

# CLIFFORD®

Arrow 5.1

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*Owner's Guide*

# limited lifetime consumer warranty

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Directed Electronics ("Directed") promises to the original purchaser to repair or replace with a comparable reconditioned model any Directed unit (hereafter the "unit"), excluding without limitation the siren, the remote transmitters, the associated sensors and accessories, which proves to be defective in workmanship or material under reasonable use during the lifetime of the vehicle provided the following conditions are met: the unit was professionally installed and serviced by an authorized Directed dealer; the unit will be professionally reinstalled in the vehicle in which it was originally installed by an authorized Directed dealer; and the unit is returned to Directed, shipping prepaid with a legible copy of the bill of sale or other dated proof of purchase bearing the following information: consumer's name, telephone number and address; the authorized dealers name, telephone number and address; complete product description, including accessories; the year, make and model of the vehicle; vehicle license number and vehicle identification number. All components other than the unit, including without limitation the siren, the remote transmitters and the associated sensors and accessories, carry a one-year warranty from the date of purchase of the same. This warranty is non-transferable and is automatically void if: the original purchaser has not completed the warranty card and mailed it within ten (10) days of the date of purchase to the address listed on the card; the unit's date code or serial number is defaced, missing or altered; the unit has been modified or used in a manner contrary to its intended purpose; the unit has been damaged by accident, unreasonable use, neglect, improper service, installation or other causes not arising out of defects in materials or construction. The warranty does not cover damage to the unit caused by installation or removal of the unit. Directed, in its sole discretion, will determine what constitutes excessive damage and may refuse the return of any unit with excessive damage. TO THE MAXIMUM EXTENT ALLOWED BY LAW, ALL WARRANTIES, INCLUDING BUT NOT LIMITED TO EXPRESS WARRANTY, IMPLIED WARRANTY, WARRANTY OF MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE AND WARRANTY OF NON-INFRINGEMENT OF INTELLECTUAL PROPERTY, ARE EXPRESSLY EXCLUDED; AND DIRECTED NEITHER ASSUMES NOR AUTHORIZES ANY PERSON OR ENTITY TO ASSUME FOR IT ANY DUTY, OBLIGATION OR LIABILITY IN CONNECTION WITH ITS PRODUCTS. DIRECTED DISCLAIMS AND HAS ABSOLUTELY NO LIABILITY FOR ANY AND ALL ACTS OF THIRD PARTIES INCLUDING ITS AUTHORIZED DEALERS OR INSTALLERS. DIRECTED SECURITY SYSTEMS, INCLUDING THIS UNIT, ARE DETERRENTS AGAINST POSSIBLE THEFT. DIRECTED IS NOT OFFERING A GUARANTEE OR INSURANCE AGAINST VANDALISM, DAMAGE OR THEFT OF THE AUTOMOBILE, ITS PARTS OR CONTENTS; AND HEREBY EXPRESSLY DISCLAIMS ANY LIABILITY WHATSOEVER, INCLUDING WITHOUT LIMITATION, LIABILITY FOR THEFT, DAMAGE AND/OR VANDALISM. THIS WARRANTY DOES NOT COVER LABOR COSTS FOR MAINTENANCE, REMOVAL OR REINSTALLATION OF THE UNIT OR ANY CONSEQUENTIAL DAMAGES OF ANY KIND. IN THE EVENT OF A CLAIM OR A DISPUTE INVOLVING DIRECTED OR ITS SUBSIDIARY, THE PROPER VENUE SHALL BE SAN DIEGO COUNTY IN THE STATE OF CALIFORNIA. CALIFORNIA STATE LAWS AND APPLICABLE FEDERAL LAWS SHALL APPLY AND GOVERN THE DISPUTE. THE MAXIMUM RECOVERY UNDER ANY CLAIM AGAINST DIRECTED SHALL BE STRICTLY LIMITED TO THE AUTHORIZED DIRECTED DEALER'S PURCHASE PRICE OF THE UNIT. DIRECTED SHALL NOT BE RESPONSIBLE FOR ANY DAMAGES WHATSOEVER, INCLUDING BUT NOT LIMITED TO, ANY CONSEQUENTIAL DAMAGES, INCIDENTAL DAMAGES, DAMAGES FOR THE LOSS OF TIME, LOSS OF EARNINGS, COMMERCIAL LOSS, LOSS OF ECONOMIC

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This product may be covered by a Guaranteed Protection Plan ("GPP"). See your authorized Directed dealer for details of the plan or call Directed Customer Service at 1-800-876-0800. Directed security systems, including this unit, are deterrents against possible theft. Directed is not offering a guarantee or insurance against vandalism, damage or theft of the automobile, its parts or contents; and hereby expressly disclaims any liability whatsoever, including without limitation, liability for theft, damage and/or vandalism. Directed does not and has not authorized any person or entity to create for it any other obligation, promise, duty or obligation in connection with this security system.

