## Uniden

## WDSS 5355 WDSS 5355+1 WDSS 5355+2 <br> Series Owner's Manual

## Table of Contents

Welcome ..... 4
Terminology Used in this Manual ..... 5
Manual Conventions ..... 5
Product Overview ..... 6
Features ..... 6
Answering System Features ..... 6
Parts of the Phone ..... 7
Using the Interface ..... 9
Reading the Display ..... 9
Using the Four-way Function Key ..... 10
Using the Handset Menus ..... 10
Entering Text from Your Handset ..... 11
Installing the Phone ..... 12
Choosing the Best Location ..... 12
Installing the Battery ..... 13
Installing the Belt Clip ..... 14
Connecting the Base and Charging the Handset ..... 14
Connecting to the Phone Line ..... 15
Wall Mounting the Base ..... 16
Basic Setup ..... 17
Activating Personal Ring ..... 17
Activating the Key Touch Tone ..... 17
Name Tag. ..... 18
Insert 0 ..... 18
Adding Accessory Handsets ..... 19
Compatible Handsets ..... 19
Charging Accessory Handsets ..... 19
Registering WDSS 5305 Accessory Handsets ..... 20
Setting Up the Phonebook ..... 21
Creating Phonebook Entries ..... 21
Finding a Phonebook Entry ..... 22
Editing an Existing Phonebook Entry ..... 22
Storing Caller ID or Redial Numbers in the Phonebook. ..... 23
Deleting Phonebook Entries ..... 23
Copying Phonebook Entries to Another Handset .....  24
Programming Base Speed Dial Numbers. ..... 24
Customizing Your Phone ..... 25
Selecting a Ring Tone (Handset only). ..... 25
Activating AutoTalk (Handset only) ..... 26
Activating Any Key Answer (Handset only) ..... 26
Activating Clarity Boost for All Calls (Handset Only) 26Activating Handset Keypad Lock26
Using Your Phone ..... 27
Making a Call from the Phonebook ..... 28
Chain Dialing from the Phonebook ..... 28
Switching to the Handset Speakerphone
During a Call ..... 28
Making a Call with Base Speed Dial ..... 28
Using Caller ID, Call Waiting, and Redial Lists ..... 29
Using the Caller ID List ..... 29
Making a Call from a Caller ID Record ..... 29
Deleting Caller ID Numbers ..... 29
Using Call Waiting ..... 30
Redialing a Number ..... 30
Deleting a Redial Record ..... 31
Finding a Handset ..... 31
Adjusting the Ringer, Earpiece and Speaker Volume ..... 32
Adjusting the Ringer Volume ..... 32
Adjusting the Earpiece Volume ..... 32
Adjusting the Speaker Volume ..... 32
Adjusting the Audio Tone ..... 33
Using the Clarity Boost Feature ..... 33
Using Hold, Conference and Transfer ..... 34
Placing a Call on Hold ..... 34
Conferencing ..... 34
Transferring a Call ..... 34
Answering a Transferred Call ..... 35
Using Special Features ..... 36
Privacy Mode (Handset only) ..... 36
Using the Intercom ..... 36
Muting the Ringer (One call only) ..... 37
Muting the Microphone ..... 37
Installing the Optional Headset ..... 38
Setting Up the Answering System ..... 39
Recording a Personal Greeting ..... 39
Selecting a Greeting ..... 40
Deleting Your Personal Greeting ..... 40
Setting the Number of Rings ..... 41
Setting the Day \& Time ..... 41
Setting the Record Time (or Announce only) ..... 41
Activating the Message Alert ..... 42
Activating Call Screening ..... 42
Setting a Security Code or
Personal Identification Number (PIN) ..... 42
Using the Answering System ..... 43
Turning Your Answering System On and Off ..... 43
Reviewing Messages. ..... 44
Screening Calls ..... 45
Turning Off the Message Alert Tone. ..... 45
Operating the Answering System While You Are Away from Home ..... 46
Maintenance. ..... 47
Specifications ..... 47
Battery Replacement and Handling ..... 47
Cleaning the Battery Contacts ..... 48
Low Battery Alert ..... 48
Battery Life ..... 48
Power Failures ..... 48
Troubleshooting ..... 49
Resetting the Handset ..... 49
Resetting the Handset Without the Base ..... 50
Changing the Digital Security Code ..... 50
Traveling Out of Range ..... 50
Common Issues ..... 51
Liquid Damage ..... 53
Precautions! ..... 54
Rechargeable Nickel-Metal-Hydride Battery Warning ..... 54
Index ..... 55
Remote Operation Card ..... 60
One Year Limited Warranty ..... 62

## Welcome

Thank you for purchasing a Uniden Multi-Handset phone.
Note: Illustrations in this manual are used for explanation purposes. Some illustrations in this manual may differ from the actual unit.

## Terminology Used in this Manual

| Standby | The handset is not in use. If it is off the cradle, no line has been activated. No dial tone is present. |
| :--- | :--- |
| CID | Caller ID is available from your Telephone provider and is offered to users on a subscription basis. <br> With this service, you will be able to see the incoming caller information such as name and phone number. |
| CID/CW or <br> CIDCW | Caller ID with Call Waiting is available by subscription from your Telephone provider. <br> With this service, you will be able to view incoming caller information while on a call with another user. |
| Base | The main part of the phone that connects to your phone line and lets you make and receive calls. |
| Charger | A cradle that comes with an accessory handset and charges the handset battery. <br> It connects to power but does not connect to a phone line. |
| Accessory <br> Handsets | Additional handsets that can register to the main base, allowing you to add stations without connecting another <br> phone line. This base supports a total of ten cordless handsets; see page 19 for Compatible Handsets. |
| Global <br> Settings | This term relates to feature settings that will apply to all registered handsets and the base unit. <br> These features are available by selecting "Global Setup" in the handset menu. Only one handset can change <br> global settings at a time, and you have to make sure the phone is not currently being used. |
| Station | Any handset or the base. |
| Talk | A telephone line has been activated on the handset or base, enabling a dial tone. |

## Manual Conventions

This manual uses several different type styles to help you distinguish between different parts of the phone:

- lower case bold text with "[ ]" indicates a key or button on the phone
- ALL CAPITALS indicates text on the display, such as menu options, prompts, and confirmation messages
- lower case bold text indicates a status light on the phone
- ALL CAPITALS BOLD indicates a connection jack on the base or charger


## Product Overview

## Features:

- 5.8 GHz FHSS Expandable System
- Expands up to 10 Handsets
- Integrated Digital Answering System
- Caller ID/Call Waiting
- Base Keypad
- Store 30 Caller ID Numbers
- Advanced Phonebook Features on Handset:
- Store 70 Phonebook Entries
- Alphabetical Search
- Personalized Ring by Party
- Transfer Single Listing or Entire Phonebook


## Answering System Features:

- Digital Tapeless Recording
- Up to 14 Minutes of Recording Time
- Call Screening
- Personal or Pre-recorded Outgoing Messages
- Day and Time Announcement
- 10 Speed Dial Numbers on Base
- Speakerphone on Base \& Handset
- 7 Ringer Options on Handset (3 Tones/4 Melodies)
- Last 5 Number Redial on Handset; Last Number Redial on Base
- Call Transfer
- Conferencing
- Intercom
- Remote Message Retrieval
- Toll Saver
- Message Alert
- Records Up to 59 messages


## Parts of the Phone

The following illustrations show you all of the different parts of your phone.

## Handset




1. Headset Jack Cover
2. Belt Clip Hole
3. Speakerphone Speaker and Ringer
4. Handset Battery Compartment
5. new message LED
6. Handset Earpiece
7. LCD Display
8. [menu/clear] key
9. [A] key (up)
10. [(/flash] key (talk/flash)
11. [ $\downarrow$ ] key (phonebook/left)
12. [*/ $\mathrm{\omega}$ ] ] key
13. [hold/int'com/xfer] key (hold/intercom/transfer)
14. [redial/pause] key
15. [select/ด] key (select/messages)
16. [IID] key (caller ID/right)
17. [1]] key (end call)
18. [ ] key (down)
19. [\#] key
20. [r4)] key (speaker)
21. Handset Microphone
22. Handset Charging Contacts

## Base


23. Base speaker
24. charge LED
25. message counter LED
26. in use LED
27. [flash] key
28. [■4)] key (speaker)
29. Base charging contacts
30. [*/tone] key
31. [\#] key
32. [hold/int'com] key (hold/intercom)
33. [ 1 L ] key (repeat)
34. [on/off] key (answering system on/off)
35. [ $\boldsymbol{\square} /$ ] key (play/stop)
36. [ $\gg 1$ ] key (skip)
37. [volume +/-] key
38. [Ø] key (delete)
39. [greeting] key (record/greeting)
40. [memory] key
41. [redial/pause] key
42. [mute] key
43. Base microphone
44. TEL LINE jack
45. DC IN 9V jack

## Using the Interface

## Reading the Display

The handset display uses icons to tell you the status of your phone. The table below lists the icons and what they mean.

| Icon | Status | Description |
| :---: | :---: | :--- |
| Stander | Standby/Talk | The battery icon indicates the handset battery status: full, medium, low, and empty. |
|  | Standby | The ringer off icon indicates that the ringer is turned off. |
|  | Talk | The mute icon appears while the handset microphone is muted. |
|  | Talk | The speaker icon appears when the Clarity Boost feature is activated. |
|  | The privacy icon appears when the Privacy Mode is turned on. |  |

## The Standby Screen

When the phone is in standby, the handset display shows the following items:


## Using the Four-way Function Key

Your handset has a four-way function key that allows you to move the cursor or pointer on the display and access the most commonly used features at the touch of a button. By moving this key to the left, you open the phonebook. Move the key to the right to access Caller ID information. To use this four-way key, place your thumb over the key on the handset and move to the four positions to get the feel of how it moves and operates.


