

Congratulations on the purchase of your state-of-the-art Viper SmartStart system. Reading this user's guide prior to using your system will get you off to a quick and smooth start.

**Start Here**

Before you can start using your system, the following steps must be performed:






1. Download the free SmartStart application to your smartphone from the iTunes App Store, BlackBerry App World or Android Market site depending on which brand you own. Links to download BlackBerry and Android apps are also available at [www.viper.com/SmartStart](http://www.viper.com/SmartStart)
2. Have the SmartStart system installed by your authorized Directed dealer. Once installed and activated by the installer, you will receive an e-mail prompting you to activate your account. Your installer can also provide you with information about your system.
3. After you activate your account, enter your username and password on the More/Settings tab of the handset app to activate your SmartStart app.
4. Once you have completed the log-in process on your smartphone, you can begin using your app to control your vehicle(s). From the Car screen, select the vehicle you wish to send commands to.

Note 1: Accessing SmartStart GPS features in the app requires installation of VSM250 SmartStart GPS module.

Note 2: Accessing Home Control features in the app requires compatible home security panel. See [www.alarm.com](http://www.alarm.com) for more details on compatible hardware.

Note 3: Smartphone coverage for GPS and other features may differ by platform. Please visit [www.viper.com/SmartStart](http://www.viper.com/SmartStart) for the most current information on app/smartphone coverage.






**Basic Commands at a Glance**

System Commands	Description
	Select this icon to lock the vehicle. When a confirmation message is received, select it to clear.
	Select this icon to unlock the vehicle. When a confirmation message is received, select it to clear.
	Select this icon to remote start* your vehicle. When a confirmation message is received, select it to clear. The vehicle remote starts and stays running for the programmed run time*. Select this icon again to turn off the engine during the run time.
	Select this icon to open trunk. A dialog box will open, asking you to confirm you want to open the trunk. Select "Yes" to confirm, or "No" to cancel the request. If you selected "Yes", select again to clear the confirmation message when it pops up.
	Select this icon to activate panic mode for 30 seconds. Select again during this time to turn off. This feature is used to attract attention if in a threatened position.

\* See your Remote Start system user's guide or installer for important information about starting a manual transmission vehicle and how long the engine will run when remote started. Your vehicle responds exactly the same, with audible and visual confirmations, for both Smartstart and remote control commands.

For more information on app features, use the in-app Help function.

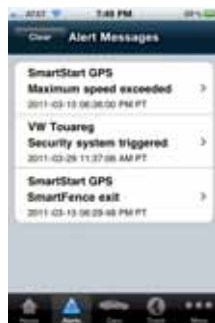
## Menu Bar and Screens

Menu Bar	Description
	<b>Home</b> This screen is the default screen for direct access to all your remote commands. Select any command on the Home screen to perform it.
	<b>Alerts</b> This screen provides alerts and notifications from the system. New alerts or notifications are indicated by a red circle above the Alerts icon which also indicates the number of uncleared notifications received. The available Alerts may vary depending on the type of system installed in your vehicle.
	<b>Cars</b> This screen allows you to access and personalize your vehicle settings.
	<b>Track</b> This screen allows you to access SmartStart GPS features (requires SmartStart GPS hardware and GPS Secure service plans).
	<b>More</b> Access settings and other advanced app features. Go to More/Settings to log in to SmartStart, and use in-app Help function to explore additional feature details.

## Screens



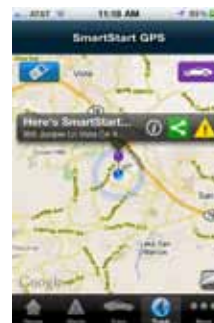
Home Screen



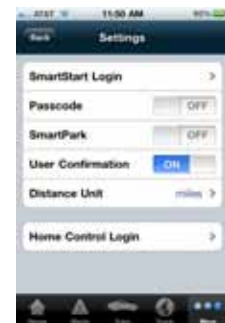
Alerts Screen



Cars Screen



Track Screen



More Screen

Please visit [www.viper.com/SmartStart](http://www.viper.com/SmartStart) for the latest updates and information about your SmartStart system.

**Note:** The amount of time it takes for your vehicle to respond to a command can be affected by cellular coverage or network congestion.

**Note:** Your SmartStart module automatically checks for updates once every 24 hours. During updates, system operation is disrupted for approximately one minute.

**Directed**  
ELECTRONICS

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