

VIZIO

3D BLU-RAY™ PLAYER WITH  
WIRELESS INTERNET APPS

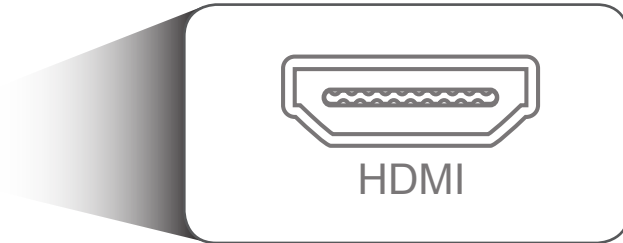
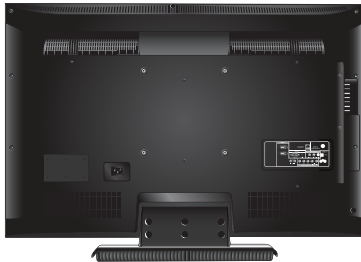
MODEL VBR338

**QUICK START GUIDE**

FOR FULL USER MANUAL  
GO TO [VIZIO.COM/SUPPORT](http://VIZIO.COM/SUPPORT)

## BEFORE YOU BEGIN

This Blu-ray Player is designed to play high-definition audio and video using an HDMI cable. HDMI cables come in various lengths and are available for purchase from most retailers.



Before you set up your Blu-ray Player, make sure your TV has an available HDMI port. This port is usually found on the back or side of the TV.

## IMPORTANT SAFETY INFORMATION



You may experience discomfort while watching 3D content. You may feel symptoms of eye strain, vision fatigue, color or depth distortion, motion sickness, nausea, dizziness, disorientation, or other discomforts. If you experience any of these symptoms, stop watching and take a break for at least thirty minutes before resuming. If the symptoms are severe or continue even after you have stopped watching 3D content, consult a doctor.



Some viewers may be susceptible to epileptic seizures or strokes when viewing 3D images, even if those conditions have not been previously diagnosed. If you or anyone in your family has a history of seizures or strokes, or if you have any other reason to think you or someone under your supervision may be susceptible to epileptic seizures or strokes, consult a doctor before watching 3D content.



Take care to monitor children's watching of 3D content. Children (including teenagers) may be more at risk of experiencing discomfort while watching 3D content and less likely to report symptoms. Monitor children's 3D content viewing and watch for signs of discomfort.



Even if you do not experience any of the above symptoms, take regular breaks from watching 3D content.

# PACKAGE CONTENTS



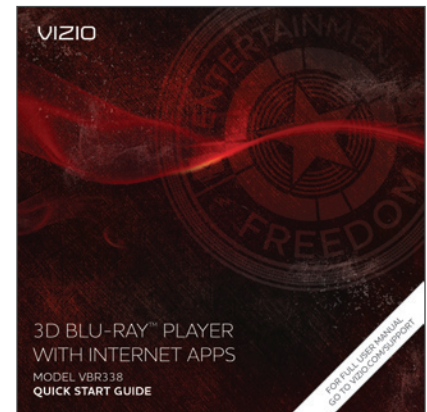
3D Blu-ray Player



Remote with Batteries



HDMI Cable



This Quick Start Guide

HELP VIZIO REDUCE PAPER WASTE.

DOWNLOAD THE FULL USER MANUAL AT

**VIZIO.COM/SUPPORT**



# GETTING TO KNOW YOUR PLAYER

## FRONT



### USB Port

Insert USB thumb drive to play photos and music. Supported files include .jpg and .mp3.

### Disc Slot

To insert a disc, gently push the disc into the slot until the Player takes it.

Never force a disc into the Player. Use only standard size discs.

### Eject Button

Touch to eject disc.

### Power Button

Touch to turn Player on or off.

