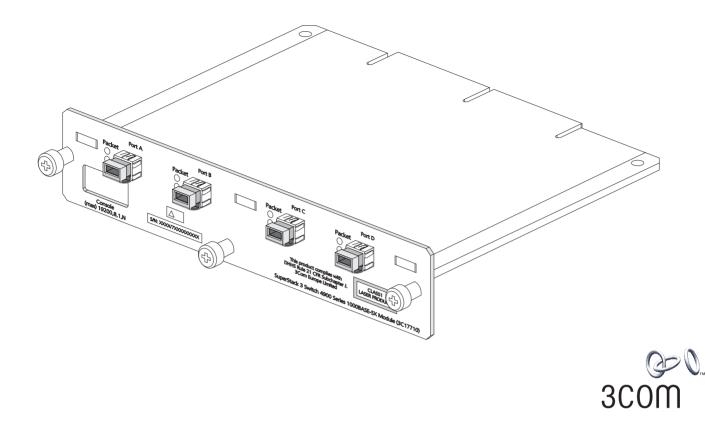
SuperStack[®] 3 Switch 4900 Series 1000BASE-SX Module (3C17710) User Guide



INTRODUCTION

The 1000BASE-SX Module (3C17710) provides your SuperStack[®] 3 Switch 4900 series with full duplex, four wire speed Gigabit Ethernet fiber optic ports. This allows you to provide connectivity between the Switch and remote workgroups or to create a high capacity aggregated link backbone connection. The Module conforms to the full duplex implementation of the Gigabit Ethernet standard, IEEE 802.3z. The ports use 62.5 μ m or 50 μ m multimode fiber optic cable with MT-RJ duplex connectors, and support the segment lengths specified in IEEE 802.3z, as shown below:

Fiber Size	Fiber Bandwidth at 850 nm	Segment Lengths Supported
62.5 µm	160 MHz/km	2–220 m (7–722 ft)
	200 MHz/km	2–275 m (7–902 ft)
50 µm	400 MHz/km	2–500 m (7–1805 ft)
	500 MHz/km	2–550 m (7–1805 ft)

DUA1771-0AAA01

INSTALLATION AND REMOVAL



WARNING: Installation and removal of the Module must be carried out by qualified personnel only. Before installing the Module into a unit, you must first disconnect the unit from the mains power supply. For full safety instructions, refer to the user guide that accompanies the unit.



AVERTISSEMENT: Confiez l'installation et la dépose de ce Module à un personnel qualifié. Avant d'installer ce Module dans un groupe, vous devez au préalable débrancher ce groupe de l'alimentation secteur. Pour prendre connaissance des consignes complètes de sécurité, consultez le guide utilisateur qui accompagne ce groupe.



ACHTUNG: Die Installation und der Ausbau des Moduls darf nur durch Fachpersonal erfolgen. Vor dem Installieren des Moduls in einem Gerät muß zuerst der Netzstecker des Geräts abgezogen werden. Vollständige Sicherheitsanweisungen sind dem Benutzerhandbuch des Geräts zu entnehmen.



WARNING: When the Module is inserted into the switch, the three captive thumbscrews securing the Module must be tightened with a suitable tool. Keep the blanking plate and the fixings in a safe place. If you remove the Module at any time, you must then replace the blanking plate.

AVERTISSEMENT: Quand le Module est introduit dans le commutateur, il faut visser les trois vis moletées imperdables, qui bloquent le Module, avec un outil adapté. Conservez la plaque d'obturation et les fixations en lieu sûr. Si vous retirez le Module à tout instant, vous devez alors replacer la plaque d'obturation.



ACHTUNG: Beim Einsetzen des Moduls in dem Switch sind die drei unverlierbaren Flügelschrauben mit einem passenden Werkzeug festzuziehen. Die Distanzplatte und die Befestigungselemente an einem sicheren Ort aufbewahren. Beim Austausch des Moduls ist auch die Distanzplatte zu ersetzen.



WARNING: Fiber Optic ports - Optical Safety



Never look at the transmit laser while it is powered-up. Never look directly at the fiber TX port and fiber cable ends when they are powered-up.



