

**DXAI** 7288-2

SERIES

**OWNER'S** 

**MANUAL** 

# OWNER'S MANUAL

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#### Welcome

Congratulations on your purchase of the Uniden dual handset cordless telephone and answering system. This phone is designed and engineered to exacting standards for reliability, long life, and outstanding performance.

Note:Illustrations in this manual are used for explanation purposes. Some illustrations in this manual may differ from the actual unit. The color of your cordless phone may vary.

#### Features

- 2.4GHz Extended Range Technology
- Dual Handset System (Extra Handset & Charger Included)
- Call Transfer from Handset to Handset
- Integrated Telephone Answering Device (ITAD)
- Trilingual Voice Prompts (English, French or Spanish Support)
- 3 Line Backlit Displays
- Caller ID and Caller ID on Call Waiting

- 10 Speed Dial Memory
- One touch Rocketdial®
- Last Number Redial
- English, French or Spanish Support
- Pulse/Tone Dialing
- Find Handset
- Earpiece Volume Control
- Ringer Volume Control
- Hearing Aid Compatible
- 20 Channel Autoscan

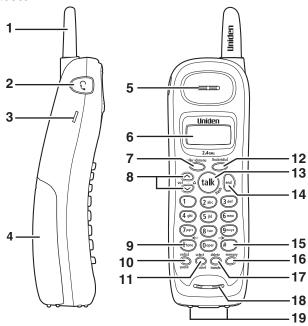
#### Be sure to visit our web site: www.uniden.com

Uniden® and Rocketdial® are registered trademarks of Uniden America Corporation. AutoTalk, AutoStandby, UltraClear Plus, Random Code, and AutoSecure are trademarks of Uniden America Corporation.

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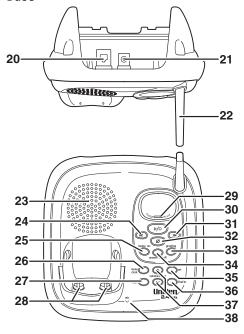
## Controls and Functions

#### **Handsets**



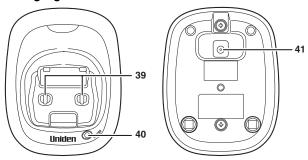
- 1. Handset antenna
- 2. Jack for optional headset
- 3. Beltclip hole
- 4. Handset battery compartment
- 5. Handset earpiece
- 5. LCD display
- 7. caller id/menu key (pages 14 and 28)
- 8. ∧/√/vol/☆ (earpiece volume, ringer volume and scroll) key (pages 14, 17 and 19)
- 4/tone/← key (left cursor) key (pages 20 and 23)
- 10. redial/pause key (pages 19 and 25)
- 11. select/channel key (pages 14, 20 and 23)
- 12. Rocketdial key (page 22)
- 13. talk/flash key (pages 18 and 21)
- 14. end key (pages 18 and 19)
- 15.  $\#/\rightarrow$  (right cursor) key (page 23)
- 16. memory key (page 23)
- 17. delete/transfer key (pages 13 and 30)
- 18. Handset microphone and ringer speaker
- 19. Handset charging contacts

#### Main Base



- 20. Telephone line jack
- 21. DC IN 9V jack
- 22. Main base antenna
- 23. Main base speaker
- 24. (repeat/rewind) key (page 44)
- 25. memo rec (record) key (page 47)
- 26. menu/clock key (pages 34 and 37)
- 27. ringer key (page 42)
- 28. Main base charging contacts
- 29. charge in use LED
- 30. № (play/stop) key (pages 42 and 43)
- 31. ≫ (skip/fast forward) key (page 45)
- 32. Ø (delete) key (page 46)
- 33. greeting key (page 41)
- 34. answer on/off key (page 33)
- 35. set key (page 34)
- 36. find hs (handset) key (pages 21 and 51)
- 37. √/∧/volume/select keys (pages 34 and 42)
- 38. mic (microphone)

#### Extra Charging Cradle for Second Handset



- 39. Charging contacts
- 40. Charge LED
- 41. DC IN 9V jack

## Terms Used in this Manual

- Standby Mode The handset may be sitting in or off the cradle, but is NOT in use. The *talk/flash* key has not been pressed and there is no dial tone.
- Talk Mode The handset is off the cradle and the talk/flash key has been pressed, enabling a dial tone.
- CID Caller ID
- CIDCW Caller ID on Call Waiting
- RocketDial One touch speed dial

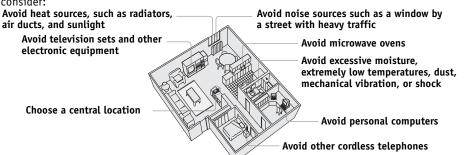
## Installing the Phone

#### Do the following steps:

- A. Choose the Best Location
- B. Install the Rechargeable Battery Packs into the Handsets
- C. Connect the Main Base and Charging Cradle, and Charge the Handsets
- D. Mount the Main Base on a Wall

#### A. Choose the Best Location

When choosing a location for your new phone, here are some important guidelines you should consider:



- The location should be close to both a phone jack and a continuous power outlet (one which is not connected to a switch).
- The main base and each handset should be kept away from sources of electrical noise such as motors, microwave ovens, and fluorescent lighting.
- The cradle can be placed on a desk, tabletop, or mounted on a standard wall plate.
- There should be enough space to fully extend the antenna.



If your home has specially wired alarm equipment connected to the telephone line, be sure that installing the system does not disable your alarm equipment.

If you have questions about what will disable your alarm equipment, contact your telephone company or a qualified installer.

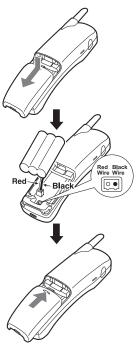


- Use only the Uniden (BT-905) rechargeable battery pack supplied with your cordless telephone.
- •Replacement batteries are also available through the Uniden Parts Department at (800) 554-3988, Monday through Friday from 8:00 a.m. to 5:00 p.m. or online at www.uniden.com

#### B. Install the Rechargeable Battery Packs into the Handsets

Both handsets are powered by rechargeable battery packs. The battery recharges automatically when the handset is placed in the main base or charging cradle.

- Press down on the handset battery case cover (use the finger indention for a better grip) and slide the cover downward to remove.
- 2) Plug the battery pack connector (red & black wires) into the jack inside the battery compartment. (The connector notches fit into the grooves of the jack only one way.) Match the wire colors to the polarity label in the battery compartment, connect the battery and listen for a click to insure connection.
- Make sure you have a good connection by slightly pulling on the battery wires. If the connection is secure, the battery jack will remain in place.
- 4) Place the battery case cover back in the handset by sliding it upwards until it clicks into place.

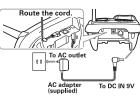


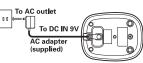
#### C. Connect the Main Base and Charging Cradle, and Charge the Handsets

- 1) Connect the AC adapter to the DC IN 9V jack and to a standard 120V AC wall outlet.
- 2) Place one handset in the main base and the other in the charging cradle with the keypad facing forward.
- 3) Make sure the **charge in use** LED and **charge** LED illuminate. If the LED does not illuminate, check to see that the AC adapter is plugged in and the handset makes good contact with the cradle's charging contacts.
- Connect each AC adapter to a continuous power supply.
  - Place each cradle close to the AC outlet so that you can unplug the AC adapter easily.
- 4) Charge your handsets at least 15-20 hours before plugging into the phone line.
- 5) Once the handset battery packs are fully charged, connect the telephone line cord to the **TEL LINE** jack and a telephone outlet.
  - If your telephone outlet isn't modular, contact your telephone company for assistance.











To telephone outlet

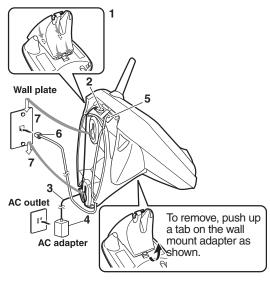


- Use only the supplied AD-314 AC adapter for the main base and AD-310 for the charging cradle. Do not use any other AC adapter.
- Do not place the power cord where it creates a trip hazard or where it could become chafed and create a fire or electrical hazard.

## D. Mount the Main Base on a Wall Standard wall plate mounting

This phone can be mounted on any standard wall plate.

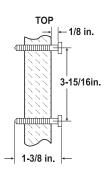
- Locate the wall mount adapter on the main base as shown and slide the wall mount adapter into the notches on the main base bottom with the tab pressed.
- 2) Plug the AC adapter to the **DC IN 9V** jack.
- 3) Route the AC adapter cord through the molded wiring channel as shown.
- 4) Plug the AC adapter into a standard 120V AC wall outlet.
- Plug the telephone line cord into the TEL LINE jack. Route the cord through the molded wiring channel as shown.
- 6) Plug the telephone line cord into the telephone outlet.
- Align the mounting slots on the main base with the mounting posts on the wall. Then push in and down until the phone is firmly seated.