## Using the Handset Menus

To open the menu, press [menu/clear]. Highlight the option you want by pressing the four-way function key. This will move the cursor; the option currently highlighted has a triangle beside it. Activate the highlighted option by pressing [select/ $\square$ ]. To exit the menu and return to standby, press [id].
If you do not press a key within thirty seconds, the phone will time out and exit the menu. When setting the day and time, the time-out period is extended to two minutes.
Note: For ANSW. SETUP and GLOBAL SETUP menu options, make sure the line is not in use and the handsets are within range of the base.

## Entering Text from Your Handset

You can use the number keypad on your handset to enter text by referring to the letters printed on each number key. When you press the number key in a text entry field, the phone displays the first letter printed on the number key. Press the number key twice to display the second letter and three times to display the third. Capital letters are displayed first, then lower case letters, then the number on the key.
If two letters in a row use the same number key, enter the first letter, then use [right] or [left] on the four-way function key to move the cursor to the next position to enter the second letter. For example, to enter the word "Movies":

1) Press [6] once to enter $M$.
2) Use [right] on the four-way function key to move the cursor to the right.
3) Press [6] six times to enter $o$.
4) Press [8] six times to enter $v$.
5) Press [4] six times to enter $i$.
6) Press [3] five times to enter $e$.
7) Press [7] eight times to enter $s$.
8) Press [select/ $\square$ ] to end your text entry.

| - | Number of times key is pressed |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| keys | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 1 | 1 |  |  |  |  |  |  |  |  |
| 2abc | f | E | E | $\pm$ | L | E | 2 |  |  |
| 3 def | D | E | F | d | E | + | 3 |  |  |
| 4 ghi | G | H | I | 9 | 1 | 1 | 4 |  |  |
| 5 jkl | J | 1 C | L. | j | k: | 1 | 5 |  |  |
| 6 mno | 1 | 1 | 0 | m | ! | - | 6 |  |  |
| 7 pars | P | . | P | 5 | F | $\square$ | + | $=$ | 7 |
| 8 tuv | T | U | U | + | 4 | ! | e |  |  |
| (9wxyz) | 1 | \% | Y | $\underline{z}$ | 6 | \% | $Y$ | $\underline{2}$ | 9 |
|  | $\%$ | ¢ | $\cdots$ | < | \% | $\checkmark$ | (blank) | $\cdots$ | $\cdots$ |
| (0 oper | : | \% | " | $?$ | 1 | ] | * | : | * |
|  | \# | b |  |  |  |  |  |  |  |

If you make a mistake while entering a name, use [right] or [left] on the four-way function key to move the cursor to the incorrect character. Press [menu/clear] to erase the wrong character, and then enter the correct character. To delete all characters, press and hold [menu/clear].

## Installing the Phone

## Choosing the Best Location

When choosing a location for your new phone, here are some important guidelines you should consider:

## PLACE YOUR BASE



Near an AC outlet and a telephone wall jack.


In a centrally-located open area.


Note: For maximum range:

- Keep both the base and handset antennas free of obstruction.
- When the handset is not in use, place the handset in an upright position.
- Metal and reinforced concrete may affect cordless telephone performance.


## Installing the Battery

Use only the Uniden BT-446 rechargeable battery pack supplied with your cordless telephone.
Follow the steps below to install the handset battery.

1) Press in on the handset battery case cover (use the finger indention for a better grip) and slide the cover downward to remove.
2) Plug the battery cable into the battery jack. Be sure to match the red and black wires to the label near the jack. The cable should snap into place. Gently pull on the battery cable. If the battery connector comes loose, try connecting again until the battery snaps into place.


## Installing the Belt Clip

Line up the holes on each side of the handset. To attach the belt clip, insert into the holes on each side of the handset. Press down until it clicks.

To remove the belt clip, pull either side of the belt clip to release the tabs from the holes.


## Connecting the Base and Charging the Handset

1) Connect the AC adapter (AAD-041S(M)) to the DC IN 9 V jack.
2) Connect the AC adapter to a standard 240 V AC wall outlet.
3) Place the handset in the base with the LCD screen facing forward.
4) Make sure that the charge LED illuminates. If the LED does not illuminate, check to see that the AC adapter is plugged in and the handset makes good contact with the charging contacts.
5) Charge your handset at least 15 to 20 hours before plugging into the phone line.


Caution: To avoid risk of fire and shock, only use the Uniden AAD-041S(M) adapter.

## Connecting to the Phone Line

Once the battery pack is fully charged, connect the telephone cord to the TEL LINE jack and to a telephone wall jack.

## Testing the Connection

Try making a call. If your call does not connect or you cannot get a dial tone, try the following steps:

1) Make sure the AC adapter cord is securely connected to the DC IN 9V jack and a standard power outlet.
2) Check to make sure the battery is fully charged. (If you don't see the "battery full" icon, check to make sure the battery is properly connected).


## Wall Mounting the Base

This phone can be mounted on any standard wall plate.

1) Snap the wall mount adapter into the notches on the base top.
2) Plug the AC adapter into the DC IN $9 V$ jack.
3) Wrap the AC adapter cord inside the molded wiring channel as shown.
4) Plug the AC adapter into a standard 240 V AC wall outlet.
5) Plug the telephone cord into the TEL LINE jack.
6) Plug the telephone cord into the telephone wall jack.
7) Align the mounting slots on the base with the mounting posts on the wall. Then push in and down until the phone is firmly seated.


## Basic Setup

## Activating Personal Ring

You can assign special ringer tones to anyone in your phonebook. When your phone gets a call, it looks up the Caller ID information in your phonebook. If you've assigned a personal ringer to that number, the phone uses it so you know who is calling. To turn on personal ringing, follow these steps:

1) Press [menu/clear]. Select the HANDSET SETUP menu, and then the PERSONAL RING submenu.
2) Move the cursor to select ON or OFF.
3) Press [select/ $\square$ ]. You will hear a confirmation tone.
```
Personal Ring
On
    Off
```


## Activating the Key Touch Tone

Key Touch Tone is the tone your keypad makes when keys are pressed. You can turn this tone on or off.

1) Press [menu/clear]. Select the HANDSET SETUP menu, and then the KEY TOUCH TONE submenu.
2) Move the cursor to select ON or OFF.
3) Press [select/ $\square$ ]. You will hear a confirmation tone.
```
Key Touch Tone
On
#0ff
```


## Name Tag

Name Tagging works with the caller display number from Caller ID. You will need to subscribe to the Caller ID feature with your phone company for Name Tagging to work.

When the phone rings, the received caller display number is compared to numbers stored in the phonebook. If there is a match then any name stored with the phonebook number will be displayed. To change the Name Tagging setting, follow the steps listed below.

1) Press [menu/clear]. Select the HANDSET SETUP menu, and then the NAME TAG submenu.
2) Move the cursor to select ON or OFF.
3) Press [select/ $\boxed{\square}$ ]. You will hear a confirmation tone.
```
Name Tagging
OOn
0ff
```


## Insert 0

This feature adds " 0 " or " 00 " at the beginning of the number received from Caller ID. The default setting for New Zealand is ON. The default setting for Australia is OFF. To change the Insert 0 setting, follow the steps listed below.

1) Press [menu/clear]. Select the GLOBAL SETUP menu, and then the INSERT 0 submenu.
2) Move the cursor to select ON or OFF.
3) Press [select/ $\square$ ]. You will hear a confirmation tone.
```
Insert 0
On
#Off
```


## Adding Accessory Handsets

Your phone supports a total of ten cordless handsets. You can now place a fully-featured cordless handset anywhere $A C$ power is available to connect the handset charger. All the handsets ring when a call is received.

## Compatible Handsets

Your phone is compatible with the WDSS 5305. If you purchased an accessory handset separately, you must register the handset to the base before use. Accessory handsets will not operate until they are registered.

## Charging Accessory Handsets

The handset's battery recharges automatically when the handset is placed in the charger.

1) Use the supplied AC adapter (AAD-600S(M)) to connect the DC IN 9V jack to a standard 240V AC outlet.
2) Set the charger on a desk or tabletop, and place the handset in the charger with the LCD screen facing forward.
3) Make sure that the charge LED illuminates. If the LED does not illuminate, check to see that the AC adapter is plugged in and the handset makes good contact with the charging contacts.
4) Charge the handset battery pack for at least 15-20 hours before using your new handset for the first time.


