BELKIN_®

OmniView® Serial Console Server



User Manual

F1DP116Sea

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Introduction

Thank you for purchasing the Belkin OmniView Serial Console Server (Console Server). This device provides administrators secure monitoring and control of servers, routers, switches, and other serial devices from anywhere on the corporate TCP/IP network, over the Internet, or through dial-up modem connections, even when the server is unavailable through the network.

The Console Server provides the following:

- · Data-path security by means of SSH or Web/SSL
- A secure, encrypted web interface over SSL (HTTPS)
- SSHv2 encryption, to keep server access passwords safe from hackers
- · Support for all popular SSH clients
- · Secure access from any Java-enabled browser
- Connections to serial-console ports using standard CAT5 cables, eliminating the hassles of custom cabling

Package Contents

- 1 x OmniView Serial Console Server
- 1 x AC Power Cord
- 5 x Serial-to-RJ45 Adapter Kit (5 pcs)
- 1 x Local Console Port Serial Adapter
- 1 x 6 ft. RJ45-RJ45 CAT5 Cable
- 1 x Quick-Start Guide
- 1 x User Manual CD
- 1 x Rack-Mount Brackets and Screws
- 1 x Footpad Set

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Console Server Features

In-band and out-of-band management

Console port management solutions offer remote, reliable, and secure access to serial-console ports through in-band networks and out-of-band connectivity options, such as serial terminal access and dial-up modem.

. Manage network devices/servers centrally, remotely, and securely

Reliable console-port management solutions allow you to encrypt sensitive data using proven protocols such as SSH/v2. SSL.

· Diverse devices management

Simple ASCII or VT-100 terminal emulation is not sufficient to manage these wideranging device types. Today's data centers contain a broad mix of UNIX®, Linux®, RISC, mainframe, and Windows® servers, as well as other serially managed devices such as router, gateway, firewall, PBX, UPS, SAN, and NAS devices, and intelligent power strips.

· Proactive monitoring and warning to assist system diagnosis

Applications, and even operating systems, send messages to the system console. These messages contain error and panic information that often precedes a system crash. Unlike terminal servers, console-port servers buffer these messages in real time and allow administrators to page through and search this data at a later time; they also spontaneously send an email to alert IT administrator of the critical event.

Remote and secure power controller

Via serial port, this device acts as control master for controlling power strips. It can control multiple power strips (up to 15).

Provides serial-to-serial function

This allows the device to incorporate with a terminal converter to provide VGA and keyboard ports locally, or connect the VGA/keyboard ports to a KVM switch to consolidate the administration.

Access port lists for users

Thanks to the Access Control List (ACL) of user account administration, all users except admin accounts, are authorized a set of serial ports. Users can access and make configuration changes to those authorized serial ports assigned by an admin account.

Equipment Requirements

- Universal Connectivity Kit (included)
- RJ45-RJ45 CAT5 Cable (included)

System Requirements

Web browser

	Browser	
Operating System	Microsoft Internet Explorer version 6.0 SP1 and later	Firefox version 2.0 and later
Windows 2000 SP2	Yes	Yes
Windows Server 2003	Yes	Yes
Windows XP	Yes	Yes
Windows Vista	Yes	Yes
Red Hat Linux 3 and 4	No	Yes
Sun Solaris 9 and 10	No	Yes
Novell SUSE Linux 9 and 10	No	Yes
Fedora Core 4 and 5	No	Yes
Mac OS X 10.4+	No	Yes

Java Plug-In

The Console Server's web interface requires installing JRE (Java Runtime Environment) v6.0 and above. You can get the latest Java software from the website: http://www.java.com/en/download/manual.jsp.

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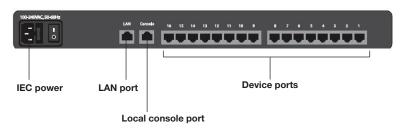
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Unit Display Diagrams

Front/Rear Panel Link LED Fig. 1 Front View Power LED Ready LED Port LEDs Reset but-

ton

Fig. 2 Rear View



LED Indicators, Button, and Connectors

LED	Indication	
Power	Red – power indication	
Power	ON: power is applied	
Ethernet Link/Act/10/100Mbps:		
	Orange - 10BaseT Ethernet connection established	
Link	Green - 100BaseT Ethernet connection established	
	Blinking: when data in activity	
	ON: when no data in activity and link connected	
Ready	Ready Green – blinking per second when system is ready	
Port Activity	Port Activity Blue – traffic activity	
(one LED	ON: in use (successful port log-in)	
per port)	Blinking: traffic activity on the serial port	

- RESET button: Quickly press and release the button to reboot the Console Server.
 Press and hold the "Reset" button for more than five seconds to set the unit to its default configuration settings.
- ETHERNET RJ45 connector: Ethernet interface
- CONSOLE RJ45 connector: RS232 local console interface
- Other RJ45 connectors: serial ports





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Specifications

Feature	Specification
	LEDs
	Power (red) Ready (green, normally blinking),
	Link/Act/10/100Mbps (Ethernet orange: 10Mbps, green: 100Mbps)
General	Activity (blue for each serial port)
	Push button for reset, or restore to default
	RTC (real-time clock)
	16-port (F1DP116S)
	Serial-port mode (RS232)
Serial Interface	Serial connector (RJ45)
	Baud rate (300 to 115200)
	Flow control (None, RTS/CTS, Xon/Xoff)
	RJ45 connector
LAN Interface	IEEE 802.3 - 10/100BaseT
	Auto-detecting, full/half-duplex selectable
	Operation Modes
	Console server
Port Function	Terminal server
	Dial-in modem
	Serial-to-serial (on port 16 only)
	TCP, UDP, IP, ARP, ICMP, HTTP/HTTPS, Telnet, DHCP/BOOTP, PPP,
Protocols	SMTP, DNS, NTP
	Dynamic DNS
	TCP inactivity time (TCP keep-alive time)
Protocol Relative Function	Serial inactivity time
	Port monitoring
	Password access
Security	IP filtering
Security	SSHv2
	HTTPS/SSL
	Local user database
Authentication	PAP/CHAP (for modem dial-in)
	RADIUS
	Local console (menu or command line)
	SSH, telnet
Management	Web pages (HTTP/HTTPS)
Wallagement	Firmware upgrade via web interface
	Port buffering and logging
	Full-featured system status display
	AC Input (100 ~ 240VAC, 50 ~ 60Hz)
Power and	Operating Temperature: -10° to 80° C
Environment	Storage Temperature: -20° to 85° C
	Humidity: 0–90% non-condensing
Certifications	CE, FCC
Oci unicauolis	UL
Mechanical	1U 19" rack-mount

Note: Specifications are subject to change without notice.

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Where to place the Console Server:

The enclosure of the Console Server is designed for stand-alone or rack-mount configuration. The Console Server can be mounted to a standard 19-inch server rack using the included rack-mount brackets and screws.

Consider the following when deciding where to place the Console Server:

- the location of your target devices in relation to your console
- the lengths of the cables you use to connect your devices to the console
- the power source Connect only to the power source specified on the unit.
 When multiple electrical components are installed in a rack, ensure that the total component power ratings do not exceed circuit capabilities.

Cable-Length Requirements (for CAT5)

Serial binary data signals (RS232) transmit best up to distances of 50 feet (15m). Beyond that length, the probability of signal degradation increases. For this reason, Belkin recommends that the length of the CAT5 UTP cable between the Console Server and the connected servers does not exceed 50 feet (15m).

Cables and Adapters

Belkin highly recommends you use Belkin Category 5e, FastCAT5e, or Category 6 Patch Cables for your Console Server to help ensure the signal integrity.

