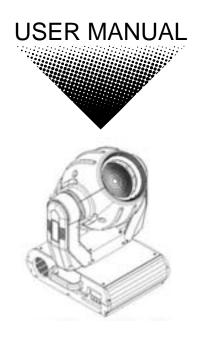
LEG-6000 Legend[™] 6000X (575W)





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Before You Begin

What is included

- ➤ DMX-DMW6000X LegendTM 6000X
- Power cord with plug
- HMI575 Discharge lamp

- > 2 Clamp mounting brackets
- Manual
- Warranty Card

Unpacking Instructions

Immediately upon receiving a fixture, carefully unpack the carton, check the contents to ensure that all parts are present, and have been received in good condition. Notify the shipper immediately and retain packing material for inspection if any parts appear damaged from shipping or the carton itself shows signs of mishandling. Save the carton and all packing materials. In the event that a fixture must be returned to the factory, it is important that the fixture be returned in the original factory box and packing.

AC Power

To determine the power requirements for a particular fixture, see the label affixed to the back plate of the fixture or refer to the fixture's specifications chart. A fixture's listed current rating is its average current draw under normal conditions. All fixtures must be powered directly off a switched circuit and cannot be run off a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel is used solely for a 0% to 100% switch. Before applying power to a fixture, check that the source voltage matches the fixture's requirement. Check the fixture or device carefully to make sure that if a voltage selection switch exists that it is set to the correct line voltage you will use.

Warning!

Verify that the power select switch on your unit matches the line voltage applied. All fixtures must be connected to circuits with a suitable Earth Ground.

Safety Instructions



Please read these instructions carefully, which includes important information about the installation, usage and maintenance?



- Please keep this User Guide for future consultation. If you sell the unit to another user, be sure that they also receive this instruction booklet.
- Always make sure that you are connecting to the proper voltage and that the line voltage you are connecting to is not higher than that stated on decal or rear panel of the fixture
- This product is intended for indoor use only!
- To prevent risk of fire or shock, do not expose fixture to rain or moisture. Make sure there are no flammable materials close to the unit while operating.
- The unit must be installed in a location with adequate ventilation, at least 50cm from adjacent surfaces. Be sure that no ventilation slots are blocked.
- Always disconnect from power source before servicing or replacing lamp or fuse and be sure to replace with same lamp source.

- Secure fixture to fastening device using a safety chain. Never carry the fixture solely by its head. Use its carrying handles.
- Maximum ambient temperature is Ta: 40°. Do not operate fixture at temperatures higher than this.
- In the event of serious operating problem, stop using the unit immediately. Never try to repair the unit by yourself. Repairs carried out by unskilled people can lead to damage or malfunction. Please contact the nearest authorized technical assistance center. Always use the same type spare parts.
- Don't connect the device to a dimmer pack.
- Make sure power cord is never crimped or damaged.
- Never disconnect power cord by pulling or tugging on the cord.
- Avoid direct eye exposure to lamp while it is on.

INTRODUCTION

Control Features

Legend™ 6000X

- Mechanical dimmer
- Variable shutter/strobe (7fps)
- Color wheel
 - 6 colors plus open
 - Red, Blue, Green, Purple, 3200 & 5000K correction-filters
- Rainbow color spin in both directions at variable speeds
- CMY Color Mix System
- Cyan
- Magenta
- Yellow
- 31 Color Macros
- Beam shape effect: wide to flat beam and frost filter
- Beam angle: 10° to 30° (linear zoom)
- · Remote color calibration and offset
- · Remote fixture reset
- Remote lamp ON/OFF

Features

- Automatic Pan & Tilt correction
- Micro-stepping motors
- LED display
- Thermal switch
- Fan cooled
- User selectable 16-bit or 8-bit Pan/Tilt resolution
- HMI575 lamp source

