

D1361/D1364 Series User's Guide

What's in the box?



D1361/
D1364 base
with Caller ID
and cordless
handset

Not pictured:

- Rechargeable battery (BT-1021)
- Battery cover
- AC adapter (PS-0035)
- Telephone cord

You may also find:



Accessory handset
and charger

Not pictured:

- Rechargeable battery (BT-1021)
- Battery cover
- AC adapter (PS-0035)

If you purchased model number...	You should have:
D1364	None
D1364-2	1 of each
D1364-3	2 of each

- If any items are missing or damaged, contact our Customer Care Line immediately. Never use damaged products!
- Call waiting, CID, CIDCW, and Voice Mail are telephone line services. Contact your provider for details.
- Need help? Get answers 24/7 at our website: www.uniden.com.

If You...	Contact Uniden's...	Phone Number
have a question or problem	Customer Care Line*	817-858-2929 or 800-297-1023
need a part or an accessory	Parts Department*	800-554-3988
need special assistance due to a disability	Accessibility Help Line	800-874-9314 (voice or TTY)

* During regular business hours, Central Standard Time; see our website for detailed business hours.

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Important Safety Instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- **This unit is NOT waterproof.** DO NOT expose it to rain/moisture.
- Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
- Do not place the handset in any charging cradle without the battery installed and the battery cover securely in place.

SAVE THESE INSTRUCTIONS

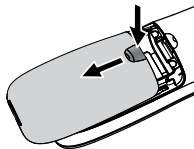
CAUTION! Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions. Do not open or mutilate the battery. Disconnect the battery before shipping this product.

GETTING STARTED

Installing Your Phone

Charge the Battery

1. Unpack the handset, battery pack, and battery cover. If you need to remove the cover, press in on the notch and slide the cover down and off.
 2. Line up the battery connector with the jack inside the handset; the connector only fits one way.
 3. Push the connector in until it clicks into place; tug gently on the wires to make sure the battery pack is securely connected.
 4. Replace the battery cover and slide it into place.
 5. Use the AC adapter to connect the power jack on the base to a regular indoor (120V AC) power outlet.
 6. Place the handset in the base with the display facing forward. If the display doesn't light up, reseal the handset or connect the base to a different outlet.
- ☒ **Charge the handset completely (about 15 hours) before using.**



Connect the Telephone Cord

1. Use the telephone cord to connect the **TEL LINE** jack on the base to a standard telephone wall jack.
- ☒ **If the display says *Check TEL Line*, check the connection between the base and the phone jack.**
2. If you are mounting the phone on the wall, place the mounting slots (on the rear of the base) over the pins on the wall plate; slide the base down to lock it into place.

Test the Connection

Make a quick test call. Pick up the handset and press **TALK/FLASH**. (Press **END** to hang up.)

- If there's a lot of noise, check for interference (see p. 10).
- If you keep hearing a dial tone, change to pulse dialing (see below).

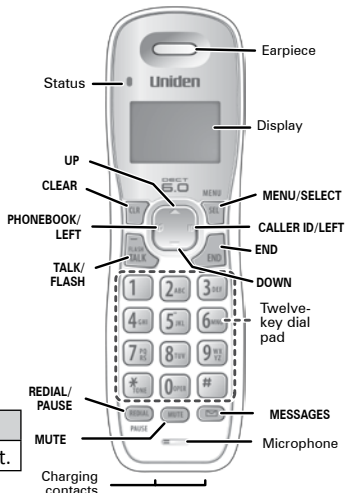
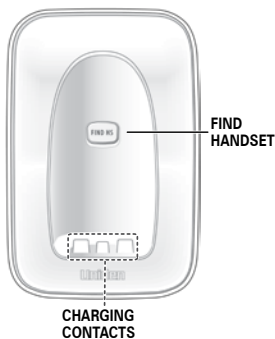
Changing from Tone to Pulse Dialing

Your phone uses tone dialing by default. If your phone company uses pulse dialing, you need to change your phone's dial mode.

1. Press **MENU/SELECT** and select *Global Setup*.
2. Select *Dial Mode* then *Pulse*. You'll hear a confirmation tone.

To send DTMF tones during a call (e.g., for an automated response system), press ***** to temporarily switch to tone dialing. When you hang up, the phone automatically returns to pulse dialing.

