

**Uniden®**

neo



**POCKET SIZE**

**HANDS-FREE**

**CONVENIENT**

**HEADSET  
INCLUDED**

**TRU c56**



**[www.uniden.com](http://www.uniden.com)**

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# Welcome

Congratulations on your purchase of the Uniden cordless telephone. This phone is designed and engineered to exacting standards for reliability, long life and outstanding performance. To enjoy the best performance from this phone's features, please read this manual carefully and save it for future reference.

**Note:** Some illustrations in this manual may differ from the actual unit for explanation purposes.



As an Energy Star® Partner, Uniden has determined that this product or product models meets the Energy Star® guidelines for energy efficiency. Energy Star® is a U.S. registered mark.

# Features

- 2.4 GHz Spread Spectrum Technology
- Two Handset Expandability (when model TXC400 is added)
- Caller ID and Call Waiting Caller ID
- Dynamic Memory Location for Caller ID Messages and Phonebook Locations (up to 100 numbers in total)
- Trilingual Language Option
- Up to 5 Hour Talk Time
- Up to 8 Day Standby Battery Life
- 3-Line, 16 Character Backlit Handset Display
- One Touch Dialing
- Call Transfer (when model TXC400 is added)
- 32 Digit Redial / 3 Last Number Redial Locations
- 10 Distinctive Ring Options (6 ringers and 4 melodies)
- Mute Feature
- Flash and Pause
- Find Handset
- Tone/Pulse Dialing
- Handset Earpiece and Ringer Volume Control
- Call Timer
- Vibrator Mode
- One headset included

The TRUC56 series features include **AutoTalk™** and **AutoStandby™**. AutoTalk allows you to answer a call by just removing the handset from the base so you don't have to waste time pushing buttons. AutoStandby allows you to hang up by simply returning the handset to the base.

To protect you against mis-billed calls, which might result from your phone being activated by other equipment, the TRUC56 series has **Random Code™** digital security, which automatically selects one of over 65,000 digital security codes for the handset and base.

**RocketDial™** is a one touch speed dial key that automatically dials your most important or frequently called number. The number dialed, is a preset number stored by the user.

Digital Spread Spectrum Technology utilizes a “wider frequency band” vs. a “single narrow band” used in standard digital transmissions. The result is a more secure conversation with the clarity of digital sound, extended range, and minimal interference from other cordless phones.

**Be sure to visit our web site: [www.uniden.com](http://www.uniden.com)**

Uniden® is a registered trademark of Uniden America Corporation.

AutoTalk, AutoStandby, Random Code, and RocketDial are trademarks of Uniden America Corporation.

**Step 1 Charging the Battery**

**INSTALL THE HANDSET BATTERY**

- 1 Remove the cover.
- 2 Connect the battery pack connector with the correct polarity.
- 3 Insert the battery pack into the battery compartment.
- 4 Replace the cover.

**PLUG INTO AC POWER**

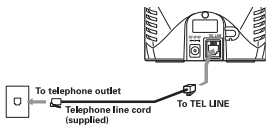
- 1 Plug the AC adapter cord into the base unit and then to a 120V AC outlet.
- 2 Place the handset in the base.

You must charge the battery pack continuously for 3-5 hours before using the phone.

**Step 2 Connecting**

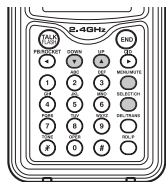
**CONNECT TO A PHONE LINE**

When the handset battery pack is fully charged, plug the telephone cord into the base unit and then into a telephone wall jack.



Your phone is set for tone dialing. If your local network requires pulse dialing, please see "Setting up the phone, Choose the dialing mode" in your owner's manual.

**Step 3 Setting up the Caller ID Options/Language**



**Note:** Three Caller ID options are available: Auto Talk, Caller ID on Call Waiting (CIDCW) and Area Code.

**Step 4 Installing the Headset**

To make or receive a call, you must install the headset.

- 1 Wear the headset.



- 2 Plug the headset cord into the jack on the top of the handset.

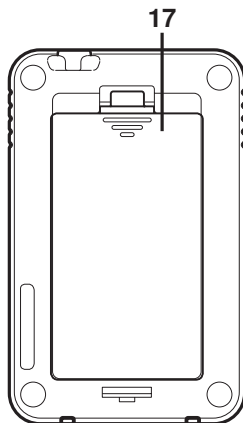
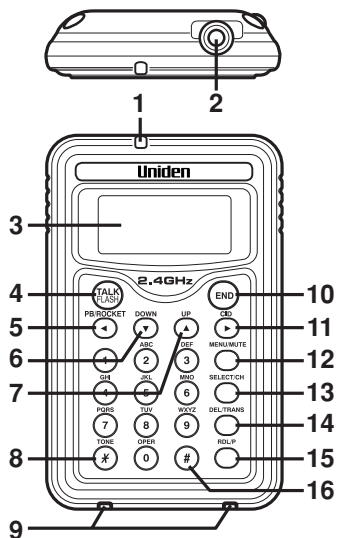
**TO SELECT CALLER ID OPTIONS**

- 1 Press **MENU/MUTE**.
- 2 Press **UP** or **DOWN** to move the pointer to "Caller ID Setup", then press **SELECT/CH**.
- 3 Press **UP** or **DOWN** to move the pointer to an option, then press **SELECT/CH**.
- 4 Press **UP** or **DOWN** to change the option setting.
- 5 Press **SELECT/CH** and return the handset to the base.

**TO CHOOSE THE LANGUAGE**

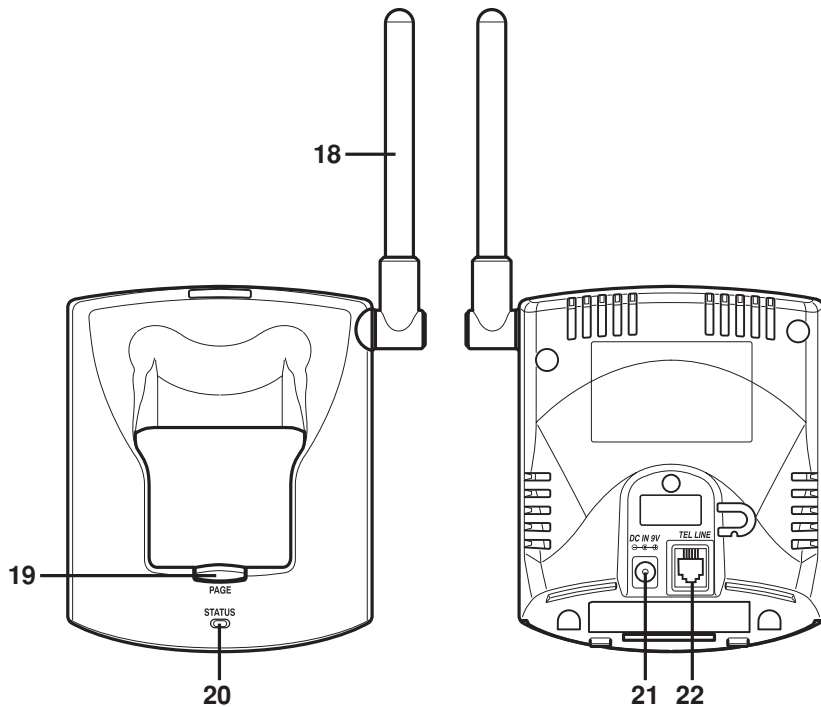
- 1 Press **MENU/MUTE**.
- 2 Press **UP** or **DOWN** to move the pointer to "Language", then press **SELECT/CH**.
- 3 Press **UP** or **DOWN** to change the option setting.
- 4 Press **SELECT/CH** and return the handset to the base.

# Controls and Functions



1. Voice Mail LED
2. Headset Jack
3. LCD Display
4. TALK/FLASH Key
5. PB (Phonebook)/ROCKET (RocketDial)/◀ (left cursor) Key
6. ▼ DOWN Key
7. ▲ UP Key
8. \* /TONE Key
9. Handset Charging Contacts
10. END Key
11. CID (Caller ID)/▶ (right cursor) Key
12. MENU/MUTE Key
13. SELECT/CH (channel) Key
14. DEL (delete)/TRANS (transfer) Key
15. RDL (redial)/P (pause) Key
16. # Key
17. Handset Battery Compartment





- 18. Base Antenna
- 19. PAGE Key
- 20. STATUS LED
- 21. DC Power Input
- 22. Telephone Line Jack

# Read this First

This cordless telephone must be set up before use. Follow these steps:

## **Step 1** (page 9)

Unpack the telephone and accessories.

## **Step 2** (page 10)

Secondly, choose the best location to set up the base unit.

## **Step 3** (page 11 to 14)

Thirdly, insert the battery pack into the handset. Connect the base unit. **You must charge the battery pack for 3-5 hours before plugging into the phone line and using the phone.**

## **Step 4** (page 15 to 17)

Fourthly, set the Caller ID options, and store your area code in the memory to use the Caller ID service. Choose the language of your display.

**Note:** Skip the area code setting if your calling area requires 10-digit dialing.

## **Step 5** (page 18)

Finally, install one of the headsets supplied with your phone.

### **About the digital security code**

This cordless telephone uses a digital security code to prevent unauthorized access to your base unit. This security code prevents other cordless handsets from making calls through your base unit. If you want to reset the security code, see page 44.

