# FriendlyNet <br> Fast Ethemet Switch FS4004DS/FS4008DS 

User's Manual

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## User's Manual

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## About This Manual

This manual discusses two models of the FriendlyNet Fast Ethernet Switch:

- FS4004DS - four-port 10/100Mps Fast Ethernet Sw itch
- FS4008DS - eight-port 10/100Mps Fast Ethernet Sw itch

These models are similar in every respect except for the number of ports. Therefore, unless otherw ise noted, all information provided in this manual is applicable to both.

## Chapter Contents

This manual is divided into the following chapters and appendices:

- Chapter 1,"Introduction," describes the FriendlyN et FS4004DS and FriendlyNet FS4008DS Fast Ethernet Switch and their features.
- Chapter 2,"Installation," explains how to install, mount, and power on the FriendlyNet Fast Ethernet Switch.
- Chapter 3,"LED Indicators," describes how to interpret the FriendlyN et Fast Ethernet Switch's LEDs.
- Appendix A,"Troubleshooting," explains how to troubleshoot problems by monitoring the FriendlyNet Fast Ethernet Switch's LEDs.


## About This Manual

- Appendix B,"Specifications," describes the FriendlyNet Fast Ethernet Sw itch's technical specifications.
- Appendix C,"Technical Support" explains how to contactAsantéTechnical Support.


## Document Conventions

This manual uses the terms"Switch" (first letter upper case) to refer to the FriendlyNet FS4004DS or FS4008DS 10/100Mbps Fast Ethernet Switch, and "sw itch" (first letter lower case) to refer to all other Ethernet switches.

This manual uses the following conventions to convey instructions and information:

- Commands and key words are in boldface font.
$\Delta$ Note: Noteworthy information, which contains helpful suggestions or references to other sections in the manual, is in this format.
© Important! Significant information that calls attention to important features or instructions is in this format.


## 1

## Introduction

This chapter introduces the FriendlyN et Fast Ethernet Switch. It also provides an overview of Fast Ethernet and switching technology.

## FriendlyNet Fast Ethemet Switch

Thank you for purchasing the Asanté FriendlyNet FS4004DS or the FriendlyN et FS4008DS 10/100Mbps Fast Ethernet Sw itch.

The FS4004DS and FS4008DS are unmanaged 10/100 Fast Ethernet switches designed to address increasing network bandwidth needs and accommodate future network expansion.


Figure 1-1 FriendlyN et FS4004DS


Figure 1-2 FriendlyN et FS4008DS
Each Switch is simple to install and features power, collision, full duplex, $10 / 100 \mathrm{Mbps}$, and link/ activity LEDs for easy monitoring of the Switch and its ports.

For network expansion, each Switch has an uplink port that makes it easy to connect it to another Fast Ethernet switch.

## Introduction

## Features

The FriendlyNet FS4004DS and the FS4008DS have the following features:

- Compact size - designed for small to large workgroups in space-limited areas; installs on desktop, mounts on wall, or installs in a standard equipment rack (depends on model)
- Plug-and-play installation
$\square$ Connects from four to eight (depends on model) 10Base-T or 100Base-TX segments per switch
- Contains an uplink/ MDI-II (media dependent interface) port for uplink to another switch
$\square$ Auto-negotiation on all ports to determine netw ork speed
- Full-or half-duplex operation on all ports
- Allow s cascading from any port to any number of switches
$\square$ Complies with the IEEE 802.3u Fast Ethernet standard
$\square$ Works with Category 5 UTP (unshielded twisted-pair) cable
- Contains power, collision, full duplex, 10/100Mbps, and link/activity LEDs to aid network diagnosis and simple management
- Ideal for deployment with multiple high-speed servers for dedicated bandw idth 10Mbps or 100Mbps workgroups
- Combines dynamic memory allocation with store-andforward switching


## Fast Ethemet and Switching Technology

## Performance Features

The FriendlyNet FS4004DS and the FS4008DS have the follow ing performance features:

- Store-and-forw ard switching scheme ensures data integrity
- N-Way auto-negotiation on all ports automatically senses port speed ( $10 / 100 \mathrm{Mbps}$ ) and duplex mode (full duplex or half duplex)
$\square$ Data forw arding rate of 148,800pps (packets per second) per port at $100 \%$ of wire-speed
- Data filtering rate of 148,800 pps per port at $100 \%$ of wire-speed
- 8 K active MAC address entry table per device (selflearning)
- 8MB (FS4008DS) or 4MB (FS4004DS) packet buffer per device (dynamically allocated for each port)


## Fast Ethemet and Switching Technology

This section provides a brief overview of Fast Ethernet and Ethernet switching technology.

