

WARNING: If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury, or loss of life.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS
  - Do not try to light any appliance.
  - Do not touch any electrical switch; do not use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency, or the gas supplier.



## Save this manual for future reference.

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## SAFETY INFORMATION

## A WARNINGS

IMPORTANT: Read this Owner's Manual carefully and completely before trying to assemble, operate, or service this heater. Improper use of this heater can cause serious injury or death from burns, fire, explosion, electrical shock, and carbon monoxide poisoning.

## A DANGER

Carbon monoxide poisoning may lead to death!

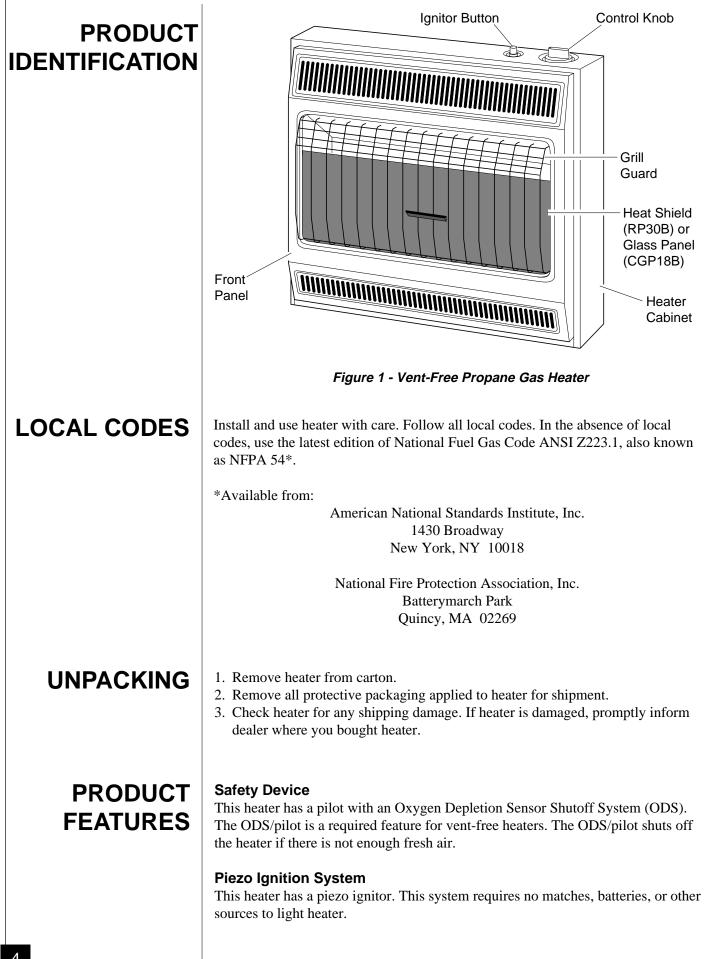
**Carbon Monoxide Poisoning:** Early signs of carbon monoxide poisoning resemble the flu, with headaches, dizziness, or nausea. If you have these signs, the heater may not be working properly. **Get fresh air at once!** Have heater serviced. Some people are more affected by carbon monoxide than others. These include pregnant women, persons with heart or lung disease or anemia, those under the influence of alcohol, and those at high altitudes.

**Propane Gas:** Propane gas is odorless. An odor-making agent is added to propane gas. The odor helps you detect a propane gas leak. However, the odor added to propane gas can fade. Propane gas may be present even though no odor exists.

Make certain you read and understand all Warnings. Keep this manual for reference. It is your guide to safe and proper operation of this heater.

Safety Information continued on page 3

### SAFETY A WARNINGS Continued **INFORMATION** WARNING: Any change to this heater or its controls can be dangerous. Continued 1. Use only propane gas. Do not convert heater to use different fuel type. 2. Do not place propane supply tank(s) inside any structure. Locate propane supply tank(s) outdoors. 3. This heater shall not be installed in a bedroom or bathroom. 4. If you smell gas • Shut off gas supply • Do not try to light any appliance • Do not touch any electrical switch; do not use any phone in your building • Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions • If you cannot reach your gas supplier, call the fire department 5. Never install the heater • in a recreational vehicle • where curtains, furniture, clothing, or other flammable objects are less than 36 inches from the front, top, or sides of the heater • as a fireplace insert • in high traffic areas • in windy or drafty areas 6. This heater needs fresh, outside air ventilation to run properly. This heater has an oxygen depletion sensor (ODS) pilot light safety system. The ODS shuts down the heater if not enough fresh air is available. See Fresh Air for Combustion and Ventilation, pages 5 through 8. 7. Never run heater in small, closed room. 8. If heater shuts off, do not relight until you provide fresh, outside air. If heater keeps shutting off, have it serviced. 9. Do not run heater • where flammable liquids or vapors are used or stored • under dusty conditions 10. Never place any objects on the heater. 11. Surface of heater becomes very hot when running heater. Keep children and adults away from hot surface to avoid burns or clothing ignition. Heater will remain hot for a time after shut-down. Allow surface to cool before touching. 12. Carefully supervise young children when they are in same room with heater. 13. Make sure grill guard is in place before running heater. 14. Do not use heater if any part has been under water. Immediately call a qualified service technician to inspect the room heater and to replace any part of the control system and any gas control which has been under water. 15. Turn off and unplug heater and let cool before servicing. Only a qualified service person should service and repair heater. 16. Operating heater above elevations of 4,500 feet may cause pilot outage.



# FRESH AIR FOR COMBUSTION AND VENTILATION

# 

This heater must have fresh air for proper operation. If not, poor fuel combustion could result. Read the following instructions to insure proper fresh air for this and other fuel-burning appliances in your home.

Today's homes are built more energy efficient than ever. New materials, increased insulation, and new construction methods help reduce heat loss in homes. Home owners weather strip and caulk around windows and doors to keep the cold air out and the warm air in. During heating months, home owners want their homes as airtight as possible.

While it is good to make your home energy efficient, your home needs to breathe. Fresh air must enter your home. All fuel-burning appliances need fresh air for proper combustion and ventilation.

Exhaust fans, fireplaces, clothes dryers, and fuel burning appliances draw air from the house to operate. You must provide adequate fresh air for these appliances. This will insure proper venting of vented fuel-burning appliances.

## PRODUCING ADEQUATE VENTILATION

All spaces in homes fall into one of the three following ventilation classifications: 1. Unusually Tight Contruction; 2. Unconfined Space; 3. Confined Space. The information on pages 5 through 8 will help you classify your space and provide adequate ventilation.

### **Unusually Tight Construction**

The air that leaks around doors and windows may provide enough fresh air for combustion and ventilation. However, in buildings of unusually tight construction, you must provide additional fresh air.

Unusually tight construction is defined as construction where:

- a. walls and ceilings exposed to the outside atmosphere have a continuous water vapor retarder with a rating of one perm or less with openings gasketed or sealed <u>and</u>
- b. weather stripping has been added on openable windows and doors and
- c. caulking or sealants are applied to areas such as joints around window and door frames, between sole plates and floors, between wall-ceiling joints, between wall panels, at penetrations for plumbing, electrical, and gas lines, and at other openings.

If your home meets all of the three criteria above, you must provide additional fresh air. See *Ventilation Air From Outdoors*, page 8.

If your home does not meet all of the three criteria above, continue reading.

### **Unconfined Space**

An unconfined space has a minimum air volume of 50 cubic feet for each 1000 BTU/Hr input rating of all appliances in the space (cubic feet equals length x width x height of space). Include adjoining rooms only if there are doorless passageways or ventilation grills between the rooms.

### **Confined Space**

A confined space has an air volume of less than 50 cubic feet for each 1000 BTU/Hr input rating of all appliances in the space (cubic feet equals length x width x height of space). Include adjoining rooms only if there are doorless passageways or ventilation grills between the rooms.

