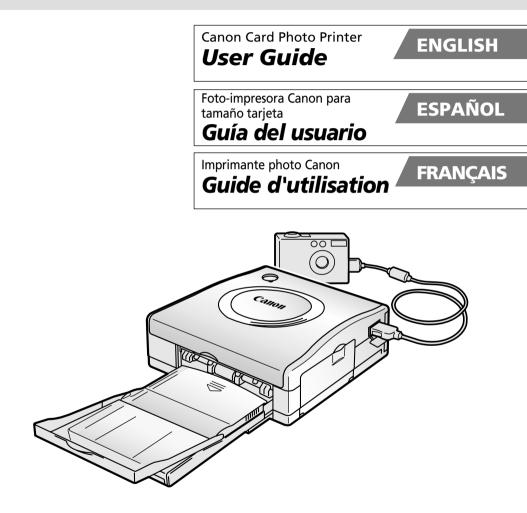
Canon CARD PHOTO CP-100 PRINTER CP-100





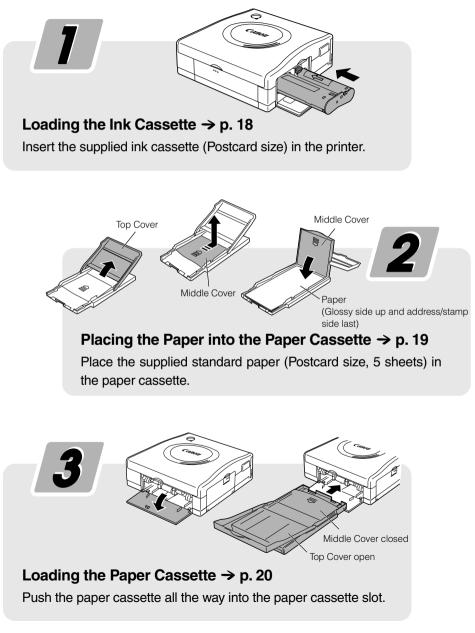
English

Contents

Quick Start Guide	2
Introduction	4
Features	5
Read This First	6
Package Contents	6
Safety Precautions	8
Proper Usage and Handling	. 11
Components Guide	. 15
Let's Print	. 16
Checking Your Ink/Paper Sets	. 16
Loading the Ink Cassette	. 18
Placing the Paper into the Paper Cassette	. 19
Loading the Paper Cassette	. 20
Connecting the Printer to a Power Source	. 21
Connecting the Camera to the Printer	. 22
Printing	. 23
Using the Battery/Charge Adapter Kit BCA-CP100 (Optional)	. 24
Charging the Battery Pack NB-CP1L	. 24
Installing the Battery Pack NB-CP1L	. 26
Using the Car Battery Adapter CBA-CP100 (Optional)	. 28
Troubleshooting	. 29
Error Messages	. 31
Specifications	. 34

Quick Start Guide

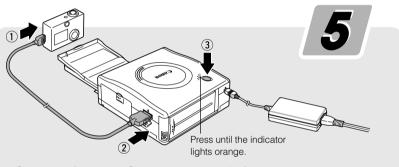
This section explains the procedures required to print images on postcard size paper, using the ink cassette, the paper cassette and the paper included in your kit. When using the optional Color Ink/Paper (label) set, refer to *Let's Print.* \rightarrow p. 16





Connecting the Printer to a Power Source \rightarrow p. 21

Place the printer on a level surface and connect the compact power adapter.



Connecting the Camera to the Printer \rightarrow p. 22

Connect the camera to the printer using the direct interface cable and press the ON/OFF button.



Set the camera to replay mode and turn the power on. Display the image you wish to print and select [Print] or [OK].

Introduction

Thank you for your purchase of the Canon Card Photo Printer CP-100.

This *User Guide* explains the printer's general flow of operations, from print settings to printing. For information about how to make prints, refer to the *Camera User Guide* that came with your camera.

Before using your printer for the first time, please read through the safety precautions. (\rightarrow p. 8)

Warning Against Copyright Infringement

Please respect all copyrights. Use of images produced by this printer for purposes other than personal entertainment may be prohibited by law. The taking of photographs at performances, trade shows, exhibitions, and other such venues may be subject to restrictions regardless of intended use.

Warranty Limitations

This printer's warranty is only effective in the country of sale. If a problem arises while the printer is in use abroad, please convey it back to the country of sale before proceeding with a warranty claim to a Canon Customer Support Help Desk.

For Canon Customer Support contacts, please see the Canon Limited Warranty supplied with your printer.

Disclaimer

- While every effort has been made to ensure that the information contained in this User Guide is accurate and complete, no liability can be accepted for any errors or omissions. Canon reserves the right to change the specifications of the hardware and software described herein at any time without prior notice.
- No part of this User Guide may be reproduced, transmitted, transcribed, stored in a retrieval system, or translated into any language in any form, by any means, without the prior written permission of Canon.
- Canon makes no warranties for damages resulting from corrupted or lost data due to a mistaken operation or malfunction of the product, the CompactFlash[™] cards (CF cards) or use of non-Canon CF cards.

Trademark Acknowledgements

- Canon is a trademark of Canon, Inc.
- Any other company and product names used herein may be trademarks of their respective companies.

Features

Connects directly to supporting Canon cameras

Allows easy printing from any Canon camera that supports direct printing. Just connect the interface cable and you're ready to go.

Three paper sizes

You can print on standard paper in postcard size, L size or credit-card size.

Two types of labels (credit-card size)

In addition to the standard size paper, you can print full-sized labels or 8-label stickers with the credit-card size paper.

High-quality prints, fast feeding of the paper

Offers photo-quality prints. Produces up to 18 prints without reloading.

Fast printing

Postcard size images can be printed at the high speed of 81 seconds per sheet.

Coated prints

Applies a protective coating to each print.

Borderless prints

Can produce borderless images that fill the paper completely.

Supports DPOF (Digital Print Order Format)

Supports DPOF settings for print selection, number of copies, and shooting date.

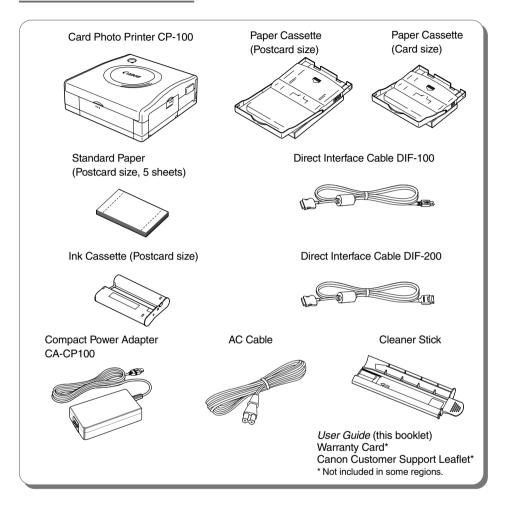
Easy outdoor printing

You can easily print outdoors by attaching the Battery Pack (optional) to the printer. The Car Battery Adapter (optional) can also be used as a power source.

If does not display on the camera's LCD monitor when you connect your camera to this printer, your camera's firmware may be incompatible with this printer. Please check the Canon BeBit website (http://www.canon.co.jp/Imaging/BeBit-e.html) or your regional Canon website, for information or to download compatible firmware.

Read This First

Package Contents



• For information about which direct interface cable** should be used on your camera, refer to the Camera User Guide.

** Direct interface cable is used to connect the camera to the printer.

The following products are sold separately.

