## D-LINK AirPro DWL-AB520

# 2.4GHz / 5GHz Multimode Wireless PCI Adapter

## **Manual**



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### **Contents of Package:**

- D-Link AirPro DWL-AB5202.4 GHz / 5GHz Multimode Wireless PCI Adapter
- Manual and Warranty on CD
- Quick Installation Guide

If any of the above items are missing, please contact your reseller.

### **System Requirements:**

- A computer with an available 32-bit PCI slot
- Windows XP, Windows 2000, Windows Me, or Windows 98SE
- At least 32 MB of memory and a 300 MHz processor
- An 802.11a/802.11b Multimode Access Point (e.g., DWL-6000AP or DI-764), or an 802.11a Access Point (e.g., DWL-5000AP for Infrastructure Mode), or an 802.11b Access Point (e.g., DWL-900AP+), or an 802.11a wireless adapter (e.g., DWL-A650 for laptops or DWL-A520 for Ad-Hoc mode), or an 802.11b wireless adapter (e.g., DWL-650+.)

### Introduction

D-Link introduces the integrated multimode 802.11a/802.11b wireless PCI Adapter, as part of the high performance D-Link *Air*Pro series of wireless networking products.

Featuring a breakthrough all-in-one multimode design, the new D-Link *Air*Pro DWL-AB520 Multimode Wireless PCI Adapter is a next generation PCI Adapter that simultaneously serves both 802.11a wireless networks at 54 Mbps (72 Mbps in proprietary *Turbo mode*\*) and 802.11b wireless networks at 11Mbps.

The D-Link *Air*Pro DWL-AB520 delivers the fastest IEEE standards-based wireless technology in the industry and is interoperable with other 802.11a and 802.11b wireless devices.

After completing the steps outlined in the *Quick Installation Guide* (included in your package) not only will you have the ability to share information and resources, but you will also be able to enjoy the freedom that wireless networking delivers, at speeds capable of handling large data files or video streams.

#### **Features**

- Fully compatible with the 802.11a standard to provide an optimal wireless 54Mbps data rate (provides a 72Mbps data rate in proprietary Turbo Mode).
- Fully compatible with the 802.11b standard to provide an optimal wireless data rate of 11Mbps.
- Dynamic data rate scaling at 6, 9, 12, 18, 24, 36, 48, 54 for 802.11a
- Dynamic data rate scaling at 1, 2, 5.5, and 11Mbps for 802.11b
- Maximum reliability, throughput and connectivity with automatic data rate switching
- Supports wireless data encryption with 64-bit WEP, 128-bit WEP and 152-bit WEP with Dynamic Keying for more secure networking.
- Provides an extended omni-directional antenna with 2 ~ 4dBi
- Supports PCI Local Bus 2.2 standard
- User-friendly configuration and diagnostic utilities

#### **LEDS**

**LED** stands for **L**ight-**E**mitting **D**iode. The **DWL-AB520** has the following LEDs as shown below:

LED	LED Activity	
Power	A steady light indicates a connection to a power source	
Activity	A blinking light indicates network activity	

### Wireless Basics

D-Link wireless products are based on industry standards to provide easy-to-use and compatible high-speed wireless connectivity within your home, business or public access wireless networks. Strictly adhering to the IEEE standard, the D-Link wireless family of products will allow you to securely access the data you want, when and where you want it. You will be able to enjoy the freedom that wireless networking delivers.

A wireless local area network (WLAN) is a cellular computer network that transmits and receives data with radio signals instead of wires. Wireless LANs are used increasingly in both home and office environments, and public areas such as airports, coffee shops and universities. Innovative ways to utilize WLAN technology are helping people to work and communicate more efficiently. Increased mobility and the absence of cabling and other fixed infrastructure have proven to be beneficial for many users.

Wireless users can use the same applications they use on a wired network. Wireless adapter cards used on laptop and desktop systems support the same protocols as Ethernet adapter cards.

Under many circumstances, it may be desirable for mobile network devices to link to a conventional Ethernet LAN in order to use servers, printers or an Internet connection supplied through the wired LAN. A Wireless Router is a device used to provide this link.

#### **Wireless Basics** (continued)

People use wireless LAN technology for many different purposes:

**Mobility** - Productivity increases when people have access to data in any location within the operating range of the WLAN. Management decisions based on real-time information can significantly improve worker efficiency.

**Low Implementation Costs** – WLANs (Wireless Local Area Networks) are easy to set up, manage, change and relocate. Networks that frequently change, both physically and logically, can benefit from WLANs ease of implementation. WLANs can operate in locations where installation of wiring may be impractical.

**Installation Speed and Simplicity** - Installing a wireless LAN system can be fast and easy and can eliminate the need to pull cable through walls and ceilings.

**Network Expansion** - Wireless technology allows the network to go where wires cannot.

**Scalability** – Wireless Local Area Networks (WLANs) can be configured in a variety of topologies to meet the needs of specific applications or existing infrastructures. Configurations are easily changed and range from peer-topeer networks suitable for a small number of users to larger infrastructure networks to accommodate hundreds or thousands of users, depending on the number of wireless devices deployed.

