



WELCOME & CONGRATULATIONS

Congratulations on your purchase of a new refrigerator! We here at **Electrolux Home Products**, **Inc.** are very proud of our product and we are completely committed to providing you with the best service possible. Your satisfaction is our #1 priority.

Please read this Use & Care Manual very carefully. It contains valuable information on how to properly maintain your new refrigerator.

We know you'll enjoy your new refrigerator and **Thank You** for choosing our product. We hope you consider us for future purchases.

PLEASE READ AND SAVE THESE INSTRUCTIONS

This Use & Care Manual provides specific operating instructions for your model. Use your refrigerator only as instructed in this manual. These instructions are not meant to cover every possible condition and situation that may occur. Common sense and caution must be practiced when installing, operating and maintaining any appliance.

Please record your model and serial numbers below for future reference. This information is found on the serial plate located inside the refrigerator compartment.

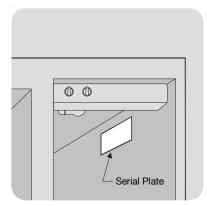
NOTE

Use only soap and water to clean serial plate.

Model Number:

Serial Number:

Purchase Date: _



Please attach sales receipt here for future reference.

Questions?

1-800-944-9044

(United States)

1-800-265-8352

(Canada)

or visit our web site at www.frigidaire.com

Extend Your Warranty Protection With An Extended Service Contract

> CALL 1-800-944-9044 To Enjoy These Benefits:

- Total freedom from repair bills so unexpected repairs won't upset your budget.
- Fast, convenient toll-free service is just a phone call away.
- **Top-quality repairs** by factory-trained experts.
- Quick access to genuine replacement
 parts so you can rest assured your
 refrigerator is repaired with the proper
 components.

PLEASE COMPLETE AND MAIL IN THE **PRODUCT REGISTRATION CARD** INCLUDED WITH YOUR REFRIGERATOR.

FOR YOUR SAFETY

- Do not store or use gasoline, or other flammable liquids in the vicinity of this or any other appliance. Read product labels for warnings regarding flammability and other hazards.
- Do not operate the refrigerator in the presence of explosive fumes.
- Avoid contact with any moving parts of automatic ice maker.
- Remove all staples from the carton. Staples can cause severe cuts, and also destroy finishes if they come in contact with other appliances or furniture.

CHILD SAFETY

Destroy or recycle the carton, plastic bags, and any exterior wrapping material immediately after the refrigerator is unpacked. Children should **NEVER** use these items to play. Cartons covered with rugs, bedspreads, plastic sheets or stretch wrap may become airtight chambers, and can quickly cause suffocation.

PROPER DISPOSAL OF YOUR REFRIGERATOR OR FREEZER

Risk of child entrapment

Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators or freezers are still dangerous – even if they will sit for "just a few days." If you are getting rid of your old refrigerator or freezer, please follow the instructions below to help prevent accidents.

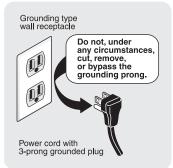


Before you throw away your old refrigerator/ freezer:

- Remove doors.
- Leave shelves in place so children may not easily climb inside.
- Have refrigerant removed by a qualified service technician.

ELECTRICAL INFORMATION

- The refrigerator must be plugged into its own dedicated 115 Volt, 60 Hz., AC only electric outlet. The power cord of the appliance is equipped with a three-prong grounding plug for your protection against electrical shock hazards. It must be plugged directly into a properly grounded three-prong receptacle. The receptacle must be installed in accordance with local codes and ordinances. Consult a qualified electrician. Do not use an extension cord or adapter plug.
- If the power cord is damaged, it should be replaced by the manufacturer, service technician or a qualified person to prevent any risk.
- Never unplug the refrigerator by pulling on the power cord. Always grip the plug firmly, and pull straight out from the receptacle to prevent damaging the power cord.
- Unplug the refrigerator before cleaning and before replacing a light bulb to avoid electrical shock.
- Performance may be affected if the voltage varies by 10% or more. Operating the refrigerator with insufficient power can damage the compressor. Such damage is not covered under your warranty.
- Do not plug the unit into an outlet controlled by a wall switch or pull cord to prevent the refrigerator from being turned off accidentally.
- Avoid connecting refrigerator to a Ground Fault Interruptor (GFI) circuit.





INSTALLATION

This Owner's Guide provides specific operating instructions for your model. Use the refrigerator only as instructed in this Use & Care Manual. Before starting the refrigerator, follow these important first steps.

LOCATION

- Choose a place that is near a grounded electrical outlet. **Do Not** use an extension cord or an adapter plug.
- If possible, place the refrigerator out of direct sunlight and away from the range, dishwasher or other heat sources.
- The refrigerator must be installed on a floor that is level and strong enough to support a fully loaded refrigerator.
- Consider water supply availability for models equipped with an automatic ice maker.

INSTALLATION

Do Not install the refrigerator where the temperature will drop below $55^{\circ}F$ ($13^{\circ}C$) or rise above $110^{\circ}F$ ($43^{\circ}C$). The compressor will not be able to maintain proper temperatures inside the refrigerator.

Do Not block the toe grille on the lower front of your refrigerator. Sufficient air circulation is essential for the proper operation of your refrigerator.

