Dell™ 2007FP Flat Panel Monitor

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Notes, Notices, and Cautions

NOTE: A NOTE indicates important information that helps you make better use of your computer.



NOTICE: A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



CAUTION: A CAUTION indicates a potential for property damage, personal injury, or death.

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March 2006 Rev. A03

About Your Monitor

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- Caring for Your Monitor

Front View





- 1 Input indicators
- 2 Input Source Select
- 3 OSD Menu / Select
- 4 Down (-)
- 5 Up (+)
- 6 Power button (with power light indicator)

Back View





VESA mounting holes (100mm) (Behind attached base plate) Use to mount the monitor. 2 Connectors label Indicate the positions and types of connectors. Refer to this label if you need to contact Dell for technical support. 3 Barcode serial number label .. Use a security lock with the slot to help secure your monitor. Security lock slot 4 Monitor Lock/Release Button Press to release the stand from the monitor. 5 Regulatory rating label List the regulatory approvals. Dell Soundbar mounting brackets Attach the optional Dell Soundbar. Push the monitor down, press the button to unlock the monitor, and then lift the monitor to the desired height.

Help organize cables by placing them through the Cable management hole

Side View

Lock down/release button



Right side



Left side

1 USB downstream ports

Bottom View



- 1 AC power cord connector
- 2 DVI connector
- 3 VGA connector
- 4 Composite video connector
- 5 S-Video connector
- 6 USB upstream port
- 7 USB downstream ports
- 8 DC power connector for $Dell^{\text{TM}}$ Soundbar

Monitor Specifications

General

Model number 2007FP

Flat Panel

Screen type Active matrix - TFT LCD

Screen dimensions 20.1 inches (20.1-inch viewable image size)

Preset display area:

Horizontal 408 mm (16.1 inches)

Vertical 306 mm (12.1 inches)

Pixel pitch 0.255 mm

Viewing angle +/- 89° (vertical) typ, +/- 89° (horizontal) typ

Luminance output 300 cd/m ²(typ) Contrast ratio 800:1 (typ)

Faceplate coating Antiglare with hard-coating 3H CCFL (6) edgelight system Backlight

Response Time 16ms typical

Resolution

Horizontal scan range 30 kHz to 81 kHz (automatic)

Vertical scan range 56 Hz to 76 Hz, exception 1600 x 1200 at 60 Hz only

1600 x 1200 at 60 Hz Optimal preset resolution Highest preset resolution 1600 x 1200 at 60 Hz

Video Supported Modes

Video display capabilities (DVI playback) 480p/576p/720p Video display capabilities (Composite playback) NTSC/PAL Video display capabilities (S-Video playback) NTSC/PAL

Preset Display Modes

Dell™ guarantees image size and centering for all preset modes listed in the following table.

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal/Vertical)
VGA, 720 x 400	31.5	70.1	28.3	-/+
VGA, 640 x 480	31.5	59.9	25.2	-/-
VESA, 640 x 480	37.5	75.0	31.5	-/-
VESA, 800 x 600	37.9	60.3	40.0	+/+
VESA, 800 x 600	46.9	75.0	49.5	+/+
VESA, 1024 x 768	48.4	60.0	65.0	-/-
VESA, 1024 x 768	60.0	75.0	78.8	+/+
VESA, 1152 x 864	67.5	75.0	108.0	+/+
VESA, 1280 x 1024	64.0	60.0	108.0	+/+
VESA, 1280 x 1024	80.0	75.0	135.0	+/+
VESA, 1600 x 1200	75.0	60.0	162.0	+/+

Electrical

Inrush current

Video input signals

Analog RGB, 0.7 Volts +/-5%, 75 ohm input impedance Digital DVI-D TMDS, 600mV for each differential line, 50 ohm input

impedance S-video, Y input 1 volt(p-p), C input 0.286 volt(p-p), 75 ohm input

impedance Composite, 1 volt(p-p), 75 ohm input impedance

Synchronization input signals

separate horizontal and vertical, 3.3V CMOS or 5V TTL level, positive or negative sync. SOG (Sync on green)

100 to 240 VAC / 50 or 60 Hz <u>+</u> 3 Hz / 2.0A (Max.)

120V: 40A (Max.) 240V: 80A (Max.)

Physical Characteristics

AC input voltage / frequency / current

D-sub: Detachable, Analog, 15pin, shipped attached to the monitor DVI-D: Detachable, Digital, 24pin, shipped detached from the Signal cable type

monitor

S-video: Not included with display Composite: Not included with display

Dimensions (with stand):

Height (fully extended in portrait mode) 547.6 mm (21.6 inches)

Height (compressed/locked in landscape mode) 367 mm (14.5 inches)

Width 445.3 mm (17.5 inches)

Depth 193.50 mm (7.6 inches)

Weight

Monitor (Stand and Head) 6.9 Kg (15.2 lb)

Monitor Flat panel only (VESA Mode) 5.2 Kg (11.5 lb)

Weight with packaging 9.6 Kg (21.2 lb)

Environmental

Temperature:

5° to 35°C (41° to 95°F) Operating

Storage: 0° to 60°C (32° to 140°F) Shipping: -20° to 60°C(-4° to 140°F) Non-operating

Humidity:

Operating 10% to 80% (non-condensing)

Storage: 5% to 90% (non-condensing) Shipping: 5% to 90% (non-condensing) Non-operating

Altitude:

Operating 3,657.6 m (12,000 ft) max

12,192 m (40,000 ft) max Non-operating

256.0 BTU/hour (maximum) 187.66 BTU/hour (typical) Thermal dissipation

Power Management Modes

If you have VESA's DPMS compliance display card or software installed in your PC, the monitor can automatically reduce its power consumption when not in use. This is referred to as 'Power Save Mode'*. If activity from keyboard, mouse or other input devices is detected by the computer, the monitor will automatically "wake up". The following table shows the power consumption and signaling of this automatic power saving feature:

VESA Modes	Horizontal Sync	Vertical Sync	Video	Power Indicator	Power Consumption
Normal operation	Active	Active	Active		75W (maximum)* 55W (normal)**
Active-off mode	Inactive	Inactive	Blanked	Amber	Less than 2 W
Switch off	-	_	_	Off	Less than 1 W (at 230 V)

* With Audio + USB ** Without Audio + USB

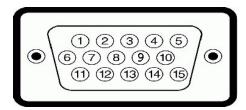
This monitor is ENERGY STAR®-compliant as well as TCO '99/ TCO '03 power management compatible.



 * Zero power consumption in OFF mode can only be achieved by disconnecting the main cable from the monitor.

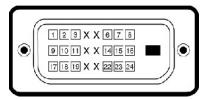
Pin Assignments

VGA Connector



Pin Number	15-pin Side of the Connected Signal Cable
1	Video-Red
2	Video-Green
3	Video-Blue
4	GND
5	Self-test
6	GND-R
7	GND-G
8	GND-B
9	Computer 5V/3.3V
10	GND-sync
11	GND
12	DDC data
13	H-sync
14	V-sync
15	DDC clock

DVI Connector



Pin Number	24-pin Side of the Connected Signal Cable
1	TMDS RX2-
2	TMDS RX2+
3	TMDS Ground
4	Floating
5	Floating
6	DDC Clock
7	DDC Data
8	Floating
9	TMDS RX1-
10	TMDS RX1+
11	TMDS Ground
12	Floating
13	Floating

14	+5V / +3.3V power
15	Self test
16	Hot Plug Detect
17	TMDS RX0-
18	TMDS RX0+
19	TMDS Ground
20	Floating
21	Floating
22	TMDS Ground
23	TMDS Clock+
24	TMDS Clock-

S-video Connector



Pin Number	5-pin Side of the Connected Signal Cable (Cable not included)
1	GND
2	GND
3	LUMA
4	CHROMA
5	GND

Composite Video Connector



Pin Number	1-pin Side of the Connected Signal Cable (cable not included)	
1	LUMA COMPOSITE CHROMA	

Universal Serial Bus (USB) Interface

This monitor supports High-Speed Certified USB 2.0 interface.



r		
	Data Rate	Power Consumption
High speed	480 Mbps	2.5W (Max., each port)
Full speed	12 Mbps	2.5W (Max., each port)
Low speed	1.5 Mbps	2.5W (Max., each port)

USB Upstream Connector



Pin Number	4-pin Side of the connector
1	DMU
2	vcc
3	DPU
4	GND

USB Downstream Connector



Pin Number	4-Pin Side of the Signal Cable
1	vcc
2	DMD
3	DPD
4	GND

USB Ports

- 1 upstream rear
- 1 4 downstream 2 on rear; 2 on left side



NOTE: USB 2.0 capability requires 2.0 capable computer



NOTE: The monitor's USB interface works only when the monitor is on or in power save mode, If you switch the monitor off and then on, attached peripherals may take a few seconds to resume normal functionality.

Plug and Play Capability

You can install the monitor in any Plug and Play-compatible system. The monitor automatically provides the computer system with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so the system can configure itself and optimize the monitor settings. If desired, the user can select different settings, but in most cases monitor installation is automatic.

Caring for Your Monitor



CAUTION: Read and follow the <u>safety instructions</u> before cleaning the monitor.