Make sure you have all of the following information from your dealer:

A clear copy of the sales receipt, showing the following:

- Date of purchase
- Your full name and address
- Authorized dealer's company name and address
- Type of alarm installed
- Year, make, model and color of the automobile
- Automobile license number
- Vehicle identification number
- All security options installed on automobile
- Installation receipts

*important!* Please note that this manual was intended for US consumers and therefore includes American phrases or words.

## trademarks and copyrights

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## what is included

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- Arrow 5.1 control module and harness
- Two three-button transmitters
- External antenna/receiver with harness
- Pre-wired blue status LED
- PlainView 2 Valet switch
- 504C dual-stage shock sensor with harness
- 514C neo-siren
- Presentation pack
- Quick reference card
- Two window decal's

## important information

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Congratulations on the purchase of your state-of-the-art vehicle security system. It has been designed to provide years of trouble-free operation. This system must be installed by an authorized dealer. Installation of this product by anyone other than an authorized dealer voids the warranty. As verification of authorization, all authorized dealers are provided with preprinted dealer certificates.

In order to maximize the use of this system, please review this owner's guide carefully prior to using your system. You can print additional or replacement copies of this owner's guide by accessing the Clifford website at [www.clifford.com](http://www.clifford.com).

## system maintenance

The system requires no specific maintenance. Your transmitter is powered by a pair of miniature 3V lithium batteries (CR2016) that will last approximately one year under normal use. When the battery weakens, operating range will be reduced and the system will provide a low battery warning chirps indication when disarming.

## your warranty

Your warranty registration must be completely filled out and returned within 10 days of purchase. Your product warranty will not be validated if your warranty registration is not returned. Make sure you receive the warranty registration from your dealer. It is also necessary to keep your proof of purchase, which reflects that the product was installed by an authorized dealer.

## fcc/id notice

This device complies with Part 15 of FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesirable operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

Directed Electronics, Inc.



**Tested to Comply  
with FCC Standards**

DRW-396

## replacement remote controls

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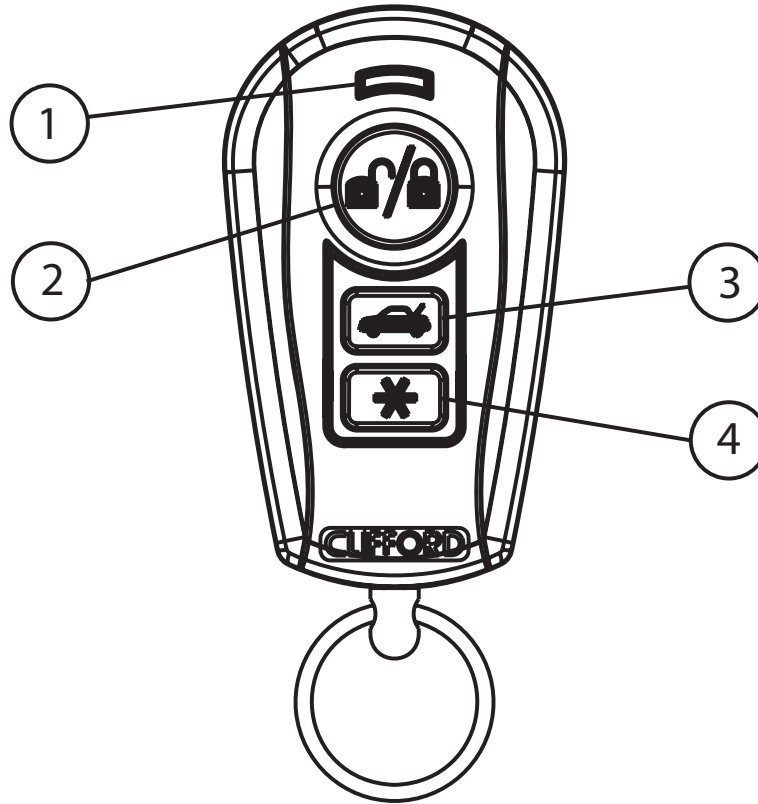
You can purchase replacement remote controls from your Authorized Dealer or on-line at the following web site:

[www.directedstore.com](http://www.directedstore.com)

Once you receive your new remote control, please refer to instructions included on the remote packaging.

# transmitter configurations

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- |    |                      |
|----|----------------------|
| 1. | LED Indicator        |
| 2. | Arm/Disarm Button    |
| 3. | Trunk Release Button |
| 4. | Remote Start Button  |



# transmitter functions

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This system uses computer-based code learning to learn the transmitter buttons. This makes it possible to assign any transmitter button to any system function. The transmitter initially comes programmed with standard configuration, but may also be customized using the CliffNet Wizard PC program. The buttons in all of the instructions in this manual correspond to a standard configuration transmitter.


## standard configuration

 Button

The arming, disarming, and panic function are controlled by this button.

 Button

The trunk release or accessory output is controlled by this button.