Installation Clearances

 Allow the following clearances for ease of installation, proper air circulation, and plumbing and electrical connections:

Sides & Top ----- 3/8" Back ----- 1"

DOOR OPENING

NOTE

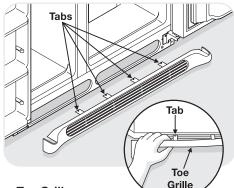
If you refrigerator is placed with the door hinge side against a wall, you may have to allow additional space so the door can be opened wider.

Your refrigerator should be positioned to allow easy access to a counter when removing food. For best use of drawers and freezer baskets, the refrigerator should be in a position where both the refrigerator and freezer doors can be fully opened.

TOE GRILLE INSTALLATION / REMOVAL

To Install Toe Grille:

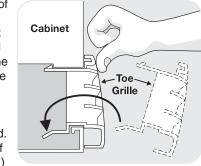
- 1. Open freezer and fresh food compartment doors.
- 2. Line up toe grille at base of refrigerator, making sure the four bottom tabs are resting through holes at base of cabinet.
- 3. Starting from left side of toe grille, press in on first top tab using your thumb and push toe grille forward until it snaps in place. Continue this process until all tabs are snapped in place and toe grille is secured to refrigerator.



To Remove Toe Grille:

- 1. Open freezer and fresh food compartment doors.
- 2. Working from left side of toe grille, slip your fingers between top of toe grille and cabinet. Gently pull

forward until first set of tabs are free. Slide your hand down past the free tabs and pull forward again until the second set of tabs are free. Continue this process until all tabs are free and the toe grille can be removed. (See graphic at top of page in right column.)



LEVELING

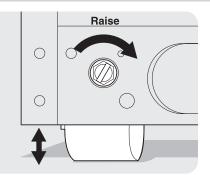
All four corners of your refrigerator must rest firmly on a solid floor. Your refrigerator is equipped with adjustable front rollers to help level your unit. To ensure proper door seal and assist door closing, the refrigerator should be tilted 1/4" (6 mm), front to back.

To Level Your Refrigerator:

- 1. Remove toe grille. (See "To Remove Toe Grille".)
- 2. Use flat-blade screwdriver or 3/8" socket wrench to adjust front rollers.

NOTE

The refrigerator doors are designed to shut by themselves within a 20 degree opening.



Check both doors to be sure seals touch cabinet on all four sides.

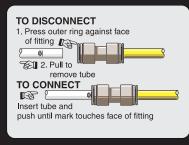
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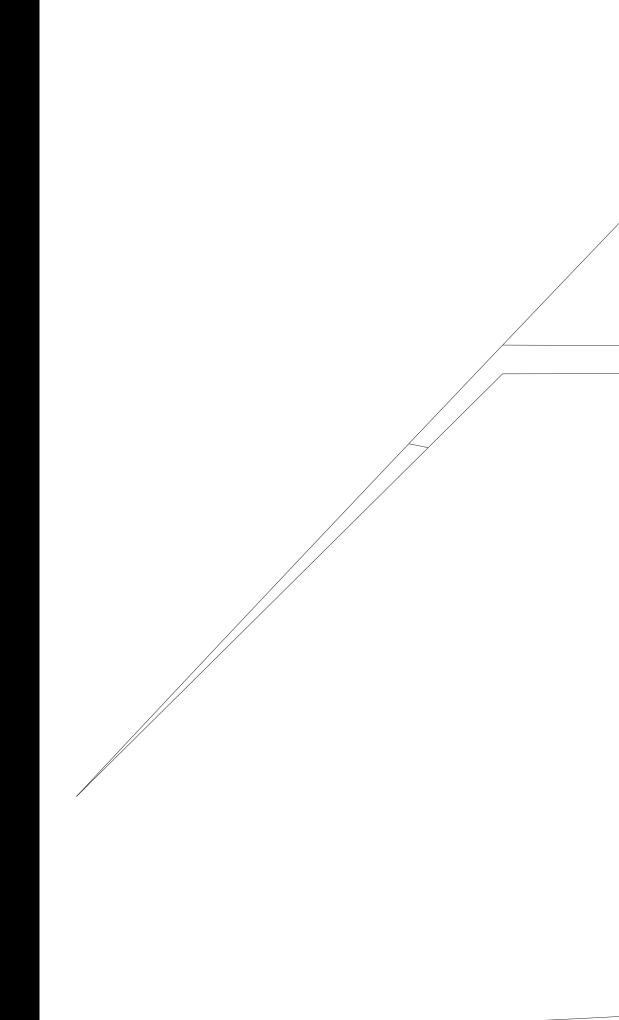


DOOR REMOVAL INSTRUCTIONS

NOTE

Before you begin, turn *Freezer* and *Fresh Food* controls to "O" and remove electrical power cord from wall outlet. Remove any food from door shelves.

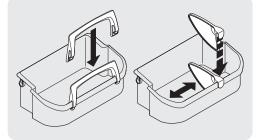




LOOKING INSIDE (CONTINUED)

TALL BOTTLE RETAINER (SOME MODELS)

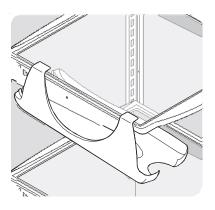
The Tall Bottle Retainer keeps tall containers in the bin from falling forward when opening or closing the refrigerator door. To install, hold the retainer at the top, and slide it over the outside wall of the bin, as shown in the diagram. The Tall Bottle Retainer works best with a Bin Snugger.



