# Spectra Logic

# DAStape User Guide



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DAStape User Guide

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# **Warnings and Cautions**

### **AC Power**

**Warning:** Risk of electrical shock. To remove AC power from the DAStape unit, unplug the power cord from the power inlet. There are no user serviceable parts within the unit.

### **High Voltage**

**Warning:** The DAStape unit contains high-voltage components that can cause injury or death. Only qualified electricians should replace or install high-voltage components.

#### **Tapes**

**Caution:** Use only the data cartridges approved for use with the drive installed in the DAStape unit. Improper data cartridges can cause damage to the DAStape, drive, and tape cartridges.

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# 1 Introduction

# **About DAStape®**

The DAStape provides an interconnection that is easy to install, configure, and use. It was designed specifically for the needs of direct-attached storage (DAS). The DAStape 100 and DAStape 200 support only single-ended or LVD SCSI tape drives.

**Note:** Neither DAStape 100 nor DAStape 200 will support high-voltage differential (HVD) tape drives.

The DAStape 100 supports a single Sony AIT-2 drive or Sony AIT-3 drive, and the DAStape 200 supports a single Quantum SDLT 320 or IBM LTO-2 tape drive.

# **About This Guide**

This guide is written for DAStape owners, and reviews DAStape installation and use.

### **Conventions Used**

This guide uses special conventions to highlight notes, cautions, and warnings.

**Note:** Read **Notes** for additional information or suggestions about the topic or procedure being discussed.

**Caution:** Read **Cautions** to learn ways to avoid damaging DAStape, tape drives or other equipment.

Warning: Read Warnings to learn ways to avoid personal injury.

Chapter 1. Introduction

# 2 Installing DAStape

This chapter covers the following information:

- Preparing for Installation
- Unpacking the DAStape
- Connecting the DAStape
- Configuring the DAStape

# **Preparing for Installation**

Before you install a DAStape unit, complete these steps:

- Identify the host that is to be associated with the unit, and its operating system.
- Determine how the DAStape is to be used with your backup software.

### **Proper Installation Environment**

When planning the DAStape installation, note that the unit, drives, and media must be maintained in a controlled environment. Environmental extremes and large quantities of airborne particulates can cause erratic operation of any peripheral, including the DAStape unit. See *Appendix A. Specifications* for information on DAStape operating specifications and tape drive operating specifications.

# **Unpacking the DAStape**

Before unpacking the DAStape, note that it is shipped with the following items:

- Quick Setup Guide
- CD-ROM, including firmware and User Guide (this guide)
- One media cartridge and one cleaning cartridge (only for the DAStape 200 configured with and SDLT 320 drive)
- AC power cord

## **Removing the DAStape from Its Packaging**

To unpack the DAStape from its box, follow these steps.

1. Remove the DAStape unit and its foam protectors from the box (Figure 2-1).



**Figure 2-1** The DAStape with its foam supports inside the box.

2. Set the protected DAStape on a clean, stable work surface (Figure 2-2).



**Figure 2-2** *The DAStape in its foam supports.* 

3. Remove the foam from each end of the DAStape, one end at a time.

**Caution:** Be sure to support the first end before removing the foam from the second end.



**Figure 2-3** *Remove the foam from the DAStape.* 

4. Move the DAStape to the installation site when you are ready to connect it.

**Note:** Keep DAStape's packing materials in a safe place for moving or shipping the DAStape in the future. Any damage caused to DAStape due to improper packaging may void its warranty.

# **Connecting the DAStape**

Follow these instructions to connect the DAStape unit.

- **1.** Plug in the power cord.
- 2. Turn on the DAStape unit.

**Note:** The DAStape will make a high-pitched noise upon start up. This is normal behavior for the low-voltage sensor in the unit.

**Note:** The DAStape has a SCSI terminator built into the unit. It can therefore only be placed at the end of a SCSI bus.

# **Configuring the DAStape**

The DAStape comes with a SCSI ID switch that can be set for an ID between 0 and 15. You will need to make sure that the SCSI ID on the DAStape does not conflict with any other devices on the SCSI bus. To change the SCSI ID setting, follow these steps:

**1.** Locate the SCSI ID on the rear panel of the DAStape, just above the terminator ports. The current ID setting is shown in the indicator window (Figure 2-4).

2. Use an object with a small pointed tip (such as a stylus or a pen) to press the plus (+) on the bottom or the minus (-) at the top to change the SCSI ID setting (Figure 2-4).



Figure 2-4 SCSI ID changer.

**3.** Once the DAStape's SCSI ID setting is unique from other devices on the SCSI bus, the DAStape is ready to use.

Chapter 2. Installing DAStape

# **3 Using the DAStape**

This chapter covers the following information:

- Powering On and Off
- Purchasing Media and Cleaning Cartridges

# **Powering On and Off**

The DAStape unit power switch is located on the DAStape's rear panel, just to the right of the fan (Figure 3-1).



**Figure 3-1** *The DAStape power switch.* 

# **Purchasing Media and Cleaning Cartridges**

Certified media and cleaning cartridges can be purchased directly from Spectra Logic's Web site or by calling your sales representative.

# **Contacting Spectra Logic**

Information	
Web Site	http://www.spectralogic.com

Supplies and Accessories Sales			
United States Sales	Phone: (800) 833-1132 or (303) 449-6400 Fax: (303) 939-8844 E-mail: sales@spectralogic.com		
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Ordering Media	Web Site: http://www.SpectraLogic.com/media E-mail: media@spectralogic.com		

# 4 DAStape 100 Tape Drives and Media

The DAStape 100 uses a Sony AIT tape drive, either AIT-2 or AIT-3. The Sony AIT tape drive is a high-performance, low-maintenance tape drive. This chapter covers the following information:

- AIT Tape Drives
- AIT Tape Drive LEDs
- Maintaining the AIT Tape Drive
- Caring for AIT Data Cartridges
- Handling of Tape Cartridges

# **AIT Tape Drives**

The AIT tape drive has an internal, variable-speed fan that cools the baseplate and other drive components without introducing airborne dust into the tape path. The fan, visible from the outside of the DAStape, is also a critical part of the drive-cooling mechanism.