WARNING: Use of controls or adjustments of performance or procedures other than those specified herein may result in hazardous laser emissions.



AVERTISSEMENT: Ports pour fibres optiques – sécurité sur le plan optique



Ne regardez jamais le laser tant qu'il est sous tension. Ne regardez jamais directement le port TX (Transmission) à fibres optiques et les embouts de câbles à fibres optiques tant qu'ils sont sous tension.



AVERTISSEMENT: L'utilisation de contrôles, de réglages de performances ou de procédures autres que ceux qui sont spécifiés au sein du présent document risquent d'entraîner l'exposition à des rayonnements laser dangereux.



ACHTUNG: Faseroptikanschlüsse – Optische Sicherheit



Niemals ein Übertragungslaser betrachten, während dieses eingeschaltet ist. Niemals direkt auf den Faser-TX-Anschluß und auf die Faserkabelenden schauen, während diese eingeschaltet sind.



ACHTUNG: Die Verwendung von Steuerelementen oder die Anpassung von Leistungen und Verfahren in anderer als der hierin genannten Weise kann zu gefährlichen Laseremissionen führen.

Handling the Module

The Module can be easily damaged by electrostatic discharge. To prevent damage, observe the following:

- Do not remove the Module from its packaging until you are ready to install it into a Switch.
- Do not touch any of the pins, connections or components on the Module.
- Handle the Module only by its edges and front panel.
- Always wear an anti-static wristband connected to a suitable earth point.
- Always store or transport the Module in anti-static packaging.

INSTALLATION AND REMOVAL

Installing the Module into a Switch



CAUTION: This Module is not hot-insertable or hot-swappable. Always make sure that the Switch is powered down and disconnected from the mains before installing or removing a Module. Use the following instructions when installing or removing a Module.



CAUTION: This Module is only designed to work with the 3Com SuperStack 3 Switch 4900 series.

To install the Module:

- 1 Ensure that the Switch is disconnected from the mains power supply and that you are wearing an anti-static wristband connected to a suitable earth point.
- **2** Place the Switch on a flat surface. Using a suitable screwdriver, remove the blanking plate from the rear of the Switch. Do not remove any other screws from the rear of the Switch.
- **3** Keep the blanking plate and screws in a safe place. If you remove the Module at any time, you must replace the blanking plate to prevent dust and debris entering the Switch and to aid the circulation of cooling air.
- **4** Hold the Module so that the text on the front panel is upright, and insert it into the Switch, ensuring the back panel is flush against the back of the Switch. Tighten the three captive thumbscrews securing the Module with a suitable tool.
- **5** To activate the Module:
 - **a** Ensure that the Switch is powered-up.
 - **b** Remove the protective plastic covers from the fiber connections on the Module.
 - **c** Plug the MT-RJ connector on the fiber cable into the fiber port on the Module.
 - **d** Connect the other end of the fiber optic cable to a device fitted with a 1000BASE-SX Gigabit Ethernet connection.
- **6** Check the LEDs on the front of the Switch and the rear of the Module to ensure that the Module is operating correctly. Refer to "LEDs" below for more information.

Removing the Module from a Switch

- **1** Ensure that the power supply and the fiber backbone connection cables are disconnected from the Switch.
- **2** Place the Switch on a flat surface. Undo the three captive thumbscrews securing the Module into the Switch. Do not remove any other screws from the Switch.
- **3** If you are not fitting another Module immediately, replace the blanking plate to ensure that dust and debris do not enter the Switch and to aid the circulation of cooling air.

LEDs

You can gather information about the status of the Module and its packet activity using the Expansion Module LEDs on the front of the Switch and the Port LEDs on the rear of the Module.