▲ CAUTION: Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.

- To clean your antistatic screen, lightly dampen a soft, clean cloth with water. If possible, use a special screen-cleaning tissue or solution suitable for the antistatic coating. Do not use benzene, thinner, ammonia, abrasive cleaners, or compressed air.

 Use a lightly-dampened, warm cloth to clean the plastics. Avoid using detergent of any kind as some detergents leave a milky film on the plastics. If you notice a white powder when you unpack your monitor, wipe it off with a cloth. This white powder occurs during the shipping of the monitor. Handle your monitor with care as darker-colored plastics may scratch and show white scuff marks more than lighter-colored monitor.

 To help maintain the best image quality on your monitor, use a dynamically changing screen saver and power off your monitor when not in use.



Appendix Dell™ 2007FP Flat Panel Monitor

- FCC Identification Information
- Contacting Dell

FCC Identification Information

FCC Class B

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause interference with radio and television reception. This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired operation.



NOTICE: The FCC regulations provide that changes or modifications not expressly approved by Dell™ Inc. could void your authority to operate this

These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference with radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving antenna. Relocate the system with respect to the receiver. Move the system away from the receiver.
- Plug the system into a different outlet so that the system and the receiver are on different branch circuits.

If necessary, consult a representative of Dell™ Inc. or an experienced radio/television technician for additional suggestions.

The following information is provided on the device or devices covered in this document in compliance with the FCC regulations:

- Product name: Dell™ 2007FP Model number: Dell™ 2007FPb

Company name: Dell Inc.

Worldwide Regulatory Compliance & Environmental Affairs

One Dell Way Round Rock, Texas 78682 USA

512-338-4400



NOTE: For Further regulatory information, see your Product Information Guide

CAUTION: Safety Instructions



CAUTION: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards.

Read and follow these instructions when connecting and using your computer monitor:

- 1 To help avoid damaging your computer, be sure that the voltage selection switch on the power supply for the computer is set to match the alternating current (AC) power available at your location:
 - o 115 volts (V)/60 hertz (Hz) in most of North and South America and some Far Eastern countries such as Japan, South Korea (also 220 volts (V)/60
 - o 230 volts (V)/50 hertz (Hz) in most of Europe, the Middle East, and the Far East.
- 1 Always be sure that your monitor is electrically rated to operate with the AC power available in your location.

NOTE: This monitor does not need or have a voltage selection switch for setting the AC voltage input. It will automatically accept any AC input voltage according to the ranges defined in the "Electrical Specifications" section in the User's Guide.

- 1. Do not store or use the monitor in locations that are exposed to heat, direct sunlight, or extreme cold
- 1 Avoid moving the monitor between locations with large temperature differences.
- 1 Do not subject the monitor to severe vibration or high impact conditions. For example, do not place the monitor inside a car trunk.
- 1 Do not store or use the monitor in locations exposed to high humidity or dusty environment.
- 1 Do not allow water or other liquids to spill on or into the monitor.
- 1 Keep flat panel monitor in room temperature conditions. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the display

- 1 Never insert anything metallic into the monitor openings. Doing so may create the danger of electric shock.
- 1 To avoid electric shock, never touch the inside of the monitor. Only a qualified technician should open the monitor case.
- 1 Never use your monitor if the power cable has been damaged. Ensure that nothing rests on your computer's cables and that the cables are not located where they can be stepped on or tripped over.
- 1 Be sure to grasp the plug, not the cable, when disconnecting the monitor from an electric socket.
- Openings in the monitor cabinet are provided for ventilation. To prevent overheating, these openings should not be blocked or covered. Avoid using the monitor on a bed, sofa, rug, or other soft surface, as doing so may block the ventilation openings in the bottom of the cabinet. If you place the monitor in a bookcase or an enclosed space, be sure to provide adequate ventilation and air flow.
- 1 Place your monitor in a location with low humidity and minimum dust. Avoid places similar to a damp basement or dusty hallway.
- 1 Do not expose the monitor to rain or use it near water (in kitchens, next to swimming pools, etc.). If the monitor accidentally gets wet, unplug it and contact an authorized dealer immediately. You can clean the monitor with a damp cloth when necessary, being sure to unplug the monitor first.
- 1 Place the monitor on a solid surface and treat it carefully. The screen is made of glass and can be damaged if dropped or hit sharply.
- Locate your monitor near an easily accessible electric outlet.
- 1 If your monitor does not operate normally in particular, if there are any unusual sounds or smells coming from it unplug it immediately and contact an authorized dealer or service center.
- 1 Do not attempt to remove the back cover, as you will be exposed to an electrical shock hazard. The back cover should only be removed by qualified service personnel.
- 1 High temperatures can cause problems. Don't use your monitor in direct sunlight, and keep it away from heaters, stoves, fireplaces, and other sources of heat
- 1 Unplug the monitor when it is going to be left unused for an extended period of time
- 1 Unplug your monitor from the electric outlet before any service is performed.
- 1 LAMP(S) INSIDE THIS PRODUCT CONTAIN(S) MERCURY AND MUST BE RECYCLED OR DISPOSED OFF ACCORDING TO LOCAL, STATE OR FEDERAL LAWS. FOR MORE INFORMATION, GO TO www.dell.com/hg OR CONTACT THE ELECTRONIC INDUSTRIES ALLIANCE AT www.eiae.org.

Contacting Dell

To contact Dell electronically, you can access the following websites:

- www.dell.com
- support.dell.com (technical support)

For specific web addresses for your country, find the appropriate country section in the table below.

NOTE: Toll-free numbers are for use within the country for which they are listed.

NOTE: In certain countries, support specific to Dell^M XPST computers is available at a separate telephone number listed for participating countries. If you do not see a telephone number listed that is specific for XPS computers, you may contact Dell through the support number listed and your call will be routed appropriately.

When you need to contact Dell, use the electronic addresses, telephone numbers, and codes provided in the following table. If you need assistance in determining which codes to use, contact a local or an international operator.

NOTE: The contact information provided was deemed correct at the time that this document went to print and is subject to change.

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Ar Local Num Toll-Free
	Website: www.dell.com.ai	
Anguilla	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 800-
	Website: www.dell.com.ag	
Antigua and Barbuda	E-mail: la-techsupport@dell.com	
	Technical Support	1-800-
Aomen	Technical Support (Dell™ DimensionT, Dell InsprionT, Dell OptiplexT, Dell LatitudeT, and Dell PrecisionT)	
	Technical Support (servers and storage)	
	Website: www.dell.com.ar	
	E-mail: la-techsupport@dell.com	
	E-mail: us_latin_services@dell.com	
Argentina (Buenos Aires)	E-mail for desktop and portable computers: la-techsupport@dell.com	
International Access Code: 00	E-mail for servers and EMC storage products:	

Country Code: 54	la_enterprise@dell.com	1-0.0
City Code: 11	Customer Care	toll-free: 0-800
	Tech Support	toll-free: 800
	Tech Support Services	toll-free: 0-800
	Sales	0-810
	Website: www.dell.com.aw	
Aruba	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free:
Australia (Sydney)	Website: support.ap.dell.com	
International Access Code: 0011 Country Code: 61	E-mail:support.ap.dell.com/contactus	
City Code: 2	General Support	13DE
	Website: support.euro.dell.com	
	E-mail: tech_support_central_europe@dell.com	
	Home/Small Business Sales	0820 2
Austria	Home/Small Business Fax	0820 2
International Access Code: 900	Home/Small Business Customer Care	0820 2
	Preferred Accounts/Corporate Customer Care	0820 2
Country Code: 43	Support for XPS	0820 2
City Code: 1	Home/Small Business Support for all other Dell computers	082
	Preferred Accounts/Corporate Support	0820 2
	Switchboard	0820 2
	Website: www.dell.com.bs	
Bahamas	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-866
	Website: www.dell.com/bb	
Barbados	E-mail: la-techsupport@dell.com	
	Technical Support	1-800
	Website: support.euro.dell.com	
	Technical Support for XPS	02
Belgium (Brussels)	Technical Support for all other Dell computers	02
International Access Code: 00	Technical Support Fax	02
Country Code: 32	Customer Care	
	Corporate Sales	02
City Code: 2	Fax	02
	Switchboard	02
	Website: www.dell.com/bm	<u> </u>
Bermuda	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free 1-877-8
	Website: www.dell.com/bo	
Bolivia	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 80
	Website: www.dell.com/br	
Brazil	E-mail: BRmailto:la-techsupport@dell.com	
International Access Code: 00	Customer Support and Tech Support	080
Country Code: 55	Technical Support Fax	51 :
City Code: 51	Customer Care Fax	51 :
British Virgin Islands	Sales General Support	0800 toll-free: 1-866
Distriction virgin raidings		604
Brunei	Technical Support (Penang , Malaysia)	604
Country Code: 673	Customer Care (Penang , Malaysia)	
-	Transaction Sales (Penang , Malaysia)	604
	Online Order Status: www.dell.ca/ostatus	tall from 1 000
	AutoTech (automated Hardware and Warranty)	toll-free: 1-800
	Customer Service (Home Sales/Small Business)	toll-free: 1-800

