



MOTOROKR™ EM330

# User Guide



at&t


Some of the contents in this manual may differ from your phone depending on the software of the phone or your service provider.

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Your phone is designed to make it easy for you to access a wide variety of content. For your protection, we want you to be aware that some applications that you enable may involve the location of your phone being shared. For applications available through AT&T, we offer privacy controls that let you decide how an application may use the location of your phone and other phones on your account. However, the AT&T privacy tools do not apply to applications available outside of AT&T. Please review the terms and conditions and the associated privacy policy for each location-based service to learn how location information will be used and protected. In addition, your AT&T phone may be used to access the Internet and to download, and/or purchase goods, applications, and services from AT&T or elsewhere from third parties. AT&T provides tools for you to control access to the Internet and certain Internet content. These controls may not be available for certain devices which bypass AT&T controls.

# congratulations!

The MOTOROKR™ EM330 does it all. Use the music player or radio to listen to the newest, hottest songs. Or, take photos and video clips, and send them to your friends. All this while you're still connected — take or make calls or exchange messages.

We've crammed all of the main features of your phone into this handy guide, and in a matter of minutes we'll show you just how easy your phone is to use. So go on, check it out. Browse the menus and press  to see more. You may be surprised at what you discover.

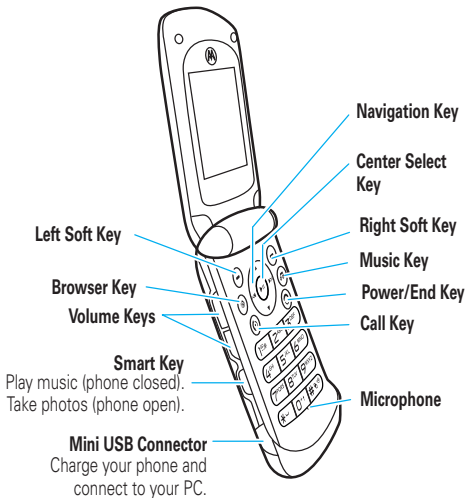
If you'd like even more information about how to use your new phone, visit [www.motorola.com/support/EM330](http://www.motorola.com/support/EM330).

**Note:** Before using the phone for the first time, review the *Important Safety and Legal Information* in the back of this guide. Periodically review this information so you remember how to safely use your phone.

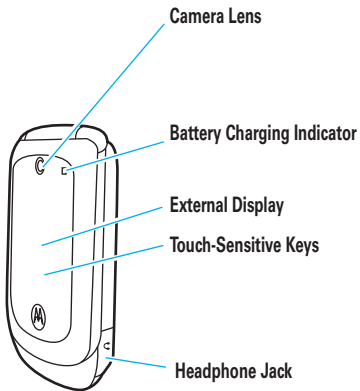
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# your phone



# your phone



# menu map



## Email & IM



## Messaging

- Create Messages
- Inbox
- Mobile Email
- IM
- Draft
- Outbox
- Quick Notes
- Voicemail
- Browser Msgs
- Multimedia Templates



## Recent Calls

- Received Calls
- Dialed Calls
- NotePad
- Call Times
- Data Times
- Data Volumes



## MEdia Net

- MEdia Net Home
- Web Shortcuts
- Go to URL
- Web Session
- Stored Pages



## MEdia Net (con't)

- History
- Browser Setup



## MEdia Mall



## AT&T Music

- Music Player
- Shop Music
- Music ID
- XM Radio
- Make-UR-Tones
- VIP Access
- Community
- Music Apps



## My Stuff

- Audio
- Games & Apps
- Camera
- Pictures
- FM Radio
- Video Camera
- Videos
- Tools/Utilities



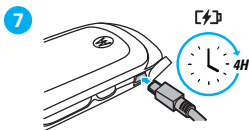
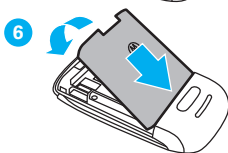
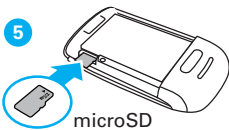
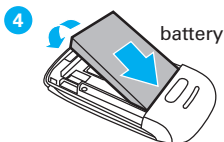
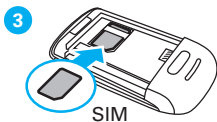
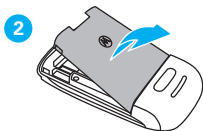
## Address Book



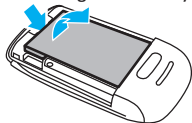
## Settings

This is the standard main menu layout.  
Your phone's menu may be different.

