



## OEC1550 Troubleshooting Guide

### Radio will not turn ON

- Try the reset button on the radio.
- Check fuse on the radio.
- Confirm 12V+ on battery wire to radio (YELLOW wire).
- Confirm 12V+ on accessory wire to radio (RED wire).
- Confirm Ground.

### Radio turns ON, but no sound

- Verify **Volume**, **Fader/Balance**, **Mute** controls are set correctly (see owners manual).
- Try RESET button.
- Verify proper speaker connections.
- Check for shorts or opens on speaker wires.

### CD does not load fully

- Make sure unit has power and no other CD is currently inside.
- Inspect radio's chassis to verify shipping screw(s) have been removed.

### CD does not play correctly

- Check to make sure disc is inserted correctly.
- Verify disc is free from dirt, scratches, etc.
- Check with factory CDs.
- Check factory original CDs for compatibility warnings (due to various copy-protection, multi-media content, etc).
- Disc skips during playback – verify you have not exceeded 30 degrees mounting angle.

### No AM or FM reception

- Verify you are tuned to a valid station.
- Check your antenna connection on rear of stereo.

- Try a different antenna.

### **No TV antenna reception**

- Verify solid antenna connections on both sides of cable jack on entertainment center and also to aerial.
- Verify crimped cable plug connection, check for shorts or exposed wires.
- Verify that the TV is setup properly for Air/Cable TV settings.

### **No Power to 12 volt DC outlet**

- Verify solid 12 volt connection to rear of adapter.
- Inspect for any debris inside adapter.

### **No Phone jack operation**

- Verify solid connections at and from rear of entertainment center to phone source.
- Inspect for any debris inside adapter.
- Verify that the coach is connected to a land line phone connection.

### **No Power to 110 AC outlet**

- Verify connection from rear of entertainment center to 110 AC source.
- Verify circuit is not tripped or fuse blown.

### **No audio from speaker jacks**

- Verify both jacks are operable.
- Verify connection to radio source from speaker jacks.
- Try using a different speaker wire connector plug.
- Verify proper radio settings to speaker jacks.

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