USER MANUAL

MOTOROLA 2247-N8 DSL WI-FI GATEWAY





SAVE THESE INSTRUCTIONS

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Please visit <u>www.motorola.com/us/support</u> for FAQs and additional product documentation.

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Motorola Mobility Part Number: 579442-002-00

SAFETY INFORMATION

CAUTION: Depending on the power supply provided with this product, one of the following serves as the mains power disconnect: power supply cord plug, or appliance coupler. It is important that the direct plug-in power supply, the power socket-outlet, or the appliance coupler be readily accessible.

TELECOMMUNICATION SAFETY: When using your telephone equipment, follow these basic safety precautions to reduce the risk of fire, electric shock, and injury:

- Do not use this product near water, for example, near a bathtub, or sink, in a wet basement, or near a swimming pool.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electrical shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.

PRODUCT VENTILATION: The Motorola 2247-N8 DSL Wi-Fi Gateway is intended for use in a consumer's home.

- ✤ Ambient temperatures should not exceed 104°F (40°C).
- Do not use in locations exposed to outside heat radiation or trapping of its own heat.
- At least one inch of clearance should be maintained on all sides except the bottom when properly installed. The 2247-N8 Gateway should not be placed inside tightly enclosed spaces unless proper ventilation is provided.

SETUP AND INSTALLATION

Thank you for selecting the Motorola 2247-N8 DSL Wi-Fi Gateway. This guide will help you install the 2247-N8, connect computers and other devices to it using the 2247-N8's wired (Ethernet) or wireless networking capabilities, and connect to your existing DSL provider for Internet access.

TIP: For rapid installation, configuration, and set up of wireless networking, use the instructions on the included Quick Start Guide.

Advanced configuration instructions and basic troubleshooting are also provided in this User Guide. If you need additional information about the 2247-N8, or have configuration and use questions, go to www.motorola.com/us/support.

BEFORE YOU BEGIN

IMPORTANT: You must have an existing DSL connection installed before starting installation of the 2247-N8! You will also need the information below from your DSL service provider:

- PPP or PPPoE user name and password This may be the e-mail user name and password from your DSL provider's service, or it may be a customer identification name and password. If you are unsure, contact your DSL provider.
- VPI/VCI numbers used with your DSL service In most cases the 2247-N8 will automatically detect this information. If you need to enter it, refer to <u>"Advanced Configurations"</u> on page 15 of this User Guide.

NOTE: Check the contents of the box to make sure you have all the items shown to the right:

BEFORE RETURNING THIS PRODUCT TO THE STORE for any reason, call

Motorola Broadband Technical Support at 1-877-466-8646.



PACKAGE CONTENTS



Motorola Gateway

CD & Quick Start Guide







Power Supply

Telephone Cable

Ethernet Cable

CONNECTING THE GATEWAY

1. Decide on a location for the 2247-N8.

Put the 2247-N8 near an AC wall outlet (the power source) and a phone jack activated for DSL, in a cool location where none of the 2247-N8's vents will be blocked.

CAUTION: If the location is too hot or the vents are blocked, the high temperature could cause the 2247-N8 to malfunction.



- 2. Connect the 2247-N8 to the DSL service:
 - Plug the telephone cable (included gray cord) into the gray DSL port on the back of the 2247-N8.
 - Plug the other end of the telephone cable into a phone jack activated for DSL.

NOTE: If your DSL service uses line filters, do not plug the telephone cable from the 2247-N8 into a line filter.



Please visit <u>www.motorola.com/us/support</u> for FAQs and additional product documentation.

CONNECTING THE GATEWAY (CONTINUED)

- 3. Power the 2247-N8.
 - Connect the power supply to the power jack on the back panel of the 2247-N8.
 - Plug the power supply into an electrical outlet.
 - Turn on the Power switch.

The Power light (on the front of the 2247-N8) should light solid green.

4. Wait for the DSL light on the front of the 2247-N8 to turn solid green (steady and not blinking). This may take up to five minutes.

To connect a wireless device, continue with <u>"Wireless (Wi-Fi) Network</u> <u>Setup"</u> on page 8. To connect a wired device, continue with <u>"Wired</u> (<u>Ethernet</u>) <u>Network Setup</u>" on page 13.

CONNECTING POWER



WIRELESS (WI-FI) NETWORK SETUP

The 2247-N8 Wi-Fi Gateway has a default network "name," or SSID (service set identifier) that uses a unique 8-digit number in the format "xxxx xxxx". The 2247-N8 broadcasts this unique network name so that wireless computers and other devices can detect it.

With the 2247-N8 installed and on, use the following steps to add devices to the wireless network.

TIP: Because your computer detects the strongest wireless networks first, position it close (within 10 feet) to the 2247-N8, if you can, to ensure that you are connecting to your 2247-N8.

1. Connect your primary computer to the 2247-N8 wireless network. Click the wireless tray icon, open the wireless settings panel, or click the AirPort menu (depending on your operating system).

Not connected	*2					
Connections are available					AirPort: On	*5 * 3
2232 1165	3.0	Available	67	Unavailable	Jones Home apple-pie	ج ا
Open Network and Sharing Cer	nter		ds	ENG	2238 7898	হ
^ ∯ ∰ 🚺 № 10	1:27 AM /20/2008	Notifications	Power	US	Create Network Open Network Pref	erences
Windows 7/XP/V	ista	W	indow	s 8	Mac C	DS X

2. Find the network ID for your 2247-N8 in the wireless networks list and connect your computer to the network. If you have difficulty connecting to the network, refer to the detailed instructions in <u>"Adding Devices to the Wireless Network"</u> on page 49.

2247-N8 WIRELESS INSTALLATION



WIRELESS (WI-FI) NETWORK SETUP (CONTINUED)

Connecting to the Web Management Interface

3. Once you are connected to the 2247-N8, open a Web browser and type http://192.168.1.254 into the address bar. Press ENTER.

A Welcome to your Motorola Router window appears.

4. At the **Welcome to your Motorola Router** screen follow the onscreen instructions to decide if you want unrestricted LAN access or password-protected access.

NOTE: if you use password protection, your user name is "admin".

After you log in to the 2247-N8, the **Quickstart** page will appear.

5. Enter your PPP user name and password, provided to you by your DSL service provider. Remember, you may need to call your DSL provider for this information.

6. Enter your password a second time (in the **Confirm Password** field) and click the **Connect** button.

You will see the **Connection Information** screen when the connection to your service provider is successful.

7. Proceed to <u>"Secure Your Wireless Network"</u> on page 10.

2247-N8 WEB MANAGEMENT INTERFACE ADDRESS

$\leftarrow \ \Rightarrow \ \textbf{X} \ \textbf{``}$	http://192.168.1.254	숬
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SELECTING ACCESS RESTRICTION

00	Nizard Password
MOTOROLA	* 👖 👖
Start	
Help	Welcome to your Motorola Router
	Enabling Unrestricted LAN Access mode will allow you to navigate all the pages without any authentication from LAN side. If Unrestricted LAN Access mode is disabled, before configuration, your router requires a password to protect it from unauthorized access. This password is unique to this nouter. It is case sensitive, and must be 1 to 32 characters iong. Remember this password or keep it in a safe place. If System's Access Code which is printed on your router is available and you select Use Default password, System's access code will be used as the password. After you submit your new password you will create in the fields below. When you connect to your router as an Administrator, you enter "admin" as the usemame and the password you will create in the fields below.
	Unrestricted LAN Access
	New Password
	Confirm Password
	Next
	L h

QUICKSTART PAGE

istart want to change your account information, please enter the new alten berg. Click "Connect" to undete your account upgraphic
want to change your account information, please enter the new
password and reconnect to the Internet.
sername
assword

TIP: If you are having trouble connecting, enter your information again and make sure the Caps Lock key on your computer is not on. If you are still having trouble go to the <u>"Frequently Asked Questions - and Answers</u> <u>(FAQs)</u>" section of this guide or to the <u>"Basic Troubleshooting"</u> section.

SECURE YOUR WIRELESS NETWORK

Once you are connected to the Internet you will want to secure your wireless network to keep it private. Follow these steps to add security to your wireless network and enable the fastest wireless speeds on your 2247-N8.

1. Log in to the management interface. Click the **Configure** link located on the left side of the screen.

HOME (START) PAGE



2. Click **Wireless** to view the **Wireless Base Settings** page.

A number of wireless networking categories are displayed below the **Wireless** link in the side menu bar. You will use these links later in the procedure.

3. Change the Standard setting to B/G/N and click Apply Changes.

WIRELESS BASE SETTINGS PAGE

		the second se
Home		
Configure	Wireless Base Settings	
Connection	Enabled	
DHCP Server	Standard B/G -	
More IP Subnets	Wireless Protected Setup	
Wireless	Apply Changes	
Base Settings		
Security		
Multiple SSID		
Wifi Multimedia		
MAC Filtering		
NAT		
Router Password		
Time Zone		
Status		
Utilities		
Help		
NOT THE REAL PROPERTY OF THE R		

SECURE YOUR WIRELESS NETWORK (CONTINUED)

- 4. Click the **Security** link located below **Wireless** on the left side of the screen.
- 5. Choose the security method to use for your network:
- ◆ To use WEP-Manual, follow the left arrow to <u>step 10</u> on page 12.
- ✤ To use WPA-PSK continue with step 6 (below).

NOTE: WPA-PSK is the preferred privacy method. Only use WEP – Manual if your computer or device does not support WPA-PSK.

Configuring WPA-PSK Security:

- 6. Click the **Privacy** pull-down menu and select **WPA-PSK**. The screen will update and you will see two new options displayed.
- 7. Delete the default **Passphrase** and change it to a password that is easy for you to remember but difficult for someone else to guess. This password will be needed each time you add a new device to your wireless network. The WPA-PSK passphrase can be between 8 and 63 characters. For best security it should be at least 20 characters.
- 8. Click the **WPA Version** pull-down menu and select **WPA-2**. Click **Apply Changes**. Security is now activated, and you will be temporarily disconnected from the 2247-N8.
- 9. Use the wireless tray or wireless settings (Windows) or the wireless menu option (Mac OS) to find and connect to the 2247-N8 one more time. This time you will need to enter your wireless network password to complete your connection.

Open a Web browser and enjoy your Internet access through the Motorola 2247-N8 DSL Wi-Fi Gateway!