The Sony AIT drive uses a built-in head cleaner designed to last for the life of the drive. This built-in cleaner works well, but it should not be relied upon as the *only* drivecleaning mechanism, particularly in environments where more excessive drive head contamination may occur. Spectra Logic recommends that drives be cleaned after every 100 hours of use in normal data center environments. If excessive read or write errors occur while the drives are being cleaned with that frequency, Spectra Logic recommends cutting the cleaning time to every 50 hours of drive use.

**Caution:** Drive cleaning should be performed using only approved Sony SDX-TCL cleaning cartridges. For ordering information, see *Purchasing Media and Cleaning Cartridges* on page 16.

For more information about cleaning your drives, see *Tape Drive Head Cleaning* on page 20.

# **AIT Tape Drive LEDs**

The AIT tape drive has three light emitting diodes, or LEDs, on the front of the drive, as shown in Figure 4-1.



**Figure 4-1** *The AIT drive sled, showing its faceplate and LEDs.* 

Busy Indicates drive read and write activity.

Tape Indicates tape load, unload activity and error rate information.

**Status** Indicates the status of the tape drive including whether the tape inside is write protected, is a cleaning tape, or if the drive failed a self test.

## **Getting Information from the LEDs**

The following table summarizes the information carried by the blinking methods of the different drive LEDs:

	LED Type		
Type of Blink	Busy	Таре	Status
Off <sup>a</sup>	Not Busy	Unloaded	N/A
0n <sup>b</sup>	SCSI Active	Loaded	Write protected
Fast Blink <sup>c</sup>	Drive active	Loading/Unloading	Cleaning tape at EOM
Slow Blink <sup>d</sup>	N/A	Error Rate Warning: data may be written incorrectly	Cleaning request
Single Pulse <sup>e</sup>	Waiting for reset	Waiting for eject	N/A
Double Pulse <sup>f</sup>	N/A	N/A	Self-test failure: power cycle the DAStape to reset

a. Off: no color in the LED

b. On: green\* and not blinking

c. Fast blink: blinks green\* for 1/4 second and off for 1/4 second

d. Slow blink: blinks green\* for 3-1/2 seconds and off for 1/2 second

e. One pulse: blinks green\* for 1/4 second and off for 1 second

f. Two pulse: blinks green\* for 1/4 second twice in a row then off for 1 second

\* A green light on an AIT-2 drive is equivalent to a blue light on an AIT-3 drive.

If the drive's Tape LED indicates possible errors with the data on that tape, the errors may be caused by old media or physical damage to the media. Resolve the problem by copying the data to another tape and discarding the old tape.

## **Maintaining the AIT Tape Drive**

The AIT tape drive is an extremely reliable media storage subsystem; performing a few simple maintenance procedures will keep the drives reading and writing reliably for many years.

- For best performance with AIT tape drives, perform a read/write confidence test with your backup software regularly. For information about performing this operation, see the documentation for your backup software.
- As explained in *AIT Tape Drives* on page 17, the drive cleans itself when necessary. If further cleaning is necessary, as indicated by the drive LED light and/or by the read/write confidence test, use only Sony SDX-TCL cleaning cartridges. For ordering information, see *Purchasing Media and Cleaning Cartridges* on page 16.

# **Tape Drive Head Cleaning**

Head cleaning with a Sony SDX-TCL cleaning cartridge should be performed in the following situations:

- Every 100 hours of drive use (or less) in the following situations:
  - When the DAStape has been installed in areas having high amounts of airborne particulates.
  - When the drive fails to write or read data correctly.
  - When the drive fails to eject a data cartridge.

**Note:** Damaged media can also cause read/write errors and failures.

Most installations require scheduled cleaning using SDX-TCL cleaning cartridges. Scheduled cleaning is definitely required in installations having high amounts of airborne particulates.

To clean your AIT tape drives, follow these steps:

- **1.** Power on the DAStape.
- **2.** Carefully insert the Sony SDX-TCL cleaning tape into the drive with the window facing the top of the drive. The cleaning tape performs automatic cleaning and ejects the cartridge when complete.
  - **Caution:** Do not use the cleaning cartridge for more than the number of specified cleaning cycles indicated on the cartridge label. Mark the cleaning cartridge each time you use it or use backup software to track cleaning cartridge usage.

## **Caring for AIT Data Cartridges**

Although AIT cartridges are ruggedly built, they must be handled with care to preserve the data that they contain. The following are guidelines for storing and using AIT cartridges:

- Do not open the tape access door of the cartridge or touch the magnetic tape; one fingerprint can prevent a drive from reading the tape. Handle only the plastic tape cartridge.
- Keep the cartridge away from sources of electromagnetic fields such as telephones, dictation equipment, mechanical or printing calculators, motors, stereo speakers, and bulk erasers. Do not lay cartridges on a computer monitor or on the base unit of a computer.
- Keep the cartridge away from direct sunlight and heat sources, such as radiators and warm air ducts.
- Keep the cartridge free of moisture. Do not wet or submerge a cartridge in liquid.
- Do not expose the cartridge to temperature extremes. Allow the cartridge to reach room temperature slowly.

## **Handling of Tape Cartridges**

Proper handing of tape cartridges is essential to insuring data integrity.

- Tape cartridges must be kept in a clean, dust-free environment. Store tape cartridges in a sealed container (the individual tape case or the 15-slot cartridge packs with the dust cover installed) when they are not loaded in the DAStape. The Spectra Logic Pack Rack<sup>™</sup> cartridge storage system is recommended when using the 15-cartridge pack.
- Avoid abusive handling or dropping of tape cartridges. If a cartridge is inadvertently dropped, inspect it for damage. The dust cover on the cartridge must be properly seated or it could cause a jam condition in the tape drive.
- Cartridges should be used within the environmental specifications described in *Appendix A. Specifications* on page 45.

**Note:** Extreme changes in temperature and humidity should be avoided whenever possible.

#### **Conditioning Cartridges**

Before use, the cartridge should be conditioned by exposure to the operating environment for a time at least equal to the period during which it has been out of the operating environment (up to a maximum of 24 hours).

Chapter 4. DAStape 100 Tape Drives and Media

# 5 DAStape 200 Tape Drives and Media

The DAStape 200 uses a half-inch tape drive that could be any of the following:

- HP First Generation Linear Tape Open (LTO-1) Ultrium
- IBM Second Generation Linear Tape Open (LTO-2) Ultrium
- Quantum Super Digital Linear Tape (SDLT) 320

The following sections provide detailed information about the care and use of the tape drive inside the DAStape 200, as well as the media used in that tape drive. See *Appendix A. Specifications* on page 45 for tape drive specifications.

