

Diagnostic Use of the Controller

1. To display error codes, press the ON/OFF button followed by the \blacktriangle thermostat button to cycle through the error codes.

- 2. To display the water flow through the water heater, press the \blacktriangle thermostat button (hold for 2 seconds) and then press the ON/OFF button while continuing to hold the ▲ thermostat button
- 3. To display the outlet water temperature, press the ▼ thermostat button (hold for 2 seconds) and then press the ON/OFF button while continuing to hold the $\mathbf{\nabla}$ thermostat button.

To Change the Temperature Scale (°F / °C)

With the water heater turned off, press and hold the ON/OFF button until the display changes to the other temperature scale (about 5 seconds).

To Turn Off the Controller Sound (Mute)

To turn the sound off (mute), press and hold both the \blacktriangle and \blacktriangledown thermostat buttons until a "beep" is heard (about 5 seconds).

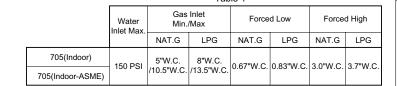
Gas Pressure Setting

NOTE: For additional installation and commissioning information refer to the Operation and Installation Manual

WARNING

This appliance must be installed, serviced and removed by a trained and qualified person. During pressure testing of the consumer piping, ensure gas valve is turned off before unit is shut off. Failure to do so may result in serious injury to yourself or damage to the unit.

APPLIANCE OPERATING PRESSURES Table 1



Commissioning

With all gas appliances in operation at maximum gas rate, the flowing inlet pressure at the incoming test point on the Rinnai water heater should read 5" W.C. - 10.5" W.C. on natural gas and 8" W.C. - 13.5" W.C. on propane gas. If the pressure is lower, the gas supply is inadequate and the unit will not operate to specification. Check the gas meter regulator and pipework for correct operation/sizing and correct as required.

Troubleshooting

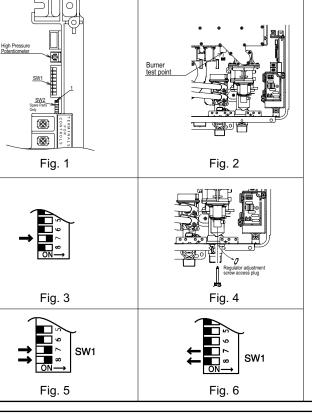
Important Safety Notes

There are a number of (live) tests that are required when fault finding this product. Extreme care should be used at all times to

Gas Pressure Setting

Ensure gas pressure check under Commissioning has been completed first! The regulator is electronically controlled and factory pre-set. Under normal circumstances it does not require adjustment during installation. Make adjustments only if the unit is not operating correctly and all other possible causes for incorrect operation have been eliminated.

- 1. Turn OFF the gas supply.
- 2. Turn OFF the 120 V power supply. 3. Remove the front panel from the appliance.
- 4. Check the gas type using the data plate on the side of the unit. If using a spare PC board, check that the gas type switches are in the correct position (dip switch 1 of SW2: ON for natural gas, NG, and OFF for propane, LPG). See dip switch settings section below. (ON is towards the right and OFF is towards the left.)
- 5. Attach the pressure gauge to the burner test point, located on the gas control (Fig. 2).
- 6. Turn ON the gas supply.
- 7. Turn ON the 120 V power supply.
- 8. If a controller is installed, turn the unit ON with the controller. Select the maximum delivery temperature and open all available hot water taps at full.
- 9. Set the unit to 'Forced Low' combustion by setting No. 7 dip switch of the SW1 set to ON (Fig. 3).
- Check the burner test point pressure.
- 11. Remove the rubber access plug and adjust the regulator screw on the modulating valve (Fig. 4) as required in Table 1. Replace the rubber access plug.
- 12.Set the unit to 'Forced High' combustion by setting both No. 7 and No. 8 dip switches of the SW1 set to ON (Fig. 5). Ensure maximum water flow.
- 13. Check the burner test point pressure.
- 14. Adjust the high pressure potentiometer (POT) on the PC board as required to the pressure shown in Table 1.
- 15. Return the unit to normal operation by setting dip switches 7 and 8 of the SW1 set back to OFF (Fig. 6). Close all water taps
- 16. Turn OFF the gas supply and 120 V power supply. 17. Remove the pressure gauge and install sealing screw. 18. Turn ON the gas supply and 120 V power supply. 19. Operate the unit and check for gas leaks at the test point. 20. Install the front panel.



