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Owner's Manual with Assembly Instructions

For Model J5244

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Α

IMPORTANT INFORMATION

- Your new vehicle requires adult assembly. Please set aside at least 45 minutes for assembly.
- You must charge your battery for 18 30 hours before you use your vehicle for the first time. We recommend that you start charging your battery before beginning assembly. Please see Battery Charging beginning on page 7 for detailed instructions.
- Read this manual carefully for important safety information and operating instructions before using your vehicle. Keep this manual for future reference as it contains important information.
- This vehicle is designed for use on: grass, asphalt and other hard surfaces; on generally level terrain; and by children 2 - 6 years of age.
- Make sure children know and follow these rules for safe driving and riding:
 - always sit on the seat.
 - always wear shoes.
 - only 1 (one) rider at a time.
- Use this vehicle ONLY outdoors. Most interior flooring can be damaged by riding this vehicle indoors. Fisher-Price[®] will not be responsible for damage to the floor if the vehicle is used indoors.
- To prevent damaging the motors and gears, teach your child to stop the vehicle before switching direction. Do not tow anything behind the vehicle or overload it. Do not exceed the maximum weight capacity of 65 lbs (29.5 kg).

- This vehicle has adjustable play seat belts. Please note that the adjustable seat belts are designed to be a play feature only and do not function as protective safety restraints.
- If you have any questions about your Power Wheels® vehicle, please call our toll-free service lines at 1-800-348-0751 from 8 AM to 6 PM (EST) Monday through Friday. Trained customer service representatives are available to take your call in English or French. Habla Español? Si usted tiene alguna pregunta ó necesita asistencia llame gratis 1-800-348-0755 para los Estados Unidos. Tenemos representantes que hablan español para atender su llamada.
- For your convenience, Power Wheels® maintains an independently owned and operated Authorized Service Center Network with more than 400 authorized service centers nationwide. The authorized service centers will repair or replace parts under warranty at no extra charge, and can perform non-warranty repairs for a minimal charge. To find the authorized service center nearest you, please visit us on-line at www.powerwheels.com or call 1-800-348-0751.
- To register your vehicle, please visit us on-line at www.powerwheels.com.

ELECTRICAL HAZARD

! WARNING

- Battery can fall out and injure a child if vehicle tips over. Always use battery retainer.
- PREVENT FIRE
 - Never modify the electrical system. Alterations could cause a fire resulting in serious injury and could also ruin the electrical system.
 - Use of the wrong type battery or charger could cause a fire or explosion resulting in serious injury.
 - Use of Power Wheels® components in products other than Power Wheels® vehicles could cause overheating, fire or explosion.
- The battery must be handled by adults only. The battery is heavy and contains sulfuric acid (electrolyte). Dropping the battery could result in serious injury.
- Never allow children to charge the battery. Battery charging must be done by adults only. A child could be injured by the electricity involved in charging the battery.
- Read the safety instructions on the battery.
- Examine the battery, charger and their connectors for excessive wear or damage each time you charge the battery. If damage or excessive wear is detected, do not use the charger or the battery until you have replaced the worn or damaged part.
- HOT motors. Handle carefully.

RIDING HAZARD

! WARNING

- Prevent Injuries and Deaths
 - Direct Adult Supervision Required
 - Never Ride at Night.
 - Keep Children Within Safe Riding Areas.

These areas must be:

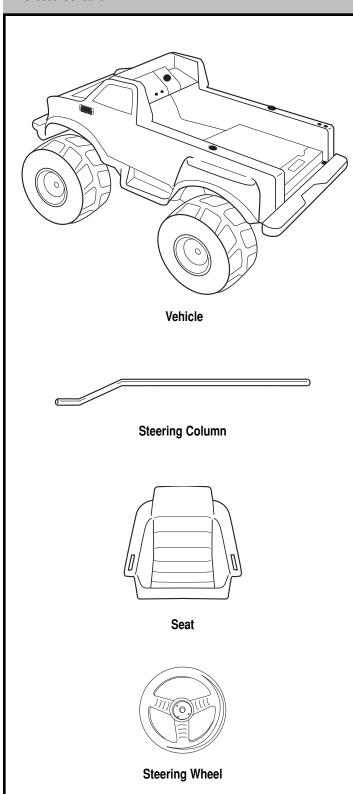
- away from swimming pools and other bodies of water to prevent drownings
- generally level to prevent tipovers
- away from steps, cars, steep inclines, roads and alleys.

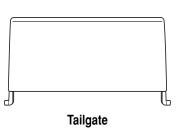
! CAUTION

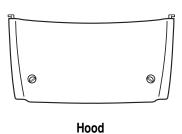
- In the unassembled state, this package contains small parts. Adult assembly is required.
- Use the charger in dry locations only.



- If you experience a problem with this product, or are missing a part, please call us at **1-800-348-0751**, rather than return this product to the store.
- Please identify all parts before assembly and save all packaging material until assembly is complete to ensure that no parts are discarded.
- Metal parts have been coated with a lubricant to protect them during shipment. Wipe all metal parts with a paper towel to remove any excess lubricant.