# Checking the Package Contents

Make sure you have received the following items in the package. If any of these items are missing or damaged, contact the Uniden Parts Department.

- Base unit (1)
- Handset (1)
- AC adapter (1)
- Rechargeable battery (1)
- Telephone cord (1)
- Headset (1)
- Holster (1)

**Also included:**

- This Owner's Manual
- Other Printed Material

Uniden Parts Department

(800) 554-3988

Hours: M-F 7:00 a.m. to 5:00 p.m. CST.

We can also be reached on the web at [www.uniden.com](http://www.uniden.com).



If your home has specially wired alarm equipment connected to the telephone line, be sure that installing the system does not disable your alarm equipment. If you have questions about what will disable alarm equipment, contact your telephone company or a qualified installer.

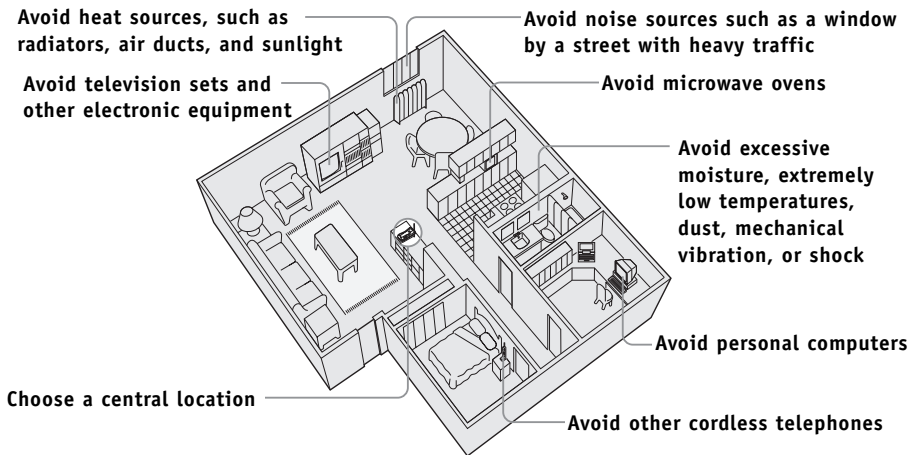
## Setting up the Phone

### Do the following steps:

- A. Choose the best location
- C. Connect the base unit
- B. Install the battery pack
- D. Choose the dialing mode

### A. Choose the best location

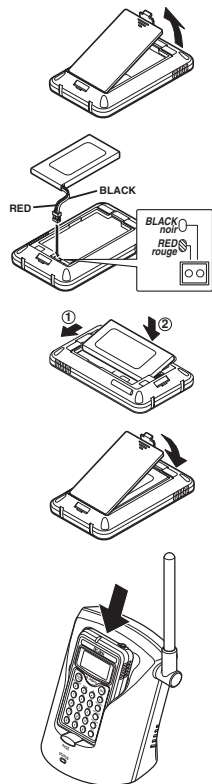
Before choosing a location for your new phone, read "Installation Considerations" on page 51. Here are some important guidelines you should consider:



## B. Install the battery pack

Charge the battery pack for at least 3-5 hours before plugging the phone line into your base unit.

- 1) Press down on the latch and lift the battery cover.
- 2) Connect the battery pack connector observing the correct polarity (black and red wires) to the jack inside the battery compartment.  
Do not exert any force on this connection. It could cause damage to the battery or to the handset. The plastic connectors will fit together in only one way. Make sure that you have made a good connection.
- 3) Align the left side of the battery and insert the battery as shown.
- 4) Insert the tabs of the cover into the slots of the battery compartment and securely close the cover by pressing down.
- 5) Place the handset in the base with the keypad facing forward.
- 6) Slide the handset down until it clicks.



- Use only the Uniden battery (BT-925) supplied with your phone. Replacement batteries are also available through the Uniden Parts Department. (See page 9.)
- Recharge your phone on a regular basis by returning the handset to the base after each phone call.

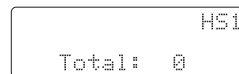
## Battery use time (per charge)

Fully charged (3-5 hours charge time)

- Up to 5 hours continuous use
- Up to 8 days when the handset is in the standby mode

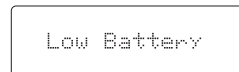


When you charge the handset, Caller ID summary screen and the name of the handset, H51 appears.



## Low battery alert

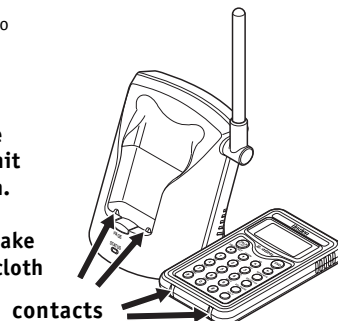
When the battery pack is very low and needs to be charged, the phone is programmed to eliminate functions in order to save power. If the phone is in the standby mode, "Low Battery" appears on the LCD and none of the keys will operate. If the phone is in use, "Low Battery" appears and the handset beeps. Complete your conversation as quickly as possible and return the handset to the base unit for charging.



The last number dialed in the redial memory is retained for up to 2 minutes while you replace the battery pack.

## Cleaning the battery charging contacts

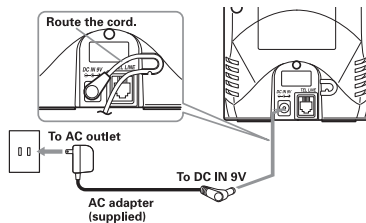
To maintain a good charge, it is important to clean the charging contacts on both the handset and the base unit once a month. Use a dry cloth or pencil eraser to clean. If the contacts become very dirty, using water only, dampen a cloth to clean the charging contacts. Then make sure to go back over the charging contacts with a dry cloth before returning the handset to the base to charge.



## C. Connect the base unit

1) Connect the AC adapter to the **DC IN 9V** jack and to a standard 120V AC wall outlet.

2) Set the base on a desk or tabletop, and place the handset in the base unit as shown.



3) Raise the antenna to a vertical position.

4) Make sure the **status** LED illuminates. If the LED does not illuminate, check to see that the AC adapter is plugged in and that the handset makes good contact with the base charging contacts.

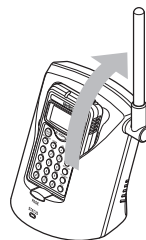
- Use only the supplied AD-430 AC adapter.

Do not use any other AC adapter.

- To charge the handset, slide the handset down until it clicks.
- Connect the AC adapter to a continuous power supply.
- Place the base unit close to the AC outlet so that you can unplug the AC adapter easily.

• After installing the battery pack in the handset, charge your handset at least **3-5 hours before plugging into the phone line**. Once the handset battery pack is fully charged, connect the telephone line cord to the base and telephone wall outlet.

5) Connect the telephone line cord to the **TEL LINE** jack and to a telephone outlet once the handset is fully charged.

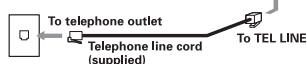


Place the power cord so that it does not create a trip hazard or where it could become chafed and create a fire or electrical hazard.

**tip** If your telephone outlet isn't modular type, contact your telephone company for assistance.



**Modular**





- If you are not sure of your dialing system, set the unit to tone dialing. Make a trial call. If the call connects, leave the setting as is, otherwise set the unit to pulse dialing.
- If your phone system requires pulse dialing and you need to send DTMF tones in certain situations during a call, you may “switch-over” to tone dialing. (Refer to “Tone Dialing Switch-over” on page 24.)

## D. Choose the dialing mode

Most phone systems use tone dialing, which sends DTMF tones through the phone lines. However some phone systems still use pulse dialing such as in rural areas. The default setting is tone dialing. Depending on your dialing system, set the mode as follows:

- 1) When the phone is in the standby mode, press **MENU/MUTE**.
- 2) Press **UP** or **DOWN** to move the pointer to “Dial Mode”.
- 3) Press **SELECT/CH** and the display will show the current setting. (The initial setting is Tone.)
- 4) Press **UP** or **DOWN** to change the selection.
- 5) Press **SELECT/CH**, and you will hear a confirmation tone.
- 6) Press **END** to exit.

```
▶ Ringer Volume
  Ringer Tones
  Distinct. Ring
```

```
  Distinct. Ring
  Caller ID Setup
▶ Dial Mode
```

```
▶ Tone Dialing
  Pulse Dialing
```

## Terminology

Throughout this manual, terms such as Standby and Talk Mode are used. Below is the terminology explanation.

**Standby Mode** - The handset is not in use, is off the base, and **TALK/FLASH** has not been pressed. A dial tone is not present.

**Talk Mode** - The handset is not in the base and **TALK/FLASH** has been pressed enabling a dial tone. “Talk” appears on the display.



## Setting Caller ID Options

There are three Caller ID setup options available: AutoTalk, CIDCW (Caller ID on Call Waiting), and Area Code. See page 16 for Area Code setup instructions.

AutoTalk allows you to answer the phone without pressing **TALK/FLASH**. If the phone rings when AutoTalk is On, simply remove the handset from the base and the phone automatically answers the call. Or if the handset is not in the base, press any number key, **\*/TONE**, or **#** to answer the call. If you set AutoTalk to Off, you must press **TALK/FLASH** to answer the call.

**Caller ID on Call Waiting (CIDCW)** performs the same as regular Caller ID on a call waiting number. CW Deluxe allows you to handle call waiting calls in seven different ways. (See page 40)

**You must subscribe to CIDCW from your phone company in order to use this feature.**

The CW Deluxe is a separate service available through your phone company.

