



ZDC 37100 W

Thank you for selecting our appliance

We wish you lots of enjoyment with your new appliance and we hope that you will consider our brand again when purchasing household appliances.

Please read this user manual carefully and keep it throughout the product life cycle as a reference document. The user manual should be passed on to any future owner of the appliance.

The symbols you will see on some paragraphs of this booklet have the following meaning:



The warning triangle emphasize information that is particularly important for your safety or correct functioning of the appliance.



The information marked with this symbol provides additional instructions and practical tips on the use of the appliance.



Tips and information about economical and ecological use of the machine are marked with this symbol.

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▲ Important safety information

In the interest of your safety and to ensure the correct use, before installing and first using the appliance, read this user manual carefully, including its hints and warnings. To avoid unnecessary mistakes and accidents, it is important to ensure that all people using the appliance are thoroughly familiar with its operation and safety features. Save these instructions and make sure that they remain with the appliance if it is moved or sold, so that everyone using it through its life will be properly informed on appliance use and safety.

General safety

- It is dangerous to alter the specifications or attempt to modify this product in any way.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Make sure that small pets do not climb into the drum. To avoid this, please check into the drum before using.
- Any objects such as coins, safety pins, nails, screws, stones or any other hard, sharp material can cause extensive damage and must not be placed into the machine.
- In order to avoid danger of fires caused by excessive drying, do not use appliance to dry the following items: Cushions, quilts and the like (these items accumulate heat).
- Items such as foam rubber (latex foam), shower caps, waterproof textiles, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the tumble dryer.
- Always unplug the appliance after use, clean and maintenance.
- Under no circumstances should you attempt to repair the machine yourself. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local

Service Centre. Always insist on genuine spare parts.

- Items that have been soiled with substances such as cooking oil acetone, petrol, kerosene, spot removers, turpentine, waxes and wax removers should be washed in hot water with an extra amount of detergent before being dried in the tumble dryer.
- Danger of explosion: Never tumble dry items that have been in contact with inflammable solvents (petrol, methylated spirits, dry cleaning fluid and the like). As these substance are volatile, they could cause an explosion. Only tumble dry items washed with water.
- **Risk of fire**: items that have been spotted or soaked with vegetable or cooking oil constitute a fire hazard and should not be placed in the tumble dryer.
- If you have washed your laundry with stain remover you must execute an extra rinse cycle before loading your tumble dryer.
- Please make sure that no gas lighters or matches have accidentally been left in pockets of garments to be loaded into appliance

WARNING!

Never stop a tumble dry before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.

RISK OF FIRE!

Installation

- This appliance is heavy. Care should be taken when moving it.
- When unpackaging the appliance, check that it is not damaged. If in doubt, do not use it and contact the Service Centre.
- All packing must be removed before use. Serious damage can occur to the product and to property if this is not adhered to. See relevant section in the user manual.
- The final part of a tumble dryer cycle occurs without heat (cool down cycle) to ensure that the items are left at a temperature that ensures that items will not be damaged.
- Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.
- Care must be taken to ensure that the appliance does not stand on the electrical supply cable.
- If the machine is situated on a carpeted floor, please adjust the feet in order to allow air to circulate freely.
- After having installed the appliance, check that it is not pressing or standing on its electrical supply cable.
- If the tumble dryer is placed on top of a washing machine, it is compulsory to use the stacking kit (optional accessory).

Use

- This appliance is designed for domestic use. It must not be used for purposes other than those for which it was designed.
- Only wash fabrics which are designed to be machine dried. Follow the instructions on each garment label.
- Do not dry unwashed items in the tumble dryer.

