

**BUILT-IN OVEN**

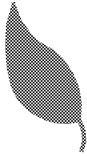
**OIF 22100**

**BEKO**

**Please read these instructions before installation or using your appliance!**

Dear Customer,

By purchasing this product you have chosen an appliance of advanced technology and high quality.



The appliance was produced in modern facilities which meet all environmental standards.

The instructions will help you to operate the appliance quickly and safely.

- Upon delivery, please check that the appliance is not damaged. If you note any transport damage, please contact your point of sale immediately and do not connect and operate the appliance!
- Before you connect and start using the appliance, please read this manual and all enclosed documents. Please note in particular the safety instructions.
- Keep all documents so that you can refer to the information again later on. Please keep your receipt for any repairs which may be required under warranty.
- When you pass on the appliance to another person, please provide all documents with it.



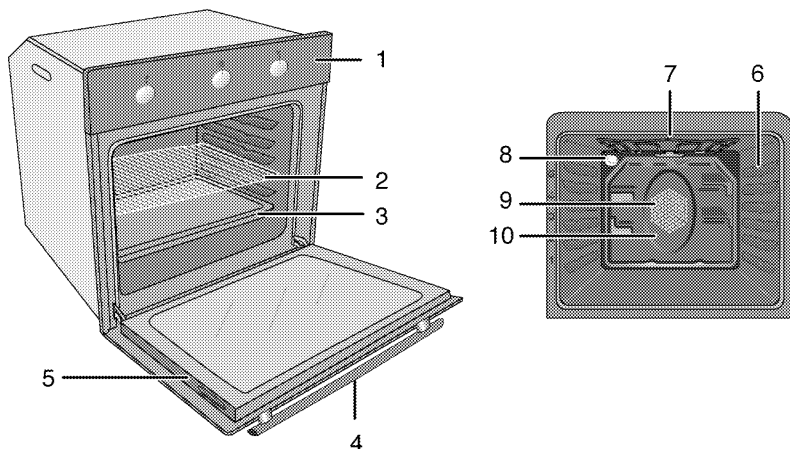
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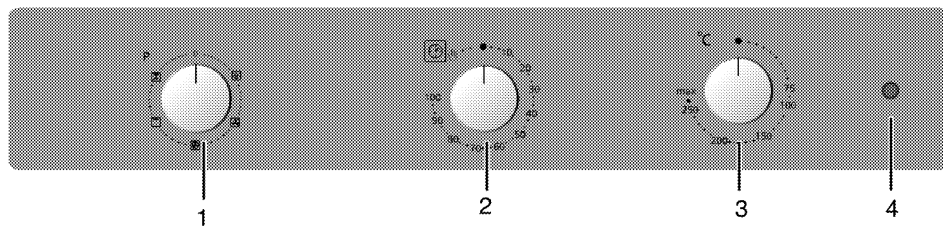
# 1 GENERAL INFORMATION

## Overview



- 1 Control panel
- 2 Wire shelf
- 3 Tray
- 4 Handle
- 5 Door

- 6 Shelf positions
- 7 Top heating element
- 8 Lamp
- 9 Fan motor (behind steel plate)
- 10 Ring heater



- 1 Function knob
- 2 Mechanical timer

- 3 Thermostat knob
- 4 Thermostat lamp

## Technical Data

Voltage/frequency	220-240 V ~ 50 Hz
Total electric consumption	2.3 kW
Fuse protection	min. 13 A
Cable type / cross section	H05VV-FG 3 x 1,5 mm <sup>2</sup> or equivalent
Cable length	max. 2 m
Outer dimensions (height/width/depth)	595 mm/594 mm/567 mm
Installation dimensions (height/width/depth)	**590 or 600 mm/560 mm/min. 550 mm
Main oven	<b>Fan oven</b>
Energy efficiency class <sup>#</sup>	A
Inside illumination	15/25 W
Grill power consumption	2.2 kW

<sup>#</sup> Basis: In electrical ovens, the data on energy labels are in conformity with EN 50304. Values were determined under standard load and convection/hot air (if available). Heating mode with an energy efficiency rating specified by EN 50304 is determined in accordance with below priority order depending on functions (modes) availability on the product. 1- Eco fan heating, 2-Slow cooking, 3-Fan heating (hot air), 4-Top and bottom heat with convection air, 5-Top and bottom heating.

\*\* See *INSTALLATION*, page 10.

## Accessories supplied with the unit

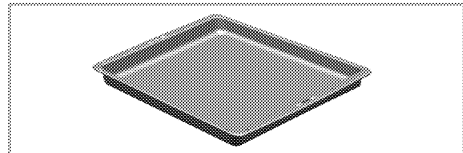


### Important

Accessories supplied can vary depending on the product model. All the accessories described in the user manual may not exist on your product.

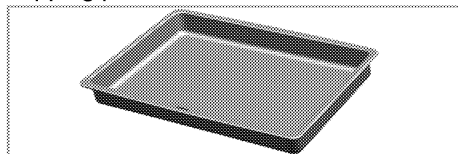
### Baking tray

Can be used for pastries, frozen foods and big roasts.



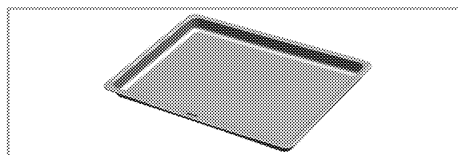
### Deep roasting tray

Can be used for pastries, big roasts, foods with liquid content and during grilling as dripping pan.