# **HP Ultrium Generation 1 Tape Drives**

### **HP Ultrium Tape Drive LEDs**

The HP Ultrium tape drive has four light emitting diodes (LEDs) on the front of the drive, as shown in Figure 5-1.



**Figure 5-1** The HP LTO-1 drive face, showing its LEDs.

**Ready** This green LED indicates power and activity.

Drive Error This amber LED indicates an error in the drive.

Tape Error This amber LED indicates an error in the tape cartridge.

Use Cleaning Cartridge This amber LED indicates when a cleaning cartridge should be used.

#### **Getting Information from the LEDs**

The following table summarizes the information carried by the blinking methods of the different drive LEDs:

	LED Type			
Type of Blink	Ready	Drive Error	Tape Error	Use Cleaning Cartridge
Off	Power is off, or there was a failure during self-test.	No fault has been detected.	No fault has been detected.	Drive does not require cleaning.
On	Ready for use.	N/A	N/A	Cleaning cartridge in use; the Ready LED will also flash.
Flashing	Active.	Unrecoverable hardware failure. <sup>a</sup>	Tape cartridge is faulty. <sup>b</sup>	Drive needs cleaning. <sup>c</sup>
Flashing Pattern	In OBDR mode.	N/A	N/A	N/A

a. A power cycle or a successful tape load will turn off the LED; but if the hardware fault is still present, it will come on again if the same operation is performed.

b. This LED could come on for a number of reasons. Do not use the cartridge; replace it. The LED will go out when a new tape load is started.

c. The LED will continue to flash if power is cycled; it will only go out after an approved cleaning cartridge has been used.

# Maintaining the HP Ultrium Tape Drive

HP Ultrium tape drives have been developed to require minimal cleaning. The amber LED for Use Cleaning Cartridge will flash when the drive needs to be cleaned. Only insert a cleaning cartridge into the drive when the LED indicates to do so.

**Note:** Drive cleaning should be performed using only approved HP Ultrium cleaning cartridges; other cleaning cartridge formats will not load or run.

To order approved cleaning cartridges from Spectra Logic, see *Purchasing Media and Cleaning Cartridges* on page 16.

#### Manually Cleaning the HP Ultrium Tape Drive Head

To clean your HP Ultrium tape drives, follow these steps:

**Note:** Use only HP Ultrium cleaning cartridges.

- **1.** Power on the DAStape.
- **2.** Carefully insert the cleaning tape into the drive with the window facing the top of the drive.

The cleaning tape performs automatic cleaning; this takes approximately five minutes.

**Note:** If the cartridge ejects immediately, it has either expired or it is not an approved cleaning cartridge. In this case, discard the cartridge and begin the cleaning procedure with a new cartridge.

During the cleaning cycle, the amber Use Cleaning Cartridge LED will remain on and the green Ready LED will flash.

- **3.** The drive ejects the cartridge when complete; remove the cleaning cartridge from the drive.
  - **Caution:** Do not use the cleaning cartridge for more than the number of specified cleaning cycles indicated on the cartridge label. Mark the cleaning cartridge each time you use it or use backup software to track cleaning cartridge usage.

### **Caring for HP Ultrium Media**

#### **Choosing Media**

Use only LTO Ultrium cartridges. Compatible media is recognizable by the Ultrium logo, which is the same as the logo on the front of the drive.

#### **Caring for HP Ultrium Media**

In optimal environments, LTO cartridges are should last for 1,000,000 passes over any part of the tape (this equals approximately 2,000 complete backup and restore operations). These numbers should, however, be limited in harsher environments.

Caution:	If you are using bar code labels, make sure that only one label is attached to the label area.
	Never use non-standard labels, and never attach anything to the cartridge other than in the label area.

#### **Using HP Ultrium Media**

Only use LTO Ultrium media within its operating range requirements (see *Appendix A. Specifications*). If you expose the media to conditions that exceed these limits, stabilize the media before use. To do this, keep the media out of use in the operating environment for at least 24 hours.

#### **Storing HP Ultrium Media**

Only store LTO Ultrium media within its operating range requirements (see *Appendix A. Specifications*). Make sure that the environment is clean, and always store cartridges in their plastic cases.

#### **Maximizing HP Ultrium Media Life**

To maximize the life of your HP Ultrium media, follow these guidelines.

- Do not touch the surface of the tape inside the cartridge.
- Do not attempt to clean the tape path or the tape guides inside the cartridge.
- Do not expose the tapes to excessively dry or excessively humid conditions.
- Do not leave the cartridges in direct sunlight.
- Do not leave the cartridges in places where magnetic fields are present (such as under telephones, next to monitors, or near transformers).
- Do not drop the cartridges or handle them roughly.

#### **Avoiding Condensation**

Condensation can cause problems for tape drives and media. To minimize the chance of condensation, stay within specifications and observe the following guidelines.

- Make sure that the operating environment is stable (away from windows, doors, and heating or cooling sources).
- Avoid leaving cartridges in severe temperature conditions (such as in a car).
- Avoid transferring data when the temperature is changing by more than 18°F (16°C) per hour.
- If you bring a cold cartridge into a warm room, allow time for the cartridge to adjust to room temperature before use (up to 24 hours).

# **IBM Ultrium Generation 2 Tape Drives**

## **IBM Ultrium Tape Drive LEDs**

The IBM Ultrium tape drive has four light emitting diodes (LEDs) on the front of the drive, as shown in Figure 5-1.



**Figure 5-2** *The IBM LTO-2 drive face, showing its LEDs.* 

Single-character display This LED presents a single-character code for:

- Error conditions and informational messages
- Diagnostic or maintenance functions (while in maintenance mode only)

**Status light** This LED provides information about the state of the drive. The light can be green or amber, and (when lit) solid or flashing.

**Unload button** This button is used for ejecting tapes from the unit as well as for initiating various maintenance functions.

### Getting Information from the LEDs

When the LED is off, it means that the unit has no power or is powered off.