Caution: Use only the Uniden AAD-600S(M) adapter.

## Registering WDSS 5305 Accessory Handsets

Your phone supports a total of ten (10) cordless handsets. Handset(s) supplied in the box with the phone base are pre-registered at the factory. If you purchase an accessory handset, you need to register the handset before use. When charged, pre-registered handsets display a handset ID number. Handsets that have not been registered display:

```
Hendset not 富 to register", 豊
registered-wlece ↔ See wour Ouner'=
handset on besef Mamuel for helf.
```

To register an accessory handset:

1) Charge the handset for 15-20 hours.
2) Place the handset in the main telephone base cradle to initiate registration. HANDSET REGISTERING will appear in the LCD.
3) Wait approximately thirty seconds, "REGISTRATION COMPLETE" will be displayed to indicate the handset has been registered to the base and a handset ID will be automatically assigned.

If REGISTRATION FAILED appears in the LCD, please try these steps again.

Note: If an accessory handset has ever been registered to a base, you must reset the handset before you can register it to a new base. See Resetting the Handset on page 49.

## Setting Up the Phonebook

Your handset can store up to seventy names and numbers in your phonebook. When all the phonebook entries are full, you will hear a beep and MEMORY FULL appears. You cannot store any additional names and numbers unless you delete some of the existing ones.
You can also use the phonebook entries to store a group of numbers (up to twenty digits) that you may need to enter once your call connects. This is referred to as chain dialing. See Chain Dialing from the Phonebook on page 28.

## Creating Phonebook Entries

To store names and numbers in your phonebook, please follow these steps:

1) When the phone is in standby mode, press [ [ ] ].
2) To create a new phonebook entry, move the cursor to select CREATE NEW, and press [select/■]. EDIT NAME appears.

3) Enter the name for this entry (EDIT NAME).

Use the keypad to enter a name for this entry; the name can contain up to sixteen characters. (See Entering Text from Your Handset on page 11 for instructions on entering text.) If you do not want to enter a name for this entry, your phone will store this entry as <NO NAME>. Press [select/ $\square$ ] when you are finished.
4) Enter the number for this entry (EDIT NUMBER).

Once you have stored a name, EDIT NUMBER appears next. Use the number keypad to enter the phone number; the phone number can contain up to twenty digits. If you need the phone to pause between digits when it's dialing (for example, to enter an extension or an access code), press [redial/ pause] to insert a two-second pause. You will see a $P$ in the display. You can also use more than one pause together if two seconds is not long enough. Each pause counts as one digit. Press [select/ $\square$ ] when you are finished.

[^0]5) Assign a personal ring tone for this entry (PERSONAL RING).

You can attach a special ring tone to each phonebook entry; the phone will use this ring tone when this person calls. Use [ $\mathbf{N}$ ] and $[\boldsymbol{\sim}$ ] to select one of the seven different ring tone options (see Selecting a Ring Tone on page 25 for a complete list of ring tones). As you scroll through the tones, you will hear

Fersongl Ring
HHo Selection
Flicker a sample of each tone. When you hear the ring tone you want to use, press [select/ $\square$ ]. If you do not want to use a personal ring tone for this phonebook entry, choose NO SELECTION; the phone will use your standard ring tone setting.
6) You will hear a tone confirming that the new entry has been stored, and DONE! appears in the display.

## Finding a Phonebook Entry

Press [ $\mathbb{C}$ ] to open the phonebook, and then select DIAL/EDIT or press [ $\mathbb{\square}$ ] again. Phonebook entries are stored in alphabetical order. To scroll through the phonebook from A to Z, press [ $\boldsymbol{\nabla}$ ]. To scroll trough the phonebook from Z to A press [4].
You can also use the letters on the number keys to jump to a name that starts with that letter. For example, to search for an entry beginning with the letter M, press [6] once. The phonebook jumps to the first entry that begins with the letter you entered; you can then use [ $\mathbf{A}$ ] and [ $\boldsymbol{\nabla}$ ] to scroll to other entries.
To close the phonebook, press [ i$]$ ]. During a call, press [ $\mathbb{D}]$ again instead of $[\mathrm{i}]$ to close the phonebook.

## Editing an Existing Phonebook Entry

1) With the phone in standby, press [ $\mathbb{C}$ ] to open the phonebook.
2) Select DIAL/EDIT or press [ $\mathbb{Q}$ ] again.
3) Find the entry you want to edit and press [select/ $\boxed{\square}$ ].
4) Follow the steps for Creating Phonebook Entries on page 21. If you do not wish to change the information at any step, simply press [select/ $\square$ ] to go to the next step.

## Storing Caller ID or Redial Numbers in the Phonebook

You can store Caller ID records or redial numbers in the phonebook so you can use them later. Go to the Caller ID or redial list and select the number you want to store. (If the Caller ID information did not include the number, then you will not be able to store it.)

1) When the phone is in standby, press [[ID] to open the Caller ID list or [redial/pause] to open the redial list.
2) Use [ $\mathbf{A}$ ] and [ $\boldsymbol{V}$ ] to scroll through the Caller ID records or redial numbers. When you come to the information you want to store, press [select/ด]. EDIT NAME appears.
If the phone number is already stored in memory, you will hear a beep, and THIS DATA IS ALREADY SAVED! appears in the display. The number will not be stored.
3) Continue by following the steps for Creating Phonebook Entries on page 21.

## Deleting Phonebook Entries

You can delete a single phonebook entry at a time or all phonebook entries at once:
To delete a single phonebook entry:

1) When phone is in standby, press [ $\mathbb{\square}]$.
2) Use [ $\mathbf{A}$ ] and [ $\boldsymbol{\nabla}$ ] to select DIAL/EDIT and press [select/ه] or [ $\mathbb{\square}$ ] again.
3) Find the entry that you want to delete and press [menu/clear].
4) DELETE ENTRY? appears in the display. Move the cursor to select YES.
5) Press [select/ $\square$ ]. You will hear a confirmation tone, and DELETED! appears in the display.

To delete all phonebook entries:

1) When the phone is in standby, press [ $\downarrow$ ].
2) Move the cursor to select DELETE ALL, and press [select/ $\square$ ].
3) DELETE ALL? appears in the display. Move the cursor to select YES.
4) Press [select/ $\square$ ]. You will hear a confirmation tone, and DELETED!
```
Fhonebook: 50
CoFy
GDelete All
```

appears in the display.

## Copying Phonebook Entries to Another Handset

If you have more than one handset, you can transfer phonebook entries from one handset to another without having to re-enter names and numbers. You can transfer one phonebook entry at a time or all phonebook entries at once.

1) When the phone is in standby, press [ $\mathbb{Q}]$.
2) Move the cursor to select COPY, and then press [select/ $\square$ ].
3) Move the cursor to select the handset which you want to transfer the entries to and then press [select/ $\square$ ].
4) Move the cursor to select ONE MEMORY or ALL MEMORY, and then press [select/ $\boxed{\square}$ ].
5) If you select ALL MEMORY, ARE YOU SURE? appears on the display screen. Move the cursor to select YES, and then press [select/ $\boxed{\square}$ ].
6) If you select ONE MEMORY, find the phonebook entry you want to transfer and then press [select/ $\square$ ].
7) The phonebook entries will be transferred to the designated handset. During

Copy Phonebook
One Memory
H11 Memory: 50 the copy process, the receiving handset shows RECEIVING and the Handset ID of the sending handset.
8) When the transfer is completed, DONE! appears on the handset.

Note: If your phonebook contains seventy entries, you cannot store any new phonebook entries. You will hear a beep, and NOT ENOUGH MEMORY IN RECEIVING UNIT appears on the display. If the selected handset is out of range or data transfer is cancelled, UNAVAILABLE appears in the display. Phonebook listings will not be transferred.

## Programming Base Speed Dial Numbers

The base allows you to store up to ten frequently-dialed numbers for speed dialing through the base speakerphone. Each speed dial number may contain up to twenty digits (including pauses). The base speed dial numbers are separate from the handset phonebook entries and must be programmed individually.
To program numbers into the base speed dial memory:

1) With the phone in standby, press [memory] on the base.
2) Use the base number keypad to enter the phone number that you would like to store (up to twenty digits). If you need the phone to pause during dialing, press [redial/pause] to insert a two-second pause. You can insert multiple pauses to increase the time; each pause counts as one digit.
3) Press [memory] again, and then press the number key [0] to [9] you want to use when dialing this phone number. You will hear a confirmation tone.

Note: If there is already a speed dial number saved to that number key, the phone number will be overwritten.
To delete stored numbers from the base speed dial memory:

1) With the phone in standby, press [memory] on the base twice.
2) Press the number key [0] to [9] that contains the speed dial number you want to delete. You will hear a confirmation tone.

