

Absolutely Safe Drinking Water.
Now for areas with no running water.





Congratulations! Now that you've installed your Aquaguard Classic, you have taken an important step towards safeguarding your family's health.

Aquaguard Classic is a complete water purification system which has a unique Electronic Monitoring System which ensures that the water you get is absolutely safe. Aquaguard Classic with built-in pump is ideal for areas with no running water. The built-in pump increases the water pressure to required levels ensuring consistent water flow and delivers at a rate of 1 litre per minute. So you and your family needn't compromise on the quality of water you drink. Aquaguard Classic - Pump Model gives you the assurance of absolutely safe drinking water. *Always.* And what's more, it comes with the Eureka Forbes guarantee of prompt after sales service at your doorstep.

We hope this booklet helps you understand your Aquaguard Classic better.

Wishing you and your family a healthier and happier life.



We have water-testing laboratories in the following cities

Ahmedabad

Bhagawati Chambers, Second Flr,
Opp. Gujarat Vidyapith, Ashram
Road, Ahmedabad 380 014.
Tel : 754 1380 / 0520

Bangalore

143-C/4, Bommasandra Industrial
Area, Off. Hosur Road, Anekal
Taluk, Bangalore 562 158.
Tel: 08110-34908-12

Calcutta

First Floor, 27L/2, Raja S.C. Mullaik
Road, P.S. Jadavpur, Calcutta.
Tel : 483 4143 / 413 5284.

Chennai

14, Burkit Road, T Nagar, Chennai
600 001. Tel : 434 8978 / 8328

Delhi

C/40, 2nd Phase, Okhla Industrial
Area, Delhi. Tel: 011-631 3133

Mumbai

Ujagar Industrial Estate, 2nd Floor,
Gate No. 16, W.D. Patil Marg,
New Dukes Factory Road,
Govandi (East), Mumbai 400 088.
Tel: 5584700 / 1474

Guwahati

GNB Road, Silpukhuri,
Near Goswami Service Station,
Guwahati 781 003.
Tel : 514004 / 541185

Cochin

43, 2268, SRM Road,
Near VB Terrace Aptt.,
Cochin 682 018.
Tel: 402486 / 561 / 639

Ludhiana

92, Surya Kiran Complex,
2nd Floor, The Mall,
Ludhiana 141 001.

WATER IS LIFE

In fact, the human body itself consists of 65% water. One can live without food for more than a month but it is impossible to survive without water for more than a few days.

On an average, we consume approximately 2.5 litres of water a day. This may be in the form of water or beverages we drink, or in the food we eat. Drinking the required quantity of water keeps the body healthy, by flushing out harmful toxins. Making you stay fit and look fit.

Unfortunately, the water we consume can be polluted. Polluted water may look clean, and even taste okay, but may contain germs and other impurities that cause water borne diseases.

That's why it is extremely important to ensure that these impurities are removed before the water can be safely used for consumption.



80% OF DISEASES ARE WATER BORNE

What are these water borne diseases?

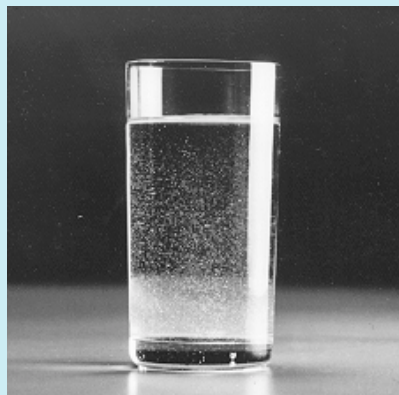
Take a look at the chart given below:

Caused by	Diseases
Bacteria	Gastroenteritis, Typhoid, Cholera, Paratyphoid, Dysentery, Diarrhoea.
Viruses	Polio, Hepatitis A (Jaundice), Dysentery, Gastroenteritis, Diarrhoea.

As you can see, bacteria and viruses are known carriers of these dreaded diseases. Since bacteria flourish in warm, humid climates, the summer and monsoon months are particularly dangerous in a tropical country like ours.

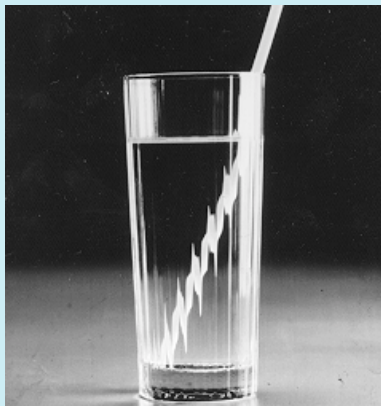
What's more alarming is that, since these germs are microscopic, it is impossible to tell whether bacteria and viruses are present in your drinking water.

This hidden threat to the health of your family makes it imperative to ensure that the water you drink is safe and clean.



WHY AQUAGUARD CLASSIC-PUMP MODEL IS A SUPERIOR WATER PURIFICATION METHOD

- Aquaguard Classic has a 3-stage purification process which destroys all known bacteria and viruses.
- It has an in-built pump which pumps water from any storage container.
- Unlike boiling, it avoids recontamination of water by purifying it just before you drink it.
- It purifies water without using any chemicals.
- It purifies water without adding anything to it, whilst retaining important natural salts and minerals in the water.
- It is time saving, convenient to install and easy to operate.
- It offers superior filtration with a special multi-layered 10" yarn candle.
- It has a unique Electronic Monitoring System that continuously monitors the purification level and stops the water flow, if purification is inadequate.
- Aquaguard Classic has superior electronics, a built-in voltage stabilizer and a special decalcification system, which ensures longer life and less servicing.
- User-friendly indicators that facilitate easy operation of the unit.



AQUAGUARD CLASSIC PUMP MODEL - THE COMPLETE WATER PURIFIER

Aquaguard Classic is the most advanced water purification system using the principle of ultraviolet treatment. Before we go on, take a look at the picture alongside. As you can see the Aquaguard Classic has the following components:

- a.* In-built pump
 - b.* The Pre-filter (optional)
 - c.* Activated Carbon Chamber
 - d.* The Ultraviolet Chamber
 - e.* The Electronic Monitoring System.
- Aquaguard Classic works simply, but effectively. The in-built pump pumps water from a storage container which then passes through the following stages:

STAGE 1

THE PRE-FILTER

The water first passes through the pre-filter which incorporates a specially developed multi-layered cartridge which strains out physical impurities present in the water, such as dust, dirt and mud.

STAGE 2

ACTIVATED CARBON

In this stage, the water passes through specially treated, silver impregnated activated carbon which adsorbs colour, odour, organic impurities, and free gases like chlorine.

STAGE 3

UV CHAMBER

The next stage is where the water is subjected to the ultraviolet treatment which has been documented as a proven method for eliminating water borne disease causing bacteria and viruses. In fact, Aquaguard Classic's ultraviolet germicidal dosage, even at its lowest, is 1.2 times of that required to destroy all known water borne disease causing organisms.

