# Dell<sup>™</sup> E157FP Flat Panel Color Monitor User's Guide

### **About Your Monitor**

Front View Back View Bottom View Side View Specifications Caring for your Monitor

# Using Your Adjustable Monitor Stand

Attaching the Stand Organizing Your Cables Using the Tilt Removing the Stand

Setting Up Your Monitor

Connecting Your Monitor Using the Front Panel Buttons Using the OSD Setting the Optimal Resolution Using the Dell Soundbar (optional)

# Solving Problems

Monitor Specific Troubleshooting Common Problems Video Problems

#### **Appendix**

FCC Identification Information CAUTION: Safety Instructions Contacting Dell

#### Notes, Notices, and Cautions

NOTE: A NOTE indicates important information that helps you make better use of your computer.

SNOTICE: A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

A CAUTION: A CAUTION indicates a potential for property damage, personal injury, or death.

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Model E157FP

Feb. 2008 Rev. A02

Back to Index Page

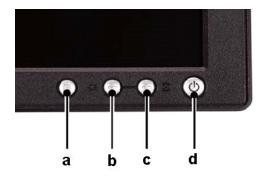
# **About Your Monitor**

#### Dell™ E157FP Flat Panel Color Monitor User's Guide

- Front View
- Back View
- Bottom View
- Side View
- Specifications
- LCD Monitor Quality & Pixel Policy
- Caring for your Monitor

#### **Front View**





- A Menu button
- B Brightness / Contrast Hotkey and button
- C Auto Adjust and + button D Power On/Off button with LED Indicator

**NOTE:** The graphic is for illustration only. Product appearance may vary.

#### **Back View**



- A Dell Soundbar mounting brackets Attach the optional Dell Soundbar.
- B Security lock slot Attach a lock to secure your monitor.
- ${\bf C}$  ~ Stand Release button Press to release the stand.
- D VESA mounting holes (100mm Behind attached stand) Use to mount monitor.
- E Barcode serial number label Refer to this label if you need to contact Dell for technical support.
- F Regulatory rating label List the regulatory approvals.
- G Cable holder Help organize cables by passing them through the holder.
- **NOTE:** The graphic is for illustration only. Product appearance may vary.

#### **Bottom View**



**NOTE:** The graphic is for illustration only. Product appearance may vary.

### **Side View**



**NOTE:** The graphic is for illustration only. Product appearance may vary.

### **Specifications**

- <u>General</u>
  <u>Flat Panel</u>
- Resolution
- Preset Display Modes
- Electrical
- Physical Characteristics
- Environmental
- Power Management Modes
- Pin Assignments
- Plug and Play Capability

### General

Model number	E157FP
Flat Panel	
Screen type	Active matrix - TFT LCD
Screen dimensions	Diagonal 15 inches (381.0 mm)
	Horizontal 11.9 inches (304.1 mm)
	Vertical 8.9 inches (228.1 mm)
Pixel pitch	0.297x0.297mm
Viewing angle	100° (vertical) typical, 130° (horizontal) typical
Luminance output	250 cd/m2 typical
Contrast ratio	450 : 1 typical
LCD surface coating	Hardness 3H, antiglare treatment
Backlight	2 CCFL type
Response time	16ms

#### Resolution

Horizontal scan range	30 kHz to 63 kHz (automatic)
Vertical scan range	56 Hz to 76 Hz (automatic)
Optimal preset resolution	1024 x 768 at 60 Hz
Highest preset resolution	1024 x 768 at 75 Hz

Dell guarantees image size and centering for all preset modes listed in the following table.

Preset Display Modes				
Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal / Vertical)
DOS 720 x 400	31.5	70.1	28.3	-/+
VGA 640 x 480	31.5	60.0	25.18	-/-
VESA 640 x 480	37.5	75.0	31.5	-/-
VESA 800 x 600	37.9	60.3	40.0	+/+
VESA 800 x 600	46.9	75.0	49.5	+/+
VESA 1024 x 768	48.4	60.0	65.0	-/-
VESA 1024 x 768	60.0	75.0	78.8	+/+

Electrical	
Video input signals	Analog RGB, 0.7 Volts +/-5%, 75 ohm input impedance
Synchronization input signals	Separate horizontal and vertical; 3.3V CMOS or 5V TTL level, positive or negative sync.
AC input voltage / frequency / current	100–240 VAC/ 50-60 Hz 1.5A (RMS) max
Inrush current at 120 V	30 A max
Inrush current at 240 V	60 A max

# **Physical Characteristics**

Connector type	15-pin D-subminiature, blue connector
Signal cable type	Detachable, D-sub, 15pin, attached to the monitor
Dimensions: (with stand)	
Height	13.29 inches (337.28mm )
Width	13.41 inches (340.29mm )
Depth	5.22 inches (132.58mm)
Dimensions: (without stand)	
Height	10.41 inches (264.26mm )
Width	13.41 inches (340.26mm )
Depth	2.32 inches (59mm )
Stand dimensions:	
Height	10.84 inches (275.15mm )
Width	10.12 inches (256.89mm )
Depth	5.22 inches (132.58mm )
Weight with packaging	11.2 lb (5.1 kg ) max
Weight with stand assembly and video cable	8.1 lb (3.67 kg ) max
Weight without stand assembly (For wall mount or VESA mount considerations)	5.40 lb (2.45 kg ) max
Weight of stand assembly	2.3 lb (1.04kg ) max

## Environmental

Temperature:	
Operating	41° to 95°F (5° to 35 °C)
Nonoperating	-4° to 140°F (-20° to 60°C )
Humidity:	
Operating	10% to 80% (noncondensing)
Nonoperating	5% to 90% (noncondensing)
Altitude:	
Operating	3,658 m (12,000 ft)

Nonoperating

### **Power Management Modes**

If you have VESA's DPMS compliant display card or software installed in your PC, the display can automatically reduce its power consumption when not in use. If input from keyboard, mouse or other input devices is detected, the display will automatically "wake up". The following table shows the power consumption and signaling of this automatic power saving feature:

Power Management Definition						
VESA's Mode	Video	H-sync	V-sync	Power Used	Power Saving	LED color
ON	Active	Yes	Yes	maximum 26W typical 20W	0%	Green
Power Saving	Blanked	No	Yes	<=1W	>80%	Amber
	Blanked	Yes	No	<=1W	>80%	Amber
	Blanked	No	No	<=1W	>80%	Amber
Switch Off	Blanked			<=1W	>80%	Off

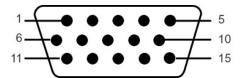
NOTE: The OSD will only function in the 'normal operation' mode. Otherwise one of the following messages will appear depending upon the selected input.

In Power Save Mode Press computer power button or any key on keyboard or move mouse

Activate the computer and wake up the monitor to gain access to the OSD.

### **Pin Assignments**

15-pin D-sub connector



Pin Number	15-Pin Side of the Signal Cable	
1	Video-Red	
2	Video-Green	
3	Video-Blue	
4	GND	
5	VGA_CAB Detect	
6	GND-R	
7	GND-G	
8	GND-B	
9	PC5V	
10	GND	
11	GND	

12	DDC data
13	H-sync
14	V-sync
15	DDC clock

### **Plug and Play Capability**

You can install the display in any Plug and Play-compatible system. The display automatically provides the computer system with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so the system can configure itself and optimize the display settings. If desired, the user can select different settings, but in most cases display installation is automatic.