Dash Cover



Seat Belt Strap - 2



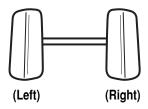
Key



Knob



Steering Wheel Cap



Taillight Lens Set



Assembly Tool

Part Not Shown: Label Sheet



Super 6 Volt Charger



6 Volt Battery



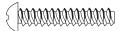
3/8" -16 Lock Nut - 2



#6 x 1/2" Screw - 2



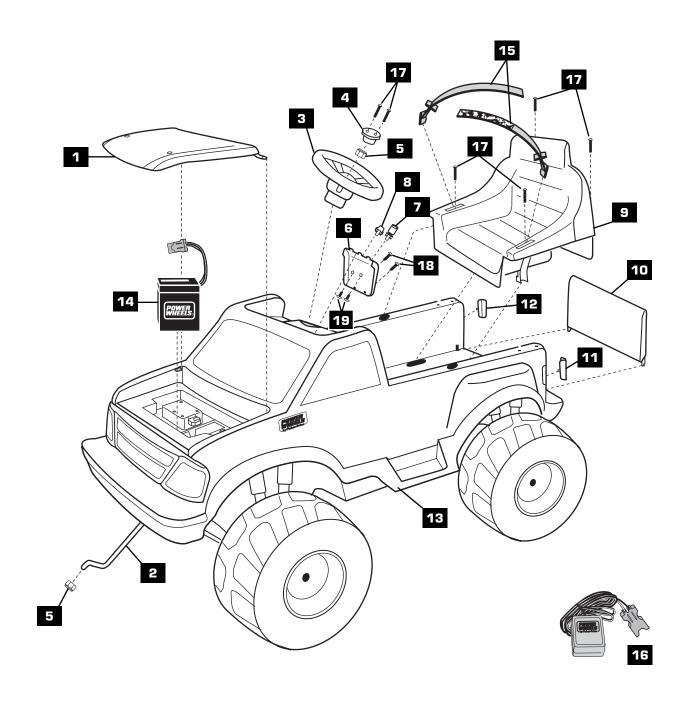
#6 x 3/8" Screw - 2



#8 x 1" Screw - 6

For your convenience, extra fasteners are included.

Fasteners Shown Actual Size



Hood

Steering Column

Steering Wheel

4 Steering Wheel Cap

3/8" -16 Lock Nut - 2

78 TO LOOK ING

5 Dash Cover

Key

8 Knob

Seat

Tailgate

11 Left Taillight

Right Taillight

3 Vehicle

6 Volt Battery

Seat Belt Straps - 2Super 6 Volt Charger

#8 x 1" Screw - 6

18 #6 x ¹/₂" Screw - 2

19 #6 x 3/8" Screw - 2

Part Not Shown

Label Sheet Assembly Tool

ELECTRICAL HAZARD

! WARNING

 Battery can fall out and injure a child if vehicle tips over. Always use battery retainer.

PREVENT FIRE

- Never modify the electrical system.
 Alterations could cause a fire resulting in serious injury and could also ruin the electrical system.
- Use of the wrong type battery or charger could cause a fire or explosion resulting in serious injury.
- Use of Power Wheels® components in products other than Power Wheels® vehicles could cause overheating, fire or explosion.
- The battery must be handled by adults only. The battery is heavy and contains sulfuric acid (electrolyte). Dropping the battery could result in serious injury.
- Never allow children to charge the battery. Battery charging must be done by adults only. A child could be injured by the electricity involved in charging the battery.
- Read the safety instructions on the battery.
- Examine the battery, charger and their connectors for excessive wear or damage each time you charge the battery. If damage or excessive wear is detected, do not use the charger or the battery until you have replaced the worn or damaged part.

! CAUTION

Use the charger in dry locations only.

About Thermal Fuses

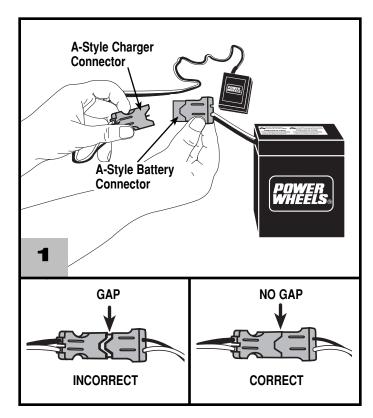
Your Power Wheels 6 volt battery is equipped with a built-in thermal fuse. The thermal fuse is a self-resetting safety device which automatically "trips" and shuts down operation of the vehicle if the vehicle is overloaded or the driving conditions too severe. Once a fuse has "tripped", it will automatically reset itself after approximately 25 seconds and allow the vehicle to resume normal operations. To avoid repeated automatic shut-downs, do not overload the vehicle by exceeding the 65 lbs (29.5 kg) maximum weight capacity or by towing anything behind the vehicle. Avoid severe driving conditions, such as driving up slopes or running into fixed objects, which can cause the wheels to stop spinning while power is still being supplied to the motors and make sure your child stops the vehicle before switching speeds or direction.

If a thermal fuse in a battery continually trips under normal driving conditions, please contact your local Power Wheels® Authorized Service Center. For the location of the Authorized Service Center nearest to you, visit us on-line at www.powerwheels.com, or call 1-800-348-0751.

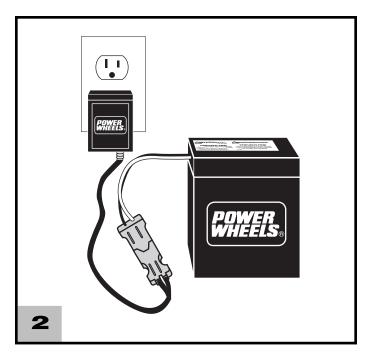
Important Notes

- Your new battery must be charged for at least 18 hours before you use it in your vehicle for the first time.
- We recommend that you start charging your battery before beginning assembly of your new vehicle.
- The battery must be upright while charging.
- · The charger is not a toy.
- · Do not short circuit the battery.
- You do not need to remove the battery from your vehicle to recharge it.
- Before charging the battery, examine the battery case for cracks and other damage which may cause sulfuric acid (electrolyte) to leak during the charging process. If damage is detected, do not charge the battery or use it in your vehicle. Battery acid is very corrosive and can cause severe damage to surfaces it contacts.
- Do not charge the battery on a surface (such as kitchen counter tops) which could be damaged by the acid contained inside the battery. Take precautions to protect the surface on which you charge your battery.
- Charge the battery in a well ventilated area.
- Use only a Power Wheels Super 6 Volt charger with an A-style connector (120VAC 60 Hz 15W with an output of 6VDC 7.2W) to charge your 6 volt battery.
- Adults Note: Regularly examine the charger for damage to the cord, plug, housing, or other parts that may result in the risk of fire, electric shock or injury. In the event of any damage, do not use the charger until the damage has been properly repaired. Please call 1-800-348-0751.
- If your battery is old and will not accept a charge, do not leave it in the vehicle. Always remove a dead battery from the vehicle.