## Fast Ethemet Technology

Fast Ethernet, or 100Base-T, represents a non-disruptive, smooth evolution from the current 10Base-T technology.

The100Mbps Fast Ethernet technology:

- Extends the 10 Mbps Ethernet standard to transmit and receive data at 100Mbps
- Maintains the CSMA/CD Ethernet protocol
- Allows for simple upgrades, since it is compatible with all other 10Mbps Ethernet environments
- Takes advantage of your company's existing investment in hardware, softw are and personnel training


## Introduction

## Switching Technology

An Ethernet sw itch is a device that can direct network traffic among several Ethernet and Fast Ethernet netw orks.

A switch increases netw ork capacity and decreases netw ork loading by making it possible for a LAN to be divided into different segments.

## Switch acts as a bridge between network segments

A switch acts as a high-speed selective bridge between individual segments.

Traffic that needs to go from one segment to another is automatically forwarded by a switch, without interfering with any other segments. This allows the total network capacity to be multiplied, while decreasing netw ork loading.

To ensure netw ork reliability, a sw itch monitors each of its ports for signal quality and automatically disconnects stations transmitting excessive noise, reconnecting them when the problem is resolved.

A switch automatically truncates data packets that exceed the maximum length for IEEE 802.3u, preventing a device from blocking the netw ork by transmitting continuous data streams or extra-long packets.

## Switch supports network expansion

For Fast Ethernet netw orks, a switch is an effective way of eliminating problems of chaining hubs beyond the "tw o-repeater limit."

A switch can be used to split parts of the network into different collision domains, making it possible to expand your Fast Ethernet network beyond the 205 meter netw ork diameter limit for 100BASE-TX networks.

Sw itches supporting both traditional 10Mbps Ethernet and 100Mbps Fast Ethernet are also ideal for bridging between existing 10Mbps networks and new 100Mbps networks.

## Installation

This chapter explains how to install the FriendlyNet Fast Ethernet Switch. It contains the following sections:

- Package Contents
- FriendlyNet Fast Ethernet Sw itch components
- Cabling and voltage requirements
- Mounting configurations
- Connecting netw ork devices
- Powering on the Switch


## Package Contents

The FriendlyNet FS4004DS and the FS4008DS are shipped with the following items:

- (1) FriendlyNet 4-port FS4004DS or 8-port FS4008DS Fast Ethernet Sw itch
- (1) AC power cord
- (4) Self-adhesive rubber feet
- (1) Wall-mount kit (FS4004DS only) which includes two screws and two screw anchors
- (1) Rack-mount kit (FS4008DS only) which includes two rack-mounting brackets and mounting screws
- (1) User's Manual (this book)


## Installation

## Components

This section describes the front- and back-panel layouts of the FS4004DS and FS4008DS.

## FS4004DS

The front panel of the FS4004DS consists of four $10 / 100 \mathrm{Mbps}$ ports, one Uplink port, and LED indicators. See Figure 2-1.


Figure 2-1 FriendlyNet FS4004DS front panel

The back panel of the FS4004DS consists of an AC power connector. See Figure 2-2.


Figure 2-2 FriendlyNet FS4004DS back panel
$\Delta$ Note: The FS4004DS does not have a power switch. The FS4004DS is automatically powered on as soon as the power cord is connected to the FS4004DS and to a power outlet

## Page 2-2

## FS4008DS

The front panel of the FS4008DS consists of eight $10 / 100 \mathrm{Mbps}$ ports, one Uplink port, and LED indicators. See Figure 2-3.