#### **Wireless Basics** (continued)

The DWL-AB520 is compatible with other **D-Link AirPro** 802.11a products, which include:

- 5GHz Wireless Cardbus Adapters used with laptop computers (DWL-A650)
- ◆ 5GHz Multimode Wireless Broadband Routers computers (*DI-764*, and *DI-754*)
- ◆ 5GHz Wireless Access Points (*DWL-5000AP*, *DWL-6000AP*)

The DWL-AB520 is also compatible with **D-Link Air** and **AirPlus** 802.11b wireless products, which include:

- ◆ 2.4GHz Wireless Cardbus Adapters used with laptop computers (DWL-650, DWL-650+)
- ◆ 2.4GHz Wireless PCI cards used with desktop computers (DWL-520, DWL-520+)
- ◆ Enhanced 2.4GHz Wireless Access Point (DWL-900AP+)
- ◆ Enhanced 2.4GHz Wireless Broadband Router (DI-614+)

#### Standards-Based Technology

The versatile DWL-AB520 Wireless Multimode PCI Adapter integrates both 802.11a and 802.11b standards into a single unit.

The IEEE **802.11a** standard designates that devices may operate at an optimal data rate of 54 Mbps (72 Mbps in proprietary *Turbo* mode.) This means that in most environments, within the specified range of this device, you will be able to transfer large files quickly or even watch a movie in MPEG format over your network without noticeable delays. This technology works by transmitting high-speed digital data over a radio wave utilizing **OFDM** (**O**rthogonal **F**requency **D**ivision **M**ultiplexing) technology. **OFDM** works by splitting the radio signal into multiple smaller sub-signals that are then transmitted simultaneously at different frequencies to the receiver. **OFDM** reduces the amount of **crosstalk** (interference) in signal transmissions. D-Link *AirPro* 802.11a products will automatically sense the best possible connection speed to ensure the greatest speed and range possible.

Based on the IEEE **802.11b** standard, the DWL-AB520 is also interoperable with existing compatible 2.4GHz wireless technology with data transfer speeds of up to 11Mbps.

#### **Wireless Basics** (continued)

#### Installation Considerations

The D-Link *Air*Pro DWL-AB520 lets you access your network, using a wireless connection, from virtually anywhere. Keep in mind, however, that the number, thickness and location of walls, ceilings, or other objects that the wireless signals must pass through, may limit the range. Typical ranges vary depending on the types of materials and background RF (radio frequency) noise in your home or business. The key to maximizing wireless range is to follow these basic guidelines:

- Keep the number of walls and ceilings between the DWL-AB520 and other network devices to a minimum - each wall or ceiling can reduce your D-Link *Air*Pro Wireless product's range from 3-90 feet (1-30 meters.) Position your receiving devices so that the number of walls or ceilings is minimized.
- 2. Be aware of the direct line between network devices. A wall that is 1.5 feet thick (.5 meters), at a 45-degree angle appears to be almost 3 feet (1 meter) thick. At a 2-degree angle it looks over 42 feet (14 meters) thick! Try to make sure that devices are positioned so that the signal will travel straight through a wall or ceiling for better reception.
- 3. Building Materials make a difference a solid metal door or aluminum studs may have a negative effect on range. Try to position wireless devices and computers with wireless adapters so that the signal passes through drywall or open doorways and not other materials.
- 4. Keep your product away (at least 3-6 feet or 1-2 meters) from electrical devices or appliances that generate RF noise.

## **Getting Started**

With its default settings, the DWL-AB520 will connect with other D-Link *Air*Pro products, right out of the box.

There are basically two modes of networking:

**Infrastructure** – using an Access Point, such as the DWL-900AP+, DWL-5000AP or DWL-6000AP.

**Ad-Hoc** – directly connecting to another computer, for peer-to-peer communication, using wireless network adapters on each computer, such as two or more DWL-AB520 wireless network PCI adapters.

On the following pages we will show you an example of an **Infrastructure Network** and an **Ad-Hoc Network**.

An **Infrastructure** network contains an Access Point or Router. The **Infrastructure Network** example shown on the following page contains the following D-Link network devices (your existing network may be comprised of other devices):

A wireless Router - D-Link AirPro DI-764

A laptop computer with a wireless adapter - D-Link AirPro DWL-A650 or AirPlus DWL-650+

A desktop computer with a wireless adapter - **D-Link** *Air***Pro DWL-AB520** 

A Cable modem - D-Link DCM-200

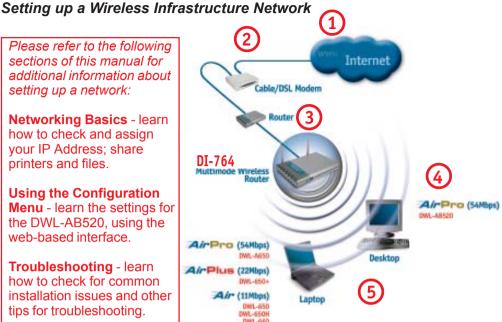
#### **Getting Started**

Please refer to the following sections of this manual for additional information about setting up a network:

Networking Basics - learn how to check and assign vour IP Address: share printers and files.

**Using the Configuration** Menu - learn the settings for the DWL-AB520, using the web-based interface.

Troubleshooting - learn how to check for common installation issues and other tips for troubleshooting.



Please remember that D-Link AirPro wireless devices are pre-configured to connect together, right out of the box, with their default settings.

