# VeritonM670G/M670/ S670G/S670 Service Guide

Service guide files and updates are available on the AIPG/CSD web; for more information please refer to <a href="http://csd.acer.com.tw">http://csd.acer.com.tw</a>

PRINTED IN TAIWAN

# Revision History

Please refer to the table below for the updates made on Veriton M670G/M670/S670G/S670 service guide.

Date	Chapter	Updates

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## **Conventions**

The following conventions are used in this manual:

SCREEN	Denotes actual messages that appear on screen.	
MESSAGES		
NOTE	Gives bits and pieces of additional information	
	related to the current topic.	
WARNING	Alerts you to any damage that might result from	
	doing or not doing specific actions.	
CAUTION	Gives precautionary measures to avoid possible	
	hardware or software problems.	
IMPORTANT	Remind you to do specific actions relevant to the	
	accomplishment of procedures.	

#### Preface

Before using this information and the product it supports, please read the following general information.

- 1. This Service Guide provides you with all technical information relating to the BASIC CONFIGURATION decided for Acer's "global" product offering. To better fit local market requirements and enhance product competitiveness, your regional office MAY have decided to extend the functionality of a machine (e.g. add-on card, modem, or extra memory capability). These LOCALIZED FEATURES will NOT be covered in this generic service guide. In such cases, please contact your regional offices or the responsible personnel/channel to provide you with further technical details.
- 2. Please note WHEN ORDERING FRU PARTS, that you should check the most up-to-date information available on your regional web or channel. If, for whatever reason, a part number change is made, it will not be noted in the printed Service Guide. For ACER-AUTHORIZED SERVICE PROVIDERS, your Acer office may have a DIFFERENT part number code to those given in the FRU list of this printed Service Guide. You MUST use the list provided by your regional Acer office to order FRU parts for repair and service of customer machines.

#### **Chapter 1 System Specifications 1**

	Features	1
	Main board Placement	6
	Block Diagram	8
	VeritonM670G/M670 Front Panel	
	VeritonM670G/M670 Rear Panel	10
	VeritonS670G/S670 Front Panel	
	VeritonS670G/S670Rear Panel	12
	Hardware Specifications and Configurations	13
	Power Management Function (ACPI support function)	
Cł	napter 2 System Utilities 19	
	Entering Setup	20
	Product Information	21
	Standard CMOS Setup	22
	Advanced BIOS Features	23
	Advanced Chipset Setup	25
	Integrated Peripherals	26
	Power Management	28
	PC Health Status	
	Frequency/Voltage Control	
	BIOS Security Features	
	Load Default Settings	
	Save & Exit Setup	33
	Exit Without Saving	34
Cł	napter 3 Machine Disassembly and Replacement 35	
	General Information	36
	Disassembly Procedure	37
	VeritonM670G/M670/S670G/S670 Disassembly Procedure	38
Cł	napter 4 Troubleshooting 52	
Cł	napter 5 Jumper and Connector Information 53	
	Jumper Setting	53
Cł	napter 6 FRU (Field Replaceable Unit) List 59	
	Exploded Diagram	60
	1	

## System Specifications

#### **Features**

#### **Operating System**

☐ Microsoft Windows Vista (Home Basic, Home Premium, Business)

#### **Processor**

- □ Socket Type: Intel® Socket T LGA 775 pin
- □ Processor Type:
  - □ Intel Conroe/Kensfield/Wolfdale/Yorkfield processor FSB 1333/1066/800 MHz

#### Chipset

□ Intel Q45+ ICH10DO

#### **PCB**

- □ Form Factor: Micro ATX
- □ Dimension/Layer: 244mm x244mm

#### Memory

- □ 512MB / 1GB / 2GB DDR3 /1066/800 Un-buffered Non-ECC DIMM support
- □ Support single channel 64 bit mode with maximum memory size up to 8GB
- □ Support un-buffered DIMM (Intel Q35/Q33)
- □ DIMM Slot: 4
- □ Memory Max: 512MB to 8GB DDR2 memory technologies

#### **PCI**

- □ PCI Express Slot Type: x16
  - □ PCI Express x16 Slot Quantity: 1
- □ PCI Express Slot Type: x1
  - □ PCI Express x1 Slot Quantity: 1
- □ PCI Slot Type: PCI 2.3 5V slots

	□ PCI Slot Quantity: 2
FDD	
	Slot Quantity: 1
	Design Criteria:
	□ Should support 1.44MB/3 mode 3.5" Devices
SA TA	
	Slot Type: SATA slot
	Slot Quantity: 6
	Storage Type support:
	$\ \ \Box \ \ HDD/CD\text{-}ROM/CD\text{-}RW/DVD\text{-}ROM/DVD\text{-}RW/DVD\text{+}RW/DVD$
	Dual/DVD SuperMulti Plus/
Audio	0
	Audio Type: HD audio codec
	Audio Channel: 7.1 channel
	Audio Controller /Codec: ALC888S HD codec 7.1
	Connectors support:
	$\hfill\Box$ Rear 6 jack follow HD audio definition, example as below
	□ Audio jacks color coding: should meet Microsoft Windows Logo Program
	Device Requirements: Audio-0002
	□ 1 S/PDIF-out header (1*4)
	□ 1 AUX-In header (1*4)
	□ 1 front panel audio header (2*5)
	$\hfill\Box$ Add HD de-pop CKT (the attachment is the reference, please propose
	your solution)
	□ S/N ratio: 90 dB at rear output jack
LAN	
	MAC Controller: ICH10DO

- □ 10M/100M/1000M LAN
- □ PHY: Intel Boazman 82567LM PCI-E Giga LAN

#### **USB**

- □ Controller Type: Intel ICH10DO
- □ Ports Quantity: 12
  - □ 6 back panel ports
  - □ On-board: 3 2\*5 headers
  - □ 4 ports for front daughter board
  - □ 2 ports reserved
  - □ Connector Pin: standard Intel FPIO pin definition
- □ Data transfer rate support:
  - □ USB 2.0/1.1

#### **BIOS**

- □ BIOS Type: Phoenix Award or AMI Kernel with Acer skin
- □ Size: 32Mb
- □ Note:
  - Boot ROM should be included (PXE function should be built in with default and RPL function is optional by service BIOS)
  - □ BIOS shall auto detect FDD to avoid checksum error when boot

#### I/O Connector

□ Controller: Super I/O ITE 8720 (F stepping or after; must full support Intel platform)

#### Rear I/O Connector

- □ 1 PS/2 Keyboard port,
- □ 1 PS/2 Mouse port
- □ 1 serial port
- □ 1 D-Sub VGA port

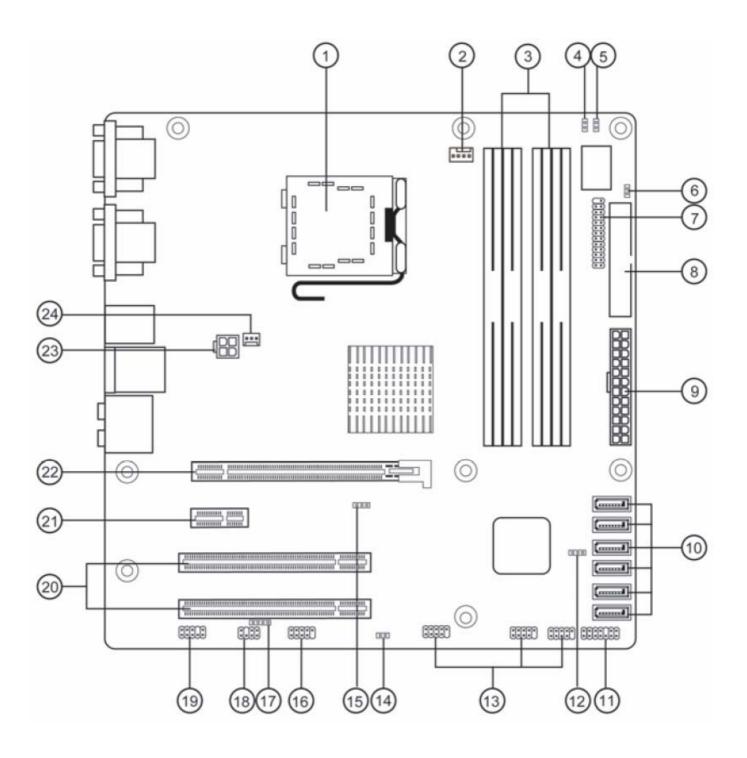
	1 DVI-D VGA port		
	1 RJ45 LAN port		
	6 USB ports		
	7.1 channel phone jack (6 audio jacks)		
On-b	On-board connectors		
	1 LGA 775 CPU socket		
	4 DDR3 memory sockets		
	1 PCI Express x16 slot		
	1 PCI Express x 1 slot		
	2 PCI slot		
	1 FDD slot		
	6 SATAII connectors		
	$3\ 2*5$ pin Intel FPIO specification USB pin connectors (follow Intel FPIO		
	standard Specification)		
	12*5 pin Intel FPIO spec. Microphone In/ Headphone Out pin connectors		
	1 serial port 2*5 pin connector (2nd serial port)		
	1 2*4 pin internal speaker header		
	1 4 pin CPU Fan connector		
	1 3 pin System FAN connector with linear circuit		
	1 2pin Intrusion Alarm connector		
	1 24pin + 4pin ATX interface PS3/PS2 SPS connector		
	1 2*7 pin front panel IO header		
	1 Jumper for clear CMOS		
	1 on board buzzer		
	1 2pin OBR header		
	2 reserved 2pin GPIO connector		
	Color management for on board connecter (pls refer to Acer spec)		