Heat Exchanger and Outgoing Water Temperature Thermistors:

Check all thermistors by inserting meter leads into each end of the thermistor plug. Set your meter to the 20 K scale and read resistance. Applying heat to the thermistor bulb should decrease the resistance. Applying ice to the thermistor bulb should increase the resistance. See below for examples of typical temperatures and resistance readings 2.7K

Error Codes

16 Over Temperature Warning

cvclina.

exhaust piping.

Replace sensor.

Replace sensor.

condition.

· Replace sensor.

or damage terminals.

• Ensure fan will turn freely.

61 Combustion Fan Failure

connections

connections

sand paper.

flame at flame rod.

• Replace flame rod.

Replace heat exchanger.

reversed.

· Clean inlet water supply filter.

bleed over in your plumbing.

72 Flame Sensing Device Fault

· Measure resistance of valve coil.

• Measure resistance of motor winding.

Check for clogged heat exchanger.

· Check sensor wiring for damage.

Measure resistance of sensor.

· Clean sensor of scale build up.

· Check sensor wiring for damage.

· Measure resistance of sensor.

· Clean sensor of scale build up.

· Check sensor wiring for damage.

• Measure resistance of sensor.

Clean sensor of scale build up.

34 Combustion Air Temperature Sensor Fault

52 Modulating Solenoid Valve Signal Abnormal

32 Outgoing Water Temperature Sensor Fault

33 Heat Exchanger Outgoing Temperature Sensor Fault

• Check for restrictions in air flow around unit and vent terminal.

· Check modulating gas solenoid valve wiring harness for loose

· Check wiring harness to motor for damaged and/or loose

If blank screen is present on remote control then the flow control

· Check wiring harness to all solenoids for damage and/or loose

· Remove flame rod and check for carbon build-up; clean with

Check inside burner chamber for any foreign material blocking

· Measure micro amp output of sensor circuit with flame present.

has shorted out. Unplug flow control. If remote lights up and unit

65 Water Flow Servo Faulty (does not stop flow properly)

starts operating then replace flow control assembly.

71 SV0, SV1, SV2, and SV3 Solenoid Valve Circuit Fault

· Measure resistance of each solenoid valve coil.

· Ensure flame rod is touching flame when unit fires.

LC Scale Build-up in Heat Exchanger (when checking

No Code (Nothing happens when water flow is activated.)

maintenance code history "00" is substituted for "LC")

• Flush heat exchanger. Refer to instructions in manual.

· On new installations ensure hot and cold water lines are not

• Check for bleed over. Isolate unit from building by turning off

present. Open your pressure relief valve; if unit fires, there is

hot water line to building. Isolate the circulating system if

· Check all wiring to flame rod for damage.

· Ensure fan blade is tight on motor shaft and is in good

Check for restrictions in air flow around unit and vent terminal.

· Check for low water flow in a circulating system causing short-

· Check for foreign materials in combustion chamber and/or

- 02 No burner operation during freeze protection mode
 - Service Call
- $03\,$ Power interruption during Bath fill (Water will not flow when power returns)
 - Turn off all hot water taps. Press ON/OFF twice.

10 Air Supply or Exhaust Blockage

- Ensure approved venting materials are being used.
- · Check that nothing is blocking the flue inlet or exhaust.
- · Check all vent components for proper connections.
- · Ensure vent length is within limits.
- · Ensure condensation collar was installed correctly. · Verify dip switches are set properly.

• Check fan for blockage.

11 No Ignition

- · Check that the gas is turned on at the water heater, gas meter, or cylinder.
- · Ensure gas type and pressure is correct.
- Ensure gas line, meter, and/or regulator is sized properly.
- · Bleed all air from gas lines.
- Verify dip switches are set properly.
- · Ensure appliance is properly grounded.
- · Disconnect multi-unit connections to isolate the problem.
- · Ensure igniter is operational.
- Check igniter wiring harness for damage.
- · Check gas solenoid valves for open or short circuits.
- · Remove burner cover and ensure all burners are properly seated. · Remove burner plate and inspect burner surface for
- condensation or debris.