	Customer Service (printer, projectors, televisions, handhelds, digital jukebox, and wireless)	toll-free: 1-800
Canada (North York , Ontario)	Hardware Warranty Support (Home Sales/Small Business)	toll-free: 1-800
International Access Code: 011	Hardware Warranty Support (med./large bus., government)	toll-free: 1-800
	Hardware Warrantu Support (printers,projectors, televisions, handhelds,digital jukebox, and wireless)	1-87
	Sales (Home Sales/Small Business)	toll-free: 1-800
	Sales (med./large bus., government)	toll-free: 1-800
	Spare Parts Sales & Extended Service Sales	1 866
Cayman Islands	E-mail: la-techsupport@dell.com	
Technical Support	1-877-261-0242	
Chile (Santiago)	Website: www.dell.com/cl	
Country Codo: E4	E-mail: la-techsupport@dell.com	
Country Code: 56	Sales and Customer Support	toll-free: 1230
City Code: 2	Technical Support (CTC)	toll-free:
	Technical Support (ENTEL)	toll-free: 1230
	Technical Support website: support.dell.com.cn	
	Technical Support E-mail: cn_support@dell.com	
	Customer Care E-mail: customer_cn@dell.com	
	Technical Support Fax	592
	Technical Support (Dimension and Inspiron)	toll-free: 800
		ton-free. ook
	Technical Support (OptiPlexT, LatitudeT, and Dell PrecisionT)	toll-free: 800
	Technical Support (servers and storage)	toll-free: 800
	Technical Support (projectors, PDAs, switches, routers, and so on)	toll-free: 800
	Technical Support (printers)	toll-free: 800
China (Xiamen)	Customer Care	toll-free: 800
Country Code: 86	Customer Care Fax	592
	Home and Small Business	toll-free: 800
City Code: 592	Preferred Accounts Division	toll-free: 800
	Large Corporate Accounts GCP	toll-free: 800
	Large Corporate Accounts Key Accounts	toll-free: 800
	Large Corporate Accounts North	toll-free: 800
	Large Corporate Accounts North Government and Education	toll-free: 800
	Large Corporate Accounts East	toll-free: 800
	Large Corporate Accounts East Government and Education	toll-free: 800
	Large Corporate Accounts Queue Team	toll-free: 800
	Large Corporate Accounts South	toll-free: 800
	Large Corporate Accounts West	toll-free: 800
	Large Corporate Accounts Spare Parts	toll-free: 800
	Website: www.dell.com/cl	
Colombia	E-mail: la-techsupport@dell.com	
	Technical Support	1-800-
	Website: www.dell.com/cr	
Costa Rica	E-mail: la-techsupport@dell.com	
	Technical Support	toll free: 800
	Website: support.euro.dell.com	
	E-mail: czech_dell@dell.com	
Czech Republic (Prague)	Technical Support	2
International Access Code: 00	Customer Care	2
	Fax	

Technical Fax	2
Switchboard	2
Website: support.euro.dell.com	
Technical Support for XPS	
Technical Support for all other Dell computers	
Customer Care (Relational)	
Switchboard (Relational)	
Switchboard Fax (Relational)	
Switchboard (Home/Small Business)	
Switchboard Fax (Home/Small Business)	
Website: www.dell.com/dm	
E-mail: la-techsupport@dell.com	
General Support	toll-free: 1-866
Website: www.dell.com/do	
E-mail: la-techsupport@dell.com	
Technical Support	toll free: 1-888-1! toll free: 1-888
Wahsite: www dell com/ec	ton nee: 1-000
	toll-free: 999-119 - 877
General Support (calling from Guayaquil)	toll-free: 1800-999-119 -877
Website: www.dell.com/ec	
E-mail: la-techsupport@dell.com	
Technical Support (Telephonica)	toll free
Website: support.euro.dell.com	
E-mail: fi_support@dell.com	
Technical Support	020
Customer Care	020
Switchboard	020
Sales under 500 employees	020
Fax	020
Sales over 500 employees	020
Fax	020
Website: support.euro.dell.com	
Home and Small Business	
Technical Support for XPS	082
Technical Support for all other Dell computers	082
Customer Care	082
Switchboard	082
Switchboard (calls from outside of France)	04 9
Sales	082
	082
Fax	
Fax (calls from outside of France)	04 9
	Website: support.euro.dell.com Technical Support for XPS Technical Support for all other Dell computers Customer Care (Relational) Home/Small Business Customer Care Switchboard (Relational) Switchboard (Relational) Switchboard Fax (Relational) Switchboard Fax (Relational) Switchboard Fax (Home/Small Business) Switchboard Fax (Home/Small Business) Website: www.dell.com/dm E-mail: la-techsupport@dell.com General Support Website: www.dell.com/do E-mail: la-techsupport@dell.com Technical Support Website: www.dell.com/ec E-mail: la-techsupport@dell.com General Support (calling from Guayaquil) Website: www.dell.com/ec E-mail: la-techsupport@dell.com Technical Support (Telephonica) Website: support.euro.dell.com Technical Support Customer Care Switchboard Sales under 500 employees Fax Website: support.euro.dell.com Home and Small Business Technical Support for XPS Technical Support for all other Dell computers Customer Care Switchboard Switchboard Switchboard (calls from outside of France)

	Technical Support	082
	Customer Care	082
	Switchboard	01 55
	Sales	01 55
	Fax	01 5
	Website: support.euro.dell.com	
	E-mail: tech_support_central_europe@dell.com	
	Technical Support for XPS	069 9
Commony (Frankfurt)	Technical Support for all other Dell computers	069 9
Germany (Frankfurt)		
International Access Code: 00	Home/Small Business Customer Care	0180
Country Code: 49	Global Segment Customer Care	069 9
City Code: 69	Preferred Accounts Customer Care	069 9
	Large Accounts Customer Care	069 9
	Public Accounts Customer Care	069 9
	Switchboard	069
	Website: support.euro.dell.com	
	Technical Support	00800-44
Greece	Gold Service Technical Support	00800-44
International Access Code: 00	Switchboard	21
Country Code: 30	Gold Service Switchboard	
	Sales	21
	Fax	21
Grenada	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866
Guatemala	E-mail: la-techsupport@dell.com General Support	1-800
	E-mail: la-techsupport@dell.com	1-000
Guyana	General Support	toll-free: 1-877
	Website: support.ap.dell.com	
	Technical Support E-mail: <u>HK_support@Dd</u> ell.com	
	Technical Support (Dimension and Inspiron)	00852-
	Technical Support (OptiPlex, Latitude, and Dell Precision)	00852-2
	Technical Support (servers and storage)	00852-2
Hong Kong	Technical Support (servers and storage) Technical Support (projectors, PDAs, switches, routers,	
International Access Code: 001	and so on)	00852-3
Country Code: 852	Customer Care	00852-
	Large Corporate Accounts	00852-3
	Global Customer Programs	00852-3
	Medium Business Division	00852-3
	Home and Small Business Division	00852-2
	E-mail: india support desktop@dell.com india support notebook@dell.com india_support_Server@dell.com	
India	Technical Support	1600 33 8045 and 160
	Sales (Large Corporate Accounts)	160

	Color (Harry and Crayll Burls)	
	Sales (Home and Small Business)	160
	Website: support.euro.dell.com	
	E-mail: dell_direct_support@dell.com	
	Sales	
	Ireland Sales	01
	Dell Outlet	185
	Online Ordering HelpDesk	185
	Customer Care	
Ireland (Cherrywood)	Home User Customer Care	01
International Access Code: 00	Small Business Customer Care	01
Country Code: 353	Corporate Customer Care	185
City Code: 1	Technical Support	
,	Technical Support for XPS	185
	Technical Support for all other Dell computers	185
	General	
	Fax/Sales Fax	01
	Switchboard	01
	U.K. Customer Care (dial within U.K. only)	0870
	Corporate Customer Care (dail within U.K. only)	0870
	U.K. Sales (dial within U.K. only)	0870
	Website: support.euro.dell.com	
	Home and Small Business	
	Technical Support	02 5
	Customer Care	02 6
Italy (Milan)	Fax	02 6
International Access Code: 00	Switchboard	02 6
Country Code: 39	Corporate	
City Code: 02	Technical Support	02 5
	Customer Care	02 5
	Fax	02 5
	Switchboard	02 3
	E-mail: la-techsupport@dell.com	0.
Jamaica	E-mail: ta-techsupportwiden.com	toll free: 1-800-32
Samaloa .	Technical Support (dial from within Jamaica only)	toll free: 1-800
	Website: support.jp.dell.com	
	Technical Support (servers)	toll-free: 012
	Technical Support outside of Japan (servers)	81-44
	Technical Support (Dimension and Inspiron)	toll-free: 012
	Technical Support outside of Japan (Dimension and	81-44
	Inspiron) Technical Support (Dell Precision, OptiPlex, and Latitude)	toll-free: 012
	Technical Support outside of Japan (Dell Precision,	
	OptiPlex, and Latitude)	81-44

