

# Uniden® 3162 Series Two-Line Speakerphone User's Guide



## Important Information

NOTICE: This product meets the applicable Industry Canada technical specifications.

The equipment must be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly important in rural areas.

**CAUTION:** Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

NOTES: This equipment may not be used on coin service provided by the telephone company.

## Interference Information

This equipment generates and uses radio frequency energy which may interfere with residential radio and television reception if not properly installed and used in accordance with instructions contained in this manual. Reasonable protection against such interference is ensured, although there is no guarantee this will not occur in a given installation. If interference is suspected and verified by switching this equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient the radio/television receiver's antenna, relocate the equipment with respect to the receiver, plug the equipment and receiver into separate circuit outlets. The user may also wish to consult a qualified radio/television technician for additional suggestions. This equipment has been fully tested and complies with all limits for Class B computing devices pursuant to part 15 FCC Rules and Regulations. This device complies with RSS-210 of Industry Canada. The term "I.C." before the radio certification number only signifies that Industry Canada Technical specifications were met. Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

## Telephone Network Information

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company, where practicable, may notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company will likely give you adequate notice to allow you to maintain uninterrupted service.

Notice must be given to the telephone company upon termination of your telephone from your line.

## REN Number

On the bottom of this equipment is a label indicating, among other information, the Ringer Equivalence Number (REN) for the equipment.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

REN Number is located on the cabinet bottom.

## Hearing Aid Compatibility (HAC)

This telephone system meets FCC/Industry Canada standards for Hearing Aid Compatibility.

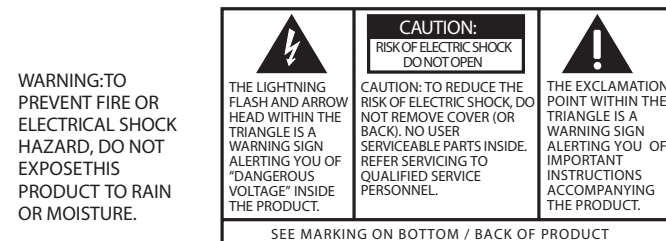
## Licensing

Licensed under US Patent 6,427,009.

## Important Safety Instructions

**CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Read these instructions carefully and save them for future reference.**

- Never install telephone wiring during a lightning storm.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.



## Introduction

### Terms Used in This Manual

**Hook switch.** The part of the phone that pops up to activate the phone line when the handset is lifted from the base.

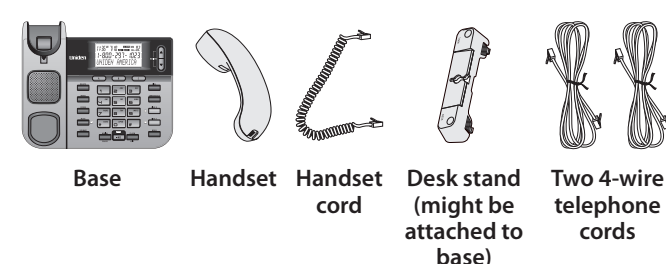
**Line indicator.** The light located next to LINE 1 and LINE 2; it shows you the status of each line.

**Off-hook.** A term used to describe the phone in its active mode when the handset is off of the base cradle or a line button, along with SPEAKER, is pressed.

**On-hook.** A term used to describe the phone in an inactive mode.

### Parts Checklist

Make sure your package includes the following items:



### Telephone Jack Requirements

To use this phone, you need an RJ11C type modular telephone jack (shown to the right) installed in your home. If you don't have a modular jack, contact your local phone company to find out how to get one installed.



## Installation

### Installing and Replacing the Batteries

**CAUTION: Before opening the battery compartment, be sure that the telephone is not plugged into a wall jack and that any external equipment (e.g., fax machine, extension phone, etc.) is disconnected from the telephone.**

Your phone uses 4 AA-size alkaline batteries for receiving and storing Caller ID records and for storing the numbers you use for memory dialing, pulse dialing, and redial.

