

Display the current input source.

### Resolution

Display current input source resolution.

### H. Frequency

Display current image horizontal frequency.

### V. Frequency

Display current image vertical frequency.

### MAC Address

Abbreviation for Media Access Control Address. MAC Address is a unique ID number assigned to each network adapter.

### Filter Hours

Display the filter's elapsed operating time (in hours).



### Filter Hours Reset

Reset the filter Hour to 0 hours.

### Equivalent Lamp Hours

Display the lamp's elapsed operating time (in hours).

#### Equivalent Lamp Hours Reset

Reset the lamp Hour to 0 hours.

#### Factory Default

Restore settings to factory default.

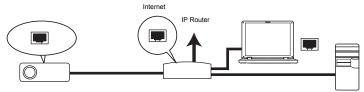
#### Language

Select the language used by the on-screen menu.

## Controlling the projector through a LAN environment

You can manage and control the projector from one or more remote computers when they are properly connected to the same local area network.

### Wired connection



#### If you are in a DHCP environment:

- 1. Take a RJ45 cable and connect one end to the RJ45 LAN input jack of the projector and the other end to the RJ45 port on your Ethernet or router.
- Press MENU/EXIT on the projector or Menu on the remote control and then press
   Image: Ima
- 3. Highlight **Wired LAN** and press **ENTER** on the projector or **Enter** on the remote control.
- 4. Make sure the Status is Connect.
- 5. Press  $\mathbf{\nabla}$  to highlight **DHCP** and press  $\mathbf{\triangleleft} / \mathbf{\triangleright}$  to select **On**.
- 6. Press ▼ to highlight **Apply** and press **ENTER** on the projector or **Enter** on the remote control.
- Please wait for around 15 20 seconds, and then re-enter the Wired LAN page. The IP Address, Subnet Mask, Default Gateway, and DNS settings will be displayed. Note down the IP address displayed in the IP Address row.

#### Important

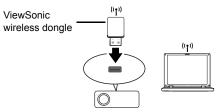
- If the Projector IP Address still does not appear, contact your network administrator.
- If the RJ45 cables are not properly connected, the IP Address, Subnet Mask, Default Gateway, and DNS settings will display 0.0.0.0. Make sure the cables are properly connected and perform the procedures above again.
- If you wish to connect to the projector in its standby mode, be sure you have selected RJ45 and obtained the IP Address, Subnet Mask, Default Gateway, and DNS information when the projector is on.

#### If you are in a non-DHCP environment:

- 1. Repeat steps 1-4 above.
- Press ▼ to highlight DHCP and press ◄ / ► to select Off.
- Contact your ITS administrator for information on the IP Address, Subnet Mask, Default Gateway, and DNS settings.

- 4. Press ▼ to select the item you want to modify and press ENTER on the projector or Enter on the remote control.
- 5. Press  $\triangleleft$  /  $\triangleright$  to move the cursor and the enter the value.
- To save the settings, press ENTER on the projector or Enter on the remote control. If you do not want to save the settings, press MENU/EXIT on the projector
- 7. or **Menu** on the remote control.
- 8. Press ▼ to highlight **Apply** and press **ENTER** on the projector or **Enter** on the remote control.
- Important
  - If the RJ45 cables are not properly connected, the IP Address, Subnet Mask, Default Gateway, and DNS settings will display 0.0.0.0. Make sure the cables are properly connected and perform the procedures above again.
  - If you wish to connect to the projector in its standby mode, be sure you have selected RJ45 and obtained the IP Address, Subnet Mask, Default Gateway, and DNS information when the projector is on.

### **Wireless connection**



To connect to the projector wirelessly, you have to plug a ViewSonic wireless dongle (optional) to the USB Type A connector on the projector, and then only a few OSD configuration steps are required.

- 1. Make sure the projector is turned on.
- Press MENU/EXIT on the projector or Menu on the remote control and then press
   Image: Ima
- 3. Highlight **Wireless LAN** and press **ENTER** on the projector or **Enter** on the remote control.
- 4. Make sure the Status is Connect.
- 5. Make sure the SSID information is displayed.
- 6. Press ▼ to highlight Connection Mode and press ◄ / ► to select AP or Infrastructure. In AP mode, you need to use your computer's wireless connection utility to search the projector's SSID and connect to it. Then you can search the projector with pwPresenter. To use Infrastructure mode, you should connect both your computer and projector to the same AP router and make connections with the IP address.
- Important
  - If you need more information about AP and Infrastructure modes, please refer to user documentations for Wireless Routers which are usually available on 3C stores.

## Controlling the projector through a web browser

Once you have the correct IP address for the projector and the projector is on or in standby mode, you can use any computer that is on the same local area network to control the projector.



- If you are using Microsoft Internet Explorer, make sure it is version 7.0 or higher.
- The screenshots in this manual are for reference only, and may differ from the actual design.
- 1. Enter the address of the projector in the address bar of your browser and press Enter.



2. The main page of the ViewSonic webpage control system appears.



Contents Copyright 2010 by YeredGoaic, Inc. 3. To change the language for the web pages, click the down arrow to reveal a drop down list and select a desired language.

- To download pwPresenter, click Download. See "Displaying images through pwPresenter" on page 45 for details.
- 5. To achieve best performance, download the install mirror display driver.
- 6. To download USB LAN driver, click Download.

 To have access to the Admin page, you need to enter a password. The default password is "0000".

| ViewSonic Network D | isplay System > System Status | - Logo                    |
|---------------------|-------------------------------|---------------------------|
| System Status       | Model Name                    | ViewSonic Network Display |
| General Setup       | Versions                      |                           |
| Picture Setup       | Firmware Version              | PWNDSS 1.1_PWC807         |
| Image Setup         | LAN Status                    |                           |
| Alert Setup         | IP Address                    | 10.35.96.131              |
| SMTP Mail Setup     | Subnet Mask                   | 255.255.255.0             |
| Network Setup       | Default Gateway               | 10.35.96.1                |
| Presenter Setup     | Wire MAC Address              | 00:16:44:AD:76:6A         |
|                     | Wireless Status               |                           |
| Reset to Default    | Mode                          |                           |
| Reboot System       | ESSID                         |                           |
|                     | Channel                       |                           |
|                     | IP address                    |                           |
|                     | Subnet mask                   |                           |
|                     | Default gateway               |                           |
|                     | Wireless MAC Address          |                           |

- System Status: Displays the system information.
- General Setup: Allows you to change the password for the Admin page.
- Picture Setup/Image Setup: Provides some OSD menu items for adjusting the projected pictures.
- Alert Setup/SMTP Mail Setup: Allows you to setup the mail server and send system error messages to your ITS administrator.
- Network Setup: Provides wired and wireless network settings.
- Presenter Setup: Allows you to change Admin and User passwords for web control.
- Reset to Default: Allows you to restore the device to the factory default settings.
- Reboot System: Allows you to reboot the device immediately.

 The Crestron (eControl) page displays the Crestron eControl user interface. The eControl page provides a variety of virtual keys to control the projector or adjust the projected pictures.

|   |                                 |              |                | Tools    | Info  | Help              |
|---|---------------------------------|--------------|----------------|----------|-------|-------------------|
|   | ViewSonic<br>See the difference | 5            |                |          |       |                   |
|   | Power                           | Vol -        | Mute           | Vol +    | 0     |                   |
|   | SourceList                      |              |                |          |       | Interface 2.7.4.2 |
|   | D-sub/Comp.1                    | <u>(i)</u>   |                |          |       | 0                 |
|   |                                 |              |                | Men      | u 🔺   | Auto              |
|   |                                 |              |                |          | Enter |                   |
|   |                                 |              |                | Blan     | k 🔻   | Source            |
|   | S-Video                         |              |                |          |       |                   |
| You can press<br>◀/► to reveal<br>more buttons. | Freeze                          | e Conl       | rast Brightn   | ess Colo | r 🕨   | 0                 |
|   | CRESTRON.                       | Language Eng | lish (English) | • 0      | Exp   | ansion Options    |

- i. These buttons function the same as the ones on the OSD menus or remote control.
- ii. To switch between input signals, click on your desired signal.
- iii. To change the language for the Crestron page, click the down arrow to reveal a drop down list and select a desired language.

#### Important

- The Menu button can also be used to go back to previous OSD menus, exit and save menu settings.
- The source list varies according to the connectors available on the projector.
- When you use the projector control panel or remote control to change the OSD menu settings, it may take a while for the web browser to synchronize these changes with the projector.

The tools page allows you to manage the projector, configure the LAN control settings and secure access of remote network operation on this projector.

|  |   | Logout | Tools                           | Info | Help                       |
|--|---|--------|---------------------------------|------|----------------------------|
| ViewSonic<br>See the difference                                      |   |        |                                 |      |                            |
| CrestronControl<br>InAddr 192168.0.2<br>Ipid 5<br>Port 41794<br>Send | Projec<br>ProjectorName<br>Location Room<br>Name Sir.                                 | ctor V | Password<br>ConfirmPassword     |      | · •                        |
| DefaultLanguage  | DHCP DHC<br>IpAddress 10.60.7<br>SubnetMask 00.00<br>DefaultGateway 00.00<br>Hostname | .254   | AdminPassword<br>ConfirmAdminPa |      | SS DE SswordEnable<br>Send |
| CRESTRON   | Language English (English)  | 1      | -                               | Expa | nsion Options              |

- iv. This section is only used with the Crestron Control System. Please contact Creston or refer to its user manual for setup information.
- Click the down arrow to reveal a drop down list and select a default language.
- vi. You can name the projector, keep track of its location and the person in charge of it.
- vii. You can adjust the LAN Control Settings.
- viii. Once set, access to the remote network operation on this projector has been password-protected.
- ix. Once set, access to the tools page has been password-protected.

#### Important

- To prevent errors, only input the English alphabet and digits on the tools page.
- After making the adjustments, press the Send button and the data will be saved for the projector.
- x. Press Exit to go back to the remote network operation page.

Please pay attention to the limitation of input length (including space and other punctuation keys) in the list blow:

| Category Item         | Input Length    | Maximum Number of<br>Characters |
|-----------------------|-----------------|---------------------------------|
| Crestron Control      | IP Address      | 15                              |
|                       | IP ID           | 2                               |
|                       | Port            | 5                               |
| Projector             | Projector Name  | 10                              |
|                       | Location        | 9                               |
|                       | Assigned To     | 9                               |
| Network Configuration | DHCP (Enabled)  | (N/A)                           |
|                       | IP Address      | 15                              |
|                       | Subnet Mask     | 15                              |
|                       | Default Gateway | 15                              |
|                       | DNS Server      | 15                              |
| User Password         | Enabled         | (N/A)                           |
|                       | New Password    | 20                              |
|                       | Confirm         | 2                               |
| Admin Password        | Enabled         | (N/A)                           |
|                       | New Password    | 20                              |
|                       | Confirm         | 20                              |

The info page displays the information and status of this projector.

|                          |                      | Logout            | Tools       | Info    | Help          |                                 |
|--------------------------|----------------------|-------------------|-------------|---------|---------------|---------------------------------|
| ViewSo<br>See the differ | nic 🦛                |                   |             |         |               |                                 |
|                          | ProjectorInformation |                   | Projecto    | rStatus |               |                                 |
| ProjectorName            |                      | PowerStatus       | On          |         |               |                                 |
| Location                 | Room                 | Source            | USB Read    | er      |               |                                 |
|                          |                      | PresetMode        |             |         |               |                                 |
| Firmware                 |                      | ProjectorPosition | Front Table | 3       |               |                                 |
| inder iddreede           |                      |                   |             |         |               |                                 |
| Resolution               |                      |                   |             |         |               |                                 |
| LampHours                | 0                    | LampMode          | Normal      |         |               |                                 |
| AssignedTo               | Sir.                 | ErrorStatus       |             | _       |               |                                 |
|                          |                      | exit              |             |         |               | Press Exit to go<br>back to the |
|                          |                      |                   |             |         |               | remote network                  |
| -                        |                      |                   |             |         |               | operation page.                 |
| CRESTRON                 | Language Englis      | ih (English)      | •           | Expar   | ision Options |                                 |

After pressing the button "Contact IT Help", the HELP DESK window will appear in the upper right corner of the screen. You will be able to deliver messages to RoomView software administrators/users who connect to the same local area network.