WIRELESS SECURITY SETTINGS PAGE

MOTOROLA			The second
lome			
Configure	Wireless Security		
Connection	Configure settings for	SSID 1	
DHCP Server	Apply Changes for this SSID b	efore changing to a new SSID	
More IP Subnets	Privacy	OFF - No Privacy 💌	
Wireless	Hide SSID	E	
Base Settings	Block Wireless Bridging	8	
Security		Apply Changes	
Multiple SSID			
Wifi Multimedia			
MAC Filtering			
NAT			
Router Password			
Time Zone			
Status			
Itilities			
leip			

WPA-PSK SECURITY SETTINGS

Wireless Security

Configure settings for SSID 1 Apply Changes for this SSID before changing to a new SSID

Privacy	WPA – PSK
Passphrase	
WPA Version	Both 🛟
Hide SSID	
Block Wireless Bridging	
	Apply Changes

SECURE YOUR WIRELESS NETWORK (CONTINUED)

Configuring WEP-Manual Security:

- 10. Click the **Privacy** pull-down menu and select **WEP-Manual**. The screen will update and you will see two new options displayed.
- 11. Change the **Key Length** value to **26 characters** (128 bits), or to **10 characters** (40/64 bits) if your device does not support 128 bit WEP.
- 12. Enter a WEP key that matches the character length you chose using a combination of numbers from 0-9 and letters from a-f. For example, "c8335fde7742a467bc85df2fc8" is a valid 26 character key.

TIP: Write down the key you will use before proceeding to the next step! This key will be needed each time you add a new device to your wireless network.

- 13. Click **Apply Changes**. Security is now activated, and you will be temporarily disconnected from the 2247-N8.
- 14. Use the wireless tray or wireless settings (Windows) or the wireless menu option (Mac OS) to find and connect to the 2247-N8 one more time. This time you will need to enter your wireless network key to complete your connection.
- 15. Open a Web browser and enjoy your Internet access through the Motorola 2247-N8 DSL Wi-Fi Gateway!

TIP: If you forget your wireless password or key you can connect to the 2247-N8 using a wired (Ethernet) connection to retrieve the information. Use the included Ethernet cable and follow steps 1 and 2 of <u>"Wired (Ethernet) Network Setup"</u> on page 13. Log in to the Web interface, click **Configure** and then **Wireless** in the Links bar.

To reset the 2247-N8 to factory defaults and start over, see <u>"Frequently Asked Questions - and Answers (FAQs)</u>" on page 44.

WEP-MANUAL SECURITY SETTINGS

Wireless Security

Configure settings for SSID 1 Apply Changes for this SSID before changing to a new SSID

Privacy	
Key Length	
Key	

WEP - Manua		
10 characters	(40/64	bits)
	_	
_		

Hide SSID Block Wireless Bridging

Apply Changes

WIRED (ETHERNET) NETWORK SETUP

With the 2247-N8 powered on, use the following steps to make a wired connection from a computer to the Ethernet ports on the 2247-N8:

- 1. Locate the yellow Ethernet cable included in the package. Insert the plug on one end of the cable into any of the four yellow ports on the back of the 2247-N8. The connector will only fit into the port one way. Insert the connector until the locking tab clicks into place.
- 2. Insert the other end of the Ethernet cable into an Ethernet networking port on your computer. Press the connector into the port until the tab clicks into place.

Once the Ethernet devices are connected to the 2247-N8, your network may resemble the figure shown to the right.

NOTE: Almost every device is configured to get its network information automatically using "DHCP," and you should not need to configure your computer. If you have trouble getting to the 2247-N8 Web page in the next step, you can check your computer's network settings in <u>"Basic Troubleshooting"</u> on page 46.

Connecting to the Web Management Interface

3. Once you are connected to the 2247-N8, open a Web browser and type http://192.168.1.254 into the address bar. Press Enter.

A Welcome to your Motorola Router window appears.

2247-N8 ETHERNET INSTALLATION



2247-N8 WEB MANAGEMENT INTERFACE ADDRESS

← → X 🖌 🗋 http://192.168.1.254 ☆

WIRED (ETHERNET) NETWORK SETUP (CONTINUED)

4. At the **Welcome to your Motorola Router** screen, follow the onscreen instructions to decide if you want unrestricted LAN access or password-protected access.

TIP: *if you use password protection, your user name is "admin".*

After you log in to the 2247-N8, the **Quickstart** page will appear.

5. Enter the PPP user name and password provided to you by your DSL service provider. Remember, you may need to call your DSL provider for this information.

	🔍 🔍 Wizard Password 🖂
MOTOROLA	* 💶 🛄
Start	
Help	Welcome to your Motorola Router
	Enabling Unrestricted LAN Access mode will allow you to navigate all the pages without any authentication from LAN side. If Unrestricted LAN Access mode is disabled, before configuration, your router requires a password to protect R from unauthorized access. This password is unique to this router. It is case sensitive, and must be 1 to 32 characters long. Remember this password or keep it in a safe place. If system's Access Code which is printed on your router is available and you select Use Default password, System's access code will be used as the password. After you submit your new password, you must logon before continuing. When you connect to your router as an Administrator, you enter "adminit" as the username and the password you licreate in the fields below.
	Upperstricted LAN Assess
	Unrestricted LAN Access
	New Password

SELECTING ACCESS RESTRICTION

QUICKSTART PAGE

Start	
Help	Quickstart
	If you want to change your account information, please enter the new information here. Click "Connect" to update your account username and/or password and reconnect to the Internet. PPP Username PPP Password Confirm Password
	Connect

6. Enter your password a second time (in the Confirm Password field) and click the **Connect** button.

You will see the **Connection Information** screen when the connection to your service provider is successful.

7. Open a Web browser and enjoy your Internet access through the Motorola 2247-N8 DSL Wi-Fi Gateway!

TIP: If you are having trouble connecting, enter your information again and make sure the Caps Lock key on your computer is not on. If you are still having trouble, go to <u>"Frequently Asked Questions - and Answers</u> <u>(FAQs)</u>" on page 44 or <u>"Basic Troubleshooting"</u> on page 46.

ADVANCED CONFIGURATIONS

Most of the time, the basic setup is all you will need to be able to enjoy your Internet connection using the 2247-N8. Use this section if you need to configure advanced options.

If you need help logging in to the 2247-N8, refer to <u>"Wireless (Wi-Fi) Network Setup"</u> on page 8 or <u>"Wired (Ethernet) Network Setup"</u> on page 13.

LINKS BAR

The links located on the left side of the Web user interface allow you to monitor, diagnose, and update your 2247-N8. Clicking an option will expand or collapse the pages available to you.



LINKS BAR DEFAULT CONTENT

The following sections and subsections describe the contents of the pages available from the links bar:

- ✤ <u>"Home"</u> on page 16.
- ✤ <u>"Configure"</u> on page 16.
- ✤ <u>"Status"</u> on page 29.
- ✤ <u>"Utilities"</u> on page 39.
- ✤ <u>"Help"</u> on page 43.

HOME

You may click the **Home** menu item to return to the 2247-N8 home screen. This page provides information and statistics about the DSL connection, the configuration and identification of the 2247-N8, and the local address configuration.

0 \varTheta 🖯		💊 Home		
MOTOROLA				*
lome				
Configure	Connection Inform	ation		
comgure	DSL	Connected	WAN Status	Connected
Status	IP Address	0.0.0.0	IP Gateway	
	Primary DNS Server		Secondary DNS Server	
Utilities	Speed	0/0 (kbps)	Line Attenuation	0/0 dB
Help			Restart Connection	
	Router Information	1		
	Router Name	Motorola Netopia	Model	NM51
	Serial Number	155541585984	MAC Address	00:24:37:00:40:40
	Software Version	9.0.1r1	Warranty Date	02/03/10 22:49:15 PM
	Local Network			
	IP Address	192,168,1,254	Ethernet	Connected

GATEWAY HOME SCREEN

CONFIGURE

Use the **Configure** menu options to change and update the settings on your 2247-N8 Gateway. The Configure category contains the following pages (which will show under the Configure selection in the links bar);

- ✤ <u>"Connection"</u> on page 17
- ✤ <u>"DHCP Server"</u> on page 19
- <u>"More IP Subnets"</u> on page 20
- ✤ <u>"Wireless"</u> on page 33
- ✤ <u>"NAT"</u> on page 27
- "Router Password" on page 28
- ✤ <u>"Time Zone"</u> on page 29

Connection

Use the **Connection** page to change the way you connect to your Internet Service Provider (ISP). You should only change these settings when your ISP requires it.

IMPORTANT: always remember to click **Apply Changes** to make sure your updates are saved.

MOTOROLA			
Home			
Configure	Connection Configuration	n	
Connection	DSL Auto Modulation		
DHCP Server	Auto Detection VPI/VCI		
More IP Subnets	Encapsulation	ether-IIc 👻	
Wireless	PPPoE		
NAT	PPP Username	user@myisp.net	
NAT	PPP Password		
Router Password	Confirm Password	•••••	
Time Zone	Connection Type	always-on 👻	
Status	MRU	1492	
Utilities	HPnP	(W)	

CONFIGURE CONNECTION PAGE

- DSL Auto Modulation: If this check box is selected (default setting), your 2247-N8 will use automatic rate adaptation, which tries to sync at the fastest possible modulation.
- Auto Detection VPI/VCI: If this check box is selected (default setting), your 2247-N8 will attempt to detect the virtual circuit pairs in use by trying the most common settings until one is found. Thereafter, the 2247-N8 will always attempt to use that pair. If the 2247-N8 cannot detect the VPI/VCI set in use, you can clear the check box, and enter the values manually. VPI 0 and VPI 35 and VPI 8 and VCI 35 are the most common virtual circuit pairs used. Always try auto-detection first and then contact your service provider if another value is required.
- Encapsulation: ether-llc (this is the only option)
- PPPoE: Point to Point Protocol over Ethernet (PPPoE) is the most commonly used configuration by DSL service providers. To use PPPoE, select the check box, enter the information below, and click Apply Changes.
 - PPP Username
 - PPP Password
 - Confirm Password
 - **Connection Type** Select **always-on** (default) to make sure your 2247-N8 is always connected to the Internet. If you choose **on-demand**, your 2247-N8 will establish a connection to the Internet only when a request is made from your home network. You can use the **User**

Inactivity Timeout setting to specify how long the Internet connection will remain active after it becomes idle. Enter a time in seconds. If you choose **manual**, you will need to manually connect and disconnect to your service provider from the **Home** page of the 2247-N8.

- MRU Leave this setting at the default of 1492 unless your ISP instructs you to change the setting.
- Bridging Use this setting if you require a device on the local area network (LAN) side of the 2247-N8 to establish a connection to your service provider. In this mode, all traffic is passed through the 2247-N8, and it does not provide routing or security features.
- Use Static IP Addressing use this option if your service provider has hard-coded your network information and provided you with the values needed below. Please note that using DHCP to obtain a WAN IP address is not currently supported in the Web user interface. Remember to click Apply Changes when you have finished entering the information.
 - Static IP Address
 - Netmask
 - IP Gateway
 - Primary DNS Server
 - Secondary DNS Server
- UPnP Universal Plug-n-Play is used by applications (typically games) that require a two-way path to be set up while the application is in use. The default setting is enabled.