Continued

## FRESH AIR FOR COMBUSTION AND VENTILATION Continued

## DETERMINING FRESH-AIR FLOW FOR HEATER LOCATION

### Determining if You Have a Confined or Unconfined Space

Use this worksheet to determine if you have a confined or unconfined space.

**Space:** Includes the room in which you will install heater plus any adjoining rooms with doorless passageways or ventilation grills between the rooms.

1. Determine the volume of the space (length x width x height).

Length x Width x Height = \_\_\_\_\_ cu. ft. (volume of space) *Example:* Space size 20 ft. (length) x 16 ft. (width) x 8 ft. (ceiling height) = 2560 cu. ft. (volume of space)

If additional ventilation to adjoining room is supplied with grills or openings, add the volume of these rooms to the total volume of the space.

2. Divide the space volume by 50 cubic feet to determine the maximum BTU/Hr the space can support.

\_\_\_\_\_ (volume of space)  $\div$  50 cu. ft. = (Maximum BTU/Hr the space can support)

*Example:* 2560 cu. ft. (volume of space) ÷ 50 cu. ft. =51.2 or 51,200 (maximum BTU/Hr the space can support)

3. Add the BTU/Hr of all fuel burning appliances in the space.

	Vent-free heater			BTU/Hr
	Gas water heater*			BTU/Hr
	Gas furnace			BTU/Hr
	Vented gas heater			BTU/Hr
	Gas fireplace logs			BTU/Hr
	Other gas appliances*	+		BTU/Hr
	Total	=		BTU/Hr
Example:	Gas water heater		40,000	BTU/Hr
	Vent-free heater	+	18,000	BTU/Hr
	Total	=	58,000	BTU/Hr
* Do not in	clude direct vent as appl	iances Di	ract vant draws	combustion a

\* Do not include direct-vent gas appliances. Direct-vent draws combustion air from the outdoors and vents to the outdoors.

4. Compare the maximum BTU/Hr the space can support with the actual amount of BTU/ Hr used.

		BTU/Hr (maximum the space can support) BTU/Hr (actual amount of BTU/Hr used)
Example:	51,200 58,000	BTU/Hr (maximum the space can support) BTU/Hr (actual amount of BTU/Hr used)

The space in the above example is a confined space because the actual BTU/Hr used is more than the maximum BTU/Hr the space can support. You must provide additional fresh air. Your options are as follows:

- A. Rework worksheet, adding the space of an adjoining room. If the extra space provides an unconfined space, remove door to adjoining room or add ventilation grills between rooms. See *Ventilation Air From Inside Building*, page 7.
- B. Vent room directly to the outdoors. See Ventilation Air From Outdoors, page 8.
- C. Install a lower BTU/Hr heater, if lower BTU/Hr size makes room unconfined.

If the actual BTU/Hr used is less than the maximum BTU/Hr the space can support, the space is an unconfined space. You will need no additional fresh air ventilation.

## 

You must provide additional ventilation air in a confined space.

# FRESH AIR FOR COMBUSTION AND VENTILATION Continued

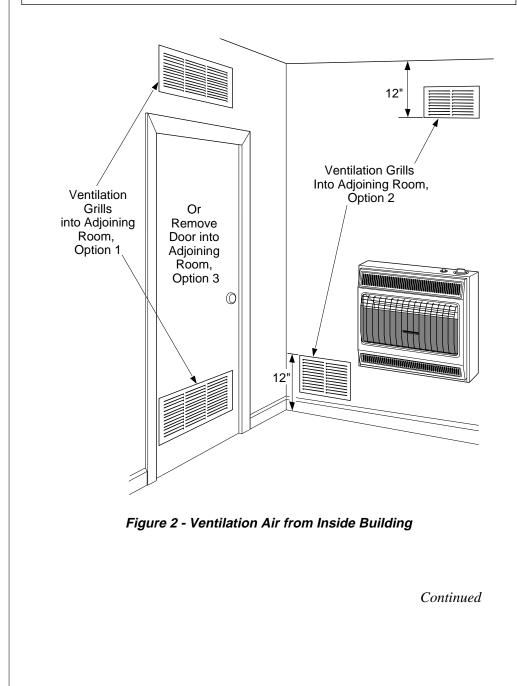
## **VENTILATION AIR**

## Ventilation Air From Inside Building

This fresh air would come from an adjoining unconfined space. When ventilating to an adjoining unconfined space, you must provide two permanent openings: one within 12" of the ceiling and one within 12" of the floor on the wall connecting the two spaces (see options 1 and 2, Figure 2). You can also remove door into adjoining room (see option 3, Figure 2).

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Rework worksheet, adding the space of the adjoining unconfined space. The combined spaces must have enough fresh air to supply all appliances in both spaces.



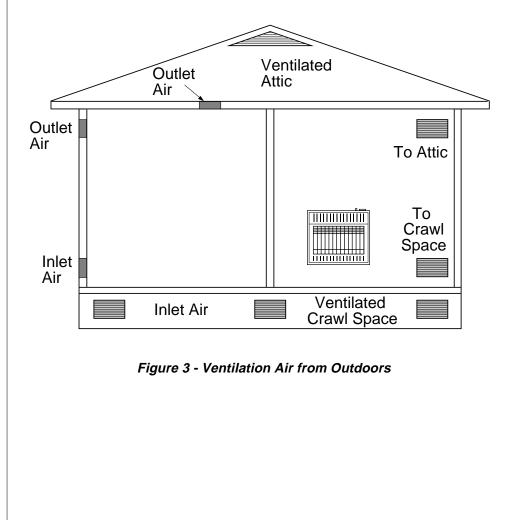
# FRESH AIR FOR COMBUSTION AND VENTILATION Continued

## **VENTILATION AIR** (Continued)

### **Ventilation Air From Outdoors**

Provide extra fresh air by using ventilation grills or ducts. You must provide two permanent openings: one within 12" of the ceiling and one within 12" of the floor. Connect these items directly to the outdoors or spaces open to the outdoors. These spaces include attics and crawl spaces. Follow the *National Fuel Gas Code NFPA 54/ANSI Z223.1, Section 5.3, Air for Combustion and Ventilation* for required size of ventilation grills or ducts.

*IMPORTANT:* Do not provide openings for inlet or outlet air into attic if attic has a thermostat-controlled power vent. Heated air entering the attic will activate the power vent.



# INSTALLING TO WALL

## NOTICE

### A qualified service person must install heater. Follow all local codes.

## CHECK GAS TYPE

Use only propane gas. If your gas supply is not propane, do not install heater. Call dealer where you bought heater for proper type heater.

## **INSTALLATION ITEMS**

• piping (check local codes)

manual shutoff valve \*

Before installing heater, make sure you have the items listed below.

• external regulator (supplied by installer, see page 14)

• sealant (resistant to propane gas)

- ground joint union
- test gauge connection \* (see Figure 13, page 15)
- sediment trap
- tee joint
- pipe wrench

\* An A.G.A. design certified manual shutoff valve with 1/8" NPT tap is an acceptable alternative to test gauge connection. Purchase the optional A.G.A. design certified manual shutoff valve from your dealer. See *Accessories*, page 27.

## LOCATING HEATER

This heater is designed to be mounted on a wall.

## **A** WARNING

# Maintain the minimum clearances shown in Figure 4 (page 10). If you can, provide greater clearances from floor, ceiling, and joining wall.

You can locate model CGP18B on floor, away from a wall. An optional floor mounting stand is needed. Purchase the floor mounting stand from your dealer. See *Accessories*, page 27.