### For a typical wireless setup at home (as shown above), please do the following:

- You will need broadband Internet access (a Cable or DSL-subscriber line into your home or office)
- Consult with your Cable or DSL provider for proper installation of the modem
- Connect the Cable or DSL modem to your broadband router (see the Quick Installation Guide included with your router.)
- Install the D-Link AirPro DWL-AB520 wireless PCI adapter into an available PCI slot on your desktop computer. (See the Quick Installation Guide included with the DWL-AB520.)
- If you are connecting a laptop computer to your network, install the drivers for the wireless cardbus adapter (e.g., D-Link AirPro DWL-A650, DWL-650+ or the DWL-650) into a laptop computer. (See the Quick Installation Guide included with the DWL-A650, DWL-650+, or DWL-650.) 11

#### **Getting Started**

#### Setting up a Wireless Ad Hoc Network



- Install the **D-Link** *Air***Pro DWL-AB520** Wireless Network adapter into the desktop computer. See the *Quick Installation Guide* included with the product for installation instructions.
- Install a wireless network adapter into the laptop computer. In the example above the **DWL-A650**, **DWL-650+ or DWL-650** may be installed into a laptop computer. See the **Quick Installation Guide** included with the product.
- Set the wireless configuration for the adapters to Ad-Hoc mode, set the adapters to the same channel, and assign an IP Address to each computer on the Ad-Hoc network. (See Box below)

#### **IP Address**

When assigning IP Addresses to the computers on the network, please remember that the IP Address for each computer must be in the same IP Address range as all the computers in the network, and the subnet mask must be exactly the same for all the computers in the network.

For example: If the first computer is assigned an IP Address of 192.168.0.2 with a Subnet Mask of 255.255.255.0, then the second computer can be assigned an IP Address of 192.168.0.3 with a Subnet Mask of 255.255.255.0, etc.

IMPORTANT: If computers or other devices are assigned the same IP Address, one or more of the devices may not be visible on the network.

If you want to alter the default settings or optimize the performance of the DWL-AB520, D-Link has included a configuration utility to do so.

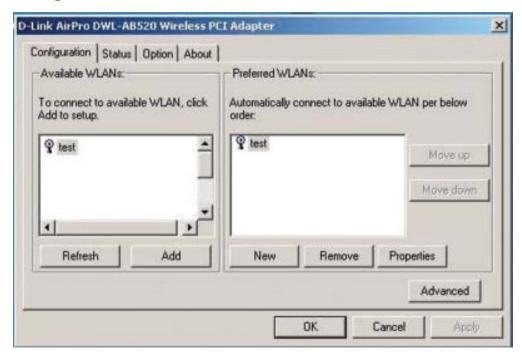
Note: With its default settings, the DWL-AB520 will associate with D-Link Air/AirPro products such as the DI-764 (a wireless router), and the DWL-A650 (a wireless adapter for laptops), right out of the box.

Before you use the configuration utility for the DWL-AB520, you must install the drivers and the configuration utility by inserting the CD-ROM that came with the DWL-AB520. (Please see the *Quick Installation Guide* that came with the product.) After you have completed this installation and restarted your computer, you can access the Configuration Utility at any time by clicking on the icon in your taskbar at the bottom right corner of your PC's screen.

After double-clicking on the icon in the taskbar (shown at right), the following Configuration Utility window will appear:



#### Configuration



## Using the Configuration Utility Configuration (continued)

Refresh click Refresh to display the current networks available

Add- highlight the network to which you wish to connect and click

Add

New- click **New** to connect to the Preferred WLAN

Remove- click Remove to eliminate the highlighted network

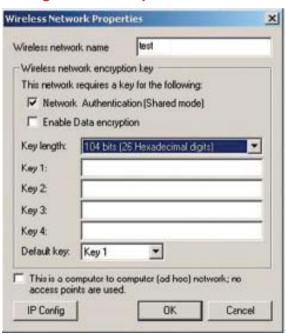
Move up- click Move up to move the network up higher in the list

Move down- click Move down to move the network lower in the list

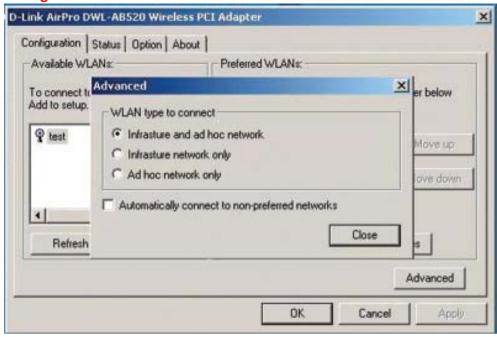
**Properties** click **Properties** to configure the highlighted network and the

screen below will appear

#### **Configuration>Properties**



#### Configuration>Advanced



Click on **Advanced** in the **Configuration** window to select the type of WLAN (Wireless Local Area Network) to which you wish to connect. Select from the following options in the **Advanced** pop-up window:

#### **WLAN** type to connect

Infrastructure and ad-hoc network-

choose this option to connect to both **Infrastructure** and **Ad- Hoc** networks

Infrastructure network only-

choose this option to connect to **Infrastructure** networks only (networks with an Access Point like the DI-764)

Ad-hoc network only-

choose this option to connect directly to another ethernet adapter equipped computer

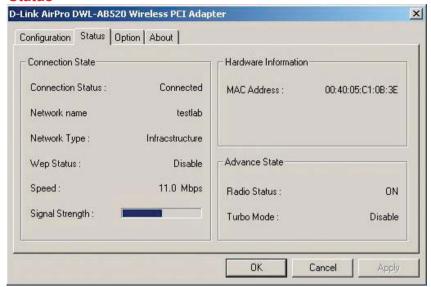
Automatically connect to non-preferred networks-

choose this option to connect to any available network. (This option could result in a security risk.)

