

# **Operation Manual**

# **Smart-UPS® UPS**

750/1000/1500/2200/3000 VA Tower

120/230 VAC

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## **Product Description**

The APC<sup>®</sup> by Schneider Electric Smart-UPS<sup>®</sup> 750-3000 VA 120/230 Vac Tower is a high performance Uninterruptible Power Supply (UPS). It provides protection for electronic equipment from utility power blackouts, brownouts, sags, and surges; small utility fluctuations and large disturbances. The UPS also provides battery backup power until utility power returns to safe levels or the batteries are fully discharged.

## Safety

Read the Safety Guide included in the package before installing the UPS.



Inspect the UPS upon receipt. Notify the carrier and dealer if there is damage.

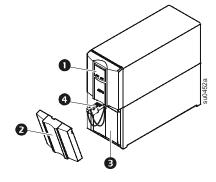


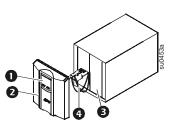
Recycle the packaging

## **Product Overview**

#### Front panels

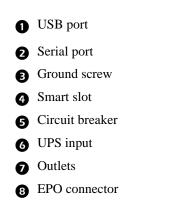
- Display interface 2200/3000 VA
- 2 Bezel
- Battery
- Battery connector





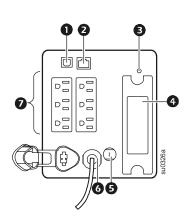
750/1000/1500 VA

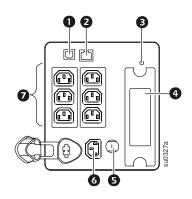
#### **Rear panels**



750 VA 120 Vac

750 VA 230 Vac

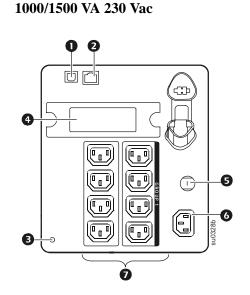




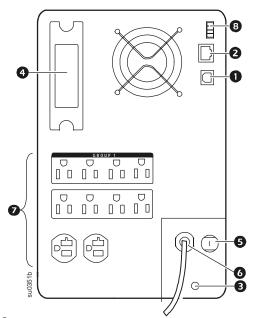


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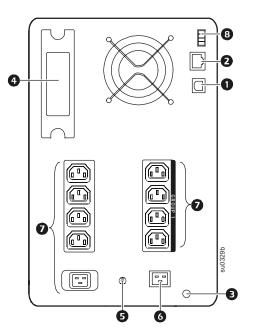
2200 VA 120 Vac/3000 VA 120 Vac†



2200/3000 VA 230 Vac



<sup>†</sup>Circuit breaker may be different than shown.



Smart-UPS 750/1000/1500/2200/3000 VA 120/230 Vac Tower

## **Specifications**

#### **Operating Conditions**

This unit is intended for indoor use only. Select a location sturdy enough to support the weight of the UPS.

Do not operate the unit where there is excessive dust, or the temperature or humidity are outside the specified limits.

This unit has side air vents. Allow adequate space for proper ventilation.

#### **Environmental Specifications**

Environmental factors impact battery life. High temperatures, poor utility power, and frequent, short duration discharges will shorten battery life.



For additional specifications, see the APC Web site at www.apc.com.

|             | Operating                                   | $0^{\circ}$ to $40^{\circ}$ C ( $32^{\circ}$ to $104^{\circ}$ F) |
|-------------|---|--|
| Temperature | Storage                                     | -15° to 45° C (5° to 113° F)                                     |
|             |   | charge UPS battery every six months                              |
| Maximum     | Operating                                   | 3,000 m (10,000 ft)  |
| Elevation   | Storage                                     | 15,000 m (50,000 ft)   |
| Humidity    | 0% to 95% relative humidity, non-condensing |  |

## Installation

#### UPS



For UPS installation information, see the Smart-UPS Quick-Start Guide 750/1000/1500/ 2200/3000 VA 120/230 Vac Tower that is included with the UPS. The guide is also available on the enclosed CD and the APC Web site at www.apc.com.