Belkin UTP Patch Cables:

A3L791-XX-YYY (CAT5e)

A3L850-XX-YYY (FastCAT™ 5e)

A3L980-XX-YYY (CAT6)

Refer to Appendix B on page 54 for pin-out guide.

Belkin Serial Adapter:

F1D120ea (RJ45F - DB9F DTE)

F1D121ea (RJ45F - DB25F DTE)

F1D122ea (RJ45F - DB25M DCE)

F1D123ea (RJ45F - DB25M DTE)

F1D124ea (RJ45F - RJ45M CISCO)

F1D120ea-8PK (8-pack of F1D120ea)

F1D124ea-8PK (8-pack of F1D124ea)

Refer to Appendix A on page 51 for detailed drawings of each Serial Adapter.

Desktop or Rack-Mounting

The Console Server can be placed on desktops or rack-mounted on 19-inch/1U racks.

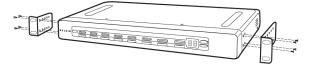
Note: Before you begin, locate the MAC address and serial number on the back of the Console Server. You may need these numbers later in the installation process, so it is highly recommended that you record these numbers below before mounting the Console Server to your rack.

MAC Address	Serial Number

The Console Server includes adjustable mounting brackets ideal for installation in 19-inch racks. The mounting brackets feature three adjustment positions that allow you to set the Console Server's face flush with the ends of the rails, or to extend the Console Server past the front of the rails. Please follow these simple steps to achieve the desired adjustment.

Rack-Mounting

- Determine how far you would like the Console Server to protrude from the rack.
 Select a bracket-hole scheme.
- Attach the bracket to the side of the Console Server using the Phillips screws provided. (Refer to diagram below.)



Mount the Console Server to the rack rails and secure with screws. (Refer to diagram below.)



Your Console Server is now mounted securely to the rack and you are ready to connect your target devices.

Connecting the Target Devices to the Console Server

- 1. Power down the target device(s) that will be connected to your Console Server.
- 2. Connect the Ethernet cable to the port labeled LAN.
- Locate the included power cord and plug the appropriate end into the power socket on the rear of the Console Server. Plug the other end into an appropriate AC wall outlet.

Note: Allow about 100 seconds for the Console Server to complete the boot-up process.

- 4. Choose an available numbered port on the rear of your Console Server. Plug one end of a UTP patch cable (4-pair, up to 15 meters) into the selected port, and plug the other end into the target device. You may need to add the appropriate adapter to interface with your target device. Please refer to Appendix A on page 51 in this manual for more details.
- 5. Repeat this procedure for all target devices. (Refer to diagram below.)

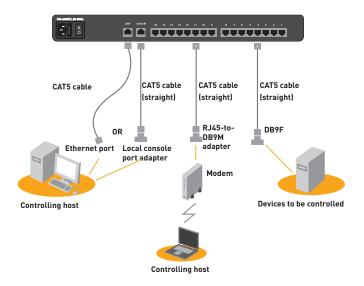


Fig. 3 Cabling Connection Setup—This diagram depicts sample cable connections for different interfaces.

Before you can connect to a target device, you will need to configure the network settings. The Console Server offers two methods of setting the network: via web-browser interface or through the local console port.

The Console Server offers support for both Dynamic Host Configuration Protocol (DHCP) and static IP addressing. Belkin recommends that an IP address be reserved for the Console Server and that it remains static while connected to the network.

Web-Browser Interface

The web interface provides an easy way to configure the Console Server. The administrator can configure all features through the Web.

Initial Settings

The following section provides instructions for setting the IP address for the OmniView Serial Console Server

Step 1 Identifying the IP Address

Once your Console Server has been connected to your network and is powered up, a Dynamic Host Configuration Protocol (DHCP) server on your network will automatically assign the Console Server an IP address, gateway address, and subnet mask.

To identify the IP address on your network, use the MAC address located on the back of the Console Server. If no DHCP server is found on your network, the Console Server will boot with the following static IP address: 192.168.2.156.

If you want to connect more than one Console Server to the same network and there is no DHCP server available, connect each Console Server to your network one at a time, and change the static IP address of each unit before connecting the next unit.

Note: If a DHCP server later becomes available on your network, the Console Server will take a new IP address from the DHCP server. To keep the original static IP address, you will need to disable DHCP (see page 18).

Step 2 Logging into the Web Interface

After you identified the IP address of your device, open your web browser. A list of supported browsers can be found on page 3.

Type in the Console Server's IP address in the browser's address field, using this format: http://XXX.XXX.XXX.XXX (example: http://76.255.43.173). The login page will appear (see next page). Bookmark the page for easy reference.

Note: HTTPS can be used for communication over an encrypted secure socket layer (SSL). When first connecting to the Console Server's HTTPS configuration page, two browser security warnings may appear. Click "Yes" on both warnings.



Login Page

Type in the following default user name and password (case-sensitive):

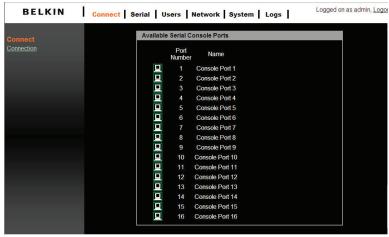
User Name	Password
admin	admin

There are two levels of access privileges:

User Name	Default Password	Access Privileges
admin	admin	Full access
(user define)	(user define)	Only can access "Serial Port" and "System Status"

The administrator can add or remove a user easily via the web pages of system administration.

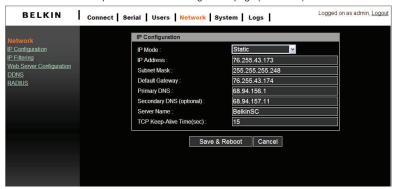
Click Login . The web interface will open at the "Connect" page (see below).



Main-Connect Page

Step 3 Network Configuration

Click on "Network" to open the Network-Configuration page (see below).



Network-Configuration Page

Here you can assign a static IP and other network settings.

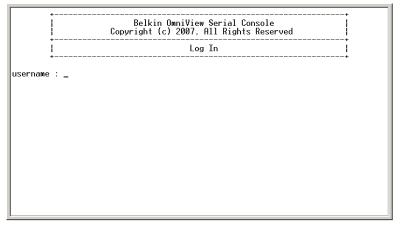
Click on "Save & Reboot" to store any network-configuration settings.

Note: If the user leaves the web browser idle for more than **30 minutes,** the login session will time-out and terminate the session.

Assigning IP from the Console Port—VT-100 (Console, Telnet, SSH)

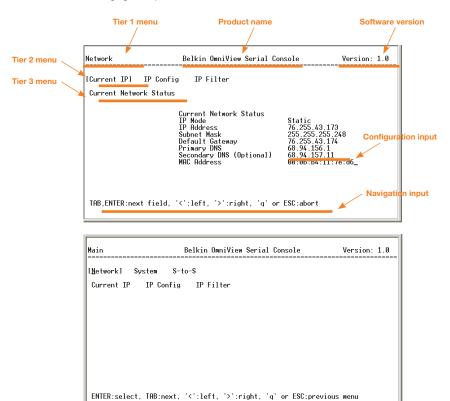
The Console Server also offers a user-friendly, menu-driven command-line interface. You can simply connect a VT-100 terminal to the local console port to access the Console Server. This is useful when you do not know the network settings of the Console Server, and cannot access it. Through the local console port, you can view or change the settings (IP address, subnet mask, etc.).

- Connect the console port on the rear panel to a serial port on a PC host using the CAT5 cable and the local console port RJ45/DB9F adapter, included with the Belkin Console Server.
- Configure a terminal emulation program, such as HyperTerminal, using the following parameters:
 - Baud rate = 115200
 - Data bits = 8
 - Stop bits = 1
 - Parity = none
 - Flow control = none



Note: User names and passwords are the same as the ones set through the web interface. The defaults are "admin/admin".