Japan (Kawasaki)	Technical Support (PDAs, projectors, printers, routers)	toll-free: 012
International Access Code: 001	Technical Support outside of Japan (PDAs, projectors, printers, routers)	81-44
Country Code: 81	Faxbox Service	044-
City Code: 44	24-Hour Automated Order Status Service	044
	Customer Care	044
	Business Sales Division (up to 400 employees)	044
	Preferred Accounts Division Sales (over 400 employees)	044-
	Public Sales (government agencies, educational	044-
	institutions, and medical institutions) Global Segment Japan	044-
	Individual User	044-
	Switchboard	044-
	E-mail: Krsupport@dell.com	
Korea (Seoul)	Support	toll-free: 080
International Access Code: 001	Support (Dimension, PDA, Electronics and Accessories)	toll-free: 080-
Country Code: 82	Sales	toll-free: 080-
City Code: 2	Fax	2
	Switchboard	
	Customer Technical Support (Austin , Texas , U.S.A.)	512
	Customer Service (Austin , Texas , U.S.A.)	512
Latin America	Fax (Technical Support and Customer Service) (Austin , Texas , U.S.A.)	512
	Sales (Austin , Texas , U.S.A.)	512
	512 728-4600	
SalesFax (Austin , Texas , U.S.A.)	or 512 728-3772	
	Website: support.euro.dell.com	
Luxembourg	Support	342
International Access Code: 00	Home/Small Business Sales	+32 (0)2
	Corporate Sales	26
Country Code: 352	Customer Care	+32 (0)2
	Fax	26
Macao	Technical Support	toll-free:
Country Code: 853	Customer Service (Xiamen , China)	3
Transaction Sales (Xiamen , China)	29 693 115 Website: support.ap.dell.com	
	Technical Support (Dell Precision, OptiPlex, and Latitude)	toll-free: 1 80
Malaysia (Penang)	Technical Support (Dimension, Inspiron, and Electronics	toll-free: 1 80
International Access Code: 00	and Accessories) Technical Support (PowerApp, PowerEdge,	
Country Code: 60	PowerConnect, and PowerVault)	toll-free: 180
City Code: 4	Customer C are	toll-free: 1 800 881 306
	Transaction Sales Corporate Sales	toll-free: 1 80
	E-mail: la-techsupport@dell.com	
	Technical Support (TelMex)	toll-free: 1-866-
Mexico		51
International Access Code: 00	Sales	or 01-800-

Country Code: 52	Customer Service	001-877
	customer service	or 001-877
		5
	Main	or 01-800
	E-mail: la-techsupport@dell.com	
Montserrat	General Support	toll-free: 1-866
	E-mail: la-techsupport@dell.com	
Netherlands Antilles	General Support	001-800
	Website: support.euro.dell.com	
	Technical Support for Inspiron XPS computers only	020
	Technical Support for all other Dell computers	020
	Technical Support Fax	020
Netherlands (Amsterdam)	Home/Small Business Customer Care	020
International Access Code: 00	Relational Customer Care	020
Country Code: 31	Home/Small Business Sales	020
City Code: 20	Relational Sales	020
	Home/Small Business Sales Fax	020
	Relational Sales Fax	020
	Switchboard	020
	Switchboard Fax	020
New Zealand	Website: support.ap.dell.com	
International Access Code: 00	E-mail: support.ap.dell.com/contactus	
Country Code: 64	General Support	080
Nicaragua	E-mail: la-techsupport@dell.com	
3	Technical Support	toll-free: 001-800
	Website: support.euro.dell.com	
	Technical Support for XPS	8
Norway (Lysaker)	Technical Support for all other Dell products	
International Access Code: 00	Relational Customer Care	
Country Code: 47		
	Home/Small Business Customer Care	
	Switchboard	6
	Fax Switchboard	6
	E-mail: la-techsupport@dell.com	
Panama	Technical Support	toll-free: 1-800
	Technical Support (CLARACOM)	toll-free: 1-800
Dami	E-mail: la-techsupport@dell.com	
Peru	Technical Support	toll-free: 08
	Website: support.euro.dell.com	
	E-mail: pl_support_tech@dell.com	
Poland (Warsaw)	Customer Service Phone	
International Access Code: 011	Customer Care	
Country Code: 48	Sales	
City Code: 22	Customer Service Fax	
City Code: 22		
City Code: 22	Reception Desk Fax	

Portugal	Technical Support	7
International Access Code: 00	Customer Care	80
Country Code: 351	Sales	800 300 410 or 800 300 411 or 800
		21
	Fax	21
Puerto Rico	E-mail: la-techsupport@dell.com	4-II 6 1 0//
	Technical Support	toll-free: 1-866
St. Kitts and Nevis	Website: www.dell.com/kn E-mail: la-techsupport@dell.com	
St. Kitts and Nevis	Technical Support	toll-free: 1-866
	Website: www.dell.com/lc	
St. Lucia	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-866
	Website: www.dell.com/vc	
St. Vincent and the Grenadines	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-866
	NOTE: The phone numbers in this section should be called from within Singapore or Malaysia only.	
	Website: support.ap.dell.com	
	Technical Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1800
Singapore (Singapore)	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800
International Access Code: 005	Technical Support (PowerApp, PowerEdge,	toll-free: 1800
Country Code: 65	PowerConnect, and PowerVault)	toll-free: 1800
	Customer Care	ton-nee. 1000
	Transaction Sales	toll-free: 1 800
	Corporate Sales	toll-free: 1 800
	Website: support.euro.dell.com	
	E-mail: czech_dell@dell.com	
Slovakia (Prague)	Technical Support	02
International Access Code: 00	Customer Care	420 2
Country Code: 421	Fax	02
,	Tech Fax	02
	Switchboard (Sales)	02
	Website: support.euro.dell.com	
South Africa (Johannesburg)	E-mail: dell_za_support@dell.com	
International Access Code:	Gold Queue	011
	Technical Support	011
09/091	Customer Care	011
Country Code: 27	Sales	011
City Code: 11	Fax	011
	Switchboard	011
Southeast Asian and Pacific Countries	Technical Support, Customer Service, and Sales (Penang , Malaysia)	604
	Website: support.euro.dell.com	
	Home and Small Business	
	Technical Support	90
	Customer Care	90
Spain (Madrid)	Sales	90
International Access Code: 00	Switchboard	90
Country Code: 34	Fax	90
	Corporate	
City Code: 91	Technical Support	90
	Customer Care	90
	Switchboard	91

	Fax	91
	Website: support.euro.dell.com	
	Technical Support for XPS	07
Sweden (Upplands Vasby)	Technical Support for all other Dell products	08
International Access Code: 00	Relational Customer Care	08
Country Code: 46	Home/Small Business Customer Care	08
City Code: 8	Employee Purchase Program (EPP) Support	<u>0</u> 20
	Technical Support Fax	08
	Sales	08
	Website: support.euro.dell.com	
	E-mail: Tech_support_central_Europe@dell.com	
Switzerland (Geneva)	Technical Support for XPS	084
International Access Code: 00	Technical Support (Home and Small Business) for all other Dell products	08
	Technical Support (Corporate)	08
Country Code: 41	Customer Care (Home and Small Business)	08
City Code: 22	Customer Care (Corporate)	08
	Fax	022
	Switchboard	022
	Website: support.ap.dell.com	
	E-mail: ap_support@dell.com	
Taiwan	Technical Support (OptiPlex, Latitude, Inspiron, Dimension, and Electronics and Accessories)	toll-free: 008
International Access Code: 002	Technical Support (servers and storage)	toll-free: 0080
Country Code: 886	Customer Care	toll-free: 008
	Transaction Sales	toll-free: 008
	Corporate Sales	toll-free: 008
	Website: support.ap.dell.com	
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 18
Thailand	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 18
International Access Code: 001 Country Code: 66	Customer <u>Care</u>	toll-free: 18
	Corporate Sales	toll-free: 18
	Transaction Sales	toll-free: 18
	Website: www.dell.com/tt	
Trinidad/Tobago	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-888
	Website: www.dell.com/tc	
Turks and Caicos Islands	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-87
	Website: support.euro.dell.com	
	E-mail: dell_direct_support@dell.com	
	Customer Care website: support.euro.dell.com/uk/en/ECare/Form/	'Home.asp
	Sales	
	Home and Small Business Sales	087
	Corporate/Public Sector Sales	013
	Customer Care	
II.K. (Preskradi)	Home and Small Business Customer Care	087
U.K. (Bracknell)	Corporate Customer Care	013
International Access Code: 00	Preferred Accounts (500-5000 employees) Customer Care	087
Country Code: 44	Global Accounts Customer Care	013
City Code: 1344	Central Government Customer Care	013-

