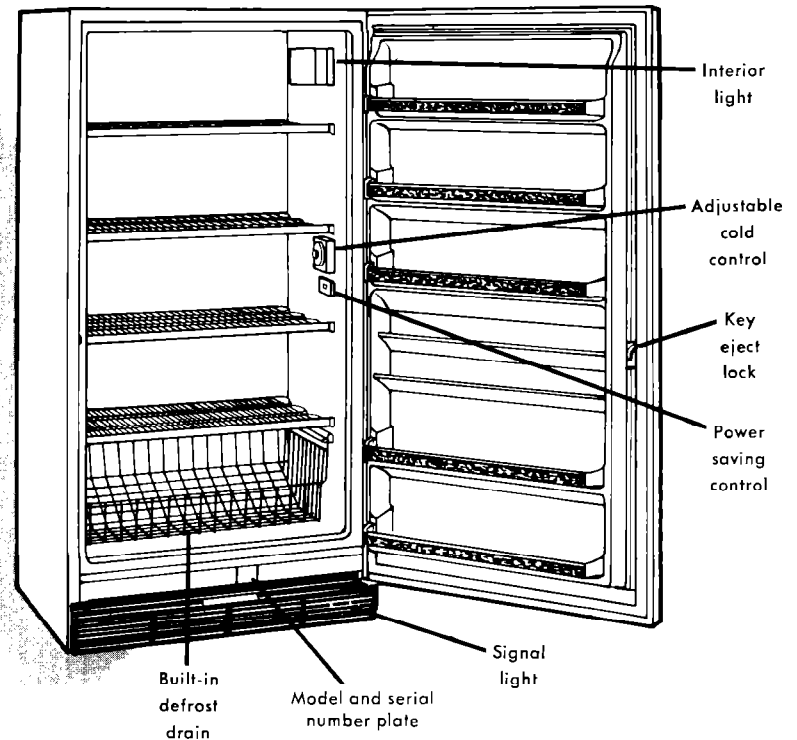


# Whirlpool

## Use and care guide

### UPRIGHT FREEZER Model EEV 201X



### To help you get the most from your new freezer

Before you freeze the first apple pie, you will want to know all about your new Whirlpool freezer. That's what this Use and Care Guide is all about. It tells you how to start it, fill it, clean it . . . even what to do if anything goes wrong. *See handy Self-service Check List on back page* of simple problems you can solve yourself without the wasted time and possible expense of a needless service call. After all, who needs a serviceman to plug back in an electric cord that's been accidentally pulled out?

### Before you use your freezer

- Be sure your freezer is properly installed in an appropriate level area and a place suitable for the size, function and protection of the freezer.
- Properly connect to electricity.
- Remove the Consumer Buy Guide label before freezer is used.
- Do not remove TECH SHEET fastened behind the base grille. It contains technical information required by your serviceman.
- Do not permit children to operate or play with the freezer.
- **REMEMBER:** Use the appliance only for the job it was designed to perform.

### Before starting your freezer

**1. Locate it properly** — For best performance, your freezer should be located in a cool, dry, well-ventilated place out of the direct sunlight and away from such heat sources as radiators. Allow space above and at the back of freezer for air to circulate — at least 3" above and 1" at the back between the condenser and the wall. Also, check the strength of your floor. Make certain it can support the weight of the freezer when loaded.

**2. Keep it level** — Level your freezer by adjusting the two leveling legs at the front corners. (Adjust door-hinge side first.) Turn left to raise the corner; right to lower it. When freezer is sitting level, the freezer door (when opened) will stay at any open position. After the freezer has been filled, recheck to see if it is sitting level.

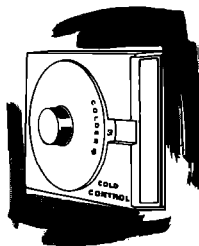
**NOTE:** Before turning freezer on, you may want to wash the inside of the freezer with a solution of two tablespoons baking soda to a quart of warm water. Rinse thoroughly and dry.

### To start freezer

**Electrical Connection** — Your freezer should be connected to its own individual outlet, one not controlled by a wall switch. Make sure the outlet provides 120 volt, 60 Hz AC current. For your safety, the power supply cord of the freezer is equipped with a three-pronged grounding plug. It should be plugged into a matching grounded three-pronged type wall receptacle. Attach retaining clip for cord plug. **Do not remove the ground prong.** See electrical requirements and grounding instructions sheet for complete information.

(See booklet, *How to Preserve Foods the Modern Way with Your WHIRLPOOL Freezer*, for complete information and tips on home freezing.)

