

# uniden<sup>®</sup> XC-360<sub>AUS</sub>

Cordless Telephone

## Operating Guide

(Australian Edition)



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## FEATURES

Your Uniden XC-360AUS Cordless Telephone uses the latest cordless telephone technology to make the phone less susceptible to outside interference. This results in clearer communication. Your phone is simple to use and includes the following features:

### **Super CCT Noise-Reduction Circuit**

— provides clearer telephone conversations, giving you sound comparable to that of a corded phone.

### **Circuit and Security Access-Protection Code**

— prevent other cordless phone users from using your phone line when the handset is on or off the base.

### **Paging System**

— lets you signal the handset from the base so that you can page someone using the handset or locate the handset if you misplace it.

**30-Number Memory** — lets you quickly dial important phone numbers.

**Privacy** — prevents the person on the other end of the phone line from hearing you as you talk to someone in the same room as you.

**Redial** — lets you quickly dial the last number dialed by touching only one button.

**Flash** — sends an electronic switch-hook signal for use with special phone services such as call waiting.

**Low-Battery Indicator** — shows you when it is time to recharge the battery.

**Touch Tone or Pulse (Rotary) Dialing** — lets you use your phone with touch-tone or pulse service.

**Hearing-Aid Compatibility** — lets you use your phone with hearing aids that have a T (telephone) switch.

## READ THIS BEFORE INSTALLATION

The Uniden XC-360AUS cordless telephone has been approved by AUSTEL and DOTAC for use within Australia. You may connect this phone to any standard AUSTEL approved connection or extension.

**Note:** Your phone operates on standard radio frequencies, as allocated by the DOC. It is possible for other radio units operating nearby on similar frequencies to unintentionally intercept your conversation or cause interference. This possible lack of privacy can occur with any cordless phone.

If this occurs you should return your phone to be exchanged with one on a different channel

# INSTALLATION

## SELECTING A LOCATION

Select a location that is all of the following:

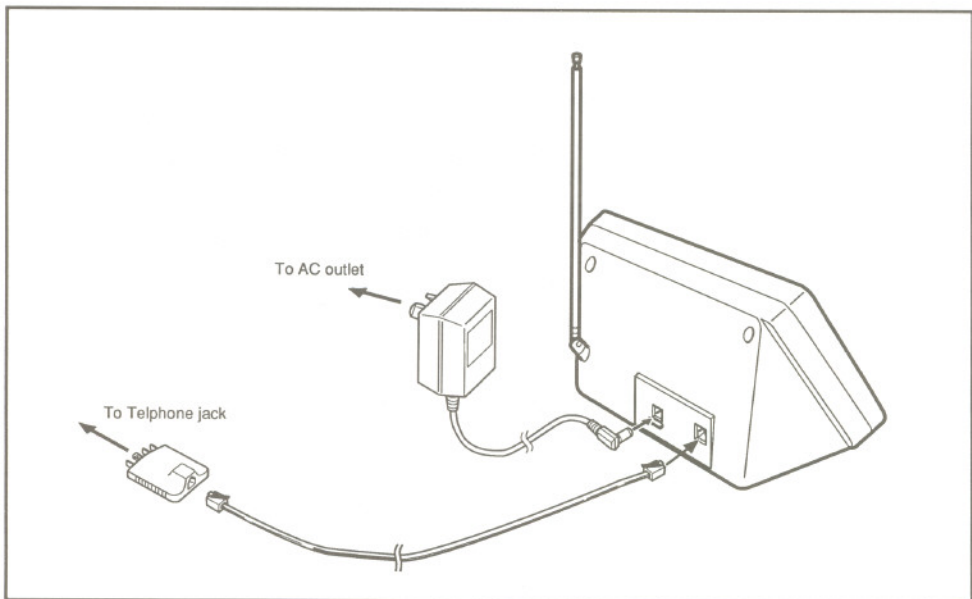
- Near an AC outlet
- Near a telephone socket
- Out of the way of normal activities
- Away from electrical machinery, electrical appliances, and metal walls or filing cabinets
- Away from wireless intercoms, alarms, and room monitors

The base's location affects the phone's range. If you have a choice of several locations, try each location to see which one provides the best performance.