To change your Caller ID options:

1) When the phone is in the standby mode, press **MENU/MUTE**.

```

▶ Ringer Volume
  Ringer Tones
  Distinct. Ring
  
```

2) Press **UP** or **DOWN** to move the pointer to "Caller ID Setup", then press **SELECT/CH**.

```

  Ringer Tones
  Distinct. Ring
  ▶ Caller ID Setup
  
```

3) Press **UP** or **DOWN** to choose "Auto Talk" or "CIDCW", then press **SELECT/CH**.

```

▶ Auto Talk
  CIDCW
  Area Code
  
```

4) Press **UP** or **DOWN** to change the selection.  
AutoTalk: "Auto Talk On" or "Auto Talk Off"

```

  Auto Talk On
  ▶ Auto Talk Off
  
```

CIDCW: "CIDCW On", "CW Deluxe On" or "CIDCW Off"

```

▶ CIDCW On
  CW Deluxe On
  CIDCW Off
  
```

5) Press **SELECT/CH**, and you will hear a confirmation tone.

6) Press **END** to exit.



- If your calling area requires 10-digit dialing, do not program this option.
- When the area code has already been stored in memory, the stored area code will be displayed. To change it, press **DEL/TRANS** and the number keypad to enter the new area code.

## Entering Your Area Code

If you enter a 3-digit area code number in the “Area Code” option, your local area code does not appear in Caller ID messages. For calls received from outside your local area code, you will see a full 10-digit number.

- 1) When the phone is in the standby mode, press **MENU/MUTE**.

```
▶ Ringer Volume
  Ringer Tones
  Distinct. Ring
```

- 2) Press **UP** or **DOWN** to move the pointer to “Caller ID Setup”, then press **SELECT/CH**.

```
Ringer Tones
Distinct. Ring
▶ Caller ID Setup
```

- 3) Press **UP** or **DOWN** to move the pointer to “Area Code”, then press **SELECT/CH**.

```
Auto Talk
CIDCW
▶ Area Code
```

- 4) Use the number keypad (**0** to **9**) to enter a 3-digit area code.

```
Area Code
```

- 5) Press **SELECT/CH**, and you will hear a confirmation tone.

- 6) Press **END** to exit.

## Selecting a Language

Language option can be used to choose the language of your display. You can select English, French, or Spanish.

- 1) When the phone is in the standby mode, press **MENU/MUTE**.

```
▶ Ringer Volume
  Ringer Tones
  Distinct. Ring
```

- 2) Press **UP** or **DOWN** to move the pointer to “Language”, then press **SELECT/CH**.

```
  Caller ID Setup
  Dial Mode
  ▶ Language
```

- 3) Press **UP** or **DOWN** to choose English, French (Français), or Spanish (Español).

```
▶ English
  Français
  Español
```

- 4) Press **SELECT/CH**, and you will hear a confirmation tone.
- 5) Press **END** to exit.

# Headset Installation

The headset will be used to make or receive a call. With the back neck type headset (HS915), you can have the convenience of hands free communication while using your cordless phone.



Make sure you have plugged the headset in before making or receiving a call.

- 1) Place the headset so the microphone is on the left side.  
Make sure that the speakers cover both ears, and the headband is behind your neck.
- 2) Position the flexible arm so the microphone is about 2 inches away from your mouth.
- 3) To use the headset, plug the headset cord into the **2.5mm** jack on the top of the handset.



# Making and Receiving Calls

To make or receive a call, you need to plug in the supplied headset. (See page 18.)

<b>At the start, wear the headset.</b>		
	<b>Handset On Base</b>	<b>Handset Off Base</b>
To answer a call	Pick up the handset (AutoTalk) or pick up the handset and press <b>TALK/FLASH</b> .	Press any number key, <b>*/TONE</b> , or <b>#</b> (Any Key Answer), or press <b>TALK/FLASH</b> .
To make a call	<ol style="list-style-type: none"><li>1) Pick up the handset.</li><li>2) Press <b>TALK/FLASH</b>.</li><li>3) Listen for the dial tone.</li><li>4) Dial the number.</li></ol> <p><b>OR</b></p> <ol style="list-style-type: none"><li>1) Pick up the handset.</li><li>2) Dial the number, then press <b>TALK/FLASH</b>.</li></ol>	<ol style="list-style-type: none"><li>1) Press <b>TALK/FLASH</b>.</li><li>2) Listen for the dial tone.</li><li>3) Dial the number.</li></ol> <p><b>OR</b></p> Dial the number, then press <b>TALK/FLASH</b> .
To hang up	Press <b>END</b> , or return the handset to the base (AutoStandby).	
To enter a pause within the dialing sequence	When you dial the number, press <b>RDL/P</b> . “P” appears in the display which represents a pause.	



Refer to page 15 “Setting Caller ID Options” to turn the AutoTalk feature On if desired. Any key answer can be used only when AutoTalk is set to On.



- If the number exceeds 32 digits, only the first 32 digits are retained in redial memory.
- If the redial memory is empty, you will hear a beep.

## Redialing a Call

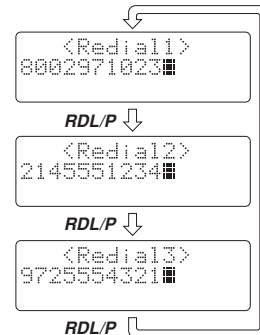
The last three phone numbers dialed can be quickly redialed.

### Redialing from Standby Mode

- 1) Press **RDL/P**. The phone number that was last dialed appears on the display.
- 2) Press **RDL/P** again. Each press of **RDL/P** will display one of the last three numbers dialed.
- 3) Press **TALK/FLASH**. The selected number is dialed. To hang up, press **END**.



- If you have not pressed any key for 30 seconds, the phone returns to standby mode.
- If you press **END**, the operation is canceled and the phone will return to the standby mode.



### Redialing from Talk Mode

- 1) Press **TALK/FLASH**.
- 2) Press **RDL/P**. The last number dialed will be displayed and redialed. To hang up, press **END**.



When using the redial feature in talk mode, only the last number dialed will be displayed.

## Ringer Volume Setup

- 1) When the phone is in the standby mode, press **MENU/MUTE**.
- 2) Press **UP** or **DOWN** to move the pointer to "Ringer Volume", then press **SELECT/CH**.
- 3) Press **UP** or **DOWN** to move the pointer through the ringer settings (Ringer Off, Ringer Low, or Ringer High). You will hear a ringer or melody at the selected volume (or does not ring when you select "Ringer Off").
- 4) Press **SELECT/CH**, and you will hear a confirmation tone.
- 5) Press **END** to exit.

```
▶ Ringer Volume
  Ringer Tones
  Distinct. Ring
```

```
Ringer Off
Ringer Low
▶ Ringer High
```

## Setting up the Vibrator Mode

The vibrator mode allows you to vibrate the phone when you receive a call and the handset is off the base.

- 1) When the phone is in the standby mode, press **MENU/MUTE**.
- 2) Press **UP** or **DOWN** to move the pointer to "Vibrator Mode", then press **SELECT/CH**.
- 3) Press **UP** or **DOWN** to choose "Vibrator On" or "Vibrator Off".
- 4) Press **SELECT/CH**. You will hear a confirmation tone.
- 5) Press **END** to exit.

```
Dial Mode
Language
▶ Vibrator Mode
```

```
Vibrator On
▶ Vibrator Off
```



- If you select "Ringer Off", <Ringer Off> appears on the display when you make or receive calls, or when charging the handset.

- The phone is designed to ring even when the phone is set to vibrator mode. To avoid hearing the ring, turn the ringer off.



- Pressing the **END** key during Vibrate Ring will stop the Vibrate Ring. However, if you turn the ringer off, the Vibrate Ring will not stop.
  
- If you set the ringer to Off, the ringer tone will not sound.

## Ringer Mute (temporarily)

You can temporarily mute the ringer tone. When the handset is off the base and the phone is ringing, press **END**. The ringer tone will return to the previous setting starting with the next incoming call.

## Ringer Tone Setting

- 1) When the phone is in the standby mode, press **MENU/MUTE**.
- 2) Press **UP** or **DOWN** to move the pointer to "Ringer Tones", then press **SELECT/CH**.  
You can choose from 6 ringers or 4 melodies:
  - Ringers [Flicker, Clatter, Leap Frog, Ping Ball, Reminder, Soft Alert]
  - Melodies [Beethoven9, For Elise (Elise), Merry Christmas (Merry-Xmas), Home Sweet Home (Hm Swt Hm)]
- 3) Press **UP** or **DOWN** to move the pointer. You will hear the ringer or the melody as you scroll through the options.
- 4) Press **SELECT/CH** and you will hear a confirmation tone.
- 5) Press **END** to exit.

```
▶ Ringer Volume
  Ringer Tones
  Distinct. Ring
```

```
▶ Ringer Volume
  Ringer Tones
  Distinct. Ring
```

```
▶ Flicker
  Clatter
  Leap Frog
```



## Distinctive Ringer Setup

“Distinctive Ringer” allows you to preset memory locations with a designated ring tone. When an incoming call is received and the Caller ID information matches the information in one of the memory locations, the Distinctive Ring that has been stored for that particular caller will sound.

If you have set multiple memory locations with distinctive rings, switching the setting to “Distinctive Off” will result in no distinctive ringing. All incoming calls will have a normal ring tone. Switching to “Distinctive On” will activate all programmed distinctive ring memory locations.