The following table summarizes the information given by the blinking methods of the status light LED:

	LED Color	
Indication	Green	Amber
Solid	The drive is powered on. If a solid <b>C</b> appears in the single-character display, the drive needs cleaning.	The drive is powering on or is in maintenance mode.
Flashing	The drive is reading from the tape, writing to the tape, rewinding the tape, locating data on the tape, loading the tape, or unloading the tape. The status light also flashes green if the drive contains a cartridge during the power-on cycle. In this case, the drive completes writing the current data and slowly rewinds the tape (the process may take up to 13 minutes). The light stops blinking when the drive completes the recovery and is ready for a read or write operation.	<ul> <li>One of the following applies:</li> <li>If the light flashes <i>once per second</i>, an error occurred and the tape drive or media may require service. (Note the code on the single-character display, then go to <i>Error Conditions and Informational Messages</i> on page 31 to determine the action that is required.)</li> <li>If the light flashes <i>twice per second</i>, the tape drive is updating firmware.</li> <li>If the light flashes <i>four times per second</i>, the tape drive detected an error and is performing a firmware recovery. It resets automatically.</li> </ul>

#### Getting Information from the Single-Character Display

**Error Conditions and Informational Messages** If multiple errors occur, the code with the highest priority (represented by the lowest number) displays first. When the error is corrected, the code with the next highest priority displays, and so on until no errors remain.

Code	Cause and Solution
0	No error occurred and no action is required. This code displays: - When power is cycled. - When diagnostics have finished running and no error occurred.
1	<ul> <li>Cooling problem. The tape drive detected that the recommended operating temperature was exceeded.</li> <li>Perform one or more of the following actions: <ul> <li>Ensure that the cooling fan is rotating and is quiet.</li> <li>Remove any blockage that prevents air from flowing freely through the tape drive.</li> <li>Ensure that the operating temperature and airflow is within the specified range.</li> <li>If the operating temperature is within the specified range and the problem persists, replace the drive.</li> </ul> </li> <li>The error code clears when you power-off the tape drive or place it in maintenance mode.</li> </ul>
2	<ul> <li>Power problem. The tape drive detected that the externally supplied power is approaching the specified voltage limits (the tape drive is still operating) or is outside the specified voltage limits (the tape drive is not operating). Perform the following: <ul> <li>Ensure that the power connector is properly seated.</li> <li>Ensure that the proper dc voltages are being applied within the tolerances allowed.</li> <li>If the proper voltages are being applied but the problem persists, replace the drive.</li> <li>The error code clears when you power-off the tape drive or place it in maintenance mode.</li> </ul> </li> </ul>

**Note:** The single-character display is blank during normal operation.

**Diagnostics and Maintenance** To initiate a function, you must be in maintenance mode. For more information, see *Functions of the Unload Button* on page 33.

Function	Code <sup>a</sup>
Run Tape Drive Diagnostics Runs tests and determines whether the drive can properly load and unload cartridges and read and write data.	1
Update Tape Drive Firmware from FMR Tape Load updated firmware from a field microcode replacement (FMR) tape.	2
<b>Create FMR Tape</b> Copies the drive's FMR data to a scratch (blank) data cartridge.	3
Force a Drive Dump Performs a dump of data (also known as saving a microcode trace).	4
<b>Copy the Drive Dump to Tape (at Beginning of Tape)</b> Copies data from a drive dump (captured by using Function Code 4) to the beginning of a scratch (blank) tape.	5
Run SCSI Wrap Test Performs a check of the SCSI circuitry from and to the SCSI connector.	6
Run RS-422 Wrap Test Not available.	7
<b>Unmake FMR Tape</b> Erases the FMR data on a scratch (blank) tape and rewrites the cartridge memory on the tape. This turns the cartridge into a valid scratch data cartridge.	8
<b>Display Error Code Log</b> Display the last 10 error codes, one at a time (the most recent is presented first and the oldest is presented last).	9
Clear Error Code Log Erases the contents of the error code log.	Α
Insert Cartridge into Tape Drive This function cannot be selected by itself; it is a part of other functions that require a tape be loaded.	C
<b>Test Cartridge &amp; Media</b> Performs tests to ensure that a suspect cartridge and its magnetic tape are acceptable.	E
Fast Read/Write Test Performs tests to ensure that the drive can read from and write to tape.	F
<b>Test Head</b> Performs tests to ensure that the tape drive's head and tape-carriage mechanics are working correctly.	Н
Exit Maintenance Mode The drive becomes available for reading and writing data.	0

a. The single-character display is blank during normal operation.

#### **Functions of the Unload Button**

The Unload push button enables you to perform several functions. The following table lists the functions and explains how to initiate them.

Function	How To Initiate
Rewind the tape into a cartridge and eject the cartridge from the tape drive.	Press the unload button once. Note: During a rewind and eject operation, the drive will not accept SCSI commands from the server.
Place the tape drive in maintenance mode.	Ensure that the tape drive is unloaded. Then, within two seconds push the unload button three times. The drive is in maintenance mode when the status light becomes solid amber and a <b>0</b> appears in the single-character display. Note: While in maintenance mode, the drive will not accept SCSI commands from the server.
Scroll through the maintenance functions.	While in maintenance mode, push the unload button once per second to increment the characters on the single-character display by one. When you reach the character of the diagnostic or maintenance function that you want (see <i>Diagnostics and Maintenance</i> on page 32), press and hold the unload button for three seconds.
Exit maintenance mode.	Press the unload button once per second until a <b>0</b> appears in the single-character display. Then press and hold the unload button for three seconds. The drive has exited maintenance mode when the status light becomes solid green and the single-character display becomes blank.

**Note:** If you press the Unload button during operation, the drive ends the command that is being processed, then unloads and ejects the tape. Depending on its location on the reel, the tape may take as long as 20 minutes to completely rewind and eject.

### Maintaining the IBM Ultrium Tape Drive

**Note:** When cleaning the IBM Ultrium tape drive head, use only IBM LTO Ultrium cleaning cartridges. You may use another LTO cleaning cartridge, but it may not meet the standards of reliability established by IBM.

To order approved cleaning cartridges from Spectra Logic, see *Purchasing Media and Cleaning Cartridges* on page 16.

#### **Cleaning the Drive Head**

Clean the drive head whenever **C** displays on the single-character display and the status light is solid green. IBM does not recommend that you clean the drive head on a periodic basis, but only when **C** displays.

To clean the head:

1. Insert the cleaning cartridge into the tape load compartment.

The tape drive performs the cleaning automatically. The cleaning cycle takes less than two minutes.