## INSTALLING THE BASE


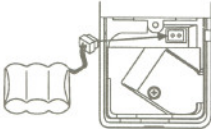

To install the base, do the following:

1. Plug one end of the supplied modular cord into the **TEL LINE** jack on the back of the base.
2. Plug the cord's other end into a modular phone line jack.
3. Insert the supplied AC/DC adapter into the **DC POWER** jack on the back of the base.
4. Plug the adapter into a standard 240V AC outlet.



## INSTALLING THE BATTERY

Follow these steps to install the supplied battery into the handset. Then, charge the battery as described under "Charging the Battery."

<p>1. Use a small Phillips screwdriver to remove the screw that secures the battery compartment cover. Then, remove the cover by sliding it in the direction of the arrow.</p>	
<p>2. Attach the battery's connector to the connector inside the battery compartment. Then, place the battery inside the compartment.</p>	
<p>3. Replace the battery compartment cover and secure it with the screw.</p>	

The supplied battery should last for approximately two years. When the battery cannot fully recharge, you will need to purchase a new one from your local Uniden store.

## CHARGING THE BATTERY

**YOU MUST CHARGE A NEW BATTERY FOR AT LEAST 24 HOURS BEFORE YOU FIRST USE THE PHONE.**

When you first charge the battery, set **POWER ON/OFF** to **OFF**. When you recharge the battery, you can leave the power on. Recharge the battery when the **BATT LOW** indicator lights.

To charge or recharge the battery, place the handset on the cradle. The **CHARGE** indicator will then light.

After you charge the battery, pick up the handset, set **POWER ON/OFF** to **ON**, and place the handset back on the base. This sets the security access protection code, which prevents others with cordless phones from using your telephone line.

### Notes:

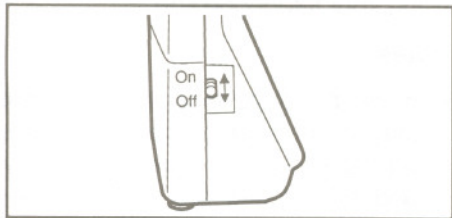
- If the **CHARGE** indicator does not stay lit when you place the handset on the cradle, be sure the battery and AC adapter are properly connected.

Also, check the charging contacts on the handset and base. If the contacts are dirty or tarnished, clean them with a pencil eraser.

- A full charge lasts about one day with the handset on in the standby mode. Be sure to return the handset to the base when you see the **BATT LOW** indicator light.
- After the first charging, you should recharge the handset's battery 2 hours for every 1 hour of use.
- ABOUT ONCE A MONTH, FULLY DISCHARGE THE BATTERY. OTHERWISE, THE BATTERY LOSES ITS ABILITY TO FULLY RECHARGE, AND YOU WILL HAVE TO RECHARGE AND REPLACE IT MORE OFTEN.

TO FULLY DISCHARGE THE BATTERY, KEEP THE HANDSET OFF THE CRADLE UNTIL THE **BATT LOW** INDICATOR COMES ON. THEN, SET **POWER ON/OFF** TO **OFF**, RETURN THE HANDSET TO THE CRADLE, AND FULLY RECHARGE THE BATTERY.

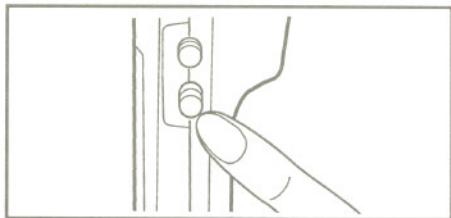
## SETTING THE POWER ON/OFF SWITCH



If you keep the handset away from the base for several hours, set the

handset's **POWER ON/OFF** switch to **OFF** to preserve battery power. This ensures a sufficiently charged battery when you make or answer a call. Turn on the handset before you make a call or when you hear another extension phone ring.