The following figure depicts the structure of the interface.



The Menu Layout

Network > IP Config

The page to the left shows the IP configuration items.

- For IP mode You can press the SPACE bar to select Static mode or DHCP mode.
- For IP Address, Subnet Mask, Default Gateway, Primary DNS, and Secondary DNS — You can change these network settings.
- After changing the settings and the final enter, the Console Server will prompt you to confirm YES or NO. If YES, the Console Server will reboot and save the settings into the flash memory.

Network > Current IP

To show the current network settings.

Network > IP Filter

To enable/disable IP filter function.

System > Reboot

To reboot the Console Server.

System > Reset to Default

To reset configuration to factory-default settings.

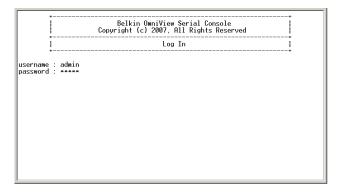
Note: Only the admin user has the privilege to perform this function.

System > Status

To show the system status.

S-to-S > Select Serial-to-Serial Port

To enable serial port-to-serial port connection through port 16. Refer to the "Serial-to-Serial Function" section on page 34 for more details.



Note:

Only the **admin** user has the privilege to log in to VT-100. All the other users are not authorized to make configuration with VT-100.

Web-Browser Management Interface

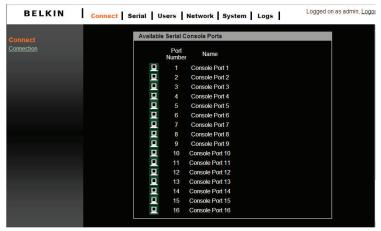
The Console Server supports both HTTP and HTTPS (HTTP over SSL) protocols. Users must authenticate themselves by logging in to the system with a correct user name and password.

To access the Console Server's web-management pages, enter the unit's IP address or resolvable host name into the web browser's URL/location field. This will direct you to the login screen.

The figure on the next page shows the home page of the web-management interface. A menu bar displays along the top of the page. The submenu will display along the left side of the page, and will allow you to modify parameter settings for the top-menu item selected.

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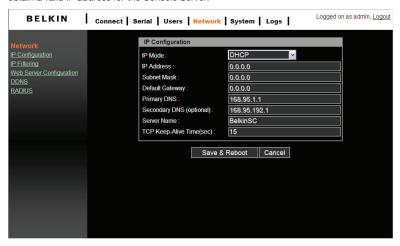


Where available, the page will allow users to apply or cancel their actions. To apply all changes, select "Apply" and the new values will be applied to the configuration. If you do not want to save the new values, simply click "Cancel" and all changes made will be removed and the previous values restored.

You can configure the network IP settings via VT-100 or web interface. This section describes configuration through the web interface.

IP Configuration

The Console Server requires a valid IP address to operate within the user's network environment. If the IP address is not readily available, contact the system administrator to obtain a valid IP address for the Console Server.



There are two types of IP assignments you can choose from:

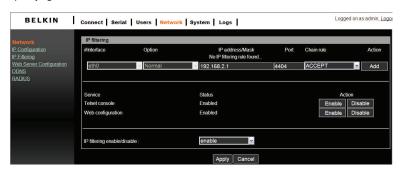
- Static IP
- DHCP (Dynamic Host Configuration Protocol)

The unit ships with DHCP set to default. If no DHCP server is found on your network, the Console Server will boot with the following static IP address: 192.168.2.156.

The new IP configuration setting can be saved by clicking "Save & Reboot".

IP Filtering

The IP filtering function keeps unauthorized hosts from accessing the Console Server by specifying rules.



The IP address/mask specifies the host range by entering the base host IP address followed by "/" and the subnet mask ("/" is a required separator between the IP address and the subnet mask). The host IP addresses are filtered based on the rule defined.

The table below provides examples of IP address/mask settings.

Specified host range	Base host IP address	Subnet mask
Any host	0.0.0.0	0.0.0.0
192.168.2.120	192.168.2.120	255.255.255.255
192.168.2.1 ~ 192.168.2.254	192.168.2.0	255.255.255.0
192.168.0.1 ~ 192.168.255.254	192.168.0.0	255.255.0.0
192.168.2.1 ~ 192.168.1.126	192.168.2.0	255.255.255.128
192.168.2.129 ~ 192.168.2.254	192.168.2.128	255.255.255.128

The "Port" is a port or port range of the Console Server to which hosts try to access.

Chain Rule

The chain rule determines whether the access from the hosts is allowed or not. It can be one of two values:

ACCEPT: access allowed

. DROP: access not allowed

When the Console Server receives a TCP packet, it will process the packet with the chain rule depicted below. The process order is important—the packet will enter the chain rule 1 first. If it meets the rule, then it will take action; otherwise, it will go on to chain rule 2.

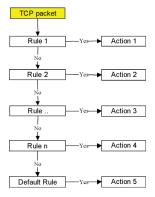


Fig. 4 Chain Rule of IP Filter

You can add a new IP filtering rule by setting the properties at the next available add line. Once the rule is entered, click "Add" to save the action. You can remove a rule by clicking "Remove".



In the example above, the rules applied in the following order:

- #1. Those hosts belonging to subnet 192.168.2.x are allowed to access the Console Server (through http port 80).
- #2. All hosts are not allowed to access the Console Server (through http port 80).

After these rules are applied, only the hosts that belong to the subnet 192.168.2.x can access the Console Server (through http port 80).

In addition to the IP filter chain rule mentioned above, the web interface also provides a convenient way to enable/disable telnet (port 23) or the web-configuration port (port 80/443). These services are mainly for the Console-Server configuration. Clicking "Enable/Disable" in the "Action" field will help to add/modify the chain rule quickly without the hassle of manually editing the rule.

Note:

In order to get a better text alignment, a VT-100-awared telnet client is preferred to align the text output. PuTTY is one of the recommended telnet clients that offer better UI text alignment. It can be downloaded from

http://www.chiark.greenend.org.uk/~sgtatham/putty/download.html.

Web-Server Configuration

The Console Server's web server supports both HTTP and HTTPS (HTTP over SSL) services simultaneously.

You can select the user-authentication method for the web login. The Console Server currently provides authentication methods of Local and RADIUS.

Local

The Console Server by default points to the local database for the web-server login user authentication.



RADIUS and Local

The Console Server refers to the RADIUS server for user-account authentication first. If the user account is not found or the RADIUS server is down, the Console Server looks up its own local database to find the user account. The unit will not permit a user to log in if neither a RADIUS or local database account is found. The RADIUS server setting is user-configurable via the RADIUS server configuration page. Refer to page 24.

Dynamic DNS

If a user connects the Console Server to a DSL line or uses a DHCP configuration to get a dynamic IP address from the network, the IP address might change. This can make it difficult to know if an IP address has changed, or what the new IP address is.

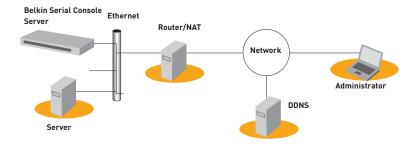
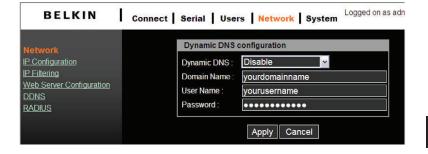


Fig. 5 Dynamic DNS

The Dynamic DNS service is provided by various ISPs and organizations to deal with the above issue. By using a Dynamic DNS service, you can access the Console Server through the host name registered in the Dynamic DNS server regardless of any IP address change. By default, the Console Server only supports the Dynamic DNS service offered at Dynamic DNS Network Services, LLC (www.dyndns.org).