Close-

click Close to save the changes.

#### Status





If you enable **WEP encryption** or **Turbo Mode** make sure to enable WEP encryption and Turbo Mode on all the devices in your network.

The Status screen displays the current properties of the DWL-AB520.

Connection Status- indicates the connection status: either connected or discon-

nected.

**Network Name-** displays the network name that you have input

Network Type- indicates either Infrastructure, Ad-Hoc or Infrastructure and

Ad-Hoc

WEP Status- either Enable or Disable

WEP stands for Wired Equivalent Privacy. It is a security protocol for Wireless Local Area Networks

**Speed-** indicates data rate speed

Signal Strength- displays the signal strength

MAC Address- Media Access Control address is a unique hardware address

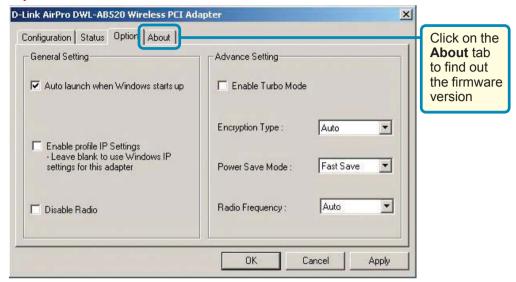
that identifies the DWL-AB520 on the network

Radio Status- ON or OFF

Turbo Mode- Enable or Disable. Disable is the default setting

Click OK or Apply- click Apply to save the changes

#### **Option**



#### **General Setting**

Auto Launch when Windows starts up-

automatically enables the adapter when Windows starts up. By defaut this option is selected.

#### Advance Setting

**Enable Turbo** Mode-

disable is the default setting. Make sure all devices in your net-

work have identical settings for Turbo mode

**Encryption Type-**

select from Auto. WEP or AES

Power Save Mode- select from Fast Save, Max. Save or Disable. Default is Fast

Save.

Radio Frequency- select from 802.11b - 2.4GHz, 802.11a - 5GHz or Auto.

Default is Auto.

Click OK or Apply- click Apply to save the changes; click OK to close the utility

### Using the Network Setup Wizard in Windows XP

In this section you will learn how to establish a network at home or work, using **Microsoft Windows XP**.

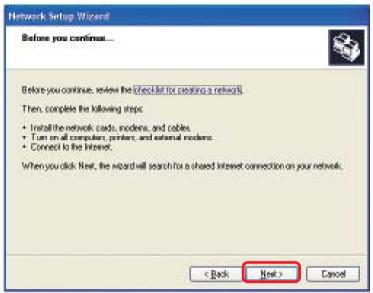
Note: Please refer to websites such as <a href="http://www.homenethelp.com">http://www.microsoft.com/windows2000</a> for information about networking computers using Windows 2000, ME or 98SE.

Go to Start>Control Panel>Network Connections
Select Set up a home or small office network



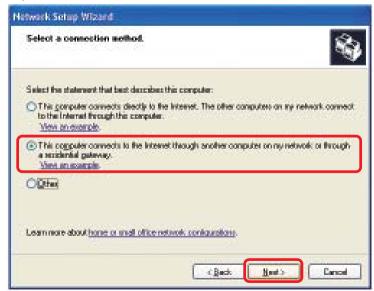
When this screen appears, Click Next.

Please follow all the instructions in this window:



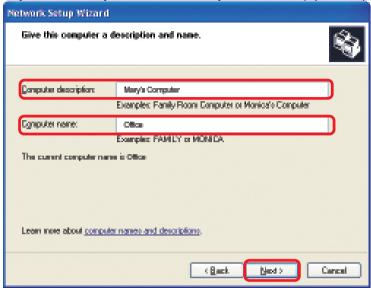
#### Click Next

In the following window, select the best description of your computer. If your computer connects to the internet through a gateway/router, select the second option as shown.



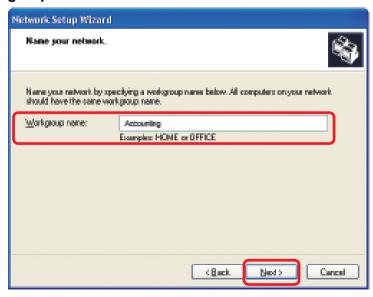
#### Click Next

Enter a Computer description and a Computer name (optional.)



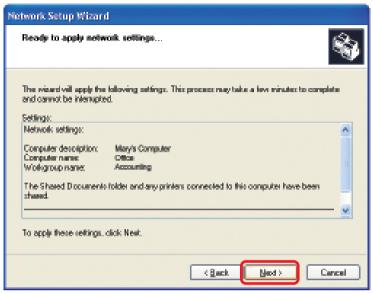
#### Click Next

Enter a **Workgroup** name. All computers on your network should have the same **Workgroup** name.



Click Next

Please wait while the **Network Setup Wizard** applies the changes.

