

TO THE INSTALLER: PLEASE LEAVE THIS INSTRUCTION BOOK WITH THE UNIT. TO THE CONSUMER: PLEASE READ AND KEEP THIS BOOK FOR FUTURE REFERENCE.

Super Capacity 465 with ACCUBAKE® System 4.65 Cubic Foot Oven MODEL SF195LEH





# Self-Cleaning Gas Range

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1-800-253-1301
Call our Consumer Assistance Center

8273161

# **A NOTE TO YOU**

#### Thank you for buying a WHIRLPOOL<sup>®</sup> appliance.

The Whirlpool Brand is committed to designing quality products that consistently perform for you to make your life easier. To ensure that you enjoy years of trouble-free operation, we developed this Use and Care Guide. It is full of valuable information about how to operate and maintain your appliance properly. Please read it carefully.

Also, please complete and mail the **Product Registration Card** provided with your appliance. The card helps us notify you about any new information on your appliance.

#### Please record your model's information.

Whenever you call to request service for your appliance, you need to know your complete model number and serial number. You can find this information on the model and serial number label/plate (see diagram in the "Parts and Features" section).

Please also record the purchase date of your appliance and your dealer's name, address, and telephone number.

## Keep this book and the sales slip together in a safe place for future reference. It is important for you to save your sales receipt showing the date of purchase. Proof of purchase will assure you of in-warranty service.

Our Consumer Assistance Center number is toll free.

To find detailed product information, the location of the nearest Whirlpool dealer or designated servicer, to purchase an accessory item, or register your appliance on-line, please visit our Web site at www.whirlpool.com

WARNING: If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS
  - Do not try to light any appliance.

2

- Do not touch any electrical switch.
- Do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

•				
-8	$00^{-}$	253	-13	01

Model Number

Dealer Name

Dealer Address

Purchase Date \_\_\_\_\_

Serial Number

Dealer Phone \_\_\_\_\_

# **Range Safety**

### Your safety and the safety of others is very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to hazards that can kill or hurt you and others.

All safety messages will be preceded by the safety alert symbol and the word "DANGER" or "WARNING." These words mean:

### **ADANGER**

### AWARNING

You <u>will</u> be killed or seriously injured if you don't follow instructions.

You <u>can</u> be killed or seriously injured if you don't follow instructions.

All safety messages will identify the hazard, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## THE ANTI-TIP BRACKET

The range will not tip during normal use. However, the range can tip if you apply too much force or weight to the open door without the anti-tip bracket fastened down properly.

	AWARNING
	Tip Over Hazard
	A child or adult can tip the range and be killed.
	Connect anti-tip bracket to rear range foot.
	Reconnect the anti-tip bracket, if the range is moved.
	See the installation instructions for details.
	Failure to follow these instructions can result in death or serious burns to children and adults.
Anti-Tip Bracket	Making sure the anti-tip bracket is installed:
	• Slide range forward.
	• Look for the anti-tip bracket securely attached to floor.
	Slide range back so rear range foot is under anti-tip bracket.
Range Fo	ot

continued on next page

### **IMPORTANT SAFETY INSTRUCTIONS**

**WARNING:** To reduce the risk of fire, electrical shock, injury to persons, or damage when using the range, follow basic precautions, including the following:

- WARNING TO REDUCE THE RISK OF TIPPING OF THE RANGE, THE RANGE MUST BE SECURED BY PROPERLY INSTALLED ANTI-TIP DEVICES. TO CHECK IF THE DEVICES ARE INSTALLED PROPERLY, SLIDE RANGE FORWARD, LOOK FOR ANTI-TIP BRACKET SECURELY ATTACHED TO FLOOR, AND SLIDE RANGE BACK SO REAR RANGE FOOT IS UNDER ANTI-TIP BRACKET.
- CAUTION Do not store items of interest to children in cabinets above a range or on the backguard of a range –children climbing on the range to reach items could be seriously injured.
- Proper Installation The range, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the *National Electrical Code, ANSI/NFPA 70.* Be sure the range is properly installed and grounded by a qualified technician.
- This range is equipped with a three-prong grounding plug for your protection against shock hazard and should be plugged directly into a properly grounded receptacle. Do not cut or remove the grounding prong from this plug.

- Disconnect the electrical supply before servicing the appliance.
- Never Use the Range for Warming or Heating the Room.
- Injuries may result from the misuse of appliance doors or drawers such as stepping, leaning, or sitting on the doors or drawers.
- Maintenance Keep range area clear and free from combustible materials, gasoline, and other flammable vapors and liquids.
- Storage in or on the Range Flammable materials should not be stored in an oven or near surface units.
- Top burner flame size should be adjusted so it does not extend beyond the edge of the cooking utensil.

#### For self-cleaning ranges -

• Before Self-Cleaning the Oven – Remove broiler pan and other utensils. Wipe off all excessive spillage before initiating the cleaning cycle.

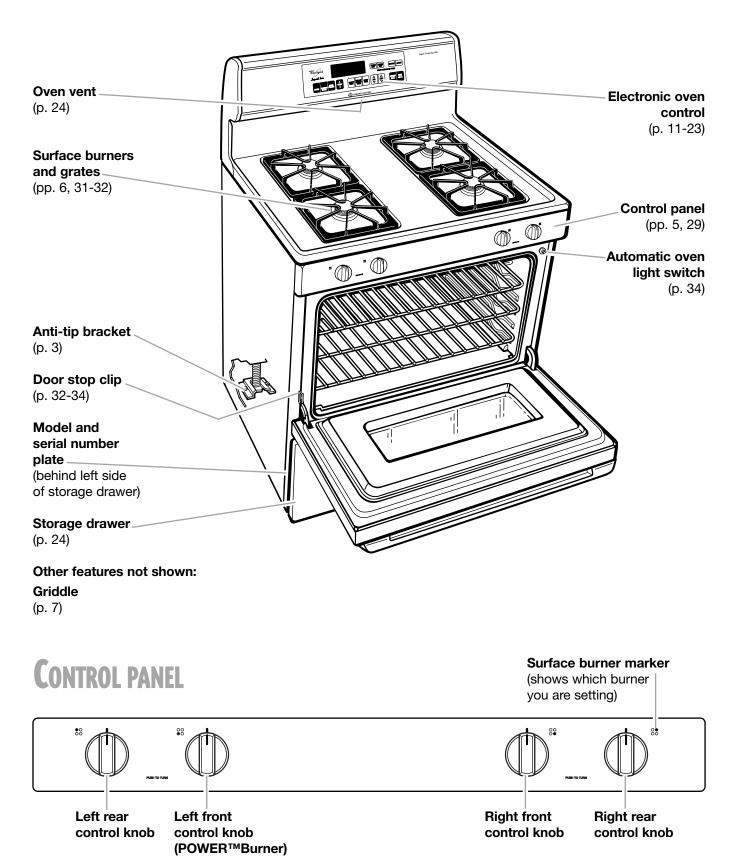
### - SAVE THESE INSTRUCTIONS -

The California Safe Drinking Water and Toxic Enforcement Act requires the Governor of California to publish a list of substances known to the State of California to cause cancer, birth defects, or other reproductive harm, and requires businesses to warn if potential exposure to such substances.

WARNING: This product contains a chemical known to the State of California to cause cancer, birth defects, or other reproductive harm.

This appliance can cause low-level exposure to some of the substances listed, including benzene, formaldehyde, carbon monoxide, toluene, and soot.

# **PARTS AND FEATURES**



# Using Your Range

## **USING THE SURFACE BURNERS**

# A WARNING

Fire Hazard

Do not let the burner flame extend beyond the edge of the pan.

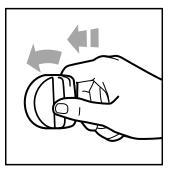
Turn off all controls when not cooking.

Failure to follow these instructions can result in death or fire.

### Using the control knobs

Your range comes with electric ignition. Electric ignitors automatically light the burners each time you turn the control knobs to LIGHT.

- Place a filled pan on the burner grate before turning on the surface burner. Do not operate a burner for extended periods of time without having cookware on the grate.
- Push in the control knob and turn it counter-



clockwise to the LIGHT position. The clicking sound is the ignitor sparking. Make sure the burner has lit.

• To stop the clicking sound after the burner lights, turn the control knob to the cook setting you want. You can set the control knob and LOW

anywhere between HIGH and LOW.

**NOTE:** All four electric ignitors will click at the same time. However, the burner with the control knob turned to LIGHT is the one that will ignite.

### **Burner heat settings**

Use the following chart as a guide.

