# FriendlyN et 4000E Series 

Fast Ethernet Switch
FS4002E/FS4004E FS4008E/FS4016E

User's M anual

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## About This Manual

This manual describes four models of the FriendlyN et Fast Ethernet FS4000E Series Switches:

- FS4002E - two-port 10/100M bps Fast Ethernet Switch
- FS4004E - four-port 10/100M bps Fast Ethernet Switch
- FS4008E - eight-port 10/100M bps Fast Ethernet Switch
- FS4016E - sixteen-port 10/100M bps Fast Ethernet Switch

These models are similar in every respect except for the number of ports and LED indicators (FS4016E only). Therefore, unless otherwise noted, all information provided in this manual is applicable to all.

## Chapter Contents

This manual is divided into the following chapters and appendices:

- Chapter 1, "Introduction," describes the FriendlyN et FS4002E, FS4004E, FS4008E and FriendlyN et FS4016E Fast Ethernet Switches and their features
- Chapter 2, "Installation," explains how to install, mount, and apply power to the FriendlyN et Fast Ethernet Switches
- Chapter 3, "LED Indicators," describes how to interpret the LED s on the FriendlyN et Fast Ethernet Switches'
- Appendix A, "Troubleshooting," explains how to troubleshoot problems by monitoring the FriendlyN et Fast Ethernet Switches' LED s
- Appendix B, "Specifications," describes the FriendlyN et Fast Ethernet Switches' technical specifications
- Appendix C, "Technical Support" explains how to contact Asanté Technical Support


## Document Conventions

This manual uses the terms "Switch" (first letter upper case) to refer to the FriendlyN et FS4002E, FS4004E, FS4008E or FS4016E 10/100M bps Fast Ethernet Switch, and "switch" (first letter lower case) to refer to all other Ethernet switches.

This manual uses the following conventions to convey instructions and information:

- Commands and key words are in boldface font.
- N ote: N oteworthy information, which contains helpful suggestions or references to other sections in the manual, is in this format.

A Important! Significant information that calls attention to important features or instructions is in this format.

## 1 <br> Introduction

This chapter introduces the Asanté FriendlyN et Fast Ethernet FS4000E Series 10/100M bps Switches. It also provides an overview of Fast Ethernet and switching technology.

## FriendlyNet Fast Ethernet Switch

Thank you for purchasing an Asanté FriendlyN et FS4000E Series Switch. The FriendlyN et FS4000E products are unmanaged 10/100 Fast Ethernet switches. T hese switches are designed to address increasing network bandwidth needs and to accommodate future network expansion.


Figure 1-1 FriendlyN et FS4002E


Figure 1-2 FriendlyN et FS4004E


Figure 1-3 FriendlyN et FS4008E


Figure 1-4 FriendlyN et FS4016E

## Introduction

Each Switch features full plug-and-play installation. Indicators include power, link, 10/100M bps, and activity LED s for easy monitoring of Switch operation. In addition, the FS4016E switch also features FDP (full- or half-duplex) LED indicators, which provide a visual indication of duplex operation.

For network expansion, each Switch has an uplink port that makes it easy to connect it to another Fast Ethernet switch or to the network backbone.

## Features

The FriendlyN et FS4000E Series Switches have the following features:

- Compact size - designed for small to large workgroups in spacelimited areas; installs on desktop or wall (FS4002E/FS4004E/ FS4008E, optional wall-mount kit for the FS4016E), or installs in a standard 19-inch equipment rack (FS4008E/FS4016E).
- Plug-and-play installation
- Connects from two to sixteen (depends on model) 10Base-T or 100B ase-TX segments per switch
- Provides an uplink selector button for connecting to another network device without using a crossover cable
- Automatic speed detection on all ports to determine network speed
- Full N Way auto-negotiation for half- or full-duplex operation on all ports
- Asanté's Intelligent Forwarding Technology chooses the fastest packet forwarding method: fragment free or store-and-forward
- Asantés Efficient D ata Flow Technology promotes smooth, predictable cell transfer which maximizes time sensitive data transmission
- Allows cascading from any port to any number of switches (limit of seven chained switches in spanning tree enabled networks).
- Complies with IEEE 802.3 Ethernet/802.3u Fast Ethernet standard
- Works with Category 3 or 5 UTP (unshielded twisted-pair) cable
- Provides power, link, 10/100M bps operation, and activity or data LED s to aid network diagnosis and simple management
- Ideal for deployment with multiple high-speed servers for dedicated bandwidth (10M bps or 100M bps) workgroups, or as a segmentation device for larger congested networks.

