

## Troubleshooting

### How do I save my artwork/access saved artwork?

Your artwork is automatically saved to the My Artwork folder. To view saved artwork, open the My Artwork folder and tap on the desired item to open it.

### How to I email/share my artwork?

You can email your artwork after opening it and then tapping on the Email Button. An internet connection is required.

### My stylus doesn't work.

1. Replace or re-install the battery, checking that the polarity (+ and -) is correct.
2. Try resetting the stylus. To do so, use a pen or similar item to press in the Reset Button on the back of the stylus while it is on.
3. Make sure the holes at the top of the stylus are not covered.
4. Make sure the iPad's mic hole is not covered by a hand or case.
5. Be sure you set the appropriate ID in the settings section of the App to match the LED on your stylus.

### Stylus is not turning ON or OFF.

Hold the Power Button down for 2 seconds. Note: the Stylus has a battery saving feature which automatically turns it off after 6 minutes of inactivity. The red Power Indicator Light shows when the Stylus is on.

### When I shake the stylus, the app won't respond.

The stylus must be ON and then shaken UP and DOWN 3 or more times.

## Maintenance

Keep the unit as dry and clean as possible. Do not allow dirt, small particles, water, or other liquids to enter the unit's casing.

If the unit is to be left unused for an extended period of time, such as a month or longer, have an adult remove the battery to extend its life and prevent leaking or corrosion.

### For Best Results:

- DO NOT cover the holes at the top of the stylus or you may block the signals used to communicate with the iPad.
- DO NOT cover the iPad's microphone at any time as doing so may block the signal the Stylus uses to communicate with the iPad.
- DO NOT use the Stylus and your iPad in very noisy environments or places with interference such as near TVs, etc. as some noises can interfere with the proper operation of the Stylus.
- DO NOT use more than one Stylus in the same room on the same channel. See 'Using Two Styli' for more information.
- DO NOT press down hard on the iPad while using the Stylus.

## One Year Limited Warranty

eKids, a division of SDI Technologies Inc. (hereafter referred to as SDI), warrants this product to be free from defects in workmanship and materials, under normal use and conditions, for a period of one (1) year from the date of original purchase. Should this product fail to function in a satisfactory manner, it is best to first return it to the store where it was originally purchased. Should this fail to resolve the matter and service still be required by reason of any defect or malfunction during the warranty period, SDI will repair or, at its discretion, replace this product without charge. This decision is subject to verification of the defect or malfunction upon delivery of this product to the Factory Service Center authorized by SDI Customer Service. The product must include proof of purchase, including date of purchase. An out-of-warranty fee for service will be charged for units that are received without proof of purchase. Before returning this product for service, please first replace the batteries (if applicable) with fresh ones, as exhausted or defective batteries are the most common cause of problems encountered. If service is still required:

1. Call SDI Customer Service at 1-888-TOP-TOYS for Return Authorization and for the address of the Factory Service Center.
2. Remove the batteries (if applicable) and pack the unit in a well padded, heavy corrugated box. SDI is not responsible for damage that occurs during shipping to the Factory Service Center.
3. Enclose a photocopy of your sales receipt, credit card statement, or other proof of the date of purchase, within the warranty period. Also include your name and address information, a brief description for why the unit is being returned, and the return authorization number. No unit can be processed without a return authorization number.
4. Write the return authorization number on the side of the shipping package and send the unit prepaid and insured to the Factory Service Center address authorized by SDI Customer Service.

### Disclaimer of Warranty

NOTE: This warranty is valid only if the product is used for the purpose for which it was designed. It does not cover (i) products which have been damaged by negligence or willful actions, misuse or accident, or which have been modified or repaired by unauthorized persons; (ii) cracked or broken cabinets, or units damaged by excessive heat; (iii) damage to digital media players, CD's or tape cassettes (if applicable); (iv) the cost of shipping this product to the Factory Service Center and its return to the owner.

This warranty is valid only in the United States of America and does not extend to owners of the product other than to the original purchaser. In no event will SDI or any of its affiliates, contractors, resellers, their officers, directors, shareholders, members or agents be liable to you or any third party for any consequential or incidental damages, any lost profits, actual, exemplary or punitive damages. (Some states do not allow limitations on implied warranties or exclusion of consequential damages, so these restrictions may not apply to you.) This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Your acknowledgement and agreement to fully and completely abide by the above mentioned disclaimer of warranty is contractually binding to you upon your transfer of currency (money order, cashier's check, or credit card) for purchase of your SDI product..