### LCD Monitor Quality & Pixel Policy

During the LCD Monitor manufacturing process, it is not uncommon for one or more pixels to become fixed in an unchanging state. The visible result is a fixed In almost every case, these fixed pixels are hard to see and do not detract from display quality or usability. A display with 1 to 5 fixed pixels is considered normal and within competitive standards. For more information, see Dell Support site at: support.dell.com.

#### **Caring for Your Monitor**

CAUTION: Read and follow the safety instructions before cleaning the monitor.

# CAUTION: Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.

- To clean your antistatic screen, lightly dampen a soft, clean cloth with water. If possible, use a special screen-cleaning tissue or solution suitable for the antistatic coating. Do not use benzene, thinner, ammonia, abrasive cleaners, or compressed air.
   Use a lightly-dampened, warm cloth to clean the plastics. Avoid using detergent of any kind as some detergents leave a milky film on the plastics.
   If you notice a white powder when you unpack your monitor, wipe it off with a cloth. This white powder occurs during the shipping of the monitor.
   Handle your monitor with care as darker-colored plastics may scratch and show white scuff marks more than lighter-colored monitor.
   To help maintain the best image quality on your monitor, use a dynamically changing screen saver and power off your monitor when not in use.

Back to Index Page

Back to Contents Page

#### Appendix

Dell™ E157FP Flat Panel Monitor User's Guide

- FCC Notice (U.S. Only)
- CAUTION: Safety Instru
- Contacting Dell

## FCC Notice (U.S. Only)

FCC Class B

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause interference with radio and television reception. This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1 This device may not cause harmful interference

2 This device must accept any interference received, including interference that may cause undesired operation.

ANOTICE: The FCC regulations provide that changes or modifications not expressly approved by Dell Inc. could void your authority to operate this equipment

These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference with radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving antenna. Relocate the system with respect to the receiver.
- Move the system away from the receiver Plug the system into a different outlet so that the system and the receiver are on different branch circuits.

If necessary, consult a representative of Dell Inc. or an experienced radio/television technician for additional suggestions.

The following information is provided on the device or devices covered in this document in compliance with the FCC regulations:

- 1 Product name: F157FP
- 1 Model number: E157FPb
- 1 Company name:

Dell Inc. Worldwide Regulatory Compliance & Environmental Affairs One Dell Way Round Rock,TX 78682 USA 512-338-4400

### **CAUTION: Safety Instruction**

CAUTION: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, O electrical hazards, and/or mechanical hazards.

Read and follow these instructions when connecting and using your computer monitor:

- To help avoid damaging your computer, be sure that the voltage selection switch on the power supply for the computer is set to match the alternating current (AC) power available at your location
  - o 115 volts (V)/60 hertz (Hz) in most of North and South America and some Far Eastern countries such as Japan, South Korea (also 220 volts (V)/60 hertz (Hz)), and Taiwan.
- o 230 volts (V)/50 hertz (Hz) in most of Europe, the Middle East, and the Far East.
   Always be sure that your monitor is electrically rated to operate with the AC power available in your location.
- NOTE: This monitor does not need or have a voltage selection switch for setting the AC voltage input. It will automatically accept any AC input voltag defined in the "Electrical Specifications" section.

- Do not store or use the LCD monitor in locations section. Do not store or use the LCD monitor between locations with large temperature differences. Do not subject the LCD monitor between locations with large temperature differences. Do not subject the LCD monitor to severe vibration or high impact conditions. For example, do not place the LCD monitor inside a car trunk. Do not store or use the LCD monitor in locations exposed to high humidity or dusty environment. Do not allow water or other liquids to spill on or into the LCD monitor. Keep flat panel monitor in room temperature conditions. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the display. Never insert anything metallic into the monitor. Only a qualified technician should open the monitor case. Never use your monitor if the power cable has been damaged. Do not allow anything to rest on the power cable. Keep the power cable away from where people could trip over it.
- where people could trip over it
- where people could trip over it. Be sure to grasp the plug, not the cable, when disconnecting the monitor from an electric socket. Openings in the monitor cabinet are provided for ventilation. To prevent overheating, these openings should not be blocked or covered. Avoid using the monitor on a bed, sofa, rug, or other soft surface, as doing so may block the ventilation openings in the bottom of the cabinet. If you place the monitor in a bookcase or an enclosed space, be sure to provide adequate ventilation and air flow. Place your monitor in a location with low humidity and minimum dust. Avoid places similar to a damp basement or dusty hallway. Do not expose the monitor to rain or use it near water (in kitchens, next to swimming pools, etc.). If the monitor accidentally gets wet, unplug it and contact an authorized dealer immediately. You can clean the monitor with a damp cloth when necessary, being sure to unplug the monitor first.

- Place the monitor on a solid surface and treat it carefully. The screen is made of glass and can be damaged if dropped or hit sharply. Locate your monitor near an easily accessible electric outlet. If your monitor does not operate normally in particular, if there are any unusual sounds or smells coming from it unplug it immediately and contact an authorized dealer or service center. Do not attempt to remove the back cover, as you will be exposed to an electrical shock hazard. The back cover should only be removed by qualified 1
- 1
- service personnel. High temperatures can cause problems. Don't use your monitor in direct sunlight, and keep it away from heaters, stoves, fireplaces, and other sources 1 of heat

- or neat. Unplug the monitor when it is going to be left unused for an extended period of time. Unplug your monitor from the electric outlet before any service is performed. Hg Lamp(s) inside this product contains mercury and must be recycled or disposed of according to local, state or federal laws. For more information, Go Or contact the electronic industries alliance: <u>http://www.elae.org</u> for more information.

### **Contacting Dell**

To contact Dell electronically, you can access the following websites:

- 1 www.dell.com
- 1 support.dell.com (support)

For specific web addresses for your country, find the appropriate country section in the table below.

NOTE: Toll-free numbers are for use within the country for which they are listed.

NOTE: In certain countries, support specific to Dell XPST portable computers is available at a separate telephone number listed for participating countries. If you do not see a telephone number listed that is specific for XPS portable computers, you may contact Dell through the support number listed and your call will be routed appropriately.

When you need to contact Dell, use the electronic addresses, telephone numbers, and codes provided in the following table. If you need assistance in determining which codes to use, contact a local or an international operator.

MOTE: The contact information provided was deemed correct at the time that this document went to print and issubject to change.

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
Anguilla	Website: www.dell.com.ai	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 800-335-0031
Antigua and Barbuda	Website: www.dell.com.ag	
0	E-mail: la-techsupport@dell.com	
	General Support	1-800-805-5924
Aomen	Technical Support (Dell <sup>™</sup> Dimension <sup>™</sup> , Dell Inspiron <sup>™</sup> , Dell OptiPlex <sup>™</sup> , Dell Latitude <sup>™</sup> , and Dell Precision <sup>™</sup> )	0800-105
	Technical Support (servers and storage)	
Argentina (Buenos Aires)	Website: www.dell.com.ar	
International Access Code: 00	E-mail: la-techsupport@dell.com E-mail for desktop and portable computers: la-techsupport@dell.com	n
Country Code: 54	E-mail for servers and EMC® storage products: la_enterprise@dell.com	
City Code: 11	Customer Care	toll-free: 0-800-444-0730
	Technical Support	toll-free: 0-800-444-0733
	Technical Support Services	toll-free: 0-800-444-0724
	Sales	0-810-444-3355
Aruba	Website: www.dell.com.aw	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 800-1578
Australia (Sydney)	Website: support.ap.dell.com	
	E-mail: support.ap.dell.com/contactus	
International Access Code: 0011	Technical Support (XPS)	toll-free: 1300 790 877
Country Code: 61 City Code: 2	General Support	13DELL-133355
Austria (Vienna)	Website: support.euro.dell.com	
	E-mail: tech_support_central_europe@dell.com	
International Access Code: 900	Home/Small Business Sales	0820 240 530 00
Country Code: 43	Home/Small Business Fax	0820 240 530 49
Country Code. 45	Home/Small Business Customer Care	0820 240 530 14
City Code: 1	Preferred Accounts/Corporate Customer Care	0820 240 530 16
	Support for XPS	0820 240 530 81
	Home/Small Business Support for all other Dell computers	0820 240 530 17
	Preferred Accounts/Corporate Support	0820 240 530 17