## Customizing Your Phone

## Selecting a Ring Tone (Handset only)

You may choose from four melodies or three tones for your phone's primary ring tone. Each handset can use a different ring tone or melody. The available ring tones are as listed:

| Melodies | Fur Elise (ELISE) | Tones | Flicker |
| :---: | :---: | :---: | :---: |
|  | We Wish You A Merry Christmas (MERRY-XMAS) |  | Clatter |
|  |  |  | Wake Up |
|  | Aura Lee (AURA LEE) |  |  |
|  | Waltzing Matilda (W MATILDA) |  |  |

1) Press [menu/clear]. Select the HANDSET SETUP menu, and then the RINGER TONES submenu.
2) Move the cursor to select a ring tone. As each ring tone is highlighted, you will hear a sample.
```
Ringer Tones
*Flicker
Clatter
```

3) When you hear the tone you want to use, press [select/ $\square$ ]. You will hear a confirmation tone.

## Activating AutoTalk (Handset only)

AutoTalk allows you to answer the phone simply by picking up the handset from the cradle. You do not have to press a button to answer the call.

1) Press [menu/clear]. Select the HANDSET SETUP menu, and then the AUTOTALK submenu.
2) Move the cursor to select ON or OFF.
${ }^{\circ} 0 n$
Off
3) Press [select/ $\square$ ]. You will hear a confirmation tone.

## Activating Any Key Answer (Handset only)

Any Key Answer allows you to answer the phone by pressing any key on the dial pad.

1) Press [menu/clear]. Select the HANDSET SETUP menu, and then the ANY KEY ANSWER submenu.
2) Move the cursor to select ON or OFF.
```
Any Key Answer
On
Off
```

3) Press [select/ $\square$ ]. You will hear a confirmation tone.

## Activating Clarity Boost for All Calls (Handset only)

Allows clarity boost feature to be turned on for all calls. See Using the Clarity Boost Feature on page 33.

1) Press [menu/clear].
2) Select the HANDSET SETUP menu, and then the CLARITY BOOST submenu.
3) Select ON or OFF, and then press [select/ $\square$ ]. You will hear a confirmation tone.

The clarity boost feature uses additional battery power therefore talk time will be reduced. Return handset to charger when not in use to keep battery fully charged.

## Activating Handset Keypad Lock

Press and hold [*/ ${ }^{*}$ ] ] key to activate the keypad lock. Repeat the process to deactivate the keypad lock.

## Using Your Phone

|  | From a cordless handset | From a handset speaker phone | From the base speaker phone |
| :---: | :---: | :---: | :---: |
| Making <br> a call | 1) Pick up the handset from the cradle. <br> 2) Press [ [//flash]. <br> 3) Listen for the dial tone. <br> 4) Dial the number. <br> OR <br> 1) Pick up the handset from the cradle. <br> 2) Dial the number. <br> 3) Press [ [//flash]. | 1) Pick up the handset from the cradle. <br> 2) Press [ $4 \uparrow$ ) $)$. <br> 3) Listen for the dial tone. <br> 4) Dial the number. <br> OR <br> 1) Pick up the handset from the cradle. <br> 2) Dial the number. <br> 3) Press [-4))]. | 1) Press $[\because(1))]$. <br> 2) Listen for the dial tone <br> 3) Dial the number. |
| Answering a call | 1) Pick up the handset. (If AutoTalk is on, the phone will answer when you pick up the handset from the cradle.) <br> 2) Press [[/flash]. (If Any Key Answer is on, you can also press any key on the dial pad.) | 1) Pick up the handset. <br> 2) Press [-(1))]. | Press [-())]. |
| Hanging up | Press [i]] or return the handset to the cradle. | Press [i]] or return the handset to the cradle. | Press [ $\mathbf{- 1}_{\text {(1) }}$ ]. |

## Making a Call from the Phonebook

1) When the phone is in standby, press [ $\downarrow$ ] to open the phonebook.
2) Move the cursor to select DIAL/EDIT, and then press [select/ $\square$ ] or [ $\mathbb{\square}$ ] again.
3) Find the phonebook entry you want to call (see Finding a Phonebook Entry on page 22).
4) Press [ [/flash] or [rf))] to dial the number.

Note: You can also press [//flash] or [■4)] before you open the phonebook. When you come to the phone number you want to dial, press [select/■].

## Chain Dialing from the Phonebook

You can use the phonebook entries to store a group of numbers (up to twenty digits) that you may need to enter once your call connects.

1) Dial the number normally.
2) After the call connects, press [ $\mathbb{\square}]$.
3) Use [A] or [ $\boldsymbol{\sim}$ ] to select the phonebook entry that contains the digits you want to send.
4) Press [select/ $\square$ ].

## Switching to the Handset Speakerphone During a Call

To switch a normal call to the speakerphone, press [•『)] on the handset. To switch from a speakerphone call to a normal call, press [■())].

## Making a Call with Base Speed Dial

1) When the phone is in standby, press [ 14 )].
2) Press [memory].
3) Press the number key ([0] through [9]) where the desired phone number is stored. The phone dials the programmed number.

## Using Caller ID, Call Waiting, and Redial Lists

If you subscribe to Caller ID service from your phone company, your phone will show you the caller's phone number and name (if available) whenever a call comes in. If you subscribe to Caller ID on Call Waiting, the phone will also show you the name and the number of any call that comes in while you're on the line.

## Using the Caller ID List

You can store up to thirty Caller ID numbers in each handset. Caller ID records are stored from newest to oldest. Once your Caller ID list is full, the oldest record will be automatically deleted when a new call is received.
To open the Caller ID list, press [[ID] (on the right side of the four-way key).
The phone will show the number of new Caller ID records and the total number of stored records. Use [ $\mathbf{A}$ ] and [ $\mathbf{~}$ ] to scroll through the list, or enter a letter on the keypad to jump to the first Caller ID name that starts with that letter. The number of times a call from the same number has been received is shown next to the received time.

```
CEller ID>
    HEw:1
    Tote1:30
```

21/12 12:00PM 1
Jane Smith
2145551234

## Making a Call from a Caller ID Record

1) When the phone is in standby, press [ID] to open the Caller ID list.
2) Use [ $\mathbf{A}$ ] and [ $\mathbf{V}$ ] to find the Caller ID record you want to dial.
3) Press [(/flash] or [rf))] to dial the number.

Note: You can also press [//flash] or [^4))] before you open the caller ID list. When you come to the phone number you want to dial, press [select/ه].

## Deleting Caller ID Numbers

To delete only one Caller ID number, go to the Caller ID list and find the number you want to delete. Press [menu/ clear]. When the phone asks you to confirm, select YES.
To delete all the Caller ID numbers, go to the Caller ID list and press [menu/clear]. Select YES when asked if you want to DELETE ALL.

Note: When you delete a Caller ID number, you delete it permanently.

## Using Call Waiting

If you have Call Waiting service and a second call comes in when you are on the phone, a call waiting tone will sound. (If you subscribe to Caller ID on Call Waiting, the handset displays the name and phone number of the waiting call.)

## For Australian Model:

Press [//flash] and then [2] on the handset to accept the waiting call. The first caller is put on hold, and you will hear the new caller after a short pause. To return to the original caller, press [ [/flash] and then [2] again.

## For New Zealand Model:

Press [l/flash] on the handset to accept the waiting call. The first caller is put on hold, and you will hear the new caller after a short pause. To return to the original caller, press [l/flash] again.
Note: You must subscribe through your telephone provider to receive Call Waiting services.

## Redialing a Number

You can quickly redial the last five numbers dialed on each handset or the last number dialed on the base.

## From the handset:

1) With the phone in standby, press the [redial/pause] to open the redial list.
2) Use [ $\mathbf{A}$ ] and [ $\boldsymbol{\sim}$ ] or [redial/pause] to scroll through the redial list.
3) When you find the number you want to dial, press $[/ / / \mathrm{flash}]$ or $[\mathbf{- 1})$ )] on the handset to dial the number.

Notes: - If the number exceeds 32 digits, only the first 32 digits are retained in redial memory.

- If the redial memory is empty, EMPTY appears in the display and you will hear a beep.
- You can also redial the last number dialed on the handset by pressing [//flash] or [-4)], and then [redial/pause].


## From the base:

1) Press [ 4 ())].
2) Then press [redial/pause].

Note: If the number exceeds 32 digits, only the first 32 digits will be dialed.

## Deleting a Redial Record

If you want to delete a phone number from the handset's redial list, follow the steps below:

1) With the phone in standby, press [redial/pause].
2) Use [ $\mathbf{A}$ ] and [ $\boldsymbol{\sim}$ ] to scroll through the redial list.
3) When you find the redial number you want to delete, press [menu/clear].
4) When the phone asks you to confirm, select YES. The redial number is deleted.

## Finding a Handset

To page a lost handset, press [hold/int'com]. Press [1] through [9], [0] to select the handset you want to page or press [*/tone] to page all registered handsets.
To cancel paging, press [hold/int'com] on the base.

