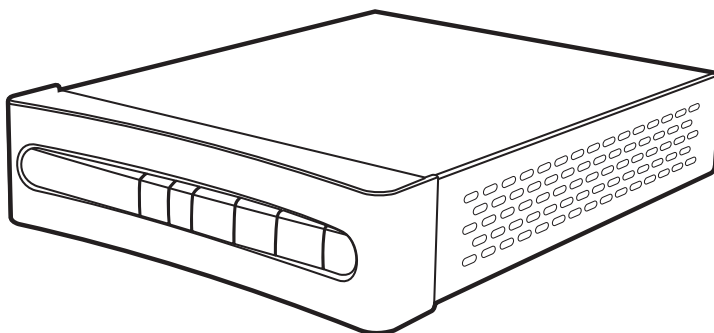




## **Digital to Analog Converter Box**



### **Instruction Manual**

---

#### **Need More Help?**

**DO NOT RETURN THIS PRODUCT TO THE STORE**

Please visit online help at

<http://www.1800customersupport.com>

---

## SAFETY PRECAUTIONS



The lightning flash with an arrowhead symbol, within the equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to cause an electric shock.



The exclamation point within the equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in this owner's manual.



### WARNING:

**TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.**

### WARNING:

**TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE. DO NOT PLACE OBJECTS FILLED WITH LIQUIDS ON OR NEAR THIS UNIT.**

## IMPORTANT SAFETY INSTRUCTIONS

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Do not block any of the ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding - type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. When the provided plug does not fit into your AC power outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with a cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as the power-supply cord or plug is damaged, liquid has spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



**Portable Cart  
Warning**

## ACCESSORIES

<input type="checkbox"/> AC Adapter .....	x 1
<input type="checkbox"/> Remote Control .....	x 1
<input type="checkbox"/> AAA Batteries (for Remote Control) .....	x 2
<input type="checkbox"/> RF Cable .....	x 1

## CONTENTS

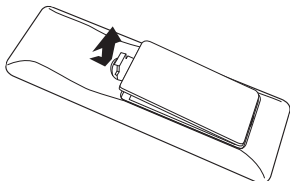
<b>Safety Precautions .....</b>	<b>2</b>	<b>On-Screen Menu-Option .....</b>	<b>13</b>
<b>Important Safety Instructions .....</b>	<b>2</b>	Clock .....	13
<b>Accessories .....</b>	<b>3</b>	Aspect Ratio .....	13
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## REMOTE CONTROL

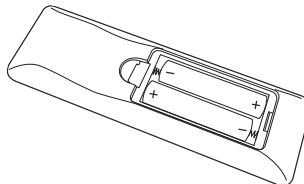
- Point the remote control at the REMOTE SENSOR located on the unit.
- When there is a strong ambient light source, the performance of the infrared REMOTE SENSOR may be degraded, causing unreliable operation.
- The recommended effective distance for remote operation is about 16 feet (5 meters).

### **To Install Batteries**

1. Open the battery door.



2. Insert two AAA batteries.



### **Battery Replacement**

When the batteries become weak, the operating distance of the remote control is greatly reduced and you will need to replace them.



**CAUTION:** Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.

#### **Notes:**

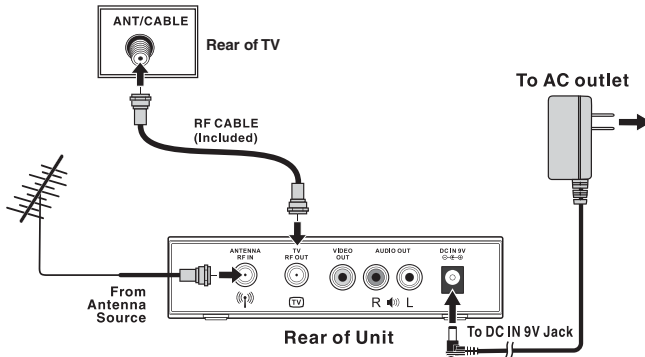
- If the remote control is not going to be used for a long time, remove the batteries to avoid corrosion damage caused by battery leakage.
- Do not mix old and new batteries. Do not mix ALKALINE, standard (CARBON-ZINC) or rechargeable (NICKEL-CADMIUM) batteries.
- Always remove batteries as soon as they become weak.
- Weak batteries can leak and severely damage the remote control.
- **WARNING:** Do not dispose of batteries in a fire. Batteries may explode or leak.

