



**DTD258**  
**DTD259**

**You can rely on Defy. To simplify.**

# OWNERS MANUAL

## TUMBLE DRYER

Record in the space below the listed information for future reference.  
The serial number is found on the serial label located on the rear of the dryer.

SERIAL NUMBER.....  
DATE OF PURCHASE.....  
PURCHASED FROM.....  
.....

The manufacturer strives for continuous improvement. For this reason, the text and illustrations in this manual are subject to change without notice.

Part Number: 068555

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## Introduction

Dear Customer,

Your new Defy tumble dryer was manufactured in a state of the art facility and has passed the strictest quality control procedures.

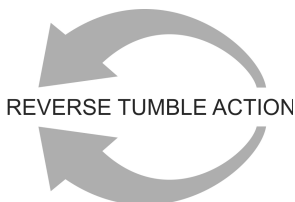
Please read this manual carefully before using your tumble dryer for the first time and then store the manual within easy reach for future reference.

This manual will provide you with information on how to operate and care for your tumble dryer to gain the maximum benefit from it.

We trust you will enjoy years of trouble free use.



DTD259



REVERSE TUMBLE ACTION



### The user manual:

- This manual will provide you with information on how to safely operate and care for your dryer in order that you gain the maximum benefit from it.
- Pay particular attention to any safety instructions.
- Please read all additional documents supplied with your dryer.

### Explanation of symbols used in this manual



Important safety information. Warning for hazardous situations with regard to life and property.



Caution; Warning for supply voltage.



Caution; Warning for fire hazard.



Caution; Warning for hot surfaces.



Read the instructions.



Useful information. Important information or useful hints about usage.

### Unpacking

Remove all packaging.

**Ensure that packing material is disposed of in a responsible manner and that any plastic bags are cut up to prevent children playing with them and accidentally suffocating.**

If the dryer is damaged in any way do not use it. Report the damage to your dealer who will take the necessary corrective action.

Please register your product at  
[www.defy.co.za](http://www.defy.co.za)  
 DEFY APPLIANCES (PTY) LTD  
 P.O.BOX 12004  
 JACOBS  
 DURBAN  
 4026  
 SOUTH AFRICA

	The manufacturer strives for continuous improvement. For this reason, technical specifications, text and illustrations in this manual are subject to change without notice.
	Figures in this manual are schematic and may not match your machine exactly.
	Values stated on the machine labels or in the documentation accompanying it are obtained in laboratory conditions in accordance with the relevant standards. Depending on operational and environmental conditions of the product, these values may vary.

## 1 Important safety information

- Read and understand the safety instructions before using the dryer. Any failure of the dryer or losses caused by ignoring these instructions are not covered by warranties or liabilities.
- **This dryer is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the dryer by a person responsible for their safety.**
- **Children should be supervised to ensure that they do not play with the dryer.**



### Warning against electric shock

- The dryer is equipped with a 3 pronged earthed plug which must be plugged into an appropriate and easy to reach earthed wall socket.
- Do not attempt to modify the plug.
- Do not use a double adaptor, multi-plug or extension cord.
- If the supply cord is damaged it should be replaced by an authorised service agent to avoid an electrical hazard.
- Do not attempt to repair the dryer yourself. Repairs should only be undertaken by authorised service agents.
- Never touch the plug with wet hands nor pull on the cable to unplug the dryer.
- Never wash the dryer with water.



### Warning against possible explosions

- Do not place combustible materials such as petrol, alcohol or thinners near or in the dryer. Neither attempt to dry fabrics which have been soaked with or exposed to these materials.
- Do not operate the dryer if a gas leak or spillage of combustible liquids has occurred nearby.



### Warning against fire

- Empty pockets of cigarette lighters and matches.
- Do not attempt to dry cushions or quilts as these will accumulate excessive heat.

- Do not dry unwashed fabrics. Fabrics must be damp before drying them.
- Garments bolstered with rubber foam (latex foam), shower caps, water resistant textiles, materials with rubber reinforcement and rubber foam pads should not be dried in the dryer.
- Do not locate the dryer on a carpeted floor, as this may inhibit free air circulation under the dryer.



### Warning against personal injury

- Do not touch the laundry drum until the dryer stops operating.
- Check the drum before closing the door. Pets and children have been known to climb inside.