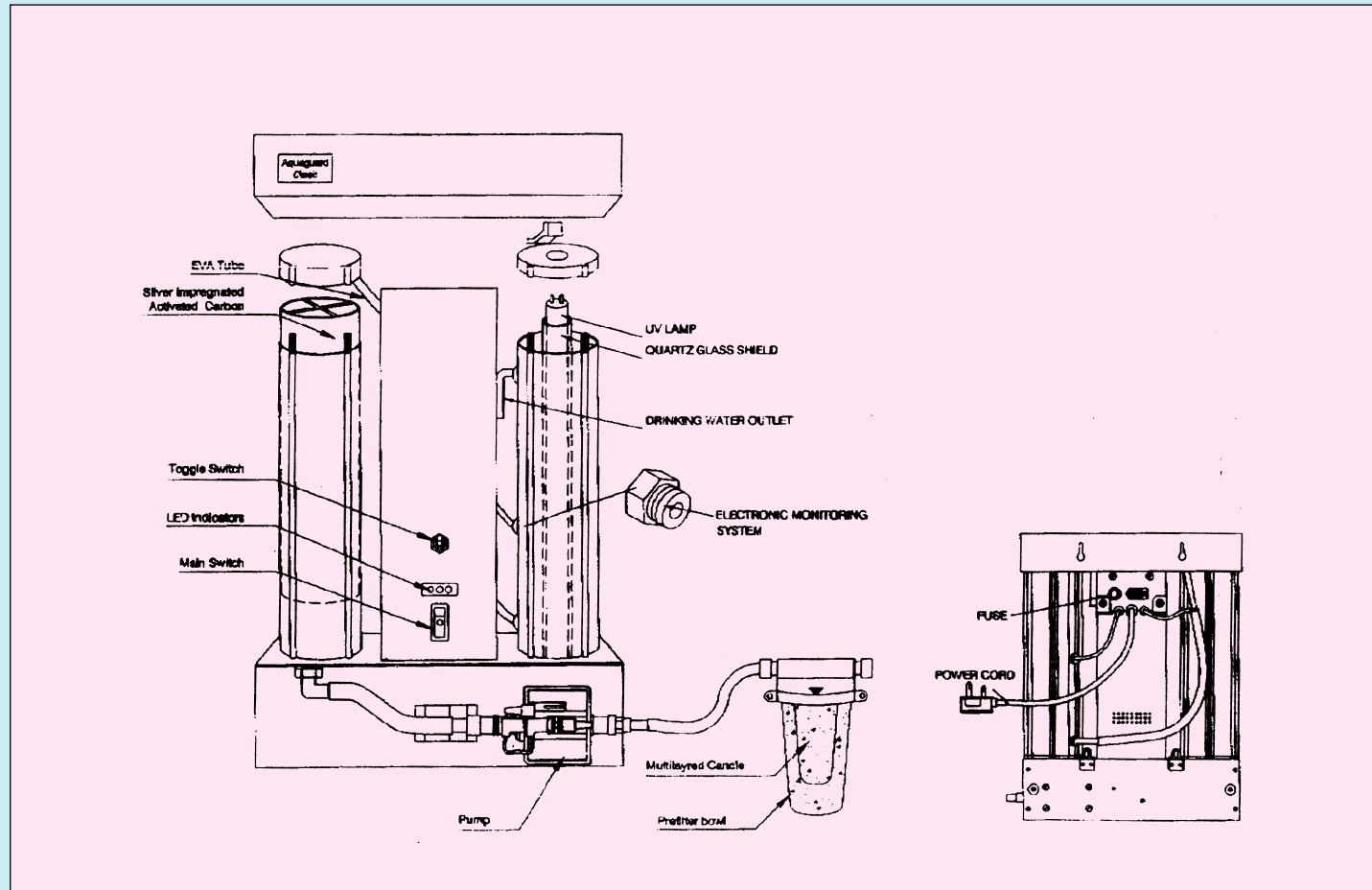
Aquaguard Classic has one more benefit. **A unique Electronic Monitoring System which monitors the purification process and stops the flow of water immediately, if the level of purification is inadequate.**

So you see, the Aquaguard Classic is a complete water purification system that ensures you get clear, bacteriologically safe drinking water at all times.

Note: Kindly ensure that the source (storage container) has enough water before you switch on your Aquaguard Classic.

KNOW YOUR AQUAGUARD CLASSIC- PUMP MODEL

Diagram of Front and Back View



ANSWERS TO YOUR QUESTIONS ON AQUAGUARD CLASSIC - PUMP MODEL



Q Can one store water from Aquaguard Classic or use it directly?

A Ideally, you should use water directly from the Aquaguard Classic. However, if you need to store the water, make sure you rinse the bottles or containers first with water from Aquaguard Classic and not with tap water. Even while drawing water, remember to rinse the tumbler with water from Aquaguard Classic.

Q How long and where should one store the water?

A Water from Aquaguard Classic should be stored in a cool, clean place, preferably in steel or glass containers. Avoid matkas or filters as they tend to breed bacteria. Cover the container with a clean lid and ensure that the storage vessels are rinsed with water from Aquaguard Classic.

For hygienic reasons, it's preferable to change the stored water at least after 2 days.

Q Does drinking water from Aquaguard Classic make you lose your natural immunity?

A Aquaguard Classic gives you clear, safe drinking water thus reducing the risk of exposure to water borne diseases. It does not affect your body's natural immunity in any way.

Q Is UV (ultraviolet) light dangerous and is drinking UV treated water harmful?

A Direct exposure to strong doses of UV light at a close range is dangerous. However, in Aquaguard Classic the

ultraviolet chamber is completely enclosed and no UV light is allowed to escape.

Also, UV light has no residual effect in water and hence it is totally safe.

Q Does Aquaguard Classic work even if the voltage fluctuates?

A Aquaguard Classic has superior electronics, with a built-in voltage stabilizer, thus ensuring that your Aquaguard works even if the voltage goes down to as low as 160V. If however, the voltage drops below 160V, the yellow LED begins to blink and the alarm sounds, indicating your unit cannot be used temporarily.

Q Do you need to boil or filter water from the Aquaguard Classic?

A Of course not. Aquaguard Classic is a complete purification system which gives you clear, safe water. Just fill your glass and drink!

Q What will happen if Aquaguard Classic is switched on when the storage container does not have water?

A Even though a thermal cut-off device is in-built in the machine to protect the pump from over heating, utmost care should be taken to always check the container for water before switching on the unit. Failing which the heating might lead to serious damage to the pump.

DIFFERENT WAYS TO INSTALL YOUR AQUAGUARD CLASSIC- PUMP MODEL

The ideal place for your Aquaguard Classic is above the kitchen sink.