# let's go

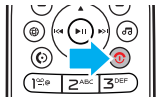


removing the battery






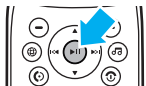
*here's a few essential basics:*




## turn it on & off


Press and hold  for a few seconds to turn the phone on/off.

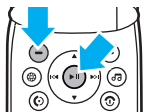
## menu navigation




Press the center key  to open the Main Menu.



Press the navigation key  up, down, right or left to highlight a menu option.

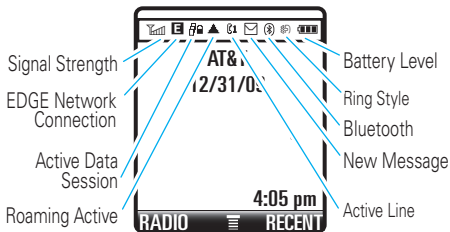


Press  or **Select** to select the highlighted option.

# status indicators

*to keep you updated at all times*

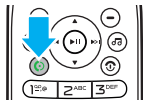
Status indicators can appear across the top of the home screen (your phone's home screen may be different than the one shown):




Some indicators can also appear on the external display (such as, signal strength, incoming call, voicemail, bluetooth and battery level).

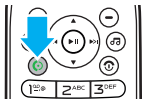
# calls

*it's good to talk*




## make calls

Enter a number and press .



## answer calls



When your phone rings or vibrates, press .



## end calls

Press .

## redial numbers

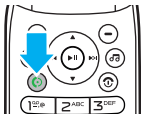
- 1** From the home screen, press  to see a list of recently dialed calls.
- 2** Scroll to the entry you want to call and press .


## go handsfree

To turn the speaker on or off during a call, press **SPKR ON** or **SPKR OFF**.

**Tip:** Plug in an optional 3.5 mm wired or Bluetooth® headset to go handsfree.

## emergency calls



To call an emergency number, enter the emergency number and press .


You can call emergency numbers (such as 911) under any

circumstances, even when your phone is locked or when there is no SIM in your phone.

Emergency numbers vary by country. Your phone's emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

# calls

## in-call menu

During a call, press  to access these options:

- **My Tel. Numbers** - view your phone number.
- **Mute** or **Unmute** - silence your microphone.
- **Hold** or **Unhold** - hold the call.
- **Use Bluetooth** - turn Bluetooth on or off.
- **New call** - make another call.
- **Address Book** - access list of contacts.
- **Dialed Calls** - view recently dialed calls.
- **Received Calls** - view recently received calls.
- **Messaging** - access your messages menu.
- **TTY Setup** - set up access to a teletypewriter.

## voicemail

**Note: Network/subscription dependent feature.**




When you **receive** a voicemail message, your phone shows  and **New VoiceMail Message**. Press and hold  to call your voicemail and follow the prompts.

*make a new friend?*

## save contacts

- 1 Enter the number on the home screen and press **STORE**.
- 2 Enter the contact details and press **DONE**.

## call contacts


- 1 Press  >  **Address Book**.
- 2 Scroll to the entry and press .

# customize

go ahead, add your personal touch...

## home screen shortcuts

Find it:  >  Settings > Personalize > Home Screen > Home Keys

options	
Icons	Show or hide the home screen shortcut icons.
Up, Down, Left, Right	Choose the features that open when you press the navigation key (  ) up, down, left, or right in the home screen.
Left Soft Key	Choose the feature that opens when you press the <i>left soft key</i> .
Right Soft Key	Choose the feature that opens when you press the <i>right soft key</i> .
Smart Key	Choose the feature that opens when you press the <i>smart key</i> .