#### **Network Management Card**

| ſ |  |  |
|---|--|--|

For installation information, see the user manual provided with the Network Management Card (NMC). The user manual is also available on the APC Web site at www.apc.com.

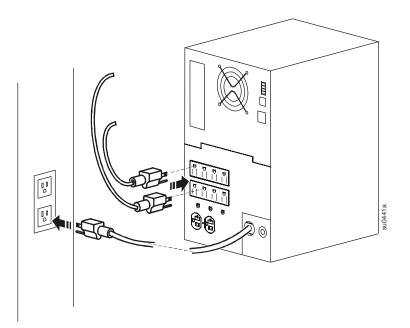
## **Connect Equipment to the UPS**

**Note:** The UPS will charge to 90% capacity in the first three hours of normal operation. **Do not expect full battery run capability during this initial charge period.** 

- 1. Connect equipment to the outlets on the rear panel of the UPS. **Do not use extension cords, plug** equipment directly into the UPS.
- 2. Connect the UPS to the building utility power. Connect the UPS to a two-pole, three-wire, grounded receptacle only.
- 3. Press the ON/OFF button on the front panel of the UPS to apply power to the unit and all connected equipment.
- 4. To use the UPS as a master on/off switch, turn on all the equipment that is connected to the UPS.



See "UPS Settings" on page 7 for information on how to configure the outlet groups.



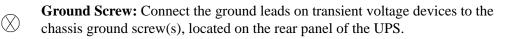
#### **Rear Panel Features**

( )

Serial port: Connect to a computer to use power management software.

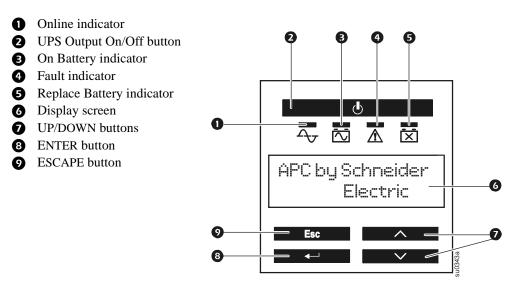


USB port: Connect to a computer to use power management software.



## **Display Interface**

#### Overview



#### Using the display interface

Use UP and DOWN to scroll through the main menu options. Press ENTER to view the sub-menus under each main menu option. Press ESCAPE to exit a sub-menu and return to a main menu.

#### **Standard menus**

The Standard menus are the most commonly used menus for the UPS.

| Menu          | General Functions   |  |  |
|---------------|---|--|--|
| Status        | View basic information about the UPS:                           |  |  |
|               | Operating mode  |  |  |
|               | Switched Outlet status, On or Off                               |  |  |
|               | • Efficiency of the UPS   |  |  |
|               | • Information about the load                                    |  |  |
|               | Battery capacity  |  |  |
|               | Estimated runtime   |  |  |
|               | <ul> <li>Input and output voltage and frequency</li> </ul>      |  |  |
|               | • Information about the last transfer to battery power          |  |  |
|               | • Self-test results   |  |  |
| Configuration | Configure the settings for the UPS:                             |  |  |
|               | • Language  |  |  |
|               | <ul> <li>Local power quality: Good, Fair, Poor</li> </ul>       |  |  |
|               | Choose Standard or Advanced menus                               |  |  |
|               | <ul> <li>LCD Display mode, Always On or Power-Saving</li> </ul> |  |  |
|               | Audible alarms  |  |  |
|               | Reset to Factory Defaults                                       |  |  |
| Test & Diags  | Use the Test & Diags menu to have the UPS perform a self-test.  |  |  |

| Menu  | General Functions                                      |
|-------|--|
| About | Display information about this unit:                   |
|       | • Unit model number                                    |
|       | Serial number  |
|       | • Battery installation date                            |
|       | <ul> <li>Suggested battery replacement date</li> </ul> |
|       | Replacement Battery Cartridge model number             |
|       | • LIPS firmware version                                |

• UPS firmware version

#### Advanced menus

The Advanced menus provide additional options for the UPS and are available only if the display interface is configured to use the Advanced menus.