# QUICK START GUIDE

## STEP 1: CONNECTIONS

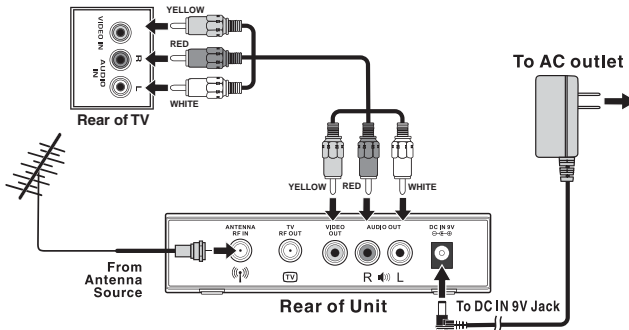
### Option One: Using the RF Cable to Connect a TV

1. Connect an antenna cable to the **RF IN** terminal on the rear of the unit.
2. Use the RF cable (included) to connect the unit and TV/Monitor.
3. Use the AC adapter (included) to connect a suitable wall outlet. The supplied 9V adapter operates on AC 120V ~ 60Hz.
4. Turn on your TV and follow the instructions included with it to select the **"TV"** function.



### Option Two: Using the AV Cable to Connect a TV

1. Connect an antenna cable to the **RF IN** terminal on the rear of the unit.
2. Use the AV Cable (not included) to connect the unit and TV/Monitor.
3. Use the AC adapter (included) to connect a suitable wall outlet. The supplied 9V adapter operates on AC 120V ~ 60Hz.
4. Turn on your TV and follow the instructions included with it to select the **"AV IN"** function.



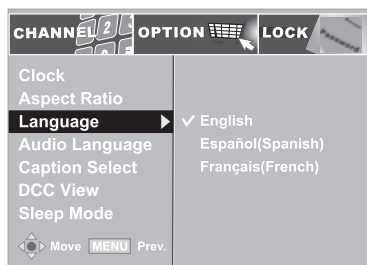
# QUICK START GUIDE

## STEP 2: TURNING ON THE UNIT

1. While the AC adapter is connected and the unit is on standby, power will be consumed and the power indicator is RED.
2. Press the **STANDBY/ON** button to turn on the unit. The power indicator is GREEN.

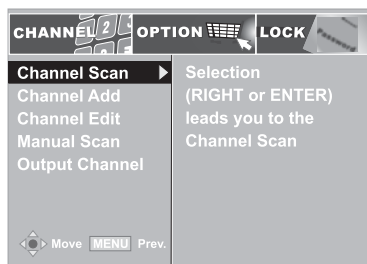
## STEP 3: SETTING THE OSD LANGUAGE

1. Press the **MENU** button on the remote control.
2. Use the **◀ / ▶** buttons to select the **OPTION** menu.
3. Use the **▼** button to select **Language** then press the **ENTER** button or the **▶** button.
4. Use the **▲ / ▼** buttons to select English / Español (Spanish) / Français (French).
5. Press the **EXIT** button on the remote control to exit menu.



## STEP 4: SEARCHING FOR CHANNELS AUTOMATICALLY

1. Press the **MENU** button on the remote control.
2. Use the **◀ / ▶** buttons to select the **CHANNEL** menu.
3. Use the **▼** button to select **Channel Scan** and press the **ENTER** button or the **▶** button to start scanning.



## STEP 5: VIEWING THE TV CHANNEL

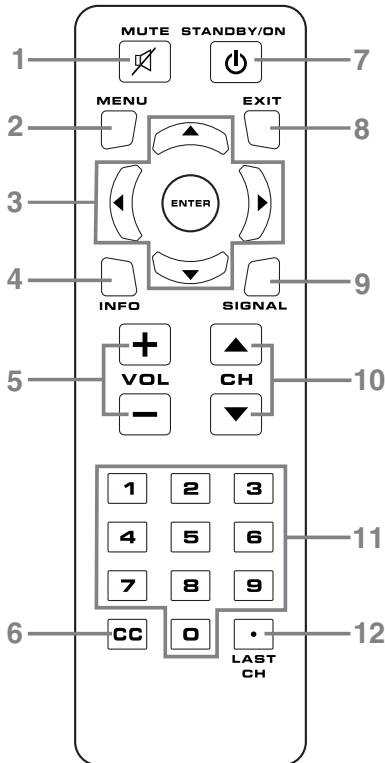
Press the **CH-/CH+** buttons to select a channel, or press the number button on the remote to select the channel you want to watch.

- For channels 1 to 9, enter a one-digit channel number.
- For channels 10 to 69, enter the two-digit channel number.