1 2x5pin Front Audio header 1 3pin ME enable/disable connector (with 1 jumper) **Power Supply Power Supply Mounting Features** Chassis accepts ATX-style power supply Chasses accepts PS2, PS3 style power supply Features for internal mounting tab Location of 4 external mounting holes **Power Supply Electrical Design Feature** 300W/250W in stable mode (Acer Assign System Power Unit) Design for Intel Broadwater/ICH8 series chipset compatible system Voltage design should be covered +5V, +3.3V, +12V, +5VSB, -12V (attention to 12V output capability) Demand for both PFC/Non-PFC solutions (two different quotations are needed) Minimum 2 Serial ATA power connector solution should be included (by default) Minimum 3 big 4-pin power connector included Minimum 1 small 4-pin power connector included PFC version will not provide switch selector for 115/230V AC input but it should be universal for Europe and China Non-PFC version should provide switch selector for 115/230V AC input and universal for worldwide PS2 style

1 x LTP 2\*13pin header

П

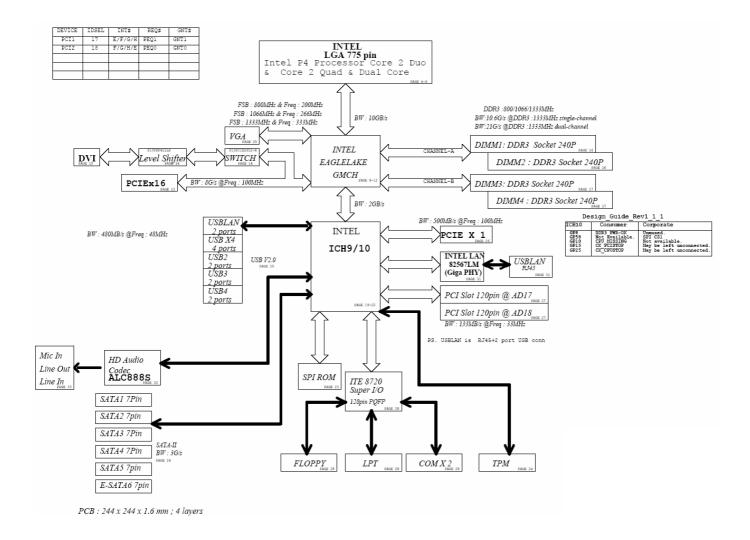
## Main board Placement



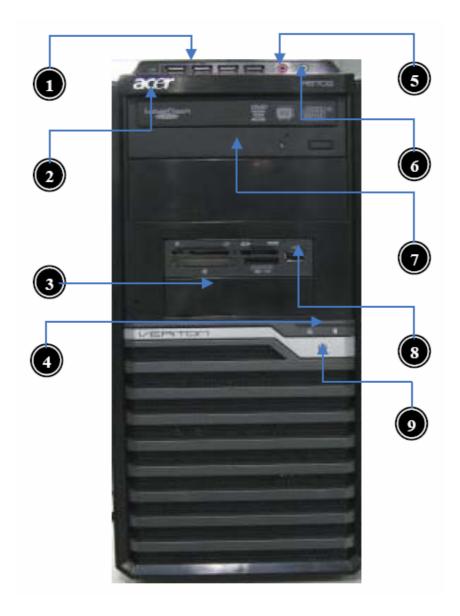
# Table of Motherboard Components

LABEL	COMPONENTS
1 CDILC 1	LGA775 socket for Intel® Kensfield/
1. CPU Socket	Yorkfield/Wolfdale/Core <sup>™</sup> 2 Duo CPUs
2. CPU_FAN	CPU cooling fan connector
3. DIMM1~4	240-Pin DDR3 SDRAM slots
3. DIMMT~4	(Channel A: DIMM1, DIMM2 Channel B: DIMM3, DIMM4)
4. OBR	One button recovery jumper
5. GPIO1	General Purpose Input/Output 1
6. GPIO2	General Purpose Input/Output 2
7. PRINTER	Onboard parallel port header
8. FDD1	Floppy disk drive connector
9. ATX POWER1	Standard 24-pin ATX power connector
10. SATA1~6	Serial ATA connectors
11. F_PANEL	Front panel switch/LED header
12. ME_DISABLE	ME Disable jumper
13. F_USB1~3	Front panel USB headers
14. C_INTRUSION	Chassis detect header
15. CLR_CMOS	Clear CMOS jumper
16. COM2	Onboard serial port header
17. SPDIF_OUT	SPDIF out header
18. INT_SPK	Speaker header
19. F_AUDIO	Front panel audio header
20. PCI1~2	32-bit add-on card slots
21. PCIEX1	PCI Express x1 slot
22. PCIE1	PCI Express slot for graphics interface
23. ATX12V1	Auxiliary 4-pin power connector
24. SYS_FAN	System cooling fan connector

# **Block Diagram**

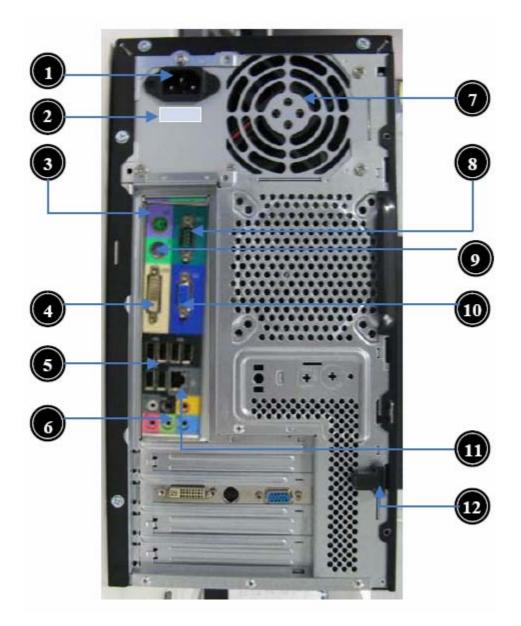


# VeritonM670G/M670 Front Panel



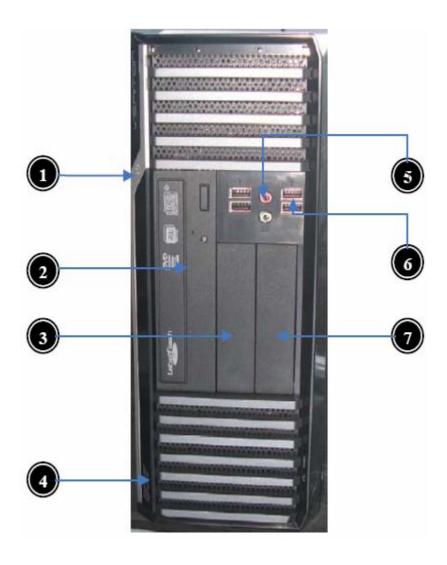
Label	Description
1	USB ports
2	ACER Logo
3	FDD cover
4	LEDs
5	MIC connector
6	Audio connector
7	Optical drive
8	Card reader
9	Power Button

# VeritonM670G/M670 Rear Panel



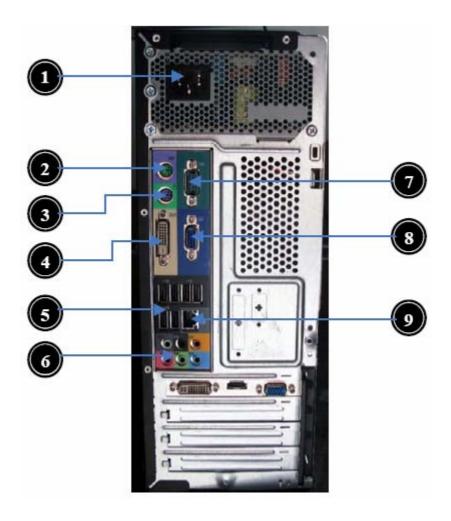
Label	Description	Label	Description
1	Power card socket	8	Printer connector
2	Voltage selector switch	9	PS/2 mouse connector
3	PS/2 keyboard connector	10	Monitor connector
4	DVI port	11	LAN connector
5	USB 2.0 ports	12	Lock Handle
6	Audio connector		
7	Fan aperture		

# VeritonS670G/S670 Front Panel



Label	Description
1	Power Button
2	Optical drive
3	FDD cover
4	ACER Logo
5	Audio connector
6	USB ports
7	Card reader

# VeritonS670G/S670 Rear Panel



Label	Description	Label	Description
1	Power card socket	6	Audio connector
2	PS/2 keyboard connector	7	Com connector
3	PS/2 mouse connector	8	Monitor connector
4	DVI port	9	LAN connector
5	USB 2.0 ports	10	

# Hardware Specifications and Configurations

#### **Processor**

Item	Specification
Туре	Processor Type: Intel Conroe /Kensfield /Wolfdale
	/Yorkfield processor FSB 1333/1066/800 MHz CPUs
Socket	LGA 775 pin
FSB	800/1066/1333 MHz CPUs
Minimum operating speed	0 MHz (If Stop CPU Clock in Sleep State in BIOS
	Setup is set to Enabled.)

