User Guide - English



ServerView Suite ServerView Event Manager

ServerView Operations Manager V6.00

Edition July 2012

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Certified documentation according to DIN EN ISO 9001:2008

To ensure a consistently high quality standard and user-friendliness, this documentation was created to meet the regulations of a quality management system which complies with the requirements of the standard DIN EN ISO 9001:2008.

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1 Introduction

The ServerView Event Manager (called simply Event Manager below) is a component of the Event Management of the ServerView Suite. After installation, this component is available both via the Windows Start Menu and via ServerView Operations Manager (called simply Operations Manager below).

The Event Manager function has a user-friendly Web-based graphical user interface (GUI) where you can obtain reliable, secure information about system faults quickly.

You can define the results and operating states about which you want to receive alarm messages. The availability of a server in a network is a critical factor and it therefore makes sense to configure the Event Manager so that you are informed about all the operating states that could endanger server availability.

On blade systems, the Event Manager can receive and display alarm messages from the blade system itself and also from individual server blades. Alarms are assigned to the entire blade system by default. This setting can be changed in the configuration.

The Event Manager works like this. An agent sends an alarm (trap) over the SNMP to the Event Manager informing the management station that an unexpected event has occurred. An unexpected event can be an error report or a status change caused by tripping of a threshold value.

Traps are assigned the severity levels: critical, major, minor and informational. Different actions, triggered by traps, can be assigned to each severity level and to each server. Events at the alarm severity level *critical* are always recorded in the alarm log of the log file.



When you are installing the agents you can also specify that alarm messages are to be sent to the Windows event log.

1.1 Changes from the previous version

This edition is valid for the Event Manager of ServerView V6.00 and replaces the online manual: "Event Manager" as of ServerView V5.50, Edition November 2011.

The manual has been updated to reflect the latest software status and includes the following additions:

- Alarm entries can be filtered by clicking the corresponding filter icons in the header of the alarm list (see section "Filtering alarm entries" on page 25).
 Because of the filter icon, chapters *Setting the number of alarms per page* and *Managing the alarm list* have been omitted.
- Settings of an existing alarm rules can be copied to new alarm rules (see section "Managing alarm rules" on page 40).

1.2 ServerView Suite link collection

Via the link collection, Fujitsu Technology Solutions provides you with numerous downloads and further information on the ServerView Suite and PRIMERGY servers.

For ServerView Suite, links are offered on the following topics:

- Forum
- Service Desk
- Manuals
- Product information
- Security information
- Software downloads
- Training

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The downloads include the following:

- Current software versions for the ServerView Suite as well as additional Readme files.
- Information files and update sets for system software components (BIOS, firmware, drivers, ServerView agents and ServerView update agents) for updating the PRIMERGY servers via ServerView Update Manager or for locally updating individual servers via ServerView Update Manager Express.
- The current versions of all documentation on the ServerView Suite.

You can retrieve the downloads free of charge from the Fujitsu Technology Solutions Web server.

For PRIMERGY servers, links are offered on the following topics:

- Service Desk
- Manuals
- Product information
- Spare parts catalogue

Access to the ServerView link collection

You can reach the link collection of the ServerView Suite in various ways:

- 1. Via ServerView Operations Manager.
 - ► Select *Help Links* on the start page or on the menu bar.

This opens the start page of the ServerView link collection.

 Via the ServerView Suite DVD 2 or via the start page of the online documentation for the ServerView Suite on the Fujitsu Technology Solutions manual server.



You access the start page of the online documentation via the following link:

http://manuals.ts.fujitsu.com

- ► In the selection list on the left, select *Industry standard servers*.
- ► Click the menu item *PRIMERGY* ServerView Links.

This opens the start page of the ServerView link collection.

- 3. Via the ServerView Suite DVD 1.
 - ► In the start window of the ServerView Suite DVD 1, select the option Select ServerView Software Products.
 - Click *Start*. This takes you to the page with the software products of the ServerView Suite.
 - On the menu bar select *Links*.

This opens the start page of the ServerView link collection.