#### Direct wall mounting

If you don't have a standard wall plate, you can mount your phone directly to the wall. Before doing this, consider the following:

- Avoid electrical cables, pipes, or other items behind the mounting location that could cause a hazard when inserting screws into the wall.
- Try to mount your phone within 5 feet of a working phone jack to avoid excessive cord lengths.
- Make sure the wall material is capable of supporting the weight of the main base and handset.
- Use #10 screws (minimum length of 1-3/8 inches) with anchoring devices suitable for the wall material where the main base will be placed.



- Insert two mounting screws into the wall, (with their appropriate anchoring device), 3-15/16 inches apart. Allow about 1/8 of an inch between the wall and screw heads for mounting the phone.
- 2) Refer to steps 1 through 7 on page 9 to mount the telephone.

#### Installing the Beltclip

#### To attach the beltclip

Insert the beltclip into the holes on each side of the handset. Press down until it clicks.

#### To remove the beltclip

Pull both sides of the beltclip to release the tabs from the holes.

#### **Headset Installation**

Your phone may be used with an optional headset, the Uniden HS910. To use this feature, insert the headset plug into the headset jack. Your phone is ready for hands-free conversations. (Headset may be purchased by calling the Uniden Parts Department or visiting the web site. See page 54.)



## Register Handsets to the Main Base before Using!

Whichever handset you choose to charge in the main base will automatically register to the main base.

The second handset (charging in the extra charging cradle) MUST also be registered to the main base before use. Follow the steps below to register the second handset.

- 1) Be sure both handsets are fully charged.
- Remove the handset from the charging cradle, and place it in the main base. The charge
  in use LED light on the main base will begin to flash, indicating that the registration is
  taking place.
- 3) Wait for at least five seconds, then remove the handset from the main base.
- 4) Press the *find hs* key on the main base. If both handsets beep, registration is complete. If one handset does not beep, re-register that handset.
- 5) Once both handsets are registered, it doesn't matter which handset is placed in the main base or the charger.



 When you charge the handsets, Caller ID summary screen and the name of the handset, H51 appears. If H52 appears, you are charging the handset No. 2.

> HS1 New :01 Total:02

•The charging cradle can be used to charge either handset.



- Make sure to return the handsets to the cradles after each phone call.
- If you transfer the call and it is not picked up after 5 minutes, the call will be disconnected.

## When to Re-register Handsets

- 1) You'll need to re-register the second handset (follow steps on page 12) each time the digital security code is changed. Refer to page 51 for details regarding the Digital Security Code.
- 2) When there is a power failure for more than one hour:

  If power failure occurs (e.g. due to electrical storm or if the unit is unplugged during a move), both handsets will need to be re-registered. To re-register, follow the same registration process on page 12.
- 3) If the second handset's battery becomes very low, the handset must be recharged for 15-20 hours and re-registered to the main base.

## Call Transfer Feature

Your cordless phone allows you to transfer outside calls from handset to handset; only one handset at a time can talk with an outside caller. The second handset cannot go off hook to listen to conversations or make an outgoing call while the other handset is in use.

#### To transfer a call

- During a call, press the delete/transfer key. The call will automatically be placed on hold and the transfer tone sounds.
- When the other handset receives the call, the transfer tone stops. To cancel the transfer and return to the caller, press the delete/transfer or talk/flash key on the handset.

Hold Transfer Call

#### To receive a transfer call

Pick up the handset from the cradle (when AutoTalk is set to on), or pick up the handset and press the **talk/flash** key to answer the transferred call. Additionally, you can answer the transferred call by pressing any number key, (when AutoTalk is set to on).

Transfer Call

## **Basic Setup**

There are five basic options that you will need to set up: AutoTalk, CIDCW (Caller ID on Call Waiting), Area Code, Dial Mode and Language.

CIDCW and Dial Mode options can only be set by using Handset 1. If you try to set by using Handset 2, you will not see these options listed on the LCD screen. (Headset 1 shows HS1 in the display while the phone is charging.)

AutoTalk, Area Code and Language options can be set by using either Handset 1 or Handset 2.

Þ	Auto Area		:	Off
	Lan9u	иа9е	#	En9

#### **Activating AutoTalk**

AutoTalk allows you to answer the phone simply by removing the handset from the cradle. You do not have to press any keys.

- When the phone is in standby mode, press and hold the caller id/ menu key. The following screen appears.
- 2) Press the select/channel key to turn AutoTalk on.
- Press the *end* key to complete the setting. The handset returns to standby mode.

þ	Auto Talk	:0ff
	CIDCW	:On
l	Area Code	# J

#### Activating Caller ID on Call Waiting

Caller ID allows you to see the name and number of the calling party before you answer the phone. Caller ID on Call Waiting (CIDCW) lets you see the name and number of a call that comes in when you are on the line.

You must subscribe to Caller ID service through your local telephone provider to use this feature.

- When the phone is in standby mode, press and hold the caller id/ menu key. The following screen appears.
- 2) Press the √/vol/ △ key to select CIDCW.
- Press the select/channel key to toggle and turn on Caller ID on Call Waiting.
- Press the *end* key and return the handset to the main base to complete the setting. The handset returns to standby mode.

_		
	Auto Talk CIDCW Acea Code	# Of1
	Area Code	#

<b> </b>	Auto Talk CIDCW	:	Off On
l	Area Code	:	

#### **Entering Your Area Code**

If you enter a 3-digit area code number in the Area Code option, your local area code does not appear in Caller ID messages. Do not program this option if your calling area requires 10-digit dialing. When reviewing Caller ID messages, you will see only the local seven digit number. For calls received from outside your local area code, you will see a full 10-digit number.

- When the phone is in standby mode, press and hold the caller id/ menu key. The following setting screen appears.
- 2) Press the **√/vol/** ★ key twice to select Area Code.
- Press the select/channel key. If an area code was already stored, the phone will display it.





4) Use the number keys **(0 - 9)** to enter the 3-digit area code. If you make an error, use the **delete/transfer** key to backspace.

Auto Talk	:Off
CIDCW	:On
Area Code	:

CIDCU

CIDCH

⊫Dial

Area Code

Area Code

- 5) Press the **select/channel** key. A confirmation tone sounds.
- 6) Press the **end** key to complete the setting. The handset returns to standby mode.

#### Choosing the Dialing Mode

Most phone systems use tone dialing. However some phone systems (such as in rural areas) still use pulse dialing. Your Uniden phone supports both tone and pulse dialing. The default setting is tone dialing. If your phone system uses pulse dialing, follow the steps below to change the dialing mode:

- 1) When the phone is in standby mode, press and hold the *caller id*/ **menu** key. The following screen appears.
- 2) Press the √/vol/ △ key three times to select Dial.
- 3) Press the **select/channel** key to set the phone to pulse dialing.
- 4) Press the **end** key and return the handset to main base to complete the setting. The handset returns to standby mode.



- •If you are not sure of your dialing system, make a trial call. If the call connects, leave the setting as is. Otherwise, set for pulse dialing.
- : ೧೯೯ # On call, you can :On
- •If your phone system (▶Auto Talk

:Pulse

requires pulse dialing and you need to send DTMF tones during a temporarily switch over to tone dialing. (Refer to "Tone Dialing Switch-over" on page 20.)

#### Setting the Language

There are three languages to choose from: English, French and Spanish.

1) When the phone is in standby mode, press and hold the *caller id*/ ▶Auto Talk menu key. The following screen appears.



- 2) Press the **√/vol/** ★ key four times to select Language.
- 3) Press the select/channel key to select Eng, Fr. or Esp.
- 4) Press the *end* key to complete the setting. The handset returns to standby mode.

#### Area Code : Dial :Tone |•Language :Eng

#### Selecting the Ring Tone and Volume

Your phone has five different ringer tone/volume combinations you can choose from.

- 1) With the phone in standby mode, press the  $\frac{1}{2}$  or  $\frac{1}{2}$  key.
- 2) The phone will sound the different ring tones at different volumes.
- 3) When the phone sounds the ring tone and volume you wish to use, press the **end** key.

## Using Your Phone

#### **Making and Receiving Calls**

#### Making a call

- 1) Remove the handset from the cradle.
- 2) Press the talk/flash key.
- 3) Listen for the dial tone.
- 4) Dial the number.

OR

- 1) Remove the handset from the cradle.
- 2) Dial the number.
- 3) Press the talk/flash key.

#### Receiving a call

- 1) Remove the handset from the cradle. (If AutoTalk is on, the phone will automatically answer the call when you pick it up.)
- 2) Press the talk/flash key.

0R

 If the handset is off the cradle, press the talk/flash key or any number key. (AutoTalk is on.)

#### Hanging up

Press the *end* key or return the handset to the cradle.



Refer to page 14
"Basic Setup" to turn On
the AutoTalk feature if
desired.