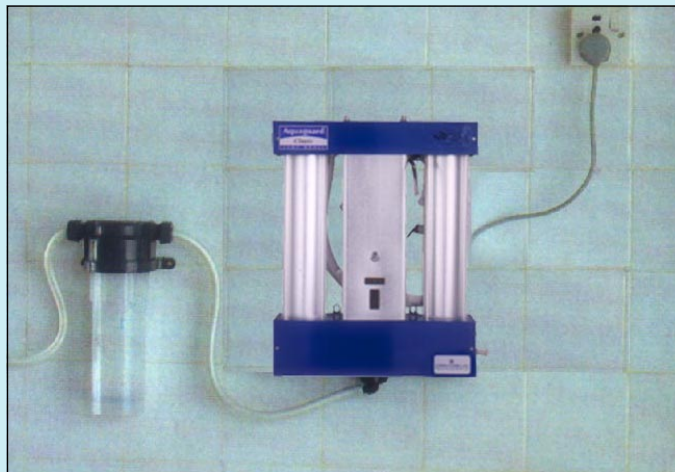
Your Aquaguard Classic can be fitted on the wall through key slots provided at the back.

INSTALLATION

Your Aquaguard Classic will be installed free of cost by our experienced Service Representatives.

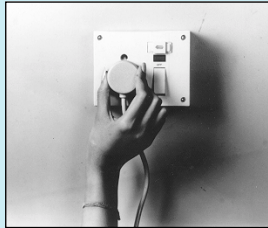
You will require a standard 220/230 V supply and a

5 Amp. point. This should be a three pin type and properly earthed. One end of the water drawing pipe should be connected to the Aquaguard Classic and the other end of the pipe should be inserted into the container. Aquaguard Classic-Pump Model can not only be used to pump water from a storage container or vessel for the normal usage but also can be used for pre-cooler installation (along with water level controller).



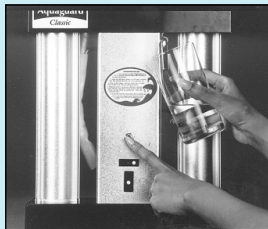
Note: Kindly ensure that the source (storage container) has enough water before you switch on your Aquaguard Classic.

A STEP-BY-STEP GUIDE TO USING YOUR AQUAGUARD CLASSIC- PUMP MODEL

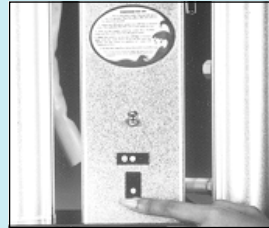


Fit plug into the socket.
(5 Amp. plug)

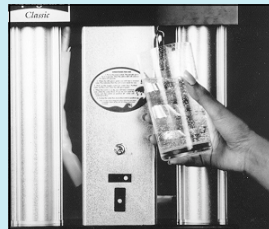
Note: Kindly ensure that the source (storage container) has enough water before you switch on your Aquaguard Classic.



Switch on the water control switch (toggle) and you will find water flowing out of your Aquaguard Classic.



Flick on the main switch.
The LED will glow red
for 2-5 seconds.



While you fill your glass a pleasant musical tune will be heard. Please note that music is only an indicator and has no relation to the purification process.



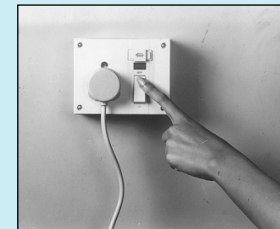
Directly thereafter, a yellow light will glow for 60 seconds indicating the unit is processing water.



If the unit has not been used for a day or two, allow two to three glasses of water to flow out before using the water.



When the green LED glows, a musical note is heard, and the unit is ready to deliver clear, safe drinking water.



If the unit is not to be used for the day, make it a practice to turn the main switch and water supply off.

Note :

1. In case of low voltage, the **Yellow** indicator starts blinking and an alarm buzzer note is given.
2. In case the unit is not functioning properly, the **Red** indicator starts blinking and an alarm buzzer note is given.

AQUAGUARD CLASSIC- PUMP MODEL NOT ONLY FOR DRINKING WATER

Sorbet Granita

½ cup Aquaguard water }
5 tbsp. sugar } Cook and
1 tsp. grated lemon rind } dissolve.
1½ cup plums }

- Turn freezer to coldest. Mix sugar, water, lemon rind in a pan and cook till sugar is dissolved.
- Purée plums after removing the seeds. Add this purée to the syrup.
- Pour mixture into ice cube tray. Freeze until firm but not hard.
- Turn mixture into a blender or food processor. Churn till smooth.
- Return again to freezer tray and freeze for 2-3 hours or till it is well set and firm.
- While serving leave aside at room temperature until it becomes soft enough to scoop out balls. Serve.

Red Summer Wave

300 ml tomato juice
200 ml apple juice
200 ml grape juice
100 ml orange juice
1 bottle Limca
4 tsp lime juice
1 tsp mint juice
2-3 drops red food colour
Crushed ice, made from Aquaguard water
Sweet lime slices and mint leaves for garnishing
salt and pepper to taste

Method

Dip the rims of the glasses in water and then in salt. Keep aside. Mix all the other ingredients together except the garnish. Shake in a cocktail shaker. Add crushed ice. Serve with sweet lime slices and mint leaves.



Red Summer Wave

GOLDEN RULES ON MAINTAINING YOUR AQUAGUARD CLASSIC- PUMP MODEL

The maintenance required for your Aquaguard Classic is minimal. Should there be any problems, the unit is designed to switch off automatically, ensuring that you always get clear, safe water. With proper care, you can ensure that your Aquaguard Classic performs effectively.

Here are some important rules to follow:

1. The key word is cleanliness :

Dirt and cockroaches have a way of creeping into any appliance. Keep the area around your Aquaguard Classic clean and dry. Wipe the Aquaguard Classic with a soft cloth once in a while. Keep the spout clean and closed with the cap provided.

2. Keep your pre-filter clean :

To ensure that your pre-filter is long-lasting, insist on having it thoroughly cleaned by our service person during every routine visit.

3. Activated Carbon :

To ensure that your Activated Carbon works effectively, insist on having it thoroughly cleaned by our service person during every visit.

Also do remember to get the Activated Carbon replaced at least once every 6 months by our service person during routine service.

Note: Kindly ensure that the source (storage container) has enough water before you switch on your Aquaguard Classic.

4. Electronic Monitoring System :

As earlier explained, Aquaguard Classic is designed to switch off automatically in case the purification is inadequate or in case any physical impurities are present in water.

In case water does not flow when you switch on the Aquaguard Classic and the red LED blinks, call our service department.

But before you do so, check for any disruption in the water supply or mains electricity supply to the Aquaguard Classic. If both are functioning normally, check the fuse.