| Menu          | General Functions                                       |  |
|---------------|---|--|
| Status        | View detailed information about the UPS:                |  |
|               | • Energy meter  |  |
|               | Load current  |  |
|               | <ul> <li>Status of the Switched Outlet Group</li> </ul> |  |
|               | Battery voltage   |  |
| Configuration | Configure advanced settings for the UPS:                |  |
|               | • Main and Switched Outlet Group-delays and settings    |  |
|               | • High and lower transfer points                        |  |
|               | Sensitivity settings                                    |  |
|               | • Date of last battery replacement                      |  |
| Control       | Control the Main and Switched Outlet Group to turn on,  |  |
|               | turn off, or reboot.                                    |  |
| Test & Diags  | Perform a UPS alarm test or a runtime calibration test. |  |
| Log           | View the event log for information about any changes to |  |
|               | the UPS and any faults.                                 |  |
| About         | View information about the unit:                        |  |
|               | Hardware version  |  |
|               | Software version  |  |
|               | • NMC information (if applicable)                       |  |

# Configuration

## **UPS Settings**

#### **Start-up Settings**

Configure these settings at initial start-up, using the display interface or APC PowerChute<sup>®</sup> software.



**Note:** During start-up, use the display interface to configure these settings. If nothing is selected, the until will use the default settings.

| Function               | Factory Default | <b>Options</b>  | Description  |
|------------------------|-----------------|---|--|
| Language               | English         | <ul> <li>English</li> <li>French*</li> <li>German*</li> <li>Spanish*</li> <li>Italian*</li> </ul> | The language for the display interface.<br>*Language options will vary by model.   |
| Local Power<br>Quality | Good            | • Good<br>• Fair<br>• Poor  | <ul> <li>Select the quality of input utility power.</li> <li>If Good is selected, the unit will go on battery power more often to provide the cleanest power supply to the connected equipment.</li> <li>If Poor is selected, the UPS will tolerate more fluctuations in power and will go on battery power less often.</li> <li>If unsure of the local power quality, select Good.</li> </ul> |
| Menu Type              | Standard        | Standard or<br>Advanced   | The advanced menus include all parameters. The Standard menus display a limited set of menus and options.  |
| Display<br>Mode        | Always On       | Always On or<br>Power Saving  | The display may be always on or may be set to<br>automatically turn on only when using the<br>configuration buttons or if an event occurs.   |

#### **General Settings**

Configure these settings at any time, using the display interface or APC PowerChute<sup>®</sup> software.

| Function               | Factory Default   | Options  | Description   |
|------------------------|-------------------|--|---|
| High Transfer<br>Point | 120 V:<br>127 Vac | <ul> <li>127 Vac</li> <li>130 Vac</li> <li>133 Vac</li> <li>136 Vac</li> </ul> | To avoid unnecessary battery usage, set the<br>transfer point higher if the utility voltage is<br>chronically high and the connected equipmer<br>is known to work under this condition. The |
|                        | 230 V:<br>253 Vac | • 253 Vac<br>• 257 Vac<br>• 261 Vac<br>• 265 Vac                               | POWER QUALITY setting will automatically<br>change this setting.<br><b>Note:</b> Use the Advanced Menus to configure<br>this setting.   |