**You will have approximately 90 seconds to replace the batteries before the memories stored are lost. Please read the instructions before replacing the batteries and have the batteries ready to be inserted beforehand.**

**If the low battery icon appears in the display, you need to replace the batteries. It is important that you replace the batteries as soon as possible in order to maintain Caller ID operation.**

**If you are not going to use the telephone for more than 30 days, remove the batteries because they may leak and damage the unit.**

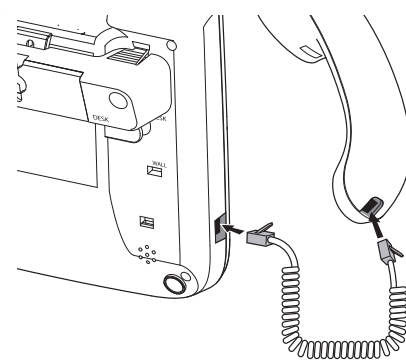
- 1) If necessary, disconnect the telephone cord and remove the desk stand. (To remove the desk stand, turn the base over, press in on the tabs and slip them out of the slot.)
- 2) Release the latch on the battery compartment and remove the cover.
- 3) Insert 4 AA-size alkaline batteries as shown on the diagram in the battery compartment.
- 4) Snap the battery compartment door back into place and replace the desk stand.
- 5) Connect the line cord and check your memory locations.

### Re-attaching the desk stand

Turn the phone over. Insert the hooks marked DESK into the notches marked DESK. Press in on the tabs and snap the stand into place.

### Connecting the Handset

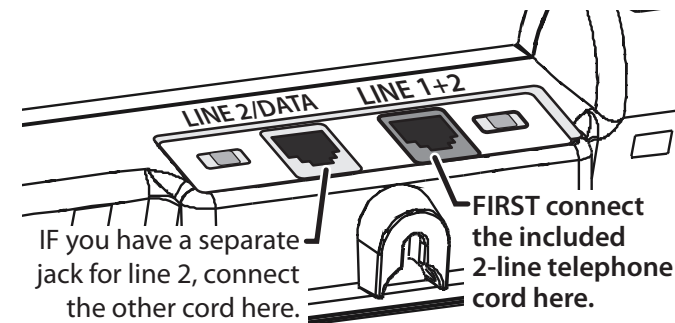
- 1) Connect one end of the coiled handset cord to the jack on the handset.
- 2) Plug the other end of the coiled handset cord to the jack on the base.
- 3) Place the handset in the cradle.



### Connecting the Telephone Line

**To use two-line features, you must subscribe to two telephone lines from your local phone company. Your phone company might provide these lines on two separate modular jacks or on only one jack (a two-line or four-wire jack); if you have one jack for both lines, the phone company controls which number is line 1.**

- 1) Connect one of the included two-line telephone cords to the LINE 1+2 jack. If your phone company uses a separate phone jack for each line, connect the other telephone cord to the LINE 2/DATA jack.



- 2) Connect the cord from LINE 1+2 to a two-line phone jack.  
OR  
If your phone company uses a separate phone jack for each line, connect the cord from LINE 1+2 to the jack for

line 1; then, connect the cord from LINE 2/DATA the jack for line 2.

- 3) Set the ringer volume for each line (RINGER 1 for line 1 and RINGER 2 for line 2) to the desired loudness. OFF - Telephone will not ring.  
LO - Sound will be lowest.  
HI - Sound will be loudest.

**The unit is properly installed if you pick up the handset and hear the dial tone. Otherwise, recheck all installation steps.**

### Data Port

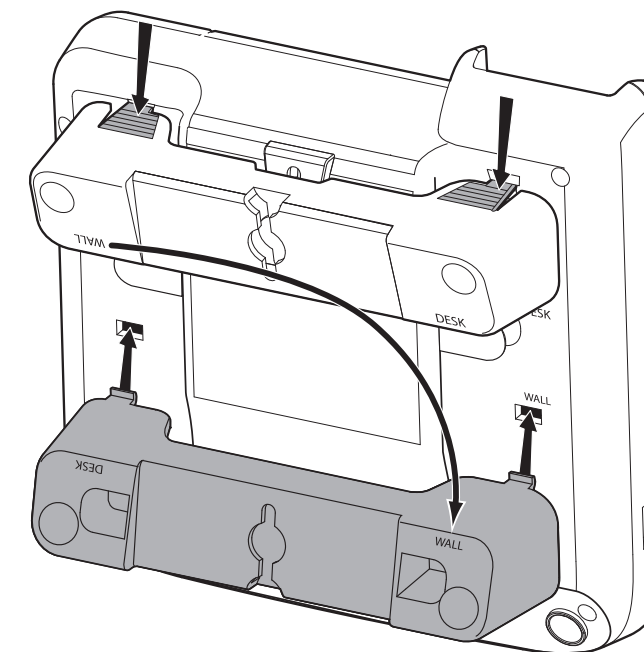
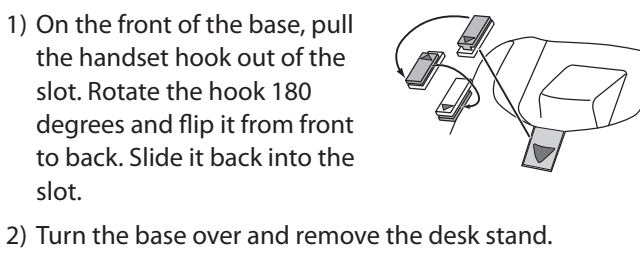
If both of your telephone lines are the same modular jack, you can use the LINE 2/DATA jack to connect an auxiliary device, such as a fax machine, computer modem, answering machine, or extension phone. The auxiliary equipment will make and receive calls on line 2 only.