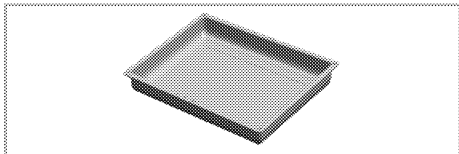
### Pastry tray

It is recommended for pastries such as cookies and biscuits.



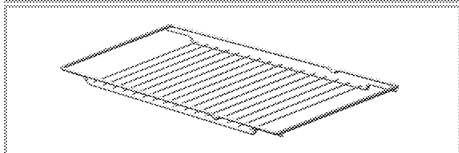
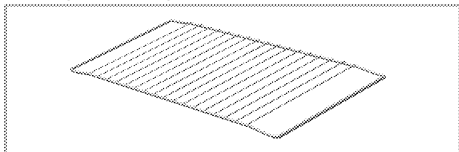
### Small baking tray

Can be used for small portions. This baking tray is placed onto the wire shelf.



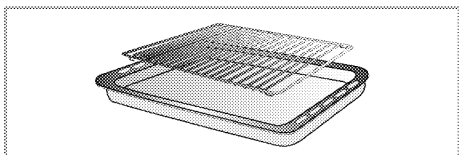
### Wire shelf

Can be used for roasting and as deposit for baking, roasting and casserole dishes.



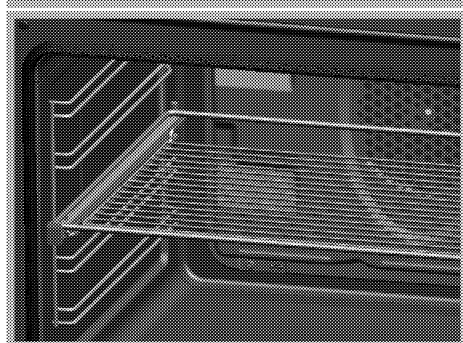
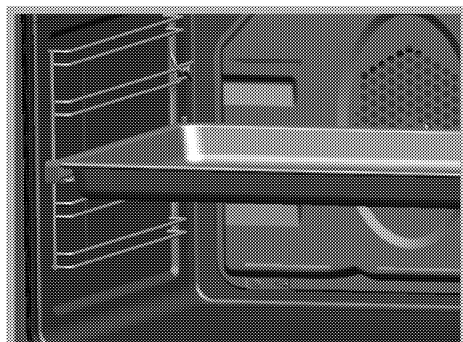
### Small wire shelf (for use with supplied tray)

Can be used for grilling and fat collection within tray to prevent the oven from getting dirty.



### Proper positioning of the wire shelf and tray on sliding shelves

Trays and wire shelves used together with the sliding shelf must be positioned as their corresponding sides will base on the pins of the shelf.



## 2 SAFETY INSTRUCTIONS

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### Explanation of safety instructions

The following types of safety instructions and information are used in this manual. They can be distinguished by the symbol and the initial signal word.



#### **DANGER**

##### **High risk of personal injury.**

Non-observance may or will cause serious injuries or death.

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#### **CAUTION**

##### **Risk of personal injury.**

Non-observance may or will cause minor or medium injuries.

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#### **NOTICE**

##### **Risk of material damage.**

Non-observance may or will cause damage on the appliance or other objects.

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#### **Important**

##### **Tip for the user.**

Useful information on how to use the appliance. No injury risk information.

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### Basic safety instructions

- The manufacturer reserves its right to make changes in the technical specifications in order to improve the appliance quality without any prior notice. Figures included in this manual are for schematic purpose only and may not match exactly with your appliance. Values stated on the markings of the appliance or in other printed documents supplied with the appliance are obtained under laboratory conditions as per relevant standards. These values may vary according to the usage of the appliance and ambient conditions.
  - This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not operate the appliance if it is defective or shows any visible damage.
  - Do not carry out any repairs or modifications on the appliance. However, you may remedy some malfunctions; see *TROUBLESHOOTING, page 22*.
  - Be careful when using alcoholic drinks in your dishes. Alcohol evaporates in high temperatures and may cause fire since it will catch fire when it gets in contact with hot surfaces.
  - Do not heat closed food containers and glass jars. Pressure that may build-up in the jar can cause it to burst.
  - Ensure that no flammable materials are adjacent to the appliance as the sides become hot during use.
  - Do not place baking trays, dishes or aluminium foil directly onto the bottom of the oven. The heat accumulation might damage the bottom of the oven.
  - Appliance may be hot when it is in use. Never touch the hot burners, inner

sections of the oven, heating elements etc. Keep children away!

- Always use heat-resistant gloves when putting or removing the dishes into/from your oven.
- Rear surface of the oven gets hot when it is in use. Gas / Electric connection should not touch the rear surface, otherwise the mains cable may get damaged. Do not trap the mains cable between the hot oven door and frame. Do not route the mains cable over the hot cooking section. Otherwise, cable insulation may melt and cause fire as a result of short circuit.
- Check all controls on the appliance are switched off after use.



### **Important**

For the warranty to be valid, the appliance must be installed by a qualified person in accordance with current regulations.

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## **Safety for children**

- Accessible parts of the appliance will become hot whilst the appliance is in use and until the appliance has cooled, children should be kept away.
- The packaging materials will be dangerous for children. Keep the packaging materials away from children. Please dispose of all parts of the packaging according to environmental standards.
- When the door is open, do **not** load any heavy object on it and do **not** allow children to sit on it. It may overturn or door hinges may get damaged.