1.3 Documentation for ServerView Suite

The documentation for the ServerView Suite can be found on the ServerView Suite DVD 2 supplied with each server system.

The documentation can also be downloaded free of charge from the Internet. You will find the online documentation at *http://manuals.ts.fujitsu.com* under the link *Industry standard servers*.

1.4 Notational conventions

The following notational conventions are used in this manual:

| Caution | This symbol points out hazards that can lead to personal injury, loss of data or damage to equipment. | | |
|---|---|--|--|
| i | This symbol highlights important information and tips. | | |
| • | This symbol refers to a step that you must carry out in order to continue with the procedure. | | |
| <i>italic</i> Commands, menu items, names of buttons, option variables, file names and path names are shown in in descriptive text. | | | |
| fixed font | System outputs are indicated using a fixed font. | | |
| semi-bold fixed font | Commands to be entered via the keyboard are written in a semi-bold fixed font. | | |
| Key symbols | Keys are shown according to their representation on the keyboard. If uppercase letters are to be entered explicitly, then the Shift key is shown, e.g. SHIFT - A for A. | | |
| | If two keys need to be pressed at the same time, this is shown by placing a hyphen between the two key symbols. | | |

Table 1: Notational conventions

References to text or sections of text in this manual are shown with the chapter or section heading and the page on which that chapter or section begins.

Screen outputs

Please note that the screen output is dependent in part on the system used and therefore some details may not correspond exactly to the output you will see on your system. You may also see system-dependent differences in the menu items available.

2 Event Manager

The Event Manager allows you to filter and forward alarm messages and specify the display.

For monitoring, ServerView agents must be installed on the managed servers and for servers with VMware vSphere ESXi 5 ServerView ESXi 5 CIM Provider must be installed. If an unusual operating status occurs, the ServerView agents automatically send an alarm (trap) to a management station. Which management stations are to receive traps is defined during installation of the ServerView agents or ServerView ESXi 5 CIM Provider. While setting up the SNMP service on the management station, you define the managed servers from which traps are to be received.

After installing the Event Manager you must first configure the alarm display and alarm handling. You do this by defining alarm rules and filter rules in the Alarm Configuration component. Using alarm rules, you specify which alarms are to be forwarded from which servers to which destinations. You can also specify, via filter rules, which alarms from which servers are to be filtered out. For a detailed description of this alarm configuration see the chapter "Alarm configuration" on page 37.

The Alarm Monitor component displays the received alarms, depending on the configuration set. The Alarm Monitor offers you further functions for editing the alarm list as well as for additional filtering of the alarm display. You can, for example, specify which alarms from which servers are not to be shown in the alarm list. For a detailed description of the Alarm Monitor see the chapter "Alarm Monitor" on page 21.

ServerView comes with a series of MIBs, which are integrated in the Event Manager. Traps from these MIBs can be received and processed in the Event Manager. To supplement the existing MIBs, additional third-party MIBs can be integrated into the Event Manager. Traps from these MIBs are also displayed in the Event Manager, once the MIB has been checked.

You integrate the MIBs using the MIB Manager, which is additionally provided when the Event Manager is installed under Windows or Linux. For more information on this tool, see the chapter "MIB integration" on page 171.

CIM-Indications for VMware vSphere ESXi 5

Events of servers with VMware vSphere ESXi 5 are provided as CIM indications. The CIM indications are analyzed by the ServerView Event Manager, which can manage and forward them as usual.

Via *Test Connectivity* you can test the connection to the VMware vSphere ESXi 5 server (see User Guide "ServerView Operations Manager" manual).



The CIM indication provider is provided for the following operating system:

- VMware vSphere ESXi 5

For more information on ServerView ESXi CIM provider, see the "Monitoring VMware based PRIMERGY servers with ServerView" manual.

2.1 Installing the Event Manager

The Event Manager is part of the ServerView software, which can be found on the ServerView Suite DVD 1 (via Select ServerView Software Products). It can be installed under Windows and under Linux operating systems (SuSE and Red Hat). For details of how to install the ServerView software, see the ServerView Installation Guides.