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## Performance Features

## Performance Features

The FriendlyN et FS4002E, FS4004E, FS4008E and FS4016E have the following performance features:

- Asantés Intelligent Forwarding Technology feature provides automatic fragment free or store-and-forward switching, which ensures data integrity with minimum latency
- Asanté's unique ED F (Efficient D ata Flow Technology) minimizes communication delays between ports, which promotes maximum efficiency for time-sensitive business applications such as video and multimedia.
- N Way auto-negotiation on all ports automatically senses port speed ( $10 / 100 \mathrm{M}$ bps) and negotiates duplex mode (full-duplex or halfduplex)
- D ata forwarding rate at $100 \%$ of wire-speed, or $148,800 \mathrm{pps}$ at 100 M bps, 14,880pps at 10M bps for 64-byte packets
- D ata filtering at $100 \%$ of wire-speed
- 8 K active M AC address entry table per device (self-learning)
- 4 to $8 \mathrm{M} \mathrm{B} \mathrm{(FS4008E/FS4016E)} \mathrm{or} 1$ to 2M B (FS4002E/FS4004E) packet buffer per device (dynamically allocated for each port)


## Fast Ethernet and Switching Technology

This section provides a brief overview of Fast Ethernet switching technology.

## Fast Ethernet Technology

Fast Ethernet, or 100B ase-T, represents a non-disruptive, smooth evolution from the current 10Base-T technology.
Fast Ethernet technology:

- Extends the 10 M bps Ethernet standard to transmit and receive data at 100 M bps
- $M$ aintains the CSM A/CD Ethernet protocol
- Allows for simple upgrades, since it is compatible with all other 10M bps Ethernet environments
- Takes advantage of your company's existing investment in hardware, software and personnel training


## Introduction

## Switching Technology

An Ethernet switch is a device that can direct network traffic among several Ethernet and Fast Ethernet networks. A switch increases network capacity and decreases network loading by making it possible for a LAN to be divided into multiple, unique dedicated segments.

## Switch Supports Network Expansion

In Fast Ethernet networks, a switch allows chaining of hubs beyond the "tworepeater limit." A switch can be used to separate the network into different collision domains, which allows expansion beyond the 205 meter diameter limit for 100BASE-TX networks.

Asanté Switches support traditional 10M bps Ethernet and 100M bps Fast Ethernet, and are ideal for bridging them without the need for a separate device.

## Switch Acts as a Bridge Between Network Segments

A switch acts as a high-speed selective bridge between individual segments. Traffic that needs to go from one segment to another is automatically forwarded by a switch, without interfering with any other segments. This allows the total network capacity to be multiplied while decreasing network loading.
To ensure network reliability, a switch monitors each of its ports for signal quality. The switch automatically disconnects stations transmitting excessive noise, then reconnects them when the problem is resolved. A switch also automatically drops data packets that exceed the maximum allowable length. This prevents a device from blocking the network by transmitting continuous data streams or extra-long packets.

The Asanté switching engine supports automatic fragment free packet forwarding. Fragment free switch mode allows the switch to make the fastest possible switching decisions without forwarding runt packages on the network. The switch automatically drops (or filters) illegally short packets known as runts, which prevent bad packets from propagating across segments. Runts are usually the result of packet collisions on a congested network.
The Asanté switching engine also supports store and forward switching. It will automatically choose the safest and fastest method of switching if the source and destination are at the same speed .l f the speeds are different, such as for a 10M bps workstation connected to a 100M bps server, the switch will buffer and read the entire packet, perform a data validity check, then forward the packet at the new speed. W ith AsantéIntelligent Forwarding your FriendlyN et Switch will automatically pick the best and fastest switching method for you.