## **WARNING**

### Never install the heater

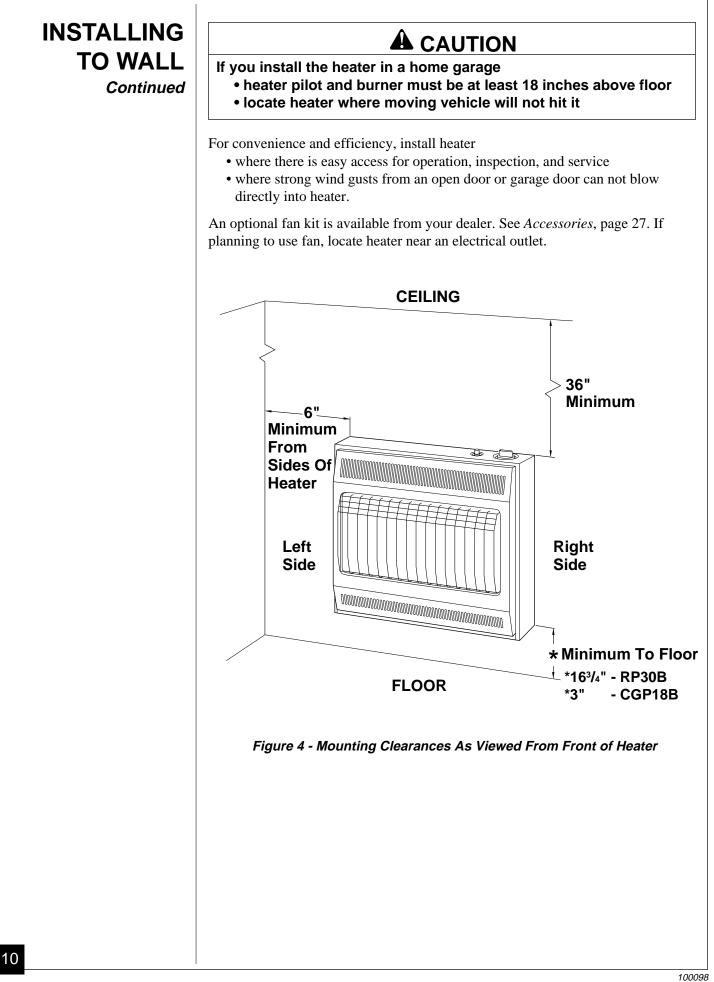
- in a bedroom or bathroom
- in a recreational vehicle
- where curtains, furniture, clothing, or other flammable objects are less than 36 inches from the front, top, or sides of the heater
- as a fireplace insert
- in high traffic areas
- in windy or drafty areas

# 

This heater creates warm air currents. These currents move heat to wall surfaces next to heater. Installing heater next to vinyl or cloth wall coverings or operating heater where impurities in the air (such as tobacco smoke) exist, may discolor walls.

*IMPORTANT:* Vent-free heaters add moisture to the air. Although this is beneficial, installing heater in rooms without enough ventilation air may cause mildew to form from too much moisture. See *Fresh Air for Combustion and Ventilation*, pages 5 through 8.

Continued



## INSTALLING TO WALL Continued

## **INSTALLING HEATER TO WALL**

### **Mounting Bracket**

The mounting bracket is located on back panel of heater. It has been taped there for shipping. Remove mounting bracket from back panel.

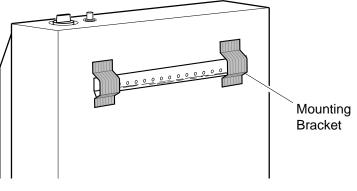


Figure 5 - Mounting Bracket Location

## **Removing Front Panel Of Heater**

- 1. Remove two screws near bottom corners of front panel.
- 2. Lift straight up on grill guard until it stops. Grill guard will slide up about 1/4".
- 3. Pull bottom of front panel forward, then down.
- 4. Remove cardboard packing from grill and glass (CGP18B) or heat shield (RP30B).

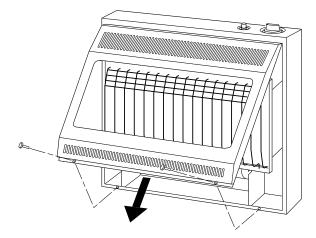


Figure 6 - Removing Front Panel Of Heater

### Methods For Attaching Mounting Bracket To Wall

Only use last hole on each end of mounting bracket to attach bracket to wall. These two holes are 16 inches apart from their centers. Attach mounting bracket to wall in one of two ways.

- 1. Attaching to wall stud
- 2. Attaching to wall anchor

**Attaching to wall stud** This method provides the strongest hold. Insert mounting screws through mounting bracket and into wall studs.

**Attaching to wall anchor** This method allows you to attach mounting bracket to hollow walls (wall areas between studs) or to solid walls (concrete or masonry).

Decide which method better suits your needs. Either method will provide a secure hold for the mounting bracket.

## INSTALLING TO WALL Continued

#### Marking Screw Locations

1. Tape mounting bracket to wall where heater will be located. Make sure mounting bracket is level.

## 

Maintain minimum clearances shown in Figure 7. If you can, provide greater clearances from floor and joining wall.

- 2. Mark screw locations on wall (see Figure 7). *Note:* Only mark last hole on each end of mounting bracket. Insert mounting screws through these holes only.
- 3. Remove tape and mounting bracket from wall.

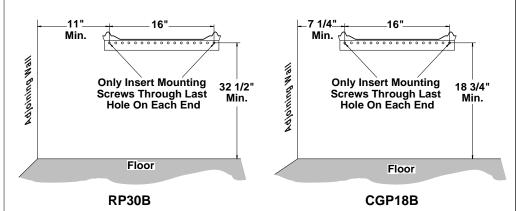


Figure 7 - Mounting Bracket Clearances

### Attaching Mounting Bracket To Wall

*Note:* Wall anchors, mounting screws, and spacers are in hardware package. The hardware package is provided with heater.

#### Attaching to wall stud method

For attaching mounting bracket to wall studs

- 1. Drill holes at marked locations using 9/64" drill bit.
- 2. Place mounting bracket onto wall. Line up last hole on each end of bracket with holes drilled in wall.
- 3. Insert mounting screws through bracket and into wall studs.
- 4. Tighten screws until mounting bracket is firmly fastened to wall studs.

#### Attaching to wall anchor method

For attaching mounting bracket to hollow walls (wall areas between studs) or solid walls (concrete or masonry)

- 1. Drill holes at marked locations using 5/16" drill bit. For solid walls (concrete or masonry), drill at least 1" deep.
- 2. Fold wall anchor as shown in Figure 8.

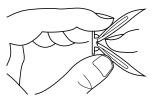
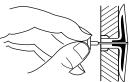


Figure 8 - Folding Anchor

3. Insert wall anchor (wings first) into hole. Tap anchor flush to wall.

## INSTALLING TO WALL Continued

- 4. For thin walls (1/2" or less), insert red key into wall anchor. Push red key to "pop" open anchor wings. *IMPORTANT:* Do not hammer key!
- For thick walls (over 1/2" thick) or solid walls, do not pop open wings.



#### Figure 9 - Popping Open Anchor Wings For Thin Walls

- 5. Place mounting bracket onto wall. Line up last hole on each end of bracket with wall anchors.
- 6. Insert mounting screws through bracket and into wall anchors.
- 7. Tighten screws until mounting bracket is firmly fastened to wall.

### Placing Heater On Mounting Bracket

- 1. Locate two horizontal slots on back panel of heater.
- 2. Place heater onto mounting bracket. Slide horizontal slots onto stand-out tabs on mounting bracket.

