

## LIMITED WARRANTY

If you purchased this product new in the U.S. or Puerto Rico, **CORTELCO** warrants it against defects in material and workmanship for a period of one (1) year from the date of original purchase. This warranty is in lieu of all other express warranties. During the warranty period, **CORTELCO** agrees to repair or, at its option, replace the defective product, or any part of it without charge for parts or labor. This is your exclusive remedy. This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, the affixing of any attachment not provided by **CORTELCO** with the product and loss of parts. The warranty is voided in the event any unauthorized person alters or repairs the unit.

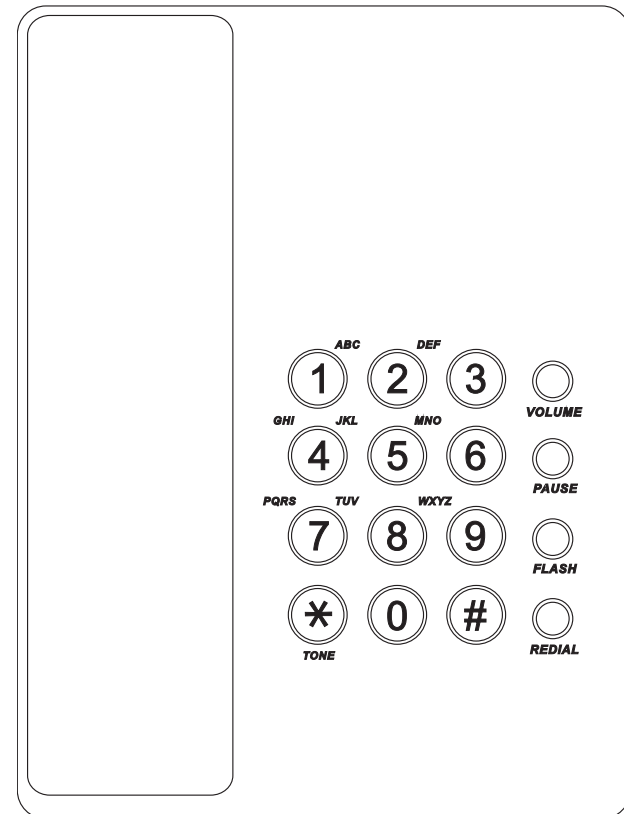
Telephone companies use different types of equipment and offer various types of services to customers. **CORTELCO does not warrant that this product is compatible with the type of equipment of any particular phone company or the services provided by it.**

**CORTELCO** DISCLAIMS ANY IMPLIED WARRANTY, INCLUDING THE WARRANTY OF MERCHANTABILITY AND THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, AS OF THE DATE ONE YEAR FROM THE ORIGINAL PURCHASE OF THE PRODUCT. **CORTELCO** ASSUMES NO RESPONSIBILITY FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSION AND LIMITATION MAY NOT APPLY TO YOU.

If failure occurs and your telephone is in warranty, service shall be provided by returning it to **CORTELCO - Repair Center, 1703 Sawyer Road, Corinth, Mississippi 38834, shipping prepaid**. The product will be repaired or replaced if examination by us determines the product to be defective. Telephones received damaged as a result of shipping will require you to file a claim with the carrier.

859985VOE20E  
Rev. 1.0



## OWNER'S INSTRUCTION MANUAL Model 8599

## IMPORTANT SAFETY INSTRUCTIONS

When using your telephone, you should always follow basic safety precautions to reduce the risk of fire, electric shock, and personal injury. Some of these precautions are listed below:

1. Do not use the telephone near water, for example near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Always unplug the telephone from the telephone jack before cleaning.
5. Do not use the telephone if it has been immersed in water or other liquid, if any liquid has entered the interior, if it has been damaged, or if it malfunctions. This product has no user-serviceable parts. Do not attempt to examine or repair the telephone yourself. Take it to a qualified repair shop or return it to the manufacturer for repair.



**CAUTION** - To reduce the risk of personal injury:

This product is intended solely for indoor, non-commercial, non-industrial use. Do not use the product outdoors. Do not insert or allow foreign objects to enter any openings of the product.

**NOTICE** - To reduce the risk of product damage: Do not subject the telephone to violent shocks or extreme temperatures.

**CAUTION**  
**To reduce the risk of fire, use only**  
**No. 26 AWG or larger**  
**telecommunication line cord.**

## FCC INFORMATION

**Part 68** is a Federal regulation which requires equipment to be tested and registered with the FCC prior to its connection to the network. This equipment complies with Part 68 of FCC rules. On the bottom of the telephone is a label that contains, among other information, the FCC Registration Number and the Ringer Equivalence Number (REN) for this equipment. You must, upon request, provide this information to your telephone company.

The **Ringer Equivalence Number(REN)**, which is used to determine the number of devices you may connect to your phone line, indicates the amount of power that your telephone draws from the telephone company line during ringing. If you have more than one telephone (or other terminal device) connected to the telephone company line, you should total the RENs, and be sure that the total is not more than five. Your telephones may not ring if the total is more than five. Also, in some rural locations, your telephone may not ring if the REN total is more than three.

**RESTRICTIONS** You must not connect your telephone to coin-operated lines or party lines.

**INSTALLATION** This model telephone must be connected to the telephone company lines through a modular jack. The required USOC for the modular jack is RJ11C for desk mounting and RJ11W for wall mounting. The USOC number is printed on the label on the bottom of your telephone.