	Local Government & Education Customer Care	0134
	Health Customer Care	0134
	Technical Support	
	Technical Support for XPS (Sasi: do we need to change to XPSTM)	0870
	Technical Support (Corporate/Preferred Accounts/PAD [1000+ employees])	0870
	General	
	Technical Support for all other products	0870
	Home and Small Business Fax	0870
	Website: www.dell.com/tt	
Uruguay	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 413
	Automated Order-Status Service	toll-free: 1-800
	AutoTech (portable and desktop computers)	toll-free: 1-800
	Hardware and Warranty Support (Dell TV, Printers, and Projectors) for Relationship customers	toll-free: 1-800
	Americas Consumer XPS support	toll-free: 1-800
	Consumer (Home and Home office) Support for all other Dell products	toll-free: 1-800
	Customer Service	toll-free: 1-800
	Employee Purchase Program (EPP) Customers	toll-free: 1-800
	Financial Services website: www.dellfinancialservices.com	
	Financial Services (lease/loans)	toll-free: 1-877
	Financial Services (Dell Preferred Accounts [DPA])	toll-free: 1-800
	Business	
U.S.A. (Austin , Texas)	Customer Service and Support	toll-free: 1-800
International Access Code: 011	Employee Purchase Program (EPP) Customers	toll-free: 1-800
Country Code: 1	Support for printers, projectors, PDAs, and MPS players	toll-free: 1-877
	Public (government, education, and healthcare)	
	Customer Service and Technical Support	toll-free: 1-800
	Employee Purchase Program (EPP) Customers	toll-free: 1-800
	5 4 6 4	toll-free: 1-800
	Dell Sales	or toll-free: 1-800
	Dell Outlet Store (Dell refurbished computers)	toll-free: 1-888
	Software and Peripherals Sales	toll-free: 1-800
	Spare Parts Sales	toll-free: 1-800
	Extended Service and Warranty Sales	toll-free: 1-800
	Fax	toll-free: 1-800
	Dell Services for the Deaf, Hard-of-Hearing, or Speech-	toll-free: 1-8
	Impaired	(1-877-
II C Virgin Islands	E-mail: la-techsupport@dell.com	
U.S. Virgin Islands	Technical Support	toll-free: 1-877
	Website: www.dell.com/ve	
Venezuela	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 0800

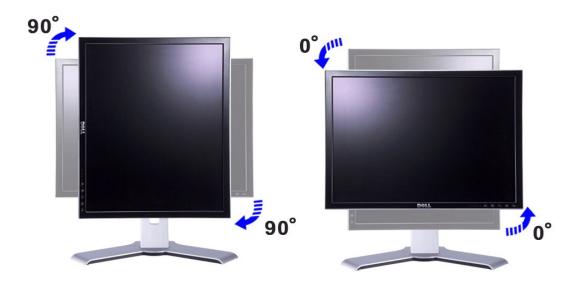
Rotating Your Monitor

Dell™ 2007FP Flat Panel Monitor

- Changing the Rotation of Your Monitor
- Rotating Your Operating System

Changing the Rotation of Your Monitor

Before you rotate the monitor, your monitor should be fully vertically extended (<u>Vertical Extension</u>) and fully tilted (<u>Tilt</u>) up to avoid hitting the bottom edge of the monitor.



MOTE: To take advantage of the "Display Rotation" function (Landscape versus Portrait view) an updated graphics driver is required for your Dell™ Computer not included with this monitor. Please download the graphics driver from support.dell.com and refer to the "download" section for "Video Drivers" for latest driver updates.

MOTE: When in "Portrait View Mode", you may experience performance degradation in graphic-intensive applications (3D Gaming etc.)

Rotating Your Operating System

After you have rotated your monitor, you need to complete the procedure below to rotate your operating system.

NOTE: If you are using the monitor with a non-Dell computer, you need to go to the graphics driver website or your computer manufacturer website for information on rotating your operating system.

- Right-click on the desktop and click **Properties**.
 Select the **Settings** tab and click **Advanced**.
 If you have ATI, select the **Rotation** tab and set the preferred rotation.
 If you have nVidia, click the nVidia tab, in the left-hand column select **NVRotate**, and then select the preferred rotation.
 If you have Intel, select the **Intel** graphics tab, click **Graphic Properties**, select the **Rotation** tab, and then set the preferred rotation.

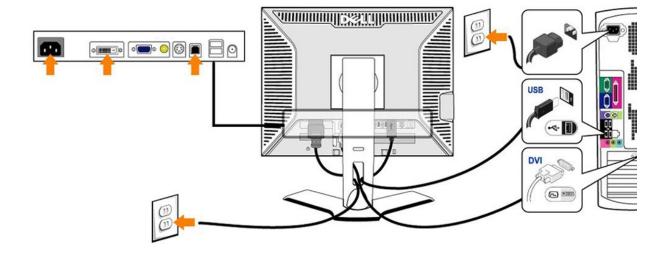
NOTE: If you do not see the rotation option or it is not working correctly, go to support dell.com and download the latest driver for your graphics card.

Setting Up Your Monitor Dell™ 2007FP Flat Panel Monitor

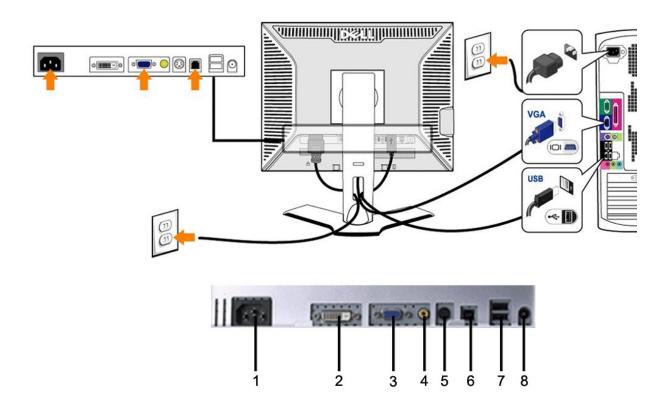
- Connecting Your MonitorUsing the Front Panel Buttons
- Using the OSD
- Setting the Optimal Resolution
- Using the Dell™ Soundbar (Optional)

Connecting Your Monitor

CAUTION: Before you begin any of the procedures in this section, follow the <u>Safety Instructions</u>.



or



- 1 AC power cord connector
- 2 DVI connector
- 3 VGA connector
- 4 Composite video connector
- 5 S-Video connector

- 6 USB upstream port
- 7 USB downstream ports
- 8 DC power connector for $Dell^{\text{TM}}$ Soundbar

To connect your monitor to the computer perform the following steps/instructions.

- Turn off your computer and disconnect the power cable.

 Connect either the white (digital DVI-D) or the blue (analog VGA) display connector cable to the corresponding video port on the back of your computer. Do not use both cables on the same computer. The only case in which both cables can be used is if they are connected to two different computers with appropriate video systems. (Graphics are for illustration only. System appearance may vary).

 Connect the upstream USB port (cable supplied) to an appropriate USB port on your computer.

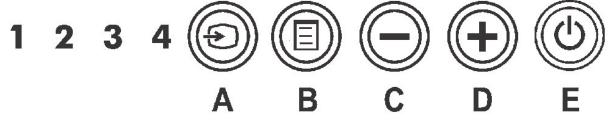
 Connect USB peripherals to the downstream USB ports (rear or side) on the monitor. (See rear on the monitor. (See rear

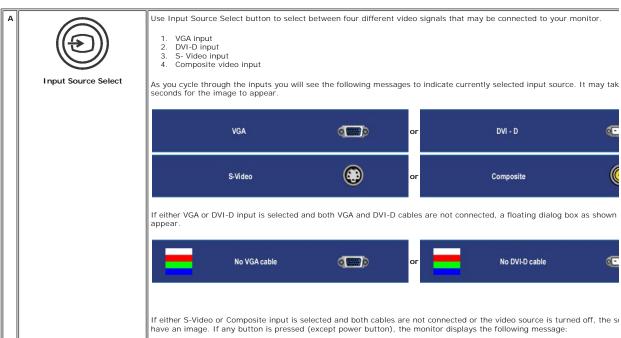
- Plug the power cables for your computer and monitor into a nearby outlet.
- Turn on the monitor and computer.

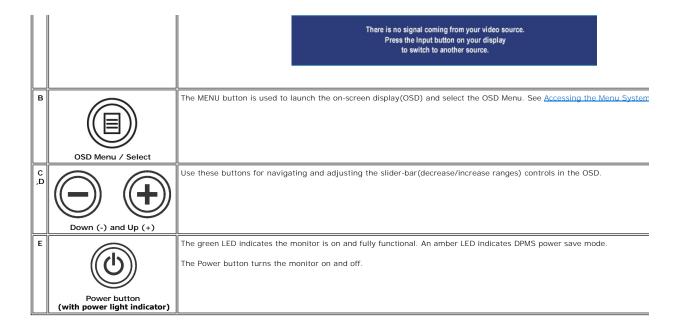
 If your monitor displays an image, installation is complete. If it does not display an image, see <u>Solving Problems</u>.
- Use the cable holder on the monitor stand to neatly organize the cables.
- NOTE: If your computer does not support the DVI connector, you can leave the cable unconnected or remove it.
- NOTE: For USB peripherals already connected to your computer, changing the USB connection to your monitor is not necessary.

Using the Front Panel Buttons

Use the control buttons on the front of the monitor to adjust the characteristics of the image being displayed. As you use these buttons to adjust the controls, an OSD shows their numeric values as they change.







Using the OSD

Accessing the Menu System

NOTE: If you change the settings and then either proceed to another menu, or exit the OSD menu, the monitor automatically saves those changes. The changes are also saved if you change the settings and then wait for the OSD menu to disappear.