DMX Channel Summary

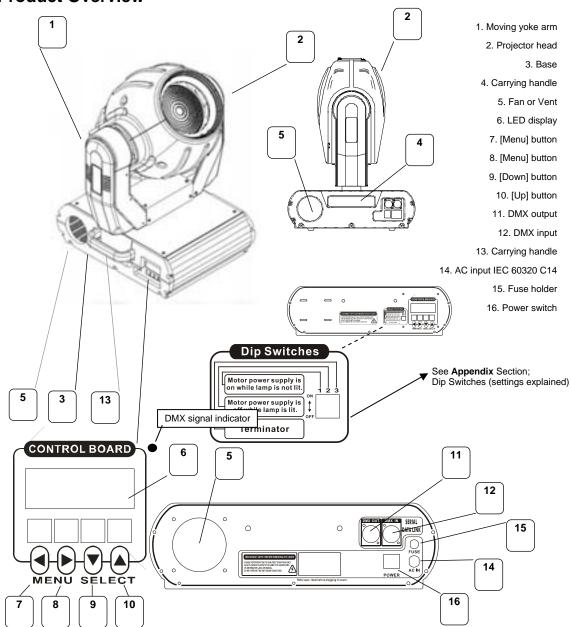
16-Bit Mode

CHANNEL	Function	CHANNEL	Function
1	Dimmer	9	Zoom
2	Shutter/Strobe	10	Pan
3	Color Wheel	11	Tilt
4	Cyan	12	Pan (Fine)
5	Magenta	13	Tilt (Fine)
6	Yellow	14	Control
7	Color Macro	15	Lamp ON/OFF
8	Beam		

8-Bit Mode

CHANNEL	FUNCTION	CHANNEL	FUNCTION
1	Dimmer	8	Beam
2	Shutter/Strobe	9	Zoom
3	Color Wheel	10	Pan
4	Cyan	11	Tilt
5	Magenta	12	Control
6	Yellow	13	Lamp ON/OFF
7	Color Macro		





SEGMENT BUTTONS I/O PANEL OVERVIEW

Buttons		I/O PANEL	
MENU◀	Toggles Menu Functions	DMX Out & In	DMX-512 connectors
MENU►	Toggles Menu Functions	Power	AC input IEC 60320 C14 and fuse holder
SELECT▼	Steps backwards through selections or addressing	'	
SELECT▲	Steps forward through selections or addressing		

SETUP

Lamp

You will need to install a lamp prior to the initial operation of the fixture. A HMI575 high intensity discharge lamp is included.

Warning!

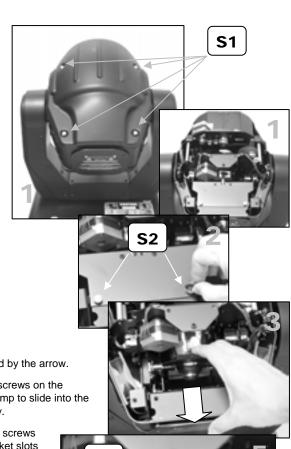
When replacing the lamp, please wait 15 minutes after powering down to allow the unit to cool down! Always disconnect from main power prior to lamp replacement.

Do not touch the envelope (glass area) of the bulb with bare hands. If this happens, clean the lamp with alcohol and wipe it with a lint free cloth before installation.

Lamp Installation

1. Unscrew thumbscrews (S1) to detach the top cover.

Unscrew screws (S2) to remove lamp cover and expose lamp compartment.



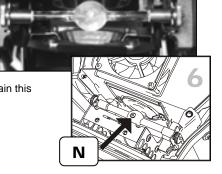
S3

3. Move lamp reflector back as indicated by the arrow.

 If installing a new lamp, loosen both screws on the double ended lamp to allow for the lamp to slide into the lamp socket slots. Lower lamp evenly.

 If replacing a lamp, loosen both lamp screws (S3) to relieve tension from lamp socket slots so you can slide the lamp freely, upwards and out of lamp socket. Raise lamp evenly to remove.

- Before you tighten the lamp end screws, rotate the bulb until the nipple on the envelope (N) of the bulb is facing upwards as illustrated.
- 7. If you are replacing the lamp, you may want to log the fixture hours in order to track the lamps use. Navigate to the {LPti} on the menu display to obtain this information. (Page 9, Control Board Functions)



Power

Your product is equipped with an internal input-voltage select switch.