**Please read the Instruction Manual for further details on using the Converter Box.**

# CONTROL REFERENCE GUIDE

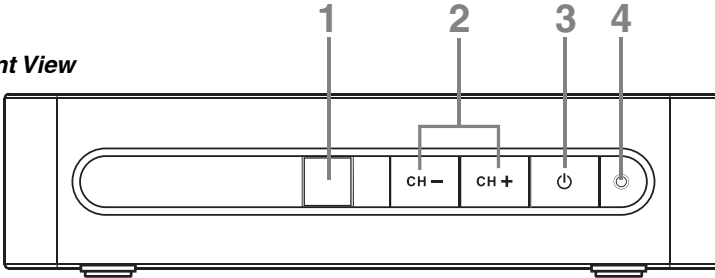
## Remote Control



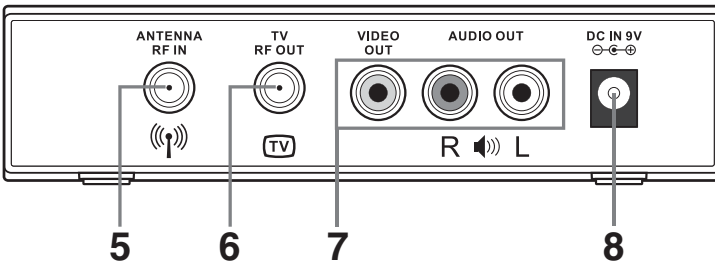
- 1) **MUTE Button**  
Press to turn off the sound.
- 2) **MENU Button**  
Press to display the on-screen menu or switch back to the previous menu screen.
- 3) **CURSOR (▲, ▼, ◀, ▶) Buttons**  
Use to highlight selections on a menu screen and adjust certain settings.  
**ENTER Button**  
Confirm selection on a menu screen.
- 4) **INFO Button**  
Press to display information on the current channel.
- 5) **VOL + / VOL - Button**  
Press to increase/decrease the volume.
- 6) **CC Button**  
Press to change the Closed Caption appearance. This function only works on programs broadcasted with captions.
- 7) **STANDBY/ON Button**  
Press to turn ON the unit or put it in STANDBY (OFF) mode.
- 8) **EXIT Button**  
Press to exit from the on-screen menu or a pop-up display.
- 9) **SIGNAL Button**  
Press to display TV signal quality.
- 10) **CH ▲ / CH ▼ Buttons**  
Press to select the channel upward or downward.
- 11) **NUMERIC Buttons**  
Press to enter numbers or go directly to a specific channel.
- 12) **LAST CH**  
Press to switch repeatedly between the last two channels displayed.  
• **[dot] Button**  
Press to enter digital sub-channels with the numeric buttons (i.e. 11.3 or 12.7).

# CONTROL REFERENCE GUIDE

**Front View**



**Back View**



- |   |  |
|---|--|
| <p><b>1) Remote Sensor</b><br/>Receives infrared signals from the remote control.</p> <p><b>2) CH-/CH+ Buttons</b><br/>Press to select the channel upward or downward.</p> <p><b>3) ⏻ Button</b><br/>Turns the power on or restores the unit to the standby mode.</p> <p><b>4) STANDBY/ON Indicator</b><br/>Green: power on<br/>Red: standby mode</p> | <p><b>5) ANTENNA RF IN Terminal</b><br/>Connect the AIR antenna.</p> <p><b>6) TV RF OUT Terminal</b><br/>Use to connect your TV using a coaxial cable. Analog RF signals output from the TV RF OUT terminal.</p> <p><b>7) AUDIO OUT / VIDEO OUT Jacks</b><br/>Outputs audio/video signals to a connected TV.</p> <p><b>8) DC IN 9V Jack</b><br/>Connect the supplied AC adapter.</p> |
|---|--|



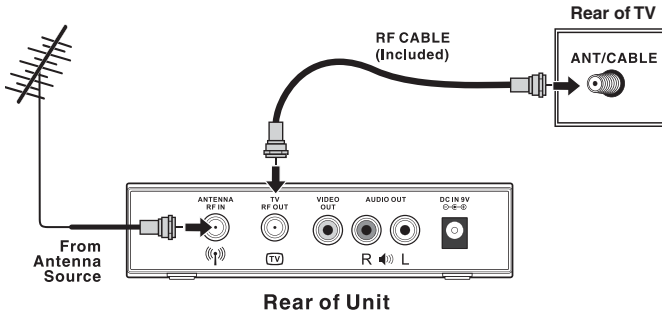
# CONNECTIONS

## Connecting a TV (Using the RF Cable)

1. Connect an antenna cable to the **RF IN** terminal on the rear of the unit.
2. Use the RF cable (included) to connect the unit and TV/Monitor as shown.

**Note:**

Make sure to turn on your TV and follow the instructions included with it to select the “**TV**” function.