 Button

An optional accessory convenience or expansion function that you have added to your system can be activated by pressing this button.

 and  Buttons

When pressed together, these buttons control silent arm and disarm.

 and  Buttons

When pressed together, these buttons disable the 504C shock sensor.

 and  Buttons


When pressed together, these buttons control the remote valet.

# using your system

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The buttons used in the instructions in this manual correspond to the standard transmitter configuration. If your transmitter has been custom configured, the icons on your transmitter buttons may not correspond to the indicated functions.

## arming

You can activate, or arm, the system by pressing  on your transmitter for one second. When the system arms, you will hear two short siren sounds, or chirps, and see the parking lights flash twice. The LED will begin to flash steadily. If the vehicle's power door locks have been connected to the system, the doors will lock.

While the system is armed, the LED status indicator will flash approximately once per second showing that the system is actively protecting your vehicle. If you hear more than two chirps when arming, refer to the *Diagnostics* section of this guide. These extra chirps confirm a malfunction autobypass.

The security system also can be programmed to arm itself automatically (called passive arming). If the system is programmed for passive arming, it will automatically arm 30 seconds after the ignition is turned off and the system sees you leave the vehicle by opening and closing a door. Whenever the system is in its 30-second passive-arming countdown. The siren will chirp twice and the lights will flash twice five seconds after the last door has been closed. The system is not actually armed at that point. The system arms and the doors lock (if connected and programmed for passive locking) at 30 seconds, but the siren will


not chirp. The early chirps provide you with a 25-second warning prior to arming.

*note: If any protected entry point (a door or a switch-protected trunk or hood) is open, the system will not passively arm. Additionally, each time a protected entry is triggered during the arming countdown, the 30-second countdown starts over.*



When armed, your vehicle is protected as follows:

- The LED will flash as a visible theft deterrent.
- Light impacts will trigger the Warning Zone signal. When triggered, the siren will chirp for a few seconds.
- Heavy impacts will trigger the system. The triggered sequence is 30, 60, or 90 seconds of constant siren chirping and flashing parking lights.
- If a protected entry (door, hood, or trunk) is opened, the system will immediately trigger the siren and flash the parking lights.
- The optional immobilizer prevents the vehicle's starter from cranking.



## disarming

To disarm the system, press . You will hear a chirp and the parking lights will flash once. If the power locks are connected to the system, the doors will unlock. If the siren chirps three times when disarming, refer to the *Diagnostics* section of this guide. This is called Tamper Alert. If the siren is active when the system is disarmed you will hear two chirps but the system is not disarmed. (Refer to the *Remote Siren Silencing* section of this guide.) However, if the alarm completes the full trigger cycle when disarmed you will hear three chirps.



## disarming without a transmitter

This feature allows you to disarm the system without the transmitter should it be lost, damaged, or disabled. In order to disarm without a transmitter, you must have the vehicle's ignition key, know where the PlainView 2 Valet switch is located, and have the PIN code. Be sure to check with the installer for the location of the PlainView 2 Valet switch and instructions for entering the PIN code. Turn the ignition On and then press the  button twice (factory PIN default setting) and the  button once to disarm without a transmitter.



## remote siren silencing

This system offers remote siren silencing. Remote siren silencing is a feature that makes it possible to silence and reset the system when it is triggering without disarming the system. If the system is triggered and the siren has been sounding, press  on the transmitter to stop the trigger and return the unit to the armed state. The system will not disarm, but rather reset. This prevents you from disabling the system should you wish to silence it without visually checking the vehicle. After resetting the system, press  again to disarm the system.

## transmitter chirp muting

To temporarily turn off the arm or disarm chirps, use transmitter chirp muting. Simply press  and  simultaneously on the transmitter, and the confirmation chirp(s) will be eliminated for that one operation only. The parking lights will flash to confirm the arm/disarm command. If you want the arm/disarm chirps turned off permanently, please refer to the *User-Selectable Features* section of this guide.

## transmitter sensor disable

To temporarily disable a sensor input, arm the system, press the  and  simultaneously. The lights will flash four times and all warn away trigger zones three and eight are bypassed. Press the buttons again; the lights flash four times and both warn away and full trigger zones three and eight are bypassed until the system is disarmed. This can be performed anytime the system is armed.

1. Arm the system.
2. Using the transmitter, bypass the sensor.
3. The lights will flash four times; all warn away zones are now bypassed.
4. Transmit the sensor bypass channel again.
5. The lights will flash four more times; the sensor warn away and full trigger zones are now bypassed.
6. The sensor zones will reset when disarmed.

## intellistart and smartwindows sensor bypass

When the system sees a command to start the vehicle via the Intellistart, it bypasses zones three, seven, and eight, and will continue bypass these zones until the remote start shuts down. Zone four will bypass for 5 seconds from the time it remote starts and again for 5 seconds after remote start shut down.



When the system sees a SmartWindows command for up or down operation, the unit will automatically bypass zones three and eight until the windows complete their operation.