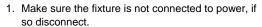
Warning!

Verify that the power select switch on your unit matches the line voltage applied. All fixtures must be connected to circuits with a suitable Earth Ground.

- To determine the power requirements for a particular fixture, see the label affixed to the back plate of the fixture or refer to the fixture's specifications chart.
- A fixture's listed current rating is its average current draw under normal conditions.
- All fixtures must be powered directly off a switched circuit and cannot be run off a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel is used solely for a 0% to 100% switch.

 Before applying power to a fixture, check that the source voltage matches the fixture's requirement.

 All fixtures must be connected to circuits with a suitable Earth Ground.

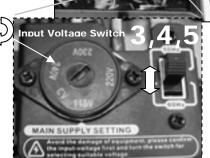


- 2. Remove the right base access cover panel as illustrated on the right.
- 3. Locate the power selection switches and dial.
- 4. Rotate the voltage dial to the setting that most closely matches the local AC voltage. If your voltage falls halfway between two settings, select the higher voltage on the dial.
- 5. Move the frequency switch to the setting that matches the local AC frequency; 50 or 60 Hz.
- 6. Replace access cover.

Power Cable Configuration

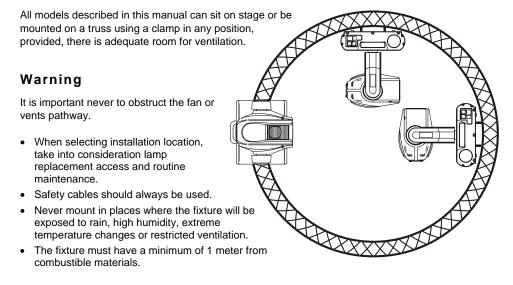
CABLE	PIN	INTERNATIONAL
Brown	Live	L
BLUE	Neutral	N
YELLOW/GREEN	Earth	EG (Ground)

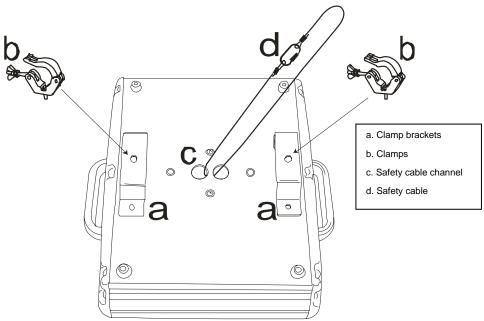
Remove the right base cover panel as illustrated here to gain access to the switch shown below.



Mounting

Orientation





Rigging

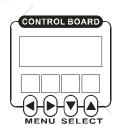
All models described include 2 clamp mounting brackets to which a half-coupler pipe clamp can be bolted

- 1. Verify the structure can hold 10 times the weight of all fixtures to-be installed.
- 2. Attach two clamps as illustrated above (b).

OPERATING INSTRUCTIONS

Control Board

On the control panel you can set the DMX address, reset the fixture and change fixture personality trait.



[MENU] Toggles menu functions.

[SELECT] Changes menu function status and is used to set DMX address.

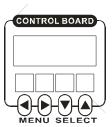
Control Board Functions (All)

Function	OPTIONS	Notes
Addr	000~512	DMX channel addressing
LP.ti	001	Used lamp time Pressing •• simultaneously zeroes lamp counter.
Shut	Off/On	Off: Normal On: Shutter closes during the changing of color, gobos or prism. Shutter will open after color, gobo or prism is in position.
CoLo	Off/On	Off: Color wheel gradually advances to the next color allowing the user to stop between colors. On: Color wheel will jump to the next color.
Focu	Off/On	Off: Normal On: Focus adjustment
r.PAn	Off/On	Off: Left to right head movement (Pan Normal) On: Right to left head movement (Pan Inverted)
r.tilt	Off/On	Off: Down to up head movement (Tilt Normal) On: Up to Down head movement (Tilt Inverted)
16.br	Off/On	Off: 8 bit control mode On: 16 bit control mode
deMo	Off/On	Off: Normal On: Self-demo
SoFt	Off/On	Off: Quick paced function demonstration On: Slow paced function demonstration Note: Only works with deMo = On
dP.SE	Off/on	Off: Display off, press any key to turn on display On: Display On
rSEt	Off/On	Off: Normal On: Reset all motors at once
dF.SE	Off/On	Off: Normal On: Resets all wheels to factory defaults defaults to "Off" position
LAMP	Off/On	Off: Lamp Off On: Lamp On
turn	Off/On	Off: Normal On: Reverse display
CHnL	Off/On	Off: Assign Pan & Tilt's DMX address to channel 11-14 On: Assign Pan & Tilt's DMX address to channel 1-4
Fi.ti	001	Fixture use timer. Press ▼▲ simultaneously for 3 seconds to zero the timer. Unit: hour