# customize

## set wallpaper, screensaver, & color setting

Change the wallpaper, screensaver, and color style to set the look and feel of your phone's display.

**Find it:**  >  Settings > Personalize > Wallpaper, Screensaver or Color Setting

## set ringtones & volume

There are times when you want to hear your ringtone, and there are times when you don't.

**Find it:**  >  Settings > Ring Style

Choose from the pre-programmed styles, including **Vibrate** and **Silent**.

## open to answer

Answer your phone by opening the flip.




**Find it:**  >  Settings > In Call Setup > Answer Options > Open to answer



## MyMenu

Create a custom menu of your favorite phone features and tools.

### assign an item to MyMenu

- 1 Press  then scroll to a desired menu or submenu item. For example, if you want to assign the **Messages** menu to **MyMenu**, scroll to the messages icon () on the main menu.
- 2 With the desired option highlighted, press and hold  until the **MyMenu** confirmation appears, then select **OK**.
- 3 Press **DONE** to accept the assigned key number, or scroll to **Key** and press **CHANGE** to assign a different one.





### use MyMenu

From the home screen, open the main menu then simply press the number key you assigned to the feature. For example, if you assigned Messages to 2, press

 > **2**.

# shortcuts



*get it quickly*

options	
<b>play music (phone open)</b>	Press  .
<b>play music (phone closed)</b>	If you have already loaded songs, press the external music key to activate the music player. You can use the touch-sensitive keys that light up to control music.
<b>silence ringtone (phone closed)</b>	Press either side volume key when your phone rings.
<b>voicemail</b>	Press and hold  .
<b>change ring style</b>	Press and hold  to change between vibrate and the set ring style.
<b>use shortcuts</b>	Press  up, down, left, or right.


# messages

*sometimes it's better 2 say it in a message*

## create & send messages

- 1 Press  >  **Messaging** > **Create Messages** > **Create Message**.
- 2 Select a message type and enter the message text (see page 18).
- 3 To insert a picture, sound, or other object, press **INSERT**.
- 4 When you finish the message, press **OK**. Choose one or more people to send to and press **SEND**.

## receive messages

When you receive a message, your phone plays an alert and shows . Press **READ** to read the message immediately, or **EXIT** to save it in your message inbox for viewing later.

**Find it:**  >  **Messaging** > **Inbox**

## enter text

When you are in a text entry screen, press **#** to switch text entry modes:

- TAP (**Ab**) - Standard method for entering text on your phone. Regular **Tap** method cycles through the letters and numbers of the key you press.
- iTAP™ (**1**) - Combines your single key presses and predicts each word as you enter it. If the word is not correct, press **◂** right or left to scroll through the possible combinations.
- tap extended (**ab1**) - Enter letters, numbers, and symbols by pressing a key one or more times.

Press **\*** to enter a space and move on the next word.

Press **1** to enter punctuation. Press **0** to switch capitalization modes if you need to (although in most cases this is done for you).

### To assign Primary or Secondary text entry mode:

In a text entry screen, press **◂** > **Entry Setup** > **Primary setup** or **Secondary setup**.

# Music ID

## *name that tune*

What is that song? If you hear a song on the radio, television, or another music source that you want to know the artist or name of, you can use your phone to identify it.

**Find it:**  >  **AT&T Music > Music ID**

Put your phone near the source of music, such as a speaker, and select **ID song!**

Your phone sends a sound sample to a service provider. If there's a matching song, your phone shows you the title and artist. (The song must be commercially recorded.) Your phone stores the song information so you can view it again later.

# set up music

*when music is what you need...*

## what music transfer tools do I need?

To put music on your computer and then load it on your phone, you need:

- Microsoft® Windows XP™ or Windows Vista™ on your PC
- USB data cable (sold separately)

## do I need a memory card?

Your phone has 14 MB of internal memory, but it also supports removable microSD memory cards with up to 2 GB capacity, allowing you to store much more data.