*note: Intellistart and SmartWindows are optional Clifford accessories.  
Ask your dealer for more details.*

## auxiliary channel bypass

Alarm sensor input zones three and eight will be bypassed while a pulsed or timed auxiliary Output is active.

## panic mode with smart door locking

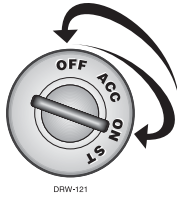
If you are threatened in or near your vehicle, you can attract attention by triggering the system with your transmitter! Just press  for two seconds to enter Panic Mode. The siren will sound and the parking lights will flash for the programmed duration. If the ignition is on, the doors will lock; if the ignition is off, the doors will unlock. To stop Panic Mode at any time press  on the transmitter again.

*note: If the ignition is on, the doors will lock; if off, the doors will unlock.*

## valet mode


You can prevent your security system from automatically arming by using Valet Mode. This is very useful when washing the vehicle or having it serviced. In Valet Mode, the security system will not arm, even with the transmitter, but all convenience functions (door locks, trunk release, etc.) will continue to work normally.

To enter Valet Mode:



1. Turn the ignition on.
2. Enter PIN code (factory setting is 2).




3. After the last digit continue to hold  for three seconds.

The LED status indicator will light steadily if you are entering Valet Mode and will turn off if you are exiting Valet Mode.

To exit Valet Mode:



1. Turn the ignition on.
2. Within 10-seconds press  once.



*note: The pin code can be entered after turning the ignition On and the press and hold the blank key on the PlainView 2 Valet switch for one second.*

## transmitter valet mode

The operations described in this section refer to transmitter buttons. Remember, the buttons used in all the instructions in this guide correspond to a Standard Configuration transmitter. This may not be how your transmitter is set up.

To enter Valet Mode, press  and  simultaneously. The LED

status indicator will light solid if you are entering Valet Mode, or will turn off if you are exiting Valet Mode.

## battery saver mode

After 48 hours in the armed state, the LED will decrease the flash rate to  $\frac{1}{2}$  the normal rate; after 96 hours it will decrease to  $\frac{1}{4}$  the normal rate.

## low battery warning

When the transmitter battery is low, the system will generate five quick chirps when disarmed.

*note: The optional self-powered smart siren will generate a low-pitched tone.*

## instant auto-arming bypass

This will bypass the auto arm feature once only.

1. With the key, turn the ignition on, then off within two seconds.
2. The siren will chirp once to confirm auto arming bypass.
3. The system will not auto arm.



*note: The system will revert to normal auto arming when the system sees the ignition on for at least three seconds.*

During auto arming bypass the system will not roll up the windows if SmartWindows is connected, and the accessory output will not auto-activate when using the remote to arm the system.



## multiple event total recall

This will report the last eight system triggers.

1. Press and hold  of the PlainView 2 Valet switch.
2. While still holding , arm and disarm the system, then release the button.
3. The LED will start to blink to indicate the most recent trigger and proceed down to the eighth trigger. If fewer than eight triggers are stored in memory, the LED will blink continuously until the system is armed/disarmed using the transmitter after recalling the final trigger. For more information, please refer to the *Table of Zones* section of this guide.

## false alarm control technology (FACT II)

Your system offers FACT II, a feature that prevents annoying repetitive trigger sequences due to a faulty sensor or environmental conditions such as thunder, jackhammers, airport noise, etc.

Here's how it works: The alarm triggers three times. If the same sensor is triggering the alarm and the first and the third triggers are within 60 minutes of each other, FACT II will interpret this pattern of triggers as false alarms. After the third trigger, FACT II ignores, or bypasses, that sensor (along with any other sensors sharing the same zone) for 60 minutes.

If the bypassed sensor tries to trigger the system while it is being bypassed, the 60-minute bypass period will start over. This ensures that a sensor that continually triggers will remain bypassed.

Doors are covered by FACT II differently; if the alarm is triggered by an open door for three full cycles, the doors will be bypassed until the trigger ceases. FACT II is programmable. See the *Programming Options* section of this guide.


*note: Arming and disarming the system does not reset this function! The only way to reset a bypassed zone is for 60 minutes or to turn on the ignition. If testing your system, it is important to remember that the FACT II programming can cause zones to be bypassed and appear to stop working. If you wish to clear the FACT II memory, turn the ignition key on.*



## select siren sounds

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Selectable siren sounds are available with the optional self-powered smart siren (515C) only. Contact your local dealer for more information.

The 515C transmits a two-way digital signal between itself and the control unit. If a thief disconnects power and/or cuts or tampers with any or all of the siren wires while the system is armed, the siren will sound for five minutes and then reset. Since this will only occur while the system is armed, there is no need for a siren override key. Unlike other back-up battery sirens that constantly drain the car battery, Clifford's design draws charging current only when the ignition is on (i.e., engine running). If the internal battery is discharged, the arm/disarm chirps are muted.