12 Flame Failure

- · Check that the gas is turned on at the water heater and gas meter. Check for obstructions in the flue outlet.
- · Ensure gas line, meter, and/or regulator is sized properly. • Ensure gas type and pressure is correct.
- Bleed all air from gas lines.
- · Ensure proper venting material was installed.
- · Ensure condensation collar was installed properly.
- · Ensure vent length is within limits.
- · Verify dip switches are set properly.
- · Ensure appliance is properly grounded.
- Disconnect keypad.
- Disconnect multi-unit connections to isolate the problem.
- · Check power supply for loose connections.
- · Check power supply for proper voltage and voltage drops.
- · Ensure flame rod wire is connected.
- · Check flame rod for carbon build-up.
- Disconnect and re-connect all wiring harnesses on unit and PC board.
- · Check all components for electrical short.
- · Check gas solenoid valves for open or short circuits. · Remove burner plate and inspect burner surface for
- · Check gas type of unit and ensure it matches gas type being used.
- · Check for restrictions in air flow around unit and vent terminal
- · Check for low water flow in a circulating system causing shortcycling.
- Ensure dip switches are set to the proper position.
- · Check for foreign materials in combustion chamber and/or exhaust piping.
- · Check heat exchanger for cracks and/or separations.
- · Check heat exchanger surface for hot spots which indicate blockage due to scale build up. Refer to instructions in manual for flushing heat exchanger.
- · Measure resistance of safety circuit.
- · Ensure high fire and low fire manifold pressure is correct.
- · Ensure you have at least the minimum flow rate required to fire · Check for improper conversion of product.
- condensation or debris. 14 Thermal Fuse

avoid contact with energized components inside the water heate Only trained and qualified service technicians should attempt to repair this product. Before checking for resistance readings, disconnect the power source to the unit and isolate the item from the circuit (unplua it).

(SV1, SV2, SV3 and POV) Gas valve and Modulating solenoids: (Set meter above 2K)

• • •		-		
Wire color	Voltage	Resistance	Connector #	Pin #'s
(Main) Pink - Black	11 ~ 13 VDC	24 ~ 28 ohms	H3	6 - 7
(SV1) Black - Red	11 ~ 13 VDC	37 ~ 43 ohms	H4	5 - 6
(SV2) Black - Orange	11 ~ 13 VDC	37 ~ 43 ohms	H5	4 - 6
(SV3) Black - Yellow	11 ~ 13 VDC	37 ~ 43 ohms	H6	3 - 6
(POV) Orange - Orange	2 ~ 15 VDC	67 ~ 81 ohms	H2	9 - 10

(M) Water Flow Control Device Servo or Geared Motor:

11~13 VDC Red - Blue 22 ~ 28 ohms 4~6 VDC Grey - Brow N/A

NOTE: The grey wire listed above turns to black at F connector on the PCB.

(QS) Water Flow Sensor:

Grey - Yellow

Black - Red	11 ~ 13 VDC	5.5 ~ 6.2 K ohms	F2	1 - 3
Yellow - Black	4 ~ 7 VDC	1 ~ 1.4 Mega ohms	F2	2 - 3

N/A

By-pass Flow Control:

Brown - White			G1	1-5
Orange - White	2 ~ 6 VDC	1E DE abma	G1	2 - 5
Yellow - White	(Unit in operating mode)	15 ~ 35 ohms	G1	3 - 5
Red-White - Ground			G1	4 - 5

(IG) Ignition System:

Grey - Grey	90 ~ 110 VAC	N/A	C1	1 - 2

(FM) Combustion Fan Motor

Red - Black	6 ~ 45 VDC	N/A	E1	1 - 2		
White - Black	5 ~ 10 VDC	9.2 ~ 9.4 K ohms	E1	2 - 4		
Yellow - Black	11 ~ 13 VDC	3.5 ~ 3.9 K ohms	F1	2 - 3		

Set your meter to the hertz scale. Reading across the white and black wires at terminals 2 and 4	
you should read between 60 and 420 hertz.	

I nermai Fuse /	Overneat Switch:	
	1	

Red - White 11 ~ 13 VDC Below 1 ohms F6 H1 F6 -
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Flame Rod:

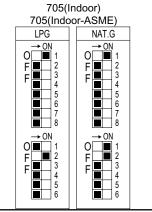
Place one lead of your meter to the flame rod and the other to ground. With the unit running you should read between 5-150 VAC. Set your meter to the μ amp scale and series your meter in line with the flame rod. You should read 1 μ amp or greater for proper flame circuit. In the event of low flame circuit remove the flame rod and check for carbon or damage.

Dip Switches Settings

Adjust switches 2 and 3 in the bank of 8 depending on your altitude according to the table below.

The original PC boards on the water heaters do not have the bank of 6 dip switches. Only spare PC boards have this bank.