### General safety instructions

- The dryer is designed for domestic use only and it should be used for no other purpose other than that for which it was designed.
- Follow the drying instructions on garment care labels.
- Remove any coins, pins, screws, stones or sharp objects from clothing before placing them in the dryer.
- Underwear that contains metal reinforcements should not be placed in a dryer. Damage to the dryer can result if the metal reinforcements come loose during drying.
- Do not sit or stand on the dryer nor place heavy objects on top as deformation of the control panel and plastic components could occur.
- Do not overload the dryer.
- Always clean the lint filter before or after each drying cycle. Never operate your dryer without the lint filter installed.
- Do not allow fibres, dust and dirt to accumulation around the exhaust outlet and adjacent areas.
- Unplug the machine and keep the door closed when it is not in use.
- The final part of the drying cycle includes a cool down period to minimise creasing and to ensure that fabrics are de-stressed.

## 2 Installation

### Floor Standing





- Remove all packaging.
- The tumble dryer should be placed in a well ventilated area. If the Dryer is operated in a confined space, moisture extracted from the clothing during the drying process will condense on the walls.
- The rear of the Dryer must be free of any restrictions, especially round the fresh air grille. Do not position the Dryer near any long curtains or drapes as these could be drawn against the air intake grille. This would result in a much longer drying time.
- Allow a 100 mm. Air-gap at the rear of the Dryer for ventilation purposes.

### Wall mounted

- A wall mounting kit may be purchased from any Defy Spares outlet. Part. No 063335.

### Electrical connection

- The dryer is designed to operate on a 230 volt, 50 Hz, 15 Amp, AC power supply.
- The power supply cord has a 15 Amp moulded plug attached.
- This plug should be pushed into a 15 Amp earthed wall socket.
- Do not attempt to modify the plug.
- Do not use a double adaptor, multi-plug or extension cord.
- Never touch the plug with wet hands nor pull on the cable to unplug the dryer.
- If the power supply cord should ever need replacing, use only a genuine cord available from the nearest Defy Service Centre. The power supply cord must only be replaced by an authorised service agent to avoid an electrical hazard.

	The appliance must be earthed and the manufacturer and seller do not accept responsibility for any damage due to incorrect electrical connection.
	<b>Warning:</b> The manufacturer and seller do not accept responsibility for any damage due to incorrect electrical connection
	<b>Warning:</b> Ensuring the correct installation is the customer's responsibility.
	<b>Warning:</b> Prior to installation, visually check if the machine has any defects on it. If so, do not have it installed. A damaged machine is a safety risk.

**The following items must NOT be placed in the Dryer as they pose a fire risk:**

- Chemically impregnated fabrics such as mops or cleaning cloths saturated with wax or inflammable solvents.
- Rubber backed articles, rubber boots, and tennis shoes.
- Clothes fitted with foam rubber pads.
- Garments treated with dry-cleaning fluid or a combustible solution.
- Durable pleated items other than permanent press.
- Fibre-glass or leather items.
- Cushions, quilts and similar stuffed items as these accumulate heat.
- Gas lighters that have accidentally been left in pockets.

**Loading**

- Do not overload the machine. We recommend loading the drum to the halfway mark.
- Do not place dripping wet articles in the dryer. As much water as possible should be extracted before placing them in the drum.
- Clothes should not be loaded in a tangled condition as this will prolong the drying time.
- Mix small and large articles for faster drying time. Shake out each article for more even drying.
- It is recommended that synthetic whites and coloured articles are not mixed until their colour fastness has been established.
- Add a few hand towels to act as buffers when drying a very small load.
- Large items tend to retain a certain position in the drum. To ensure thorough drying it may be necessary to remove these articles midway during the drying cycle and reposition them before continuing.
- Bulky duvets and eiderdowns may not be suitable even if the dry weight of the item is within the prescribed limits. Their size may prevent them from tumbling.

**Blankets**

- Extract most of the water from the blanket before drying.
- Place 2 to 3 towels in the Dryer and allow the Dryer to pre-heat for 10 minutes on a HOT setting.
- Switch to the WARM setting before placing the blanket in the Dryer.
- Remove the blanket while it is still slightly damp.
- Reshape and hang out to dry.
- When dry, brush to raise the nap and press the binding with a warm iron.