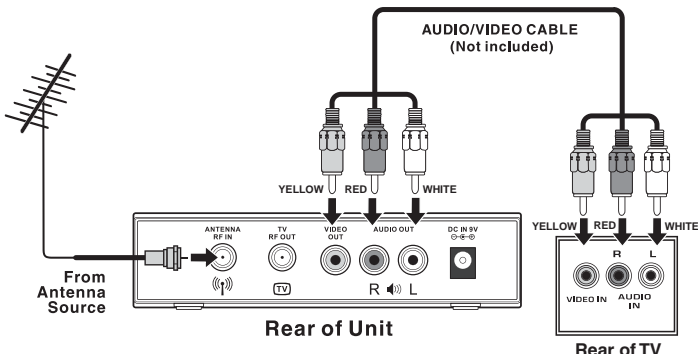


## Connecting a TV (Using the AV Cable)

1. Connect an antenna cable to the **RF IN** terminal on the rear of the unit.
2. Use the AV Cable (not included) to connect the unit and TV/Monitor as shown.

**Note:**

Make sure to turn on your TV and follow the instructions included with it to select the “**AV IN**” function.

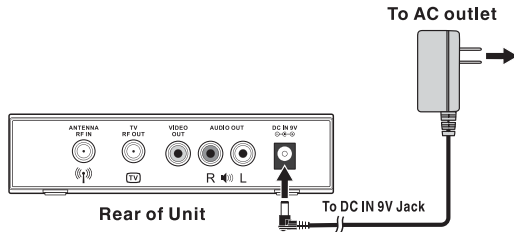


## POWER SUPPLY

### Using the AC Adapter

The supplied 9V adapter operates on AC 120V ~ 60Hz.

While the AC adapter is connected and the unit is on standby, power will be consumed and the power indicator is RED.




#### Cautions:

- The AC adapter included with this unit is for its use only. Do not use it with other equipment.
- When the unit is not going to be used for a long period of time, disconnect the AC adapter from the AC power outlet.
- When the AC adapter is plugged in, the apparatus is not completely disconnected from the main power supply, even when the power is turned off.

### Turning on the Unit

Press the **STANDBY/ON** button to turn on the unit. The power indicator is GREEN.

### Dolby Digital

Manufactured under license from Dolby Laboratories.  
'Dolby' and the double-D  symbol are trademarks of Dolby Laboratories.



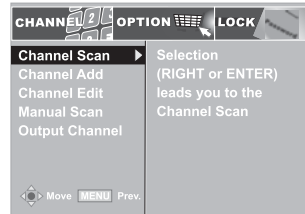
# BASIC OPERATION

## Searching for Channels Automatically

1. Press the **MENU** button on the remote control.
2. Use the **◀/▶** buttons to select the **CHANNEL** menu.
3. Use the **▼** button to select **Channel Scan** and press the **ENTER** button or the **▶** button to start scanning.

### Notes:

- The unit **MUST** be connected to an antenna in order to receive digital TV signals.
- If you wish to stop scanning in the middle of the scanning process, press the **ENTER** button.



## Viewing the TV Channel

Viewing a television station after searching for channels.

Press the **CH ▲ / CH ▼** buttons to select a channel, or press the number button on the remote to select the channel you want to watch.

- For channels 1 to 9, enter a one-digit channel number.
- For channels 10 to 69, enter the two-digit channel number.

## Adjusting the Volume

You can control the volume using the buttons on the remote control.

### VOL-/VOL+ Buttons

Use these buttons to increase or decrease the volume.

### MUTE Button

This button is used to mute the sound of the unit. No audio will be heard once this button is pressed.

To cancel the mute action, press the **MUTE** button again.

## Viewing the Information

You can view information for the current TV program by pressing the **INFO** button on the remote control.

### The INFO shows:

- The major channel number and the minor channel number if you are viewing a digital channel
- Current time and date
- Program title and other information if available
- The current program's rating
- Broadcast format of current program
- Multilingual
- Caption

### To hide INFO:

Press the **INFO** button again or press the **EXIT** button.

## Viewing Signal

To view the signal quality, press the **SIGNAL** button on the remote control. A beep sound will be heard.

# ON-SCREEN MENU - CHANNEL

Use the menu configuration to set detailed options for each function. Press the **MENU** button on the remote control to open the menu screen.

- To return to the previous menu press the **MENU** button on the remote control.
- To exit the menu screen press the **EXIT** button on the remote control.

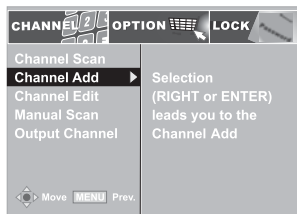
## Channel Scan

See “**Searching for Channels Automatically**” for details.