## set up music

### what music file formats can I play?

Your phone can play these types of files: AAC, AAC+, eAAC+, MIDI, MP3, WAV, and WMA.

### do I need a USB cable?

To load music from a computer to your phone, you must use a USB data cable, which may be sold separately from your phone.

**Note:** If you have a removable memory card and a memory card reader, you don't need a cable. See "PC to memory card reader" on page 23.

### what headphones can I use?

Your phone has a 3.5 mm headset jack for wired stereo listening. Or, go wireless and use optional Bluetooth stereo headphones to listen to your music (see "use headsets or car kits" on page 34 for more information).

# get music

*get your favorite songs...*

## transfer music

Transfer files from a computer to your phone or removable memory card.

### drag & drop

- 1 With a memory card in your phone, use a USB cable to connect your phone and your Windows PC.

**Note:** Your phone supports Microsoft® Windows XP™ and Windows Vista™. Other operating systems may not be compatible with your phone.

- 2 On your phone, press **YES** to connect as a storage device.
- 3 On your computer, use the My Computer window to find "Removable Device."
- 4 Drag and drop your music, photos, videos and other items into the "picture", "video", "java", and "music" folders. You can use **EM330 Mobile** (phone



# get music

memory) but your memory card has a lot more space.

- 5 When you're done, use the "Safely Remove Hardware" feature on the computer to finish.

## PC to memory card reader

Insert your memory card into the card reader (you may first need to insert the card into an adapter that fits into the card reader). Then, insert the card reader into an available USB port on your computer.

- 1 On your Windows PC, open "My Computer" and click on the "Removable Disk" icon to access your phone's memory card.
- 2 In the "Removable Disk" (memory card) window, create one or more folders for the files you will copy onto the memory card.

A file name (including the path) must be less than 255 characters. For example, if you copy songs into a folder you create that is named "MyMotoSongs,"

## get music

the name of any song PLUS the name of the folder “MyMotoSongs” must be less than 255 characters.

**Warning:** The “picture”, “video”, “java”, and “music” folders are used by your phone. **Do not delete these folders.**









- 3 Drag and drop desired files **into a folder** in the “Removable Disk” (memory card) window. **Do not copy files to the main directory.**
- 4 When finished, disconnect by clicking on the “Safely Remove Hardware” icon in the system tray on your computer screen, selecting “USB Mass Storage Device,” and selecting “Stop.”

# play music

*listen to your favorite songs...*

**Find it:**  > Music Player

**Tip:** Connect a stereo or Bluetooth® headset for high quality music playback.

music player controls	
<b>scroll through song list</b>	Before music playback, press  or down.
<b>play</b>	Press  or <b>Play</b> .
<b>pause/resume</b>	Press  .
<b>fast forward</b>	Press & hold  right.
<b>next song</b>	Press  right.
<b>rewind</b>	Press & hold  left.
<b>previous song</b>	Press  left.
<b>turn off</b>	Press  .


**Note:** Press the side volume keys to change volume.

# play music

## touch-sensitive external music keys

When the music player is on the screen, you can close the phone and use the touch-sensitive keys on the external display.

<b>function</b>	
play or pause	Press ►
next song	Press ►>
last song	Press  ◀◀

To turn off the music player, open the flip and press .

# play music

## playlists

**Find it:**  >  AT&T Music > Music Player > Playlists

- To create a new playlist press [New Playlist].
- To edit an existing playlist, scroll to the playlist and press s.
- To play a playlist, scroll to the playlist and press **OPTIONS > Play**.

playlist options	
Play	Play a song or playlist.
New Playlist	Add a new playlist.
Delete Playlist	Remove an existing playlist.
Apply to Playlist	Add a song to an existing playlist.
Save Playlist As	Save your current playlist as a different name.
Rename	Change the name of playlist.
Reorder	Change the order of your songs.

