

# 1 Introduction

## WELCOME!

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Congratulations. You are about to experience the pleasure and convenience of *Digital Broadcast Satellite* - the digital transmission technology that allows the absolute best in picture and sound quality combined with the the most up-to-date satellite products and services.

As the leader in convergent technology and one of the world's most reputable providers of satellite products and services, we assure high performance, ease of operation, and a vast array of entertainment options. Widely recognized in the industry for extensive research and development activity, we will continue to produce advanced technology to keep you current on the most up-to-date options to support your complete home entertainment system.

## FOR MORE INFORMATION

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For basic installation procedures, see the Installation Instructions booklet that came with your system. For more detailed installation procedures, see the *Installation Kit Guide* included in the optional Installation Kit. For information on professional installation, call the DISH Installation Network<sup>SM</sup> at 1-800-799-7175.

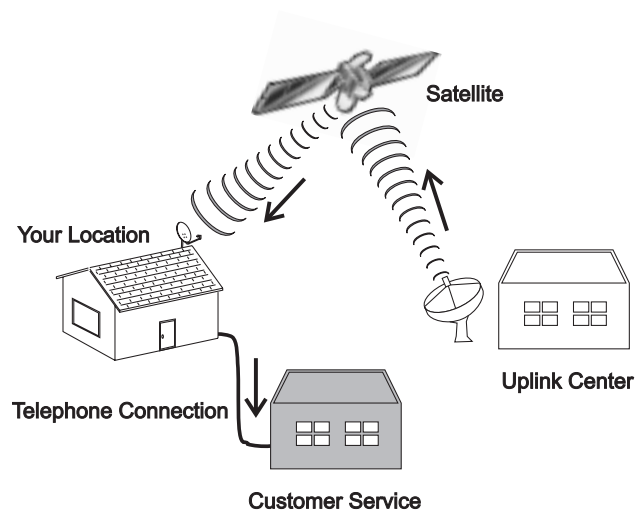
### ***For assistance using the receiver or remote:***

1. Review the part of this Guide that covers the desired subject.
2. If this does not help, review the *Problems and Solutions Tables* beginning on page 4-9.
3. If this does not help, call Customer Service at 1-800-333-3474, or see the home page at <http://www.dishnetwork.com> on the World Wide Web.

## ABOUT SATELLITE TELEVISION

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Satellite television uses a satellite in a *geosynchronous* orbit over the Earth to deliver television and audio programming. This type of orbit enables the satellite to stay aligned over one



place on the surface of the Earth. Once the satellite dish is aimed at the satellite, the dish does not have to move to follow it.

The programming signal is transmitted to the satellite from a facility on the ground called the "Uplink Center." The satellite then transmits the signal to the dish. The signal the receiver processes is customized based on the programming or information services ordered.

To receive DISH Network<sup>SM</sup> satellite television services, you must have a satellite dish and receiver installed that are compatible with the DISH Network<sup>SM</sup>. To order pay per view programs, you must connect the receiver to an active telephone connection.

## SATELLITE SIGNAL QUALITY

### RAIN AND SNOW FADE

Heavy rain, snow, or cloud cover can block the satellite signal, which can interrupt your programming service. By aiming the satellite dish to get the strongest signal, you can help prevent rain and snow from interrupting the signal.

### SOLAR INTERFERENCE

Twice a year, the sun moves to a position behind the satellite, in orbit around the Earth. The exact time of the year that this occurs varies, depending on the location, but it will be around the beginning of spring and again around the beginning of autumn. When the sun is directly behind the satellite, solar energy overpowers the satellite signal for just a few minutes. This is an unavoidable natural event for all satellite television program providers. During this period, you will *not* be able to see programs. Once the sun has moved from behind the satellite, the programs will reappear.

## AVAILABLE SERVICES

The DISH Network<sup>SM</sup> provides a wide range of exciting and entertaining services covering a variety of interests, including movies, sports, news, education, hobbies, music, shopping, comedy, and more.










**Subscription Services** are program channels or services that you purchase for extended periods. They are billed at regular intervals, and remain activated until you call Customer Service to cancel them.

**Package Services** are groups of services offered to you at a discount. They provide the greatest value to you because they combine the services that you want to activate at a reduced rate.

**One-Time Services** are special broadcast events and other purchases you use once. They include pay per view programs, and special programming.

## QUICK START CHART

The following information helps you get a fast start using the system. The left column describes some common options and the right column shows which button on the remote control to use.

<p><b>Change Channels</b></p> <p>If you are watching a program, press the remote control Up or Down arrow button, or enter the channel using the number pad buttons. You can also use the receiver front panel buttons.</p>	
<p><b>Open the Main Menu</b></p> <p>Press the remote control MENU button.</p>	
<p><b>Open the Program Guide</b></p> <p>Press the remote control GUIDE button.</p>	
<p><b>Open the Browse Banner</b></p> <p>Press the remote control BROWSE button.</p>	
<p><b>Order a Pay Per View Program</b></p> <p>Choose the program using the Program Guide, and follow the on-screen instructions.</p>	
<p><b>See the Last Channel You Watched</b></p> <p>Press the remote control RECALL button. Press this button repeatedly to switch between the last two channels.</p>	
<p><b>Select a Program Based on a Theme</b></p> <p>Press the remote control Left arrow button. If the Main Menu is open, select the Themes option, select the Theme, then the program.</p>	
<p><b>See Information about a Program</b></p> <p>Press the remote control INFO button while using the Program Guide, Browse Banner, Themes, or while watching a Program.</p>	
<p><b>Activate a Favorites List</b></p> <p>Press the remote control GUIDE button to open the Program Guide. Press the GUIDE button repeatedly to scan through the available Favorites Lists.</p>	

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