1. Push the MENU button to launch the OSD menu and display the main menu.

Main Menu for Analog (VGA) Input



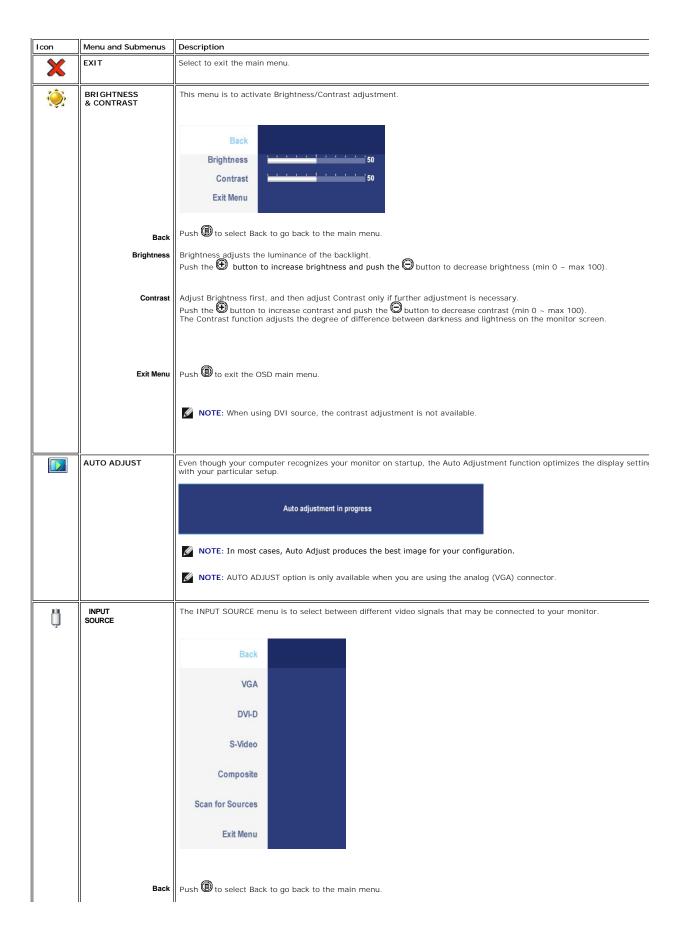
Or

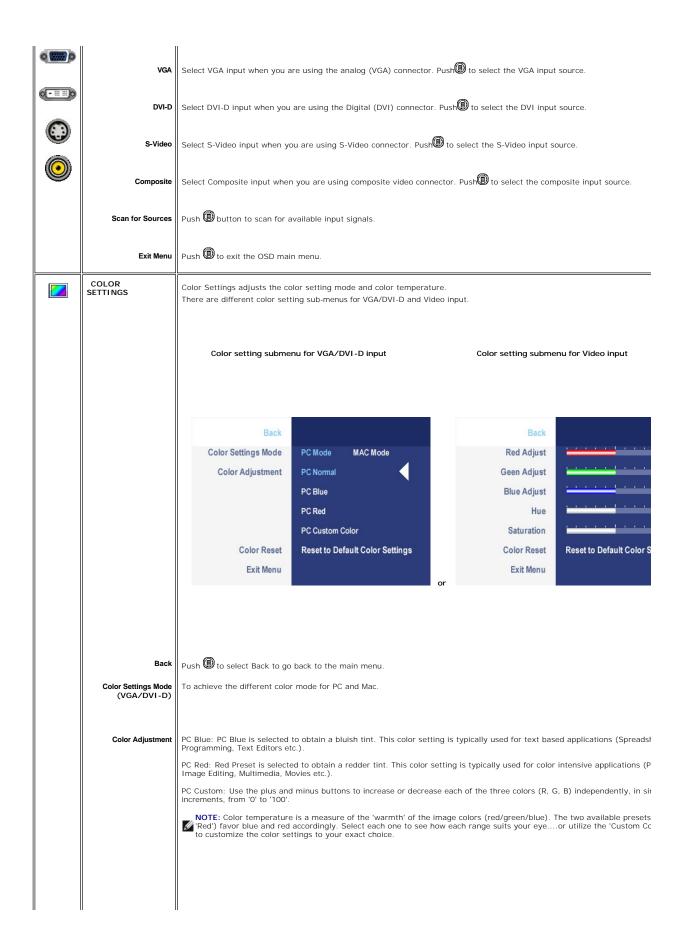
Main Menu for non Analog (non VGA) Input

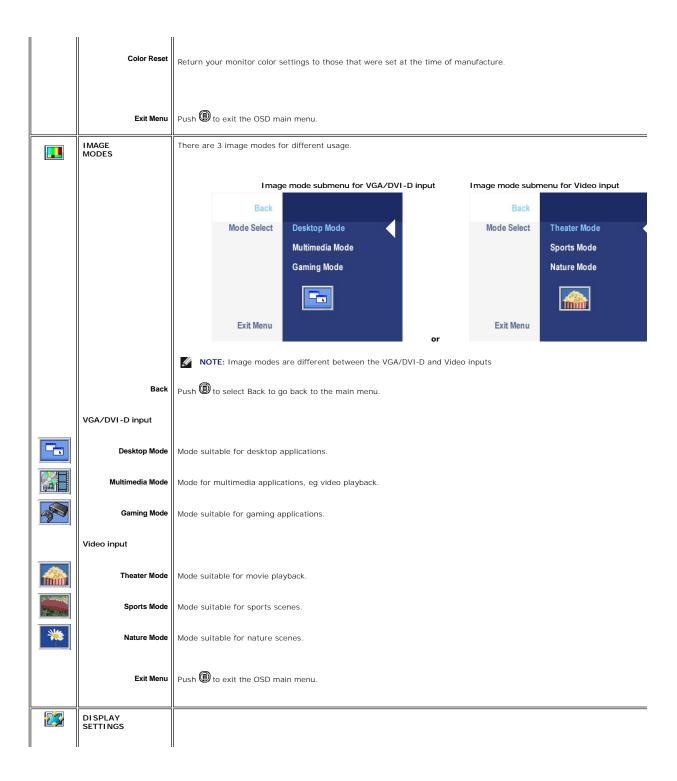


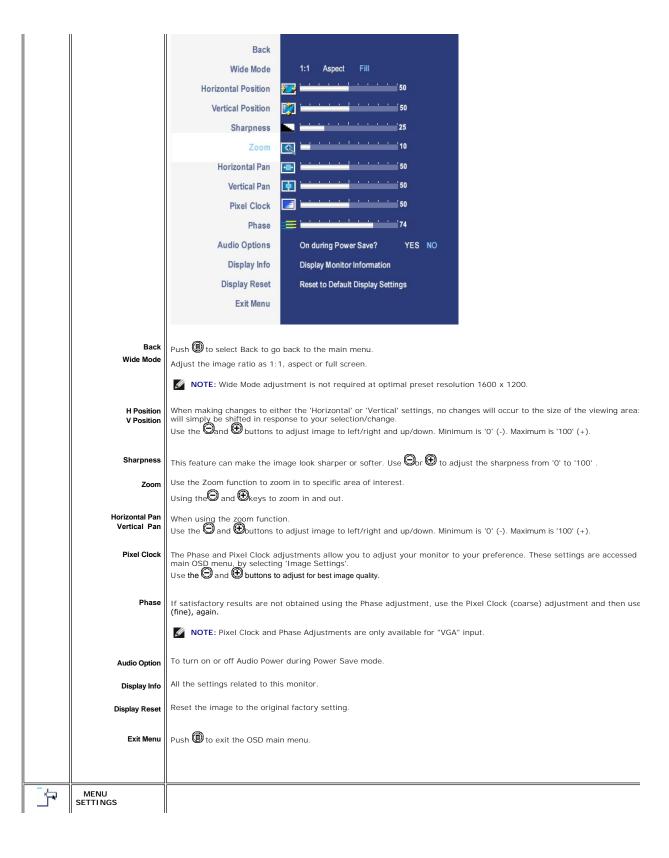
NOTE: AUTO ADJUST is only available when you are using the analog (VGA) connector.