## SETTING THE DIALING MODE



Set **TONE/PULSE** for the type of service you have. If you are not sure which type of service you have;

1. Set **TONE/PULSE** to **PULSE**. This will make the phone operate on either a tone or pulse line.
2. Contact Telecom to see if your phone line is a tone line.
3. If it is then switch your phone to tone.
4. If not then leave your phone on pulse dialing.

## OPERATION

Set the handset's **POWER ON/OFF** switch to **ON**. For best reception, fully extend the base's antenna and position it vertically.

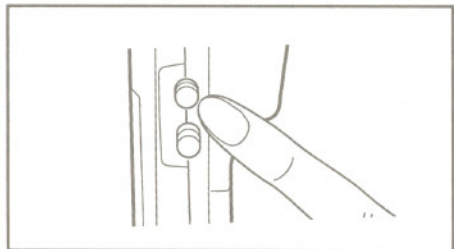
To make a call, lift the handset and press the handset's **TALK/HANGUP** button so that the **TALK/HANGUP** indicator lights.

To answer a call, simply lift the handset from the cradle so that the **TALK/HANGUP** indicator lights

To end a call, place the handset on the cradle. Or, press the handset's **TALK/HANGUP** button so that the **TALK/HANGUP** indicator turns off.

**Note:** When you press a button except **PRIVACY**, a tone sounds to indicate that the phone accepted the command.

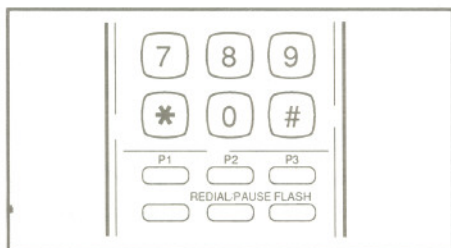
## USING PRIVACY



Use the privacy feature if you do not want the person on the other end of the phone line to hear you as you talk to someone in the same room as you. You can still hear the person on the other end of the phone line.

Press and hold down **PRIVACY**. This turns off the handset's microphone. Release **PRIVACY** to resume your phone conversation.

## USING FLASH



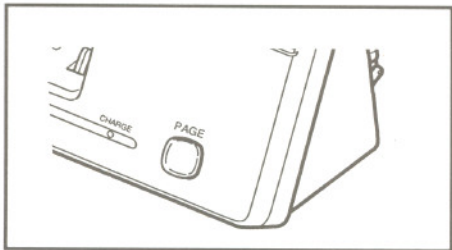
Use **FLASH** to perform the switch-hook operation for special services, such as call waiting.\*

For example, if you have call waiting, press **FLASH** to take an incoming call without disconnecting the current call. Press **FLASH** again to return to the first call.\*

### Notes:

- The redial memory does not store the **FLASH** entry or the digits you press after the **FLASH** entry.
- If you do not have any special phone services, pressing **FLASH** might disconnect the current call.
- \* • If this does not work and you have telecom's easycall service connected, then follow your telecom instructions to operate "call waiting".

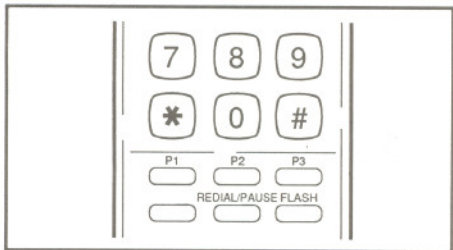
## PAGING



When you press **PAGE** on the base, the handset sounds a tone. You can use this feature to page someone who is in the same room as the handset, or to help you locate the handset when it is away from the base.

**Note:** If the handset's **POWER ON/OFF** switch is **OFF** or the **TALK** indicator is on, the page tone does not sound.

## USING REDIAL



Follow these steps to redial the last number you dialed.