Tall Bottle Retainer (left) and Bin Snugger (right)

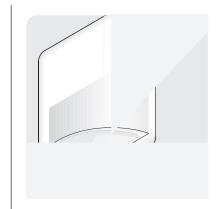
SPECIAL ITEM RACK (SOME MODELS)

The innovative design of the Special Item Rack allows you to store a sixpack of 12 ounce drink





AUTOMATIC ICE & WATER DISPENSER OPERATING INSTRUCTIONS



5
5
3
4
6
. Do not pour water and excess ice in this area because there is no drain.





CAUTION

If the dispensing paddle is pushed for more than 4 minutes, the dispenser motor may overload and stop. The overload protector will reset automatically after 3 or 4 minutes.

- If a large quantity of ice is needed at one time, it is best to remove cubes directly from the ice container.
- The following sounds are normal when the ice maker is operating:
 - Motor running
 - Ice dropping into ice container
 - Water valve opening or closing
 - Ice loosening from tray
- Running water
- Stop the ice maker when cleaning the freezer and during vacations.
- If the ice maker will be turned off for a long period of time, turn the water supply valve to the closed position.

CLEANING THE ICE DISPENSER

Clean the dispenser and ice container at regular intervals, particularly before you take a vacation or move, or if the ice dispenser sticks.

- Stop ice production by lifting the wire signal arm to the "up" or OFF position (side mounted) or the ice maker's On/ Off power switch turned Off-set to the "O" position (rear mounted).
- 2. Remove ice container by lifting up and out. Empty and carefully clean the container with **mild** detergent. Rinse with clear water. Do not use harsh or abrasive cleaners. Allow ice container to dry completely before replacing in the freezer.
- 3. Remove ice chips and clean the shelf and chute that supports the ice container.
- 4. Replace the ice container. Lower the wire signal arm on the ice maker to the "down" or ON position (side mounted) or the ice maker's On/Off power switch is turned On-set to the "I" position. (rear mounted)and the ice maker will resume production.

A WARNING

Do not use the ice chute as a handle when removing or replacing the ice storage bin. Surfaces there may be sharp.

Do not put fingers up ice chute. Surfaces there may be sharp.



IMPORTANT

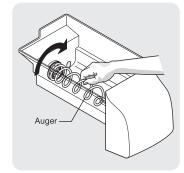
When removing or replacing the ice bin, do not rotate the auger in the ice bin. If the auger is accidentally turned, you must realign the auger by turning it in 90° turns until the ice bin fits into place with the drive mechanism.

Remove and empty the ice storage bin if:

- An extended power failure (one hour or longer) causes ice cubes in the ice storage bin to melt and freeze together and jam the dispenser mechanism.
- 2. The ice dispenser is not used frequently. Ice cubes will freeze together in the bin and jam the dispenser mechanism. Remove the ice storage bin and shake to loosen the cubes.

CAUTION

NEVER use an ice pick or similar sharp instrument to break up the ice.This could damage the ice storage bin and dispenser mechanism.





PURESOURCE [™] * ICE AND WATER FILTER (SOME MODELS)

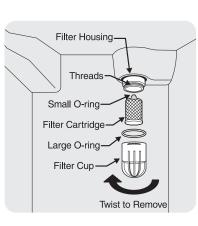
System Startup:

Water supply does not need to be turned off, however, do not use ice and water dispenser while installing filter. The filter cartridge has already been installed in the filter housing at the factory. Refer to the *How The Water Dispenser Works* section to properly fill the system with water.

NOTE

If you purchased a refrigerator with a *PureSource*TM * Ice and Water filter, please read the following use and care information. This ice and water filter system filters water to your ice maker and water dispenser. It is located in the upper right back corner of the fresh food compartment.

Order new filter cartridges through the dealer where you bought the refrigerator, contact the Consumer Assistance Center at 1-800-944-9044, or go to our web site at www.frigidaire.com. It might be good to order some filter cartridges when you first install your refrigerator. Be sure to ask for the RG-100 PureSource^{™*} replacement cartridge.





The *PureSourceTM* NGRG-2000 Ice and Water Filter System with the RG-100 cartridge is tested and certified by NSF International, the nationally recognized and respected, not for profit,

certification organization for public health safety. The *PureSource*^{™*} system is tested and certified to ANSI/NSF Standard 42. See performance data sheet for specifications. This system should not be used on water that is microbiologically unsafe or with water of unknown quality unless the water has been adequately disinfected before or after traveling through the filtration system.

- Rated Capacity 400 gallons
- Rated service flow .5 GPM
- Maximum Rated Pressure 100 PSI
- Maximum Operating Temp. 100° F

Changing the Filter:

Water conditions vary throughout the world, but changing the water filter every 6 - 9 months normally will ensure the highest possible water quality. The Filter Status light will turn red after 400 gallons of water has flowed through the ice and water dispenser (some models). Also, if the filter has been in a refrigerator that has not been in use for awhile (during moving for example), change the filter before reinstalling the refrigerator.

The dispenser system will also operate without filtration (with filter cartridge removed).