Figure 2-3 FriendlyNet FS4008DS front panel

The back panel of the FS4008DS consists of a power switch, an AC power connector, and a system fan.


Figure 2-4 FriendlyN et FS4008DS back panel

## Installation

## Cabling and Voltage Requirements

This section describes the cabling and voltage requirements of the Switch.

## Cabling Requirements

100Base-TX requires data-grade (Category 5) UTP (unshielded tw istedpair) cable.

A Important! Some installations have Category 5 cabling but do not have wall outlets and/or wiring closet punch-down blocks that meet Category 5 requirements.

100Base-TX requires that all wiring and accessories meet EIA/TIA 568B specifications for proper operation. When wiring a 100Base-TX netw ork, make sure that the entire cable plant meets specifications.

## Voltage Requirements

A Important! Check the AC power line voltage used in your area. The AC power adapter included with your Sw itch must match the power supply voltage used in your area.

- AC input power: Equal to the $A C$ power voltage used in your area


## Mounting Configurations

This section describes how to mount the Switch on a desktop or a wall. It also explains how to install the Switch in an equipment rack.

## Desktop Mounting

To mount the Switch on a desktop or shelf:
1 Attach the four rubber feet (supplied) to the bottom of each corner on the Switch. See Figure 2-5


Figure 2-5 Desktop mounting
2 Place the Switch on a flat, stable, horizontal desktop or shelf.
Make sure you allow enough ventilation space between the Switch and surrounding objects.
The Switch is ready for network connections.

## Installation

## Wall Mounting the FS4004DS

The FS4004DS comes with a wall-mount kit.
A Important! The FS4008DS cannot be mounted on a wall.

To mount the FS4004DS on a w all, consider the following when selecting a site for the FS4004DS:

- Select a site that is free of obstructions from other equipment or devices
- Place the Sw itch high enough to easily observe LED indicators and to allow for easy power and cable access
- Decide whether you want the Switch's front panel to face either up or down

To mount the FS4004DS on a wall:
1 Measure the screw holes on the bottom of the FS4004DS.

2 Drill two holes into the wall equalling the same distance as measured in step 1.

A Important! Do not drill the holes too deep into the wall.

3 Insert the plastic anchors (supplied) into the drilled holes and gently tap them in with a hammer.

4 Insert and turn the screws (supplied) into the plastic anchors, leaving a small portion of the screw s sticking out.

5 Lift the FS4004DS and align the slots on the bottom of the FS4004DS with the screw anchors.

6 Gently slide the FS4004DS onto the screw s. The FS4004DS w all mounting is complete. The FS4004DS is ready for netw ork connections.

## Rack Mounting the FS4008DS

The FS4008DS comes with a rack-mounting kit.
A Important! The FS4004DS cannot be installed in an equipment rack.

The FS4008DS can be mounted in a standard 19-inch equipment rack. This rack can be placed in a wiring closet with other equipment.

To install the FS4008DS in an equipment rack:
1 Attach the two mounting brackets (supplied) on each side of the FS4008DS. See Figure 2-6.


Figure 2-6 Attaching mounting brackets to the FS4008DS
2 Mount the FS4008DS in the equipment rack by screwing the mounting brackets to the equipment rack. See Figure 2-7.


Figure 2-7 Mounting the FS4008DS in an equipment rack
The FS4008DS rack mounting is complete. The FS4008DS is ready for network connections.

## Installation

## Connecting Network Devices

Before you connect netw ork devices to the Switch, review the following guidelines:
$\checkmark$ Make sure the network cable length is less than 100 meters.
$\checkmark$ Use a straight-through twisted pair cable or a cross-over cable.
$\checkmark$ When connecting two switches together (cascading switches), make sure that the link betw een them is not longer than $\mathbf{1 0 0}$ meters.
$\checkmark$ Netw ork cable segments can be connected to, or disconnected from, the Switch while the Switch's power is on.

## Connecting a PC to the Switch

- Use a two-pair Category 5 UTP straight-through cable with RJ-45 connectors.
- Connect the PC to any of the Switch's ports (1-4 for the FS4004DS or 1-8 for the FS4008DS). See Figure 2-8.