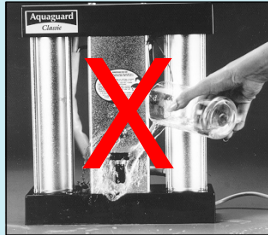
FUSE:

In case the fuse in the unit has blown, here's what you can do :

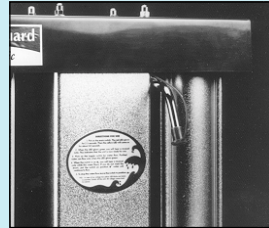
1. Firstly remember, the fuse is at the back of the Aquaguard Classic (see visual on page no. 5)
2. Now disconnect the power supply.
3. Unscrew the cover and remove the fuse.
4. Replace with a new fuse (500 mA) and secure properly.



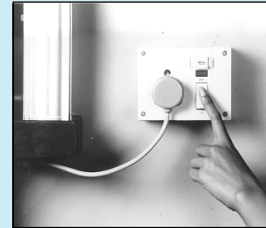
CHECKLIST OF DOs AND DON'Ts



1. Be careful not to spill water on the panel of your Aquaguard Classic, as this may lead to electric shock.



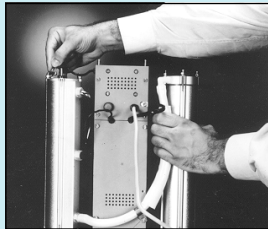
2. When the unit is not in use, please keep the cover cap screwed on to the outlet spout.



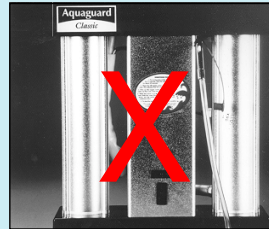
3. Switch off the main switch when unit will not be used for more than 3-4 hours.



4. If your Aquaguard Classic has not been used for a long time, after switching on the unit, allow 2 to 3 glasses of water to flow out before collecting the water for use



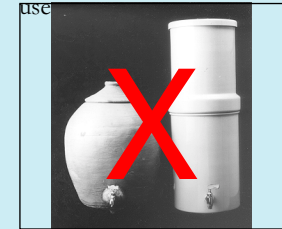
5. We recommend servicing of Aquaguard Classic at least once in six months.



6. Avoid connecting any pipes to the outlet spout to collect water from your Aquaguard Classic. You will recontaminate the water purified by the Aquaguard Classic.



7. Store water from your Aquaguard Classic in containers cleaned with water from Aquaguard Classic. For hygienic reasons it's preferable not to store water for more than 2 days.



8. Avoid storing water from your Aquaguard Classic in matkas and candle filters, as water will get recontaminated.

Note: Kindly ensure that the source (storage container) has enough water before you switch on your Aquaguard Classic.

AFTER SALES - AT YOUR SERVICE

The Company offers you a ONE YEAR WARRANTY for your AQUAGUARD CLASSIC. Should you have any service requirements during this period, do not hesitate to contact our service centres at the addresses given at the back of this book or write to the Service Headquarters - 143, C-4 Bommasandra Industrial Area, Anekal Taluk, Bangalore - 562 158.

After the one year warranty you have the option of entering into a Maintenance Service Contract with us.

The Service Contract entitles you to some attractive benefits:

- 2 free maintenance services every year.
- All major replacements free of cost.
- Prompt attendance to your servicing needs (over and above the routine services).
- A vast network of service centres manned by experienced service representatives.
- Do remember to ask for your copy of the Service Contract Form before the warranty period gets over.

TECHNICAL SPECIFICATIONS

Dimensions	: 395 x 100 x 300 (mm) (H x D x W)
Net weight	: 5.5 kg
Ultraviolet lamp	: 8 Watts
Power rating	: 50 Watts
Rated voltage	: 230 V 50 Hz.
Water flow rate	: 1 l.p.m.
Fuse	: 500 mA
Suction height	: 1.5 metres (max.)

NOTE :

During continuous operation of Aquaguard Classic-Pump Model, to protect over heating of the pump, a thermal cut off device is provided.

INTERNATIONAL AND NATIONAL ENDORSEMENTS FOR AQUAGUARD

AQUAGUARD has been acknowledged as a tried and tested method of water purification. Leading hospitals and clinics have installed the unit. Water from

AQUAGUARD is recognised as safe and potable by some of the most prestigious laboratories in India and abroad.

INDIAN INSTITUTE OF TECHNOLOGY
 Madras - 600 036, INDIA
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 Res. : 2352327 / 49-0264
 Fax : 044-2350509 / 2350305
 Telex : TECHMAS 041-8926 IITM IN
 Telegram : "TECHNOLOGY"
 E-Mail : Chem3@iitm.ernet.in

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 Telex : 0845-8393-UASK-IN

UNIVERSITY OF AGRICULTURAL SCIENCES, BANGALORE
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 HERBAL
 BANGALORE-560 024

Issued to :
 Eureka Forbs Ltd.,
 Cinema Complex,
 110008
 Phone : 91-000-3390277
 Fax : 3331483 Extn 21

TEST CE
 NO. 00274

No. DIDS/
 Prof. P.A. C.
 DIRECTOR

Date :
 10.6.97

PERFORMANCE STUDY
 BASIC WATER PURIFIER
 ID

Department of Biochemical Engineering and Biotechnology
INDIAN INSTITUTE OF TECHNOLOGY - DELHI
 Hauz Khas, New Delhi - 110016, India

Phone : (011)-6857764
 (011)-666979 Ext. 2004, 2001
 Fax : (011)-6868521, (011) 6862037
 Telex : 031-73087 IITD IN
 Email : subhashc@dbec.iitd.ernet.in

TEST RES
 Count
 Before filtration
 5x10⁵

Apollo Hospitals Chennai

Date: Nov. 7, 1996

ASH CHAND
 Professor

M/s EUREKA FORBES LIMITED
 minute flow control by solenoid
 impregnated activated
 violet lamps

WARRANTY

The goods are warranted against defects arising from faulty design, workmanship and materials for a period of 12 months from the date of installation or 15 months from date of sale whichever is earlier, subject to the following conditions.

1. The Customer will notify the Company in writing promptly of any defects noticed and give the Company or its authorised agent adequate opportunity to inspect, test and remedy them for which the Customer will deposit the goods if so required by the Company, with the Company's office/service centre along with original invoice, in the city where they are sold.
2. Inspection and Test Report by the Company's office/service centre will be final and binding under the Warranty for determining defects, repairs/alterations required or carried out or certifying working of the goods thereafter.
3. The Company or its authorised agent will be entitled to retain any defective part replaced under the Warranty.
4. Notwithstanding anything to the contrary contained in or implied by this Warranty :
 - (a) The Company's liability under this Warranty shall be limited to the first sale of the goods by the Company to the Customer and will not apply or extend to any secondary or subsequent sale of goods by the Customer.
 - (b) The Company's liability under this Warranty shall be limited only to defects in the goods which occur under the conditions of normal operation of the goods and their proper and prescribed use. This Warranty does not cover or extend to defects which are determined by the Company or its authorised agents as occurring or resulting from or attributable to negligence, abuse, misuse, faulty care, operation or maintenance or repairs, alterations to the goods or any part thereof by others of the use of the goods on electrical supply for which they are not designed or damage caused by lightning or other electrical disturbances or interruptions.
 - (c) The Company's liability under this Warranty shall remain valid only if, the goods are duly installed by the Company or its authorised agent at the location specified in the Invoice or where the installation is at a place other than specified in the Invoice such installation is undertaken by the Company or its authorised agent or franchisee.
 - (d) Consumable item like Candle which is subject to normal wear and tear in the course of use is not covered by this Warranty.
 - (e) The Customer will have no claim against the Company, its employees and its authorised agents or franchisees under or pursuant to this Warranty in respect of death or injury to the Customer or any other person or loss or damage to any property caused by or due to equipment failure, breakdown or accident, fire or operation or utilisation of the goods other than in accordance with User Guide or by or due to any other cause or circumstance beyond the control of the Company.
 - (f) The Company's liability under this Warranty shall in no event and under no circumstances exceed the price paid by the Customer to the Company for the goods stated in the Invoice.

