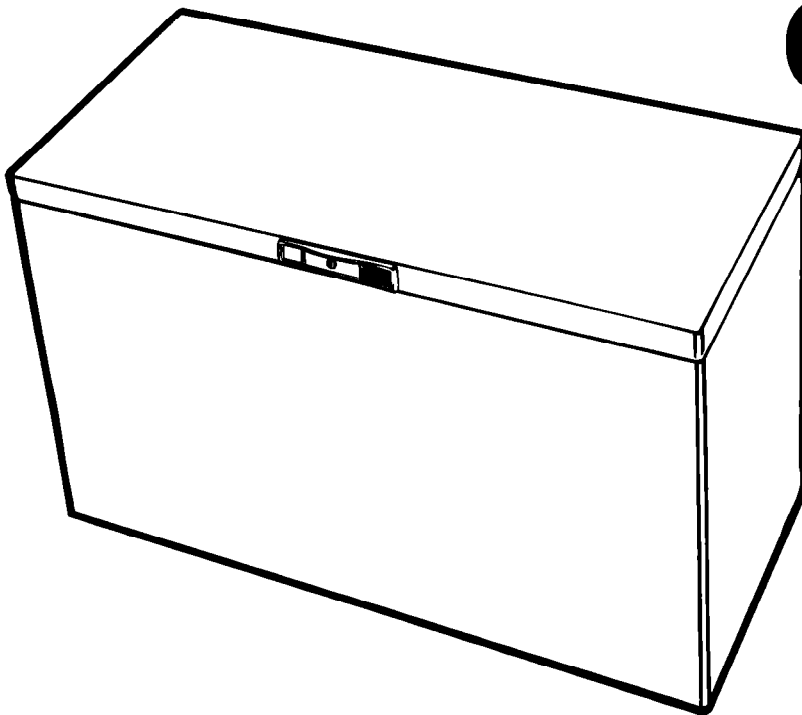




# Use and Care Guide

## Chest Freezer

TCF1510W



### Thank you for choosing an Estate Appliance.

This Use and Care Guide will help you operate and maintain your new, quality-built chest freezer. Keep this Use and Care Guide in a safe place for future reference.

**Please complete and mail the Owner Registration Card provided with this product.** Then complete the form below.

Have this information ready if you need service or call with a question.

- Copy model and serial numbers from plate (see diagram on page 3) and purchase date from sales slip.
- Keep this book and sales slip together in a handy place.

\_\_\_\_\_ **Model Number**

\_\_\_\_\_ **Serial Number**

\_\_\_\_\_ **Purchase Date**

\_\_\_\_\_ **Service Company Phone Number**

### Your are responsible for

It is your responsibility to be sure your freezer:

- Is installed on a floor that will hold the weight, and in an area suitable for its size and use.
- Is connected only to the right kind of outlet with the right electrical supply and grounding.
- Is used only to do what home freezers are designed to do.
- Is not near an oven, radiator, or other heat source.
- Is properly maintained.
- Is out of the weather.
- Is used in an area where the temperature will not exceed 110°F (43.3°C).
- Is not used by anyone unable to operate it properly.
- Is not loaded with food before it has time to get properly cold.

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## Important Safety Instructions

### **⚠ WARNING**

To reduce the risk of fire, electrical shock, or injury when using your freezer, follow basic precautions including the following:

1. Read all instructions before using the freezer.
2. Child entrapment and suffocations are not problems of the past. Junked or abandoned freezers are still dangerous...even if they will "just sit in the garage for a few days."  
If you are getting rid of your old freezer, do it safely. Please read the enclosed safety booklet from the Association of Home Appliance Manufacturers. Help prevent accidents.
3. Never allow children to operate, play with, or crawl inside the freezer.