2.2 Starting the Event Manager

If the Event Manager is installed on a Windows-based management station, you can start it directly on the management station via the Windows start menu.

 Select Start – [All]Programs – Fujitsu – ServerView Suite – Event Manager – Event Manager.

If the Event Manager Manager is installed on a Linux-based management station, you can start ServerView Event Manager via a suitable Web browser with the following Web addresses below:

Enter the following Web address for SSL-protected (Secure Socket Layer) communication:

https://<system_name>.<domainname>[:3170]/AlarmService

On startup the login window of the Central Authentication Service is displayed.



If the server's IP address is an IPv6 address, you must enter it in square brackets if you specify a port number.

| S'ServerView | | rufitsu Helo | 1 |
|--------------------------------------|---|-----------------|---|
| | Fujitsu ServerView Suite Central Authentication Service | | |
| | Sign On User Password Lopin | | |
| 11 | Heb abort usernames and passwords of SaverView's default accounts can be found <u>here</u> Laading of trailing blank characters in passwords are not supported. For security reasons, please Log Did and Ent your web trowser when you are done accessing services that require authentication! | | |
| | | | |
| | | | |
| 18 Fugtu Technologi Solutiona 2005 2 | 211 All optis second | | |

Figure 1: Login window of the Central Authentication Service

In this window, enter the user name and the password of the ID under which you are authorized to use Event Manager.

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To start / operate the Event Manager, you need the appropriate permissions. As the RBAC (Role-based access control) based user management of the ServerView Suite controls the assignment of permissions to users by means of user roles, please ensure that your user role is equipped with the required privileges. For details see the "User Management in ServerView" user guide.

When you launch the Event Manager, the following start page is displayed:



Figure 2: Event Manager start window

Depending on whether only the Event Manager is installed or which privileges have been assigned to the user of the above **Sign On**, you will have access to some or all of the listed functions. The functions you are not authorized to use will either be disabled (gray) or not listed.

For an overview of the functions available to you with a role, see the manual "User management in ServerView".

The first time you start ServerView Event Manager as administrator after installation, the Base Configuration Wizard also starts automatically. This wizard guides you through the initial steps for using ServerView Operations Manager.

If you do not want to automatically open the Base Configuration Wizard again when you start the Event Manager, select *Do not show this wizard again automatically* in the start window of the Base Configuration Wizard. Once you have been through the Base Configuration Wizard, it too will no longer be launched automatically. You can also call up the wizard at any time via ServerView Operations Manager under the *Administration* menu.

For more information see the separate documentation for the Base Configuration Wizard.



If you get a security warning from Java when you start Event Manager, you can ignore it by clicking *No*. How to avoid such messages in future is described in the ServerView Operations Manager Installation Guide for Windows.

You start the individual components of the Event Manager (Alarm Monitor and Alarm Configuration) by clicking the corresponding link (*Alarm Monitor* or *Alarm Configuration*) under *Event Management*.

You can also start the individual components via the start page of ServerView Operations Manager.

 Select Start – [All]Programs – Fujitsu – ServerView Suite – Operations Manager – Operations Manager.

Then, as with the Event Manager, click the relevant link (*Alarm Monitor* or *Alarm Configuration*) under *Event Management*.

2.3 Icons

You will find a list of the icons in the *Alarm Monitor* and *Alarm Configuration* windows and their meanings in the following.

| 4 | Red alarm: critical |
|------------------|---|
| 4 | Orange alarm: major |
| \triangleleft | Yellow alarm: minor |
| \triangleleft | Blue alarm: informational |
| \bigtriangleup | Gray alarm: unknown |
| 4 | Alarm is ignored |
| > | The alarm was confirmed by a user entry. |
| EXE | Some other executable program was triggered by this alarm. |
| | A broadcast message was sent for this alarm. |
| \mathbf{X} | A mail was sent for this alarm. |
| | This alarm triggered a pager call. |
| ٥ | This alarm will be passed on to a management station. |
| ? | This alarm will be passed on to the local system event log. |
| | Green: Pager confirmed |
| | Yellow: Pager completed |
| | Red: Pager present (still active) |