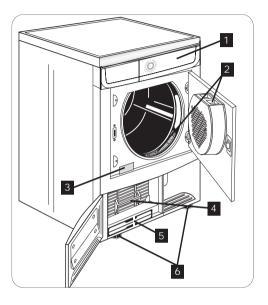
- Do not overload the appliance. See the relevant section in the user manual.
- Clothes which are dripping wet should not be placed in the dryer.
- Garments which have been in contact with volatile petroleum products should not be machine dried. If volatile cleaning fluids are used, care should be taken to ensure that the fluid is removed from the garment before placing in the machine.
- Never pull the power supply cable to remove the plug from the socket; always take hold of the plug itself.
- Never use the tumble dryer if the power supply cable, the control panel, the working surface or the base are damaged so that the inside of the tumble dryer is accessible.
- Fabric softeners, or similar products should be used as specified by the fabric softener instructions.

Child safety

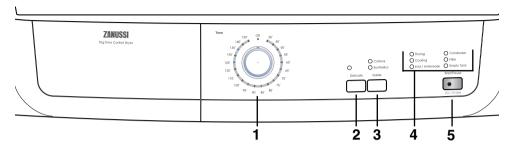
- This machine is not intended for use by young children or infirm persons without supervision.
- Children should be supervised to ensure that they do not play with the appliance.
- The packaging components (e.g. plastic film, polystyrene) can be dangerous to children - danger of suffocation! Keep them out of children's reach.
- Keep all detergents in a safe place out of children's reach.
- Make sure that children or pets do not climb into the drum.

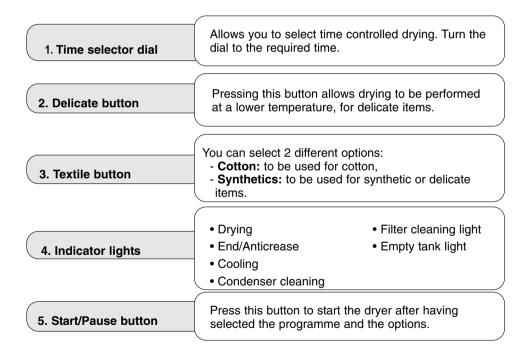
Description of the appliance

- 1 Control panel
- 2 Fluff filters
- 3 Rating Plate
- 4 Condenser Unit
- 5 Water reservoir
- 6 Adjustable feet



The control panel





Drying programmes

Programme	Max load kg	Type of laundry	Options	Description of programme
e	7	Cotton	Textile • Synthetics • Cotton Delicate	If the TIME programme has been selected, programme duration time of 15 minutes up to 150 minutes can be set by
Time	3	Synthetics		intervals of 5 minutes or 10 minutes. Drying thick or multi- layered textiles, e.g. terry towelling items.

Before the first use

Ensure that the electrical connections comply with the installation instructions.

- · Remove the polystyrene block and any material from the drum.
- Before using your tumble dryer for the first time, we recommend that you place a few damp cloths inside the appliance and dry for 30 minutes.

There may be dust inside a brand new tumble dryer.

Drying hints

Before loading the laundry Never tumble dry the following: Particularly delicate items such as net curtains, woollen, silk, fabrics with metal trim, nylon tights, bulky materials such as anoraks, blankets, eiderdowns, sleeping bags, feather quilts and any items containing rubber foam or materials similar to rubber foam.

- Always follow the instructions on garment labels:

may be tumble dried

normal drying (high temperature)

delicate drying (low temperature)



do not tumble dry

- Close pillowcases and covers with fasteners to prevent small laundry items getting tangled inside them. Close press studs, zips and hooks and tie belts and apron strings.
- Sort laundry according to type and degree on drying required.
- Do not over-dry laundry, this avoids creasing and saves energy.
- Avoid drying dark clothes with light

coloured fluffy items such as towels as they could attract the fluff.

- The laundry must be thoroughly spun before tumble drying.
- Easy-care items, too, e.g. shirts, should be briefly pre-spun before drying (depending on crease resistance approx. 30 seconds or using the special brief spin programme on your washing machine).
- Knitted textiles (knitted underwear) may shrink a little during drying. Please do not overdry items of this type. It is advisable to allow for shrinkage when choosing the size of new purchases.
- You can also put starched items into your dryer. However, to achieve the desired starched effect, choose the programme "iron dry". To remove any starch residues, wipe out the internal drum after drying with a moist cloth and then rub it dry.
- To avoid a static charge when drying is completed, use either a fabric softener when you are washing the laundry or a fabric conditioner specifically for tumble dryers.
- Remove the laundry when the dryer

has finished drying.