**Cotton T-shirts and Knit underwear**

- Dry only to a slightly damp stage. If these articles are allowed to tumble too long, the knitted cotton may shrink. This may be corrected by re-dampening or by wearing the article.

**Curtains and slip covers**

- Remove from the dryer while slightly damp.
- Iron and hang immediately.

**Chenille and candlewick bedspreads**

- Dry only one bedspread at a time.
- Remove as much moisture as possible before placing the bedspread in the dryer.
- Dry completely.

**Lingerie**

- Use the Delicate programme.
- Remove soon after drying to minimize creasing.
- To avoid tangling, it is recommended that nylon stockings are enclosed in a nylon mesh bag during drying.

**Knitted synthetics**

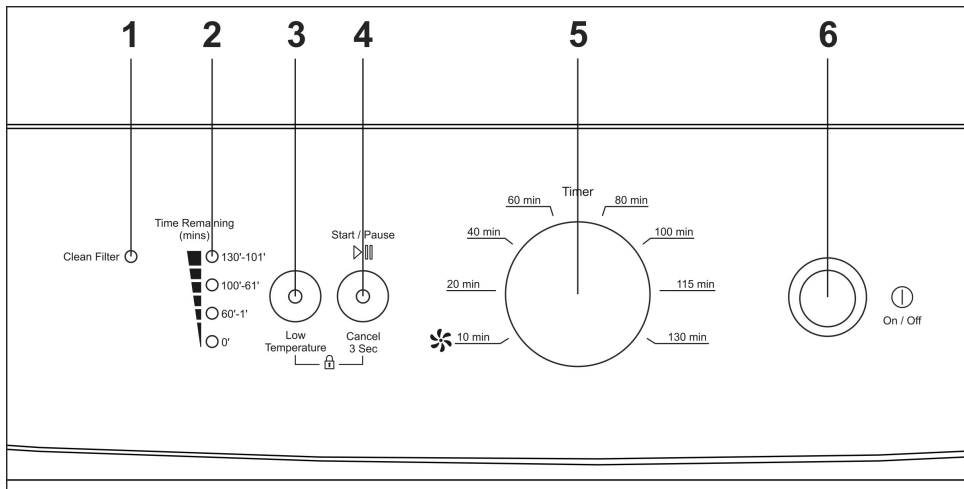
- Use a dry towel as a buffer, rubbing surfaces may cause small beads to form, (Turn these articles inside out).

**Corduroy**

- Turn inside out.
- Remove while still damp and re-shape.

**Silks, Dacron's and Nylons**

- Place in the dryer separately.
- Do not over-dry.



### 1. Filter cleaning warning light

Warning light turns on when the filter is full.

### 2. Program follow-up indicator

Used to follow-up the progress of the current programme.

### 3. Low temperature

Used to dry in low temperatures.

### 4. Start/Pause/Cancel button

Used to start, pause or cancel the programme.

### 5. Timer selection knob

Used to select a programme.

### 6. On/Off button

Used to switch the machine. on and off.

**Start**

- Sort the laundry according to fabric type.
- Place the laundry in the drum.
- Close the door.

**Preparing the machine**

1. Plug in your machine.
2. Open the door
3. Place the laundry in the machine.
4. Close the door
5. Select the desired heat setting and drying time using the timer knob. Refer to the drying guide in this book.
6. Press the "On/Off" button.





Pressing the "On/Off" button does not necessarily mean that the programme has started.

Press "Start/Pause/Cancel" button of the machine to start the programme.

**Timer program selection**

Decide on the appropriate time using the drying time table as a guide.

Select the desired time with the timer program selection button.

	You may interrupt the cycle to add or remove clothes at any time by simply pushing the ON / OFF button and then opening the door. The machine will re-start when the door is closed and the ON/OFF button is pushed once more.
	At the end of the drying cycle there is a cooling down period of about 10 minutes. This cooling cycle effectively minimises creasing.
	At the end of the cycle the drum will stop rotating.
	Do not overload the machine. We recommend loading the drum to the half-way mark.

**Drying time table guide**

<b>Cottons Ready to iron</b>	Normal laundry (Shirts, dresses etc.) are dried ready to be ironed.
<b>Cottons Ready to wear</b>	Normal laundry (tablecloths, underwear etc.) are dried so that they do not require ironing before placing in the drawers.
<b>Synthetics (low temperature) Ready to wear</b>	Normal laundry (tablecloths, underwear etc.) are dried so that they do not require ironing before placing in the drawers.