If a self-powered smart siren has been added to your system, please refer to the selectable siren sounds feature in the User Selectable Features grid. Once in programming mode, press  on the transmitter to begin playback of the available sounds.

Press  on the PlainView 2 Valet switch while playing the desired sound to add that sound; press  while playing the desired sound to delete that sound.

## diagnostics

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The microprocessor at the heart of your security system is constantly monitoring all of the switches and sensors that are connected to it. It detects any faulty switches and sensors and prevents them from disabling the entire system. The microprocessor will also record and report any triggers that occurred during your absence.

### arming diagnostics

If the system is armed while an input is active (door open, sensor triggering, etc.) the unit will chirp twice when arming and then four more times five seconds later. This is called Bypass Notification.

The security system will ignore the input that was active when the system was armed, until the input goes away. Three seconds later the system will monitor that input normally. For example, if your vehicle has interior light exit delay, and you arm the system before the interior light goes out, you may hear Bypass Notification chirps. Once the light shuts off, however, the doors are monitored normally.

## disarming diagnostics

Extra disarm chirps are the Tamper Alert. If three chirps are heard when disarming, the system was triggered in your absence. If three chirps are heard, the LED status indicator will indicate which zone was involved (see the *Table of Zones* section). The system will retain this information in its memory. Refer to the *Multiple Event Total Recall* section of this guide.

## arm/disarm diagnostic chart

| <b>Action</b> | <b>Chirps</b> | <b>Light Flashes</b> | <b>Description</b>   |
|---------------|---------------|----------------------|--|
| Arm           | 2             | 2                    | System armed   |
| Arm           | 4             | 4                    | System armed with hood/trunk active and bypassed (zones 5 and 6) |
| Arm           | 2 (5 sec.) 4  | 2 (5 sec.) 4         | System armed with door active and bypassed (zone 4)              |
| Arm           | 2 (10 sec.) 4 | 2 (10 sec.) 4        | System armed with sensor active and bypassed zones 3 and 8       |
| Disarm        | 1             | 1                    | System disarmed  |
| Disarm        | 3             | 3                    | System disarmed with tamper alert                                |
| Disarm        | 5             | 5                    | System disarmed with low battery warning                         |

## table of zones

The zone number is the number of LED flashes used by the system to identify a specific input. The standard input assignments are listed below, along with spaces to write in any optional sensors or switches you have had installed. If the Warning Zone response is triggered, the LED will not report it.

| <b>Zone - Number of LED Flashes</b> | <b>Description</b>  | <b>Dealer-Installed Options</b> |
|-------------------------------------|---|---------------------------------|
| 3                                   | Instant trigger - a heavier impact detected by the shock sensor |                                 |
| 4                                   | Door switch trigger   |                                 |
| 5                                   | Instant trigger - often used for hood/trunk pinswitches         |                                 |
| 7                                   | Ignition trigger  |                                 |
| 8                                   | Instant trigger - for optional sensors                          |                                 |
| 10                                  | System Power Reset  |                                 |

## anti-code grabbing (ACG)

This unit features Anti-Code Grabbing (ACG) with Random Code Encryption. This means the receiver and transmitters each use a mathematical formula called an algorithm to change their code each time the transmitter is used. This technology has been developed to increase the security of the unit. The control unit knows what the next codes should be.

## smart power up II

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This security system will store its current state to non-volatile memory. If power is lost and then reconnected the system will recall the stored state from memory. This means if the unit is in Valet Mode and the battery is disconnected for any reason, such as servicing the car, when the battery is reconnected the unit will still be in Valet Mode. This applies to all states of the system including arm, disarm, and Valet Mode.

## power saver mode

---

Your system will automatically enter Power Saver Mode while armed or in Valet Mode, after a period of time in which no operation has been performed. This lowers the current draw on the vehicle's battery and prevents the system from draining the battery. Power Saver Mode takes over under the following conditions:

- Power Saver when the system is armed: After the system has been armed for 48 hours, the LED will flash at half its normal rate, decreasing the system's current draw.
- Power Saver in Valet Mode: When the system enters Valet Mode the LED illuminates steadily. If the vehicle is not used (ignition is not turned on) for a period of one hour while the system is in Valet Mode, the LED will shut off. If the system remains in Valet Mode, the LED will come back on the next time the ignition is turned on and then back off.

# programming options

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Programming options control what your system does during normal operation, and require few or no additional parts. However, some may require additional installation labor.