• If individual items are still damp after drying, set a brief post-drying time, but at least 30 minutes. This will be necessary particularly for multilayered items (e.g. collars, pockets, etc.).

Make sure that no metal objects are left in the laundry (e.g. hair clips, safety pins, pins).

Button up pillowcases, close zip fasteners, hooks and poppers. Tie any belts or long tapes.

To avoid laundry becoming tangled: close zips, button up duvet covers and tie loose ties or ribbons (e.g. of aprons). Turn items with double-layered fabrics inside out (e.g. with cotton lined anoraks, the cotton layer should be outermost). These fabrics will then dry better.

Maximum loads

Recommended loads are indicated in the programme charts.

General rules:

Cotton, linen: drum full but not too tightly packed;

Synthetics: drum no more than half full;

Delicate fabrics and woollens:

drum no more than one third full.

Try to load to the maximum capacity of the machine as small loads are uneconomical.

Laundry weights

The following weights are indicative:

bathrobe	1200 g
napkin	100 g
quilt cover	700 g
sheet	500 g
pillow case	200 g
tablecloth	250 g
towelling towel	200 g
tea cloth	100 g
night dress	200 g
ladies' briefs	100 g
man's work shirt	600 g
man's shirt	200 g
man's pyjamas	500 g
blouse	100 g
men's underpants	100 g

Operating sequence

1. Load The Laundry

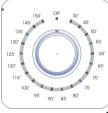
Connect the appliance. Open the door (see picture).



Place the laundry in the drum, one item at a time, shaking them out as much as possible. Close the door. Please check the laundry does not get caught between the door and filter.

2. Select The Required Time.

Turn the programme selector dial to



the required programme. The light Start/Pause starts to flash.

Turn the dial to the required time. The lights Drying,

and End come on.

At the end of the programme the selector dial must be turned to position **Off**, to switch the machine off.

Attention!

If you turn the programme selector dial to another programme when the machine is working, the lights of the programme progress display start to flash. The machine will not perform the new selected programme.

3. Programme Option Buttons

Depending on the programme, different functions can be combined. These must be selected after choosing the desired programme and before depressing the Start/Pause button. When these buttons are pressed, the corresponding pilot lights come on. When they are pressed again, the pilot lights go out.

Delicate Button



Pressing this button allows drying to be performed at a lower temperature, for delicate items.

The corresponding pilot light comes on.

Delicate is only suitable for use with loads of up to 3kg!

When the programme has finished the pilot lights End is on.

Textile Button



Press the Textile button repeatedly, to select the desired option. The relevant light will light up. You can select 2 different options:

Cotton: to be used for cotton, .

Synthetics to be used for synthetic or delicate items.

When the programme has finished the pilot lights End /Anticrease is on.

Start/Pause Button



Press this button to start the dryer after having selected the programme and the options. The relevant light will stop flashing. If the pro-

gramme selector dial is turned to another position, when the machine is running, the buzzer will sound and the programme phase indicator lights will flash. The drum turns alternately in both directions during drying. All drying programmes end with a 10 minute cooling phase . You may remove the laundry after this phase. If the door of the appliance or the small door at the bottom is opened while the programme is running, this button must be pressed again after closing the door in order to restart the programme from the point at which it was interrupted. This button must be depressed also after a power failure and after having reinserted the water reservoir, if it has been emptied in the middle of a programme after lighting up of light "Empty Tank".

In both cases the light of the "Start/Pause" button flashes to remind you that the start button needs to be pressed again.

4. Indicator lights

These lights indicate the following functions:

- Drying light this light indicates that the appliance is in the drying phase.
- Cooling light this light indicates that the appliance is in the cooling phase.