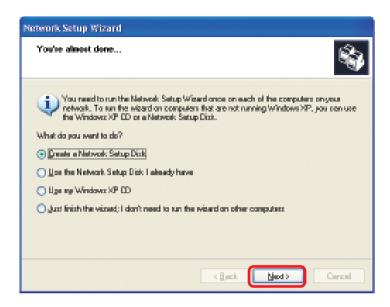


When the changes are complete, click Next.

Please wait while the **Network Setup Wizard** configures the computer. This may take a few minutes.



In the window below, select the option that fits your needs. In this example, **Create a Network Setup Disk** has been selected. You will run this disk on each of the computers on your network. Click **Next**.

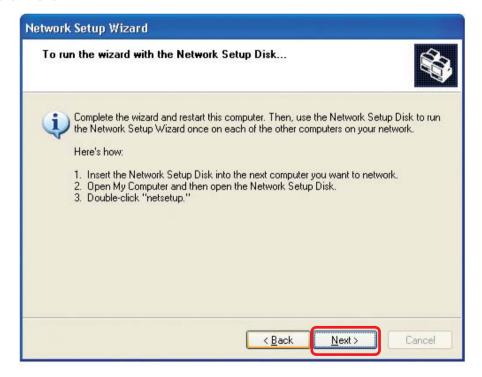


Insert a disk into the Floppy Disk Drive, in this case drive A.





Please read the information under **Here's how** in the screen below. After you complete the **Network Setup Wizard** you will use the **Network Setup Disk** to run the **Network Setup Wizard** once on each of the computers on your network. To continue click **Next**.



Please read the information on this screen, then click **Finish** to complete the **Network Setup Wizard**.



The new settings will take effect when you restart the computer. Click **Yes** to restart the computer.



You have completed configuring this computer. Next, you will need to run the **Network Setup Disk** on all the other computers on your network. After running the **Network Setup Disk** on all your computers, your new wireless network will be ready to use.

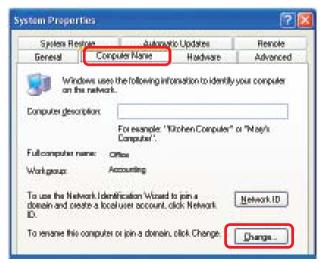
#### Naming your Computer

To name your computer, please follow these directions: In **Windows XP**:

- Click Start (in the lower left corner of the screen)
- Right-click on My Computer
- Select Properties and click

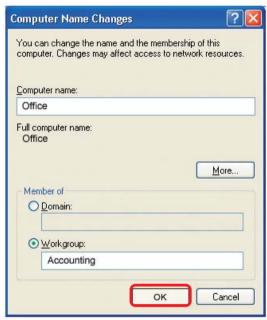


- Select the Computer Name Tab in the System Properties window.
- You may enter a Computer Description if you wish; this field is optional.
- To rename the computer and join a domain, Click Change.



#### Naming your Computer

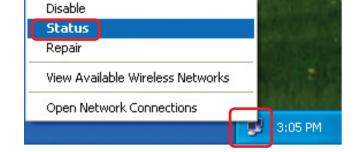
- In this window, enter the Computer name
- Select Workgroup and enter the name of the Workgroup
- All computers on your network must have the same
   Workgroup name.
- Click OK



#### Checking the IP Address in Windows XP

The wireless adapter-equipped computers in your network must be in the same IP Address range (see Getting Started in this manual for a definition of IP Address Range.) To check on the IP Address of the adapter, please do the following:

Right-click on the Local Area Connection icon in the task bar



Click on Status

#### Checking the IP Address in Windows XP

This window will appear.

Click theSupport tab

Click Close

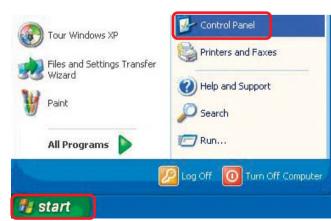


#### Assigning a Static IP Address in Windows XP/2000

Note: Residential Gateways/Broadband Routers will automatically assign IP Addresses to the computers on the network, using DHCP (Dynamic Host Configuration Protocol) technology. If you are using a DHCP-capable Gateway/Router you will not need to assign Static IP Addresses.

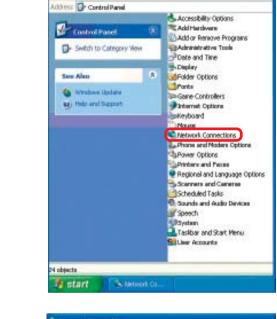
If you are not using a DHCP capable Gateway/Router, or you need to assign a Static IP Address, please follow these instructions:

- Go to Start
- Double-click on Control Panel



#### Assigning a Static IP Address in Windows XP/2000

Double-click on NetworkConnections

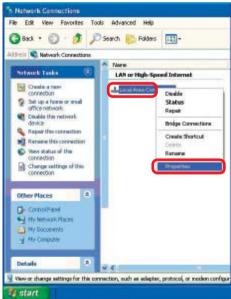


F Control Panel

File Edit View Favorities Tools Help

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- Right-click on Local Area Connections
- Double-click on Properties