## **Safety when working with electricity**

- Any work on electric equipment and systems may only be carried out by authorized qualified persons.
- Even if the oven is off, the cooling fan continues working for a while after turning off the oven.
- In case of any damage, switch off the appliance and disconnect it from the mains supply by removing the fuse or switching off the circuit breaker.
- Ensure that the fuse rating is correct.

## **Intended use**

The appliance is designed for domestic use only. Commercial use is not admissible.

This appliance should not be used for heating purposes.

The manufacturer shall not be liable for any damage caused by improper use or handling errors.

## **Disposal**

## **Packaging material**

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### **DANGER**

**Risk of suffocation by the packaging materials!**

Keep children away from the packaging materials.

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The packaging material and transport locks are made from materials that are not harmful to the environment. Please dispose of all parts of the packaging according to environmental standards. This is beneficial to the environment and saves precious raw materials.



## Old equipment



This appliance bears the selective sorting symbol for waste electrical and electronic equipment (WEEE). This means that this appliance must be handled pursuant to European Directive 2002/96/EC in order to be recycled or dismantled to minimize its impact on the environment. For further information, please contact your local or regional authorities.

Electronic appliances not included in the selective sorting process are potentially dangerous for the environment and human health due to the presence of hazardous substances.

## Future transportation

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### NOTICE

Do not place other items on the top of the appliance. The appliance must be transported upright.

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Store the appliance's original box and transport the appliance in its original carton. Follow the guidance marks that are printed on the carton.

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### Important

Verify the general appearance of your equipment by identifying possible damage during the transportation.

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To prevent the wire shelf and tray inside the oven from damaging the oven door, place a strip of cardboard onto the inside of the oven door that lines up with the position of the trays. Tape the oven door to the side walls.

### If you do not have the original carton

Pack the appliance in bubble wrap or thick cardboard and tape it securely in order to prevent damage during transportation.