- End / Anticrease light this light is on at the end of the cooling phase, during the anti-creasing phase and at the end of the programme.
- Empty Tank light this light indicates that the appliance is in the drying phase. This light comes on at the end of the programme to remind you that the water reservoir must be emptied out. If this light illuminates during a programme this means that the water reservoir is full. The buzzer sounds, the programme stops, the light of the Start/Pause button flashes. This light comes on also when the water reservoir is not inserted correctly.
- Filter this light illuminates at the end of the programme to remind you that the filters must be cleaned.
- Condenser- It comes on every 80 cycles to remind you that the condenser must be cleaned.

Cancelling a programme

Turn the selector dial to "Off" to cancel a programme which is running. You can now select a new programme.

At the end of the programme

If the laundry is not removed at the end of the cycle, the dryer performs an anticreasing phase (duration: 30 minutes maximum).

If you do not remove the laundry, the dryer will stop automatically at the end of the anti-creasing phase. Lights "End/Anticrease", and "Empty Tank" remain lit and the buzzer sounds for 2 minutes.

Turn the programme selector dial to "Off" to switch the machine off. Remove the laundry from the drum and carefully check that the drum is empty. If you do not intend to carry out another wash, close the water tap. Leave the door open to prevent the formation of mildew and unpleasant smells.

After each use

•Clean the filters (see page 13). •Empty the water reservoir (see page 15).

Care and cleaning

▲ Important!

You must DISCONNECT the appliance from the electricity supply, before you can carry out any cleaning or maintenance work.

External cleaning

Use only soap and water and then dry thoroughly.

Important: do not use methylated spirit, diluents or similar products..

Cleaning the door

Clean periodically the interior part of the door to remove any fluff from the seals around the filter. Accurate cleaning ensures correct drying.



Cleaning the filters

Your dryer will only function well if the filters are clean.

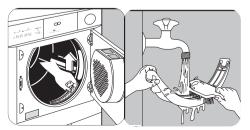
The filters collect all the fluff which accumulates during drying and they must therefore be cleaned **at the end of each programme**, before removing the laundry, with a damp cloth. The light "Filter" is on to remind you this operation.



The filter in the inner door must be removed for cleaning.



Do not be alarmed by the amount of fluff. It is not due to excessive wear caused by the dryer. All fabric loses fluff when drying but it goes un-noticed in the air. In a tumble dryer it simply collects in the filter. After a while, a whitish patina due to detergent residue on laundry forms on the filters. When this occurs, clean the filters with warm water using a brush. Remove the filter in the door opening as per picture (it can be positioned with the tooth facing to the left or to the right).



▲ Important!

Do not use the appliance without filters.

Cleaning the condenser unit

Clean the condenser when light "Condenser" comes on.

The condenser is situated at the lower part of the cabinet behind a small door. To open the door, push the catch as per picture.



During the drying cycle or at the end, it is normal for water to be present on the surface of the condenser insertion.



To pull out the condenser, first turn the two red stops downwards and then remove the condenser unit holding it at the handle.



Clean it with a brush and rinse it under the shower if necessary. Also clean the outside, removing all fluff. Clean the rubber seal round the condenser cabinet and in the inner part of the small door with a damp cloth.

▲ Important

Do not use pointed objects or utensils to clean the spaces between the plates, as this could damage the condenser and make it permeable. Re-fit the condenser, turn the red stops upwards and close the door.



▲ Important!

Do not use this appliance if the condenser has not been fitted.

Emptying the water reservoir

Water extracted from the laundry condenses inside the machine and is collected in a reservoir. The reservoir must be emptied after each drying cycle to ensure efficient operation when the machine is next used. The pilot light **Empty tank** reminds you of this



operation.

Proceed as follows:

- Open the small door at the lower part of the cabinet
- Turn the yellow stop upwards
- Pull out the reservoir
- Open the small cover and let water flow down
- Close the small cover and re-insert correctly the reservoir
- Push it until it clicks and turn the yellow stop downwards to firmly lock it.
- Close the small door and press the **Empty tank** button again to allow the programme to continue.



