

Xerox[®] Remote Print Services Setup Guide D95/D110/D125 Copier/Printer



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Document Version 1.1 (September 25, 2012)

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1

Overview

This document describes how to set up the communication between a networked Xerox machine and the Xerox communication server, for purposes of administering Remote Services.

This device is designed to connect automatically to the Xerox communication server. However, if an internet proxy server is in use, you may need to set up the proxy server on the device in order to allow communication to Xerox. Overview

2 How to Set Up Your Device

Network Access

Verify the device is connected to your network and is allowed internet access. If the equipment is not network connected, contact the customer's System Administrator to provide connectivity.

Set Up the Proxy Server

Proxy Settings updates can be done through the User Interface (UI) or via CentreWare[®] Internet Services (CWIS). Follow the steps below for the desired method.

Update Proxy Server Through UI

- 1. Log in as a system administrator:
 - a) At the printer control panel, press Log In/Out.
 - b) Type the administrator password (admin is the default) and tap Enter.



- 2. Press Machine Status.
- 3. Tap Tools > Connectivity & Network Setup > Proxy Server Settings.



4. Tap Use Proxy Server > Change Settings > Yes > Save.

Cho	ose an item and select Change Se	ettings.	/ 🚵	Admin
P	oxy Server Settings			Close
Iter	ns	Current Settings		
1.	Use Proxy Server	Yes		
2.	Proxy Server Setup	Same Proxy for All Protocols		
3.	Addresses to Bypass Proxy Server	(Not Set)	Page	
4.	HTTP Proxy Server Name	(Not Set)	1	
5.	HTTP Proxy Server Port Number	8080	2	
6.	HTTP Proxy Server Authentication	Disabled		
7.	HTTP Proxy Server Login Name	(Not Set)		Change Settings

5. Tap **Proxy Server Setup > Change Settings > Same Proxy for All Protocols > Save**.

Choose an item and select Change Settings.				Admin
Pr	oxy Server Settings			Close
Iter	ns	Current Settings		
1.	Use Proxy Server	Yes		
2.	Proxy Server Setup	Same Proxy for All Protocols		
3.	Addresses to Bypass Proxy Server	(Not Set)	Page	
4.	HTTP Proxy Server Name	(Not Set)	1	
5.	HTTP Proxy Server Port Number	8080	2	J
6.	HTTP Proxy Server Authentication	Disabled	$\overline{}$	
7.	HTTP Proxy Server Login Name	(Not Set)		Change Settings

6. Tap HTTP Proxy Server Name > Change Settings.

Choose an item and select Change Settings.			
Proxy Server Settings			Close
Items	Current Settings		
1. Use Proxy Server	Yes		
2. Proxy Server Setup	Same Proxy for All Protocols		
3. Addresses to Bypass Proxy Server	(Not Set)	Page	
4. HTTP Proxy Server Name	(Not Set)		
5. HTTP Proxy Server Port Number	8080		
6. HTTP Proxy Server Authentication	Disabled		
7. HTTP Proxy Server Login Name	(Not Set)		nge Settings

7. Enter the HTTP proxy server name.

Enter Server Name or IP Address and select Save.	A 🕄	lmin
HTTP Proxy Server Name	💥 Cancel	Save
		Delete Text

- 8. Under HTTPS Server, type the HTTPS proxy server information, if required.
- 9. Tap Save > Close > Admin > Log Out > Log Out.
- 10. Power off/Power on the machine.

Verifying Xerox Server Connection

- 1. Log in as a system administrator:
 - a) At the printer control panel, press Log In/Out.
 - b) Type the administrator password (**admin** is the default) and tap **Enter**.
- 2. Press Machine Status.
- 3. Under Machine Information, tap Maintenance Assistant.



4. Tap Send Diagnostic Information to Xerox.

The Printer prints a sheet stating Success or Failed.

Update Proxy Server Through CentreWare Internet Services (CWIS)

Connect to the Device

From a networked computer:

- 1. Open a web browser and enter the IP address of the machine in the Location or Address field.
- 2. Press **Enter**. The CWIS web pages of the machine open and the Welcome page is displayed.

Update Proxy Server

1. In CWIS, click **Properties > Connectivity > Protocols > Proxy Server**. If prompted, type the user name and password. The defaults are **admin** and **1111**.

CentreWare Internet Services		Xerox D110 Copier-Printer		훪 System Administrator - Logout
<u>Status</u> <u>Jobs</u>	<u>Print</u> <u>Scan</u>	Address Book Prop	perties <u>Support</u>	
Properties Configuration Overview Description	Proxy Server	1		
General Setup	General			
Connectivity	Use Proxy Server:	2	Enabled	
Port Settings Physical Connections	Proxy Setup:		*Same Proxy for All Protocols	-3
- Protocols	Addresses to Bypass Proxy Server:			
EtherTalk NetWare	HTTP Server			
TCP/IP	Server Name:			
SNMP Configuration	Bent Nambur		9000 0 (100)	
Microsoft Networking	Port Number.		0000 (1-05535)	
LPD	Authentication:	4	Enabled	
Port 9100	Login Name:			
SMTP Server	Password:		•••••	
► LDAP	Retrie Password:			
POP3 Setup	Keype rassword.			
Proxy Server	HTTPS Server			
441	Server Name:			
UPnP Discovery	Port Number		0.6520	
WebDAV	Port Number.	5	(1-03353)	
Bonjour	Authentication:		Enabled	
WSD FreeFlow	Login Name:			
FTP	Password:			
► Services	Retype Password:			
▶ Accounting				
► Security			he [] [] [] [] [] [] [] [] [] [] [] [] []	

- 2. Under General, next to Use Proxy Server, select Enabled.
- 3. Next to Proxy Setup, select ***Same Proxy for All Protocols** to use the same proxy settings for HTTP and HTTPS, or **Different Proxy for each Protocol**.
- 4. Under HTTP Server, perform the following steps:
 - a) Type the Server Name.
 - b) Type the Port Number. The default port number is 8000.
 - c) Next to Authentication, select **Enabled** if your proxy server is configured to require authentication.
 - d) Type the Login Name and Password. Retype the password to confirm.

- 5. Under HTTPS Server, type the HTTPS proxy server information, if required.
 - a) Type the Server Name.
 - b) Type the Port Number. The default port number is 8000.
 - c) Next to Authentication, select **Enabled** if your proxy server is configured to require authentication.
 - d) Type the Login Name and Password. Retype the password to confirm.
- 6. Click Apply.
- 7. Power off/Power on machine.

Verifying Xerox Server Connection

In CWIS under **Properties > General Setup**, the Communication Server Status should show Registered.

3

Troubleshooting Connection Problems

Problem

The UI displays the following message: Communication error with the Xerox Smart eSolutions server. Check your network settings.

Solutions

Internet Cable Problem

If the Internet connection (cable) between the machine and the customer's network is missing, broken, or disconnected, perform the following steps:

- 1. Check for a good connection to the internet.
- 2. Swap the cable with a known good one.

Dead Internet Connection

If the internet is dead, ask your IT department check the internet drop

Network Changes: Blocked or Disabled Service

A blocked or disabled device may be the result of a change made by the network administrator. Contact your IT department for assistance.

Firewall Problems

If a firewall is blocking or disabling the device, check with your IT department for resolution.

TCP/IP

Ensure that TCP/IP is enabled.

Troubleshooting Connection Problems

DNS Server

Ensure that the machine recognizes your DNS server.

Persistent Problems

If the problem persists, contact Support for additional assistance.



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