BATTERY CHARGING



• Plug the charger and battery connectors together. Push firmly to make sure the two connectors are completely joined.



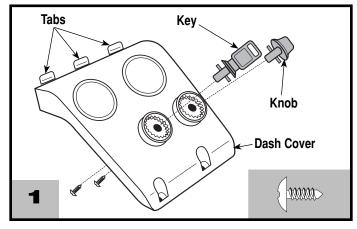
· Plug the charger into a standard wall outlet.

Note: If power flow to the wall outlet is controlled by a switch, make sure the switch is "ON".

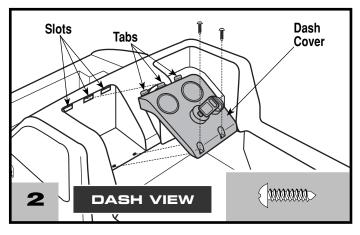
- Before first time use, charge the battery for at least 18 hours. Never charge the battery longer than 30 hours.
- Recharge the battery for at least 14 hours after each use of your vehicle. Do not charge the battery longer than 30 hours.
- Once the battery is charged, disconnect the charger connector from the battery connector. Unplug the charger from the wall outlet. The battery is now charged and is ready to be installed in your vehicle. Please see page 15 for detailed battery installation instructions.

⚠ WARNING

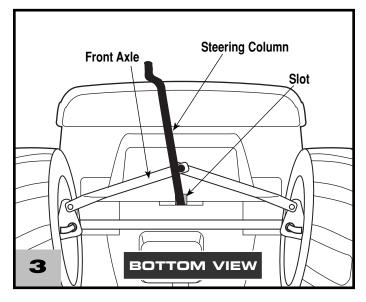
Children can be harmed by small parts, sharp edges and sharp points in the vehicle's unassembled state, or by electrical items. Care should be taken in unpacking and assembly of the vehicle. Children should not handle parts, including the battery, or help in assembly of the vehicle.



- Position the dash cover as shown. Make sure the three tabs are upright.
- Fit the knob into the hole in the right side of the dash cover.
- Fit the key into the hole in the left side of the dash cover.
- Insert a #6 x ³/₈" screw into the back of the knob and into the back of the key. Tighten the screws.



- Insert the tabs on the top of the dash cover into the slots in the dash.
- · Lower the bottom of the dash cover.
- Insert two #6 x ½" screws through the dash cover and into the dash. Tighten the screws.

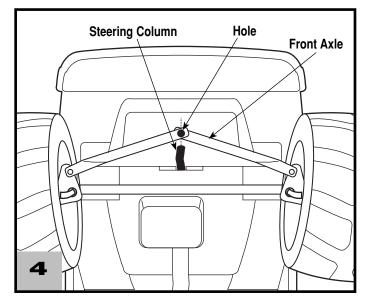


Hint: You may want the help of another adult to complete assembly steps 3 through 6.

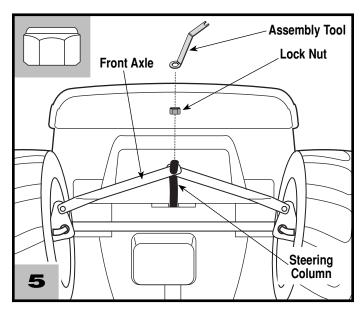
- Wipe the steering column with a paper towel to remove any excess lubricant.
- · Carefully lift the front end of the vehicle.
- Insert the straight end of the steering column under the front axle, through the slot in the vehicle and out through the large hole in the center of the dash.

9

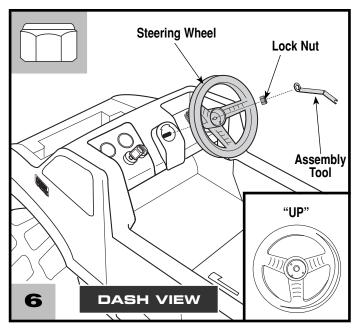
ASSEMBLY



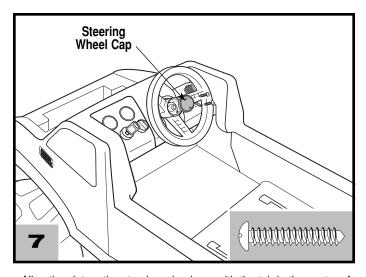
• Fit the curved end of the steering column into the hole in the front axle. **Note:** You may need to straighten the wheels and rotate the steering column to fit it into the hole in the front axle.



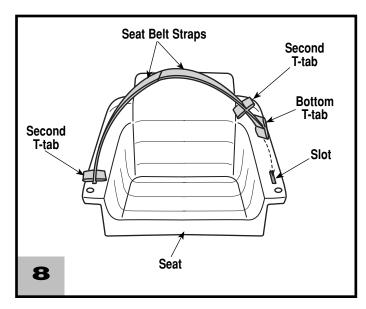
- Place a ³/₈" -16 lock nut (rounded side out) on to the end of the steering column.
- Tighten the lock nut firmly using the closed end of the assembly tool.



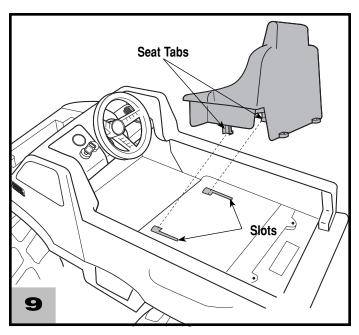
- Hold the steering column in place and gently lower the vehicle.
- Position the steering wheel so that the spokes form a "Y" as shown.
- While supporting the steering column, fit the steering wheel onto the steering column.
- Place a ³/₈" -16 lock nut (rounded side out) on to the end of the steering column.
- Tighten the lock nut firmly using the closed end of the assembly tool.