To use the Dynamic DNS service provided by Dynamic DNS Network Services, you must set up an account in their Members' NIC (Network Information Center - http://members.dyndns. org). You may then add a new Dynamic DNS host link after logging in to their Dynamic DNS Network Services Members NIC.

After enabling the Dynamic DNS service in the Dynamic DNS Configuration menu, you must enter the registered domain name, user name, and password. After applying the configuration change, you will be able to access the Console Server by using only the domain name. The DNS (Domain Name Systems) is the Internet service that translates domain names into IP addresses



Note:

The domain-name field requires a Qualified Domain Name (FQDN) instead of just a registered host name.

RADIUS

Authentication is the process of identifying an individual, usually based on a user name and password. The Console Server supports various authentication options, such as "Local" and "RADIUS", to authenticate the users who access the serial port. When the authentication is set to "Local", the unit will use its own user list to authenticate a user. If configured otherwise, the Console Server will request authentication from the external authentication servers (i.e., RADIUS). The figure below shows conceptually the user authentication process when using an external authentication server.

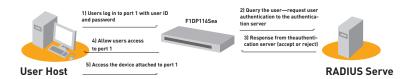
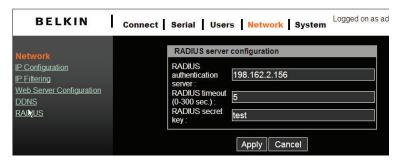


Fig. 6 RADIUS



RADIUS-Server Configuration



Note:

In order to make RADIUS service effective, a RADIUS server must be installed prior use.

HTTPS/SSL

The Console Server supports both HTTP and HTTPS (HTTP over SSL) services simultaneously. You can enable or disable security function of each port individually.

HTTPS provides a secure, encrypted web interface over SSL (secure sockets layer).

The following steps should be used for HTTPS protocol:

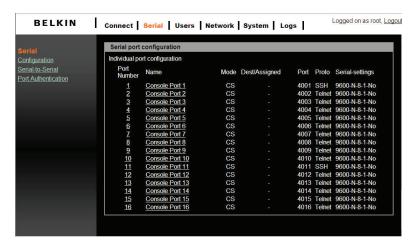
- 1. Change the URL from "http://xxx.xxx.xxx/" to "https://xxx.xxx.xxx/".
- 2. After the connection is established, your browser will display a "Lock" icon.



Double-click on the lock symbol to display detailed certificate information.

Configuration

Under the "Serial" menu heading, click "Configuration" to show the port summary list.



Note that if the "Serial Port" is disabled, the "Serial port configuration" panel will display the port in a dark gray font. An enabled serial port will be displayed in a white bold font.

Port Authentication

Authentication is the process of identifying an individual, usually based on a user name and password. The Console Server supports various authentication options, such as "Local" and "RADIUS", to authenticate the users who access the serial port. Refer to page 23.

When the authentication is set to "Local", the Console Server will use its own user list to authenticate a user. If configured for RADIUS, the unit will request authentication from the external authentication servers (i.e., RADIUS). The figure below conceptually illustrates the user-authentication process when using an external authentication server.



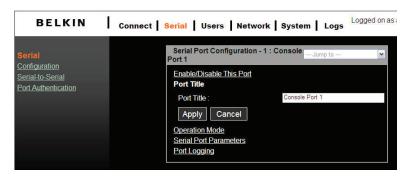
Port Enable/Disable

Each serial port can be individually enabled or disabled. A disabled serial port cannot be accessed by a user. Users can reset the serial port to default settings by clicking the "Set to default" button.



Port Title

Users can enter descriptive information for each port based on the device attached to it.



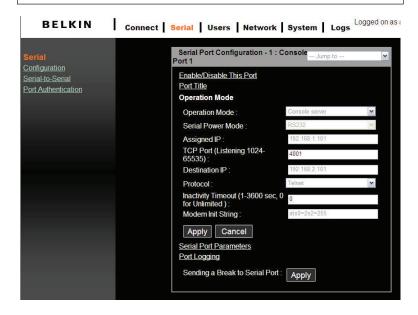
We can use the shortcut, "--Jump to--", in the upper-right corner to select and configure a different port.

Operation Modes

The Console Server unit provides four types of operation modes. These are described below.

Note:

- The last port (e.g., port 16) can also be used as "External ESP (Entry Serial Port)" in "Serial-to-Serial" operation mode. Refer to the
 - "Serial-to-Serial Function" section for details.



Console-Server Mode

Configuring a serial port as a console server creates a TCP socket on the unit that listens to a telnet or SSH client connection. When you connect to the TCP socket, you have access to the device attached to the serial port as if the device were connected directly to the network. Data streams can be sent back and forth between the device and the telnet/SSH client program. RawTCP is also supported with the console-server mode.

The following parameters are configurable in console-server mode:

Listening TCP Port Number

You can also access a serial port through the IP address of the Console Server and the listening TCP port number of the serial port.

If the IP address of the Console Server and the serial port are assigned as 192.168.123.100 and the listening TCP port number is 4001, the user can connect to the port as follows: telnet 192.168.123.100 4001

Protocol

Select "Telnet", "SSH", or "Raw TCP" as the protocol. If users are using a telnet client program, select "Telnet". If users are using an SSH client program, select "SSH". When "Raw TCP" is selected, direct TCP socket communication is available between the Console Server and the remote host.

Inactivity Time-Out

Enable this feature to avoid a client holding on to a TCP connection when there has been no activity on a serial port for a long period of time. If "Inactivity timeout" is enabled, and there is no data activity between the Console Server and the telnet/SSH client for the specified inactivity time-out interval (i.e., no data activity through the serial port), the existing TCP session will automatically be closed. If you want to maintain the connection indefinitely, configure the inactivity time-out period to "0".

TCP Keep-Alive (No Configuration Required)

In order to avoid TCP-connection lockup, the Console Server will continue to check the connection status between the telnet/SSH client and the Console Server by periodically sending "keep alive" packets. If the telnet/SSH client does not answer the packets, the system will assume that the connection is down. The Console Server will then close the existing telnet/SSH connection, regardless of the inactivity setting. This will prevent the TCP connection from locking when an application is improperly closed or the network link is interrupted.

Terminal-Server Mode

In terminal-server mode, the Console Server's serial port is configured to wait for data from the device connected to the port. If data is detected, the Console Server will initiate a TCP session as a telnet or SSH client to a predefined server. The server must be defined by users before the port can be configured for a telnet or SSH client. This mode can be used to access servers on the network from a serial terminal. RawTCP is also supported with the terminal-server mode.

```
Terminal server mode (ssh), press any key ...
login:root
passwd:
login as:jeffrey
The authenticity of host '192.168.123.164 (192.168.123.164)' can't be establishe
d.
RSA key fingerprint is 1c:92:81:af:9f:a7:b5:1f:7c:ab:dc:d9:b7:46:f1:ef.
Sure you want to continue connecting (yes/no)? yes
jeffrey@192.168.123.164's password:
[jeffrey@Jeffrey_Linux jeffrey]$ Is
lincus=1.3.1=2-RedMat-9.8-i386-bin.rpm proj
lincus=1.4.3-0-generic-src.tar
[jeffrey@Jeffrey_Linux jeffrey]$
Terminal server mode (ssh), press any key ...

Ctrl-Z/Ctrl-X/Ctrl-C
```

In order to terminate a telnet/SSH/RawTCP session in terminal-server mode, you may use these three control-key sequences (Ctrl-Z / Ctrl-X / Ctrl-C).