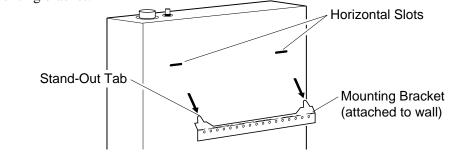


Figure 10 - Mounting Heater Onto Mounting Bracket

#### **Installing Bottom Mounting Screws**

- 1. Locate two bottom mounting holes. These holes are near bottom on back panel of heater (see Figure 11).
- 2. Mark screw locations on wall.
- 3. Remove heater from mounting bracket.
- 4. If installing bottom mounting screws into hollow or solid wall, install wall anchors. Follow steps 1 through 4 under *Attaching To Wall Anchor Method*, page 12.

If installing bottom mounting screw into wall stud, drill holes at marked locations using 9/64" drill bit.

- 5. Replace heater onto mounting bracket.
- 6. Place spacers between bottom mounting holes and wall anchor or drilled hole.
- 7. Hold spacer in place with one hand. With other hand, insert mounting screw through bottom mounting hole and spacer. Place tip of screw in opening of wall anchor or drilled hole.
- 8. Tighten both screws until heater is firmly secured to wall. Do not over tighten. *Note:* Do not replace front panel at this time. Replace front panel after making gas connections and checking for leaks (see pages 14-16).

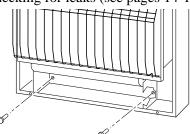


Figure 11 - Installing Bottom Mounting Screws

# CONNECTING TO GAS SUPPLY

## NOTICE

A qualified service person must connect heater to gas supply. Follow all local codes.

# **A** CAUTION

Never connect heater directly to the propane supply. This heater requires an external regulator (not supplied). Install the external regulator between the heater and propane supply.

The installer must supply an external regulator. The external regulator will reduce incoming gas pressure. You must reduce incoming gas pressure to between 11 and 14 inches of water. If you do not reduce incoming gas pressure, heater regulator damage could occur. Install external regulator with the vent pointing down as shown in Figure 12. Pointing the vent down protects it from freezing rain or sleet.

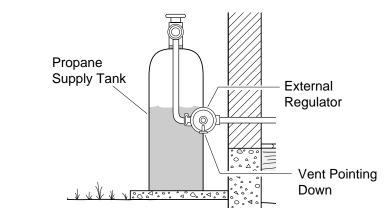


Figure 12 - External Regulator With Vent Pointing Down

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Use only new, black iron or steel pipe. Internally-tinned copper tubing may be used in certain areas. Check your local codes. Use pipe of 1/2" diameter or greater to allow proper gas volume to heater. If pipe is too small, undue loss of pressure will occur.

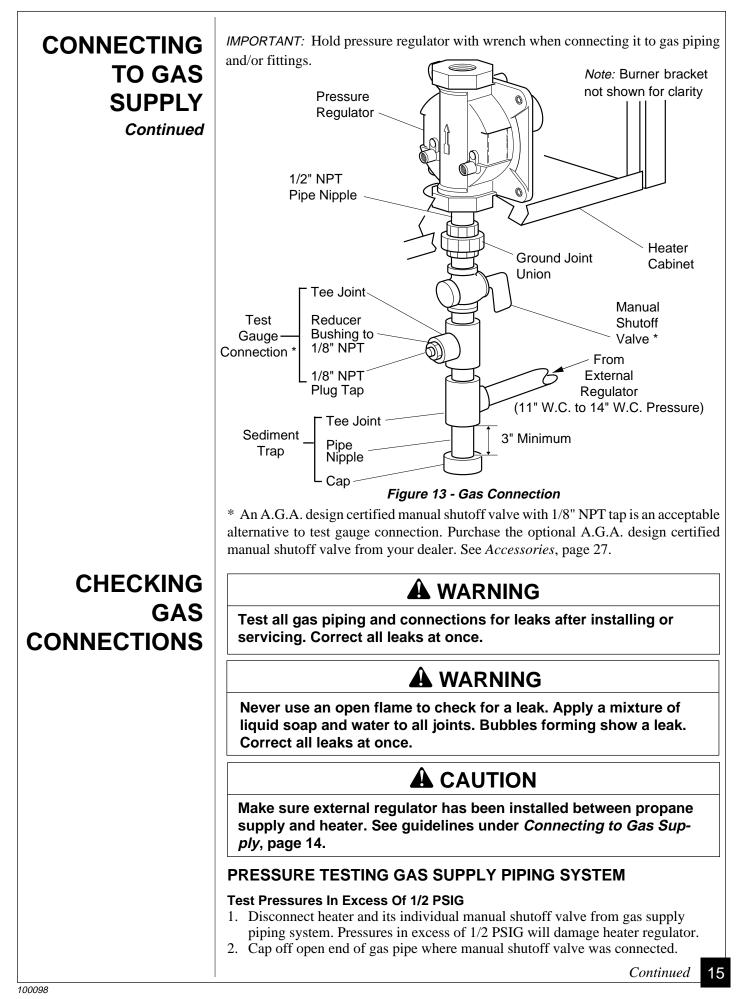
Installation must include a manual shutoff valve, union, and plugged 1/8" NPT tap. Locate NPT tap within reach for test gauge hook up. NPT tap must be upstream from heater (see Figure 13, page 15).

Apply pipe joint sealant lightly to male threads. This will prevent excess sealant from going into pipe. Excess sealant in pipe could result in clogged heater valves.

# 

Use pipe joint sealant that is resistant to liquid petroleum (LP) gas.

Install sediment trap in supply line as shown in Figure 13, page 15. Locate sediment trap where it is within reach for cleaning. Locate sediment trap where trapped matter is not likely to freeze. A sediment trap traps moisture and contaminants. This keeps them from going into heater controls. If sediment trap is not installed or is installed wrong, heater may not run properly.



# CHECKING GAS CONNECTIONS

Continued

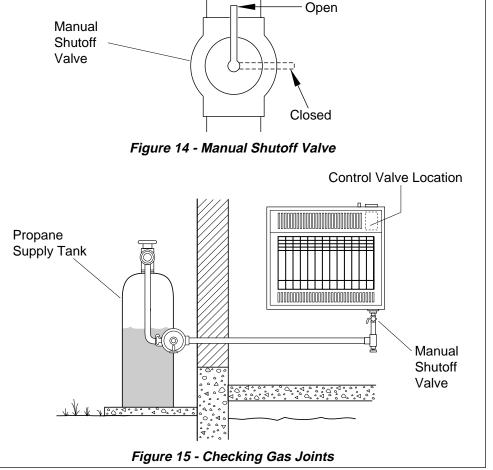
- 3. Pressurize supply piping system by either using compressed air or opening propane supply tank valve.
- 4. Check all joints of gas supply piping system. Apply mixture of liquid soap and water to gas joints. Bubbles forming show a leak.
- 5. Correct all leaks at once.

## Test Pressures Equal To or Less Than 1/2 PSIG

- 1. Close manual shutoff valve (see Figure 14).
- 2. Pressurize supply piping system by either using compressed air or opening propane supply tank valve.
- 3. Check all joints from propane supply tank to manual shutoff valve (see Figure 15). Apply mixture of liquid soap and water to gas joints. Bubbles forming show a leak.
- 4. Correct all leaks at once.

## PRESSURE TESTING HEATER GAS CONNECTIONS

- 1. Open manual shutoff valve (see Figure 14).
- 2. Open propane supply tank valve.
- 3. Make sure control knob of heater is in the OFF position.
- Check all joints from manual shutoff valve to control valve (see Figure 15). Apply mixture of liquid soap and water to gas joints. Bubbles forming show a leak.
- 5. Correct all leaks at once.
- 6. Light heater (see *Operating Heater*, pages 17 through 19). Check the rest of the internal joints for leaks.
- 7. Turn off heater (see To Turn Off Gas to Appliance, page 19).
- 8. Replace front panel.