SETTING	RECOMMENDED USE
LIGHT	• To light the burner.
<b>POWER™Burner</b> (left front burner)	<ul> <li>To provide highest heat setting.</li> </ul>
HIGH	<ul><li>To start food cooking.</li><li>To bring liquid to a boil.</li></ul>
Mid-range (between HIGH and LOW)	<ul> <li>To hold a boil.</li> <li>To fry chicken or pancakes.</li> <li>To cook gravy, pudding, and icing.</li> <li>To cook large amounts of vegetables.</li> </ul>
LOW	<ul><li>To keep food warm.</li><li>To melt chocolate or butter.</li><li>To simmer.</li></ul>

**NOTE:** Do not leave empty cookware, or cookware which has boiled dry, on a hot surface burner. The cookware could overheat, causing damage to the cookware or cooking product.

### **Using POWER Burner**

POWER Burner is an adjustable setting for the left front burner which provides an ultra-high heat setting. It can be used to rapidly bring liquid to a boil and to cook large quantities of food.

### Easy ways to save energy

- When heating large quantities of liquid for foods such as pasta or soup, cover with a lid to help shorten cooking time.
- Preheat your pots and pans only when recommended and for the shortest time possible.
- Start your food on a higher heat setting, then turn the control to a lower setting to finish cooking.

**REMEMBER:** When range is in use or during the Self-Cleaning cycle, the entire cooktop area may become hot.

## USING THE SURFACE BURNERS (CONT.)

### In case of a prolonged power failure

You can manually light surface burners. Hold a lit match near a burner and turn the control knob to the LIGHT position. After the burner lights, turn the control knob to the setting you want.

### Home canning information

The large diameter of most water-bath or pressure canners combined with high heat settings for long periods of time can cause damage to the cooktop.

#### To protect your range:

- For best results, use a canner which can be centered over the surface burner.
- Do not place your canner on 2 surface burners at the same time.
- Start with hot water. This reduces the time the control is set on high. Reduce the heat setting to the lowest position needed to maintain a boil or required pressure levels in a pressure canner.

• Refer to your canner manual for specific instructions.

For up-to-date information on canning, contact your local U.S. Government Agricultural Department Extension Office or companies who manufacture home canning products.

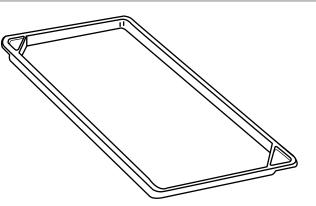
## Using the right cookware makes a big difference

- The pan should have a flat bottom, straight sides, and a well-fitting lid.
- Choose medium to heavy gauge (thickness) cookware.
- The pan material (metal or glass) affects how quickly and evenly the pan heats.
- When using glass or ceramic cookware, check to make sure it is suitable for use on surface burners.
- To avoid tipping, make sure pots and pans are centered on the grates.

## **USING THE GRIDDLE** (ACCESSORY ITEM PART # 4396096)

**IMPORTANT:** Always use oven mitts when handling a hot griddle.

- **Before** using a griddle for the first time, wash it in hot, soapy water, rinse and dry.
- On gas cooktops, burner grates must be used to properly position griddle above burner flames.
- Never use high heat. Excessive heat will cause discoloration, will shorten the life of the non-stick surface and may cause damage to the cooktop.
- **Preheat** griddle on medium setting, then adjust for cooking. Use only medium to low settings.
- Never cut food with a metal utensil or knife while on the griddle surface. It may damage the non-stick finish. Use only plastic, rubber, or wooden utensils.
- Always turn off the burners before draining the griddle. Drain griddle away from range. Be sure to wipe any fats and oils from the sides and bottom before returning griddle to the range.
- Avoid sudden temperature changes such as running water on a hot griddle. This may cause warping.



### **Cleaning the griddle**

- Clean the griddle only after it has cooled.
- After each use, thoroughly wash griddle in hot, soapy water, rinse and dry. Use non-abrasive plastic scrubber to remove food build up.
- Never put the griddle in the dishwasher. Dishwashing detergents will corrode the aluminum.

## **CHARACTERISTICS OF COOKWARE MATERIALS**

The pan material affects how fast heat transfers from the surface cooking area through the pan material and how evenly heat spreads over the pan bottom. Choose pans that provide the best cooking results.

Aluminum	<ul> <li>Heats quickly and evenly.</li> <li>Use for all types of cooking.</li> <li>Medium or heavy thickness is best for most cooking.</li> <li>Used as a core or base in cookware to provide even heating.</li> </ul>
Cast iron	<ul> <li>Heats slowly and evenly.</li> <li>Good for browning and frying.</li> <li>Maintains heat for slow cooking.</li> <li>Can be coated with porcelain enamel.</li> </ul>
Ceramic or ceramic glass	<ul><li>Heats slowly and unevenly.</li><li>Use on low to medium settings.</li><li>Follow manufacturer's instructions.</li></ul>
Copper	<ul><li>Heats very quickly and evenly.</li><li>Used as a core or base in cookware to provide even heating.</li></ul>
Earthenware	<ul> <li>Can be used for cooktop cooking if recommended by the manufacturer.</li> <li>Use on low settings.</li> </ul>
Porcelain enamel-on-steel or enamel-on-cast iron	See cast iron and stainless steel.
Stainless steel	<ul> <li>Heats quickly but unevenly.</li> <li>A core or base of aluminum or copper on the cookware provides even heating.</li> <li>Can be coated with porcelain enamel.</li> </ul>

## USING THE OVEN

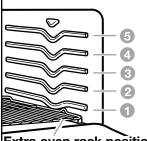
### Positioning racks and pans

Place the oven racks where you need them before turning on the oven.

- To move a rack, pull it out to the stop position, raise the front edge and lift it out.
- Be sure the rack(s) is level.
- Use pot holders or oven mitts to protect your hands if rack(s) must be moved while the oven is hot.
- For best performance, cook on one rack. Place the rack so the top of the food will be centered in the oven.
- For best results, allow 2 inches of space around each pan and between pans and oven walls.

### Extra oven rack position (roasting rack)

Use this rack position when roasting food too large to be placed on the first



rack position. For proper roasting,

- follow these guidelines: ● To avoid spillage,
- remove food before pulling out the rack.

• Tilt the rack up at the front before pulling it over the door.

Extra oven rack position over the

• Use an adequate amount of liquid in the pan (meat juices or water) so your food does not get overdone.

#### Where to place pans:

WHEN YOU HAVE	PLACE
1 pan	In center of the oven rack.
2 pans	Side by side or slightly staggered.
3 or 4 pans	In opposite corners on each oven rack. Stagger pans so no pan is directly over another.

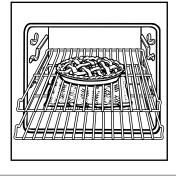
### **Rack placement for specific foods:**

FOOD	RACK POSITION
Frozen pies, large roasts, turkeys, angel food cakes	1st or 2nd rack guide from bottom
Bundt cakes, most quick breads, yeast breads, casseroles, meats	2nd rack guide from bottom
Cookies, biscuits, muffins, cakes, nonfrozen pies	2nd or 3rd rack guide from bottom

**NOTE:** For information on where to place your rack when broiling, see "Broiling guidelines" later in this section.

## **USING ALUMINUM FOIL**

- Do not line the oven bottom with any type of foil, liners, or cookware. Permanent damage will occur to the oven bottom finish.
- Do not block the oven bottom vents.
- **Do not cover** the entire rack with aluminum foil.



Doing so will reduce air circulation and overall oven performance.

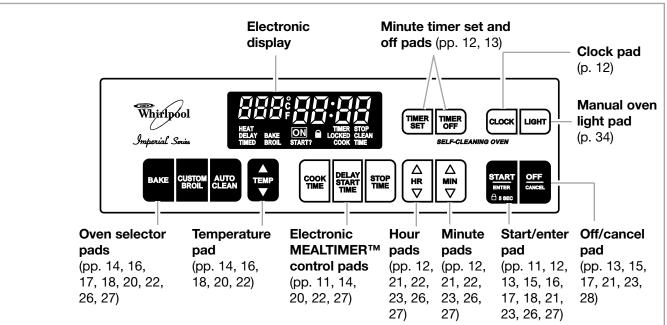
- To catch spillovers from pies or casseroles place foil on the oven rack below. Foil should be turned up at edges and be at least 1 inch larger than dish.
- Place tent-shaped foil loosely over meat or poultry to slow down surface browning for long term roasting. Remove foil for the last 30 minutes.
- Use narrow strips of foil to shield piecrust edges if browning too quickly.

