foneGEAR syncCABLE

Operation and Trouble-shooting

Thank you for your purchase of a foneGEAR syncCABLE. As an advanced consumer interested in more fully utilizing the features available on your phone, you have made a wise decision in making a technology investment that will enable your phone to communicate with your computer.

Product Compatibility

It is important to note that syncCABLE has been tested with and is designed to be used with a specific range of cellular phones. Below is a list of syncCABLE models and phones that they are compatible with.

Item Number 06265 BlackBerry and Motorola Sync Cable:
Sync and Charge:
BlackBerry models Curve, 8100 Pearl, 8310, 8800 and 8830
Motorola models KRZR K1m, Q, Q Global, Razr V3, Rizr Z3 and W490

Charge Only:
BlackBerry models 7100i, 7130e and 8703e

Item Number 06266 LG Sync Cable:
Sync and Charge:
LG models CU515, VX8350, VX8700, VX9400, Chocolate, enV, Muziq, Trax, Venus and Voyager

Item Number 06267 Samsung Sync Cable:
Sync and Charge:
Samsung models Blackjack, SYNC, Upstage, T629, A717 and A727

Item Number 06268 Samsung Sync Cable:
Sync and Charge:
Samsung models A517, M300, M510 and Beat

Please note: If your phone model is not listed above or on syncCABLE's retail packaging, it has not been tested yet by foneGEAR, or it is likely not compatible with syncCABLE, even if the syncCABLE plug fits your phone. Use of syncCABLE with phone models not listed on www.fonegear.com or on syncCABLE retail packaging could negatively impact the performance of your phone and your computer, and will void syncCABLE's warranty.

Use of syncCABLE

foneGEAR syncCABLE is designed to act as a "Plug and Play" device. All you need to do is plug it into your phone and your computer, and you will then be able to click, drag and drop files from your computer drives to the memory storage space in your cellular phone.

To use syncCABLE, grasp both ends of the cable and pull smoothly and gently with equal force on both ends to extend the cable. syncCABLE provides a 34" retractable cord, enable you to find a convenient distance between your phone and your computer.

After extending syncCABLE, plug the USB charger end into your computer's USB port, and then plug the phone charger end of syncCABLE into your phone's charging port. At this point, a variety of scenarios may occur, depending on your phone model and software, whether you have a memory card installed in your phone, and your computer type and operating system. Due to the thousands of variations in phone/computer/software combinations, it would be impossible for foneGEAR to outline every scenario, but these are among the most common:

a. **Your computer displays a dialogue bubble indicating that it has recognized the phone as an attached mass-storage device or disk drive.** At this point the computer may open a folder showing the location of your phone or your phone's memory card. At this point you may "drag and drop" files directly into this folder, and syncCABLE will automatically transfer them to your phone.

b. **Your computer displays a dialogue bubble indicating that it has recognized the phone as an attached mass-storage device or disk drive, but does not open a new folder showing the device.** At this point, navigate to your computer's "My Computer" or folder and see if your phone device is listed among the drives on your computer. If so, you may "drag and drop" files directly into this folder, and syncCABLE will automatically transfer them to your phone.

c. **Your computer does not display a dialogue bubble or open a new folder showing the device.** Navigate to your computer's "My Computer" or folder and see if your phone device is listed among the drives on your computer. If so, you may "drag and drop" files directly into this folder, and syncCABLE will automatically transfer them to your phone.

d. **Your computer does not display a dialogue bubble or open a new folder showing the device, and it is not displayed in your computer's "My Computer" folder.** You may need a driver or other phone or computer software from your cellular carrier or phone manufacturer for

your syncCABLE to function properly. Please see below for information on obtaining compatibility software.

Please be sure to consult with the User Guide or Operation Manual for your specific cellular phone for details on how to transfer music files or other data to your phone. If you no longer have the manual, it will typically be available on the internet site for your handset manufacturer (Motorola, BlackBerry, etc.) or on the internet site of your phone carrier (Sprint, Verizon, etc.).

Troubleshooting

If your syncCABLE does not immediately work as a "plug and play" device, it probably needs a driver or other software from your cellular carrier or phone manufacturer to work properly. Here are phone models that will need driver updates or other software to work properly with syncCABLE, as well as a link to download the software online:

Blackberry:
- 8130 (driver - https://www.blackberry.com/Downloads/contactFormPreload.do?code=A8BAA56554F96369AB93E4F3BB068C22&dl=50A9382A58CCF511902245F09DEF9EEB&step=4)
- 8800 (driver - https://www.blackberry.com/Downloads/contactFormPreload.do?code=A8BAA56554F96369AB93E4F3BB068C22&dl=50A9382A58CCF511902245F09DEF9EEB&step=4)
- Curve (driver - https://www.blackberry.com/Downloads/contactFormPreload.do?code=A8BAA56554F96369AB93E4F3BB068C22&dl=50A9382A58CCF511902245F09DEF9EEB&step=4)

Motorola:
- KRZR K1 (driver - http://direct.motorola.com/hellomoto/uk/support/driversNplugins.asp#)
- V3M (Verizon Vcast music manager - http://www.vzam.net/vcastmusic/Step1.aspx)
- Z6C (driver - http://direct.motorola.com/hellomoto/uk/support/driversNplugins.asp)
- maxx Ve (Verizon Vcast music manager - http://www.vzam.net/vcastmusic/Step1.aspx)

Note: Most Motorola phones will also require a separate driver in order to use the USB charging function of the foneGEAR syncCABLE. This driver is located at: http://direct.motorola.com/hellomoto/nss/driversNplugins.asp

LG:
- Chocolate (Verizon Vcast music manager   - http://www.vzam.net/vcastmusic/Step2.aspx?maker=LG)
- enV (9900) (Verizon Vcast music manager   - http://www.vzam.net/vcastmusic/Step2.aspx?maker=LG)
- Voyager (10000)(Verizon Vcast music manager - http://www.vzam.net/vcastmusic/Step2.aspx?maker=LG)
- VX8350 (Verizon Vcast music manager   - http://www.vzam.net/vcastmusic/Step2.aspx?maker=LG)
- VX8700 (Verizon Vcast music manager   - http://www.vzam.net/vcastmusic/Step2.aspx?maker=LG)
- VX9400 (Verizon Vcast music manager   - http://www.vzam.net/vcastmusic/Step2.aspx?maker=LG)

Samsung:
- T629 (driver - http://www.samsung.com)
- A717 (driver - http://www.sprintusers.com/forum/showthread.php?t=134390)
- Blackjack (i607) – (driver - http://www.samsung.com)
- U740 (Verizon Vcast music manager - http://www.vzam.net/vcastmusic/step1.aspx)

Please note: If your phone has a Micro SD memory card slot it is required that you install a Micro SD card in order for your computer to recognize the cellular

phone as a "mass storage device," which will allow you to load data and files onto your phone.

Clicking the links above will take you to non-foneGEAR web sites, where you will be downloading software or programs not provided by foneGEAR. While foneGEAR makes every effort to ensure that the information provided above is accurate and correct, foneGEAR assumes no risk or responsibility for the content or quality of non-foneGEAR internet sites or software. You acknowledge that you are using the above links and downloads at your own risk, and that you are solely responsible for any damage caused by third-party software to your phone or your computer.

Product Continuity: foneGEAR will continue to test and update syncCABLE with new phone models. Please check back to www.fonegear.com or syncCABLE retail packaging for new phone models and foneGEAR syncCABLE devices.

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