## BACK



### Ethernet

### HDMI

### Digital Optical Audio Out

### RCA Stereo Audio Out

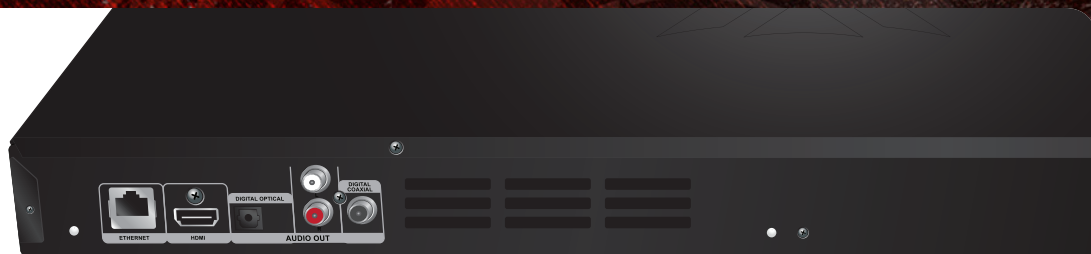
### Digital Coaxial Audio Out

### Power Cord

# CHOOSING THE BEST NETWORK CONNECTION

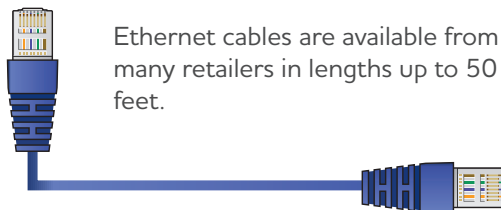
To enjoy online content and streaming video, you must connect the Blu-ray Player to your home network. For the best online experience, you should have a high-speed internet connection (Minimum 1Mbps-higher is better).

Choose **WIRED** or **WIRELESS** before starting First-Time Setup.



## WIRED (Best)

Connect to a wired network for the best online experience. You will need an ethernet cable long enough to connect your router/modem to the Player.



Ethernet cables are available from many retailers in lengths up to 50 feet.



Router / Modem



If your network is password-protected, make sure you have your password ready.

## WIRELESS (Good)

Connect to a wireless network only if you have a high speed wireless router (802.11n recommended). Make sure your wireless signal can reach the player without interference.



Router / Modem

# FIRST-TIME SETUP

1



Remove the battery cover from the remote.

Insert the batteries, matching the + and - symbols in the compartment with the + and - symbols on the batteries.

Replace the cover.

2



Connect the power cord from the back of the Blu-ray Player to an electrical outlet.

3



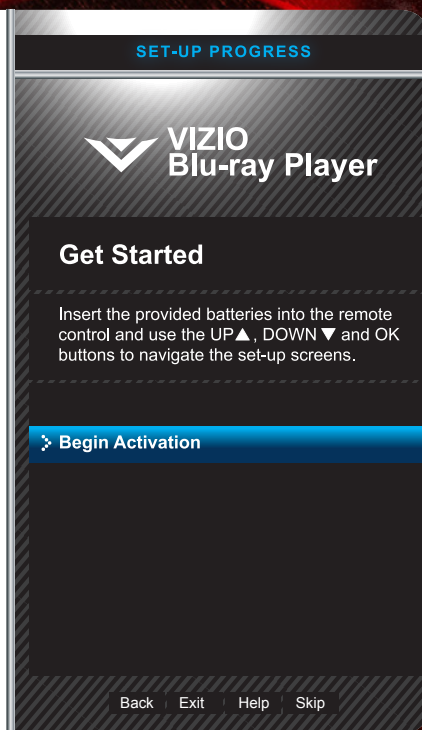
Connect the included HDMI cable to the HDMI port on the Blu-ray Player and to the HDMI port on your TV.

Turn on your TV and the Player. Set your TV input to the correct HDMI port.

4

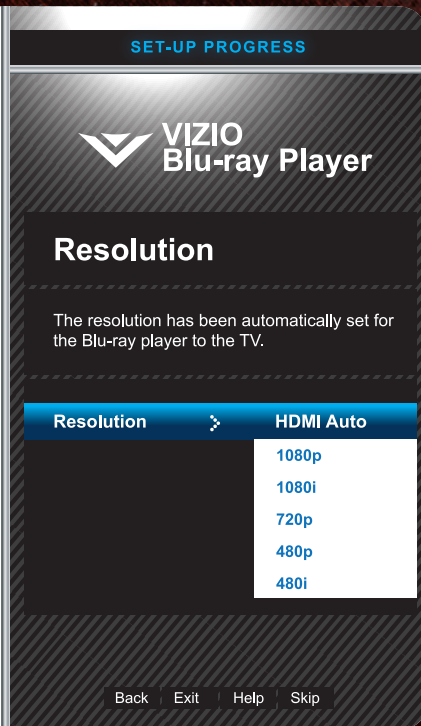
The Quick Setup App starts.