For more information, visit http://www.crestron.com & www.crestron.com/getroomview.

## Displaying images through pwPresenter

### Downloading and installing pwPresenter

The pwPresenter is an application running on the host PC. It helps connect your computer to an available network projector and transfer the desktop content to the network projector via local network connection.

- 1. Enter the main page of Network Control. See steps 1-2 on page 39 for details.
- 2. Download pwPresenter.
- 3. When the download is complete, install the software to your computer by clicking the exe file. Follow the on-screen instructions to complete the installation.
- 4. Launch pwPresenter.

### Using pwPresenter



1. The Search page allows you to search and connect to a projector.

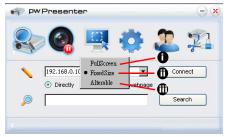
| e pw | 🜍 PW Presenter           |   |                    |   |      | ) <b>×</b> |
|------|--------------------------|---|--------------------|---|------|------------|
| 2    | 0                        |   | ٠                  | 2 | 12   | 1          |
| 1    | 192.168.0.10<br>Directly | - | ▼<br>ect to webpag |   | nect | 0          |
|      | C Directly               |   | set to webpag      |   | arch |            |
|      |                          |   |                    |   |      |            |

- To connect to a projector, select Directly then type the projector IP address and click Connect.
- ii. To search for projectors, simply click Search to list all the projectors on the same local area network. Click the desired projectors in the Search result list, and click Connect directly. You can also type a desired projector name and click Search.
- iii. You can link to the ViewSonic webpage control system on page 39.

2. The Capture screen allows you to start or pause capture screen.



3. You can choose a capture mode from here.



- i. To display a full screen, click FullScreen.
- ii. To display a partial screen, click FixedSize. A square appears on your screen. You can place it where you want to project.
- iii. If you wish to change the square, click Alterable.

4. The Basic Setting page allows you to configure pwPresenter.

| 💎 PW Presenter - 🙁                             |
|--|
| er 🚱 🖳 🔅 🏖 🞾                                   |
|  |
| Language select: English                       |
|  |
| Region size of fixed size 800 × 600 (pixels)   |
| Enable mirror driver when startup if there is. |
| Allow notification ressage popup: O Yes O No   |
|  |
|  |
| /Software Infomation                           |
| Version number: pwPresenter 1.2cOS             |
| Manufacturer: Pixelworks                       |
| OK Apply Cancel Default                        |

- i. To change the pwPresenter interface language, click the down arrow to reveal a drop-down list and select a desired language. Click Apply.
- Users can change the size parameters of the frame in FixedSize capture mode by modifying width and height on this page and click Apply to make changes take effect.
- iii. User can use the mirror driver for presenter capture image, if the system has installed the mirror driver.
- iv. To allow notification messages to appear, click Yes. Click Apply.
- v. The Software Information is available on this page.

5. The Advanced Setting page allows you to configure pwPresenter.

| PWPresenter                    | Θ               | ×  |
|--------------------------------|-----------------|----|
| 📚 🍳 🖳                          | l 👶 🏖 😰         | 1  |
| Basic Setting Advanced Setting |                 |    |
| Quality:                       | High            |    |
| YUV sample format:             | YUV444 O YUV420 |    |
| Capture rate: 0                | 15 fp           | os |
| Network port setting           | Manual 5900     |    |
|                                |                 |    |
|                                |                 |    |
|                                |                 |    |
|                                |                 |    |
|                                |                 |    |
| ОК Арріу                       | Cancel Default  |    |
|                                |                 |    |

- To adjust the image quality, click the down arrow to reveal a drop-down list and select a desired quality level. Click Apply.
- ii. To adjust the capture rate, move the slide bar. The network bandwidth may also affect the performance.
- iii. Network port setting for fixed or manual type.

6. Network Display Management displays the Device Management and pwPresenter Management information.

Device Management allows you to change device settings.

| 💎 pwPresenter                            | $-\mathbf{x}$ |
|--|---------------|
| 🎭 🚳 🖳 🔅 🏖                                | 2             |
| Device Management PwPresenter Management |               |
|  |               |
| View device status                       |               |
|  |               |

- i. Click to change display port allows you to select display location of screen.
- ii. Change password allows you to change password for the user type.
- iii. Disconnect allows you to disconnect the projector from network.
- Access device via webpage allows you to access ViewSonic webpage control system.
- v. View device status displays device setting information and allows you to enter conference control mode.

pwPresenter Management allows you to select which computer to be connected and transfer the desktop content to the network projector.

| 👘 pw Present      | er                    | - * |
|-------------------|-----------------------|-----|
| 📚 🚱               | 🖳 🔅 🎜                 | 2   |
| Device Management | wPresenter Management | 1   |
| Name:             | VIEWSONIC             |     |
|                   |                       |     |
|                   |                       |     |
|                   |                       |     |
|                   |                       |     |
|                   |                       |     |
|                   |                       |     |
|                   |                       |     |

- Disconnect allows you to disconnect from the projector(s) by clicking the Disconnect icon.
- Important

Be sure to turn off other virtual network control programs before using pwPresenter.

## Displaying pictures with a USB storage device

The built-in the ImageViewer application can display packaged images on a USB storage device (e.g. USB flash drive, and USB disk), a digital camera, or other device. You can connect a USB storage device to your projector.

- 1. Take a USB cable and connect the larger end to the **USB A** socket on the projector, and smaller end to the USB port of the device. If you are using a USB flash drive, connect it directly to the **USB A** socket.
- 2. The projector automatically display the thumbnails. Or your can manually select USB Reader from the source selection bar.
- The ImageView main screen is displayed and ready to use. The main screen is displayed in Thumbnail Display Mode which shows the following four parts:



- i. Current path, USB storage device name and page number
- ii. File and folder name display (i18N, multi-language)
- iii. Thumbnail images (120 x 120 pixels images)
- iv. Operation User Interface
- Use the four directional buttons or page up/down button to move between pages/ folders. To Press and hold Menu and then press Enter to display the operation user interface. Use 
   Ise 
   Ise the desired item and adjust the settings with
   Image: Interface interface interface.
  - Next: Display next page.
  - Previous: Display previous page.

- Thumbnail/Slide show/Display: Display thumbnails, start the slide show or display the selected image.
- Name Order/Extend Order/Size Order/Time Order: Select the order setting by file/folder name, extended file name, image size or time.
- EXIF ON/EXIF OFF: Display the Exif information of the image or not.
- File Name On/File Name Off: Display the file name or not.

The projector supports the following image formats:

- JPEG (JPG)
- Bitmap (BMP)
- Portable Network Graphic (PNG)
- Graphics Interchange Format (GIF)
- Tagged Image File Format (TIFF)

# Maintenance

The projector needs proper maintenance. You should keep the lens clean as dust, dirt or spots will project on the screen and diminish image quality. If any other parts need replacing, contact your dealer or qualified service personnel. When cleaning any part of the projector, always switch off and unplug the projector first.

### Warning

Never open any of the covers on the projector. Dangerous electrical voltages inside the projector can cause severe injury. Do not attempt to service this product yourself. Refer all servicing to qualified service personnel.

### **Cleaning the Lens**

Gently wipe the lens with lens cleaning paper. Do not touch the lens with your hands.

## **Cleaning the Projector Housing**

Gently wipe with a soft cloth. If dirt and stains are not easily removed, use a soft cloth damped with water, or water and neutral detergent, and wipe dry with a soft, dry cloth.

## **Cleaning the Filter Cover**

The filter cover, which is located at the side of the projector, should be cleaned after every 100 hours of use. If it is not cleaned periodically, it can become clogged with dust and prevent the projector from being ventilated properly. This can cause over heating and damage the projector.

To clean the filter cover:

- 1. Switch the projector off and unplug the AC power cord from the wall socket.
- Remove the filter cover as the illustration shown.
- 3. Clean the filter cover.
  - To clean the filter cover, you are advised to use a small vacuum cleaner designed for computers and other office equipment.
  - If the filter cover is torn, replace it.
- 4. Replace the filter cover.
- 5. Attach the filter cover.
- 6. Plug the power back into the projector.



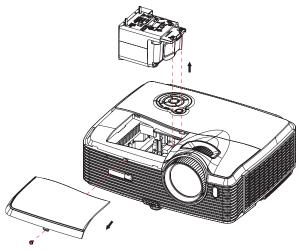
- Turn off the projector and remove the AC power cord from the power outlet before beginning maintenance work.
   Make sure the lens is cool before cleaning.
   Do not use determents or chemicals other than those noted above. Do not use
  - Do not use detergents or chemicals other than those noted above. Do not use benzene or thinners.
  - Do not use chemical sprays.
  - Use a soft cloth or lens paper only.

## **Replacing the Lamp**

As the projector operates over time, the brightness of the projector lamp gradually decreases and the lamp becomes more susceptible to breakage. We recommend replacing the lamp if a warning message is displayed. Do not attempt to replace the lamp yourself. Contact the qualified service personnel for replacement.

- The lamp is extremely hot right after turning off the projector. If you touch the lamp, you may scald your finger. When you replace the lamp, wait for at least 45 minutes for the lamp to cool down.
- Do not touch the lamp glass at any time. The lamp may explode due to improper handling, including the touching of the lamp glass.
- Lamp lifetime may differ from lamp to lamp and according to the environment of use. There is no guarantee of the same lifetime for each lamp. Some lamps may fail or terminate their lifetime in a shorter period of time than other similar lamps.
- A lamp may explode as a result of vibration, shock or degradation as a result of hours of use as its lifetime draws to an end. Risk of explosion may differ according to the environment or conditions in which the projector and lamp are being used.
  - Wear protective gloves and eyeglasses when fixing or detaching the lamp.
- Faster on-off-cycles will damage the lamp and reduce lamp life. Wait at least for 5 minutes to turn off the projector after powering on.
- Do not operate the lamp in proximity to paper, cloth, or other combustible material nor cover it with such materials.
- Do not operate the lamp in an atmosphere containing an inflammable substance, such as thinner.
- Thoroughly ventilate the area or the room when operating the lamp in an oxygen atmosphere (in the air). If ozone is inhaled, it could cause headaches, nausea, dizziness, and other symptoms.
- The inorganic mercury is involved in the lamp. If the lamp bursts, the mercury inside the lamp will be exposed. Leave the area immediately if the lamp shatters while being operated and ventilate the area for at least 30 minutes in order to avoid the inhalation of mercury fumes. Otherwise it could be harmful to user's health.