	Switchboard	0820 240 530 00
Bahamas	Website: www.dell.com.bs	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-874-3038
	Website: www.dell.com/bb	
	E-mail: la-techsupport@dell.com	
Barbados	General Support	1-800-534-3142
Belgium (Brussels)	Website: support.euro.dell.com	1-000-334-3142
Deigium (Di usseis)		02 481 02 04
International Access Code: 00	Tech Support for XPS	02 481 92 96
	Tech Support for all other Dell computers	02 481 92 88
Country Code: 32	Tech Support Fax	02 481 92 95
	Customer Care	02 713 15 65
City Code: 2	Corporate Sales	02 481 91 00
	Fax	02 481 92 99
	Switchboard	02 481 91 00
Bermuda	Website: www.dell.com/bm	
	E-mail: la-techsupport@dell.com	
	General Support	1-877-890-0751
Bolivia	Website: www.dell.com/bo	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 800-10-0238
Brazil	Website: www.dell.com/br	
	E-mail: BR-TechSupport@dell.com	
International Access Code: 00	Customer Support, Tech Support	0800 90 3355
Country Code: 55	Technical Support Fax	51 2104 5470
country code. 55	Customer Care Fax	51 2104 5480
City Code: 51	Sales	0800 722 3498
British Virgin Islands	General Support	toll-free: 1-866-278-6820
Brunei	Technical Support (Penang, Malaysia)	604 633 4966
	Customer Care (Penang, Malaysia)	604 633 4888
Country Code: 673	Transaction Sales (Penang, Malaysia)	604 633 4955
Canada (North York, Ontario)	Online Order Status: www.dell.ca/ostatus	
	Website: support.ca.dell.com	
International Access Code: 011		tall from 1 800 247 0242
	AutoTech (automated Hardware and Warranty Support)	toll-free: 1-800-247-9362
	Customer Service (Home/Home Office)	toll-free: 1-800-847-4096
	Customer Service (small/med./large business, government)	toll-free: 1-800-387-5757
	Customer Service (printers, projectors, televisions, handhelds, digital [ukebox, and wireless)	toll-free: 1-800-847-4096
	Hardware Warranty Phone Support (XPS)	toll-free: 1-866-398-8977
	Hardware Warranty Phone Support (ATS)	toll-free: 1-800-847-4096
	Hardware Warranty Phone Support (none/none/none)	toll-free: 1-800-387-5757
	Hardware Warranty Phone Support (printers, projectors, televisions, handhelds, digital jukebox,and wireless)	1-877-335-5767
	Sales (Home Sales/Small Business)	toll-free: 1-800-387-5752
	Sales (med./large bus., government)	toll-free: 1-800-387-5755
	Spare Parts Sales & Extended Service Sales	1 866 440 3355
Cayman Islands	E-mail: la-techsupport@dell.com	
odyman rolando	General Support	1-877-262-5415
Chile (Santiago)		
(outnugo)	Website: www.dell.com/cl	
Country Code: 56	E-mail: la-techsupport@dell.com	
City Code: 2	Sales and Customer Support	toll-free: 1230-020-4823
China (Xiamen)	Technical Support website: support.dell.com.cn	
	Technical Support E-mail: support.dell.com.cn	
Country Code: 86	Customer Care E-mail: customer_cn@dell.com	
City Code: 592	Technical Support Fax	592 818 1350
ony 0046. 372	Technical Support (XPS)	toll-free: 800 858 0540
	Technical Support (Dimension and Inspiron)	toll-free: 800 858 2968
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 800 858 0950
	Technical Support (servers and storage)	toll-free: 800 858 0960
	Technical Support (projectors, PDAs, switches, routers, and so on)	toll-free: 800 858 2920
	Technical Support (printers)	toll-free: 800 858 2311
	Customer Care	toll-free: 800 858 2060
	Customer Care Fax	592 818 1308
	Home and Small Business	toll-free: 800 858 2222
	Preferred Accounts Division	toll-free: 800 858 2557
	Large Corporate Accounts GCP	toll-free: 800 858 2055
	Large Corporate Accounts Key Accounts Large Corporate Accounts North	toll-free: 800 858 2628 toll-free: 800 858 2999

	Large Corporate Accounts North Government and Education	toll-free: 800 858 2955
	Large Corporate Accounts East	toll-free: 800 858 2020
	Large Corporate Accounts East Government and Education	toll-free: 800 858 2669
	Large Corporate Accounts Queue Team	toll-free: 800 858 2572
	Large Corporate Accounts South	toll-free: 800 858 2355
	Large Corporate Accounts West	toll-free: 800 858 2811
	Large Corporate Accounts Spare Parts	toll-free: 800 858 2621
Colombia	Website: www.dell.com/cl	
	E-mail: la-techsupport@dell.com	
	General Support	01-800-915-4755
Costa Rica	Website: www.dell.com/cr	
	E-mail: la-techsupport@dell.com	
	General Support	0800-012-0231
Czech Republic (Prague)	Website: support.euro.dell.com	
	E-mail: czech_dell@dell.com	
International Access Code: 00	Technical Support	22537 2727
a	Customer Care	22537 2707
Country Code: 420	Fax	22537 2714
	Technical Fax	22537 2728
		i
	Switchboard	22537 2711
Denmark (Copenhagen)	Website: support.euro.dell.com	
International Access Code: 00	Technical Support for XPS	7010 0074
memational Access Code. 00	Technical Support for all other Dell computers	7023 0182
Country Code: 45	Customer Care (Relational)	7023 0184
···· •·· •·· •·· •·· •·· •·· •·· •·· •·	Home/Small Business Customer Care	3287 5505
	Switchboard (Relational)	3287 1200
	Switchboard Fax (Relational)	3287 1201
	Switchboard (Home/Small Business)	3287 5000
	Switchboard Fax (Home/Small Business)	3287 5001
Demining		3207 3001
Dominica	Website: www.dell.com/dm	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-278-6821
Dominican Republic	Website: www.dell.com/do	
	E-mail: la-techsupport@dell.com	
	General Support	1-800-156-1588
Ecuador	Website: www.dell.com/ec	
	E-mail: la-techsupport@dell.com	
	General Support (calling from Quito)	toll-free: 999-119-877-655-3355
	General Support (calling from Guayaquil)	toll-free: 1800-999-119-877-655-33
El Salvador	Website: www.dell.com/ec	
	E-mail: la-techsupport@dell.com	
· · ·	General Support	800-6132
Finland (Helsinki)	Website: support.euro.dell.com	
	E-mail: fi_support@dell.com	
International Access Code: 990	Technical Support	0207 533 555
Country Code: 358	Customer Care	0207 533 538
country code. 556	Switchboard	0207 533 533
City Code: 9	Sales under 500 employees	0207 533 540
-	Fax	0207 533 530
	Sales over 500 employees	0207 533 530
		0207 533 533
	Fax	
France (Paris) (Montpellier)	Website: support.euro.dell.com	
International Access Code: 00	Home and Small Business	
memational Access Code: UU	Technical Support for XPS	0825 387 129
Country Code: 33	Technical Support for all other Dell computers	0825 387 270
	Customer Care	0825 823 833
City Codes: (1) (4)	Switchboard	0825 004 700
	Switchboard (calls from outside of France)	04 99 75 40 00
	Sales	0825 004 700
	Fax	0825 004 701
	Fax (calls from outside of France)	04 99 75 40 01
	Corporate	
	Technical Support	0825 004 719
	Customer Care	0825 338 339
	Switchboard	01 55 94 71 00
	Sales	01 55 94 71 00
	Fax	01 55 94 71 01
Cormany (Frankfurt)		
Germany (Frankfurt)	Website: support.euro.dell.com	
nternational Access Code: 00	E-mail: tech_support_central_europe@dell.com	
	Technical Support for XPS	069 9792-7222