DHCP Server

Use the **DHCP Server Configuration** page to change the Dynamic Host Configuration Protocol (DHCP) settings on your 2247-N8. The 2247-N8 will serve DHCP addresses starting with the primary subnet and then serve addresses from additional subnets in the order they were added. Remember to click **Apply Changes** to make sure your updates are saved.

IMPORTANT: The DHCP server for the primary subnet must be enabled and serving at least one IP address in order for the DHCP server feature to serve addresses for additional subnets.

DHCP SERVER CONFIGURATION PAGE

MOTOROLA	
Home Configure	DHCP Server Configuration
Connection DHCP Server More IP Subnets Wireless NAT	Router IP Address 192.168.1.254 Subnet Mask 255.255.0 DHCP Server Enable ✓ DHCP Start Address 192.168.1.64 DHCP End Address 192.168.1.253 DHCP Lease 1 0 : 0
Router Password Time Zone Status	Days : Hours : Minutes : Seconds Apply Changes

- Router IP Address The 2247-N8 LAN IP address. The default setting is 192.168.1.254
- Subnet Mask The 2247-N8 LAN subnet mask. The default setting is 255.255.255.0
- DHCP Server Enable Enables or disables the 2247-N8 DHCP server. Clear the check box if you have another DHCP server that provides addresses to your network. The default setting is enabled (box selected).
- DHCP Start Address This address must be in the same subnet as the Router IP Address you entered above. For example, with the Router IP Address listed above, you could use a DHCP start address of 192.168.1.64.
- DHCP End Address This address must be in the same subnet as the Router IP Address you entered above. For example, with the Router IP Address listed above, you could use a DHCP end address of 192.168.1.253.
- **DHCP Lease** Enter a lease time in *dd:hh:mm:ss* (days/hours/minutes/seconds) format. The default setting is one day.

More IP Subnets

You can enable and configure up to seven secondary LAN IP subnets on your 2247-N8. Each subnet requires an IP address/subnet mask pair. If the DHCP Server is enabled, you can enable DHCP service on each subnet by entering DHCP start and end addresses.

The 2247-N8 will serve DHCP addresses starting with the primary subnet and then serve addresses from additional subnets in the order they were added.

IMPORTANT: the DHCP server for the primary subnet must be enabled and serving at least one IP address in order for the DHCP server feature to serve addresses for additional subnets

Home	
Configure	Additional IP Subnets
Connection	IP Subnet List
DHCP Server	No IP Subnet entries have been defined
More IP Subnets	annexed to server a
Wireless	IP Subnet Entry
NAT	IP Address
Router Password	Netmask
Time Zone	DHCP Start Address
Status	DHCP End
Utilities	Add this IP Subnet 🕣
Help	Apply Changes

MORE IP SUBNETS PAGE

Use the options below to configure additional subnets.

- ✤ IP Address Enter the IP address for the 2247-N8 Gateway.
- Netmask Enter the subnet mask.
- **Enable DHCP Server** Use this option to enable or disable a DHCP server for the subnet
- **DHCP Start Address** This address must be in the same subnet as the IP Address you entered above.
- **DHCP End** This address must be in the same subnet as the IP Address you entered above.
- Add this IP Subnet Click this button to add each additional subnet to the 2247-N8. Follow the instructions on the web page to edit or remove a subnet.

Wireless

Use the Web pages listed below to configure basic and advanced wireless networking features on your 2247-N8. The **Wireless** page has a number of associated sub-pages that configure specific wireless operations and settings:

- ✤ <u>"Base Settings"</u> on page 21
- ✤ <u>"Security"</u> on page 23
- ✤ <u>"Multiple SSID"</u> on page 24
- ✤ <u>"Wi-Fi Multimedia"</u> on page 25
- ✤ <u>"MAC Filtering"</u> on page 26

Base Settings

Use the Wireless Base Settings page to configure the basic wireless features on your Motorola 2247-N8 DSL Wi-Fi Gateway using the options below.

Home Configure	Wireless Base Settings	
Connection DHCP Server	Enabled☑StandardB/GChannel6 ✓	
More IP Subnets Wireless	Wireless Protected Setup	s

WIRELESS BASE SETTINGS PAGE

- Enabled When this check box is selected (default setting) the wireless radio is enabled. Clear this box to disable the wireless radio. No wireless devices will be able to access the 2247-N8 when the radio is disabled. Connect to the 2247-N8 using Ethernet to turn the radio back on.
- Standard The following options are available. Use caution when changing this setting because clients not compatible with a mode will be disconnected. If you are unsure, choose B/G/N.
 - B/G Default setting
 - B-only
 - ◆ G-only
 - B/G/N Preferred setting
 - ◆ A/N
 - ♦ A-only
- N-only Standard Note that if all of your clients support the 802.11n standard, you can choose N-only, which will present the additional options below:

- **Band** Use the pull-down menu to choose the 2.4 GHz and 5 GHz bands.
- **Bandwidth** Use the pull-down menu to choose Narrow-20MHz or Wide-40MHz.
- Channel This option changes the wireless channel that allows a client to access the 2247-N8. Changing the wireless channel can improve performance if you suspect interference from other devices near your location.
- Wireless Protected Setup This option provides a convenient way to add advanced secure Wi-Fi connections. Wi-Fi certified WPS clients can connect and learn the security setting of the 2247-N8 using their hardware push button (if supported) or by entering their special PIN number at the 2247-N8 WPS support page. Non-WPS clients can be added by following the steps in <u>"Adding Devices to the Wireless Net-work"</u> on page 49.

Follow the steps below to use WPS:

- Make sure your wireless clients are running.
- Press the WPS push-button on the back of the 2247-N8 to begin the exchange, which may last up to two minutes. Do not power off your 2247-N8 during the exchange. The 2247-N8 will display a success message when the exchange has completed.

NOTE: not all wireless client devices support WPS. Refer to your client documentation if you are unsure.

Security

The 2247-N8 supports up to four wireless networks, and each network can have a separate security setting.

WIRELESS SECURITY PAGE

MOTOROLA			
Home Configure	Wireless Security		
Connection DHCP Server	Configure settings for Apply Changes for this SSID b	SSID 1 before changing to a new SSID	
More IP Subnets	Privacy	OFF - No Privacy 👻	
Wireless Base Settings Security	Hide SSID Block Wireless Bridging	Apply Changes	

Use the options below to configure security for each wireless network that is enabled.

- Configure Settings for Use the pull-down menu to select the wireless network (SSID) that you wish to configure. Please note that wireless networks are enabled in the Multiple SSID page (see page 24).
- Privacy Choose one of the privacy settings listed below. The options available on the page will change depending on your choice.
 - **OFF** -No Privacy (default) The wireless network is open (no security) allowing any device to connect and access the network.
 - WEP-Manual Use the options below to configure a wireless network to use Wired Equivalent Privacy.
 - Key Length Use the pull-down menu to choose 10 characters (40/64 bits) or 26 characters (128 bits). Use 128 bits if all of your wireless devices support it.
 - Key Enter a WEP key that matches the character length you chose using a combination of numbers from 0-9 and letters from a-f. For example, "c8335fde7742a467bc85df2fc8" is a valid 26 character key. You must enter the assigned key for each new device that is added to the network.
 - WPA-PSK This is the preferred security method. Use the options below to configure your wireless network to use Wi-Fi Protected Access-Pre-Shared Key.
 - Passphrase The passphrase can be between 8 and 63 characters. For best security it should be at least 20 characters. You must enter the assigned passphrase for each new device that is added to the network.
 - WPA Version Enter WPA-1, WPA-2, or Both. Use WPA-2 if all of your devices support it or Both if you have older devices that only support WPA-1.
- Hide SSID Choose this option to turn off SSID broadcasting for a wireless network. You will no longer see the network broadcasted but you will still be able to connect to it.
- Block Wireless Bridging Select the check box to block wireless clients on this SSID from communicating with other wireless clients on the LAN side of the 2247-N8 regardless of SSID. Wireless clients will still be able to communicate with the 2247-N8 and to wired (Ethernet-connected) interfaces connected to the 2247-N8.

Multiple SSID

The 2247-N8 supports up to four simultaneous wireless networks (SSIDs). Adding additional SSIDs can be useful if you need to use different security settings between wireless networks. Use the options below to create additional wireless networks on the 2247-N8. Please note that by default, all SSIDs have access to the 2247-N8 LAN and the other SSIDs that are enabled.

WIRELESS MULTIPLE SSID PAGE

			*
Home Configure	Wireless Multiple SSIDs		
Connection DHCP Server More IP Subnets Wireless Base Settings Security Multiple SSID	Configure settings for Apply Changes for this SSID b SSID Enable SSID Name	SSID 1 - before changing to a new SSID 4523 3442 Apply Changes	

Use the options below to create additional wireless networks on the 2247-N8.

- **Configure settings for** Use the pull-down menu to select the wireless network (SSID) that you wish to configure.
- **SSID Enable** Select the check box to enable the SSID. Clear the box to disable the SSID.
- SSID Name Enter an SSID name of up to 32 characters. Numbers, letters, and spaces are allowed.

Wi-Fi Multimedia

Wi-Fi Multimedia, or WMM is a feature that allows a wireless network to establish a Quality of Service (QoS) for transferring different types of data. For transferring data such as voice and video, it is important that data is delivered in a timely manner to avoid video or audio skipping, even under busy network conditions. With WMM enabled, voice and video are given the higher priority service that they need.

	** 🛄 🛄
Home	
Configure	Wireless Multi-media Configuration
Connection	Enabled
DHCP Server	Apply Changes
More IP Subnets	
Wireless	
Base Settings	
Security	
Multiple SSID	
Wifi Multimedia	

Select the **Enabled** check box to enable WMM. Clear the box to disable WMM. When WMM is disabled, voice and video are treated the same as any other data. If WMM is enabled, the 2247-N8 examines each packet to determine the type of data in order to assign it to a queue. The predefined queues are:

- ♦ VOICE (VO): Highest priority, minimum delay. Example: VoIP
- ♦ VIDEO (VI): High priority, minimum delay. Example: IPTV
- SEST EFFORT: (BE): Medium priority, medium throughput and delay. Example: Most traditional IP data.
- SACKGROUND: (BK): Lowest priority, high throughput. Example: FTP

MAC Filtering

Use wireless MAC filtering to add additional security to a wireless network. Using a whitelist or a blacklist you can limit access to the wireless network using a client's hardware ID. MAC filtering can limit access to a wireless network even if a client has the proper network access password or key.

	ter and the second s		
Home			
Configure	Wireless MAC Filtering		
Connection	Configure settings for SSID 1		
DHCP Server	MAC Filtering Type Disabled -		
More IP Subnets	When MAC Filtering whitelist is enabled, wireless devices on this list will be allowed access to this SSID. All others will be denied		
Wireless	be allowed access to this 331D. All others will be defiled.		
Base Settings	When MAC Filtering blacklist is enabled, all devices on this list will be		
Security			
Multiple SSID	MAC Filter List		
Wifi Multimedia	No MAC Filter entries have been defined		
MAC Filtering	MAC Filter Entry		
NAT			
Router Password	MAC Address e.g. 00:11:22:33:44:55		
Time Zone	Add this MAC		
Status			
Utilities	Apply Changes		

WIRELESS MAC FILTERING PAGE

Use the options below to configure MAC filtering.