**Drying guide**

The following table is intended as a guide only. Personal experience will soon tell what times are required for typical loads.

Fabric	Size of load	Time in minutes
Cotton and Linen	Half	120-130
Synthetics and delicates	Half	30-40
*Permanent press	Half	120-130
** Wool	Half	35-95

- \*Permanent press garments should be removed immediately after the drying cycle is completed and put on a hanger to avoid creases. It is recommended that half the normal load be placed in the drum when drying these garments.
- \*\*The drying of woollen garments is not recommended as shrinkage and distortion may occur.



## **Main programmes**

### **Anti-creasing**

A 2-hour anti creasing program to prevent laundry from creasing will be activated if you do not take the laundry out after the program has come to an end. This program rotates the laundry in 60-second intervals to prevent creasing.

### **Freshen up**

A 10 minute programme without heat. Used for aerating stuffy clothes that have been stored for some time.

### **Timer programmes**

Select one of the 10 min...60 min...80 min... timer programs to achieve the final drying level. Dry the cotton laundry at high temperatures and synthetic and easy-care laundry at low temperatures depending on the type of the laundry.

Press the "Low temperature" button for synthetics.

### **Auxiliary function**

#### **Low temperature**

This function allows for drying at lower temperatures and therefore saves energy. The warning LED will light up when this function is selected. Use this function for synthetic or delicate laundry.

#### **Warning indicators**

Warning indicators may differ according to the model of your machine.

#### **Filter cleaning**

A warning LED will light up as a reminder to clean the filter after the program has completed. If the filter cleaning warning LED lights up continuously, please refer to, "Troubleshooting".

#### **Starting the Programme**

1. Press "Start/Pause/Cancel" button to start the program.
2. The "Start/Pause/Cancel" button will light up to indicate that the program has started.

#### **Timer follow-up indicator**

One of the lamps is on whilst the program runs and shows the approximate remaining time.

LEDs on the timer follow-up indicator will also flash when the child-proof lock is activated.

If more than one LED lights up or flashes concurrently, it means there is a malfunction or a failure (please see, Troubleshooting).

### **Changing the programme after the programme has started**

Use this feature to dry laundry in a different programme after the machine has started.

For example;

Press and hold the "Start/Pause/Cancel" button for about 3 seconds to select "80" minutes programme instead of "60" minutes programme.

Select the "80" minutes program by rotating the programme knob.

Press "Start/Pause/Cancel" button to start the programme.

The programme which is selected first will go on even if the programme selection button is moved and another programme mode is selected while the machine is operating.

Cancel the on going programme in order to change the drying program. (See, Ending the program through cancelling)

### **Adding/removing laundry in standby mode in order to add or take out laundry after the start-up of the programme;**

1. Press the "Start/Pause/Cancel" button to switch the machine to "Pause" mode. Drying process will stop.
2. Open the door whilst the machine is paused and close it again after adding or taking out laundry.
3. Press "Start/Pause/Cancel" button to start the programme again.

Any laundry added after the drying process was started may cause the already dried clothes in the machine intermingle with wet clothes and the result will be wet laundry after the drying process is over.

Laundry may be added or taken out as much as desired during a drying process, but as this process will interrupt drying continuously, it will extend the programme duration and increase energy consumption. Thus it is recommended to add laundry before the drying programme has started.

## Child-proof lock

To prevent accidental operation of the dryer, the controls may be locked during operation. The loading door and all keys except the “**On/Off**” key on the panel are deactivated when the child-proof lock is active.

In order to activate the childproof lock, press the “**Start/Pause/Cancel**” and “**Low temperature**” buttons simultaneously for 3 seconds.

To start a new program after the program is over or to interrupt the program, the childproof lock should be deactivated. To deactivate the childproof lock, press the “**Start/Pause/Cancel**” and “**Low temperature**” buttons simultaneously for 3 seconds.

One of the LEDs on the program follow-up indicator starts flashing when the child-proof lock is activated.

The Child-proof lock is deactivated when the machine is restarted by pressing the **On/ Off** button.

**Note. Activating the child lock, does not lock the door.**

## Ending the programme through cancelling

The program which is selected first will keep on going even if the position of the program selection button is changed.

A new program can be selected and started after “Program cancel” is activated in order to change the drying program.