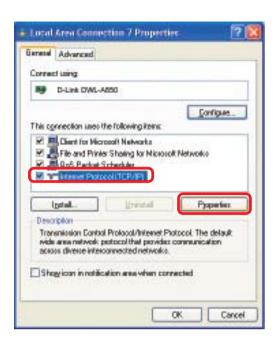
## Assigning a Static IP Address in Windows XP/2000

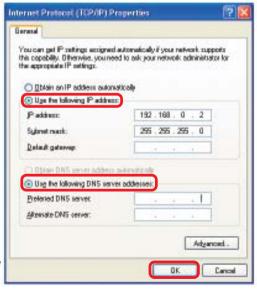
- Click on Internet Protocol (TCP/IP)
- Click Properties

- Input your IP address and subnet mask. (The IP Addresses on your network must be within the same range. For example, if one computer has an IP Address of 192.168.0.2, the other computers should have IP Addresses that are sequential, like 192.168.0.3 and 192.168.0.4. The subnet mask must be the same for all the computers on the network.)
- Input your DNS server addresses. (Note: If you are entering a DNS server, you must enter the IP Address of the Default Gateway.)

The DNS server information will be supplied by your ISP (Internet Service Provider.)

Click **OK** 





## Checking the Wireless Connection by <u>Pinging in Windows XP and</u> 2000

Go to Start > Run > type cmd. A window similar to this one will appear. Type ping XXX.XXX.XXX.XXX. where xxx is the IP Address of the Wireless Router or Access Point, A good wireless connection will show four replies from the Wireless Router or Acess Point, as shown.



## Checking the Wireless Connection by <u>Pinging in Windows Me</u> and 98

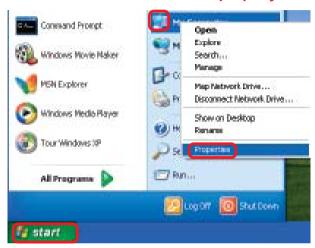
Go to Start > Run > type **command**. A window similar to this will appear. Type ping XXX.XXX.XXX where xxx is the IP Address of the Wireless Router or Access Point. A good wireless connection will show four replies from the wireless router or access point, as shown.

## **Troubleshooting**

This chapter provides solutions to problems that can occur during the installation and operation of the DWL-AB520. Read the following descriptions if you are having problems. (The examples below are illustrated in Windows XP. If you have another operating system, these solutions will still apply although the appearance on your computer screen may differ.)

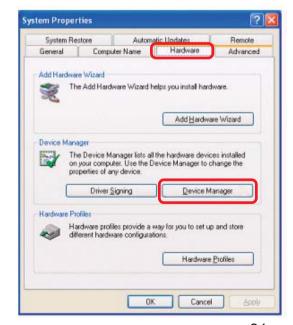
#### 1. Check that the drivers for the DWL-AB520 are installed properly.

Go to Start > My Computer > Properties



Select the Hardware Tab

Click Device Manager



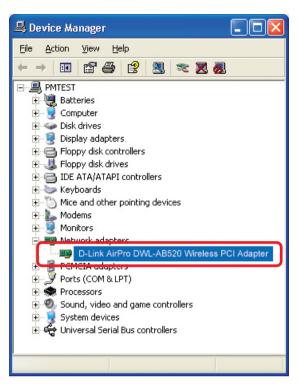
### **Troubleshooting**

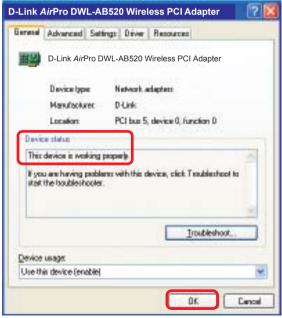
- Double-click on Network Adapters
- Right-click on D-Link AirPro DWL-AB520 Wireless PCI Adapter

 Select Properties to check that the drivers are installed properly

 Look under Device Status to check that the device is working properly

Click OK





### **Troubleshooting**

#### 2. What variables may cause my wireless products to lose reception?

D-Link products let you access your network from virtually anywhere you want. However, the positioning of the products within your environment will affect the wireless range. Please refer to **Installation Considerations** in the **Wireless Basics** section of this manual for further information about the most advantageous placement of your D-Link wireless products.

#### 3. Why does my wireless connection keep dropping?

- Antenna Orientation- Try different antenna orientations for the DWL-AB520. Try to keep the antenna at least 6 inches away from the wall or other objects.
- If you are using 2.4GHz cordless phones, X-10 equipment or other home security systems, ceiling fans, and lights, your wireless connection will degrade dramatically or drop altogether. Try changing the Channel on your Router, Access Point and Wireless adapter to a different Channel to avoid interference.
- Keep your product away (at least 3-6 feet) from electrical devices that generate RF noise, like microwaves, Monitors, electric motors, etc.

#### 4. Why can't I get a wireless connection?

If you have enabled Encryption on the DWL-AB520, you must also enable encryption on all wireless devices in the network in order to establish a wireless connection.

- For 802.11a, the Encryption settings are: 64, 128 or 152 bit. Make sure that the encryption bit level is the same on the Router (if you have an infrastructure network) and the DWL-AB520.
- For 802.11b, the Encryption settings are: 64, 128, or 256 bit. Make sure that the encryption bit level is the same on the Router and the DWL-AB520.
- Make sure that the SSID on the Router (if you have one in your network) and the DWL-AB520 are exactly the same. If they are not, wireless connection will not be established. Please note that there are two separate SSIDs for 802.11a and 802.11b. The default SSID for both 802.11a and 802.11b is default.