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## Installation

This chapter explains how to install the FriendlyN et Fast Ethernet FS4000E
Series Switch Family. It contains the following sections:

- Package C ontents
- FriendlyN et Fast Ethernet Switch Components
- Cabling and Voltage Requirements
- M ounting Configurations
- Connecting $N$ etwork $D$ evices
- Powering on the Switch


## Package Contents

The FriendlyN et Fast Ethernet FS4000E Series Switches are shipped with the following items:

- (1) FriendlyN et 2-port FS4002E, 4-port FS4004E, 8-port FS4008E or 16-port FS4016E Fast Ethernet Switch
- (1) AC power cord for FS4008E or FS4016E
- (1) Receptaclemount AC/DC converter for FS4002E or FS4004E)
- (4) Self-adhesive rubber feet
- (1) Wall-mount kit (FS4002E, FS4004E and FS4008E only) which includes two pan-head \#10x3/4 screws and two plastic screw anchors
- (1) Rack-mount kit (FS4008E and FS4016E only) which includes two rack-mounting brackets and mounting screws
- (1) User's M anual (this book)


## Installation

## Components

This section describes the front- and back-panel layouts of the FS4000E Series Switches. Theonly front panel contol on the FS4002E, FS4004E and FS4008E Switches is the U plink pushbutton switch, and the only control on the rear panel is the Ports H alf D uplex Full N Way DIP switch. These units have the same LED indicator arrangement except for differences due to the number of ports. LED indicators are described in detail in Chapter 3.

The FS4016E is similar to the other Switches. It has an uplink pushbutton switch on the front panel but does not have any controls on the back panel. The duplex/N W ay function provided by the Ports H alf D uplex Full N Way DIP switch in the FS4002E/FS4004/FS4008 units is implemented automatically in the FS4016E. T he function status is indicated by a row of FDP (full-duplex) LED s on the front panel.
The U plink pushbutton switch is connected to a single port on each Switch. In N ormal position, the port associated with the switch operates like any other port on the unit. When the U plink pushbutton is in the depressed position, the port associated with the switch becomes an uplink port and eliminates the need for a crossover cable.

C able tie points are provided on the back panel of the FS4002E and FS4004E Switches and may be used to secure the power cord to the panel.

## FS4002E

The front panel of the FS4002E contains two 10/100M bps ports, one uplink switch button, and LED indicators. See Figure 2-1.

Uplink Port (Selector)


Figure 2-1 FriendlyN et FS4002E front panel
The back panel of the FS4002E contains a 12 V dc power connector, which uses a 115Vac receptacle-mount (or "brick") type dc power supply. It also contains a Ports switch consisting of two DIP switches. The DIP switches set the mode of operation for each port, either H alf D uplex or Full N Way. See Figure 2-2.


Figure 2-2 FriendlyN et FS4002E back panel

- N ote: The FS4002E does not have a power switch. The FS4002E is automatically powered on as soon as the power cord is connected between the FS4002E and a power outlet.


## FS4004E

The front panel of the FS4004E contains four 10/100 M bps ports, one uplink switch button, and LED indicators. See Figure 2-3.

Uplink Port (Selector)


Figure 2-3 FriendlyN et FS4004E front panel
The back panel of the FS4004E contains a 12 V dc power connector, which uses a 115Vac receptacle-mount (or "brick") type dc power supply. It al so contains a ports switch consisting of four DIP switches. The DIP switches set the mode of operation for each port, either half-duplex or full $N$ Way. See Figure 2-4.