Select **Begin Activation**, then press OK.



5

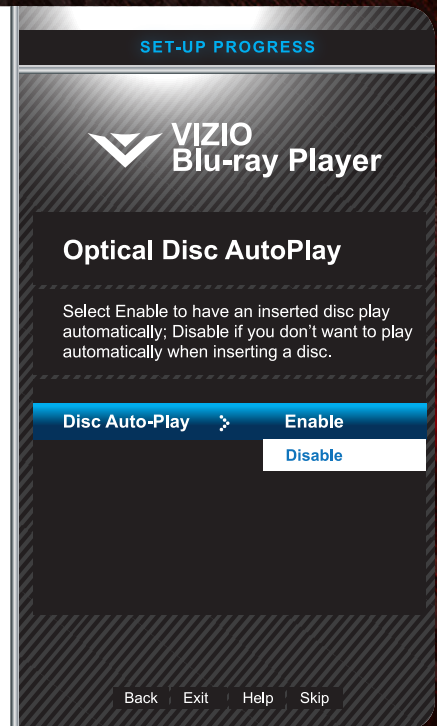
Select your screen resolution. VIZIO recommends you select HDMI Auto.



6

If you would like the Player to automatically play when a disc is inserted, select **Enable**.

If not, select **Disable**.



7

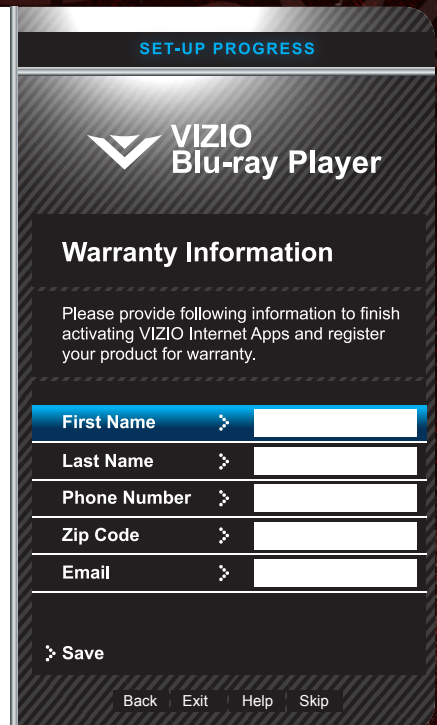
Follow the on-screen instructions to set up your wired or wireless network connection.