### Channel Add

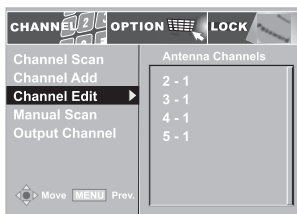
1. Press the **MENU** button on the remote control.
2. Use the ◀/▶ buttons to select the **CHANNEL** menu.
3. Use the ▼ button to select **Channel Add** then press the **ENTER** button or the ▶ button.

**Note:** Valid channels which are already stored before you use Channel Add will be skipped during the channel scan process.



### Channel Edit

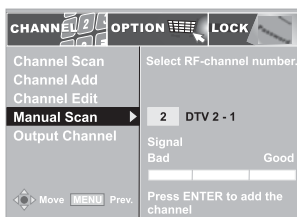
1. Press the **MENU** button on the remote control.
2. Use the ◀/▶ buttons to select the **CHANNEL** menu.
3. Use the ▼ button to select **Channel Edit** then press the **ENTER** button or the ▶ button.
4. Use the ▲/▼ buttons to select the channel number then press the **ENTER** button.



### Manual Scan

In the case of Terrestrial TV with an indoor/outdoor antenna, Channel Scan may not find all the channels because a certain channel can be detected or not according to the antenna direction. You can scan a channel by putting in a physical channel number manually.

1. Press the **MENU** button on the remote control.
2. Use the ◀/▶ buttons to select the **CHANNEL** menu.
3. Use the ▼ button to select **Manual Scan** then press the **ENTER** button or the ▶ button.
4. Use the ▲/▼ buttons to select the channel number then press the **ENTER** button.

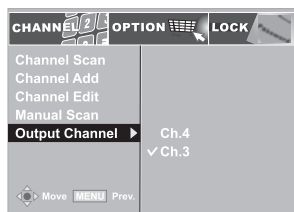


## ON-SCREEN MENU - CHANNEL

### Output Channel

You can select NTSC RF output channel.

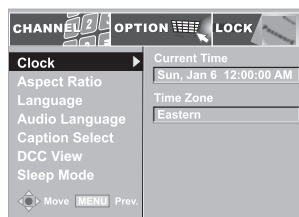
1. Press the **MENU** button on the remote control.
2. Use the ◀/▶ buttons to select the **CHANNEL** menu.
3. Use the ▼ button to select **Output Channel** then press the **ENTER** button or the ▶ button.
4. Use the ▲/▼ buttons to select the channel number.



## ON-SCREEN MENU - OPTION

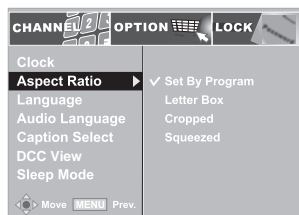
### Clock

1. Press the **MENU** button on the remote control.
2. Use the ◀/▶ buttons to select the **OPTION** menu.
3. Use the ▼ button to select **Clock** then press the **ENTER** button or the ▶ button.
4. Press the ◀/▶ buttons to select the Time Zone (Eastern/Central/Mountain/Pacific/Alaska/Hawaii/New F.land/Atlantic).



### Aspect Ratio

1. Press the **MENU** button on the remote control.
2. Use the ◀/▶ buttons to select the **OPTION** menu.
3. Use the ▼ button to select **Aspect Ratio** then press the **ENTER** button or the ▶ button.
4. Use the ▲/▼ buttons to select the options (Set By Program/Letter Box/Cropped/Squeezed).



**Set By Program:** Displays all programs based on the aspect ratio of the program.

**Letter Box:** Displays all programs in 16:9 aspect ratio.

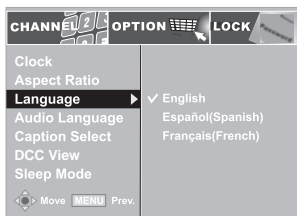
**Cropped:** No change on the ratio, but the picture is cropped.

**Squeezed:** All programs are displayed to fit on the screen.

# ON-SCREEN MENU - OPTION

## Language

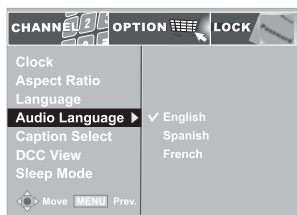
1. Press the **MENU** button on the remote control.
2. Use the ◀/▶ buttons to select the **OPTION** menu.
3. Use the ▼ button to select **Language** then press the **ENTER** button or the ▶ button.
4. Use the ▲/▼ buttons to select English / Español (Spanish) / Français (French).