The reservoir must be re-inserted correctly.

If this is not done the pilot light **Empty tank** comes on during next drying and the programme stops, leaving the laundry damp. The buzzer will sound for 1 minute.

After emptying and inserting the reservoir the **Start/Pause** button has to be depressed again to allow the programme to continue.

Handy tip: The condensed water may be used in a steam iron or to top up a battery, etc. In this case it must be

filtered (e.g. through a coffee filter). Cleaning the air intake grille

Using a vacuum cleaner remove the fluff from the air intake grille at the back of the appliance.



Cleaning the drum

When your laundry does not reach the desired degree of dryness, in other words, when it turns out either too dry or too damp, we advise you to clean the inside of the drum with a cloth soaked with vinegar. This will eliminate the slight patina that has formed in the drum (due to residues of detergent and softeners used in the washing, and to the lime contained in the water), which prevents the probes from detecting the correct degree of dryness.

Something not working

Certain problems are due to lack of simple maintenance or oversights, which can be solved easily without calling out an engineer. Before contacting your local Service Centre, please carry out the checks listed below.

During machine operation it is possible that the red Start/Pause pilot light flashes to indicate that the machine is not working.

Once the problem has been eliminated, press the Start/Pause button to restart the programme. If after all checks, the problem persists, contact your local Service Centre.

Malfunction	Possible cause	Solution
Dryer does not work.	 Mains plug is not plugged in or fuse is not working correctly. Loading door is open. Have you pressed the START/PAUSE button? 	 Plug in at mains socket. Check fuse in fuse box (domestic installation). Close loading door. Press the START/PAUSE button again.
Drying results unsatisfactory.	 Wrong programme selected. Lint filter clogged. Heat exchanger clogged with lint. Incorrect volume of laundry. Ventilation slots in base area covered up. Residue on inside sur- face of drum or drum ribs. Conductance of water at installation site differs from standard setting of machine. 	 Select a different pro- gramme the next time you dry (see "Overview of programmes" sec- tion). Clean lint filter. Clean heat exchanger. Observe recommended loading volumes. Uncover ventilation slots in base area. Clean inside surface of drum and drum ribs Re-programme stan- dard setting for degree of drying (see 'Programming options' section).
Loading door does not close.	 Fine strainer not in place and/or large mesh filter not locked in place. 	 Install fine strainer and/or snap large mesh filter into place.

Malfunction	Possible cause	Solution
When pressing a button, the corresponding button flashes several times.	• Washing protection. After the start of the programme, the option can no longer be set.	 Turn the programme knob to "0" Set the pro- gramme again
Drying cycle ends shortly after programme starts. END → light illuminated.	 Not enough washing loaded or washing loaded is too dry for selected programme. 	Select time programme
Programme inactive, Water reservoir full light illuminated.	• Water reservoir is full.	• Empty the water reser- voir, then start pro- gramme with START/PAUSE button.
Drying cycle lasts an unusually long time. Note: After around 5 hours the drying cycle ends automatically (see "Drying cycle complete")	 Lint filter clogged. Heat exchanger clogged with lint. DELICATE button pressed and load vol- ume too big. Load volume too big. Laundry insufficiently predrained. 	 Clean lint filter Clean heat exchanger. DELICATE is only suitable for use with loads of up to 3 kg! Reduce load volume. Laundry must be adequately pre-drained.

If you are unable to identify or solve the problem, contact our service centre. Before telephoning, make a note of the model, serial number and purchase date of your machine: the Service Centre will require this information.



▲ Important:

If you call out an engineer to a fault listed below, or to repair a fault caused by incorrect use or installation, a charge will be made even if the appliance is under guarantee.