Figure 2-4 FriendlyN et FS4004E back panel

## Installation

- N ote: The FS4004E does not have a power switch. The FS4002E is automatically powered on as soon as the power cord is connected to the FS4004E and to a power outlet.


## FS4008E

The front panel of the FS4008E consists of eight $10 / 100 \mathrm{M}$ bps ports, one uplink button switch, and LED indicators. See Figure 2-5.


Figure 2-5 FriendlyN et FS4008E front panel
The back panel of the FS4008E contains al00-240Vac power connector. It also contains a Ports switch consisting of nine DIP switches. (O ne of the DIP switches, marked N/A, is not used.) The DIP switches set the mode of operation for each port, either H alf D uplex or Full N W ay.


Figure 2-6 FriendlyN et FS4008E back panel

- N ote: The FS4008E does not have a power switch. The FS4008E is automatically powered on as soon as the power cord is connected to the FS4008E and to a power outlet.


## FS4016E

The front panel of the FS4016E contains sixteen $10 / 100 \mathrm{M}$ bps ports, one uplink switch button, and LED indicators. See Figure 2-7.


Figure 2-7 FriendlyN et FS4016E front panel
The back panel of the FS4016E contains a 100-240 VAC power connector. There are no other controls or indicators. See Figure 2-8.


Figure 2-8 FriendlyN et FS4016E back panel

- Note: The FS4016E does not have a power switch. The FS4016E is automatically powered on as soon as the power cord is connected between the FS4016E and a power outlet.


## Cabling and Voltage Requirements

This section describes the cabling and voltage requirements of the Switches.

## Cabling Requirements

100Base-TX requires the use of data-grade C ategory 5) UTP (unshielded twisted-pair) cable. C ategory 3 wiring may be used for 10Base-T.

A Important! Some installations have C ategory 5 cabling but do not have wall outlets and/or wiring closet punch-down blocks that meet Category 5 requirements.

100Base-TX requires that all wiring and accessories meet EIA/TIA 568B specifications for proper operation. $W$ hen wiring a 100B ase-TX network, make sure that the entire cable plant meets specifications.

## Installation

## Voltage Requirements

Check the AC power line voltage used in your area. The AC power adapter included with the FS4002E and FS4004E Switches must match the utility power.

The FS4008E and FS4016E are equipped with an internal power supply. Power sensing is automatic for all international utility power. There is no power switch on either of these units, they are powered on when the power cord is connected between the Switch and the power outlet.

## Mounting Configurations

This section describes how to mount the Switch on a desktop or a wall. It also explains how to install the Switch in an equipment rack.

## Desktop Mounting

To mount the Switch on a desktop or shelf:
1 Attach the four rubber feet (supplied) to the bottom of each corner on the Switch. See Figure 2-9.


Figure 2-9 D esktop mounting
2 Place the Switch on a flat, stable, horizontal desktop or shelf.
$M$ ake sure you allow enough ventilation space between the Switch and surrounding objects.
The Switch is ready for network connections.

## Mounting Configurations

## Wall Mounting the FS4002E, FS4004E, and FS4008E

The FS4002E, FS4004E, and FS4008E come with a wall-mount kit. The kit consists of screws and wall anchors.

A Important! TheFS4016E cannot bewall-mounted without the optional wall mount kit, part number 99-00486--07.

To mount the FS4002E, FS4004E, and FS4008E on a wall, consider the following when selecting a site:

- Select a site that is free of obstructions from other equipment or devices
- Place the Switch high enough to easily observe LED indicators and to allow for easy power and cable access
- Decide how you want the orientation of the front panel.

To mount the FS4002E, FS4004E, or FS4008E on a wall:
1 M easure the screw holes on the bottom of the Switch.
2 Drill two holes into the wall equalling the same distance as measured in step 1.

A Important! D rill the holes only to the depth of the screw's length. If the holes are too deep, the mount may not be secure.