## Audio Language

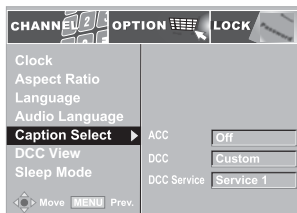
When you change the channel on Digital TV, you can listen to the audio in a certain language by selecting one of the audio signals transmitted with video signals. If there is no selected audio language, the first audio signal transmitted by the TV broadcaster is selected automatically.

1. Press the **MENU** button on the remote control.
2. Use the ◀/▶ buttons to select the **OPTION** menu.
3. Use the ▼ button to select **Audio Language** then press the **ENTER** button or the ▶ button.
4. Use the ▲/▼ buttons to select the audio language (English / Spanish / French).



## Caption Select

1. Press the **MENU** button on the remote control.
2. Use the ◀/▶ buttons to select the **OPTION** menu.
3. Use the ▼ button to select **Caption Select** then press the **ENTER** button or the ▶ button.
4. Use the ▲/▼ buttons to select the options (ACC/DCC/DCC Service).
5. Use the ◀/▶ buttons to make adjustments.



**Standard:** Use the default digital caption style from broadcaster.

**Custom:** Activate the DCC View item and set your desired font settings.

Notes:

- If DCC is set to Custom, DCC View is activated.
- Caption is essential for a hearing-impaired person.
- If both ACC and DCC are on service and both settings are ON, DCC is displayed.
- ACC is available only when DCC is OFF.

## ON-SCREEN MENU - OPTION

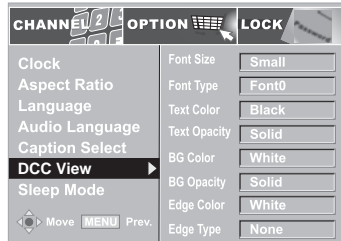
### DCC View

Use this to set the character font. Only DCC is set to Custom, DCC View is activated.

1. Press the **MENU** button on the remote control.
2. Use the **◀/▶** buttons to select the **OPTION** menu.
3. Use the **▼** button to select **DCC View** then press the **ENTER** button or the **▶** button.
4. Use the **▲/▼** buttons to select the options, then use the **◀/▶** buttons to make adjustments.

Notes:

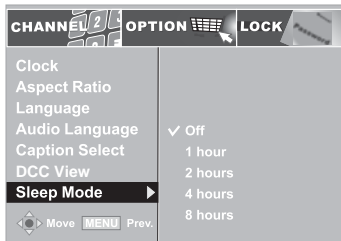
- To activate DCC View, DCC on Caption Select should be set to 'Custom'.



### Sleep Mode

Power Mode is the function to automatically switch from **ON** to **Sleep Mode** after a period of time without user input.

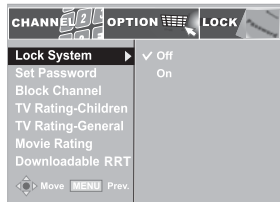
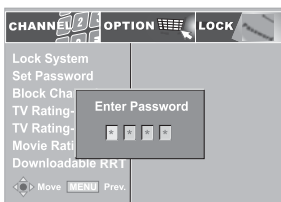
1. Press the **MENU** button on the remote control.
2. Use the **◀/▶** buttons to select the **OPTION** menu.
3. Use the **▼** button to select **Sleep Mode** then press the **ENTER** button or the **▶** button.
4. Use the **▲/▼** buttons to select the options (Off / 1 hour / 2 hours / 4 hours / 8 hours).



## ON-SCREEN MENU - LOCK

### Lock System

1. Press the **MENU** button on the remote control.
2. Use the **◀/▶** buttons to select the **LOCK** menu.
3. Use the **▼** button to position the cursor on the input field and enter password. If you have not specified the password, input the factory-default code, "0000".
4. Use the **▲/▼** buttons to select On/Off then press the **ENTER** button.



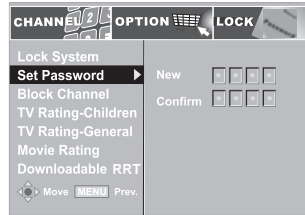
# ON-SCREEN MENU - LOCK

## Set Password

1. Press the **MENU** button on the remote control.
2. Use the **◀/▶** buttons to select the **LOCK** menu.
3. Use the **▲/▼** buttons to select **Set Password** then press the **ENTER** button or the **▶** button.
4. Enter values (4 digit) for new password and again to confirm password.