Dial-in Modem Mode

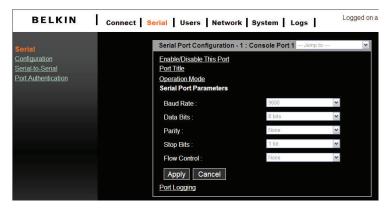
In this mode, the Console Server assumes an external modem is attached to the serial port and waits for a dial-in connection from a remote site. When a user dials in using a terminal application, the Console Server will accept the connection and display the appropriate prompt or menu for the user that logged in.

Serial-to-Serial Mode

Please refer to the "Serial-to-Serial Function" section on page 34 for details for this mode.

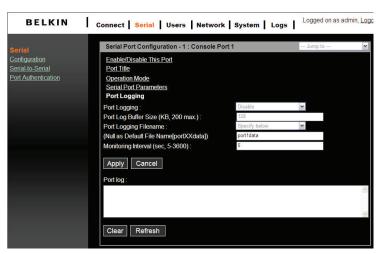
Serial-Port Parameters

To connect the serial device to the Console Server's serial port, the serial-port parameters of the Console Server should match exactly to the requirements of the attached serial device.



Port Logging

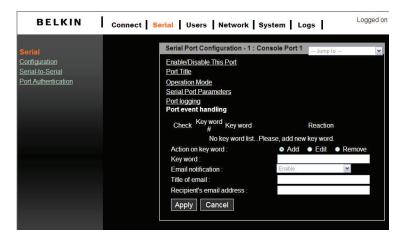
While in console-server mode, the data received from the tracking serial port will be buffered in the unit's memory.



The "Port logging" feature is valid and visible only if the operation mode of the serial port is configured to console-server mode.

If the "Port logging" option is enabled, the user can let the Console Server search a defined keyword from the port-logging data and send an email to an administrator by "Port event handling" configurations. Each reaction can be configured individually upon each keyword. Reaction can be delivered through an email.

Click "Port event handling".



The memory buffer size for logging data is 192K per port. If the log data grows larger than the memory size, the new data will overwrite the old data.

Break Function

In console-server mode, the Console Server is capable of sending a "break" signal to a connected serial device. A break is sometimes used to reset a communications line or change the operating mode of communications hardware, such as a MODEM. Some target devices, such as a Sun™ Solaris™ server, require a null character (break) to generate an "OK" prompt. The effect of "sending a break through serial port" is equivalent to issuing a "STOP-A" from a Sun keyboard. In order to send a break to a serial device, configure it to "Console Server" mode and use "Telnet" or "RawTCP" as the protocol. Click the "Apply" button to send a break signal to the designated serial port and then to the attached computer or server.

Connection

The Console Server provides web-based access to a target serial device without requiring a separate telnet client program. This is done through a Java applet.

A Java applet is used to provide the text-based user interface to access the serial port. This Java applet supports only telnet in console-server mode. The user cannot access the serial port via the Web when the host mode of the port is set to a RawTCP connection. The user is asked to enter the user ID and password to access the port. Once authenticated, the user now has access to the serial port.

Use the hyperlink located at the bottom of the Connect Page to test your Java compatibility. Or use the link below to download the latest Java version.



Make sure that you enable your browser's Java support option and also check your Java Runtime Environment version (known as JRE version). You will need version 1.6.0 or above if you also need secure HTTP service (HTTPS).

Note:

 In order to run this function, the system requires installing JRE version 6.0 and above. You can get the Java software from the website http://www.java.com/en/download/.

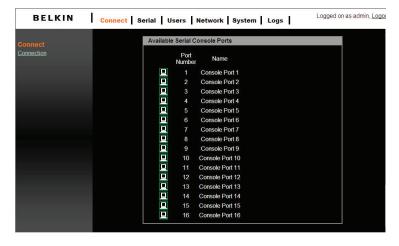
Telnet Java Applet

1. Select the telnet protocol under "Serial > Configuration > Operation mode".

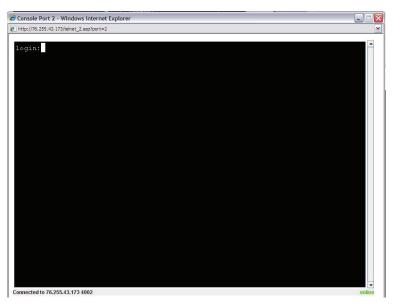


Select "Connect" from the top menu and click on the terminal icon on the left. The terminalemulation application will pop up in a new window and prompt you to log in. If you see a blank window, check your system for Java-version compatibility.

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Enter the user name and password to log in, so you can start to use it as if you were running a telnet client program (e.g., Telnet DOS program, PuTTY).



Note: The active serial port's name will appear on the window bar. A connection-status indicator will also appear on the lower-right side of the window.

Serial-to-Serial Function

The serial-to-serial function allows you to use a simple terminal device (video display and keyboard) to access and control any device connected to the Console Server on ports 1 through 15. You may also use an external terminal converter, like the Belkin F1D084Eea, to connect your Console Server to a KVM switch and consolidate the control.

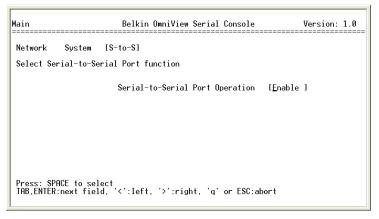
Installation

To install, connect your terminal device to port 16 of the Console Server. This will allow you to access a serial device connected to ports 1 through 15 only.

Enable and Configure Serial-to-Serial

To configure the serial-to-serial function:

- Enter VT-100 console mode (see the "Assigning IP from the Console Port—VT-100 (Console, Telnet, SSH)" section for details) to display the window screen below.
- 2. Go to the tier 2 menu item [S-to-S] "Serial-to-Serial port operation", and hit the SPACE bar to select "ENABLE". Confirm the change to auto-reboot the system.



- Now disconnect from the local console and start a new terminal session by connecting to port 16.
- 4. After the reboot (will take about a minute), the screen on the next page will appear. Configure each configuration setting. Type in the value for "Inactivity timeout" and press the SPACE bar to select the setting for the other items.

Note:

In order to show the following serial-to-serial configuration screen, you need to
enable the serial-to-serial function. The default baud rate is fixed as 9600 8N1 (not
reconfigurable) in order to get the best compatibility with third-party terminal monitor
devices.

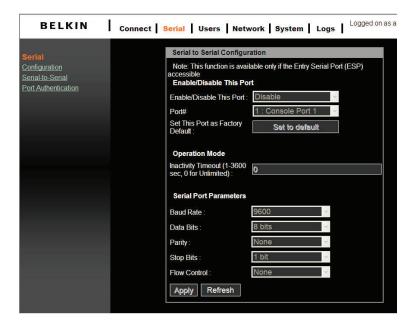
```
Belkin OmniView Serial Console
                                                                            Version: 1.0
[S-to-S]
 Serial-to-Serial Configuration
                                                   [_2]
[0
                           Connect to Port#
                           Inactivity Timeout
                                                                1
                                                    [9600
                           Baud Rate
                           Data Bits
                                                    [8 bits]
                           Parity
                                                    [None]
                           Stop Bits
Flow Control
                                                    [1 bit ]
                                                    [None
 Press: SPACE to select
TAB.ENTER:next field, '<':left, '>':right, 'q' or ESC:abort
```

5. Choose the port number to which you wish to connect and the screen below will appear.

```
Serial-to-Serial mode , press any key ...
login:admin
password:
```

- Type in the user name and password. The data-channel connection between port 16 and the selected serial port will be built, so the administrator can control the serial device or server.
- Press the "Cntl" and "C" keys to get out of the serial-to-serial function and return to the main console screen.