General

For the purpose of this Warranty, the following expressions shall have the following meaning respectively:

1. 'The goods' shall mean the goods described in the Purchase Agreement.
2. 'The Customer' shall mean the original purchaser of the Goods from the Company who is a party to the Purchase Agreement.
3. 'The Company' shall mean 'EUREKA FORBES LIMITED'.
4. 'The Purchase Agreement' shall mean the General Terms and Conditions of Sale agreed upon by the Customer and the Company as printed on the Invoice.
5. 'Invoice' shall mean the Invoice with the Warranty printed on reverse and issued for the unit by the Company to the Customer describing the goods and indicating, inter alia, the total purchase price thereof, the name of the Customer and the place where the goods are to be installed.
6. 'User Guide' shall mean the instructions for installation, use and maintenance contained in the leaflet published by the Company and delivered to the Customer at the time of sale of the goods.

Post-Warranty

1. The Customer may be offered a yearly Service Contract at the prevailing Company rates and terms.
2. In case the Customer does not wish to enter the Service Contract, he has the option of calling our Service Centre and having his AQUAGUARD CLASSIC serviced on an actuals basis i.e. by paying for Labour cost and Spares needed to attend to that Service/Complaint call at the prevailing Company rates. Such service will be rendered by the Company in towns/places where the Company has its Service Centres.
3. The Company will provide free servicing of the goods brought to its Service Centre by the customer, provided that all expenses of transporting the goods to and from the Service Centre shall be borne by the customer directly.
4. If during such servicing it is necessary for the Company to replace or repair defective components or parts, the customer shall be required to pay for the same as per the Company's prevailing price list.



Bhupesh Gupta Bhavan, 85, Sayani Road, Prabhadevi, Mumbai 400 025. Tel: 430 1725

Visit us at: www.eurekaforbes.com

Page us on: 9622-343434

WARRANTY

CUSTOMER COPY

Please retain this card. It will be required if service under Warranty becomes necessary

NAME OF CUSTOMER :

ADDRESS :

DATE OF INVOICE :

DATE OF INSTALLATION :

UNIT NO.:

ORDER NO.:

CUSTOMER SIGNATURE:

SIGNATURE OF SALES PERSON:

Customer Response Centres - North

Agra

Vasu Complex Top Floor
Bye Pass Road
Near Tulsi Talkies, Agra
Tel: 354770/357574

Allahabad

7E, Clive Road
Civil Lines
Allahabad 211 001
Tel: 622852

Amritsar

250, Basant Avenue
I M A Building
Race Course Road
Amritsar 143001
Tel: 228379/212926/211316

Bareilly

156, Civil Lines, Santoshi Apts.,
opp. SSP Lane, Ground Floor,
Bareilly - 243001
Tel: 421027

Bhatinda Depot

Kothi No. 20533
1st floor, 100 ft Road
Guru Tej Bahadur Road
Bhatinda
Tel: 222156 L Ws tel. msg.

Bhopal

Plot No.3, 2nd floor
Lala Lajpat Rai Road
Govind Pura, Bhopal
Tel: 580829/581025/784793/94/
95

Chandigarh

Sector 7-C, SCO No. 4
1st Floor, Madhya Marg
Chandigarh 160 019
Tel: 781913/781907/780365/
773612/773728/773723

Dehradun

3, Astley Hall, 1st floor
Raipur Road, Dehradun 248 001
Tel: 652864/650392/657693

Delhi Regional Office

D-55, East of Kailash
Opp. Sapna Cinema
New Delhi 110 065
Tel : 6229540/6229542/6229524/
6284961/6284962/6229576

Fax : 6229509

Delhi (CCRU)*

D-55, IInd Floor
Opp. Sapna Cinema
East of Kailash
New Delhi 110 065
Tel : 6485311/6419611/6419614

Delhi I

17 A/41 WEA Gurudwara Road,
Karol Bagh
Opp. Jassaram Hospital
New Delhi 110 005
Tel : 5717722/5715442/5732297/
5735308/5772704

Delhi II

12/4 Asaf Ali Road, 4th Floor
Mittal Building
New Delhi 110 002
Tel : 3267302/3278055/3270523/
3281756/3274198/3266979

Delhi III

M/37 Greater Kailash II
M Block Market
New Delhi 110 048
Tel : 6449727/6433827/
6467279/6463041/6233757/
6233767/6453878/6217032

Delhi IV

Plot No. 5,
Neelkanth Commercial Complex
3rd Floor, Saini Enclave
Vikas Marg
New Delhi 110 092
Tel: 2155779/2155724/
2141559/2165609/2166658

Delhi V

202-204 Kailash Bhavan
35 Community Centre
Wazirpur Industrial Area
New Delhi 110 052
Tel : 7216054/7438565/
7131174/7131175/7415841/
7243894/7212864

Delhi VI

Shop No. 2, 1st & 2nd Floor
Club Road Market,
Punjabi Bagh (West)
New Delhi 110 026
Tel : 5429229/5429412/

5449959/5449961

Faridabad

A-8, Rani Bhavan,
2nd Floor, Nehru Ground
NIT Faridabad
Above Canara Bank
Haryana 121 001
Tel: 5422760/5422770/5422780

Ghaziabad

41, Ambedkar Marg
1st and 2nd floor
Ghaziabad 201 001
Tel: 713996/713749/720737

Gorakhpur

Harihar Prasad Dubey Marg
Betiahata, Gorakhpur
Tel: 332880

Gurgaon

1067, Sector 17 B
Near IFFCO Colony
Gurgaon
Tel: 343599/347596/347599

Gwalior

18 Vikas Nagar
Fort Road
Gwalior 474 004
Tel: 429375/335399

Indore

22/2, Yeshwant Niwas Road
Indore 452003 (MP)
Tel: 432812/433467/
432351/545578

Jabalpur

7/18 Ankita Complex
2nd floor Civil Centre
Jabalpur 482 002 (MP)
Tel: 311077/413192

Jaipur (I & II)