- 1) When the phone is in the standby mode, press **MENU/MUTE**.
- 2) Press **UP** or **DOWN** to move the pointer to “Distinct. Ring”, then press **SELECT/CH**.
- 3) Press **UP** or **DOWN** to choose “Distinctive On” or “Distinctive Off”.
- 4) Press **SELECT/CH**, and you will hear a confirmation tone.
- 5) Press **END** to exit.

```
Ringer Volume
Ringer Tones
Distinct. Ring
```

```
Ringer Volume
Ringer Tones
Distinct. Ring
```

```
Distinctive On
Distinctive Off
```



See “Storing Phone Numbers, Names, Distinctive Rings, and Speed Dial” on page 27 for storing a Distinctive Ring in the Phonebook.

## Adjusting the Earpiece Volume

The handset earpiece volume settings (Volume Low, Volume Medium, Volume High, and Volume Maximum) can only be adjusted during a call. Press **UP** or **DOWN** to select the volume setting. When you hang up, the phone keeps the last volume setting selected.



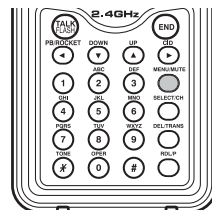
When you press **UP** in maximum volume level or **DOWN** in lowest volume level, an error tone sounds.

## Mute Microphone

You can temporarily turn Off the microphone so that the person you are talking with cannot hear you. During a telephone call press and hold **MENU/MUTE** to turn Off the microphone, and “Mute” appears on the display. Press **MENU/MUTE** again to cancel muting.



If you press **END** to cancel muting, the call is disconnected and the phone will return to standby mode.

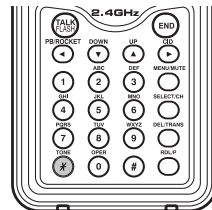


- The tone feature only applies when the dial mode is set to pulse.
- This special number can be stored in a memory location. This is referred to as Chain Dialing. (See page 35.)

## Tone Dialing Switch-over

Some telephone companies use equipment that requires pulse dialing (sometimes referred to as rotary dialing). If you need to enter tone dialing digits, you can switch-over to tone dialing during the call. For example, entering your bank account number after you have called your bank.

Initially make your call with the pulse dialing mode. Once your call connects, press **\*/TONE**. Enter the desired number. These digits will be sent as tone dialing. Once the call ends, the tone mode is canceled and pulse dialing mode resumes.



## Traveling Out-of-Range

During a call, as you begin to move your handset too far from your base unit, noise increases. If you pass the range limits of the base unit, your call will terminate within 30 seconds.

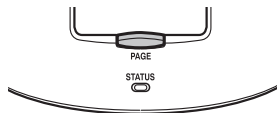
## Selecting a Different Channel

If you encounter interference while using your phone, you can manually change the phone's channel for clear operation. This function works only when the phone is in use.

Press **SELECT/CH**. "Scanning" appears on the display, indicating the phone is changing to another channel. For more information on interference, refer to "Radio Interference" on page 50.

## Find Handset

To locate the handset, press **PAGE** on the base. The handset beeps for 60 seconds, and "Paging" appears on the display. Paging is canceled when pressing any key on the handset or **PAGE** on the base. Additionally, if you receive an incoming call, page is canceled.



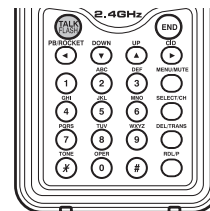
If the handset battery is completely drained, the handset will not beep when paging.



You must subscribe through your local telephone company to receive Call Waiting Service.

## Flash and Call Waiting

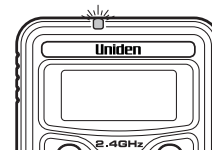
If you have Call Waiting service and a call waiting tone sounds while you are on a call, press **TALK/FLASH** to accept the waiting call. There is a short pause, then you will hear the new caller. To return to the original caller, press **TALK/FLASH** again.



## Voice Mail LED

The **voice mail** LED on the handset is designed to work with your voice mail service provided by your local telephone company. The LED flashes when you have new incoming messages in the voice mail service.

You may need to occasionally reset the indicator if it remains On after you've retrieved your messages. To reset the indicator, when the phone is in the standby mode press and hold **PAGE** on the base until the paging sound stops (about 5 seconds).



# Phonebook

Phonebook allows you to dial a number using just a few key presses. Your phone stores names/numbers in the phonebook memory location, and you can search names in alphabetical order. You have a total of 100 locations that can be used for the phonebook (including the Speed dials) and Caller ID messages.



- If any of the following occurs during a phonebook operation will be canceled.
  - Press **END**. The phone will return to the standby mode (or the call will be disconnected).
  - Press **TALK/FLASH** or **DEL/TRANS**.
  - Charge the handset.
  - Receive an incoming call, page, or transferring call (from the standby mode only).
  - Receive a CIDCW (Caller ID on Call Waiting) (during a call only).
- The idle time is 30 seconds. If the handset remains idle for 30 seconds, the phone will return to the standby mode (or back to the call).

## Storing Phone Numbers, Names, Distinctive Rings, and Speed Dial

- 1) When the phone is in the standby mode, press **PB/ROCKET/◀**. The handset displays the number of the phonebook locations used, and information on searching and storing phonebook locations.

- (1st line) the number of the phonebook locations used
- (2nd line) How to search (press the number keypad, **UP** or **DOWN**)
- (3rd line) How to enter the storing operation (press **SELECT/CH**)

```
Phonebook : 85
Search [A-Z/↑/↓]
Store [select]
```



- When the memory is full, you will hear a beep and "Memory Full" appears. You cannot store names and numbers.
- The pause key counts as one digit. Pressing **RDL/P** more than once increases the length of pause between numbers.



If you select a speed dial location where a number is already stored, the new number will replace the old number, and the old number will be stored as a phonebook location.

- 2) Press **SELECT/CH**, then “Store/Edit Name” appears.

```
Store/Edit Name
█
```

- 3) Store the name (up to 16 characters) by using the number keypad.
- See the “Steps for entering names and special characters” (see page 29).
  - Use **CID/▶** and **PB/ROCKET/◀** to move the cursor to the desired location.
  - Use **DEL/TRANS** to delete characters as needed.
  - Press and hold **DEL/TRANS** to delete all the characters.
- If a name is not required, go to step 4.


- 4) Press **SELECT/CH** to store the name, then “Store/Edit No.” appears.

```
Store/Edit No.
█
```

- 5) Press the number keypad to enter the phone number (up to 20 digits), then press **SELECT/CH** to store the number.


- 6) “Distinctive Ring” appears. Then press **UP** or **DOWN** to move the pointer to one of the Distinctive Ring options, then press **SELECT/CH**.

```
Distinctive Ring
▶No Selectn
Flicker
```

-  If you choose not to store a “Distinctive Ring”, simply select the “No Selectn” option.

- 7) “Speed Dial” appears. Then press **UP** or **DOWN** to move the pointer to select the speed dial location (10 locations: SPD1-SPD0).

```
Speed Dial
▶No Selectn
SPD1:Uniden Cor
```

-  If you choose not to store the name/number as a Speed Dial, simply select the “No Selectn” option.

- 8) Press **SELECT/CH**. You will hear a confirmation tone and “Done!” appears on the display.

```
Uniden Corp
800-297-1023
↓Soft Alert/SPD1
```

# Steps for Entering Names and Special Characters


Refer to the letters on the number keys to select the desired characters. With each press of a number key (0-9), the displayed character appears in the following order: Upper case letters first, lower case letters next and finally the number corresponding to the key.

keys	Number of times key is pressed								
	1	2	3	4	5	6	7	8	9
①	1								
ABC ②	A	B	C	a	b	c	2		
DEF ③	D	E	F	d	e	f	3		
GHI ④	G	H	I	g	h	i	4		
JKL ⑤	J	K	L	j	k	l	5		
MNO ⑥	M	N	O	m	n	o	6		
PNRS ⑦	P	Q	R	S	p	q	r	s	7
TUV ⑧	T	U	V	t	u	v	8		
WXYZ ⑨	W	X	Y	Z	w	x	y	z	9
OPER ⑩	*	#	-	&	(	)	(blank)	0	

## If you make a mistake while entering a name

Use **PB/ROCKET/◀** or **CID/▶** to move the cursor to the incorrect character. Press **DEL/TRANS** to erase the wrong character, then enter the correct character. To delete all characters, press and hold **DEL/TRANS**.

For example, to enter **Uniden**:

- 1) When the phone is in the standby mode, press **PB/ROCKET/◀**. The handset displays the number of phonebook locations you have stored, and how to search and store the phonebook locations.
- 2) Press **SELECT/CH**, then "Store/Edit Name" appears.
- 3) Press **8** twice.
- 4) Press **6** five times.
- 5) Press **4** six times.
- 6) Press **3** four times, then press **CID/▶** to move the cursor to the right.
- 7) Press **3** five times.
-  If the next character uses the same number key, you must press **CID/▶** to move the cursor over. Otherwise the next time you press the number key, it changes the character that was previously set.
- 8) Press **6** five times.
- 9) When finished, press **SELECT/CH**.

To continue to store the telephone number, proceed to step 5 on page 28.



# Viewing the Phonebook

Your phone stores names/numbers in the phonebook memory locations, and you can search names in alphabetical order. You can view the phonebook during a call as well as when the phone is in the standby mode.