### Wall Mounting

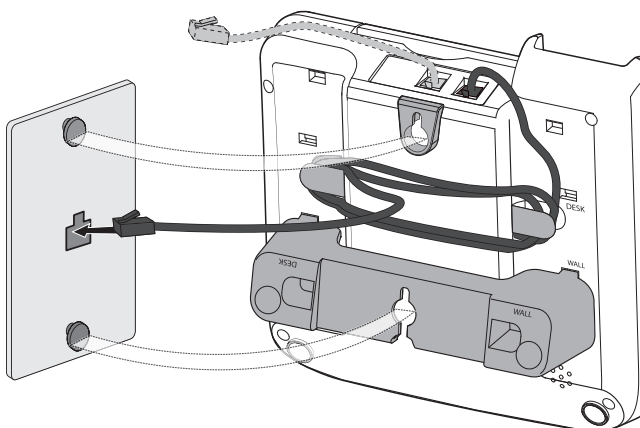
Your speakerphone can also be mounted on a wall plate (not included).

**To prevent the handset from falling out of the cradle while the phone is hanging on the wall, you must switch both the handset hook and the desk stand to their wall-mount positions.**

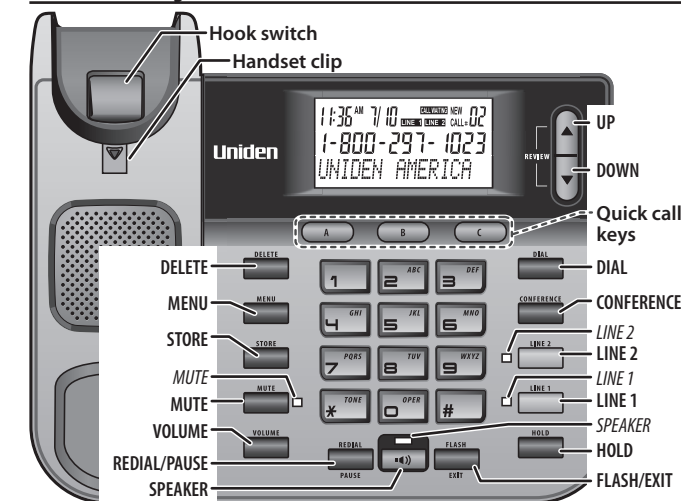
- 1) On the front of the base, pull the handset hook out of the slot. Rotate the hook 180 degrees and flip it from front to back. Slide it back into the slot.
- 2) Turn the base over and remove the desk stand.



- 3) Rotate the stand 180 degrees, and insert the hooks marked WALL into the notches marked WALL. Press in on the tabs and snap the stand into place.
  - 4) Connect the two-line telephone cord to the wall jack and the LINE 1+2 jack on the phone. If desired, wrap any excess cord around the cord hooks as shown.
  - 5) If necessary, connect a cord connected to LINE 2/DATA, and pull it up out of the way.
- Place the mounting slots over the pins on the wall plate, and slide the base down to lock it into place.



## Base Layout



## Setting Up the Phone

### Using the Menu

- For best results, disconnect the telephone cord(s) from the wall jack(s) while using the setup menu.
- To open the setup menu, press MENU.
- Press MENU to scroll through the 4 menu screens detailed below.
- On each screen, use UP or DOWN to select the desired setting.
- Press Menu again to save the setting.
- If you don't press any buttons for 20 seconds, the phone exits the menu.