Following is a list of the program settings, with the factory settings in bold:

- **Active** arming (only with the transmitter) or passive arming (automatic arming 30-seconds after the last door is closed). If programmed for passive arming, a feature called Smart Relocking will occur when the system is disarmed without opening a door, so that the doors will automatically lock when the system passively rearms.
- Arming/disarming confirmation siren chirps **on** or off.
- Auto-Lock/Auto-Unlock **on** or off: With this feature on, the doors will lock three seconds after the ignition is turned on, and unlock when the ignition is turned off. If your installer is programming the security system with the CliffNet® Wizard, ignition lock and unlock are independent features and can be programmed separately.
- Passive door locking (with passive arming) or **active** door locking (only when arming with the transmitter). Passive locking allows the vehicle's doors to lock when the security system passively arms (after the 30 second countdown). This feature only works if passive arming has been programmed.
- Panic mode **enabled**/disabled: Some states have laws against siren capability.
- Full trigger response **30**, 60, or 90 seconds: This determines how long the full triggered sequence lasts. Some states have laws regulating how long a security system can sound before it is considered a nuisance.

- False Alarm Control Technology (FACT II) on or off: Please refer to the FACT II section of this guide for a complete explanation of how FACT II operates. If FACT II is programmed off, the security system will respond to inputs from any sensor indefinitely.



*note: Because many states have laws regulating security systems, programming FACT II off may cause your system to violate state laws.*

- Siren tones and chirp volume: The output of the siren consists of six different tones in sequence. Any of these tones can be eliminated by your dealer, resulting in a unique, easily identifiable siren sound. The siren chirps can be either full volume or 6 decibels quieter than the full alarm blast.


## manual programming instructions

Be sure to document changes by taking note of all feature changes made in programming mode.

To enter the User Selectable Features programming:





1. Ignition on - Turn the ignition to the run position or start the engine.
2. Enter PIN - Enter the factory preset PIN code of 2 by pressing  on the PlainView 2 Valet switch twice, then  once.


*note: If the factory preset PIN has been changed, the new PIN must be entered.*

3. Hold/Chirp/Release - After entering the PIN code, press and hold  until a chirp is heard and the LED turns on, then release the button. You have now entered the feature selec-



tion position of the User Selectable Features grid.












4. Column select - Press  the same number of times as the desired column. After a pause the siren will chirp the same number of times as the selected column for confirmation.
5. Feature select - Press  the same number of times as the desired feature. The siren will chirp with each press. The feature can now be changed using the remote control.
6. Feature change - Press  on the transmitter. If the system chirps once, the feature has just turned off; if the system chirps twice, the feature has just turned on. If the feature has more than two settings, continue pressing  on the transmitter to toggle through the settings.

You can advance to any feature in the same column by pressing  within 60 seconds; to program a feature in a different column begin at step 4 within 60 seconds.

*note: Refer to the Feature Descriptions sections of this guide for important notes and descriptions of the system features and programming.*

7. Exit programming - To exit programming mode turn the ignition off or wait 60 seconds without pressing the PlainView 2 Valet switch. The siren will chirp three times to indicate programming mode has been exited.

## user selectable features

| Then Press \ First Press  | 1 x  | 2 x  | 3 x  |
|---|---|---|---|
| 1 x  | Add new remote (autolearn)  | Set PIN code  | New remote learn arm/disarm only  |
| 2 x  | Auto arm on/off   | Select siren sounds*  | New remote learn accessory output   |
| 3 x  | Chirps on/off/quiet*  | FACT II on/off  | New remote learn silent mode  |
| 4 x  | Auto lock ignition/off/rpm**  | Remote valet on/off   | New remote learn remote valet   |
| 5 x  | Auto unlock ignition/off  | Entry delay on/off  | New remote learn remote start**   |
| 6 x  | Passive lock on/off   | Reset to default (except transmitter and valet code)                                  | New remote learn window down/vent***  |
| 7 x  | Siren duration 30/60/90   | Panic on/off  | Clear all remotes   |
| 8 x  | Autostart/off** (battery only, temp only, and battery and temp)                       | Not used  | Not used  |

\* This feature is only available with optional 515C siren.

\*\* This feature is only available with optional IntelliStart connected.

\*\*\* This feature is only available with optional SmartWindows connected.

## user selectable features descriptions - column one

### add new remote (auto learn)

- Auto-learn new three-button remote controls to the system in the standard button configuration. Once you have entered the feature, press  on the transmitter until you hear a confirmation chirp.

### auto arm - on/off

- On: When the system sees the ignition turn off and the last protected entry (door, hood, or trunk) close, it will begin a 30-second countdown before arming itself. After the first five seconds, you will hear two chirps and the lights will flash. The system will arm 25 seconds later.
- Off: The transmitter must be used to arm the system.

#### chirps - **on/off/quiet**

- On: Chirps will sound when arming/disarming the system.
- Off: Chirps will not sound when arming/disarming the system.
- Quiet: Chirps will sound when arming/disarming the system but at a lower pitch tone than normal. This feature is only available with the 515C siren.

#### auto lock - **ignition/off/rpm**

- Ignition: The doors will automatically lock three seconds after the ignition is turned on unless a door is open at that time.
- Off: The doors will not lock automatically.
- Rpm: The doors will lock when the system sees the engine reach a preprogrammed RPM. This feature is only available with IntelliStart.

