# **CONA!**PHONE<sup>™</sup>

Caller ID\* Telephone with 10-Memory Dialing



\*You must subscribe to Caller ID service from your local telephone company to receive Caller Identification.

## HOTLINE 1-800-366-0937

Service Center ©2003 CONAIR CORPORATION 7475 N. Glen Harbor Blvd., Glendale, AZ 85307

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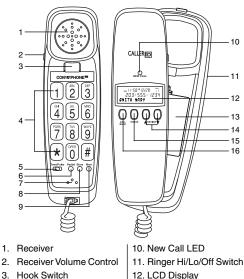


## **IMPORTANT SAFETY INSTRUCTIONS**

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire. electric shock and injury to persons, including the following:

- 1. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- 2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- 3. Do not use the telephone to report a gas leak in the vicinity of the leak.
- 4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

#### SAVE THESE INSTRUCTIONS



LOCATION OF CONTROLS

- Hook Switch З.
- Keypad 4.

1.

- Tone/Pulse Switch
- Redial Button 6.
- Transmitter / Mic
- Store Button
- 9. Memory Button

## **CONGRATULATIONS!**

You have purchased a CID110, Caller ID Telephone with 10-Memory Dialing manufactured to the highest standards of Conairphone<sup>™</sup>. Before installing and operating, be sure to read this manual.

## **GENERAL INFORMATION**

## UNPACKING

This package contains:

- CID110 Caller ID Telephone with 10-Memory Dialing
- Owner's Manual
- Fully Modular Coil Cord
- Fully Modular Telephone Line Cord (Long Straight Cord)
- Fully Modular Telephone Line Cord (Short Straight Cord)
- Quick Installation Guide
- Important Notice
- Two (2) Memory Index Labels
- Warranty Card

If anything is missing or damaged, contact the place of purchase. Keep the packaging to transport telephone.

For your reference, keep a record of the date purchased. Please save the sales receipt for the warranty reference.

Date of Purchase

## INSTALLATION INSTRUCTIONS

#### Follow these precautions:

- a. Never install telephone wiring during a lightning storm.
- b. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- c. Never touch uninsulated telephone wires or terminals unless the incoming telephone line has been disconnected at the network interface.
- d. Use caution when installing or modifying telephone lines.

13. Battery Compartment

14. Review ▲ / ▼ Button

15. Erase Button

16. Call Back Button

## **TO INSTALL BATTERIES**

Batteries are required for the Caller ID functions and Telephone operations of the unit.

- 1. Open the battery door by pulling back the latch.
- 2. Insert three (3) AA alkaline batteries (not included).
- 3. Snap the battery door back into place.

Note: Once batteries are installed, you have 20 seconds to setup the Caller ID.

## **SETTING UP YOUR CID110**

DO NOT CONNECT the line cord to the wall outlet until the Caller ID setup has been completed. NOTES:

- If the Caller ID is not setup within 20 seconds after battery installation, press and hold both the [▲] and [▼] keys for 4 seconds to activate the Caller ID setup.
- If you do not have the Caller ID service and want the time/ date set, please go to Caller ID setup section and 'ENTER TIME DATE' setting.

The LCD shows 'ENTER LANGUAGE' followed by a choice of 3 languages (English, Spanish, French).

The LCD then shows 'ENG ESP FRA'. **NOTE:** The 'ENG' is BLINKING. Press [▲] or [▼] to select 'ENG', 'ESP', or 'FRA'. Press [ERASE] to confirm.

If ENG is selected, the LCD shows 'LCD CONTRAST'. Press [▲] or [♥] to adjust five levels (from 1 to 5, default is 3) contrast of LCD.

Press [ERASE] to confirm.

If contrast is set, the LCD shows 'ENTER AREA CODE'. The first digit '--' of the area code will blink.

Press [▲] or [▼] to enter the area code.

Press [ERASE] to confirm and go to next entry.

Repeat above steps until 3-digit area code is set.

If area code is set, the LCD shows 子交回 \*\* //0 / 'ENTER TIME DATE'.