**• FOR YOUR SAFETY •**

**DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPORS AND LIQUIDS IN THE VICINITY OF THIS OR ANY OTHER APPLIANCE. THE FUMES CAN CREATE A FIRE HAZARD OR EXPLOSION.**

**SAVE THESE INSTRUCTIONS**

## Food Storage

Your freezer is designed for storage of commercially frozen food and for freezing food at home. For further information about preparing food for freezing or food storage times, contact your local Cooperative Extension Service or check a freezer guide or cookbook.

## Before Using Your Freezer

### A. Remove labels

Remove the tape and any inside labels before using the freezer. To remove any remaining glue:

- Rub briskly with thumb to make a ball, then remove.

OR

- Soak area with liquid hand dishwashing detergent before removing glue as described above.

Do not use sharp instruments, rubbing alcohol, flammable fluids or abrasive cleaners. These can damage the material. See "Important Safety Instructions" above.

**NOTE:** Do not remove the Tech Sheet on back of freezer cabinet.

### B. Clean it

Clean your freezer before using it.

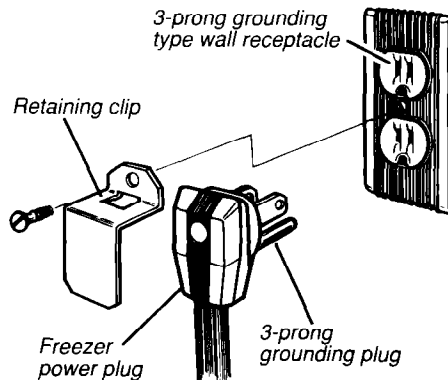
1. Use a sponge, cloth or paper towel and mild detergent in warm water to clean outside and inside of freezer, lid liner and gasket.
2. Rinse and dry thoroughly.

### C. Plug it in

#### Recommended Grounding Method

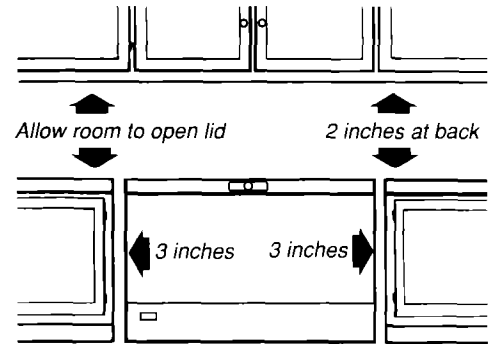
A 115 Volt, 60 Hz., AC only 15 or 20 ampere fused and properly grounded electrical supply is required. It is recommended that a separate circuit serving only this appliance be provided. Use a receptacle which cannot be turned off with a switch or pull chain. Do not use an extension cord.

Attach retaining clip, from literature pack inside freezer, over power cord plug.



### D. Install properly

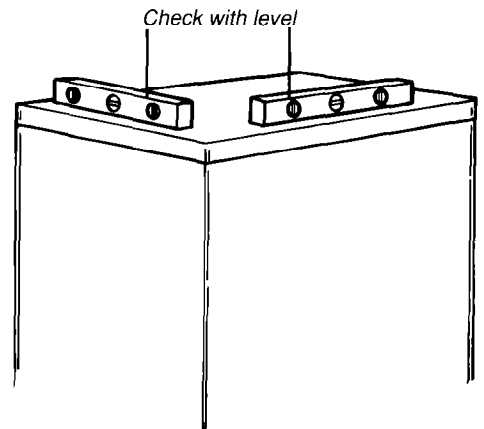
1. Pick a safe place, indoors, away from flammables such as gasoline.
2. Check the strength of the floor. It should hold the weight of a fully loaded freezer.
3. Allow at least 3 inches (7.5 cm) air space on all sides of freezer and 2 inches (5 cm) at back. Leave room at top for lid to open all the way.
4. It should not be necessary to remove the lid during installation. If, for any reason, the hinges need adjustment, see your authorized Estate dealer.