High Altitude



DO NOT adjust the other dip switches unless specifically instructed to do so. Incorrect Dip Switch Settings can cause the water heater to operate in an unsafe condition and may damage the water heater and void the warranty.

SV No					NOTES				
2	High Altitudo	Off	Level 0	Off	Level 1	On	Level 2	On	Level 3 7701-10200 ft
3	High Altitude	Off	0-2000 ft (0-610 m)	On	2001-5200 ft (610-1585 m)	Off	5201-7700 ft (1585-2347 m)	On	(2347-3109 m)

Example:	59°F = 11.4 ~ 14K	140°F = 2.2 ~ 2.7K
·	86°F = 6.4 ~ 7.8K	221°F = 0.6 ~ 0.8K
	113°F = 3.6 ~ 4.5K	
Outgoing Water Thermistor:		

White - White	N/A	See example above	F4	3 - 4
Heat Exchanger T	emperature The	mistor:		
Pink - White	N/A	See example above	F3	3 - 11
Surge Protector:				

Black - White N/A Black - White 108 ~ 132 VAC With the power off you can check the continuity through the surge protector. Place a meter lead on the top pin #1 of the surge protector and pin #3 on the bottom of the surge protector. Check across the top pin #3 and bottom pin #1. If you read continuity across these two points then the surge protector is good. If you do not get continuity then replace the surge protector.

Remote Controls:

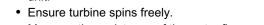
Terminals B1	10 ~ 13 VDC	1.5 ~ 3.0 K ohms	В	1-3

Frost Protection:

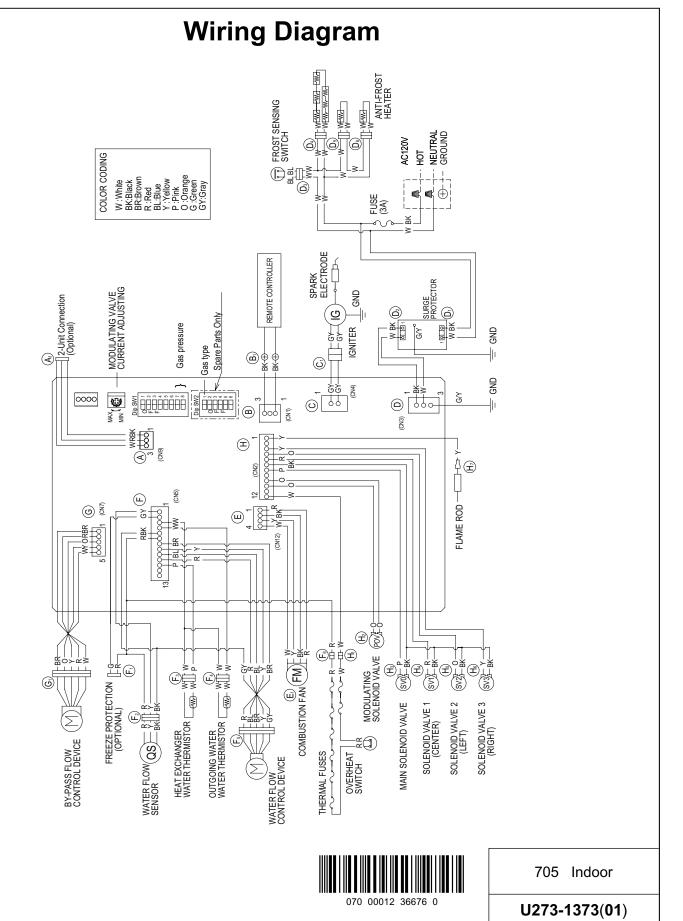
This unit has frost protection heaters mounted at different points to protect the water heater from freezing. The heaters located on the hot water outlet line should have a resistance reading of 180-207 ohms through each of these heaters. The heater located on the heat exchanger piping should have a resistance reading of 156-180 ohms and the one located in the water flow sensor valve should have a resistance reading 24-28 ohms.

Amp Fuses:

This unit has one inline (3) amp glass fuses. Remove the fuse and check continuity through it. If you have continuity through the fuse then it is good. Otherwise the fuse is blown and must be replaced.