- Configure settings for Use the pull down menu to select the wireless network (SSID) that you wish to configure.
- **MAC Filtering Type** Use the pull-down menu to select one of the following options:
 - **Disabled** No MAC filtering will be used (default)
 - Whitelist Only MAC addresses on this list will be able to access the wireless network. All other wireless access will be denied.
 - Blacklist Only MAC addresses on this list will be **denied** access to the wireless network. All other wireless clients will be allowed.
- MAC Address Enter a device MAC address to add to the whitelist or blacklist, whichever is active, and click Add this MAC. Click Apply Changes to save the MAC filtering list.

NAT

Network Address Translation (NAT) lets your 2247-N8 use a single public IP address assigned by your Internet service provider to support multiple computers on your home network. Your home network uses private IP addresses, and the 2247-N8 keeps track of each device's request and translates it to the single public address as it goes out to the Internet. NAT also allows you to open specific ports to your home network using a "pinhole" to support applications that need to be accessed from the Internet.

MOTOROLA	*
Home	
Configure	NAT Configuration
Connection	NAT Enable
DHCP Server	To create a Pinhole entry, specify the field values, and click the "+" Add
More IP Subnets	icon.
Wireless	When changes are complete, click the "Apply Changes" button.
Base Settings	
Security	Pinhole List
Multiple SSID	No Pinhole entries have been defined
Wifi Multimedia	
MAC Filtering	Pinhole Entry
NAT	Protocol UDP -
Router Password	External Port Range
Time Zone	Internal Address Internal Start Port
Status	Add this pinbole
Utilities	
Help	Apply Changes

NAT PAGE

The following functions are provided on the NAT page:

* NAT Enable - If the check box is selected, NAT is enabled (default). Clear the box to disable NAT only if so instructed by your ISP.

Pinhole Entry

- **Protocol** Choose UDP or TCP
- **External Port Range** Enter a single port where traffic will be received by the 2247-N8 from the Internet.
- Internal Address Enter the private IP address of a device on the 2247-N8 local area network where traffic for this pinhole will be directed.
- Internal Start Port Enter a single port where traffic will be destined from the 2247-N8's LAN to the Internet.
- Add this pinhole Click this button to add the pinhole entry. You can edit or remove an entry from the Pinhole List located directly above the Pinhole Entry section of the Web page.

NOTE: a separate pinhole entry is needed for each port that you wish to open. Pinhole entries are also specific to the protocol chosen.

Click the **Help** link while visiting the NAT Configuration Web page for additional information. Click **Apply Changes** to save your updates.

Router Password

The 2247-N8 allows two methods of access: restricted and unrestricted. Select the access method from the Router Password page.



ROUTER PASSWORD PAGE

Unrestricted LAN Access - When the check box is selected, any device on the local area network can access and make changes to the 2247-N8 configuration without providing a password.

NOTE: when the **Unrestricted LAN Access** box is **not** selected you will see the **New Password** and **Confirm Password** fields displayed. Enter and confirm a case-sensitive password that is between 1 and 32 characters in length. Choose a password that is easy for you to remember but difficult for someone else to guess. If you use password protection, your user name is "admin".

Time Zone

This option is used to apply time stamps for the system and firewall logs. The default setting is UTC. Choose an option from the pull-down menu, and click **Apply Changes** to save your update.

STATUS

This section displays statistics for the 2247-N8 ports and LAN, and it provides log entries that can be helpful for troubleshooting. The following sub-categories of pages are available from the **Status** link in the links bar.

- ✤ <u>"DSL"</u> on page 30
- ✤ <u>"WAN"</u> on page 31
- ✤ <u>"Ethernet"</u> on page 32
- ✤ <u>"Wireless"</u> on page 33
- ✤ <u>"IP"</u> on page 34
- ✤ <u>"LAN"</u> on page 36
- ✤ <u>"System Log"</u> on page 37
- ✤ <u>"Firewall Log"</u> on page 38

DSL

The **DSL Statistics** page shows DSL configuration information.

M MOTOROLA				*	
Home	DSL Statistics				
Status DSL WAN Ethernet	Line State Modulation Data Path Current VPI Current VCI		Idle n/a 0 35		
IP LAN System Log Firewall Log Utilities Help	Speed (kbps) SN Margin (dB) Line Attenuation (dB) CRC Errors	Downstream 0 0 0 0	Upstream 0 0 0 0		

STATUS - DSL STATISTICS PAGE

Use the information below to determine the state of the DSL line and to help with troubleshooting.

- Line State Up (connected), Down (disconnected), Idle (not attempting to train)
- Modulation Method of regulating the DSL signal
- Data Path Path used by the device's processor
- ◆ Current VPI The VPI currently in use. This may have been auto-detected by the 2247-N8.
- Current VCI The VCI currently in use. This may have been auto-detected by the 2247-N8.
- Speed (kbps) Downstream (traffic from the Internet) and Upstream (traffic to the Internet) speeds in kilobits per second.
- SN Margin (dB) Signal to noise margin, in decibels. These values display the amount of unwanted "noise" on the DSL line.
- ◆ Line Attenuation (dB) These values display the reduction in signal strength on the DSL line, in decibels.
- **CRC Errors** These values display the number of times data packets have been resent due to errors in transmission or reception.

WAN

The WAN Statistics page displays information about your wide area network connection which is established through the DSL port on the 2247-N8.



STATUS - WAN STATISTICS PAGE

- MAC Address The Media Access Control or hardware address for the WAN port. When PPPoE is used, the server MAC address will be displayed.
- **Tx Good Frames** The number of good frames transmitted since the WAN connection was established.
- * Tx Packets The number of packets transmitted since the WAN connection was established.
- **Tx Discard Frames** The number of frames discarded since the WAN connection was established.
- **Rx Good Frames** The number of good frames received since the WAN connection was established.
- * **Rx Packets** The number of packets received since the WAN connection was established.
- * Rx Multicast Frames The number of multicast frames received since the WAN connection was established.
- * Rx Discard Frames The number of received frames discarded since the WAN connection was established.

Ethernet

The **Ethernet Statistics** page displays information about your local area network connection.

STATUS - ETHERNET STATISTICS PAGE

			*
Home Configure	Ethernet Statistics		
Status	MAC Address	00:26:42:95:11:60	
DSL WAN	Tx Good Frames Tx Packets	0	
Ethernet	Tx Discard Frames	0	
Wireless IP	Rx Good Frames Rx Packets	0 0	
LAN System Log	Rx Unicast Frames Rx Multicast Frames Rx Discard Frames	0 0	

- ✤ MAC Address The Media Access Control or hardware address for the LAN ports.
- **Tx Good Frames** The number of good frames transmitted on the LAN.
- **Tx Packets** The number of packets transmitted on the LAN.
- **Tx Discard Frames** The number of transmitted frames that have been discarded on the LAN.
- **Rx Good Frames** The number of good frames received on the LAN.
- **Rx Packets** The number of packets received on the LAN.
- **Rx Multicast Frames** The number multicast frames received on the LAN.
- **Rx Discard Frames** The number of received frames that have been discarded on the LAN.

Wireless

The Wireless Statistics page shows information about the configuration and operation of the wireless networks.

STATUS - WIRELESS STATISTICS PAGE

			1	
Home Configure	Wireless Status			
Status DSL	SSID 1 Security	none		
WAN	Wireless Statistics Bytes Transmitted	157364		
Wireless	Bytes Received Packets Transmitted Packets Received	0 1521 0		
IP				

Use the pull-down menu near the top of the page to choose the wireless network that you want to monitor.

- Security Displays the current security in place for the wireless network.
- **Bytes Transmitted** The number of bytes transmitted since the network was last restarted.
- **Bytes Received** The number of bytes received since the network was last restarted.
- **Packets Transmitted** The number of packets transmitted since the network was last restarted.
- ◆ **Packets Received** The number of packets received since the network was last restarted.

This page displays information and statistics for the IP configuration of the 2247-N8.



STATUS - IP STATISTICS PAGE

The following information is displayed:

✤ General

IP

- IP WAN Address The wide area network IP address
- IP Gateway The gateway address of the service provider network
- Primary DNS The primary domain name server IP address
- Primary DNS Name The primary domain name server name
- **Secondary DNS** The secondary domain name server IP address
- Secondary DNS Name The secondary domain name server name

✤ IP Interfaces

This section displays the IP address, subnet mask, and interface information assigned to the 2247-N8. When additional IP subnets are configured, information is displayed for each subnet.

✤ Network Routing Table

This section displays the destination network, subnet mask, gateway and interface name for each route assigned to the 2247-N8. When additional IP subnets are configured, routing information is displayed for each subnet.

✤ Host Routing Table

This section displays the network, subnet mask, gateway and interface name for each host address assigned to the 2247-N8. When additional IP subnets are configured, routing information is displayed for each subnet.

LAN

This page displays information and statistics for the local area network (LAN) configuration of the 2247-N8.

MOTOROLA			
Home			
Configure	LAN Statistics		
Status	Router IP Address	192.168.1.254	
DSL	Subnet Mask	255.255.255.0 192.168.1.64	
WAN	DHCP End Address	192.168.1.253	
Ethernet	DHCP Server Status	on	
Wireless	DNS Server		
IP	Devices on LAN		
LAN	IP Address MAC A	Address Name State	Type
System Log	192.168.1.65 00:21:	cc:c7:f9:31 krh487-02 on	dhcp
Firewall Log	192.168.1.64 00:11:4	13:4d:7c:dcqa-bw off	dhcp
Utilities			
Help			

STATUS - LAN STATISTICS PAGE

The following information is displayed:

- ✤ Router IP Address The IP address assigned to the 2247-N8 LAN.
- Subnet Mask The subnet mask assigned to the 2247-N8 LAN.
- DHCP Start Address The first IP address in the DHCP pool.
- ♦ DHCP End Address The last IP address in the DHCP pool.
- ◆ DHCP Server Status Displays ON (enabled) or OFF (disabled).
- **DNS Server** The IP address of the default domain name server.
- **Devices on LAN** Displays the IP address, MAC (hardware) address, and network name for each device on the LAN.

System Log

The system log displays a chronological list of events that have occurred in the 2247-N8.