GETTING TO KNOW YOUR PHONE



Base

Key	What it does
FIND	• In standby: page the handset.

Handset

Key (icon)	What it does
UP (▲)	<ul style="list-style-type: none"> • In standby: increase the ringer volume. • During a call: increase the volume. • In any menu or list: move the cursor up one line.
CLEAR	<ul style="list-style-type: none"> • When entering text or numbers: erase the character at the cursor (press and hold to erase all characters).
PHONEBOOK/LEFT (📖)	<ul style="list-style-type: none"> • In standby or during a call: open the phonebook. • In the menu: go back to the previous screen.
TALK/FLASH	<ul style="list-style-type: none"> • In standby: start a telephone call (get a dial tone). • During a call: switch to a waiting call.
REDIAL/PAUSE	<ul style="list-style-type: none"> • In standby: open the redial list. • While entering a phone number: insert a 2-second pause.
MUTE	<ul style="list-style-type: none"> • During a call: mute the microphone. • While the phone is ringing: ignore this call (mute the ringer).

Key (icon)	What it does
MENU/SELECT	<ul style="list-style-type: none"> In standby: open the menu. In any menu or list: select the highlighted item.
CALLER ID/RIGHT	<ul style="list-style-type: none"> In standby or during a call: open the Caller ID list.
END	<ul style="list-style-type: none"> During a call: hang up. In any menu or list: exit and go to standby.
DOWN (▼)	<ul style="list-style-type: none"> In standby: decrease the ringer volume. During a call: decrease the volume. In any menu or list: move the cursor down one line.
MESSAGES (✉)	<ul style="list-style-type: none"> In standby: access your voice mail service.
LED	What it means
STATUS	<ul style="list-style-type: none"> On: the battery is charging. Blinking: there are new messages.

Reading the Display

The icons appear based on what you're doing with the phone.

Icon	What it means	Icon	What it means
✉	You have a voice mail message.		The battery is 1) fully charged, 2) half charged, 3) getting low, or 4) empty.
T	T-coil mode is on (see p. 6).	[Aa] [aA]	Enter 1) capital or 2) lower case letters.
OFF	The ringer is turned off and will not ring for new calls.		

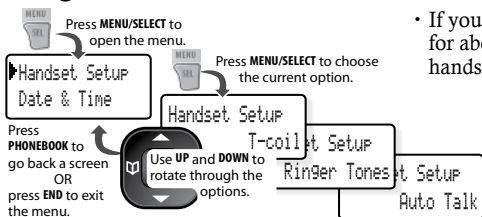
Entering Text on Your Phone

- Use the 12-key dial pad anytime you want to enter text into your phone (e.g. a name in the phonebook).
- If two letters in a row use the same key, enter the first letter; wait for the cursor to move to the next space and enter the second letter.

To...	Press...
move the cursor left	PHONEBOOK/LEFT.
move the cursor right	CALLER ID/RIGHT.
erase the character at the cursor	CLEAR.
erase the entire entry	and hold CLEAR.
enter a blank space	#.

To...	Press...
switch between upper and lower case letters	*.
rotate through the punctuation and symbols	0.

Using the Menu



- If you don't press any keys for about thirty seconds, the handset exits the menu.

Handset Setup Menu

Menu Option	What it does
<i>T-coil</i>	Reduce noise on hearing aids equipped with a telecoil (T-coil) feature. It shortens talk time, so keep your battery fully charged.
<i>Ringer Tones</i>	Choose the handset's ring tone. As you highlight each ring tone, you hear a sample. To confirm, press MENU/SELECT .
<i>AutoTalk</i>	Have the handset answer a call when you pick it up from the cradle (without pressing any buttons).
<i>Any Key Answer</i>	Have the handset answer a call when you press any key on the 12-key dialpad.
<i>Banner</i>	Change the name used in the handset's display.
<i>Handset Language</i>	Change the display language.
<i>Key Touch Tone</i>	Have the keypad sound a tone when you press a key.

Date & Time Menu

Use this menu to set the clock (if you have Caller ID, the phone sets date and time automatically). Enter the date and time; select *AM* or *PM*. Use **CALLER ID/RIGHT** to move the cursor past a digit without changing it. To confirm, press **MENU/SELECT**.