## The door

- Open the door by pulling on the handle
- Opening the door during the drying cycle will automatically stop the dryer operation.
- Closing the door will allow the machine to complete the drying cycle.
- To close the door, push until a click is heard.

## Adding more laundry

- This only makes sense if the additional laundry is added near the beginning of a programme. Otherwise the load would comprise semi-dry and damp laundry.
- Press the **Start/Pause/Cancel** button.
- Open the door and place the additional laundry in the drum.
- Press the **Start/Pause/Cancel** button.



**Caution:** The inside of the drum is hot. Avoid contact to prevent burns.

**Since the following are not factory faults, they are the owner's responsibility.**

- Damage to exterior finish.
- Breakage of components
- Damage through improper use or installation of the dryer.
- Damage caused by moving the dryer.

#### **Problem –Check**

***The dryer or a programme will not start.***

- Has the ON/Off button been pressed?
- Has a programme been selected?
- Has the Start/Pause /Cancel button been pressed?
- Has the power cable been plugged in?
- Has a house circuit breaker tripped?

***The 'End-Anti crease' indicator flashes for up to two hours.***

- This is normal. The anti crease stage can last up to two hours. If you wish to reduce the time, switch the dryer off and remove the laundry.

***The buttons on the control panel do not respond to pressing.***

- Check that 'Child lock' has not been activated. If the fault persists, unplug the dryer, wait a few minutes and try again.

***The 'Drying' indicator flashes.***

- Press the ON/Off button to switch the dryer off and call service for assistance.

***The programme stops for no apparent reason.***

- Is the door open?
- Has the power supply been interrupted?
- Press the 'Start/Pause/Cancel' button.

***The laundry is too moist or the drying time is too long or the Clean filter indicator flashes.***

- Has the drum been overloaded?
- Check that the ventilation slots are free of obstructions.
- Check for blockages in the vent tube.
- Clean the 'Fluff filter.'
- Confirm that the correct programme was used.

***Textiles have shrunk or damaged***

- Only dry textiles labelled safe for tumble drying. Choose a suitable programme for the fabric type. Follow the instructions on the garment care label.

***Laundry is still wet after drying***

- Select a more appropriate programme.
- Use a timed programme.
- Clean the lint filter.
- Do not overload dryer.
- Spin laundry at a higher speed in your washing machine.

**If you experience a problem with the machine, please check the following before calling a Service technician.**

You may be charged for a service call, even during the warranty period, if no fault is found.

1. Check that the cord is plugged in and that the wall socket switch is on.
2. Check that there is power to the wall socket by testing the socket with a small electric appliance such as a hair dryer.
3. Check if a house circuit breaker has tripped out.
4. Check that the laundry is evenly distributed inside the drum.
5. Check that the machine is not overloaded.
6. Check that the dryer door is firmly closed.
7. Check if the ON/OFF button is pushed in.
8. Check that the lint filter has been cleaned.

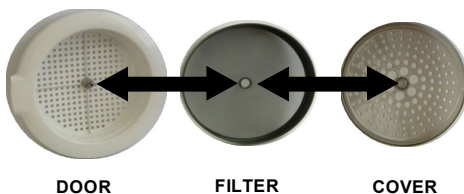
## 7 Cleaning

- Always clean the lint filter before every drying cycle. Never operate the dryer without the lint filter in place.
- When required, clean the cabinet and control panel using a damp soapy cloth.
- Periodically wipe the inside of the drum with a damp cloth
- Do not use abrasive scouring powders or aggressive cleaning solutions as these may damage the plastic parts of the dryer.

### Lint filter

- The lint filter assembly is located at the front of the door.
- The filter should be cleaned after each load to maintain optimum drying efficiency.
- While holding the door closed with one hand, insert two fingers of the other hand into the large central holes of the cover and pull it free of the locating spigot.
- Remove the filter from the door by pulling on the central grip.
- Gently rub the filter mesh to loosen and remove accumulated lint and fluff.
- Re-assemble in reverse order.
- Every 3 months wash the filter mesh using a nylon brush and hot soapy water. This will open the pores in the mesh and restore optimum performance.

A warning light will glow as a reminder that the filter is to be cleaned after the completion of a programme. If the filter cleaning warning glows continuously, please refer to, "Trouble shooting".