To change filter:

It is not necessary to turn the water supply off to change the filter.

- Open freezer door and leave open until filter change is complete.
- Set ice maker wire signal arm to the OFF (up) position (side mounted) or the ice maker's On/Off power switch turned Off-set to the "O" position (rear mounted).
- Hold filter cup firmly, and unscrew towards left (Some water could leak out as you remove cup. This is normal.). Filter cartridge should come down with cup. If cartridge remains in housing, pull down gently, while twisting filter back and forth.
- 4. Rinse out cup under running water.
- 5. The large o-ring that seals the filter system sets in the o-ring groove down inside the cup. Should the o-ring fall out during filter cartridge replacement, simply place it back in the groove prior to screwing the cup back in place. If the o-ring becomes damaged, you will need to order one from the *Consumer Assistance Center*.
- 6. Discard old filter cartridge.
- 7. Remove new filter cartridge from packaging. Place in cup. The end with the small o-ring should be up, out of the cup.
- Screw cup, with filter, back onto housing. Do Not Use Wrench To Reinstall Cup. Filter cartridge will self-align as cup is tightened. Be sure cup is completely tightened with *PureSourceTM* logo facing outward. Do Not Tighten Past Stop.
- Set ice maker wire signal arm to the ON (down) position (side mounted) or the ice maker's On/Off power switch is turned On-set to the "I" position. (rear mounted).
- 10. Check for leaks. Open refrigerator door. Wipe any water droplets from the filter cup. Fill a glass with water. If there is a leak, unscrew filter cup, and reinsert the filter cartridge. Check placement of large O-ring. Reinstall filter cup, making certain it is tightened completely.
- To condition filter system and purge air from water line, fill a glass with water. Continue flushing the system for approximately 3 minutes to assure that the purest water possible is stored in the water tank.

IMPORTANT

Resetting The Filter Status Light (some models)

After replacing the filter cartridge, it will be necessary to press the *Filter Status* reset button located on the ice and water dispenser. This will reset the Filter Status light. Push the reset button until the green, red and amber lights flash (10-15 seconds). Please refer to the complete dispenser operating instructions attached to the inside of the freezer door.

On models without a *Filter Status* **reset button**, there is a set of Reminder Stickers included in the envelope that the Use & Care Manual came in. Choose a dated sticker that indicates 6 - 9 months (depending on your water quality and usage) from the date of installation. Place the sticker on the front of the filter cup to remind you when it is time to change the filter.

* White Westinghouse uses the name CrystalClear instead of PureSource, but they are the same filter.

AUTOMATIC ICE AND WATER DISPENSER

PURESOURCE2[™]* ICE AND WATER FRONT FILTER (SOME MODELS)

NOTE

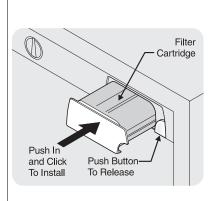
If you purchased a refrigerator with a *PureSource2[™]* · Ice and Water front filter, please read the following use and care information. This ice and water filter system filters water to your ice maker and water dispenser. It is located in the upper right front corner of the fresh food compartment.

System Startup:

Water supply does not need to be turned off, however, do not use ice and water dispenser while installing filter.

The filter cartridge has already been installed in the filter housing at the factory. Refer to the *How The Water Dispenser Works* section to properly fill the system with water.

Order new filter cartridges through the dealer where you bought the refrigerator, contact the Consumer Assistance Center at 1-800-944-9044, or go to our web site at www.frigidaire.com. It might be good to order some filter cartridges when you first install your refrigerator. Be sure to ask for the FC-100 PureSource™* replacement cartridge.





The *PureSource2^{TM*}* Ice and Water Filter System NGFC 2000 with the *PureSource2^{TM*}* cartridge FC 100 is tested and certified by NSF International, the nationally recognized and respected, not for profit, certification

organization for public health safety. The *PureSource2^{TM*}* Filter system is tested and certified to ANSI/NSF Standards 42 and 53. See performance data sheet for specifications. This system should not be used on water that is microbiologically unsafe or with water of unknown quality unless the water has been adequately disinfected before or after traveling through the filtration system.

- Rated Capacity 400 gallons
- Rated service flow .5 GPM
- Maximum Rated Pressure 100 PSI
- Maximum Operating Temp. 100° F

Changing the Filter:

Water conditions vary throughout the world, but changing the water filter every

6 - 9 months normally will ensure the highest possible water quality. The Filter Status light will turn red after approximately 400 gallons of water has flowed through the ice and water dispenser. Also, if the filter has been in a refrigerator that has not been in use for awhile (during moving for example), change the filter before reinstalling the refrigerator. The dispenser system will also operate without filtration (with filter cartridge removed and bypass installed).

To change filter:

It is not necessary to turn the water supply off to change the filter.

- Set ice maker wire signal arm to the OFF (up) position (side mounted) or the ice maker's On/Off power switch turned Off-set to the "O" position (rear mounted).
- 2. Push the *Filter Release Button*, located to the right of the filter cartridge, to release the filter from the housing. To minimize the possibility of the filter falling out of the housing during removal, it would be best to hold the filter as it moves out toward you.