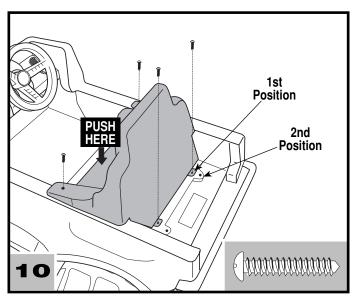
- Align the slot on the steering wheel cap with the tab in the center of the steering wheel.
- Fit the steering wheel cap into the center of the steering wheel.
- Insert two #8 x 1" screws into the steering wheel cap. Tighten the screws.



- Make sure both seat belt straps are fastened together. If they are not fastened together, connect them to form one seat belt.
- Insert the T-tab at one end of the seat belt through the slot in one arm of the seat. Do not pull the second T-tab through the slot.
- Repeat this procedure to secure the other end of the seat belt in the seat.
- Pull up on the seat belt to make sure it is securely attached to the seat.

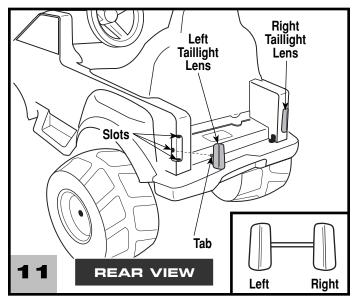


· Insert both tabs on the seat into the slots in the vehicle.



Note: The seat can be assembled in either of two positions for your child's comfort.

- Push down on the center of the seat and slide it toward the rear of the vehicle.
- Align the screw holes in the back of the seat with the 1st or 2nd set of holes in the vehicle.
- Check your child's fit in the vehicle by observing foot to pedal distance and adjust the position of the seat, if necessary.
- Insert two #8 x 1" screws through the holes in the back of the seat and into the holes in the vehicle.
- Insert two #8 x 1" screws through the holes in the armrests and into the vehicle.
- · Tighten the screws.

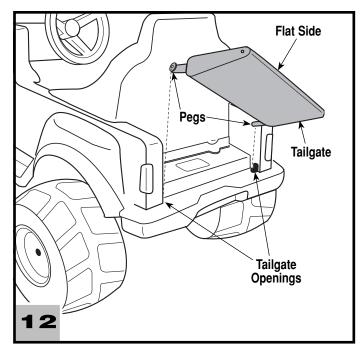


- Using safety scissors, remove the taillight lenses from the plastic connector. Dispose of the plastic connector.
- · Face the rear of the vehicle.
- Insert the tabs on the back of the right and left taillight lenses into the taillight slots in the vehicle body.

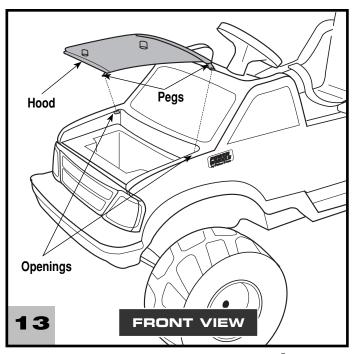
Note: The left and right taillight lenses are NOT interchangeable.

• Press firmly to snap the tabs into the slots.

ASSEMBLY



- · Position the tailgate with the flat side facing up.
- Fit the peg on one side of the tailgate into the tailgate opening in the rear of the vehicle.
- Slide the peg on the other side of the tailgate into the tailgate opening in the other side of the vehicle.
- · Lift the tailgate and press firmly to snap it closed.

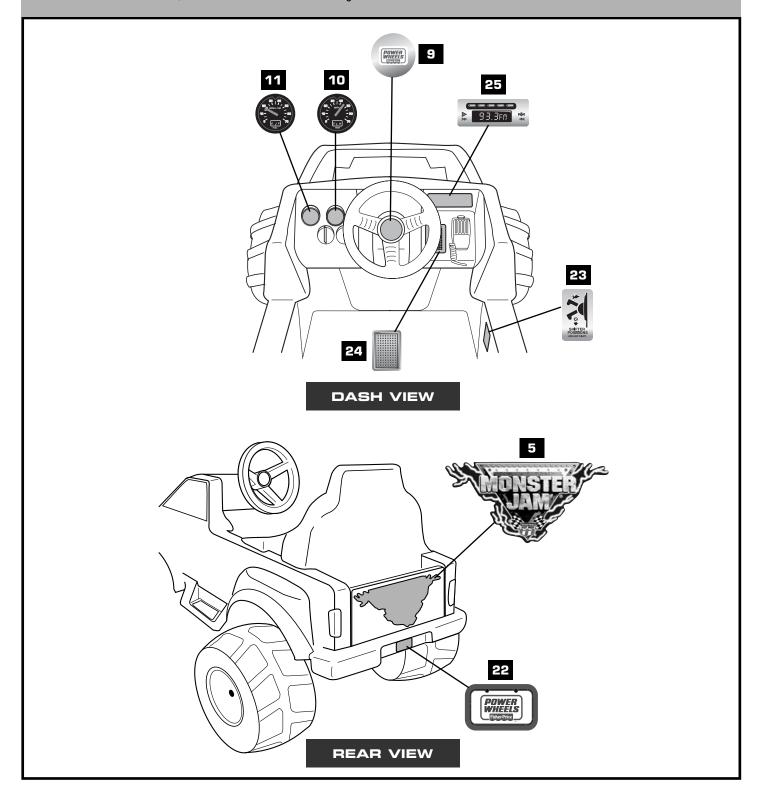


Note: If you have already charged your Power Wheels[®] battery for at least 18 hours, you may want to install it in the battery compartment before assembling the hood. Please refer to the Battery Installation section on page 15 for instructions.