- Paper Cassette PCL-CP100 (L size)*
- Color Ink/Paper Set KP-36IP (Postcard size, 36 standard sheets)
- Color Ink/Paper Set KL-36IP* (L size, 36 standard sheets)
- Color Ink/Paper Set KC-36IP (Card size, 36 standard sheets)
- Color Ink/Full-sized Label Set KC-18IF (Card size, Full-size, 18 Label sheets)
- Color Ink/Label Set KC-18IL (Card size, Multiple (8-screen), 18 Label sheets)
- Battery Pack NB-CP1L
- Battery/Charge Adapter Kit BCA-CP100
- Car Battery Adapter CBA-CP100
 - * Not sold in some regions.

Safety Precautions

- Before using the devices, please ensure that you have read and understood the safety precautions described below. Always ensure that the devices are operated correctly.
- The safety precautions noted on the following pages are intended to instruct you in the safe and correct operation of the devices to prevent injuries or damage to yourself and other persons.
- "Devices" refers to the "printer, compact power adapter, battery pack (optional) or charge adapter (optional)" throughout this guide.

Devices

If the devices emit smoke or a burning odor, or show other signs of significant malfunction, immediately unplug the AC cable from the electrical outlet. Continued operation under these conditions poses risk of fire or electric shock. Be sure that smoke or burning odor subsides, and then contact your dealer or the nearest Canon Customer Support help desk.

If the devices are dropped or the devices casing becomes damaged, unplug the AC cable from the electrical outlet. Continued operation poses risk of fire or electric shock. Contact your dealer or the nearest Canon Customer Support help desk.

Never rest small metallic objects or liquid containers on top of the devices. If liquid splashes onto the devices, wipe the devices dry using a soft absorbent cloth. If liquid spills into the devices or an object falls into the devices, immediately unplug the AC cable from the electrical outlet. Continued operation poses risk of fire or electric shock. Contact your dealer or the nearest Canon Customer Support help desk.

Do not use flammable solvents such as alcohol, benzene, or paint thinner to clean the devices. Use of such solvents poses a fire risk.

Do not drop or insert metallic or combustible objects into the devices. Entry of foreign objects into the devices may result in fire, electric shock, or equipment failure. Store the devices out of the reach of children.

Do not disassemble or modify the devices. The devices contain high-voltage components, and there is risk of electric shock. If your devices need internal adjustment or repair, contact your dealer or a Canon Customer Support help desk.

Do not touch metal parts of the devices or the power plug during thunderstorms. Lightning strikes may produce lethal voltages within the devices. Keep clear of the devices while thunderstorms are in progress.

Power

Do not exceed the cable and power outlet ratings when operating this product. Do not operate this product outside of the specified voltage rating.

Connecting too many lines to the same outlet may result in fire. Check that the voltage of the outlet is compatible with the devices before them in.

If the AC cable becomes damaged (if internal wiring is exposed, etc.), immediately unplug the cable from the electrical outlet. Continued use poses risk of fire or electric shock.

Do not plug in or unplug the AC cable while your hands are wet, as this may result in electric shock. When unplugging the cable, hold it firmly at the plug area. Do not pull directly on the cable, as this may damage or expose the cable's internal wiring, resulting in risk of fire or electric shock.

Be sure that the AC cable is plugged all the way in. A loose connection may result in heat buildup, fire, or electric shock.

Do not damage, modify, or rest heavy objects on the AC cable. Damage to the cable may result in the exposure of live wires, fire, or electric shock.

Keep the AC cable free of dust. The presence of dust or metallic debris on the plug poses risk of fire or electric shock. If the plug area is not clean, unplug the AC cable and then wipe the plug area clean using a dry cloth. Check the plug periodically to make sure it is clean.

Usage Location

Do not place the devices on an unstable or tilted table or desk, as there is risk that the devices may fall and cause injury.

Devices

Do not block the air vents on the printer. Blocking the vents may cause the inside of the printer to overheat, resulting in damage to internal components and risk of equipment failure or fire. Use the devices in a well-ventilated area.

Do not rest heavy objects on the devices. Objects may fall off the devices and cause injury. Weight placed on the devices may deform the casing, resulting in damage to internal parts and posing risk of fire.

Unplug the devices when you are not using them. If the devices remain plugged in, there is risk that accidental contact with the device's internal parts may cause electric shock. Leaving the devices plugged in during prolonged periods of non-use poses risk of fire.

Do not remove the paper cassette from the printer while printing is in progress. Paper moves back and forth in the cassette four times during printing. Placing your hand in the way of moving paper may result in injury. Wait for printing to finish completely before removing the cassette. Never place your hand into the paper cassette slot.

Do not reach into internal parts of the devices except as specified in the operating instructions. Reaching into inappropriate parts of the devices may cause your hand to become caught or injured.

Power

Do not move the devices while they are plugged in. Doing so may damage the AC cable. Continued use of a damaged AC cable poses risk of fire or electric shock.

Do not excessively bend or twist the AC cable. Doing so may damage the cable. Continued use of a damaged cable poses risk of fire or equipment failure. Leave about 10 cm (4 in.) of clearance around the devices to ensure adequate ventilation.

Do not pull on the AC cable. Doing so may damage the cable. Continued use of a damaged cable poses risk of fire or electric shock. Always hold the cable by the plug area when unplugging it.

Usage Location

Do not use the devices in locations that are smoky, humid, dusty, or subject to strong vibration. Entry of water or dust into the devices, or internal damage caused by strong vibration, may pose risk of fire or electric shock. Have the devices checked approximately once a year (contact your dealer), preferably before the onset of the your area's humid season.

Do not leave the devices exposed to high temperatures. Do not leave in direct sunlight, or close to heating equipment, or in a car with windows closed on a hot day. High temperatures may cause deformation of the devices and pose risk of fire.

Do not use the devices near an open flame. Sheets ejected from the printer (onto the top of the paper cassette) may fall into the flame, resulting in fire.

Do not use the devices close to TV sets or AM radios. Devices' operation may adversely affect TV and radio reception.

Proper Usage and Handling

Usage Location

- Do not use near strong magnets or near devices that produce strong electromagnetic fields.
 Electromagnetic radiation from devices such as TVs and game machines, and strong magnetic fields from devices such as speakers and large motors, may cause distortion in printed images.
- Use in a well-ventilated, level area.
- Leave about 10 cm (4 in.) of clearance around the printer. Be sure to leave clearance around the paper handling slot (at the rear) so that paper has sufficient room to jut out from the slot during printing.

Handling Precautions

- Please avoid turning the printer's power on and off needlessly as the printer initialization consumes ink: There may not be enough ink left for the allotted sheets in the set.
- Never use volatile compounds or insecticides on the printer, and do not allow rubber or vinyl material to remain in prolonged contact with the printer. These materials may cause deformation of the printer's casing.
- Unplug the printer when you are not using it. But please note that you should plug in and run the printer at least once every six months to ensure that it remains functional.
- Before transporting the printer, remove the paper and ink cassettes and close the paper cassette cover and the ink cassette cover.
- Pack the printer into an appropriate case for transport. If a case is not available, wrap it with cloth or other protective material to protect against scratches.

Overheating

If the printer overheats, it will temporarily stop operating. *This does not mean that the printer has malfunctioned.* The printer will resume normal printing as soon as it cools down.

Temporary stoppages are most likely to occur in the following cases:

- When printing continuously.
- If the room is unusually warm.
- If the air vents are blocked or if ventilation is inadequate.