Country Code: 49	Technical Support for all other Dell computers	069 9792-7200
	Home/Small Business Customer Care	0180-5-224400
City Code: 69	Global Segment Customer Care	069 9792-7320
	Preferred Accounts Customer Care	069 9792-7320
	Large Accounts Customer Care	069 9792-7320
	Public Accounts Customer Care Switchboard	069 9792-7320
Greece	Website: support.euro.dell.com	089 9792-7000
oreece	Technical Support	00800-44 14 95 18
International Access Code: 00	Gold Service Technical Support	00800-44 14 00 83
	Switchboard	2108129810
Country Code: 30	Gold Service Switchboard	2108129811
	Sales	2108129800
	Fax	2108129812
Grenada	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-540-3355
Guatemala	E-mail: la-techsupport@dell.com	
	General Support	1-800-999-0136
Guyana	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-877-270-4609
Hong Kong	Website: support.ap.dell.com	
	Technical Support E-mail: support.dell.com.cn	
International Access Code: 001	Technical Support (XPS)	00852-3416 6923
Country Code: 852	Technical Support (Dimension and Inspiron)	00852-2969 3188
···· ,	Technical Support (OptiPlex, Latitude, and Dell	00852-2969 3191
	Precision)	
	Technical Support (servers and storage)	00852-2969 3196
	Technical Support (projectors, PDAs, switches, routers, and so on)	00852-3416 0906
	Customer Care	00852-3416 0910
	Large Corporate Accounts	00852-3416 0907
	Global Customer Programs	00852-3416 0908
	Medium Business Division	00852-3416 0912
	Home and Small Business Division	00852-2969 3105
India	Website: support.ap.dell.com	
	E-mail: india_support_desktop@dell.com	
	india_support_notebook@dell.com	
	india_support_Server@dell.com	
	Technical Support (XPS computers)	0802 506 8033
		or toll-free: 1800 425 2066
	Technical Support(portables, desktops, servers, and	1600 33 8045
	storage)	
		and 1600 44 8046
	Sales (Large Corporate Accounts)	1600 33 8044
	Sales (Home and Small Business)	1600 33 8046
Ireland (Cherrywood)	Website: support.euro.dell.com	
International Access Code: 00	E-mail: dell_direct_support@dell.com	
	Sales	
Country Code: 353	Ireland Sales	01 204 4444
	Dell Outlet	1850 200 778
City Code: 1	Online Ordering HelpDesk	1850 200 778
	Customer Care Home User Customer Care	01.204.4014
	Small Business Customer Care	01 204 4014
	Corporate Customer Care	01 204 4014
		1850 200 982
	Technical Support Technical Support for XPS computers only	1850 200 722
		1850 200 722
	Technical Support for all other Dell computers General	1850 543 543
	Fax/Sales Fax	01 204 0103
	Switchboard	01 204 4444
	U.K. Customer Care (dial within U.K. only)	0870 906 0010
	Corporate Customer Care(dial within U.K. only)	0870 907 4499
	U.K. Sales (dial within U.K. only)	0870 907 4000
taly (Milan)	Website: support.euro.dell.com	
	Home and Small Business	
International Access Code: 00	Technical Support	02 577 826 90
	Customer Care	02 696 821 14
Country Code: 39	Fax	02 696 821 13
City Code: 02	Switchboard	02 696 821 12
-		
	Corporate	

	Customer Care	02 577 825 55
	Fax	02 575 035 30
	Switchboard	02 577 821
	E-mail: la-techsupport@dell.com	
Jamaica	General Support (dial from within Jamaica only)	1-800-440-9205
Japan (Kawasaki)	Website: support.jp.dell.com	
	Technical Support (XPS)	toll-free: 0120-937-786
nternational Access Code: 001	Technical Support (XIS)	044-520-1235
		044-320-1233
Country Code: 81	XPS Customer Care (if ordered items are missing or have been damaged during shipment)	044-556-4240
City Code: 44	Technical Support (Dimension and Inspiron)	toll-free: 0120-198-226
	Technical Support outside of Japan (Dimension and Inspiron)	81-44-520-1435
	Technical Support (Dell Precision, OptiPlex, and Latitude)	toll-free:0120-198-433
	Technical Support outside of Japan (Dell Precision, OptiPlex, and Latitude)	81-44-556-3894
	Technical Support (Dell PowerApp <sup>™</sup> , Dell PowerEdge <sup>™</sup> , Dell PowerConnect <sup>™</sup> , and Dell PowerVault <sup>™</sup> )	toll-free: 0120-198-498
	Technical Support outside of Japan (PowerApp, PowerEdge, PowerConnect, and PowerVault)	81-44-556-4162
	Technical Support (projectors, PDAs, printers, routers)	toll-free: 0120-981-690
	Technical Support outside of Japan (projectors, PDAs, printers, routers)	81-44-556-3468
	Faxbox Service	044-556-3490
	24-Hour Automated Order Status Service	044-556-3801
	Customer Care	044-556-4240
	Business Sales Division (up to 400 employees)	044-556-1465
	Preferred Accounts Division Sales (over 400 employees)	044-556-3433
	Public Sales (government agencies, educational institutions, and medical institutions)	044-556-5963
	Global Segment Japan	044-556-3469
	Individual User	044-556-1760
	Switchboard	044-556-4300
(orea (Seoul)	E-mail: krsupport@dell.com	
	Support	toll-free: 080-200-3800
nternational Access Code: 001	Technical Support (XPS)	toll-free: 080-999-0283
Country Code, 82	Support (Dimension, PDA, Electronics and Accessories)	toll-free: 080-200-3801
Country Code: 82	Sales	toll-free: 080-200-3600
City Code: 2	Fax	2194-6202
Nry 0002. 2		
	Switchboard	2194-6000
atin America	Customer Technical Support (Austin, Texas, U.S.A.)	512 728-4093
	Customer Service (Austin, Texas, U.S.A.)	512 728-3619
	Fax (Technical Support and Customer Service) (Austin, Texas, U.S.A.)	512 728-3883
	Sales (Austin, Texas, U.S.A.)	512 728-4397
		512 728-4600
	SalesFax (Austin, Texas, U.S.A.)	or 512 728-3772
uxembourg	Website: support.euro.dell.com	01 512 720-3772
axembourg		
nternational Access Code: 00	Support	342 08 08 075
	Home/Small Business Sales	+32 (0)2 713 15 96
ountry Code: 352	Corporate Sales	26 25 77 81
-	Customer Care	+32 (0)2 481 91 19
	Fax	26 25 77 82
lacao	Technical Support	toll-free: 0800 105
	Customer Service (Xiamen, China)	34 160 910
Country Code: 853	Transaction Sales (Xiamen, China)	29 693 115
-		27073113
Aalaysia (Penang)	Website: support.ap.dell.com	
nternational Access Code: 00	Technical Support (XPS)	toll-free: 1800 885 784
Access CODE: UU	Technical Support (Dell Precision, OptiPlex, and Latitude)	toll-free: 1 800 880 193
Country Code: 60	Technical Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1 800 881 306
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 881 386
City Code: 4	Customer Care	toll-free: 1800 881 306 (option 6)
	Transaction Sales	toll-free: 1 800 888 202
	Corporate Sales	toll-free: 1 800 888 213
lavias		100 1100 1000 213
lexico	E-mail: la-techsupport@dell.com	001-877-384-8979
nternational Access Code: 00	Customer Technical Support	
Country Code: 52		or 001-877-269-3383
-	Sales	50-81-8800
		or 01-800-888-3355
		001-877-384-8979
	11	
	Customer Service	
	Customer Service	or 001-877-269-3383
	Customer Service	or 001-877-269-3383 50-81-8800

