

# First Alert®

MANUAL # M08-0265-000

[www.FirstAlert.com](http://www.FirstAlert.com)

# First Alert®

2011F / 2013F / 2017F / 2030F  
2037F / 2037FM / 2037WF



## Waterproof Fire Safe



MANUAL # M08-0265-000

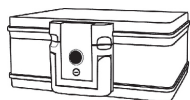
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## Congratulations!

Your new First Alert® Waterproof Fire Safe will provide years of secure storage for valuables and important documents. This safe has been built with the highest manufacturing standards to ensure maximum user satisfaction. With proper care, your First Alert® safe will provide peace of mind for many years to come.

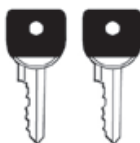
### PACKAGE CONTENTS



1 First Alert® Waterproof Fire Resistant Safe



1 Operation & Installation Guide



2 Entry Keys

## PROPER USE OF YOUR SAFE

**First Alert® Waterproof Fire Safes** protect paper records and other valuable documents. UL testing shows that the interior temperature remains below 350°F for 30 minutes during a fire up to 1550° F. Your safe is protected by our Lifetime After Fire Replacement Guarantee. Please see details in that section on page 6.

**NOTE:** The 2011F safe is not waterproof. It is only fire resistant.

**Waterproof** – Your new First Alert® Waterproof Fire Safe is designed to help protect your valuables from fire and water. This product has been validated to be waterproof when fully submerged for up to 1 hour and is not intended for long term underwater exposure.



### Moisture Warning

We recommend that you place delicate items such as pictures or intricate jewelry into an air-tight container before storing them in your safe. Avoid placing your safe in areas of high humidity. For optimum performance, the safe should be opened and aired out for at least 20 minutes every two (2) weeks.



### Firearms Warning

This safe is not designed to store medication, items with combustible content, guns or other weapons.

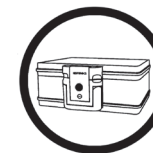
To clean your safe, wash off with a damp cloth and dry. Never use paint thinners or chemical solvents, as they can permanently damage the finish.

### FOR YOUR PROTECTION

- ✓ Always store keys away from safe, NEVER INSIDE.
- ✓ Record all safe identification numbers on Safe Identification Record on page 4.
- ✓ Save this manual and NEVER keep it inside the safe. DO NOT DISCARD!

### IMPORTANT: ALWAYS STORE SAFE FLAT

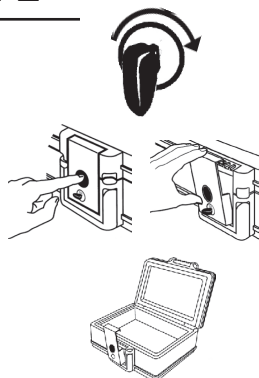
Always store your safe in a flat, horizontal position so that the contents remain protected during a fire. Storing the unit on the sides or ends WILL NOT PROTECT CONTENTS during a fire.



## OPENING & CLOSING YOUR SAFE

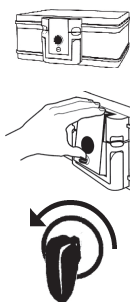
### OPENING YOUR SAFE

- 1 Insert the key into the lock and then turn clockwise.
- 2 Push the large button and the locking latch will open and spring forward.
- 3 Once the latch has cleared the lip that it was secured to, you can open the safe lid.



### CLOSING YOUR SAFE

- 1 Close the lid, making sure that the contents do not obstruct the seal.
- 2 Push the latch back and down onto the lid clasp and snap the latch into the closed position.
- 3 Turn the key counter-clockwise to the left and remove key. Your safe is now locked.



## ASSEMBLING WHEELS (MODEL 2037WF ONLY)

If your safe includes Easy Roller™ Wheels, follow the simple assembly instructions included in the box. For your safety, the instructions printed on the wheel cart should be upright and facing outward.

After assembly, carefully place the safe onto the wheel cart. Do not sit or stand on the Easy Roller™ Wheels. The maximum weight supported is 85 lbs.

## CONSUMER AFFAIRS

### YOUR SAFE'S UNIQUE IDENTIFICATION NUMBERS

When contacting Consumer Affairs, you should be prepared to supply some important information that specifically identifies your safe. This information is extremely important to assuring prompt and accurate assistance.