Figure 2-8 Connecting a PC to the Switch

## Connecting a Hub to the Switch

$\square$ Use a two-pair Category 5 UTP straight-through cable with RJ-45 connectors.

- Connect the hub's uplink port to any of the Switch's ports (1-4 for the FS4004DS or 1 - 8 for the FS4008DS). See Figure 2-9.

FS4008DS


Figure 2-9 Connecting a hub to the Switch

## Installation

## Connecting a Hub without an Uplink Port to the Switch

If a hub is not equipped with an uplink port, connection can be made using either a straight-through cable or a cross-over cable, as outlined below.

FS4008DS switch


Figure 2-10 Connecting a hub without an uplink port to the Switch

## Using Straight-Through Cable

- Connect the Switch's uplink port to any port on the hub.


## Using Cross-over Cable

- Connect any of the Switch's ports (1-4 for the FS4004DS or $1-8$ for the FS4008DS) to any port on the hub.


## Connecting Network Devices

## Connecting the Switch to Another Switch or Network Device

The Switch can be connected to another switch or to other network devices (such as a router, bridge, etc.) via a tw o-pair Category 5 UTP straight-through or cross-over cable. See Figure 2-11.

Switch A


Figure 2-11 Connecting the Switch to another switch or netw ork device

## Using Straight-Through Cable

- Connect the Switch's uplink port to any of the other switch's/device's 10Mbps or 100Mbps ports.


## Using Crossover Cable

- Connect any port on the Switch (Switch A) to any of the 10 Mbps or 100 Mbps ports on the other sw itch (sw itch B).


## Installation

## Powering on the Switch

This section describes how to power on the FS4004DS and the FS4008DS Fast Ethernet Switch.

## FS4004DS

The FS4004DS's may be turned on with or without LAN segment cables connected.
To power on the FS4004DS:
1 Connect one end of the power cord (supplied) into the AC power connector on the FS4004DS' back panel.
2 Connect the power cord to a local power source outlet.

Note: There is no power switch on the FS4004DS. The FS4004DS is automatically pow ered on as soon as the power cord is connected to the Switch and to a power outlet.
The FS4008DS's pow er supply adjusts to the local power source automatically. .

## FS4008DS

The FS4009DS may be turned on with or without LAN segment cables connected

To power on the FS4008DS:
1 Connect one end of the power cord (supplied) into the AC power connector on the FS4008DS' back panel.
2 Connect the power cord to a local power source outlet.

3 Turn the power switch to the "on" position.
The FS4008DS's pow er supply adjusts to the local power source automatically.

## 3

## LED Indicators

This chapter explains how to interpret the front-panel LED indicators on the FriendlyNet Fast Ethernet Switch.

The indicators are discussed in the following sections.

- LED indicators on the Switch
- LED indicators for power connections
- LED indicators for port connections
- LED indicators for Switch connections


## LED Indicators on the Switch

The LED indicators on the Switch are used to facilitate monitoring and troubleshooting.
These LEDs are:

- Power
- Link/Act (Link/Activity)
- 100 Mbps Operation
- FDX/Col (Full-duplex/Collision)


## LED Indicators

The front-panel LEDs for the FS4004DS and the FS4008DS are show $n$ in Figure 3-1 and Figure 3-2, respectively.


Figure 3-1 FS4004DS LEDs


Figure 3-2 FS4008DS LEDs

## LED Indicators for Power Connections

After the Switch is turned on, the LED indicators should respond as follows:

- All LED indicators blink momentarily. This represents a reset of the system.
- The FDX/Col LED indicators blink from yellow to green.
- The power LED indicator lights and remains ON. If this indicator is not lit, check to make sure that the AC power connector is properly connected in the socket and that the power switch is ON .


## LED Indicators for Port Connections

## LED Indicators for Port Connections

## Link/ Activity LED

The green Link/Activity LED indicates if there is a device detected on the other end of the port and if there is traffic on the port.

Table 3-1 describes the possible status indications of the Link/Activity LEDs.