- 1. Turn off the projector.
- 2. If the projector is installed in a ceiling mount, remove it
- 3. Unplug the power cord.
- 4. Loosen the screw in the side of the lamp cover and remove the cover.
- 5. Remove the screws from the lamp module, raise the handle, and lift out the module.
- 6. Insert the new lamp module into the projector and tighten the screws.
- 7. Replace the lamp cover and tighten the screw.
- 8. Turn on the projector. If the lamp does not turn on after the warm-up period, try reinstalling the lamp.
- 9. Reset the lamp hour. Refer to the "Information" menu.



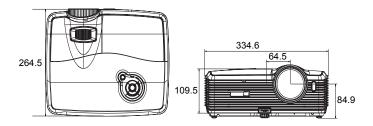
Dispose the used lamp according to local regulations.
Ensure that screws are tightened properly. Screws not tightened fully may result in injury or accidents.
Since the lamp is made of glass, do not drop the unit and do not scratch the glass.
Do not reuse the old lamp. This could cause the lamp to explode.
Be sure to turn off the projector and unplug the AC power cord before replacing the lamp.
Do not use the projector with the lamp cover removed.

# **Specifications**

| Display system            | Single 0.65" DLP panel  |
|---------------------------|---|
| Resolution                | 1080p (1920 × 1080 pixels)  |
| Zoom                      | 1.5X  |
| F/No.                     | 2.41 - 2.97   |
| Focal length              | 20.72 - 31mm  |
| Screen size               | 30" - 300"  |
| Lamp                      | 280W  |
| Input terminal            | D-Sub 15-pin x 2, S-Video x 1, Video x 1, Audio signal input (3.5 mm stereo mini jack) x 2, HDMI x 2, Component RCA jack x 1, RCA audio jack (L/R) x 1, 3.5 mm Mic input x1, USB A type x1 (supports firmware update, USB flash drive display and wireless dongle for USB display), USB mini-B type x1 (supports USB display) |
| Output terminal           | D-Sub 15 pin x 1, Audio signal output (3.5 mm stereo mini jack) x<br>1  |
| Control terminal          | RS-232 x 1, 12-Vdc trigger output x 1, RJ45 x 1   |
| Speaker                   | 10 watt x 2   |
| Video compatibility       | NTSC, NTSC 4.43<br>PAL, PAL-N, PAL M<br>SECAM, HDTV (480i/p, 576p, 720p, 1080i/p), Composite video  |
| Scanning frequency        |   |
| Horizontal frequency      | 31 - 100 KHz  |
| Vertical frequency        | 50 - 120 Hz   |
| Environment               | Operating:<br>Temperature: 0°C to 40°C<br>Humidity: 10%-80%<br>Storage:<br>Temperature: -20°C to 60°C<br>Humidity: 30%-85%  |
| Power requirement         | AC 100-240 V, 50 - 60 Hz, 3.8A  |
| Power consumption         | 390 W   |
| Dimension (W x D x H)     | 334.6 x 264.5 x 109.5 mm  |
| Weight                    | 3.63 kg (8 lb)  |
| Note: Design and Specific | ations are subject to change without prior notice.  |

## Dimensions

334.6 mm (W) x 264.5 mm (D) x 109.5 mm (H)



## **Ceiling mount installation**



Ceiling mount screws: M4 x 8 (Max. L = 8 mm)

Unit: mm

# Appendix

### **LED Indicator Messages**

| LED type  | Color | Status | Meaning  |
|-----------|-------|--------|--|
| Power LED | Blue  | Solid  | Lamp life end  |
| Lamp LED  | Red   | Flash  | 7  |
| Temp LED  | Red   | Flash  | 7  |
| Power LED | Blue  | Solid  | Standby mode when green mode is  |
| Lamp LED  | Red   | Off    | turned on.   |
| Temp LED  | Red   | Off    | 7  |
| Power LED | Blue  | Flash  | Standby mode when green mode is  |
| Lamp LED  | Red   | Off    | turned off.  |
| Temp LED  | Red   | Off    | 7  |
| Power LED | Blue  | Solid  | Powering up  |
| Lamp LED  | Red   | Off    | 1  |
| Temp LED  | Red   | Off    | 7  |
| Power LED | Blue  | Solid  | Normal operation   |
| Lamp LED  | Red   | Off    | 1  |
| Temp LED  | Red   | Off    | 7  |
| Power LED | Blue  | Flash  | Powering down  |
| Lamp LED  | Red   | Off    | <ul> <li>(The projector needs to cool for 35</li> <li>seconds after the power is turned off.)</li> </ul> |
| Temp LED  | Red   | Off    | seconds aller the power is turned oil.)  |
| Power LED | Blue  | Solid  | The projector system has some  |
| Lamp LED  | Red   | Solid  | problems with its fans, so the projector cannot start up.  |
| Temp LED  | Red   | Flash  | cannot start up.   |
| Power LED | Blue  | Solid  | The lamp has reached its end of life and   |
| Lamp LED  | Red   | Solid  | must be changed soon. The lamp will continue to opearate until it failes.                                |
| Temp LED  | Red   | Off    | Change the lamp. If the lamp is off, then the ballast will become malfuction.                            |
| Power LED | Blue  | Solid  | Temperature is too high. The lamp will   |
| Lamp LED  | Red   | Flash  | turn off. The fan motor is cooling the lamp.   |
| Temp LED  | Red   | Off    |  |
| Power LED | Blue  | Off    | The lamp ignition failied. If temperature  |
| Lamp LED  | Red   | Solid  | is too high, the fans will cool the lamp.  |
| Temp LED  | Red   | Solid  | 1  |
| Power LED | Blue  | Flash  | The projector needs to cool for 90   |
| Lamp LED  | Red   | Solid  | seconds after the power is turned off. If<br>you try to re-start the projector, it will                  |
| Temp LED  | Red   | Off    | shut down again.   |

## **Compatibility Modes**

### Computer:

| Compatibility | Resolution  | H-Sync [KHz] | V-Sync [Hz] |
|---------------|-------------|--------------|-------------|
| VGA           | 640 x 480   | 24.69        | 50          |
|               |             | 31.5         | 60          |
|               |             | 37.9         | 72          |
|               |             | 37.5         | 75          |
|               |             | 43.3         | 85          |
| SVGA          | 800 x 600   | 30.99        | 50          |
|               |             | 35.2         | 56          |
|               |             | 37.9         | 60          |
|               |             | 48.1         | 72          |
|               |             | 46.9         | 75          |
|               |             | 53.7         | 85          |
| XGA           | 1024 x 768  | 39.63        | 50          |
|               |             | 48.4         | 60          |
|               |             | 56.5         | 70          |
|               |             | 60           | 75          |
| SXGA          | 1280 x 1024 | 64           | 60          |
|               |             | 80           | 75          |
| UXGA          | 1600 x 1200 | 47.7         | 60          |
| Mac 13        | 640 x 480   | 35           | 67          |
| Mac 16        | 832 x 624   | 49.72        | 75          |
| Mac 19        | 1024 x 768  | 60.24        | 75          |
| 1080i30       | 1920 x 1080 | 33.75        | 60          |
| 1080i25       | 1920 x 1080 | 28.13        | 50          |
| 480p          | 720 x 480   | 31.47        | 59.94       |
| 576p          | 720 x 576   | 31.25        | 50          |
| 720p60        | 1280 x 720  | 45           | 60          |
| 720p50        | 1280 x 720  | 37.5         | 50          |
| 1080p60       | 1920 x 1080 | 67.5         | 60          |
| 1080p50       | 1920 x 1080 | 56.25        | 50          |

### Video:

| Compatibility | Resolution  | H-Sync [KHz] | V-Sync [Hz] |
|---------------|-------------|--------------|-------------|
| 1080p         | 1920 x 1080 | 67.5         | 60          |
| 1080p         | 1920 x 1080 | 56.3         | 50          |
| 1080i         | 1920 x 1080 | 33.8         | 60          |
| 1080i         | 1920 x 1080 | 28.1         | 50          |
| 720p          | 1280 x 720  | 45           | 60          |
| 720p          | 1280 x 720  | 37.5         | 50          |
| 576p          | 720 x 576   | 31.3         | 50          |
| 576i          | 720 x 576   | 15.6         | 50          |
| 480p          | 720 x 480   | 31.5         | 60          |
| 480i          | 720 x 480   | 15.8         | 60          |

## Troubleshooting

Refer to the symptoms and measures listed below before sending the projector for repairs. If the problem persists, contact your local reseller or service center. Please refer to "LED Indicator Messages" as well.

### Start-up problems

If no lights turn on:

- Be sure that the power cord is securely connected to the projector and the other end is plugged into an outlet with power.
- Press the power button again.
- Unplug the power cord and wait for a short while, then plug it in and press the power button again.

### Image problems

If the searching source is displayed:

- Press **SOURCE** on the projector to select an active input source.
- Be sure the external source is turned on and connected.
- For a computer connection, ensure your notebook computer's external video port is turned on. Refer to the computer manual.

If the image is out of focus:

- Be sure the lens cover is removed.
- While displaying the on-screen menu, adjust the focus ring. (The image size should not change; if it does, you are adjusting the zoom, not the focus.)
- Check the projection lens to see if it needs cleaning.

If the image is flickering or unstable for a computer connection:

Press MENU on the projector or Menu on the remote control, go to Video/Audio and adjust Frequency or Tracking.

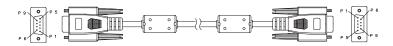
### **Remote control problems**

If the remote control does not operate:

- Be sure nothing is blocking the remote control receiver on the front of the projector. Use the remote control within the effective range.
- Aim the remote control at the screen or at the front or back of the projector.
- Move the remote control so it is more directly in front of or behind the projector and not as far to the side.