## **BAKEWARE CHOICES**

Baking performance is affected by the type of bakeware used. Use the bakeware size recommended in the recipe.

BAKEWARE TYPE	BEST USED FOR	GUIDELINES
Light colored aluminum	<ul><li>Light golden crusts</li><li>Even browning</li></ul>	<ul> <li>Use temperature and time recommended in recipe.</li> </ul>
Dark aluminum and other bakeware with dark, dull, and/or non-stick finish	• Brown, crisp crusts	<ul> <li>May reduce baking temperature 25°F.</li> <li>Use suggested baking time.</li> <li>Use temperature and time recommended in recipe for pies, breads, and casseroles.</li> <li>Place rack in center of oven.</li> </ul>
Ovenproof glassware, ceramic glass, or ceramic	Brown, crisp crusts	• May reduce baking temperature 25°F.
Insulated cookie sheets or baking pans	Little or no bottom browning	<ul><li>Place in the bottom third of oven.</li><li>May need to increase baking time.</li></ul>
Stainless steel	<ul> <li>Light, golden crusts</li> <li>Uneven browning</li> </ul>	<ul> <li>May need to increase baking time.</li> </ul>
Stoneware	Crisp crusts	<ul> <li>Follow manufacturer's instructions.</li> </ul>

## THE ELECTRONIC OVEN CONTROL



### **Display/clock**

- When you first plug in the range, everything on the display will light up for 1 to 2 seconds, then a time of day and "PF" will appear on the temperature display. Press OFF/CANCEL to clear "PF" from the display. If, after you set the clock (see "Setting the clock" later in this section), "PF" again appears on the display, your electricity was off for a while. Reset the clock, if needed.
- When you are not using the oven, the control is an accurate clock.
- When you are using the oven or minute timer, the display will show times, temperature settings, and what command pads have been pressed.
- When showing the time of day, the display will show the hour and minutes.
- When you are using the minute timer, the display will show minutes and seconds in the following sequence:
  - For settings from 1-59 minutes, the display will count down each second.
  - For settings one hour or over, the display will count down each minute.
- When you are using COOK TIME and/or STOP



TIME, the display will show hours and minutes or minutes and seconds.

### Using the control lock

The control lock lets you shut down the control panel command pads. The control lock comes in handy when you want to prevent others from using the oven.

### NOTES:

- You can only use the control lock when the oven is not in use or the control has not been set.
- Set the control lock when cleaning the control panel to prevent yourself from accidentally turning on the oven.
- The control lock will stay on even after a power failure.

### To lock the control panel:

Press and hold START/ENTER for 5 seconds.



You will hear a single tone and "Loc" and  $\square$  will appear on the temperature display. When the control is locked, "START?" will appear on the display and 3 tones will sound if you press any command pad other than clock or timer set.

### To unlock the control panel:

Press and hold START/ENTER for 5 seconds.



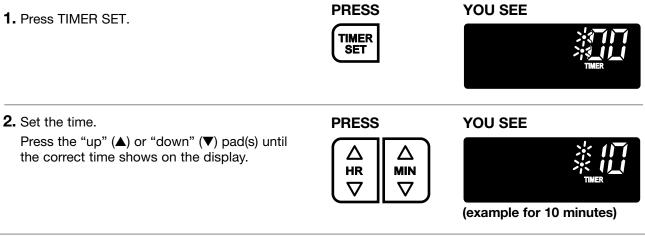
You will hear 3 tones followed by a single tone. "Loc" and a will disappear from the temperature display.

## SETTING THE CLOCK

<b>1.</b> Press CLOCK.		YOU SEE
<ul> <li>2. Set the time.</li> <li>Press the "up" (▲) or "down" (▼) pad(s) until the correct time shows on the display.</li> </ul>	PRESS	YOU SEE
<ul> <li>Start the clock.</li> <li>NOTE: If you do not want the clock time displayed, press and hold CLOCK for 5 seconds. To display the clock time again, press and hold CLOCK for 5 seconds. You should not have to reset the time.</li> </ul>	PRESS START ENTER A 5 SEC	YOU SEE

## Using the electronic minute timer

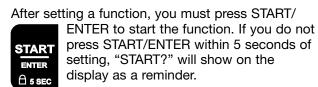
The minute timer does not start or stop the oven. It works like a kitchen timer. It can be set in hours and minutes up to 12 hours, 59 minutes. The minute timer will display minutes and seconds for settings under 1 hour. You will hear four 1-second tones when the set time is up.



## USING THE ELECTRONIC MINUTE TIMER (CONT.)

3. Start the minute timer.	PRESS	YOU SEE
The minute timer will begin counting down immediately after the timer is started.	START ENTER 1 5 SEC	(display counts down)
When the time is up:		YOU SEE
You will hear four 1-second tones, then four 1-second reminder tones every minute until you press the timer off pad.		
<b>NOTE:</b> To remove the reminder tones, press and hold TIMER SET for 5 seconds. To bring back the tones, follow the same step. You will see "OFF" when the tones are turned off and "on" when they are turned on.		
<b>4.</b> Turn off the minute timer.	PRESS	YOU SEE
	TIMER OFF	(time of day)
To cancel the minute timer:	PRESS	YOU SEE
Press TIMER OFF.	TIMER OFF	
		(time of day)

## **STARTING/CANCELING A FUNCTION**



OFF/CANCEL will cancel any function except the



clock, timer, or control lock. When you press OFF/CANCEL, the display will show the time of day or, if the minute timer is also being used, the time remaining.

## TONES

Tones tell you if a function is entered correctly or not. They also tell you when a cycle is completed.

To shut off all tones except the end-of-timer and error tones:

Press and hold STOP TIME for 5 seconds. A short



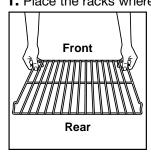
tone will sound to tell you the tones have been changed. Repeat to turn the tones back on. You will see "off" for 3 seconds when the tones are turned off and "on" for 3 seconds when they are turned on.

### To choose between high and low volume tones:



Press and hold DELAY START TIME for 5 seconds. A short tone will sound to tell you the tones have been changed. Either "HI" or "LO" will appear on the time display for 3 seconds to show the volume you chose.

## **BAKING/ROASTING**



**1.** Place the racks where you need them. For more information, see "Positioning racks and pans" in "Using the Oven" earlier in this section.

**IMPORTANT:** Do not try to light the oven burner during a power failure. Never place food or cookware directly on the oven door or the oven bottom. When using the oven for the first time, it is necessary to light the surface burners first, to purge air from the gas lines.

**2.** Choose the bake setting.



PRESS

TEMP

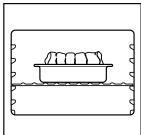


(example for bake at 375°F)

**3.** Set the temperature (optional).

Do this step if you want to set a temperature other than 350°F. Press ▲ to raise the temperature or ▼ to lower the temperature in 5°F amounts. Use these pads until the desired temperature shows on the small display.

4. When roasting, put your food in the oven. You



do not have to preheat the oven when roasting, unless your recipe recommends it. NOTE: The oven will cook normally even though the preheat conditioning timer is displayed.

### **Roasting meats and poultry**

• For even cooking, place the meat on a rack in a shallow pan. This keeps the meat out of the drippings and allows the heat to circulate better.

**YOU SEE** 

BAKE

• Use a meat thermometer for the most accurate doneness. Insert it so the tip is in the center of the largest muscle or thickest portion of the meat or poultry. Make sure the thermometer is not touching bone, fat, or the bottom of the pan.

## BAKING/ROASTING (CONT.)

#### 5. Press START/ENTER.

A preheat conditioning time counts down the approximate preheat time after the oven temperature has been set and the START pad has been pressed. The oven control automatically sets preheating times based on the oven temperature you select:

- For 245°F and less, the preheating time is 4 minutes.
- For 250°F-445°F, the preheating time is 10 minutes.
- For above 450°F, the preheating time is 15 minutes.

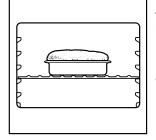
As the preheat conditioning ends, the selected oven temperature replaces "PrE" on the display and the time of day reappears. You will hear a 1-second tone, indicating the oven is ready to use.

The ACCUBAKE<sup>®</sup> system electronically regulates the preheat time and temperature to maintain a precise temperature range for the best cooking results. The preheat and set temperatures may be different at the end of the countdown. This is normal.