Global Setup Menu

Menu Option	What it does
<i>Dial Mode</i>	Choose tone or pulse dialing (see p. 3).
<i>Edit Voice Mail</i>	Program your voice mail access number so you can get messages by pressing one button (see p. 9).
<i>VMWI Reset</i>	Reset the Visual Message Waiting Indicator (see p. 9).

USING YOUR PHONE

Basics

To...	Press...
make a call, dial the number, and	TALK/FLASH.
answer a call	TALK/FLASH.
hang up	END or put the handset in the cradle.
ignore a call (mute the ringer)	MUTE while the phone is ringing.
mute the microphone during a call	MUTE. (Press again to turn it back on.)

Changing the Volume

You can adjust the volume of the earpiece and ringer separately.

To change the...	When...	Press...
earpiece volume	you are on a call	UP to increase the volume or DOWN to decrease it.
ringer volume *	the phone is in standby	

* To turn off the ringer, turn the ringer volume all the way down.

Using the Phonebook, Caller ID, and Redial Lists

- The phone can store up to 30 entries in its phonebook.
- If you subscribe to Caller ID (CID) service, the phone stores the information for the last 30 received calls to the CID list. Contact your telephone provider for more information.
- The handset remembers the last 5 numbers you dialed on it.

To...	Press...
open the list	PHONEBOOK/LEFT, CALLER ID/RIGHT, or REDIAL/PAUSE.
scroll through the list	UP or DOWN.
dial the current entry	TALK/FLASH.

To...	Press...
add 1 at the front of CID number	* before dialing for a toll call.
add the area code	# before dialing.
store the current CID or redial entry to the phonebook	MENU/SELECT, then select <i>Store Into PB</i> . Proceed to edit the name and number.
edit the current phonebook entry	MENU/SELECT, then select <i>Edit</i> .
delete the current entry	MENU/SELECT, then select <i>Delete (or Delete Entry)</i> . To confirm, select <i>Yes</i> .
close the list	PHONEBOOK/LEFT.

 **When it's in standby, the handset shows how many calls came in since the last time you checked the CID list.**

Adding Phonebook Entries

With the phone in standby, open the phonebook. Press **MENU/SELECT** and then select *Create New*. Proceed to enter a name and number.

- Enter the phone number (up to 20 digits) exactly as you would dial it.
- If you need to enter a pause between the numbers, press **REDIAL/PAUSE**; you'll see a *P* in the display. (The dialing will pause for about 2 seconds per a digit.)
- To edit the number, press **CLEAR** to back up the cursor and delete numbers. Re-enter the correct numbers.

Deleting All the Entries

With the phone in standby, open the list (phonebook, CID, or redial). Press **MENU/SELECT** and then select *Delete All*. To confirm, select *Yes*.

Chain Dialing

If you often have to enter a series of digits or a code number during a call, you can save that code number as a regular phonebook entry and use the phonebook to send the code number.

Make a call normally. When you hear the prompt that asks you to enter your number, open the phonebook and find the entry. Press **MENU/SELECT** to send the code. If you change your mind, just close the phonebook.


Using Call Waiting

- Call Waiting, a service available from your telephone provider, lets you receive calls while you are on another call. Caller ID on Call Waiting (CIDCW) service displays Caller ID information for a waiting call.
- If you get a Call Waiting call, the phone sounds a tone. Press **TALK/FLASH** to switch between the current call and the waiting call; each time you switch, there is a short pause before you're connected to the other caller.

Finding the Handset

With the phone in standby, press **FIND** on the base. The handset will beep for 1 minute. To cancel, press **FIND** again or press any handset key.

Voice Message Notification

If you subscribe to a voice mail service, your phone displays the voice mail icon () when you have a new message. After you listen to your messages, the message icon turns off. If it doesn't, you can reset it: With the phone in standby, open the menu and select *Global Setup*; select *VMWI Reset*, then select *Yes*.

Setting Up Voice Mail Access

If you have voice mail access through your service provider, you can program that access number into your phone and then just press one key to dial - **MESSAGES**. You will set up an access code to your account, and you can either enter that manually after you have accessed the voice mail or you can program that into your phone, too.