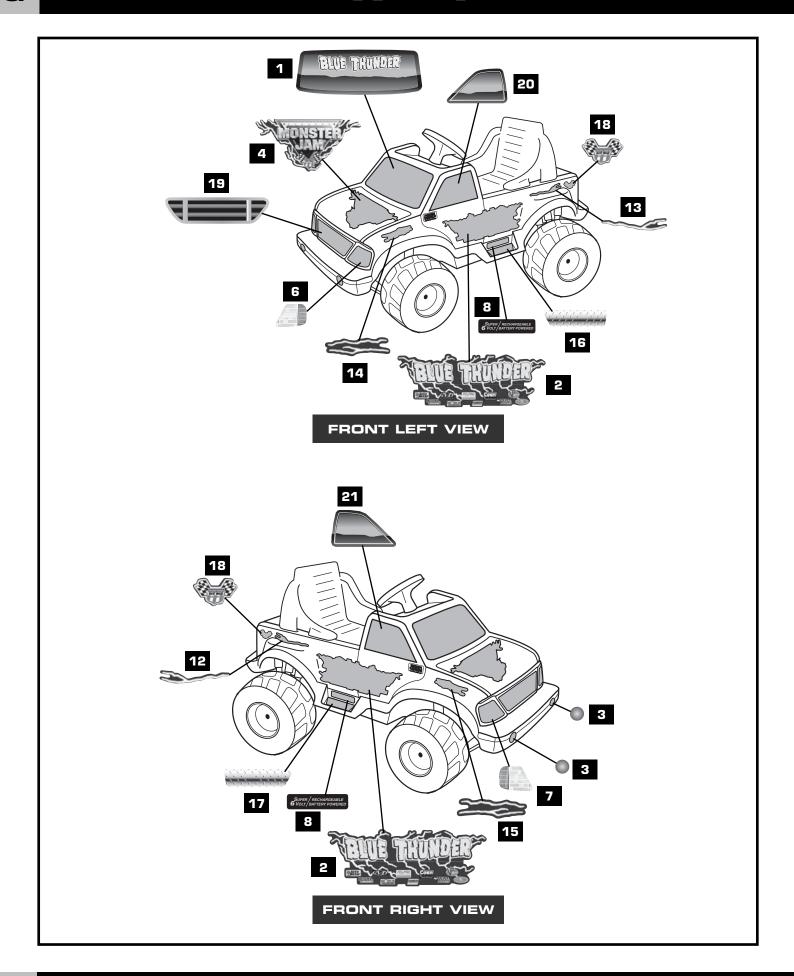
- Fit the peg on one side of the hood into one of the hood openings near the base of the windshield area.
- Gently bend the hood to insert the peg on the other side of the hood into the opening on the other side of the vehicle.
- Lower the hood.

Proper label application will help to keep the labels looking their best! When applying labels, keep the following guidelines in mind:

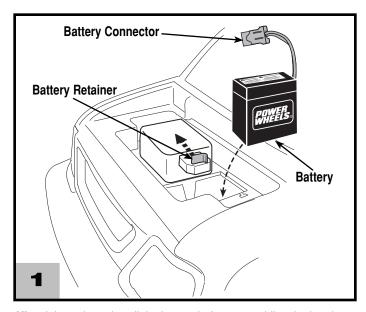
- · Wash your hands before applying the labels.
- Before applying the labels, wipe the surface of the vehicle with a clean, dry cloth to remove any dust or oils.
- Place the labels exactly as shown in the illustrations.
- For best results, avoid repositioning a label once it has been applied to the vehicle.
- After applying a label, rub the label firmly with a clean, dry cloth to make sure the label is adhered to your vehicle. Start at the center of a label, and smooth towards the outer edges to remove air bubbles.



DECORATION

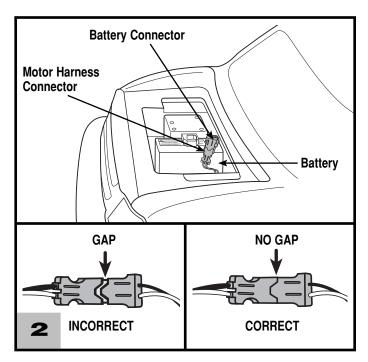


IMPORTANT! Use only a Power Wheels® 6 volt battery with A-style connector and built-in thermal fuse. Use of any other battery will damage your vehicle. Make sure that you charge the battery for at least 18 hours using the enclosed Power Wheels® Super 6 volt charger before operating your vehicle for the first time. Charge the battery for at least 14 hours after each use of the vehicle. Never charge the battery longer than 30 hours. Failure to follow these instructions may damage your battery and will void your warranty.

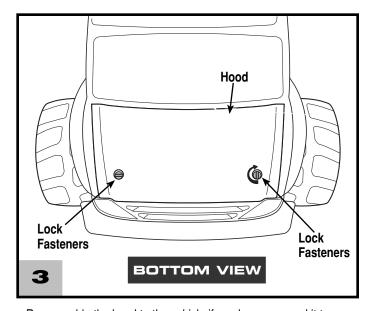


Hint: It is easier to install the battery before assembling the hood to your vehicle. If you have already assembled the hood to your vehicle, you may want to remove it to install the battery.

- Push and hold the battery retainer in.
- Fit the battery upright in the battery compartment. Make sure the bottom of the battery is flat on the bottom of the battery compartment and that the battery connector extends toward the rear of the vehicle.
- Release the battery retainer to secure the battery.



 Plug the motor harness and battery connectors together. Push firmly to make sure both connectors are completely joined.



- Re-assemble the hood to the vehicle if you have removed it to install your battery. See Assembly step 13 on page 12.
- · Lower the hood.
- Press down on the hood so that the lock fastener tabs on the underside of the hood fit into the lock fastener slots under the hood in the battery compartment.
- Using a slotted screwdriver, turn the lock fasteners to the locked position (1).
- Pull up on the hood to be sure it is securely fastened.

J5244pr-0920 15

BATTERY CARE AND DISPOSAL

Care

If a battery leak develops, avoid contact with the leaking acid and place the damaged battery in a plastic bag. See information below for proper disposal.