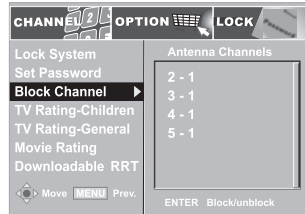
### Notes:

- Remember your password if you have changed it.
- If you forget the password, enter "8888" to unlock parental control.



## Block Channel

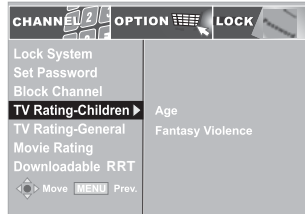
1. Press the **MENU** button on the remote control.
2. Use the **◀/▶** buttons to select the **LOCK** menu.
3. Use the **▲/▼** buttons to select **Block Channel** then press the **ENTER** button or the **▶** button.
4. Use the **▲/▼** buttons to select Antenna Channel then press the **ENTER** button.



## TV Rating-Children

TV Rating-Children is for classifying the age level of TV programs for children.

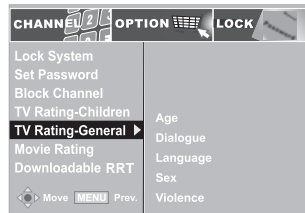
1. Press the **MENU** button on the remote control.
  2. Use the **◀/▶** buttons to select the **LOCK** menu.
  3. Use the **▲/▼** buttons to select **TV Rating-Children** then press the **ENTER** button or the **▶** button.
  4. Use the **▲/▼** buttons to select **Age** or **Fantasy Violence** then press the **ENTER** button or the **▶** button.
  5. Use the **▲/▼** buttons to block/unblock rating. If Blocking is set to ON, a lock icon is indicated.
- Age restriction has higher priority than the others (Fantasy Violence).



## TV Rating-General

TV Rating-General is for classifying the age level of TV programs by the general criterion.

1. Press the **MENU** button on the remote control.
  2. Use the **◀/▶** buttons to select the **LOCK** menu.
  3. Use the **▲/▼** buttons to select **TV Rating-General** then press the **ENTER** button or the **▶** button.
  4. Use the **▲/▼** buttons to select the options (**Age / Dialogue / Language / Sex / Violence**) then press the **ENTER** button or the **▶** button.
  5. Use the **▲/▼** buttons to block/unblock rating. If Blocking is set to ON, a lock icon is indicated.
- Age restriction has higher priority than the others.





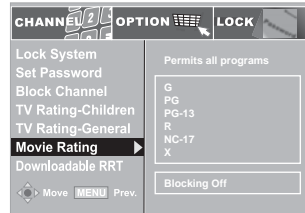
# ON-SCREEN MENU - LOCK

The lock levels are equivalent to the following ratings.

<b>TV-Y:</b> All children.	<b>TV-PG:</b> Parental guidance suggested.
<b>TV-Y7:</b> Children 7 years and older.	<b>TV-14:</b> Parents strongly cautioned.
<b>TV-G:</b> General Audience.	<b>TV-MA:</b> Mature audience only.

## Movie Rating

1. Press the **MENU** button on the remote control.
2. Use the ◀/▶ buttons to select the **LOCK** menu.
3. Use the ▲/▼ buttons to select **Movie Rating** then press the **ENTER** button or the ▶ button.
4. Use the ▲/▼ buttons to select the rating then press the **ENTER** button to confirm.

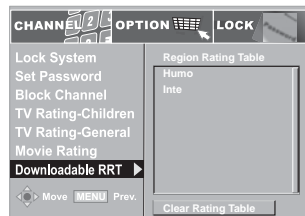


The lock levels are equivalent to the following ratings.

<b>G :</b> GENERAL AUDIENCES, Suitable for all ages.	<b>R :</b> RESTRICTED, Under 17 requires accompanying parent or adult guardian for viewing in movie theaters.
<b>PG :</b> PARENTAL GUIDANCE SUGGESTED - Some material may not be suitable for children.	<b>NC-17 :</b> No one 17 or under admitted in movie theaters.
<b>PG-13 :</b> PARENTS STRONGLY CAUTIONED - Some material may be inappropriate for children under 13.	<b>X :</b> Adults Only.

## Downloadable RRT

1. Press the **MENU** button on the remote control.
2. Use the ◀/▶ buttons to select the **LOCK** menu.
3. Use the ▲/▼ buttons to select **Downloadable RRT** then press the **ENTER** button or the ▶ button.
4. Use the ▲/▼ buttons to select the Region Rating Tables or Clear Rating Table then press the **ENTER** button or the ▶ button.
5. Use the ▲/▼ buttons to select the rating then press the **ENTER** button to confirm.