1. Press **MESSAGES**. If no voice mail access number has been set up, the system prompts you to do that now. (You can add the access number later; press **MENU/SELECT** then *Global Setup/Edit Voice Mail*.)
2. Enter the provider's voice mail access number. Press **MENU/SELECT** to set the number.
3. The screen displays *Done!* and returns to the Global Setup menu.
4. To access your provider's voice mail service now, press **MESSAGES**. The system will dial the voice mail service and you can enter your security code manually when prompted.

Editing Your Voice Mail Number

You can add your voice mail security code to the voice mail number string.

1. Press **MENU/SELECT**, then scroll to *Global Setup/Edit Voice Mail*.
2. Enter your voice mail number again, then press **REDIAL/PAUSE** twice to enter a 4-second pause. Next, enter your security code.
3. Press **MENU/SELECT** when you are finished. The system displays *Done!* and returns to the Global Setup menu.
4. To access your provider's voice mail service now, just press **MESSAGES**. The system will dial the access number, wait 4 seconds, and then dial the security code.

TROUBLESHOOTING

Problems	Possible solutions
I can't make or receive calls.	<ul style="list-style-type: none">• Check the telephone cord connection.• Disconnect the base AC adapter. Wait a few minutes, then reconnect it.• Make sure the base is plugged in.
The handset won't ring.	<ul style="list-style-type: none">• Make sure the ringer is turned on.
The handset is not working.	<ul style="list-style-type: none">• Charge the battery for 15-20 hours.• Check the battery connection.
The handset won't display CID information.	<ul style="list-style-type: none">• Let calls ring twice before answering.• Make sure your CID service is active.
I hear a beeping during a call.	<ul style="list-style-type: none">• The battery is getting low. Check the handset for a low battery alert. Finish your conversation and return the handset to the cradle as soon as possible.
There's a lot of noise or static on the line	<ul style="list-style-type: none">• Check for interference from appliances (microwave ovens, TVs, etc.) or wireless devices (baby monitors, WiFi equipment, etc.). Move the handset or base away from the interference source.• Move the handset closer to the base.• Turn the <i>T-coil</i> on for telecoil hearing aids (see p. 6).

Installing a Line Filter or DSL Filter

- A telephone line filter or DSL filter prevents services that use the phone line from causing interference on your phone. To get a line filter, contact your service provider or look in an electronics store.
- Plug the filter into the telephone wall jack and plug the base into the filter. Make a test call to make sure the noise is gone.

Liquid Damage

CAUTION: If the base is covered in liquid, disconnect the adapter and phone cord from the wall before touching it.

If the liquid is only on the exterior housing of the base or handset, wipe it off and use as normal. If you can hear liquid inside the housing:

1. Remove all compartment covers, and disconnect all cables and cords.
2. If liquid is leaking from any vent or hole, turn the phone so that vent faces down. If not, place the largest vent face down.
3. Let dry for at least 3 days. Check for liquid inside the phone before replacing compartment covers and reconnecting cords.

Adapter and Battery Information

AC adapter	
Part number	PS-0035
Input voltage	120V AC, 60 Hz
Output voltage	8V AC @ 300mA

Battery pack (with normal use)	
Part number	BT-1021
Capacity	300mAh, 2.4V DC
Talk time	about 7 hours
Standby time	about 6 days
Battery life	about 1 year

- Use only the supplied AC adapter.
- Use the proper adapter for the base.
- Do not place the unit in direct sunlight or subject it to high temperatures.
- Replace the battery when the talk or standby time becomes noticeably reduced. For replacements, call the Parts Department (see the front cover).
- When the battery gets low, the handset beeps or shows a low battery alert; put the handset in the cradle for recharging.

Rechargeable Battery Warning

- This equipment contains a rechargeable Nickel-Metal-Hydride (Ni-MH) battery.
- Nickel is a chemical known to the state of California to cause cancer.
- Do not short-circuit the battery.
- The batteries in this equipment may explode if disposed of in a fire.
- Do not charge the batteries in any charger other than the one specified in the owner's manual. Using another charger may damage the battery or cause it to explode.

- As part of our commitment to protecting our environment and conserving natural resources, Uniden voluntarily participates in an RBRC® industry program to collect and recycle used Ni-MH batteries within the United States. Please call 1-800-8-BATTERY for information on Ni-MH battery recycling in your area. (RBRC® is a registered trademark of the Rechargeable Battery Recycling Corporation.)