## **RS-232** Command and Configuration

| POWER ON / POWER OFF |  |  |
|----------------------|--|--|
| POWER ON             | BE,EF,10,05,00,C6,FF,11,11,01,00,01,00 |  |
| POWER OFF            | BE,EF,02,06,00,6D,D2,34,00,00,00,00,00 |  |
| SOURCE SELECT        |  |  |
| Computer 1           | BE,EF,02,06,00,BC,D3,35,00,00,00,00,00 |  |
| Computer 2           | BE,EF,02,06,00,8F,D3,36,00,00,00,00,00 |  |
| COMPONENT            | BE,EF,02,06,00,5E,D2,37,00,00,00,00,00 |  |
| COMPOSITE            | BE,EF,02,06,00,A1,D2,38,00,00,00,00,00 |  |
| S-VIDEO              | BE,EF,02,06,00,70,D3,39,00,00,00,00,00 |  |
| HDMI 1               | BE,EF,02,06,00,43,D3,3A,00,00,00,00,0  |  |
| HDMI 2               | BE,EF,02,06,00,92,D2,3B,00,00,00,00,00 |  |
| QUICK KEY            |  |  |
| MENU                 | BE,EF,02,06,00,C8,D7,01,00,00,00,00,00 |  |
| UP                   | BE,EF,02,06,00,FB,D7,02,00,00,00,00,0  |  |
| DOWN                 | BE,EF,02,06,00,2A,D6,03,00,00,00,00,00 |  |
| LEFT                 | BE,EF,02,06,00,9D,D7,04,00,00,00,00,00 |  |
| RIGHT                | BE,EF,02,06,00,4C,D6,05,00,00,00,00,00 |  |
| ENTER                | BE,EF,02,06,00,E6,D6,0F,00,00,00,00,00 |  |
| RESYNC               | BE,EF,02,06,00,F2,D5,1B,00,00,00,00,00 |  |
| ASPECT               | BE,EF,02,06,00,C7,D2,3E,00,00,00,00,00 |  |
| MUTE                 | BE,EF,02,06,00,16,D3,3F,00,00,00,00,0  |  |
| FREEZE               | BE,EF,02,06,00,D9,D8,40,00,00,00,00,00 |  |
| BLANK                | BE,EF,02,06,00,08,D9,41,00,00,00,00,00 |  |
| SOURCE               | BE,EF,02,06,00,7F,D6,06,00,00,00,00,00 |  |
| OTHER FUNCTION       |  |  |
| DCR ON               | BE,EF,02,06,00,EA,D8,43,00,00,00,00,00 |  |
| DCR OFF              | BE,EF,02,06,00,5D,D9,44,00,00,00,00,00 |  |
| ECO ON               | BE,EF,02,06,00,8C,D8,45,00,00,00,00,0  |  |
| ECO OFF              | BE,EF,02,06,00,BF,D8,46,00,00,00,00,00 |  |
| VOLUME INC           | BE,EF,02,06,00,6E,D9,47,00,00,00,00,00 |  |
| VOLUME DEC           | BE,EF,02,06,00,91,D9,48,00,00,00,00,00 |  |
| KEYSTONE INC         | BE,EF,02,06,00,40,D8,49,00,00,00,00,00 |  |
| KEYSTONE DEC         | BE,EF,02,06,00,73,D8,4A,00,00,00,00,00 |  |
| FACTORY RESET        | BE,EF,02,06,00,A2,D9,4B,00,00,00,00,00 |  |
| LAMP HOURS RESET     | BE,EF,02,06,00,15,D8,4C,00,00,00,00,00 |  |
| FILTER HOURS RESET   | BE,EF,02,06,00,C4,D9,4D,00,00,00,00,00 |  |
| Projector status     | BE,EF,02,06,00,F7,D9,4E,00,00,00,00,00 |  |



#### D-Sub 9 pin

| 1 | 1 CD |
|---|------|
| 2 | RXD  |
| 3 | TXD  |
| 4 | DTR  |
| 5 | GND  |
| 6 | DSR  |
| 7 | RTS  |
| 8 | CTS  |
| 9 | RI   |
|   |      |

Wire List

| C1    | COLOR  | C2    |
|-------|--------|-------|
| 1     | Black  | 1     |
| 2     | Brown  | 2     |
| 3     | Red    | 3     |
| 4     | Orange | 4     |
| 5     | Yellow | 5     |
| 6     | Green  | 6     |
| 7     | Blue   | 7     |
| 8     | Purple | 8     |
| 9     | White  | 9     |
| SHELL | DW     | SHELL |

## **IR Control Code**

System Code: 83F4 Format : NEC





# **Customer Support**

For technical support or product service, see the table below or contact your reseller.

Note : You will need the product serial number.

| Country/Region                | Website  | T = Telephone<br>F = FAX  | Email   |  |
|-------------------------------|--|---|---|--|
| Australia/New Zealand         | www.viewsonic.com.au   | AUS= 1800 880 818<br>NZ= 0800 008 822   | service@au.viewsonic.com                          |  |
| Canada                        | www.viewsonic.com  | T (Toll-Free)= 1-866-463-4775<br>T (Toll)= 1-424-233-2533<br>F= 1-909-468-3757  | service.ca@viewsonic.com                          |  |
| Europe                        | www.viewsoniceurope.com  | www.viewsoniceurope.com/uk/\$   | Support/Calldesk.htm                              |  |
| Hong Kong                     | www.hk.viewsonic.com   | T= 852 3102 2900  | service@hk.viewsonic.com                          |  |
| India                         | www.in.viewsonic.com   | T= 1800 11 9999   | service@in.viewsonic.com                          |  |
| Ireland (Eire)                | www.viewsoniceurope.com/uk/  | www.viewsoniceurope.com/uk/<br>support/call-desk/                               | service_ie@viewsoniceurope.com                    |  |
| Korea                         | www.kr.viewsonic.com   | T= 080 333 2131   | service@kr.viewsonic.com                          |  |
| Latin America<br>(Argentina)  | www.viewsonic.com/la/  | T= 0800-4441185   | soporte@viewsonic.com                             |  |
| Latin America (Chile)         | www.viewsonic.com/la/  | T= 1230-020-7975  | soporte@viewsonic.com                             |  |
| Latin America<br>(Columbia)   | www.viewsonic.com/la/  | T= 01800-9-157235   | soporte@viewsonic.com                             |  |
| Latin America (Mexico)        | www.viewsonic.com/la/  | T= 001-8882328722   | soporte@viewsonic.com                             |  |
| Electroser, Av Reforma No. 40 | Renta y Datos, 29 SUR 721, COL. LA PAZ, 72160 PUEBLA, PUE. Tel: 01.222.891.55.77 CON 10 LINEAS<br>Electroser, Av Reforma No. 403Gx39 y 41, 97000 Mérida, Yucatán. Tel: 01.999.925.19.16<br>Other places please refer to http://www.viewsonic.com/la/soporte/index.htm#Mexico |   |   |  |
| Latin America (Peru)          | www.viewsonic.com/la/  | T= 0800-54565   | soporte@viewsonic.com                             |  |
| Macau                         | www.hk.viewsonic.com   | T= 853 2870 0303  | service@hk.viewsonic.com                          |  |
| Middle East                   | ap.viewsonic.com/me/   | Contact your reseller   | service@ap.viewsonic.com                          |  |
| Puerto Rico & Virgin Islands  | www.viewsonic.com  | T= 1-800-688-6688 (English)<br>T= 1-866-379-1304 (Spanish)<br>F= 1-909-468-3757 | service.us@viewsonic.com<br>soporte@viewsonic.com |  |
| Singapore/Malaysia/Thailand   | www.ap.viewsonic.com   | T= 65 6461 6044   | service@sg.viewsonic.com                          |  |
| South Africa                  | ap.viewsonic.com/za/   | Contact your reseller   | service@ap.viewsonic.com                          |  |
| United Kingdom                | www.viewsoniceurope.com/uk/  | www.viewsoniceurope.com/uk/<br>support/call-desk/                               | service_gb@viewsoniceurope.com                    |  |
| United States                 | www.viewsonic.com  | T (Toll-Free)= 1-800-688-6688<br>T (Toll)= 1-424-233-2530<br>F= 1-909-468-3757  | service.us@viewsonic.com                          |  |

# Limited Warranty VIEWSONIC<sup>®</sup> PROJECTOR

#### What the warranty covers:

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

#### Limited Three (3) year General Warranty

Subject to the more limited one (1) year warranty set out below, North and South America: Three (3) years warranty for all parts excluding the lamp, three (3) years for labor, and one (1) year for the original lamp from the date of the first consumer purchase; Europe except Poland: Three (3) years warranty for all parts excluding the lamp, three (3) years for labor, and ninety (90) days for the original lamp from the date of the first consumer purchase; Poland: Two (2) years warranty for all parts excluding the lamp, two (2) years for labor, and ninety (90) days for the original lamp from the date of the first consumer purchase; Poland: Two (2) years warranty for all parts excluding the lamp, two (2) years for labor, and ninety (90) days for the original lamp from the date of the first consumer purchase.

#### Limited One (1) year Heavy Usage Warranty:

Under heavy usage settings, where a projector's use includes more than four (4) hours average daily usage, North and South America: One (1) year warranty for all parts excluding the lamp, one (1) year for labor, and ninety (90) days for the original lamp from the date of the first consumer purchase; Europe: One (1) year warranty for all parts excluding the lamp, one (1) year for labor, and ninety (90) days for the original te lamp, one (1) year for labor, and ninety (90) days for the original lamp from the date of the first consumer purchase.

Other regions or countries: Please check with your local dealer or local ViewSonic office for the warranty information.

Lamp warranty subject to terms and conditions, verification and approval. Applies to manufacturer's installed lamp only. All accessory lamps purchased separately are warranted for 90 days.

#### Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

#### What the warranty does not cover:

- 1. Any product on which the serial number has been defaced, modified or removed.
- 2. Damage, deterioration, failure, or malfunction resulting from:
  - Accident, abuse, misuse, neglect, fire, water, lightning, or other acts of nature, improper maintenance, unauthorized product modification, or failure to follow instructions supplied with the product.
  - b. Operation outside of product specifications.
  - c. Operation of the product for other than the normal intended use or not under normal conditions.
  - d. Repair or attempted repair by anyone not authorized by ViewSonic.
  - e. Any damage of the product due to shipment.
  - f. Removal or installation of the product.
  - g. Causes external to the product, such as electric power fluctuations or failure.

- h. Use of supplies or parts not meeting ViewSonic's specifications.
- i. Normal wear and tear.
- j. Any other cause which does not relate to a product defect.
- 3. Removal, installation, and set-up service charges.

#### How to get service:

- 1. For information about receiving service under warranty, contact ViewSonic Customer Support (please refer to "Customer Support" page). You will need to provide your product's serial number.
- 2. To obtain warranted service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
- **3.** Take or ship the product freight prepaid in the original container to an authorized ViewSonic service center or ViewSonic.
- 4. For additional information or the name of the nearest ViewSonic service center, contact ViewSonic.

### Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

### Exclusion of damages:

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

- 1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
- 2. Any other damages, whether incidental, consequential or otherwise.
- 3. Any claim against the customer by any other party.

### Effect of state law:

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

### Sales outside the U.S.A. and Canada:

For warranty information and service on ViewSonic products sold outside of the U.S.A. and Canada, contact ViewSonic or your local ViewSonic dealer.

The warranty period for this product in mainland China (Hong Kong, Macao and Taiwan Excluded) is subject to the terms and conditions of the Maintenance Guarantee Card.

For users in Europe and Russia, full details of warranty provided can be found in www.viewsoniceurope. com under Support/Warranty Information.

4.3: Projector Warranty

PRJ\_LW01 Rev. 1h 06-25-07

### Mexico Limited Warranty VIEWSONIC<sup>®</sup> PROJECTOR

#### What the warranty covers:

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components & accessories.

#### How long the warranty is effective:

3 years for all parts excluding the lamp, 3 years for labor, 1 year for the original lamp from the date of the first consumer purchase. Lamp warranty subject to terms and conditions, verification and approval. Applies to manufacturer's installed lamp only. All accessory lamps purchased separately are warranted for 90 days.

#### Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

#### What the warranty does not cover:

- 1. Any product on which the serial number has been defaced, modified or removed.
- 2. Damage, deterioration or malfunction resulting from:
  - Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, unauthorized attempted repair, or failure to follow instructions supplied with the product.
  - b. Any damage of the product due to shipment.
  - c. Causes external to the product, such as electrical power fluctuations or failure.
  - d. Use of supplies or parts not meeting ViewSonic's specifications.
  - e. Normal wear and tear.
  - f. Any other cause which does not relate to a product defect.
- Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
- 4. Removal, installation, insurance, and set-up service charges.