Applying changes to Functions (Quick Instructions)

Unless otherwise stated changes in the control board can be applied in the following manner.

- 1. Press any of the **[MENU]** arrow buttons repeatedly until the display reads the menu function you wish to change.
- Press any one of the [SELECT] arrow buttons to activate menu function. The display will show the current state of the function, either "Off" or "On" with exception for DMX addressing and Lamp Time.
- Press any one of the [SELECT] arrow buttons again to change the currently selected setting.



Operating Mode

 DMX control mode will provide the greatest flexibility and creativity. Each fixture trait can be controlled individually using any universal DMX-512 controller.

DMX Mode

Operating in a DMX Control mode environment gives the user the greatest flexibility when it comes to customizing or creating a show. You can tailor your programming to suit a specific event. Whether it is a wedding where a spot light may be required or a lead singer requiring a color solo, the opportunities are endless. In this mode you will be able to control each individual trait of the fixture independently.

Daisy Chain Connection

- Connect the (male) 3 pin connector side of the DMX cable to the output (female) 3 pin connector
 of the first fixture.
- 2. Connect the end of the cable coming from the first fixture which will have a (female) 3 pin connector to the input connector of the next fixture consisting of a (male) 3 pin connector. Then, proceed to connect from the output as stated above to the input of the following fixture and so on.

Menu Functions

DMX-512 addressing

DMX mode enables the use of a universal DMX controller device. Each fixture requires a "start address" from 1 to 511. A fixture requiring one or more channels for control begins to read the data on the channel indicated by the start address. For example, a fixture that occupies or uses 6 channels of DMX and was addressed to start on DMX channel 100, would read data from channels: 100, 101, 102, 103, 104, and 105. Choose start addresses so that the channels used do not overlap and notate the start address selected for future reference.



If this is your first time addressing a fixture using the DMX-512 control protocol than I suggest jumping to the Appendix Section and read the heading "DMX Primer". It contains very useful information that will help you understand its use.

Setting the starting address

- 1. Press the [MENU] arrow button until the display reads "Addr" .
- Press the [SELECT] arrow buttons to increase or decrease values until the desired value is achieved.
- 3. Press the [MENU] button to activate selection.

User Configurations

{16.br} 8/16 bit Control Channel

In the 16 bit Control Channel mode you gain a higher degree of resolution in both Pan and Tilt movement. One extra channel for both the Pan and the Tilt are added and they perform as the "Fine" movement.

The primary Pan or Tilt channel is known as the MSB "Most Significant Bit". This is the channel that controls the course or broader range of movement. On a DMX signal stream, there are 255 values for one channel.

The "Fine" Pan or Tilt channel is known as the LSB "Least Significant Bit". This channel gives you control of the space between any two MSB values. In other words, it increases the resolution of both the Pan and Tilt movement, by providing the control of 255 additional values in between each Primary channel value.

FUNCTION	SET TO	Notes
16.br	Off	8 bit Control Channel
10.01	On	16 bit Control Channel

{r.PAn} Pan reverse / {r.tilt} Tilt reverse

It is possible to invert the pan and tilt mirror movement from within the fixture itself. This could be helpful in situations where the positioning or rigging of a fixture led to a reverse orientation of the fixture in relation to all or most other fixtures installed. When choosing to command the pan or tilt of all fixtures at the same time you will notice that the fixtures whose orientation is different from the others will most likely move opposite of the rest. You can apply a pan and tilt Invert by following the settings in the table below.