Expansion Module Activity LED (Switch)					
Status	Color	Meaning			
On	Amber	Packets are being transmitted or received on the Module.			
Off	No color	There are no packets being transmitted or received on the Module.			
Expansion Me	odule Status LE	D (Switch)			
Status	Color	Meaning			
On	Green	N/A (cannot report status of all ports together).			
Off	No color	The Module is not installed.			
Flashing	Amber	The Module is installed but is not recognised (faulty or unsupported).			
On	Amber	The Module is installed.			
Port Activity	Port Activity LED (Module)				
Status	Color	Meaning			
On	Amber	Packets are being transmitted or received on this port.			
Off	No color	There are no packets being transmitted or received on this port.			
Port Status L	Port Status LED (Module)				
Status	Color	Meaning			
On	Green	A link is present and the port is enabled.			
Off	No color	There is no link present.			
Flashing	Green	A link is present and the port is disabled.			

MANAGING THE MODULE

When the Module is installed you can configure it through your Switch. Refer to the SuperStack[®] 3 Switch Implementation Guide and the Management Interface Reference Guide supplied with your Switch for more information.

MODULE RESTRICTIONS

When using the Module, note the following:

- The ports only operate at 1000 Mbps.
- The ports only operate in full duplex mode.

PROBLEM SOLVING

If you suspect a problem, carry out these steps *before* contacting your supplier:

- Ensure that the Module is correctly installed in the Switch and that the three captive thumbscrews which secure the Module are tightened with a suitable tool.
- Ensure that the Switch in which the Module is fitted is powered-up.
- Ensure that the device at the far end of the link is powered-up and operating correctly.

- The Module is not hot-insertable.
- The Module is not hot-swappable.
- The Module only operates with multimode fiber optic cable.
- Check that all connectors on the fiber optic segment are correctly engaged.
- Clean the terminators by wiping them gently with a clean tissue or cotton bud moistened with a little ethanol. Dirty fiber terminators on the fiber optic segment impair the quality of the light transmitted through the cable.

For information about technical support, refer to "Technical Support" on page 7.

TECHNICAL SPECIFICATIONS

The SuperStack[®] 3 Switch 4900 Series 1000BASE-SX Module has been designed to the following standards:

Functional	ISO 8802-3, IEEE 802.3, IEEE 802.3x, IEEE 802.3z, IEEE 802.1D, IEEE 802.1Q
Safety	UL 1950, EN 60950, CSA 22.2#950, IEC 60950, IEC 825-1, EN 60825-1
ЕМС	CISPRR 22 Class A, EN55022 Class A, FCC Part 15 Subpart B Class A, ICES-003 Class A, VCCI Class A, AS/NZS 3548 Class A, CNS 13438 Class A
Immunity	EN 55024

Environmental

Operating Temperature	0–40℃ (32–104°F)
Storage Temperature	-10 to +70°C (14–158°F)
Operating Humidity	10–95% (relative humidity, non-condensing)
Power Consumption	35 W (watts) maximum
Standards	EN60068 (IEC68)—various parts

Physical

Width Depth Height Weight 244 mm (9.61 in.) 150 mm (5.91 in.) 46 mm (1.81 in.) or 1U 0.37 kg (0.82 lb)

REGULATORY NOTICES

FCC Statement

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference to radio communications, in which case the user will be required to correct the interference at their own expense.

Information To The User

If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving antenna.
- Relocate the equipment with respect to the receiver.
- Move the equipment away from the receiver.

- Plug the equipment into a different outlet so that equipment and receiver are on different branch circuits.

If necessary, the user should consult the dealer or an experienced radio/television technician for additional suggestions. The user may find the following booklet prepared by the Federal Communications Commission helpful:

How to Identify and Resolve Radio-TV Interference Problems

This booklet is available from the U.S. Government Printing Office, Washington, DC 20402, Stock No. 004-000-00345-4.

In order to meet FCC emissions limits, this equipment must be used only with cables which comply with IEEE 802.3.

CSA Statement

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la classe A respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

CE Statement (Europe)

This product complies with the European Low Voltage Directive 73/23/EEC and EMC Directive 89/336/EEC as amended by European Directive 93/68/EEC.