#### How to get service:

For information about receiving service under warranty, contact ViewSonic Customer Support (Please refer to the attached Customer Support page). You will need to provide your product's serial number, so please record the product information in the space provided below on your purchase for your future use. Please retain your receipt of proof of purchase to support your warranty claim.

- 1. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
- 2. Take or ship the product in the original container packaging to an authorized ViewSonic service center.
- 3. Round trip transportation costs for in-warranty products will be paid by ViewSonic.

#### Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

#### Exclusion of damages:

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

- Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
- 2. Any other damages, whether incidental, consequential or otherwise.
- 3. Any claim against the customer by any other party.
- 4. Repair or attempted repair by anyone not authorized by ViewSonic.

| Name, address, of manufacturer and importers:           Mexico, Av. de la Palma #P Bos 2 Despacho 203, Corporativo Interpalmas,<br>Col. San Fermando Hurxquilleam, Estado de México           Tel: (55) 3005-1099         http://www.viewsonic.com/la/soporte/index.htm           NÚMERO GRATIS DE ASISTENCIA TÉCNICA PARA TODO MÉXICO: 001.866.823.2004           Hermosilio:         Villahernosa:           Distribuciones y Servicios Computacionales SA de CV.         AV. GREGORIO MENDEZ #1504           Colle Junez 284 local 2         Computametinimiettos Garantizados, S.A. de C.V.           CAV.         AV. GREGORIO MENDEZ #1504           Colle Junez 284 local 2         COL, FLORIDA C.P. 86040           Tei: 01 -662-21-40005         Tei: 01 (993) 35 20 047 / 352 2074 / 352 20 09           E-Mail: disc2@hmo megared net.mx         E-Mail: computameteriminetos@groudy net.mx           Puebla, Pue. (Matrig):         Verc.           Puebla, Pue. (Matrig):         Verc. Ver.           Picola Pue 2.4005         Tei: 01 (93) 35 20 047 / 352 20 07           Picol 1052) 222.891 55.77 CON 10 LINEAS         Tei: 01 -620-10           Tei: 01 4202 223.91 55.77 CON 10 LINEAS         Tei: 01 -620-21           Chihaubaa         Cuermavaca           Soluciones Globales en Computación         Computaviana Morelos           Chihaubaa         Chihaubaa           Chihaubaa         Chihaubaa<   | Contact Information for Sales & Authorized Service (Cer | ntro Autorizado de Servicio) within Mexico:           |
|---|---|---|
| Mexico, Av. de la Palma *P Fiso 2 Despacibo 203; Corporativo Interpalmas,<br>Col. San Fernando Huixquilucan, Estado de México<br>Tel: (55) 3063-1099 http://www.viewsonic.com/la/soporte/index.htm<br><b>TRUMERO GRATTS DF ASISTENCIA TÉCNICA PARA TODO MÉXICO: 001.866.823.2004</b><br><i>Hermasilla</i> :<br>Distribuciones y Servicios Computacionales SA de CV.<br>Calle Juner 284 local 2 CAR (CV), FURDIA CP. 86040<br>Tel: 01.66-22-14-9005 Tel: 01.06203 35 20 047 / 352 20 09<br>E-Mail: computantennimientos@prodigmedigmed.mk<br><i>Puebla</i> , <i>Pue. (Matriz)</i> :<br><i>Fendia:</i> (see:20mm megared net mx<br><i>Puebla</i> , <i>Pue. (Matriz)</i> :<br><i>Fendia:</i> (see:20mm megared net mx<br><i>Puebla</i> , <i>Pue. (Matriz)</i> :<br><i>Fencerus, Fer.</i><br>CONEXION Y DESARROLLO, SA DE C.V. Av. Americas # 419<br>25 UR 721 COL. LA PAZ<br>ENTRE PINZON Y ALVARADO<br>25 US R7 21 COL. LA PAZ<br>ENTRE PINZON Y ALVARADO<br>25 US R7 21 COL. LA PAZ<br>ENTRE PINZON Y ALVARADO<br>25 US R7 21 COL. LA PAZ<br>ENTRE PINZON Y ALVARADO<br>25 US R7 21 COL. LA PAZ<br>ENTRE PINZON Y ALVARADO<br>25 US R7 21 COL. LA PAZ<br>ENTRE PINZON Y ALVARADO<br>CONEXION Y DESARROLLO, SA DE C.V. Av. Americas # 419<br>25 US R7 21 COL. LA PAZ<br>ENTRE PINZON Y ALVARADO<br>CONEXION Y DESARROLLO, SA DE C.V. Av. Americas # 419<br>25 US R7 21 COL. LA PAZ<br>ENTRE PINZON Y ALVARADO<br>CONEXION Y DESARROLLO, SA DE C.V. Av. Americas # 419<br>25 US R7 21 COL. LA PAZ<br>ENTRE PINZON Y ALVARADO<br>CONEXION Y DESARROLLO, SA DE C.V. Av. Americas # 419<br>25 US R7 21 COL. LA PAZ<br>ENTRE PINZON Y ALVARADO<br>Chiluabua, C.D. (Aussisterial<br>Chiluabua, C.D. (Col, Magisterial<br>Chiluabua, C.D. (Col, Magisterial<br>Chiluabua, C.D. (Col, Carono Sur, Sector Juárez<br>Tel: 01(52)55-00027-35<br>44170, Cuadalajara, Jalisoo<br>CON 2002 CAN 2002 CAN<br>E-Mail: aqueved@compusupportexa.com<br>CMERENC:<br>Col Col Centro<br>Materia (Sucand Queix)<br>CA CON 2003 94 (1)<br>KENTRO 100 (Ciphotmaial com<br>Tel: 61299-94025-1916<br>Tel: 7  |   | no nutorizado de Serviciój (numi Mexico.              |
| Col. San Fernando Huixquilucan, Estada de México         Tel: (55) 3605-1099       http://www.viewsonic.com/la/soporte/index.htm         VUMERO GRATIS DE ASISTENCIA TÉCNICA PARA TODO MÉXICO: 001.866.823.2004         Hermosilio:       Distribuciones y Servicios Computacionales SA de CV.         Colle Juarez 284 local 2       AV. GREGORIO MENDEZ #1504         Colle Juarez 284 local 2       AV. GREGORIO MENDEZ #1504         Col. Bugambilias C.P. 83140       Col., FLORIDA C.P. 86040         Tel: 01-662-21-49005       Tel: 01 (093) 352 00 47 / 352 20 09         E-Mail: dise2@hmo.megared net.mx       E-Mail: compumantenimientos@prodigy.net.mx         Puebla, Pue. (Matriz):       Vencruz, Ver.:         Constation S, SA. DE C.V. Domicilio:       CONEXION Y DESARROLLO, SA DE C.V. Av. Americas # 419         27160 FUEBLA, PUE.       Frace. Reform C.P. 91919         Tel: 01623, 222 891.55 77 CON 10 LINEAS       Tel: 01:22.291-00-31-67         E-Mail: datos@puebla.megared net.mx       E-Mail: aguesta@qubus.com.mx         Chihunhun       Cuernavaca         Soluciones Globales en Computación       Compusapport de Cuernavaca SA de CV         C. Magisterio # 178 Col. Miguel Hidalgo       Chihunhun         Chihuahun       Cuernavaca         Distrib Federal:       Guadalgiara, Jali.         QPLUS, S.A. de C.V.       SERVICRECE, S. A. de C.V.  |   | ntornalmag  |
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| Calle Juarez 284 local 2       AV, GREGORIO MENDEZ #1504         Col. Bugambilias C.P. 83140       COL, FLORIDA C.P. 86040         Tei: 01-66-22:14-9005       Tei: 01 (95) 3.52 00 47 / 352074 / 3 52 20 09         E-Mail: disz@dhno.megared.net.mx       E-Mail: compumantenimientos@prodigy.net.mx         Puebla, Pue. (Marriz):       Veracruz, Ver.:         RENTA Y DATOS, S.A. DE C.V. Domicilio:       CONEXION Y DESARROLLO, S.A DE C.V. Av. Americas # 419         29 SUR 721 COL. LA PAZ       ENTRE PINZÓN Y ALVARADO         72160 PUEELLA, PUE.       Frace. Reform C.P. 91919         Tei: 01(52) 222.891.55.77 CON 10 LINEAS       Tei: 012-91-00-31-67         E-Mail: datos@puebla.megared.net.mx       E-Mail: gaosta@publes.com.mx         Chihuahua       Cuernavaca         Soluciones Globales en Computación       Compusupport de Cuernavaca Norelos         Tei: 413654       Tei: 0177 3180579 / 01 777 3124014         E-Mail: 2cefeo@soluglobales.com       E-Mail: aquevedo@compusupporteva.com         Distrio Federal:       Guadalajara, Jalis         QPLUS, S.A. de C.V.       SERVICRECE, S.A. de C.V.         Av. Coyoacán 931       Av. Niños Hirces # 2281         Col. Del Valle 03100, Mexico, D.F.       Col. Arcos Sur, Sector Juárez         Tel: 01(52)55-50-002.7-55       44170, Guadalajara, Jalisco         Fe-Mail: gaosta@guplus.com.mx  |   |   |
| Col. Bugambilias C.P. 83140       COL, FLORIDA C.P. 86040         Tel: 01.66-22-14-9005       Tel: 01 (993) 532 00 47 / 3522074 / 3 52 20 09         E-Mail: disc2/hhno.megared.net.mx       E-Mail: computantenimientos@prodigy.net.mx         Puebla, Pue. (Matriz):       Veracruz, Ver.:         COL LA PAZ       ENTRE PINZÓN Y ALVARADO         P3 SUR 721 COL LA PAZ       ENTRE PINZÓN Y ALVARADO         Tel: 01.62).222.891.55.77 CON 10 LINEAS       Tel: 01-22-91-00.31-67         E-Mail: datos@puebla.megared.net.mx       E-Mail: gacosta@puebla.megared.net.mx         Chihuahua       Cuernavaca         Soluciones Globales en Computación       Compusupport de Cuernavaca SA de CV         C. Magisterial       Francisco Leyva # 178 COL Miguel Hidago         Chihuahua, Chih.       C.P. 62040, Cuernavaca Morelos         Coll Jabo S74       Tel: 01773 1380579 / 01 777 3124014         E-Mail: aquevedo@compusupporteva.com       Distrib Federali:         Guadalajara, Jali.       Guadalajara, Jali.co         Col Valle 03100, México, D.F.       Col Arcos Sur, Sector Juárez         Tel: 01(52)55-50-02-73.5       44170, Guadalajara, Jalisco         Tel: 01(52)55-00-02-73.5       44170, Guadalajara, Jalisco         Guadalagara, Jalisco       Tel: 01(52)33-36-15-15-43         E-Mail: mimiranda@servicrece.com       Guarta Caribe # 1987, Esquina   |   |   |