FUNCTION	SET TO	Notes
r.Pan	Off	Left to Right
	On	Right to Left
r.tilt	Off	Down to Up
	On	Up to Down

{CHnL} - Pan/Tilt control channel re-assign

This function will re-position the pan & tilt control channels to start at DMX value number 1.

FUNCTION	SET TO	Notes
	Off	Default (Pan/Tilt starts on 10)
CHnL	On	Pan/Tilt re-assign to channel 1-4

{Shut} - Shutter auto-close

The shutter will close momentarily during color changes. The shutter will re-open once the desired color is reached.

FUNCTION	SET TO	Notes
Shut	Off	Normal
	On	Shutter auto-close

{Colo} - Color wheel linear/step behavior

This function set to "Off" will allow the linear or gradual progression for the selection of a color on the color wheel. It gives the user the ability to stop the wheel in between colors. The default "On" setting advances the color wheel full or complete steps.

FUNCTION	SET TO	Notes
CoLo	Off	Linear progression
COHO	On	Step advance

{Focu} - Manual focus

The user can use this function to manually adjust the focus. This feature can be used in conjunction with operating the demo show or during maintenance and alignment.

FUNCTION	SET TO	Notes
Focu	Off	Normal
1004	On	Adjust focus

Segment Display Configurations

{dP.SE} - Display Auto-off

The led display can be set to automatically turn off during normal operations.

FUNCTION	SET TO	Notes	
dP.SE	Off	Display Auto-Off, press any key to turn on display	
	On	Always on	

{turn} Reverse the display

FUNCTION	SET TO	Notes	
turn	Off	Normal display	
	On	Invert display	

Service Functions

{rset} - Fixture Reset (all motors)

This function will re-initialize the fixture by returning all motors to its startup positions or otherwise known as (home position).

FUNCTION	SET TO	Notes
rSET	Off	Normal
TOBI	On	Reset all motors

{df.se} - Fixture Reset (excludes Pan & Tilt)

This function will re-initialize the fixture with exception of the Pan and Tilt motors.

FUNCTION	SET TO	Notes
dF.SE	Off	Normal
ar .be	On	Reset unit

{LP.ti} - Lamp Time

The (lamp time) readout displays the number of hours the lamp has been in use. It is not uncommon to find new fixtures with a few logged hours. This means the fixture was thoroughly tested prior to delivery.

- 1. Press the [◀ MENU] button until the display reads "ΛΠ.τι".
- 2. Press [VSELECT] button to read the number of hours used.
- Press both [▼▲ SELECT] buttons at the same time to reset the lamp counter to zero if changing a lamp.

{Fi.ti} - Fixture Timer

The (Fixture Timer) readout displays the total number of operating hours of the fixture. It is not uncommon to find new fixtures with a few logged hours.

Self Demonstration

{dEMo} - Self-demo

This function will execute the built-in program in the fixture.

FUNCTION	SET TO	Notes	
dEMo	Off	Normal	
	On	Run self-demonstration	

{SoFt} - Demo speed

You can set the pace of the demo to either quick or fast.

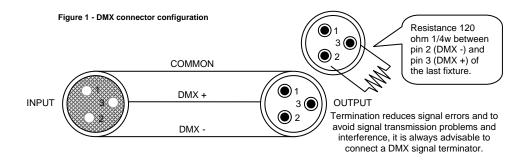
FUNCTION	SET TO	Notes	
SoFt	Off	Quick paced	
DOLC	On	Slow paced	

APPENDIX

DMX Primer

There are 512 channels in a DMX-512 connection. Channels may be assigned in any manner. A fixture capable of receiving DMX-512 will require one or a number of sequential channels. The user must assign a starting address on the fixture that indicates the first channel reserved in the controller. There are many different types of DMX controllable fixtures and they all may vary in the total number of channels required. Choosing a start address should be planned in advance. Channels should never overlap. If they do, this will result in erratic operation of the fixtures whose starting address is set incorrectly. You can however, control multiple fixtures of the same type using the same starting address as long as the intended result is that of unison movement or operation. In other words, the fixtures will be slaved together and all respond exactly the same.