NOTE

A small amount of water may be released during this operation. You should have a paper towel or dish cloth handy to wipe up any water that may drip out of the filter or housing. Two small holes near the back of the housing have been added for any excess water to escape. It would be best to clear away any food near this area on the top shelf in advance of removing the filter.

- 3. Pull the old filter cartridge straight out of the housing.
- 4. Discard the old filter.
- 5. Remove the new filter cartridge from the packaging and insert into the filter housing the same way the old one came out.
- 6. When the cartridge is almost in, you will feel it stop against the clip assembly in the back of the housing. The clip assembly holds the filter cartridge firmly in place. At this point, you will need to push firmly until the cartridge snaps fully in place. When completely in place, the front of the filter cartridge will be flush with the front of the housing.
- Set ice maker wire signal arm to the ON (down) position (side mounted) or the ice maker's On/Off power switch is turned Onset to the "I" position. (rear mounted).
- 8. Fill a glass with water. As you are doing this, check for leaks at the filter housing. There will be noticable spurts and sputters as the system pushes the air out through the system and out the dispenser nozzle. This is normal.
- 9. After you have run one glass of water, continue to flush the system for approximately 3 minutes to assure that the purest water possible is stored in the water storage tank.

IMPORTANT

Resetting The Filter Status Light (some models)

After replacing the filter cartridge, it will be necessary to press the *Filter Reset* button located on the ice and water dispenser. This will reset the Filter Status light. Push the reset button until the green, red and amber lights flash (10-15 seconds). Please refer to the complete dispenser operating instructions attached to the inside of the freezer door.

* White Westinghouse uses the name CrystalClear instead of PureSource, but they are the same filter.



FOOD STORAGE & ENERGY SAVING IDEAS

FOOD STORAGE IDEAS

Fresh Food Storage

- The fresh food compartment should be kept between 34°
 F and 40° F with an optimum temperature of 37° F.
- Avoid overcrowding the refrigerator shelves. This reduces the circulation of air around the food and results in uneven cooling.

Fruits and Vegetables

 Storage in the crisper drawers traps moisture to help preserve the fruit and vegetable quality for longer time periods.

Meat

• Raw meat and poultry should be wrapped securely so leakage and contamination of other foods or surfaces does not occur.

Frozen Food Storage

- The freezer compartment should be kept at 0° F or lower.
- A freezer operates most efficiently when it is at least 2/3 full.

Packaging Foods for Freezing

- To minimize dehydration and quality deterioration, use aluminum foil, freezer wrap, freezer bags or airtight containers. Force as much air out of the packages as possible and seal them tightly. Trapped air can cause food to dry out, change color, and develop an off-flavor (freezer burn).
- Wrap fresh meats and poultry with suitable freezer wrap prior to freezing.
- Do not refreeze meat that has completely thawed.

Loading the Freezer

- Avoid adding too much warm food to the freezer at one time. This overloads the freezer, slows the rate of freezing, and can raise the temperature of frozen foods.
- Leave a space between the packages, so cold air can circulate freely, allowing food to freeze as quickly as possible.
- Avoid storing hard-to-freeze foods such as ice cream and orange juice on the freezer door shelves. These foods are best stored in the freezer interior where the temperature varies less.



ENERGY SAVING IDEAS

Locate the refrigerator in the coolest part of the room, out of direct sunlight, and away from heating ducts or registers. Do not place the refrigerator next to heat-producing appliances such as a range, oven, or dishwasher. If this

is not possible, a section of cabinetry or an added layer of insulation between the two appliances will help the refrigerator operate more efficiently.

- Level the refrigerator so that the doors close tightly.
- Refer to this Use & Care Manual for the suggested temperature control settings.
- Periodic cleaning of the condenser will help the refrigerator run more efficiently. See the *Care and Cleaning Chart* on page 18.
- Do not overcrowd the refrigerator or block cold air vents. Doing so causes the refrigerator to run longer and use more energy.
- Cover foods and wipe containers dry before placing them in the refrigerator. This cuts down on moisture build-up inside the unit.
- Organize the refrigerator to reduce door openings. Remove as many items as needed at one time and close the door as soon as possible.

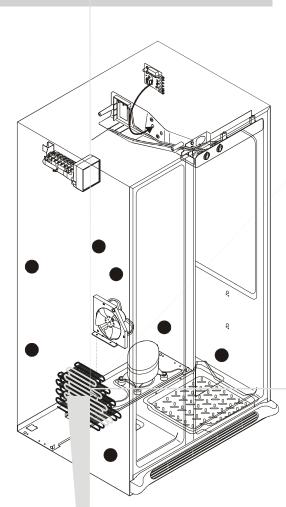
NORMAL OPERATING SOUNDS & SIGHTS

UNDERSTANDING THE SOUNDS YOU MAY HEAR

Your new high-efficiency refrigerator may make unfamiliar sounds. These are all normal sounds and soon will become familiar to you. They also indicate your refrigerator is operating as designed. Hard surfaces, such as vinyl or wood floors, walls, and kitchen cabinets may make sounds more noticeable. Listed below are descriptions of some of the most common sounds you may hear, and what is causing them.

NOTE

Rigid foam insulation is very energy efficient, but is not a sound insulator.



A. Evaporator

The flow of refrigerant through the evaporator may create a boiling or gurgling sound.

B. Evaporator Fan

You may hear air being forced through the refrigerator by the evaporator fan.