Rechargeable batteries must be recycled or disposed of properly.

Warning! The cords on this product and/or accessories contain lead, a chemical known to the state of California to cause birth defects or other reproductive harm. Wash hands after handling.

Uniden works to reduce lead content in PVC coated cords in our products and accessories.

Compliance Information

FCC Part 68 Information

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US: AAAEQ##TXXXX. If requested, this number must be provided to the phone company.

An applicable Universal Service Order Codes (USOC) certification for the jacks used in this equipment is provided (i.e., RJ11C) in the packaging with each piece of approved terminal equipment. A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also

compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a phone line. Excessive RENs on a phone line may result in devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the telephone provider. The REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3).

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

Please follow instructions for repairing, if any (e.g. battery replacement section); otherwise do not substitute or repair any parts of the device except as specified in this manual. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information. This equipment is hearing aid compatible.

If you experience trouble with this equipment, contact the manufacturer or an authorized agent. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

If your home has wired alarm equipment connected to a phone line, be sure that installing the system does not disable your alarm equipment. If you have questions about what will disable alarm equipment, contact your telephone company or a qualified installer.

Any changes or modifications to this product not expressly approved by the manufacturer or other party responsible for compliance could void your authority to operate this product.

NOTICE: According to telephone company reports, AC electrical surges, typically resulting from lightning strikes, are very destructive to telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge arrestor is recommended.

FCC Part 15 Information

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this phone.

FCC PART 15.105(b): Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Information

This product complies with FCC radiation exposure limits under the following conditions:

- The base must be placed to allow a minimum of 20 cm (8 inches) between the antenna and all persons during normal operation.
- The base must not be collocated or operated in conjunction with any other antenna or transmitter.
- The handset is designed for body-worn operation and meets FCC RF exposure guidelines when used with any belt clip, carrying case, or other accessory supplied with this product. (All necessary accessories are included in the package; any additional or optional accessories are not required for compliance with the guidelines.) Third party accessories (unless approved by the manufacturer) should be avoided as these might not comply with FCC RF exposure guidelines.

Industry Canada (I.C.) Notice

Terminal equipment

NOTICE: This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation *IC* before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

NOTICE: The Ringer Equivalence Number (REN) for this terminal equipment is marked on the equipment itself. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be

connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

Radio equipment

The term *IC* before the radio certification number only signifies that Industry Canada technical specifications were met. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. "Privacy of communications may not be ensured when using this telephone."

Warranty (1 Year, Limited)

Evidence of original purchase is required for warranty service.

WARRANTOR: UNIDEN AMERICA CORPORATION ("Uniden")

ELEMENTS OF WARRANTY: Uniden warrants, for one year, to the original retail owner, this Uniden Product to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original user shall terminate and be of no further effect 12 months after the date of original retail sale. The warranty is invalid if the Product is (A) damaged or not maintained as reasonable or necessary, (B) modified, altered, or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) improperly installed, (D) serviced or repaired by someone other than an authorized Uniden service center for a defect or malfunction covered by this warranty, (E) used in any conjunction with equipment or parts or as part of any system not manufactured by Uniden, or (F) installed or programmed by anyone other than as detailed by the owner's manual for this product.

STATEMENT OF REMEDY: In the event that the product does not conform to this

warranty at any time while this warranty is in effect, warrantor will either, at its option, repair or replace the defective unit and return it to you without charge for parts, service, or any other cost (except shipping and handling) incurred by warrantor or its representatives in connection with the performance of this warranty. Warrantor, at its option, may replace the unit with a new or refurbished unit. **THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you. **LEGAL REMEDIES:** This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is void outside the United States of America and Canada.

PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: If, after following the instructions in the owner's manual you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). Disconnect the battery from the Product and separately secure the battery in its own separate packaging within the shipping carton. The Product should include all parts and accessories originally packaged with the Product. Include evidence of original purchase and a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, to warrantor at:
Uniden America Service
4700 Amon Carter Blvd.
Fort Worth, TX 76155

As an Energy Star® Partner, Uniden has determined that this product meets the Energy Star® guidelines for energy efficiency. Energy Star® is a U.S. registered mark.



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- The pictures in this manual are for example only. Your phone may not look exactly like the pictures.

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