| Function                                  | Factory Default   | Options   | Description   |
|---|---|---|---|
| Low Transfer<br>Point                     | 120 V:<br>106 Vac<br>230 V:<br>208 Vac                  | <ul> <li>97 Vac</li> <li>100 Vac</li> <li>103 Vac</li> <li>106 Vac</li> <li>196 Vac</li> <li>200 Vac</li> <li>204 Vac</li> <li>208 Vac</li> </ul> | Set the transfer point lower if the utility<br>voltage is chronically low and the connected<br>equipment can tolerate this condition. This<br>– setting may also be adjusted using the power<br>quality setting.<br><b>Note:</b> Use the Advanced Menus to configure<br>this setting.   |
| Nominal Output<br>Voltage                 | 120 Vac<br>230 Vac                                      | N/A<br>208-252 Vac  | Set the nominal output voltage of the UPS on<br>battery. This is available on 230 V models<br>only.   |
| Transfer<br>Sensitivity                   | High  | High, Low, Medium   | <ul> <li>Select the level of sensitivity to power events that the UPS will tolerate.</li> <li>High: The UPS will go on battery power more often to provide the cleanest power supply to the connected equipment.</li> <li>Low: The UPS will tolerate more fluctuations in power and will go on battery power less often.</li> </ul> |
|   | 120   | 011   | If the connected load is sensitive to power disturbances, set the sensitivity to High.  |
| Low Battery<br>Warning                    | 120 sec   | Set the value in seconds  | The UPS will emit an audible alarm when the remaining runtime has reached this level.   |
| Date of Last<br>Battery<br>Replacement    | Date set at factory                                     | Reset this date when  | the battery module is replaced.   |
| Audible Alarm                             | On  | On/Off  | The UPS will mute all audible alarms if this is<br>set to Off or when the display buttons are<br>pressed.   |
| Battery Self-<br>Test Interval<br>Setting | On start-up and<br>every 14 days since<br>the last test | <ul> <li>Never</li> <li>Start-up only</li> <li>Frequency of test<br/>(days)</li> </ul>  | The interval at which the UPS will execute a self-test.   |
| Reset to Factory<br>Default               | No  | Yes/No  | Restore the UPS factory default settings.   |

## Main Outlet Group and the Switched Outlet Group

#### Overview

The Main Outlet Group and the Switched Outlet Group can be configured to independently turn off, turn on, shut down, and reboot connected equipment. (These features are not available on the 750 VA units.)

The Main Outlet Group and the Switched Outlet Group can be commanded to do the following:

- Turn off: Disconnect from power immediately and restart only with a manual command
- Turn on: Connect to power immediately
- Shutdown: Disconnect power in sequence, and automatically reapply power in sequence when utility power becomes available
- Reboot: Shut down and restart

In addition, the Main Outlet Group and the Switched Outlet Group can be configured to do the following:

- Turn on or off in a specified sequence
- Automatically turn off or shut down when various conditions occur



**Note:** If the Main Outlet Group and the Switched Outlet Group are not configured, all of the outlets on the unit will still provide battery back-up power.

#### Using the Main Outlet Group and the Switched Outlet Group



The Main Outlet Group functions as a master switch. It will turn on first when power is applied, and shut off last when there is a power outage and battery run-time has been exhausted.

The Main Outlet Group must be turned on for the Switched Outlet Group to turn on.

- 1. Connect critical equipment to the Main Outlet Group.
- 2. Connect peripheral equipment to the Switched Outlet Group.
  - Nonessential equipment that should shut off quickly in the event of a power outage to conserve battery runtime can be added to a short power-off delay
  - If equipment has dependent peripherals that must restart or shut down in a specific order, such as an ethernet switch that must restart before a connected server, connect the devices to separate groups
  - Equipment that needs to reboot independently from other equipment should be added to a separate group
- 3. Use the Configuration menus to configure how the Switched Outlet Group will react in the event of a power outage.

#### Customize the Main Outlet Group and the Switched Outlet Group

Use the **Control** menus to change the Switched Outlet Group and the Main Outlet Group settings.