		or 01-800-888-3355
Montserrat	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-278-6822
Netherlands Antilles	E-mail: la-techsupport@dell.com	
	General Support	001-800-882-1519
Netherlands (Amsterdam)	Website: support.euro.dell.com	
	Technical Support for XPS	020 674 45 94
International Access Code: 00	Technical Support for all other Dell computers	020 674 45 00
Country Code: 31	Technical Support Fax	020 674 47 66
country code. ST	Home/Small Business Customer Care	020 674 42 00
City Code: 20	Relational Customer Care	020 674 4325
	Home/Small Business Sales	020 674 55 00
	Relational Sales	020 674 50 00
	Home/Small Business Sales Fax	020 674 47 75
	Relational Sales Fax	020 674 47 50
	Switchboard	020 674 50 00
	Switchboard Fax	020 674 47 50
New Zealand	Website: support.ap.dell.com	
	E-mail: support.ap.dell.com/contactus	
International Access Code: 00		toll from 0800 225 540
	Technical Support (XPS)	toll-free: 0800 335 540
Country Code: 64	General Support	0800 441 567
Nicaragua	E-mail: la-techsupport@dell.com	
	General Support	001-800-220-1377
Norway (Lysaker)	Website: support.euro.dell.com	
International Access Code: 00	Technical Support for XPS	815 35 043
Access Code. 00	Technical Support for all other Dell products	671 16882
Country Code: 47	Relational Customer Care	671 17575
	Home/Small Business Customer Care	23162298
	Switchboard	671 16800
	Fax Switchboard	671 16865
Panama	E-mail: la-techsupport@dell.com	
	General Support	001-800-507-1264
Peru	E-mail: la-techsupport@dell.com	
	General Support	0800-50-669
Poland (Warsaw)	Website: support.euro.dell.com	
	E-mail: pl_support_tech@dell.com	
International Access Code: 011	Customer Service Phone	57 95 700
Country Code: 48	Customer Care	57 95 999
Country Code: 48	Sales	57 95 999
City Code: 22	Customer Service Fax	57 95 806
	Reception Desk Fax	57 95 998
	Switchboard	57 95 999
Portugal	Website: support.euro.dell.com	
5		
International Access Code: 00	Technical Support	707200149
	Customer Care	800 300 413
Country Code: 351	Sales	800 300 410 or 800 300 411 or 800 300 412 or 21 422 07 10
	Fax	21 424 01 12
Puerto Rico	E-mail: la-techsupport@dell.com	
	General Support	1-877-537-3355
St. Kitts and Nevis	Website: www.dell.com/kn	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-540-3355
St. Lucia	Website: www.dell.com/lc	
	E-mail: la-techsupport@dell.com	
	General Support	1-866-464-4352
St. Vincent and the Grenadines	Website: www.dell.com/vc	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-464-4353
Singapore (Singapore)	NOTE: The phone numbers in this section should be called from within Singapore or Malaysia only.	
International Access Code: 005	Website: support.ap.dell.com	
Access Code. 005		toll-free: 1800 394 7464
Country Code: 65	Technical Support (XPS)	
-	Technical Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1800 394 7430
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 394 7488
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 394 7478
	Customer Care	toll-free: 1 800 394 7430 (option 6)
	Transaction Sales	toll-free: 1 800 394 7412
	Corporate Sales	toll-free: 1 800 394 7419

Slovakia (Prague)	Website: support.euro.dell.com	
International Access Code: 00	E-mail: czech_dell@dell.com	
International Access code. 00	Technical Support	02 5441 5727
Country Code: 421	Customer Care	420 22537 2707
	Fax	02 5441 8328
	Tech Fax	02 5441 8328
South Africa (Johannesburg)	Switchboard (Sales) Website: support.euro.dell.com	02 5441 7585
South Anica (Sonannesburg)	E-mail: dell_za_support@dell.com	
International Access Code:	Gold Queue	011 709 7713
	Technical Support	011 709 7710
09/091	Customer Care	011 709 7707
Country Code: 27	Sales	011 709 7700
	Fax	011 706 0495
City Code: 11	Switchboard	011 709 7700
Southeast Asian and Pacific Countries	Technical Support, Customer Service, and Sales (Penang, Malaysia)	604 633 4810
Spain (Madrid)	Website: support.euro.dell.com	
	Home and Small Business	
nternational Access Code: 00	Technical Support	902 100 130
Country Code: 34	Customer Care	902 118 540
	Sales	902 118 541
City Code: 91	Switchboard	902 118 541
	Fax	902 118 539
	Corporate	
	Technical Support	902 100 130
	Customer Care	902 115 236
	Switchboard	91 722 92 00
	Fax	91 722 95 83
Sweden (Upplands Vasby)	Website: support.euro.dell.com	
International Access Code: 00	Technical Support for XPS	0771 340 340
International Access Code: 00	Technical Support for all other Dell products	08 590 05 199
Country Code: 46	Relational Customer Care	08 590 05 642
· · · · · · · · · · · · · · · · · · ·	Home/Small Business Customer Care	08 587 70 527
City Code: 8	Employee Purchase Program (EPP) Support	020 140 14 44
	Technical Support Fax	08 590 05 594
	Sales	08 590 05 185
Switzerland (Geneva)	Website: support.euro.dell.com	
International Access Code: 00	E-mail: Tech_support_central_Europe@dell.com	
The national Access code. 00	Technical Support for XPS	0848 33 88 57
Country Code: 41	Technical Support (Home and Small Business) for all other Dell products	0844 811 411
	Technical Support (Corporate)	0844 822 844
City Code: 22	Customer Care (Home and Small Business)	0848 802 202
	Customer Care (Corporate)	0848 821 721
	Fax	022 799 01 90
	Switchboard	022 799 01 01
Taiwan	Website: support.ap.dell.com	
International Access Code: 002	E-mail: ap_support@dell.com	
	Technical Support (XPS)	toll-free: 0080 186 3085
Country Code: 886	Technical Support (OptiPlex, Latitude, Inspiron, Dimension, and Electronics and Accessories)	toll-free: 0080 186 1011
	Technical Support (servers and storage)	toll-free: 0080 160 1256
	Customer Care	toll-free: 0080 160 1250 (option 5)
	Transaction Sales	toll-free: 0080 165 1228
	Corporate Sales	toll-free: 0080 165 1227
Thailand	Website: support.ap.dell.com	
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 0060 07
nternational Access Code: 001	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 0600 09
Country Code: 66	Customer Care	toll-free: 1800 006 007
		(option 7)
	Corporate Sales	toll-free: 1800 006 009
	Transaction Sales	toll-free: 1800 006 006
Trinidad/Tobago	Website: www.dell.com/tt	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-888-799-5908
	Website: www.dell.com/tc	
Turks and Caicos Islands	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-877-441-4735
U.K. (Bracknell)	Website: support.euro.dell.com	
	E-mail: dell_direct_support@dell.com	