- 1) Press **PB/ROCKET/◀**.

If you press **PB/ROCKET/◀** during a call, the following screen appears.

```
Phonebook : 85
Search [A-Z/↑/↓]
Store [select]
```

- 2) Press **UP** or **DOWN**, or the number keypad to view the phonebook locations.

```
Phonebook : 85
Search [A-Z/↑/↓]
```

## a) Alphabetical order

**Ascending order:** Press **DOWN** to view locations. The location in the RocketDial appears first in the display. Each time **DOWN** is pressed, phonebook locations appear in ascending order.

**Descending order:** Press **UP** to view locations. A name starting with a number or a mark, or <No Name> appears first. Each time **UP** is pressed, phonebook locations appear in descending order.

## b) From a number key

Refer to the letters on the number keys to select the first letter of the desired name.

Press a number key until any name with the same initial is displayed (See the table in “Steps for Entering Names and Special Characters” on page 29).

For example, to search for “Uniden”, press 8 two times. Press **DOWN** or **UP** until the name is displayed. If you press **UP** while the first name in “U” is displayed, a name starting with “T” will appear, or if you press **DOWN** while the last name in “U” is displayed, a name starting with “V” will appear.

- 3) Press **PB/ROCKET/◀** (if you view the phonebook during a call) or **END**.



“/SD” appears on the display when you review the RocketDial, and “/SPDn” appears when you review a Speed dial.

# Making Calls Using the Phonebook

## From Standby Mode

- 1) When the phone is in the standby mode, press **PB/ROCKET/◀**.
- 2) Press **UP** or **DOWN** to view the phonebook locations (see “Viewing the Phonebook” on page 31).
- 3) Press **TALK/FLASH**. The displayed number is dialed.
- 4) To hang up, press **END**.

```
Phonebook : 85  
Search [A-Z/↑/↓]  
Store [select]
```

## From Talk Mode

- 1) Press **TALK/FLASH**.
- 2) Press **PB/ROCKET/◀**.
- 3) Press **UP** or **DOWN** to view the phonebook locations (see “Viewing the Phonebook” on page 31).
- 4) Press **SELECT/CH**. The number in the displayed phonebook location is dialed.
- 5) To hang up, press **END**.

```
Phonebook : 85  
Search [A-Z/↑/↓]
```

# Speed Dialing

If you select a speed dial memory location (10 locations: SPD1 - SPD0) when storing a phone number in the phonebook dial location, you can use the speed dialing feature. When the phone is in the standby mode, press and hold a number key (0-9) associated with the speed dial. The number stored in the speed dial appears, then press **TALK/FLASH**. The phone number in the speed dial (SPD1 - SPD0) is dialed.

# Editing or Erasing a Stored Name, Phone Number, Distinctive Ring, and Speed Dial

- 1) When the phone is in the standby mode, press **PB/ROCKET/◀**.

```
Phonebook : 85  
Search [A-Z/↑/↓]  
Store [select]
```

- 2) Press **UP** or **DOWN**, or the number keypad to view the phonebook locations (see “Viewing the Phonebook” on page 31).

## a. Editing the Stored Data

- 1) When the phonebook location to be edited appears, press **SELECT/CH**. “Store/Edit Name” appears.

```
Store/Edit Name  
Uniden Corp
```

- 2) Follow the steps 3 to 7 under “Storing Phone Numbers, Names, Distinctive Rings and Speed Dial” on page 28 to complete the editing operation.
- 3) Press **SELECT/CH**. You will hear a confirmation tone and “Done!” appears on the display.

## b. Deleting the Stored Data

- 1) When the phonebook location to be deleted appears, press **DEL/TRANS**. “Delete Memory?” appears.

```
Delete Memory?  
Yes  
▶ No
```

- 2) Press **UP** to move the pointer to “Yes”.

```
Delete Memory?  
▶ Yes  
No
```

- 3) Press **SELECT/CH** or **DEL/TRANS**. You hear a confirmation tone. “Deleted!” appears in the display.

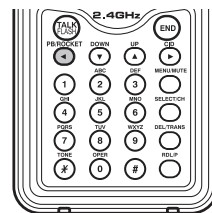
```
Deleted!
```



Memory location for the RocketDial is independent from the memory location for the phonebook.

## RocketDial (One Touch Dialing)

You can store a number you dial often in the RocketDial. The rocket dialing allows you to dial a number with one key press.



### Storing the RocketDial

- 1) When the phone is in the standby mode, press **PB/ROCKET/◀**.
- 2) Press **DOWN** once to display the RocketDial menu, then press **SELECT/CH**. Store the name, phone number, and distinctive ring by following the steps 3 to 6 under “Storing Phone Numbers, Names, Distinctive Rings and Speed Dial” on page 28.
- 3) Press **SELECT/CH**. You will hear a confirmation tone and “Done!” appears on the display.

```
Phonebook : 85  
Search [A-Z/↑/↓]  
Store [select]
```

```
<Empty>  
/SD
```

### Making calls with the RocketDial

When the phone is in the standby mode, press and hold **PB/ROCKET/◀**. The number in the rocket location is dialed.

```
-Talk-  
8175551212
```

### Deleting the RocketDial

- 1) When the phone is in the standby mode, press **PB/ROCKET/◀**.
- 2) Press **DOWN** to display the RocketDial menu.
- 3) Press **DEL/TRANS**.
- 4) Press **UP** to move the pointer to “Yes”.
- 5) Press **SELECT/CH** or **DEL/TRANS**. You hear a confirmation tone. “Deleted!” appears in the display.

```
MOM AND DAD  
817-555-1212  
↓Flicker /SD
```

```
Delete Memory?  
Yes  
▶No
```

```
Delete Memory?  
▶Yes  
No
```

## Chain Dialing

The memory locations in the handset are not limited to phone numbers. You can also store a group of numbers (up to 20 digits), that you need to enter once your call connects. This is referred to as Chain Dialing.

An example of this is a bank account number. Store the special number in the Phonebook location (refer to “Storing Phone Numbers, Names, Distinctive Rings and Speed Dial” on page 27). Once you have called your bank, and when you are prompted to enter the account number, press **PB/ROCKET/◀** and use **UP** or **DOWN** to select the number in the Phonebook location, then press **SELECT/CH**.



- If you answer a call before the Caller ID message is received (Example: before the second ring), the Caller ID message will not appear.
- When the call is received via a telephone company that does not offer Caller ID service, the caller's phone number and name do not appear. (This includes some international calls.)
- When the call is via a private branch exchange (PBX), the caller's phone number and name may not appear.

## Caller ID

### You must subscribe to Caller ID service to use this feature.

When the telephone rings, the Caller ID feature allows you to view the caller's name and phone number on the display before you answer the phone. Additionally, you can dial the displayed number and store the information for memory dialing.

Make sure you have turned on the Caller ID/Call Waiting feature. (See page 15.)

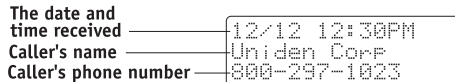
### Important:

Memory locations for Caller ID messages and Phonebook locations (including Speed Dials) are common, you can store up to 100 in total. A Caller ID message is not stored when you have stored 100 of the phonebook locations. The earliest Caller ID message is overwritten when you have stored 100 of the phonebook locations and Caller ID messages in total.



- If any of the following occurs during Caller ID operation will be canceled.
  - Press **END**. The phone will return to the standby mode (or the call will be disconnected).
  - Press **TALK/FLASH** or **DEL/TRANS**.
  - Charge the handset.
  - Receive an incoming call, page, or transferring call (from the standby mode only).
  - Receive a CIDCW (Caller ID on Call Waiting) (during a call only).
- The idle time is 30 seconds. If the handset remains idle for 30 seconds, the phone will return to the standby mode (or back to the call).

- 1) When the Caller ID message is received, the display shows the caller's phone number along with the date and time. The incoming call information is stored in the Caller ID record. If the Caller ID service includes the caller's name, the name will appear on the display. (up to 15 characters.)



You may receive any one of the following messages:

- When invalid data is received "Incomplete Data"
- When a private name is received "Private Name"
- When a private number is received "Private Number"
- When a unknown name is received "Unknown Name"
- When a unknown number is received "Unknown Number"

- 2) When you pick up the phone, the display changes to "Talk". (AutoTalk feature is set to On.)

## Viewing the Caller ID List

The Caller ID list stores information for incoming calls – even unanswered calls. You can store 100 of the Caller ID messages and Phonebook locations (including Speed Dials) in total. You can view the Caller ID list during a call or when the phone is in the standby mode.

- 1) Press **CID/▶**.

The summary screen appears. The screen shows the number of new messages and the total number of messages.

```

Caller ID
New : 1
Total: 2
  
```

- 2) View Caller ID messages by following the procedure.

### From new to old:

- a. Press **DOWN** to display the latest Caller ID message.
- b. Press **DOWN** to see the previous message.

### From old to new:

- a. Press **UP** to display the earliest Caller ID message.
- b. Press **UP** to see the next message.

### In alphabetic order:

Press the number keypad (**2-9** and **0**) to display the Caller ID messages in alphabetical order. Refer to the letters on the number keys to select the desired letter.



Once you view the Caller ID list in alphabetical order, you cannot switch to the Caller ID display in historical order (from new to old or from old to new) unless you exit the operation.