| Function                             | <b>Factory Default</b> | Options  | Description  |
|--------------------------------------|------------------------|--|--|
| Name String<br>Outlet Group          | Outlet Group 1         | Edit these names using an external interface, such as the Netwo<br>- Management Card Web interface.  |  |
| UPS Name String                      | UPS Outlets            |  |  |
| Turn On Delay                        | 0 sec                  | Set the value in seconds   | The amount of time the UPS or Switched Outlet<br>Group will wait between receiving the command<br>to turn on and the actual startup.   |
| Turn Off Delay                       | 0 sec                  | Set the value in seconds   | The amount of time that the UPS or Switched<br>Outlet Group will wait between receiving the<br>command to turn off and the actual shut down.   |
| Reboot Duration                      | 4 sec                  | Set the value in seconds   | The amount of time that the UPS or Switched<br>Outlet Group must remain off before it will<br>restart.   |
| Minimum Return<br>Time               | 0 sec                  | Set the value in seconds   | The amount of battery runtime that must be<br>available before the UPS or Switched Outlet<br>Group will turn on.   |
| Load Shed On<br>Battery              | Disabled               | <ul> <li>Shutdown with<br/>Delay</li> <li>Shutdown<br/>immediately</li> <li>Turn off<br/>immediately</li> <li>Turn off with delay</li> <li>Disabled</li> </ul> | When the unit switches to battery power, the UPS<br>can disconnect power to the Switched Outlet<br>Group to save runtime.<br>Configure this delay time, use the LOAD SHED<br>TIME WHEN ON BATTERY setting.                             |
| Load Shed Time<br>when On Battery    | Disabled               | Set the value in seconds   | The amount of time the outlets will function on battery power before they will turn off.   |
| Load Shed On<br>Runtime              | Disabled               | <ul> <li>Shutdown with<br/>delay</li> <li>Shutdown<br/>immediately</li> <li>Turn off<br/>immediately</li> <li>Turn off with delay</li> </ul>                   | When the battery runtime falls below the<br>specified value, the Switched Outlet Group will<br>turn off.<br>Configure this time using the LOAD SHED<br>RUNTIME REMAINING setting.  |
| Load Shed On<br>Runtime<br>Remaining | Disabled               | • Disabled<br>Set the value in<br>seconds  | When the remaining runtime reaches this level, the Switched Outlet Group will turn off.  |
| Load Shed on<br>Overload             | Disabled               | <ul><li>Disabled</li><li>Enabled</li></ul>   | In the event of an overload (greater than 100%<br>output), the Switched Outlet Group will<br>immediately turn off to conserve power for<br>critical loads. The Switched Outlet Group will<br>only turn on again with a manual command. |

#### **Network Management Card Settings**

These settings are available only on units that have a Network Management Card (NMC) and are set in the factory. These settings can only be modified using an external interface, like the NMC web interface.

- NMC IP Address Mode
- NMC IP Address
- NMC Subnet Mask
- NMC Default Gateway

## **Emergency Power Off**

#### **EPO Overview**

The Emergency Power Off (EPO) option is a safety feature that will immediately disconnect all connected equipment from utility power. The UPS will immediately shut down and will not switch to battery power.

The UPS must be manually re-started to re-apply power to connected equipment and to the UPS. Press ON/OFF on the front panel of the unit.

#### Normally open contacts

- 1. If the EPO switch or relay contacts are normally open, insert the wires from the switch or contacts at pins 1 and 2 of the EPO terminal block. Use 16-28 AWG wire.
- 2. Secure the wires by tightening the screws.

Power will be disconnected to the UPS and attached loads if the contacts are closed.

#### Normally closed contacts

- 1. If the EPO switch or relay contacts are normally closed, insert the wires from the switch or contacts at pins 2 and 3 of the EPO terminal block. Use 16-28 AWG wire.
- 2. Insert a wire jumper between pins 1 and 2. Secure the wires by tightening the three screws at position 1, 2, and 3.

Power will be disconnected to the UPS and attached loads if the contacts are opened.

**Note:** The power for operating the EPO circuit is sourced from pin 1. This is an isolated 24 V which can source only a few milliamps.

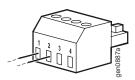
If the normally closed (NC) EPO configuration is used, the EPO switch or relay should be rated for "dry" circuit applications, the rating should be for low voltage and low current applications. This normally implies the contacts are gold-plated.

## Adhere to all national and local electrical codes when wiring the EPO. Wiring must be performed by a qualified electrician.

The EPO interface is a Safety Extra Low Voltage (SELV) circuit. Connect the EPO interface only to other SELV circuits. The EPO interface monitors circuits that have no determined voltage potential. SELV circuits are controlled by a switch or relay properly isolated from utility power. To avoid damage to the UPS, do not connect the EPO interface to any circuit other than a SELV circuit.

Use one of the following cable types to connect the UPS to the EPO switch.

- CL2: Class 2 cable for general use.
- CL2P: Plenum cable for use in ducts, plenums, and other spaces used for environmental air.
- CL2R: Riser cable for use in a vertical run in a floor-to-floor shaft.
- CLEX: Limited use cable for use in dwellings and for use in raceways.
- Installation in Canada: Use only CSA certified, type ELC, (extra-low voltage control cable).
- Installation in countries other than Canada and the USA: Use standard low-voltage cable in accordance with national and local regulations.