# play music

## playlist options

Search	Search for a song title or keyword.
Shop Music	Open the music store. <b>Note: Network/subscription dependent feature.</b>
Setup	Change settings, such as, <b>Auto Repeat, Shuffle, and Equalizer.</b>
View Free Space	Shows the <b>Free, Used, Total</b> and <b>Tracks</b> on your storage device.

# play music

## wake up music player

While the music player is active, your phone will conserve battery power by turning off the external display.

To turn the external display back on, touch the screen.

## turn off music player

To turn the music player off, press .

## music player tips

If you receive a call while playing music, the music pauses. You can **IGNORE** the call and send the caller to voicemail or **ANSWER** the call. Music play resumes when you end the call.



To hide your music player while a song is playing, press **OPTIONS** > **Hide**. While the music player is hidden, you can use other phone features. Using applications (such as games or FM radio) turns the music player off.

# FM radio


*listen to your favorite news or music program*

**Find it:** RADIO (the left soft key)

To use the **FM Radio**, you need to connect a stereo headset to the 3.5 mm headset jack.

- Press  left or right to change the frequency.
- Press the up or down volume keys on the side of the phone, or press  up or down to adjust the volume.
- Press **OPTIONS** > **Mute** to mute the radio.
- Press **OPTIONS** > **FM Radio Off** to turn off the radio.

## use radio presets



- 1 Tune in the desired frequency by pressing  left or right, or press **OPTIONS** > **Scan** to scan for all available radio stations. You can also use the keypad keys to enter a frequency by pressing **OPTIONS** > **Set Frequency**.
- 2 Press and hold a number key to save that number as the preset.
- 3 To select the preset station, press the keypad number.

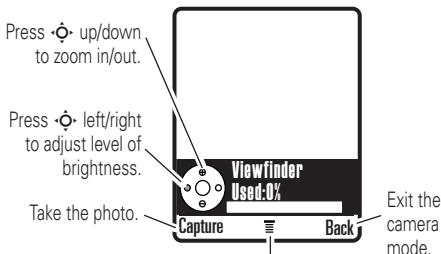



# photos

*see it, capture it, send it!*

## take & send photos

- 1 Press  >  **My Stuff** > **Camera** to see the viewfinder.



**Note:** Before taking your photo, you can press  to access more features for taking photos.




- 2 Press **CAPTURE** to take the photo.
- 3 Press **STORE** > **Send In Message** to send the photo in a message.

**Note:** Network/subscription dependent feature.

# videos

*see it, believe it, share it!*

## record & send videos

- 1 Press  >  **My Stuff** > **Video Camera** to see the viewfinder.
- 2 Press  to start or pause recording.
- 3 Press **STOP** (left soft key) to stop recording and open the **Options** menu:

options	
Save	Saves the video in the <b>Videos</b> menu.
Discard	Discard the video and return to viewfinder.
Preview	Play the video without saving.
Send	Send your video in a message or via Bluetooth®.



# Bluetooth®

## *lose the wires and go wireless*



Your phone supports Bluetooth wireless connections with audio devices, such as a handsfree headset or music system.

**Note:** The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.


**For maximum Bluetooth security**, you should always connect Bluetooth devices in a safe, private environment.


## use headsets or car kits

First, make sure the device is **on** and **ready** in *pairing* or *bonding* mode (see the user's guide for the device).

**Find it:**  >  **Settings** > **Bluetooth Link** > **Audio Devices**

If Bluetooth is switched off, you will be prompted to turn it on. Your phone lists the devices it finds within range:

- 1** Scroll to a device in the list and press .
- 2** If necessary, press **Yes** or **OK** to connect to the device.
- 3** If necessary, enter the device passkey (such as **0000**) and press **OK**.

When your phone is connected, you see  on the external display of the phone.


**Shortcut:** When your phone's Bluetooth power is on, your phone can automatically connect to a handsfree device you have used before. Just turn on the device, and move it near the phone. If the device doesn't connect, turn it off and back on.


# personal organizer

*stay on top of things with these handy features*



## add calendar events

**Find it:**  >  My Stuff > Tools/Utilities > Calendar

Scroll to the desired day and press , then scroll to **New** and press **SELECT** to add. Or scroll to the event and press **SELECT** to view details.