#### **BIOS**

Item	Specification
BIOS code programmer	Phoenix Award or AMI Kernel with Acer skin
BIOS version	V6.0
BIOS ROM type	SPI Flash
BIOS ROM size	32Mb
Support protocol	SMBIOS (DMI) 2.4/DMI 2.0 (log file)
Device Boot Support	<ul> <li>1st priority: SATA HDD</li> <li>2nd priority: CD-ROM</li> <li>3rd priority: FDD</li> </ul>
	<ul><li>4th priority: LAN</li><li>5th priority: USB device</li></ul>
Support to LS-120 drive	YES
Support to BIOS boot block feature	YES

## **BIOS Hotkey List**

Hotkey	Function	Description
Del	Enter BIOS Setup Utility	Press while the system is booting to enter
		BIOS Setup Utility.

## Main Board Major Chips

Item	Specification
North Bridge	Intel Q35 and Q33
South Bridge	Intel ICH9DO/ICH9
APG controller	Intel Q45
Super I/O controller	ITE 8718
Audio controller	HD audio codec ALC888S HD codec 7.1 (co-lay with LC888)
LAN controller	Intel Boazman 82567LM PCI-E Giga LAN
HDD controller	Intel ICH10DO
Keyboard controller	Super I/O ITE 8720

## **Memory Combinations**

Slot	Memory	Total Memory
Slot 1	512MB, 1GB, 2GB	512MB~2GB
Slot 2	512MB, 1GB, 2GB	512MB~2GB
Maximum System N	Memory Supported	512MB~8GB

## System Memory

Item	Specification
Memory slot number	4 slot
Support Memory size per socket	512MB/1GB/2GB
Support memory type	DDR3
Support memory interface	DDR3 800/1066MHz
Support memory voltage	1.8V
Support memory module package	240-pin DDR3
Support to parity check feature	Yes
Support to error correction code (ECC) feature	No
Memory module combinations	You can install memory modules in
	any combination as long as they
	match the above specifications.

#### Audio Interface

Item	Specification
Audio controller	Intel ICH9DO/ICH9
Audio controller type	ALC888S
Audio channel	codec 7.1
Audio function control	Enable/disable by BIOS Setup
Mono or stereo	Stereo
Compatibility	Sound Blaster Pro/16 compatible Mixed
	digital and analog high performance
	chip Enhanced stereo full duplex
	operation High performance audio
	accelerator and AC'97 support Full
	native DOS games compatibility Virtual
	FM enhances audio experience through
	real-time FM-to-Wavetable
	conversionMPU-401 (UART mode)
	interface for Wavetable synthesizers and
	MIDI devices Integrated dual game port
	Meets AC'97and WHQL specifications
Music synthesizer	Yes, internal FM synthesizer
Sampling rate	48 KHz (max.)
MPU-401 UART support	Yes
Microphone jack	Supported
Headphone jack	Supported

#### SATA Interface

Item	Specification
SATA controller	Intel ICH10DO
SATA controller resident bus	PCI bus
Number of SATA channel	SATA X 6
Support bootable CD-ROM	YES

## Floppy disk drive Interface

Item	Specification
Floppy disk drive controller	Super I/O ITE 8720
Floppy disk drive controller resident bus	ISA bus
Support FDD format	360KB, 720KB, 1.2MB, 1.44MB, 2.88MB

#### **USB Port**

Item	Specification
Universal HCI	USB 2.0/1.1
USB Class	Support legacy keyboard for legacy mode
USB Connectors Quantity	4 ports for front daughter board
	4 ports for rear I/O
	2 ports for internal card reader.

# **Environmental Requirements**

Item	Specification	
Temperature		
Operating	+5°C ~ +35°C	
Non-operating	-20 ~ +60°C (Storage package)	
Humidity		
Operating	15% to 80% RH	
Non-operating	10% to 90% RH	
Vibration		
Operating	$5 \sim 500$ Hz: 2.20g RMS random, 10 minutes per axis in all 3 axes	
(unpacked)	$5 \sim 500$ Hz: 1.09g RMS random, 1 hour per axis in all 3 axes	

## Power Management

Devices	S1	<b>S3</b>	<b>S4</b>	<b>S</b> 5
Power Button	V	V	V	V
USB Keyboard/Mouse	V	V	N/A	N/A
PME	Disabled	Disabled	Disabled	Disabled
RCT	Disabled	Disabled	Disabled	Disabled
WOR	Disabled	Disabled	Disabled	Disabled

- □ Devices wake up from S3 should be less than
- $\hfill\Box$  Devices wake up from S5 should be less than 10 seconds

# Power Management Function (ACPI support function)

Device	Star	ndby Mode
		Independent power management timer for hard disk drive devices (0-15 minutes, time step=1 minute).
		Hard disk drive goes into Standby mode (for ATA standard interface).
		Disable V-sync to control the VESA DPMS monitor.
		Resume method: device activated (Keyboard for DOS, keyboard & mouse for Windows).
		Resume recovery time: 3-5 sec.
Global	Star	ndby Mode
		Global power management timer (2-120 minutes, time step=10 minute).
		Hard disk drive goes into Standby mode (for ATA standard interface).
		Disable H-sync and V-sync signals to control the VESA DPMS monitor.
		Resume method: Return to original state by pushing external switch button, modem ring in, keyboard and mouse for APM mode.
		Resume recovery time: 7-10 sec.
Susper	ıd M	ode
		Independent power management timer (2-120 minutes, time step=10 minutes) or pushing external switch button.
		CPU goes into SMM.
		CPU asserts STPCLK# and goes into the Stop Grant State.
		LED on the panel turns amber colour.
		Hard disk drive goes into SLEEP mode (for ATA standard interface).
		Disable H-sync and V-sync signals to control the VESA DPMS monitor.
		Ultra I/O and VGA chip go into power saving mode.
		Resume method: Return to original state by pushing external switch button, modem ring in, keyboard and mouse for APM mode.
		Return to original state by pushing external switch button, modern ring in and USB keyboard for ACPI mode.
ACPI		
		ACPI specification 1.0b.
		S0, S1, S3 and S5 sleep state support.
		On board device power management support.
		On board device configuration support.

# **System Utilities**

The manufacturer or the dealer already configures most systems. There is no need to run Setup when starting the computer unless you get a Run Setup message.

The Setup program loads configuration values into the battery-backed nonvolatile memory called CMOS RAM.

This memory area is not part of the system RAM.

**NOTE:** If you repeatedly receive Run Setup messages, the battery may be bad/flat. In this case, the system cannot retain configuration values in CMOS.

Before you run Setup, make sure that you have saved all open files. The system reboots immediately after you exit Setup.

## Entering Setup

Power on the computer and the system will start POST (Power On Self Test) process. When the message of "Press DEL to enter SETUP" appears on the screen, press the key of [Delete] to enter the setup menu.

**NOTE:** If the message disappears before you respond and you still wish to enter Setup, restart the system by turning it OFF and On. You may also restart the system by simultaneously pressing [Ctrl+ Alt+ Delete].

The Setup Utility main menu then appears:

Product Information	PC Health Status
Standard CMOS Features	Frequency/Voltage Control
Advance BIOS Features CMOS	BIOS Security Features
Advanced Chipset Features	Load Default Settings
Integrated Peripherals	Save & Exit Setup
Power Management Setup	Exit Without Saving
↑↓←→: Move Enter: Select F1: General Help	+/-/: Value F10: Save ESC: Exit F9: Load Default Settings

#### The items in the main menu are explained below:

Parameter	Description	
Production Information	This page shows the relevant information of the main board	
Standard CMOS Features	This setup page includes all the items in standard compatible BIOS	
Advance BIOS Features	This setup page includes all the items of Award special enhanced features	
Advance Chipset Features	This setup page includes all advanced chipset features	
Integrated Peripherals	This setup page includes all onboard peripherals	
Power Management Setup	This setup page includes all the items of Green function features	
PC Health Status	This setup page is the System auto detect Temperature, voltage, and fan speed	
Frequency/Voltage Control	This setup page is the System Frequency/Voltage setup	
BIOS Security Features	Change, set or disable password. It allows you to limit access to the System	
Load Optimized Defaults	Load Optimized Settings Default Settings indicates the	
	value of the system parameters which the system would be in best performance configuration	
Save & Exit Setup	Save CMOS value settings to CMOS and exit setup	
Exit Without Saving	Abandon all CMOS value changes and exit setup	

## **Product Information**

The Screen below appears if you select Product Information from the main menu: The Product Information menu contains general data about the system, such as the product name, serial number, BIOS version, etc. This information is necessary for troubleshooting (maybe required when asking for technical support).