Table 2: Icons in the Alarm Monitor and Alarm Configuration

| <u> </u> | Yellow: Forwarding completed |
|----------|--|
| — | Red: Forwarding present (still active) |
| T | Table columns can be filtered according to different criteria. |

Table 2: Icons in the Alarm Monitor and Alarm Configuration

3 Alarm Monitor

The Alarm Monitor component displays all received alarms relating to the selected servers and server groups in the Operations Manager main window.

3.1 Viewing alarms

You start the Alarm Monitor via Event Manager start window (see page 15) or via the Operations Manager start window by clicking the *Alarm Monitor* link under *Event Management*. How to start Operations Manager is described in the ServerView Operations Manager documentation.



Figure 3: Alarm Monitor

The window is divided into four sections:

- The menu bar below the title bar allows you to navigate between the Operations Manager functions:
 - Serverlist
 - Administration
 - Asset Management
 - Event Management
 - Monitoring
 - Update Management
 - Security (only if OpenDS is used as directory service)

In the line below the menu bar, the individual menu items are listed, depending on which menu is selected.

For more information on the menus in the menu bar, see the ServerView Operations Manager User Guide.



The menus excepting the Event Management menu are only available if Operations Manager is also installed on the management station.

 The left section shows a file tree structure containing the servers and server groups. This is where you make your selection for the display in the alarm or server list.



If you move the mouse pointer over a server in the file tree, a tooltip appears. The content of the tooltip depends on the length of the server name. If the server name is truncated in the file tree, the tooltip shows first the complete server name and below it the server type. If the server name is not truncated, the tooltip only shows the server type.

• The top right section of the window contains the alarm entries for the servers selected in the file tree. The alarm list is structured in pages.

The icons in the header of the right-hand section indicate how many alarm entries per severity level there are on a page of the alarm list.

You can use these icons to control the alarm list display. Click to select the alarm levels for which you want to display alarm messages.

The display update in the Alarm Manager can be enabled or disabled via *automatic refresh*. If *automatic refresh* is selected, the display is reloaded automatically when an alarm is logged. Otherwise, only the display of logged alarms for *Total number of alarms* changes.

Below the status bar the alarm entries are displayed with the following information:

Receive Time

Time when the alarm was received.

Alarm Type

Brief description of the alarm.

Alarm icon (see table below)

Indicates the severity of the alarm.

Server

Server name. If you click the server name, the *ServerView* [servername] window opens, in which you can request detailed information about the selected server. For more information see the ServerView Operations Manager manual.



The *ServerView [servername]* window only opens if Operations Manager is also installed on the management station.

Forwarding icons (see table below)

Indicates the type of alarm forwarding.

Ack

Indicates whether the alarm was acknowledged.

Note

Indicates a note entered by the user.

The icons have the following meanings:

| \triangle | Indicates the alarm level. |
|-------------|---|
| 2 | The alarm was written to the local event log. |
| | This alarm triggered a pager call. |
| \bowtie | A mail was sent for this alarm. |
| | A broadcast message was sent for this alarm. |

Table 3: Icons in the Alarm Monitor

| EXE | An executable program was triggered by this alarm. |
|-----|---|
| | This alarm was forwarded to the management station. |

Table 3: Icons in the Alarm Monitor

- In the bottom right section of the window you can find out information on the selected alarm entry in the alarm list via the two or three tabs provided:
 - *Alarm Details* tab contains a brief description of the selected alarm entry in the alarm list.
 - Alarm Information tab contains detailed information on the selected alarm entry as stored in the MIB.
 - Server Information tab provides information on the server from which the selected alarm entry originates. Under *General Information* you will see general information about the server (e.g. system name, IP address, community name) and under *Additional Information* you will see additional information as stored in the Server Properties (e.g. administrator, location, model).