| Tel: 01-66-22-14-9005       Tel: 01 (993) 3 52 00 47 / 3522074 / 3 52 20 09         E-Mail: dis2@hmo.megared.net.mx       E-Mail: computantenimientos@prodigy.net.mx         Puebla, Pue (Matriz):       Peracer., Per:         RENTA Y DATOS, S.A. DE C.V. Domicilio:       CONEXION Y DESARROLLO, S.A DE C.V. Av. Americas # 419         29 SUR 721 COL. LA PAZ.       ENTRE PINZÓN Y ALVARADO         72160 PUEBLA, PUE.       Frace. Reforma C.P. 91919         Tel: 01(52) 222.891.55.77 CON 10 LINEAS       Tel: 01-22-91-00-31-67         E-Mail: dato@puebla.megared.net.mx       E-Mail: gacosta@qubus.com.mx         Chihuahua       Cuernavea         Soluciones Globales en Computación       Compusupport de Cuernavaca SA de CV         C. Magisterio # 3321 Col. Magisterial       Francisco Leyva # 178 Col. Miguel Hidalgo         Chihuahua, Cefeodesoluglobales.com       E-Mail: aquevedo@compusupportva.com         Distrio Foderadi:       Guadadignar, Jali:         QPLUS, S.A. de C.V.       SERVICRECE, S.A. de C.V.         Av. Osoacán 931       Col. Arcos Sur, Sector Juárez.         Col. Del Valle 03100, México, D.F.       Col. Arcos Sur, Sector Juárez.         Tel: 01(52)55-50-00-27-35       44170, Guadalajara, Jalisco         E-Mail: gacosta@gloplus.com.mx       Tel: (012)36-15-15-43         E-Mail: gacosta@gloplus.com.mx       Tel: (01(23)3-5-15-15-43  |   |   |
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| 29 SUR 721 COL. LA PAZ       ENTRE PINZÓN Y ALVARADO         72160 PUEBLA, PUE.       Frace. Reforma C.P. 91919         Tel: 01(52),222,891,55.77 CON 10 LINEAS       Tel: 01-22-91-00-31-67         E-Mail: datos@puebla.megared.net.mx       E-Mail: gacosta@plus.com.mx         Chihuahua       Cuernavaca         Soluciones Globales en Computación       Compusupport de Cuernavaca SA de CV         C. Magisterio # 3321 Col. Magisterial       Francisco Leyva # 178 Col. Miguel Hidalgo         Chihuahua, Chih.       C.P. 62040, Cuernavaca Morelos         Tel: 4136954       Tel: 01 777 3180579 / 01 777 312014         E-Mail: Cefeo@soluglobales.com       E-Mail: qacevedo@compusupporteva.com         Distrio Federal:       Guadulajura, Jali.         QPLUS, S.A. de C.V.       SERVICRECE, S.A. de C.V.         Av. Coyacán 931       Av. Niños Héros # 2281         Col. Del Valle 03100, México, D.F.       Col. Arcos Sur, Sector Juárez         Tel: 01(52)55-50-00-27-35       44170, Guadulajara, Jalisco         E-Mail: gacosta@plus.com.mx       Tel: 01(52)33-61-51-543         E-Mail: gacosta@plus.com.mx       Tel: 01(52)33-36-151-543         Genrero Acapulco       Monterrey:         GS Computación (Grupo Sesicomp)       Global Product Services         Progreso #6-A, Colo Centro       Mar Caribe # 1987, Esquina con Golfo Pérsico <td>Puebla, Pue. (Matriz):</td> <td>Veracruz, Ver.:</td>  | Puebla, Pue. (Matriz):                                  | Veracruz, Ver.:                                       |
| 72160 PUEBLA, PUE.       Frace. Reforma C.P. 91919         Tat: 01(22), 222, 891, 55, 77 CON 10 LINEAS       Tel: 01-22-91-00-31-67         E-Mail: datos@puebla.megared.net.mx       E-Mail: gacosta@qplus.com.mx         Soluciones Globales en Computación       Compusupport de Cuernavaca Ad e CV         C. Magisterio # 3321 Col. Magisterial       Francisco Leyva # 178 Col. Miguel Hidalgo         Chihuahua, Chih.       C.P. 62040, Cuernavaca Morelos         Tel: 4136954       Tel: 01 777 3180579 / 01 777 3124014         E-Mail: Cefeo@soluglobales.com       E-Mail: aquevedo@compusupportva.com         Distrior Federal:       Guadalajara, Jalis.         QPLUS, S.A. de C.V.       SERVICRECE, S.A. de C.V.         Av. Niños Hérces # 2281       Col. Acros Sur, Sector Juárez         Col. Del Valle 03100, México, D.F.       Col. Acros Sur, Sector Juárez         Tel: 01(52)55-50-00-27-35       44170, Guadalajara, Jalisco         E-Mail: gacosta@qplus.com.mx       Tel: 01(52)3-33-61-51-54-3         E-Mail: gacosta@qplus.com.mx       Tel: 01(52)3-33-61-51-54-3         GS Computación (Grupo Sesicomp)       Global Product Services         Progreso #6-A, Colo Centro       Mar Carbø # 1987, Esquina con Golfo Pérsico         39300 Acapulco, Guerrero       Farac: Benardo Reyes, CP 64280         Tel: 744-48-32627       Monterrey N.L. México         M  | RENTA Y DATOS, S.A. DE C.V. Domicilio:                  | CONEXION Y DESARROLLO, S.A DE C.V. Av. Americas # 419 |
| Tel: 01(52),222.891.55.77 CON 10 LINEAS       Tel: 01-22-91-00-31-67         E-Mail: gacosta@qplus.com.mx       Cuernavaca         Chihuahua       Cuernavaca         Soluciones Globales en Computación       Cuernavaca MC         C. Magisterio # 3321 Col. Magisterial       Francisco Leyva # 178 Col. Miguel Hidalgo         Chihuahua, Chih.       C.P. 62040, Cuernavaca Morelos         Tel: 4136954       Tel: 0177 3180579 /01 777 3124014         E-Mail: Cefeo@soluglobales.com       E-Mail: aquevedo@compusupporteva.com         Distrio Federal:       Guadalajara, Jal.:         QPLUS, S.A. de C.V.       SERVICRECE, S.A. de C.V.         Av. Coyoacán 931       Av. Niños Héroes # 2281         Col. Del Valle 03100, México, D.F.       Col. Arcos Sur, Sector Juárez         Tel: 01(52)55-50-00-27-35       44170, Guadalajara, Jalisco         E-Mail: gacosta@qplus.com.mx       Tel: 01(52)33-36-15-15-43         E-Mail: miniranda@servicree.com       Guerrero Acapulco         GN carpute.of, Grupo Sesicomp)       Global Product Services         Progress #A-, Colo Centro       Mar Caribe # 1987, Esquina con Golfo Pérsico         9300 Acapulco, Guerrero       Frace. Bernardo Reyes, CP 64280         Tel: 812-9-5103       E-Mail: aydeem@gps1.com.mx         MERIDA:       Ouxaca, Oux.:         LELECTROSER <td< td=""><td>29 SUR 721 COL. LA PAZ</td><td>ENTRE PINZÓN Y ALVARADO</td></td<>   | 29 SUR 721 COL. LA PAZ                                  | ENTRE PINZÓN Y ALVARADO                               |
| E-Mail: datos@puebla.megared.net.mx       E-Mail: gacosta@qplus.com.mx         Chihuahua       Cuernavaca         Soluciones Globales en Computación       Compusupport de Cuernavaca SA de CV         C. Magisterio # 3321 Col. Magisterial       Francisco Leyva # 178 Col. Miguel Hidalgo         Chihuahua, Chih.       C.P. 62040, Cuernavaca Morelos         Tel: 4136954       Tel: 01 777 3180579 / 01 777 3124014         E-Mail: Cefeo@soluglobales.com       E-Mail: aquevedo@compusupportxva.com         Distrito Federal:       Guadalajarn, Jal.         QPLUS, S.A. de C.V.       SERVICRECE, S.A. de C.V.         Av. Oxyoacán 931       Av. Niños Hérces # 2281         Col. Del Valle 03100, México, D.F.       Col. Acros Sur, Sector Juárez         E1: 01(52)55.00-02-7.35       44170, Guadalajara, Jalisco         E-Mail: gacosta@qplus.com.mx       Tel: 01(52)53-36-15-15-43         E-Mail: miniranda@servicrece.com       Guerrero Acapulco         GS Computación (Grupo Sesicomp)       Global Product Services         Progreso #6-A, Colo Centro       Mar Caribe # 1987, Esquina con Golfo Pérsico         3930 Acapulco, Guerrero       Frac. Bernardo Reyes, CP 64280         Tel: 744-48-32627       E-Mail: aydeem@gps1.com.mx         MERIDA:       Oaxaca, Oax:         ELECTROSER       CeNTRO DE DISTRIBUCION Y         Av   | 72160 PUEBLA, PUE.                                      | Frace. Reforma C.P. 91919                             |
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| Tel: 4136954Tel: 01 777 3180579 / 01 777 3124014E-Mail: Cefeo@soluglobales.comE-Mail: aquevedo@compusupportcva.comDistrio Federal:Guadalajara, Jal.:QPLUS, S.A. de C.V.SERVICRECE, S.A. de C.V.Av. Coyacán 931Av. Niños Héroes # 2281Col. Del Valle 03100, México, D.F.Col. Arcos Sur, Sector JuárezTel: 01(52)55-50-00-27-3544170, Guadalajara, JaliscoE-Mail: gacosta@qplus.com.mxTel: 01(52)33-36-15-15-43E-Mail: gacosta@qplus.com.mxTel: 01(52)33-36-15-15-43Guerrero AcapulcoMonterrey:GS Computación (Grupo Sesicomp)Global Product ServicesProgreso #6-A, Colo CentroMar Caribe # 1987, Esquina con Golfo Pérsico39300 Acapulco, GuerreroFrace. Bernardo Reyes, CP 64280Tel: 744-48-32627Wonterrey NL. MéxicoTel: 8129-5103E-Mail: aydeem@gps1.com.mxMERIDA:Oaxaca, Oax:CENTRO DE DISTRIBUCION YAv Reforma No. 403Gx39 y 41SERVICIO, S.A. de C.V.Mérida, Yucatán, México Crop7000Murguía # 708 P.A., Col. Centro, 68000, OaxacaTel: (51)99-525-1916Tel: 01(52)95-15-15-22-22E-Mail: gpotai2001@hotmail.comFax: 01(52)95-15-13-67-00E-Mail: gpotai2001@hotmail.comFax: 01(52)95-15-13-67-00E-Mail: gpotai2001@hotmail.comFax: 01(52)95-15-13-67-00E-Mail: gpotai2001@hotmail.comFax: 01(52)95-15-13-67-00E-Mail: gpotai2001@hotmail.comFax: 01(52)95-15-13-67-00E-Mail: gpotai2001@hotmail.comFax: 01(52)95-15-13-67-00E-Mail: gpotai2001@hotmail.comFax: 01(52)95-15-13-  |   |   |