Press  $[\blacktriangle]$  or  $[\Psi]$  to select the hour digits. <u>ENTER TIME DATE</u> Press [ERASE] to confirm and go to the next entry.

Press [] or [] to select the minute digits.

Press [ERASE] to confirm and go to the ENTER TIME DATE next entry.

Press  $[\blacktriangle]$  or  $[\blacktriangledown]$  to select the month digits.

Press [ERASE] to confirm and go to the ENTER TIME DATE next entry.

Press [▲] or [▼] to select the date digits. Press [ERASE] to confirm.

.:00 NEW:00', <u>9:05\*\* 3/26</u>

The LCD shows 'TOTAL:00 NEW:00', 3:05 \*\* 3/25 which means both the total call and new call counter are zero.

## **USING THE PHONE ON A DESK**

- 1. Plug the long telephone line cord into the jack in the bottom of the BASE, thread it through the groove toward the back of the unit, then plug it into the modular phone jack.
- 2. Connect the COIL CORD to the jack in the HANDSET and the BASE.

## HANGING THE PHONE ON THE WALL

When the CID110 is wall mounted, the HANDSET GUIDE holds the handset in place in the cradle.

#### On a wall phone plate

- 1. Plug the short telephone line cord into the jack in the base bottom and into the jack on the plate.
- 2. Hang the base on to the two pins and pull the base down to lock it on.
- 3. Plug the coil cord into the handset and base jacks.

#### On a wall without a plate

- 1. Install 2 screws with anchors into the wall, one above the other, 3-1/4" apart, extending 3/16" out from the wall to hold the base securely.
- Install the long telephone line cord into the jack in the base, thread it through the groove and plug it into modular wall jack.
- 3. Hang the base on the screws and pull it down to lock it on.
- 4. Plug the coil cord into the handset and base jacks.

## **TELEPHONE FEATURES**

#### **Tone/Pulse Switch**

Set switch to your type of service. If you don't know whether you have tone or pulse:

- 1. Put the switch on "Tone".
- 2. When you have a dial tone, press any key on the keypad. If the dial tone stops, leave it on "Tone". If not, change the setting to "Pulse".

#### **Receiver Volume Control**

The receiver volume control is located on the side of the handset of your phone. This enables you to adjust the receiver volume from NORM to HI for a better listening level.

### Ringer Off/Low/High

Your CID110 features a harmonic dual tone ringer that can be adjusted from a loud (HI) to a soft (LO) sound level. When you don't want to be disturbed, slide the switch to the OFF position. You can still make outgoing calls without being disturbed by incoming calls.

#### Pause

Whether you have Tone or Pulse service, you can insert a 4second PAUSE into the dialing or storing of a number into memory in order to access custom and telebanking services, long distance, etc. Press [Redial] at the desired point in the number. Press [Redial] again if an additional 4 seconds is needed.



12-3-45

>+<- -

ENTER AREA CODE

#### **Redial Button**

Automatically redials last number called (up to 32 digits). If the number was busy or unanswered:

- 1. Lift the HANDSET.
- 2. Press [Redial].

## **TELEPHONE OPERATION**

#### Receiving a Call

- 1. When your phone rings, pick up the handset and use it like any basic telephone.
- 2. Hang up the handset to release the telephone line when your conversation is completed.

#### Dialing a Call

1. Pick up the phone and wait for a dial tone.

2. Press the keypad for the telephone number you wish to dial.

#### **Tone/Pulse Combination Dialing**

Combination dialing is useful to subscribers of Pulse (rotary) service who wish to gain access to various low-cost longdistance or automated computer services otherwise not available to them

- 1. With the Tone/Pulse switch in the Pulse position, dial the phone number.
- 2. Press [\*], and your telephone will change to Tone dialing mode.
- 3. Dial your code/authorization number. When your call is completed, your telephone will automatically return to the PULSE dialing mode.

NOTE: Combination dialing can also be stored into the memory for one-touch access to your long distance or automated computer service.

## **BASIC MEMORY PROGRAMMING**

The CID110 comes with 10-memory dialing.