On this tab you will also find a link, depending on whether the server in question is entered in the ServerView server list or not.

If the server is in the server list, you can use the *Edit Server Settings* link to open the *Server Properties* window for this server, via which you can change the configured values for the server.

If the server is not in the ServerView server list, you can use the *Add Server* link to start the Server Browser and add the server to the list. For more information on the Server Properties and the Server Browser, see the ServerView Operations Manager User Guide.



The *Server Information* tab is only available if both the event manager and the Operations Manager are installed on the management station.

3.2 Viewing alarms for a server

If several alarm messages have been received for a server, the one with the highest severity level is displayed in the server list. In the bottom display area you will only see information on the last alarm message received with this severity.

To get an overview of all alarm messages for this server, you can switch to the Alarm Monitor function for this server only.

One way of doing this is to select the server in the file tree and start the Alarm Monitor function via the menu bar in the Operations Manager main window.

A much quicker way is via the alarm icon (the alarm bell) in the server list. If you click the alarm icon, you switch to the Alarm Monitor function for this server only. This means that only the alarm messages for this particular server will be visible in the list section of the Operations Manager main window. Through appropriate selection of an alarm message in the alarm list, you can retrieve further information on every alarm message received in the display area.

3.3 Filtering alarm entries

You can filter the alarm entries by clicking the corresponding filter icons in the header of the alarm list.



Filter icon in the header of the alarm list.

When you click the filter icon, the associated dialog *Filtering for Column* <*column_name>* opens in each case. Make your selection and confirm it with *OK*. Then, only the filtered entries will be displayed, depending on what you have selected. In the standard filter (*Standard*), all selection elements are selected via checkboxes. In the customized filter (*Customize*), you either enter your selection directly or using an asterisk as a placeholder. An active filter is indicated by a blue filter icon.

3.4 Processing alarm entries

The following functions are available for processing the alarm entries:

- Acknowledge alarms
- Suppress alarms
- Reset alarm suppression
- Delete alarms

3.4.1 Acknowledging alarms

You can acknowledge alarms that have been received.

Proceed as follows:

- Select the alarm entries in the list.
- Select *Ack Alarm* from the context menu.

The acknowledgment is indicated in the *Ack* column with the following icon:



3.4.2 Suppressing alarms

You can suppress individual alarms of a server. This is useful if the management station is being bombarded with messages from a server that is not running correctly.

Proceed as follows:

- Select the alarm entries in the list.
- ► Select *Suppress* from the context menu.

You must confirm the alarm suppression. Once you have done this, all alarm entries will be deleted from the alarm list and no further alarms of this type for the server in question will be added to the list.

You can reset this setting via *Filter Settings*, see section "Resetting alarm suppression" on page 27.

When the server starts up, a RAID manager or Ethernet card, etc. may issue an alarm (SNMP trap) as a startup notification (e.g. RFC1157LinkUP). To suppress this kind of alarm, you can configure alarm suppression. This function must be specified for each server. If multiple servers are monitored, configure this setting for each server using the alarm function.

3.4.3 Resetting alarm suppression

You can reset an alarm suppression that has already been set. Proceed as follows:

► Select *Filter Settings* from the context menu.

The *Reset suppressings* window opens, in which all previously set alarm suppressions are listed. To reset a suppression, proceed as follows:

- Select the relevant suppression in the list.
- Click the *Delete* button.
- ► To close the window, click the *Close* button.

The entry is removed from the list and the alarm setting is active again.

3.4.4 Deleting alarms

To delete alarm entries, proceed as follows:

- Select the alarm entries in the list.
- ► Select *Delete* from the context menu.



Alarms with the severity *critical* cannot be deleted until they have been acknowledged.

3.5 Testing the connection

To test the connection to a specific server, you can send a trap. Proceed as follows:

► Select *Test Trap* from the context menu.

The Test Trap window opens:

► Either select the server from the list under Serverlist,

or

- Enter the IP address of the server. If you wish you can specify the server name.
- ► Either accept the default values for *Community* and *Timeout* or enter the relevant values in these fields.
- ► To test the connection, click the *Test trap* button.