To Prevent Damage from Condensation

Condensation may form in the printer if you suddenly move it from a cold location to a warm location. To prevent damage that might be caused by condensation, place the printer in a sealed vinyl bag prior to moving it, and allow it to reach room temperature before using it.

Cleaning the Printer

- Never use benzene, paint thinner, or other volatile solvents to clean the printer. Volatile solvents may cause deformation or peeling of the printer's casing. To clean the printer, wipe it with a soft dry cloth. If stronger cleaning is required, wipe first with a cloth moistened with a dilute neutral solvent, then wipe again with a soft dry cloth. If you use a chemical cleaning cloth, read the instructions that come with it and observe all indicated precautions.
- Keep the air vents clean and free of dust. Clean the vents as necessary. Dust that enters the printer through the vents may land on the ink sheet, resulting in poor print quality and possibly leading to printer breakdown. If the ink sheet becomes dusty, remove the ink cassette and replace it with a new one.

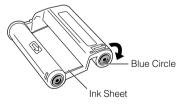
Proper Handling of Ink Cassettes, Paper Cassettes, and Paper

- Please use only the ink cassettes and paper types specified for use by Canon.
- Allow ink cassettes and paper to reach room temperature before installing and using them.

Condensation may form if you suddenly move ink cassettes or paper from a cold location to a warm location. If there is risk of condensation, leave the cassette and paper in their packaging until they reach room temperature, and wipe away any moisture before loading them.

- Do not place any foreign objects in the print output receptacle (on the top of the paper cassette). This area is for paper only.
- Remember to remove the slack from the ink sheet before installing the ink cassette.

To take up the slack, push in the blue circle and turn it in the direction of the arrow embossed on the top of the cassette.



- Do not touch or pull on the ink sheet.
- Do not tear or bend the paper's perforated edges before printing.
- Do not use label sheets on which labels are partially peeled off.
- Paper must be printed on the glossy side (the side without any printed markings). Always load paper into the cassette with the glossy side up. Loading the paper the wrong way may result in poor print quality, and in some cases may cause damage to the printer.
- Do not write on the paper before printing. Writing on paper before printing on it may result in malfunction.

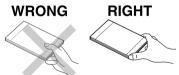
- You may write on the back of the paper with an oil-based pen, but to avoid smudging please allow ink time to dry before touching it.
- Do not overload the paper cassette. Do not insert more than 18 sheets in the paper cassette. Overloading the cassette may damage the printer.
- Do not open the ink cassette cover while printing is in progress, and do not pull the ink cassette out. These actions may damage the printer.
- Do not apply excessive force to the paper cassette. Force or impact on the cassette may result in paper jams or equipment damage.
- Do not bend or deform the spring located at the rear of the middle cover of the paper cassette.



- Do not allow too many prints to accumulate in the print output receptacle. Do not allow more than 9 sheets to accumulate in the print output receptacle.
- Do not touch paper while it is being printed. During printing, the sheet repeatedly moves back and forth along the top of the paper cassette and in and out through the paper handling slot. Please do not touch the sheet during this process.

Maintaining the Quality of Your Prints

• Do not touch the print side of the paper with your fingers. Always hold the paper along the edges (outside the perforated border). Be sure that hands are dry before touching the paper, and do not scratch on the paper surface with a hard object. Keep the paper surface away from dust, water droplets, etc.



- Do not stick any type of adhesive tape onto the print surface.
- Do not allow print surfaces to come into contact with vinyl materials. Keep the print surface away from vinyl desk blotters, vinyl wallets and name-card cases, plastic erasers, etc.
- Do not apply alcohol or other volatile solvents to the print surface. Contact with volatile solvents may cause color loss or color change.
- Do not leave print surfaces tightly pressed against any other surfaces or objects for prolonged periods.

Prolonged contact may cause color bleeding.

- Do not store prints in hot, humid, or dusty locations or where exposed to direct sunlight.
- Color change may occur over time in accordance with conditions of storage. Canon assumes no liability for color changes.
- If you wish to mount prints into an album, select an album with nylon-based sleeves, or with propylene or cellophane sleeves. Other types of sleeves may cause color loss or color bleeding.

Storage

- Do not store in locations that are humid or dusty or that reach temperatures above 40°C (104°F), or where exposed to direct sunlight. Inappropriate storage may impair the print quality.
- Remove unused paper from the paper cassette, return it to its original package, and store the package horizontally.
- If you are not planning to use the printer for a while, remove the ink cassette and paper cassette. Close the paper cassette's upper cover.

Others

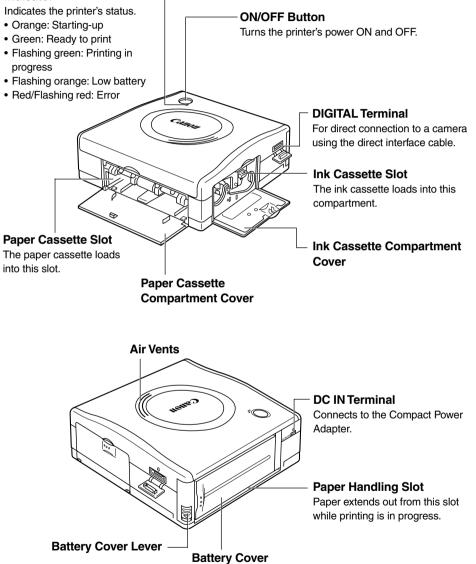
• When opening a color ink/paper set (full-sized label set, label set), check the contents.

If something seems to be missing or appears to be damaged, contact the dealer for assistance.

- Charge the battery pack using the compact power adapter supplied with the printer.
- When using the battery pack (optional), if the battery status is low, the finished print may not be ejected into the print output receptacle completely. If this happens, please pull out the paper.

Components Guide

Indicator -



Checking Your Ink/Paper Sets

When printing with the Canon Card Photo Printer CP-100, please make sure you are using the right ink cassette, paper cassette and paper. If the set is not correct you will not be able to print.

Please check the sets and the names of their components (ink cassette, paper cassette and type of paper) in the table below.

Paper Cas	sette / Paper	Ink Cassette
	Paper Cassette	Name of Ink Cassette
POSTCARD SIZE	Standard Paper (Postcard size)	Canon Color Ink Cassette (for 5 Printouts) Postcard (4×6in) size Canon Color Ink Cassette (for 36 Printouts) Postcard (4×6in) size
L SIZE	Standard Paper (Postcard size)	Canon Color Ink Cassette (for 36 Printouts)
	Standard Paper (Card size)	Canon Color Ink Cassette (for 36 Printouts) Card size
CARD SIZE	Full-sized Label (Card size)	Canon Color Ink Cassette (for 18 Printouts) Card size
	8-sticker Label (Card size)	

Included in package

You can use the following Color Ink/Paper Set (optional) with the Canon Card Photo Printer CP-100.

Color Ink/Paper Set KP-36IP (Postcard size, 36 standard sheets)	
 Color Ink/Paper Set KL-36IP (L size, 36 standard sheets) 	
 Color Ink/Paper Set KC-36IP (Card size, 36 standard sheets) 	
 Color Ink/Full-Sized Label Set KC-18IF (Card size, Full-size, 18 Label sheets) 	
Color Ink/Label Set KC-18IL (Card size, Multiple (8-screen), 18 Label sheets)	

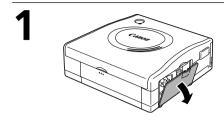


• The paper cassette PCL-CP100 (optional) is requested to print on L size paper.