**2.** When the cleaning is finished, the drive ejects the cartridge. Remove the cartridge.

**Note:** If you insert a cleaning cartridge when the drive does not need to be cleaned or if you insert a cleaning cartridge that has expired, the drive will automatically eject the cartridge.

The IBM LTO Ultrium cleaning cartridge is valid for 50 uses. Be sure to mark the cartridge after each use to keep track of how many times it is used.

### **Caring for IBM Ultrium Media**

#### **Caring for IBM Ultrium Media**

**Caution:** Do not insert a damaged cartridge into the drive. A damaged cartridge can interfere with the reliability of the drive and may void the warranties of the drive and the cartridge.

Before inserting a tape cartridge, inspect the cartridge case, cartridge door, and writeprotect switch for breaks. Incorrect handling or an incorrect environment can damage the LTO Ultrium tape cartridge or its magnetic tape. To avoid damage to your tape cartridges and to ensure the continued high reliability of your drive, use the following guidelines:

- Do not drop the cartridge. If the cartridge drops, slide the cartridge door back and ensure that the leader pin is properly seated in the pin-retaining spring clips. Inspect the rear of the cartridge (the part that you load first into the tape load compartment) and ensure that there are no gaps in the seam of the cartridge case.
- Open only the cartridge door. Do not open any other part of the cartridge case. The upper and lower parts of the case are held together with screws; separating them destroys the usefulness of the cartridge.
- Do not handle tape that is outside the cartridge. Handling the tape can damage the tape's surface or edges, which may interfere with read or write reliability. Pulling on tape that is outside the cartridge can damage the tape and the brake mechanism in the cartridge.
- Before you use a cartridge, let it acclimate for at least 24 hours to the normal operating environment.
- Ensure that all surfaces of a cartridge are dry before inserting it.
- Do not stack more than six cartridges.
- Do not expose the tape cartridge to moisture or direct sunlight.
- Do not degauss a tape cartridge that you intend to reuse. Degaussing makes the tape unusable.
- Do not expose recorded or blank tape cartridges to stray magnetic fields (such as terminals, motors, video equipment, X-ray equipment, or high-current cables or power supplies). Such exposure can cause the loss of recorded data or make the blank cartridge unusable.
- Maintain the environmental conditions specified in Appendix A. Specifications.

# **Quantum SDLT 320 Tape Drives**

# SDLT 320 Tape Drive LEDs

The tape drive has three light emitting diodes, or LEDs, on the front of the drive, as shown in Figure 5-3.



Figure 5-3 The SDLT drive sled, showing its faceplate and LEDs.

**Density LED** This amber LED indicates whether the tape in the drive is of the SDLT-220 format or SDLT-320 format.

Status LED This green LED indicates the tape drive status.

Cleaning LED This yellow LED indicates cleaning requirements and functions.

**Eject** This button ejects the tape cartridge from the drive. When the button is pressed, the drive completes any writing of data to the tape, and then ejects the cartridge.

**Infrared Port** This infrared port, also known as the Global Storage Link (GSLink), provides a wireless remote testing base for customers and integrators to access system diagnostic information.

#### **Getting Information from the LEDs**

The following table summarizes the information carried by the blinking methods of the different drive LEDs:

	LED Type		
Indication	Density	Status	Cleaning
Off	The tape in the drive is SDLT-320 format.	The unit has not been turned on or is not plugged into a power source.	Cleaning is not required.
On	The tape in the drive is SDLT-220 format.	The drive is idle. There may or may not be a cartridge in the tape drive.	Cleaning is required.
Blinking	N/A	The tape drive is in use. This includes: • Calibrating, reading, writing, or rewinding the tape. • Loading or unloading.	N/A

If the drive's Status LED indicates possible errors with the data on that tape, the errors may be caused by old media or physical damage to the media. Resolve the problem by copying the data to another tape and discarding the old tape.

### Maintaining the SDLT Tape Drive

#### **Cleaning Status**

The Cleaning Required (yellow) LED on the front panel indicates to the operator that cleaning is needed.

**Note:** Use the SDLT cleaning tape if cleaning is indicated through your backup software or when the yellow alert light is *on*. Do not clean the drive unless the drive indicates that cleaning is necessary.

Once illuminated, the yellow LED stays lit until one of the following occurs:

- The drive is cleaned successfully.
- The drive is reset due to a firmware failure or firmware update.
- Power is cycled off and on.

#### **Cleaning the SDLT Tape Drive Head**

The SDLT cleaning tape is housed in a plastic case, and is light gray in color. Use only approved SDLT cleaning cartridges. To order these cartridges from Spectra Logic, see *Purchasing Media and Cleaning Cartridges* on page 16.

A yellow LED located on the front bezel of the tape drive indicates when cleaning is needed (the location of this LED is shown in Figure 5-3 on page 36).

Clean the DAStape as follows:

- **1.** Power on the DAStape.
- **2.** Carefully insert the cleaning tape into the drive with the window facing the top of the drive.
- **3.** The cleaning tape performs automatic cleaning and ejects the cartridge when complete.
  - **Note:** Do not use the cleaning cartridge more than 20 times. Mark the cleaning cartridge each time you use it or use backup software to track cleaning cartridge usage.

#### Load Time for Cleaning Cartridge

Load (cycle) times for SDLT cleaning cartridges are as follows; these times are accurate to ±20 seconds:

- Shortest load time (first pass of cleaning cartridge): 2 minutes 55 seconds
- Longest load time (20th pass of cleaning cartridge): 10 minutes 20 seconds
- Expired load time (expired cleaning tape): 4 minutes 30 seconds

On the last pass, the cleaning process stops, the tape is rewound, but the cartridge is not ejected. If the tape is loaded again after the 20th pass, it winds all the way to the end of the cartridge and back again without performing the cleaning sequence; the tape does not eject.

**Caution:** Never use a DLT cleaning tape in an SDLT drive; DLT cleaning tapes are incompatible with the SDLT heads.

## **Caring for SDLT Media**

Super DLTtape I cartridges are engineered to be reliable, robust, and durable. They are manufactured to withstand 1,000,000 passes, and have a shelf life of 30 years. For best results, follow these guidelines for media care:

- Protect cartridges from shock, vibration, moisture, and magnetic fields.
- Keep media in protective cases at all times.
- Store cartridges vertically when not in use.
- Use the sliding labels provided. Do not use adhesive labels and do not write on the cartridge.
- Never touch the tape or tape leader. Dust and oils from your skin contaminate the tape and affect performance.
- If you drop a cartridge, perform a visual media inspection before inserting it into the drive.
  - **Note:** The safety of your data relies on proper care and handling of media cartridges.