NOTE: Your local phone company restricts the time you can have the handset off the base (off-hook).

#### YOU SHOULD PROGRAM THE CID110 MEMORY WITH THE LINE CORD UNPLUGGED FROM THE WALL. IF YOU ARE GOING TO PROGRAM MORE THAN ONE PHONE NUMBER.

Pick up the handset, and press [Store] to enter memory store.

Press the keypad to enter the number that you want to program. The LCD on the back of the handset confirms the numbers you entered.

Press [Store]. The 'MEM' will be displayed on the right corner of LCD.

Press the memory location (0 to 9) on the keypad. The LCD will then return to the 'Answer-Ready' mode, and display the total call counter, new call counter, current time and date.

#### Copy from the Caller ID to Telephone Memory

Press [▲] or [♥] until the Caller ID memory location to be copied appears on the LCD. Press [Store] twice to enter memory store. The 'MEM' will be displayed on the right corner.

Press the memory location (0 to 9) on the keypad. The LCD will then return to the 'Answer-Ready' mode, and display the total call counter, new call counter, current time and date. If no key is pressed within 20 seconds, the LCD will return to 'Answer-Ready' mode.

Repeat the above steps to store a different number in the same speed dial location, or to store a new number in a different speed dial location

- · Pressing [Redial] will place a 4-second PAUSE into the number. Which may be required for accessing special phone services
- You can store a number with up to 16 digits maximum. Only the last 14 digits will be displayed.

### MEMORY DIALING

Pick up the handset to make your call.

Press [MEM] [0] ... [MEM] [9] for one of the 10 memory locations to be dialed

**NOTE:** Remember to plug the telephone line cord back into the wall

## **CALLER ID OPERATION**

NOTE: Batteries must be installed, or Caller ID operations will not work properly (see "To Install Batteries").

If an incorrect, invalid or incomplete Caller ID signal is received, the LCD shows '-LINE ERROR-'.

9:08\*\* 3/26 -LINE ERROR-

If only the caller's phone number is received, the LCD shows the caller's phone number with the time and date it NEW 3: 12 AM 3/26 01 987-654-32 (0

was received. The 'NEW' icon turns on and New Call LED blinks.

If both the caller's name and phone
number are received, the LCD shows the
caller's name and phone number with

NEW 3: 12 MM 3/25 011 987-654-32 (0 CALLER'S NAME

the time and date it was received. The 'NEW' icon turns on and New Call LED blinks.

If the name and number are not available due to the caller's restriction, the LCD	NEW 3:35 AM 3/26 02
shows '-PRIVATE CALL-' with the time	-PRIVATE CALL-
and date received. The 'NEW' icon turns blinks.	

If the name and number are not available, the LCD will show	NEW 9:38 M 3/28 03
'-UNAVAILABLE-' with the call's time and	-UNAVAILABLE-
date. The 'NEW' icon turns on and New	Call LED blinks.

If no key is pressed within 20 seconds,	9:40**	3/25
the LCD will show the 'Answer-Ready'	5.10	2/100
mode, and display the total call counter,	TOTAL:03	NEW:03
new call counter, current time and date.		

#### **VIEW THE CALLER ID MEMORY**

If you have new calls ('NEW' icon and New Call LED is lit). Press [ $\blacktriangle$ ] or [ $\blacktriangledown$ ] to read all of the most recent calls. The CALL# will decrease.

Once all the new calls have been read, 'END OF NEW CALL' will be displayed.

Press [] to view the oldest calls, or press [] to view the most recent calls.

**NOTE:** After you view all the call in memory, the LCD will show 'END OF LIST'.

#### NOTES:

- 1. The New Call LED will blink until all the new Caller ID data has been reviewed.
- 2. If the 'RPT' icon is turned on, you have received multiple NEW calls from the same number.
- If you receive a call from a number stored in (previously reviewed) memory, the data in memory will be replaced with the new call's time and date and the 'NEW' icon will be turned on.

If no key is pressed within 20 seconds, the LCD will show the 'Answer-Ready' mode, and display the total call counter, new call counter, current time and date.