Country Code: 44	support.euro.dell.com/uk/en/ECare/Form/Home.asp	
···· ··· ··· ··· ··· ··· ··· ··· ··· ·	Sales	
City Code: 1344	Home and Small Business Sales	0870 907 4000
	Corporate/Public Sector Sales	01344 860 456
	Customer Care	
	Home and Small Business Customer Care	0870 906 0010
	Corporate Customer Care	01344 373 185
	Preferred Accounts (500-5000 employees)	0870 906 0010
	Global Accounts Customer Care	01344 373 186
	Central Government Customer Care	01344 373 193
	Local Government & Education Customer Care	01344 373 199
	Health Customer Care	01344 373 194
	Technical Support	
	Technical Support for XPS computers only	0870 366 4180
	Technical Support (Corporate/PreferredAccounts/PCA [1000+ employees])	0870 908 0500
	Technical Support for all other products	0870 353 0800
	General	
	Home and Small Business Fax	0870 907 4006
Jruguay	Website: www.dell.com/uy	
	E-mail: la-techsupport@dell.com	1
	General Support	toll-free: 000-413-598-2521
J.S.A. (Austin, Texas)	Automated Order-Status Service	toll-free: 1-800-433-9014
J.S.A. (Austill, Texas)	AutoTech (portable and desktop computers)	toll-free: 1-800-433-9014
International Access Code: 011	Hardware and Warranty Support (Dell TV, Printers, and Projectors) for Relationship customers	toll-free 1-877-459-7298
Country Code: 1	Americas Consumer XPS support	toll-free: 1-800-232-8544
	Consumer (Home and Home Office) Support for all other Dell products	toll-free: 1-800-624-9896
	Customer Service	toll-free: 1-800-624-9897
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Financial Services website: www.dellfinancialservices.com	101-1166. 1-800-845-8135
		toll froo: 1 077 577 2255
	Financial Services (lease/loans)	toll-free: 1-877-577-3355
	Financial Services (Dell Preferred Accounts [DPA])	toll-free: 1-800-283-2210
	Business	
	Customer Service and Support	toll-free: 1-800-456-3355
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Support for printers, projectors, PDAs, and MP3 players	toll-free: 1-877-459-7298
	Public (government, education, and healthcare)	
	Customer Service and Support	toll-free: 1-800-456-3355
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Dell Sales	toll-free: 1-800-289-3355
		or toll-free: 1-800-879-3355
	Dell Outlet Store (Dell refurbished computers)	toll-free: 1-888-798-7561
	Software and Peripherals Sales	toll-free: 1-800-671-3355
	Spare Parts Sales	toll-free: 1-800-357-3355
	Extended Service and Warranty Sales	toll-free: 1-800-247-4618
	Fax	toll-free: 1-800-727-8320
	Dell Services for the Deaf, Hard-of-Hearing, or Speech-Impaired	toll-free: 1-877-DELLTTY
		(1-877-335-5889)
J.S. Virgin Islands	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-877-702-4360
/enezuela	Website: www.dell.com/ve	<u>_ </u>
	E-mail: la-techsupport@dell.com	
	General Support	0800-100-4752

Back to Contents Page

#### Back to Contents Page

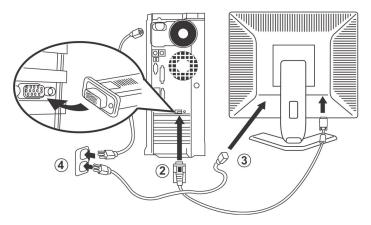
## Using the OSD

DellT E157FP Flat Panel Monitor User's Guide

- Connecting Your Monitor
- Using the Front Panel Buttons
- Using the OSD
- Using the Dell<sup>™</sup> Soundbar (Optional)

### **Connecting Your Monitor**

CAUTION: Before you begin any of the procedures in this section, follow the Safety Instruction.

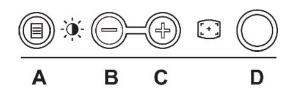


- 1.
- 2.
- 3. 4.
- Turn off your computer and unplug its power cable. Connect the blue (analog D-sub) display connector cable to the corresponding video port on the back of your computer. (The graphic is for illustration only. System appearance may vary). Connect the power cable for your display to the power port on the back of the display. Plug the power cables of your computer and your display into a nearby outlet. Your monitor is equipped with an automatic power supply for a voltage range from 100 to 240 Volt at a frequency of 50/60 Hz. Be sure that your local power is within the supported range. If you are unsure, ask your electricity supplier. Turn on your display and computer
- 5. Turn on your display and computer.

If your monitor displays an image, installation is complete. If it does not display an image, see Troubleshooting.

### **Using the Front Panel Buttons**

Use the control buttons on the front of the monitor to adjust the characteristics of the image being displayed. As you use these buttons to adjust the controls, an OSD shows their numeric values as they change.



The following table describes the front panel buttons:



	Brightness/Contrast Hot Key	
B C		Use these buttons to adjust (decrease/increase ranges) items in the OSD.  NOTE: You can activate automatic scroll feature by pressing and holding either + or - button.
С	Auto Adjust	Use this button to activate automatic setup and adjustment. The following dialog will appear on screen as the monitor self-adjus input:           Auto Adjust In Progress           Auto Adjustment           Description           Auto Adjust In Progress   Auto Adjustment button allows the monitor to self-adjust to the incoming video signal. After using 'Auto Adjustment', you can monitor by using the 'Pixel Clock' and 'Phase' controls in the OSD.    MOTE: Auto Adjust will not occur if you press the button while there are no active video input signals, or attached cables.
D	Power Button & Indicator	The green LED indicates the monitor is on and fully functional. An amber LED indicates DPMS power save mode. The Power button turns the monitor on and off.

## On Screen Menu/Display (OSD)

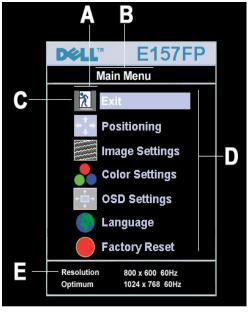
### **Direct-Access Functions**

Function	Adjustment Method
Auto adjustment	Use this button to activate automatic setup and adjustment. The following dialog will appear on screen as the monitor self-adjusts to the current input:
	Auto Adjust In Progress
	Auto Adjustment button allows the monitor to self-adjust to the incoming video signal. After using 'Auto Adjustment', you can further tune your monitor by using the 'Pixel Clock' and 'Phase' controls in the OSD.
	NOTE: Auto Adjust will not occur if you press the button while there are no active video input signals, or attached cables
Brightness / Contrast	With the menu off, press button to display the 'Brightness' and 'Contrast' adjustment menu.
Brightness/Contrast	The 'Brightness' function adjusts the luminance of the flat panel.
Exit 💦	Adjust 'Brightness' first, then adjust 'Contrast' only if further adjustment is necessary.
Brightness 75	"+" increase 'brightness' " - "decrease 'brightness'
Contrast	The 'Contrast' function adjusts the degree of difference between darkness and lightness on the display screen.
75	"+" increase the 'contrast' "-" decrease the 'contrast'