CMOS Setup Utiliyt - Copyright (c) 1985-2008, American Megatrends, Inc.  Product Information			
Processor Type : Intel(R) Core(TM)2 Quad CPU Q9300 @ 2.83Gl Processor Speed : 2.50GHz System Memory : 1023MB System Manufacture : Acer Product Name : Version 6 seri System Serial Number :000000000000000000000000000000000000	ies		
↑↓←→: Move Enter: Select F1: General Help	+/-/: Value F10: Save ESC: Exit F9: Load Default Settings		

Parameter	Description	
Processor Type	This item lists the product processor model	
Processor Speed	This item lists the processor frequency for the system	
System Memory	Total memory size for the system	
Product Name	This item lists the product name	
Product Name	This item lists the system BIOS version	
System Serial Number	This item lists the system serial number	
System BIOS Version	This item lists the system BIOS version	
BIOS Release Date	This item lists the BIOS release date	

# Standard CMOS Setup

Select standard CMOS features from the main menu to configure some basic parameters in your system the following screen shows the standard CMOS features menu:

CMOS Setup Utiliyt - Copyright (c) 1985-2008, American Megatrends, Inc. Standard CMOS Features			
System Date	Fri 10/3	1/2008	Item Help
System Time  Halt On	09:22:0 All, B	4 ut Keyboard	Use [ENTER], [TAB] Or [SHIFT-TAB] to Select a field. Use [+] or [-] to Configure system Date
	e Enter: Select		F10: Save ESC: Exit

Parameter	Description	Options
System Date	To set the date following	Week: From [Sun.] to [Sat.]. determined
	the	by BIOS and is display only
	weekday-month-date-year	Day: from [1] to [31] (or the maximum
	format	allowed in the month.
		Year: from 1999 to 2099
System Time	To set the time following	The items format is [hour]
	the hour-minute-second	[minute][second]. The time is calculated
	format	base on the 24-hour timer clock.
Halt On	This item enables use to	All Errors
	select the situation if the	No Errors
	BIOS stops the POST	All, But Keyboard
	process and the	All, But Diskette
	notification	All, But Disk/Key

# Advanced Setup

The following screen shows the Advanced Setup:

CMOS Setup Utiliyt - Copyright (c) 1985-2008, American Megatrends, Inc.  Advanced BIOS Features			
Rest Configuration Data Quick Boot Quiet Boot 1 st Boot Device 2 nd Boot Device 3 rd Boot Device 4 th Boot Device Hard Disk Drives CD/DVD Drives Boot up Num-Lock USB Beep Message		ot 00C8 v1 er	Item Help  Clear NVRAM during System Boot
↑↓←→: Move F F1: General			F10: Save ESC: Exit d Default Settings

Parameter	Description	Options
Quick Boot	Allows BIOS to skip certain tests while	[Enabled],
	booting. This will decrease the time needed to	[Disabled]
	boot the system	
1 st Boot Device	The item allows you to see the sequence of	
2 nd Boot Device	boot device where BIOS attempts to load the	
3 rd Boot Device	disk operation system.	
Hard Disk Drives	Specifies the boot device. Priority sequence	
CD/DVD Drives	from available Hard Drives	
Boot up Num-Lock On	Select Power-on state for Numlock	On,Off
Boot Sector Virus	This feature allows you to enable the VIRUS	[Enabled],
Protection	warning function for Hard Disk boot sector	[Disabled]
	protection. If this function is enabled and	
	there is someone attempt to write data to this	
	area, BIOS will show a warning message on	
	screen and the alarm will beep.	
USB Beep Message	Enables the beep during USB device	[Enabled],
	enumeration	[Disabled]

# Advanced Chipset Setup

CMOS Setup Utiliyt - Copyright (c) 1985-2008, American Megatrends, Inc.  Advanced Chipset Features			
Intel EIST Intel XD Bit Intel VT-b Intel TXT Intel AMT ASF Memory Hole Remapping Primary Video	Enabled Enabled Disabled Disabled Enabled Enabled Enabled Auto	Item Help  Disable: Disable GV3  Enable: Enable GV3	
↑↓←→: Move Enter: S F1: General Help		F10: Save ESC: Exit d Default Settings	

Parameter	Description	Options
Intel EIST	For Intel platform	Disabled/Enabled
Intel XD Bit	For Intel platform	Disabled/Enabled
Intel VT-b	For Intel platform	Disabled/Enabled
Intel TXT	For Intel platform	Disabled/Enabled
Intel AMT	For Intel platform	Disabled/Enabled
ASF	For Veriton series with vPro or DASH solution	Disabled/Enabled
Memory Hole	You can reserve this area of system memory	Disabled/Enabled
Remapping	for ISA adapter ROM. When this area is	
	reserved, it cannot be cached. The user	
	information of peripherals that need to use	
	this area of system memory usually discuss	
	their memory requirements.	
Primary Video	Priority for Auto : PCIE -> Onboard -> PCI	Auto/PCIE/Onbo
		ard/PCI

# Integrated Peripherals

CMOS Setup Utiliyt - Copyright (c) 1985-2008, American Megatrends, Inc.  Integrated Peripherals		
Onboard SATA Controller Onboard SATA Mode Onboard USB Controller Legacy USB Support Onboard Audio Controller Onboard LAN Controller Onboard LAN Option ROM Onboard Floppy Controller Serial Port1 Address Serial Port2 Address Serial Port2 Mode Parallel Port Address Parallel Port IRQ	Enabled RAID Enabled Enabled Enabled Enabled Enabled Enabled SF8/IRQ4 2F8/IRQ3 Normal 378 Normal IRQ7	Options  Native IDE  RAID  AHCI
↑↓←→: Move Enter: Select	+/-/: Value	F10: Save ESC: Exit
F1: General Help	F9: Load	d Default Settings

Onboard SATA Mode onboard SATA controller is enabled Onboard USB Controller Always enabled USB keyboard during POST no matter what option is set  Legacy USB Support This item is only available when on board USB controller is enabled Onboard Audio Controller Always enabled Audio POST no matter what option is set  Onboard LAN Controller Always enabled Audio POST no matter what option is set  Onboard LAN Option ROM This item is only available when on board LAN controller and ter what option is set  Onboard Floppy Controller Always enabled FloppyOST no matter what option is set  Onboard Floppy Controller Always enabled FloppyOST no matter what option is set  Serial Port1 Address Allows BIOS to select serial port1 base addresses Allows BIOS to select serial port1 Disabled / 2F8/IRQ3 / 3E8/IRQ4 / 2E8/IRQ3  Serial Port2 Address Allows BIOS to select serial port1 base addresses Allows BIOS to select serial port1 Disabled / 2E8/IRQ3 / 3E8/IRQ4 / 2E8/IRQ3 / 3E8/IR	Parameter	Description	Options
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is set  Legacy USB Support This item is only available when on board USB controller is enabled  Onboard Audio Controller Always enabled Audio POST no matter what option is set  Onboard LAN Controller Always enabled Audio POST no matter what option is set  Onboard LAN Option ROM This item is only available when onboard LAN controller is enabled  Onboard Floppy Controller Always enabled FloppyOST no matter what option is set  Onboard Floppy Controller Always enabled FloppyOST no matter what option is set  Serial Port1 Address Allows BIOS to select serial port1 base addresses  Serial Port2 Address Allows BIOS to select serial port1 base addresses  Serial Port2 Address Allows BIOS to select serial port1 base addresses  Serial Port2 Mode Allows BIOS to select serial port1 base Mode  Parallel Port Address Allows BIOS to select parallel port base addresses  Parallel Port Mode Allows BIOS to select parallel port Normal/EPP/ECP	Onboard USB Controller	Always enabled USB keyboard	Disabled/Enabled
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base addresses Address  Parallel Port Mode Allows BIOS to select parallel port Normal//EPP/ECP		base Mode	IR
Parallel Port Mode Allows BIOS to select parallel port Normal//EPP/ECP	Parallel Port Address	Allows BIOS to select parallel port	Parallel Port
1 1		base addresses	Address
base Mode /EPP+ECP	Parallel Port Mode	Allows BIOS to select parallel port	Normal//EPP/ECP
		base Mode	/EPP+ECP
Parallel Port IRQ Allows BIOS to select parallel port	Parallel Port IRQ	Allows BIOS to select parallel port	
base IRQ		base IRQ	

# Power Management

The Power Management menu lets you configure your system to most effectively save energy while operating in a manner consistent with your own style of computer use. The following screen shows the Power Management parameters and their default settings:

ACPI Aware O/S	Power Management Sett	American Megatrends, Inc.  Ip  Item Help
ACPI Suspend Mode Power On by RTC Alarm Power On by PCIE Devices Power On by PCI Devices Power On by Modem Ring Wake Up by PS/2 KB/Mouse Wake Up by USB KB//Mouse Restore On AC Power Loss	S3 (STR) Disabled Enabled Enabled Enabled Enabled Enabled Enabled Enabled Last State	Enable / Disable ACPI support for Operating System. ENABLE: If OS supports ACPI. DISABLE: If OS does not support ACPI.
↑↓←→: Move Enter: Select F1: General Help	+/-/: Value F9: Load	F10: Save ESC: Exit d Default Settings

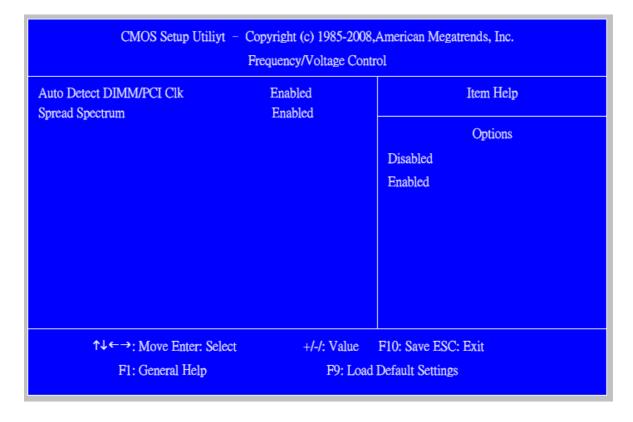
<b>Parameter</b>	Description	Options
ACPI Aware O/S	Control wake up event for	No/Yes
ACPI Suspend Mode	S1/S3/S4/S5	S1(POS)/S3 (STR)
Power On by RTC Alarm		Disabled/Enabled
Power On by PCIE Devices		Disabled/Enabled
Power On by PCI Devices		Disabled/Enabled
Power On by Modem Ring		Disabled/Enabled
Wake Up by PS/2 KB/Mouse	Control wake up event for	Disabled/Enabled
Wake Up by USB KB//Mouse	S1/S3	Disabled/Enabled

## PC Health Status

PC Health Status					
CPU Temperature (PECI Mode) System Temperature CPU Fan Speed System Fan Speed CPU Core +1.1V +3.30V +12.0V 5VSB	: 40 : 36°C/100°F : 904 RPM : 1790 : 1.184V : 1.088V : 3.296V : 11.968V : 4.999V	Item Help			
VBAT Smart Fan	: 3.200V Enabled				
↑↓←→: Move Enter: Sele F1: General Help		F10: Save ESC: Exit d Default Settings			

<b>Parameter</b>	Description	<b>Options</b>
CPU/System Temperature	Detect CPU Temperature	
	automatically	
CPU/SYSTEM FAN Speed (RPM)	Detect CPU/SYSTEM Fan Speed	
	Status automatically	
CPU Smart FAN Control	The item displays the system Smart	
	Fan Function status. It is always	
	enabled by system.	

# Frequency/Voltage Control



Parameter Parame	Description	Options
Auto Detect DIMM/PCI Clk	Always auto detect DIMM/PCI	Disabled/Enabled
	Clk	
Spread Spectrum	Always auto detect Spread	Disabled/Enabled
	Spectrum	

# **BIOS Security Features**

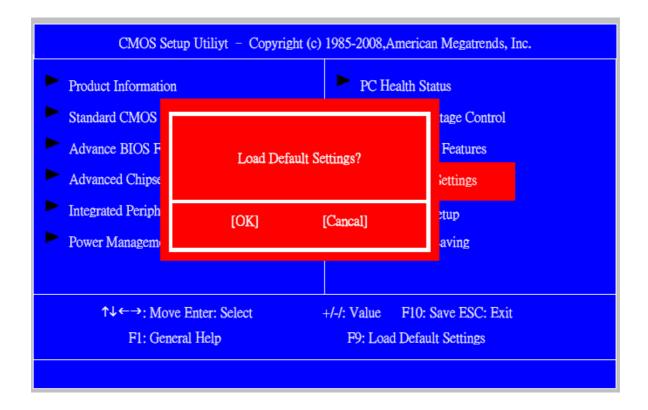
Supervisor Password	: Not installed	Item Help
User Password	: Not Installed	
Change Supervisor Password	Press Enter	Install or Change the Password
There are no supported Hard Disks.		
TCG/TPM SUPPORT	Yes	
Execute TPM Command	Don't change	
Clearing the TPM	Press Enter	
TPM Enable/Disable Status	UN owned	
TPM Owner Status	Enabled	
Removable Device Boot	Enabled	
Chassis Opened Warning	Disabled	
Chassis Opened	Yes	
↑↓←→: Move Enter: Se F1: General Help		F10: Save ESC: Exit

The following table describes the parameters found in this menu:

Parameter	Description	Options
Change Supervisor	This item is only available when	Press Enter
Password	supervisor password is installed, If clear	
	supervisor password, user password	
	should also be cleared. All setup items	
	will be view-only except user password	
	item when login with user password	
TCG/TPM SUPPORT	This item is only available when TPM	No/Yes
	controller/module is installed	
<b>Execute TPM Command</b>	This item is only available when TPM	Don't
	controller/module is installed and	Change/Disab
	TCG/TPM support is yes	led/Enabled
Removable Device Boot	Control system booting from floppy, USB	Disabled/Ena
	handy drive, or memory card	bled
Chassis Opened Warning	For Veriton series electron lock,	Disabled/Ena
		bled/Clear

# **Load Default Settings**

This option opens a dialog box that lets you install defaults for all appropriate items in the Setup Utility.

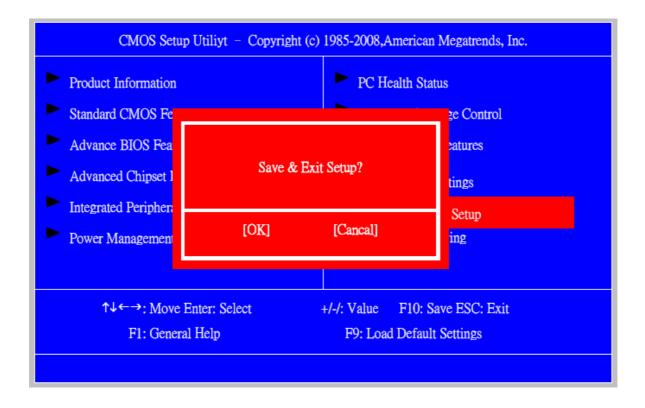


The following table describes the parameters found in this menu:

<b>Parameter</b>	Description	<b>Options</b>
<b>Load Default</b>	Select the field loads the factory defaults for BIOS and	
Settings	Chipset Features, which the system automatically	
	detects. This option opens a dialog box that lets you	
	install optimized defaults for all appropriate items in	
	the Setup Utility.	

## Save & Exit Setup

Highlight this item and press <Enter> to save the changes that you have made in the Setup Utility and exit the Setup Utility.

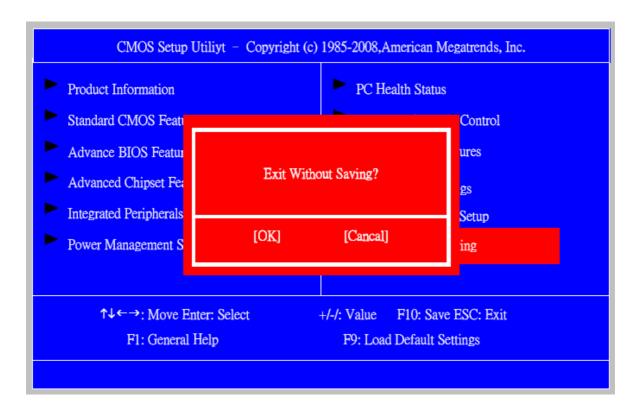


The following table describes the parameters found in this menu:

<b>Parameter</b>	Description	Options
Save & Exit Setup	Press <enter> to save the changes that have made</enter>	
	in the Setup Utility and exit the Setup Utility.	
	Press <y> to save and Exit or <n> to return to the</n></y>	
	main menu.	

# **Exit Without Saving**

Highlight this item and press <Enter> to discard any changes that you have made in the Setup Utility and exit the Setup Utility.



Parameter	Description	Options
Exit Without Saving	Press <enter> to discard any changes and</enter>	
	exit the Setup Utility	

# Machine Disassembly and Replacement

To disassemble the computer, you need the following tools:

Wrist grounding strap and conductive mat for preventing electrostatic discharge.

Wire cutter.

Phillips screwdriver (may require different size).

**NOTE:** The screws for the different components vary in size. During the disassembly process, group the screws with the corresponding components to avoid mismatches when putting back the components.

## **General Information**

## Before You Begin

Before proceeding with the disassembly procedure, make sure that you do the following:

- 1. Turn off the power to the system and all peripherals.
- 2. 2.Unplug the AC adapter and all power and signal cables from the system

## **Disassembly Procedure**

This section tells you how to disassemble the system when you need to perform system service. Please also refer to the disassembly video, if available.