- 3) Press **CID/▶** (if you view the Caller ID list during a call) or **END**.



The number of calls from the same Caller ID appears next to the received time. Once you have reviewed the new message, the number will be cleared and disappears.



Once the Caller ID data has been deleted, the information cannot be retrieved.

## Deleting Information from the Caller ID List

### Deleting a Caller ID message

- 1) While the incoming Caller ID information is displayed, press **DEL/TRANS**. "Delete Message?" appears.
- 2) Press **UP** or **DOWN** to choose "Yes" or "No".
- 3) Press **SELECT/CH** or **DEL/TRANS**.

```
Delete Message?  
▶Yes  
No
```

**When the pointer is at "Yes":** A tone sounds and the Caller ID message is deleted. The next or previous Caller ID message is then displayed.

**When the pointer is at "No":** The display returns to the Caller ID message.

### Deleting all Caller ID names/numbers

- 1) Press **CID/▶**.
- 2) Press **DEL/TRANS**.
- 3) Press **UP** or **DOWN** to choose "Yes" or "No".
- 4) Press **SELECT/CH** or **DEL/TRANS**.

```
Caller ID  
New : 1  
Total: 2
```

```
Delete All?  
Yes  
▶No
```

**When the pointer is at "Yes":** A tone sounds and all stored Caller ID messages are deleted.

**When the pointer is at "No":** The display returns to the summary screen.



# Using the Caller ID Message List

## Calling a party from the Caller ID list

### From Standby mode

- 1) Press **CID/▶**. The summary screen appears. The screen shows the number of new messages and the total number of messages.
- 2) Use the number keypad (**2-9** and **0**), **UP**, or **DOWN** to view the Caller ID message list.
- 3) Press **TALK/FLASH**. The displayed phone number dials automatically.

```
Caller ID
New : 1
Total: 2
```

```
-Talk-
8002971023
```

### From Talk mode

- 1) Press **TALK/FLASH**.
- 2) Press **CID/▶**. The summary screen appears.
- 3) View the Caller ID message you want to dial.
- 4) Press **SELECT/CH**. The displayed phone number will be dialed.

## Long Distance calls and Area Code Setting/Cancellation

While the incoming Caller ID information is displayed, pressing **\*/TONE** will place or remove the prefix "1" in the display to set the call for a long distance call, or pressing **#** will set or cancel an area code. (See page 16.)

## Storing Caller ID messages in the Phonebook/RocketDial

Messages shown in the Caller ID list can be stored in the phonebook. Using the incoming call information (i.e., Caller ID list), the phone number of the party on the Caller ID list can be stored in memory.

- 1) When the phone is in the standby mode, while the incoming Caller ID information is displayed, press **PB/ROCKET/◀**.
- 2) Press **UP** or **DOWN** to choose "Store in PB?" (Phonebook locations) or "Store in SD?" (RocketDial location). To cancel Storing, select "Cancel".

```
12/12 12:30PM
Uniden Corp
800-297-1023
```

```
▶Store in PB?
Store in SD?
Cancel
```



- You cannot make a call from the Caller ID list if your phone is connected to a private branch exchange (PBX).
- When a long distance call has been set, "1" appears in the display.
- If a call comes in via a telephone system that does not offer Caller ID service, no information is stored.



- To activate features, select “CW Deluxe On” in the Caller ID setup. See page 15.
- You can also answer a waiting call immediately by pressing **TALK/FLASH**, the first caller will be placed on hold. To return to the original caller, press **TALK/FLASH** again.

3) Press **SELECT/CH**. You will hear a confirmation tone.



- You cannot store a Caller ID message in the phonebook if a phone number does not appear in the message.
- You cannot set the Distinctive Ring or Speed dial in this step. If you would like to set these options, edit the stored data.
- Even if the memory locations are full, the message will be stored in the Phonebook, however, the message will be erased from the Caller ID List.
- If data is already stored in the RocketDial, the old data will be overwritten by the new data.

## Call Waiting Deluxe Features

Your TRUC56 series gives you new options for Call Waiting. At the touch of a button, you can place the caller on hold, send them to your voice mail service, or conference them into your current call. You may be required to subscribe to Call Waiting and Call Waiting Deluxe to use these features. Not all features are available in all areas. Check with your local telephone company for details.

- 1) When you receive a Call Waiting call, press **MENU/MUTE** for a list of options.
- 2) Press **UP** or **DOWN**, or the number keypad (1-7) to select an option. For example:

1 Ask to Hold  
2 Tell Busy  
3 Forward Call

Press  
**DOWN**  
4 times

3 Forward Call  
4 Answer/Drop 1  
5 Conference

Press  
**DOWN**  
2 times

5 Conference  
6 Drop First  
7 Drop Last

- 3) Press **SELECT/CH**. A confirmation screen will appear.

Your TRUC56 series is pre-programmed with seven call waiting options. You may select to ask the calling party to hold, send them a busy message, forward them to your voice mail, or answer and drop the first caller. You may also select to conference them into the current call or, at any time, choose to drop the first or drop the last caller. Check with your local telephone company for a full list of options.

## Expanding Your Phone

Your phone supports up to 2 handsets (the original handset and the second handset). You can now place a fully featured cordless handset anywhere AC power is available to connect the handset charger. Additionally, you can transfer an outside call to another handset.



- We refer to the TXC400 handset as the second handset, and the TRUc56 handset as the original handset in this section.
- Before using TXC400, charge the TXC400 battery pack for at least 15-20 hours, and register the TXC400 handset to the TRUc56 base.

## Registering the Second Handset

You need to register the second handset before using. To register the second handset, do the following steps.

- 1) Unplug the AC adapter of the TRUc56.
- 2) Press and hold **PAGE** on the TRUc56 base, while you plug in the AC Adapter, hold **PAGE** until the **status** LED on the base flashes.
- 3) Press **talk/flash** on the TXC400's handset. "Handset Registering" appears. When the operation is finished, you will hear a confirmation tone and "Registration Complete" will appear. The **status** LED is no longer illuminated.



- If the registration fails, "Registration Failed" appears. Register the TXC400 again.
- You must complete the registration operation within 30 seconds, or the phone returns to the standby mode.

## Call Transfer Feature

You can transfer an outside call to the other handset.



If you transfer the call and it is not picked up after 5 minutes, the call will be disconnected.

### To transfer a call (to the second handset)

- 1) Press **DEL/TRANS** during a call. The call will automatically be placed on hold and the transfer tone sounds.
- 2) When the other handset receives the call, the transfer tone stops. To cancel the transfer, press **DEL/TRANS** or **TALK/FLASH** on the handset.

Hold  
Transfer Call

### To receive a transferred call (from the second handset)

Pick up a handset (when AutoTalk is set to On), or press **talk/flash** to answer the transferred call. Additionally, you can answer the transferred call by pressing any number key, **\*/tone**, or **#** (when AutoTalk is set to On).

Transfer Call

## Second Handset Operation

### Setting up

#### Charging

Charge the second handset for 15-20 hours before using.

#### Dialing mode

Dialing mode is a universal setting. When the mode is changed on the original handset, the setting for the second handset is changed as well.

## CIDCW

- CIDCW setting is a universal setting. When the setting is changed on the original handset, the CIDCW setting for the second handset is changed as well.
- CW Deluxe setting is independent from the original handset. To set the CW Deluxe setting on the second handset, do the following.
  - 1) When the phone is in the standby mode, press *menu/mute*.
  - 2) Press + or - to move the pointer to "Caller ID Setup", then press *select/ch*.
  - 3) Press + or - to select "CW Deluxe", then press *select/ch*.
  - 4) Press + or - to select "CW Deluxe On" to active CW Deluxe features, then press *select/ch*. You will hear a confirmation tone.

## Operation

### Making and receiving calls

If you press *talk/flash* on the handset while the other handset is in use, you will hear a beep and the handset will return to the standby mode.

### Security code

You can change the digital security code, only from the original handset.

### Memory locations (Redial memory/Dynamic memory locations)

Memory locations in the original handset and the second handset are independent.

### Page

If you press any key on a handset while paging, the paging sound from the other handset will stop as well.

## Caller ID

- When you receive a CIDCW during a call, the Caller ID information will not be displayed or stored in the other handset.
- To display CIDCW on the second handset, you must turn On the CIDCW or CW Deluxe on the original unit.

## Others

- You can't use or purchase the second handset as an alternative of the original handset.
- Save this owner's manual. The TXC400 owner's manual describes only the instructions specific to the second handset. For detailed operation, refer to this owner's manual.

## Changing the Digital Security Code

The digital security code is an identification code used to connect the handset and the base unit. Normally, setting the code is not necessary. In the rare situation that you suspect another cordless telephone is using the same security code, you can change the code. To change the digital security code, deregister the code, then register a different code.

### De-register the Security Code

- 1) Remove the handset from the base. In the standby mode, press and hold **DEL/TRANS** (*xfer/del* for TXC400) and **END** until you hear a confirmation tone. "De-Register?" appears.
- 2) Press **UP** to select "Yes", then **SELECT/CH**. You will hear a confirmation tone, and "Deregistration Complete" appears.



- If you have not pressed any key for 30 seconds while in the de-registering operation, the phone returns to the standby mode.
- While in de-registering operation, if you receive an incoming call, page, or transferring call, or charge the handset, or press **TALK/FLASH** or **END**, the operation is canceled.