## Table 3-1 Link/Activity LED status indicators

| State | Status |
| :--- | :--- |
| On | Normal data/link pulse reception |
| Off | No twisted-pair cable connected <br> Link pulse disabled at other end <br> No power to the switch, twisted-pair connection <br> faulty <br> Non-100Base-TX device at other end <br> Twisted-pair cable exceeds recommended length |
| Blinking | Receiving network traffic |

## 100Mbps Operation LED

The 100Mbps Operation LED indicates if a 10Mbps or a 100Mbps device is connected to the port.

Table 3-2 describes the possible status indications of the 100 Mbps Operation LED

Table 3-2 100Mpbs LED status indicators

| State | Status |
| :--- | :--- |
| On | A 100M bps device is connected to a port or the <br> uplink port |
| Off | A 10Mbps device is connected to a port or the <br> uplink port |

## LED Indicators

## FDX/Col LED

The FDX/Col (full duplex/collision) LED indicates when a port is in full duplex (FDX) mode, or when two or more stations on the specific network segment attempt to transmit packets simultaneously, causing a packet collision.
$\Delta$ Note: This LED can display both green and yellow colors (see Table 3-1).
$\Delta$ Note: Collisions are normal in Fast Ethernet networks. Excessive collisions may indicate that your network is congested.

Table 3-1 describes the possible status indications of the FDX/Col LEDs.

Table 3-1 FDX/Collision LED status indicators

| State | Status |
| :--- | :--- |
| On (green) | Port is in full duplex (FDX) mode |
| Off | Port is in half duplex (HDX) mode |
| Blinking (yel- <br> low) | Two or more stations on the network are <br> attempting to transmit packets simultaneously to <br> the port, causing a collision |

## LED Indicators for Switch Connections

## LED Indicators for Switch Connections

## PC to Switch Connection

The LED indicators for PC connection are dependent on the PC's LAN card capabilities.

Table 3-2 describes the possible status indications of the PC to Switch connections:

Table 3-2 PC to Switch Connection LED Status

| On | $\mathbf{1 0 0}$ Mbps | Link/Activity | FDX/Collision |
| :--- | :--- | :--- | :--- |
| Off | Connected at <br> 100 Mbps | PC connected | Connected at <br> full duplex <br> mode |
| Connected at <br> 10 Mbps | PC not con- <br> nected | Connected at <br> half duplex <br> mode |  |

## Switch to Hub Connection

Table 3-3 describes the possible status indications of the Switch to Hub connection:

Table 3-3 Hub to Switch Connection LED Status

| Hub Types | 100Mbps | Link/Act | FDX/ <br> Collision |
| :--- | :--- | :--- | :--- |
| 10BaseT Hub | OFF | ON | OFF |
| 100Base-T Hub | ON | ON | OFF |

## LED Indicators

## Switch to Switch or other Network Devices Connection

Table 3-4 describes the possible status indications of the Switch to switch or other network devices connection.

Table 3-4 Switch to Switch Connection LED Status

| Cable Types | 100Mbps | Link/Act | FDX/ <br> Collision |
| :--- | :--- | :--- | :--- |
| Straight Cable | ON - <br> 100 Mbps <br> OFF - <br> 10 Mbps | ON | Depends on <br> the con- <br> nected <br> switch or <br> other devices |
| Crossover Cable | ON - <br> 100 Mbps | ON | OFF - <br> Depends on <br> the con- <br> nected <br> switch or <br> other devices |

## Troubleshooting

Table A-1 describes how to troubleshoot problems with your network and/or the Switch by monitoring the Switch's LEDs.

Table A-1 Troubleshooting

| Problem | Action |
| :---: | :---: |
| Power LED is off | Make sure the power adapter is connected to the power outlet and is properly inserted into the power connector on the switch. <br> Determine if the power outlet is functional by plugging another device into the receptacle. |
| Collision LED is blinking constantly | Collisions are normal in Fast Ethernet networks; however, excessive collisions may indicate that your network is overly congested. <br> Make sure the workstation cables do not exceed the maximum length of 100 meters. <br> Make sure the workstation cables meet EIA/ TIA 568B specifications for Category 5 wiring. <br> Make sure the total network diameter does not exceed the maximum distance. <br> Make sure there are no faulty Fast Ethernet adapters or other equipment on the network. |