**CAUTION:** Before you proceed, make sure you have turned off the system and all peripherals connected to it.

# VeritonM670G/M670/S670G/S670 Standard Disassembly

#### **Process**

### Bezel

#### **Process:**

1. According to the requirement, paste ATI, OS, CPU, HDMI and marketing label by SKU.

## VeritonM670G/M670



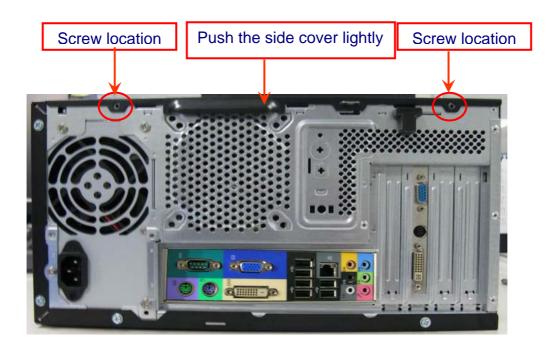




## Remove side cover

### **Process:**

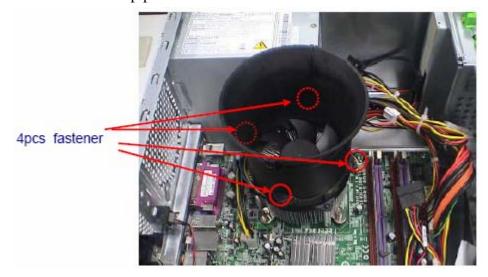
- 1. Put the Computer on the worktable lightly.
- 2. Release left side cover with 2 screws then remove left side cover.



Remove CPU fan pipe

#### **Process:**

1. Release the CPU fan pipe.



### Remove Cards

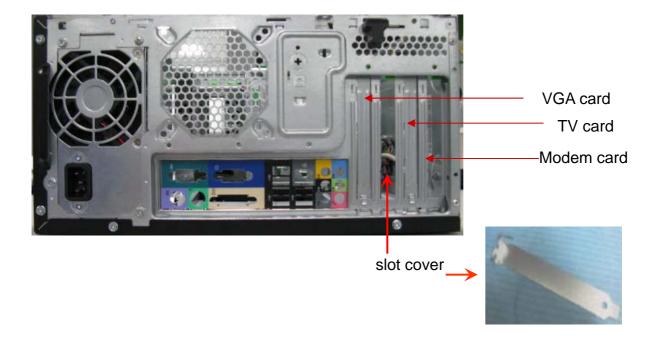
### **Process:**

- 1. Release the slot cover tooless
- 2. Remove VGA , TV, Modem Card, the following list is for your reference about the mutual location relation (Optional by SKU).



#### **Notice:**

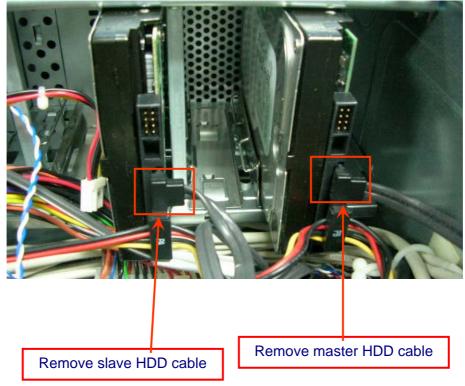
I. Remove card, don't touch any electric parts on PCB.



## Remove HDD Data Cables

- 1. Remove master HDD data cable from M/B SATA1/SATA3.
- 2. Remove slave ODD data cable from M/B SATA2.

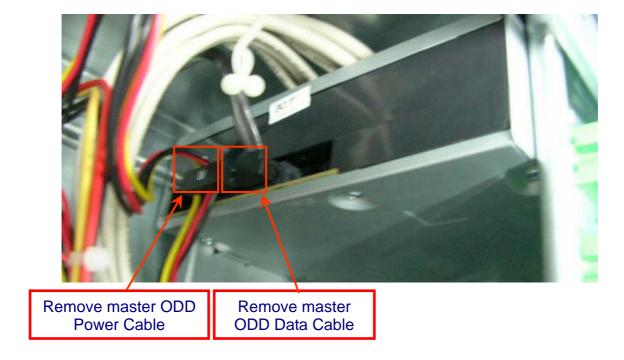




### Remove ODD DATA cable

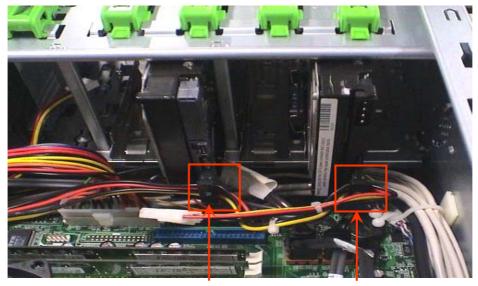
### **Process:**

1. Remove master ODD data/power cable from Master ODD.



## Remove HDD power cable

- 1. Remove master HDD data cable from master HDD.
- 2. Remove slave HDD data cable from slave HDD



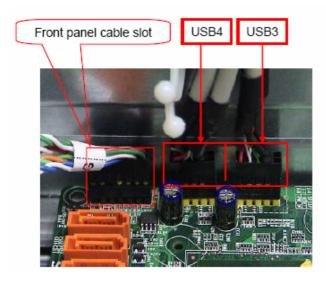
Remove slave HDD

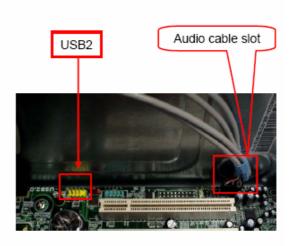
Remove master HDD

### Remove Cables

#### **Process:**

- 1. Remove front panel light cable from "PANEL1" slot of M/B.
- 2. Remove USB1 cable from M/B" F\_ USB3" •
- 3. Remove USB2 cable from M/B"F\_ USB4" •
- 4. Remove Card reader cable from M/B" USB2".
- 5. Remove audio cable from the "AUDIO" port on M/B.





#### **Notice:**

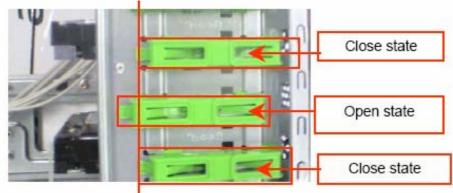
- I. Recovery switch cable is next to FDD port, and the black cable face to the top of Chassis.
- II. Intrusion switches cable face to front bezel of chassis.

### Remove HDD

- 1. Remove Master HDD from the first HDD location.
- 2. Remove Slave HDD from the second HDD location. (Optional by SKU)



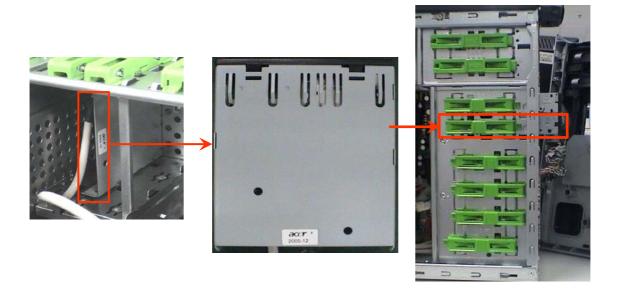
Port Num	SATA1	SATA2	SATA3	SATA4
1HDD	V			
2HDDs	٧		V	
10DD		V		
20DDs		V		٧



## Remove card reader

### **Process:**

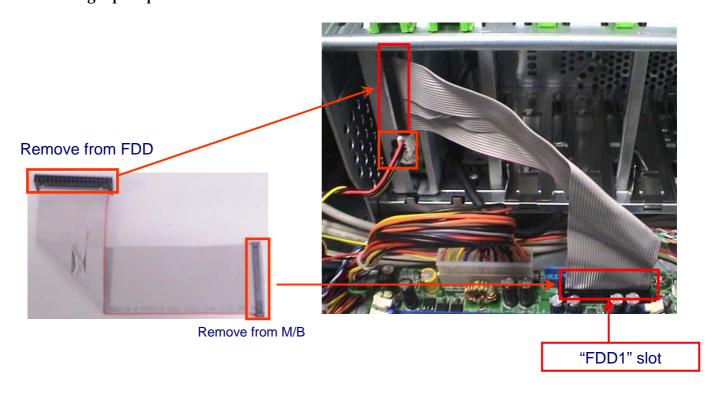
1. Remove card reader from chassis.



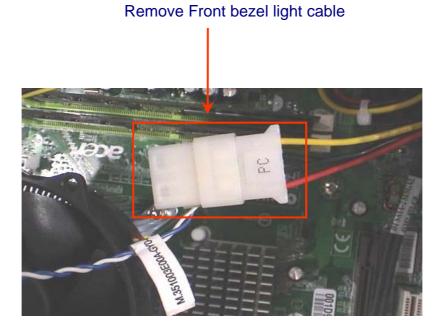
### Remove FDD Cable

### **Process:**

- 1. Remove FDD digital cable just as pictures (Optional by SKU).
- 2. Plug 4 pins power cord from FDD slot.