## Register the Security Code

- 1) Unplug the AC adapter.
- 2) Press and hold **PAGE** on the base, while you plug in the AC Adapter, hold **PAGE** until the **status** LED on the base flashes.
- 3) Press **TALK/FLASH**. "Handset Registering" appears.  
When the registration operation is finished "Registration Complete" appears and the **status** LED is no longer illuminated. You will hear a confirmation tone and the phone returns to the standby mode.



- You must complete the registration operation within 30 seconds, or the phone returns to the standby mode.
- During the registration operation, you cannot receive an incoming call, page, or make a call.

### If you have a second handset (TXC400)

You need to perform the following steps:

- 1) De-register the digital security code of the TXC400 by following the steps on page 44.
- 2) Register the TXC400 to the TRUc56 base (For instructions, see "Registering the Second Handset" on page 41).

## Installing the Holster

- Line up the groove on the back of the handset with the groove on the holster. It fits in the holster only one way.
- Slide the phone into the holster.
- Use the spring clip to attach the holster to your belt or pocket.



When you charge the handset, remove the holster if it is attached.

# Note on Power Sources

## **Battery replacement and handling**

When the operating time becomes short, even after a battery is recharged, please replace the battery.

With normal usage, your battery should last about one year.

Please contact your place of purchase or the Uniden Parts Department for a replacement battery. (See page 9)

## **Warning:**

To avoid the risk of personal injury or property damage from fire or electrical shock, only use the Uniden battery model and Uniden adapter model specifically designated for this product.

## **Power Failure**

During the period that the power is off, you will not be able to make or receive calls with the telephone.

### **Caution**

- Use the specified Uniden battery pack (BT-925).
- Do not remove the battery from the handset to charge it.
- Never throw the battery into a fire, disassemble it, or heat it.
- Do not remove or damage the battery casing.

# Maintenance

## **When the handset or base unit becomes slightly dirty**

Wipe with a soft, dry cloth.

## **When the handset or base unit becomes very dirty**

Wipe with a soft cloth that has been dampened with diluted, neutral detergent. Dry with a dry cloth.

## **When the charging contacts become very dirty on both the handset and base unit**

Using water only, dampen a cloth to clean the charging contacts. Then make sure to go back over the charging contacts with a dry cloth before returning the handset to the base unit to charge.

### **Caution**

Do not use paint thinner, benzene, alcohol, or other chemical products.

Doing so may discolor the surface of the telephone and damage the finish.



# General Information

The phone complies with FCC Parts 15 and 68. Operating temperature: 0 °C to +50 °C (+32 °F to +122 °F)

## AC Adapter Information

AC Adapter part number:	AD-430
Input Voltage:	120V AC 60Hz
Output Voltage:	9V DC 600 mA

## Battery Information

Battery part number:	BT-925
Capacity:	650 mAh, 3.7 V
Battery use time (per charge) From fully charged	
Talk mode duration:	Up to 5 hours
Standby mode duration:	Up to 8 days



If the handset is left off of the base, the actual Talk mode duration will be reduced respective to the amount of time the handset is off the base.

Recharge your phone on a regular basis by returning the handset to the base after each phone call. When the operating time becomes short, even after the battery is recharged, please replace the battery. With normal usage, the battery should last about one year.

A replacement Uniden adapter and battery may be purchase Uniden accessories at your local Uniden dealer or by contacting the Uniden Parts Department (800) 554-3988. Hours are from 7:00 a.m. to 5:00 p.m. CST, Monday through Friday. We can also be reached on the web at [www.uniden.com](http://www.uniden.com).

Specifications, features, and availability of optional accessories are all subject to change without prior notice.

# Troubleshooting

If your phone is not performing to your expectations, please try these simple steps first.

Symptom	Suggestion
The <b>status</b> LED won't illuminate when the handset is placed in the base.	<ul style="list-style-type: none"><li>• Make sure the AC adapter is plugged into the base and wall outlet.</li><li>• Make sure the handset is properly seated in the base.</li><li>• Make sure the charging contacts on the handset and base are clean.</li></ul>
The audio sounds weak and/or scratchy.	<ul style="list-style-type: none"><li>• Move the handset and/or base to a different location away from metal objects or appliances and try again.</li><li>• Press <b>SELECT/CH</b> to help eliminate background noise.</li><li>• Make sure that you are not too far from the base.</li></ul>
Can't make or receive calls.	<ul style="list-style-type: none"><li>• Make sure you have installed the headset.</li><li>• Check both ends of the base telephone line cord.</li><li>• Make sure the AC adapter is plugged into the base and wall outlet.</li><li>• Disconnect the AC adapter for a few minutes, then reconnect it.</li><li>• Change the digital security code (See page 44).</li><li>• Make sure that you are not too far from the base.</li></ul>
The handset doesn't ring or receive a page.	<ul style="list-style-type: none"><li>• The battery pack may be weak. Charge the battery on the base unit for 3-5 hours.</li><li>• The handset may be too far away from the base unit.</li><li>• Place the base unit away from appliances or metal objects.</li><li>• Change the digital security code (See page 44).</li></ul>
Severe noise interference.	<ul style="list-style-type: none"><li>• Keep the handset away from microwave ovens, computers, remote control toys, wireless microphones, alarm systems, intercoms, room monitors, fluorescent lights, and electrical appliances.</li><li>• Move to another location or turn off the source of interference.</li></ul>
The Caller ID does not display.	<ul style="list-style-type: none"><li>• The handset was picked up before the second ring.</li><li>• The call was placed through a switchboard.</li><li>• Call your local telephone company to verify your Caller ID service is current.</li></ul>
The handset doesn't communicate with the base or the other handset.	<ul style="list-style-type: none"><li>• Change the digital security code (See page 44).</li><li>• Make sure that you have registered the second handset.</li></ul>
The second handset can't join the conversation.	<ul style="list-style-type: none"><li>• Only one handset at a time can talk with an outside caller. To allow a different handset to talk to the caller, transfer the call to the other handset.</li></ul>
If you still have a problem.	<ul style="list-style-type: none"><li>• Call our customer hotline at 1-800-297-1023.</li></ul>

# Liquid Damage

Moisture and liquid can damage your cordless phone. In case of accidental submersion, please read the following steps.

Case	Action
If the handset or base is exposed to moisture or liquid, but only affects the exterior plastic housing.	Wipe off the liquid and use as normal.
If moisture or liquid has entered the plastic-housing (i.e. liquid can be heard in the phone or battery compartment).	<ol style="list-style-type: none"> <li>1) Remove the battery cover of the handset and leave it off for ventilation.</li> <li>2) Remove the batteries by disconnecting.</li> <li>3) Leave the battery cover off and the batteries disconnected for 3 days for maximum drying time.</li> <li>4) Once completely dry, reinstall the batteries and the battery cover.</li> <li>5) Recharge the handset's batteries for 20 hours in the base unit before using the phone.</li> </ol> <p><b>IMPORTANT:</b> You must <b>unplug the telephone line while recharging the batteries</b> to avoid charge interruption.</p>
If the base unit or the handset is submerged or covered in a sticky substance, such as juice.	<p><b>Handset:</b></p> <ol style="list-style-type: none"> <li>1) Remove the battery cover of the handset and the batteries.</li> <li>2) Rinse the handset in warm distilled water.</li> <li>3) Let dry for at least 3 days.</li> <li>4) Once completely dry, reinstall the batteries and the battery cover.</li> <li>5) Recharge the handset's batteries for 20 hours in the base unit before using the phone.</li> </ol> <p><b>Base:</b></p> <ol style="list-style-type: none"> <li>1) Disconnect the AC adapter from the base unit, ending power supply.</li> <li>2) Disconnect the telephone cord from the base unit.</li> <li>3) Rinse the base in warm distilled water.</li> <li>4) Let dry for at least 3 days.</li> </ol> <p><b>CAUTION:</b> DO NOT use a microwave oven to speed up the drying time. This will cause permanent damage to the handset and the microwave oven.</p>

## Precautions!

Before you read anything else, please observe the following:

### Warning!

Uniden America Corporation DOES NOT represent this unit to be waterproof. To reduce the risk of fire, electrical shock, or damage to the unit, DO NOT expose this unit to rain or moisture.

### Rechargeable Lithium Ion Battery Warning

- This equipment contains a rechargeable Lithium Ion battery.
- The rechargeable Lithium Ion battery contained in this equipment may explode if disposed of in a fire.
- Do not short-circuit the battery.
- Do not charge the rechargeable Lithium Ion battery used in this equipment in any charger other than the one designed to charge this battery as specified in the owner's manual. Using another charger may damage the battery or cause the battery to explode.

### Rechargeable Lithium Ion Batteries Must Be Recycled or Disposed of Properly



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

## Important Safety Instructions

When using your telephone equipment, these basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Use a dry cloth for cleaning without liquid or aerosol cleaners.
4. Do not use this product near water; for example, near a bathtub, wash bowl, kitchen sink or laundry tub, in a wet basement, or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The telephone may fall, causing serious damage to the unit.
6. Slots and openings in the cabinet and the back or bottom are provided for ventilation. To protect the product from overheating, these openings must not be blocked or covered. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.