22-23 Central Market
University Marg, Bapu Nagar
Jaipur 302 015
Tel: 514205/511360/511528/
512153/510782/510716
Fax: 510679

Jammu

House No. 1, Sector 9
Triukuta Nagar
Opp. State Bank Of India
Jammu

Pager: 9696 431277

Jodhpur

Basera
685, 9th 'C' Road, Sardarpura
Jodhpur 342 003
Tel: 611938/437252/646319

Jullundur

C/O Hotel Gangandeep
G T Road, Near Bus Stand,
Jullundur 144 001
Tel: 225669/232074

Kanpur

2nd Floor, III A/3, Ashok Nagar
Near Gumti Gurudwara
G.T. Road, Kanpur 208012
Tel: 210019/210037

Kota

C/o Poonam Chand Pradeep
Kumar
Near Mahatma Gandhi School
Rampura Bazar
Kota
Tel: 328196/323769

Lucknow I

7-P, Dali Bagh
Butler Road, Lucknow
Tel: 208007/208375/207692
Fax: 0522-23

Lucknow II

A-29, Nirala Nagar,
Lucknow 226 020
Tel: 384808/388374

Ludhiana I

92, Surya Kiran Complex
2nd floor, The Mall
Ludhiana 141 001
Tel: 445199/444931

Ludhiana II

51 FF Sant Ishar Singh Flats
Pakhawal Road,
Ludhiana
Tel: 404022/421408

Meerut

Vijay Shree Complex
2nd Floor,
80, P L Sharma Road
Meerut
Tel: 642368/547647

Moradabad

B-20, Jigar Colony,

1st Floor, Moradabad
Tel: 427416

Muzzafarnagar

32/3, South Civil Lines
Arya Samaj Road
Muzzafarnagar
Tel: 0131- 5741037

Noida

C/144, Sector 15
Noida 201 301
Tel: 513607/513609/
514558/514559

Panipat

17, Old Housing Board Colony
Devi Mandir Road
Panipat 132103
Tel: 43984/39125

Patiala

1, Hiranagar
Near Phatak No.22
Patiala
Tel: 307875/ 228954

Raipur

132, Anand Nagar
Raipur 452001 (MP)
Tel: 423783/426138

Shimla

Laxmi Bhawan
Chora Chowki
Shimla 171005
Tel: 230380

Sriganganagar

40-B, Kanoongo Bhawan
Sriganganagar
Tel: 435914/429375

Udaipur

74, 1st floor
Near Kiran X-Rays
Madhuban Hospital Road
Udaipur 313 001
Tel: 414682/560535

Varanasi

No. 5, 20/560
Kennedy Road,
1st floor
The Mall, Varanasi
Tel: 345671

* Central Customer Response Unit

Customer Response Centres - East

Asansol

Samarpan Ground Floor
Vidya Sagar Sarani
36/B Ashoke Colony,
G T Road (West),
Burdwan Dist, Asansol
Tel: 253837/255065

Baharrampur

Ashok Bhattacharya
26/45, Surya Sen Road
Baharrampur 742101
Dist. Murshidabad
Tel: 03482-54512

Bhubaneshwar

M/s Eureka Forbes Ltd.
Plot No. 93, Gautam Nagar
Opposite To Telco Office
Bhubaneshwar
Tel: 436157/159

Bokaro Depot

189 Co-operative Colony
Bokaro Steel City, Bokaro
Tel: 400161

Calcutta (CSO)

7 Chakraberia Road (South)
Calcutta 700 025
Tel: 4749708/4749340/4749342/4757954/
4755402/4766033/4766034
Fax: 4749341

Calcutta I

Mani Towers. Uttara Block, 1st floor
31/41, Vinoba Bhava Road
Calcutta 700 038
Tel: 4786845/5444/5446

Calcutta II

27 A, Dr. Lal Mohan Bhattacharaya Road
Calcutta 700 014
Tel: 2451548/2325/2149

Calcutta III

12D, Chakraberia Road (North)
Calcutta 700 020
Tel: 4745326/4746411/4748181/4750407

Calcutta IV

177, Raja Dinandra Street
Opp. Desbandhu Park Shyam Bazar
Calcutta 700 004
Tel: 5545729/5547248/5559757

Calcutta V

27/L/2, Raja S C Mullick Road
'Minmayee' Ground/1st floor
B/H Jadavpur LIC Building
Calcutta 700032
Tel: 4134533/4135284/4834143

Calcutta VI

BF-44 Salt Lake City
Sector I, Ground Floor (Back Portion)
Calcutta 700 064
Tel: 3373107/3586041/3584763

Calcutta VII

63 E, Chakraberia Road (N)
Calcutta 700020
Tel: 4751305/4765929

Cuttack

Plot no.583, Sureya Vihar,
Link Road, Cuttack 753012
Tel: 312730

Dhanbad

B.P. Agarwala Building,
2nd floor
Dhansar Road, Dhansar
Dhanbad 878106
Tel: 307330

Durgapur

9, Ritwik Ghatak Bithi
SAIL Co-op Hsg Complex,
City Centre
Durgapur 713216
Tel: 564550

Gangtok

Lingmo Building, M G Marg
Gangtok, Sikkim
Tel: 23756

Guwahati

G N B Road Silpukhuri
Above Jungle Travels
Near Goswami Service Station
Guwahati 781003
Tel: 664004/662685
TeleFax: 663032

Howrah

105/106 A Panchsheel Apt.,
1st floor, 493 B G T Road (South)
Howrah 711 102
Tel: 6606042/0896/2794

Jamshedpur

168, New Baradwari
Nr. Govt. Hospital,
Sakchi
Jamshedpur 831001
Tel: 431257/421941

Jeypore

Pike Street
Nr. All India Radio Station
Jaynagar, Jeypore
Tel: 30343

Jorhat GWH-II

Choladhara Road
2nd By-Lane, L.H.S.,
Jorhat-1
Tel: 326456/ 329351

Kalyani Depot

EUREKA FORBES Ltd.
B 5/1, Central Park
Kalyani Dist. Nadia 741 235
Ph: 5821730

Kharagpur Depot

Choto Tangra
Nr. Shree Chaittanna Behram
Kharagpur 721301
Midnapore
Tel: 58133

Krishnanagar

7A D L Roy Road,
Adjacent D K Market
Krishnanagar
Tel: 54439

Muzaffarpur

Juran Chapra, Room No. 2,
Near Eye Hospital,
Muzaffarpur
Tel: 0621-266986

Patna

Machhuatoli
Arya Kumar Road,
1st floor
Patna 800004
Tel: 664244/660093

Ranchi

Shyamliila 1st floor
59/B Circular Road
P O Lalpur
Ranchi 834001
Tel: 312031

Rourkela

Nanda Bhavan
Main Road, Rourkela 1
Tel: 507478/505264

Sambalpur

Govind Tola Chhak
Commandant of Home Guard Office
Dhanupali - N H No.6
Sambalpur 768100
Tel: 410519