 For best results, use the ink cassette together with the paper that it came with. (The cassette's ink sheet is just long enough to print to all of the paper included in the ink/paper set.)

Loading the Ink Cassette



7

Open the ink cassette compartment cover.

Remove any slack from the ink sheet.

• Push in on the blue circle on the cassette, and turn it in the indicated direction to take up the slack.

Hold the cassette so that the embossed arrow is at the top, and insert it all the way into the compartment (in the direction of the arrow).

- Be careful to avoid touching or pulling on the ink sheet when inserting the cassette.
- Push the cassette all the way in, so that it clicks into place.
- When you are ready to remove the ink cassette: Lift the orange clip and pull the cassette out.

Close the ink cassette compartment cover.

- Do not reuse empty ink cassettes. Attempting to reuse an empty ink cassette may result in malfunction or damage to the printer.
 - Please also refer to "Proper Usage and Handling" for advice about proper handling of ink cassettes. (→ p. 12)

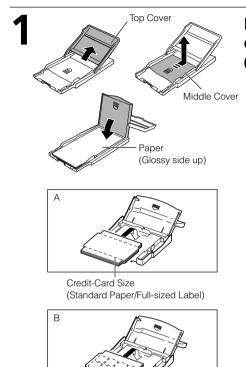
er ar Orange Clip of of

Blue Circle

Ink Sheet

4

Placing the Paper into the Paper Cassette



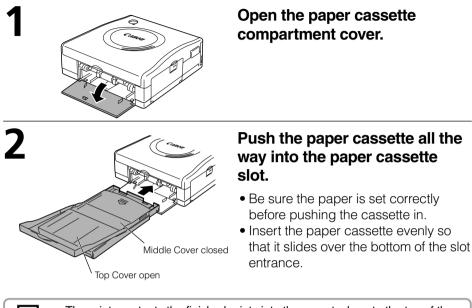
Credit-Card Size (8-label Sticker)

Place the paper into the paper cassette, with the printable side (glossy side) facing up.

- To open the paper cassette: Open the top cover, then push the middle cover in the direction of the arrow and lift it up.
- Insert the postcard size paper with the glossy side up and the address/stamp side last.
- After loading the paper, push the middle cover back toward its original position until it clicks into place. But leave the top cover open.
- Insert the credit-card size (standard paper/full-sized label) as shown in figure A.
- Insert the credit-card size (8-label sticker) as shown in figure B.

- 0
- Please use specified paper types only.
- Be sure to fan the paper stack (so that the sheets won't stick together) before loading the paper into the cassette.
- Do not insert more than 18 sheets in the paper cassette.
- Do not bend or tear off perforated edges on the paper prior to printing. Doing so may cause the part of the ink sheet to be wasted. (The ink sheet is just long enough to print to all of the paper in the ink/paper set. Wasting part of the ink sheet will cause it to run out too soon.)
- Never print on a sheet of paper more than once, even if the first printing has left the paper completely blank. The coating applied to the paper as it passes through the printer makes it unsuitable for further use. Reused paper may stick to the ink sheet, resulting in damage to the printer.
- Please also refer to "Proper Usage and Handling" for advice about proper paper handling. (→ p. 12)

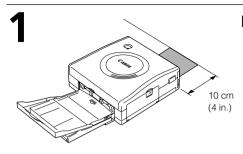
Loading the Paper Cassette



 The printer outputs the finished prints into the receptacle onto the top of the printer cassette (top of the middle cover or inside of the top cover). Be sure to close the middle cover and open the top cover so that output can proceed normally.

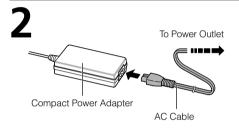
 Do not remove the paper cassette while feeding, printing, or ejection is in progress.

Connecting the Printer to a Power Source



Place the printer on a flat area.

- Be sure to leave about 10 cm (4 in.) of clearance around the paper-handling slot (at the rear) so that paper has sufficient room to jut out from the slot during printing.
- Always check that nothing clogs up the paper-retrieving hole under the printer.



Connect the AC cable to the Compact Power Adapter CA-CP100 and insert the plug in a power outlet.

Connect the Compact Power Adapter cable to the printer.

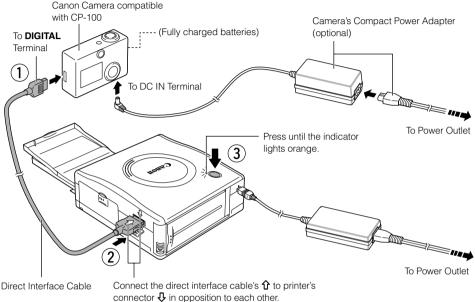
Compact Power Adapter Cable

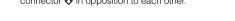
0

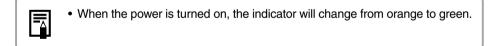
 Please also refer to "Proper Usage and Handling" for advice about proper handling of printer. → p. 11

Connecting the Camera to the Printer

Connect the camera to the printer using the direct interface cable and turn the printer's power on. For more details on the direct interface cable or about camera connection instructions, refer to your *Camera User Guide*.







- We recommend that you connect the camera's (optional) compact power adapter when using the camera with your printer. If you wish to run the camera on battery power, be sure that batteries are fresh (fully charged).
 - When connecting the direct interface cable, be sure that the connectors on the cable match up correctly with the connectors on the camera and printer.
 - To shut the printer's power off, press the ON/OFF button until the indicator light turns off.
 - Use an easily accessible power outlet for the printer's AC cable, so that you can unplug the printer cable quickly in the event of a problem.
 - When disconnecting the direct interface cable, remove the connector by pressing both sides.

Printing

This section explains the flow of printing operations. For more details, refer to your *Camera User Guide*.



Set the camera to replay mode and turn the power on.

- Check that ig (Direct Print mark) is displayed in the upper left corner of the LCD monitor.
- If 🗹 does not display, check the following:
- Is the cable correctly connected? \rightarrow p. 22
- Is the printer's power on? → p. 22
- Is your camera's firmware compatible with this printer? \rightarrow p. 29

2 Display the images to be printed and press the SET button.

- **3** Select the number of images you wish to print and other settings.
- 4

Select [Print] or [OK] and press the SET button.

- The camera returns to the replay screen once printing is successfully completed.
- Do not put more than 9 sheets in the print output receptacle.



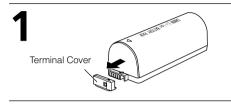
If printing doesn't start, check the following:

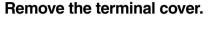
- Are the camera or the printer's batteries depleted?
 We recommend that you use the compact power adapter or fully charged batteries.
- Are your paper and ink from the same type of set? \rightarrow p. 16
- Does the camera's LCD monitor display a message? → p. 31

Using the Battery/Charge Adapter Kit BCA-CP100 (Optional)

Keep the battery pack, charge adapter and terminals clean at all times. Dirty terminals may cause a poor contact between the battery pack and printer. Polish the terminals with a tissue or a dry cloth before charging or using the battery pack.

Charging the Battery Pack NB-CP1L





Attach the battery pack to the charge adapter.

• Attach it firmly in the direction of the arrow.

To Power Outlet To Power Outlet Compact Power Adapter Compact Pow

Attach the AC cable to the compact power adapter CA-CP100 and plug it into a power outlet.

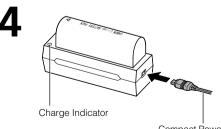
• Charge the battery pack using the compact power adapter supplied with the printer.