DMX fixtures are designed to receive data through a serial Daisy Chain. A Daisy Chain connection is where the DATA OUT of one fixture connects to the DATA IN of the next fixture. The order in which the fixtures are connected is not important and has no effect on how a controller communicates to each fixture. Use an order that provides for the easiest and most direct cabling. Connect fixtures using shielded two conductor twisted pair cable with three pin XLR male to female connectors. The shield connection is pin 1, while pin 2 is Data Negative (S-) and pin 3 is Data positive (S+). CHAUVET carries 3-pin XLR DMX compliant cables, DMX-10 (33'), DMX-4.5 (15') and DMX-1.5 (5')



Fixture Linking

Note!

If you use a controller with a 5 pin DMX output connector, you will need to use a 5 pin to 3 pin adapter. CHAUVET Model No: DMX5M.

The chart below details a proper cable conversion:

3 PIN TO 5 PIN CONVERSION CHART

Conductor	3 Pin Female (output) 5 Pin Male (Inpu	
Ground/Shield	Pin 1	Pin 1
Data (-)signal	Pin 2	Pin 2
Data (+) signal	Pin 3	Pin 3
Do not use		Do not use
Do not use		Do not use

DMX Channel Values

16 Bit Movement

CHANNEL	VALUE	Function	
1	000 ⇔ 255	Dimmer Closed > Open (0-100%)	
2	000 ⇔ 001 002 ⇔ 007 008 ⇔ 063 064 ⇔ 071 072 ⇔ 127 128 ⇔ 135 136 ⇔ 191 192 ⇔ 199 200 ⇔ 253 254 ⇔ 255	Shutter/Strobe Blackout Open Strobe: Slow > Fast (max 7fps) Open Pulse Strobe: Dark > Bright & Slow > Fast Open Pulse Strobe: Bright > Dark & Slow > Fast Open Random Strobe: Slow > Fast Open Random Strobe: Slow > Fast Open	
3	000 ⇔ 017 018 ⇔ 035 036 ⇔ 051 052 ⇔ 071 072 ⇔ 089 090 ⇔ 107 108 ⇔ 127 128 ⇔ 187 188 ⇔ 195 196 ⇔ 255	Color Wheel White (Open) Red Blue Green Purple 5000K 3200K Rainbow effect clockwise: Fast > Slow Stop Rainbow effect counter-clockwise: Slow > Fast	
4	000 ⇔ 255	Cyan 0% > 100%	
5	000 ⇔ 255	Magenta 0% > 100%	
6	000 ⇔ 255	Yellow 0% > 100%	
7	000 ⇔ 007 008 ⇔ 015 016 ⇔ 023 024 ⇔ 031 032 ⇔ 039 040 ⇔ 047 048 ⇔ 055 056 ⇔ 063 064 ⇔ 071 072 ⇔ 079 080 ⇔ 087 088 ⇔ 095 096 ⇔ 103 104 ⇔ 111 112 ⇔ 119 120 ⇔ 127 128 ⇔ 135 136 ⇔ 143 144 ⇔ 151 152 ⇔ 159 160 ⇔ 167 168 ⇔ 175 176 ⇔ 183 184 ⇔ 191 192 ⇔ 199 200 ⇔ 207 208 ⇔ 215 216 ⇔ 223 224 ⇔ 231 232 ⇔ 239 240 ⇔ 247 248 ⇔ 255	Yellow	

Continued on next page...