Siliguri

521 Swamiji Sarani 1st floor
Hakimpara
P O Siliguri, Dist Darjeeling
Tel: 426332/537796

Shillong

Ideal Lodge, Oakland
Shillong 1
Tel: 229989

Tinsukia

Chaliha Nagar
Near Tinsukia Dev. Authority
Tinsukia, Assam
Tel: 334896

* Central Customer Response Unit

Customer Response Centres - West

Ahmedabad CAO

2nd Floor,
Dhanlaxmi Chambers
Nr. Gujarat Vidyapith
Ashram Road
Ahmedabad 380014
Tel: 7545210/7545211
Fax: 7542381

Ahmedabad I

2nd Floor,
Bhagwati Chambers
Opp Gujarat Vidyapith
Ashram Road
Ahmedabad 380009
Tel: 7542570/7541380/7544821

Ahmedabad II

Vijay Tower
Kankaria Road
Opp Abad Dairy
Ahmedabad 380022
Tel: 5452695/5454356/5453237

Ahmedabad III

122, 1st floor
Gayatri Complex
Nr. A E C Power House
Sabarmati
Ahmedabad 380005
Tel: 7504001

Anand

8, Sarvoday Society
Amul Dairy Road,
Anand 388001
Tel: 27647

Aurangabad

Eureka House,
25/26, Raghuveer Nagar
Jalna Road
Opp. St. Francis School
Aurangabad 416005
Tel: 353408/353268

Baroda I

21/A, Anandnagar Society
Productivity Road
Baroda 390005
Tel: 334685/352571/343689/
331229/331218/331246

Baroda II

Matru Chhaya
28, Radha Swami Society,
B/S Krishna Lila Society,
Harni Warasia Ring Road,
Baroda
Tel: 562251/ 569941

Bharuch

2nd Floor
Amardeep Comm. Complex
Near Patel Super Market
Falsruti Nagar
M G Road, Bharuch
Tel: 68659

Bhavnagar

103, 112,
City Centre Complex
Kalanala
Bhavnagar 364002
Tel: 564995/564996

Bhuj

1st Floor; B-157- Shakti nagar
Opp. Gayatri Temple
Gandhidham
Tel: 02836 - 29417

Goa

Plot No: 57, BDA Colony
Opp. Catering College
Alto Porvorim,
Bardos, Goa
Tel: 410712/410734

Jalgaon

52, Upasana
Jay Nagar
Nr. Omkareshwar Temple
Jalgaon 425002
Tel: 239883

Jamnagar

2nd Floor, Moti Chambers
Sumer Club Road
Opp. Bank of Baroda
Jamnagar 361005
Tel: 564048

Kolhapur

Eureka House, Plot no.14,
Narain Co-op Hsg Society
Nr. Datta Mandir
Mahadik Marg
Kolhapur 416 005
Tel: 650842/651224

Mehsana

19/1 Hari Nagar Society
Nr. Samandhar Mandir
Mehsana
Tel: 51652

Mumbai

Tardeo

D-16 Commerce Centre
Tardeo Main Road
Tardeo, Bombay 400 034
Tel: 4949183/4946184/
4945466/4949200
Fax: 494 5463

Khar (Bombay I)

Jagdeep Villa
2nd Floor, 4th Road
Khar (W)
Mumbai 400 052
Tel: 6007573/78/79/80/81/84/
Pager: 9628 202236

Andheri (Bombay II)

TCF-Andheri Complex
Suren Road
Off. Andheri-Kurla Road
Andheri Mumbai 69
Tel: 8363828
Pager: 9628 202235

Eurohelpline 24 hours

Tel: 8206060

Mulund (Bombay III)

B/ 202, 203 Pratik Industrial
Estate, Behind Petrol Pump,
Mulund-Goregaon Link Road
Bhandup (West), Mumbai 400
078
Tel: 5640961/62/567 3537/2098/

560 0845/ 562 4541

Colaba (Bombay IV)

B3 Happy Home Apts.,
1st Floor
66 Wodehouse Road
Colaba, Bombay 400005
Tel: 2187458/2187441/
2181307/2187430/2183047

Borivali (Bombay V)

Ghanshyam Towers
2nd floor M G Road
Borivali (East)
Mumbai 400 066
Tel: 8949953/8936496/8935554

Vashi (Bombay VII)

106, Shiv Centre
Sector 17, Plot No.72
Vashi, New Mumbai 400703
Tel: 7892228/7892252/
7892095/7890994

Kalyan

1st Floor, Vithalesh Building
Agra Road
Opp. Lohana Mahajan Wadi
Kalyan 421 301
Tel: 911-205737/201629

Nagpur

Paul Commercial Complex
4th and 5th Floor
Ajni Square, Wardha Road
Nagpur 440015
Tel: 227680/221093

Nasik

82 Mohammadi House
Opp Kalika Mandir,
2nd Floor
Behind Aman Apartment
Old Agra Road, Nasik
Tel: 591787/80506

Navsari Depot

1/802, Gurukrupa Bldg.,
Opp. Govt. Rest House
Nr. Ashirwad Society
Luncikui, Navsari - 396445

Tel: 50480

Pune I - CSO

Flat 1 & 2, Satsangh
Apartments,
B.J.Medical Road,
Opp. to Hotel Woodland,
Sadhu Vaswani Chowk,
Pune 411001
Tel: 613 7472/7319/7110/
7191/612 1966
(CCRU)*613 7110
Fax: 613 7472

Pune II

Sagar Complex
2nd floor
Tower B Nasik Phata
Kasar Wadi
Pune 411034
Tel: 7124532/4103

Pune Godown

Lalwani Warehousing
Gate 2324,
Priyanka Nagar
Nr. Gupta Warehousing
On Pune-Nagar Road
Wagholi, Pune
Tel: 691329

Rajkot

Abbasi Chambers, Gr Floor
Debhar Road, Para Bazar
Opp Dena Bank
Rajkot 360 001
Tel: 222480/226513

Surat

No.1 Mehta Park Coop. Society,
B/H, Sargam Shopping Centre,
Parlay Point,
Surat 395 007
Tel: 215254/ 215255/56/57

Vapi

Adarsh Dham, 1st Floor
Zanda Chowk,
Vapi Daman Road
Vapi
Tel: 32629

* Central Customer Response Unit

Customer Response Centres - South

Bangalore CSO

Eureka Forbes Ltd.
143-C/4, Bommasandra Indl. Area,
Off Hosur Road, Anekal Taluk,
Bangalore 562 158
Tel: 911-34441/2/3 Fax: 34554

Bangalore I

Farah Commercial Complex,
2nd floor, 75, J C Road,
Bangalore 560 002
Tel : 2224453/2222314/2235673
Fax : 2292029

Bangalore II

4206/4305 High Point - 4,
2nd/3rd Floor,
45, Palace Road,
Bangalore 560 001
Tel : 2267746/2260971/2093124
Fax : 2093046
(CCRU)*:2093041-44