# OPERATING HEATER

## FOR YOUR SAFETY READ BEFORE LIGHTING

## 

If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

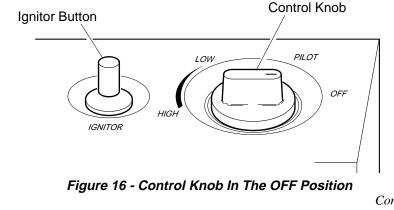
- A. This appliance has a pilot which must be lighted by hand. When lighting the pilot, follow these instructions exactly.
- **B. BEFORE LIGHTING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.**

### WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electric switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a qualified service technician or gas supplier. Force or attempted repair may result in a fire or explosion.
- **D.** Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

## LIGHTING INSTRUCTIONS

- 1. STOP! Read the safety information above.
- 2. Make sure manual shutoff valve is fully open.
- 3. Turn control knob clockwise / to the OFF position.



# OPERATING HEATER

Continued

- 4. Wait five (5) minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, STOP! Follow "B" in the safety information at the top of page 17. If you don't smell gas, go to the next step.
- 5. Press in control knob and turn counterclockwise / to the PILOT position. Keep control knob pressed in for five (5) seconds (see Figure 16, page 17).

*Note:* You may be running this heater for the first time after hooking up to gas supply. If so, the control knob may need to be pressed in for 30 seconds. This will allow air to bleed from the gas system.

- If control knob does not pop up when released, contact a qualified service person or gas supplier for repairs.
- 6. With control knob pressed in, push down and release ignitor button. This will light pilot. The pilot is attached to the front of burner. The burner and pilot are located behind the heat shield. If needed, keep pressing ignitor button until pilot lights.

*Note:* If pilot does not stay lit, refer to *Troubleshooting*, pages 21 through 24. Also contact a qualified service person or gas supplier for repairs. Until repairs are made, light pilot with match. To light pilot with match, see *Manual Lighting Procedure*, page 19.

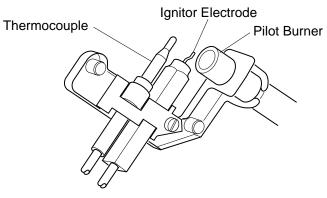


Figure 17 - Pilot

- Keep control knob pressed in for 30 seconds after lighting pilot. After 30 seconds, release control knob. Note: If pilot goes out, repeat steps 3 through 7.
- 8. Turn control knob counterclockwise 
  to the LOW position. The main burner should light. Set control knob to any heat level between HIGH and LOW. To turn control knob from LOW to a higher setting, press in the control knob and turn counterclockwise 
  .

*Note:* Both HIGH and LOW are locked positions. You must press in control knob before turning it from these positions.

# 

Do not try to adjust heating levels by using the manual shutoff valve.

# OPERATING

HEATER Continued

## TO TURN OFF GAS TO APPLIANCE

## Shutting Off Heater

- 1. Turn control knob clockwise / to the PILOT position.
- 2. Press in control knob and turn clockwise / to the OFF position.
- 3. Turn off all electric power to the appliance if service is to be performed.

### Shutting Off Burner Only (pilot stays lit)

1. Turn control knob clockwise / to the PILOT position.

## MANUAL LIGHTING PROCEDURE

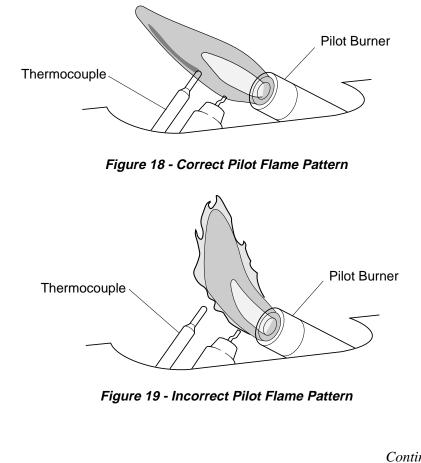
- 1. Remove front panel (see Figure 5, page 11).
- 2. Follow steps 1 through 5 under *Lighting Instructions*, pages 17 and 18.
- **3.** With control knob pressed in, strike match. Hold match to pilot until pilot lights.
- 4. Keep control knob pressed in for 30 seconds after lighting pilot. After 30 seconds, release control knob.
- 5. Replace front panel.

# INSPECTING BURNER

Check pilot flame pattern and burner flame pattern often.

## PILOT FLAME PATTERN

Figure 18 shows a correct pilot flame pattern. Figure 19 shows an incorrect pilot flame pattern. The incorrect pilot flame is not touching the thermocouple. This will cause the thermocouple to cool. When the thermocouple cools, the heater will shut down.



# INSPECTING BURNER

If pilot flame pattern is incorrect, as shown in Figure 19

- turn heater off (see To Turn Off Gas to Appliance, page 19)
- see Troubleshooting, pages 21 through 24

## Continued

BURNER FLAME PATTERN

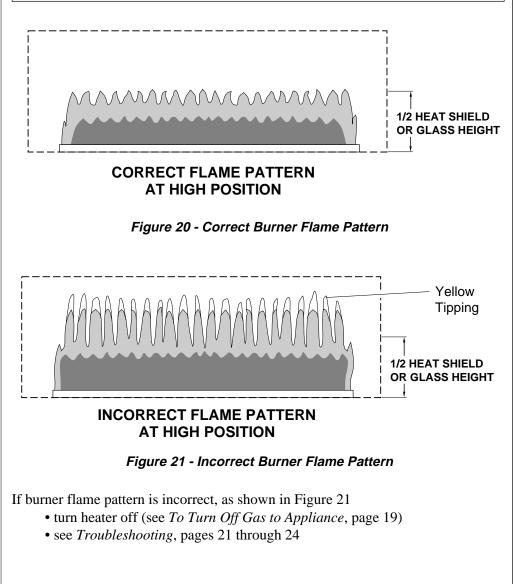
Figure 20 shows a correct burner flame pattern. Figure 21 shows an incorrect burner flame pattern. The incorrect burner flame pattern shows yellow tipping of the flame. It also shows the flame higher than 1/2 the heat shield height.

# 

If yellow tipping occurs, your heater could produce increased levels of carbon monoxide. If burner flame pattern shows yellow tipping, follow instructions at bottom of this page.

# NOTICE

Do not mistake orange flames with yellow tipping. Dirt or other fine particles enter the heater and burn causing brief patches of orange flame.



# CLEANING AND MAINTENANCE

# TROUBLE-SHOOTING

*Note:* All troubleshooting items are listed in order of operation.

# 

Turn off heater and let cool before cleaning.

# 

You must keep control areas, burner, and circulating air passageways of heater clean. Inspect these areas of heater before each use. Have heater inspected yearly by a qualified service person. Heater may need more frequent cleaning due to excessive lint from carpeting and bedding material, sawdust, cobwebs, etc.

## **ODS/PILOT AND BURNER**

• Use a vacuum cleaner, pressurized air, or small, soft bristled brush to clean.

## CABINET

### Air Passageways

• Use a vacuum cleaner or pressurized air to clean.

### Exterior

• Use a soft cloth dampened with a mild soap and water mixture. Wipe the cabinet to remove dust.

# 

Turn off and unplug heater and let cool before servicing. Only a qualified service person should service and repair heater.

# 

Never use a wire, needle, or similar object to clean ODS/pilot. This can damage ODS/pilot unit.