If acid comes in contact with skin or eyes, flush with cool water for at least 15 minutes and call a physician.

If acid is internally ingested, give water, milk of magnesia or egg whites immediately. Never give emetics or induce vomiting. Call a physician.

- Charge a new battery for at least 18 hours before first use. Never charge the battery longer than 30 hours. Overcharging or undercharging the battery may shorten battery life and decrease vehicle running time.
- After the first charge, recharge the battery for at least 14 hours after each use. Never charge the battery longer than 30 hours. Charge the battery after each use, regardless of how long the vehicle was used.
- The battery must be upright while charging.
- Do not allow the battery to run down completely before charging.
- · Charge the battery before storing the vehicle.
- Charge the battery at least once per month, even if the vehicle has not been used.
- Leaving the battery in a discharged condition will ruin it.
- Always remove an exhausted battery from the vehicle. Battery leakage and corrosion can damage the vehicle.
- · Do not store the battery on a surface (such as a kitchen counter top) which could be damaged by the acid contained inside the battery. Take precautions to protect the surface on which you store the battery.
- Do not store the battery in temperatures above 75° F or below -10° F.
- Use only a Power Wheels® 6 volt battery. Remember to charge the new battery for at least 18 hours before first use.
- · Prevent the battery from moving freely inside the battery compartment. Always use the battery retainer to secure the battery in the battery compartment.
- Examine the battery, charger and their connectors for excessive wear or damage each time you charge the battery. If damage is detected, do not use the charger or the battery until you have replaced the worn or damaged part.

Disposal 🕸 🕱





- Your Power Wheels® battery is a non-spillable, sealed lead-acid battery. They must be recycled or disposed of in an environmentally sound manner.
- Do not dispose of a lead-acid battery in a fire. The battery may explode or leak.
- Do not dispose of a lead-acid battery in your regular, household trash. The incineration, landfilling or mixing of sealed lead-acid batteries with household trash is prohibited by law in most areas.
- Return an exhausted battery to a federal or state approved lead-acid battery recycler, such as a Power Wheels® authorized service center or a local seller of automotive batteries. For the authorized service center location nearest to you, please visit us on-line at www.powerwheels.com or call 1-800-348-0751. Contact your local waste management officials for other information regarding the environmentally sound collection, recycling and disposal of lead-acid batteries. If you live in the State of Florida or the State of Minnesota, it is prohibited by law for anyone to throw away lead-acid batteries in the municipal waste stream.

RIDING HAZARD

! WARNING

Prevent Injuries and Deaths

- Direct Adult Supervision Required
- Never Ride at Night.
- Keep Children Within Safe Riding Areas.
 These areas must be:
 - away from swimming pools and other bodies of water to prevent drownings
 - generally level to prevent tipovers
 - away from steps, cars, steep inclines, roads and alleys.

Teach Safety Rules to Children

While children can quickly develop the skill necessary to drive this vehicle, it is important to remember that their judgment skills are still very immature. Unsupervised driving by children can lead to serious injury. Before children use this vehicle, an adult should carefully evaluate the driving area as well as the children's skill level and ability to drive this vehicle safely. Children are not always able to recognize or anticipate hazards, even when they have been taught about them. There is no acceptable substitute for direct adult supervision.

Teach appropriate safety rules to your child before allowing operation of this vehicle. These rules should also be reviewed with neighborhood children or other playmates who want to drive this vehicle.

Riding Rules

Make sure children know and follow these rules for safe driving:

- 1. Always sit on the seat.
- 2. Always wear shoes.
- 3. Only 1 (one) rider at a time. A child who is not sitting on the seat or who is standing on the vehicle could fall off, cause a tip-over or block the driver's view. A child could be seriously injured.
- Do not allow any child to drive the vehicle in the street or near moving (motorized) vehicles.
- Do not allow any child to drive near bodies of water (such as pools or creeks), obstructions (such as furniture, low tree limbs or play equipment), or drop-offs (such as stairs or decks).
- 6. Do not allow any child to drive the vehicle in the dark. A child could encounter unexpected obstacles and have an accident. Operate the vehicle only in the daytime or a well-lit area.
- 7. Do not allow your child to drive on sloped or inclined surfaces. Restrict your child's driving to generally level ground ONLY!
- 8. Do not allow your child to drive down or across a steep slope.
 - The vehicle may gain unsafe speed, even if the pedal is released to stop.
 - The vehicle may tilt and tip over.
 - The wheels could lose traction, causing the vehicle to slip.

- Do not allow your child to drive up steep inclines. The motor may stop and the vehicle could roll backwards at an unsafe speed.
- 10. Never put anything near any moving parts. Rotating parts such as motors, gear boxes and wheels can snag fingers, hair, etc., causing serious injury. Do not allow operation of the vehicle when it is on its side or in an upside-down position.
- 11. Do not operate the vehicle near flammable vapors (gasoline, paint thinner, acetone, liquid wax, etc.). The vehicle's electrical switches, like most electrical switches, emit an internal spark when first turned on or turned off. The presence of flammable liquids or vapors could cause an explosion or a fire. Keep all flammable products in tightly sealed containers and away from the vehicle.
- 12. Do not allow a child to operate the vehicle without direct adult supervision. To prevent unsupervised use of the vehicle, disconnect the motor harness from the battery when the vehicle is not in use.

To disconnect the motor harness connector and battery connector:

- Rotate the lock fasteners (¼ turn), to the unlocked position

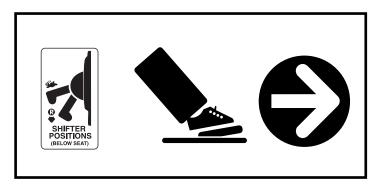
 using a slotted screwdriver.
- · Lift or remove the hood.
- Unplug the motor harness connector from the battery connector.
- Lower or replace the hood.
- Rotate the lock fasteners (¼ turn), to the locked position

 using a slotted screwdriver.