CHANNEL	VALUE	FUNCTION
8	000 ⇔ 063 064 ⇔ 127 128 ⇔ 143 144 ⇔ 255	Beam Effect Full Beam Frost Filter Flat and wide beam effect at 0° Flat and wide beam effect 90° adjustment
9	000 ⇔ 255	Zoom 10° > 30°
10	000 ⇔ 255	Pan 0° > 570° (128 = center)
11	000 ⇔ 255	Tilt 0° > 270° (128 = center)
12	000 ⇔ 255	Pan (Fine)
13	000 ⇔ 255	Tilt (Fine)
14	000 ⇔ 007 008 ⇔ 063 064 ⇔ 127 128 ⇔ 191 192 ⇔ 255	Control Utilizes an internal ramp to provide smooth Pan/Tilt movement and adjustment Disables the internal ramp to provide faster Pan/Tilt movement and adjustment Color calibration Pan: Color Wheel Tilt: Cyan Pan (Fine): Magenta Tilt (Fine): Yellow (See Appendix, Color Calibration) Save calibration settings after 3 seconds Reset all motors after 3 seconds (does not reset calibration)
15	000 \(\phi\) 047 048 \(\phi\) 095 096 \(\phi\) 159 160 \(\phi\) 207 208 \(\phi\) 255	Lamp ON/OFF Standby Hold 3 seconds for Lamp ON Standby Hold 3 seconds for Lamp OFF Standby

8 Bit Movement

In the 8 bit Pan/Tilt resolution setting both (FINE) channels is removed. All other channel parameters remain the same as in the "DMX Channel Values" table.

CHANNEL	Function	CHANNEL	Function		CHANNEL	Function
1	Dimmer	6	Yellow	!	11	Tilt
2	Shutter/Strobe	7	Color Macro		12	Control
3	Color Wheel	8	Beam		13	Lamp ON/OFF
4	Cyan	9	Zoom			
5	Magenta	10	Pan	•		

Dip Switches (settings explained)

DIP SWITCH	EVENT	NOTES
All Off	The lamp will strike first. If striking of the lamp succeeds, in approximately 15 seconds the fixture's motors will be powered and initialized. If the lamp does not strike, the remainder of the fixture will not initialize and you will not have control of the fixture. Please wait 15 minutes before restarting the fixture, otherwise perform a service check.	This is the default setting on the fixture and helps in reducing the amount of striking or inrush current used by the fixture upon startup.
1-On	Lamp and motors are powered at the same time.	Will consume the most amount of inrush current in the startup phase.
2-On 1-On, 2-On	Only the lamp will turn on in the fixture	
3-On	This switch will terminate the dmx connection.	Use only at the end of a DMX daisy chain.

Color Calibration

This function is used to match a specific color across multiple fixtures. It provides the means to offset a given color wheel position up to 10° from the default, thus enabling a slight color shift. This setting can be stored into the unit and will remain until a {dF.SE} factory default reset is performed.

- Set the DMX values on channel 14 between values 064 and 127. Any number between these two numbers will work.
- The table on the right shows the channels used to calibrate the color settings. Adjust the respective channel values to achieve desired color shift.

DMX Channel	Item
10	Color Wheel
11	Cyan
12	Magenta
13	Yellow

- Save the setting by choosing any value between 128 and 191 on channel 14 and hold the values for 3 seconds. The setting will be stored into the fixture. You can re-calibrate as often as you wish.
- 4. To remove the calibrated setting you will need to access the fixtures menu display. Find the {dF.SE} menu item and proceed to select the "on" setting to reset the fixture to factory defaults.

Maintenance

To maintain optimum performance and minimize wear fixtures should be cleaned frequently. Usage and environment are contributing factors in determining frequency. As a general rule, fixtures should be cleaned at least twice a month. Dust build up reduces light output performance and can cause overheating. This can lead to reduced lamp life and increased mechanical wear. Be sure to power off fixture before conducting maintenance.

Unplug fixture from power. Use a vacuum or air compressor and a soft brush to remove dust collected on external vents and internal components. Clean all glass when the fixture is cold with a mild solution of glass cleaner or Isopropyl Alcohol and a soft lint free cotton cloth or lens tissue. Apply solution to the cloth or tissue and drag dirt and grime to the outside of the lens. Gently polish optical surfaces until they are free of haze and lint. Do not to touch the lamp glass when cleaning fixture. Oil and dirt can cause damage and premature aging of the lamp. In the event that the lamp is touched or becomes dirty, clean the lamps with an alcohol wipe.