### Cleaning the rear Air Intake Grille

- The air intake grille, at the bottom rear of the machine, should be cleaned regularly to maintain optimum drying performance.
- Remove any obstructions and dust the grille off with a soft brush .

### Warning indicators

- Warning indicators may differ according to the model of your dryer.

	Foreign metal substances will cause rust stains in the drum. Clean the stains on the drum surface by using cleaning agents suitable for stainless steel. Never use steel wool or wire wool.
	Do not use benzene or other solvents to clean any part of the machine.
	<b>Warning:</b> Never use sponge or scrub materials. These will damage the painted and plastic surfaces.

**Things to be done for energy saving:**

- Do not overload the machine. We recommend loading the drum to the halfway mark.
- Spin your laundry at the highest speed possible when washing laundry. Thus, the drying time is shortened and energy consumption is decreased.
- Pay attention to dry same types of laundry together.
- Follow the instructions in the user manual for programme selection.
- Make sure that sufficient clearance is provided at the front and rear side of the dryer for air circulation. Do not block the grill.
- Do not open the door of the machine during drying unless necessary. If you must open the door, pay attention not to keep it open for a long time.
- Do not add new (wet) laundry during drying.
- Lint and fibres released from the laundry to the air during the drying cycle are collected in the "Lint Filter". Make sure that you clean the filters before or after each load.
- In vented models, pay attention to the placement of the unit (see installation) and the cleaning of the vent.
- Ventilate the room, where the dryer is located, well during drying.

## 9 Technical specifications

Drying method	Vented
<b>Dimensions</b>	
Height	850mm
Width	600mm
Depth	560mm
Weight, unpacked	+ 30kg (approximately).
Capacity (max)	5kg
Voltage	230V.50Hz
Heater	1 x 1900 W
Motor	275W
Rated power output	See type label (located on rear of machine)

If you have followed the instructions and still have a problem, contact the nearest Defy Service Centre. They will be able to advise you on any aspect of the product or send a qualified technician to repair it.

#### South African Service Agents:

##### **BLOEMFONTEIN**

160 Long Street, Hilton, Bloemfontein 9301  
Tel: 051 400 3900  
[Bloemfontein.Service@defy.co.za](mailto:Bloemfontein.Service@defy.co.za)

##### **CAPE TOWN**

5A Marconi Rd. Montague Gardens, 7441  
Tel: 021 526 3000  
[CapeTown.Service@defy.co.za](mailto:CapeTown.Service@defy.co.za)

##### **DURBAN**

35 Intersite Avenue, Umgeni Business Park,  
Durban, 4051  
Tel: 031 268 3300  
[Durban.Service@defy.co.za](mailto:Durban.Service@defy.co.za)

##### **EAST LONDON**

16 Bowls Rd. Arcadia, East London, 5201  
Tel: 043 743 7100  
[EastLondon.Service@defy.co.za](mailto:EastLondon.Service@defy.co.za)

##### **JOHANNESBURG**

Cnr. Mimetes & Kruger Sts. Denver ext.12  
Johannesburg, 2094  
Tel: 011 621 0200 or 011 621 0300  
[Gauteng.Service@defy.co.za](mailto:Gauteng.Service@defy.co.za)

##### **POLOKWANE**

87 Nelson Mandela Drive, Superbia 0699  
Tel: 0152 92 1166 / 7 / 8 / 9  
[Polokwane.Service@defy.co.za](mailto:Polokwane.Service@defy.co.za)

##### **PORT ELIZABETH**

112 Patterson Road, North End, Port Elizabeth  
6001  
Tel: 041 401 6400  
[PortElizabeth.Service@defy.co.za](mailto:PortElizabeth.Service@defy.co.za)

##### **PRETORIA**

Block A1 Old Mutual Industrial Park,  
Cnr. D.F.Malan Drive & Moot Str. Hermanstad,  
0082  
Tel: 012 377 8300  
[Pretoria.Service@defy.co.za](mailto:Pretoria.Service@defy.co.za)

#### Sub-Saharan Africa Service Agents:

##### **ZAMBIA: SOUTHGATE INVESTMENTS LTD**

Plot 1606, Sheki Sheki Road  
P.O. Box 33681  
Lusaka, 10101, Zambia  
Tel: +260 0211 242332/3  
Fax: +260 0211 242933  
[sgiservicecentre@microlink.zm](mailto:sgiservicecentre@microlink.zm)