### Setting the display language (ENG FRA ESP)

Use this screen to change the display language from English to French or Spanish.

- 1) Press MENU until ENG FRA ESP shows in the display.
- 2) Use UP or DOWN to select ENG, FRA or ESP.
- 3) Press MENU to save.

### Setting the display contrast (CONTRAST)

Use this screen to adjust the contrast of the display.

- 1) Press MENU until CONTRAST shows in the display.
- 2) Use UP or DOWN to select level 1, 2, 3, 4, or 5. (The default setting is 3.)
- 3) Press MENU to save.

### Setting your local area code (LOCAL AREA CODE)

The telephone uses the programmed area code to determine the number format to display when a valid Caller ID message is received. Numbers that match the local area code are displayed as seven digits and are used for dialing back previous numbers. Entering your local area code will also help you immediately know if the call is local or long distance when viewing the CID records in the display.

**If you make a mistake and want to start over again, press DELETE to delete all of the digits.**

- 1) Press MENU until LOCAL AREA CODE shows in the display.
- 2) Use the number pad to enter your three-digit area code.
- 3) Press MENU to save.

### Setting the dial mode (TONE/PULSE)

Use this screen to change from touch-tone to pulse (rotary) dialing.

- 1) Press MENU until TONE/PULSE shows in the display.
- 2) Press UP or DOWN until the display shows the dialing mode you want to use.
- 3) Press MENU to save.

### Completing Set-up

- When you are satisfied with the phone's configuration, press Menu (or wait 20 seconds for the phone to automatically exit the menu).
- Reconnect the telephone cord(s) to the wall jack(s).
- After set up, the phone will program the time and date automatically when it receives a valid Caller ID message.

## Telephone Basics

You can use the telephone by speaking into and listening through the handset, or by using the speakerphone feature. For all operations, either Line 1 or 2 button must be pressed. Do not press both buttons down at the same time.

### Making a Phone Call

- 1) Press LINE 1 or LINE 2.
- 2) Pick up the handset or press SPEAKER to use the speakerphone.
- 3) When you hear the dial tone, dial the number you want to call.

OR

- 1) Dial the number.
- 2) Press LINE 1 or LINE 2, then pick up the handset or press SPEAKER.

### Receiving a Phone Call

When a call comes in, the LINE 1 or LINE 2 indicator light flashes next to let you know which line is ringing. To answer the call:

- 1) Press the button (LINE 1 or LINE 2) next to the flashing light.
- 2) Pick up the handset, or press SPEAKER.

### Hanging up

Replace the handset in the cradle, or press SPEAKER if you are using the speakerphone.

### Reading the Line Status Indicators

This two-line phone is designed for use at multiple stations. The LINE 1 and LINE 2 indicator lights tell you what is happening on each line.

Light status	Display icon status	Meaning
Off	Off	The line is not in use.
Flashing red	Off	A call is being received.
Green	On	The line is in use by this phone.
Red	Flashing	A call is on hold.
Off	Flashing	An extension phone is using the line.
Off	Flashing	Line not connected.

### Adjusting the Handset Volume

The volume controls for the handset and speakerphone are separate, so you can adjust one without affecting the other.

- 1) Pick up the handset and press VOLUME.REC (handset receiver) shows in the display.
- 2) Press UP to increase the volume or DOWN to lower the volume. The handset's volume level setting will be saved in memory.

### Placing a Call While Talking on Another Line

To place a call without hanging up on the first call:

- 1) Press HOLD to put the first call on hold.
- 2) Press the available line button to get a dial tone. Press SPEAKER if the speakerphone indicator is off and you are using the speakerphone.
- 3) Dial the number you want to call.

### Receiving A Call While Talking on Another Line

When you receive a call while you are talking on another line, you will hear the phone ring.

- 1) Press HOLD to put the first call on hold.
- 2) Press the button (LINE 1 or LINE 2) of the ringing line.
- 3) If the speakerphone indicator is off and you are using the speakerphone, press SPEAKER.

**If you don't put the first call on hold, the phone will disconnect that call when you switch to the other line.**

### Using the Speakerphone

**You must have batteries installed to use the speakerphone..**

- During a normal call, simply press SPEAKER and place the handset in the cradle to switch to the speakerphone.



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