Connect the compact power adapter cable to the charge adapter.

- The charge indicator lights in orange while charging and in green once the battery pack is fully charged.
- Detach the battery pack from the charge adapter once charging is complete.

2

3



Compact Power Adapter Cable

- The battery cannot be charged when connected to the printer. Please use the charge adapter to charge the battery pack.
- This is a lithium ion battery pack so there is no need to completely use or discharge it before recharging. It can be charged at any charge state.
- It takes approximately 150 minutes to bring a fully discharged battery pack to a full charge state (based on standard Canon testing criteria). Charging times will vary according to the surrounding temperature and battery pack charge state.
- Charge it within a temperature range of 5 to 40°C (41 to 104°F).

- The charge adapter may emit noises while charging. This is not a malfunction.
- Do not cover the compact power adapter with anything, such as a tablecloth, cushion or blanket, when it is charging. Heat will build up internally and possibly lead to fire.
- Do not charge batteries other than Battery Pack NB-CP1L with the supplied equipment.
- The battery pack continues to discharge a small amount when left in the printer or charge adapter even with the power turned off. This shortens the battery life. Remove it from the printer and charge adapter, attach the supplied terminal cover and store it at room temperature (30°C/86°F or less) in a dry place.
- Charge it before use. Even charged battery packs continue to discharge naturally. You are advised to charge the battery on the day of use, or one day before, to ensure a full charge.
- Since storing a fully charged battery pack for long periods of time (about 1 year) can shorten its lifecycle or affect performance, you are recommended to use the battery pack in the printer and to store it at room temperature (30°C/86°F or less). If you do not use the battery pack for long periods of time, charge it fully and discharge it fully in the printer at least once a year before returning it to storage.
- Do not charge this battery pack with charge adapters other than those recommended by Canon.
- Do not charge the battery pack for more than 24 continuous hours to avoid performance loss.
- Do not carry or store the battery pack with metal objects with sharp edges, such as paper clips and pins. Always put the terminal cover on the battery pack's terminal when carrying it or before storing it.

Installing the Battery Pack NB-CP1L



Turn the printer's power off and detach the compact power adapter cable.

Press the battery cover lever down and remove the battery cover.

3

Slide the battery pack into place, in the direction of the arrow.

Push the battery pack in, until it clicks into place.

• To remove the battery pack, push the battery cover lever down and pull the battery pack out. Replace the battery cover afterwards.

5

4

2



Turn the printer on.

	 The printer consumes the battery charge when the power is on even when a function is not being used. To conserve the battery charge, be particularly attentive in turning the power off. Although the battery pack's maximum operating range is 5 to 40°C (41 to 104°F), the optimal range is 10 to 30°C (50 to 86°F). At cold temperatures, such as those experienced on ski hills, performance will temporarily decline, reducing the usable time. If the usable time of a battery pack diminishes substantially even when fully charged, it should be replaced.
0	 Avoid dropping or subjecting the battery pack to severe impact. Do not apply heat or expose the battery pack to open flame. Immediately flush water over parts of the body or clothing that come into contact with the inner contents of a battery if the outer casing incurs damage. If any of these substances should contact internal tissues, such as eyes or the mouth, immediately flush with water and seek medical assistance. Do not use the battery pack in products other than those recommended by Canon. When the battery pack is attached to the printer, unplug the compact power adapter. When the battery pack is attached to the printer, the printer will automatically turn off if it is idle for 5 minutes or more. Remove the battery pack when the printer is not in use.
Batte	ery Status
	y status is low while the printer is connected to the camera, the camera's nitor may display the message indicated below.

Error Message	Correction
Recharge the printer battery	The battery pack's power is too low to operate the printer. Switch the battery pack for a fully charged one or recharge the battery pack.

Battery Performance

Number of prints	Postcard size paper:
	Approximately 18 sheets

Test conditions:

Room temperature (23°C, 73°F), Canon images, Continuous print

- * The above data may vary according to the printing environment and the image to be printed.
- * At low temperatures, the battery pack performance may diminish and the low battery icon may appear very rapidly. In these circumstances, the performance can be improved by warming the battery pack in a pocket before use.

Using the Car Battery Adapter CBA-CP100 (Optional)

Car Battery Adapter CBA-CP100 (optional) can be used to power the printer from a car's cigarette lighter socket.

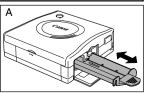
Please refer to the Car Battery Adapter User Guide for advice about proper handling.

Troubleshooting

If the printer does not seem to be working properly, run through the checks below to see if you can identify and correct the problem. If you are not able to solve the problem, please call your dealer or contact a Canon Customer Support help desk for assistance.

Problem	Cause	Correction
The printer has no power.	The compact power adapter or AC cable is not correctly connected.	Be sure that the compact power adapter and AC cable are connected correctly. Be sure that the AC cable is plugged in to a standard household power outlet.
The printer's indicator is flashing red.	There is a malfunction in the printer.	Press the ON/OFF button until the indicator's light turns off and press it again until the printer turns on.
The 📝 (Direct Print mark) does not display in the upper left	The cable is not correctly connected.	Connect the cable correctly $(\rightarrow p. 22).$
corner of the LCD monitor.	The printer's power is off.	Turn the printer's power on $(\rightarrow p. 22).$
	Your camera's firmware is incompatible with this printer.	Please check the Canon BeBit website or your regional Canon website (\rightarrow p. 5).
The printer does not print.	The printer is not correctly connected to the camera.	Connect the cable correctly $(\rightarrow p. 22)$. If the connection is correct, the \bigcirc icon will appear on the camera's LCD monitor.
	The camera's batteries are depleted.	Replace with fresh (fully charged) batteries, or plug the camera into a power outlet (using the camera's optional compact power adapter).
	The printer's battery pack is depleted.	Use a new or fully charged battery pack or use the printer's compact power adapter.
	The ink cassette is not loaded correctly.	Load the ink cassette correctly.
	Too much slack in the ink cassette's ink sheet.	Take up the slack.
	The paper cassette is not pushed all the way in.	Load the paper cassette.
	The printer has overheated.	Wait for the printer to cool down.
Printing stopped midway.	The printer is not correctly connected to the camera.	Connect the direct interface cable correctly (\rightarrow p. 22).

Problem	Cause	Correction
The printer's indicator glows red without the camera's LCD monitor displaying any error message.	There is a malfunction in the printer.	Remove the paper from the paper handling slot and take up any slack in the ink sheet. Press the ON/OFF button until the indicator's light turns off and press it again until the printer turns on.
Print quality is not good.	You are not using the correct paper type.	Use the designated paper type.
	Paper is loaded wrong-side up.	Load the paper correctly (glossy side up).
	The ink sheet or paper is dirty.	Use a clean ink sheet and clean paper.
	Condensation has formed within the printer.	Wait for condensation to evaporate.
Faint stripes appear in the print.	Dust has accumulated inside the printer.	Remove the ink cassette and insert the cleaner in the direction of the arrow and with the arrow facing up. Push it in completely as shown in figure A and slide it in and out of the printer 2 or 3 times.
Printed images are distorted.	The printer is too close to a TV, video game machine, or other electromagnetic source.	Move the printer so that it is at least one meter (3.3 ft.) away from the electromagnetic source.
	The printer is too close to a stereo speaker, large motor, or other strong magnetic source.	Move the printer away from the strong magnetic source.
Nothing happens when the	The printer has overheated.	Wait for the printer to cool down.
camera's SET button is pressed.	Printing is in progress.	Wait for the printer to finish printing.
Frequent paper jams.	The paper cassette is overloaded.	Do not load more than 18 sheets of paper into the cassette.
	The print output receptacle is too full.	Do not allow more than 9 sheets to accumulate in the receptacle.
	Paper is creased or curled.	Do not use paper that is creased or curled.