MOTOROLA	
Home	
Configure	System Log
Status	
DSL	Events are listed starting from the oldest.
WAN	
Ethernet	P0000-00-00T00:00:02 L6 sdb[228]: log buffer size set to 8192 P0000-00-00T00:00:02 L7 sdb[228]: starting process /sbin/klogd (pid 233)
Wireless	P0000-00-00700:00:04 L7 sdb[228]: libmotopia: Closing /dev/motopia P0000-00-00700:00:04 L7 sdb[228]: Loading platform module bcm enet
IP	P0000-00-00T00:00:04 L6 sdb[228]: SSL CA-root-cert directory is ready. P0000-00-00T00:00:04 L6 sdb[228]: Hardware is '2247-N8'
LAN	P0000-00-00100:00:05 L6 Sdb[228]: S/N 164325622516, SK0 1 P0000-00-00T00:00:08 L5 sdb[228]: Wireless subsystem found
System Log	P0000-00-00T00:00:09 L5 sdb[228]: DSL subsystem found P0000-00-00T00:00:09 L7 sdb[228]: w180211/broadcom: Taking down phy.w180211 interface w10 P0000-00-000-000-00:09 L6 sdb[228]: w180211: Adding wireless port ssid=1 (w10)
Firewall Log	P0000-00-00T00:00:09 L6 sdb[228]: w180211: Adding wireless port ssid-2 (w10.1)
Utilities	P0000-00-00T00:00:09 L6 sdb[228]: w180211: Adding wireless port ssid-3 (w10.2) P0000-00-00T00:00:09 L6 sdb[228]: w180211: Adding wireless port ssid-4 (w10.3) P0000-00-00T00:00:09 L5 sdb[228]: DSL EOC 164325822816:2247-N8:90129
Help	<pre>P0000-00-00T00:00:09 L6 sdb[228]: Broadcom DSL: Create PTM object with default settings P0000-00-00T00:00:09 L6 sdb[228]: Broadcom DSL: Initalize VC object. vpi = 0 P0000-00-00T00:00:09 L6 sdb[228]: Broadcom DSL: Initalize VC object. vpi = 0 P0000-00-00T00:00:09 L6 sdb[228]: root: overriding defaults for ADSL WAN P0000-00-00T00:00:09 L7 sdb[228]: w180211/broadcom: First apply - apply everything P0000-00-00T00:00:09 L6 sdb[228]: error opening sysfs attribute file (/var/run/nas.pid) for reading P0000-00-00T00:00:09 L7 sdb[228]: w180211/broadcom: NAS daemon not found, not killing P0000-00-00T00:00:09 L7 sdb[228]: error opening sysfs attribute file (/var/run/wpsm.pid) for reading P0000-00-00T00:00:09 L6 sdb[228]: error opening sysfs attribute file (/var/run/wpsm.pid) for reading P0000-00-00T00:00:01 L7 sdb[228]: w180211/broadcom: WPS Monitor not found, not killing P0000-00-00T00:00:10 L7 sdb[228]: error opening sysfs attribute file (/var/run/epd.pid) for reading P0000-00-00T00:00:10 L7 sdb[228]: w180211/broadcom: WPS Monitor not found, not killing P0000-00-00T00:00:10 L7 sdb[228]: w180211/broadcom: WPS Monitor file (/var/run/epd.pid) for reading P0000-00-00T00:00:10 L7 sdb[228]: w180211/broadcom: Taking down phy.w180211 interface w10</pre>

STATUS - SYSTEM LOG

The system log options are:

- **Clear Log** Removes all entries from the log and logging resumes.
- Save to File Saves the current log entries to a file on your computer. You will be prompted to open the file or specify a location on your computer to save it.

Firewall Log

The firewall log displays a chronological list of firewall events that have occurred in the 2247-N8 and how they were handled.

MOTOROLA	
Home	
Configure	Firewall Log
Status	
DSL	Events are listed starting from the oldest.
WAN	P0000-00-00T00:00:33 L4 DROP FILTER hook=INPUT mark=0 IN=br1 OUT= MAC=00:00:00:00:00:00:00:00:00:4c:30:4a:17:08:00 SRC=192.168.1.10 DST=192.168.1.254 LEN=60 TOS=0x00 PREC=0x00 TTL=128 ID=3740 PROTO=ICMP TYPE=8 CODE=0 ID=768
Ethernet	
Wireless	P0000-00-00100:00:13 L4 LOG DROPPED hook=INPOT mark=0 IN=br1 OUT= MAC=00:00:00:00:00:00:00:00:00:00:8:cc:c4:eb:08:00 SRC=192.168.1.10 DST=192.168.1.255 LEN=96 TOS=0x00 PREC=0x00 TTL=64 ID=57402 PROTO=UDP SPT=137 DPT=137 LEN=76
IP	P0000-00-00T00:00:13 L4 LOG DROPPED hook=INPUT mark=0 IN=br1 OUT= MAC=00:00:00:00:00:00:00:00:04:88:cc:c4:eb:08:00 SRC=192.168.1.10 DST=192.168.1.255 LEN=96 TOS=0x00 PREC=0x00 TTL=64 ID=57403 PROTO=UDP SPT=137 DPT=137 LEN=76
LAN	P0000-00-00T00:00:13 L4 LOG DROPPED hook=INPUT mark=0 IN=br1 OUT= MAC=00:00:00:00:00:00:00:0d:88:cc:c4:eb:08:00 SRC=192.168.1.10 DST=192.168.1.255 LEN=96 TOS=0x00 PREC=0x00 TTL=64 ID=52262 PROTO=UDP SPT=137 DPT=137 LEN=76
System Log	P0000-00-00T00:00:13 L4 LOG DROPPED hook=INPUT mark=0 IN=br1 OUT= MAC=00:00:00:00:00:00:00:00:0d:88:cc:c4:eb:08:00 SRC=192.168.1.10 DST=192.168.1.255 LEN=96 TOS=0x00 PREC=0x00 TTL=64 ID=52263 PROTO=UDP SPT=137 DPT=137 LEN=76
Firewall Log	P0000-00-00T00:00:13 L4 LOG DROPPED hook=INPUT mark=0 IN=br1 OUT= MAC=00:00:00:00:00:00:00:00:04:88:cc:c4:eb:08:00 SRC=192 168 1 10 DST=192 168 1 255 LEN=96 TOS=0x00 PREC=0x00 TTL=64 ID=52264 PROTO=UDP SPT=137 DPT=137 LEN=76
Utilities	P0000-00-00T00:05:45 L4 LOG DROPPED hook=INPUT mark=0 IN=br1 OUT= MAC=00:00:00:00:00:00:00:00:06:88:cc:c4:eb:08:00 SRC=192 168 1 10 DST=192 168 1 254 LEN=64 TOS=0x00 PREC=0x00 TT =64 ID=9215 DE PROTO=TCP SPT=1550 DPT=23
Help	SEQ=2697838435 ACK=0 WINDOW=65535 RES=0x00 SYN URGP=0 OPT (MSS=1460 WSCALE=3 TSTAMP=0x00000000000000 SACKOK)
	P0000-00-00T00:00:13 L4 LOG DROPPED hook=INPUT mark=0 IN=br1 OUT= MAC=00:00:00:00:00:00:00:011:43:4d:7c:dc:08:00 SRC=0.0.0.0 DST=255.255.255 LEN=328 TOS=0x00 PREC=0x00 TTL=128 ID=8696 PROTO=UDP SPT=68 DPT=67 LEN=308 P0000-00-00T00:00:13 L4 LOG DROPPED hook=INPUT mark=0 IN=br1 OUT= MAC=00:00:00:00:00:00:00:11:43:4d:7c:dc:08:00 SRC=0.0.0.0 DST=255.255.255 LEN=328 TOS=0x00 PREC=0x00 TTL=128 ID=1851 PROTO=UDP SPT=68 DPT=67 LEN=308 P0000-00-00T01:03:28 L4 LOG DROPPED hook=INPUT mark=0 IN=br1 OUT= MAC=00:00:00:00:00:00:00:01:43:4d:7c:dc:08:00 SRC=192.168.1.65 DST=192.168.1.254 LEN=107 TOS=0x00 PREC=0x00 TTL=128 ID=25380 PROTO=UDP SPT=57760 DPT=53 LEN=87

STATUS - FIREWALL LOG

The firewall log options are:

- **Clear Log** Removes all entries from the log and logging resumes.
- Save to File Saves the current log entries to a file on your computer. You will be prompted to open the file or specify a location on your computer to save it.

UTILITIES

This section allows you to run diagnostics on your Motorola 2247-N8 DSL Wi-Fi Gateway, restart or reset the 2247-N8, or perform a firmware upgrade. The Utilities category contains the following sub-categories, which will appear when the **Utilities** link is clicked in the links bar.

- ✤ <u>"Diagnostics"</u> on page 39
- ✤ <u>"Restart Router"</u> on page 40
- ✤ <u>"Reset Router"</u> on page 41
- ✤ <u>"Update Router"</u> on page 42

Diagnostics

This automated, multi-layer test checks the functionality of the 2247-N8 from the physical connections to the data traffic being sent through the 2247-N8.

MOTOROLA	
Home	
onfigure	Diagnostics
atus	
ilities	Running this test will help locate problems with your Internet Connection.
liagnostics	
Restart Router	
Reset Router	Run run Diagnosucs
pdate Router	Test Web Access
elp	Enter a Web Address (such as tftp.netopia.com) to test your Internet Connection.
	Web Address Test
	Progress Window:

DIAGNOSTICS PAGE

- **Run Full Diagnostics** When you click this button, diagnostic results will be displayed in the **Progress Window**.
- ◆ Test Web Access Enter a Web address and click Test. Results will be displayed in the Progress Window.

Restart Router

Use this page to restart the Motorola 2247-N8 DSL Wi-Fi Gateway. When the 2247-N8 restarts, it loads the last saved configuration.

Home	
Configure	WARNING
Status	
Utilities	
Diagnostics	Restart Router
Restart Router	This function will restart your Router. Do you want to proceed?
Reset Router	
Update Router	Yes, restart Router No
Help	

RESTART ROUTER PAGE

Click **Yes, restart Router** to restart the 2247-N8. All services will be disconnected while the 2247-N8 restarts. Click **No** to cancel the request and return to the 2247-N8 **Home** page.

Reset Router

This option will erase the configuration on the Motorola 2247-N8 DSL Wi-Fi Gateway and reset it to the factory default settings.

ome	
onfigure	WARNING
atus	
tilities	
Diagnostics	Reset Router
Restart Router	This function will reset your Router to factory default settings. You will
eset Router	lose all current settings. Do you want to proceed?
Ipdate Router	Yas reset to factory actions No.
lp	res, reset to ractory settings no

RESET ROUTER PAGE

IMPORTANT: Make sure you have written down any configuration information you need before resetting the 2247-N8!