## **Technical Specifications**

#### **Standards**

- IEEE 802.11b
- IEEE 802.11a

#### **Diagnostic LED**

- Power
- Network

#### **Temperature**

- Operating: 0°C to 55°C (32°F to 131°F)
- Storing: -20°C to 75°C (-4°F to 167°F)

#### **Humidity:**

10%-90%, non-condensing

### **Antenna Type:**

Omni-directional dipole antenna with 2~4dB

#### **Operating Voltage:**

3.3VDC +/-10%

#### MTBF:

Mean time between failure >30,000 hours

#### **Emissions:**

FCC part 15b

### **Physical Dimensions:**

- L = 6.6 inches
- W = 4.2 inches
- H = 1.6 inches

### **Technical Specifications**

#### 802.11a Specifications

#### Standard:

IEEE 802.11a

#### **Data Rates:**

6, 9, 12, 18, 24, 36, 48, 54 (72 Mbps in Turbo mode)

#### **Encryption:**

Supports 64-bit, 128-bit, and 152-bit WEP encryption with Dynamic keying

#### **Available Channels:**

12 non-overlapping channels for North America

#### Frequency Range:

5.150 – 5.350 and 5.725 ~ 5.825 GHz

### **Modulation Technology:**

Orthogonal Frequency Division Multiplexing (OFDM)

#### **Media Access Protocol:**

CSMA/CA with ACK

#### **Modulation Techniques:**

BPSK

QPSK

■ 16 QAM

■ 64 QAM

#### **Receiver Sensitivity:**

-66dBm at 54Mbps

+13 ~ 14dBm at 54Mbps

**Transmitter Output Power:** 

#### 802.11b Specifications

#### Standard:

IEEE 802.11b

#### **Data Rates:**

1, 2, 5.5, 11Mbps (with Automatic Fallback)

#### **Available Channels:**

■ Eleven channels for North America. Three non-overlapping.

### **Technical Specifications**

#### **802.11b Specifications**

#### **Encryption:**

Supports 64-bit or 128-bit WEP encryption

#### Frequency Range:

2.4 – 2.497 GHz

#### Media Access Protocol:

CSMA/CA with ACK

### Transmitter Output Power:

+18dBm at 11,5.5,2 and 1 Mbps

#### **Receiver Sensitivity:**

-84dBm for 11Mbps @ 8% PER

### **Modulation Techniques:**

- DQPSK
- DBPSK
- DSSS
- CCK

## **Contacting Technical Support**

You can find the most recent software and user documentation on the D-Link website.

D-Link provides free technical support for customers within the United States for the duration of the warranty period on this product.

U.S. customers can contact D-Link technical support through our web site, or by phone.

#### **D-Link Technical Support over the Telephone:**

(877) 453-5465

24 hours a day, seven days a week.

#### **D-Link Technical Support over the Internet:**

http://support.dlink.com

When contacting technical support, please provide the following information:

- Serial number of the unit
- Model number or product name
- Software type and version number

## **Warranty and Registration**

Subject to the terms and conditions set forth herein, D-Link Systems, Inc. ("D-Link") provides this Limited warranty for its product only to the person or entity that originally purchased the product from:

- D-Link or its authorized reseller or distributor and
- Products purchased and delivered within the fifty states of the United States, the District of Columbia, U.S. Possessions or Protectorates, U.S. Military Installations, addresses with an APO or FPO.

*Limited Warranty:* D-Link warrants that the hardware portion of the D-Link products described below will be free from material defects in workmanship and materials from the date of original retail purchase of the product, for the period set forth below applicable to the product type ("Warranty Period"), except as otherwise stated herein.

3-Year Limited Warranty for the Product(s) is defined as follows:

- Hardware (excluding power supplies and fans) Three (3) Years
- Power Supplies and Fans One (1) Year
- Spare parts and spare kits Ninety (90) days

D-Link's sole obligation shall be to repair or replace the defective Hardware during the Warranty Period at no charge to the original owner or to refund at D-Link's sole discretion. Such repair or replacement will be rendered by D-Link at an Authorized D-Link Service Office. The replacement Hardware need not be new or have an identical make, model or part. D-Link may in its sole discretion replace the defective Hardware (or any part thereof) with any reconditioned product that D-Link reasonably determines is substantially equivalent (or superior) in all material respects to the defective Hardware. Repaired or replacement Hardware will be warranted for the remainder of the original Warranty Period from the date of original retail purchase. If a material defect is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to repair or replace the defective Hardware, the price paid by the original purchaser for the defective Hardware will be refunded by D-Link upon return to D-Link of the defective Hardware. All Hardware (or part thereof) that is replaced by D-Link, or for which the purchase price is refunded, shall become the property of D-Link upon replacement or refund.