#### NOTES:

- When the oven temperature is greater than 170°F, no preheating time will be shown on the display.
- You can change the temperature setting any time after pressing START/ENTER. You do not have to press START/ENTER again.

#### 6. When baking, put your food in the oven after



the preheat conditioning time ends. During baking/roasting, the oven burner will turn on and off to keep the oven temperature at the setting.

#### PRESS



#### YOU SEE



(example for set temperature of 350°F)

### YOU SEE



- The preheating time will not change if you reset the temperature before the countdown time ends.
- If you are baking/roasting while the minute timer is counting down, you can see the set baking/roasting temperature for 5 seconds by pressing BAKE.

#### Saving energy

- To avoid loss of heat, open the oven door as little as possible.
- Use a timer to keep track of cooking time.
- Plan your meals for the most efficient use of the oven by cooking more than one food at a time, or baking while the oven is still hot after cooking a meal.

**7.** After cooking, turn off the oven.

PRESS

OFF cance





(time of day)

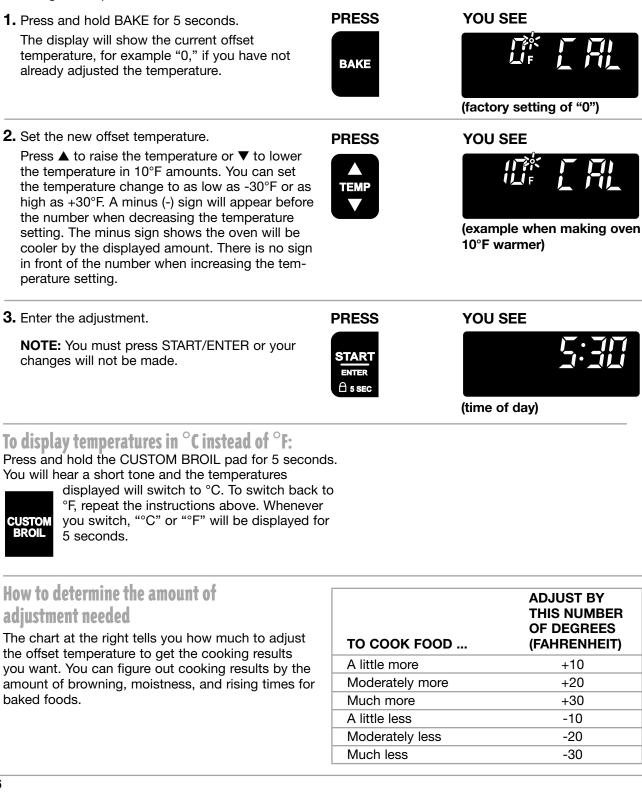
### Adjusting the oven temperature control

Although your new oven is properly adjusted to provide accurate temperatures, it may cook faster or slower than your old oven.

If you are not satisfied with the baking/roasting results, you can change the offset temperature by following the steps below.

**1.** Press and hold BAKE for 5 seconds. The display will show the current offset temperature, for example "0," if you have not already adjusted the temperature.

**NOTE:** DO NOT measure the oven temperature with a thermometer. Opening the oven door will lower the oven temperature and give you an incorrect reading. Also, the thermometer temperature reading will change as your oven cycles.



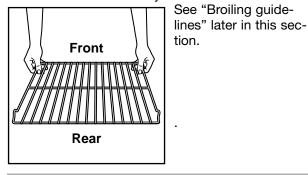
CUSTOM BROIL

baked foods.

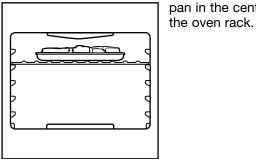
## BROILING

### NOTE:

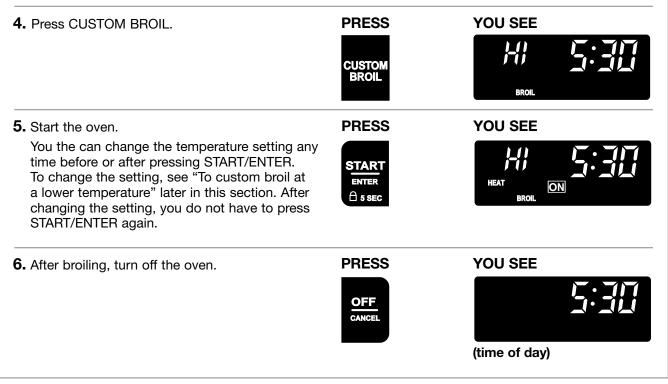
- Do not preheat when broiling unless your recipe recommends it.
- **1.** Place the rack where you need it in the oven.



**2.** Put your food on the broiler pan and place the pan in the center of



3. Close the door.



#### continued on next page

## BROILING (CONT.)

### To custom broil at a lower temperature:

- If your food is cooking too fast, press the ▼ TEMP pad until "325°F" shows on the small display.
- If you want your food to broil slower from the start, press CUSTOM BROIL and press the ▼ TEMP pad so a temperature between 300°F and 525°F shows on the small display. Press START/ENTER.

Lower temperature settings let the broil heating element cycle and slow cooking results. The lower the temperature, the slower the cooking.

**NOTE:** Fish and chicken are some foods that may cook better if you use lower broiling temperatures.

### PRESS









ON

YOU SEE

: =/

(example shows broil at 400°F)



TEMP

### **Broiling guidelines**

- Use only the broiler pan and grid provided. They are designed to drain extra juices from the cooking surface. This drainage helps prevent spatter and smoke.
- To make sure the juices drain well, do not cover the grid with foil.
- Trim excess fat to reduce spattering. Slit the fat on the edges to prevent curling.
- Use tongs to turn meat to avoid losing juices.

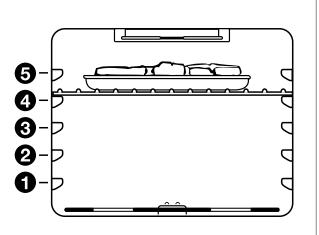
- Pull out oven rack to stop position before turning or removing food.
- After broiling, remove the pan from the oven when removing the food. Drippings will bake on the pan if left in the heated oven, making cleaning more difficult.
- For easier cleaning, line the bottom of the pan with aluminum foil. Clean the pan and grid as soon as possible after each use.

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## **BROILING** (CONT.)

### Broiling guidelines (cont.)

Recommended rack positions are numbered from the bottom (1) to the top (5). For best results, place food 3 inches or more from broil burner.



	BACK		APPROXIMATE TIME (MINUTES)	
MEAT	POSITION	SIDE 1	SIDE 2	
Steak, 1" thick	4			
medium rare		14-15	7-8	
medium		15-16	8-9	
well done		18-19	9-10	
Ground Meat Patties, ¾" thick, well done	4	13-14	6-7	
Pork Chops, 1" thick	4	21-22	10-11	
Ham Slice, ½" thick, precooked	4	8-10	4-5	
Frankfurters	4	6-7	3-4	
Lamb Chops, 1" thick	4	15-17	8-9	
Chicken				
bone-in pieces	3	18-20	18-20	
boneless breasts	4	12-16	11-16	
Fish	4			
fillets ¼-½" thick		8-10	4-5	

Times are guidelines only and may need to be adjusted for individual tastes. Very thin cuts, such as fish fillets, may not need to be turned.

## USING THE ELECTRONIC **MEALTIMER<sup>TM</sup>** CONTROL

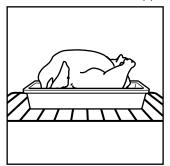
The electronic MEALTIMER control will turn the oven on and off at times you set, even when you are not around.

Delayed time baking/roasting is ideal for foods that do not need a preheated oven, like meats and casseroles. Do not use delayed time cooking for cakes, cookies, etc. – they will not rise properly.

Before using the electronic MEALTIMER control, make sure the clock is set to the correct time of day. (See the "Setting the clock" section.)

## To start baking/roasting now and stop automatically:

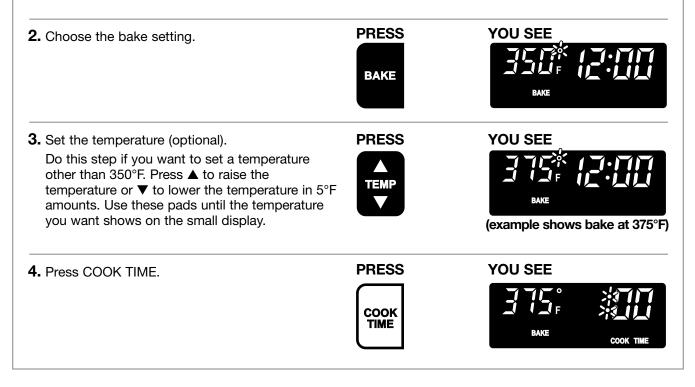
1. Place the oven rack(s) where you need them and



put your food in the oven. To place your racks correctly, see "Positioning racks" under "Using the Oven" earlier in this section.