**HEARING-AID COMPATIBILITY** The handset on your telephone will work with magnetically-coupled hearing aids. You can use a hearing aid equipped with a T (Telephone) switch.

**IN CASE OF TROUBLE** If your telephone should cause problems on the telephone line, the telephone company can temporarily disconnect your service. The telephone company must then notify and allow you to correct the problem.

The telephone company may from time to time change its lines or equipment. They must notify you if planned changes will affect your telephone service, to allow you to take steps to prevent interruptions.

This telephone complies with Part 15 of the FCC Rules. In the unlikely event that interference occurs, move the telephone and/or radio, television, etc. to increase the separation distance.

## TELEPHONE REPAIR

**DO NOT ATTEMPT TO REPAIR THIS PRODUCT YOURSELF.** Telephones manufactured by CORTELCO must be returned to us for repair.

**You can return your telephone to CORTELCO** for repair or replacement in accordance with our LIMITED WARRANTY.

CORTELCO warrants **THIS PRODUCT** against defects in material and workmanship in accordance with our LIMITED WARRANTY. If your telephone is returned for repair, include a copy of your sales receipt containing the date-of-purchase. **DO NOT INCLUDE THE ORIGINAL SALES RECEIPT.**

**If date-of-purchase is not included,** the factory date printed on the label on the bottom of your telephone will be used as the date-of-purchase. The factory date allows six months for distribution and sale of this product.

**If you return your telephone for repair,** the warranty period is not extended. The original date-of-purchase continues to apply to your warranty.

**OUT-OF-WARRANTY REPAIR** We will repair this product for a nominal fee after the LIMITED WARRANTY has expired if you send it to us in a complete and undamaged condition. The repaired unit will be shipped to you C.O.D., freight collect.

**RETURN-FOR-REPAIR PACKAGING** If you are returning a unit to us for repair, package it carefully, preferably in the original carton. Be sure to include your return address, a copy of the sales receipt showing date-of-purchase, and a note describing the problem you have with your Telephone. Shipping must be prepaid. If the telephone is in warranty, it will be repaired or replaced, at our option, at no cost to you, and it will be returned shipping prepaid.

Ship your telephone (shipping prepaid) to:

CORTELCO  
REPAIR CENTER  
1703 SAWYER ROAD  
CORINTH, MS 38834

## TELEPHONE FEATURES

### TELEPHONE SET UP

1. Use the new line cord to connect the PHONE jack of your new telephone to the modular wall jack.
2. Place the unit on a flat table or mount it on a wall. To mount the unit on a wall, you must use the wall mount bracket supplied.

### PULSE AND TONE DIALING

1. If your telephone line accepts touch-tone dialing, set the **PULSE/TONE** switch to the Tone position. The switch is located on the left side of the telephone. The default position is tone dialing.
2. If your telephone line requires rotary (pulse) dialing, set the **PULSE/TONE** switch to the Pulse position.
3. If you are unsure which system you have, set the switch to the **TONE** position. Lift the handset. When you get a dial tone, dial a telephone number. If the dial tone continues, move the switch to **PULSE**, and then dial the telephone number again.

### RECEIVING A PHONE CALL

1. Be sure the **RINGER** switch is set to the desired position.
2. When the phone rings, lift the handset.

### PLACING A PHONE CALL

1. Lift the handset and wait for a dial tone.
2. Dial the telephone number you wish to call.

### REDIAL BUTTON

1. If the number you dialed is busy, or you want to call the last number dialed again, lift the handset, or press and release the hookswitch for a new dial tone.
2. Press **REDIAL**.
3. The last number called will automatically be redialed.

## **FLASH BUTTON**

This telephone provides a line break signal for accessing PBX services or for convenient use of Call Waiting from your local telephone company. If you have Call Waiting service, you can use this function per the following instructions.

1. While having a conversation, another party calls and you hear a tone.
2. Press the **FLASH** button once and release. The first conversation is placed on hold and the second call can be answered.
3. Press **FLASH** button again and release. The first caller can be spoken to again and the second call is placed on hold.

## **PAUSE BUTTON**

Use the **PAUSE** button to insert a 3 Second pause during dialing. This may be necessary for REDIAL to work on long distance calls or when using a telephone system that requires an access code.

## **HANDSET VOLUME CONTROL**

Use the **Volume** button to change the handset volume. Press the button once to increase the volume. Press it again to return to normal volume.

## **RINGER VOLUME**

Use the **Ringer Volume** control located on the left side of the phone base to change ringer volume between low, medium, and high.

# **TROUBLESHOOTING**

## **PHONE DOES NOT RING**

1. Line cord is disconnected at telephone outlet or at telephone end.
2. Phone is **OFF HOOK**. Make certain the hookswitch is depressed when the handset is in the cradle.

## **NO DIAL TONE**

Wire is disconnected at telephone jack or at wall jack. Test the telephone in a different wall jack. If it works, the first jack may be defective.

## **HAVE DIAL TONE BUT CANNOT DIAL OUT**

Check if the PULSE/TONE switch is in the correct position.

## **REDIAL BUTTON DOES NOT FUNCTION**

The telephone may have been momentarily disconnected from the telephone jack.

# **MAINTENANCE INFORMATION**

**Treat your telephone equipment with care** for trouble-free performance. Avoid dropping the handset. Carefully place the handset on-hook after use.

Avoid putting near heating appliances and devices that generate electrical noise (for example, motors and florescent lamps).

**Clean your telephone equipment with a damp cloth.** Stains may be removed with a mild soap. Do not use liquid or aerosol detergents or cleaning agents.

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