3 Insert the plastic anchors (supplied) into the drilled holes and gently tap them in with a hammer.

4 Insert and turn the screws (supplied) into the plastic anchors, leaving a small portion of the screws sticking out.

A Important! If the screw head is too high and the unit stands too far off the wall, accidental pressure could cause screw heads to press into the circuit board, and result in damage.

5 Lift the Switch and align the slots on the bottom of the Switch with the screw anchors.

6 Gently slide the Switch onto the screws.
The Switch wall mounting is complete. The Switch is ready for network connections.

Installation

## Rack Mounting the FS4008E or FS4016E

The FS4008E and FS4016E come with a rack-mounting kit.

- Important! The FS4002E and FS4004E cannot be installed in an equipment rack.

The FS4008E or FS4016E can be mounted in a standard 19-inch equipment rack. This rack can be placed in a wiring closet with other equipment.
To install the Switch in an equipment rack:
1 Attach the two mounting brackets (supplied) on each side of the chassis. See Figure 2-10.


Figure 2-10 Attaching mounting brackets to the FS4008E
2 M ount the Switch in the equipment rack by screwing the mounting brackets to the equipment rack. See Figure 2-11.


Figure 2-11 M ounting the FS4008E in an equipment rack
The rack mounting is complete. The Switch is ready for network connections.

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## Connecting Network Devices

Before you connect network devices to the Switch, review the following guidelines:

- M ake sure the network cable length is less than 100 meters (C ategory 5 and up)
- Note: Category 3 is acceptable for 10BaseT
- Use a straight-through twisted pair cable or a crossover cable when appropriate for either uplink or standard data ports
- When connecting two switches together (cascading switches), make sure that the link between them is no longer than 100 meters
- Network cable segments can be connected to, or disconnected from, the Switch while the Switch's power is on


## Connecting a PC to the Switch

- Use a four-pair C ategory 5 UTP straight-through cable with RJ-45 connectors
- Connect the PC to any of the Switch's ports. See Figure 2-12


Figure 2-12 Connecting a PC to the Switch

Installation

## Connecting a Hub or a Switch to the Asanté Switch

- U se a two-pair C ategory 5 UTP straight-through cable with RJ-45 connectors
- Connect the hub's uplink port to any of the Switch's ports. See Figure 2-13

FS4008E


Figure 2-13 Connecting a hub to the Switch

## Connecting a Hub with no Uplink Port to the Switch

If a hub is not equipped with an uplink port, connection can be made using straight-through cable, as outlined below. The uplink button must be depressed. See Figure 2-14


Figure 2-14 Connecting a hub without an uplink port to the Switch

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## Powering on the Switch

This section describes how to apply power to the FriendlyN et FS4000E Series Switches.

- Note: This applies to the U plink Port after powering on the Switch. If you are unsure of your cable type (straightthrough or crossover) and the Link LED associated with the port is not on, try pressing the U plink button again.


## FS4002E and FS4004E

TheFS4002E/FS4004E Switches may be turned on with (or without) LAN segment cables connected. To power on the Switch:

1 Connect one end of the power cord (supplied) into the 12 V dc power connector on the back panel of the Switch.

A Important: M ake sure the power supply that was packaged with your FriendlyN et Switch is matched with the line voltage used in your area.

2 Plug the 12 V dc power supply into an AC power outlet.

- Note: There is no power switch on the FS4002E or FS4004E. These switches are automatically powered on as soon as the power cord is connected between the Switch and the power outlet.


## FS4008E and FS4016E

TheFS4008E/FS4016E may beturned on with (or without) LAN segment cables connected. To power on the Switch:

1 Connect one end of the power cord (supplied) into the AC power connector on the back panel of the Switch.

- Note: The FS4008E and FS4016E are equipped with an internal power supply. Power sensing is automatic for all international utility power.
- Note: There is no power switch on the FS4008E or FS40016E. T hese switches are automatically powered on as soon as the power cord is connected between theSwitch and the power outlet.
2 C onnect the power cord to a local power source outlet.

Installation

## LED Indicators

This chapter explains how to interpret the front panel LED indicators on the FriendlyN et Fast Ethernet FS4000E Series Switches.