### **AWARNING**

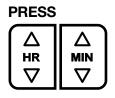
Food Poisoning Hazard Do not let food sit in oven more than one hour before or after cooking. Doing so can result in food poisoning or sickness.



## USING THE ELECTRONIC MEALTIMER<sup>TM</sup> CONTROL (CONT.)

5. Set the cook time.

Press the "up" ( $\blacktriangle$ ) or "down" ( $\triangledown$ ) pad(s) until the correct time shows on the display.



#### YOU SEE

(example shows 30-minute baking/roasting time)

6. Start the oven.

#### NOTES:

- You can change the temperature or time settings any time after pressing START/ENTER by repeating Steps 3 or 5. You do not have to press START/ENTER.
- The display will count down the baking/roasting time in hours and minutes (if cook time is more than 1 hour) or in minutes and seconds (if cook time is less than 1 hour).
- 7. When baking/roasting is done:

The oven will turn off by itself and beep 4 times. You will also hear four 1-second tones every minute until you press OFF/CANCEL.

**NOTE:** To remove the end-of-cycle tones, press and hold COOK TIME for 5 seconds. To bring back the tones, repeat this step. You will see "oFF" when the tones are turned off and "on" when they are turned on. Refer to "Using the Electronic Minute Timer" Step 3 to remove the reminder tones.

**8.** Turn off the oven.

**NOTE:** You can do this step any time to cancel the MEALTIMER control setting.







(time of day)



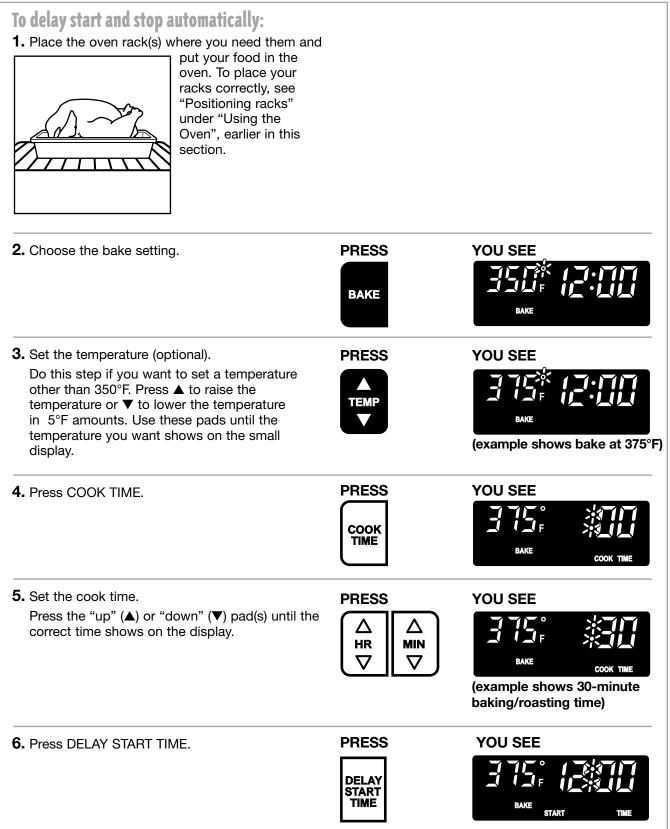


(display counts down cook time)

YOU SEE



## USING THE ELECTRONIC MEALTIMER<sup>TM</sup> CONTROL (CONT.)



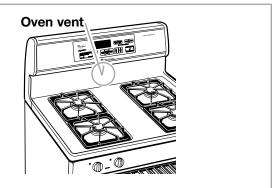
## USING THE ELECTRONIC MEALTIMER<sup>TM</sup> CONTROL (CONT.)

#### PRESS YOU SEE 7. Set the start time. Press the "up" (▲) or "down" (▼) pad(s) until Δ Δ the correct time shows on the display. HR MIN The example at the right shows a chosen start $\nabla$ $\nabla$ BAKE time of 1:00. The oven will shut off by itself at START 1:30 (the set start time plus the set cook time). (example shows 1:00 start time) 8. Press START/ENTER. PRESS YOU SEE **NOTE:** You can change the temperature or time START settings any time after pressing START/ENTER by repeating Steps 2 through 7. =Nm=3 DELAY BAKE 🗄 5 SEC 9. When the start time is reached: YOU SEE You will hear a 1-second tone. The display will count down the baking/roasting time in hours and minutes (if the cook time is more than 1 hour) or in minutes and seconds (if the cook time is less than 1 hour). (display counts down cook time) YOU SEE **10.** When baking/roasting is done: The oven will turn off by itself and beep 4 times. You will also hear four 1-second tones every minute until you press OFF/CANCEL. NOTE: To remove the end-of-cycle tones, press and hold COOK TIME for 5 seconds. To bring back the tones, repeat this step. You will see "oFF" when the tones are turned off and "on" when they are turned on. Refer to "Using the Electronic Minute Timer" Step 3 to remove the reminder tones. YOU SEE PRESS **11.** Turn off the oven. NOTE: You can do this step any time to cancel OFF the MEALTIMER control setting. CANCEL (time of day)

## The oven vent

Hot air and moisture escape from the oven through a vent that is near the middle of the backguard. The vent lets air circulate properly. Be careful not to block the vent, or you will get poor baking/roasting results.

**NOTE:** Never store plastics, paper, or other items that could melt or burn near the oven vent, or any of the surface burners.

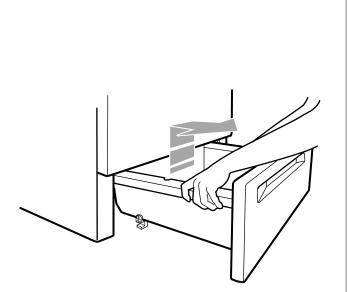


## THE STORAGE DRAWER

Use the storage drawer to store cookware. You can remove the storage drawer to make it easier to clean under your range.

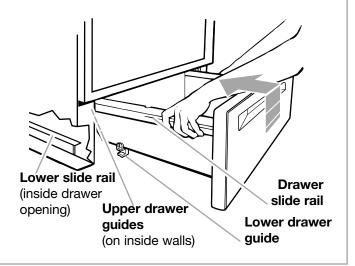
### **Removing the storage drawer:**

- Empty the drawer before you remove it. Pull the drawer straight out to the first stop. (The stops are small, round objects formed in the slide rail. They keep the drawer from sliding all the way out.) Then lift the front of the drawer and pull it out to the second stop.
- **2.** Lift the back of the drawer slightly and slide it all the way out.



### **Replacing the storage drawer:**

- **1.** Position the drawer so that the lower drawer guides rest just inside the front frame lip.
- **2.** Lift the front of the drawer and push it in until the metal stops on the drawer slide rails clear the upper drawer guides. Then slide the drawer closed.



# USING THE SELF-CLEANING CYCLE



### AWARNING

Burn Hazard Do not touch the oven during the Self-Cleaning cycle. Keep children away from oven during Self-Cleaning cycle. Do not use commercial oven cleaners in your oven. Failure to follow these instructions can result in burns, or illness from inhaling dangerous fumes.