**Note:** When an event reminder occurs, press  to view it. Press **EXIT** to dismiss it.


## set an alarm

**Find it:**  >  My Stuff > Tools/Utilities > Alarm Clock

**Tip:** To set the FM radio as your alarm select the alarm, then **Edit** > **Alert** > **Radio**.



## calculator

**Find it:**  >  My Stuff > Tools/Utilities > Calculator

**Note:** To convert currency, enter your currency figure, press  and select **Convert Currency**.

# web access

*you don't need a PC, surf the web with your phone*

**Find it:**  >  MEdia Net

<b>option</b>	
<b>MEdia Net Home</b>	Open the Web browser.
<b>Web Shortcuts</b>	Access a preset shortcut to a Web page.
<b>Go to URL</b>	<b>Enter a Web page URL.</b>
<b>Web Session</b>	Open a previous web session.
<b>Stored Pages</b>	Access your stored pages.
<b>History</b>	Access a list of recently viewed Web sites.
<b>Browser Setup</b>	Clear history, reset cache, clear cookies or enable progressive downloads.



# security

*keep your phone secure*

## codes & passwords

Your phone's four-digit **unlock code** is originally set to **1234** or to the last four digits of your phone number. The six-digit **security code** is originally set to **000000**.

**To change a code or password:**

**Find it:**  >  **Settings** > **Security** > **New Passwords**

## lock & unlock phone

You can lock your phone to keep others from using it.

**Find it:**  >  **Settings** > **Security** > **Phone Lock** > **Lock Now** or **Automatic Lock**

Enter the four-digit unlock code and press **OK**. Your phone first displays **Phone Locked**, and then shows **Enter Unlock Code** until the next time you unlock your phone.

**To unlock your phone**, enter your four-digit code and press **OK**.

# Legal and Safety Information

## battery use & safety

**IMPORTANT: HANDLE AND STORE BATTERIES PROPERLY TO AVOID INJURY OR DAMAGE.** Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

### DON'Ts

- **Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.**
- **Don't let the phone or battery come in contact with water.** Water can get into the phone's circuits, leading to corrosion. If the phone and/or battery get wet, have them checked by your carrier or contact Motorola, even if they appear to be working properly.
- **Don't allow the battery to touch metal objects.** If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.
- **Don't place your battery near a heat source.** Excessive heat can damage the phone or the battery. High temperatures can cause the battery to swell, leak, or malfunction. Therefore:
  - Do **not** dry a wet or damp battery with an appliance or heat source, such as a hair dryer or microwave oven.
  - Avoid leaving your phone in your car in high temperatures.

### DOs

- **Do avoid dropping the battery or phone.** Dropping these items, especially on a hard surface, can potentially cause damage.
- **Do contact your service provider or Motorola if your phone or battery has been damaged from dropping or high temperatures.**

### **IMPORTANT: USE MOTOROLA ORIGINAL PRODUCTS FOR QUALITY ASSURANCE AND SAFEGUARDS.**

To aid consumers in identifying authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. Consumers should confirm that any battery they purchase has a "Motorola Original" hologram.

**Motorola recommends you always use Motorola-branded batteries and chargers.** Motorola mobile devices are designed to work with Motorola batteries.



If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it has a “Motorola Original” hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and retry charging it;
- If the message remains, contact a Motorola Authorized Service Center.

**Important:** Motorola’s warranty does not cover damage to the phone caused by non-Motorola batteries and/or chargers.

**Warning:** Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

### **PROPER AND SAFE BATTERY DISPOSAL AND RECYCLING**

Proper battery disposal is not only important for safety, it benefits the environment. Consumers may recycle their used batteries in many retail or service provider locations. Additional information on proper disposal and recycling may be found on the Web:

- [www.motorola.com/recycling](http://www.motorola.com/recycling)
- [www.rbc.org/call2recycle/](http://www.rbc.org/call2recycle/) (in English only)

**Disposal:** Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.



**Warning:** Never dispose of batteries in a fire because they may explode.

### **service & repairs**

If you have questions or need assistance, we’re here to help.