#### Redialing the last dialed number

- 1) Remove the handset from the cradle.
- 2) Press the talk/flash key.
- 3) Listen for the dial tone.
- 4) Press the *redial/pause* key.

OR

- 1) Remove the handset from the cradle.
- 2) Press the *redial/pause* key.
- 3) Press the talk/flash key.

#### Adjusting the Earpiece Volume

To change the earpiece volume, press the  $\five \five \five$ 

#### Temporarily Mute Ringer

If the handset is off the cradle while an incoming call is ringing, simply press the *end* key to temporarily mute the incoming ring. The ringer will sound with the next incoming call.



#### Tone Dialing Switch-over

If your telephone company requires pulse dialing, you can switchover to tone dialing after the call connects. This feature is useful when you need tone dialing to use any automated menu systems, such as telephone bank tellers, telephone prescriptions refills, customer support menus, etc.

If your phone is set to pulse dialing mode, make your call normally. Once your call connects, press the \*/tone/← key. Any digits you enter from then on will be sent as tone digits. When this particular call ends, the phone automatically returns to pulse dialing mode.



During a call, as you begin to move your handset too far from your main base, noise increases. If you pass the range limits of the main base, your call will terminate within one minute.

#### Selecting a Different Channel

If you encounter interference while using your phone, you can manually change the phone's channel for clear operation. While using your phone, press the **select/channel** key. Scanning appears on the display, indicating the phone is changing to another channel. For more information on interference, refer to "Precautions" on page 60.



note

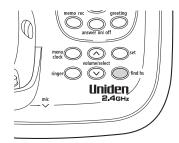
The *UltraClear Plus*<sup>TM</sup> true compander circuitry virtually eliminates background noise. This innovative technology, together with 20 different channels, provides you with the best possible reception during all your conversations.

www.uniden.com BASICS [20]

#### Find Handsets

To locate the handsets, press the *find hs* key on the main base. The handsets beep for 60 seconds.

Paging is canceled when pressing any key on either handset, the *find hs* key on the main base.
Paging is also canceled when the phone receives an incoming call.



#### **Using Call Waiting**



If you have Call Waiting service, you can receive calls while on the line.

- 1) If a call comes in while you are on the phone, you will hear a call waiting tone. If you have CIDCW activated, you will see the name and number of the incoming caller.
- 2) Press the *talk/flash* key to accept the waiting call. After a short pause, you will hear the new caller.
- 3) To return to the original caller, press the talk/flash key again.



You must subscribe through your local telephone company to receive Call Waiting service.

[21] BASICS www.uniden.com

### RocketDial

RocketDial is a one-touch speed dial key. Store your most important or most frequently called number as your RocketDial number. Then, simply press the *Rocketdial* key, and your phone will automatically dial the number.

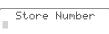


#### Storing the RocketDial

1) When the phone is in standby mode, press and hold the *Rocketdial* key. The following display appears.

If the Rocketdial number is already programmed, the Edit screen appears. You can select Edit to edit this entry, select Delete to erase this entry or select Go Back to return to standby mode.

- Store the number by following step 6 under "Storing Names and Numbers in Speed Dial Memory" on page 25.
- Press the select/channel key.
   You hear a confirmation tone, and Number Stored appears.
   Memory storage is complete.



⊫Edit Number Delete Number Go Back

Store Number 800∎

Number Stored



When editing the speed dial memory, you must press a key within 30 seconds or the phone will return to standby mode. If you return the handset to the cradle, the phone will return to standby mode also.

## Using the Speed Dial Memory

The speed dial memory allows you to store up to 10 names and numbers in each handset. You can dial these numbers with just a few key presses.

The speed dial memory is not limited to phone numbers. You can store any number (up to 20 digits) that you need to enter once your call connects. This is referred to as Chain Dialing. For example, you can save your bank account number to speed dial memory. When you call your bank's telephone teller service and are prompted to enter your account number, simply press the *memory* key and the speed dial number where you stored your account number. Then press the *select/channel* key.

#### Storing Names and Numbers in Speed Dial Memory

- 1) With the phone in standby mode, press the *memory* key.
- 2) Enter 0-9 to select the speed dial number where you would like to store this entry. You can also scroll through the list with the ∧/ vol/ and √/vol/ keys. Press the select/channel key twice.
- Store Name appears and a cursor flashes indicating that the display is ready for the name to be entered.

If the selected speed dial number is already assigned, the Edit screen appears. You can select Edit to edit this entry, select Delete to erase this entry, or select Go Back to choose another speed dial number.

Select Memory 01 02 JOHN DOE

Store Name

▶Edit Memory01 Delete Memory01 Go Back

- 4) Enter a name according to the instructions below, then press the **select/channel** key. If no name is required, go to step 5.
  - The name can be up to 13 characters.
  - Use the #/→ and \*/tone/← keys to move the cursor to the desired location.
  - Use the *delete/transfer* key to delete characters as needed.
  - Press and hold the *delete/transfer* key to delete all the characters.

Refer to the letters on the number keys to select the desired characters. With each press of a numeric key, the displayed character appears in the following order: Upper case letters first, lower case letters next and finally the number corresponding to the key.

If you make a mistake while entering a name

Use the \*/tone/← or #/→ key to move the cursor to the incorrect character. Press the *delete/transfer* key to erase the wrong character. Then enter the correct character. To delete all characters, press and hold the *delete/transfer* key.

For example, to enter Movies.

- 1) Press 6. Then press the #/→ key to move the cursor to the right.
- 2) Press 6 six times.
- 3) Press 8 six times.
- 4) Press 4 six times.
- 5) Press 3 five times.
- 6) Press 7 eight times.

_									
	Number of times key is pressed								
keys	1	2	3	4	5	6	7	8	9
T	1								
2abc	A	В	С	а	ь	С	2		
3def	D	Ε	F	d	е	f	3		
4ghi	G	Н	I	g	h	i	4		
5jkl	J	K	L	j	k	1	5		
6mno	М	N	0	m	n	0	6		
7pqrs	Р	Q	R	S	P	9	r	s	7
8tuv	T	U	U	t	u	V	8		
(9ихуг)	W	Х	γ	Z	W	Х	9	Z	9
Ooper	*	#	-	8.	(	)	(blank)	0	



If the next character uses the same number key, you must press the #/→ key to move the cursor over. Otherwise the next time you press the number key, it changes the character that was previously set.

5) Store Number is displayed. The cursor flashes indicating that the display is ready for the number to be entered.

Stone Number

6) Use the keypad to enter the phone number; each number can be up to 20 digits. If you need the phone to pause during the dialing sequence, press the *redial/pause* key to insert a two-second delay between the numbers. You can enter multiple pauses to increase the delay. Each pause counts as a digit. The display shows a P for every pause.

Store Number 8007303456



When storing numbers into memory, if the handset is idle (i.e., no key is pressed) for more than 30 seconds, it will beep rapidly, and the phone will return to standby mode.

7) Press the *memory* key. You will hear a confirmation tone, and the following screen appears.

Memory storage is complete.

After about 2 seconds, the following screen displays all the speed dial memory entries.

Memory01 Stored

01⊫Movies 02 JOHN DOE AZ MOM AND DAD

8) Press the **end** key to exit memory setup mode. The phone returns to standby.

#### Storing Caller ID Messages in Speed Memory Locations

Messages (Caller ID names/numbers) shown in the Caller ID list can be stored in memory dialing. For way of viewing the Caller ID Message list, see page 29.

1) Press the *caller id/menu* key. Select the phone number to be stored from the Caller ID list by pressing the  $\Lambda/vol/\Delta$  or V/vol/ △ key.

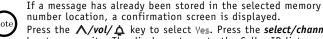
5/17 12:30PM Jane Smith 214-555-1234

02 JOHN DOE

Select Memory

- 3) Enter a number (0 9) or press the  $\triangle/vol/\triangle$  or  $\sqrt{vol/\triangle}$  key to select the memory location to be stored.
- 4) Press the **select/channel** key. You hear a confirmation tone, and the number is stored in memory. The display returns to the Caller ID list.

5/17 12:30PM



number location, a confirmation screen is displayed. Press the \(\lambda/vol/\) key to select Yes. Press the select/channel key to overwrite. The display returns to the Caller ID list.

Replace Memory? Vec. i• No



You cannot store a Caller ID message if no phone number appears in the message.

2) Press the *memory* key.

#### Making Calls from Speed Dial Memory

 Press the *memory* key. The handset displays your programmed speed dial number.

Select Memory 01⊨Movies 02 JOHN DOE

- Enter the number (0 9), or press the \/vol/ \(\dagge\) or \(\sqrt{vol}/\(\dagge\) key to select the speed dial number you would like to dial.
- Press the talk/flash key. Connecting changes to Talk, and the volume setting and the number selected appear on the display. Then the displayed number is dialed.