C. Defrost Heater

During defrost cycles, water dripping onto the defrost heater may cause a hissing or sizzling sound. After defrosting, a popping sound may occur.

IMPORTANT

During the automatic defrost cycle, you may notice a red glow in the vents on the back wall of your freezer compartment. This is normal during the defrost cycle.

D. Automatic Ice Maker

If your refrigerator is equipped with an automatic ice maker, you will hear ice cubes falling into the ice bin.

E. Cold Control & Automatic Defrost Control

These parts can produce a snapping or clicking sound when turning the refrigerator on and off.

F. Condenser Fan

You may hear air being forced through the condenser by the condenser fan.

G. Compressor

Modern, high-efficiency compressors operate much faster than older models. The compressor may have a high-pitched hum or pulsating sound.

H. Water Valve

If your refrigerator is equipped with an automatic ice maker, you will hear a buzzing sound as the water valve opens to fill the ice maker during each cycle.

IMPORTANT

Your ice maker is shipped with the wire signal arm in the ON position. To ensure proper function of your ice maker, hook up water supply immediately or turn ice maker OFF by lifting the wire signal arm until it clicks or locks in the UP position.

I. Drain Pan (not removable)

You may hear water running into the drain pan during the defrost cycle.

J. Condenser

May create minimal sounds from forced air.



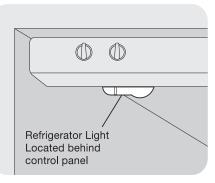
CARE & CLEANING (CONTINUED)

CAUTION

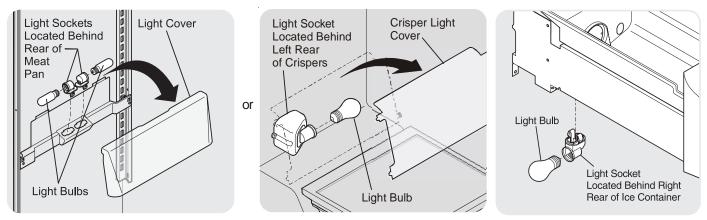
Wear gloves when replacing light bulbs to avoid getting cut.

REPLACING LIGHT BULBS

- 1. Unplug refrigerator.
- 2. Wear gloves as protection against possible broken glass.
- 3. Remove light cover, if necessary.
- 4. Unscrew and replace old bulb with an appliance bulb of the same wattage.
- 5. Replace light cover, if necessary.
- 6. Remember to plug the refrigerator back in.



Refrigerator Light Replacement



Crisper Light Replacement (Models may vary)

Freezer Light Replacement

Vacation and Moving Tips				
Short VacationsLeave refrigerator operating during vacations of 3 weeks or less. Use all perishable items from refrigerator compartment. Turn automatic ice maker off, even if you will only be gone for a few days.				
Long Vacations	Remove all food and ice if you will be gone one month or more. Turn controls to "O" (the OFF position) and disconnect power. Turn off automatic ice maker and turn water supply valve to closed position. Clean interior thoroughly. Leave both doors open to prevent odors and mold build-up. Block doors open if necessary.			
Moving	Remove all food and ice. If using handcart, load from side. Adjust rollers all the way up to protect them during sliding or moving. Pad cabinet to avoid scratching surface.			

IMPORTANT

If the refrigerator is going to be stored or moved in freezing temperatures, the water in the ice and water system must be drained completely. Failure to do so could result in water leaks when the refrigerator is put back into service. Contact a service representative to perform this operation.

Your appliance is covered by a one year limited warranty. For one year from your original date of purchase, Electrolux will pay all costs for repairing or replacing any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used and maintained in accordance with the provided instructions.

Exclusions

This warranty does not cover the following:

- 1. Products with original serial numbers that have been removed, altered or cannot be readily determined.
- 2. Product that has been transferred from its original owner to another party or removed outside the USA or Canada.
- 3. Rust on the interior or exterior of the unit.
- 4. Products purchased "as-is" are not covered by this warranty.
- 5. Food loss due to any refrigerator or freezer failures.
- 6. Products used in a commercial setting.
- 7. Service calls which do not involve malfunction or defects in materials or workmanship, or for appliances not in ordinary household use or used other than in accordance with the provided instructions.
- 8. Service calls to correct the installation of your appliance or to instruct you how to use your appliance.
- 9. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it is shipped from the factory.
- 10. Service calls to repair or replace appliance light bulbs, air filters, water filters, other consumables, or knobs, handles, or other cosmetic parts.
- 11. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
- 12. Damages to the finish of appliance or home incurred during installation, including but not limited to floors, cabinets, walls, etc.
- 13. Damages caused by: services performed by unauthorized service companies; use of parts other than genuine Electrolux parts or parts obtained from persons other than authorized service companies; or external causes such as abuse, misuse, inadequate power supply, accidents, fires, or acts of God.