## **ERASE THE CALLER ID MEMORY**

Press [▲] or [♥] for the Caller ID memory location to be reviewed. To clear a single Caller ID memory location, press [ERASE] twice quickly.

The data for that call will be erased, and the CALL# and Caller ID information will be updated.

After all new message being reviewed, press and hold [ERASE] for 3 seconds. The message 'ERASE ALL CALLS?' will appear to confirm your action. Press [ERASE] to clear all the information, then the message 'NO CALLS' appear.

Both the total call and new call counters will become zero, and the current time and date will be displayed.

NOTE: All new calls must be reviewed before clearing the entire memory.

### CALL BACK (REDIAL) FROM THE CALLER ID MEMORY

With the handset hung up on the base press  $[\blacktriangle]$  or  $[\Psi]$  to find the Caller ID memory location to be redialed.

Press [CALL BACK] twice to redial, the LCD shows 'LIFT HANDSET' or 'PICK UP CALL'.

Pick up the handset to make your phone call.

With the handset off hook, press  $[\blacktriangle]$  or  $[\Psi]$  to find the Caller ID memory location to be redialed. Press [CALL BACK] twice, the number will then be dialed automatically.

## WHEN THE CALLER'S PHONE NUMBER HAS A DIFFERENT AREA CODE FROM THE PRESET:

The long distance dialing digit '1' will be inserted automatically during Caller ID memory call back.

Press [CALL BACK], 11 digits number will blink. Press [CALL BACK] again to confirm to dial the 11 digits number.

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## WHEN THE CALLER'S PHONE NUMBER HAS THE SAME AREA CODE AS THE PRESET:

The long distance dialing digit '1' and the 3 digits area code will be deleted automatically during Caller ID memory call back. Press [CALL BACK], 7 digits number will blink. Press [CALL BACK] again to confirm to dial the 7 digits number.

**NOTE:** Your telephone company may require a different format for making out-of-area (toll) calls WITHIN your area code. See the next section for the procedure to obtain the applicable toll-call format for your phone company.

WHEN YOUR TELEPHONE COMPANY REQUIRES YOU TO DIAL OTHER THAN A 7-DIGIT NUMBER (SAME AREA CODE) OR 11-DIGIT NUMBER (DIFFERENT AREA CODE) TO MAKE TOLL CALLS WITHIN YOUR AREA CODE, FOLLOW ONE OF THE 4 OPTIONS BELOW FOR CALLER ID CALL BACK.

#### Option 1

1+Area Code+7-Digit Number (11 digits)

#### Option 2

1+7-Digit Number (8 digits)

#### Option 3

Area Code+7-Digit Number (10 digits)

#### Option 4

7-Digit Number Only.

## Follow the procedure below to select one of the above options for Caller ID call back.

With the handset hung up on the base.

- 1 Press [▲] or [♥] to find the Caller ID memory location to redial. Press [CALL BACK], the 7-digit number (if same area code) or 11-digit number (if different area code) will blink.
- Press [▲] or [▼] to select one of the options.
- 3. Press [CALL BACK] again to confirm the dial.

## LOW BATTERY INDICATION

The CID110 will signal you when the batteries become weak and need replacement. Once battery power has been sufficiently drained, the CID110 will appear the BATTERY LOW icon (m)on the LCD display. Replace the AA batteries with three (3) fresh ones in order to maintain the Caller ID and Speed Dialing memories. If you do not install fresh batteries within 2 minutes, your Caller ID and telephone memory information may be lost.

## **CUSTOMER INFORMATION**

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier of US: DJTMT10BCID110. If requested, this number must be provided to the telephone company.

The applicable jacks (i.e. RJ11C) for this equipment are provided in the packaging with each piece of approved equipment. The jacks are certified by Universal Service Order Codes (USOC).

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug are provided with this product. They are designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. If this equipment CID110 causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If you experience trouble with this equipment, disconnect it from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alter or repair any parts of device except specified.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

This equipment is hearing aid compatible.