## LED Indicators on the Switch

The LED s on the Switch are used to facilitate monitoring and troubleshooting. W ith the exception of the Power LED, all front panel LED sare used to monitor the status of each port. There are no LED s on the rear panel.
These LED sare:

- Power
- Link
- 100M bps
- Activity
- FDP (FS4016E only)

The front panel LED sfor the FS4000E Series Switches are shown in Figures 3-1 through Figure 3-4.


Figure 3-1 FS4002E LEDs

## LED Indicators



Figure 3-2 FS4004E LEDs


Figure 3-3 FS4008E LEDS


Figure 3-4 FS4016E LEDs

## LED Indicators for Power On

After power is turned on the LED indicators should respond as follows:

- All LED indicators blink momentarily. This represents a system reset.
- The Activity LED s blink from slow to steady as traffic increases.
- The power LED indicator lights and remains ON . If this indicator is not lit, check to make sure that theAC power connector (DC adapter for FS4002E/FS4004E) is properly connected in the socket.

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## LED Indicators for Port Connections

## Link LED

The green Link LED indicates when a device is detected on theother end of the port
Table 3-1 describes the possible status indications of the Link LED s.
Table 3-1 Link LED status indicators

| State | Status |
| :--- | :--- |
| On | N ormal data/link pulse reception |
| Off | No twisted-pair cable connected <br> Wrong cable type, check for crossover or straight-through <br> Link pulse disabled at other end <br> No power to the switch, twisted-pair connection faulty <br> Non-10/100 T X device at other end <br> Twisted-pair cable exceeds recommended length |

## 100Mbps Operation LED

The yellow 100M bps LED indicates whether 10 M bps or 100 M bps device is connected to the port.
Table 3-2 describes the possible status indications of the 100M bps LED.
Table 3-2 100Mbps LED Status Indicators

| State |  |
| :---: | :---: |
| On | A 100M bps device is connected to a port or the uplink port |
| Off | A 10M bps device is connected to a port or the uplink port |

## FDP LEDs (FS4016E Only)

The green FDP LED indicates port operation in full- or half-duplex mode.
Table 3-3 describes the possible status indications of the FD P LED s.
Table 3-3 FDP LED Status Indicators

| State | Status |
| :--- | :--- |
| On | Port is in full-duplex mode |
| Off | Port is in half-duplex mode |

## LED Indicators

## Activity LEDs

## The green Activity LED s indicate transmit/receive activity.

Table 3-4 describes the possible status indications of the Activity LED s.
Table 3-4 Activity LED Status Indicators

| State | Status |
| :--- | :--- |
| On | D ata is transmitting or receiving on this port. |
| Off | No data activity on this port. |

## Troubleshooting

Table A-1 describes how to troubleshoot problems with your network and/or the Switch by monitoring the Switch's LED s.

Table A-1 Troubleshooting

| Problem | Action |
| :--- | :--- |
| Power LED is off | M ake sure the power adapter is connected to the power outlet and is prop- <br> erly inserted into the power connector on the switch. <br> D etermine if the power outlet is functional by plugging another device <br> into the receptacle. |
| Link LED is off | M ake sure that both switch and device on the other end are powered on. <br> M ake sure the proper cabling is used between the device and the Switch <br> (refer to the cable guidelines specified in Chapter 2). <br> M ake sure the correct cable is connected between the Switch and the net- <br> work device. <br> Push U plink button again <br> M ake sure the cable does not exceed 100 meters. |
| Slow perfor- <br> mance | M ake sure the duplex mode on both ends of the link connection is config- <br> ured to the same mode (half- or full-duplex). <br> If your adapter card supports N Way auto-negotiation, make sure the <br> driver also supports full-duplex mode. |