Technical data

Technical data		
	Width	60 cm
Dimensions	Height	85 cm
	Depth	58 cm
Electrical connection Voltage - Overall power - Fuse	Information on the electrical con rating plate on the inner edge of	0
Depth with loading door open		109 cm
Maximum Load	Cotton	7 kg
	Synthetics	3 kg
Use		Domestic
036		+ 5°C + 35°C

C E This appliance conforms with the following EU Directives: – 73/23/EEC dated 19.02.1973 Low Voltage Directive

- 89/336/EEC dated 03.05.1989 EMC Directive inclusive of Amending Directive 92/31/EEC
- 93/68/EEC dated 22.07.1993 CE Marking Directive

Consumption values

Consumption values (*)			
Programme	Programme duration (in minutes)	Energy consumption (in kWh)	Revolutions per minute
Cottons Cupboard 1)	130	4,4	1000
Cottons Iron 1)	100	3,41	1000
Synthetics Cupboard 2)	48	1,36	1200
	kg es kg Ti	he consumption va stablished under st hey may deviate w	andard conditions. hen the machine

is operated in domestic circumstances.

Disposal

Packaging materials

The materials marked with the symbol

This means that they can be recycled by disposing of them properly in appropriate collection containers.

Machine

Use authorised disposal sites for your old appliance. Help to keep your country tidy!

Old appliance

The symbol \boxed{X} on the product or on its packaging indicates that this product may not be treated as household waste. Instead it should be taken to the appropriate collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by in appropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local council, your household waste disposal service or the shop where you purchased the product.

Tips for environmental protection

To save energy and to help protect the environment, we recommend that you follow these hints:

- Try to load the maximum capacity of the machine as small loads are uneconomical.
- Always load well spun laundry. The higher the spin speed, the lower the electricity consumption and the shorter the drying times.

- Do not over-dry laundry, this avoids creasing and saves energy. Select the drying programme according to the type of laundry and the required degree of dryness.
- To utilize the maximum load, laundry which is to be dried ready to put away (store dry) can be dried together with items to be ironed. To do this, select the programme for iron-dry, remove the iron-dry items at the end of the programme and then finish-dry the rest of the load.
- Clean the filters regularly to avoid excessive drying times and high electricity consumption.
- Ventilate the room well. The room temperature should not exceed +35°C during drying.

Installation

Unpacking

Slide out the polythene bag with the polystyrene stuffing before using the appliance Pull off adhesive strips from inside machine on top of drum.



Should the appliance be moved, it must be transported vertically.

The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the appliance.

Positioning

It is recommended that, for your convenience, the machine is positioned close to your washing machine.

The tumble dryer must be installed in a clean place, where dirt does not build up.

Air must be able to circulate freely all round the appliance. Do not obstruct the front ventilation grille or the air intake grilles at the back of the machine.

To keep vibration and noise to a minimum when the dryer is in use, it should be placed on a firm, level surface.

Once in its permanent operating position, check that the dryer is absolutely level with the aid of a spirit level. If it is not, raise or lower the feet until it is.

The feet must never be removed. Do

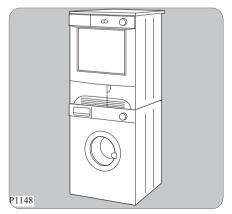
not restrict the floor clearance through deeppile carpets, strips of wood or similar. This might cause heat build-up which would interfere with the operation of the appliance.

A Important:

The hot air emitted by the tumble dryer can reach temperatures of up to 60° C. The appliance must therefore not be installed on floors which are not resistant to high temperatures. When operating the tumble dryer, the room temperature must not be lower than +5°C and higher than +35°C, as it may affect the performance of the appliance.

Stacking kit

A special stacking kit is available through your dealer, to enable the mounting of the dyer on top of a front loading washing machine with cover's depth between 48 and 60 cm. Read carefully the instructions supplied with the kit.



Door reversal

To make it easier to load or unload the laundry the door can be reversed.

▲ Important:

Reversing the door is not possible if after this operation the appliance result installed behind a door with a hinge on the opposite side to that of the appliance.

This operation must be carried out by qualified personnel. Please contact the nearest Service Centre.