Error Messages

If a problem occurs while the printer is connected to the camera, the camera's LCD monitor may display one of the messages indicated below. (If the camera is connected to a TV, the message will appear on the TV screen.) Please note that these messages do not appear on the printer itself.

Error Message	Cause	Correction
No Paper	Paper cassette is incorrectly installed.	Load the paper cassette correctly.
	Paper is not loaded correctly in the paper cassette.	Load paper into the cassette correctly.
	No paper in the paper cassette.	Load paper into the cassette.
	Paper is not feeding correctly.	Take out the paper cassette, and then manually remove any paper remaining in the printer. Then, insert your finger in the hole under the printer and push out the paper.
No Ink	No ink cassette in the printer.	Load an ink cassette.
	The ink cassette is out of ink.	Load a new ink cassette.
Incompatible paper size	Wrong paper size is loaded in the printer.	Use the designated paper size.
Incompatible ink size	Wrong ink cassette size is loaded in the printer.	Use the designated ink cassette size.
Ink Cassette Error	The ink cassette is not working correctly.	Remove the ink cassette from the printer, take up the slack in the ink sheet, and then reload the cassette. If this does not solve the problem, replace with a new ink cassette. If the ink cassette is stuck in the printer, contact a Canon Customer Support help desk for assistance.
Paper and ink do not match	The paper and ink are from different sets.	Check the ink/paper sets.

Error Message	Cause	Correction
Paper Jam	Paper jammed during printing.	 Press the ON/OFF button until the indicator light turns off and press it again until the printer turns on. With postcard size and L size paper, the printer should respond by automatically ejecting the jammed sheet into the print receptacle or out through the paper handling slot. If the printer fails to eject the paper, contact a Canon Customer Support help desk for assistance. With card size paper, remove the paper cassette, insert your finger in the paper-retrieving hole under the printer and push the paper out.
Paper has been changed.	Paper was changed after the print menu was displayed.	Change back to the original paper size or change the print settings.
Recharge the printer battery	The printer's battery pack is depleted.	Change it with a fully charged battery pack or recharge the battery pack.
Communication Error	Error in communication between printer and camera.	Press the ON/OFF button until the indicator light turns off and press it again until the printer turns on. If the error message does not clear, contact a Canon Customer Support help desk for assistance.
Cannot Print!	The image was taken with a different camera, recorded in a different format, or has been altered by a computer.	Check whether the image's size matches the camera's pixel capacity. If the size is not appropriate, resize the image and convert as necessary so that the image is in a JPEG format that the camera can display.

Error Message	Cause	Correction
Could not print <i>xx</i> images	You have selected a number of images for DPOF printing, but some of these images cannot be printed because they were taken with a different camera, recorded in a different format, or have been altered by a computer. (where <i>xx</i> indicates the number of unprintable images from among those selected.)	Check whether the image size matches the camera's pixel capacity. If sizes are not appropriate, resize the images and convert as necessary so that images are in a JPEG format that the camera can display.

Card Photo Printer CP-100

General Specifications

General Specifications	
Printer Type:	Full-color direct digital printer
Print Method:	Dye-sublimation thermal transfer (with overcoating)
Resolution Reproduction:	$300 imes 300 ext{ dpi}$
Gradation:	256 gradations/color
lnk:	Dedicated ink cassette for each paper size (Y/M/C/overcoating)
Paper:	Post card size (standard sheets)
	L size (standard sheets)
	Card size (standard sheets, full-sized label and 8-label sticker)
Paper-Feed Method:	Automatic feed from paper cassette
Paper-Eject Method:	Sheets eject onto top of paper cassette
Print Modes:	Standard (1-screen) print (bordered or borderless)
	Multiple (8-screen) print (for use with labels)
Print Sizes:	Postcard size print (borderless): $148 \times 100 \text{ mm} (5.8 \times 3.9 \text{ in.})$
	Postcard size print (bordered): 121.9 \times 91.4 mm (4.8 \times 3.6 in.)
	L size print (borderless): 119 $ imes$ 89 mm (4.7 $ imes$ 3.5 in.)
	L size print (bordered): $105.3 \times 79.2 \text{ mm} (4.2 \times 3.1 \text{ in.})$
	Card size print (full-sized, borderless): 86 \times 54 mm (3.4 \times 2.1 in.)
	Card size print (full-sized, bordered): 66.7 \times 50 mm (2.6 \times 2.0 in.)
	Card size Multiple print: 22 \times 17.3 mm (0.9 \times 0.7 in.) (per label)
Print Speeds*:	Postcard size print (bordered/borderless): 81 sec.
	L size print (bordered/borderless): 68 sec.
	Card size print (full-sized, bordered/borderless): 40 sec.
	Card size Multiple print: 40 sec.
Interface	
Signal Transfer:	Proprietary protocol for Canon cameras
Connection Method:	Dedicated cable
Device Specifications	
Operating Environment:	5 - 40°C (41 - 104°F), 20 % to 80 % RH (when running)
Power Source:	100 - 240 V (50/60 Hz)
Power Consumption:	50 W or less (4 W or less when idle)
Dimensions:	$172(W) \times 178(D) \times 60(H) \text{ mm} (6.8 \times 7.0 \times 2.4 \text{ in.})$
Weight:	990 g (34.9 oz.) (excluding ink and paper cassettes)

* Test Conditions: Room temperature (23°C, 73°F), Canon standard images

Compact Power Adapter CA-CP100

Input voltage:	AC 100-240 V (50/60 Hz)
Rated output:	24 V, 2A
Operating temperatures:	0 - 40°C (32 - 104°F)
Dimensions:	$100 \times 50 \times 24$ mm (3.9 \times 2.0 \times 0.9 in.) (excluding cable)
Weight:	Approx. 200 g (7.1 oz.)

Battery Pack NB-CP1L

Supplied with the optional Battery/Charge Adapter Kit BCA-CP100, or sold separately.

Туре:	Lithium ion battery
Nominal voltage:	22.2 V
Nominal capacity:	1200 mAh
Charge cycles:	Approx. 300
Operating temperatures:	5 - 40°C (41 - 104°F)
Dimensions:	110.0 \times 40.7 \times 37.5 mm (4.3 \times 1.6 \times 1.5 in.)
Weight:	Approx. 230 g (8.1 oz.)

Charge Adapter CG-CP100

Supplied with the optional Battery/Charge Adapter Kit BCA-CP100.

DC 24 V
24 V, 0.7 A
2.5 hours
0 - 40°C (32 - 104°F)
136.7 \times 46.5 \times 41.1 mm (5.4 \times 1.8 \times 1.6 in.)
Approx.120 g (4.2 oz.)

Car Battery Adapter CBA-CP100 (Optional)

Input voltage:	DC 12 V, 90 W
Rated output:	24 V, 3.2 A
Operating temperatures:	0 - 40°C (32 - 104°F)
Dimensions:	$89.4 \times 63.3 \times 40.0$ mm (3.5 \times 2.5 \times 1.6 in.) (excluding cable)
Weight:	Approx. 370 g (13.1 oz.) (including cable)

The specifications and appearance are subject to change without notice.