OBSERVED PROBLEM	POSSIBLE CAUSE	REMEDY
When ignitor button is pressed, there is no	1. Ignitor electrode posi- tioned wrong	1. Replace ignitor
spark at ODS/pilot	2. Ignitor electrode broken	2. Replace ignitor
	3. Ignitor electrode not connected to ignitor cable	3. Reconnect ignitor cable
	<ol> <li>Ignitor cable pinched or wet</li> </ol>	<ol> <li>Free ignitor cable if pinched by any metal or tubing. Keep ignitor cable dry</li> </ol>
	5. Piezo ignitor nut is loose	5. Tighten nut holding piezo ignitor to heater cabinet. Nut is located inside heater cabinet at top
	6. Broken ignitor cable	6. Replace ignitor cable
	7. Bad piezo ignitor	7. Replace piezo ignitor

TROUBLE-	OBSERVED PROBLEM	POSSIBLE CAUSE	REMEDY
SHOOTING Continued	When ignitor button is pressed, there is spark at ODS/pilot but no ignition	<ol> <li>Gas supply turned off or manual shutoff valve closed</li> <li>Control knob not in PILOT position</li> <li>Control knob not pressed in while in PILOT position</li> <li>Air in gas lines when installed</li> <li>Depleted gas supply</li> <li>ODS/pilot is clogged</li> </ol>	<ol> <li>Turn on gas supply or open manual shutoff valve</li> <li>Turn control knob to PILOT position</li> <li>Press in control knob while in PILOT position</li> <li>Continue holding down control knob. Repeat igniting operation until air is removed</li> <li>Contact local propane gas company</li> <li>Clean ODS/pilot (see <i>Cleaning and Mainte- nance</i>, page 21) or replace ODS/pilot assembly</li> </ol>
		7. Gas regulator setting is not correct	7. Replace gas regulator
	ODS/pilot lights but flame goes out when control knob is released	<ol> <li>Control knob not fully pressed in</li> <li>Control knob not pressed in long enough</li> <li>Manual shutoff valve not fully open</li> <li>Thermocouple connec- tion loose at control valve</li> <li>Pilot flame not touch- ing thermocouple, which allows thermo- couple to cool, causing pilot flame to go out. This problem could be caused by one or both of the following: A) Low gas pressure B) Dirty or partially clogged ODS/pilot</li> <li>Thermocouple dam- aged</li> <li>Control valve damaged</li> </ol>	<ol> <li>Press in control knob fully</li> <li>After ODS/pilot lights, keep control knob pressed in 30 seconds</li> <li>Fully open manual shut-off valve</li> <li>Hand tighten until snug, then tighten 1/4 turn more</li> <li>A) Contact local propane gas company</li> <li>B) Clean ODS/pilot (see <i>Cleaning and</i> <i>Maintenance</i>, page 21) or replace ODS/pilot assembly</li> <li>Replace thermocouple</li> <li>Replace control valve</li> </ol>
	Burner does not light after ODS/pilot is lit	1. Burner orifice is clogged	1. Clean burner (see <i>Cleaning and Mainte-</i> <i>nance</i> , page 21) or replace burner orifice

SHOOTING	OBSERVED PROBLEM	POSSIBLE CAUSE	REMEDY
Continued	Burner does not light after ODS/pilot is lit (continued from	<ol> <li>Burner orifice diameter is too small</li> <li>Inlet gas pressure is</li> </ol>	<ol> <li>Replace burner orifice</li> <li>Contact local propane</li> </ol>
	page 22)	too low	gas company
	Delayed ignition of burner	<ol> <li>Manifold pressure is too low</li> <li>Burner orifice is clogged</li> </ol>	<ol> <li>Contact local propane gas company</li> <li>Clean burner (see <i>Cleaning and Mainte-</i> <i>nance</i>, page 21) or replace burner orifice</li> </ol>
	Burner backfiring during combustion	<ol> <li>Burner orifice is clogged or damaged</li> </ol>	1. Clean burner (see <i>Cleaning and Mainte-</i> <i>nance</i> , page 21) or replace burner orifice
		<ol> <li>Burner damaged</li> <li>Gas regulator defective</li> </ol>	<ol> <li>Replace burner</li> <li>Replace gas regulator</li> </ol>
	Yellow flame during burner combustion	1. Not enough air	1. Check burner for dirt and debris. If found, clean burner (see <i>Cleaning and Mainte-</i> <i>nance</i> , page 21)
		2. Gas regulator defective	2. Replace gas regulator
	Slight smoke or odor during initial opera- tion	1. Residues from manu- facturing processes	1. Problem will stop after few hours of operation
	Heater produces a whistling noise when burner is lit	<ol> <li>Turning control knob to HIGH position when burner is cold</li> <li>Air in gas line</li> </ol>	<ol> <li>Turn control knob to LOW position and let warm up for a minute</li> <li>Operate burner until air is removed from line. Have gas line checked by local propane gas</li> </ol>
		<ol> <li>Air passageways on heater blocked</li> </ol>	<ul> <li>3. Observe minimum installation clearances (see Figure 4, page 10)</li> </ul>
		4. Dirty or partially clogged burner orifice	<ul> <li>4. Clean burner (see <i>Cleaning and Mainte-</i> <i>nance</i>, page 21) or replace burner orifice</li> </ul>

TROUBLE- SHOOTING Continued	• Do not • Do not any ph • Immed neighb instruc • If you c fire dep <i>IMPORTANT:</i> Operating Cleaning supplies, paint,	ff gas supply. try to light any appliance. touch any electrical switch one in your building. iately call your gas supp or's phone. Follow the ga	n; do not use plier from a is supplier's plier, call the exist may create odors. re, cements and glues, new
	OBSERVED PROBLEM	POSSIBLE CAUSE	REMEDY
	Heater produces a clicking/ticking noise just after burner is lit or shut off	1. Metal expanding while heating or contracting while cooling	1. This is common with most heaters. If noise is excessive, contact qualified service person
	Heater produces unwanted odors	<ol> <li>Heater burning vapors from paint, solvents, glues, etc. See <i>IMPOR-TANT</i> statement above</li> <li>Low fuel supply</li> <li>Gas leak. See Warn- ing statement at top of page</li> </ol>	<ol> <li>Ventilate room. Stop using odor causing products while heater is running</li> <li>Refill supply tank</li> <li>Locate and correct all leaks (see <i>Checking Gas</i> <i>Connections</i>, page 15)</li> </ol>
	Heater shuts off in use (ODS operates)	<ol> <li>Not enough fresh air is available</li> <li>Low line pressure</li> <li>ODS/pilot is partially clogged</li> </ol>	<ol> <li>Open window and/or door for ventilation</li> <li>Contact local propane gas company</li> <li>Clean ODS/pilot (see <i>Cleaning and Mainte-</i> <i>nance</i>, page 21)</li> </ol>
	Gas odor even when control knob is in OFF position	<ol> <li>Gas leak. See Warn- ing statement at top of page</li> <li>Control valve defec- tive</li> </ol>	<ol> <li>Locate and correct all leaks (see <i>Checking Gas</i> <i>Connections</i>, page 15)</li> <li>Replace control valve</li> </ol>
	Gas odor during combustion	<ol> <li>Foreign matter be- tween control valve and burner</li> <li>Gas leak. See Warn- ing statement at top of page</li> </ol>	<ol> <li>Take apart gas tubing and remove foreign matter</li> <li>Locate and correct all leaks (see <i>Checking Gas</i> <i>Connections</i>, page 15)</li> </ol>

TECHNICAL SERVICE	You may have further questions about so, contact DESA International's Tech	-	-
SPECIFICATIONS	BTU (Variable) Type Gas Ignition Pressure Regulator Setting Inlet Gas Pressure (inches of water) Maximum Minimum Dimensions, Inches (H x W x D) Heater Carton	<b>RP30B</b> 15,000/30,000 Propane Only Piezo 8" W.C. 14" 11" 23.5 x 25.9 x 8.0 25.8 x 28.7 x 10.1	<b>CGP18B</b> 9,000/18,000 Propane Only Piezo 8" W.C. 14" 11" 23.5 x 18.5 x 8.0 25.8 x 21.3 x 10.1
	Weight (pounds) Heater Shipping	30 35	22 27
SERVICE HINTS	<ul> <li>When gas pressure is too low</li> <li>pilot will not stay lit</li> <li>burner will have delayed ignition</li> <li>heater will not produce specified</li> <li>propane gas supply may be low</li> <li>When gas quality is bad</li> <li>pilot will not stay lit</li> <li>burner will produce flames and so</li> <li>heater will backfire when lit</li> <li>You may feel your gas pressure is too local propane gas supplier.</li> </ul>	heat pot	ad. If so, contact your

# REPLACEMENT PARTS

*Note:* Use only original replacement parts. This will protect your warranty coverage for parts replaced under warranty.