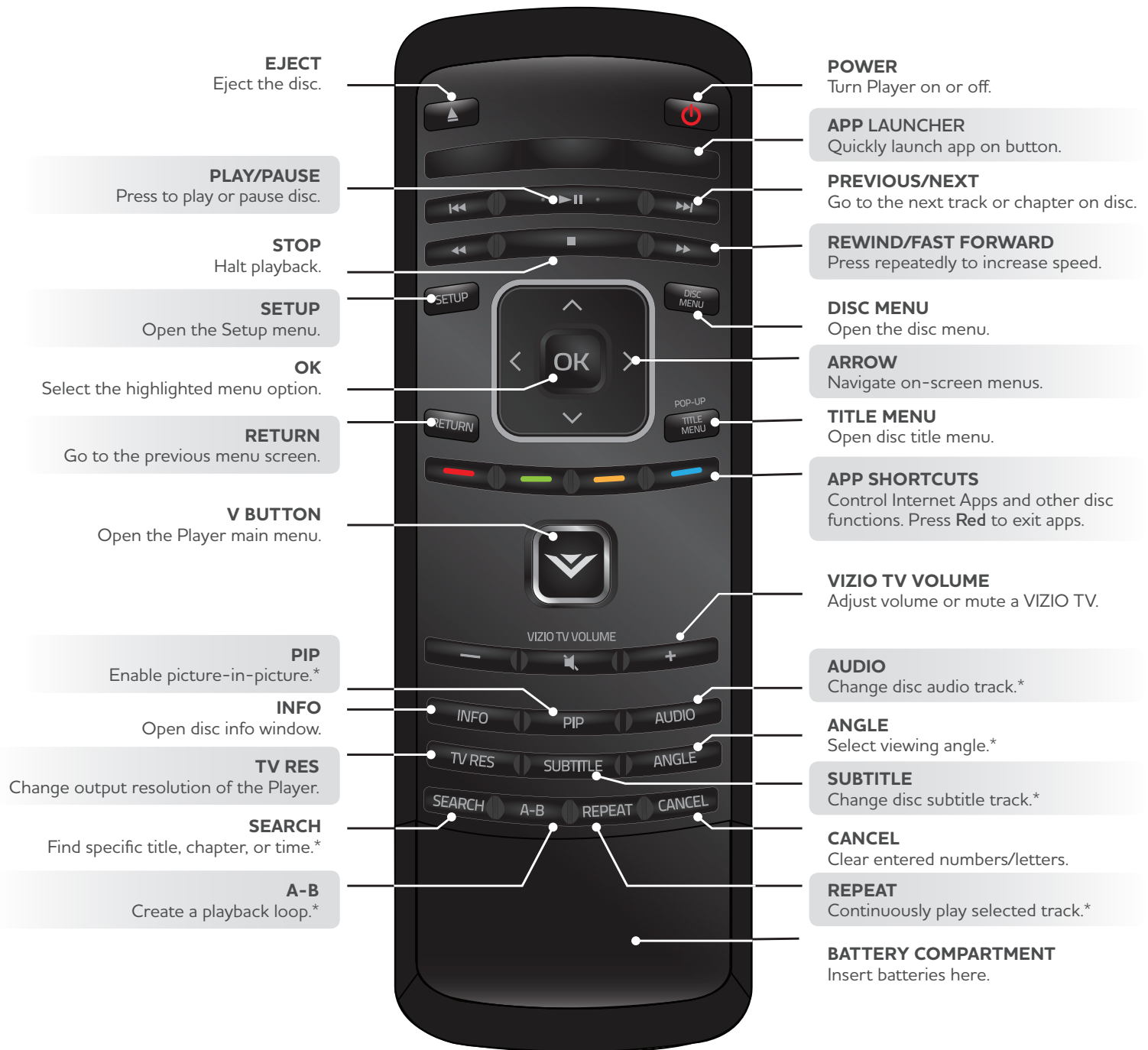
8

Use the keyboard on your remote to complete the registration form, then select **Save**.

First-Time Setup is Complete.



# USING THE REMOTE



\*Supported discs only.



### IMPORTANT

Do not cover this area. This is the transmitter.



#### ARROW

Use to navigate on-screen menus.

#### ALT

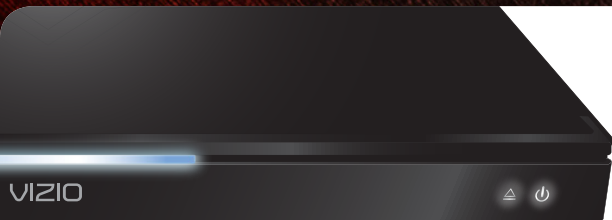
Press and hold this key to enter a blue character.  
For example, press **ALT** and **W** to enter a **#** character.

#### SHIFT

Press and hold this key to enter a capital letter.

#### APP SHORTCUTS

Control Internet Apps and other disc functions. Press Red to exit apps.



When using the remote, point it at the right side of the player. The sensor is located there.



# GETTING STARTED WITH NETFLIX

1



Ensure your Blu-ray Player is connected to your network. Use the Left/Right Arrow buttons on the remote to highlight Netflix. Press SELECT.

2



Follow the on-screen instructions until your code is displayed.