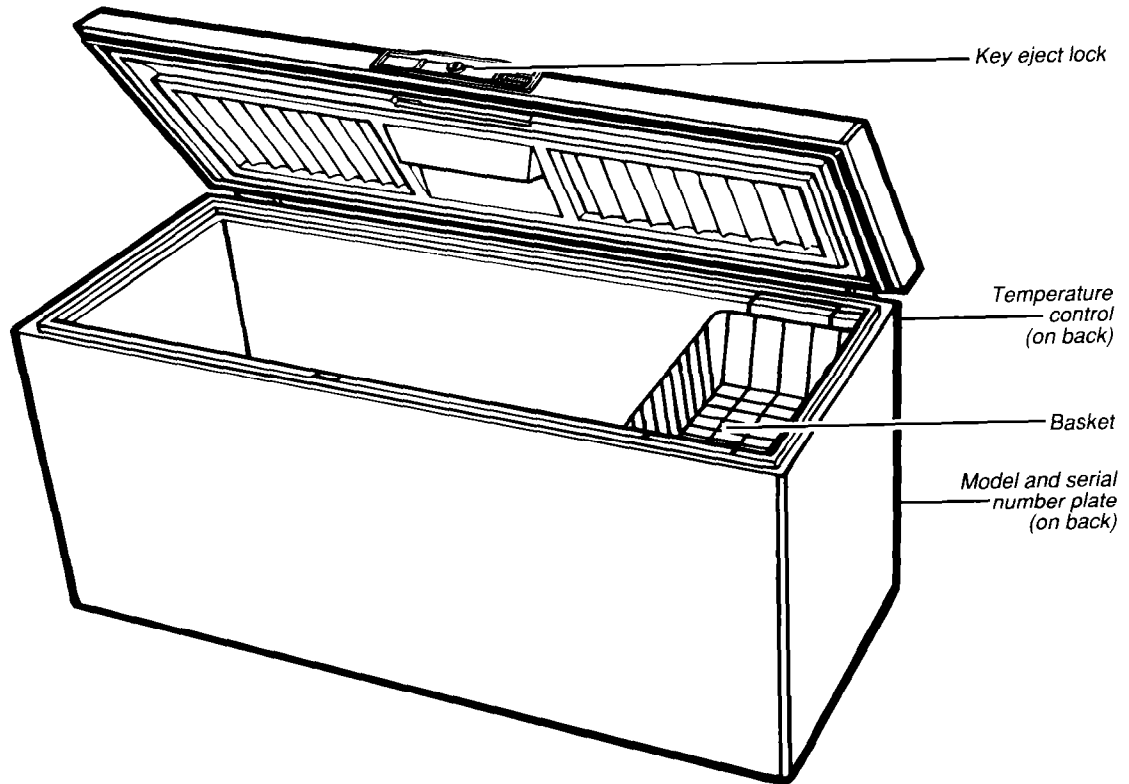
5. Do not cover freezer with such items as blankets, sheets, tableclothes, etc.

### E. Level chest freezer

Level freezer from end to end and front to back so that the lid will seal properly. Use shim(s) to level if needed.

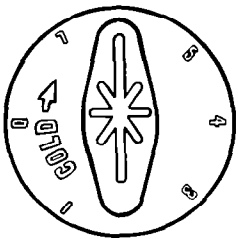


## Using Your Freezer



### Setting the temperature control

Turn control to "4". This setting is designed to maintain the temperature at or near 0°F (-17.8°C) under normal operating conditions.



Allow the freezer to cool 6 to 8 hours before filling with **frozen food**. Let the freezer cool overnight before adding large amounts of **unfrozen food**. Never add more than 2-3 pounds of unfrozen food per cubic foot of freezer size.

**NOTE:** When freezer is first started, the compressor will run constantly until the cabinet is cooled. It may take up to 6 to 8 hours or longer, depending on room temperature and the number of times the freezer lid is opened.

After the cabinet is cooled, the compressor will turn on and off as needed to keep freezer at the proper temperature.

The outside of your freezer may feel warm. This is normal. The freezer's design and main function is to remove heat from packages and air space inside the freezer. This heat is transferred to the room air, so the outside walls of the freezer may be warm.