# Using the OSD

#### Accessing the Menu System

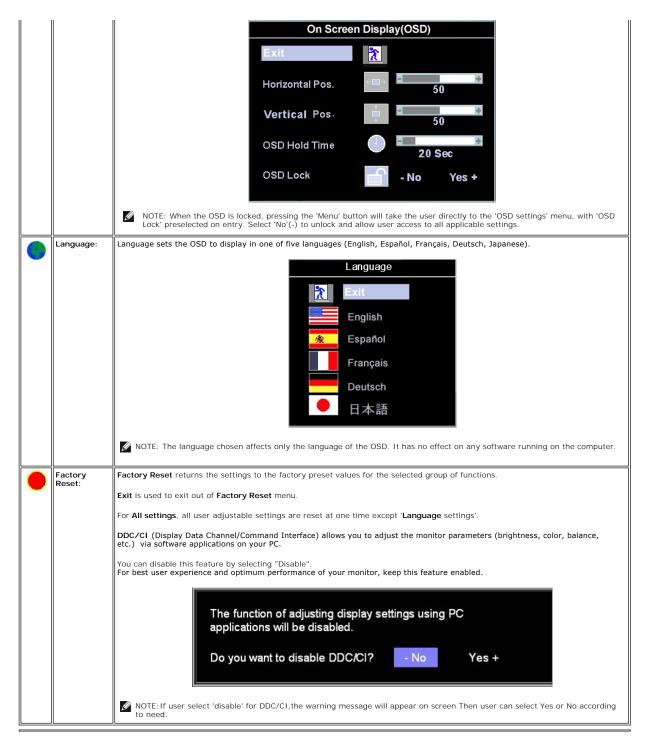
1. With the menu off, press the 'MENU' button to open the OSD system and display the main features menu.



- в Main Menu c Menu icon А Function icons D Sub-Menu name Е Resolution
- Press the and + buttons to move between the function icons. As you move from one icon to another, the function name is highlighted to reflect the function or group of functions (sub-menus) represented by that icon. See the table below for a complete list of all the functions available for the monitor.
   Press the 'MENU' button once to activate the highlighted function. Press -/+ to select the desired parameter, press menu to enter the slidebar then use the and + buttons, according to the indicators on the menu, to make your changes.
   Press the 'Menu' button once to return to the main menu to select another function or press the 'Menu' button two or three times to exit from the OSD.

Icon	Menu Name and Sub- menus	Description	
*	EXIT	This is used to exit out of the Main Menu.	
< <sup>↑</sup> →	Positioning:	Positioning' moves the viewing area around on the monitor screen.	
•		When making changes to either the Horizontal or Vertical settings, no changes will occur to the size of the viewing area; the image will simply be shifted in response to your selection/change.	
		Minimum is '0' (-). Maximum is '100' (+).	
		Positioning	
		Exit	
		Horizontal ← → 50	
		Vertical 50	
	Image settings:		
	Auto Adjust	Even though your computer system can recognize your new flat panel monitor on startup, the 'Auto Adjustment' function will optimize the display settings for use with your particular setup.	
		NOTE: In most cases, 'Auto Adjust' will produce the best image for your configuration; this function can be directly access via Auto Adjustment  hotkey.	
<u>}}</u>	Pixel Clock	The <b>Phase</b> and <b>Pixel Clock</b> adjustments allow you to more closely adjust your monitor to your preference. These settings are accessed through the main OSD menu, by selecting <b>Image Settings.</b>	
1		Use the - and + buttons to adjust away interference. Minimum: 0 $\sim$ Maximum: 100	

	Phase	If satisfactory results are not obtained using the Phase adjustment, use the Pixel Clock'adjustment and then use 'Phase' again.		
		Image Settings		
		Auto Adjust will produce best image		
		Exit 🕅		
		Auto Adjust Press Menu		
		Pixel Clock50		
		Phase 50		
		NOTE: This function may change the width of the display image. Use the 'Horizontal' function of the 'Position' menu to center the display image on the screen.		
-	Color Settings:	Adjusts the color temperature and saturation.		
		Color Settings		
		Normal Preset		
		Blue Preset		
		Red Preset		
		User Preset Exit 🔭		
		Red - 100		
		Green 100		
		Blue - + 100		
	Normal Preset	Selected to obtain the default (factory) color settings.		
	Blue Preset	This color setting gives a bluish tint and is used for text-based applications such as spreadsheets, programming, text editors, and so on.		
	Red Preset	This color setting gives a reddish tint and is used for color-intensive applications such as photograph image editing, multimedia, movies, and so on.		
	User Preset	Use the +/- buttons to increase or decrease each of the three colors (R, G, B) independently, in single digit increments, from '0' to '100'.		
		NOTE: 'Color temperature' is a measure of the 'warmth' of the image colors (red/green/blue). The two available presets ('Blue' and 'Red') favor blue and red accordingly. Select each one to see how each range suits your eye; or utilize the 'User Preset' option to customize the color settings to your exact choice.		
	OSD Settings:	Each time the OSD opens, it displays in the same location on the screen. 'OSD Settings' (horizontal/vertical) provides control over this location.		
← 🔲 →	Horizontal Position			
↑ ↓	Vertical Position	- and + buttons move OSD down and up.		
0		The OSD stays active for as long as it is in use. 'OSD Hold Time': Sets the length of time the OSD will remain active after the last time you pressed a button. Use the - and + buttons to adjust the slider in 5 second increments, from 5 to 60 seconds.		
		MOTE: Default 'OSD hold time' is 20 seconds.		
	OSD Lock	Controls user access to adjustments. When 'Yes' (+) is selected, no user adjustments are allowed. All buttons, except Menu, are locked.		
		All buttons can be locked or unlocked. Press the 'Menu' button for over 15 seconds to unlock the OSD menu.		



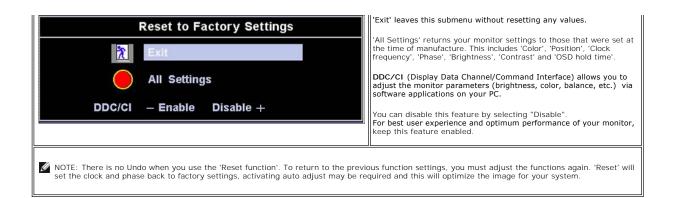
#### **Automatic Save**

With the OSD open, if you make an adjustment and then either proceed to another menu, or exit the OSD, the monitor automatically saves any adjustments you have made. If you make an adjustment and then wait for the OSD to disappear the adjustment will also be saved.

### **Reset Functions**

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#### **Factory Preset Restoration**



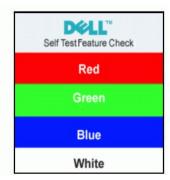
### **OSD** Warning Messages

A warning message may appear on the screen indicating that the monitor is out of sync.

Cannot Display This Video Mode Optimum resolution 1024 x768 60Hz

This means that the monitor cannot synchronize with the signal that it is receiving from the computer. Either the signal is too high or too low for the monitor to use. See Specifications for the Horizontal and Vertical frequency ranges addressable by this monitor. Recommended mode is 1024 X 768 @ 60Hz.

🖉 NOTE: The floating 'Dell - self-test Feature Check' dialog will appear on-screen if the monitor cannot sense a video signal.



Occasionally, no warning message appears, but the screen is blank. This could also indicate that the monitor is not synchronizing with the computer.

See Troubleshooting for more information.

### Using the DelIT Soundbar (Optional)

The Dell Soundbar is a stereo two channel system adaptable to mount on Dell Flat Panel Displays. The Soundbar has a rotary volume and on/off control to adjust the overall system level, a blue LED for power indication, and two audio headset jacks.