| E-Mail: aquevedo@compusupportcva.com         Distrito Federal:       Guadalajara, Jal.:         QPLUS, S.A. de C.V.       SERVICRECE, S.A. de C.V.         Av. Coyoacán 931       Av. Niños Hérces # 2281         Col. Del Valle 03100, México, D.F.       Col. Arcos Sur, Sector Juárez         Tel: 01(52)55-50-00-27-35       44170, Guadalajara, Jalisco         E-Mail: gacosta@qplus.com.mx       Tel: 01(52)33-36-15-15-43         E-Mail: minranda@servicrece.com       Monterrey:         Guerrero Acapulco       Monterrey:         GS Computación (Grupo Sesicomp)       Global Product Services         Progreso #6-A, Colo Centro       Mar Caribe # 1987, Esquina con Golfo Pérsico         39300 Acapulco, Guerrero       Frace. Bernardo Reyes, CP 64280         Tel: 744-48-32627       Monterrey N.L. México         Tel: 744-48-32627       Monterrey N.L. México         Tel: 744-48-32627       E-Mail: aqueem@gps1.com.mx         MERIDA:       Oaxaca, Oax.:         ELECTROSER       CENTRO DE DISTRIBUCION Y         Av Reforma No. 403Cx39 y 41       SERVICIO, S.A. de C.V.         Mérida, Yucatán, México CP97000       Murguia # 708 P.A., Col. Centro, 68000, Oaxaca         Tel: (52) 999-925-1916       Tel: 01(52)95-15-15-22-22         E-Mail: gpotai2001@hotmail.com       Fax: 01(52)95-15-16-20-22   |   |   |
| Distrito Federal:       Guadalajara, Jal.:         QPLUS, S.A. de C.V.       SERVICRECE, S.A. de C.V.         Av. Coyoacán 931       Av. Niños Hérces # 2281         Col. Del Valle 03100, México, D.F.       Col. Arcos Sur, Sector Juárez         tel: 01(52)55-50-00-27-35       44170, Guadalajara, Jalisco         E-Mail : gacosta@qplus.com.mx       Tel: 01(52)33-36-15-15-43         E-Mail : mmiranda@servicrece.com       Monterrey:         GS Computación (Grupo Sesicomp)       Global Product Services         Progreso #6-A, Colo Centro       Mar Caribe # 1987, Esquina con Golfo Pérsico         39300 Acapulco, Guerrero       Frace. Bernardo Reyes, CP 64280         Tel: 744-48-32627       Monterrey NL. México         Tel: 8129-5103       E-Mail: aydeem@gps1.com.mx         MERIDA:       Oaxaca, Oax:         ELECTROSER       CENTRO DE DISTRIBUCION Y         Av Reforma No. 403Gx39 y 41       SERVICIO, S.A. de C.V.         Mérida, Yucatán, México CP97000       Tel: 01(52)95-15-15-22-22         E-Mail: gpotai2001@botmail.com       Fax: 01(52)95-15-13-67-00         E-Mail: gpotai2001@hotmail.com       For USA SUPPORT:         STD       YiewSonic Corporation         Av Ferrocarril Sonora #3780 L-C       381 Brea Caryon Road, Walnut, CA. 91789 USA         Col 20 de Noviembre       Tel: 800-688-6688 (  |   |   |
| QPLUS, S.A. de C.V.SERVICRECE, S.A. de C.V.Av. Coyoacán 931Av. Niños Héroes # 2281Col. Del Valle 03100, México, D.F.Col. Arcos Sur, Sector JuárezTel: 01(52)55-50-00-27-3544170, Guadalajara, JaliscoE-Mail: gacosta@qplus.com.mxTel: 01(52)33-36-15-15-43E-Mail: gacosta@qplus.com.mxE-Mail: mmiranda@servicrece.comGuerrero AcapuicoMonterrey:GS Computación (Grupo Sesicomp)Global Product ServicesProgreso #6-A, Colo CentroMar Caribe # 1987, Esquina con Golfo Pérsico39300 Acapulco, GuerreroFracc. Bernardo Reyes, CP 64280Tel: 744-48-32627Monterrey N.L. MéxicoTel: 744-48-32627Monterrey N.L. MéxicoTel: 744-48-32627CENTRO DE DISTRIBUCION YMERIDA:Oaxaca, Oax.:ELECTROSERCENTRO DE DISTRIBUCION YAv Reforma No. 403Gx39 y 41SERVICIO, S.A. de C.V.Mérida, Yucatán, México CP97000Murguia # 708 P.A., Col. Centro, 68000, OaxacaTel: (52) 999-925-1916Tel: 01(52)95-15-15-22-22E-Mail: grotaizet.comFax: 01(52)95-15-16-700E-Mail: grotaizet.comFax: 01(52)95-15-13-67-00Tijuana:FOR USA SUPPORT:YiewSonic CorporationXv Ferrocarril Sonora #3780 L-CCol 20 de NoviembreTel: 800-688-6688 (English); 866-323-8056 (Spanish);  |   |   |
| Av. Coyoacán 931Av. Niños Héroes # 2281Col. Del Valle 03100, México, D.F.Col. Arcos Sur, Sector JuárezTel: 01(52)55-50-00-27-3544170, Guadalajara, JaliscoE-Mail : gacosta@qplus.com.mxTel: 01(52)33-36-15-15-43E-Mail : gacosta@qplus.com.mxE-Mail: mmiranda@servicrece.comGuerrero AcapulcoMonterrey:GS Computación (Grupo Sesicomp)Global Product ServicesProgreso #6-A, Colo CentroMar Caribe # 1987, Esquina con Golfo Pérsico9300 Acapulco, GuerreroFracc. Bernado Reyes, CP 64280Tel: 744-48-32627Monterrey N.L. MéxicoTel: 8129-5103E-Mail: aydeem@gps1.com.mxMERIDA:Oaxaca, Oax.:ELECTROSERCENTRO DE DISTRIBUCION YAv Reforma No. 403Gx39 y 41SERVICIO, S.A. de C.V.Mérida, Yucatán, México CP97000Murguia # 708 P.A., Col. Centro, 68000, OaxacaTel: (52) 999-925-1916Tel: 01(52)95-15-15-22-22E-Mail: grotai2001@hotmail.comE-Mail. gpotai2001@hotmail.comTijuana:FOR USA SUPPORT:YuexSonic CorporationXy Ferrocarril Sonora #3780 L-CCol 20 de NoviembreTel: 800-688-6688 (English); 866-323-8056 (Spanish);  |   | 3   |
| Col. Del Valle 03100, México, D.F.<br>Tel: 01(52)55-50-00-27-35<br>E-Mail : gacosta@qplus.com.mx<br>Tel: 01(52)35-50-00-27-35<br>E-Mail : mmiranda@servicrece.com<br><i>Guerrero Acapulco</i><br>GS Computación (Grupo Sesicomp)<br>Progreso #6-A, Colo Centro<br>39300 Acapulco, Guerrero<br>Tel: 744-48-32627<br>Tel: 744-48-32627<br>Monterrey N.L. México<br>Tel: 8129-5103<br>E-Mail : gadeem@gps1.com.mx<br><i>MERIDA:</i><br><i>Oaxaca, Oax.:</i><br>ELECTROSER<br><i>GENTRO DE DISTRIBUCION Y</i><br>Av Reforma No. 403Gx39 y 41<br>Mérida, Yucatán, México CP97000<br>Tel: 01(52)95-15-15-22-22<br>E-Mail: rrb@sureste.com<br><i>FoR USA SUPPORT:</i><br>Tijuana:<br><i>FOR USA SUPPORT:</i><br>STD<br>Av Ferrocarril Sonora #3780 L-C<br>Col A rcos Sur, Sector Juárez<br>Col. Arcos Sur, Sector Juárez<br>Mail: miranda@servicrece.com<br><i>Guerrero Acapulco</i><br><i>Guerrero Acapulco</i><br><i>Guerrero Acapulco</i><br><i>Global Product Services</i><br><i>Monterrey</i><br><i>Global Product Services</i><br><i>Monterrey</i><br><i>Global Product Services</i><br><i>Monterrey</i><br><i>Global Product Services</i><br><i>Monterrey</i><br><i>Global Product Services</i><br><i>Monterrey</i><br><i>Global Product Services</i><br><i>Monterrey</i><br><i>Global Product Services</i><br><i>Global Product Services</i> | -   |   |
| Tel: 01(52)55-50-00-27-35       44170, Guadalajara, Jalisco         E-Mail : gacosta@qplus.com.mx       Tel: 01(52)33-36-15-15-43         E-Mail : mmiranda@servicrece.com       E-Mail: mmiranda@servicrece.com         GS Computación (Grupo Sesicomp)       Global Product Services         Progreso #6-A, Colo Centro       Mar Caribe # 1987, Esquina con Golfo Pérsico         39300 Acapulco, Guerrero       Fracc. Bernardo Reyes, CP 64280         Tel: 744-48-32627       Monterrey N.L. México         Tel: 8129-5103       E-Mail: aydeem@gps1.com.mx         MERIDA:       Oaxaca, Oax:         ELECTROSER       CENTRO DE DISTRIBUCION Y         Avierida, México CP97000       Murguia # 708 P.A., Col. Centro, 68000, Oaxaca         Tel: (52)95-52-1916       Tel: 01(52)95-15-15-22-22         E-Mail: potai2001@hotmail.com       Fax: 01(52)95-15-13-67-00         E-Mail: gpotai2001@hotmail.com       Tijuana:         FOR USA SUPPORT:       ViewSonic Corporation         Av Ferrocarril Sonora #3780 L-C       381 Brea Canyon Road, Walnut, CA. 91789 USA         Col 20 de Noviembre       Tel: 800-688-6688 (English); 866-323-8056 (Spanish);  |   |   |
| E-Mail:       gacosta@qplus.com.mx       Tel: 01(52)33-36-15-15-43         E-Mail:       mmiranda@servicrece.com         Guerrero Acapulco       Monterrey:         GS Computación (Grupo Sesicomp)       Global Product Services         Progreso #6-A, Colo Centro       Mar Caribe # 1987, Esquina con Golfo Pérsico         39300 Acapulco, Guerrero       Frace. Bernardo Reyes, CP 64280         Tel: 744-48-32627       Monterrey. N.L. México         Tel: 744-48-32627       Monterrey. N.L. México         Tel: 8129-5103       E-Mail: aydeem@gps1.com.mx         MERIDA:       Oaxaca, Oax.:         ELECTROSER       CENTRO DE DISTRIBUCION Y         Av Reforma No. 403Gx39 y 41       SERVICIO, S.A. de C.V.         Mérida, Yucatán, México CP97000       Murguía # 708 P.A., Col. Centro, 68000, Oaxaca         Tel: (52) 999-925-1916       Tel: 01(52)95-15-15-22-22         E-Mail: gpotai2001@hotmail.com       E/Mail. gpotai2001@hotmail.com         Tijuana:       FOR USA SUPPORT:         STD       ViewSonic Corporation         Av Ferrocarril Sonora #3780 L-C       381 Brea Caryon Road, Walnut, CA. 91789 USA         Col 20 de Noviembre       Tel: 800-688-6688 (English); 866-323-8056 (Spanish);  |   |   |
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| Guerrero Acapuico       Monterrey:         GS Computación (Grupo Sesicomp)       Global Product Services         Progreso #6-A, Colo Centro       Mar Caribe # 1987, Esquina con Golfo Pérsico         39300 Acapulco, Guerrero       Frace. Bernardo Reyes, CP 64280         Monterrey N.L. México       Tel: 8129-5103         E-Mail: aydeem@gps1.com.mx       E-Mail: aydeem@gps1.com.mx         MERIDA:       Oaxaca, Oax:         ELECTROSER       CENTRO DE DISTRIBUCION Y         Av Reforma No. 403Gx39 y 41       SERVICIO, S.A. de C.V.         Mérida, Yucatán, México CP97000       Murguía # 708 P.A., Col. Centro, 68000, Oaxaca         Tel: (52) 999-925-1916       Tel: 01(52)95-15-15-22-22         E-Mail: grotai2001@hotmail.com       For USA SUPPORT         Tijuana:       FOR USA SUPPORT         STD       ViewSonic Corporation         Av Ferrocarril Sonora #3780 L-C       381 Brea Canyon Road, Walnut, CA. 91789 USA         Col 20 de Noviembre       Tel: 800-688-6688 (English); 866-323-8056 (Spanish);   | E-Mail . gaeosta@qplus.com.mx                           |   |