### Adjusting the temperature control

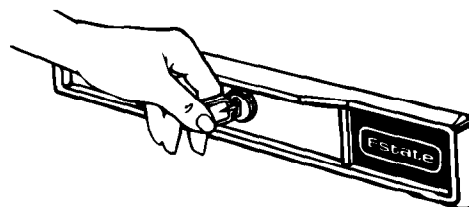
- Turn control to higher number for colder temperatures.
- Turn to lower number for less cold temperatures.

### The key eject lock

The lock on your freezer can help reduce the hazard of child entrapment.

To lock or unlock the freezer, you must hold the key in the lock while turning. The lock is spring loaded, so the key cannot be left in the lock.

If the key is lost, contact your Estate dealer for a replacement. Always give the complete model and serial number of your freezer when requesting a replacement key.



### The basket

Store small packages in the basket to avoid losing them in the bottom of the freezer.

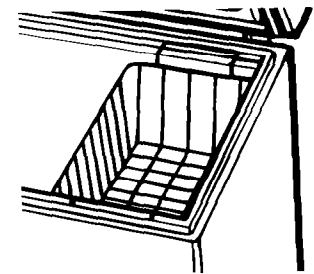
The basket can be moved from side to side or removed when loading or unloading food below it.

#### To remove basket:

- Lift basket up and out.

#### To replace basket:

- Lower basket into place.



## Defrosting and Cleaning Your Freezer

Defrost and clean your freezer when frost has built up to about 1/4 inch (6 mm) thickness. Complete defrosting and cleaning should be done at least once a year. In high humidity areas, a freezer may need more frequent defrosting and cleaning.

### **⚠ WARNING**

#### **Electrical Shock and Product Damage Hazard**

- Do not place electrical devices in freezer. Shock or injury can occur.
- Do not use an ice pick, knife or other sharp-pointed tool to defrost freezer. Damage can occur.
- Do not use abrasive cleaners on your freezer. Do not use cleaning waxes, concentrated detergents, bleaches or cleaners containing petroleum on plastic parts. Damage can occur.

1. Unplug freezer.
2. Remove all frozen food. Wrap frozen food in several layers of newspaper and cover with a blanket. Food will stay frozen several hours.

OR

- Store frozen food in a cooler, additional refrigerator-freezer, or in a cool area.
3. Place pans of hot water in freezer with lid open to speed melting. Directing air from an electric fan into freezer will also help. Do not place fan in freezer.
  4. Use a plastic scraper to remove frost.
  5. Wipe water from walls with towel or sponge.

6. Wash the inside walls with a solution of 2 tablespoons (26 g) baking soda to 1 quart (0.95 L) warm water.

7. Rinse and dry thoroughly.

8. Use a sponge, cloth or paper towel and mild detergent in warm water to clean outside of freezer, lid liner and gasket.

9. Rinse and dry thoroughly.

10. Wax painted metal surfaces on outside of freezer to provide rust protection.

**NOTE:** Do not use wax on plastic parts; wax may damage them.

11. Replace all frozen food.

12. Plug in freezer.

## Caring For Your Freezer

### Moving

Remove all frozen food and pack it in dry ice. Unplug the freezer and clean it thoroughly. Tape the doors shut and tape electrical cord to the cabinet.

When you get to your new home, refer to "Installing Your Freezer" and "Using Your Freezer" sections.

### If electricity goes off

1. Call the power company.

Ask how long power will be off.

2. Keep freezer closed if service is to be interrupted 24 hours or less.

This will help food will stay frozen.

3. If service is to be interrupted longer than 24 hours, do this:

Remove all frozen food and store in a frozen food locker.

OR

Place 2 lbs. (0.9 kg) of dry ice in freezer for every cubic foot of freezer space. This will keep foods frozen for 2 to 4 days.

### **⚠ WARNING**

#### **Personal Injury Hazard**

**Wear gloves to protect your hands from dry ice burns. Failure to do so could result in dry ice burns.**

OR

If dry ice or a food locker is not available, use or can perishable food at once.