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## Specifications

| FS4000E Series Specifications |  |
| :---: | :---: |
| Standards | IEEE 802.3 10Base T Ethernet IEEE 802.3u 100Base TX Fast Ethernet IEEE 802.3 M AC layer frame size: 64 to 1518 bytes |
| Protocol | CSM A/CD |
| D ata Transfer Rate | Ethernet/Fast Ethernet <br> 10M bps (half-duplex)/100M bps (half-duplex) <br> 20M bps (full-duplex)/200M bps (full-duplex) |
| Topology | Star |
| N etwork Cables | 10Base T: 4-pair UTP C ategory 3 ( 100 m maximum) 100Base TX: 4-pair UTP C ategory 5 (100m maximum) |
| Number of Ports | FS4002E: $2 \times 10 / 100 \mathrm{M}$ bps ports <br> FS4004E: $4 \times 10 / 100 \mathrm{M}$ bps ports <br> FS4008E: $8 \times 10 / 100 \mathrm{M}$ bps ports <br> FS4016E: $16 \times 10 / 100 \mathrm{M}$ bps ports |
| Connectors | RJ-45 (10Base-T and 100Base-TX) |
| LEDs | Power <br> Link <br> 100M bps <br> Activity <br> FDP (FS4016E only) |

## FS4000E Series Physical and Environmental Specifications

| AC Inputs | $100-240 \mathrm{VAC}, 50 / 60 \mathrm{~Hz}$ (internal universal power supply) |
| :--- | :--- |
| Power <br> Consumption | 40 watts maximum |
| Operating <br> Temperature | $32^{\circ}-122^{\circ} \mathrm{F}\left(0^{\circ}-40^{\circ} \mathrm{C}\right)$ |
| Storage Temper- <br> ature | $-22^{\circ}-140^{\circ} \mathrm{F}\left(-30^{\circ}-60^{\circ} \mathrm{C}\right)$ |
| Humidity | $5 \%$ to 95\% non-condensing |
| Dimensions | FS4002E: 7.5 in wide $\times 5$ in deep $\times 1.5$ in high <br> FS4004E: 7.5 in wide $\times 5$ in deep $\times 1.5$ in high <br> FS4008E: 13 in wide $\times 9$ in deep $\times 1.75$ in high <br> FS4016E: 13 in wide $\times 9$ in deep $\times 1.75$ in high |
| Weight (Ship- <br> ping) | FS4002E: $2.2 \mathrm{lbs}(1 \mathrm{Kg})$ <br> FS4004E: $2.2 \mathrm{lbs} \mathrm{(1} \mathrm{Kg)}$ <br> FS4008E: $5.2 \mathrm{lbs} \mathrm{(2.4} \mathrm{Kg)}$ <br> FS4016E: $5.2 \mathrm{lbs} \mathrm{(2.4} \mathrm{Kg)}$ |
| EM I | FCC Class A, CE M ark, VCCI Class I |
| Safety | UL (UL 1950), CSA (CSA950) |


| FS4000E Series Performance Specifications |  |
| :--- | :--- |
| Transmission <br> M ethod | Storeand-forward |
| RAM Buffer | FS4002E: 1M B per device, <br> FS4004E: 2M B per device <br> FS4008E 4M B per device, <br> FS4016E: 8M B per device |
| Filtering <br> AddressTable | 8K entries per device |
| Packet Filtering/ <br> Forwarding Rate | 148,800pps per port (for 100M bps max) |

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# Technical Support 

## Contacting Technical Support

To contact AsantéTechnical Support:

| Telephone | $(800) 622-7464$ |
| :--- | :--- |
| Fax | $(801) 566-3787$ |
| Fax-Back | $(800) 741-8607$ |
| E-mail | support@asante.com |
| World Wide Web Site | http://www.asante.com |

Technical Support H ours
6:00 a.m. to 5:00 p.m. Pacific Standard Time U SA, M onday - Friday.

## Z

ASANTÉ TECHNOLOGIES, INC., 821 FOX LANE, SAN JOSE, CA 95131
PH O N E: 800.622.7464 • FAX: 801.566.3787 • email address: sales@asante.com •
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