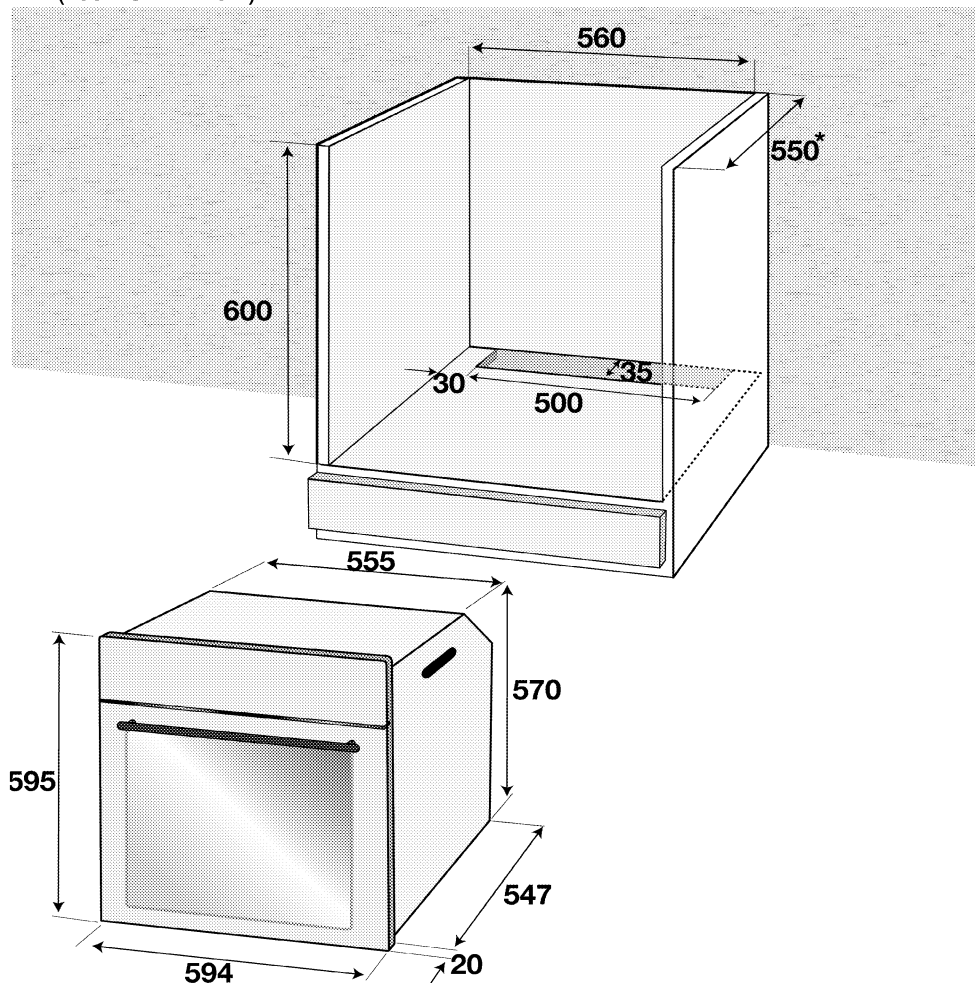
### 3 INSTALLATION

#### **Before installation**

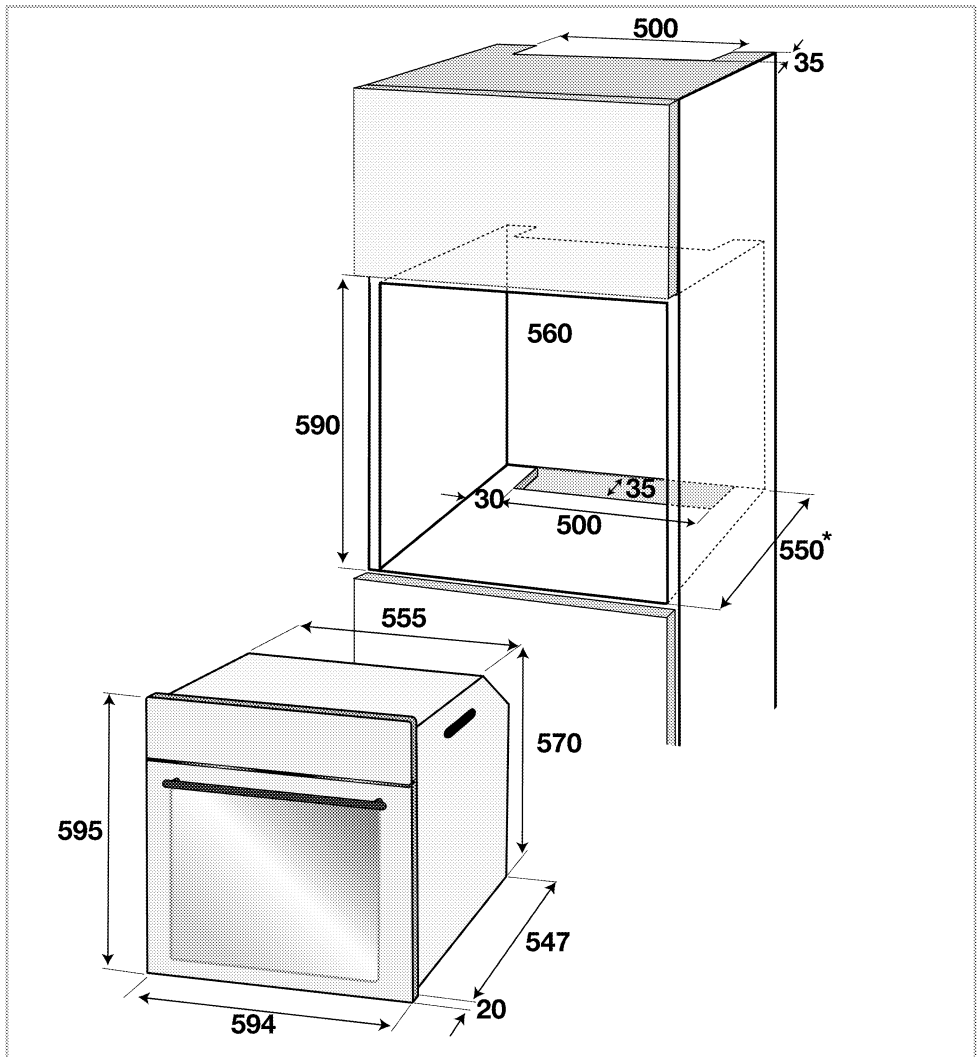
The appliance is intended for installation in commercially available kitchen cabinets. A safety distance must be left between the appliance and the kitchen walls and furniture. See figure (values in mm).

- Surfaces, synthetic laminates and adhesives used must be heat resistant (100 °C minimum).

- Kitchen cabinets must be set level and fixed.
- If there is a drawer beneath the oven, a shelf must be installed between oven and drawer.
- The following installation drawings are representational and may not match exactly with your appliance.



\* min.



\* min.

## Installation and connection



### **NOTICE**

**Material damage!**

The door handle must not be used for lifting or moving the appliance.

- For installation the appliance must be connected in accordance with all local gas and/or electrical regulations.

- Carry the appliance with at least two persons.
- Use the slots or wire handles located at both sides to move the appliance.



### **NOTICE**

If the appliance has wire handles, push the handles back into the side walls after moving the appliance.

## Connection to the mains supply



### Important

#### **This appliance must be earthed!**

Our company shall not held responsible for any damage caused by using the appliance without earthed socket.



### DANGER

#### **Risk of electric shock, short circuit or fire by unprofessional installation!**

The appliance may be connected to the mains supply only by an authorized qualified person and the appliance is only guaranteed after correct installation.



### DANGER

#### **Risk of electric shock, short circuit or fire by damage of the mains lead!**

The mains lead must not be clamped, bent or trapped or come into contact with hot parts of the appliance.

If the mains lead is damaged, it must be replaced by a qualified electrician.

- The mains supply data must correspond to the data specified on the type plate of the appliance. The type plate can be seen if the front door is opened.
- The appliance mains cable must correspond to the specifications and the power consumption; see *Technical Data*, page 5.



### DANGER

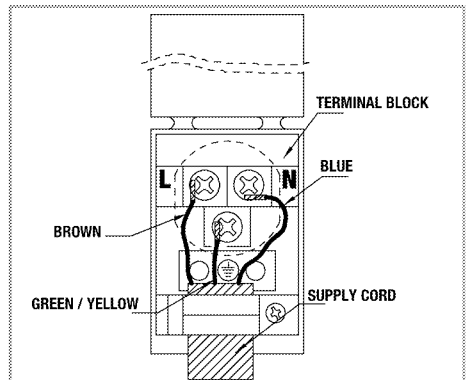
#### **Risk of electric shock!**

Before starting any work on the electrical installation, please disconnect the appliance from the mains supply.

1. This appliance must only be installed by a qualified electrician, eg local electricity company or a NICEIC registered contractor, to a suitable double-pole control unit with a minimum contact clearance of 3 mm in all poles, after appliance has been installed in accordance with IEE regulations. Failure to observe this instruction may result in operational problems and invalidation of the appliance warranty.

Additional protection by a residual current circuit breaker is recommended.