**Set cold control** — The cold control is located inside your freezer on the right wall. To start, turn cold control to middle of dial. This position will maintain zero zone temperatures under normal operating conditions. Turn the cold control to a higher number for colder temperatures or a lower number for less cold temperatures.



**Let freezer cool before filling** — Allow freezer to cool 4 to 6 hours before filling with *frozen food*. Let it cool overnight before adding a quantity of *fresh food* to be frozen. As freezer cools, you will see frost forming on the shelves. It is normal for the frost to form first on the top shelves, and be heaviest there.

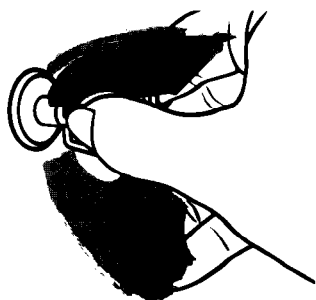
**NOTE:** When freezer first starts, the motor will run all the time until the cabinet is cooled to selected temperature. This first cooling may take 4 to 8 hours or longer depending upon the weather and the number of times the freezer door is opened. After the cabinet has cooled, the motor turns off. It will turn on and off as needed to keep the freezer at selected temperature.

**The Power Saving Control** is located inside the freezer. It controls electric heaters in the walls of the freezer that prevent condensation of moisture on the outside of the freezer during periods of high humidity. When humidity in room is high, push switch toward HI to prevent condensation. When humidity is low, push switch toward LO to conserve electricity.



**Exterior signal light** — Located on the right side of the base grille, automatically indicates any power interruption to the freezer. When power is being supplied, the light will glow. If light *does not glow*, check immediately. The electric current may be off; the freezer may be disconnected from the outlet; or the warning light may be burned out.

### Key eject lock



Your freezer is equipped with a key eject lock which can help reduce the hazard of child entrapment. To lock or unlock the freezer it is necessary to manually hold the key in the lock while turning. The lock is spring loaded so the key cannot be left in the lock.

If key is lost, a replacement can be obtained from your dealer or a Whirlpool TECH-CARE® service agent. Always give complete model and serial numbers of your freezer when requesting a replacement key.

### How to freeze food in your freezer

When freezer has cooled to selected temperature, it may be loaded with *frozen food*. However, when you plan to freeze a quantity of unfrozen food, use the following chart as a guide to the amount to freeze at *one time*.

### Pounds of food to freeze at one time\*

Size of Freezer	Meat or Fish	Vegetables or Fruit
20 cu. ft.	40	60

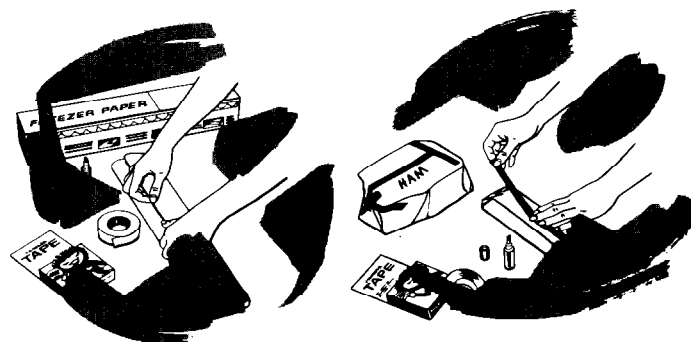
\*These amounts are based on USDA recommendations. If too many packages of unfrozen food are packed at one time into the freezer, the rate of freezing is too slow. Poor quality products result.

### Package and seal carefully

Airtight packaging is the secret of success in freezing foods. Containers and wrappings should be moisture-vapor-proof and packages should be sealed carefully to keep natural moisture in and air out.

If food is not properly wrapped, freezer burn will result. When this happens, food dehydrates and is of poor quality.

The drugstore fold is recommended for efficiency and economy. Bring the edges of the paper together and fold over until it fits tightly around the articles being wrapped (at least two folds).



Heavy-duty aluminum freezer foil, kraft paper with cellophane bonded to it, special freezer bags, jars, cartons and special pressure-sensitive freezer sealing tape are available at your supermarket or freezer dealer. See your "How to Freeze Book" for packaging material guide.

### Loading

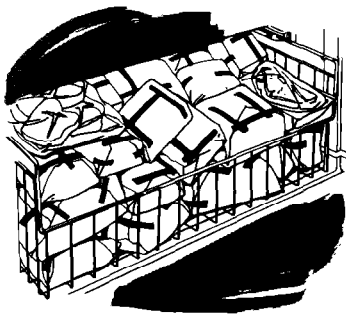
Before loading with unfrozen food, turn cold control to coldest position (highest number) and let freezer operate for several hours. This will speed up the rate of freezing. Lay packages to be frozen in a single layer so each rests on the freezing surface of a shelf. Allow space between packages for cold air to circulate.