**NOTICE:** If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this (equipment ID if any) does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

**WARNING:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Some cordless telephones operate at frequencies that may cause interference to nearby TV's and VCR's; to minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR; and, if interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

## **ADDITIONAL INFORMATION**

- A. When your CONAIRPHONE<sup>™</sup> is not in use make sure the handset is engaged into the base unit.
- B. Avoid rough handling, areas with excessive moisture heavy dust or extreme temperature.
- C. To clean, use mild detergent and slightly damp cloth, never use strong solvents or abrasives.
- D. Connecting this telephone to a coin operated telephone or a party line is prohibited by law.
- E. If it is determined that your telephone is malfunctioning, the FCC requires that it be disconnected from the modular outlet until the problem has been corrected.

## SERVICE

According to FCC regulations, this equipment, which has been certified and registered by the FCC, may only be repaired by authorized persons. If repairs or adjustments are made by an unauthorized person, the FCC certification may be voided. Should you encounter any problems, please call the Conairphone<sup>™</sup> toll-free Customer Hotline for assistance:

1-800-366-0937, Monday - Friday between the hours of 8:30 am - 9:00 pm and Saturday 8:30 am - 12:30 pm (EST).

You can also visit our website at www.conairphone.com

#### FOR IN-WARRANTY SERVICE:

Package your complete unit (including all adapters, line cords, and other accessories) and ship the unit postage prepaid\* and insured (for your protection) to:

#### CONAIRPHONE™ DEPT.: In Warranty Repair 7475 North Glen Harbor Blvd., Glendale, AZ 85307

Be sure to include your return address, proof of purchase, a daytime phone number, \$5.00 for postage and handling\*, and a brief explanation of your difficulties.

\*NOTE: California residents need only provide proof of purchase and should call 1-800-366-0937 for shipping instructions.

#### FOR OUT-OF-WARRANTY SERVICE:

You may call our toll-free Help Line for the price of a replacement before returning your unit. Please follow all instructions for In-Warranty service (above) to return your unit, and mark the package: **DEPT.: Out-of-Warranty**.

If you have called and know the cost of your replacement, please include this information with your unit for prompt service.

#### QUESTIONS? STOP ... don't take unit back to the store. LOOK ... for the toll-free "help" telephone number. LISTEN ... as our experts talk you through the problem.

For immediate answers to your questions regarding operation, missing parts or installation, call:

CONAIRPHONE™ HOTLINE AT: 1-800-366-0937

## LIMITED WARRANTY

This Conairphone<sup>™</sup> is warranted to the original purchaser to be free from defects in materials and workmanship under normal installation, use, and service for a period of one (1) year from the date of purchase as shown on the purchaser's receipt.

The obligation of Conairphone<sup>™</sup> Retail Sales under this warranty shall be limited to repair or replacement (at our option) during the warranty period of any part which proves defective in material or workmanship under normal installation, use, and service, provided the product is returned to Conairphone<sup>™</sup> or to one of our authorized Service Centres TRANSPORTATION CHARGES PREPAID. Products returned to us or to an Authorized Service Center must be accompanied by a copy of the purchase receipt. In the absence of such purchase receipt, the warranty period shall be one (1) year from the date of manufacture. To obtain service under this warranty, return the defective product to the service center nearest you together with your sales slip and \$5.00 for postage and handling. (California residents need only provide proof of purchase). You may also have other warranty rights which vary from state to state.

This warranty shall be invalid if the product is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction or alteration of the serial number, improper electrical voltages or currents, repair alteration or maintenance by any person or party other than our own service facility or an authorized Service Center, or any use violative of instructions

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This warranty is also rendered invalid if this product is removed from the country in which it was purchased, if it is used in a country in which it is not registered for use, and/or if it is used in a country for which it was not designed. Due to variations in telephone systems and communications laws, this product may be illegal for use in some countries. Conairphone<sup>™</sup> assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that for which it is intended.

This one-year limited warranty is in lieu of all other expressed warranties, obligations, or liabilities.

ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE ONE-YEAR DURATION OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, WHATSOEVER.

Some states do not allow the exclusion or limitation of special, incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

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