A window informs you of the connection status. To close this window, click the Close button.



Note for Linux

If you perform a connection test for the local host (127.0.0.1/localhost), the test trap times out. This is because the system is waiting for a response from the IP address of the local host to which ServerView Operations Manager made the request, whereas the actual response received by the trap comes from the real IP address of the server specified in the SNMP master agent.

3.6 Other settings

3.6.1 Editing an alarm note

You can edit the note displayed for an alarm entry:

- Click the relevant alarm entry.
- ► Select *Edit Note* from the context menu.

The Edit Note window opens:

- ► Enter your text.
- ► Confirm your input with *OK*.

3.7 iRMC S2 SEL entries relayed as SC2 MIB traps



The following table applies to PRIMERGY systems manufactured in 2009 or later.

If the iRMC S2 writes an event to the System Event Log (SEL), in some cases an SNMP trap is triggered. The following table shows the correlation between the iRMC S2 entries in the SEL and the traps they trigger.



Not all iRMC S2 entries made in the SEL trigger an SNMP trap. Some trigger the same trap.

| Error code | iRMC S2 SEL entry | Trap text | Trap no. | Trap name |
|---------------|---|--|-------------|------------------------------|
| 000011 | System event log (SEL) warning threshold exceeded | The System Event Log for cabinet XY at server XY has exceeded XY percent of its capacity. | 2101 | sc2TrapMessa geLogWarning |
| 040000 | 'FAN XY': Fan failed | Fan 'FAN XY' failed in cabinet XY of server XY. | 2014 | sc2TrapFan Failed |
| 040001 | 'FAN XY': Fan is working | Fan 'FAN XY' was added into cabinet XY of server XY. | 2010 | sc2TrapFan Added |
| | | Fan 'FAN XY' in cabinet XY of server XY is working again. | 2012 | sc2TrapFanOk |
| 040002 | 'FAN XY': Fan prefailure | Fan 'FAN XY' will fail in near future in cabinet XY of server XY. | 2013 | sc2TrapFan Critical |

| Error code | iRMC S2 SEL entry | Trap text | Trap no. | Trap name |
|---------------|------------------------------------|--|-------------|-----------------------------------|
| 040003 | 'FAN XY': Redundant fan failed | The redundant fan 'FAN XY' failed in cabinet XY of server XY. System can become critical if another fan in this group fails. | 2015 | sc2Trap RedundantFan Failed |
| 040004 | 'FAN XY': Fan removed | Fan 'FAN XY' was removed from cabinet XY of server XY. | 2011 | sc2TrapFan Removed |
| 050001 | 'Temp XY': Temperature OK | Temperature at sensor 'Temp XY' in cabinet XY of server XY is within normal range. | 2020 | sc2TrapTemp Ok |
| 050016 | 'Temp XY': Temperature warning | Temperature at sensor 'Temp XY' in cabinet XY of server XY has reached the warning level. | 2021 | sc2TrapTemp Warning |
| 050017 | 'Temp YX': Temperature critical | Temperature at sensor 'Temp XY' in cabinet XY of server XY has reached the critical level. | 2022 | sc2TrapTemp Critical |
| 070000 | 'PSU XY': Power supply removed | Power supply 'PSU XY' in cabinet XY at server XY was removed. | 2031 | sc2TrapPower Supply Removed |