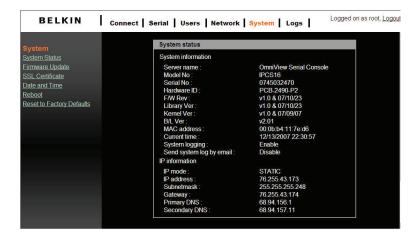
The web page also gives read-only settings of the serial-to-serial function; it will automatically change according to the setting change on the VT-100 console. Click "Cancel" to refresh the values.



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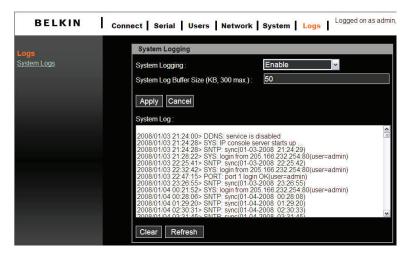
System Status

The "System Status" page lists current system information such as name, serial number, firmware versions, MAC address, current time, and the network settings. Data cannot be changed from this page. This page refreshes automatically every 10 seconds.



System Logging

You may enable or disable the system-logging process and set the log buffer size. The system log buffer's default value is 50K bytes and can be allocated to up to 300KB maximum. If the logged data grows larger than the pre-allocated buffer size, the new data will overwrite the old data.



The following system events are logged in volatile storage cyclically:

- i) SYS (system startup, idle time-out, login account authentication)
- ii) SNTP (network time synchronization)
- iii) LOG (clear system event log)
- iv) PORT (serial port access authentication)
- v) DDNS (register dynamic IP address event)

User Administration

At start-up, the system will prompt the user to enter the password to access the system. The administrator can add or remove a user easily via the web pages.

There are two levels of access privileges:

User Name	Default Password	Access Privileges
admin	admin	Full access
(user define)	(user define)	Only can access "Serial Port" and "System Status"

An "Access Deny" page will display if the user is not authorized to access the web page.

Add User

To add a user:

- Check the users on the "User administration" screen.
- · Click the "Add" button.
- Type the new user name and password.

User Name and Password Guidelines

- The first character of the user name must be an alphabet letter.
- The password should be at least three characters long.
- The user name or password must not be longer than 32 characters.
- Only an "admin" user can access the "Network" and "System administration".



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The figure below shows the "Add User" screen.



The new user will now appear under the "User Name" list.



Remove User

To remove a user:

- Check the users on the "User administration" screen.
- · Click the "Remove" button



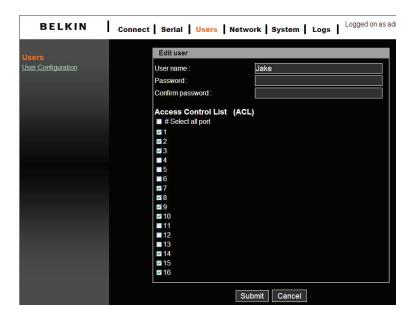
Edit the Access Control list (ACL)

The Console Server provides ACL (Access Control List) security where you can specify user access discretely by individual ports only, instead of all ports.

To edit the ACL:

- Check the users on the "User administration" screen.
- · Click the "Edit" icon.
- Enter the user name and password.
- · Select the port you wish to access.
- · Click the "Submit" button.

Once the user account ACL is set, users can access or make configuration changes to the authorized serial ports only. Users will not be able to view or configure the unauthorized serial ports.



Change Password

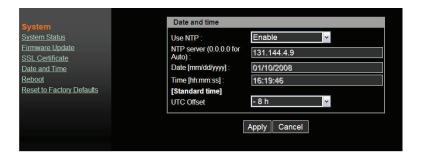
To change the parameters of the user account, open the "Edit user" screen by selecting the user name on the "User Configuration" screen and then edit the parameters of the user account such as adding a user.

Date and Time (NTP)

The Console Server maintains current date and time information. The clock and calendar settings are backed up by an internal battery. The user can change the current date and time.

There are two options for setting the date and time. The first option is to allow the NTP server to maintain the date and time settings. If the NTP feature is enabled, the Console Server will obtain the date and time information from the NTP server at each reboot, then automatically align with the NTP server time every hour. If the NTP server is set to 0.0.0.0, the Console Server will automatically use the default NTP servers. In this case, it should be connected from the network to the Internet. The second method is to set the date and time manually without using the NTP server. In this case, the date and time information is maintained by the internal battery backup.

By convention, weather scientists use one time zone, Greenwich Mean Time (GMT). This time is also known as Universal Time (UTC). You may set the time zone and the time offset from UTC depending on the user location to set system date and time exactly, and the time offset from UTC. The "Time offset" value "x" could be a positive or negative integer. Please refer to the website http://time_zone.tripod.com/ for the time offset from UTC.



Note:

- The Console Server provides RTC (Real-Time Clock) function powered by a lithium battery (CR2032, 3V). So the date/time will be maintained even if the unit encounters a power loss.
- If you repeatedly lose the date/time information, please replace the battery.
- Replace the 3-volt CR2032 battery only with the same or equivalent type recommended by the battery manufacturer. A new battery can explode if it is incorrectly installed. Discard used batteries according to the battery manufacturer's instructions.

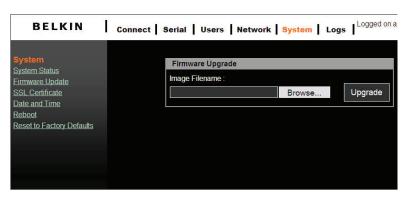
Firmware Upgrade

Firmware can be easily upgraded via a web page. This section describes the upgrade procedures.

The latest firmware version is available from www.belkin.com/support.

Upgrade from the Web Interface

Refer to web page "System > Firmware Upgrade".

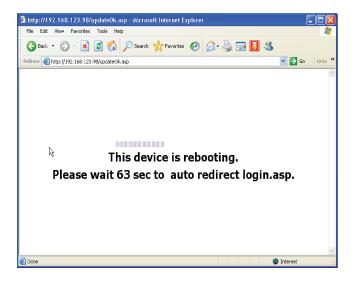


Click "Browse" to search the firmware file from the explorer window. Navigate through your PC and select the firmware file. Click "Open" to confirm your selection.

Once the appropriate firmware file is selected, click "Upgrade" to initiate the firmwareupgrade process. The web interface will display the progress bar to indicate the progress of the file transfer. At the same time, the port LED on the front panel will also blink in series to indicate the upgrade procedure is in process.

Warning!!! DO NOT disconnect the power or the Ethernet cable during this upgrading process. Doing so may cause upgrade failure and destroy the image in memory.

The Console Server will automatically initiate a self-reboot upon completion of the upgrade process to activate the new firmware. Once the counter expires, the browser will redirect you to the log-in home page. You can refer to the "System Status" page to check the firmware version and confirm the upgrade operation.



SSL Certificate

An SSL certificate is a digital identification that contains information to attest that the certificate belongs to a specific person, organization, server, or other entity noted in the certificate. The Console Server supports secure HTTP (aka https) to make configuration change via web page. The server-side SSL certificate identifies the Console Server so that you can rely on the certificate and make the configuration change confidently.

The Console Server is capable of uploading customized certificate files to the web server. The certificate file suite includes three files (cacert.pem, cakey.pem, and server.pem). All three certificate files shall be uploaded to complete certificate upgrade. The file-upload interface is similar to the firmware upgrade.

Once all certificate files are uploaded, users shall initiate a reboot command manually to make the new certificate effective.



Browse prepared CA files (follow the procedure in Appendix E to prepare correctly the three CA files with the same assigned file names), and upload these files to the Console Server. Please double-check each file before uploading. A false CA file suite may disable secure HTTP function.