## Adjusting the Ringer, Earpiece and Speaker Volume

## Adjusting the Ringer Volume

You can choose from four ringer volume settings (off, low, medium, and high) on the handset or the base. With the phone in standby, use [ $\mathbf{A}$ ] or [ $\boldsymbol{\sim}$ ] on the handset or [volume +] or [volume -] on the base to adjust the ringer volume.

## Adjusting the Earpiece Volume

You can choose from six volume levels for the earpiece. To adjust the earpiece volume while on a call, press [ $\mathbf{A}$ ] (to make it louder) or [ $\boldsymbol{\nabla}$ ] (to make it softer).

## Adjusting the Speaker Volume



Handset Speakerphone: You can choose from six volume levels for the handset speakerphone. To adjust the speaker volume while on a speakerphone call, press [ $\mathbf{A}$ ] (to make it louder) or [ $\boldsymbol{\nabla}$ ] (to make it softer).
Base Speaker: You can choose from ten volume levels for the base speaker.
To adjust the speaker volume while on a call, call screening or playing messages, press [volume +] (to make it louder) or [volume -] (to make it softer).

## Adjusting the Audio Tone

If you aren't satisfied with the audio quality of your phone, you can adjust the Audio Tone of the earpiece while on a call. Your phone gives you three audio tone options: low, natural and high; the default setting, Natural Tone, is recommended for hearing aid users. Audio tone adjustments only apply to the earpiece, not the speakerphone.
To adjust the audio tone:

1) With the phone in talk mode, press [select/ $\square$ ] to cycle through the three audio tone options.
2) When the desired option appears on the display, stop.
3) After two seconds, the displayed audio tone is set, and the display returns to normal.

## Using the Clarity Boost Feature

If you encounter interference while using your phone, you can manually improve the sound by setting the clarity booster to on. To turn it on for the current call only, while you are on a call:

1) Press [menu/clear].
2) Move the cursor to CLARITY BOOST, and then press [select/■]. BOOST ON and B appear in the display.

Use the same procedure to turn off clarity booster. BOOST OFF appears.
The clarity boost feature can also be turned on for all calls. See Activating Clarity Boost for All Calls on page 26.
The clarity boost feature uses additional battery power therefore talk time will be reduced. Return handset to charger when not in use to keep battery fully charged.

## Using Hold, Conference and Transfer

## Placing a Call on Hold

1) During a call, press [hold/int'com/xfer] on the handset, or [hold/int'com] on the base to place the caller on hold. If you leave a caller on hold for more than ten seconds, the display screen will read, LINE ON HOLD.
2) To return to the party on hold, press $[/ / / f l a s h]$ or $[\mathbf{[}())]$ on a handset or $[\mathbf{-}())]$ on the base. The phone will return to the holding party.
Notes: - You can only place a caller on hold for five minutes. Once five minutes has passed, that party's line will be disconnected and the phone will return to standby.

- While a call is on hold, Caller ID and Call Waiting cannot be received.


## Conferencing

If you have more than one handset, up to four people can participate in a conference call. A four-way conference call consists of an outside line, the base speaker phone, and two handsets. You can easily join a call already in progress.

1) From the handset, press [(/flash] or $[-\mathbb{4})]$ to join the call. From the base, press $[-(\mathbb{1})]$.
2) To hang up, return the handset to the cradle or press [i']] on the handset. On the base, press [r(4))]. The other party will still be connected to the call.

## Transferring a Call

You can transfer a call from one station to another.

## From the handset:

1) During a call, press [hold/int'com/xfer].
2) Use [ $\sim$ ] or [ $\boldsymbol{\sim}$ ] to select the station you want to transfer the call to, then press [select/ $\square \mathbf{\square}$ ]. Select ALL to page all other station. The call will automatically be placed on hold, and a paging tone sounds. To cancel the transfer, press [(/flash] or [-(1))].
3) When another station accepts the transferred call, you will be disconnected. If you want to rejoin the call, press [//flash] again or [- $(\mathrm{A})$ )].

## From the base:

1) During a call, press [hold/int'com].
2) Press [1] through [9], [0] to select the handset you want to talk with or press [*/tone] to page all registered handsets. To cancel the transfer, press [hold/int'com].
3) When another handset accepts the transferred call, your call will disconnected. If you want to rejoin the call press [■())].

## Answering a Transferred Call

When a station receives a call transfer, it sounds a paging tone; handsets also show the ID of the station that is paging. To accept the call transfer:

1) To answer the page and speak to the transferring station, press [//flash] or [hold/int'com/xfer] on the handset. If Any Key Answer is on, you can also press any key on the dial pad. If AutoTalk is on, the handset will automatically answer the page when you pick up the handset from the cradle. On the base, press [r(1))] or [hold/int'com].
2) To accept the call and speak to the caller, press [(/flash] on the handset or [-4)]] on the base.
3) When you accept the transferred call, the transferring station will be disconnected.

Only the first station to answer the transfer page will be connected to the call. If the transfer page is not picked up within one minute, the operation will be canceled.

## Using Special Features

## Privacy Mode (Handset only)

If you don't want other stations to interrupt you while on a call, turn on privacy mode. As long as your handset is in privacy mode, other stations can't join your call or make any calls of their own: their displays will show UNAVAILABLE.

1) While on a call, press [menu/clear].
2) Move the cursor to CALL PRIVACY, and then press [select/ه]. PRIVACY MODE ON appears in the display for two seconds; P appears and remains in the display until the feature is turned off.
To turn privacy mode off, repeat the procedure listed above. PRIVACY MODE OFF appears.

## Using the Intercom

You can use the intercom to talk to another station without using the phone line.

## Making an Intercom Page

## From the handset:

1) With the phone in standby, press [hold/int'com/xfer].
2) Use [A] or [ $\mathbf{/}$ ] to select the station you want to talk with, then press [select/ $\mathbf{\square}$ ]. Select ALL to page all other station.
3) To cancel the intercom page, press [i]].

## From the base:

1) With the phone in standby, press [hold/int'com].
2) Press [1] through [9], [0] to select the handset you want to talk with or press [*/tone] to page all registered handsets.
3) To cancel the intercom, press [hold/int'com].

Note: Intercom paging will be cancelled if any of the following things occur:

- You receive an outside call or an intercom page while selecting the other handset.
- You do not select a station within thirty seconds.
- Your handset is out of range (OUT OF RANGE appears in the display).
- The party does not answer the page within one minute.
- The party is busy (UNAVAILABLE appears in the display).
- The party is out of range (UNAVAILABLE appears in the display).


## Answering an Intercom Page

When the intercom page tone sounds, the display will show the ID of the station that is paging.

1) From the handset, press [[/flash] or [hold/int'com/xfer]. If Any Key Answer is on, you can also press any key on the dial pad. If AutoTalk is on, the handset will automatically answer the page when you pick up the handset from the cradle.
2) From the base, press [hold/int'com] or [r(1))].
3) To hang up an intercom page from the handset, press [i]]. To hang up an intercom page from the base, press [hold/int'com].

## Muting the Ringer (One call only)

While the phone is ringing, press [i]] on the handset or [ $\boldsymbol{\sim} / \square$ ] on the base to mute the ringer for this call. The phone will ring again on the next call.

## Muting the Microphone

Mute turns off the microphone so the caller can't hear you. This only works while you are on a call.

## From the handset:

1) Press [menu/clear].
2) Move the cursor to select MUTE and then press [select/ $\square$ ]. MUTE ON and appear in the display; remains while muting is on.
3) To cancel muting, repeat the procedure, MUTE OFF appears.

## From the base:

1) Press [mute]. The speaker LED blinks while muting is on.
2) To cancel muting, press [mute] again. The speaker LED stops blinking.

## Installing the Optional Headset

Your phone may be used with an optional headset. To use this feature, insert the headset plug into the headset jack. Your phone is ready for hands-free conversations. Headsets may be purchased by visiting the customer support page on our website; www.uniden.com.au for Australia, www.uniden.co.nz for New Zealand.


## Setting Up the Answering System

Your handset controls all of the answering system setup options except for the personal greeting (personal greetings must be changed directly at the base). You can access your answering machine from anywhere in home. Here are some hints on using your handset to access your answering system:

- When the phone is in standby, press [select/ $\square$ ] on the handset to access the answering system. REMOTE ANSWERING MACHINE OPERATION appears on the handset display, and the system announces the number of new and old messages.
- You can enter a command at any time during announcements.
- After the first announcement, you have thirty seconds to enter your first command before the system returns to standby.
- If you receive a call, answering system access is cancelled.
- If another handset makes a call, answering system access is cancelled.
- While the handset is operating the answering system, "- -" appears on the base.


## Recording a Personal Greeting

Your answering system comes with a pre-recorded outgoing message or greeting that plays when you receive a call: "Hello, no one is available to take your call. Please leave a message after the tone." You can record your own personal outgoing greeting. Your recorded greeting must be between two seconds and thirty seconds long.

1) On the base, press and hold [greeting].
2) The system announces, "Record greeting." Begin recording after the announcement. The message counter LED displays "- -", then begins to count down thirty seconds.
3) When you finish recording, press [greeting] again or press [ $\boldsymbol{\rho} / \square$ ]. You will hear a confirmation tone, and your recorded greeting plays back for you.