Food will be frozen in about 18 to 24 hours, depending upon the kind of food, size and shape of the package and the amount to be frozen. Do not add more *unfrozen* food until previous load is frozen. If in doubt, wait 24 hours before adding more unfrozen food.

When food is frozen, return cold control to its usual setting.

### Storing frozen food

When food is frozen, stack packages anywhere in the freezer. Make sure that packages do not extend beyond the shelf edge keeping the door from closing and sealing.



### Glide-out basket

Store heavy and bulky packages here. Basket slides out so you can conveniently reach everything that is stored in the bottom of the freezer.

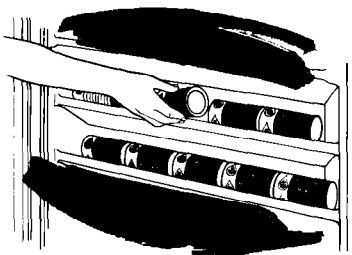
### Door storage

Store packages on the door shelves behind the retaining bar. Depending on package size, it may fit like a book on the shelf or with front of package facing the retaining bar.



### Juice can shelves

Store juice cans on door as shown.



## Taking care of your freezer

### Defrosting and cleaning

Complete defrosting should be done about once a year. For in-between defrosting, remove frost by scraping with a *plastic scraper*. Do not use an ice pick, knife or other sharp-pointed tool. You could damage the refrigerant coils.

### Caution

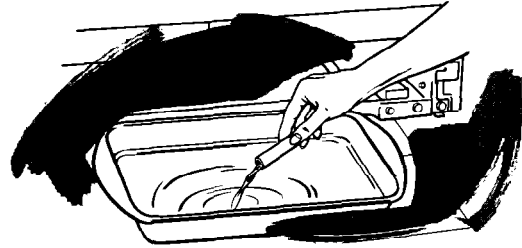
#### Do not use any type of electric defroster

to speed the defrosting of the freezer. The heat can cause damage to some of the interior parts such as the breaker strip.

### Follow these steps when defrosting and cleaning:

1. Remove frozen foods and wrap packages individually in several thicknesses of newspaper and cover with a blanket. Food handled this way will stay frozen several hours.
2. Turn cold control to OFF, or disconnect service cord from wall outlet.
3. Take out glide-out basket. Wash in warm, soapy water; rinse and dry.  
To remove glide-out basket at bottom, pull it out until it stops. Lift basket up and out. To replace, insert basket into rear slides and lower into position. Push basket into freezer.
4. Place pans of hot water inside freezer to hasten melting of frost. Leave door open. As ice softens and melts, it can be removed in large pieces. Direct air from an electric fan into the freezer to speed defrosting.
5. Remove drain cap from inside bottom of freezer. Remove the base grille by opening the freezer door and lifting up on two tabs that extend through the grille at either end. Pull grille forward and lift off bottom supports. Unclip hose

and allow defrost water to drain through the hose into a flat pan. After defrosting and cleaning, hook drain hose in place and replace the base grille and drain cap.

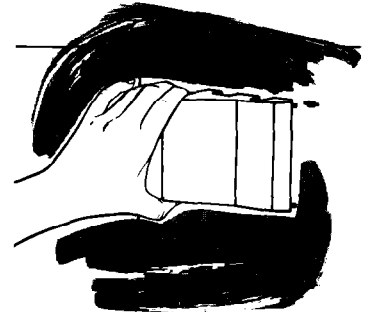


6. Wash inside of freezer with a solution of 2 tablespoons of baking soda to one quart of warm water. Rinse and dry. Wash the gasket strip around the door with warm, soapy water. Rinse and dry.
7. Wash outside of freezer with warm water, using a mild soap or mild detergent. Rinse and dry. Do not use an abrasive or harsh cleanser. Waxing is not recommended.
8. Clean condenser on the back of freezer with a stiff brush or with the dusting attachment from your vacuum cleaner.
9. Return cold control to original setting or plug cord into wall outlet. Check to see that the signal light glows. Return food to the freezer.

**NOTE:** Cleaning waxes, concentrated detergents, bleaches and cleansers containing petroleum products *should not* be used to clean door gasket or plastic parts of the freezer.

### Replacing interior light

Disconnect electric cord from outlet. Remove light shield by pulling away from the side wall. To replace, insert tabs into opening in freezer side wall and press. Replace bulb with a 40 watt appliance bulb. Reconnect freezer.