VEHICLE OPERATION

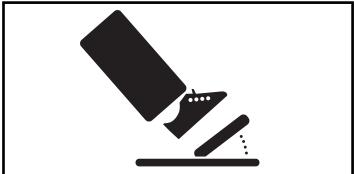
IMPORTANT! Use this vehicle **ONLY** outdoors. Most interior flooring can be damaged by riding this vehicle indoors. Fisher-Price® will not be responsible for damage to the floor if the vehicle is used indoors.

To Drive



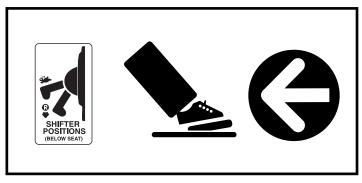
- Make sure the shifter is in the forward position.
- Press down on the foot pedal. The vehicle moves forward at a maximum of $3\frac{1}{2}$ mph.
- Help your child practice steering to learn how far and how quickly to turn the steering wheel when driving forward.

To Stop 🕛



- Your vehicle has a patented, electronic braking system that automatically stops the vehicle when your child's foot is lifted from the pedal.
- Make sure your child is comfortable with steering the vehicle and automatically knows how to stop.

To Back Up



IMPORTANT! To avoid damaging the motors and gears, stop the vehicle before shifting from forward to reverse.

- Once your child is completely comfortable driving, introduce reverse.
- Make sure the shifter is in the reverse **R** position.
- Press down on the foot pedal. The vehicle moves in reverse at a maximum of 3½ mph.
- Help your child practice steering to learn how far and how quickly to turn the steering wheel when driving in reverse.

- Check all screws, cap nuts and their protective coverings regularly and tighten as required. Check plastic parts on a regular basis for cracks or broken pieces.
- During snowy or rainy weather, the vehicle should be stored inside or under a protective cover. Remember to charge the battery at least once per month while your vehicle is not in regular use.
- Avoid operating the vehicle in wet or snowy conditions, and do not spray the vehicle with a hose. Do not wash the vehicle with soap and water. Water or moisture in the motors or electrical switches can cause them to corrode, and could cause switch or motor failure.
- Avoid operating the vehicle on sand, loose dirt or gravel. Sand, loose dirt or gravel in the motors or electrical switches can cause them to jam, and could cause switch or motor failure.
- The vehicle can be wiped down with a soft, dry cloth. For a shiny finish, you can wipe plastic parts with a non-wax furniture polish applied to a soft-cloth. Do not use automotive wax. Do not use soap and water or spray the vehicle with a hose.
- To ensure that your vehicle stays in good operating order, we recommend that you periodically have your vehicle checked by a Power Wheels® authorized service center. For the location of the authorized service center nearest you, please visit us on-line at www.powerwheels.com or call 1-800-348-0751.

Bumper-to-Bumper* Limited Warranty

*One year limited warranty from the date of purchase on the Power Wheels® vehicle.

Six month limited warranty on the 6 volt battery.

For the original purchaser, this one year limited warranty covers the Power Wheels® ride-on vehicle (purchased from Power Wheels®) against defects in materials and workmanship. The six month limited warranty applies only to the 6 volt battery included by Power Wheels® with the original purchase of the vehicle. This warranty covers normal use and does not cover the Power Wheels® vehicle or battery if damaged by unreasonable use, neglect, accident, abuse, misuse, improper service or other causes not arising out of defects in materials or workmanship. Evidence of any attempt at consumer repair will void this warranty. THIS WARRANTY DOES NOT COVER, AND IS INTENDED TO EXCLUDE, ANY LIABILITY ON THE PART OF POWER WHEELS®, WHETHER UNDER THIS WARRANTY OR IMPLIED BY LAW FOR ANY INDIRECT OR CONSEQUENTIAL DAMAGES FOR BREACH OF WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION SO THIS LIMITATION MAY NOT APPLY TO YOU.

Should you need service or assistance with your vehicle during the warranty period, do not return the vehicle to the store. Power Wheels® has provided a nationwide network of authorized service centers. If there is not an authorized service center in your area, please visit us on-line at www.powerwheels.com or call Consumer Relations for information, 1-800-348-0751.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

PLEASE SAVE YOUR ORIGINAL SALES RECEIPT.