3



[www.netflix.com/VIZIO](http://www.netflix.com/VIZIO)

For your free Netflix trial, go to your computer, then enter [www.netflix.com/VIZIO](http://www.netflix.com/VIZIO) and sign up using the code on your TV screen.

4



Your Netflix setup is complete. You can now enjoy movies and television programs streaming directly to your TV!

# WHAT YOU NEED TO VIEW 3D

family (fam-uh-lee)  
a group of persons closely  
related by blood, as parents,  
children, uncles, aunts,  
and cousins. *Family*



3D TV



MATCHING 3D GLASSES

3D BLU-RAY PLAYER



BLU-RAY 3D MOVIE



HIGH SPEED HDMI CABLE


SEE YOUR 3D TV USER MANUAL FOR INSTRUCTIONS ON HOW TO ENJOY 3D.

# HELP TOPICS

## There is no power.

- Ensure the power cord is securely connected to a working electrical outlet.
- Press the Power/Standby button on the remote or touch the Power/Standby control on the Player.
- Try plugging the power cord into a different electrical outlet.

## Nothing happens when I press buttons on the remote.

- Place new batteries in the remote. Ensure the batteries are inserted correctly.
- Ensure no objects are blocking the front of the Blu-ray Player.
- When using the remote, point it directly at the Blu-ray Player.
- If you see , the action you are trying to perform is not allowed by the Player or disc.

## My Blu-Ray or DVD disc does not play.

- Ensure the disc is clean and free of scratches.
- Make sure the disc is inserted with the printed side UP.
- If you are using parental controls, the disc may not play. See *Using Parental Controls* in the User Guide.

## I cannot connect the Player to my network.

- Unplug the modem/router and the Player. Wait 10 seconds, then turn them back on.
- See *Connecting to Your Network* in the User Guide.
- Ensure the ethernet cable is securely connected to both the Player and your modem/router.
- Refer to your modem/router user guide.
- Run the Quick Setup. Go to **Settings > Quick Setup > Yes. Perform Quick Setup.**

## The picture quality seems low.

- Connect the Player to an HDTV capable of displaying 720p or 1080p for the best picture quality.
- Ensure the cables connecting the Player to your TV are securely connected.
- Watch Blu-ray discs for the best picture quality. DVD discs are limited to 480p resolution.
- To view streaming video (Netflix, VUDU, etc), a high-speed wired Internet connection is required.

## The Internet Apps are not working.

- If you experience issues with Netflix, Pandora, VUDU, or BLOCKBUSTER services, please contact:

**Netflix:** [www.netflix.com/help](http://www.netflix.com/help) or 1-866-579-7113

**Pandora:** [www.pandora.com/support](http://www.pandora.com/support)

**VUDU:** [www.VUDU.com/support](http://www.VUDU.com/support) or 1-888-554-8838

**BLOCKBUSTER:** 1-866-692-2789

**Amazon:** [www.amazon.com/instantvideo/help](http://www.amazon.com/instantvideo/help) or 1-888-802-3080

## I cannot view movies in 3D.

- Ensure you have a 3D TV with matching 3D glasses, a high-speed HDMI cable, and a Blu-ray 3D disc.
- Ensure the Player is connected to your 3D TV with a high-speed HDMI cable.
- If you have a 3D TV that uses active-shutter 3D glasses, ensure the glasses have full batteries.
- Ensure your 3D TV is in 3D mode, and that the movie you are playing is a Blu-ray 3D disc.

# TECHNICAL SUPPORT



All VIZIO products include **FREE lifetime technical support.**

The VIZIO support team is highly trained and is based in the United States.

We can help with:

- Product Setup
- Technical Problems
- Warranty Questions
- And More

**Hours of operation:**

Monday - Friday: 5 AM TO 9 PM (PST)

Saturday - Sunday: 8 AM TO 4 PM (PST)

**Phone:** (877) 698-4946 (TOLL-FREE)

**Email:** [techsupport@VIZIO.com](mailto:techsupport@VIZIO.com)

**Web:** [www.VIZIO.com/support](http://www.VIZIO.com/support)

## ONE-YEAR LIMITED WARRANTY

### ON PARTS AND LABOR

Covers units purchased as new in United States and Puerto Rico Only

VIZIO provides a warranty to the original purchaser of a new Product against defects in materials and workmanship for a period of one year of non-commercial usage and ninety (90) days of commercial use. If a Product covered by this warranty is determined to be defective within the warranty period, VIZIO will either repair or replace the Product at its sole option and discretion.