Bangalore III

No. 99, 1st Floor,
4th 'B' Cross, 5th Block
Industrial Extension
Koramngala
Bangalore 560 095
Tel: 5522333/5522444/
5522555/5536383/5536362
Belgaum
No.16, Gurukrupa,
2nd Main, A (1) Road,
Sadashivnagar, Belgaum - 1
Tel: 473719

Calicut

1st floor,
Ramlakshmi Building,
6/689 Y.M.C.A. Road,
Kozhikode 673 001
Tel: 765913/766698/758390

Cannanore

Building No. 338 HYZ,
Chovva Junction, Near Water Tank,
Melea Chovva, Kannur 670 006
Tel: 768333

Chennai C.S.O LAB

No.14 Burkit Road,
IInd floor, T. Nagar,
Chennai 600 017
Tel: 4348328/4348197/4334203
Fax: 4348304

The latest addresses are available at our website www.eurekaforbes.com

Chennai I

205, TCR Niveras Plaza,
2nd floor, Aminjikarai,
P.H. Road, Chennai 600 029
Tel 6424579/6425243/
6414897/6414956/6414897

Chennai II

East Coast Chambers,
3rd Floor, 92, G.N. Chetty Road,
T. Nagar, Chennai 600 017
Tel:8283237/8284617/8234514/
8234721/8225506/8225507
(CCRU)* - 8280409/8280411/
8280418

Chennai III

No. 8 1st floor,
West Mada Street,
Srinagar Colony, Saidapet,
Chennai 600 015
Tel: 2301152/2301153/
2301154/2354590

Chennai IV

No.36 North Park Street,
Venkatapuram, Ambattur,
Chennai 600 053
Tel:6520860

Cochin

Door No.43/2268, SRM Road,
Near V.B. Terrace Appartments,
Cochin 682 018
Tel: 400063/401546/402561/402486
Fax: 401640

Coimbatore

No. 59, West T.V. Swamy Road,
R.S. Puram, Coimbatore 641 002
Tel: 5433208/5439648/
5433180/5439881

Davangere

No.76, 1st Floor, 7th Cross,
Opp. Lions Club, A Block,
Devaraj URS Layout,
Davangere 577 002
Tel: 473719

Erode

No. 6, Bharathidasan Street,
Near Water Tank,
Teachers Colony,
Erode 638 011
Tel: 274501/274397

Guntur

No. 4-1-1, 4th Main,
Lakshimpuram,
Near Harihara Mahal,
Guntur-522 022
Tel: 231280

Hubli

Opp. K M C Gate,
1st Main, 1st Cross,
Jayanagar Extn.,
Vidyanagar, Hubli 580 021
Tel: 374110/373291

Hyderabad I

1-2-261/8, 1st Floor,
Karan Centre,
Sarojini Devi Road,
Secunderabad 500 003
Tel: 7844128/7840206

Hyderabad II

Srilakshmi Complex,
10-2-289/25, 2nd Floor,
Shanthi Nagar,
Opp. Mahaveer Hospital,
Hyderabad 500 025
Tel: 3315451/3314226/
3320939/3320949
Fax: 3320939

Hyderabad III

3-4-771/B, 1st Floor,
Besides State Bank Of India,
Barkatpura, Hyderabad 500 027
Tel: 7567185/7567810/7567813

Kakinada

1st Floor, 68-9-47, Ashok Nagar
SBI Officers Colony, Kakinada
Tel: 352613

Kottayam

Mundukottakkal Chambers
K K Road, Kanjikulzhy
Kottayam 686 004
Tel: 570964/572743/573147

Kumbakonam (Depot)

No. 30, 2nd Main Street
Srinagar Colony
Kumbakonam 612 001
Tel: 0435-412461

Madurai

Plot No. 300, K K Nagar
Madurai 625 020
Tel: 587728/587216/587654

Mangalore

3-33-2951/52 Pintos Lane,
Kadri Kambla Gr. and 1st Floor,
Mangalore 575004
Tel: 492445/495517/495953

Mysore

2828 I Main Jayanagar,
Pampapathy Road,
Mysore 570 014
Tel 567025/567124/561494

Neyveli (Depot)

1st floor, No.5A/85,
Cuddalore Main Road,
Neyveli - 607 802. Tel: 62379

Pondicherry

2, 'B' Lane, VVP Nagar,
Thattanchavadi,
Pondicherry 605 009
Tel 372823/372480/371927

Quilon

II Floor, Phenzhissery Building,
Kadappkkada Junction,
Kollam 691 008
Tel: 70459/740711

Rajahmundry

No.9, 46-22-13/A, 1st Floor,
Opp. Annapoorna Mess,
Danavaipeta,
Rajahmundry 533 103
Tel: 461429

Salem

19-B, Saradha College Road,
Salem 636 007
Tel: 419422/411235/414235

Shimoga

Opp. Ganapati Temple
II Cross, Ravindra Nagar
Shimoga-577 201
Tel: 21580

Shivakasi (Depot)

1st Floor, No. 15C/1A
P.K.N. Road, Sivakasi - 626123

Tirupur Depot

No. 2, SBI Colony,
Kongu Nagar Extn.,
Tirupur 641 607
Tel: 723887

Tirunelveli

No.8 Municipal Colony,
CSI Church Road,
(Behind NCC Office),
Maharajanagar, Tirunelveli 627 011
Tel: 54917/577363

Trichur

"Prasadam", Gr. Fl., Ward 24/312,
H.No. 28/461/1
Kallingal Lane, Near Coop. College,
(Behind Vadakke Stand)
Thrissur 680 001
Tel: 320115/116/047

Trichy

80, Raja Colony,
Behind Sangam Hotel Cantonment,
Trichy 620 001
Tel: 461867/414967/464943/464086

Trivandrum

TC 2/2442 Basant, Pattom,
Thiruvanthapuram 695 004
Tel: 446570/444852/444859

Tuticorin (Depot)

Ground Floor,
No. 220, New Colony,
Tuticorin 3
Tel: 328332

Udupi

12-1-865, 1st Floor,
Udupi Super Bazar,
Udupi-576 101
Tel: 27035

Vellore (Depot)

Ground Floor, No. 651
TNHB, Phase III, Sathuvachari,
Vellore 632 009. N.A.A. Dt.
Tel: 25233

Vijaywada

Sri Durga Sadan, 1st Floor,
Near Jammichettu,
Mogalarajapuram,
Vijaywada 520 010
Tel: 475964/485782/470633

Visakhapatnam

No.50-12-10, 1st Floor,
Ramachandra Complex I Lane,
Seethammapati,
(Opp. Anjaneya Tent House),
Visakhapatnam 530 016
Tel: 553009/553010

* Central Customer Response Unit



Bhupesh Gupta Bhavan, 85, Sayani Road, Prabhadevi, Mumbai 400 025. Tel: 430 1725

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