Talk 8007303456

#### To cancel speed dialing

To cancel speed dialing, press the **end** key; the handset returns to standby mode. The handset will also return to standyby mode if the handset is idle (i.e., no key is pressed) for 30 seconds.

## Caller ID and CIDCW (Caller ID on Call Waiting)

You must subscribe to Caller ID service through your local telephone provider to use this feature. When the telephone rings, the Caller ID feature allows you to view the caller's name, phone number, date and time of call. With CIDCW (Caller ID on Call Waiting), you will hear a Call Waiting tone while you are on a call, and the Caller ID data is displayed. To accept the waiting call, press the *talk/flash* key (see page 21).

Additionally, you can dial a number stored in the Caller ID list or save data to your Memory dial list.

#### When the Telephone Rings

When the Caller ID message is received, the display shows the caller's phone number along with the date and time. The incoming call information is stored in the Caller ID record. If the Caller ID service includes the caller's name, the caller's name appears on the display (up to 15 letters).

The date and time received	 -5/1	1 1	2:30F	PM
Caller's name Caller's phone	Jane 214-	Sm		

You may receive any one of the following messages:

When invalid data is received When a private name is received When a private number is received When a unknown name is received

Incomplete Data Private Name Private Number Unknown Name When a unknown number is received Unknown Number



Data errors appear as "■".



- •If you answer a call before the Caller ID message is received (for example, before the second ring), the Caller ID message will not appear.
- •When the call is received via a telephone company that does not offer Caller ID service, the caller's phone number and name do not appear. (This includes international calls.)
- •When the call is via a private branch exchange (PBX), the caller's phone number and name may not appear.



- In Caller ID operation, if no key is pressed for more than 30 seconds, an error tone sounds and the telephone returns to standby mode.
- •Each message can be up to 15 characters for the phone number and the name.
- •The number of calls from the same Caller ID appears next to the received time. Once you view the new message, the number will be cleared and disappear.

#### Viewing the Caller ID Message List

The Caller ID list stores information for up to 30 incoming calls - even unanswered calls.

With the phone in standby mode, press the caller id/menu key.
 The summary screen appears. The screen shows the number of new messages and total messages.

Caller ID New :01 Total:02

2) To view the Caller ID messages in historical order (from new to old or from old to new), repeatedly press the √/vol/ ♠ key to scroll through the messages from the latest to the earliest, or the ^/vol/ ♠ key to scroll back through the messages.

5/17 12:30PM Jane Smith 214-555-1234

3) Press the **end** key to return to standby mode.

#### Deleting Information from the Caller ID List

The cordless phone stores up to 30 Caller ID names/numbers in each handset. If the phone receives the 31st Caller ID, the oldest one in the list is automatically deleted. Caller ID data can also be deleted manually.

#### Deleting a Caller ID message

 Press the caller id/menu key in standby mode. Find the message to be deleted from the Caller ID list by pressing the ∧/vol/ ♠ or √/vol/ ♠ key.

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2) Press the delete/transfer key.

Delete Message? FYes No

Press the ∧/vol/♠ or √/vol/♠ key to select Yes, and then press the select/channel key.

#### Deleting all Caller ID names/numbers

1) With the phone in standby mode, press the *caller id/menu* key.

Caller ID New :01 Total:02

- 2) Press the *delete/transfer* key.

Caller ID Total:00



- While using the Delete All? or Delete
   Message? screen, if no key is pressed for more than 30 seconds, an error tone sounds, and the handset returns to standby mode.
- •If you get an incoming call or page, the deleting operation is canceled, and you can answer the call or page.



You cannot make a call from the Caller ID list if your cordless phone is connected to a private branch exchange (PBX).

#### Making a Call from the Caller ID List

You can place a call from the Caller ID list.

 Press the caller id/menu key in standby mode. Select the phone number that you want to dial by pressing the ∧/vol/ △ or √/ vol/ △ key.

5/17 12:30PM Jane Smith 214-555-1234

- 2) To have the phone dial a "1" before the displayed Caller ID number, press 1. To have the phone dial the stored area code before the displayed Caller ID number, press 3.
- 3) Press the talk/flash key. The displayed phone number dials automatically.

## The Integrated Answering Device

The cordless phone has a built-in answering system that answers and records incoming calls. You can also use your answering system to record a conversation, leave a voice memo message, or to announce a special outgoing message to callers when you're away from your phone.

#### **Features**

- Digital Tapeless Recording
- Up to 13 Minutes of Recording Time
- Call Screening
- Personal or Pre-recorded Outgoing Message
- Voice Prompts (English, French or Spanish)

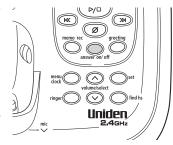
- Time and Day Announcement
- Remote Message Retrieval
- Toll Saver
- Conversation Recording
- Voice Memo
- Selectable Ringer Options (High, Low or Off)

Digital Tapeless Recording allows you to quickly review, save, or delete any messages you choose. You will never have to worry about a tape wearing out, jamming, or resetting improperly.

The Integrated Answering System is easy and convenient to use, but **please read** through all of the instructions carefully.

## Turning the Answering System On/Off

- 1) To turn the answering system on, press the answer on/off key. The system will announce "Answering system is on." The current greeting message will be played, and you hear a confirmation tone. The message counter displays the number of messages stored in memory. If the display flashes, there are new messages waiting for you.
- 2) To turn the answering system off, press the answer on/off key again. After the announcement "Answering system is off," the message counter display will no longer be illuminated. To turn the answering system back on, press the answer on/off key.



## Setting Up Your Answering System

#### **Answering System Settings**

To set the following six functions you must enter the menu mode.



- To scroll through the menu options, repeatedly press the *menu/clock* key in standby mode. The system returns to standby after the last menu option. You hear a confirmation tone to indicate standby mode.
- If any of the following occurs during menu setup, the system returns to standby; you will have to start over with the procedure you were performing.
  - -The talk/flash key is pressed
  - -The ⊳/□ (play/stop) key is pressed
  - -10 seconds elapse without a key press
  - -An incoming call is received
- If the system remains idle for about five seconds after the announcement, the system returns to standby.
   Once the or v/volume/select key is pressed, the idle time is extended to 10 seconds.



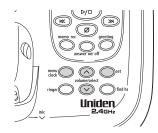
- For your convenience, voice prompts will guide you through the menu mode.
- After the setting, press the b/□ (play/stop) key to exit the menu mode, or the *menu/ clock* key to move to the next menu option.



- •Normally, the system will return to standby if it remains idle for 10 seconds after the ∧ or ∨/volume/select key is pressed. For setting the time, however, the idle time is extended to two minutes.
- Press and hold the \( \)
   or \( \forall / volume / select \)
   key to quickly scroll through the numbers on the display.

#### **Setting the Time**

The clock on the cordless phone's answering system starts when power is supplied to the main base. Follow these steps to set the clock to the correct time.



- With the phone in standby mode, press the menu/ clock key.
  - The system announces "Time," the current time and the instructions for setting the time.
- Press the ∧ or √/volume/select key until the correct day is announced. The numbers [ !] through [7] are displayed on the main base.
- 3) Press the set key to select the day.
- 4) Press the ∧ or **\/volume/select** key until you hear the correct hour setting. The numbers [ /] through [ 12 ] are displayed on the main base.
- 5) Press the **set** key to select the hour.
- 6) Press the ∧ or V/volume/select key until you hear the correct minute setting. The numbers [@@] through [59] are displayed on the main base.

- 7) Press the **set** key to select the minute.
- 8) Press the ∧ or **V**/volume/select key until you hear the correct AM or PM setting. The message counter displays [ *A* ] or [ *P* ].
- 9) Press the set key to select the AM/PM setting.

You hear a confirmation tone. Then the announcement "Time" and the day and time are announced for your review. After a few seconds, the system announces "To set security code, press menu again."

## Setting a Personal Security Code (PIN)

To play your messages from a remote location, you need to enter a two-digit Personal Identification Number (PIN) code (01-99). To select a PIN, perform the following steps:

- With the phone in standby mode, press the menu/clock key twice.
   The system announces "Security code," and the current PIN code is announced as it is displayed on the main base. Then the system announces the guidance for setting the PIN code.
- 2) Press the ∧ or **\**/volume/select key until the desired number appears.
- 3) Press the set key to select the PIN code. You hear a confirmation tone, then the announcement "Security code" followed by the new PIN code. After a few seconds, the system announces "To set ring time, press menu again."



The PIN code is set to "80" when you purchase the cordless phone.

## Setting the Ring Time

The ring time setting allows you to set the number of rings the caller hears before your answering system plays the outgoing message. You can set the ring time to answer after two, four, or six rings. Setting  $[ \pounds S ]$  (Toll Saver), the answering system picks up after two rings if you have new messages, and after four rings if there are none. This way, if you make a long distance call to check your messages, you can hang up after the second ring to avoid billing charges.