| GS Computación (Grupo Sesicomp)       Global Product Services         Progreso #6-A, Colo Centro       Mar Caribe # 1987, Esquina con Golfo Pérsico         39300 Acapulco, Guerrero       Fracc. Bernardo Reyes, CP 64280         Tel: 744-48-32627       Monterrey N.L. México         Tel: 744-48-32627       Tel: 8129-5103         E-Mail: aydeem@gps1.com.mx       E-Mail: aydeem@gps1.com.mx         MERIDA:       Oaxaca, Oax.:         ELECTROSER       CENTRO DE DISTRIBUCION Y         Av Reforma No. 403Gx39 y 41       SERVICIO, S.A. de C.V.         Mérida, México CP97000       Murguía # 708 P.A., Col. Centro, 68000, Oaxaca         Tel: (52) 995-925-1916       Tel: 01(52) 95-15-15-22-22         E-Mail: grotai2001@hotmail.com       Fax: 01(52) 95-15-13-67-00         E-Mail: gpotai2001@hotmail.com       FURUSA SUPPORT:         STD       ViewSonic Corporation         Av Ferrocarril Sonora #3780 L-C       381 Brea Canyon Road, Walnut, CA. 91789 USA         Col 20 de Noviembre       Tel: 800-688-6688 (English); 866-323-8056 (Spanish);  | Commentation Annual and                                 |   |
| Progress #6-A, Colo Centro         Mar Caribe # 1987, Esquina con Golfo Pérsico           39300 Acapulco, Guerrero         Fracc. Bernardo Reyes, CP 64280           39301 X (2000)         Monterrey N.L. México           Tel: 744-48-32627         Monterrey N.L. México           Tel: 744-48-32627         Monterrey N.L. México           Tel: 8129-5103         E-Mail: aydeem@gps1.com.mx           MERIDA:         Oaxaca, Oax.:           ELECTROSER         CENTRO DE DISTRIBUCION Y           Av Reforma No. 403Gx39 y 41         SERVICIO, S.A. de C.V.           Mérida, Yucatán, México CP97000         Murguía # 708 P.A., Col. Centro, 68000, Oaxaca           Tel: (52) 995-925-1916         Tel: 01(52) 95-15-15-22-22           E-Mail: grobai/2001@hotmail.com         Fax: 01(52) 95-15-13-67-00           E-Mail: gpotai2001@hotmail.com         Tijuana:           STD         ViewSonic Corporation           Av Ferrocarril Sonora #3780 L-C         381 Brea Canyon Road, Walnut, CA. 91789 USA           Col 20 de Noviembre         Tel: 800-688-6688 (English); 866-323-8056 (Spanish);   |   | -   |
| 39300 Acapulco, Guerrero         Frace. Bernardo Reyes, CP 64280           Tel: 744-48-32627         Monterrey N.L. México           Tel: 8129-5103         E-Mail: aydeem@gps1.com.mx           MERIDA:         Oaxaca, Oax.:           ELECTROSER         CENTRO DE DISTRIBUCION Y           Av Reforma No. 403Gx39 y 41         SERVICIO, S.A. de C.V.           Mérida, Yucatán, México CP97000         Murguía # 708 P.A., Col. Centro, 68000, Oaxaca           Tel: (52) 999-925-1916         Tel: 01(52)95-15-15-22-22           E-Mail: gpotai2001@hotmail.com         Fax: 01(52)95-15-13-67-00           E-Mail: gpotai2001@hotmail.com         Tijuana:           STD         ViewSonic Corporation           Av Ferrocarril Sonora #3780 L-C         381 Brea Caryon Road, Walnut, CA. 91789 USA           Col 20 de Noviembre         Tel: 800-688-6688 (English); 866-323-8056 (Spanish);   |   |   |
| Tel: 744-48-32627       Monterrey N.L. México         Tel: 8129-5103       E-Mail: aydeem@gps1.com.mx         MERIDA:       Oaxaca, Oax.:         ELECTROSER       CENTRO DE DISTRIBUCION Y         Av Reforma No. 403Gx39 y 41       SERVICIO, S.A. de C. V.         Mérida, Yucatán, México CP97000       Murguía # 708 P.A., Col. Centro, 68000, Oaxaca         Tel: (52) 999-925-1916       Tel: 01(52)95-15-15-22-22         E-Mail: rrrb@sureste.com       Fax: 01(52)95-15-13-67-00         E-Mail: gpotai2001@hotmail.com       Tijuana:         STD       ViewSonic Corporation         Av Ferrocarril Sonora #3780 L-C       381 Brea Canyon Road, Walnut, CA. 91789 USA         Col 20 de Noviembre       Tel: 800-688-6688 (English); 866-323-8056 (Spanish);   | 5   | 7 1   |
| Tel: 8129-5103           E-Mail: aydeem@gps1.com.mx           MERIDA:         Oaxaca, Oax.:           ELECTROSER         CENTRO DE DISTRIBUCION Y           Av Reforma No. 403Gx39 y 41         SERVICIO, S.A. de C.V.           Mérida, Yucatán, México CP97000         Murguía # 708 P.A., Col. Centro, 68000, Oaxaca           Tel: (52) 999-925-1916         Tel: 01(52)95-15-15-22-22           E-Mail: rrb@sureste.com         Fax: 01(52)95-15-13-67-00           E-Mail. gpotai2001@hotmail.com         Tijuana:           STD         ViewSonic Corporation           Av Ferrocarril Sonora #3780 L-C         381 Brea Canyon Road, Walnut, CA. 91789 USA           Col 20 de Noviembre         Tel: 800-688-6688 (English); 866-323-8056 (Spanish);   |   |   |
| E-Mail: aydeem@gps1.com.mx           MERIDA:         Oaxaca, Oax.:           ELECTROSER         CENTRO DE DISTRIBUCION Y           Av Reforma No. 403Gx39 y 41         SERVICIO, S.A. de C.V.           Mérida, Yucatán, México CP97000         Murguía # 708 P.A., Col. Centro, 68000, Oaxaca           Tel: (52) 995-925-1916         Tel: 01(52) 95-15-15-22-22           E-Mail: rrtb@sureste.com         Fax: 01(52) 95-15-13-67-00           E-Mail: gpotai2001@hotmail.com         Tijuana:           STD         ViewSonic Corporation           Av Ferrocarril Sonora #3780 L-C         381 Brea Canyon Road, Walnut, CA. 91789 USA           Col 20 de Noviembre         Tel: 800-688-6688 (English); 866-323-8056 (Spanish);   | 1el: /44-48-3262/                                       | 5   |
| MERIDA:         Oaxaca, Oax.:           ELECTROSER         CENTRO DE DISTRIBUCION Y           Av Reforma No. 403Gx39 y 41         SERVICIO, S.A. de C.V.           Mérida, Yucatán, México CP97000         Murguia # 708 P.A., Col. Centro, 68000, Oaxaca           Tel: (52) 995-925-1916         Tel: 01(52) 95-15-15-22-22           E-Mail: rrtb@sureste.com         Fax: 01(52) 95-15-13-67-00           E-Mail: gpotai2001@hotmail.com         Tijuana:           STD         ViewSonic Corporation           Av Ferrocarril Sonora #3780 L-C         381 Brea Canyon Road, Walnut, CA. 91789 USA           Col 20 de Noviembre         Tel: 800-688-6688 (English); 866-323-8056 (Spanish);  |   |   |
| ELECTROSER         CENTRO DE DISTRIBUCION Y           Av Reforma No. 403Gx39 y 41         SERVICIO, S.A. de C.V.           Mérida, Yucatán, México CP97000         Murguía # 708 P.A., Col. Centro, 68000, Oaxaca           Tel: (52) 999-925-1916         Tel: 01(52) 95-15-15-22-22           E-Mail: rrtb@sureste.com         Fax: 01(52) 95-15-13-67-00           E-Mail: gpotai2001@hotmail.com         E-Mail. gpotai2001@hotmail.com           Tijuana:         FOR USA SUPPORT:           STD         ViewSonic Corporation           Av Ferrocarril Sonora #3780 L-C         381 Brea Canyon Road, Walnut, CA. 91789 USA           Col 20 de Noviembre         Tel: 800-688-6688 (English); 866-323-8056 (Spanish);  |   | 1 000   |
| Av Reforma No. 403Gx39 y 41       SERVICIO, S.A. de C.V.         Mérida, Yucatán, México CP97000       Murguía # 708 P.A., Col. Centro, 68000, Oaxaca         Tel: (52) 999-925-1916       Tel: 01(52)95-15-15-22-22         E-Mail: rrrb@sureste.com       Fax: 01(52)95-15-13-67-00         E-Mail: appotai2001@hotmail.com       E-Mail.         Tijuana:       FOR USA SUPPORT:         STD       ViewSonic Corporation         Av Ferrocarril Sonora #3780 L-C       381 Brea Canyon Road, Walnut, CA. 91789 USA         Col 20 de Noviembre       Tel: 800-688-6688 (English); 866-323-8056 (Spanish);  |   |   |
| Mérida, Yucatán, México CP97000         Murguía # 708 P.A., Col. Centro, 68000, Oaxaca           Tel: (52) 999-925-1916         Tel: 01(52)95-15-15-22-22           E-Mail: rrrb@sureste.com         Fax: 01(52)95-15-13-67-00           E-Mail: appotai2001@hotmail.com         E-Mail. gpotai2001@hotmail.com           Tijuana:         FOR USA SUPPORT:           STD         ViewSonic Corporation           Av Ferrocarril Sonora #3780 L-C         381 Brea Canyon Road, Walnut, CA. 91789 USA           Col 20 de Noviembre         Tel: 800-688-6688 (English); 866-323-8056 (Spanish);  |   |   |
| Tel: (52) 999-925-1916       Tel: 01(52)95-15-15-22-22         E-Mail: rrrb@sureste.com       Fax: 01(52)95-15-13-67-00         E-Mail. gpotai2001@hotmail.com       E-Mail. gpotai2001@hotmail.com <i>Tijuana: FOR USA SUPPORT:</i> STD       ViewSonic Corporation         Av Ferrocarril Sonora #3780 L-C       381 Brea Canyon Road, Walnut, CA. 91789 USA         Col 20 de Noviembre       Tel: 800-688-6688 (English); 866-323-8056 (Spanish);   |   |   |
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|   | Tijuana, Mexico   | Fax: 1-800-685-7276                                   |
| E-Mail: http://www.viewsonic.com  |   | E-Mail: http://www.viewsonic.com                      |

4.3: ViewSonic Mexico Limited Warranty

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