## Selecting a Greeting

Once you have recorded a personal greeting, the phone automatically switches to your personal greeting. You can also switch back and forth between the pre-recorded greeting and your own greeting at any time.

1) With the phone in standby, press [greeting] on the base. The system plays the current greeting.
2) To keep this greeting, do nothing.
3) To switch to the other greeting, press [greeting] while the system is playing the current greeting.
4) Each time you press [greeting], the system switches between the pre-recorded and the personal greeting. The last greeting you hear is used as the current greeting.

## Deleting Your Personal Greeting

You can delete your personal greeting from the base. You cannot delete the pre-recorded greeting.

1) With the phone in standby, press [greeting] on the base.
2) While the personal greeting is playing, press [Ø].
3) The system announces "Greeting has been deleted," and switches back to the pre-recorded greeting.

## Setting the Number of Rings

The ring time setting allows you to set the number of rings the caller hears before your answering system plays the outgoing message. You can set the ring time to answer after six, nine, or twelve rings. If you enable the Toll Saver (TS) setting, the answering system picks up after two rings if you have new messages, and after four rings if there are none. This way, if you make a long distance call to check your messages, you can hang up after the third ring to avoid long distance billing charges.

1) On the handset, press [menu/clear]. Select the ANSW. SETUP menu, and then the RING TIME submenu.
2) Move the cursor to select a ring time (TOLL SAVER, 6 TIMES, 9 TIMES, or 12 TIMES).
3) Press [select/ $\square$ ]. You will hear a confirmation tone.

## Setting the Day \& Time

If you do not set the clock on your answering system, your messages may not have the correct time and day stamp.

1) On the handset, press [menu/clear].
2) Move the cursor to ANSW. SETUP and press [select/ $\square$ ].
3) Move the cursor to DAY \& TIME and press [select/ $\square$ ].
4) Use [A] and [ $\boldsymbol{\sim}$ ] to select the day of the week, and press [select/ $\square$ ].
5) Use the number keypad ([0] through [9]) to enter the hour and minutes.
6) Use [ $\mathbf{A}$ ] and [ $\boldsymbol{\nabla}$ ] to select AM or PM, and press [select/■]. You hear a confirmation tone.

## Setting the Record Time (or Announce only)

You can choose how long callers have to record a message. Set the record time to "1 minute" or " 4 minutes" to limit the time for incoming messages. If you set the record time to "Announce only," the answering system answers the call but prevents callers from leaving a message.

1) On the handset, press [menu/clear]. Select the ANSW. SETUP menu, and then the RECORD TIME submenu.
2) Move the cursor to select record time (1 MINUTE, 4 MINUTES, or ANNOUNCE ONLY).
3) Press [select/ $\square$ ]. You will hear a confirmation tone.

While your answering system is set to "Announce only," the message counter LED on the base displays "A." If you are using the prerecorded greeting, the system automatically switches to the following message: "Hello, no one is available to take your call. Please call again." If you are using a personal greeting, the system continues to use that greeting.

## Activating the Message Alert

The message alert feature sounds a short alert tone every fifteen seconds whenever you have a new message. To turn on the message alert:

1) On the handset, press [menu/clear]. Select the ANSW. SETUP menu, and then the MESSAGE ALERT submenu.
2) Move the cursor to select ON or OFF.
3) Press [select/ $\square$ ]. You will hear a confirmation tone.

## Activating Call Screening

Your phone allows you to listen to callers leaving you a message. This call screen feature can be turned on or off.

1) On the handset, press [menu/clear]. Select the ANSW. SETUP menu and then the CALL SCREEN submenu.
2) Move the cursor to select ON or OFF.
3) Press [select/ $\square$ ]. You will hear a confirmation tone.

## Setting a Security Code or Personal Identification Number (PIN)

To play your messages from a remote location, you will need to enter a two-digit security code or Personal Identification Number (PIN). The default security code is 80 .

1) On the handset, press [menu/clear]. Select the ANSW. SETUP menu, and then the SECURITY CODE submenu.
2) Use the number keypad ([0] through [9]) to enter a two-digit security code (00-99).
3) Press [select/ $\square$ ]. You will hear a confirmation tone.

## Using the Answering System

## Turning Your Answering System On and Off

|  | From the base | From the handset |
| :---: | :---: | :---: |
| Turning On | 1) With the phone in standby, press [on/off]. <br> 2) The system announces "Answering System is on" and plays the current greeting. <br> 3) The message counter LED displays the number of messages stored in memory. If the counter flashes, then you have new messages waiting. | 1) Press [menu/clear]. Select the ANSW. SETUP menu, and then the ANSWER SETUP submenu. <br> 2) Move the cursor to select $O N$. <br> 3) Press [select/ $\square$ ]. You will hear a confirmation tone. |
| Turning Off | 1) With the phone in standby, press [on/off]. <br> 2) The phone announces "Answering System is off." <br> 3) The message counter LED is no longer illuminated. | 1) Press [menu/clear]. Select the ANSW. SETUP menu, and then the ANSWER SETUP submenu. <br> 2) Move the cursor to select OFF. <br> 3) Press [select/ $\square$ ]. You will hear a confirmation tone. |

## Reviewing Messages

The base message counter LED displays the number of messages stored in memory. When you have new messages, the message counter LED and the new message LED on the handset flash. The answering system plays your new messages first. After you listen to all of your new messages, you can then play your old messages. You can review your messages from the base or from the handset:

|  | From the base | From the handset |
| :---: | :---: | :---: |
| Playing messages | Press [ $\downarrow / \square$ ]. The system announces the number of new and old messages, plays the message, and then announces the time and day it was received. | Press [select/ $\square$ ]. The system announces the number of new and old messages, plays the messages, and then announces the time and day it was received. |
| Repeating a message | Press [1/4] once to go to the beginning of the current message. Press [1/4] repeatedly to go back to a previous message. | Press [1] once to go to the beginning of the current message. Press [1] repeatedly to go back to a previous message. |
| Skipping a message | Press [DD1] to go to the beginning of the next message. | Press [3] to go to the beginning of the next message. |
| Deleting a message | While a message is playing, press [Ø]. The message is permanently deleted. | While a message is playing, press [4]. The message is permanently deleted. |
| Deleting all messages | While the phone is in standby, press [Ø] . When the system asks you to confirm, press [Ø] again. All messages are permanently deleted. | Not available. |
| Ending the message review | Press [ $\boldsymbol{\nabla} / \boldsymbol{\bullet}$ ] to stop the message playback and return to standby. | Press [5] to stop the message playback. Press ['ㄱ] to exit the system and return to standby. |

## Screening Calls

If you activate the call screening feature, you can listen to callers leaving a message without answering the phone (see Activating Call Screening on page 42). You can always hear callers from the base speaker. To screen an incoming call from the handset:

- Press [select/వ] when the system is answering. If another handset is screening a call, you will hear a beep and you will not be able to screen the call.
- To answer the call, press [//flash].
- To stop screening the call, press [1]].


## Turning Off the Message Alert Tone

When all new messages are played back, the message alert tone will automatically deactivate. The tone will not deactivate until all new messages are played back. To quickly turn off the tone, press any key on the base.

## Operating the Answering System While You Are Away from Home

You can access your answering system while you are away from home to check, play, and delete messages, or turn your answering system on and off.
Notes:

- The answering system will only playback messages for four minutes and then it returns to the command waiting mode. To continue playing your messages, press [\#] then [2] again within fifteen seconds.
- If you enter an incorrect security code three times, you will hear a beep and the answering system will return to standby.
To operate from a remote location, use any touch-tone telephone, and follow these steps:

1) Call your telephone number and wait for the system to answer. If the answering system is off, it will answer after about fifteen rings and sounds a series of beeps.
2) During the greeting or the beeps (if answering system is off), press [\#] and enter your security code/PIN within two seconds (see Setting a Security Code or Personal Identification Number (PIN) on page 42).
3) The answering system announces the current time and the number of messages stored in memory. You hear "To play incoming messages, press pound-two. For help, press pound-zero" followed by a beep.
4) Enter a remote command from the chart below. You have fifteen seconds to enter the first command; after the first command, you have two seconds to enter each command.

## Remote Commands

| Command | Function | Command | Function | Command | Function |
| :--- | :--- | :--- | :--- | :--- | :--- |
| [\#] then [1] | Repeat a message* | [\#] then [4] | Delete a message | [\#] then [9] | Answering system off |
| [\#] then [2] | Play incoming messages | [\#] then [5] | Stop operation | [\#] then [0] | Help |
| [\#] then [3] | Skip a message | [\#] then [6] | Answering system on |  |  |

* If you press [\#] then [1] in the first four seconds of a message, the system skips to the previous message.

If you press [\#] then [1] after the first four seconds of a message, the system repeats the current message.
5) When you finish, you will hear intermittent beeps indicating that the system is in the command waiting mode. Enter another command from the chart within fifteen seconds.
6) Hang up to exit the system. The answering system automatically returns to its normal standby setting.