- 1) With the phone in standby mode, press the **menu/clock** key three times. You hear "Ring time" and the current ring time ([2] 2, [4] 4, [8] 6, [£5] Toll saver), and it is displayed on the main base. Then you hear the guidance for setting the ring time.
- 2) Press the ∧ or **V**/volume/select key until the desired ring time appears.
- 3) Press the set key to select the new ring time. You hear a confirmation tone, then the announcement "Ring time" followed by the new ring time. After a few seconds, the system announces "To set record time, press menu again."

## Selecting the Message Record Time

You have three record time options. The options "One minute" or "Four minutes" set the duration for recording the incoming messages. "Announce only" answers the call with the preset greeting or your personal greeting but prevents the caller from leaving a message.

- 1) With the phone in standby mode, press the **menu/clock** key four times.

  You hear "Record time" and the current recording time ([ / ] one minute, [ / ] four minutes, [ / ] Announce only, No recording), and it is displayed on the main base. Then you hear the guidance for setting the record time.
- 2) Press the ∧ or **\/volume/select** key until the desired time appears.
- 3) Press the set key to select the new recording time. You hear a confirmation tone, then the announcement "Record time" followed by the new recording time. After a few seconds, the system announces "To set message alert, press menu again."

## **▼** Announce only feature

The announce only feature plays a prerecorded outgoing message, and will not allow the caller to leave a message. To set "Announce only," follow the steps above.

Your system comes with a prerecorded announce only greeting: "Hello, no one is available to take your call. Please call again."

To scroll between the prerecorded message or your own personal greeting, press the *greeting* key when the outgoing message is played. If you want to use your own greeting or want to omit the prompt "to leave a message" from your greeting, refer to "Recording a personal outgoing message (Greeting)" on page 41.



After setting the Announce only feature, you may want to change your outgoing message not to prompt the caller to leave a message. However, the prerecorded message changes automatically.

## Setting the Message Alert Tone

Message Alert feature lets you know you have new messages by sounding a short beeping tone. If you set the Message Alert to on when a new message is received, the alert tone will sound every 15 seconds.

- 1) With the phone in standby mode, press the **menu/clock** key five times. You hear "Message alert" and the current setting ([GF] Off or [Gn] On), and it is displayed on the main base. Then you hear the guidance for setting the Message Alert Tone.
- 2) Press the ∧ or **\'/volume/select** key to make your selection.
- 3) Press the set key to select the new setting. You hear a confirmation tone, then the announcement "Message alert" followed by the setting you have selected. After a few seconds, the system announces "To set language, press menu again." When the first new message is received, the alert tone will begin to sound.

You can also turn off the Message Alert tone by pressing any key on the main base. The tone will deactivate until another new message is received.

Turning Message Alert tone off when you're away from your phone:

When all **new messages** are played back using the remote playback feature (see page 48,) the Message Alert tone will automatically deactivate. The tone will not deactivate until all messages are played back.

## Selecting the Language

The answering system voice announcements can be heard in English, French or Spanish. To choose the language of the answering system voice announcements:

- 1) With the phone in standby mode, press the *menu/clock* key six times.

  You hear the announcement "Language, English" followed by the voice prompts for setting the language. The current setting ([F], [F] or [G]) appears on the main base.
- 2) Press the  $\wedge$  or  $\vee$ /volume/select key to select the desired language.
- Press the set key. A confirmation tone is heard along with the setting in the language selected.

## Setting Your Outgoing Message (Greeting)

When you receive a call, the answering system automatically plays either a preset message or your own greeting.

## **▼**Preset message

The following message is prerecorded:

"Hello, no one is available to take your call. Please leave a message after the tone."



See "Selecting the Message Record Time" on page 38 on how to set the announce only feature.



- Your greeting must be more than 2 seconds and less than 30 seconds to record.
- Position yourself as near to the main base's microphone as possible and speak clearly when recording your outgoing message.

## **▼**Recording a personal outgoing message (Greeting)

- Press and hold the *greeting* key in standby mode.
   You hear the announcement "Record greeting" and a confirmation tone.
   - I flashes on the message counter.
- 2) Start recording your message. You have 30 seconds, and the message counter starts to count down [30] to [1] every second.
- 3) When you are finished recording your greeting, press the *greeting*, № (play/stop) or *set* key. You hear a confirmation tone, and then your greeting plays back for you.

## **▼**Choosing between the two outgoing messages

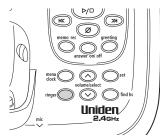
With the phone in standby mode, press the *greeting* key. Then press the *greeting* key again while the outgoing message is played. This switches between the prerecorded greeting and the personal greeting. After finishing playing back the message, a confirmation tone is heard.



To delete the personal Greeting, press the Ø (delete) key during the announcement and the system announces "Greeting has been deleted."

## Setting the main base Ringer Volume

You will hear three ringer options. One allows you to turn the ringer off. The other two are volume levels. You can change the ringer volume while in standby mode or the incoming call is ringing.



- Press the *ringer* key.
   You hear the ringer at the current volume level ([H,] high, [Lo] low, [GF] off) (if you set the main base ringer volume to off, "Ringer off" is announced) and it is displayed on the main base.
- Press the *ringer* key repeatedly until the desired ringer option appears.
- 3) The system displays the new ringer volume.

## Temporarily Mute the main base Ringer and Call Screen

Press the pie (play/stop) key to temporarily mute the incoming ring and call screen. The ringer will sound with the next incoming call. To turn the ringer back on for this call, press the *ringer* key. To hear the answering machine and screen this call, press the \(\Lambda\) or \(\nabla/volume/select\) key.

## Adjusting the Speaker Volume Level

You can adjust the volume of the main base speaker by pressing the  $\wedge$  or  $\vee$ /volume/select key on the main base. Press the  $\wedge$ /volume/select key for louder or the  $\vee$ /volume/select key for softer while the main base speaker is being used except for menu mode. The numbers [n] -[g] are displayed on the main base indicating the volume levels. [g] being the softest and [g] being the loudest.



Although you have set the main base ringer to off, you will still hear the ringer from the handset on the main base if its ringer is on.

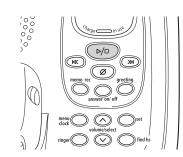
# Using Your Answering System

The message counter displays the number of messages stored in memory. If the display flashes, new messages are waiting for you. The flashing number represents the number of new messages, not total messages. The cordless phone plays the new messages first; after all the new messages are played, you can play the old messages.



When the answering system is full, [ $\digamma_L$ ] is displayed on the main base, and the system announces "No remaining time." You should delete some messages so that the system can record new messages. (Refer to "Deleting a Message" on page 46.)

## **Playing Your Messages**



- 1) With the phone in standby mode, press the b/o (play/stop) key. The system announces the number of new and old messages. The LED displays the number of new messages, and the number flashes. The day and time that each message was received is announced after the message is played. The message counter displays the number of current messages stored.
- 2) When all new messages have been played, you hear a confirmation tone and an announcement "End of messages." The system returns to standby.



To stop playing your messages, press the ▷/□ (play/stop) key again at any time.

3) After you have reviewed your new messages, you can play your old messages by pressing the № (play/stop) key again. Once you have listened to a new message, it becomes an old message. The old messages will be played in the order in which they were received.

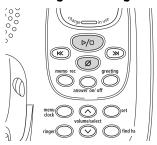
## Repeating a Message

- 1) With the phone in standby mode, press the ⋈□ (play/stop) key to review your messages. The number of stored messages are announced.
- 2) To repeat the current message, press the <a (repeat/rew) key after a few seconds of beginning the message. To quickly scroll backwards through a message, press and hold the <a (repeat/rew) key. To repeat the previous message, press the <a (repeat/rew) key within a few seconds (about 4 seconds during remote operation) after a message begins playing. If you have several messages, press the <a (repeat/rew) key repeatedly until you return to the message you want to replay. If the current message is the first new message, the system plays back from the beginning of the current message (it does not go back into the old message group).</p>
- Press the ⋈□ (play/stop) key at any time to stop reviewing messages and return to standby.

## Skipping a Message

- With the phone in standby mode, press the ⋈□ (play/stop) key to review your messages.
   The number of messages is announced.
- 2) Press the >> (skip/ff) key at anytime to skip to the next message. Each time the >> (skip/ff) key is pressed, the system scans forward one message. If you have several messages, press the >> (skip/ff) key repeatedly to find the message you want to play. To quickly scroll forward through a message, press and hold the >> (skip/ff) key.
- 3) Press the po (play/stop) key at any time to stop reviewing your messages and return to standby. The message counter shows the number of messages stored in memory.

## Deleting a Message



To maintain maximum record time, delete the old messages. When you press the  $\emptyset$  (delete) key, you are permanently deleting the message. Once deleted, the message cannot be replayed.