**NOTE:** A full freezer stays cold longer than a partly filled one. A freezer full of meat stays cold longer than a freezer full of baked goods.

Food containing ice crystals may be safely refrozen, but the quality and flavor of the food may be affected.

Use refrozen food quickly. If the condition of the food is poor, or you feel it is unsafe to eat, dispose of it immediately.

## Before You Call For Service

If you are having an operating problem, check the chart to see what the cause might be before you call for assistance.

OPERATING PROBLEM	CHECK IF	WHAT TO DO
<b>Freezer will not run</b>	<ul style="list-style-type: none"> <li>Power cord is plugged into live circuit with proper voltage.</li> <li>Fuse has blown or circuit breaker has tripped. Also check if a time-delay fuse has been used.</li> <li>Power failure has occurred.</li> </ul>	<ul style="list-style-type: none"> <li>Firmly plug power cord into electrical circuit. Check circuit voltage at fuse/circuit breaker box.</li> <li>Replace fuse with a time-delay fuse of the correct capacity. Reset circuit breaker.</li> <li>See "If electricity goes off" on page 4.</li> </ul>
<b>Motor runs too long</b>	<ul style="list-style-type: none"> <li>Large amounts of unfrozen food have been added to freezer.</li> <li>Weather is hot and muggy.</li> <li>There is enough air circulation space around the freezer.</li> </ul>	<ul style="list-style-type: none"> <li>Add no more than 2 to 3 pounds of unfrozen food per cubic foot of freezer space at a time. Adding large amounts of unfrozen food will cause the motor to run longer.</li> <li>If the temperature outside or inside is warm, motor running longer is normal.</li> <li>Allow at least 3 inches (7.5 cm) air space on all sides of freezer and 2 inches (5 cm) at the back for proper air circulation.</li> </ul>
<b>Freezer feels warm</b>	<ul style="list-style-type: none"> <li>Power cord is plugged into live circuit with proper voltage.</li> </ul>	<ul style="list-style-type: none"> <li>Firmly plug power cord into electrical circuit. Check circuit voltage at fuse/circuit breaker box.</li> </ul> <p>During normal operating conditions, the freezer transfers heat removed from food packages and air space to the outside room air. The freezer cabinet may feel warm.</p>
<b>Frost builds up on outside of cabinet</b>	<ul style="list-style-type: none"> <li>Freezer lid is sealing correctly.</li> </ul>	<ul style="list-style-type: none"> <li>With lid closed, press down firmly on the edges or at the center of the lid. This pressure will cause the flexible lid to fit flat against the cabinet and seal. <b>DO NOT OPEN OR CLOSE LID BY GRASPING A CORNER. USE THE HANDLE.</b></li> </ul>

## If You Need Assistance, Service or Replacement Parts

If you need service, first see the "Before You Call For Service" section of this book. After checking "Before You Call For Service," additional help can be found by calling our COOL-LINE® service assistance telephone number.

### 1. If you need assistance\*...

Call Whirlpool COOL-LINE® service assistance telephone number. Dial free from anywhere in the U.S.:

**1-800-253-1301**

and talk with one of our trained consultants. The consultant can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

If you prefer, write to:

Mr. Donald Skinner  
 Director of Consumer Relations  
 Whirlpool Corporation  
 2000 M-63  
 Benton Harbor, MI 49022

Please include a daytime phone number in your correspondence.

### 2. If you need service\*...

Whirlpool has a nationwide network of authorized Whirlpool<sup>SM</sup> service companies. Whirlpool service technicians are trained

to fulfill the product warranty and provide after-warranty service, anywhere in the United States.