8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be damaged by persons walking on it.
9. Do not overload wall outlets and extension cords, as this can result in the risk of fire or electrical shock.
10. Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product. Take it to qualified service personnel when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
  - A. When the power supply cord is damaged or frayed.
  - B. If liquid has been spilled into the product.
  - C. If the product has been exposed to rain or water.
  - D. If the product does not operate normally when following the operating instructions. (Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive repair work by a qualified technician.)
  - E. If the product has been dropped or the cabinet has been damaged.
  - F. If the product exhibits a distinct change in performance.
13. Do not use the telephone to report a gas leak in the vicinity of the leak.

### Additional Battery Safety Precautions

*Caution!* To reduce the risk of fire or injury to persons by the battery, read and follow these instructions:

1. Use only the Uniden battery pack specified in the owner's manual.
2. Do not dispose of the battery pack in a fire. The cell may explode. Check the Lithium Ion battery disposal package insert for disposal instructions.
3. Do not open or mutilate the battery pack. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
4. Exercise care in handling the battery in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.
5. Charge the battery pack provided with or identified for use with this product only in accordance with the instructions and limitations specified in the owner's manual provided for this product.
6. Observe proper polarity orientation between the battery pack and battery charger.

**SAVE THESE INSTRUCTIONS!**

## Important Electrical Considerations

Unplug all electrical appliances when you know an electrical storm is approaching. Lightning can pass through your household wiring and damage any device connected to it. This phone is no exception.

### Warning!

Please do not attempt to unplug any appliance during an electrical storm.

### The FCC Wants You To Know

Changes or modifications to this product not expressly approved by Uniden, or operation of this product in any way other than as detailed by the owner's manual, could void your authority to operate this product. The equipment cannot be used on public coin phone service provided by the telephone company. Connection to party line service is subject to state tariffs. (Contact the state public utility commission, public service commission or corporation commission for information.)

### Hearing Aid Compatibility Information

This telephone is not compatible with inductively coupled hearing aids. FCC rules prohibit the use of non-hearing aid-compatible telephones in the following locations or applications:

1. All public or semipublic coin-operated or credit card telephones.
2. Elevators, highways and tunnels (automobile, subway, railroad or pedestrian) where a person with impaired hearing might be isolated in an emergency.
3. Hospital rooms, residential health care facilities, convalescent homes and prisons.
4. Hotel and motel rooms. (At least ten percent of the rooms must contain hearing aid-compatible telephones, or jack for plug-in hearing aid-compatible telephones which will be provided to hearing-impaired customers upon request.)
5. Hotel, motel, apartment lobbies, in stores where telephones are used by patrons to order merchandise, in public transportation terminals where telephones are used to call taxis or to reserve lodging or rental automobiles.
6. Place where telephones are specifically installed to alert emergency authorities such as fire, police or medical assistance personnel.
7. Workstations for hearing impaired personnel.

### Range

Your new phone is designed to achieve the maximum possible range by transmitting and receiving according to the highest specifications set forth by the FCC. We have rated this phone to operate at a maximum distance with the qualification that the range depends upon the environment in which the telephone is used. Many factors limit range, and it would be impossible to include all the variables in our rating. The Maximum Range rating of this phone is meant to be used as a means of comparison against other range claims.

## Telephone Line Problems

The FCC has granted the telephone company the right to disconnect service in the event that your phone causes problems on the telephone line. Also, the telephone company may make changes in facilities and services which may affect the operation of your unit. However, your telephone company must give adequate notice in writing prior to such actions to allow you time for making necessary arrangements to continue uninterrupted service. If you are having trouble with your telephone service, you must first disconnect your phone to determine if it is the cause of your problem. If you determine that it is the cause, you must leave it disconnected until the trouble has been corrected.

## Radio Interference

Radio interference may occasionally cause buzzing and humming in your cordless handset, or clicking noises in the base. This interference is caused by external sources such as TV, refrigerator, vacuum cleaner, fluorescent lighting, or electrical storm. Your unit is NOT DEFECTIVE. If these noises continue and are too distracting, please check around your home to see what appliances may be causing the problem. In addition, we recommend that the base not be plugged into a circuit that also powers a major appliance because of the potential for interference. Be certain that the antenna on the unit is fully extended when needed.

In the unlikely event that you consistently hear other voices or distracting transmissions on your phone, you may be receiving radio signals from another cordless telephone or other source of interference. If you cannot eliminate this type of interference, you need to change to a different channel.

Finally, it should be noted that some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

## More than One Cordless Telephone

If you want to use more than one cordless telephone in your home, they must operate on different channels. Press the channel key to select a channel that provides the clearest communication.

## Cordless Telephone Privacy

Cordless telephones are radio devices. Communications between the handset and base of your cordless telephone are accomplished by means of radio waves which are broadcast over the open airways. Because of the inherent physical properties of radio waves, your communications can be received by radio receiving devices other than your own cordless telephone unit. Consequently, any communications using your cordless telephone may not be private.

## Installation Considerations

### Selecting a Location

Before choosing a location for your new phone, there are some important guidelines you should consider:

- The location should be close to both a phone jack and continuous power outlet. (A continuous power outlet is an AC outlet which does not have a switch to interrupt its power.)
- Keep the base and handset away from sources of electrical noise such as motors or fluorescent lighting.
- Be sure there is sufficient space to fully extend the base antenna.
- The base can be placed on a desk or tabletop or mounted on a standard telephone wall plate.
- You should charge your new phone for 3-5 hours before completing the installation or using the handset.

### Telephone Line Outlets

There are two types of phone outlets:

#### Modular Jack

Most phone equipment available now uses modular jacks. Phone cords are fitted with a molded plastic connector which plugs into this type of jack. If you do not have modular phone jacks, contact your local telephone company for information about their installation.

#### Hardwired Jack

Some equipment is wired directly to a phone jack, and these types of installations require a modular jack converter. This type of installation is not difficult; however, you should contact your Uniden telephone dealer or a telephone supply store for advice about the proper adapter or converter for your particular situation.

### Connecting the Telephone Cords

Consider these safety guidelines before connecting the telephone cords:

#### Caution!

- Never install telephone wiring during a lightning storm.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected.
- Use caution when installing or modifying telephone lines.

### Applying Power to the Base

This phone requires an AC outlet, without a switch to interrupt power, and the included AC adapter. To relieve strain on the DC plug when the phone is placed on a desk or table, wrap the power cord around the strain relief notch on the bottom of the base.

**NOTE:** Place the power cord so that it does not create a trip hazard, or where it could become chafed and create a fire or other electrical hazards.

Plug the AC Adapter into a standard 120 VAC wall outlet.

Do not use an outlet controlled by a wall switch.

Use only the Uniden AC Adapter supplied with this phone.



## One Year Limited Warranty

**Important:** Evidence of original purchase is required for warranty service.

WARRANTOR: UNIDEN AMERICA CORPORATION ("Uniden")

ELEMENTS OF WARRANTY: Uniden warrants, for one year, to the original retail owner, this Uniden Product to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original user shall terminate and be of no further effect 12 months after the date of original retail sale. The warranty is invalid if the Product is (A) damaged or not maintained as reasonable or necessary, (B) modified, altered, or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) improperly installed, (D) serviced or repaired by someone other than an authorized Uniden service center for a defect or malfunction covered by this warranty, (E) used in any conjunction with equipment or parts or as part of any system not manufactured by Uniden, or (F) installed or programmed by anyone other than as detailed by the owner's manual for this product.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, warrantor will either, at its option, repair or replace the defective unit and return it to you without charge for parts, service, or any other cost (except shipping and handling) incurred by warrantor or its representatives in connection with the performance of this warranty. Warrantor, at its option, may replace the unit with a new or refurbished unit. THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is void outside the United States of America.

PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: If, after following the instructions in the owner's manual you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). The Product should include all parts and accessories originally packaged with the Product. Include evidence of original purchase and a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, to warrantor at:

Uniden America Corporation  
Parts and Service Division  
4700 Amon Carter Blvd.  
Fort Worth, TX 76155

(800) 297-1023, 8 a.m. to 5 p.m. CST, Monday through Friday

# I.C. Notice

## **TERMINAL EQUIPMENT**

**NOTICE:** This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

**NOTICE:** The Ringer Equivalence Number (REN) for this terminal equipment is marked on the equipment itself. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

## **RADIO EQUIPMENT**

The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. "Privacy of communications may not be ensured when using this telephone".

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# Memo



# Memo

# Memo

**At Uniden, we'll take care of you!**

If you need any assistance with this product, please call our Customer Hotline at

**1-800-297-1023**

**PLEASE DO NOT RETURN THIS PRODUCT TO THE PLACE OF PURCHASE.**

Our Uniden representatives will be happy to help you with any matters regarding the operation of this unit, available accessories, or any other related matters.

Thank you for purchasing a Uniden product.  
Hours: M-F 8:00 AM to 5:00 PM CST.



For information on the accessibility features of this product, please call

**1-800-874-9314 (V/TTY)**



# Uniden®

May be covered under one or more of the following U.S. patents:

4,511,761	4,523,058	4,595,795	4,797,916	5,381,460	5,426,690
5,434,905	5,491,745	5,533,010	5,543,605	5,574,727	5,581,598
5,650,790	5,660,269	5,661,780	5,663,981	5,671,248	5,696,471
5,717,312	5,732,355	5,754,407	5,758,289	5,768,345	5,787,356
5,794,152	5,801,466	5,825,161	5,838,721	5,864,619	5,893,034
5,912,968	5,915,227	5,929,598	5,930,720	5,960,358	5,987,330
6,044,281	6,070,082	6,125,277	6,253,088		

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