**Customer service: 1-888-TOP-TOYS**

**Visit our website for additional help: [www.eKids.com](http://www.eKids.com)**



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**DCS-16 Quick Start Guide**  
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### Important Message to Consumers

Thank you for purchasing one of Disney's top-quality electronic products. We would appreciate it if you take a few moments to read through these instructions. This will help you understand the safe and proper way to use this product, and to help give it the long-lasting life that Disney's products are designed for.

**Keep these instructions for future reference as they contain important information.**

## What's In The Box



Stylus



Start Guide



App Redemption Card

## Redeem Your App

Packed with tutorials and activities, your little artists will enjoy hours of fun learning to draw their favorite Disney characters with the Disney Creativity Studio App.

Refer to the included unique REDEMPTION CARD to download the app and unlock all the amazing features!

Launch the App, Time to draw!



To enable the battery, remove the battery pull tab from the back of the Stylus and discard. Keep pull tab away from small children.



Press and hold the **POWER BUTTON** on the front of the Stylus for 2 seconds to turn it on. A red light will appear to show the Stylus is on.

Now Start Your Masterpiece!



The magic of Disney is at your fingertips when you launch the Disney Creativity Studio App!

Use the Smart Stylus to develop art skills and let imaginations run wild. Once you've designed a digital canvas of your very own, easily share your masterpiece online with friends and family.

## Using the Stylus



**1** Press and hold the **Power Button** for 2 seconds to turn the Stylus ON or OFF.

**2** With the eraser facing up, press the **Toolbox Button/Eraser** on top of the Stylus as needed to toggle to different Stylus tools. Try them all! To Erase, turn the Stylus **UPSIDE DOWN**. Flip back over to begin drawing again.

**3** Press the **THICK Button** to make line/stroke **THICKER**. Press the **THIN Button** to make line/stroke **THINNER**.

Shaking the stylus will control different functions in the app. See the app for more details.

Note: Stylus must be in close proximity to your iPad to work properly



## Register Your New Smart Stylus Online



Visit [ekids.com/register](http://ekids.com/register) to get started!

Make the most of your new Smart Stylus when you register online. Receive the latest product updates, access customer support, and explore our line of kid-friendly electronics featuring the Disney characters you know and love.

## Using Two Styli

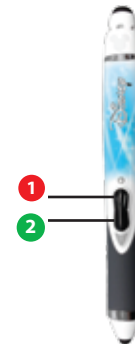
NOTE: Information below is only needed for users with 2 styli in one room. If you are using two Styli in one room (with 2 iPads), you will need to assign *each* Stylus to a *different* channel both with the Stylus AND in the app.

**IN THE APP:** Navigate to the App's **Settings**, then select **Channel 1** or **Channel 2**.

**ON THE STYLUS:** If the Stylus is ON, press and hold the **Power Button** to turn it OFF. Next, you will power it on USING THE POWER BUTTON # TO MATCH THE CHANNEL SELECTED IN THE APP.

**POWER BUTTON 1** Press and hold for 2 seconds to turn Stylus ON or OFF in Channel 1 (red indicator)

**POWER BUTTON 2** Press and hold for 2 seconds to turn Stylus ON or OFF in Channel 2 (green indicator)



## Battery

The Stylus comes with 1 AA battery already installed.

**Remove the pull tab to enable the battery.**

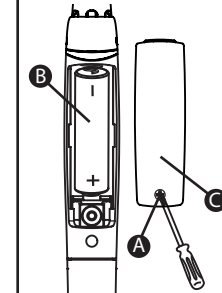
When a low battery notice appears on the app screen, it's time to replace the battery.

## Changing the Battery

**Note: Battery should always be installed by an adult.**

- Use a small Phillips screwdriver to open the battery compartment door located on the back of the unit.
- Insert one AA (LR6) battery and align the battery's + and - terminals with the + and - indicators in the battery compartment.
- Replace the compartment door and tighten the screw with a Phillips screwdriver. Do not over-tighten the screw.

### Battery Installation



WARNING: DO NOT DISPOSE OF BATTERIES IN HOUSEHOLD TRASH. CONSULT LOCAL REGULATIONS FOR PROPER BATTERY DISPOSAL.

**For the Best Possible Performance:**

- Battery is to be inserted with correct polarity.
- Remove exhausted battery from the unit.
- Do not attempt to recharge non-rechargeable batteries.
- If you are using a rechargeable battery, remove it from the unit before charging.
- The battery terminals are not to be short-circuited.
- Battery should be removed if the item will not be used for an extended period of time, such as a month or longer, to prevent battery leakage or damage.
- Rechargeable battery should only be charged under adult supervision.
- Only use a battery of the same or equivalent type as recommended.

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