Refer to the environmental specifications provided in the plastic cartridge case, or in *Appendix A. Specifications* on page 45, for detailed media information.

#### Handling SDLT Tape Cartridges

Improper media handling is the primary reason for tape drive problems. Mishandled and damaged cartridges lead to damaged drives. If the cartridge does not pass the following criteria, do not use it.

To inspect a cartridge:

- **1.** Inspect the exterior of the cartridge for physical damage, cracks, or broken parts.
- 2. Gently shake the cartridge. Listen for rattling of loose pieces.
- **3.** Check to make sure that both reel locks on the cartridge are visible. One reel lock is located on the end of the cartridge that is inserted into the drive. The other is on the bottom of the cartridge.
- **4.** Confirm that the spring-loaded hub on the bottom of the cartridge is centered. Press the hub to ensure that the spring is functioning properly.
- 5. Verify that the orange write-protect switch is enabled and undamaged.

#### **Conditioning Cartridges**

Before use, the cartridge should be conditioned by exposure to the operating environment for a time at least equal to the period during which it has been out of the operating environment (up to a maximum of 24 hours).

# **6** Warranty and Repair

This chapter reviews the DAStape warranty and Spectra Logic's repair policies.

# **Limited Warranty**

Spectra Logic warrants the DAStape unit to be in good working order for a period of three full years from the date of shipment from Spectra Logic or an authorized Spectra Logic dealer. Should this product fail to be in good working order at any time during this three-year period, Spectra Logic will, at its option, repair or replace this product at no additional charge except as follows:

Suspect parts sent to Spectra Logic will be repaired or replaced. Exchanged parts will be either reconditioned or new at the option of Spectra Logic. This limited warranty does not include:

- Service to repair damage resulting from accident
- Disaster, misuse, and abuse
- Non-Spectra Logic modification of the product including, but not limited to, product expansion through plug-in additions except as provided by Spectra Logic
- Removal of serial number tags
- Physical damage caused by inadequate packaging
- Tape head cleaning performed on drives provided by Spectra Logic with a noncertified cleaning cartridge
- Drives purchased from vendors other than Spectra Logic

If any of the above conditions exist, Spectra Logic reserves the right to repair the unit at the current fixed price of repair.

Warranty service can be acquired during the three-year period by shipping the product to Spectra Logic with an invoice and Return Materials Authorization (RMA) number.

**Note:** No return can be accepted without an RMA number from Spectra Logic Technical Support. Returns must be shipped prepaid in their original packing containers; damage incurred in transit is not covered by Spectra Logic's warranty.

Spectra Logic makes no other warranties, expressed or implied, and specifically disclaims any warranty of merchantability or fitness for a particular purpose or use. If this product is not in good working condition as warranted above, your sole remedy shall be replacement or repair as provided above. In no event will Spectra Logic be liable to you for any damages, including any lost profits, lost savings, or other incidental or consequential damages arising out of the use of or inability to use such product, even if Spectra Logic has been advised of the possibility of such damages, or for any claim by any other party.

#### **Warranty Shipping**

The DAStape unit must be returned in the original carton and packed with the original packing material. Failure to do so will void the warranty. See the label on the inside lid of the shipping container for instructions on packing the DAStape.

The purchaser is responsible for paying the shipping and insurance charges for warranty goods to Spectra Logic. Spectra Logic will pay for shipping the repaired item back to the purchaser.

International warranty repairs must be accompanied by a commercial invoice, a packing slip, and a carrier waybill. The following must be written on the invoice:

#### GOODS OF U.S. ORIGIN, RETURN FOR WARRANTY REPAIR, VALUE FOR CUSTOMS USE ONLY.

Import duties assessed on incoming shipments will be prorated to the customer's account if proper documentation does not accompany the shipment.

#### **Warranty Turnaround Time**

A standard repair turnaround time is two weeks from receipt of the product. Spectra Logic shall reserve the right to replace the unit if it cannot be repaired within the two week time frame. A 48-hour turnaround is available for an additional charge.

#### Warranty Provisions for Units Located in Europe

Spectra Logic has implemented special arrangements for honoring warranties on libraries located in Europe. Please contact Spectra Logic Technical Support for details.

#### **Out-of-Warranty Repairs**

Contact Technical Support for the current fixed repair price for DAStape. The repair is warranted for ninety days from the date the unit is shipped to a customer.

#### **Out-of-Warranty Shipping**

All non-warranty units will be shipped back to the purchaser as determined by the purchaser. Shipping charges to and from Spectra Logic are the responsibility of the

purchaser. International customers with non-warranty units are responsible for customs and duties charges coming into the United States as well as charges on returned products into their own countries.

#### **Out-of-Warranty Turnaround Time**

The non-warranty turnaround time is two weeks from receipt of the unit. An expedited turnaround of 48 hours is available for an additional fee. Spectra Logic reserves the right to either repair or replace the unit.

## **QuickSwap Service**

QuickSwap service enables the North American user of a new DAStape to receive replacement parts or a replacement unit in a timely manner. The program includes:

- Access to a Spectra Logic Technical Support representative any business day (not including evenings, weekends or holidays) from 8:00 a.m. to 5:00 p.m. Mountain Time (MT).
- Upon verification that the unit has malfunctioned, the replacement parts or unit will be shipped to the customer. If Spectra Logic receives notification before 2:30 p.m. MT for the unit (and 4:30 p.m. MT for parts), the shipment will go out that same day.
- The replacement is shipped ground delivery via a carrier and service deemed appropriate by Spectra Logic. The customer has the option to upgrade to priority delivery for an additional charge. Check with Spectra Logic Technical Support personnel for details.

This program covers the product for the original return-to-factory period (three years from the date of shipment) at no cost to the customer.

### **Advanced Service Options**

There are three advanced technical support services available on a contractual basis.

- Advanced Replacement Service
- Next Business Day On-Site Service
- Four-Hour On-Site Service

Please contact Technical Support for the contract pricing for these options.