- 1) Press the ⋈□ (play/stop) key to review your messages.
- 2) Press the Ø (delete) key anytime during the message to delete.
- You hear a confirmation tone and the message is deleted.

You can also delete all the messages.

- With the phone in standby mode, press the Ø (delete) key. You hear an announcement "To delete all messages, press delete again."
- Press the Ø (delete) key again.
   You hear a confirmation tone and [ ] is displayed on the main base. All the messages are deleted.

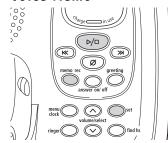
When you try to delete all messages without first listening to your new messages, you hear several short beeps followed by an announcement "Please playback all messages." This protects you from accidentally erasing messages you have not yet reviewed.



- The voice memo recorded is completely independent of the greeting message.
- •The voice memo messages are recorded as incoming messages.
- When the answering system is full, [FL] appears on the message counter, and recording is terminated.
- A recorded conversation is treated as a incoming message and will be added to the stored messages.
- When recording a conversation, all dialing features except for using call waiting (see page 21) are disabled.

Stop recording if you need to enable any other handset keys.

### Voice Memo



The voice memo function allows you to record messages as shorts as two seconds and as long as four minutes.

- With the phone in standby mode, press and hold the memo rec key.
   You hear an announcement "Record memo message" and a tone. [ - - ] flashes on the message counter.
- 2) Start your recording.
- When you have finished, press the b/a (play/stop), memo rec or set key to stop recording. You hear a confirmation tone, and the system returns to standby.

## **Recording a Conversation**

You can record up to 10 minutes of conversation while you are using your phone. Any conversation that lasts less than two seconds will not be recorded.

During a conversation from the handset, press and hold the *memo rec* key.
 The unit begins recording with a confirmation tone and [ - - ] flashes on the message counter.

A beep that can be heard by both parties sounds during recording.



If you receive a call waiting tone while recording a conversation, press the *talk/flash* key to accept the waiting call. The recording feature continues recording the new call. The original call is put on hold.

To stop recording, press the № (play/stop) or memo rec key.
 You hear a confirmation tone.

# Remote Operation

You can operate your answering system from a remote location (when you are away from home). Use this function to check for recorded messages, to play or delete message. When using any touch-tone telephone, you can even record a new greeting message.

## Remote Access away from Home

You can operate your answering system from a remote location using any touch-tone telephone.

- 1) Call your telephone number.
- 2) During the greeting message, press **0** and enter your PIN code (see page 36).
- 3) The answering system announces the current time and the number of messages stored in memory. Then you hear "To play incoming messages, press zero two. For help, press one zero."
- 4) You may continue to listen to the voice prompts, or you may select a command from the following chart:



For your convenience remote operation cards are provided for you to use while away from home (located in the back of this manual).



Once you enter the remote access menu, you must enter a command within 15 seconds, or the answering system automatically hangs up and returns to standby.

Command	Function	Command	Function
<b>0</b> then <b>1</b>	Repeat a Message	<b>0</b> then <b>6</b>	Answering System On
<b>0</b> then <b>2</b>	Play Incoming Messages	<b>0</b> then <b>7</b>	Memo Record/Stop*
<b>0</b> then <b>3</b>	Skip a Message	<b>0</b> then <b>8</b>	Greeting Message Record/Stop*
<b>0</b> then <b>4</b>	Delete a Message	<b>0</b> then <b>9</b>	Answering System Off
<b>0</b> then <b>5</b>	Stop Operation	<b>1</b> then <b>0</b>	Voice Prompts

<sup>\*</sup>For Memo Record and Greeting Message Record function, the first time you enter the corresponding command, it starts the Recording function. If you want to stop the recording, enter the command again.

- 5) After all of the voice prompts have been played, you hear intermittent beeps indicating that the system is in the command waiting mode. You may enter another command at this time from the chart.
- 6) When you are finished, hang up to exit the system. The answering system automatically returns to standby.

## Turn on the Answering System Remotely

If you have forgotten to turn on your answering system, you can turn it on remotely from any touch-tone telephone.

- 1) Call your telephone number.
- 2) Wait ten rings until the system answers. You hear intermittent beeps.
- 3) Press *O* and then enter your PIN code. The answering system announces the number of messages stored in memory. You hear "To play incoming messages, press zero two. For help, press one zero."
- 4) Press **0** then **6** to turn the answering system on. You hear the outgoing message and a confirmation tone.
- 5) Hang up the phone; subsequent calls will be answered by the system.

# Changing the Digital Security Code

To protect you against misbilled calls which might result from your phone being activated by other equipment, the cordless phone provides *AutoSecure*<sup>TM</sup> (which electrically locks your phone when each handset is in the cradle) and *Random Code*<sup>TM</sup> digital security which automatically selects one of over 262,000 digital security codes for each handset and the main base. If the handset battery pack is completely discharged or the battery pack is removed, the digital security code will be lost. If this happens, a new security code is set automatically the next time the battery pack is charged. In the rare situation that you suspect another cordless telephone is using the same security code, you can change the code.

- 1) Remove the handset from the cradle. Press and hold the *find hs* key on the main base.
- 2) While holding the *find hs* key, place the handset in the main base, and leave the handset in the main base for more than three seconds.
- 3) Remove the handset from the main base. Then place the second handset in the main base and wait for more than three seconds. No need to holding the *find hs* key this time.
- 4) Press the *talk/flash* key on one handset. Once you make sure Talk appears on the display, press the *end* key. Then, try with the second handset. If each handset displays Talk, a new security code is set. Otherwise, return to step 1 and try again.

## Note on Power Sources

### Low battery alert

When the battery pack is very low and needs to be charged, the phone is programmed to eliminate functions in order to save power. If the phone is not in use, Low Battery appears on the LCD and none of the keys will operate. If the phone is in use, Low Battery flashes and the handset beeps. Complete your conversation as quickly as possible and return the handset to the cradle for charging.

Low Battery



Information stored in the phone's memory will be retained for 30 minutes after the battery pack is removed. This includes all setup information, last number dialed, speed dial memory, Rocketdial programming, and the CID list.

Even when the battery pack is not being used, it will gradually discharge over a long period of time. For optimum performance, be sure to return the handset to the cradle after a telephone call.

## Battery replacement and handling

When the operating time becomes short even after a battery is recharged, please replace the battery. With normal usage, your battery should last about one year. Please contact your place of purchase or the Uniden Parts Department for a replacement battery.

**Warning:** To avoid the risk of personal injury or property damage from fire or electrical shock, only use the Uniden battery model and Uniden adapter model specifically designated for this product.

### **Power Failure**

During the period that the power is off, you will not be able to make or receive calls with the telephone.

#### Caution

- Use only the specified Uniden battery pack (BT-905).
- Do not remove the battery from the handset to charge it.
- Never throw the battery into a fire, disassemble it, or heat it.
- Do not remove or damage the battery casing.

## Cleaning the battery charging contacts

To maintain a good charge, clean the charging contacts on the handset once a month.

Dampen a cloth with plain water. Gently rub the damp cloth over the charging contacts until all visible dirt is removed. Dry the contacts thoroughly before returning the handset to the base.

#### Caution

Do not use paint thinner, benzene, alcohol, or other chemical products. Doing so may discolor the surface of the telephone and damage the finish.



## General Information

The phone complies with FCC Parts 15 and 68.

Operating temperature: -10°C to +50°C (+14°F to +122°F)

### **AC Adapter Information**

(For the main base) (For the charging cradle)

AC Adapter part number: AD-314 AD-310

Input Voltage: 120V AC 60Hz 120V AC 60Hz 0utput Voltage: 9V DC 350 mA 9V DC 210mA

**Battery Information** 

Battery part number: BT-905

Capacity: 600 mAh, 3.6V

Frequency 924.516925 - 926.704425 MHz 2,405.155942 - 2,411.718441 MHz



- To avoid damage to the phone use only Uniden AD-314, AD-310 and BT-905 with your phone.
- If the handset is left off of the cradle, the actual Talk mode duration will be reduced respective to the amount of time the handset is off the cradle.

Recharge your phone on a regular basis by returning the handset to either cradle after each phone call. When the operating time becomes short, even after the battery is recharged, please replace the battery. With normal usage, the battery should last about one year.

A replacement Uniden adapter and battery may be purchased at your local Uniden dealer or by contacting the Uniden Parts Department (800) 554-3988. Hours are from 8:00 a.m. to 5:00 p.m. Central Time, Monday through Friday. We can also be reached on the web at www.uniden.com. Specifications, features, and availability of optional accessories are all subject to change without prior notice.

# Troubleshooting

If your phone is not performing to your expectations, please try these simple steps first.