# Troubleshooting

#### Problem and Possible Cause Solution

#### The UPS will not turn on or there is no output

| The unit has not been turned on.                      | Press the ON button once to turn on the UPS.   |
|---|--|
| The UPS is not connected to utility power.            | Ensure that the power cable is securely connected to the unit and to the utility power supply.                         |
| The input circuit breaker has tripped.                | Reduce the load to the UPS, disconnect nonessential equipment and reset the circuit breaker.                           |
| The unit shows very low or no input utility voltage.  | Check the AC power supply to the UPS by plugging in a table lamp. If the light is very dim, check the utility voltage. |
| The battery connector plug is not securely connected. | Ensure that all battery connections are secure.  |
| There is an internal UPS fault.                       | Do not attempt to use the UPS. Unplug the UPS and have it serviced immediately.  |

#### The UPS is operating on battery, while connected to input utility power

| The input circuit breaker has tripped.                         | Reduce the load to the UPS, disconnect nonessential equipment and reset the circuit breaker.  |
|--|---|
| There is very high, very low, or distorted input line voltage. | Move the UPS to a different outlet on a different circuit. Test the input voltage with the utility voltage display. If acceptable to the connected equipment, reduce the UPS sensitivity. |

#### UPS is emitting an audible beeping sound

| The UPS is in normal operation. | None. The UPS is protecting the connected equipment. |
|---------------------------------|--|
|                                 |  |

#### UPS does not provide expected backup time

| The UPS battery is weak due to a recent<br>outage or is near the end of its service<br>life. | Charge the battery. Batteries require recharging after extended outages and<br>wear out faster when put into service often or when operated at elevated<br>temperatures. If the battery is near the end of its service life, consider<br>replacing the battery even if the replace battery indicator is not yet<br>illuminated. |
|--|---|
| The UPS is overloaded.   | Check the UPS load display. Unplug unnecessary equipment, such as printers.   |

#### Display interface indicators flash sequentially

| The UPS has been shut down remotely       | None. The UPS will restart automatically when utility power returns. |
|---|--|
| through software or an optional accessory |  |
| card.                                     |  |

#### The Fault indicator is lit and the UPS displays a fault message and emits a constant beeping sound

| Internal UPS fault. | Do not attempt to use the UPS. Turn the UPS off and have it serviced |
|---------------------|--|
|                     | immediately.   |

#### All indicators are illuminated and the UPS is plugged into a wall outlet

The UPS has shut down and the battery None. The UPS will return to normal operation when the power is restored has discharged from an extended outage.

#### Problem and Possible Cause Solution

# The replace battery indicator is illuminated The battery has a weak charge. Allow the battery to recharge for at least four hours. Then, perform a self-test. If the problem persists after recharging, replace the battery. The replacement battery is not properly connected. Ensure that the battery connector is securely connected.

#### The display interface has a Site Wiring Fault message

Wiring faults detected include missing ground, hot-neutral, polarity reversal, and overloaded neutral circuit. If the UPS indicates a site wiring fault, have a qualified electrician inspect the building wiring. (Applicable for 120 V units only.)

### Service

If the unit requires service, do not return it to the dealer. Follow these steps:

- 1. Review the Troubleshooting section of the UPS manual to eliminate common problems.
- 2. If the problem persists, contact APC Customer Support through the APC Web site, **www.apc.com**.
  - a. Note the model number and serial number, located on the rear of the unit, and the date of purchase.
  - b. Call APC Customer Support and a technician will attempt to solve the problem over the phone. If this is not possible, the technician will issue a Returned Material Authorization Number (RMA#).
  - c. If the unit is under warranty, the repairs are free.
  - d. Service procedures and returns may vary internationally. Refer to the APC Web site for country specific instructions.
- 3. Pack the unit in its original packaging. If this is not available, refer to **www.apc.com** to obtain a new set.
  - a. Pack the unit properly to avoid damage in transit. Never use foam beads for packaging. Damage sustained in transit is not covered under warranty.
  - b. For the UPS, always DISCONNECT THE BATTERY before shipping in compliance with U.S. Department of Transportation (DOT) and IATA regulations. The battery may remain in the unit.
  - c. Internal batteries may remain connected in the XLBP during shipment (if applicable, not all units have XLBPs).
- 4. Write the RMA# provided by Customer Support on the outside of the package.
- 5. Return the unit by insured, pre-paid carrier to the address provided by Customer Support.