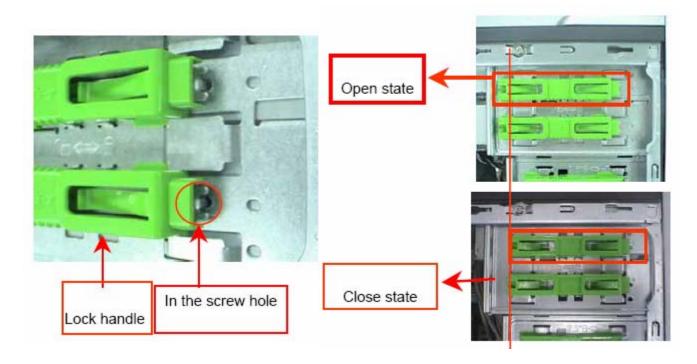


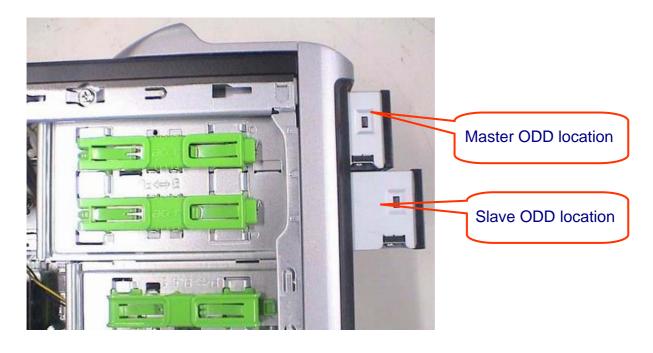
3. Remove front bezel light cable from PATA power cable



### Remove ODD

- 1. Push the lock handle release ODD.
- 2. Remove Master ODD from the location.
- 3. Remove slave ODD from the location. (Optional by SKU)

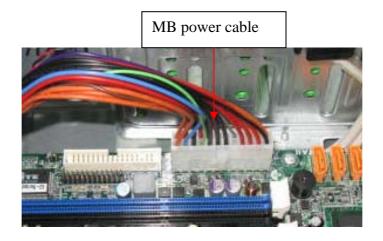


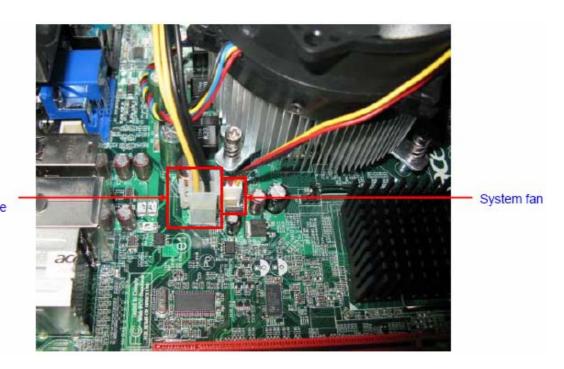


## Remove Cables

### **Process:**

- 1. Remove M/B power cable from M/B "ATX1".
- 2. Remove 12 V power cable from M/B" JPW1"
- 3. Remove System Fan cable from M/B"SYS-F2".





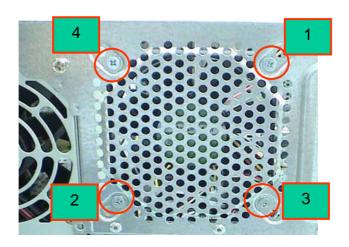
12V power cable

## Remove System FAN

### **Process:**

- 1. Release four screws according to the following picture.
- 2. Remove Sys FAN (Optional by SKU)

### Release four screws.

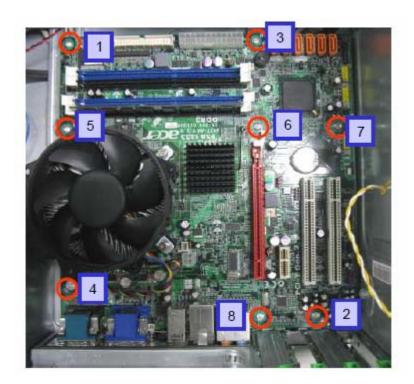


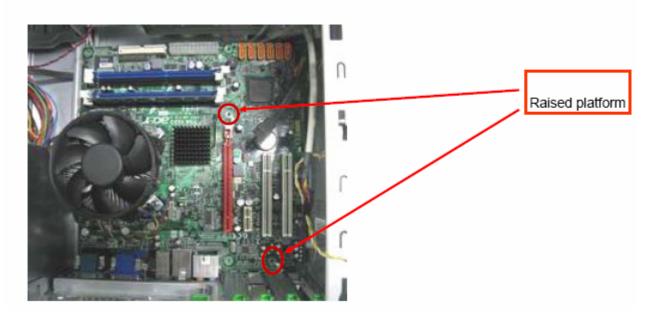
The direction of System FAN



## Remove mother board

- 1. Release 8 pcs screws form the corresponding hole.
- $2. \ \ Release \ screws \ according \ to \ the \ following \ picture \ in \ turn.$
- 3. Remove the Mother board from chassis.

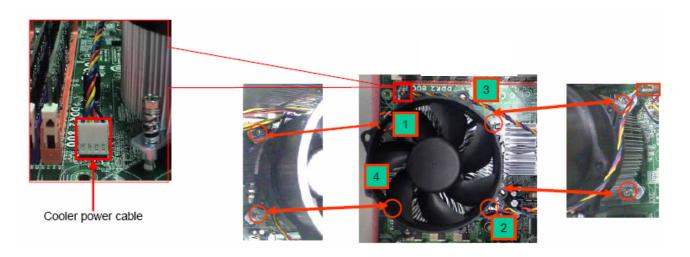




#### Remove CPU cooler

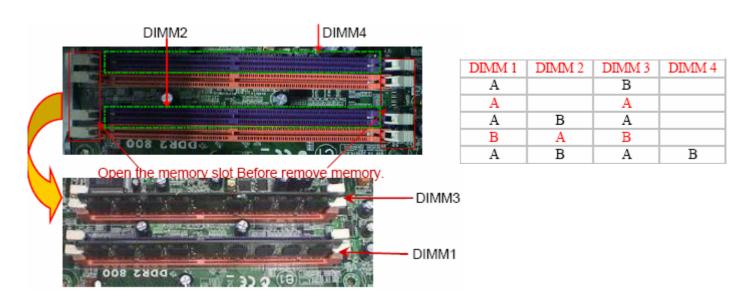
#### **Process:**

- 1. Remove cooler power cable from M/B "CPU-F2".
- 2. Release screw 1 first, then fixes screw 2, screw 3 & screw 4 (As Picture).
- 3. Remove Cooler from the Retention module.



### Remove memory

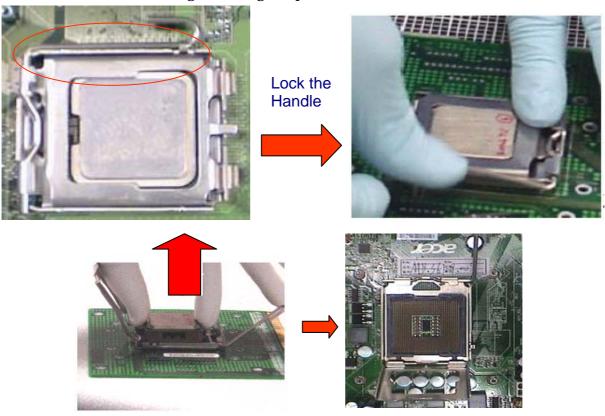
- 1. Remove the first Memory from DIMM.
- 2. Remove the second Memory from DIMM2 (Optional by SKU).



## Remove CPU

### **Process:**

1. Remove CPU according following the pictures.



Remove I/O shielding

### **Process:**

1. Remove I/O Shielding.



# **Troubleshooting**

Please refer to generic troubleshooting guide for troubleshooting information relating to following topics:

- □ Power-On Self-Test (POST)
- □ POST Check Points
- □ POST Error Messages List
- **□** Error Symptoms List

## Jumper and Connector Information

#### Jumper Setting

This section explains how to set jumpers for correct configuration of the mainboard.

#### Setting Jumper

Use the motherboard jumpers to set system configuration options. Jumpers with more than one pin are numbered. When setting the jumpers, ensure that the jumper caps are placed on the correct pins.