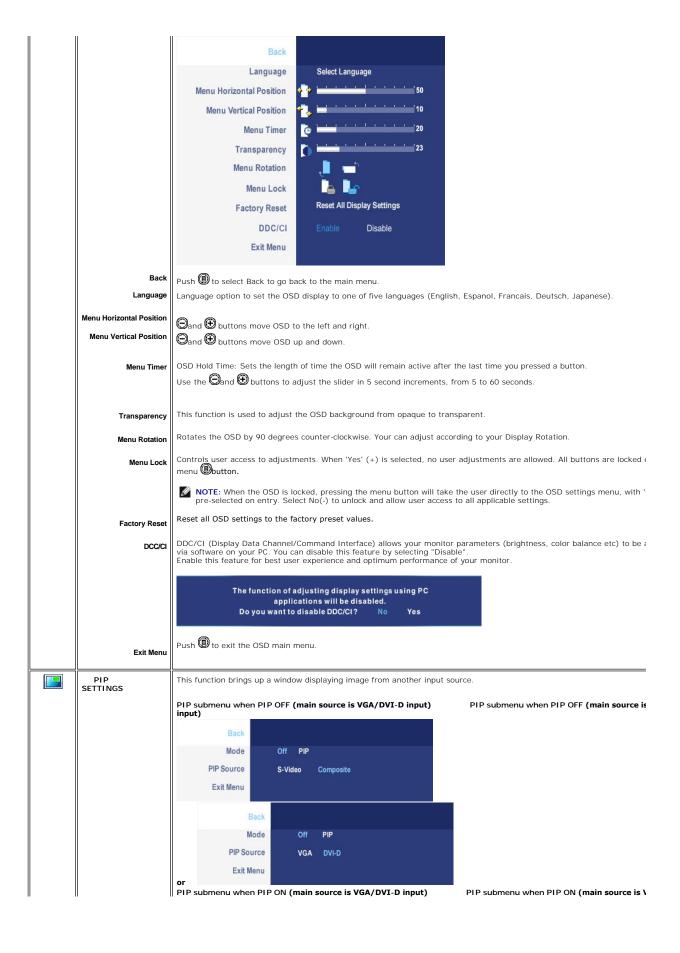
- Push the and buttons to move between the setting options. As you move from one icon to another, the option name is highlighted. See the table for a complete list of all the options available for the monitor.
- 3. Push the MENU button once to activate the highlighted option.
- 4. Push and button to select the desired parameter.
- 5. Push MENU to enter the slide bar and then use the and buttons, according to the indicators on the menu, to make your changes.
- 6. Select the "back" option to return to the main menu or "exit" to exit the OSD menu.

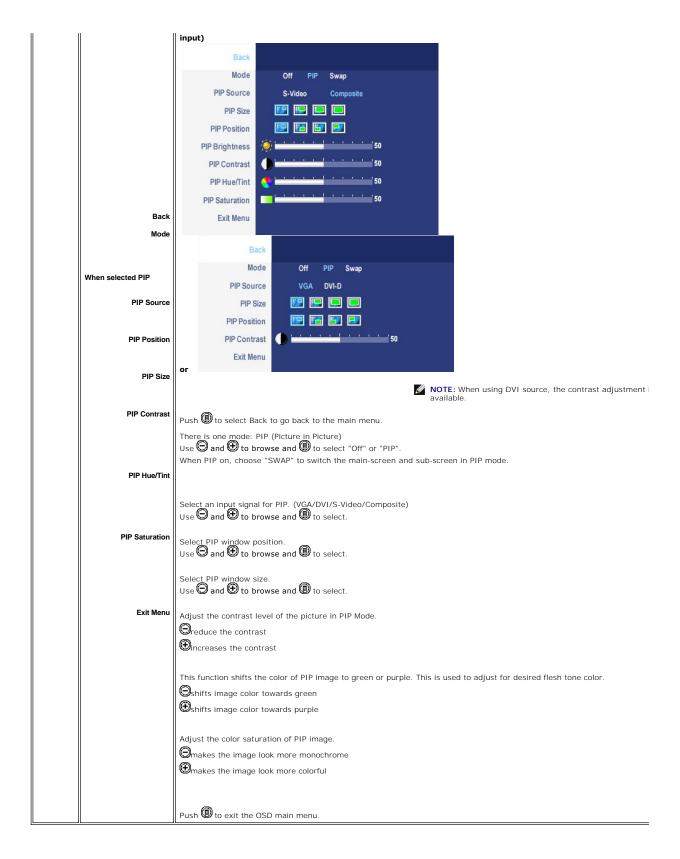












OSD Warning Messages

When the monitor does not support a particular resolution mode you will see the following

message:

Out of range signal Cannot display this video mode, change computer display input to 1600 X 1200@50Hz

This means that the monitor cannot synchronize with the signal that it is receiving from the computer. Either the signal is too high or too low for the monitor to use. See <u>Monitor Specifications</u> for the Horizontal and Vertical frequency ranges addressable by this monitor. Recommended mode is 1600 X 1200 @ 60Hz.

You will see the following message before the DDC/CI function is disabled.

The function of adjusting display settings using PC applications will be disabled.
Do you want to disable DDC/CI? No Yes

When monitor get into Power Save mode, one of the following messages will appear depending upon the selected input. $\frac{1}{2} \left(\frac{1}{2} \right) = \frac{1}{2} \left(\frac{1}{2} \right) \left(\frac{$



Activate the computer and wake up the monitor to gain access to the $\underline{\mbox{OSD}}$

If either VGA or DVI-D input is selected and both VGA and DVI-D cables are not connected, a floating dialog box as shown below will appear.

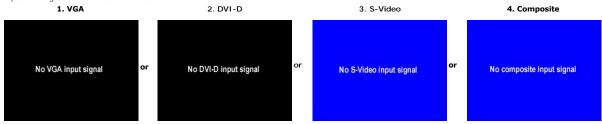


When the monitor does not sense the selected video input, one of the following messages will appear depending upon the selected input as long as you press any button other than power button.



Occasionally, no warning message appears, but the screen is blank: this could also indicate that the monitor is not synchronizing with the computer or the monitor is in a power save mode.

In PIP mode, when the monitor does not sense the selected second signal input, one of the following messages will appear depending upon the selected input as long as the OSD screen is closed.



NOTE: When the cable is connected back to the input of the monitor, any active PIP window will disappear. Please enter PIP submenu to bring back the PI

See <u>Solving Problems</u> for more information.

Setting the Optimal Resolution

- Right-click on the desktop and select **Properties**.
 Select the **Settings** tab.
 Set the screen resolution to 1600 x 1200.
 Click **OK**.

If you do not see 1600 x 1200 as an option, you may need to update your graphics driver. Depending on your computer, complete one of the following procedures.

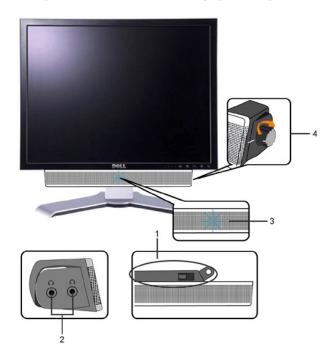
If you have a $Dell^{TM}$ desktop or portable computer:

o Go to support.dell.com, enter your service tag, and download the latest driver for your graphics card.

If you are using a non-Dell $^{\text{\tiny{TM}}}$ computer (portable or desktop):

- o Go to the support site for your computer and download the latest graphic drivers. o Go to your graphics card website and download the latest graphic drivers.

Using the Dell™ Soundbar (Optional)



- 1. Attach mechanism
- 2. Headphone connectors
- 3. Power indicator
- 4. Power/Volume control

Soundbar Attachment to the Monitor



- **NOTE:** Soundbar Power Connector 12V DC output is for optional Dell™ Soundbar only.
- NOTICE: DO NOT USE WITH ANY DEVICE OTHER THAN DELL Soundbar.
- 1. Working from the rear of the monitor, attach Soundbar by aligning the two slots with the two tabs along the bottom rear of the monitor.
- 2. Slide the Soundbar to the left until it snaps into place.
- 3. Connect the Soundbar with the DC power connector.
- 4. Insert the mini stereo plug from the rear of the Soundbar into the computer's audio output jack.

Solving Problems Dell™ 2007FP Flat Panel Monitor

- Monitor Specific Troubleshooting
- Video Problems
- Product Specific Problems
- Universal Serial Bus (USB) Specific Problems
- Dell™ Soundbar (Optional) Troubleshooting

CAUTION: Before you begin any of the procedures in this section, follow the Safety Instructions.

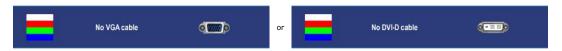
Monitor Specific Troubleshooting

Self-Test Feature Check

Your monitor provides a self-test feature that allows you to check whether your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

- Turn off both your computer and the monitor.
 Unplug the video cable from the back of the computer. To ensure proper Self-Test operation, remove both Digital (white connector) and the Analog (blue connector) cables from the back of computer.
 Turn on the monitor.

The floating dialog box should appear on-screen (against a black background) if the monitor cannot sense a video signal and is working correctly. While in self-test mode, the power LED remains green. Also, depending upon the selected input, one of the dialogs shown below will continuously scroll through the screen.



- This box also appears during normal system operation if the video cable becomes disconnected or damaged
 Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.

If your monitor screen remains blank after you use the previous procedure, check your video controller and computer system, because your monitor is functioning properly.



NOTE: Self test feature check is not available for S-Video and Composite video modes.

Common Problems

The following table contains general information about common monitor problems you might encounter.