- 1. Headphone connectors
- 2. Power indicator
- 3. Power/Volume control

#### Soundbar Attachment to the Monitor



- 1. Working from the rear of the monitor, attach the Soundbar aligning the two slots with the two tabs along the bottom rear of the monitor.
- 2. Slide the Soundbar to the left until it snaps into place.
- 3. Connect the Soundbar with the power brick.
- 4. Plug the power cables of the power brick into a nearby outlet.
- 5. Insert the lime-green mini stereo plug from the rear of the Soundbar into the computer's audio output jack.
- MOTE: Soundbar Power Connector 12V DC output is for optional Dell Soundbar only.
- **O** NOTICE: Do not use with any device other than Dell Soundbar.

Back to Contents Page

## **Product Specific Problems**

DellT E157FP Flat Panel Monitor User's Guide

- Monitor Specific Troubleshooting
- Common Problems
- Product Specific Problems

CAUTION: Before you begin any of the procedures in this section, follow the Safety Instruction.

### Monitor Specific Troubleshooting

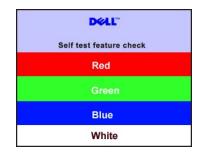
#### Self-Test Feature Check (STFC)

Your monitor provides a self-test feature that allows you to check whether your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

Turn off both your computer and the monitor.

Unplug the video cable from the back of the computer. To ensure proper Self-Test operation, remove the Analog (blue connector) cables from the back of computer.
 Turn on the monitor.

The floating 'Dell<sup>™</sup> - Self-Test Feature Check' dialog box should appear on-screen (against a black background) if the monitor cannot sense a video signal and is working correctly. While in self-test mode, the power LED remains green. Also, depending upon the selected input, one of the dialogs shown below will continuously scroll through the screen.



This box also appears during normal system operation if the video cable becomes disconnected or damaged
 Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.

If your monitor screen remains blank after you use the previous procedure, check your video controller and computer system; your monitor is functioning properly.

#### **OSD** Warning Messages

For OSD-related issues, see OSD Warning Messages

### **Common Problems**

The following table contains general information about common monitor problems you might encounter.

COMMON SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
No Video/ Power LED off	No picture, monitor is dead	<ol> <li>Check connection integrity at both ends of the video cable</li> <li>Electric outlet verification</li> <li>Ensure power button depressed fully</li> </ol>
No Video/ Power LED on	No picture or no brightness	Increase brightness & contrast controls     Perform monitor self-test feature check     Check for bent or broken pins
Poor Focus	Picture is fuzzy, blurry or ghosting	<ol> <li>Press Auto Adjust button</li> <li>Adjust Phase and Clock controls through OSD</li> <li>Eliminate video extension cables</li> <li>Perform monitor reset</li> <li>Lower video resolution or increase font size</li> </ol>
Shaky/Jittery Video	Wavy picture or fine movement	1 Press Auto Adjust button

		Adjust Phase and Clock controls through OSD     Perform monitor reset     Check environmental factors     Relocate and test in another room
Missing Pixels	LCD screen has spots	<ol> <li>Cycle power on-off</li> <li>These are pixels that are permanently off and is a natural defect that occurs in LCD technology</li> </ol>
Stuck-on Pixels	LCD screen has bright spots	<ol> <li>Cycle power on-off</li> <li>These are pixels that are permanently on and is a natural defect that occurs in LCD technology</li> </ol>
Brightness Problems	Picture too dim or too bright	Perform monitor reset on "All Settings"     Press Auto Adjust button     Adjust brightness & contrast controls
Geometric Distortion	Screen not centered correctly	Perform monitor reset on "Position Settings Only"     Press auto-adjust button     Adjust the centering controls     Ensure monitor is in proper video mode
Horizontal/Vertical Lines	Screen has one or more lines	<ol> <li>Perform monitor reset on "All Settings"</li> <li>Press Auto Adjust button</li> <li>Adjust Phase and Clock controls via OSD</li> <li>Perform monitor self-test feature check and determine if these lines are also in self-test mode</li> <li>Check for bent or broken pins</li> </ol>
Sync Problems	Screen is scrambled or appears torn	<ol> <li>Perform monitor reset on "All Settings"</li> <li>Press Auto Adjust button</li> <li>Adjust Phase and Clock controls via OSD</li> <li>Perform monitor self-test feature check to determine if scrambled screen appears in self-test mode</li> <li>Check for bent or broken pins</li> <li>Boot up in the "safe mode"</li> </ol>
LCD Scratched	Screen has scratches or smudges	<ol> <li>Turn monitor off and clean the screen</li> <li>For cleaning instruction, see <u>Caring for your Monitor</u>.</li> </ol>
Safety Related Issues	Visible signs of smoke or sparks	Do not perform any troubleshooting steps     Monitor needs to be replaced
Intermittent Problems	Monitor malfunctions on & off	<ol> <li>Ensure monitor is in proper video mode</li> <li>Ensure video cable connection to computer and to the flat panel is secure</li> <li>Perform monitor reset on "All Settings"</li> <li>Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode</li> </ol>
Missing Color	Picture missing color	Perform monitor self-test feature check     Check connection integrity at both end of the video cable     Check for bent or broken pins
Wrong Color	Picture color not good	Change the color to "User Preset"     Adjust R/G/B value of "User Preset"

# **Product Specific Problems**

SPECIFIC SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
Screen image is too small	Image is centered on screen, but does not fill entire viewing area	1 Perform monitor reset on "All Settings"
Cannot adjust the monitor with the buttons on the front panel	OSD does not appear on the screen	1 Turn the monitor off and unplug the power cord and then plug back and power on
The monitor will not go into power saving mode. No picture, the LED light is green. When press "+", "-" or "Menu" key, the message " No Input signal " will appear.		Move mouse or hit any key on the keyboard on the computer or activate video player, then access the OSD to set both Audio/Video to " off " state.
No Input Signal when user controls pressed	No picture, the LED light is green. When press "+", "-" or "Menu" key, the message " No input signal " will appear.	<ol> <li>Check the signal source Make sure the Computer is not in power saving by moving mouse or pressing any key on the keyboard.</li> <li>Check whether the signal cable is plugged in and seated properly. Re-plug the signal cable</li> </ol>

		if necessary. 1 Re-boot the computer or video player.
OSD Lock	All buttons are locked except the "menu" button. No user adjustments are allowed.	<ol> <li>Press the "menu" button for over 15 seconds to unlock the OSD menu.</li> </ol>

Back to Contents Page

### Using Your Monitor Stand DelIT E157FP Flat Panel Monitor User's Guide

- <u>Attaching the Stand</u>
   <u>Organizing Your Cables</u>
- Using the Tilt
- Using the filt
- Removing the Stand

### Attaching the Stand

MOTE: Stand is detached when the monitor is shipped from the factory.



1. Place the stand on a flat surface.

2. Fit the groove on the back of the monitor onto the two teeth of the upper stand.

3. Lower the monitor so that the monitor mounting area snaps on/locks to the stand.

## **Organizing Your Cables**

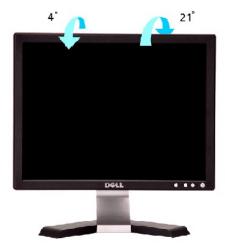


After attaching all necessary cables to your monitor and computer, (See <u>Connecting Your Monitor</u> for cable attachment,) use the cable holder to neatly organize all cables as shown above.

Using the Tilt

## Tilt

With the built-in pedestal, you can tilt the monitor for the most comfortable viewing angle.



### **Removing the Stand**

After placing the monitor panel on a soft cloth or cushion, press and hold the LCD removal button, and then remove the stand.



🜠 NOTE: To prevent scratches on the LCD screen while removing the stand, ensure that the monitor is placed on a clean surface.

Back to Contents Page

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