FCC Notice

(Printer, Model CD1004)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions;

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for Class B digital devices, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Use of shielded cable with the ferrite core provided with the Printer is required to comply with Class B limits in Subpart B of Part 15 of the FCC rules.

Do not make any changes or modifications to the equipment unless otherwise specified in the manual. If such changes or modifications should be made, you could be required to stop operation of the equipment.

Canon U.S.A. Inc.

One Canon Plaza, Lake Success, NY 11042, U.S.A. Tel No. (516) 328-5600

Canadian Radio Interference Regulations

THIS CLASS B DIGITAL APPARATUS MEETS ALL REQUIREMENTS OF THE CANADIAN INTERFERENCE CAUSING EQUIPMENT REGULATIONS.

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CET APPAREIL NUMERIQUE DE LA CLASSE B RESPECTE TOUTES LES EXIGENCES DU REGLEMENT SUR LE MATERIEL BROUILLEUR DU CANADA.

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CANON® Card Photo Printer CP-100 Limited Warranty – For U.S.A. & Canada Only

Canon U.S.A.

(Canon

You may obtain technical support for your Card Photo Printer CP-100 as follows:

- · E-mail support via our Web site at www.usa.canon.com
- Telephone assistance from a Canon U.S.A. Customer Care representative free of charge during regular business hours (currently Monday-Friday 9:00 a m.-8:00 p m. EST, excluding holidays) at 1-000-328-4040 pr 1-800-OK-CANON (1-000-528-2366).

Canon Canada

You may obtain technical support for your Card Photo Printer CP-100 as follows:

Telephone assistance from a Canon Canada Customer Care representative free of charge during regular business hours (currently Monday-Friday 9:00 a m -8:00 p.m. EST, excluding holidays) at 1-803-OK-CANON (1-800-652-2655)

Have your Card Photo Printer CP-100 serial number and your date of purchase available when you make the call to expedite service. A Canon Customer Care representative will attempt to degrose the nature of the problem and correct it over the telephone. If the problem cannot be corrected over the stelephone, you will be existed to follow the applicable procedures for MAIL-IN SERVICE. Note that a data proof of purchase is required at the time of services. This requirement will be satisfied by providing a copy of your dated bill of sele.

* Technical support program specifics subject to charge without notice.

MAIL-IN SERVICE

MAIL-IN SERVICE is a program under which your Card Photo Printer CP-100 is repaired by a Canon U.S.A. or a Canon Caneda authorized Card Photo Printer CP-100 service center, rou will be given the name, address and phone number of an authorized Card Photo Printer CP-100 service center, by contacting the Canon U.S.A. Customer Care Center at 1-800-828-4010 or Canon Caneda Customer Information Centre at 1-800-OK-CANON (1-800-852-866). It is your responsibility to properly package and send the delective Card Photo Printer CP 100 togeliner with a copy of your dated proof of purchase, a comblete explanation of the problem and a return address to the authorized Card Photo Printer CP 100 service center at your exponse. Do not include any other items with the delective Card Photo Printer CP-100 service center at your returned to you without charge by the authorized Card Photo Printer CP-100 service center. Any Card Photo Printer CP-100 received by the authorized Card Photo Printer CP-100 service center that is not covered by the limited warranty will be returned unreceived. or at the delective Card Photo Printer CP-100 service center that is not covered by the limited warranty will be returned unreceived. or at the discretion to the cuthorized Card Photo Printer CP-100 service center that is not covered by the limited warranty will be returned unreceived. or at the discretion to time.

This limited warranty gives you specific legal rights, and you may also have other rights, which very from state to state (or province to province in Canada)

Canon U.S.A., Inc. One Canon Plaza Lake Success, NY 11042 USA (The above address is not to be used for the MAIL-IN SERVICE program) Canon Canada, Inc. 6390 Dixle Road Miseissatiga, Ontario L5T 1P7 Canada (The above address is not to be used for the MAIL-IN SERVICE program)

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CANON® Card Photo Printer CP-100 Limited Warranty – For U.S.A. & Canada Only

The limited warranty set forth below is given by Conon U.S.A. Inc. (Canon U.S.A.) in the United States or Canon Canada Inc., (Canon Canada) in Canada with respect to the Canon-brand Card Photo Printer CP-100 purchesed with this limited warranty, when purchased and used in the United States or Canada. The Card Photo Printer CP-100 purchased with this limited warranty is line only Card Photo Printer CP-100 is which this warranty card and the limited warranty provided by Canon U.S.A. or Canon Canada and stated on the card apply.

Your Card Photo Printer CP-100 or other contents, when delivered to you in new condition in its original container, is warranted against defacts in materials or workmanship as iolinws: for a period of one (1) year from the date of original purchase, defactive parts or a defective Card Photo P

This limited warranty applies to the Catd Photo Printel CP-100 lised and the following accessories: paper tray, AC cable, and interface cable. THIS WARRANTY DOES NOT COVER ANY ACCESSORIES NOT MENTIONED ABOVE This limited warranty shall only apply if the Card Photo Printer CP-100 is used in conjunction with compatible computer equipment and compatible software, as to which items Canon U.S.A or Canon Canada, si.'. If aren or responsibility. Non-Denan brand captionent and eclivation with a card Photo Printer CP-100 are sold "as is" and without warranty shall be card Photo Printer CP-100 are sold "as is" and without warranty of any kind by Canon U.S.A, or Canon Canada, including any Implied warranty regarding merchantability or fitness for a particular purpose, and all such warranties are disclaimed. The sole warranty, if any, with the respect to such non-Canon brand items is given by the manufacturer or producer thereor.

This limited warranty covers all defects encountered in normal use of the Card Photo Printer CP-100, and does not apply in the following cases:

- (a) Loss of or damage to the Card Phote Printer CP-100 due to abuse, mishandling, improper packaging by you, alteration, accident, electrical current fluctuations, tailure to follow operating, maintenance or environmental instructions prescribed in Canon U.S.A.'s or Canon Canada suer's manual or services performed by someone other than Canon U.S.A. or Canon Canada, suer's manual or services performed by someone other than Canon U.S.A.'s or Canon Canada, suer's manual or services performed by someone other than Canon U.S.A.'s or Canon Canada, suer's manual or services performed by someone other than Canon U.S.A.'s or Canon Canada, suer's manual or services performed by someone other than Canon U.S.A.'s or Canon Canada, suer's manual or services performed by someone other than Canon U.S.A.'s or Canon Canada, suer's manual or services performed by someone other than Canon U.S.A.'s or Canon Canada, suer's manual or services performed by someone other than Canon U.S.A.'s or Canon Canada, suer's manual or services performed by someone other than Canon U.S.A.'s or Canon Canada, suer's manual or services performed by someone other than Canon U.S.A.'s or Canon Canada, suer's manual or services performed by someone other than Canon U.S.A.'s or Canon Canada, suer's manual or services performed by someone other than Canon U.S.A.'s or Canon Canada, suer's damage, satery leakage, dropping the printer, scratches, abreade to the connectors or cables, AC adapter or CompactPlach memory card, will be presumed to have resulted from misuse, abuse or failure to operate the Card Phote Printer U-10 gas set torts in the operating instructions.
- (b) Use of parts or supplies (other than those sold by Canon U S A or Canon Canada) that cause damage to the Card Photo Printer CP-100 or cause abnormally frequent service calls or service problems.
- (c) if the Card Photo Printer CP-100 has had its serial number or dating altered or removed.

