

Quick Reference User's Guide

Viper SmartStart VSM100 and VSS4000



Congratulations on the purchase of your state-of-the-art Viper SmartStart system. Reading this user's guide prior to using your system will get you off to a quick and smooth start.






Start Here

Before you can start using your system, the following steps must be performed:

- 1 Download the free SmartStart application to your iPhone or iPod touch from Apple's App Store using the onscreen instructions.
- 2 Have the SmartStart system installed by your authorized Viper dealer. Once installed and activated by the installer, you will receive an email and temporary password prompting you to set up your account through a provided link. Your installer will also provide a printout of this information.
- 3 Using your iPhone or computer, click on the link and follow the onscreen instructions to set up your account. You can also set up your account by going to www.viper.com/SmartStart, following the onscreen instructions and entering the information found on the printout you received from the installer.
- 4 Once your account has been set up, launch the application. Your system is now ready for use.

Commands at a Glance

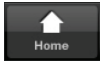
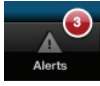
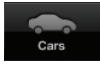
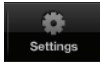


| Touchscreen Commands | Description |
|---|---|
|  | Lock Tap this icon to lock the vehicle. When a confirmation message is received, tap it to clear. |
|  | Unlock Tap this icon to unlock the vehicle. When a confirmation message is received, tap it to clear. |
|  | Smart Start Tap this icon to remote start your vehicle. When a confirmation message is received, tap it to clear. The vehicle remote starts and stays running for the programmed run time (default is 12 minutes). Tap this icon again to turn off the engine during the run time. |
|  | Trunk Tap this icon to open trunk. A dialog box will open, asking you to confirm you want to open the trunk. Tap "Yes" to confirm, or "No" to cancel the request. If you selected "Yes", tap again to clear the confirmation message when it pops up. |
|  | Panic Tap this icon to activate panic mode for 30 seconds. Tap again during this time to turn off. This feature is used to attract attention if in a threatened position. |

Your vehicle responds exactly the same way as it does when using the Viper remote control, with audible and visible confirmations.

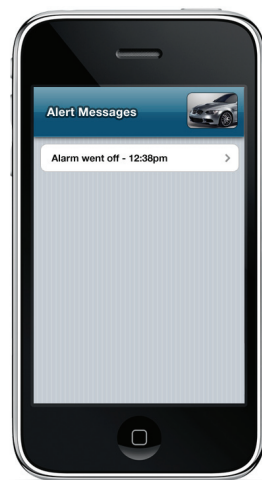
Note: The amount of time it takes for your vehicle to respond to a command can be affected by cellular coverage or network congestion.

Menu Bar and Screens

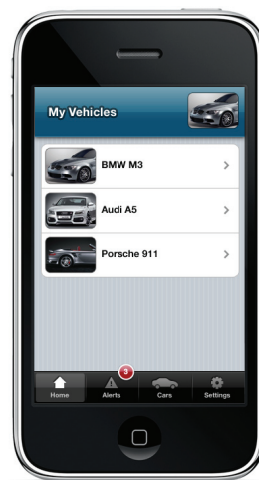
| Menu Bar | Description |
|---|---|
|  | Home This screen is the default screen for direct access to all your remote commands. Tap any command on the Home screen to perform it. |
|  | Alerts This screen provides notifications from the system. These notifications are indicated by a red circle above the Alerts icon which also indicates the number of uncleared notifications received. These notifications can be in the form of alarms, communication issues or updates to your service plan. The available Alerts may vary depending on the type of system installed in your vehicle. |
|  | Cars This screen allows you to add and control multiple vehicles if you have a security/remote start system installed in more than one vehicle. |
|  | Settings From this screen you can access your account information and customize your preferences. |



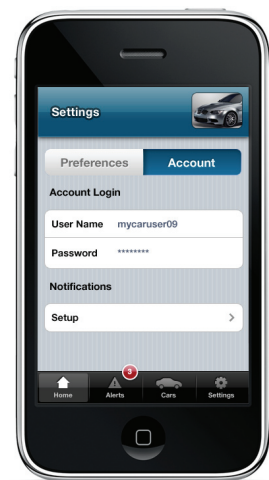
Home Screen



Alerts Screen



Cars Screen



Settings Screen

Note: Your Viper SmartStart module automatically checks for updates once every 24 hours. During updates, system operation is disrupted for approximately one minute.

Additional information can be found at: www.viper.com/SmartStart

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