



## **JHD3000 Troubleshooting Guide**

### **Radio will not turn ON**

- Check fuse.
- Confirm 12V+ on battery wire to radio (YELLOW wire).
- Confirm 12V+ on accessory wire to radio (RED wire).
- Confirm Ground.

### **Radio turns ON, but no sound**

- Verify **Volume**, **Fader/Balance**, **Mute** controls are set correctly (see owners manual).
- Verify proper speaker connections.
- Check for shorts or opens on speaker wires.

### **CD does not load fully**

- Make sure unit has power and no other CD is currently inside.

### **CD does not play correctly**

- Check to make sure disc is inserted correctly.
- Verify disc is free from dirt, scratches, etc.
- Check with factory CDs.
- Check factory original CDs for compatibility warnings (due to various copy-protection, multi-media content, etc).
- Disc skips during playback – verify you have not exceeded 30 degrees mounting angle.

### **No AM or FM reception**

- Verify you are tuned to a valid station.
- Check your antenna connection on rear of stereo.
- Try a different antenna.

### **Unit loses memory during engine crank with diesel motor**

- Engine crank is dropping voltage to the Yellow 12VDC+ power wire below operating threshold. Stabilize voltage from vehicle.

### **No sound in PA mode**

- Make sure microphone is connected to PA MIC input.
- Make sure microphone volume is turned up.
- Make sure you are using a compatible microphone and adaptor(s) provided by ASA (Voyager or Jensen branded microphone only).

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