To obtain warranty service, contact VIZIO Technical Support via email: [TechSupport@VIZIO.com](mailto:TechSupport@VIZIO.com) or via phone at 877 MY VIZIO (877.698.4946) from 6:00AM to 9:00PM Monday through Friday and 8:00AM to 4:00PM Saturday and Sunday, Pacific Time, or visit [www.VIZIO.com](http://www.VIZIO.com). **PRE-AUTHORIZATION MUST BE OBTAINED BEFORE SENDING ANY PRODUCT TO A VIZIO SERVICE CENTER.** Proof of purchase in the form of a purchase receipt or copy thereof is required to show that a Product is within the warranty period.

### Parts and Labor

There will be no charge for parts or labor during the warranty period. Replacement parts and Products may be new or recertified at VIZIO's option and sole discretion. Replacement parts and Products are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service or replacement, whichever is greater.

### Type of Service

Defective Products must be sent to a VIZIO service center to obtain warranty service. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer. **PRE-AUTHORIZATION IS REQUIRED BEFORE SENDING ANY PRODUCT TO A VIZIO SERVICE CENTER FOR WARRANTY SERVICE.**

Product returns to VIZIO's service centers must utilize either the original carton box and shipping material or packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the covered

Product to the VIZIO service center.

### Limitations and Exclusions

VIZIO's one-year limited warranty only covers defects in materials and workmanship. This warranty does not cover, for example: cosmetic damage, normal wear and tear, improper operation, improper voltage supply or power surges, signal issues, damages from shipping, acts of God, any type of customer misuse, modifications or adjustments, as well as installation and set-up issues or any repairs attempted by anyone other than by a VIZIO authorized service center. Products with unreadable or removed serial numbers, or requiring routine maintenance are not covered. This one year limited warranty does not cover Products sold "AS IS", "FACTORY RECERTIFIED", or by a non-authorized reseller.

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CHECK [www.VIZIO.com](http://www.VIZIO.com) FOR THE MOST CURRENT VERSION.

# LEGAL & COMPLIANCE

## FCC Class B Radio Interference Statement

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

## Notice:

1. The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
2. Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.
3. The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference.

## RF Exposure Information

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. This device complies with FCC radiation exposure limits set forth for an uncontrolled environment.

## IC Statement

Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

## IC Radiation Exposure Statement

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

## DHHS and FDA safety certification

This product is made and tested to meet safety standards of the FCC, requirements and compliance with safety performance of the U.S. Department of Health and Human Services, and also with FDA Radiation Performance Standards 21 CFR Subchapter J.

## Copyrights

Because AACS (Advanced Access Content System) is approved as content protection system for BD format, similar to use of CSS (Content Scramble System) for DVD format, certain restrictions are imposed on playback, analog signal output, etc., of AACS protected contents. The operation of this product and restrictions on this product may vary depending on your time of purchase as those restrictions may be adopted and/or changed by AACS after the production of this product. Furthermore, BD-ROM Mark

and BD+ are additionally used as content protection systems for BD format, which imposes certain restrictions including playback restrictions for BD-ROM Mark and/or BD+ protected contents. To obtain additional information on AACS, BD-ROM Mark, BD+, or this product, please contact an authorized Customer Service Center.

Many BD-ROM/DVD discs are encoded with copy protection. Because of this, you should only connect your player directly to your TV, not to a VCR. Connecting to a VCR results in a distorted picture from copy-protected discs.

This product incorporates copyright protection technology that is protected by U.S. patents and other intellectual property rights. Use of this copyright protection technology must be authorized by Macrovision, and is intended for home and other limited viewing uses only unless otherwise authorized by Macrovision. Reverse engineering or disassembly is prohibited.

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ENTERTAINMENT FREEDOM FOR ALL

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