## Maintenance

## Specifications

| Operating Temperature | $32^{\circ} \mathrm{F}$ to $122^{\circ} \mathrm{F}\left(0^{\circ} \mathrm{C}\right.$ to $\left.50^{\circ} \mathrm{C}\right)$ |
| :--- | :--- |
| AC Adapter Part Number | Base: AAD-041S(M) <br> Charger: AAD-600S(M) |
| AC Adapter Input Voltage | Base: 240V AC, 50 Hz <br> Charger: 240V AC, 50 Hz |
| AC Adapter Output Voltage | Base: 9V DC @ 350mA <br> Charger: 9V DC @ 210mA |
| Battery Part Number | BT-446 |
| Battery Capacity | 3.6 V DC @ 800mAh |

## Notes:

- Use only the supplied AC adapters.
- Be sure to use the proper adapter for the base and any chargers.
- Do not place the power cord where it creates a trip hazard or where it could become chafed and create a fire or electrical hazard.
- Do not place the base in direct sunlight or subject it to high temperatures.


## Battery Replacement and Handling

With average use, your phone's battery should last approximately one year. To order replacement batteries, please visit the customer support page on our website; www.uniden.com.au for Australia, www.uniden.co.nz for New Zealand.

## Caution:

- Use only battery pack BT-446.
- Do not remove the batteries from the handset to charge them.
- Never throw the battery into a fire, disassemble, or heat them.
- Do not remove or damage the battery casing.


## Cleaning the Battery Contacts

To maintain a good charge, clean the charging contacts on the handset once a month. Dampen a cloth with plain water. Gently rub the damp cloth over the charging contacts until all visible dirt is removed. Dry the contacts thoroughly before returning the handset to the cradle.
Caution: Do not use paint thinner, alcohol, or other chemical products.
Doing so may discolor the surface of the telephone and damage the finish.


## Low Battery Alert

When the battery pack is very low, the phone is programmed to eliminate functions in order to save power. When LOW BATTERY appears in the display and the phone is in standby, none of the keys will operate. If you are on a call, complete your conversation as quickly as possible, and return the handset to the cradle.
The battery pack needs to be charged when the empty battery icon appears.

## Battery Life

With average use, your handset battery provides approximately five hours of talk time and approximately seven days of standby time. You can achieve optimum battery life and performance by returning the handset to the base or charger after each use. When your handset is left off of the cradle, the battery will gradually discharge even if the handset is not being used. The actual talk time duration will be reduced in proportion to the amount of time the handset is off of the cradle.

## Power Failures

During a power failure, you will not be able to make or receive calls with the phone. To avoid damage from an electrical spike when the power comes back on, we recommend you unplug your phone during power outages.

## Troubleshooting

## Resetting the Handset

You may need to reset your handset in the following instances:

- When you want to change the digital security code.
- You lose a handset and purchase a new one.
- You get the message Registration Failed when you try to register the handset.
- You are unable to register any handsets to the base.
- When you register new handsets to the base, the handset IDs do not match. (For example, the handset registers as "Handset \#4" but you only have two handsets.)
- When you are instructed to by one of Uniden's call center representatives.

1) Press and hold [リ] and [\#] for more than five seconds. Select DEREGISTER HS.
2) Select the handset which you are operating, then press [select/■].
3) The phone will ask you to confirm the deregistration. Select YES. The selected handset will clear its registration information from the base, and then delete the link to the base from its own memory.
4) When the base information is deleted, the handset displays HANDSET NOT REGISTERED-PLACE HANDSET ON BASE TO REGISTER. SEE YOUR OWNER'S MANUAL FOR HELP.
5) Re-register the handset to the base (see Registering Accessory Handsets on page 20).

If the handset cannot contact the base, it will display OUT OF RANGE. Make sure the handset is in range of the base and the base is connected to power.

## Resetting the Handset Without the Base

If your original base is not available for some reason, you can still reset the handset and use it with another base.

1) Press and hold [i]] and [\#] for at least five seconds.
2) Move the cursor to select BASEUNAVAILABLE and then press [select/■]. BASE UNAVAILABLE appears.
3) Move the cursor to select YES, and then press [select/ $\square$ ]. You hear a confirmation tone, and the handset deletes its own base information without contacting the base. The handset displays HANDSET NOT REGISTERED-PLACE HANDSET ON BASE TO REGISTER. SEE YOUR OWNER'S MANUAL FOR HELP.
4) Register the handset to the new base (see Registering Accessory Handsets on page 20).

## Changing the Digital Security Code

The digital security code is an identification code used to connect the handset and the base. Your unit ships from the manufacturer with a preset security code. Resetting this code is not normally necessary. In the rare situation that you suspect another cordless telephone is using the same security code or if you are instructed to change this code by a manufacturer's Call Center Representative, you can change the code. To change the digital security code:

1) Reset all of your handsets (see Resetting the Handset on page 49).
2) Re-register each handset (see Registering Accessory Handsets on page 20).

## Traveling Out of Range

During a call, if you move your handset too far from your base, noise may increase. If you pass the range limit of the base, the handset will beep, display OUT OF RANGE, and then go to standby. The base will maintain the connection for thirty seconds after the handset goes out of range. If you move the handset back within range of the base within thirty seconds, press [(/flash] or [几4))] to pick up the call again.

## Common Issues

If your phone is not performing to your expectations, please try these simple steps first. If these steps do not solve your problem, please visit www.uniden.com.au for Australian models and www.uniden.co.nz for New Zealand models for customer support.

| Symptom | Suggestion |
| :--- | :--- |
| The charge LED won't <br> Tiluminate when the handset is <br> placed in the cradle. | - Make sure the AC adapter is plugged into the base or the charger (if you have <br> more than one handset) and wall outlet. <br> - Make sure the handset is properly seated in the cradle. <br> - Make sure the charging contacts on the handset are clean. |
| The audio sounds weak. | - Move the handset and/or base away from metal objects or appliances. <br> - Make sure that you are not too far from the base. |
| Can't make or receive calls. | - Make sure that you are not too far from the base. <br> - Make sure the line is not in use. If an outside call is already using a line, <br> - you cannot use that line to make another outside call. <br> - Make sure your handset is registered to the main base unit. <br> - Check both ends of the base telephone cord. <br> - Make sure the AC adapter is plugged into the base and wall outlet. <br> - Disconnect the AC adapter and reconnect. <br> - Change the Digital Security Code (see page 50). |
| Severe noise interference. | - Keep the handset away from microwave ovens, computers, remote control toys, <br> wireless microphones, alarm systems, intercoms, room monitors, fluorescent <br> lights, and electrical appliances. <br> - Move to another location or turn off the source of interference. |
| The Caller ID does not display. | - The call was placed through a switchboard. <br> - Call your telephone provider to verify your Caller ID service is current. <br> There may be a problem with your Caller ID service. |


| Symptom | Suggestion |
| :--- | :--- |
| The handset doesn't ring or <br> receive a page. | - Make sure that you are not too far from the base. <br> - Make sure that your handset is registered to the main base unit. <br> - Charge the battery in the handset for 15 to 20 hours. <br> - Change the Digital Security Code (see page 50). |
| You cannot register the <br> handset at the base. | - Charge the battery pack in the handset for 15 to 20 hours. <br> - Change the Digital Security Code (see page 50). <br> - Try resetting the handset (see Resetting the Handset on page 49). |
| The handset doesn't <br> communicate with other <br> handsets. | - Change the Digital Security Code (see page 50). <br> - Make sure that you have registered all handsets (see page 20). |
| An extra handset can't join the <br> conversation. | - Make sure there are not two handsets already using the conference feature. <br> - Make sure that another handset is not in privacy mode. |
| The answering system does <br> not work. | - Make sure the base is plugged in. <br> - Make sure that the answering system is turned on. <br> - Make sure that the message record time is not set to announce only. |
| Time stamp cannot be heard. | - Make sure you have set the time (see Setting the Day and Time on page 41). |
| Messages are incomplete. | - Incoming messages may be too long. Ask callers to leave a brief message. <br> - The memory may be full. Delete some or all of the saved messages. |
| There is no sound on the base <br> or handset speaker during call <br> monitoring or message review. | - Adjust the speaker volume on the base or handset. <br> - Make sure the call screen feature is set to on. |
| Cannot access answering <br> system from a remote phone. | - Make sure you are using the correct PIN number. <br> - Make sure that the touch-tone phone you're using can transmit the tone for at <br> least two seconds. If it cannot, try using a different touch-tone phone. |

## Liquid Damage

Moisture and liquid can damage your cordless phone.