### Notes:

- Region Rating Table (RRT) options are different according to the current program.
- Select Clear Rating Table to reset the RRT options.

# MAINTENANCE

## ***Cleaning the Unit***

- Be sure to turn the unit off and disconnect the AC adapter before maintaining the unit.
- Wipe the unit with a dry soft cloth. If the surfaces are extremely dirty, wipe clean with a cloth that has been dipped in a weak soap-and-water solution and wrung out thoroughly. Wipe with a dry cloth.
- Never use alcohol, benzine, thinner, cleaning fluid or other chemicals. Do NOT use compressed air to remove dust.

# TROUBLESHOOTING GUIDE

<b>SYMPTOM</b>	<b>CAUSE (AND REMEDY)</b>
No power.	<ul style="list-style-type: none"><li>• Ensure the AC adapter is connected.</li><li>• The unit is not turned on.</li></ul>
Intermittent signal, or no signal at all	<ul style="list-style-type: none"><li>• Try to tune to another channel.</li><li>• Make sure the antennal connected.</li><li>• Rotate the antenna for a stronger signal.</li></ul>
Poor sound quality, or no sound	<ul style="list-style-type: none"><li>• Make sure you have connected your audio system correctly.</li><li>• Try to tune to another channel. Sometimes broadcasters have problems with DTV audio encoding.</li><li>• Make sure the MUTE function on your TV is not set.</li></ul>
Remote control doesn't work correctly	<ul style="list-style-type: none"><li>• Remove any obstacles between the remote and the unit.</li><li>• Use the remote near the unit.</li><li>• Point the remote at the remote sensor on the unit.</li><li>• Replace the batteries in the remote.</li></ul>

**Specifications and external appearance are subject to change without notice.**

# LIMITED WARRANTY

VENTURER ELECTRONICS ("VENTURER") makes the following limited warranty. This limited warranty extends to the original consumer purchaser and is limited to non-commercial use of the product.

## Ninety (90) Day Parts & Labor Warranty

VENTURER products purchased in the United States are warranted to be free from defects in materials or workmanship for a period of ninety (90) days from the date of their original retail purchase. If the unit fails to conform to this warranty, we will service the product using new or refurbished parts and products, at VENTURER's sole discretion.

During a period of ninety (90) days from the effective warranty date, VENTURER will provide, when needed, service labor to repair a manufacturing defect at its designated Service Center. To obtain warranty service in the United States, you must first call our **Customer Support Center at (800) 252-6123, during the hours listed in the box below.** The determination of service will be made by VENTURER Customer Support. **PLEASE DO NOT RETURN YOUR UNIT TO VENTURER WITHOUT PRIOR AUTHORIZATION.** New or remanufactured replacements for defective parts or products will be used for repairs by VENTURER at its designated Service Center for ninety (90) days from the effective warranty date. Such replacement parts or products are warranted for an additional ninety (90) days from the date of repair or replacement. The Customer will be required to ship the unit to the Service Center indicated at the time Customer Support is contacted to make the necessary repairs. The customer is responsible for all transportation charges to the service facility.

## Packaging and Shipping Instruction

When you send the product to the VENTURER service facility you must use the original carton box and packing material or an equivalent as designated by VENTURER.

## LIMITED WARRANTY

### YOUR RESPONSIBILITY

- (1) You must retain the original sale receipt to provide proof of purchase.
- (2) These warranties are effective only if the product is purchased and operated in the U.S.A. or Canada.
- (3) Warranties extend only to defects in material or workmanship, and do not extend to any product or parts which have been lost or discarded, or damage to product or parts caused by misuse, accident, improper operation or maintenance, or use in violation of instructions provided with the product, or to product which has been altered or modified without authorization of VENTURER, or to products or parts thereof which have had the serial number removed or changed.

In the event your product requires repair after the limited warranty period has expired, please contact our Customer Support Center at **1-800-252-6123** or **www.1800customersupport.com**.  
**Hours: Monday–Thursday: 9–7, Friday: 9–5, Saturday: 9–12 EST.**

### Important:

You are responsible for any transportation, shipping or insurance relative to the return of product to our Product Returns Center.

All warranties implied by state law, including the implied warranties of merchantability and fitness for a particular purpose, are expressly limited to the duration of the limited warranties set forth above. With the exception of any warranties implied by state law as hereby limited, the foregoing warranty is exclusive and in lieu of all other warranties, guarantees, agreements and similar obligations of manufacturer or seller with respect to the repair or replacement of any parts. In no event shall VENTURER be liable for consequential or incidental damages.

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Model no. .... Product name .....

Type of set .....

Serial no. .... Invoice no. ....

Date purchased ..... Dealer name .....

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