Click **Yes, reset to factory settings** to proceed. Click **No** to cancel the request and return to the 2247-N8 **Home** page.

Update Router

The **Software Upgrade** page allows you to update the firmware on your Motorola 2247-N8 DSL Wi-Fi Gateway.

MOTOROLA	
Home	
Configure	Software Upgrade
Status	Current Software Version: 9.0.1h2d9
Utilities	
Diagnostics	To update the software on your Router, you must first
Restart Router	<u>Click here to download.</u>
Reset Router	Select the undate file you have placed on your PC's hard
Update Router	drive.
Help	Browse_
	Update Software from PC

UPDATE ROUTER PAGE

The current firmware version is displayed at the top of the page. You can periodically check for new firmware by clicking the "**Click here to download**" link and comparing the firmware version to the one you are currently running. Firmware can also be downloaded from the Motorola support website by visiting <u>www.motorola.com/us/support</u>. Save the new firmware to a location like your computer's desktop and follow the steps below to complete the upgrade.

- 1. Click the **Browse** button and navigate to the location on your computer where you saved the new firmware.
- 2. Double-click the *.bin* firmware file you downloaded.
- 3. Click the Update Software from PC button on the Software Upgrade page.
- 4. When the update completes you will see "Firmware image is valid Please restart to complete update" in red at the top of the page.
- 5. Click the **Restart Router** link to go to the **Restart Router** page.
- 6. Click **Yes, restart Router** to complete the upgrade.
- 7. Follow the on-screen instructions to log back into the 2247-N8. You can confirm that the new firmware is installed by clicking the **Home** page and looking for the **Software Version**.

HELP

Help displays helpful information about the current 2247-N8 Web page you are visiting. Click the **Help** link any time you are unsure about a configuration option or if you need additional information before making a change to the 2247-N8.

FREQUENTLY ASKED QUESTIONS - AND ANSWERS (FAQs)

Q: What is the default user name and password of the 2247-N8?

A: By default, the 2247-N8 does not require a user name or password. If you choose password protection in the initial setup or by visiting the **Router Password** page your user name will be "admin".

Q: How do I access the configuration screens of my 2247-N8?

A: By default, your 2247-N8 has an IP Address of 192.168.1.254. You access your 2247-N8 by typing <u>http://192.168.1.254</u> into your browser's address bar and pressing **Enter** on your keyboard.

Q: What troubleshooting steps can I do on my own before calling for support?

A: If your connection to the Internet stops working, check to make sure that all of the cables are plugged in correctly (refer to <u>"Connecting the</u> <u>Gateway"</u> on page 5 if needed). If this does not fix the problem, shut down your computer and turn off the 2247-N8. Wait about 30 seconds and then turn on the 2247-N8. Wait for the Internet light on the 2247-N8 to become solid green and then turn on your computer and launch a Web browser.

Q: Why is my DSL light flashing green?

A: A flashing green light indicates that no cable is attached to the DSL port or that the 2247-N8 is negotiating a connection. A solid green DSL light along with a solid green Internet light indicates that an Internet connection is established.

If your DSL light does not become solid green, verify that the connection from the 2247-N8 DSL port to the telephone/DSL jack is secure. If the connection is secure, contact your ISP (Internet service provider) to verify that your DSL line is functioning properly.

Q: What is the default IP address of my 2247-N8?

A: The default IP address of the 2247-N8 is 192.168.1.254. You can access the Web configuration pages by typing <u>http://192.168.1.254</u> into your browser and pressing **Enter** on your keyboard.

Q: I made some configuration changes in my 2247-N8. Why didn't the changes take effect?

A: Any configuration changes made to the 2247-N8 require that you click **Apply Changes** before they take effect. You will see "Changes Saved" at the top of the page when the configuration changes are applied.

Q: I see "The router configuration has been changed but not saved. The next time you hit Apply Changes on any page, these changes will be saved. Hit Cancel Changes now to revert these changes." at the top of the Web page. What should I do?

A: This message indicates that you made changes on another page and did not save them. Click **Cancel Changes** to discard the changes or **Apply Changes** on the current page to accept the changes.

Q: I forgot my password, how can I access my 2247-N8?

A: Remember to use "admin" as your username. If you don't remember the password, the only way to access the 2247-N8 is to reset it following the steps below:

- 1. Refer to the diagram at right, and find the round Reset button opening.
- 2. Carefully insert the point of a pen or an unwound paperclip into the opening. Press and hold the recessed button:
 - If you press the button for less than half a second, the unit will continue to run as normal.
 - If you press the button for more than 15 seconds, when you release it, the 2247-N8 will perform a factory reset, clear all settings and configurations, and reboot.

FACTORY DEFAULT ("RESET") BUTTON



NOTE: To make sure the 2247-N8 Gateway returns to the factory defaults you must hold the reset button for more than 15 seconds. When you release it, the 2247-N8 will perform a factory reset, clear all settings and configurations, and reboot. Keep in mind that all of your settings will need to be reconfigured. Follow the steps in <u>"Wireless (Wi-Fi) Network Setup"</u> on page 8 or <u>"Wired (Ethernet) Network Setup"</u> on page 13 to reconfigure your 2247-N8.

- Q: Can I change the wireless network (SSID) name on my 2247-N8?
 - A: Yes, log in to the 2247-N8 and follow the steps below to change the SSID name.
 - 1. Click on the **Configure** link located on the left side of the screen.
 - 2. Click on the **Wireless** link
 - 3. Click on the Multiple SSID link.
 - 4. Use the **Configure settings for:** pull-down menu to choose the SSID that you want to rename (the default SSID is "SSID1").
 - 5. In the **SSID Name** field, enter an SSID name of up to 32 characters. Numbers, letters, and spaces are allowed.
 - 6. Click the Apply Changes button to save the update to the 2247-N8.

You will need to reconnect all wireless devices to the network after changing the network name (SSID).

BASIC TROUBLESHOOTING

This section gives some simple suggestions for troubleshooting problems with your Motorola 2247-N8 DSL Wi-Fi Gateway's initial configuration. Before troubleshooting, make sure you have completed the installation of the 2247-N8 correctly. If necessary, re-perform the procedures in <u>"Connecting the Gateway"</u> on page 5, <u>"Wireless (Wi-Fi) Network Setup"</u> on page 8, and <u>"Wired (Ethernet) Network Setup"</u> on page 13.

CONDITION INDICATORS (LEDS)

When all of your connections are made, the status LEDs on the front of your 2247-N8 will light, according to the following diagram:



LEDS SHOWING NORMAL OPERATION

The system status lights can indicate normal operation or abnormal conditions, and can be useful for troubleshooting.

The following table lists the LEDs from left to right, and provides a description of the conditions indicated by types of LED activity.

LED	Activity	Description
Power	Steady green	Power on and system functioning.
	Steady red	Device malfunction detected.
	Flashing red	Embedded system software being updated.
	Off	Device not powered on.
Ethernet (1, 2, 3, 4)	Steady green	Link to Ethernet device detected on the specified port.
	Flashing green	Activity detected on the specified port.
Wireless	Flashing green	Activity detected on the Wireless network.
WPS (Wireless Protected Setup)	Steady green	WPS operation successful.
USB (Universal Serial Bus)	N/A	Not currently used.
DSL (Digital	Steady green	Connected to provider DSL network and ready.
Subscriber Line)	Blinking green	Negotiating connection to provider DSL network.
Internet	Steady green	Connected to the provider network.
	Flashing green	Activity on the provider network detected by 2247-N8.
Activity	Flashing green	Activity detected on the provider network broadband connection.
	Off	No broadband connection detected.

TROUBLESHOOTING LED CONDITIONS

If the Power or DSL lights are off, use the following action tables to attempt to identify or resolve the problem:

LED Condition	Recommended Actions	
Power (off)	 Verify that the provided 2247-N8 power adapter is being used. Check the power supply connection to the 12V DC "POWER" adapter port on the 2247-N8. Check that power switch is on. Check and verify the operation of the AC power outlet. Try another, known good, outlet. Contact support (1-877-466-8646). 	
Power (solid red)	✤ Contact support (1-877-466-8646).	
DSL (off)	 Check that all phones have a DSL microfilter. Verify that the 2247-N8 DSL line <i>does not</i> have a DSL microfilter installed. Verify that the connection from the 2247-N8 to the phone jack is made with the telephone (gray) cable included with the 2247-N8. Reconnect the DSL cable at the 2247-N8 DSL port and DSL wall jack. Ensure that the connector clicks into each port. Verify that the DSL cable is plugged into a wall jack that is activated for DSL service. Verify DSL line activation with your service provider. 	
DSL (blinking)	Take no action - the 2247-N8 is negotiating a connection with the provider network.	
Internet (off)	Check the DSL light - If the DSL light is solid green, re-enter your PPP or PPPoE user name and password into the 2247-N8.	

ADDING DEVICES TO THE WIRELESS NETWORK

If you have difficulty adding devices to the 2247-N8 wireless network with the wireless tray or wireless settings (Windows) or the wireless menu option (Mac OS), you may need these more detailed instructions. The method used to connect to the network depends on the operating system. The following sections detail some common operating systems:

- ✤ <u>"Microsoft Windows 8"</u> on page 49
- ✤ <u>"Microsoft Windows 7"</u> on page 50
- <u>"Microsoft Windows XP</u>" on page 52
- ✤ <u>"Mac OS X Releases"</u> on page 54

Microsoft Windows 8

- 1. Open the Windows 8 charms bar:
 - Touch screens: Touch the top right corner of the Windows 8 desktop, and drag diagonally toward the center of the display.
 - Trackpads and mice: Hover the mouse pointer at the top right corner of the Windows 8 desktop.
 - ✤ Keyboards: Press and hold the Windows key and C key.

The Windows charms bar opens on the right edge of the screen.

- Click the Settings icon (circled in the image) in the charms bar. The Settings panel opens.
- 3. Click the Wi-Fi icon in the common functions collection at the bottom of the Settings panel.

The Wi-Fi icon may be labeled as "**Available**" if the computer has not connected to a wireless network. It may also be labeled with the name of a currently active or previously used wireless network.

CHARMS BAR WITH SETTINGS ICON



SETTINGS COMMON FUNCTIONS GROUP



Microsoft Windows 8 (CONTINUED)

4. Locate the 2247-N8 network in the list. Select the network by touching or clicking the network name.

The selected entry expands to show additional functions.

- 5. Click the **Connect** button.
- 6. Respond to any security prompt from the computer. You may need to enter a wireless access password or key (WEP-Manual or WPA-PSK networks) to join the network:

Windows 8 will connect you to the 2247-N8 Wi-Fi network.

Microsoft Windows 7

1. Click the network icon (or) in the notification area of the desktop (the lower right corner of the screen, near the system clock).

The network connection information window pops up.