## **Before you start**

### Before you start the Self-Cleaning cycle, make sure you:

**NOTE:** DO NOT clean, move, or bend the gasket. You may get poor cleaning, baking, and roasting.

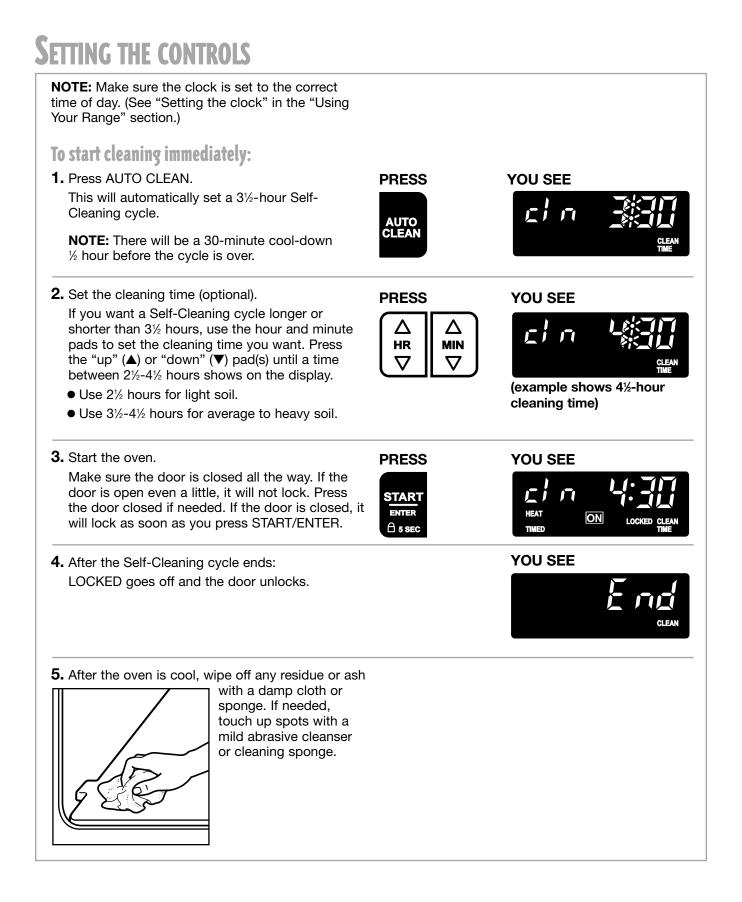
- Hand-clean the areas shown. They do not get hot enough during the Self-Cleaning cycle for soil to burn away. Use hot water and detergent or a soapy, steel-wool pad for cleaning.
- Do not let water, cleaner, etc., enter slots on door and frame.
- Remove the broiler pan and grid, griddle and any cookware/bakeware being stored in the oven.
- Wipe out any loose soil or grease. This will help reduce smoke during the Self-Cleaning cycle.
- Wipe up food spills containing sugar as soon as possible after the oven cools down. When sugar is heated to a high temperature in the Self-Cleaning cycle, the high temperature can cause the sugar to burn and react with the porcelain. This can cause staining and etching, pitting, or faint white spots.
- Remove the oven racks from the oven if you want them to remain shiny. You can clean the oven racks in the Self-Cleaning cycle, but they will become harder to slide. (See the "Cleaning chart" in the "Caring for Your Range" section.) If you clean the racks in the Self-Cleaning cycle, place them on the 2nd and 4th rack guides. (The guides are counted from bottom to top.)
- Heat and odors are normal during the Self-Cleaning cycle. Keep the kitchen well ventilated by opening a window or by turning on a vent hood or other kitchen vent during the cycle.

**IMPORTANT:** The health of some birds is extremely sensitive to the fumes given off during the Self-Cleaning cycle. Exposure to the fumes may result in death to certain birds. Always move birds to another closed and well ventilated room.



#### TIPS:

- Keep the kitchen well ventilated during the Self-Cleaning cycle to help get rid of heat, odors, and smoke.
- Clean the oven before it gets heavily soiled. Cleaning a very soiled oven takes longer and results in more smoke than usual.
- Do not block the vent during the Self-Cleaning cycle. Air must move freely for best cleaning results.
- Do not leave plastic utensils on the cooktop. They may melt.
- Remove any combustible items, such as paper napkins, from the storage drawer. This includes utensils with plastic handles that can become overheated and melt.
- Do not leave any foil in the oven during the Self-Cleaning cycle. Foil could burn or melt and damage the oven surface.
- The oven light will not work during the Self-Cleaning cycle.



## SETTING THE CONTROLS (CONT.)

<b>To delay the start using delay start time:</b> <b>1.</b> Press AUTO CLEAN. This will automatically set a 3½-hour Self- Cleaning cycle. <b>NOTE:</b> There will be a 30-minute cool-down ½ hour before the cycle is over.	PRESS AUTO CLEAN	YOU SEE
<ul> <li>2. Set the cleaning time (optional).</li> <li>If you want a Self-Cleaning cycle longer or shorter than 3½ hours, use the Hour and Minute pads to set the cleaning time you want. Press the "up" (▲) or "down" (▼) pad(s) until a time between 2½-4½ hours shows on the display.</li> <li>Use 2½ hours for light soil.</li> <li>Use 3½-4½ hours for average to heavy soil.</li> </ul>	PRESS $ \begin{array}{c c}                                    $	YOU SEE
<b>3.</b> Press DELAY START TIME.	PRESS DELAY START TIME	YOU SEE
<ul> <li>4. Set the start time.</li> <li>Press the "up" (▲) or "down" (▼) pad(s) until the correct time shows on the display. The oven will automatically come up with the stop time by adding the set cleaning time to the set start time.</li> </ul>	PRESS △ △ HR ▽ ▽ ▽	YOU SEE
<b>5.</b> Press START/ENTER. The door will lock as soon as you press START/ENTER.	PRESS START ENTER A 5 SEC	YOU SEE
<b>6.</b> After the Self-Cleaning cycle starts:		YOU SEE HEAT TIMED
<ul> <li>7. After the Self-Cleaning cycle ends: LOCKED goes off and the door unlocks.</li> <li>NOTE: The stop time will be the start time plus the cleaning time.</li> </ul>		YOU SEE

### continued on next page

## SETTING THE CONTROLS (CONT.)

8. After the oven cools to room temperature, wipe



off any residue or ash with a damp cloth or sponge. If needed, touch up spots with a mild abrasive cleanser or cleaning sponge.

### To stop the self-cleaning cycle at any time:

If the oven temperature is too high for baking/ roasting when you press OFF/CANCEL, "cln," TIMED, ON, "cool," and LOCKED will appear on the display until the oven cools. PRESS

OFF

CANCEL

**YOU SEE** 



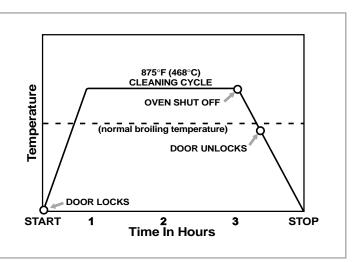


## How the cycle works

The Self-Cleaning cycle uses very high heat to burn away soil and grease. During the cycle, the oven gets much hotter than it does for normal baking or broiling. This high heat breaks up the soil or grease and burns it away.

Your oven is automatically preset for a  $3^{1}\!\!/_{2}$  -hour Self-Cleaning cycle.

The graph at the right shows you what happens in a  $3\frac{1}{2}$ -hour Self-Cleaning cycle. Notice that the heating stops  $\frac{1}{2}$  hour before the  $3\frac{1}{2}$ -hour setting is up.



# **CARING FOR YOUR RANGE**



### AWARNING

**Explosion Hazard** 

Do not store flammable materials such as gasoline near this appliance. Doing so can result in death, explosion, or fire.

### **CLEANING CHART**

**Before cleaning, always make sure all controls are off and the range is cool.** Refer to instructions on all cleaning products before using them to clean your range.

PART	CLEANING METHOD	SPECIAL INSTRUCTIONS
Control Knobs	<ul> <li>Soap and water</li> <li>Dishwasher</li> </ul>	<ul> <li>DO NOT use steel wool or abrasive cleaners.</li> <li>Pull knobs straight away from control panel.</li> <li>Wash, rinse and dry with soft cloth.</li> </ul>
Control Panel	Soap and water	<ul> <li>Wash, rinse and dry with soft cloth.</li> </ul>
	<ul> <li>Spray glass cleaner</li> </ul>	<ul> <li>Apply spray cleaner to paper towel; do not spray directly on panel.</li> </ul>
Exterior Surfaces* (excluding control panel and oven door glass)	<ul> <li>Soap and water</li> <li>Mild liquid cleaner</li> <li>Spray glass cleaner</li> </ul>	<ul> <li>DO NOT use abrasive or harsh cleaners like chlorine bleach, ammonia or oven cleaners.</li> <li>Wash, rinse and dry with soft cloth.</li> </ul>
	<ul> <li>Non-abrasive plastic scrubbing pad</li> </ul>	<ul> <li>Gently clean around the model and serial plate, too much scrubbing could remove the numbers.</li> <li>NOTE: To avoid product damage, do not remove the cooktop.</li> </ul>
Porcelain-coated surface burner grates and caps*		
Light to moderate soil	<ul> <li>Soap and water</li> <li>Non-abrasive plastic scrubbing pad</li> </ul>	<ul> <li>DO NOT clean in dishwasher.</li> <li>Clean soon after they become dirty.</li> <li>Wash, rinse and dry well.</li> </ul>
<ul> <li>Stubborn or heavy burned on soils</li> </ul>	<ul> <li>Non-abrasive plastic scrubbing pad</li> <li>Mild abrasive powdered cleanser and water</li> </ul>	<ul> <li>Repeat steps of cleaning process (with items at left) as needed, until soil is completely removed.</li> <li>Rinse thoroughly and dry.</li> <li>NOTE: Do not reassemble caps on burners while wet.</li> </ul>

\*When the cooktop is cool, remove all spills and clean. Food spills containing acids, such as vinegar and tomato, may affect the finish. To avoid porcelain grate chipping, do not bang grates and caps against each other or other hard surfaces such as cast iron cookware.