To locate the authorized Whirlpool service company in your area, call our COOL-LINE® service assistance telephone number (see Step 1) or look in your telephone directory Yellow Pages under:

APPLIANCES - HOUSEHOLD -  
 MAJOR - SERVICE & REPAIR  
 OR

ELECTRICAL APPLIANCES -  
 MAJOR - REPAIRING & PARTS  
 OR

WASHING MACHINES, DRYERS  
 & IRONERS - SERVICING

WHIRLPOOL APPLIANCES  
 AUTHORIZED WHIRLPOOL SERVICE

SERVICE COMPANIES  
 XYZ SERVICE CO  
 123 Maple.....999-9999

Continued on next page

### 3. If you need FSP® replacement parts...

FSP is a registered trademark of Whirlpool Corporation for quality parts. Look for this symbol whenever you need a replacement part for your Estate appliance. FSP replacement parts will fit right and work right, because they are made to the same exacting specifications used to every new Estate appliance.

To locate FSP replacement parts in your area, refer to Step 2 above or call the Whirlpool COOL-LINE® service and assistance number in Step 1.

### 4. If you are not satisfied with how the problem was solved\*...

- Contact the Major Appliance Consumer Action Panel (MACAP). MACAP is a group of independent consumer experts that voices consumer views at the highest levels of the major appliance industry.
- Contact MACAP only when the dealer, authorized servicer or Whirlpool have failed to resolve your problem.

Major Appliance Consumer Action Panel  
20 North Wacker Drive  
Chicago, IL 60606

- MACAP will in turn inform us of your action.

\* When requesting assistance, please provide: model number, serial number, date of purchase, and a complete description of the problem. This information is needed in order to better respond to your request.

## ESTATE® Freezer Warranty

FZE04

LENGTH OF WARRANTY	WHIRLPOOL WILL PAY FOR
<b>FULL ONE-YEAR WARRANTY</b> From Date of Purchase	FSP® replacement parts and repair labor to correct defects in materials or workmanship.
<b>FULL FIVE-YEAR WARRANTY</b> From Date of Purchase	FSP® replacement parts and repair labor to correct defects in materials or workmanship in the sealed refrigeration system. These parts are: 1. Compressor 2. Evaporator 3. Condenser 4. Drier 5. Connecting tubing
WHIRLPOOL WILL NOT PAY FOR	
<p><b>A. Service calls to:</b></p> <ol style="list-style-type: none"> <li>1. Correct the installation of the freezer.</li> <li>2. Instruct you how to use the freezer.</li> <li>3. Replace house fuses or correct house wiring or plumbing.</li> <li>4. Replace light bulbs or batteries.</li> </ol> <p><b>B. Pick up and delivery.</b> This product is designed to be repaired in the home.</p> <p><b>C. Damage to freezer caused by accident, misuse, fire, flood, acts of God or use of products not approved by Whirlpool.</b></p> <p><b>D. Food loss coverage for freezers used in commercial applications.</b></p>	

WHIRLPOOL CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Outside the United States, a different warranty may apply. For details, please contact your authorized Whirlpool distributor or military exchange.

### Limited domestic food loss coverage reimbursement for food losses

During the first year of ownership, the Estate Freezer warranty provides reimbursement as outlined below for food actually spoiled while stored in the freezer as a result of defects in materials or workmanship.

During the second through fifth years of ownership, reimbursement will be made as outlined below for food actually spoiled while stored in the freezer as a result of a **FAILURE OF THE SEALED REFRIGERATION SYSTEM.**

Food spoilage losses must be verified by Whirlpool or an authorized Whirlpool<sup>SM</sup> service company. Reimbursement of loss will be based on domestic use up to the total cumulative amount of \$125.00 maximum payment for the five year warranty period.

This reimbursement amount may or may not cover the actual replacement cost of the contents of your freezer. It is the maximum amount, however, that will be paid and it is cumulative for the five year warranty period.

Sorry, but Whirlpool is not responsible for food losses caused by natural spoilage, misuse or negligent care of the freezer, or by accidental or intentional disconnecting of the electric power cord, power interruption, inadequate power, fire damage, water damage, theft, or riots, strikes, war or acts of God.

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