##### **NAMIBIA: ATLANTIC DISTRIBUTORS (PTY) LTD**

10 Tienie Louw Street, Northern Industrial Area  
P.O. Box 21158, Windhoek, Namibia  
Tel: (061) 216162  
Fax: (061) 216134  
[atlantic@mweb.com.na](mailto:atlantic@mweb.com.na)

##### **ZIMBABWE: TRADECOMAFRICA**

Trade Com Africa, 183 Loreley Crescent  
Msasa, Harare, Zimbabwe  
Tel: +263 4 486165/6  
Cell: +263 772 469010  
Cell: +263 772 469011

##### **BOTSWANA: RAY MORGAN AGENCIES**

RMA Service Centre, Plot 48, East Gate  
Gaborone International Commerce Park  
Kgale View, Gaborone  
Botswana  
Tel: +267 390 3996 / 390 3912  
Fax: +267 318 7376  
Cell: +267 7134 6539  
[service@rma.co.bw](mailto:service@rma.co.bw); [raja@rma.co.bw](mailto:raja@rma.co.bw)

##### **SWAZILAND: LYNDS DISTRIBUTORS**

P.O Box 716, Mbabane, Swaziland, H100  
Tel: (00268) 2515 4310/8  
Fax: (00268) 2518 4318

##### **MOZAMBIQUE: COOL WORLD. LDA**

Rua da Resistencia No. 97B R/C  
Cell: +258 84 44 61 234  
[coolworldlda@hotmail.com](mailto:coolworldlda@hotmail.com)  
Nosso Show Room  
Av: da Industrias, Parcela No.735 \* 735A  
Machava, Maputo

**OTHER AREAS ARE SERVICED BY OVER 200 AUTHORISED SERVICE AGENTS. PLEASE CONSULT THE NEAREST REGIONAL DEFY SERVICE CENTRE FOR DETAILS.**

This certificate is issued by DEFY APPLIANCES (PTY) LIMITED manufacturers of Defy and Ocean products, hereinafter the Company, to the original purchaser only, of the appliance described on the certificate and shall constitute the only warranty given in respect of this appliance.

The Company warrants to the original purchaser that for a period of TWO YEARS from date of purchase the appliance is free from defect under normal domestic use, both in workmanship and material, subject to the following conditions.

1. Repair or replacement of any part of this appliance, found by the Company to be defective, shall be at the election of the Company. The Company reserves the right to effect such service through any of its Service Divisions or Authorised Service Dealers. The cost of such service shall be borne by the Company in full, provided that the appliance is located no further than 50km from a Company Service Centre or an Authorised Service Dealer. Where the appliance is located beyond the 50km radius, the purchaser shall be liable for the standard travelling charges, as determined by the Company.
2. Vitreous enamelware, fuses and lamps are specifically excluded from these warranties. It is an express condition of these warranties that the purchaser takes due care and attention in the use and maintenance of the appliance. Abuse, misuse in conflict with operating instructions, connection to incorrect voltages and subjection to commercial use shall release the Company from its obligations.
3. This warranty shall become void and cease to operate if the appliance is dismantled by, or any repairs to the appliance are effected by any persons not duly authorised by the Company, or if substitute parts not approved by the Company are used in the appliance, or if the serial number of the appliance is removed.
4. The Company shall not be responsible for damages resulting from fire, flood, civil disturbances or any Act of God. The Company shall not, in terms of these warranties be responsible nor held liable for any consequential loss or damage of any kind caused by or due to the failure or malfunction of the appliance.
5. The Company shall not be responsible for transportation or other costs other than those incurred within the provisions of Point 1 of this Certificate.
6. **For warranties in the Republic of South Africa and Sub-Saharan Africa, please contact your nearest Defy office. Please refer to page 15 for respective South African service agents and Sub-Saharan Africa service agents.**
7. Where service is requested under warranty and no fault or defect can be found by the Company, all costs incurred will be for the purchaser's account.
8. This Certificate as well as your invoice will serve as proof of purchase. For the purpose of warranty, it will be essential to produce this Certificate and invoice. Failure to do so, will render the purchaser liable for service costs.

**KEEP THIS CERTIFICATE AND SALES INVOICE AS PROOF OF  
PURCHASE FOR WARRANTY PURPOSES.**



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