# **Contacting Spectra Logic**

Information	
Web Site	http://www.spectralogic.com

Technical Assistance	
Technical Support Phone	United States: (800) 227-4637 or (303) 449-0160 Europe: +44 (0) 870 112 2185
Technical Support E-Mail	support@spectralogic.com
Knowledge Base	http://www.spectralogic.com/support/kbase/index.cfm

RMA Number for Equipment Service and Returns		
Technical Support Phone	United States: (800) 227-4637 or (303) 449-0160 Europe: +44 (0) 870 112 2185	
Technical Support E-Mail	support@spectralogic.com	

# Shipping Information

To ship the DAStape for any reason, reverse the procedure in *Unpacking the DAStape*, making sure to use the original packaging materials.

The following table lists the size and weight of the DAStape for shipping purposes.

	DAStape 100	DAStape 200
Height	3.5 in. (8.9 cm)	5.9 in. (15.0 cm)
Width	7.4 in. (18.8 cm)	9.8 in. (24.9 cm)
Depth	11.5 in. (29.2 cm)	13.5 in. (34.3 cm)
Weight	8.5 lbs. (3.9 kg)	15 lbs. (6.8 kg)

**Caution:** Do not ship the DAStape with a cartridge in the tape drive.

# **Appendix A. Specifications**

This appendix contains the following information:

- DAStape Power Requirements
- DAStape Environmental Specifications
- Sony AIT Specifications
- HP LTO Ultrium Generation 1 Specifications
- IBM LTO Ultrium Generation 2 Specifications
- Quantum SDLT 320 Specifications

# **DAStape Power Requirements**

Source	Requirements
Input Voltage	115/230 Volts AC 1.0/.5 A
Input Power	90 Watts minimum 120 Watts maximum
Input Frequency	50/60 Hz

Power requirements for DAStape are summarized in the table below.

### **Power Cable**

The power cable included with DAStape is a standard, three conductor, 18 AWG power cord safe for 120-volt use in the United States and Canada. The cable has a molded NEMA 5-15P male connector to plug in the wall and a molded IEC 60320-type female connector to plug in the DAStape unit.

**Note:** To use the DAStape unit outside of the United States or Canada, the power cord must meet the specifications for that country.

#### 220 Volt-AC Power Cord for Use in North America

The criteria for a U.S. and Canadian 220-volt AC power cord for the DAStape are as follows:

- Power cord must have a molded NEMA 6-15P attachment plug on one end.
- Power cord must have a molded IEC 60320-type female connector to connect to the DAStape unit.
- Cordage must be SJT type, three-conductor, 18 AWG minimum.
- Power cord must comply with local electrical code.

#### 220 Volt-AC Power Cord for International Use

The criteria for an international 220-volt AC power cord are as follows:

- Power cord must have an attachment plug of the proper type, rating, and safety approval for the intended country.
- Power cord must have a molded IEC 60320-type female connector to connect to the DAStape.
- Cord must be a flexible, HAR (harmonized) type H05VV-F, three conductor, cord with minimum conductor size of 0.03 square inches (1.0 square millimeter).

# **DAStape Environmental Specifications**

Place the DAStape unit and media in a reasonably controlled environment that does not exceed the environment limits listed in the table below.

Condition	Minimum	Maximum
Ambient Operating Temperature	2° C	30° C
Storage Temperature	-40° C	65° C
Relative Humidity (non-condensing)	20%	80%
Max. wet bulb temperature	N/A	26° C
Altitude	0 m (sea level)	3,000 m (9,842 ft)

To allow for proper cooling and to maintain the proper temperature of the DAStape, leave at least six (6) inches of open space behind the unit.

# Sony AIT Specifications

## **Drive Specifications**

Parameter	AIT-2 Specification <sup>a</sup>	AIT-3 Specification <sup>a</sup>
MTBF	300,000 hours @ 100% duty cycle	400,000 hours @ 100% duty cycle
Average file access time	Less than 27 seconds	Less than 27 seconds
Uncorrectable error rate	Less than 1 x 10 <sup>-17</sup> bits	Less than 1 x 10 <sup>-17</sup> bits
Sustained transfer rate <sup>b</sup>	6 MB/sec native (15 MB/sec compressed)	12 MB/sec native (31 MB/sec compressed)
Burst transfer rate <sup>c</sup>	40 MB/sec Synchronous maximum	160 MB/sec Synchronous maximum

The following table summarizes the specifications for Sony AIT drives.

a. All specifications are subject to change without notice.

b. Compression thoughput and capacity depends on the type of data.

c. The actual burst data transfer rate is limited by the performance of the SCSI host bus adapter, the SCSI bus interface controller, and the buffer control hardware of the drive.

# **Media Specifications**

The table below lists the capacities of the different types of AIT tape cartridges.

Таре Туре	Length	Capacity <sup>a</sup>
AIT-2 (SDX2-36C)	170 meters	36 GB native (94 GB compressed with ALDC)
AIT-2 (SDX2-50C)	230 meters	50 GB native (130 GB compressed with ALDC)
AIT-3 (SDX3-100C)	230 meters	100 GB native (260 GB compressed with ALDC)

a. All specifications are subject to change without notice.

#### **Environmental Specifications**

The table below lists the environmental specifications of AIT tape cartridges.

Factor <sup>a</sup>	Operating Environment
Operating temperature <sup>b</sup>	$+41^{\circ}F$ to $+104^{\circ}F$ (+5°C to $+40^{\circ}C$ )
Operating humidity	20% to 80% non-condensing
Maximum wet bulb temperature	+77°F (+25°C)

a. All specifications are subject to change without notice.

# **HP LTO Ultrium Generation 1 Specifications**

# **Drive Specifications**

Parameter	Specification <sup>a</sup>
MTBF	250,000 hours @ 100% duty cycle
Average file access time	71 seconds
Uncorrectable error rate	1 x 10 <sup>-17</sup> bits
Sustained transfer rate <sup>b</sup>	7.5 MB/sec native 15 MB/sec compressed
Burst transfer rate <sup>c</sup>	80 MB/sec synchronous maximum

a. All specifications are subject to change without notice.

b. Compression thoughput and capacity depends on the type of data.

c. The actual burst data transfer rate is limited by the performance of the SCSI host bus adapter, the SCSI bus interface controller, and the buffer control hardware of the drive.

# **Media Specifications**

The table below lists the capacity of HP LTO-1 tape cartridges.