Symptom	Suggestion	
The <b>charge in use</b> LED or <b>charge</b> LED won't illuminate when the handset is placed in the cradle.	<ul> <li>Make sure the AC adapter is plugged into the cradle and wall outlet.</li> <li>Make sure the handset is properly seated in the cradle.</li> <li>Make sure the charging contacts on the handsets are clean.</li> </ul>	
The audio sounds weak and/or scratchy.	<ul> <li>Move the handset and/or main base away from metal objects or appliances and try again.</li> <li>Press the select/channel key in the Talk mode to help eliminate background noise.</li> <li>Make sure that the handset is not too far from the main base.</li> </ul>	
Can't make or receive calls.	<ul> <li>Re-register both handsets (see page 12).</li> <li>Check both ends of the telephone line cord.</li> <li>Make sure the AC adapter is plugged into the main base and wall outlet.</li> <li>Disconnect the AC adapter for a few minutes. Then reconnect it.</li> <li>Make sure that the handset is not too far from the main base.</li> <li>Check the dialing mode used by your telephone company.</li> </ul>	

Symptom	Suggestion
The handset doesn't ring or receive a page.	<ul> <li>Re-register both handsets (see page 12).</li> <li>The battery pack may be weak. Charge the battery for 15-20 hours.</li> <li>The handset may be too far from the main base.</li> <li>Place the main base away from appliances or metal objects.</li> <li>Check the battery pack to ensure there is a secure connection.</li> <li>Make sure ringer volume isn't set to "off."</li> </ul>
Severe noise interference.	<ul> <li>Keep both handsets away from microwave ovens, computers, remote control toys, wireless microphones, alarm systems, intercoms, room monitors, fluorescent lights, and electrical appliances.</li> <li>Move the main base to another location or turn off the source of interference.</li> </ul>
The Caller ID does not display.	<ul> <li>The call was answered before the second ring.</li> <li>The call was placed through a switchboard.</li> <li>Charge the handset.</li> <li>Your Caller ID service may not be active; contact your local telephone service provider.</li> </ul>
Handset No.1 or No.2 is not working.	Make sure the battery pack is connected to the handset and fully charged.     Re-register the non-functional handset.
Unavailable message is displayed on the LCD screen of the handset.	<ul> <li>Make sure the other handset is not already in use. Both handsets cannot be in talk mode at the same time.</li> <li>Place the handset in the main base for at least 5 seconds to re-register to the main base.</li> <li>Make sure the handset is not too far from the main base when trying to use.</li> </ul>

Symptom	Suggestion	
The handset doesn't communicate with the main base or the other handset.	• Re-register both handsets (see page 12).	
No 3-way conversation.	• Only one handset at a time can talk with an outside caller. To allow the other handset to talk to the caller, transfer the call.	
The answering system does not work.	Make sure the AC adapter is plugged into wall outlet.     Make sure the answering system is turned on.	
The answering system does not record any messages.	Set the record time to either the one minute or four minute option.     The memory may be full. Delete some or all of the saved messages.	
Messages are incomplete.	The incoming messages may be too long. Remind callers to leave a brief message.  The memory may be full. Delete some or all of the saved messages.	
After a power failure, the outgoing message is deleted.	Record your personal outgoing message again. The default message should remain.	
No sound on the main base speaker during call monitoring or message playback.	• Adjust the speaker volume on the main base.	
Cannot access remote call-in features from another touchtone phone.	Make sure you're using the correct PIN code.      Make sure that the touch-tone phone you're using can transmit the tone for at least two seconds. If it cannot, you may have to use another phone to access your messages.	
If you still have a problem.	• Call our customer hotline at 1-800-297-1023.	

## Liquid Damage

Moisture and liquid can damage your cordless phone. In case of accidental submersion, please follow these steps.

Case	Action
If the handset or base is exposed to moisture or liquid, but it only affects the exterior plastic housing.	Wipe off the liquid, and use as normal.
If moisture or liquid has entered the plastic housing (i.e., liquid can be heard in the phone or liquid has entered the handset battery compartment or vent openings on the base).	Handset:  1. Remove the battery cover and leave it off for ventilation  2. Remove the battery pack by disconnecting  3. Leave the battery cover off and the battery pack disconnected for at least 3 days  4. Once the handset is completely dry, reconnect the battery pack and the battery cover.  5. Recharge the handset's battery pack for 20 hours before using again.  Base:  1. Disconnect the AC adapter from the base unit, cutting off electrical power.  2. Disconnect the telephone cord from the base unit.  3. Let dry for at least 3 days.  IMPORTANT: You must unplug the telephone line while recharging the battery pack to avoid charge interruption.  CAUTION:  DO NOT use a microwave oven to speed up the drying process. This will cause permanent damage to the handset, base and the microwave oven.  After following these steps, if your cordless telephone does not work, please send to:  Uniden America Corporation  Parts and Service Division  4700 Amon Carter Blvd.  Ft. Worth, TX 76155  1-800-554-3988, Monday through Friday  8 a.m. to 5 p.m. CST

#### Precautions!

Before you read anything else, please observe the following:

#### Warning!

Uniden America Corporation DOES NOT represent this unit to be waterproof. To reduce the risk of fire, electrical shock, or damage to the unit, DO NOT expose this unit to rain or moisture.

#### Rechargeable Nickel-Metal-Hydride Battery Warning

- This equipment contains a rechargeable nickel-cadmium battery.
- Cadmium is a chemical known to the State of California to cause cancer.
   The rechargeable nickel-cadmium battery contained in this equipment
- may explode if disposed of in a fire.
   Do not short-circuit the battery.
- •Do not charge the rechargeable nickel-cadmium battery used in this equipment in any charger other than the one designed to charge this battery as specified in the owner's manual.

Using another charger may damage the battery or cause the battery to explode.

#### Rechargeable Nickel-Cadmium Batteries Must Be Recycled or Disposed of Properly

- Uniden voluntarily participates in an RBRC® industry program to collect and recycle nickel-cadmium batteries at the end of their useful life, when taken out of service within the United States.
- The RBRC® program provides a convenient alternative to placing used nickel-cadmium batteries into the trash or municipal waste stream, which is illegal in some areas.
- •Through the RBRC® rogram, Uniden makes it easy for you to drop off the used battery at local retailers of replacement nickel-cadmium batteries. You may also contact your local recycling center for information on where to return the used battery. Please call 1-800-8-BATTERY for information on Ni-Cd battery recycling in your area. Uniden's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.
- RBRC® is a registered trademark of the Rechargeable Battery Recycling Corporation.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

Uniden works to reduce lead content in our PVC coated cords in our product and accessories.

WARNING: The cords on this products and/or accessories contain lead, a chemical known to the State of California to cause birth defects or other reproductive harm. Wash hands after handling.

#### Important Safety Instructions

When using your telephone equipment, these basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons:

- Read and understand all instructions.
- 2. Follow all warnings and instructions marked on the product.
- Unplug this product from the wall outlet before cleaning. Use a dry cloth for cleaning without liquid or aerosol cleaners.
- Do not use this product near water; for example, near a bathtub, wash bowl, kitchen sink or laundry tub, in a wet basement, or near a swimming pool.
- Do not place this product on an unstable cart, stand, or table.
   The telephone may fall, causing serious damage to the unit.
- 6. Slots and openings in the cabinet and the back or bottom are provided for ventilation. To protect the product from overheating, these openings must not be blocked or covered. This product should never be placed user or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
- This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
- Do not allow anything to rest on the power cord. Do not locate this
  product where the cord will be damaged by persons walking on it.
- Do not overload wall outlets and extension cords, as this can result in the risk of fire or electrical shock.
- 10. Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
- To reduce the risk of electric shock, do not disassemble this product.
   Take it to qualified service personnel when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
- 12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
  - A. When the power supply cord is damaged or frayed. B. If liquid has been spilled into the product.
  - C. If the product has been exposed to rain or water.
  - D. If the product does not operate normally when following the operating instructions. (Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive repair work by a qualified technician.)
  - E. If the product has been dropped or the cabinet has been damaged.
- F. If the product exhibits a distinct change in performance.
- Do not use the telephone to report a gas leak in the vicinity of the leak.

#### Additional Battery Safety Precautions

Caution! To reduce the risk of fire or injury to persons by the battery, read and follow these instructions:

- 1. Use only the Uniden battery pack specified in the owner's manual.
- Do not dispose of the battery pack in a fire. The cell may explode. Check the nickel-cadmium battery disposal package insert for disposal instructions.
- Do not open or mutilate the battery pack. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
- Exercise care in handling the battery in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.
- Charge the battery pack provided with or identified for use with this product only in accordance with the instructions and limitations specified in the owner's manual provided for this product.
- Observe proper polarity orientation between the battery pack and battery charger.

#### SAVE THESE INSTRUCTIONS!

#### Important Electrical Considerations

Unplug all electrical appliances when you know an electrical storm is approaching. Lightning can pass through your household wining and damage any device connected to it. This phone is no exception.