TIP: The default network name is an eight-digit number in the format "xxxx xxxx".

WINDOWS 7 NETWORK INFORMATION POPUP



Microsoft Windows 7 (CONTINUED)

2. Click on the 2247-N8 network entry in the Wireless Network Connections list of the information window.

TIP: The default network name is an eight digit number in the format *"xxxx xxxx"*.

- A "Connect" button appears below the network ID.
- 3. Click the **Connect** button.
- 4. Respond to any security prompt from the computer. You may need to enter a wireless access password or key (WEP-Manual or WPA-PSK networks) to join the network:
- 5. Wait while the computer connects to the network.

NETWORK CONNECTION BUTTON



Microsoft Windows XP

- Click the Start menu, and then click on the Control Panel shortcut. The Windows XP Control Panels window opens.
- 2. Set the **Control Panel** window to the "Classic" (Windows 95) view. Look for the text under the control panel title in the left of the window:
 - If the text under the control panel title reads "Switch to Category view," the panel window is already in classic view, continue with the procedure.
 - If the text reads "Switch to Classic view," click it to change from Category view to classic view.
- 3. Double-click the Network Connections icon.

The Network Connections control panel opens.

4. Locate the wireless network adapter icon in the control panel.

NOTE: If the adapter is listed as **Disabled**, right-click the adapter icon and click **Enable** to activate it.

5. Right-click the wireless adapter icon and select **View Available Wire-less Networks** from the pop-up menu.

A list of detected wireless networks appears.

NOTE: The Windows device's wireless network adapter must be active to detect the 2247-N8's network.

CLASSIC VIEW SWITCH



VIEWING AVAILABLE NETWORKS



Microsoft Windows XP (CONTINUED)

- 6. Click the 2247-N8 network entry in the Wireless Network Connections list of the information window.
 - A **Connect** button appears below the network ID.
- 7. Click the **Connect** button.
- 8. Respond to any security prompt from the computer. You may need to enter a wireless access password or key (WEP-Manual or WPA-PSK networks) to join the network:

If your network is unsecured, a **Wireless Network Connection** warning window may appear. Click the **Connect Anyway** button to close the window and proceed.

9. Wait while the computer connects to the network.

TIP: The default network name is an eight-digit number in the format *"xxxx xxxx"*.

Mac OS X Releases

1. Click the AirPort (Wi-Fi) icon (riangle or riangle) in the top menu bar. The Air-Port icon is located in the upper right hand corner near the system clock.

The AirPort pull-down menu appears.

2. Click the 2247-N8 network entry in the Wireless Network Connections list of the information window.

TIP: The default network name is an eight-digit number in the format "xxxx xxxx".

- 3. Respond to any security prompt from the computer. You may need to enter a wireless access password or key (WEP-Manual or WPA-PSK networks) to join the network:
- 4. Select the **Remember this Network** check box to set the computer to connect to the 2247-N8 automatically.
- 5. Wait while the computer connects to the network.

MAC OS AIRPORT MENU



NOTE: If the AirPort adapter is not on, click **Turn AirPort On** in the pulldown menu.

CONFIGURING CLIENT DEVICES

The Motorola 2247-N8 DSL Wi-Fi Gateway serves dynamically-assigned network addresses by default for wireless and Ethernet connected devices. Be sure to configure each device connected to your 2247-N8 to accept a dynamically-assigned IP address, commonly referred to as Dynamic Host Configuration Protocol, or DHCP. If your devices are not configured for DHCP operation, use the instructions in this section to set them to DHCP operation.

The procedure to configure DHCP operation is different for each set of computer operating systems. The instructions that follow provide procedures for the most common home computer operating systems:

- ✤ <u>"Microsoft Windows 8"</u> on page 56
- ✤ <u>"Microsoft Windows 7 and Vista"</u> on page 58
- ✤ <u>"Microsoft Windows XP"</u> on page 60
- ✤ <u>"Mac OS X"</u> on page 61

Microsoft Windows 8

- 1. From the Metro UI, open the All Apps list:
 - With a touch device: swipe up to bring up the apps dock.
 - With a mouse or trackpad: right-click the Start screen's background. The apps dock opens.
- 2. Click the **All Apps** button. The applications list opens.
- 3. Locate the **Windows System** apps group, and find and open **Control Panel** under that heading.
- 4. Click the Network and Sharing Center control panel.

The Network and Sharing Control Panel group opens.

5. Click the **Change Adapter Settings** link in the left column of the Control Panel group.

A list of adapters is shown in the window.

6. Right-click the adapter to configure and click **Properties** from the pop-up menu.

The **Connection Properties Window** opens.

WINDOWS 8 SYSTEM APPS GROUP (DETAIL)



LOCAL CONNECTION PROPERTIES



Microsoft Windows 8 (CONTINUED)

 Click Internet Protocol Version 4 (TCP/IPv4) in the list shown under "This connection uses the following items:". Click the Properties button.

An Internet Protocol Version 4 Properties window opens.

- 8. Click the following option buttons in the **Internet Protocol Proper-ties** window to select them:
 - Obtain an IP address automatically
 - Obtain DNS server address automatically
- 9. Click the **OK** button to close the **Internet Protocol Properties** window. Click the **OK** button in the network adapter's **Properties** window to complete the process.

LOCAL AREA CONNECTION PROPERTIES WINDOW

📱 Local Area Connection Properties					
Networking Sharing					
Connect using:					
Intel(R) 82566MM Gigabit Network Connection					
<u>C</u> onfigure					
This connection uses the following items:					
✓ Clert for Microsoft Networks ✓ OoS Packet Scheduler ✓ File and Printer Sharing for Microsoft Networks ✓ Internet Protocol Version 6 (TCP/IPv6) ✓ Internet Protocol Version 4 (TCP/IPv6) ✓ Internet Protocol Version 5 (TCP/IPv6) ✓ Internet Protocol Version 5 (TCP/IPv6) ✓ Internet Protocol Version 9 (TCP/IPv6)					
Install Uninstall Properties					
Description Transmission Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks.					
OK Cancel					

INTERNET PROTOCOL PROPERTIES WINDOW

Internet Protocol Version 4 (TCP/IPv4) Properties					
General Alternate Configuration					
You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.					
Obtain an IP address automatical	ly				
O Use the following IP address:	3				
IP address:					
S <u>u</u> bnet mask:			1.0		
Default gateway:			1.0		
Obtain DNS server address automatically					
O Use the following DNS server add	resses:				
Preferred DNS server:					
<u>A</u> lternate DNS server:					
Validate settings upon exit			Ad <u>v</u> ar	nced	
OK Cancel					

Microsoft Windows 7 and Vista

1. Click the **Start** button, click **Control Panel**, and then click **Network** and **Sharing Center**.

The Network and Sharing Control Panel group opens.

2. Click the **Change adapter settings** link in the left hand column of the Control Panel group.

A list of adapters is shown in the window.

 Right-click the adapter (Wireless Network Connection or Local Area Connection) to configure and click Properties from the pop-up menu.

The connection properties window opens.



NETWORK AND SHARING CONTROL PANEL GROUP

LOCAL CONNECTION PROPERTIES



Microsoft Windows 7 and Vista (CONTINUED)

4. Click **Internet Protocol Version 4 (TCP/IPv4)** in the list shown under "This connection uses the following items:". Click the **Properties** button.

An Internet Protocol Version 4 Properties window opens.

- 5. Click the following option buttons in the **Internet Protocol Proper-ties** window to select them:
 - Obtain an IP address automatically
 - Obtain DNS server address automatically
- 6. Click the **OK** button to close the **Internet Protocol Properties** window. Click the **OK** button in the adapter's **Properties** window to complete the process.

LOCAL AREA CONNECTION PROPERTIES WINDOW

📱 Local Area Connection Properties					
Networking Sharing					
Connect using:					
Intel(R) 82566MM Gigabit Network Connection					
<u>C</u> onfigure					
This connection uses the following items:					
Image: Scheduler Ima					
Transmission Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks.					
OK Cancel					

INTERNET PROTOCOL PROPERTIES WINDOW

Internet Protocol Version 4 (TCP/IPv4) Properties					
General Alternate Configuration					
You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.					
Obtain an IP address automatical	ly				
O Use the following IP address:	3				
IP address:					
S <u>u</u> bnet mask:			1.0		
Default gateway:			1.0		
Obtain DNS server address automatically					
O Use the following DNS server add	resses:				
Preferred DNS server:					
<u>A</u> lternate DNS server:					
Validate settings upon exit			Ad <u>v</u> ar	nced	
OK Cancel					

Microsoft Windows XP

1. Click the **Start** menu, and then click **Control Panel**. Double-click **Network Connections**.

A Network Connections window opens, showing available network adapters.

2. Right-click the network adapter (may be labeled **Local Area Connection** or **Wireless Network Connection**). Click **Properties** in the pop-up window.

The adapter's **Properties** window opens.

3. Click Internet Protocol (TCP/IP) to select it. Click the Properties button. The Internet Protocol Properties window opens.

NETWORK CO	NNECTIONS		
LAN or High-Speed Internet			
Local Area Conne Connected, Firew	ction valled		
Broadcom NetXtr	Disable		
	Status		
	Repair		
	Bridge Connections		
	Create Shortcut		
	Delete		
	Rename		
	Properties		

LOCAL AREA CONNECTION PROPERTIES

🚣 Local Area Connection Properties	? ×			
General Advanced				
Connect using:				
Broadcom NetXtreme 57xx Gigabit C Configure				
This connection uses the following items:				
 Client for Microsoft Networks File and Printer Sharing for Microsoft Networks 				
Internet Protocol (TCP/IP)				
Install Uninstall Properties				
Description Transmission Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks.				
 Show icon in notification area when connected Notify me when this connection has limited or no connectivity 				
OK Car	icel			

Microsoft Windows XP (CONTINUED)

- 4. Click the following option buttons in the **Internet Protocol Proper-ties** window to select them:
 - ✤ Obtain an IP address automatically
 - Obtain DNS server address automatically
- 5. Click the **OK** button to close the **Internet Protocol Properties** window. Click the **OK** button in the adapter's **Properties** window to complete the process.

INTERNET PROTOCOL PROPERTIES

ternet Protocol (TCP/IP) Prope	erties 🙎 💽			
General Alternate Configuration				
You can get IP settings assigned a this capability. Otherwise, you need the appropriate IP settings.	utomatically if your network supports I to ask your network administrator for			
Obtain an IP address automa	tically			
\square^{\bigcirc} Use the following IP address:				
IP address:				
Subnet mask:	· · · · · · ·			
Default gateway:	· · · · ·			
Obtain DNS convert address a	u tomaticallu			
O Use the following DNS server	r addresses:			
Preferred DNS server:				
Alternate DNS server:	· · ·			
	Advanced			
	OK Cancel			

Mac OS X

1. Click the Apple menu and click **System Preferences** from the pulldown menu.

2. Double-click the **Network** control panel launcher.

The network preferences panel opens.