### **Parts Under Warranty**

Contact authorized dealers of this product. If they can't supply original replacement part(s), either contact your nearest Parts Central (see below) or call DESA International's Technical Service Department at 1-800-323-5190.

When calling, have ready

- your name
- your address
- model number of your heater
- how heater was malfunctioning
- type of gas used (propane or natural gas)
- purchase date

Usually, we will ask you to return the defective part to the factory.

### Parts Not Under Warranty

Contact authorized dealers of this product. If they can't supply original replacement part(s), either contact your nearest Parts Central (see below) or call DESA International's Parts Department at 1-800-972-7879 for information.

When calling, have ready

- model number of your heater
- the replacement part number

# PARTS CENTRALS

These Parts Centrals are privately owned businesses. They have agreed to support our customer's needs by providing original replacement parts and accessories. When calling a Parts Central, ask for the Parts Department.

Portable Heater Parts 342 N. County Rd. 400 East Valparaiso, IN 46383 All States 219-462-7441 1-800-362-6951

#### FBD

601 Hope Street Bowling Green, KY 42101 502-796-8406 1-800-654-8534

Master Service Center 1184 Wilson NW Walker, MI 49504 616-791-4760 1-800-446-1446

#### Washer Equipment Co.

1715 Main Street Kansas City, MO 64108 KS, MO, AR 816-842-3911 East Coast Energy Products 707 Broadway W. Long Branch, NJ 07764 908-870-8809 1-800-755-8809

**Tarantin Tank Co.** P.O. Box 6129 Freehold, NJ 07728 908-780-9340 1-800-922-0724

#### **Dayton Hardware**

P.O. Box 275 North Dayton Station Dayton, OH 45404 All States 513-258-3721 OH 1-800-762-3426

#### **Halco Enterprises**

208 Carter Drive, Unit 21 West Chester, PA 19382 215-696-2670 1-800-368-0803

#### Laporte's Parts & Service 2444 N 5th Street Hartsville, SC 29550

Hartsville, SC 29550 (803) 332-0191

#### Cans Unlimited, Inc.

P.O. Box 645 Taylor, SC 29687 All States 803-879-3009 1-800-845-5301

#### **Dealers LP**

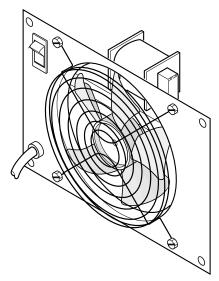
P.O. Box 341145 Bartlett, TN 38184 AL, TN 901-386-8780 1-800-428-8902

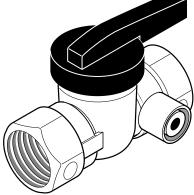
# ACCESSORIES

Purchase these heater accessories from your local dealer. If they can not supply these accessories, either contact your nearest Parts Central (see page 26) or call DESA International's Parts Department at 1-800-972-7879 for information. You can also write to the address listed on the back page of this manual to receive these accessories.

#### FAN KITS - GA2100A and GA3100

Provides better heat distribution. Makes heater more efficient. Complete installation and operating instructions included.

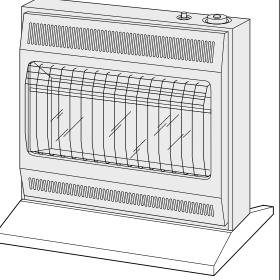


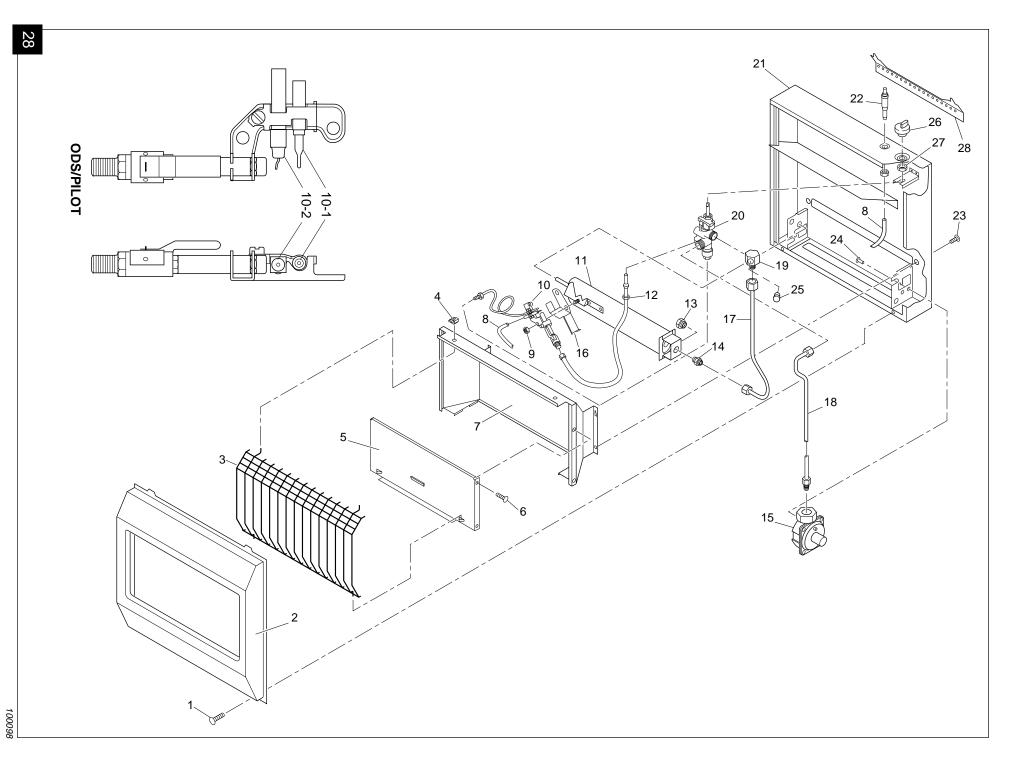


MANUAL SHUTOFF VALVE - GA5010 Manual shutoff valve with 1/8" NPT tap.

#### FLOOR MOUNTING STAND - GA4000B Model CGP18B only

For locating heater on the floor, away from a wall. Complete installation instructions included.