Таре Туре	Capacity <sup>a</sup>
LTO Ultrium Generation 1	100 GB native (200 GB compressed with LTO-DC)

a. All specifications are subject to change without notice.

#### **Environmental Specifications**

The table below lists the environmental specifications of HP LTO-1 tape cartridges.

Factor <sup>a</sup>	Operating Environment <sup>b</sup>
Temperature	+50°F to +95°F (+10°C to +35°C)
Relative Humidity	20% - 80% non-condensing

a. All specifications are subject to change without notice.

# **IBM LTO Ultrium Generation 2 Specifications**

# **Drive Specifications**

Parameter	Specification <sup>a</sup>
Average file access time	65 seconds
Uncorrectable error rate	1 x 10 <sup>-17</sup> bits
Sustained transfer rate <sup>b</sup>	35 MB/sec native 70 MB/sec compressed
Burst transfer rate <sup>c</sup>	80 MB/sec Synchronous maximum

a. All specifications are subject to change without notice.

b. Compression thoughput and capacity depends on the type of data.

c. The actual burst data transfer rate is limited by the performance of the SCSI host bus adapter, the SCSI bus interface controller, and the buffer control hardware of the drive.

# **Media Specifications**

The table below lists the capacity of IBM LTO-2 tape cartridges.

Таре Туре	Capacity <sup>a</sup>
LTO Ultrium Generation 2	200 GB native (400 GB compressed with DLZ)

a. All specifications are subject to change without notice.

#### **Environmental Specifications**

The table below lists the environmental specifications of IBM LTO-2 tape cartridges.

Factor <sup>a</sup>	Operating <sup>b</sup>	Operational Storage	Archival Storage	Shipping
Temperature	+50°F to +113°F (+10°C to +45°C)	+61°F to +90°F (+16°C to +32°C)	+61°F to +77°F (+16°C to +25°C)	-9°F to +120°F (-23°C to +49°C)
Relative Humidity	10% - 80%	20% - 80%	20% - 50%	5% - 80%
Wet Bulb Temperature	+79°F (+26°C)	+79°F (+26°C)	+79°F (+26°C)	+79°F (+26°C)

a. All specifications are subject to change without notice.

# **Quantum SDLT 320 Specifications**

# **Drive Specifications**

Parameter	Specification <sup>a</sup>
MTBF	250,000 hours @ 100% duty cycle
Average file access time	70 seconds
Uncorrectable error rate	1 x 10 <sup>-17</sup> bits
Sustained transfer rate <sup>b</sup>	16 MB/sec native 32 MB/sec compressed
Burst transfer rate <sup>c</sup>	80 MB/sec Synchronous maximum

a. All specifications are subject to change without notice.

b. Compression thoughput and capacity depends on the type of data.

c. The actual burst data transfer rate is limited by the performance of the SCSI host bus adapter, the SCSI bus interface controller, and the buffer control hardware of the drive.

# **Media Specifications**

The table below lists the capacity of SDLT tape cartridges.

Таре Туре	Capacity <sup>a</sup>
Super DLTtape 1	160 GB native (320 GB compressed with DLZ)

a. All specifications are subject to change without notice.

### **Environmental Specifications**

The table below lists the environmental specifications of SDLT tape cartridges.

Factor <sup>a</sup>	Operating Environment <sup>b</sup>	Storage Environment
Temperature	$+50^{\circ}F$ to $+95^{\circ}F$ (+10°C to $+35^{\circ}C$ )	$+61^{\circ}F \text{ to } +90^{\circ}F (+16^{\circ}C \text{ to } +32^{\circ}C)$
Relative Humidity	20% - 80% non-condensing	20% - 80% non-condensing

a. All specifications are subject to change without notice.

# **Appendix B. Regulatory and Safety Notices**

This appendix lists the following regulatory and safety notices:

- Safety Agency Standards
- FCC Notice
- Japan VCCI-A
- EU Declaration of Conformity

# **Safety Agency Standards**

The DAStape unit complies with the following regulatory and safety standards, and bears the CE and VCCI marks:

- EN 60950-1: 2002
- CSA/UL 60950

# **FCC Notice**

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Shielded cables are required for this device to comply with FCC rules.

# Japan VCCI-A

この装置は、クラス A 情報技術装置です。この装置を家庭環境で使用する と電波妨害を引き起こすことがあります。この場合には使用者が適切な対策 を講ずるよう要求されることがあります。 VCCI-A

# **EU Declaration of Conformity**

We, Spectra Logic Corporation 1700 North 55th Street Boulder, Colorado 80301 USA

declare under sole responsibility that **Spectra Logic's DAStape**, to which this declaration relates, meets the essential health and safety requirements and is in conformity with the EU Directives listed below using the relevant section of the following EU standards and other normative documents:

EU Low Voltage Directive 73/23/EEC	Essential health and safety requirements relating to electrical equipment designed for use within certain voltage limits.
EN 55022 (CISPER 22) Class A	Limits and methods of measurements of radio interference characteristics of information technology equipment.
EN 60950 (IEC 60950)	Safety requirements of information technology equipment including electrical machines.
EN 61000-4-2 (1995)	Electrostatic discharge requirements for industrial process measurement and control equipment.
EN 61000-4-3 (1996), ENV 50204 (1995)	Radiated electromagnetic field requirements for industrial process measurement and control equipment.
EN 61000-4-4 (1995)	Electrically fast transients for industrial process measurement and control equipment.
EN 61000-4-5 (1995)	Electrical surge immunity for industrial process measurement and control equipment.
EN 61000-4-6 (1996)	Conducted radio frequency immunity for industrial process measurement and control equipment.
EN 61000-4-8 (1993)	Power frequency magnetic field immunity for industrial process measurement and control equipment.
EN 61000-4-11 (1994)	Immunity to voltage dips, interruptions and variations for industrial process measurement and control equipment.
EN 61000-3-2 (1998)	Power Line Harmonics, Class A.
EN 61000-3-3 (1998)	Power Line Flicker.
EU EMC Directive 89/336/EEC	Essential health and safety requirements relating to electromagnetic compatibility.

The DAStape complies with all safety-relevant provisions referring to:

- Protection against electrical hazards
- Protection against hazards such as:
  - Mechanical hazards
  - Fire hazards
  - Noise
  - Vibration

The CE marking has been affixed on the device according to Article 10 of the EU Directive 89/336/EEC and 73/23/EEC.

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