Go to [www.motorola.com/support](http://www.motorola.com/support), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 0800 666 8676 (Argentina), (800-201-442 (Chile), 01-800-700-1504 (Colombia), 01 800 021 0000 (México), 0800-100-4289 (Venezuela), or 0-800-52-470 (Perú).

## Specific Absorption Rate Data

### **This model wireless phone meets the government's requirements for exposure to radio waves.**

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.<sup>1</sup> Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 1.35 W/kg, and when worn on the body, as described in this user guide, is 0.77 W/kg. The SAR value for this product in its data transmission mode (body-worn use) is 0.76 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).<sup>2</sup>

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

<http://www.phonefacts.net>

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

<http://www.cwta.ca>

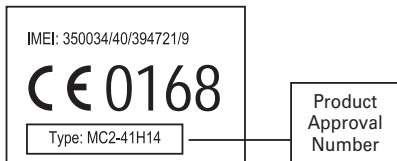
1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

## European Union Directives Conformance Statement



Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



The above gives an example of a typical Product Approval Number. You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at [www.motorola.com/rtte](http://www.motorola.com/rtte). To find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the Web site.

## OPEN SOURCE SOFTWARE INFORMATION

This Motorola mobile device may contain portions of UCL RTP STACK open source software package.

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This Motorola mobile device may contain portions of EXPATH - XML PARSER TOOLKIT open source software package.

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# Important Safety and Legal Information

## Safety and General Information

**This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.**

### Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

### Operational Precautions

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

### Product Operation

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our Web site at: [www.motorola.com](http://www.motorola.com).

### RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy

compatibility. In some circumstances your mobile device may cause interference with other devices.

## **Follow Instructions to Avoid Interference Problems**

Turn off your mobile device in any location where posted notices instruct you to do so.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

## **Implantable Medical Devices**

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

## **Driving Precautions**

The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving.

Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Responsible driving practices can be found in the "Smart Practices While Driving" section in this guide (or separate guide).

## **Operational Warnings**

Obey all posted signs when using mobile devices in public areas.







## Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often, but not always, posted and can include fueling areas, such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

### Symbol Key

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or mobile device in the trash.
	Do not let your battery, charger, or mobile device get wet.
	Listening at full volume to music or voice through a headset may damage your hearing.



## Batteries & Chargers

**Caution: Improper treatment or use of batteries may present a danger of fire, explosion, leakage, or other hazard. For more information, see the “battery use & safety” section in the user’s guide.**

## Keep Your Mobile Device and Its Accessories Away From Small Children

These products are not toys and may be hazardous to children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.

## Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

## Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

## Caution About High Volume Usage

**Warning:** Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To protect your hearing:



- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our Web site at [www.motorola.com/hearingsafety](http://www.motorola.com/hearingsafety) (in English only).

## Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

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## Industry Canada Notice to Users

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device. See RSS-GEN 7.1.5.

## FCC Notice to Users

**The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC-ID:xxxxxx on the product label.**

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential

installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **Motorola Limited Warranty for the United States and Canada**

### **What Does this Warranty Cover?**

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

## Products and Accessories

<b>Products Covered</b>	<b>Length of Coverage</b>
<b>Products and Accessories</b> as defined above, unless otherwise provided for below.	<b>One (1) year</b> from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
<b>Decorative Accessories and Cases.</b> Decorative covers, bezels, PhoneWrap™ covers and cases.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.
<b>Monaural Headsets.</b> Ear buds and boom headsets that transmit mono sound through a wired connection.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.
<b>Consumer and Professional Two-Way Radio Accessories.</b>	<b>Ninety (90) days</b> from the date of purchase by the first consumer purchaser of the product.
<b>Products and Accessories that are Repaired or Replaced.</b>	<b>The balance of the original warranty or for ninety (90) days</b> from the date returned to the consumer, whichever is longer.