Description	Illustration
The illustrations show a 2-pin jumper. When the jumper cap is placed on both pins, the jumper is SHORT. If you remove the jumper cap, or place the jumper cap on just one pin, the jumper is OPEN.	SHORT OPEN
This illustration shows a 3-pin jumper. Pins 1 and 2 are SHORT	

#### Clear CMOS

Jumper	Туре	Description	Setting(Default)	Illustration
CLR_CMOS	3-pin		1-2 : Clear 2-3 : Normal Before clearing the CMOS,make sure to turn off the system	Clear CMOS

## **Checking Connector**

CPU\_FAN: CPU Cooling Fan Connector

	Pin	Signal Name	Function
	1	GND	System Ground
	2	+12V	Power +12V
	3	Sense	Sensor
□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	4	Control	FAN Control Signal

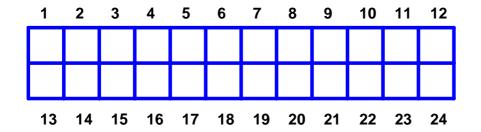
### SYS\_FAN/PWR\_FAN: FAN Power Connectors

	Pin	Signal Name	Function
	1	GND	System Ground
	2	+12V	Power +12V
□ 1 ○ 2 ○ 3○	3	Sense	Sensor

### ATX12V: ATX 12V Power Connector

Pin	Signal Name
1	Ground
2	Ground
3	+12V
4	+12V

## ATX\_POWER: ATX 24-pin Power Connector



Pin	Signal Name	Pin	Signal Name
1	+3.3	13	+3.3V
2	+3.3	14	-12V
3	COM	15	COM
4	+5V	16	PS_ON
5	COM	17	COM
6	+5V	18	COM
7	COM	19	COM
8	PWR OK	20	-5V
9	5VSB	21	+5V
10	+12V	22	+5V
11	+12V	23	+5V
12	+3.3V	24	COM

#### Front Panel Header

The front panel header (PANEL1) provides a standard set of switch and LED connectors commonly found on ATX or Micro ATX cases. Refer to the table below for information:

Illustration	Pin	Signal	Pin	Signal
	1	5V_SYS	2	GPIO_GRN_ HDR_R
	3	HDD_LED_R	4	GPIO_YLW_ HDR_R
0 0	5	GND	6	PSIN
8 0	7	ICH_SYS_RS TJ	8	GND
13 🔾 🔾 14	9	5V_SYS	10	KEY
	11	NC	12	5V_SB
	13	NC	14	LAN_ACTJ

#### Front USB

Illustration Pin		Signal	Function	Pin	Signal	Function
	1	VREG_FP_U SBPWR0	Front panel USB power(Ports 0,1)	2	VREG_FP_U SBPWR0	Front panel USB power(Ports 0,1)
1 0 2	3	USB_FP_P0-	Front panel USB Port 0 Negative Signal	4	USB_FP_P1-	Front panel USB Port 1 Negative Signal
0 0	5	USB_FP_P0+	Front panel USB Port 0 Positive Signal	6	USB_FP_P1+	Front panel USB Port 1 Positive Signal
9 0 10	7	GROUND		8	GROUND	
	9	KEY		10	GROUND	

#### Front Audio

Illustration	Pin	Signal Name	Pin	Signal Name
	1	MIC2-L	2	AUD_GND
1 0 2	3	MIC2-R	4	AUD_PRESENCE_L
	5	LINE2-R	6	MIC2-JD
	7	FRONT-IO-SENSE	8	KEY
9 0 0 10	9	LINE2-L	10	LINE2-JD

## Intruder

Pin	Signal Name	Pin	Signal Name
1	INTRUDERJ	2	GROUND

# $\textbf{\textit{J3}} (for\ requested)$

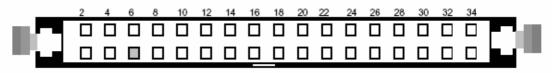
Pin	Signal Name	Pin	Signal Name
1	AGPIO1	2	GROUND

# ${\it J4} ({\it for requested})$

Pin	Signal Name	Pin	Signal Name
1	AGPIO2	2	GROUND

#### FDD

(Top-View)



1 3 5 7 9 11 13 15 17 19 21 23 25 27 29 31 33

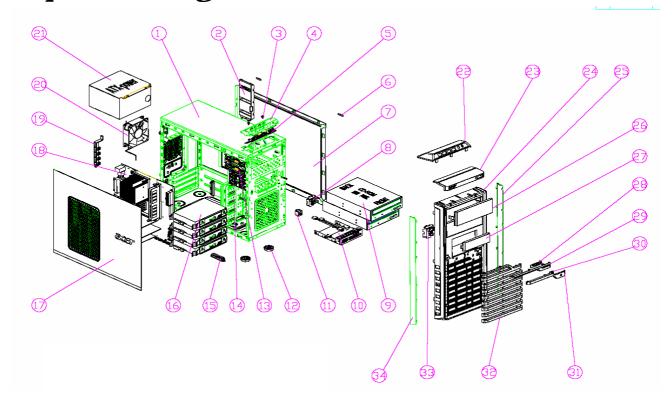
Pin	Signal Name	Pin	Signal Name
1	Ground	2	DRVDEN0
3	Ground	4	HDL-
5	Keypin	6	DS3-
7	Ground	8	INDEX-
9	Ground	10	MTR0-
11	Ground	12	DS0-
13	Ground	14	DS1-
15	Ground	16	MTR1-
17	Ground	18	DIR-
19	Ground	20	STEP-
21	Ground	22	WDATA
23	Ground	24	WGATE-
25	Ground	26	TRK0-
27	Ground	28	WP-
29	Ground	30	RDATA
31	Ground	32	HDSEL-
33	Ground	34	DSKCHG-

## FRU (Field Replaceable Unit) List

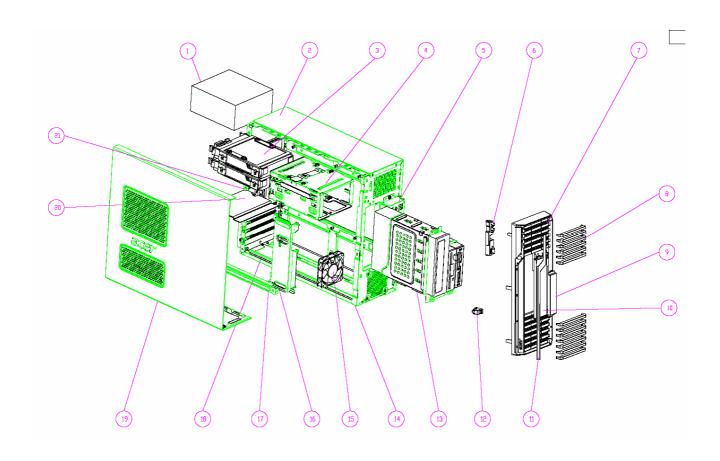
This chapter gives you the FRU (Field Replaceable Unit) listing in global configurations of **Veriton M670G/M670/S670G/S670**. Refer to this chapter whenever ordering for parts to repair or for RMA (Return Merchandise Authorization).

**NOTE:** Please note WHEN ORDERING FRU PARTS, that you should check the most up-to-date information available on your regional web or channel. For whatever reasons a part number change is made, it will not be noted in the printed Service Guide. For ACER-AUTHORIZED SERVICE PROVIDERS, your Acer office may have a DIFFERENT part number code to those given in the FRU list of this printed Service Guide. You MUST use the local FRU list provided by your regional Acer office to order FRU parts for repair and service of customer machines.

# **Exploded Diagram**



NO	DESCRIPTION	NO	DESCRIPTION
1	CHASSIS	18	MOTHERBOARD
2	LINE-CLIP	19	PCI-BRACKET
3	USB-SHIELD NUT 6-32#	20	FAN
4	USB-SHIELDING	21	POWER SUPPLY
5	USB PCB MODULE	22	USB-TOP
6	SIDE FOOT RUBBER	23	LOGO-SUPPORT
7	RIGHT SIDE PLATE	24	MAIN-BEZEL
8	LED/SWITCH HDLDER	25	LEFT-WIRE-NETTING
9	CD-ROM	26	ODD-COVER
10	CARDREADER DEVICE	27	FDD-COVER
11	OBR HOLDER	28	HDD-LENS
12	PLASTIC FOOT	29	FRONT-LENS-STRIP
13	CD-ROM LOCK SLIDE	30	POWER-LENS
14	FDD-LOCK-SLIDE	31	POWER-BOTTON
15	SMALL LINE CLIP	32	FRONT-STRIP-MODULE
16	HDD MOVDLE	33	SWITCH-HOLDER
17	LEFT SIDE PLATE	34	RIGHT-WIRE-NETTING



NO	DESCRIPTION	NO	DESCRIPTION
1	POWER SUPPLY	12	HOLDER-SWITCH
2	ACER_16L_BASE	13	ODD-CAGE
3	HDD-MOUDLE	14	ACER_16L_CHASSIS
4	HDD-CAGE	15	70X70X15FAN
5	USB-MOUDLE	16	ACER-16L-ODD-SUPPORT-BKT
6	LENS-HOLDER	17	ACER-16L-SUPPORT
7	MAIN-BEZEL	18	ACER_16L_CHASSIS_SUPPORT
8	FRONT-STRIP	19	ACER_16L_TOP_DUCK
9	FDD-COVER	20	ACER_16L_FAN_DUCK
10	ODD-COVER	21	ACER_16L_REAR_CHASSIS
11	UPGBEZEL	22	

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