VCCI Statement

この装置は、情報処理装置等電波障害自主規制協議会(VCCI)の基準に 基づくクラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を 引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求 されることがあります。

BSMI Statement

警告使用者:這是甲類的資訊產品,在居住的 環境中使用時,可能會造成射頻干擾,在這種 情況下,使用者會被要求採取某些適當的對策。

LIFETIME LIMITED WARRANTY

This warranty applies to customers located in the United States, Australia, Canada (except Quebec), Ireland, New Zealand, U.K., and other English language countries, and countries for which a translation into the local language is not provided

SuperStack[®] 3 Switch 4900 Series 1000BASE-SX Module (3C17710)

Hardware

3Com warrants to the end user ("Customer") that this hardware product will be free from defects in workmanship and materials, under normal use and service, for the following length of time from the date of purchase from 3Com or its authorized reseller:

Lifetime, for as long as the original Customer owns the product (not transferable to a subsequent end user) $% \left({{\left[{{{\rm{c}}} \right]}_{{\rm{c}}}}_{{\rm{c}}}} \right)$

3Com's sole obligation under this express warranty shall be, at 3Com's option and expense, to repair the defective product or part, deliver to Customer an equivalent product or part to replace the defective item, or if neither of the two foregoing options is reasonably available, 3Com may, in its sole discretion, refund to Customer the purchase price paid for the defective product. All products that are replaced will become the property of 3Com. Replacement products or parts may be new or reconditioned. 3Com warrants any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer.

Software

3Com warrants to Customer that each software program licensed from it, except as noted below, will perform in substantial conformance to its program specifications, for a period of ninety (90) days from the date of purchase from 3Com or its authorized reseller. 3Com warrants the media containing software against failure during the warranty period. No updates are provided, unless specifically included in the Included Services section. 3Com's sole obligation under this express warranty shall be, at 3Com's option and expense, to refund the purchase price paid by Customer for any defective software product, or to replace any defective media with software which substantially conforms to applicable 3Com published specifications. Customer assumes responsibility for the selection of the appropriate applications program and associated reference materials. 3Com makes no warranty or representation with any hardware or applications software products provided by third parties, that the operation of the software products will be currected. For any third party products listed in the 3Com software product documentation or specifications as being compatible, 3Com will make reasonable efforts to provide compatibility, except where the non-compatibility is caused by a "bug" or defect in the third party's product or from use of the software product not in accordance with 3Com's published specifications.

THIS 3COM PRODUCT MAY INCLUDE OR BE BUNDLED WITH (1) THIRD PARTY SOFT-WARE, OR (2) 3COM SOFTWARE THAT IS LICENSED "AS IS", THE USE OF WHICH IS GOVERNED BY A SEPARATE END USER LICENSE AGREEMENT. THIS 3COM WAR-RANTY DOES NOT APPLY TO SUCH THIRD PARTY SOFTWARE OR 3COM SOFTWARE LICENSED "AS IS". FOR THE APPLICABLE WARRANTY, PLEASE REFER TO THE END USER LICENSE AGREEMENT GOVERNING THE USE OF SUCH SOFTWARE OR THE ACCOMPANYING DOCUMENTATION RELATING TO SUCH SOFTWARE.

Year 2000 Warranty

In addition to the Hardware Warranty and Software Warranty stated above, 3Com warrants that each product sold or licensed to Customer on and after January 1, 1998 that is date sensitive will continue performing properly with regard to such date data on and after January 1, 2000, provided that all other products used by Customer in connection or combination with the 3Com product, including hardware, software, and firmware, accurately exchange date data with the 3Com product, with the exception of those products identified at 3Com's Web site,

http://www.3com.com/products/yr2000.html, as not meeting this standard. If it appears that any product that is stated to meet this standard does not perform properly with regard to such date data on and after January 1, 2000, and Customer notifies 3Com within ninety (90) days after purchase of the product from 3Com or its authorized reseller, 3Com shall, at its option and expense, provide a software update which would effect the proper performance of such product, repair such product, deliver to Customer an equivalent product to replace such product, or if none of the foregoing is feasible, refund to Customer the purchase price paid for such product. Any software update or replaced or repaired product will carry a Year 2000 Warranty for ninety (90) days after purchase.