#### The FCC Wants You To Know

Changes or modifications to this product not expressly approved by Uniden, or operation of this product in any way other than as detailed by the owner's manual, could void your authority to operate this product. Your telephone compiles with Part 86 of FCR fules. You must, upon request, provide the FCC registration number and the REN to your telephone company. Both numbers are on the base unit.

Note: You must not connect your phone to:

coin-operated systems

most electronic key telephone systems

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this phone.

#### Range

Your new phone is designed to achieve the maximum possible range by transmitting and receiving according to the highest specifications set forth by the FCC. We have rated this phone to operate at a maximum distance with the qualification that the range depends upon the environment in which the telephone is used. Many factors limit range, and it would be impossible to include all the variables in our rating. The Maximum Range rating of this phone is meant to be used as a means of comparison against other range claims.

#### Telephone Line Problems

The EC has granted the telephone company the right to disconnect service in the event that your phone causes problems on the telephone line. Also, the telephone company may make changes in facilities and services which may affect the operation of your unit. However, your telephone company must give adequate notice in writing prior to such actions to allow you time for making necessary arrangements to continue uninterminded service.

If you are having trouble with your telephone service, you must first disconnect your phone to determine if it is the cause of your problem. If you determine that it is the cause, you must leave it disconnected until the trouble has been corrected.

#### Radio Interference

Radio interference may occasionally cause buzzing and humming in your cordless handset, or clicking noises in the base. This interference is caused by external sources such as TV, refrigerator, vacuum cleaner, fluorescent lighting, or electrical storm. Your unit is NOT DEFECTIVE. If these noises continue and are too distracting, please check around your home to see what appliances may be causing the problem. In addition, we recommend that the base not be plugged into a circuit that also powers a major appliance because of the potential for interference. Be certain that antenna on the unit is fully extended. In the unlikely event that you consistently hear other voices or distracting transmissions on your phone, you may be receiving radio signals from another cordless telephone or other source of interference. If you cannot eliminate this type of interference, you need to change to a different channel.

Finally, it should be noted that some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or not pof a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

#### More than One Cordless Telephone

If you want to use more than one cordless telephone in your home, they must operate on different channels. Press the delete/channel key to select a channel that provides the clearest communication.

#### Cordless Telephone Privacy

Cordless telephones are radio devices. Communications between the handset and base of your cordless telephone are accomplished by means of radio waves which are broadcast over the open airways. Because of the inherent physical properties of radio waves, your communications can be received by radio receiving devices other than your own cordless telephone unit. Consequently, any communications using your cordless telephone to the control of the control o

## Installation Considerations Selecting a Location

Before choosing a location for your new phone, there are some important quidelines you should consider:

- The location should be close to both a phone jack and continuous power outlet. (A continuous power outlet is an AC outlet which does not have a switch to interrupt its power.)
- Keep the base and handset away from sources of electrical noise such as motors or fluorescent lighting.
- The base can be placed on a desk or tabletop or mounted on a standard telephone wall plate.
- You should charge your new phone for 15-20 hours before completing the installation or using the handset.

#### Telephone Line Outlets

There are two types of phone outlets:

#### Modular Jack

Most phone equipment available now uses modular jacks. Phone cords are fitted with a molded plastic connector which plugs into this type of jack. If you do not have modular phone jacks, contact your local telephone company for information about their installation.

#### Hardwired Jack

Some equipment is wired directly to a phone jack, and these types of installations require a modular jack converter. This type of installation is not difficult; however, you should contact your Uniden telephone dealer or a telephone supply store for advice about the proper adapter or converter for your particular situation.

#### Connecting the Telephone Cords

Consider these safety guidelines before connecting the telephone cords:

- Never install telephone wiring during a lightning storm.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected.
- Use caution when installing or modifying telephone lines.

#### Applying Power to the Base

This phone requires an AC outlet, without a switch to interrupt power, and the included AC adapter. To relieve strain on the DC plug when the phone is placed on a desk or table, wrap the power cord around the strain relief notch on the back of the base.

NOTE: Place the power cord so that it does not create a trip hazard, or where it could become chafed and create a fire or other electrical hazards.

#### One Year Limited Warranty

Important: Evidence of original purchase is required for warranty service. WARRANTOR: UNIDEN AMERICA CORPORATION ("Uniden") ELEMENTS OF WARRANTY: Uniden warrants, for one year, to the original retail owner, this Uniden Product to be free from defects in materials and craftsmanshin with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original user shall terminate and be of no further effect 12 months after the date of original retail sale. The warranty is invalid if the Product is (A)

damaged or not maintained as reasonable or necessary, (B) modified, altered, or used as part of any conversion kits, subassembles, or any configurations not sold by Uniden, (C) improperly installed, (D) serviced or repaired by someone other than an authorized Uniden service center for a defect or malfunction covered by this warranty, (E) used in any conjunction with equipment or parts or as part of any system not manufactured by Uniden, or (F) installed or programmed by anyone other than as detailed by the owner's manual for this product.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, warrantor will either, at its option, repair or replace the defective unit and return it to you without charge for parts, service, or any other cost (except shipping and handling) incurred by warrantor or its representatives in connection with the performance of this warranty. Warrantor, at its option, may replace the unit with a new or refurbished unit. THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS. IMPLIED OR ARISING BY OPERATION OF LAW, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS. FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is void outside the United States of America and Canada.

PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: If, after following the instructions in the owner's manual you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). The Product should include all parts and accessories originally packaged with the Product. Include evidence of original purchase and a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, to warranty at:

#### Uniden America Corporation

Parts and Service Division 4700 Amon Carter Blvd. Fort Worth, TX 76155 (800) 297-1023, 8 a.m. to 5 p.m. CST, Monday through Friday or visit our website at www.uniden.com

## I.C. Notice

### TERMINAL EQUIPMENT

**NOTICE:** This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

NOTICE: The Ringer Equivalence Number (REN) for this terminal equipment is marked on the equipment itself. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

### RADIO EQUIPMENT

The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. "Privacy of communications may not be ensured when using this telephone".

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# Memo

# Remote Operation Card

#### REMOTE OPERATION CARD

## Uniden

### Remote access away from home

- 1. Call your phone number from a touch-tone phone.
- During the outgoing message, press 0 and enter your PIN code. The answering system announces the number of messages stored in memory and the voice prompts. The phone stands by for you to enter a command.
- 3. To quit, hang up the phone.

## Turn on the answering system remotely

- 1. Call your phone and let it ring 10 times until it answers.
- 2. Press 0 and enter your PIN code.
- 3. Press 0 then 5 to stop the announcement.
- 4. Press 0 then 6 to turn the answering system on.

#### **MEMORY LOCATION MEMO**

Memory Location	Name	Phone Number
1		
2		
3		
4		
5		

## REMOTE OPERATION CARD Uniden

### Remote access away from home

- 1. Call your phone number from a touch-tone phone.
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#### MEMORY LOCATION MEMO

Memory Location	Name	Phone Number
1		
2		
3		
4		
5		

# Remote Operation Card

### **MEMORY LOCATION MEMO**

Memory Location	Name	Phone Number
6		
7		
8		
9		
10		

Task	Key
Repeat a Message	01
Play Incoming Messages	02
Skip a Message	03
Delete a Message	04
Stop Operation	05
Answering System On	06
Memo Record/Stop	0 7
Greeting Message Record/Stop	08
Answer System Off	09
Voice Prompts	10

### **MEMORY LOCATION MEMO**

Memory Location	Name	Phone Number
6		
7		
8		
9		
10		

Task	Key
Repeat a Message	01
Play Incoming Messages	02
Skip a Message	03
Delete a Message	04
Stop Operation	05
Answering System On	06
Memo Record/Stop	0 7
Greeting Message Record/Stop	08
Answer System Off	09
Voice Prompts	10

### At Uniden, we'll take care of you!

If you need any assistance with this product, please call our Customer Hotline at **1-800-297-1023** or visit our web site at **www.uniden.com** 

#### PLEASE DO NOT RETURN THIS PRODUCT TO THE PLACE OF PURCHASE.

Our Uniden representatives will be happy to help you with any matters regarding the operation of this unit, available accessories, or any other related matters.

Thank you for purchasing a Uniden product. Hours: M-F 8:00 AM to 5:00 PM CST.



For information on the accessibility features of this product, please call 1-800-874-9314 (V/TTY)

# **Uniden**°

#### May be covered under one or more of the following U.S. patents:

4,523,058	4,595,795	4,797,916	5,381,460	5,426,690	5,434,905
5,491,745	5,493,605	5,533,010	5,574,727	5,581,598	5,650,790
5,660,269	5,661,780	5,663,981	5,671,248	5,696,471	5,717,312
5,732,355	5,754,407	5,758,289	5,768,345	5,787,356	5,794,152
5,801,466	5,825,161	5,864,619	5,893,034	5,912,968	5,915,227
5,929,598	5,930,720	5,960,358	5,987,330	6,044,281	6,070,082
6.125.277	6.253.088	6.314.278	6.418.209		

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