#### auto unlock - **ignition/off**

- Ignition: The doors will automatically unlock as soon as the ignition is turned off.
- Off: The doors will not automatically unlock when the ignition is turned off.

## passive lock - on/**off**

- On: The doors will lock when the system passively arms. This feature only applies when passive arming is programmed on.
- Off: The doors will not lock when the system passively arms.

## siren duration - **30/60/90**

- The system will sound the alarm for the programmed duration (30/60/90 seconds) during an alarm trigger or when the system is put into panic mode.

## auto start setting - **off**/battery only/temp only/battery and temp

- This feature is only available with the IntelliStart option.
- Off: The vehicle will not autostart.
- Battery: The vehicle will only autostart when the car battery gets low.
- Temperature: The vehicle will only autostart at a preset low temperature.
- Battery and temperature: The vehicle will autostart with a low car battery or low temperature.

*note: Temperature and battery calibration and settings can be made only with the Cliffnet Wizard Pro.*

## user selectable features descriptions - column two

### set pin code

- This feature allows the setting of the user's personal PIN code. For more information, please refer to the *PIN Programming* section of this guide.

## select siren sounds

- The individual sounds the 515C siren produces during an full trigger alarm can be customized for owner recognition of an alarm trigger. For more information, please refer to the *Select Siren Sounds* section of this guide.

## fact II on/off

- On: The alarm will bypass for 60 minutes if zones 3, 5, and 8 are triggered three times within a one hour period.
- Off: The alarm will respond to zones 3, 5, and 8 inputs indefinitely without bypassing.


## remote valet on/off

- On: The alarm can be put into valet mode with the remote control.
- Off: The alarm can not be put into valet mode with the remote control.

## entry delay on/off

- On: If the system has passively armed, it will not trigger for 15 seconds after a door is opened allowing the user to enter the vehicle and disarm the system via the PlainView 2 Valet switch.
- Off: There is no entry delay when armed. The system will trigger instantly when a door is opened.

## reset to default settings

- All system settings (except PIN and remote programming) in the User Programming grid will be reset to their default factory setting as indicated in bold lettering.
- Press  on the transmitter; the siren will chirp twice as confirmation.

## panic on/off

- On: The panic feature is available.
- Off: The panic feature is not available.

## user selectable features descriptions - column three

The features in this column pertain to programming individual transmitter channels in custom configurations. Following is an explanation of the features. To program specific functions to a different button, enter the function you are programming after the chirp confirmation. Press the button with which you wish to control that feature; the system will chirp to confirm that it has learned the new button.

## arm/disarm only

- The remote control channel programmed into this feature will arm/disarm the system only.

***note:** When programming a remote control to custom configuration, a transmitter button must first be learned to the arm/disarm channel by pressing the desired button once (one chirp), then again (two chirps). The rest of the features in this column can then be learned by pressing the desired button once. The siren will chirp the same number of times as the feature row as confirmation.*

## accessory output

- The transmitter channel programmed into this feature will activate the accessory output.

## silent mode

- The transmitter channel programmed into this feature will arm/disarm the system, but the siren will not chirp.

#### remote valet

- The transmitter channel programmed into this feature will make the system enter/exit valet mode.

#### remote start

- This feature is only available with IntelliStart connected
- The transmitter channel programmed into this feature will activate or shut down the Intellistart remote start system.

#### window control

- This feature is only available with SmartWindows connected
- The transmitter channel programmed into this feature will activate the vent or roll down feature of the SmartWindows system.

#### clear all remotes





- This feature will erase all remote codes from the system memory. This feature is convenient for erasing any transmitters that have been lost, stolen, or incorrectly programmed into the system.
- After entering this feature press any button on the transmitter; the siren will chirp to indicate that all transmitters have been erased from memory.

## pin programming








A PIN code can have one to four digits; each digit can be from 0-9.

*note: A PIN code cannot begin with a zero.*

### Programming Procedure

1. Enter the feature location in the installer programming grid.
2. Immediately press and release  of the PlainView 2 Valet switch.
3. Select each digit by pressing  1-9 times, and then press  to enter the number into the system. To enter a zero, press  only.


To program a PIN code of 1032:

1. Press and release  once and  once. You will hear one chirp.
3. Press and release  once. You will not hear a chirp after programming a zero.
5. Press and release  three times, and then press  once. You will hear three chirps.
6. Press and release  two times, and then press  once. You will hear two chirps.
4. Wait for two siren chirps after a five second pause or five seconds after the last digit has been entered if using less than four digit code number.
5. Turn off the ignition; the siren will chirp three times.
6. The programming mode is now exited.



## PIN Code Confirmation Procedure

Begin this procedure within 15 seconds of finishing the programming sequence or the new code will not be set.

1. Turn on the ignition.
2. Enter the new PIN code.
3. Press and hold  for three seconds.
  - LED turns on: New PIN code is learned and programming is complete.
  - LED stays off: New PIN code is not learned and the system reverts to the old PIN code. Redo the programming sequence.