### *Exclusions*

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks,

scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

**Use of Non-Motorola Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

## Software

Products Covered	Length of Coverage
<b>Software.</b> Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	<b>Ninety (90) days</b> from the date of purchase.

### *Exclusions*

**Software Embodied in Physical Media.** No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software

products will be uninterrupted or error free, or that all defects in the software products will be corrected.

**Software NOT Embodied in Physical Media.** Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided "as is" and without warranty.

### Who Is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

### What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

### How to Obtain Warranty Service or Other Information

<b>USA</b>	<b>Phones</b> 1-800-331-6456 <b>Pagers</b> 1-800-548-9954 <b>Two-Way Radios and Messaging Devices</b> 1-800-353-2729
<b>Canada</b>	<b>All Products</b> 1-800-461-4575
<b>TTY</b>	1-888-390-6456
For <b>Accessories</b> and <b>Software</b> , please call the telephone number designated above for the product with which they are used.	

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must

include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

### **What Other Limitations Are There?**

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

**Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.**

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## Hearing Aid Compatibility with Mobile Phones

Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has “Rated for Hearing Aids” printed on it, the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box.

The ratings are not guarantees. Results will vary depending on the user’s hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

**M-Ratings:** Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

**T-Ratings:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device’s telecoil (“T Switch” or “Telephone Switch”) than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

## Information from the World Health Organization

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children’s RF exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head and body.



Source: WHO Fact Sheet 193

Further information: <http://www.who.int/peh-emf>

## Product Registration

Online Product Registration:

[direct.motorola.com/hellomoto/Motosupport/source/registration.asp](http://direct.motorola.com/hellomoto/Motosupport/source/registration.asp)

Product registration is an important step toward enjoying your new Motorola product. Registering helps us facilitate warranty service, and permits us to contact you should your product require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

## Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

## Caring for the Environment by Recycling



This symbol on a Motorola product means the product should not be disposed of with household waste.

## Disposal of your Mobile Device and Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further

information on Motorola recycling activities can be found at: [www.motorola.com/recycling](http://www.motorola.com/recycling)

## Disposal of your Mobile Device Packaging and User's Guide

Product packaging and user's guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

## California Perchlorate Label

Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:

"Perchlorate Material – special handling may apply. See [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate)."

There is no special handling required by consumers.

## Privacy and Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.
- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- **Erase before recycling**—Delete personal information or data from your mobile device prior to disposing of it or turning it in for recycling. For step-by-step instructions on how to delete all personal information from your device, see the section entitled "master clear" or "delete data" in the user's guide.

**Note:** For information on backing up your mobile device data before erasing it, go to [www.motorola.com](http://www.motorola.com) and then navigate to the "downloads" section of the consumer Web page for "Motorola Backup" or "Motorola Phone Tools."

- **Understanding AGPS**—To provide location information for emergency calls, certain Motorola mobile devices incorporate *Assisted Global Positioning System* (AGPS) technology. AGPS technology also can be used in non-emergency applications to track and monitor a user's location—for example, to provide driving directions. Users who prefer not to permit such tracking and monitoring should avoid using such applications.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at [privacy@motorola.com](mailto:privacy@motorola.com), or contact your service provider.

## Smart Practices While Driving

### Drive Safe, Call Smart

**Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas -- for example, handsfree use only. Go to [www.motorola.com/callsmart](http://www.motorola.com/callsmart) (in English only) for more information.**

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a handsfree device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original handsfree accessories available today.
- **Position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voicemail answer it for you.



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- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility—driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your mobile device to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.\*
- **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.\*
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.\*

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\* Wherever wireless phone service is available.

Motorola, Inc.  
Consumer Advocacy Office  
1307 East Algonquin Road  
Schaumburg, IL 60196

**[www.hellomoto.com](http://www.hellomoto.com)**

**Note:** Do not ship your phone to the above address. If you need to return your phone for repairs, replacement, or warranty service, please contact the Motorola Customer Support Center at:

1-800-331-6456 (United States)

1-888-390-6456 (TTY/TDD United States for hearing impaired)

1-800-461-4575 (Canada)

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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**Caution:** Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

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