COMMON SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
No Video/ Power LED off	No picture	Check connection integrity at both ends of the video cable Electric outlet verification Ensure power button depressed fully
No Video/ Power LED on	No picture or no brightness	Increase brightness & contrast controls via OSD Perform monitor self-test feature check Check for bent or broken pins
Poor Focus	Picture is fuzzy, blurry or ghosting	Auto Adjust via OSD Adjust Phase and Pixel Clock controls via OSD Eliminate video extension cables Perform monitor reset Lower video resolution or increase font size
Shaky/Jittery Video	Wavy picture or fine movement	Auto Adjust via OSD Adjust Phase and Pixel Clock controls via OSD Perform monitor reset Check environmental factors Relocate and test in another room

Missing Pixels	LCD screen has spots	Cycle power on-off These are pixels that are permanently off and is a natural defect that occurs in LCD technology
Stuck-on Pixels	LCD screen has bright spots	Cycle power on-off These are pixels that are permanently on and is a natural defect that occurs in LCD technology
Brightness Problems	Picture too dim or too bright	Perform monitor reset on "Factory Reset" Auto Adjust via OSD Adjust brightness & contrast controls via OSD NOTE: When using '2: DVI-D', the contrast adjustment is not available.
Geometric Distortion	Screen not centered correctly	Perform monitor reset on "Display Reset" Auto Adjust via OSD Adjust brightness & contrast controls via OSD Ensure monitor is in proper video mode NOTE: When using '2: DVI-D', the positioning adjustments are not available.
Horizontal/Vertical Lines	Screen has one or more lines	Perform monitor reset on "Display Reset" Auto Adjust via OSD Adjust Phase and Pixel Clock controls via OSD Perform monitor self-test feature check and determine if these lines are also in self-test mode Check for bent or broken pins NOTE: When using '2: DVI-D', the Pixel Clock and Phase adjustments are not available.
Sync Problems	Screen is scrambled or appears torn	Perform monitor reset on "Display Reset" Auto Adjust via OSD Adjust Phase and Pixel Clock controls via OSD Perform monitor self-test feature check to determine if scrambled screen appears in self-test mode Check for bent or broken pins Boot up in the "safe mode"
LCD Scratched	Screen has scratches or smudges	Turn monitor off and clean the screen For cleaning instruction, see <u>Caring for Your Monitor</u> .
Safety Related Issues	Visible signs of smoke or sparks	Do not perform any troubleshooting steps Monitor needs to be replaced
Intermittent Problems	Monitor malfunctions on & off	Ensure monitor is in proper video mode Ensure video cable connection to computer and to the flat panel is secure Perform monitor reset on "Factory Reset" Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode
Missing Color	Picture missing color	Perform monitor self-test feature check Check connection integrity at both end of the video cable Check for bent or broken pins
Wrong Color	Picture color not good	Change the color to "PC Custom Color" or "MAC Custom Color" Adjust R/G/B value of "PC Custom Color" or "MAC Custom Color"
Image Retention from a static image left on the monitor for a long period of time	Faint Shadow from the static image displayed appears on the screen	Use the Power Management feature to turn off the monitor at all times when not in use Alternatively, use a dynamically changing screensaver

Video Problems

COMMON SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
No Video	No signal indicator is displayed	Check Video Input Selection Composite: Yellow colored RCA jack S-Video: Typically a round 4 pin jack
Low Quality DVD playback	Picture not crisp and some color distortion	Check DVD connection Composite gives good picture S-Video gives better picture

NOTE: When choosing S-Video, Composite video, <u>Auto Adjust</u> function is not available.

Product Specific Problems

SPECIFIC SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS	
Screen image is too small	Image is centered on screen, but does not fill entire viewing area	Perform monitor reset on "Factory Reset"	
Cannot adjust the monitor with the buttons on the front panel	OSD does not appear on the screen	Turn the monitor off and unplug the power cord and then plug back and power on	
The monitor will not go into power saving mode.	No picture, the LED light is green. When press "+", "-" or "Menu" key, the message " No S-Video input signal " or " No Composite input signal " will appear.	Move mouse or hit any key on the keyboard on the computer or activate video player, then access the OSD to set Audio to " off " state.	
No Input Signal when user controls pressed	No picture, the LED light is green. When press "+", "-" or "Menu" key, the message " No S-Video input signal " or " No Composite input signal " will appear.	1 Check the signal source Make sure the Computer is not in power saving by moving mouse or pressing any key on the keyboard. 1 Check to make sure Video Source to S-Video, Composite or Component is powered and playing video media. 1 Check whether the signal cable is plugged in and seated properly. Re-plug the signal cable if necessary. 1 Re-boot the computer or video player.	
The monitor will not fill the entire screen.	The picture can't fill the height or width of the screen.	Due to the non-standard formats of DVDs, the monitor may not show the full screen pictures.	

NOTE: When choosing DVI-D mode, <u>Auto Adjust</u> function is not available.

Universal Serial Bus (USB) Specific Problems

SPECIFIC SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
USB interface is not working	USB peripherals are not working	Check that your monitor is powered ON. Reconnect the upstream cable to your computer. Reconnect the USB peripherals (downstream connector). Switch off and then turn on the monitor again. Reboot the computer.
High Speed USB 2.0 interface is slow.	High Speed USB 2.0 peripherals working slowly or not at all.	Check that your computer is USB 2.0 capable. Verify USB 2.0 source on your computer. Reconnect the upstream cable to your computer. Reconnect the USB peripherals (downstream connector). Reboot the computer.

Dell™ Soundbar (Optional) Troubleshooting

COMMON SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
No Sound	No power to Soundbar - the power indicator is off. (built-in DC power supply. i.e. 2007FP)	Turn the Power/Volume knob on the Soundbar clockwise to the middle position; check if the power indicator (green LED) on the front of the Soundbar is illuminated. Confirm that the power cable from the Soundbar is plugged into the monitor. Confirm that the monitor has power. If the monitor has no power, see Monitor Specific Troubleshooting for monitor common problem.
No Sound	Soundbar has power - power indicator is on.	Plug the audio line-in cable into the computer's audio out jack. Set all Windows volume controls to their maximum. Play some audio content on the computer (i.e. audio CD, or MP3). Turn the Power/Volume knob on the Soundbar clockwise to a higher volume setting. Clean and reseat the audio line-in plug. Test the Soundbar using another audio source (i.e. portable CD player).
Distorted Sound	Computer's sound card is used as the audio source.	Clear any obstructions between the Soundbar and the user. Confirm that the audio line-in plug is completely inserted into the jack of the sound card. Set all Windows volume controls to their midpoints. Decrease the volume of the audio application.

		Turn the Power/Volume knob on the Soundbar counter-clockwise to a lower volume setting. Clean and reseat the audio line-in plug. Troubleshoot the computer's sound card. Test the Soundbar using another audio source (i.e. portable CD player).
Distorted Sound	Other audio source is used.	Clear any obstructions between the Soundbar and the user. Confirm that the audio line-in plug is completely inserted into the jack of the audio source. Decrease the volume of the audio source. Turn the Power/Volume knob on the Soundbar counter-clockwise to a lower volume setting. Clean and reseat the audio line-in plug.
Unbalanced Sound Output	Sound from only one side of Soundbar	Clear any obstructions between the Soundbar and the user. Confirm that the audio line-in plug is completely inserted into the jack of the sound card or audio source. Set all Windows audio balance controls (L-R) to their midpoints. Clean and reseat the audio line-in plug. Troubleshoot the computer's sound card. Test the Soundbar using another audio source (i.e. portable CD player).
Low Volume	Volume is too low.	Clear any obstructions between the Soundbar and the user. Turn the Power/Volume knob on the Soundbar clockwise to the maximum volume setting. Set all Windows volume controls to their maximum. Increase the volume of the audio application. Test the Soundbar using another audio source (i.e. portable CD player).

Using Your Adjustable Monitor Stand Dell™ 2007FP Flat Panel Monitor

- Attaching the Stand
- Organizing Your Cables
- Using the Tilt, Swivel and Vertical Extension
- Removing the Stand

Attaching the Stand



- Place the stand on a flat surface.
 Fit the groove on the back of the monitor onto the 2 tabs of upper stand.
 Lower the monitor so that the monitor mounting area snaps on or locks to stand.

Organizing Your Cables

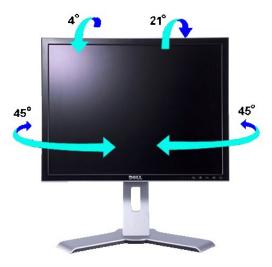


After attaching all necessary cables to your monitor and computer, (See Connecting Your Monitor for cable attachment,) use the Cable management hole to neatly organize all cables as shown above.

Using the Tilt, Swivel and Vertical Extension

Tilt/Swivel

With the built-in pedestal, you can tilt and/or swivel the monitor for the most comfortable viewing angle.



NOTE: Stand is detached and extended when the monitor is shipped from the factory.

Vertical Extension

Stand extends vertically up to 130mm via the Lock down / release button.

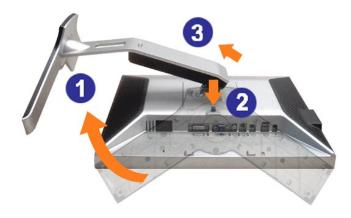


NOTE: If locked in the down position, press the Lock down / release button on the bottom rear of stand. Lift the front panel up and extend the stand to the desired height.

NOTICE: Before relocating or moving the monitor to a different location, make sure that the stand is LOCKED DOWN. To lock it down, lower the height of the panel until it clicks and is locked into place.

Removing the Stand

After placing the monitor panel on a soft cloth or cushion, press and hold the Monitor Lock / Release Button, and then remove the stand.



NOTE: To prevent scratches on the LCD screen while removing the stand, ensure that the monitor is placed on a clean surface.

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