Note:

- If CA files are damaged, users can roll back the CA files to the factory default through "System > Reset to Factory Defaults". The old CA files will be recovered.
- Because the length of the CA file path name is limited (256 characters), it is recommended to put all your files under "C:\upgrade" for easy administration.
- · Appendix E details the way to create CA files from scratch.

Secure HTTP Certificate

A secure Console Server web service is launched by the browser's https connection (service port 443). The browser will prompt you with a security alert to notify you of the certificate. You must accept the certificate to start the secure web service. Users can choose to "View Certificate" and justify whether the connected web server is trustworthy.





The other way to tell a secure web connection from an unsafe one is by looking for a lock symbol on your browser (bottom-right corner of Internet Explorer browser). You can double-click on the symbol to examine the detailed information of the server-side certificate.

Once you have prepared a publicly signed CA suite of files, upload them from the "SSL Certificate" page. A system reboot is required to take into effect.

The following example demonstrates a publicly signed certificate and information registered to the certificate authority (VeriSign).



ectio

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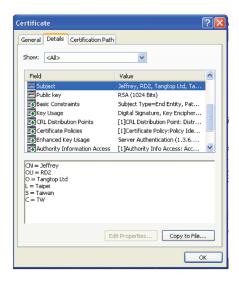
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Reset to Factory-Default Settings

To roll back to factory-default settings, click on "Apply".



Reboot

You can trigger the Console Server to perform a software reboot via the network. The reboot function is mandatory when the CA-certificate upload is complete.



Default Settings

Server Name	BelkinSC
DHCP	Enabled
IP Address	192.168.2.156
Net Mask	255.255.255.0
Gateway	192.168.2.1
Serial Number	xxxxxxxxx (printed on bottom of unit)
MAC Address	xx:xx:xx (printed on bottom of unit)
Version and Date	Current firmware version number and date
User Name	admin
Password	admin
Protocol (serial)	Telnet
Protocol (web)	HTTP
IP Filter	Disable
Serial Ports	
Baud Rate	9600
Data/Stop	8-1
Parity	None
Flow Control	None
Serial Time-out	0 seconds
Operation Mode	Console Server
TCP Port	Port 1: 4001
	Port 2: 4002
	Port 16: 4016

F1D120ea (RJ45F-DB9F DTE)

DB9 Female DTE Adapter

Applications: Bay Accelar, Nortel, etc.
Part No: F1D120ea - Single Pack
F1D120ea8PK - 8 Pack

Adapter		
Signal	RJ45	DB9F
DSR	1	4
DCD	6	
RTS	2	8
GND	3	5
TxD	4	2
RxD	5	3
CTS	7	7
DTR	8	6 1 (DCD)

F1D121ea (RJ45F-DB25F DTE)

DB25 Female DTE Adapter

Applications: DTE devices such as PC Part No: F1D121ea - Single Pack

Adapter		
Signal	RJ45	DB25F
DSR	1	20
DCD	6	20
RTS	2	5
GND	3	7
TxD	4	3
RxD	5	2
CTS	7	4
DTR	8	6
		8 (DCD)

F1D122ea (RJ45F-DB25M DCE)

DB25 Male DCE Adapter

Applications: Modems

Part No: F1D122ea - Single Pack

Adapter		
Signal	RJ45	DB25M
DSR	1	6
RTS	2	4
GND	3	5
TxD	4	2
RxD	5	3
DCD	6	1
CTS	7	5
DTR	8	20

F1D123ea (RJ45F-DB25M DTE)

DB25 Male DTE Adapter

Applications: Sun SPARC, etc. Part No: F1D123ea - Single Pack

Adapter		
Signal	RJ45	DB25M
DSR	1	20
DCD	6	20
RTS	2	5
GND	3	7
TxD	4	3
RxD	5	2
CTS	7	4
DTR	8	6

Appendix A: Adapters

F1D124ea (RJ45F-RJ45M CISCO)

RJ45 Male Adapter

Applications: Sun devices

Part No: F1D124ea - Single Pack

F1D124ea8PK - 8 Pack

Adapter		
Signal	RJ45	RJ45M
DSR	1	2
RTS	2	8
GND	3	4
		5
TxD	4	6
RxD	5	3
CTS	7	1
DTR	8	7

Standard Ethernet Cable RJ45 Pin-Out

Pin	Description	
1	Tx+	
2	Tx-	
3	Rx+	Pin 1
4	NC	
5	NC	
6	Rx-	
7	NC	
8	NC	

Port numbers are divided into three ranges: Well-Known Ports, Registered Ports, and Dynamic and/or Private Ports. Well-Known Ports are those from 0 through 1023. Registered Ports are those from 1024 through 49151. Dynamic and/or Private Ports are those from 49152 through 65535.

Well-Known Ports are assigned by IANA, and on most systems, can only be used by system processes or by programs executed by privileged users. The table below shows some of the well-known port numbers. For more details, please visit the IANA website: http://www.iana.org/assignments/port-numbers.

Port Number	Protocol	TCP/UDP
21	FTP (File Transfer Protocol)	TCP
22	SSH (Secure Shell)	TCP
23	Telnet	TCP
25	SMTP (Simple Mail Transfer Protocol)	TCP
37	Time	TCP, UDP
39	RLP (Resource Location Protocol)	UDP
49	TACACS, TACACS+	UDP
53	DNS	UDP
67	BOOTP server	UDP
68	BOOTP client	UDP
69	TFTP	UDP
70	Gopher	TCP
79	Finger	TCP
80	HTTP	TCP
110	POP3	TCP
119	NNTP (Network News Transfer Protocol)	TCP
161/162	SNMP	UDP
443	HTTPS	TCP

BOOTP (Bootstrap Protocol)

Similar to DHCP, but for smaller networks. Automatically assigns the IP address for a specific duration of time.

CHAP (Challenge Handshake Authentication Protocol)

A secure protocol for connecting to a system; it is more secure than the PAP.

DHCP (Dynamic Host Configuration Protocol)

Internet protocol for automating the configuration of computers that use TCP/IP.

DNS (Domain Name Servers)

A system that allows a network name server to translate text host names into numeric IP addresses.

Kerberos

A network authentication protocol that provides strong authentication for client/server applications by using secret-key cryptography.

LDAP (Lightweight Directory Access Protocol)

A protocol for accessing directory information.

NAT (Network Address Translation)

An Internet standard that enables a LAN to use one set of IP addresses for internal traffic and a second set of addresses for external traffic. This enables a company to shield internal a from the public Internet.

NFS (Network File System)

A protocol that allows file sharing across a network. Users can view, store, and update files on a remote computer. You can use NFS to mount all, or a portion of, a file system. Users can access the portion mounted with the same privileges as the user's access to each file.

NIS (Network Information System)

System developed by Sun Microsystems for distributing system data such as user and host names among computers on a network.

NMS (Network Management System)

NMS acts as a central server, requesting and receiving SNMP-type information from any computer using SNMP.

NTP (Network Time Protocol)

A protocol used to synchronize time on networked computers and equipment.

PAP (Password Authentication Protocol)

A method of user authentication in which the user name and password are transmitted over a network and compared to a table of name-password pairs.

PPP (Point-to-Point Protocol)

A protocol for creating and running IP and other network protocols over a serial link.

RADIUS (Remote Authentication Dial-In User Service)

An authentication and accounting protocol. Enables remote access servers to communicate with a central server to authenticate dial-in users and their access permissions. A company stores user profiles in a central database that all remote servers can share.

SNMP (Simple Network Management Protocol)

A protocol that system administrators use to monitor networks and connected devices and to respond to queries from other network hosts.