SYSTEM PREFERENCES ENTRY



NETWORK CONTROL PANEL ICON



Mac OS X (CONTINUED)

- 3. Click the adapter you are configuring (**AirPort** or **Built-in Ethernet** in most cases) in the adapter list.
- 4. For Built-in Ethernet adapters, perform the following steps:
 - a. Click the **Configure** pull-down menu and select **Using DHCP**. Do not enter **DNS Server** or **Search Domain** entries in this window.
 - b. Click the **Apply** button to close the network preferences panel.
- 5. For Wi-Fi only, perform the following steps;
 - a. Click the **Advanced** button.
 - b. Click TCP/IP.
 - c. Click the Configure IPv4 pull-down menu and select Using DHCP.
 - d. Click the **OK** button to close the Advanced window.
 - e. Click the **Apply** button to close the Network preferences panel.
- 6. Close the System Preferences window.

0 0		Network	
Show All		٩	
	Location: Automati	ic 🛟	
Built-in Ethernet Connected		Status: Connected Built-in Ethernet is currently active and has the IP address 209.204.170.126.	
AirPort Off	Со Со	onfigure: Using DHCP	
Built-in FireWire Soft Connected	IP A	Address: 209.204.170.126	
	Subne	et Mask: 255.255.255.0	
	DNS	S Server: 208.201.224.11, 208.201.224.33	
	Search D	omains: sonic.net	
+ - \$-		Advanced) (?
Click the lock to p	revent further changes.	Assist me	Apply

NETWORK PREFERENCES PANEL

ACCESS INFORMATION

Record your subscriber information here for future reference:

Required Information	Your entries:
Your telephone number:	
Your ISP user name (PPP or PPPoE user name):	(example: joesurfer@serviceprovider.com)
Your ISP password:	
Service provider support contact information:	Support desk number:
VPI and VCI numbers (if used):	

SUPPORT

Answers to many frequently asked product-related questions, as well as full product documentation with advanced configuration instructions, are also available on-line at:

http://www.motorola.com/us/support/

Have a smartphone? Use this QR Code and a QR code reader to go directly to the Motorola 2247-N8 DSL Wi-Fi Gateway Support web site:



You can contact Motorola Broadband Technical Support at 1-877-466-8646.

Before you call, please note the serial number (SN) of your Motorola 2247-N8 DSL Wi-Fi Gateway. It is located on the label on the bottom of the 2247-N8 below the model number. You will need the 2247-N8 serial number if you need to request technical support.

CARING FOR THE ENVIRONMENT BY RECYCLING

When you see this symbol on a Motorola product, do not dispose of the product with residential or commercial waste.



Recycling your Motorola Equipment

Please do not dispose of this product with your residential or commercial waste. Some countries or regions, such as the European Union, have set up systems to collect and recycle electrical and electronic waste items. Contact your local authorities for information about practices established for your region.

If collection systems are not available, call Motorola Customer Service for assistance.

Please visit <u>www.motorola.com/recycle</u> for instructions on recycling.

BESKYTTELSE AF MILJØET MED GENBRUG

Når du ser dette symbol på et Motorola-produkt, må produktet ikke bortskaffes sammen med husholdningsaffald eller erhvervsaffald.

UMWELTSCHUTZ DURCH RECYCLING

Wenn Sie dieses Zeichen auf einem Produkt von Motorola sehen, entsorgen Sie das Produkt bitte nicht als gewöhnlichen Hausoder Büromüll.

Genbrug af dit Motorola-udstyr

Dette produkt må ikke bortskaffes sammen med husholdningsaffald eller erhvervsaffald. Nogle lande eller områder, f.eks. EU, har oprettet systemer til indsamling og genbrug af elektriske og elektroniske affaldsprodukter. Kontakt de lokale myndigheder for oplysninger om gældende fremgangsmåder i dit område. Hvis der ikke findes tilgængelige indsamlingssystemer, kan du kontakte Motorola Kundeservice.

Recycling bei Geräten von Motorola

Bitte entsorgen Sie dieses Produkt nicht als gewöhnlichen Haus- oder Büromüll. In einigen Ländern und Gebieten, z. B. in der Europäischen Union, wurden Systeme für die Rücknahme und Wiederverwertung von Elektroschrott eingeführt. Erkundigen Sie sich bitte bei Ihrer Stadtoder Kreisverwaltung nach der geltenden Entsorgungspraxis. Falls bei Ihnen noch kein Abfuhroder Rücknahmesystem besteht, wenden Sie sich bitte an den Kundendienst von Motorola.

Reciclaje de su equipo Motorola

AMBIENTE MEDIANTE EL RECICLAIE

CUIDAR EL MEDIO

Cuando vea este símbolo en un producto Motorola, no lo deseche junto con residuos residenciales o comerciales. No deseche este producto junto con sus residuos residenciales o comerciales. Algunos países o regiones, tales como la Unión Europea, han organizado sistemas para recoger y reciclar desechos eléctricos y electrónicos. Comuníquese con las autoridades locales para obtener información acerca de las prácticas vigentes en su región. Si no existen sistemas de recolección disponibles, solicite asistencia llamando el Servicio al Cliente de Motorola.

RECYCLAGE POUR LE RESPECT DE L'ENVIRONNEMENT

Lorsque vous voyez ce symbole sur un produit Motorola, ne le jetez pas avec vos ordures ménagères ou vos rebuts d'entreprise.

MILIEUBEWUST

RECYCLEREN

Als u dit symbool op een Motorolaproduct ziet, gooi het dan niet bij het huishoudelijk afval of het bedrijfsafval.

Recyclage de votre équipement Motorola

Veuillez ne pas jeter ce produit avec vos ordures ménagères ou vos rebuts d'entreprise. Certains pays ou certaines régions comme l'Union Européenne ont mis en place des systèmes de collecte et de recyclage des produits électriques et électroniques mis au rebut. Veuillez contacter vos autorités locales pour vous informer des pratiques instaurées dans votre region. Si aucun système de collecte n'est disponible, veuillez appeler le Service clientèle de Motorola qui vous apportera son assistance.

Uw Motorola-materiaal recycleren.

Gooi dit product niet bij het huishoudelijk afval het of bedrijfsafval. In sommige landen of regio's zoals de Europese Unie, zijn er bepaalde systemen om elektrische of elektronische afvalproducten in te zamelen en te recycleren. Neem contact op met de plaatselijke overheid voor informatie over de geldende regels in uw regio. Indien er geen systemen bestaan, neemt u contact op met de klantendienst van Motorola.

DBA³OÊÇ O ÊRODOWISKO -RECYKLING

Produktów Motorola oznaczonych tym symbolem nie nale"y wyrzucaç do komunalnych pojemników na Êmieci.

Recykling posiadanego sprz´tu Motorola

Produktu nie nale" y wyrzucaç do komunalnych pojemników na Êmieci. W niektórych krajach i regionach, np. w Unii Europejskiej, istniejà systemy zbierania i recyklingu sprz'tu elektrycznego i elektronicznego. Informacje o utylizacji tego rodzaju odpadów nale" y uzyskaç od w³adz lokalnych. JeÊli w danym regionie nie istniejà systemy zbierania odpadów elektrycznych i elektronicznych, informacje o utylizacji nale" y uzyskaç od biura obs³ugi klienta firmy Motorola (Motorola Customer Service).

CUIDANDO DO MEIO AMBIENTE ATRAVÉS DA RECICLAGEM

Quando você ver este símbolo em um produto Motorola, não descarte o produto junto com lixo residencial ou comercial.

Reciclagem do seu equipamento Motorola

Não descarte este produto junto com o lixo residencial ou comercial. Alguns países ou regiões, tais como a União Européia, criaram sistemas para colecionar e reciclar produtos eletroeletrônicos. Para obter informações sobre as práticas estabelecidas para sua região, entre em contato com as autoridades locais. Se não houver sistemas de coleta disponíveis, entre em contato com o Serviço ao Cliente da Motorola para obter assistência.

VAR RÄDD OM MILJÖN **GENOM ÅTERVINNING**

När du ser den här symbolen på en av Motorolas produkter ska du inte kasta produkten tillsammans med det vanliga avfallet.

Återvinning av din Motorola-utrustning

Kasta inte denna produkt tillsammans med det vanliga avfallet. Vissa länder eller regioner, som t.ex. EU, har satt upp ett system för insamling och återvinning av el- och elektronikavfall. Kontakta dina lokala myndigheter för information om vilka regler som gäller i din region. Om det inte finns något insamlingssystem ska du kontakta Motorolas kundtjänst för hjälp.

リサイクルによる環境保護 モトローラ装置のリサイクル

ください。

モトローラ製品にこの記号が表示 本製品を家庭または商業廃棄物として処分しないでください。欧 されている場合、製品を家庭また州連合などの国または地域によっては、電気的・電子的廃棄物を は商業廃棄物として処分しないで 収集およびリサイクルするシステムがあります。お住まいの地域 で決められている方法についての情報は、地方自治体にお問い合 わせください。収集システムがない場合、モトローラ・カスタマ -サービスまでお問い合わせください。

재활용으로 환경 보호하기

Motorola 제품에 이 표시가 있는 경우, 가정 또는 상업 폐기물과 함께 버리지 마십시오.

Motorola 기기 재활용

이 제품을 가정용 또는 사업용 폐기물과 함께 버리지 마십시오. 유럽 유나온과 같은 일부 국가 또는 지역에서는 재활용 전기 전자 폐기물 항목을 수집하는 시스템이 구축되어 있습니다. 해당 지역에 구축되어 있는 절차에 관한 정보는 지역 관할당국에 연락하십시오. 수집 시스템이 존재하지 않는 경우, 도움을 받기 위해 Motorola 고객서비스부로 연락하십시오.

重复利用,保护环境

Motorola 设备的重复利用

如果 Motorola 产品上具有这个标识,请勿将产品 例如欧盟, 丢弃到家庭或商业垃圾中。

请勿将本产品丢弃到家庭或商业垃圾中。某些国家或地区, 已经建立起回收和重复利用电气与电子废弃物的体系。请与当地相 关机构联系,获取有关所在地区相关规定的信息。如果当地尚未建

立回收体系,请致电 Motorola 客户服务以寻求帮助。

注意環保問題

時,請勿以住家或商用的廢棄物方 式處置。

Motorola 設備的回收

在你看到產品上有Motorola的標誌 請勿以住家或商用的廢棄物方式處置。某些國家或地區,如歐盟, 已對廢棄的電器和電子產品制訂回收以及再利用體制。請與您所在 地的管理機構諮詢相關規定。 若您所在的地區並未設置回收機制,請電Motorola客服部諮詢相關

事官。

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