The cleaning of internal and external optical lenses and/or mirrors must be carried out periodically to optimize light output. Cleaning frequency depends on the environment in which the fixture operates: damp, smoky or particularly dirty surrounding can cause greater accumulation of dirt on the unit's optics. Clean with soft cloth using normal glass cleaning fluid. - Always dry the parts carefully. - Clean the external optics at least every 20 days. Clean the internal optics at least every 30/60 days.

Returns Procedure

Returned merchandise must be sent prepaid and in the original packing, call tags will not be issued. Package must be clearly labeled with a Return Merchandise Authorization Number (RA #). Products returned without an RA # will be refused. Call CHAUVET and request RA # prior to shipping the fixture. Be prepared to provide the model number, serial number and a brief description of the cause for the return. Be sure to properly pack fixture, any shipping damage resulting from inadequate packaging is the customer's responsibility. CHAUVET reserves the right to use its own discretion to repair or replace product(s). As a suggestion, proper UPS packing or double-boxing is always a safe method to use.

Claims

Damage incurred in shipping is the responsibility of the shipper; therefore the damage must be reported to the carrier upon receipt of merchandise. It is the customer's responsibility to notify and submit claims with the shipper in the event that a fixture is damaged due to shipping. Any other claim for items such as missing component/part, damage not related to shipping, and concealed damage, must be made within seven (7) days of receiving merchandise.

General Troubleshooting

Symptom	Solution(s)	Applies to			
		Lights	Foggers & Snow	Controllers	Dimmers & Chaser
Auto shut off	Check fan thermal switch reset	√			
Beam is very dim or not bright	Clean optical system or replace lamp Check 220/110v switch for proper setting	√			
Breaker/Fuse keeps blowing	Check total load placed on device				✓
Chase is too slow	Check users manual for speed adjustment	✓		✓	✓
Device has no power	Check for power on Mains. Check device's fuse. (internal and/or external)	✓		√	✓
Fixture is not responding	Check DMX Dip switch settings for correct addressing Check DMX cables Check polarity switch settings	✓			
Fixture is on but there is no movement to the audio	Make sure you have the correct audio mode on the control switches. If audio provided via ¼" jack, make sure a live audio signal exists Adjust sound sensitivity knob	*		~	✓
Lamps cuts off sporadically	Possible bad lamp or fixture is overheating. Lamp may be at end of its life.	✓			
Light will not come on after power failure	Some discharge lamps require a cooling off period before the electronics in the fixture can kick start it again, wait 5 to 10 minutes before powering up	✓			
Loss of signal	Use only DMX cables Install terminator Note: Keep DMX cables separated from power cables or black lights.	~	~	*	✓
Motor movements are jerky or jumpy	Possible bad motor driver or sensors Check polarity switch on controller	✓		✓	
Moves slow	Check 220/110v switch for proper setting	✓			
No flash	Re-install bulb, may have shifted in shipping	✓			
No light output	Check slip ring & brushes for contact Install bulb Call service technician	√			
Relay will not work	Check reset switch Check cable connections				✓
Remote does not work	Make sure connector is firmly connected to device	✓	✓		
Stand alone mode	All CHAUVET lighting fixtures featuring stand-alone functions do not require additional settings, simply power the fixture and it will automatically enter into this mode	√			
Unit wobbles when rotating	Check for damages possibly incurred during shipping	✓			

Technical Specifications

Width Height Weight	
AC input	
Philips™ MSI-575/2	
Beam Shaping Pan	
THERMAL Maximum ambient temperature	40° (104° F)
	20mm Glass 15A 250V Fast Blow20mm Glass 5A 250V Fast Blow
Data output Data pin configuration Protocols DMX Channels (16bit)	non-locking 3-pin XLR male socket non-locking 3-pin XLR female socket pin 1 shield, pin 2 (-), pin 3 (+) DMX-512 USITT 15
Fuse 15A 250V	LEG-6000 P170FUSE015 P170FUSE005

Technical Support

Address: Service Dept.

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Support (Email): <u>tech@chauvetlighting.com</u>
Telephone: (954) 929-1115 - (Press 4)

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