1. Press **TALK/ HANGUP** and listen for a dial tone.
2. Press **PAUSE/REDIAL**. The phone automatically dials the last number you dialed.

The redial memory holds up to 32 digits, so you can redial long-distance numbers or local numbers.

## USING TONE SERVICES ON A PULSE LINE

Some special services, such as bank-by-phone, require tone signals. If you have pulse service, you can still use these special tone services. Follow these steps.

1. Be sure **TONE/PULSE** is set to **PULSE**.
2. Dial the service's main number.
3. When the service answers, press the key under **P1**. Then, dial the additional numbers. The phone uses touch-tone dialing to dial these numbers.
4. After you complete the call, return the handset to the cradle or press **TALK/HANGUP**. The phone automatically resets to the pulse mode.

**Note:** We recommend you not use the redial feature for numbers that include the key under **P1** entry, because the 2-second pause following the mode change might not be long enough to allow the special service to answer.



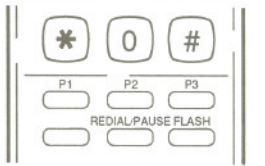
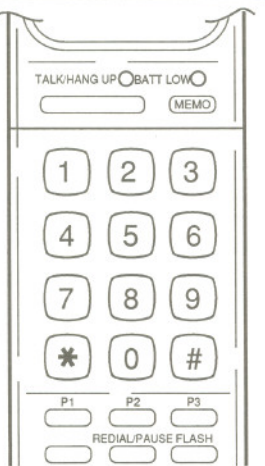


## MEMORY DIALING

You can store up to 30 telephone numbers in memory. You can then dial a stored number by pressing one of the one-touch dial keys or entering a two-digit, memory-location code. Each number you store can be up to 16 digits long.

### Storing a Number in Memory

To store a number in memory, do the following.

<p>1. Be sure <b>TONE/PULSE</b> is set for the type of service you have and the <b>TALK/HANGUP</b> indicator is off.</p>	
<p>2. Press <b>MEMO</b>. A short beep sounds and the <b>TALK/HANGUP</b> indicator flashes.</p>	
<p>3. Enter the phone number entries.</p>	
<p>4. To store the number into a one-touch memory location, press <b>MEMO</b> then press <b>P1</b>, <b>P2</b>, or <b>P3</b>.</p> <p>To store the number into a regular memory location, press <b>MEMO</b> and the two-digit memory-location number (01-27).</p> <p>A long beep sounds and the <b>TALK/HANGUP</b> indicator turns off.</p>	

To store more numbers, repeat Steps 2 through 4.

## Notes:

- If you receive a call while you store a number in memory, press **TALK/HANGUP** to answer the call. After the call, begin again at Step 2 to store the number.
- For each number you store, write the person's or company's name next to the appropriate location number on the memory index card. Use a pencil in case you later store a different number.
- To delete a number from memory, repeat all steps except Step 3 in "Storing a Number in Memory."

## Dialing a Memory Number

Follow these steps to dial a number stored in memory.

1. Lift the handset from the cradle, or press **TALK/HANGUP**.
2. When you hear a dial tone, press **P1**, **P2**, or **P3** for one-touch dialing, or press **MEMO** and then enter the memory-location code.

## CHAIN-DIALING MEMORY NUMBERS

When you use special services, such as alternate long-distance or bank-by-phone, you can store the service's phone number in one memory location, your security code (if you have one) in another location, and any other numbers, such as the long-distance number, in a third location. This lets you easily dial a long sequence of numbers.

**Note:** To prevent unauthorized access to your account, we recommend that do not write down the memory location code for your security code on the memory index card.

To chain-dial memory numbers, follow these steps.

1. Press **MEMO** and the memory-location code (or press **P1**, **P2**, or **P3**) for the service's main number.
2. Wait for the computer tone after the service answers.
3. Press **MEMO** and the memory-location code (or press **P1**, **P2**, or **P3**) for your security code (if necessary).
4. Press **MEMO** and the memory-location code (or press **P1**, **P2**, or **P3**) for the remaining numbers.