2. Open the terminal block cover with screwdriver.
3. Pass the mains lead through the cable clamp under the terminal and fix the mains lead to main body with supplied screw via cable tightener.
4. Connect the cables according to the supplied diagram.



5. Close the cover of the terminal block once the wiring is complete.



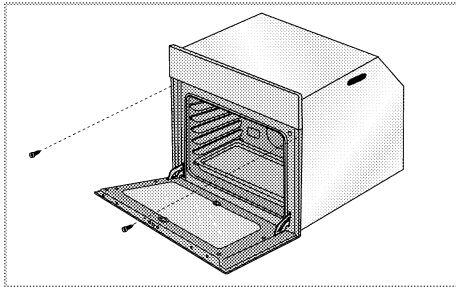
### NOTICE

Mains cable must not be longer than 2 meters for safety reasons.

6. The mains lead should be routed away from the appliance and not be trapped between the appliance and the wall.

### Installation

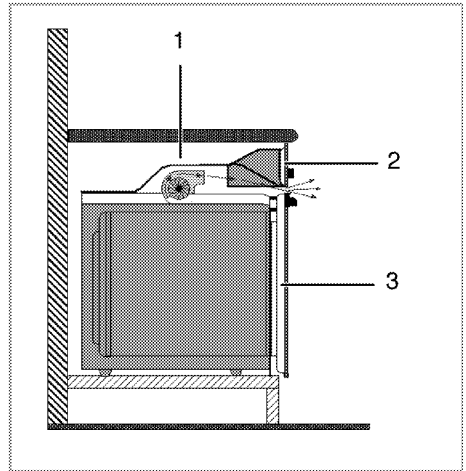
1. Slide the oven through the cabinet aperture, align and secure.



Fix your oven with the 2 screws as indicated in the figure.

1. Connect the appliance to the mains supply and switch on the mains supply.
2. Check function.

### For equipment with a cooling fan



- 1 Fan
- 2 Control panel
- 3 Door

The Built-in cooling fan cools both the built-in cabinet and the front of the appliance.

Cooling fan continues to run for up to 20-30 minutes (approx.) even after the oven is turned off.

## 4 PREPARATION

### Tips for saving energy

The following tips will help you to use your appliance in an ecological way and to save energy:

- Use dark coloured and enamel coated trays, since the heat transmission will be better.
- While cooking your meals, perform a preheating operation if it is advised in the user manual or cooking instructions.
- During cooking, do not open the oven door frequently.
- Try to cook more than one type of meal within the oven at the same time (You can cook two different meals at the same time by locating cooking bowls on the same shelf). It will be suitable to cook more than one meal after each other. The oven will already be hot.
- Defrost frozen meals before cooking them.
- You can save energy by switching off your oven a few minutes before the end of the cooking time (The oven door should not be opened).

### Initial operation

#### First cleaning of the appliance



#### **NOTICE**

The surface might get damaged by some detergents or cleaning materials.

Do not use aggressive detergents, cleaning powder/cream or any sharp objects.

1. Remove all packaging materials.
2. Wipe the surfaces of the appliance with a damp cloth or sponge and dry with a cloth.

### Initial heating



#### **WARNING**

**Hot surfaces may cause burns!**

Do not touch the hot surfaces of the appliance. Use oven gloves. Keep children away from the appliance.



#### **Important**

Smell and smoke may emit during first heating. Ensure that the room is well ventilated.

Any production residues or conservation layers must be burnt before the first use. Heat up the appliance for about 30 minutes and then switch it off.

#### **Electric oven**

1. Take all baking trays and racks from the oven.
2. Close oven door.
3. Select the highest temperature with the thermostat knob; see *How to use the electric oven, page 15*.
4. Heat approximately 30 minutes.
5. Switch off oven; see *How to use the electric oven, page 15*

#### **Grill oven**

1. Take all baking trays and wire shelf from the oven.
2. Close oven door.
3. Select highest power of the grill; see *How to operate the grill, page 19*.
4. Heat approximately 30 minutes.
5. Switch off grill; see *How to operate the grill, page 19*

## 5 HOW TO OPERATE THE OVEN

### General information on baking, roasting and grilling



#### **DANGER**

#### **Risk of scalding by hot steam!**

Take care when opening the oven door as steam may escape.

#### **Tips for baking**

- Use non-stick coated appropriate metal plates or aluminum containers or heat-resistant silicone moulds.
- Make best use of the space on the rack.
- It is recommended to place the baking mould in the middle of the rack.
- Keep the oven door closed.

#### **Tips for roasting**

- Seasoning with lemon juice and black pepper will improve the cooking performance when cooking a whole chicken, turkey or a large piece of meat.
- Meat with bones takes about 15 to 30 minutes longer before it is cooked than a roast of the same size without bones.
- You should calculate about 4 to 5 minutes cooking time per centimeter height of the meat.
- Let meat rest in the oven for about 10 minutes after the cooking time. The juice is better distributed all over the roast and does not run out when the meat is cut.
- Fish in a fire-resistant dish should be placed on the rack at the medium or lower level.

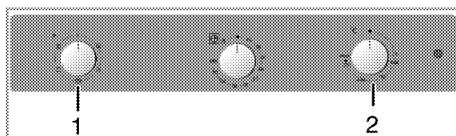
#### **Tips for grilling**

When meat, fish and poultry are grilled, they quickly get brown, have a nice crust and do not get dry. Flat pieces, meat skewers and sausages, but also vegetables with high water content (e.g. tomatoes and

onions) are particularly suited for being grilled.