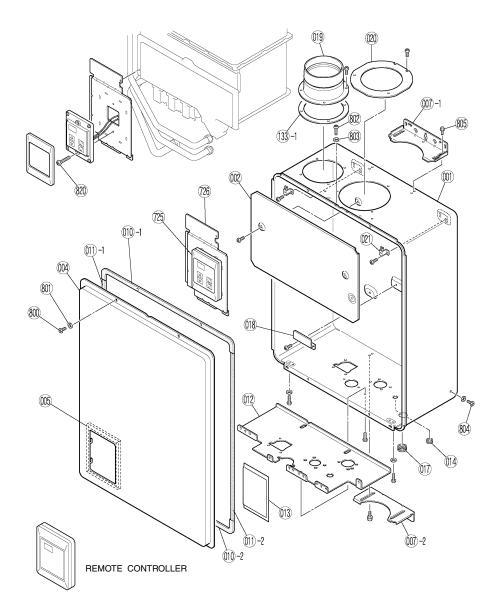


- Measure the resistance of the water flow control sensor.
- · Remote control does not light up but you have 12 VDC at the terminals for controls.

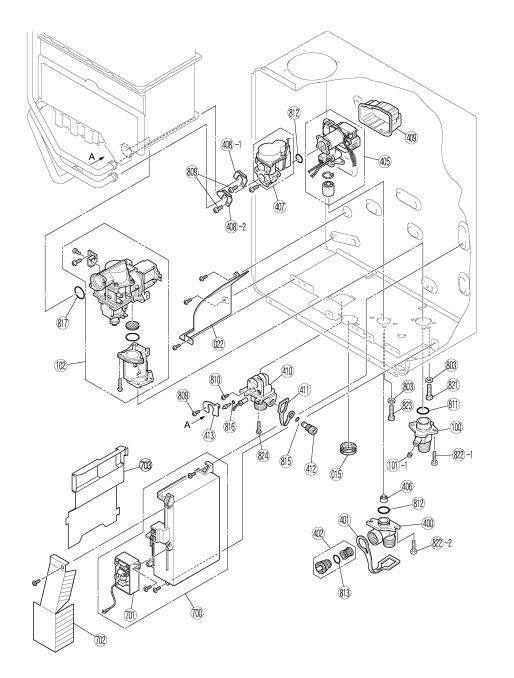


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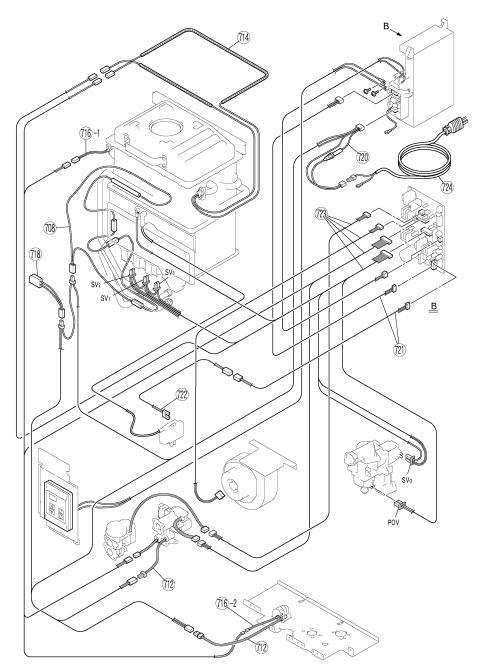
EXPLODED VIEW - CABINET