Obtaining Warranty Service

Customer must contact a 3Com Corporate Service Center or an Authorized 3Com Service Center within the applicable warranty period to obtain warranty service authorization. Dated proof of purchase from 3Com or its authorized reseller may be required. Products returned to 3Com's Corporate Service Center must be pre-authorized by 3Com with a User Service Order (USO) number (or a Return Material Authorization (RMA) number or a Service Repair Order (SRO) number, whichever was issued) marked on the outside of the package, and sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package. Responsibility for loss or damage does not transfer to 3Com until the returned item is received by 3Com. The repaired or replaced item will be shipped to Customer, at 3Com's expense, not later than thirty (30) days after 3Com receives the defective product, and 3Com will retain risk of loss or damage until the item is delivered to Customer. 3Com shall not be responsible for any software, firmware, information, or memory

3Com shall not be responsible for any software, firmware, information, or memory data of Customer contained in, stored on, or integrated with any products returned to 3Com for repair, whether under warranty or not.

3Com for repair, whether under warranty or not. **Dead- or Defective-on-Arrival.** In the event a product completely fails to function or exhibits a defect in materials or workmanship within the first forty-eight (48) hours of installation but no later than thirty (30) days after the date of purchase, and this is verified by 3Com, it will be considered dead- or defective-on-arrival (DOA) and a replacement shall be provided prior to 3Com receiving the defective product, but only if Customer provides a purchase order number, credit card number, or other method of payment acceptable to 3Com, to be used if 3Com needs to charge Customer for the replacement, as explained below. The replacement product will normally be shipped not later than three (3) business days after 3Com's verification of the DOA product, but may be delayed due to export or import procedures. The shipment of a replacement product prior to 3Com receiving the defective product is subject to local legal requirements and may not be available in all locations. When such a replacement is provided and Customer fails to return the original product to 3Com within fifteen (15) days after shipment of the replacement, 3Com will charge Customer for the replacement product, at list price. **Shipment of a Replacement Prior to 3Com Receiving the Defective Product** is provided for five (5) years, after which time it may be available for a specified fee, but in either case only if Customer provides a purchase order number, credit card number, or other method of payment acceptable to 3Com, to be used if 3Com needs to charge Customer for the replacement, but may be delayed due commercially reasonable efforts to ship the replacement, but may be delayed due to product availability or export or import procedures. The shipment of a replacement product prior to 3Com receiving the defective product is subject to local legal requirements and may not be available in all locations. When such a replacement is provided and Customer fails to return the original product to 3Com within fifteen (15) days after shipment of the replacement, a com will charge Customer for the replacement, scom will charge Customer for the replacement for a specified and Customer fails to return the original product to 3Com within fifteen (15) days after shipment of the replacement prior to 3Com receiving the defective product is different from the fee-based Advance Hardware Replacement Service, which is available as a contracted service offering.

Included Services

3Com's Electronic Support Services, available at no charge, include 3Com Knowledgebase, information on known bugs, documentation, release notes, and publicly available software and firmware upgrades. 3Com reserves the right to modify or cancel this offering at any time, without advance notice.

or cancel this offering at any time, without advance notice. **Telephone Technical Support**, with coverage for basic troubleshooting only, will be provided at no additional charge for 12 months from the date of purchase, on a commercially reasonable efforts basis. Telephone support is provided by 3Com only if Customer purchased this product directly from 3Com, or if Customer's reseller is unable to provide telephone support. To qualify for this telephone technical support, Customer must register on the 3Com Web site at http://support.3Com.com/index.htm, and state the date of purchase, product number, and serial number. 3Com's response to a request for telephone technical support will be in the form of a return call from a 3Com representative by close of business the following business day, defined as 9 a.m. to 5 p.m., local time, Monday through Friday, excluding local holidays. Please refer to the Technical Support appendix in the User Guide for telephone numbers.

Software Updates, All software and firmware upgrades and the latest code for this product downloaded through the 3Com Software Library.