- Distribute the pieces to be grilled on the roasting grate or the roasting grate on tray in a way that they should not exceed the heater dimensions, and locate them.
- Slide roasting grate or tray into the oven at the desired level. If the grilling is on the roasting grate, locate a dripping pan through the bottom in order to collect the fats.
- Add some water in dripping pan for easy cleaning.

### How to use the electric oven



- 1 Function knob
- 2 Thermostat knob

The operating modes of the electric oven are selected with the function knob. The temperature is adjusted with the thermostat knob.

All oven functions are turned off by switching the relevant button to off (upper) position.

#### **Select temperature and operating mode**

1. Set the oven timer to the desired cooking time; see *How to operate the oven timer*, page 17.
2. Set thermostat knob to the desired temperature.
3. Set function knob to the required operating mode.

» The oven heats up to the adjusted temperature and maintains it. During heating, temperature lamp stays on.

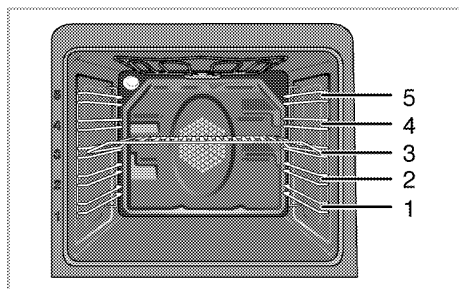
### Switch off electric oven

Switch the oven timer to off position.

### Important

When the timer is set to a certain time, it will turn off automatically; see *How to operate the oven timer*, page 17

Turn function knob and thermostat knob to off position (top).



### Shelf positions

To obtain the best cooking result, place the wire grill so that it will fit into the opening of the wire shelf as illustrated in the figure.

## Operating modes

The order of operating modes shown here might deviate from the arrangement on your appliance.

### Oven lamp



The oven is not heated. Only the oven lamp is lit. Possibly also the outside cooling fan is running to prevent that the cabinets heat up.

### Defrosting/cooling



The oven is not heated. Only the fan (in the rear wall) is in operation. Frozen food is defrosted gently at room temperature, cooked food is cooled.

### Hot air



The heating ring with fan (in the rear wall) is in operation. The hot air is distributed evenly and quickly all over the oven by the fan. In most cases, preheating is not required. Suitable when several levels are used for the preparation of food.

### Surface grill



The large grill (under the oven roof) is in operation. Suitable for grilling larger quantities.

- Put big or medium-sized portions in correct shelf position under the grill heater for grilling.
- Set the temperature to maximum level.
- Turn the food after half of the grilling time.

### Strong grill with convection air

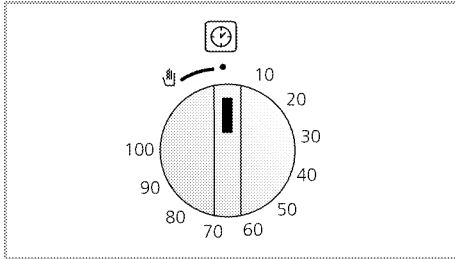


The large grill (under the oven roof) is in operation. Suitable for grilling larger quantities.

- Put big or medium-sized portions in correct shelf position under the grill heater for grilling.
- Set the temperature to maximum level.
- Turn the food after half of the grilling time.



## How to operate the oven timer



### Starting cooking process



#### Important

To start heating units, adjust timer and set function knob to the required position. Otherwise, the oven will not operate.

1. Set cooking period by turning timer knob clockwise.
2. Put your dish into the oven.
3. Select operating mode and temperature; see *How to use the electric oven*, page 15.

» The oven will reach temperature and maintain this temperature until the end of the cooking time that has been selected.

4. Once the cooking time is over, time setting button will automatically rotate

counterclockwise. A warning sound indicating that the set time is over is heard and the power is cut.



#### NOTICE

If you do not want to use timer function turn the knob counterclockwise to the hand symbol.

5. Turn off the oven by using the time setting button, function button and temperature button.

### Interrupting the cooking process

1. Turn timer knob counterclockwise and finish the cooking process.
2. Turn off the oven using the function button and temperature button.

### Cooking times table



#### Important

The values specified have been determined in the lab. The values suitable for you may deviate from these values.
















### Baking and roasting



#### Important

Level 1 is the **bottom** level in the oven.

Food	Cooking level number		Rack position	Temperature (°C)	Cooking time (min.) (approx.)
Cake in tray	One level		3	175	30 ... 40
	2 levels		1 - 5	175	45 ... 50
Cake in mould	One level		2	175	50 ... 60
Cakes in paper	One level		3	175	25 ... 35
	2 levels		1 - 5	175	35 ... 45
	3 levels		1 - 3 - 5	180	45 ... 55
Sponge cake	One level		3	200	8 ... 15
Cookies	One level		3	175	25 ... 30
	2 levels		1 - 5	170 ... 190	35 ... 45

Food	Cooking level number		Rack position	Temperature (°C)	Cooking time (min.) (approx.)
	3 levels		1 - 3 - 5	175	30 ... 40
Dough pastry	One level		3	200	35 ... 45
	2 levels		1 - 5	200	50 ... 60
	3 levels		1 - 3 - 5	200	55 ... 65
Filled savory pastry	One level		3	200	25 ... 35
	2 levels		1 - 5	200	35 ... 45
	3 levels		1 - 3 - 5	190	45 ... 55
Leaven	One level		3	200	35 ... 45
Lasagna	One level		3	200	30 ... 40
Pizza	One level		3	200 ... 220	15 ... 20
Beefsteak (whole)/ Roast	One level		3	25 min. 250 after 180 ... 190	100 ... 120
Lamb haunch (casserole)	One level		3	25 min. 220 after 180 ... 190	70 ... 90
Roast chicken	One level		2	15 min. 250 after 190	55 ... 65
Turkey (5.5 kg)	One level		1	25 min. 250 after 190	150 ... 210
Fish	One level		3	200	20 ... 30

While cooking with 2 trays at the same time, place the oven tray at the upper shelf and pastry tray at the lower shelf.