- If the handset or base is exposed to moisture or liquid, but only the exterior plastic housing is affected, wipe off the liquid, and use as normal.
- If moisture or liquid has entered the plastic housing (i.e. liquid can be heard in the phone or liquid has entered the handset battery compartment or vent openings on the base), follow the steps below:

| Handset | Base |
| :--- | :--- |
| 1) Remove the battery cover and leave it off for | 1) Disconnect the AC adapter from the base, cutting |
| ventilation. | off electrical power. <br> 2) Disconnect the battery pack. Leave the battery <br> cover off and the battery pack disconnected for at <br> least 3 days. |
| 3)Once the handset is completely dry, reconnect the <br> battery pack and the battery cover. 3) Let dry for at least 3 days. <br> 4) Recharge the handset's battery pack for 15 to 20  <br> hours before using.  |  |

IMPORTANT: You must unplug the telephone line while recharging the battery packs to avoid charge interruption.
CAUTION: DO NOT use a microwave oven to speed up the drying process. This will cause permanent damage to the handset, base and the microwave oven. After following these steps, if your cordless telephone does not work, visit the customer support page on our website; www.uniden. com.au for Australia, www.uniden.co.nz for New Zealand.

## Precautions!

Before you read anything else, please observe the following:

## Warning!

Uniden Australia and Uniden New Zealand DOES NOT represent this unit to be waterproof. To reduce the risk of fire, electrical shock, or damage to the unit, DO NOT expose this unit to rain or moisture.

## Rechargeable Nickel-Metal-Hydride Battery Warning

- This equipment contains a rechargeable Nickel-MetalHydride battery.
- The rechargeable batteries contained in this equipment may explode if disposed of in a fire.
- Do not short-circuit the battery.
- Do not charge the rechargeable battery used in this equipment in any charger other than the one designed to charge this battery as specified in the owner's manual. Using another charger may damage the battery or cause the battery to explode.

Rechargeable Batteries Must Be Recycled or Disposed of Properly.

Uniden works to reduce lead content in our PVC coated cords in our products and accessories.

## Important Safety Instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local authorities for possible battery disposal instructions.
5. Do not disassemble any component of this product.

## SAVE THESE INSTRUCTIONS

## CAUTION

Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions. Do not open or mutilate the battery, and disconnect the battery before shipping this product.
Index
A
Answering calls ..... 27
Answering system
Using the answering systeminterface39
When away from home ..... 46
Any Key Answer ..... 26
AutoTalk ..... 26
B
Base
Installing ..... 14
Parts of the base
Parts of the base ..... 8 ..... 8
Wall mounting ..... 16
Battery
Battery life ..... 48
Installing ..... 13
Low battery alert. ..... 48
Replacement and handling ..... 47
Belt clip ..... 14
C
Call screening ..... 42, 45
Call waiting ..... 30
Caller ID ..... 29
Deleting Caller ID records ..... 29 ..... 9
Making calls from29 Hanging up
Chain dialing 28 Headset27
Clarity boost ..... 33
Conferencing ..... 34
D
Day and time ..... 41
Digital security code ..... 50
G
Greetings
Deleting ..... 40
Recording ..... 39
Selecting ..... 40
HHandsetAccessing the answeringsystem39
Accessory handsets ..... 19
Choosing a ringer ..... 25
Copying phonebook entries ..... 24
Displays and icons ..... 9
Entering text ..... 11
Parts of the handset ..... 7
Registering ..... 20
Resetting ..... 49
0
Out of range ..... 50
P
Personal Identification Number (PIN) ..... 42
Personal ring ..... 17
Phonebook ..... 21
Copying entries ..... 24
Creating new entries ..... 21
Deleting entries ..... 23
Editing entries ..... 22
Finding entries ..... 22
Making calls from ..... 28
Storing Caller ID or redial numbers ..... 23
Privacy mode ..... 36
R
Redial
Deleting a record ..... 31
Making calls with ..... 30
Ringer
Choosing a handset ringer ..... 25
Muting ..... 37
Personal ring ..... 17

## S

Safety notices ..... 54
Screening calls ..... 42, 45
Security code
Answering system ..... 42
Digital ..... 50
T
Text, entering ..... 11
Transferring a call ..... 34
v
Volume, adjusting ..... 32
W
Wall mounting the base ..... 16
Warranty ..... 62

Notes

Notes

Notes

## Remote Operation Card

| REMOTE OPE | TION CARD Uniden | REMOTE OP | TION CARD <br> Uniden |
| :---: | :---: | :---: | :---: |
| Remote access away from home | Turn on the answering system remotely | Remote access away from home | Turn on the answering system remotely |
| 1. Call your phone number from a touch-tone phone. <br> 2. During the outgoing message, press \# and enter your PIN code. The answering system announces the number of messages stored in memory and the voice prompts. <br> 3. To quit, hang up the phone. | 1. Call your phone and let it ring 15 times until you hear a beep. <br> 2. Press \# and then enter your PIN code. <br> 3. Press \# then 5 to stop the announcement. <br> 4. Press \# then 6 to turn the answering system on. | 1. Call your phone number from a touch-tone phone. <br> 2. During the outgoing message, press \# and enter your PIN code. The answering system announces the number of messages stored in memory and the voice prompts. <br> 3. To quit, hang up the phone. | 1. Call your phone and let it ring 15 times until you hear a beep. <br> 2. Press \# and then enter your PIN code. <br> 3. Press \# then 5 to stop the announcement. <br> 4. Press \# then 6 to turn the answering system on. |
| REMOTE OPE | TION CARD <br> Uniden | REMOTE OP | ATION CARD <br> Uniden |
| Remote access away from home | Turn on the answering system remotely | Remote access away from home | Turn on the answering system remotely |
| 1. Call your phone number from a touch-tone phone. | 1. Call your phone and let it ring 15 times until you hear a beep. | 1. Call your phone number from a touch-tone phone. | 1. Call your phone and let it ring 15 times until you hear a beep. |
| 2. During the outgoing message, press \# and enter your PIN code. The answering system announces the number of messages stored in memory and the voice prompts. <br> 3. To quit, hang up the phone. | 2. Press \# and then enter your PIN code. <br> 3. Press \# then 5 to stop the announcement. <br> 4. Press \# then 6 to turn the answering system on. | 2. During the outgoing message, press \# and enter your PIN code. The answering system announces the number of messages stored in memory and the voice prompts. <br> 3. To quit, hang up the phone. | 2. Press \# and then enter your PIN code. <br> 3. Press \# then 5 to stop the announcement. <br> 4. Press \# then 6 to turn the answering system on. |



## One Year Limited Warranty

Important: Evidence of original purchase is required for warranty service.

Warrantor: Uniden Australia Pty Limited A.B.N. 58001865498 Uniden New Zealand Limited Warranty is only valid in the original country of purchase.

ELEMENT OF WARRANTY: Uniden warrants to the original retail owner for the duration of this warranty, its WDSS 5355, WDSS 5355+1 and WDSS 5355+2 (herein after referred to as the Product), to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original retail owner only, shall terminate and be of no further effect ONE (1) year after the date of original retail sale. This warranty will be deemed invalid if the Product is;
(A) Damaged or not maintained as reasonable and necessary,
(B) Modified, altered or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden,
(C) Improperly installed,
(D) Repaired by someone other than an authorized Uniden Repair Agent for a defect or malfunction covered by this warranty,
(E) Used in conjunction with any equipment or parts or as part of a system not manufactured by Uniden, or
(F) Where the Serial Number label of the product has been removed or damaged beyond recognition.

Warranty only valid in the country of original retail/sale.

PARTS COVERED: This warranty covers for one (1) year, the Product and included accessories.

STATEMENT OF REMEDY: In the event that the Product does not conform to this warranty at any time while this warranty is in effect, the warrantor at its discretion, will repair the defect or replace the Product and return it to you without charge for parts or service.
This warranty does not provide for reimbursement or payment of incidental or consequential damages.

This EXPRESS WARRANTY is in addition to and does not in any way affect your rights under the TRADE PRACTICES ACT 1974 (Cth) (Australia) or the CONSUMER GUARANTEES ACT (New Zealand).

PROCEDURE FOR OBTAINING PERFORMANCE OR WARRANTY: In the event that the product does not conform to this warranty, the Product should be shipped or delivered, freight prepaid, with evidence of original purchase (eg. a copy of the sales docket), to the warrantor at:

## UNIDEN AUSTRALIA PTY LIMITED

SERVICE DIVISION
345 Princes Highway,
Rockdale,
NSW 2216,
AUSTRALIA
Fax: (02) 95993278
www.uniden.com.au

UNIDEN NEW ZEALAND LIMITED
SERVICE DIVISION
150 Harris Road,
East Tamaki,
Auckland,
NEW ZEALAND
Fax: (09) 2744253
www.uniden.co.nz

## Unidení

©2008 Uniden Australia Pty Limited/Uniden New Zealand Limited Part Code UPZZ01914BZ(0) Printed in China
Free Manuals Download Websitehttp://myh66.comhttp://usermanuals.ushttp://www.somanuals.com
http://www.4manuals.cc
http://www.manual-lib.com
http://www.404manual.com
http://www.luxmanual.com
http://aubethermostatmanual.com
Golf course search by state
http://golfingnear.com
Email search by domain
http://emailbydomain.com
Auto manuals search
http://auto.somanuals.com
TV manuals search
http://tv.somanuals.com


[^0]:    Edit Number 5007303456