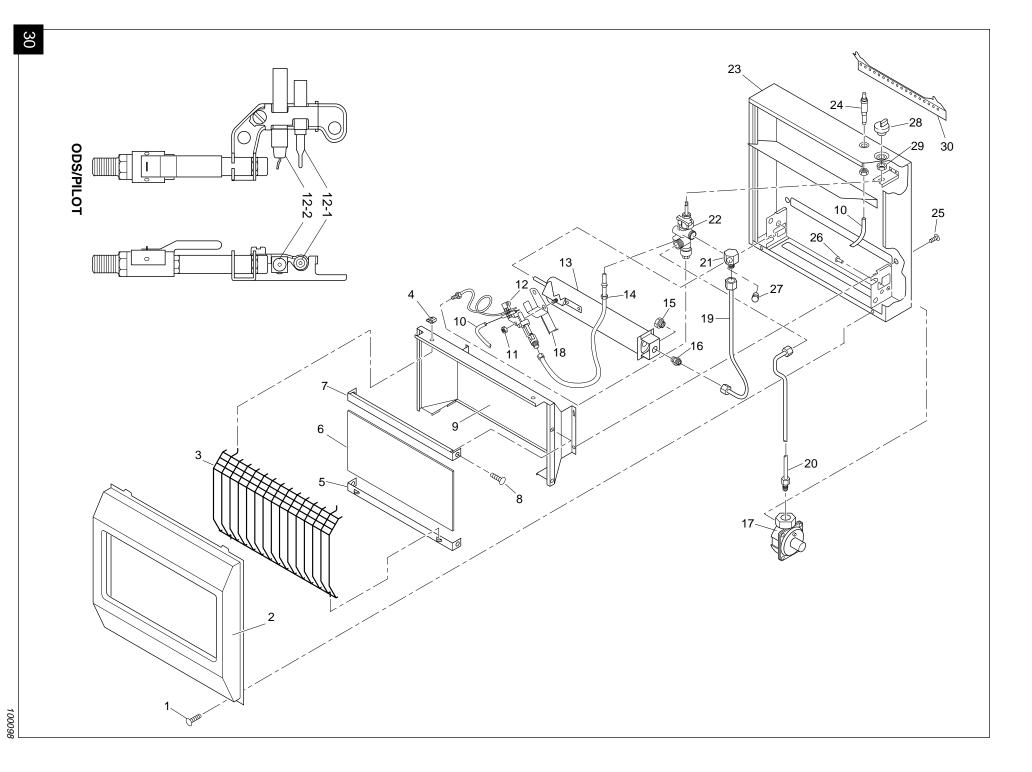




# RP30B PARTS LIST

This list contains replaceable parts used in your heater. When ordering parts, follow the instructions listed under *Replacement Parts* on page 26 of this manual.

KEY	PART		
NO.	NUMBER	DESCRIPTION	QTY.
1	098304-01	Screw, #10 x 3/8"	2
2	098345-01AC	Front Panel	1
3	098197-04	Grill Guard	1
4	098342-01	Clip, Grill Guard	2
5	099001-01BR	Heat Shield	1
6	M11084-26	Screw, #10 x 3/8"	4
7	098352-02BR	Deflector Unit	1
8	098271-03	Ignitor Cable	1
9	098249-01	Nut, M5	2
10	099059-04	ODS/Pilot, L.P.	1
10-1	098514-01	Thermocouple	1
10-2	098594-01	Ignitor Electrode	1
11	099126-02	Burner	1
12	099387-05	3/16" Pilot Tubing	1
13	098251-03	Injector	1
14	098250-01	Injector Holder	1
15	098867-06	Pressure Regulator	1
16	099553-01	Pilot Shield	1
17	100091-01	3/8" Outlet (Burner) Tubing	1
18	100092-01	3/8" Inlet Tubing	1
19	100068-01	Pressure Tap Fitting	1
20	100047-02	Control Valve	1
21	098529-02	Cabinet	1
22	097159-02	Piezo Ignitor	1
23	M11084-26	Screw, #10 x 3/8"	2
24	M11084-38	Screw, #8 x 3/8"	2
25	098276-01	1/8" NPT Plug	1
26	098354-01	Control Knob	1
27	098508-01	Valve Retainer Nut	1
28	099066-01	Mounting Bracket	1
	PARTS A	VAILABLE — NOT SHOWN	•
	098306-02	Control Position Decal	1
	099261-02	Operating Instructions Decal	1



# CGP18B PARTS LIST

This list contains replaceable parts used in your heater. When ordering parts, follow the instructions listed under *Replacement Parts* on page 26 of this manual.

KEY NO.	PART NUMBER	DESCRIPTION	QTY.
1	098304-01	Screw, #10 x 3/8"	2
2	098742-03	Front Panel	1
3	098197-03	Grill Guard	1
4	098342-01	Grill Guard Clip	2
5	098533-01AA	Bottom Glass Retainer	1
6	098260-01	Glass Panel	1
7	098532-01AA	Top Glass Retainer	1
8	M11084-26	Screw, #10 x 3/8"	4
9	098352-01BR	Deflector Unit	1
10	098271-03	Ignitor Cable	1
11	098249-01	Nut, M5	2
12	099059-04	ODS/Pilot Assembly	1
12-1	098514-01	Thermocouple	1
12-2	098594-01	Ignitor Electrode	1
13	099120-02	Burner	1
14	099387-05	3/16" Pilot Tubing	1
15	098251-01	Injector	1
16	098250-01	Injector Holder	1
17	098867-06	Pressure Regulator	1
18	099553-01	Pilot Shield	1
19	100091-01	3/8" Outlet (Burner) Tubing	1
20	100092-01	3/8" Inlet Tubing	1
21	100068-01	Pressure Tap Fitting	1
22	100047-04	Control Valve	1
23	098529-01	Cabinet	1
24	097159-02	Piezo Ignitor	1
25	M11084-26	Screw, #10 x 3/8"	2
26	M11084-38	Screw, #8 x 3/8"	2
27	098276-01	1/8" NPT Plug	1
28	098354-01	Control Knob	1
29	098508-01	Valve Retainer Nut	1
30	099066-01	Mounting Bracket	1
	PARTS A	VAILABLE — NOT SHOWN	
	098306-02	Control Position Decal	1
	099491-07	Operating Instructions Decal	1

# WARRANTY INFORMATION

**KEEP THIS WARRANTY** 

Model	
Serial No	
Date Purchased	

Always specify model and serial numbers when communicating with the factory.

We reserve the right to amend these specifications at any time without notice. The only warranty applicable is our standard written warranty. We make no other warranty, expressed or implied.

#### LIMITED WARRANTY VENT-FREE HEATERS

DESA International warrants this product to be free from defects in materials and components for one (1) year from the date of first purchase, provided that the product has been properly installed, operated and maintained in accordance with all applicable instructions. To make a claim under this warranty the Bill of Sale or cancelled check must be presented.

This warranty is extended only to the original retail purchaser. This warranty covers only the cost of part(s) required to restore this heater to proper operating condition. Warranty part(s) MUST be obtained through authorized dealers of this product and/ or DESA International who will provide original factory replacement parts. Failure to use original factory replacement parts voids this warranty. The heater MUST be installed by a qualified installer in accordance with all local codes and instructions furnished with the unit.

This warranty does not apply to parts that are not in original condition because of normal wear and tear, or parts that fail or become damaged as a result of misuse, accidents, lack of proper maintenance or defects caused by improper installation. Travel, diagnostic cost, labor, transportation and any and all such other costs related to repairing a defective heater will be the responsibility of the owner.

TO THE FULL EXTENT ALLOWED BY THE LAW OF THE JURISDICTION THAT GOVERNS THE SALE OF THE PRODUCT; THIS EXPRESS WARRANTY EXCLUDES ANY AND ALL OTHER EXPRESSED WARRANTIES AND LIMITS THE DURATION OF ANY AND ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MER-CHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO ONE (1) YEAR FROM THE DATE OF FIRST PURCHASE: AND DESA INTERNATIONAL'S LIABILITY IS HEREBY LIMITED TO THE PURCHASE PRICE OF THE PRODUCT AND DESA INTERNATIONAL SHALL NOT BE LIABLE FOR ANY OTHER DAMAGES WHATSO-EVER INCLUDING INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow a limitation on how long an implied warranty lasts or an exclusion or limitation of incidental or consequential damages, so the above limitation on implied warranties, or exclusion or limitation on damages may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

For information about this warranty write:



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