### Tips for baking cakes

1. If pastry is too dry,
  - » Increase the temperature by 10°C and reduce the cooking time.
2. If pastry dropped,
  - » Use less liquid or lower the temperature by 10°C.
3. If pastry is too dark on top,
  - » Place it on a lower rack, lower temperature, and increase the cooking time.
4. If cooked well on the inside but sticky on the outside,
  - » Use less liquid, lower the temperature, and increase the cooking time.

### Tips for baking pastry

1. If the pastry is too dry,
  - » Increase the temperature some 10 °C and decrease the cooking time.

2. If the pastry takes too long to bake,
  - » Dampen the layers of dough with a sauce composed of milk, oil, egg and yoghurt.
2. If the pastry takes too long to bake,
  - » Pay care that the thickness of the pastry you have prepared does not exceed the depth of the tray and remain level with it.
3. If the upper side of the pastry gets browned, but the lower part is not cooked,
  - » Make sure that the amount of sauce you have used for the pastry is not too much at the bottom of the pastry. Try to scatter the sauce equally between and on the dough layers for an even browning.
- » Cook the pastry in accordance with the mode and temperature given in the cooking table. If the bottom part is still not

browned enough, place it on one-layer-lower shelf next time.

### Tips for cooking vegetables

1. If the vegetable dish runs out of juice and gets to dry,  
» Since using a lid during cooking will keep the juice of the dish in the pan, cook

## How to operate the grill



**WARNING**  
**Hot surfaces may cause burns!**

Close oven door during grilling.

- **During grilling bring the timer knob to the hand sign by turning the counterclockwise.**

### Switch on grill

1. Set the function knob onto the grill symbol.

your vegetable dishes in a pan with a lid instead of a tray.

2. If a vegetable dish does not get cooked,  
» Boil the vegetables beforehand or prepare them like canned food and put in the oven.

2. Preheat for approximately 5 minutes, if it is necessary.

» The thermostat lamp is switched on.

### Switch off grill

1. Turn grill control knob to off position (top).

### Shelf positions

For optimum grill coverage, position the wire shelf towards the front of the oven just out of contact with the glass door. Placing the wire shelf fully to the rear of the oven will reduce the grill coverage

## Cooking times table for grilling

### Grilling with electric grill

Food	Insertion level	Grilling time (approx.)
Fish	2	20...25 min. <sup>#</sup>
Sliced chicken	2	25...35 min.
Lamb chops	2	20...25 min.
Roast beef	2	25...30 min. <sup>#</sup>
Veal chops	2	25...30 min. <sup>#</sup>
Toast bread	4	1..2 min.

<sup>#</sup> depending on thickness

## 6 MAINTENANCE AND CARE

### General information



#### **DANGER**

##### **Risk of electric shock!**

Switch off the electricity before cleaning appliance to avoid an electric shock.



#### **DANGER**

##### **Hot surfaces may cause burns!**

Allow the appliance to cool down before you clean it.



#### **NOTICE**

The surface might get damaged by some detergents or cleaning materials.

Do not use aggressive detergents, cleaning powder/cream or any sharp objects.

Clean the appliance thoroughly after each use; in this way it will be possible to remove cooking residues more easily, thus avoiding these from burning the next time the appliance is used.

No special cleaning agents are required for cleaning the appliance. It is recommended to use warm water with washing liquid, a soft cloth or sponge and use a dry cloth for drying.

**Do not use any abrasive cleaning materials!**



#### **Important**

Do not use steam cleaners for cleaning.

### Cleaning the control panel



#### **NOTICE**

Damage of the control panel!  
Do not remove the control knobs for control panel cleaning.

Clean control panel and control knobs.

### Cleaning the oven

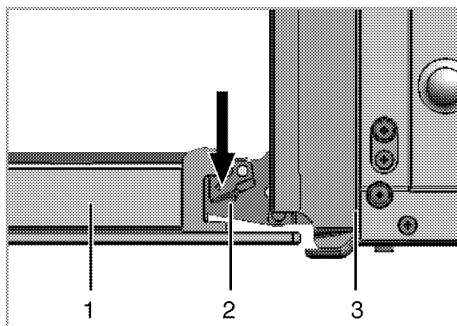
No oven cleaner or any other special cleaning agent is required for cleaning the oven. It is recommended to wipe the oven with a damp cloth while it is still warm.

#### Clean oven door

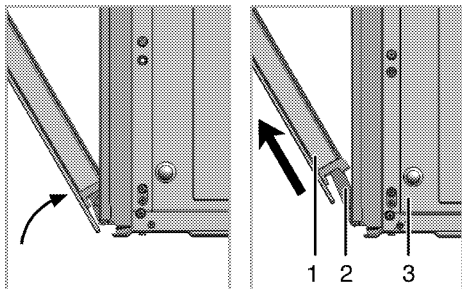
Don't use any harsh abrasive cleaners or sharp metal scrapers for cleaning the oven door. They could scratch the surface and destroy the glass.

### Removal of oven door

1. Open the front door.
2. Open the clips at the hinge housing on the right and left hand sides of the front door by pressing them down as illustrated in the figure.