### When you take a vacation

Arrange to have a periodic check of your freezer to make sure it is operating and electricity to freezer has not been interrupted.

### Prevent child entrapment

Please read the safety booklet from the Association of Home Appliance Manufacturers that is packed in your freezer. Help prevent accidents if you plan to abandon or "junk" an old freezer.

### Shutting off or moving freezer

If you shut the freezer off for a period of time (more than 24 hours):

- Remove all food.
- Unplug freezer.
- Clean thoroughly, using two tablespoons baking soda to one quart of warm water. Rinse and dry.
- Block door open so air can circulate freely to prevent odor and mold growth. If freezer has a lock, turn the lock to the locked position with the door open. Place rubber or wood blocks between door and cabinet at a location out of a child's reach. Tape blocks securely in place using self-adhesive filament tape (strapping tape).

**CAUTION:** To help prevent accidents, do not allow children to have access to the freezer when the door is blocked open.

If you move the freezer :

- Remove all food, unplug freezer and clean thoroughly.
- Remove any baskets, bins or removable shelves.
- Tape or lock door shut to prevent damage.
- Level freezer when relocated to insure door seal.
- Make sure new location can support the weight of the loaded freezer.
- When reconnecting freezer, refer to the "To Start Freezer" section of this instruction card.

### Whirlpool Franchised TECH-CARE Service...



It's reassuring to know that Whirlpool stands behind your new appliance with its network of franchised TECH-CARE® service companies. TECH-CARE service is designed to fulfill your warranty and provide the after-warranty service and maintenance to keep your new appliance in top notch condition, anywhere in the United States. Whirlpool wants you to get the service that you would expect on quality home appliances.

#### If you move...

To make sure that your appliance is correctly installed and to insure its continued satisfactory operation, please telephone

your nearest TECH-CARE service company. (Installation cost will, of course, be paid for by you.)

#### Or, if you need service...

1. Call the dealer from whom you purchased the appliance or a Whirlpool franchised TECH-CARE service company. He is in the Yellow Pages of your telephone directory listed under Refrigerators and Freezers – Repairing or Servicing. (Also under Washers, Dryers – Repairing or Servicing).
2. If you can't find him in the Yellow Pages, dial free, within the continental United States, the Whirlpool COOL-LINE® Service (800) 253-1301 [when calling from Michigan, dial (800) 632-2243], or write:

Mr. Stephen E. Upton, Vice President  
Whirlpool Corporation  
Administrative Center  
Benton Harbor, Michigan 49022

**Remember...** Please include the model and serial number of your appliance when requesting service. Also, retain your sales slip and warranty letter to verify your warranty status. Learn the benefits of using TECH-CARE service for maintaining the quality originally built into your WHIRLPOOL appliance.

### Self-service Check List

Performance problems often result from little things you can find and fix yourself without tools of any kind.

#### If electricity goes off

Learn how long power will be off by calling the power company.

1. If service is to be interrupted 24 hours or less, keep freezer closed. Most food will stay frozen.
2. If service is to be interrupted longer than 24 hours, do this:
  - (a) Remove all frozen food and store in a frozen food locker. Or...
  - (b) Place dry ice on top of food, using as large pieces as possible. *Protect your hands with gloves when using dry ice.*
  - (c) If neither food locker storage nor dry ice is available, use or can perishable food at once.
3. The length of time food will stay frozen depends on several factors. For instance: a full freezer will remain cold longer than a freezer only partially filled. And a freezer full of meat

will stay cold longer than a freezer filled with baked goods. Also, if the food still contains ice crystals, it may be safely refrozen, although the quality and flavor may be affected. Use this food as soon as convenient. If the condition of the food is poor or is any way questionable, it is wise to dispose of it.

#### If freezer stops running

1. Check to see if power cord is plugged into the outlet.
2. Check fuse box or circuit breaker.
3. Check electric company for a power failure.
4. Be sure COLD CONTROL is turned on.

#### If compressor seems to run too long

1. Check to see that condenser, located on back of freezer, is free of dust and lint.
2. On hot summer days or if room is hot, compressor will run longer to provide correct amount of cooling.
3. If large amounts of unfrozen food have been put into the freezer, compressor will run longer.
4. Check to see that there is enough air circulation space above and in back of freezer.



Benton Harbor, Michigan. Automatic Washers, Clothes Dryers, Freezers, Refrigerator-Freezers, Ice Makers, Dishwashers, Built-in Ovens and Surface Units, Ranges, Food Waste Disposers, Compactors, Room Air Conditioners, Dehumidifiers, Central Heating and Air Conditioning Systems.

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