**Note:** If you use pulse dialing, remember that you need to set **TONE/PULSE** to **TONE** or press the key under **P1** before you store numbers you want to memory-dial after you reach the special service.

## TROUBLESHOOTING CHART

We do not expect you to have any problems with your phone, but if you do, the following guidelines might help. If you still have problems, take the phone to your local Uniden store where their personnel will assist you and arrange for service if needed.

PROBLEM	CAUSE	SOLUTION
The volume suddenly drops and unusual sounds occur.	Someone picked up a phone on the same line.	Have the other person hang up the phone
The call is too noisy.	<p>Interference occurred on the line.</p> <p>The phone's connection is not secure.</p> <p>A device such as a computer, remote control device, fluorescent light, or appliance is too close to the handset.</p> <p>The channel frequency for your phone is the same as another cordless phone in your area.</p> <p>The battery needs recharging.</p> <p>The antennas are touching a metal surface.</p>	<p>Hang up the phone. Then, pick up the phone and redial the number.</p> <p>Check the phone's connection.</p> <p>Move the handset away from the device. If the noise continues, turn off the problem device.</p> <p>This phone comes in five different channel frequencies. If none of the above solutions corrects the phone's noise problem, exchange the phone for one with a different channel frequency, within thirty days of the purchase date.</p>
The range decreases.	The base's antenna is not positioned properly	Fully extend the base's antenna and position it vertically.

PROBLEM	CAUSE	SOLUTION
<p>The phone does not work or works poorly.</p>	<p>The handset is too far away from the base.</p> <p>The phone line cord and the AC adapter are not correctly connected.</p> <p>The handset's battery needs charging. (If the battery is too low, the <b>TALK/BATT LOW</b> indicator will not light.)</p> <p>The base's antenna is retracted or positioned incorrectly.</p>	<p>Move the handset nearer the base.</p> <p>Properly connect the phone line cord and the AC adapter.</p> <p>Place the handset in its cradle to recharge the handset's battery.</p> <p>Fully extend the base's antenna and position it vertically.</p>

# MAINTENANCE

## CARE

Your Uniden XC-360AUS Cordless Telephone is an example of superior design and craftsmanship. The following suggestions will help you care for your phone so that you can enjoy it for years.

Keep the phone dry. If it does get wet, wipe it dry immediately. Liquids might contain minerals that can corrode the electronic circuits.

Use and store the phone only in normal temperature environments. Temperature extremes can shorten the life of electronic devices and distort or melt plastic parts.

Handle the phone gently and carefully. Dropping it can damage circuit boards and cases and can cause the phone to work improperly.

Keep the phone away from dust and dirt, which can cause premature wear of parts.

Wipe the phone with a dampened cloth occasionally to keep it looking new. Do not use harsh chemicals, cleaning solvents, or strong detergents to clean your phone.

Modifying or tampering with the telephone's internal components can cause a malfunction and will invalidate its warranty and void your DOC authorization to operate it. If your phone is not performing as it should, take it to your local Uniden dealer. Their personnel can assist you and arrange for service if needed.

## PLEASE NOTE:

Your phone might cause TV or radio interference even when it is operating properly. In the unlikely event that this happens try to determine whether your phone is causing the interference by turning off your phone. If the interference goes away, your phone is causing the interference. Try to eliminate interference by:

- Moving your phone away from the receiving equipment (TV, radio etc.)
- Connecting your phone to an outlet that is on a different electrical circuit from the receiver
- If there is still interference then contact your local Uniden store for help

## LIGHTNING

Your phone has built-in protection circuits to reduce the risk of damage from surges in telephone and power line current. However, lightning striking the telephone or power lines can damage your phone.

Lightning damage is not common. Nevertheless, if you live in an area that has severe electrical storms, we strongly suggest that you unplug your phone during storms to reduce the possibility of damage.