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USA 1.800.944.9044 Electrolux Major Appliances North America P.O. Box 212378 Augusta, GA 30907



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BEFORE YOU CALL

1-800-944-9044 (United States)

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PROBLEM	CAUSE	CORRECTION
RUNNING OF REFRIGERATO	DR	
Compressor does not run.	Freezer control is set to "O". Refrigerator is in defrost cycle. Plug at wall outlet is disconnected. House fuse blown or tripped circuit breaker. Power outage.	Set freezer control. See Temperature Controls section. This is normal for a fully automatic defrost refrigerator. The defrost cycle occurs periodically, lasting about 30 minutes. Ensure plug is tightly pushed into outlet. Check/replace fuse with a 15 amp time-delay fuse. Reset circuit breaker. Check house lights. Call local Electric Company.
Refrigerator runs too much or too long.	Room or outside weather is hot. Refrigerator has recently been disconnected for a period of time. Automatic ice maker is operating. Doors are opened too frequently or too long. Refrigerator/freezer door may be slightly open. Freezer control is set too cold (control found in refrigerator section). Refrigerator/freezer gasket is dirty, worn, cracked, or poorly fitted. Condenser is dirty.	 It's normal for the refrigerator to work longer under these conditions. It takes 8-12 hours for the refrigerator to cool down completely. Ice maker operation causes refrigerator to run slightly more. Warm air entering the refrigerator causes it to run more. Open doors less often. Ensure refrigerator is level. Keep food and containers from blocking door. See PROBLEM section OPENING/CLOSING OF DOORS/DRAWERS. Set refrigerator control to warmer setting until refrigerator temperature is satisfactory. Allow 24 hours for temperature to stabilize. Clean or change gasket. Leaks in door seal will cause refrigerator to run longer in order to maintain desired temperatures. Clean condenser. See Care & Cleaning Chart in Care and Cleaning section.
Compressor goes off and on frequently.	Thermostat keeps the refrigerator at a constant temperature.	This is normal. Refrigerator goes on and off to keep temperature constant.
TEMPERATURES ARE TOO	COLD	
Freezer temperature too cold. Refrigerator temperature is satisfactory.	Freezer control is set too cold.	Set freezer control to a warmer setting. Allow 24 hours for temperature to stabilize.
Refrigerator temperature too cold. Freezer temperature is satisfactory.	Refrigerator control is set too cold.	Set refrigerator control to a warmer setting. Allow 24 hours for temperature to stabilize.
Food stored in drawers freezes.	Refrigerator control is set too cold.	See solution above.
Food stored in Meat Keeper freezes (some models).	Meat Keeper Temperature Control set too cold.	Adjust Meat Keeper Temperature Control to a lower setting. (Meat should be stored at a temperature just below the freezing point for maximum fresh storage time. It is normal for ice crystals to form due to the moisture content of meat.)



BEFORE YOU CALL (CONTINUED)

PROBLEM	CAUSE	CORRECTION
TEMPERATURES ARE TOO	WARM	
Freezer/Refrigerator temperature is too warm.	Doors are opened too frequently or too long. Door is slightly open. Condenser is dirty.	Warm air enters the refrigerator whenever the door is opened. Open the door less often. See PROBLEM section OPENING/CLOSING OF DOORS/DRAWERS . Clean condenser. See <i>Care & Cleaning Chart</i> in Care and Cleaning section.
Freezer temperature is too warm. Refrigerator temperature is satisfactory.	Freezer control is set too warm.	Set freezer control to a colder setting. Allow 24 hours for temperature to stabilize.
Refrigerator temperature is too warm. Freezer temperature is satisfactory.	Refrigerator control is set too warm.	Set refrigerator control to a colder setting. Allow 24 hours for temperature to stabilize.
Temperature in the Meat Keeper is too warm (some models).	Meat Keeper Temperature Control is set too warm.	Adjust Meat Keeper Temperature Control to a colder setting.
WATER/MOISTURE/FROST I	NSIDE REFRIGERATOR	
Moisture collects on inside of refrigerator walls.	Weather is hot and humid. Door is slightly open. Door is opened too often or too long.	The rate of frost buildup and internal sweating increases. See PROBLEM section OPENING/CLOSING OF DOORS/DRAWERS . Open door less often.
	Open containers.	Keep containers covered.
Water collects on bottom side of drawer cover.	Vegetables contain and give off moisture.	It is not unusual to have moisture on the bottom side of the cover. Move humidity control (some models) to lower setting.
Water collects in bottom of drawer.	Washed vegetables and fruit drain while in the drawer.	Dry items before putting them in the drawer. Water collecting in bottom of drawer is normal.
WATER/MOISTURE/FROST (OUTSIDE REFRIGERATOR	
Moisture collects on outside of refrigerator or between doors.	Weather is humid. Door is slightly open, causing cold air from inside refrigerator to meet warm air from outside.	This is normal in humid weather. When humidity is lower, the moisture should disappear. See PROBLEM section OPENING/CLOSING OF DOORS/DRAWERS .
AUTOMATIC ICE MAKER		
Ice maker is not making any ice.	Ice maker wire signal arm is in the "up" or OFF position. Household water line valve is not open.	Move wire signal arm to the "down" or ON position. Turn on household water line valve.
	Freezer is not cold enough. Saddle valve on cold water pipe is clogged or restricted by foreign material.	See PROBLEM section TEMPERATURES ARE TOO WARM . Turn off household water line valve. Remove valve. Ensure that valve is not a self-piercing saddle valve. Clean valve. Replace valve if necessary.
	Check to see if the water dispenser is dispensing water.	If not, the ice & water filter cartridge is clogged or restricted by foreign material, and must be replaced.