EXPLODED VIEW - INTERNALS



EXPLODED VIEW - ELECTRICAL



			Quantity			PARTS LIST		Quantity						antity
Number	Description	Darta Nurahar	705 (Indeer)	705 (Indeer ASME)	Number			705 (Indeer)	705 (Indeer ASME)	Numehor	Description	Darta Numbar	705 (Indeer)	705
	Description	Parts Number		(Indoor-ASME)		Description	Parts Number	(INUOUI) -) (Indoor-ASME)		Description	Parts Number	(Indoor) -	(Indoor-ASME)
001	Casing Assembly	701022-150	1	1	131	Flue Outlet Vent Packing	701022-191	1	1	717	Thermistor Clip	701022-095	4	1
002	Heat Protection Plate	701022-154	1		132	Flue Outlet Vent Assembly	701022-192	1		718	Frost Sensing Switch	701022-223	1	1
004	Front Panel Assembly	701022-155			133	φ 100 Packing	701022-193	2	2	720	Fuse Harness	701022-224		1
005	Remote Controller Packing	701022-159	1		150	Blower Motor	701022-194	1		721	Power Supply Harness	701022-226		1
007	Wall Fitting Bracket	701022-160	2	2	151	Fan Casing Assembly	701022-195	1	1	722	Ignitor Harness	701022-227	1	1
010	Front Panel Packing-Top	701022-162	2	2	153	Fan Connecting Bracket	701022-197	1	1	723	Sensor Harness	701022-228	1	1
011	Front Panel Packing-Side	701022-163	2	2	154	Fan Connecting Packing	701022-198	1		724	Power Cord	701022-107		1
012	Connection Reinforcement Panel	701022-164			155	φ 39 Bell Mouth	701022-199	1		725	Remote Controller	701022-229		1
013	Bag for Installation Manual	701022-165			400	Water Inlet (3/4"NPT)	701022-069			726	Remote Controller Bracket	701022-231	1	1
014	Seal Packing	701022-023			401	Plug Band	701022-200	1		800	Screw	701022-122	4	4
015	Rubber Bushing	701022-008	1		402	Water Filter Assembly	701022-082	1	1	801	Washer	701022-232	4	4
017	Rubber Bushing	701022-020			405	Water Flow Control Assembly Kit	701022-203	1		802	Screw	701022-233	2	2
018	Reinforcement Plate	701022-166			406	Rectifier	701022-204			803	Washer	701022-128	/	/
019	Air Intake Vent	701022-167			407	Bypass-Servo Assembly	701022-074	1	1	804	Screw	701022-234	10	10
020	φ 100 Seal Plate	701022-168	1	1	408	Stop Bracket	701022-075	2	2	805	Screw	701022-121	8	8
021	Duct Bracket	701022-169	2	2	409	Water Flow Servo Cover	701022-205	1	1	806	Screw	701022-235	1	1
022	Fan Rectifier	701022-170			410	Hot Water Outlet (3/4"NPT)	701022-206			807	Screw	701022-236	5	5
100	Gas Connection (3/4"NPT)	701022-027	1		411	Plug Band	701022-207			808	Screw	701022-237	2	2
101	Screw	701022-171	2	2	412	Drain Valve	701022-081	1	1	809	Screw	701022-238	3	3
102	Gas Control Kit	701022-172	1	1	413	Stop Bracket	701022-208	1	1	810	Screw	701022-125	1	1
103	Manifold Assembly-A (LPG)	701022-173	1		700	PCB	701022-209	1	1	811	O-ring	701022-137	1	1
103	Manifold Assembly-B (Nat.G)	701022-174	1		701	Surge Protector	701022-210	1	1	812	O-ring	701022-133	3	3
104	Burner Unit Assembly(Nat.G)	701022-175	1	1	702	PCB Cover-Front	701022-211	1	1	813	O-ring	701022-134	1	1
104	Burner Unit Assembly(LPG)	701022-153	1	1	703	PCB Cover-Side	701022-088	1	1	814	O-ring	701022-135	2	2
113	Combustion Chamber Front Plate	701022-182	1	1	704	Ignitor Bracket	701022-213	1	1	815	O-ring	701022-136	1	1
114	Combustion Chamber Front Plate Packing	701022-183	1	1	705	Ignitor	701022-091	1	1	816	O-ring	701022-130	2	2
115	Electrode Kit	701022-036	1		706	High Tension Cord	701022-214	1	1	817	Packing	701022-239	1	1
116	Flame Rod Kit	701022-184	1		707	Ignitor Cover	701022-215	1	1	820	Screw	701022-240	2	2
117	Electrode Packing	701022-185	1	1	708	120V Anti Frost Heater Assembly	701022-216	1	1	821	Screw	701022-241	1	1
118	Electrode Holder	701022-039	1	1	709	Anti Frost Heater Clip	701022-102	2	2	822	Screw	701022-141	4	4
121	Electrode Sleeve	701022-093	1	1	710	Anti Frost Heater Clip	701022-151	2	2	823	Screw	701022-242	2	2
122	Solenoid Valve Cover	701022-186	1	1	711	Anti Frost Heater Clip	701022-218	1	1	824	Screw	701022-142	3	3
123	Upper Combustion Chamber Packing	701022-187	1	1	712	120V Valve Heater Assembly	701022-219	2	2	888	Manual	315897-000	1	1
124	Lower Combustion Chamber Packing	701022-188	1	1	714	Thermal Fuse Harness	701022-221	1	1	889	Installation Manual (Tech Sheet)	701022-244	1	1
125	Heat Exchanger Kit	701022-189	1	-	715	Thermal Fuse Clip	701022-222	9	9	-	Package Spec Sheet	701022-246	1	1
125	Heat Exchanger Kit(ASME)	701022-158	-	1	716	Thermistor	701022-120	2	2	-	Manual 3/4" Gas Control Valve	701022-247	1	1

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