#### Transport the unit

- 1. Shut down and disconnect all connected equipment.
- 2. Disconnect the unit from utility power.
- 3. Disconnect all internal and external batteries (if applicable).
- 4. Follow the shipping instructions outlined in the Service.

#### **APC Worldwide Customer Support**

Customer support for this or any other APC product is available at no charge in any of the following ways:

- Visit the APC Web site to access documents in the APC Knowledge Base and to submit customer support requests.
  - www.apc.com (Corporate Headquarters)

Connect to localized APC Web sites for specific countries, each of which provides customer support information.

- www.apc.com/support/
- Global support searching APC Knowledge Base and using e-support.
- Contact the APC Customer Support Center by telephone or e-mail.
  - Local, country-specific centers: go to www.apc.com/support/contact for contact information.

For information on how to obtain local customer support, contact the APC representative or other distributors from whom you purchased your APC product.

#### LIMITED WARRANTY

American Power Conversion (APC) warrants its Smart-UPS (Products) to be free from defects in materials and workmanship for a period of three (3) years, excluding the batteries, which are warranted for two (2) years from date of purchase. APC's obligation under this warranty is limited to repairing or replacing, at its own sole option, any such defective products. Repair or replacement of a defective Product or part thereof does not extend the original warranty period.

This warranty applies only to the original purchaser who must have properly registered the Product within 10 days of purchase. Products may be registered online at warranty.apc.com.

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#### **EC Declaration of Conformity**

2009 Date of product declaration

| Harmonized Standards  | EN62040-1-1, EN62040-2, EN60950-1, IEC60950-1, EN55022, EN55024, IEC61000-3-2, 3-3, 4-2, 4-3, 4-4, 4-5, 4-6, 4-11 |   |  |
|---|---|---|--|
| Applicable Council<br>Directives  | 2006/95/EC; 2004/108/EC   |   |  |
| Type of Equipment   | Uninterruptible Power Supply  |   |  |
| Model Numbers   | SMT750I, SMT1000I, SMT1500I, SMT2200I, SMT3000I   |   |  |
| Manufacturers   |   |   |  |
| American Power Conversion<br>132 Fairgrounds Rd<br>West Kingston, RI 02892<br>USA | American Power Conversion<br>2nd Street, PEZA<br>Cavite Economic Zone<br>Rosario, Cavite<br>Philippines           | APC (Suzhou) UPS Co., Ltd<br>339 Suhong Zhong Lu<br>Suzhou Industrial Park<br>Suzhou Jiangsu 215021<br>P.R. China |  |
| American Power Conversion<br>Ballybritt Business Park<br>Galway<br>Ireland        | American Power Conversion<br>Lot 10, Block 16, Phase 4<br>PEZA, Rosario, Cavite<br>Philippines                    | APC Power Infrastructure Co., Ltd<br>1678 Ji Xian Road, Tong An<br>Xiamen 361100<br>P.R. China                    |  |
| American Power Conversion<br>Breaffy Rd, Castlebar<br>Co Mayo<br>Ireland          | American Power Conversion<br>Lot 3, Block 14, Phase 3<br>PEZA, Rosario, Cavite<br>Philippines                     | APC India Pvt Ltd<br>187/3, Jigani Industrial Area<br>Bangalore, Karnataka 562106<br>India                        |  |
|   |   | APC Brazil LTDA<br>AI. Xingu, 850, Barueri<br>Alphaville/Sao Paulo 06455-030<br>Brazil                            |  |

Importer American Power Conversion (APC) Ballybritt Business Park Galway, Ireland

Place

Galway, Ireland

Gerry Daly, Managing Director, Europe 01/February/2009

Serry Oal

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