Electrical connection

This machine is designed to operate on a 230 - 240 V, single-phase, 50 Hz supply. Check that your domestic electrical installation can take the maximum load required (2.35 kW), also taking into account any other appliances in use.

Connect the machine to an earthed socket, in accordance with current wiring regulations.

▲ Important:

The manufacturer declines any responsibility for damage or injury through failure to comply with the above safety precaution. Should the appliance power supply cable need to be replaced, this must be carried out by our Service Centre.

▲ Important:

The power supply cable must be accessible after installing the machine..

Before switching on, make sure the electricity supply voltage is the same as that indicated on the appliance's rating plate. (See picture on page 5).

The appliance is supplied with a 13amp plug fitted.

In the event of having to change the fuse in the plug supplied, a 13amp ASTA approved (BS1362) fuse must be used.

Should the plug need to be replaced for any reason, proceed as described below.

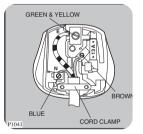
The wires in the mains lead are coloured in accordance with the following code:

Green and Yellow

- Earth
- Neutral

Blue Brown

- Live



The wire coloured green and yellow must be connected to the terminal marked with the letter «E» or by the earth symbol $\stackrel{!}{=}$ or coloured green and yellow.

The wire coloured green and yellow must be connected to the terminal marked with the letter «E» or by the earth symbol or coloured green and yellow.

WARNING:

A cut off plug inserted into a 13 amp socket is a serious safety (shock) hazard.

Ensure that the cut off plug is disposed of safely.

Permanent connection

In the case of permanent connection it is necessary that you install a double pole switch between the appliance and the electricity supply (mains), with a minimum gap of 3mm between the switch contacts and of a type suitable for the required load in compliance with the current electrical regulations.

The switch must not break the yellow and green earth cable at any point

Guarantee/Customer Service

Standard guarantee conditions

We, Zanussi undertake that if, within 12 months of the date of the purchase, this Zanussiappliance or any part thereof is proved to be defective by reason only of faulty workmanship or materials, we will, at our option, repair or replace the same FREE OF ANY CHARGE for labour, materials or carriage on condition that:

- The appliance has been correctly installed and used only on the electricity supply stated on the rating plate.
- The appliance has been used for normal domestic purposes only, and in accordance with the manufacturer's instructions.
- The appliance has not been serviced, maintained, repaired, taken apart or tampered with, by any person not authorised by us.

All service work under this guarantee must be undertaken by a ZanussiService Force Centre.

Any appliance or defective part replaced shall become the Company's property.

This guarantee is in addition to your statutory and other legal rights.

Home visits are made between **8.30am** and **5.30pm** Monday to Friday. Visits may be available outside these hours in which case a **premium** will be charged.

Exclusions This guarantee does not cover:

 Damage or calls resulting from transportation, improper use or neglect, the replacement of any light bulbs or removable parts of glass or plastic.

- Costs incurred for calls to put right an appliance which is improperly installed or calls to appliances outside the United Kingdom.
- Appliances found to be in use within a commercial environment, plus those which are subject to rental agreements.
- Products of Zanussi manufacture which are NOT marketed by Zanussi

European guarantee

If you should move to another country within Europe then your guarantee moves with you to your new home subject to the following qualifications:

- The guarantee starts from the date you first purchased your product.
- The guarantee is for the same period and to the same extent for labour and parts as exists in the new country of use for this brand or range of products.
- The guarantee relates to you and cannot be transferred to another user.
- Your new home is within the European Community (EC) or European Free Trade Area.
- The product is installed and used in accordance with our instructions and is only used domestically, i.e. a normal household.
- The product is installed taking into account regulations in your new country.

Before you move please contact your nearest Customer Care Centre, listed below, to give them details of your new home. They will then ensure that the local Service Organisation is aware of your move and able to look after you and your appliances.

France	Senlis	+33 (0)344 62 20 13
Germany	Nurnberg	+49 (0)800 234 7378
		+39 (0)800 11 75 11
	Stockholm	+46 (0)20 78 77 50
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