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This Limited Warranty shall be governed by the laws of the State of California, U.S.A., and by the laws of the United States, excluding their conflicts of laws principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty. 3Com Corporation

Scon Corporator 5400 Bayfront Plaza P.O. Box 58145 Santa Clara, CA 95052-8145 (408) 326-5000 June 7, 1999 3Com reserves the right to modify or cancel this offering at any time, without advance notice. This offering is not available where prohibited or restricted by law.

TECHNICAL SUPPORT

The following numbers may be used for technical support:

Country	Telephone Number	Country	Telephone Number
Asia, Pacific Rim Australia Hong Kong India Indonesia Japan Malaysia New Zealand Pakistan Philippines Europe From anywhere in Europe, call:	1 800 678 515 800 933 486 +61 2 9937 5085 001 800 61 009 0531 61 6439 1800 801 777 0800 446 398 +61 2 9937 5083 1235 61 266 2602	P.R. of China Singapore S. Korea From anywhere in S. Korea: From Seoul: Taiwan, R.O.C. Thailand	10800 61 00137 or 021 6350 1590 800 6161 463 82 2 3455 6455 00798 611 2230 00798 611 2230 0080 611 261 001 800 611 2000
Europe, South Africa, and I From the following countries,	+31 (0)30 6029999 fax Middle East	umbers:	
Austria Belgium Denmark Finland France Germany Hungary Ireland Israel Italy Luxembourg	0800 297468 0800 71429 800 17309 0800 113153 0800 917959 0800 1821502 06800 12813 1800 553117 1800 9453794 1678 79489 0800 3625	Middle East Netherlands Norway Poland Portugal Russia South Africa Spain Sweden Switzerland U.K.	1800 945 3794 0800 0227788 800 11376 00800 3111206 0800 831416 0800 995014 0800 995014 900 983125 020 795482 0800 55 3072 0800 966197
Latin America Argentina Brazil Colombia North America	5411 4510 3200 0800 13 3266 571 629 4827 1 800 NET 3Com	Mexico Puerto Rico South America	01 800 CARE (01 800 2273) 800 666 5065 1800 666 5065
	(1 800 NET 3Com (1 800 638 3266) Enterprise Customers: 1 800 876-3266		

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ENVIRONMENTAL STATEMENTS

General Environmental Statement

It is the policy of 3Com Corporation to be environmentally-friendly in all operations. To uphold our policy, we are committed to:

- Establishing environmental performance standards that comply with national legislation and regulations
- Conserving energy, materials and natural resources in all operations
- Reducing the waste generated by all operations
- Ensuring that all waste conforms to recognized environmental standards
- Maximizing the recyclable and reusable content of all products
- Ensuring that all products can be recycled, reused and disposed of safely
- Ensuring that all products are labelled according to recognized environmental standards
- Improving our environmental record on a continual basis

End Of Life Statement

3Com processes allow for the recovery, reclamation and safe disposal of all end-of-life electronic components.

Regulated Materials Statement

3Com products do not contain any hazardous or ozone-depleting material.

Environmental Statement about the Documentation

The documentation for this product is printed on paper that comes from sustainable, managed forests; it is fully biodegradable and recyclable, and is completely chlorine-free. The varnish is environmentally-friendly, and the inks are vegetable-based with a low heavy-metal content.

Environmental Statement about the Product Packaging

The packaging for this product is fully recyclable. It has a recycled (post consumer) waste content of at least 40% by weight, and no heavy-metal content.

The SuperStack[®] 3 Switch 4900 Series 1000BASE-SX Module is part of the extensive SuperStack range of 3Com products. This range includes hubs, switches, power systems and other networking equipment, and is continually being developed. Contact your supplier for the latest product information and to order these products.

Product Registration

You can now register your 1000BASE-SX Module on the 3Com web site to receive up-to-date information on your product:

http://support.3com.com/warrantyregistration/register.pl

Documentation Feedback

Your suggestions are very important to us. They will help make our documentation more useful to you. Please e-mail comments about this document to 3Com at:

pddtechpubs_comments@3Com.com

Please include the following information when commenting: the document title, part number (shown at the bottom of page 8), and page number, if appropriate.

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