NO IMPLIED WARRANTY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, APPLIES TO THE CARD PHOTO PRINTER CP-100 AFTER THE APPLICABLE PERIOD OF THE EXPRESS LIMITED WARRANTY STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON OR ENTITY WITH REGPEOT TO THE CARD PHOTO PRINTER CP-100 BHALL BIND CANCON U.S.A. OR CANON CANADA STATES AND PROVINCES DO NOTALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU, CANON LONA O A CANON CANADA SHALL NOT BE LABLE FOR LOSS OF REVENUES OR PROFITS, INCOMENDENCE, EXPRESE FOR SUBSTITUTE EQUIPMENT OR SERVICE, STORAGE CHARGES, LOSS OR CORRUPTIER OF LOS, OR REGARDLESS OF THE LEGAL THEORY ON WHICH THE CP-100 SHALL BIND CANON U.S.A. OR CANON CANADA HAS DUST, THE CARD PHOTO PRINTER CP-100, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIN IS BASED, AND EVEN IF CANON U.S.A. OR CANON CANADA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES IN NO EVENT SHALL RECOVERY OF ANY KIND AGAINST CANON U.S.A. OR CANON CANADA BE GREATER IN AMOUNT THAN THE FURCHASE PRICE OF THE CARD PHOTO PRINTER CP-100 SOL BY CANON U.S.A. OR CANON CANADA AND EVEN IF CANADA BE GREATER IN AMOUNT THAN THE FURCHASE PRICE OF THE CARD PHOTO PRINTER CP-100 SOL DEY CANON VUS.A. OR CANON CANADA AND ABAD ENDINE OF THE CARD PHOTO PRINTER CP-100 SOL DEY CANON U.S.A. OR CANON CANADA AND CANDING ANADA THE ALLEGED DAMAGE WITHOUT LIMITING THAN THE FURCHASE PRICE OF OR INBLILTY FOR LOSS, DAMAGE OR INJURY TO YOU ANY YOUR PROPERTY AND TO OTHERS AND THEIR PROPERTY AND OUT OF USE OR MISUSE OF, OR INABILITY FOR LOSS, DAMAGE OR INJURY TO YOU ANY YOUR PROPERTY AND TO OTHERS AND TRUNKES DONO CANADA. NO CANON CANADAL DANGES DONOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSCIDENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSCUDENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION OF INCIDENTIAL OR CONSCUDENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION OF INCIDENTIAL OR



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Touto imprimanie photo formal carte de crédit CP-100, livrée à l'état neur dans son emballage d'origine, est garantie contre tout vice de matière et de labrication comme suit : pendant une période de un (1) an à compter de la date de l'achet initial, les pièces ou l'imprimante photo format carte de ardett CP-100 défectueses qui senont retournées à Canon U.S.A. au Carton Canada, qui à leurs fournisseurs de service agréés d'imprimante photo format carte de ardett CP-100, selon le cas, ai dont l'importion confirme une défectuosité seront répariées avec de nouvelles pièces ou des pièces remises à neuf comparables, ou échangées contre une imprimante photo format carte de crédit CP-100 remise à neuf, tel que déterminé par Canon U.S.A ou Canon Canada, ou la fournisseur d'a service agréé d'imprimantes photo format carte de crédit CP-100, à leur soule discretion.

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- (b) Lutilisation de pièces ou de fournitures (autres que celles vendues par Canon U S A ou Canon Canada) ayant pour effet d'endommager l'imprimante photo format carte de crédit CP-100 ou d'entraîner une frequence anormale d'appels d'entretien ou de problèmes nécessitant le recours au service d'entretien et après-vente :
- (c) La modification ou le retrait du numéro de série ou de datation de l'imprimente photo format carle de crédit CP-100.

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Pour les États-Unis et le Canada seulement

Canon U.S.A.

Des services de soutien technique pour votre imprimante photo format carte de crédit CP-100 sont offerts comme suit :

- · Soutien par counter électronique au moyen du site Web de Canon U.S.A. : www.usa.canon.com
- Soutien teléphonique auprès d'une représentante ou d'un représentant du Centre de renseignements clientèle de Caron U.S.A., sans trais, pendant les heures normales d'ouverture (acluettement du lundi au vendredi de 9 h à 20 h. HNE, à l'exception des jours tériés) au 1 600 629-4040 ou 1 600 OK CANON (1 600 552-2565)

Canon Canada

Des services de soutien technique pour votre imprimante photo format carte de crédit CP-100 sont offerts comme suit :

 Soutien telephonique auprès d'une représentante ou d'un représentant du Centre de renseignements clientèle de Carion Canada, sans frais, pendant les houres normales d'ouverture factuellement du lundi au vendredi de 9 h à 20 h, HNE, à l'exception des jours lénés) au 1 800 OK CANON (1 800 652-2656).

Lois de l'appel, assuroz-vous d'avoir le numéro de série de l'imprimante photo format cante de crédit CP-100 et la date de son achat à portée de la main alin d'accélérar le service. Une représentante ou un prorésentant du Centre de renseignements clientèle de Canon U.S.A. ou de Canon Canada tenters, le cas échéant, da déterminor la source du problème et désoudre cetti-ci par téléphone. S'il est impossible de résource le problème par téléphone. on vous ceriera de suivre les directives appropriées pour le SERVICE POSTAL.

Les conditions du programme de soutien technique sont modifiables sans préavis.

SERVICE POSTAL

Le SERVICE POSTAL est un programme selon lequel les réparations de votre Imprimante photo format carte de crédit CP-100 sont effectuées par un fournisseur de service agréé d'imprimantes photo format carte de crédit CP-100, en communiquant avec le Centre de reneignements clientèle de Canon D. S. A. au 1 800 S28-4040 ou avec le Centre d'imprimante photo format carte de crédit CP-100, en communiquant avec le Centre de reneignements clientèle de Canon D. S. A. au 1 800 S28-4040 ou avec le Centre d'imprimante photo format carte de crédit CP-100, en communiquant avec le Centre de reneignements clientèle de Canon D. S. A. au 1 800 S28-4040 ou avec le Centre d'imprimante photo format carte de crédit CP-100, en communiquant avec le Centre de reneignements clientèle de Canon D. S. A. au 1 800 S28-4040 ou avec le Centre d'imprimante photo format carte de crédit CP-100 defectueuse et de la faise parents, i vos frists, accompagnée d'une copie de votre preuve d'echant daté (un acte de vente d'ument ciale sintif), d'une avplication d'attement et de l'affactes de rester esprée d'imprimantes photo format carte de crédit CP-100 vente devez indure auun autre article avec l'imprimante photo format carte de crédit CP-100 vente par la présente garante limité estra réparée et vous sera retournée sans fais par le fournisseur de service agréé d'imprimantes photo format carte de crédit CP-100 souverte par la présente garantie limité estra réparée et vous sera retournée sans fais par le fournisseur de service agréé d'imprimantes photo format carte de crédit CP-100 seront teorumées as sans avoir été réparées ou la bioto format carte de crédit CP-100 seront teorumées estrate de avecit lournes du la service agréé d'imprimantes photo format carte de crédit CP-100 seront teorumées sans avoir été réparées ou la discrétion du fournisseur de service agréé d'imprimantes photo format carte de crédit CP-100 seront teorumées sans avoir été réparées ou la discrétion du fournisseur de service agréé d'imprimantes photo format carte de crédit CP-100 se

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