Limited Software Warranty: D-Link warrants that the software portion of the product ("Software") will substantially conform to D-Link's then current functional specifications for the Software, as set forth in the applicable documentation, from the date of original retail purchase of the Software for a period of ninety (90) days ("Warranty Period"), provided that the Software is properly installed on approved hardware and operated as contemplated in its documentation. D-Link further warrants that, during the Warranty Period, the magnetic media on which D-Link delivers the Software will be free of physical defects. D-Link's sole obligation shall be to replace the non-conforming Software (or defective media) with software that substantially conforms to D-Link's functional specifications for the Software or to refund at D-Link's sole discretion. Except as otherwise agreed by D-Link in writing, the replacement Software is provided only to the original licensee, and is subject to the terms and conditions of the license granted by D-Link for the Software. Software will be warranted for the remainder of the original Warranty Period from the date or original retail purchase. If a material non-conformance is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to replace the non-conforming Software, the price paid by the original licensee for the non-conforming Software will be refunded by D-Link; provided that the nonconforming Software (and all copies thereof) is first returned to D-Link. The license granted respecting any Software for which a refund is given automatically terminates.

**Non-Applicability of Warranty:** The Limited Warranty provided hereunder for hardware and software of D-Link's products, will not be applied to and does not cover any product purchased through the inventory clearance or liquidation sale or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product and in that case, the product is being sold "As-Is" without any warranty whatsoever including, without limitation, the Limited Warranty as described herein, notwithstanding anything stated herein to the contrary.

**Submitting A Claim**: Any claim under this limited warranty must be submitted in writing before the end of the Warranty Period to an Authorized D-Link Service Office.

- The customer must submit as part of the claim (a written description of the Hardware defect or Software nonconformance) in sufficient detail to allow D-Link to confirm the same.
- The original product owner must obtain a Return Material Authorization ("RMA") number from the Authorized D-Link Service Office and, if requested, provide written proof of purchase of the product (such as a copy of the dated purchase invoice for the product) before the warranty service is provided.

- After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package to ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package. Do not include any manuals or accessories in the shipping package. D-Link will only replace the defective portion of the Product and will not ship back any accessories.
- The customer is responsible for all shipping charges to D-Link. No Charge on Delivery ("COD") is allowed. Products sent COD will either be rejected by D-Link or become the property of D-Link. Products should be fully insured by the customer and shipped to **D-Link Systems**, **Inc.**, **53 Discovery Drive**, **Irvine**, **CA 92618**. D-Link will not be held responsible for any packages that are lost in transit to D-Link. The repaired or replaced packages will be shipped via UPS Ground or any common carrier selected by D-Link, with shipping charges prepaid. Expedited shipping is available if shipping charges are prepaid by the customer.

D-Link may reject or return any product that is not packaged and shipped in strict compliance with the foregoing requirements, or for which an RMA number is not visible from the outside of the package. The product owner agrees to pay D-Link's reasonable handling and return shipping charges for any product that is not packaged and shipped in accordance with the foregoing requirements, or that is determined by D-Link not to be defective or non-conforming.

What Is Not Covered: This limited warranty provided by D-Link does not cover: Products, if in D-Link's judgment, have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed; Initial installation, installation and removal of the product for repair, and shipping costs; Operational adjustments covered in the operating manual for the product, and normal maintenance; Damage that occurs in shipment, due to act of God, failures due to power surge, and cosmetic damage; Any hardware, software, firmware or other products or services provided by anyone other than D-Link; Products that have been purchased from inventory clearance or liquidation sales or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product. Repair by anyone other than D-Link or an Authorized D-Link Service Office will void this Warranty.

**Disclaimer of Other Warranties:** EXCEPT FOR THE LIMITED WARRANTY SPECIFIED HEREIN, THE PRODUCT IS PROVIDED "AS-IS" WITHOUT ANY WARRANTY OF ANY KIND WHATSOEVER INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. IF ANY IMPLIED WARRANTY CANNOT BE DISCLAIMED IN ANY TERRITORY WHERE A PRODUCT IS SOLD, THE DURATION OF SUCH IMPLIED WARRANTY SHALL BE LIMITED TO NINETY (90) DAYS. EXCEPT AS EXPRESSLY COVERED UNDER THE LIMITED WARRANTY PROVIDED HEREIN, THE ENTIRE RISK AS TO THE QUALITY, SELECTION AND PERFORMANCE OF THE PRODUCT IS WITH THE PURCHASER OF THE PRODUCT.

Limitation of Liability: To the Maximum extent permitted by Law, D-Link is not liable under any contract, negligence, strict liability or other legal or equitable theory for any loss of use of the product, inconvenience or damages of any character, whether direct, special, incidental or consequential (including, but not limited to, damages for loss of goodwill, loss of revenue or profit, work stoppage, computer failure or malfunction, failure of other equipment or computer programs to which d-link's product is connected with, loss of information or data contained in, stored on, or integrated with any product returned to d-link for warranty service; resulting from the use of the product, relating to warranty service, or arising out of any breach of this limited warranty, even if d-link has been advised of the possibility of such damages. The sole remedy for a breach of the foregoing limited warranty is repair, replacement or refund of the defective or non-conforming product. The maximum liability of d-link under this warranty is limited to the purchase price of the product covered by the warranty. The foregoing express written warranties and remedies are exclusive and are in lieu of any other warranties or remedies, express. Implied or statutory

**Governing Law**: This Limited Warranty shall be governed by the laws of the State of California. Some states do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the foregoing limitations and exclusions may not apply. This limited warranty provides specific legal rights and the product owner may also have other rights which vary from state to state.

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**FCC Statement:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and the receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

Registration: Register your D-Link AirPro DWL-AB520 online at http://support.dlink.com/register

(09/25/2002)

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