PROBLEMS AND SOLUTIONS GUIDE

IMPORTANT! If you experience a problem with your vehicle, first check the Problems and Solutions Guide below. If you still experience a problem, please contact Power Wheels® Consumer Relations, toll-free at **1-800-348-0751** between 8 AM and 6 PM (EST) Monday through Friday. Or, contact your local Power Wheels® authorized service center. For the location nearest you, please visit us on-line at **www.powerwheels.com**, or call **1-800-348-0751**.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Vehicle does not run	Undercharged battery	Charge the battery. A new battery should have been charged for at least 18 hours before using the vehicle for the first time. After first-time use, recharge the battery for at least 14 hours after each use. Never charge the battery longer than 30 hours.
		Check all connectors. Make sure the battery connector is tightly plugged into the charger, and that the charger is plugged into the wall.
		Make sure power flow to the wall outlet is "ON".
	Charger is not working	There is no sure way to tell if your charger is working unless you have a volt meter. If you suspect there is a problem with your charger, contact your local Power Wheels® authorized service center. They can test your charger for you.
	Tripped thermal fuse	The built-in thermal fuse may "trip" and shut down operation of the vehicle if the vehicle is overloaded or the driving conditions too severe. The fuse will automatically reset itself after approximately 25 seconds, allowing the vehicle to resume normal operation. To avoid repeated automatic shutdowns, do not overload the vehicle by exceeding the 60 lbs (29.5 kg) maximum weight capacity or by towing anything behind the vehicle. Do not drive up hills or run into fixed objects, which can cause the wheels to stop spinning while power is still being supplied to the motors. If a thermal fuse continually trips, contact your local Power Wheels® authorized service center.
	Loose wires or loose connectors	Check all wires and connectors. Make sure the battery connector is tightly plugged into the motor harness connector and that there are no loose wires around the motors.
	Dead battery	If your battery is old or if you have not followed Battery Care instructions, your battery may be dead. If you are unsure whether or not the battery is dead, you can have it tested at your local Power Wheels® authorized service center.
	Electrical switch damage	The electrical switches can become corroded due to exposure to water or moisture, or can jam due to loose dirt, sand or gravel. Contact your local Power Wheels® authorized service center for diagnosis and repair.
	Motor damage	Contact your local Power Wheels® authorized service center for diagnosis and repair.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Vehicle was running but suddenly stopped	Loose wires or loose connectors	Check all wires and connectors. Make sure the battery connector is tightly plugged into the motor harness, and that there are no loose wires around the motors.
	Tripped thermal fuse	The built-in thermal fuse may "trip" and shut down operation of the vehicle if the vehicle is overloaded or the driving conditions too severe. The fuse will automatically reset itself after approximately 25 seconds, allowing the vehicle to resume normal operation. To avoid repeated automatic shutdowns, do not overload the vehicle by exceeding the 60 lbs (29.5 kg) maximum weight capacity or by towing anything behind the vehicle. Do not drive up hills or run into fixed objects, which can cause the wheels to stop spinning while power is still being supplied to the motors. If a thermal fuse continually trips, contact your local Power Wheels® authorized service center.
Short run time (Less than 1 - 3 hours per charge)	Undercharged battery	Charge the battery. A new battery should have been charged for at least 18 hours before using the vehicle for the first time. After first-time use, recharge the battery for at least 14 hours after each use. Never charge the battery longer than 30 hours.
		Check all wires and connectors. Make sure the battery connector is tightly plugged into the motor harness connector, and that the charger is plugged into the wall.
		Make sure power flow to the wall outlet is "ON".
	Overcharged battery	Do not charge the battery longer than 30 hours. If you suspect that your battery is damaged as a result of overcharging, contact your local Power Wheels [®] authorized service center. They can test the battery for you.
	Battery is old and will not accept full charge	Even with proper care, a rechargeable battery does not last forever. Average battery life is 1 to 3 years depending on vehicle use and use conditions. Replace only with a Power Wheels® 6 Volt battery. Do not substitute parts.
	Tripped thermal fuse	The built-in thermal fuse may "trip" and shut down operation of the vehicle if the vehicle is overloaded or the driving conditions too severe. The fuse will automatically reset itself after approximately 25 seconds, allowing the vehicle to resume normal operation. To avoid repeated automatic shutdowns, do not overload the vehicle by exceeding the 60 lbs (29.5 kg) maximum weight capacity or by towing anything behind the vehicle. Do not drive up hills or run into fixed objects, which can cause the wheels to stop spinning while power is still being supplied to the motors. If a thermal fuse continually trips, contact your local Power Wheels® authorized service center.
Vehicle runs sluggishly	Undercharged battery	Charge the battery. A new battery should have been charged for at least 18 hours before using the vehicle for the first time. After first-time use, recharge the battery for at least 14 hours after each use. Never charge the battery longer than 30 hours.
		Check all connectors. Make sure the battery connector is tighly plugged into the charger connector, and that the charger is plugged into the wall.
		Make sure power flow to the wall outlet is "ON."
	Battery needs charging	Be sure to charge the battery after each use.

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PROBLEMS AND SOLUTIONS GUIDE

PROBLEM	POSSIBLE CAUSE	SOLUTION
Vehicle runs sluggishly (cont.)	Battery is old and will not accept full charge	Even with proper care, rechargeable batteries do not last forever. Average battery life is 1 to 3 years depending on the vehicle use and use conditions. Replace the battery with a Power Wheels® 6 volt battery with A-style connector and built-in thermal fuse. For best performance, do not use substitute parts.
	Vehicle is overloaded	Make sure you do not overload the vehicle by allowing more than one rider at a time., by exceeding the 65 lb. maximum weight capacity, or by towing objects behind the vehicle. If the vehicle is overloaded, the built-in thermal fuse in the battery may "trip" and automatically shut down operation of the vehicle for approximately 25 seconds. Reduce the load on the vehicle to prevent repeated automatic shutdowns.
	Driving conditions are too stressful	Use only on generally level ground.
Sometimes the vehicle doesn't run, but other times it does	Loose wire or connector	Check all wires around the motor and all connectors to make sure they are tight.
	Motor or electrical switch damage	Contact your local Power Wheels® authorized service center for diagnosis and repair.
When the foot pedal is pressed, the vehicle won't run without a push	Loose wire or connector	Check all wires around the motor and all connectors to make sure they are tight.
	"Dead spot" on motor	Contact your local Power Wheels® authorized service center for diagnosis and repair.
Loud clacking or grinding noise from a motor-gearbox	Broken gears	Contact your local Power Wheels® authorized service center for diagnosis and repair.
Charger gets warm during use	It is normal for some chargers to get warm during use and is not reason for concern. Some chargers do not get warm during use.	No action required.
		If your charger does not get warm during use, it does not mean that it is not working properly.
Battery makes a sizzling or gurgling noise when charging	It is normal for some batteries to make noise and swell slightly while charging and is not reason for concern.	No action required.
		If your battery does not make noise or swell slightly during charging, it does not mean that it is not accepting the charge.



Before first-time use, you must charge the battery 18 hours!

Charge the battery immediately after each use.

Charge the battery once a month, even if the vehicle is not used or stored.

Do not return your vehicle to the store!

We're a toll-free phone call away, and we can help. If you are missing parts or need assistance, please call:

1-800-348-0751

Or contact your local **independently owned and operated**Power Wheels® Authorized Service Center.

For the location nearest you, visit us on-line at www.powerwheels.com.

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