# SPECIFICATIONS FOR AUSTRALIA

## Australian OPERATING FREQUENCIES

Channel	Base TX (Handset RX)	Handset TX (Base RX)
1	30.175 MHz	39.875 MHz
2	30.200 MHz	39.900 MHz
3	30.225 MHz	39.925 MHz
4	30.250 MHz	39.950 MHz
5	30.275 MHz	39.975 MHz

## GENERAL

### Sensitivity

Base .....	0.6 $\mu$ V
Handset .....	0.6 $\mu$ V

### S/N Ratio

Base .....	70 dB
Handset .....	60 dB

Pulse Mode Dialing Rate ..... 10 pps

Redial Memory Capacity ..... 32 Digits

Memory Position Capacity ..... 16 Digits

Total Memory Positions ..... 30 Memories

### Power Requirements

Base .....	240 V AC to 9V 200mA adapter
Handset .....	Rechargeable Nickel-Cadmium Battery 3N-270AA

### Weight

Base .....	15.2 oz (430g)
Handset .....	9.9 oz (285g)

### Measurements:

Base .....	4 $\frac{1}{2}$ " x 6 $\frac{7}{8}$ " x 4 $\frac{3}{8}$ " (114 x 175 x 109) HWD
Handset .....	13" x 2 $\frac{1}{4}$ " x 2" (330 x 57 x 51) HWD

Specifications are subject to change without notice.

# WARRANTY

## Uniden XC-360AUS Australian 1 Year Warranty.

(Batteries and Accessories are covered for 90 Days only).

**Note:** Please keep your sales docket as it provides evidence of warranty.

**WARRANTOR:** Uniden Australia Pty. Ltd.

**ELEMENTS OF WARRANTY:** Uniden warrants to the original retail owner for the duration of this warranty, its XC-360AUS Cordless Telephone (hereinafter referred to as the Product), to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

**WARRANTY DURATION:** This warranty to the original user only shall terminate and be of no further effect One (1) Year after the date of original retail sale. This warranty will be deemed invalid if the product is (A) Damaged or not maintained as reasonable and necessary, (B) Modified, altered, or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) Improperly installed, (D) Repaired by someone other than an authorised Uniden Repair Agent for a defect or malfunction covered by this Warranty, (E) Used in conjunction with any equipment or parts or as part of a system not manufactured by Uniden, (H) Installed, programmed or serviced by anyone other than an authorised Uniden Repair Agent, (G) Where the Serial Number label of the product has been removed or damaged beyond recognition.

**PARTS COVERED:** This warranty covers for 1 year; the Base/Charging unit and Handset only. All accessories, (Antenna, Battery, Adaptor etc), are covered for 90 days only.

**STATEMENT OF REMEDY:** In the event that the product does not conform to this warranty at any time while this warranty is in effect, the warrantor will at its discretion, repair the defect or replace the product and return it to you without charge for parts or service. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES.

**WARRANTY CARD:** If a warranty card had been included with this product then please fill it in and return it to us within 14 days of purchase. Your name and the serial number of the product will then be registered in our database and this will help us to process your claim with greater speed and efficiency should you require warranty service.

**PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY:** In the event that the Product does not conform to this warranty, the Product should be shipped or delivered, freight pre-paid, with evidence of original purchase, (eg/ a copy of the sales docket), to the warrantor at:

### UNIDEN AUSTRALIA PTY LTD - SERVICE DIVISION

345 Princes Highway, Rockdale, Sydney. NSW 2216

Ph (02) 599 3100 Fx (02) 599 3278

Customers in other States should ship or deliver the Product freight pre-paid to their nearest Uniden Authorised Repair Centre.

(Contact Uniden for the nearest Warranty Agent to you).

Adelaide (08) 365 2588 Brisbane (07) 290 1188

Melbourne (03) 335 4322 Perth (09) 362 9306



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