SMTP (Simple Mail Transfer Protocol)

TCP/IP protocol for sending email between servers.

SSL (Secure Sockets Layer)

A protocol that provides authentication and encryption services between a web server and a web browser.

SSH (Secure Shell)

A secure transport protocol based on public-key cryptography.

TACACS+ (Terminal Access Controller Access Control System)

A method of authentication used in UNIX networks. It allows a remote access server to communicate with an authentication server to determine whether the user has access to the network.

Telnet

A terminal protocol that provides an easy-to-use method of creating terminal connections to a network host.

The Console Server supports secure web-page configuration (aka https). There are two types of certificate files for server-side authentication.

- Self-signed: Users can create the certificate files by themselves. The downside is
 that the client will be prompted to accept a certificate signed by an authority not
 known to the browser. Usually the client browser will have to accept the certificate
 only once and it will not be prompted further.
- Signed by a Certification Authority: Users create CA files and send out to a CA for signing. The main advantage is that the client will not be prompted to accept a certificate.

Users need to install openSSL toolkit before creating the CA files mentioned above. We explain here how to generate the certificate for the Console Server's web server using openSSL and the Linux shell. For openSSL toolkit, you can download it from: http://www.openssl.org/.

1. Self-signed CA:

i) Create a key and X.509 certificate:

under Linux command prompt:

openssl req -x509 -newkey rsa:1024 -days 1024 -keyout cakey.pem -out cacert. pem

The options that can be changed here are:

* the PK algorithm can be changed from rsa to dsa and also the length of the key in bits (512, 1024, 2048, 4096).

* time period for the certificate validity; we set it to 1024 days, which is less than 3 years.

You can also set start/end date for the validity of the certificate. You will be prompted for the PEM passphrase twice for the key and then you have to enter some information necessary for the certificate:

Here is an example prompt:

Country Name <US>

State or Province Name <YourState>
City or Locality <Anchorage>

Organization Name <Your business name>

Prolix Organizational Unit <R & D>

Common Name (SERVER HOST NAME) <IPCS>

 ii) Strip passphrase:

openssl rsa -in cakey.pem -out cakey-nopassword.pem

- iii) Combine the key and X.509 certificate files into server.pem:
 - cat cakey-nopassword.pem cacert.pem > server.pem
- iv) Collect all 3 PEM files and prepare to upload to IPCS server:

server.pem, cacert.pem, cakey.pem

- 2. Signed by trustworthy CA:
 - i) Prepare private key cakey.pem:

openssl genrsa -des3 -out cakey.pem 1024

meaning of parameters:

genrsa : generate RSA private key des3 : encrypt certificate by DES3

1024: the key size is 1024-bit

ii) Prepare a Certificate Signing Request:

openssl reg -new -key cakey.pem -out server.csr

openSSL toolkit will prompt the user with a message to guide the user to fill out a registration form. Once it is complete, users can submit the CSR file to www.verisign.com for testing or refer to http://www.hitrust.com.tw/hitrustexe/frontend/default_tw.asp (located in Taiwan) to apply for a signed certificate. Get the certificate and name the file as "cacert.pem".

iii) Strip passphrase:

openssl rsa -in cakey.pem -out cakey-nopassword.pem

iv) Combine the key and X.509 certificate files into server.pem:

cat cakey-nopassword.pem cacert.pem > server.pem

v) Collect all 3 PEM files for upload:

server.pem, cacert.pem, cakey.pem

FCC Statement

DECLARATION OF CONFORMITY WITH FCC RULES FOR ELECTROMAGNETIC COMPATIBILITY

We, Belkin International, Inc., of 501 West Walnut Street, Compton CA 90220, declare under our sole responsibility that the product:

F1DP116S, to which this declaration relates:

Complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his or her expense.

Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de la classe A prescrites dans le Réglement sur le brouillage radioélectrique édicté par le Ministére des Communications du Canada.

CE Declaration of Conformity

We, Belkin International, Inc., declare under our sole responsibility that the product F1DP116S, to which this declaration relates, is in conformity with Emissions Standard EN55022 Class A and with Immunity Standard EN55024, LVP EN61000-3-2, and EN61000-3-3.

ICES

This Class A digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe A est conforme á la norme NMB-003 du Canada.

Belkin International, Inc., Limited 2-Year Product Warranty

What this warranty covers.

Belkin International, Inc. ("Belkin") warrants to the original purchaser of this Belkin product that the product shall be free of defects in design, assembly, material, or workmanship.

What the period of coverage is.

Belkin warrants the Belkin product for two years.

What will we do to correct problems?

Product Warranty.

Belkin will repair or replace, at its option, any defective product free of charge (except for shipping charges for the product).

What is not covered by this warranty?

All above warranties are null and void if the Belkin product is not provided to Belkin for inspection upon Belkin's request at the sole expense of the purchaser, or if Belkin determines that the Belkin product has been improperly installed, altered in any way, or tampered with. The Belkin Product Warranty does not protect against acts of God such as flood, lightning, earthquake, war, vandalism, theft, normal-use wear and tear, erosion, depletion, obsolescence, abuse, damage due to low voltage disturbances (i.e. brownouts or sags), non-authorized program, or system equipment modification or alteration.

How to get service.

To get service for your Belkin product you must take the following steps:

- Contact Belkin International, Inc., at 501 W. Walnut St., Compton, CA 90220, Attn: Customer Service, or call (800)-223-5546, within 15 days of the Occurrence. Be prepared to provide the following information:
 - a. The part number of the Belkin product.
 - b. Where you purchased the product.
 - c. When you purchased the product.
 - d. Copy of original receipt.
- Your Belkin Customer Service Representative will then instruct you on how to forward your receipt and Belkin product and how to proceed with your claim.

Belkin reserves the right to review the damaged Belkin product. All costs of shipping the Belkin product to Belkin for inspection shall be borne solely by the purchaser. If Belkin determines, in its sole discretion, that it is impractical to ship the damaged equipment to Belkin, Belkin may designate, in its sole discretion, an equipment repair facility to inspect and estimate the cost to repair such equipment. The cost, if any, of shipping the equipment to and from such repair facility and of such estimate shall be borne solely by the purchaser. Damaged equipment must remain available for inspection until the claim is finalized. Whenever claims are settled, Belkin reserves the right to be subrogated under any existing insurance policies the purchaser may have.

How state law relates to the warranty.

THIS WARRANTY CONTAINS THE SOLE WARRANTY OF BELKIN. THERE ARE NO OTHER WARRANTIES, EXPRESSED OR, EXCEPT AS REQUIRED BY LAW, IMPLIED, INCLUDING THE IMPLIED WARRANTY OR CONDITION OF QUALITY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND SUCH IMPLIED WARRANTIES, IF ANY, ARE LIMITED IN DURATION TO THE TERM OF THIS WARRANTY.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

IN NO EVENT SHALL BELKIN BE LIABLE FOR INCIDENTAL, SPECIAL, DIRECT, INDIRECT, CONSEQUENTIAL OR MULTIPLE DAMAGES SUCH AS, BUT NOT LIMITED TO, LOST BUSINESS OR PROFITS ARISING OUT OF THE SALE OR USE OF ANY BELKIN PRODUCT, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state. Some states do not allow the exclusion or limitation of incidental, consequential, or other damages, so the above limitations may not apply to you.

BELKIN®

OmniView® Serial Console Server

Free Tech Support*

You can find additional support information on our website www.belkin.com through the tech-support area. If you want to contact technical support by phone, please call the number you need from the list below*.

*Local rates apply

Country	Number	Internet adress
AUSTRIA	0820 200766	http://www.belkin.com/uk/support/
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DENMARK	701 22 403	http://www.belkin.com/uk/support/
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