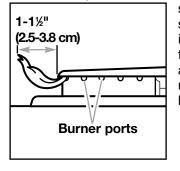
## CLEANING CHART (CONT.)

PART	CLEANING METHOD	SPECIAL INSTRUCTIONS
Surface burners		<ul> <li>See the "Sealed surface burner" section in the "Caring for Your Range" section.</li> </ul>
Oven door glass	<ul> <li>Soap and water</li> <li>Non-abrasive plastic scrubbing pad</li> </ul>	• Wash, rinse and dry with soft cloth.
	Spray glass cleaner	• Wipe with paper towel.
<ul> <li>Oven cavity</li> <li>Food spills containing sugar and/or milk</li> </ul>	• Soap and water	<ul> <li>When oven cools, wash, rinse and dry with soft cloth. See the "Using the Self-Cleaning Cycle" section.</li> </ul>
All other spills	Self-cleaning cycle	• See the "Using the Self-Cleaning Cycle" section.
Oven racks	<ul> <li>Soap and water</li> <li>Steel wool pad</li> <li>Self-cleaning cycle</li> </ul>	<ul> <li>Wash, rinse and dry.</li> <li>Place on 2nd and 4th rack guides. Racks will discolor and become harder to slide. After cleaning, apply vegetable oil to rack guides for easier sliding.</li> </ul>
Broiler pan and grid	<ul> <li>Soap and water</li> <li>Steel wool pad</li> <li>Dishwasher</li> </ul>	• Wash, rinse and dry.
	<ul> <li>Solution of ½ cup ammonia to 1 gallon water</li> <li>Mild abrasive cleanser or commercial oven cleaner</li> </ul>	<ul> <li>Soak for 20 minutes, then scrub with plastic scrubbing pad.</li> <li>DO NOT clean the pan and grid in the self-cleaning cycle.</li> </ul>
<b>Griddle</b> (Accessory item Part # 4396096)	<ul> <li>Soap and water</li> <li>Non-abrasive plastic scrubbing pad</li> </ul>	<ul> <li>Wash, rinse and dry.</li> <li>DO NOT clean the griddle in the self-cleaning cycle.</li> </ul>

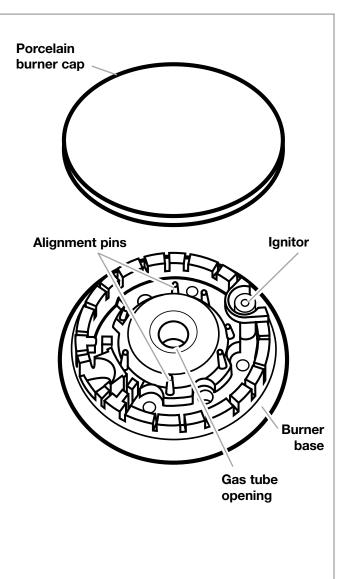
## **Sealed Surface Burners and Cooktop**

### **Cleaning the surface burners**

- You should routinely remove and clean the burner cap. Always clean the burner cap after a spillover. Keeping the burner cap clean prevents poor ignition and an uneven flame.
- For the proper flow of gas and ignition of the burner, do not allow spills, food, cleaning agents, or any other material to enter the gas tube opening or burner ports.
- Gas must flow freely through the gas tube opening for the burner to light properly. You must keep this area free of any soil and protect it from boilovers or spillovers. **Always** keep the burner cap in place whenever a surface burner is in use.
- Let the cooktop cool before cleaning.
- Do not use oven cleaners, bleach, or rust removers.
- Do not obstruct the flow of combustion and ventilation air around the burner grate edges.
- Occasionally check the burner flames for proper



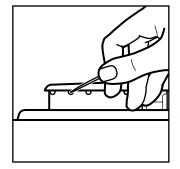
size and shape as shown. A good flame is blue in color. If the flames are not burning at all ports, you may need to clean the burner ports.



## SEALED SURFACE BURNERS AND COOKTOP (CONT.)

### To clean the burners:

- **1.** Pull the burner cap straight up from the burner base.
- Clean the burner cap with warm, soapy water and a sponge. You can also clean it with a mildly abrasive scrubbing pad or cleanser. Do not clean the burner cap in a dishwasher or self-cleaning oven.
- **3.** If the gas tube opening has become soiled or clogged, use a cotton swab or a soft cloth to clean the area.
- 4. If the ports are clogged, clean them with a



straight pin. Do not enlarge or distort the port. Do not use a wooden toothpick. If the burner needs to be adjusted, call a qualified technician for service. 5. After cleaning the gas tube opening and ports,



replace the burner cap. To replace the burner cap, make sure the alignment pins on the cap are properly aligned with the burner base.

**6.** Turn on the burner to see if it will light. If the burner does not light after you have cleaned it, recheck cap alignment or contact a designated service technician. Do not service the sealed burner yourself.

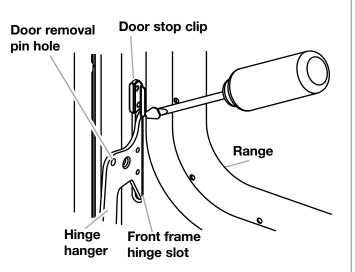
## **Removing the oven door**

For normal use of your range, you do not need to remove the door. However, if you find it necessary to remove the door, follow the instructions in this section.

NOTE: The oven door is heavy.

#### Before removing the door:

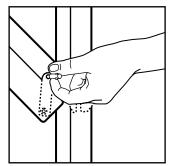
- **1.** Use a putty knife or screwdriver and insert it at the bottom corner of the door stop clip.
- **2.** Pry door stop clip free and remove from front frame hinge slot. Take care not to scratch porcelain.
- **3.** Repeat procedure for other door stop clip.



## **REMOVING THE OVEN DOOR (CONT.)**

### To remove:

**1.** Open the oven door. Insert door removal pins,



included with your range, into both hinge hangers. Do not remove the pins while the door is removed from the range.

**2.** Carefully close the door until it rests against the door removal pins.

### To replace:

**NOTE:** The door removal pins you inserted must still be in both door hinges.

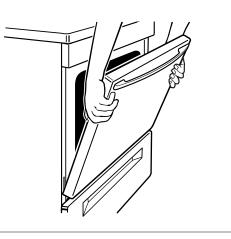
**1.** Grasp the door on the sides with your fingers on the front of the door and your thumbs on the inside surface.

**3.** Grasp the door on the sides with your fingers



on the front of the door and your thumbs on the inside surface.

**4.** Pull door straight up, then toward you. Hinge hangers will slide out of front frame hinge slot.

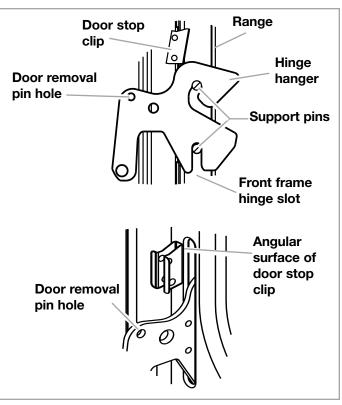


### **REMOVING THE OVEN DOOR (CONT.)**

- **2.** Hold oven door so that the top edge of each hinge hanger is horizontal. Insert hinge hangers into the front frame hinge slots.
- **3.** Tilt top of door toward range. Slide hinge hangers down onto front frame support pins.

NOTE: Make sure the hinge hangers are fully seated and engaged on the support pins.

- 4. Insert the door stop clip with the angular surface at the top of the frame hinge slot, then push in the bottom of the clip until flanges are flush with the front frame.
- **5.** Open the door completely and remove the door removal pins. Save door removal pins for future use.
- 6. Close the door.



## The oven light

The oven light will come on when you open the oven door.

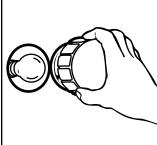
```
To turn the light on or off when the oven door
is closed:
```

• Press the oven light pad.