- 1 Front door
- 2 Hinge
- 3 Oven



3. Move the front door to half-way.
4. Remove the front door by pulling it upwards to release it from the right and left hinges.



#### **NOTICE**

Steps carried out during removing process should be performed in reverse order (steps 4, 3, 2 and 1) to reattach the door. Do not forget to close the clips at the hinge housing when reinstalling the door.

## **Replacing the oven lamp**



#### **DANGER**

**Hot surfaces may cause burns!**

Make sure that the appliance is switched off and cooled down in order to avoid the risk of an electrical shock.

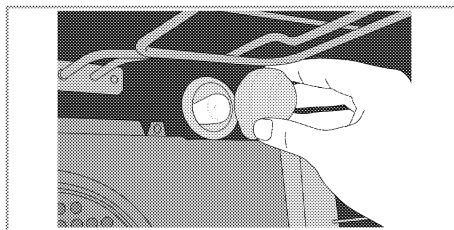
The oven lamp is a special heat-resisting (T 300 °C) electric light bulb; see *Technical Data*, page 5. Oven lamps can be obtained from a good local electrical store.



#### **NOTICE**

Position of lamp might vary from diagram.

1. Switch off the appliance at the mains.
2. Unscrew glass cover by turning anti-clockwise.



3. Unscrew oven lamp by turning anti-clockwise and replace it with new one.
4. Refit the glass cover.

## 7 TROUBLESHOOTING



### DANGER

**Risk of electric shock, short circuit or fire by unprofessional repairs!**

Repairs on the appliance must be carried out by an approved service centre.

### Normal operating conditions

- Smoke and smell may emit for a couple of hours during the first operation.
- It is normal that steam escapes during operation.
- When the metal parts are heated, they may expand and cause noise.

**Before you call the service, please check the following points.**

### Electrical equipment

Malfunction/problem	Possible cause	Advice/remedy
The appliance does not work.	The mains fuse is defective or has tripped.	Check fuses in the fuse box. If necessary, replace or reset them.
Oven light does not work	Oven lamp is defective.	Replace oven lamp.
	No current.	Check fuses in the fuse box. If necessary, replace or reset them.
Oven does not heat.	Function knob and/thermostat knob are not set.	Set function knob and thermostat knob.
	If the appliance has a timer, the timer may not be set.	Set the time.
	No power.	Check mains supply and fuse box.

### Clock timer (If the appliance has a digital timer)

Malfunction/problem	Possible cause	Advice/remedy
Clock display is blinking or clock symbol is on.	Power was interrupted previously.	Set time Then switch the oven off with function knobs, set the oven function again.

If the problem has not been solved:

1. Separate unit from the mains supply (deactivate or unscrew fuse).
2. Call the appropriate telephone number for your area as shown in the Guarantee and Service section of this user manual.



### Important

Do not attempt to repair the appliance yourself. There are no customer service items inside the appliance.

## 8 Guarantee and Service

Your Beko product is guaranteed against the cost of breakdown repairs for twelve months from the date of the original purchase.

### What is covered?

- All repairs necessary as a result of faulty materials, defective components or manufacturing defect.
- The cost of all functional replacement parts.
- The labour costs of a Beko approved repairer to carry out the repair.

### What is not covered?

- Transit or delivery damage
- Accidental damage
- Misuse, or abuse.
- Cabinet or appearance parts, including knobs and flaps
- Accessory items, including ice trays, scrapers, cutlery baskets,
- Repairs required as a result of unauthorised repairs or inexpert installation that fails to meet the requirements contained in the user instruction book.

Repairs to products used on commercial or non-residential household premises.

### Important notes.

- The product is guaranteed for domestic household use only.
- The guarantee will be void if the product is installed or used in commercial or non-residential household premises.
- The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided.
- Professional Installation by a qualified plumber/electrical appliance installer is recommended for all Washing & Dishwashing Machines and Electric Cookers
- Gas appliances must only be installed by a Gas Safe (or BORD GAIS) registered Gas Installer.
- The guarantee is given only within the boundaries of the United Kingdom.
- The guarantee is not transferable if the product is resold.
- Beko plc disclaims any liability for incidental or consequential damages.
- The guarantee does not in anyway diminish your statutory or legal rights.

## HOW TO OBTAIN SERVICE UNDER THE MANUFACTURERS WARRANTY

Please keep your purchase receipt or other proof of purchase in a safe place; you will need to have it should the product require attention in the guarantee period

You should also complete the details below; it will help us assist you quicker when requesting service. (The model number is printed on the Instruction Booklet)

Model Number: \_\_\_\_\_ Purchased From: \_\_\_\_\_ Date of purchase: \_\_\_\_\_

For service under guarantee simply telephone the appropriate number below  
UK Mainland & Northern Ireland

Fridges & Freezers	0845 600 4903
Electric Cookers	0845 600 4902
Gas & Dual Fuel Cookers	0845 600 4905
Washing Machines & Dishwashers	0845 600 4906

Republic of Ireland  
All Refrigeration, Cooking, Washing & Dishwashing Machines 01 862 3411

Before requesting service please check the troubleshooting guide in the Operating Instructions as a charge may be levied where no fault is found even though your product may still be under guarantee.

If you have purchased an extended guarantee please refer to the instructions contained within the extended guarantee agreement document. Otherwise please call the above numbers where service can be obtained at a charge.

Service once the manufacturers guarantee has expired.

Should you experience any difficulty in obtaining service please call the

**Beko Customer Help-Line on 0845 600 4911**

**Beko House, Caxton Way, Watford, Herts, WD18 8UF, Tel: 0845 600 4911**

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