## Troubleshooting

| Problem | Action |  |
| :--- | :--- | :--- |
| Link LED is off | $\boldsymbol{V}$ | Make sure the switch is powered on. <br> Make sure the device on the other end is pow- <br> ered on. <br> Make sure the proper cabling is used between <br> the device and the Switch (refer to the cable <br> guidelines specified in Chapter 2). |
| Slow performance | $\boldsymbol{V}$Make sure the correct cable is properly con- <br> nected to the Switch and the network device. |  |
| Make sure the cable does not exceed recom- <br> mended length (100 meters). |  |  |
| the link connection is configured to the same |  |  |
| mode (half or full duplex). |  |  |
| If your adapter card supports NWay auto- |  |  |
| negotiation, make sure the driver also sup- |  |  |
| ports full duplex mode. |  |  |

## Specifications

## FS4004DS and FS4008DS Specifications

| Standards | IEEE 802.3 10Base-T Ethernet <br> IEEE 802.3u 100Base-TX Fast Ethernet <br> IEEE 802.3 frame types: transparent <br> IEEE 802.3 MAC layer frame size: 64 to 1518 bytes |
| :---: | :---: |
| Protocol | CSMA/CD |
| Data Transfer Rate | Ethernet: Fast Ethernet <br> 10Mbps (half duplex): 100Mbps (half duplex) <br> 20Mbps (full duplex): 200Mbps (full duplex) |
| Topology | Star |
| Network Cables | 10Base-T: 2-pair UTP Category 5 (100m maximum) <br> 100Base-TX: 2-pair UTP Category 5 (100m maximum) |
| Number of Ports | FS4004DS: $4 \times 10 / 100 \mathrm{Mbps}$ ports FS4008DS: $8 \times 10 / 100 \mathrm{Mbps}$ ports |

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## Specifications

## FS4004DS and FS4008DS Specifications

| Media Interface <br> Exchange | MDI-II RJ -45 shared with port 1x |
| :--- | :--- |

## Physical and Environmental

| AC Inputs | $100-240 \mathrm{VAC}, 50 / 60 \mathrm{~Hz}$ (internal universal power <br> supply) |
| :--- | :--- |
| Power <br> Consumption | 40 watts maximum |
| Operating <br> Temperature | $32^{\circ}-122^{\circ} \mathrm{F}\left(0^{\circ}-50^{\circ} \mathrm{C}\right)$ |
| Storage <br> Temperature | $-22^{\circ}-140^{\circ} \mathrm{F}\left(-30^{\circ}-60^{\circ} \mathrm{C}\right)$ |
| Humidity | $5 \%$ to $95 \%$ non-condensing |
| Dimensions | FS4004DS: $232 \times 142 \times 43 \mathrm{~mm}(1 \mathrm{U})$ |
| Weight | FS4008DS: $324 \times 231 \times 43 \mathrm{~mm}(1 \mathrm{U})$ |
| EMI | UCC Class A, CE Mark, VCCI Class I |
| Safety | 1.2 Kg |

## Performance Specifications

## FS4004DS and FS4008DS Specifications

| Performance |  |
| :---: | :---: |
| Transmission Method | Store-and-forward |
| RAM Buffer | FS4004DS: 4MB per device FS4008DS: 8MB per device |
| Filtering Address Table | 8K entries per device |
| Packet Filtering/ Forwarding Rate | 148,800 pps per port (for 100 Mbps ) |

## Technical Support

## Contacting Technical Support

To contact AsantéTechnical Support:

| Telephone | $(800) 622-7464$ |
| :--- | :--- |
| Fax | $(408) 432-6018$ |
| Fax-Back | $(800) 741-8607$ |
| Internet Mail | support@asante.com |
| World Wide Web Site | http://w ww.asante.com |
| Bulletin Board Service (BBS) | $(408) 432-1416$ |
| ARA BBS (guest log-in) | $(408) 894-0765$ |
| AppleLink Mail/BBS | ASANTE |
| FTPArchive | ftp.asante.com |

Technical Support Hours
6:00 a.m. to 5:00 p.m. Pacific Standard Time USA, Monday - Friday.

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## "

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