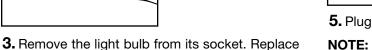


### To replace the oven light:

- 1. Unplug range or disconnect power.
- **2.** Remove the glass bulb cover in the back of the

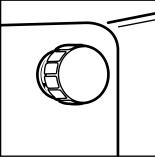


oven by turning it counterclockwise.



the bulb with a 40-watt appliance bulb.

4. Replace the light bulb cover by turning it clockwise.



5. Plug in range or reconnect power.

NOTE: The oven light will not work during the Self-Cleaning cycle.

# TROUBLESHOOTING

Most cooking problems often are caused by little things you can find and fix without tools of any kind. Check the lists below and on the next page before calling for assistance or service. If you still need help, see "Requesting Assistance or Service" on page 37.

### **Range does not work**

PROBLEM	CAUSE
Nothing works	<ul> <li>The range is not plugged into a properly grounded outlet (120v polarized).</li> </ul>
	<ul> <li>The range is not properly connected to the gas supply. Contact a designated service technician to reconnect the range to the gas supply. (See the Installation Instructions.)</li> </ul>
	<ul> <li>You have blown a household fuse or tripped a circuit breaker.</li> </ul>

## **Oven/broiler burner**

PROBLEM	CAUSE
The oven does not work	<ul> <li>When using the oven for the first time, it is necessary to light the surface burners first, to purge air from the gas lines.</li> </ul>
	<ul> <li>You have not set the electronic control correctly. Refer to setting the electronic oven control section.</li> </ul>
	<ul> <li>The main or regulator gas shutoff valve is in the off position. (See the Installation Instructions.)</li> </ul>
Burner makes muffled ticking noise when in use	<ul> <li>This is normal. This sound occurs when the oven burner cycles on and off to insure proper oven temperature.</li> </ul>
The burner fails to light	• The ignition system is broken. Contact a designated service technician to replace it.
	<ul> <li>You have blown a household fuse or tripped a circuit breaker.</li> </ul>
The burner flames lift away from the ports, are yellow, or are noisy	<ul> <li>The air/gas mixture is incorrect. Contact a designated service technician to check the air/gas mixture or see the Installation Instructions.</li> </ul>

### SURFACE BURNERS

PROBLEM	CAUSE
The burner fails to light	• The control knob is not set correctly. Push in the control knobs before turning them. Make sure the control knob is turned to the LIGHT position. (See page 6.)
	<ul> <li>You have blown a household fuse or tripped a circuit breaker.</li> </ul>
	• The burner ports may be clogged. Clean them with a straight pin. (See page 30.)
The burner flames are	• The burner ports may be clogged. Clean them with a straight pin. (See page 30.)
uneven	<ul> <li>The burner caps may not be positioned properly. (See page 30.)</li> </ul>
The burner flames lift off	<ul> <li>The burner needs cleaning. (See pages 29 and 30.)</li> </ul>
the ports, are yellow, or are noisy when turned off	<ul> <li>The air/gas mixture is incorrect. Contact a designated service technician to check the air/gas mixture or see the Installation Instructions.</li> </ul>
The burner makes a popping noise when on	<ul> <li>The burner is wet from washing. Let it dry.</li> </ul>

### WHEN SELF-CLEANING YOUR OVEN

PROBLEM	CAUSE
The Self-Cleaning cycle will not work	<ul> <li>You did not press START/ENTER.</li> <li>You have set a delayed start time. Wait for the start time to be reached or cancel and reset the control.</li> </ul>

## **COOKING RESULTS**

PROBLEM	SOLUTION
Cookware not level on cooktop (Check to see if liquids are level in cookware)	<ul> <li>Level the range. (See the Installation Instructions.)</li> <li>Use cookware with a flat bottom.</li> </ul>
Excessive heat on cooktop in areas around cookware	• Choose cookware the same size or slightly larger than the burner flame.
The oven temperature seems too low or too high	<ul> <li>Adjust the oven temperature control. (See "Adjusting the Oven Temperature Control" section.)</li> </ul>
Slow baking or roasting	<ul> <li>Increase baking or roasting time.</li> <li>Increase temperature 25°F.</li> </ul>
	• Preheat oven, when recommended, to selected temperature before placing food in oven.
	<ul> <li>Choose bakeware that will allow 2 inches of air space around all sides.</li> <li>Open oven door to check food when timer signals shortest time suggested in recipe.</li> </ul>
	<ul> <li>Oven peeking can make cooking times longer.</li> </ul>
Baked items too brown on bottom	<ul> <li>Preheat oven to selected temperature before placing food in oven.</li> <li>Choose bakeware that will allow 2 inches of air space around all sides.</li> <li>Position rack higher in oven.</li> <li>Decrease oven temperature 15° to 25°F.</li> </ul>
Unevenly baked items	<ul> <li>Level the range.</li> <li>Bake in center of oven with 2 inches of space around each pan.</li> <li>Check to make sure batter is level in pan.</li> </ul>
Crust edge browns before pie is done	• Shield edge with foil.

### **DISPLAY MESSAGES**

PROBLEM	CAUSE
The display is showing "PF"	<ul> <li>There has been a power failure. Press OFF/CANCEL to clear the display, then reset the clock. (See page 12.)</li> </ul>
"F" followed by a number shows on the display	<ul> <li>Press OFF/CANCEL to clear the display. If an "F" code appears again, call for service. (See "If You Need Assistance or Service" on page 37.)</li> </ul>

If none of these items are causing your problem, see "Requesting Assistance or Service" on page 37. **36** 

# **REQUESTING ASSISTANCE OR SERVICE**

To avoid unnecessary service calls, please check the "Troubleshooting" section. It may save you the cost of a service call. If you still need help, follow the instructions below.

## **IF YOU NEED ASSISTANCE OR SERVICE**

#### **Call the Whirlpool Consumer Assistance**

L'A

Center toll free at 1-800-253-1301. Our consultants are available to assist you.

When calling:

Please know the purchase date, and the complete model and serial number of your appliance (see the "A Note to You" section). This information will help Whirlpool better respond to your request.

#### Our consultants provide assistance with:

- Features and specifications on our full line of appliances
- Installation information
- Use and maintenance procedures

- Accessory and repair parts sales
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.)
- Referrals to local dealers, service companies, and repair parts distributors

Whirlpool designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States.

To locate the Whirlpool designated service company in your area, you can also look in your telephone directory Yellow Pages.

## **IF YOU NEED REPLACEMENT PARTS**

If you need to order replacement parts, we recommend that you only use FSP® factory specified parts. FSP replacement parts will fit right and work right, because they are made to the same exacting specifications used to build every new WHIRLPOOL® appliance. To locate FSP replacement parts in your area, call our Consumer Assistance Center telephone number or your nearest Whirlpool designated service center.

## FOR FURTHER ASSISTANCE

If you need further assistance, you can write to Whirlpool with any questions or concerns at:

Whirlpool Brand Home Appliances Consumer Assistance Center c/o Correspondence Dept. 2000 North M-63 Benton Harbor, MI 49022-2692 Please include a daytime phone number in your correspondence.

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## WARRANTY WHIRLPOOL® GAS RANGE

LENGTH OF WARRANTY	WHIRLPOOL CORPORATION WILL PAY FOR	
FULL ONE-YEAR WARRANTY FROM DATE OF PURCHASE	FSP <sup>®</sup> replacement parts and repair labor to correct defects in materials or workmanship. Service must be provided by a Whirlpool designated service company.	
WHIRLPOOL CORPORATION	I WILL NOT PAY FOR	
A. Service calls to:		
1. Correct the installation of	f your range.	
2. Instruct you how to use	/our range.	
3. Replace house fuses or a	correct house wiring or plumbing.	
4. Replace owner-accessib	e light bulbs.	
B. Repairs when your range is	used in other than normal, single-family household use.	
C. Pickup and delivery. Your ra	ange is designed to be repaired in the home.	
D. Damage to your range cause approved by Whirlpool Corport approved by Whirleou	sed by accident, misuse, fire, flood, acts of God, or use of products not poration.	
E. Repairs to parts or systems	resulting from unauthorized modifications made to the appliance.	
F. Relacement parts or repair	labor costs for units operated outside the United States.	11/99

### WHIRLPOOL CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### Outside the 50 United States, this warranty does not apply. Contact your local Whirlpool dealer to determine if another warranty applies.

If you need service, first see the "Troubleshooting" section of this book. After checking "Troubleshooting," additional help can be found by checking the "Requesting Assistance or Service" section, or by calling the Whirlpool Consumer Assistance Center telephone number, **1-800-253-1301**, from anywhere in the U.S.A.

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