**It is strongly recommended that you identify and record the following information in the Safe Identification Record form located on page 4:**

**MODEL NUMBER**

**KEY NUMBER**

### MODEL NUMBER

The First Alert® Safes product line consists of many different models, each identified by a specific Model number. Every model is manufactured with unique capabilities and features that may require specific solutions to a variety of difficulties that occasionally occur.

### KEY NUMBER

The Key Number is necessary to identify the specific configuration of the key and lock cylinder components of your safe. If a key becomes damaged or misplaced, the Key Number is required in order for you to receive a replacement key.

### LOCATING KEY NUMBER

The Key Number is engraved on the keys and around the lock cylinder.

### HOW TO OBTAIN WARRANTY SERVICE

If service is required, do not return the product to your retailer. In order to obtain warranty service, contact Consumer Affairs at 1-800-323-9005, 7:30 a.m. – 5 p.m. Central Standard Time, Monday through Friday. To assist us in serving you, please have the model number and date of purchase available when calling.

### ⚠ IMPORTANT: DO NOT RETURN SAFE TO STORE

If you have any questions pertaining to proper use,  
**DO NOT RETURN** safe to the store.  
Please contact Consumer Affairs at 1-800-323-9005.

## SAFE IDENTIFICATION RECORD



Model Number \_\_\_\_\_

Key Number \_\_\_\_\_



**PLEASE CALL US AT 1-800-323-9005 TO  
ESTABLISH A WARRANTY RETURN SET-UP**

**Please return item(s) with Customer Reference number  
marked on the outside of the box  
to the address listed below:**

**First Alert, Inc.  
Attn: Warranty Safe Returns  
23610 S Banning Blvd  
Carson, CA 90745**

## ORDERING REPLACEMENT ENTRY KEYS

If you lose the safe keys or would like additional keys, you can purchase them from First Alert, Inc. You must supply the following information to assure accurate processing:

- ❶ Name / Address / Telephone Number
- ❷ Safe Model Number / Serial Number
- ❸ Key Number (located on the key and on the Key lock)
- ❹ Indicate number of keys requested
- ❺ Method for how you would like to receive keys

Please send all the information via fax at 630-851-7995 or mail First Alert, Inc., 3901 Liberty Street Road, Aurora, IL 60504-8122.

Checks or money orders are required for orders received by mail and should be made payable to First Alert. Contact Consumer Affairs for costing information prior to ordering.

### Mail To:

**First Alert, Inc.  
Attn: Consumer Affairs  
3901 Liberty Street Road  
Aurora, IL 60504-8122**

## LIMITED WARRANTY

### LIFETIME AFTER FIRE REPLACEMENT GUARANTEE

If your First Alert® Fire Safe is ever damaged by a fire, BRK will replace it with a comparable model at no charge to the consumer. Freight on the replacement unit is not included in the guarantee and must be paid by the consumer. For claims, submit your name and address, a photo of the damaged safe along with its Model Number, and a copy of the Fire Department report to BRK Consumer Affairs as proof of loss. Once the information is received, Consumer Affairs will contact you with further instructions.

### LIMITED WARRANTY

BRK Brands, Inc., ("BRK") warrants that for a period of five (5) years from the date of purchase, this product will be free from defects in material and workmanship. BRK, at its sole option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement or repair will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty.

This warranty is only valid for the original retail purchaser from the date of initial retail purchase and is not transferable. You must keep the original sales receipt. Proof of purchase is required to obtain warranty performance. BRK dealers, service centers, or retail stores selling this product do not have the right to alter, modify or in any way change the terms and conditions of this warranty.

This warranty does not apply to the finish on the product. This warranty does not cover normal wear and tear of parts or damage resulting from any of the following: negligent use or misuse of the product, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than BRK or an authorized service center, improper installation, or exposure to extremes of heat or humidity. Further, the warranty does not cover Acts of God, such as fire, flood, hurricanes and tornadoes.

BRK shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. BRK is also not responsible for: costs associated with removing or installing the product; damage or loss of the contents of the product; nor for the unauthorized removal of the contents; or damages incurred during shipment.

Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above Warranty Period. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state, or province to province, or jurisdiction to jurisdiction.

If you have any questions that cannot be answered by reading this manual, please call Consumer Affairs at 1-800-323-9005.

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