BEFORE YOU CALL (CONTINUED)

PROBLEM	CAUSE	CORRECTION
AUTOMATIC ICE MAKEI	R (CONTINUED)	
Ice maker is not making enough ice.	Ice maker is producing less ice than you expect. Freezer is not cold enough. Household water line valve is not completely open. Check to see if water dispenser is dispensing slower than normal.	Ice maker should produce approximately 4 – 5 pounds of ice every 24 hours. <i>Extra Ice</i> should produce up to 8 pounds of ice every 24 hours. See PROBLEM section TEMPERATURES ARE TOO WARM. Turn on household water line valve. If it is, replace the ice & water filter cartridge.
Ice maker will not stop making ice.	Ice maker wire signal arm is being held down by some item in the freezer.	Move item and release wire signal arm. Remove any ice cubes that are frozen together over the wire signal arm.
Ice maker is not separating the ice cubes.	Ice cubes are not being used frequently enough. Ice cubes are hollow or smaller than normal.	Remove and shake ice container to separate cubes. The ice & water filter cartridge may be clogged. Replace filter cartridge.
Ice has bad odor and taste.	Ice has picked up odor or flavor from strong food stored in refrigerator or freezer. Water running to ice maker has poor taste or odor. Ice not used frequently enough.	Cover foods tightly. Discard stale ice. Ice maker will produce fresh supply. Add filter to water supply line. Consult a water purifying company. Discard stale ice.
ICE DISPENSER		
Dispenser will not dispense ice.	Ice storage container is empty. Freezer temperature is set too warm. Household water line valve is not open. Freezer door is not closed. Ice dispensing arm has been held in for more than 4-5 minutes.	 When the first supply of ice is dropped into the container, the dispenser should operate. Turn freezer control to a higher setting so that ice cubes will be made. When first supply of ice is made, dispenser should operate. Open household water line valve. Allow sufficient time for the ice to be made. When ice is made, the dispenser should operate. Ensure freezer door is closed. Motor is overloaded. Motor overload protector will reset in approximately 3 minutes. Ice can then be dispensed.
Ice dispenser is jammed.	Ice has melted and frozen around auger due to infrequent use, temperature fluctuations, and/or power outages. Ice cubes are jammed between ice maker and back of ice container. Ice cubes are frozen together. Ice cubes are hollow or smaller than normal.	 Remove ice container, thaw, and empty the contents. Clean container, wipe dry, and replace in proper position. When new ice is made, dispenser should operate. Remove ice cubes that are jamming the dispenser. Use the dispenser often so that cubes do not freeze together. The ice & water filter cartridge could be clogged. Replace the filter cartridge. Dispensing system operates best at 30 – 100 psi water pressure. Well water pressures should fall within this range.



BEFORE YOU CALL (CONTINUED)

PROBLEM	CAUSE	CORRECTION
WATER DISPENSER	· · · · ·	
Dispenser will not dispense water.	Household water line valve is not open. Freezer door is not closed. Ice & water filter cartridge is clogged. Front filter not fully installed, if equipped	Open household water line valve. See PROBLEM section ICE MAKER IS NOT MAKING ANY ICE . Ensure that freezer door is closed. Replace filter cartridge. Push filter in until you hear a "click". Filter should be flush with cabinet.
Water has an odd taste and/or odor.	Water has been in the tank for a period of time. Unit not properly connected to cold water line. Tubing used in the household water supply and installation may affect water taste and odor. Water has a high mineral content.	Draw and discard 10 – 12 glasses of water to freshen the supply and completely rinse out the tank. Connect unit to cold water line that supplies water to the kitchen faucet. For best results, use copper tubing for water connections.
Water pressure is extremely low.	Cut-off and cut-on pressures are too low (well systems only). Reverse osmosis system is in regenerative phase.	Have someone turn up the cut-off and cut-on pressure on the water pump system (well systems only). It is normal for a reverse osmosis system to be below 20 psi during the regenerative phase.
ODORS IN REFRIGERATOR		
Interior is dirty.	Interior needs to be cleaned. Food with strong odors is in refrigerator.	See <i>Care & Cleaning Chart</i> in Care and Cleaning section. Cover food tightly.
OPENING/CLOSING OF DOO	PRS/DRAWERS	
Door(s) will not close.	Door was closed too hard, causing other door to open slightly. Refrigerator is not level. It rocks on the floor when moved slightly. Refrigerator is touching a wall or cabinet.	Close both doors gently. Ensure floor is level and solid, and can adequately support the refrigerator. Contact a carpenter to correct a sagging or sloping floor. Ensure floor is level and solid, and can adequately support the refrigerator. Contact a carpenter to correct a sagging or sloping floor.
Drawers are difficult to move.	Food is touching shelf on top of drawer. Track that drawers slide on is dirty.	Keep less food in drawer. Clean drawer, rollers, and track. See <i>Care & Cleaning</i> <i>Chart</i> in Care and Cleaning section.
LIGHT BULB IS NOT ON	1	-
Light bulb is not on.	Light bulb is burned out. Light switch is stuck. No electric current is reaching refrigerator.	See <i>Replacing Light Bulbs</i> in Care and Cleaning section. Light switch is located on side of refrigerator and freezer liners. See PROBLEM section RUNNING OF REFRIGERATOR.

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