## glossary of terms

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**Control Unit:** The "brain" of your system. Usually hidden underneath the dash area of the vehicle. It houses the microprocessor which monitors your vehicle and controls all of the system's functions.

**Normally Open/Normally Closed Immobilizer:** An automatic switch controlled by the security system which prevents the vehicle's starter from cranking whenever the system is armed. The vehicle is never prevented from cranking when the system is disarmed, in Valet mode, or should the starter interrupt switch itself fail.

**Input:** A physical connection to the system. An input can be provided by a sensor, pinswitch or through an existing system in the vehicle, such as ignition or courtesy lights.

**LED:** Blue light mounted somewhere in the vehicle. It is used to indicate the status of your system. It is also used to report triggers and faults in the system or sensors.

**Shock Sensor:** This is a sensor mounted in the vehicle that is designed to pick up impacts to the vehicle.

**Siren:** Noise generating device usually installed in the engine compartment of the vehicle. It is responsible for generating the "chirps" you hear, as well as the six tones you hear while the alarm is triggered.

**Transmitter:** Hand-held transmitter which operates the various functions of your system.

**Trigger or Triggered Sequence:** This is what happens when the alarm "goes off" or "trips." The triggered response of your system consists of the siren sounding and parking light flashing for the programmed duration.

**PlainView 2 Valet Switch:** A small two-button switch mounted somewhere inside the vehicle. It is used to override the alarm when a transmitter is lost or damaged, or to enter or exit Valet mode.

**Warning Zone Response:** Lighter impacts to the vehicle will generate the Warning Zone response. It consists of several seconds of siren chirps.

**Zone:** A zone is a separate input that the alarm can recognize as unique. Each input to the system is connected to a particular zone. Two or more inputs often share the same zone.

# security & convenience expansions


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Here we have listed only some of the many expansion options available. Please contact your dealer for a complete list of all the options available to you.

**Backup Battery:** The 520T keeps the system armed, triggers the alarm and keeps the starter interrupt active if main battery power is disconnected.

**Field Disturbance Sensor:** An invisible dome of coverage is established by installing the 508D "radar" sensor. Your security system can then react to any intrusions into this field with the triggered sequence.

**Glass Tamper Sensor:** Metal on glass, glass cracking, and breaking glass each produce distinctive acoustic signatures. The 506T glass tamper sensor uses a microphone to pick up sounds, and then analyzes them with proprietary acoustic software to determine if the glass has been struck.

**Power Trunk Release:** The  button can operate a factory power release for the vehicle's trunk or hatch. (An optional relay may be required.) If the factory release is not power activated, the Directed®'s 522T trunk release solenoid can often be added.

**Power Window Control:** Automatic power window control is provided with the SmartWindows system.

**Remote Start System:** For the ultimate in convenience, the IntelliStart remote start system can start your vehicle, monitor engine functions, and power your climate control system with a push of a button! Over-rev protection, open-hood lockout, brake pedal shutoff, and automatic timer shutoff are all included.

**Tilt Sensor:** The 507M tilt sensor can be added to your system to protect your car when its parked. It can protect your vehicle from being lifted to protect your expensive rims.

**Ultrasonic Sensor:** Providing a field of protection inside your car using the 509U Ultrasonic sensor to protect your belongings.

# health check

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Directed Electronics recommends you return to your installing Clifford dealer to have your system checked for correct operation. The first check is due one year after the installation date and at yearly intervals thereafter.

*note: There may be a small charge incurred for this service.*

DEALER STAMP  
1 YEAR CHECK

Signed \_\_\_\_\_ Dated \_\_\_\_\_

DEALER STAMP  
2 YEAR CHECK

Signed \_\_\_\_\_ Dated \_\_\_\_\_

DEALER STAMP  
3 YEAR CHECK

Signed \_\_\_\_\_ Dated \_\_\_\_\_

DEALER STAMP  
4 YEAR CHECK

Signed \_\_\_\_\_ Dated \_\_\_\_\_

DEALER STAMP  
5 YEAR CHECK

Signed \_\_\_\_\_ Dated \_\_\_\_\_

DEALER STAMP  
6 YEAR CHECK

Signed \_\_\_\_\_ Dated \_\_\_\_\_

## The company behind this system is Directed Electronics

Since its inception, Directed® has had one purpose, to provide consumers with the finest vehicle security and car stereo products and accessories available. The recipient of nearly 100 patents and Innovations Awards in the field of advanced electronic technology, Directed® is ISO 9001 registered.

Quality Directed Electronics products are sold and serviced throughout North America and around the world.

E&OE, specification is subject to change without notice. Some vehicles require optional parts/wiring and a few are incompatible with some features.



Directed Electronics is an ISO 9001 registered company.

Directed® is committed to delivering world-class quality products and services that excite and delight our customers.

*driven to excel*  
**Directed®**  
E L E C T R O N I C S

Vista, CA 92081

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