| Error code | iRMC S2 SEL entry | Trap text | Trap no. | Trap name |
|---------------|---|--|-------------|---|
| 070001 | 'PSU XY': Power supply OK | Power supply 'PSU XY' in cabinet XY at server XY was added. | 2030 | sc2TrapPower SupplyAdded |
| | | Power supply 'PSU XY' in cabinet XY at server XY is working again. | 2032 | sc2TrapPower SupplyOk |
| 070002 | 'PSU XY': Power supply failed | Power supply 'PSU XY' in cabinet XY at server failed. | 2034 | sc2TrapPower SupplyFailed |
| | | Redundant power supply 'PSU XY' in cabinet XY at server XY failed. System can become critical if another power supply fails. | 2035 | sc2Trap Redundant PowerSupply Failed |
| 070003 | 'PSUXY': Redundant power supply AC failed | AC failure in cabinet XY of server XY. | 2040 | sc2TrapAcFail |
| 070005 | Power unit: power supply redundancy lost | Power supply redundancy in cabinet XY at server XY lost. System will become critical if a power supply fails. | 2036 | sc2TrapPower Supply Redundancy Lost |
| 070009 | 'PSUXY': Redundant power supply DC failed | DC power failure in cabinet XY of server XY. | 2041 | sc2TrapDcFail |
| 070010 | 'PSU XY': Power supply fan failure | Fan failure at power supply 'PSU XY' in cabinet XY of server XY. | 2039 | sc2TrapPower SupplyFan Failure |

| Error code | iRMC S2 SEL entry | Trap text | Trap no. | Trap name |
|---------------|--|--|-------------|--|
| 07000A | 'PSU XY': Power supply critical temperature | Temperature at power supply 'PSU XY' in cabinet XY of server XY has reached the critical level. | 2037 | sc2TrapPower SupplyCritical Temperature |
| 07000F | 'PSU XY': Power supply fan prefailure | Fan failure is predicted at power supply 'PSU XY' in cabinet XY of server XY. | 2038 | sc2TrapPower SupplyFan Failure Prediction |
| 0C0004 | 'CPU XY': CPU internal error (IERR) | Internal error (IERR) occurred on CPU 'CPU XY' in cabinet XY of server XY. | 2082 | sc2TrapCpu Ierr |
| 0C0021 | 'CPU XY': Uncorrected CPU Machine Check Architecture (MCA) error | | | |
| 0C0007 | 'CPU XY': CPU clock automatically throttled | CPU speed at server XY changed to XY percent of its maximum speed. | 2080 | sc2TrapCpu Speed Changed |
| 0C0017 | 'CPU XY': CPU failure predicted | CPU failure is predicted for CPU 'CPU XY' in cabinet XY. | 2081 | sc2TrapCpu Prefail |
| 0C000B | 'CPU XY': CPU disabled | CPU 'CPU XY' in cabinet XY of server XY is disabled. | 2083 | sc2TrapCpu Disabled |

| Error code | iRMC S2 SEL entry | Trap text | Trap no. | Trap name |
|---------------|--|---|-------------|-------------------------------|
| 120030 | PCI system error (SERR): Slot 0x%1 | The system wa restarted after a severe problem at cabinet XY of server XY. See server management message log (recovery log) for detailed information. | 2006 | sc2TrapSevere SystemError |
| 120031 | PCI parity error (PERR): Slot 0%1 | | | |
| 120034 | PCI bus parity error indicated by onboard device (PERR): Bus: %1 Device: 0x%2 Function: 0x%3 | | | |
| 120035 | PCI bus system error indicated by onboard device (SERR): Bus: %1 Device: 0x%2 Function: 0x%3 | | | |
| 120042 | CPU front side bus (FSB) error | | | |
| 120047 | Fatal NMI | | | |
| 150000 | 'Voltage XY': Voltage OK | Power supply voltage 'BATT XY' in cabinet XY at server XY is within normal range again. | 2050 | sc2Trap VoltageOk |
| 150030 | Battery voltage 'BATT XY' OK | | | |
| 150012 | 'Voltage XY': Voltage low critical: % Volt | Power supply voltage 'Voltage XY' in cabinet XY at server XY is too low. | 2051 | sc2Trap VoltageTooLow |
| 150032 | Battery voltage 'BATT XY' low critical: % Volt | | | |
| 150017 | 'Voltage XY': Voltage high critical: % Volt | Power supply voltage 'Voltage XY' in cabinet XY at server XY it too high. | 2052 | sc2Trap VoltageToo High |

| Error code | iRMC S2 SEL entry | Trap text | Trap no. | Trap name |
|---------------|---|--|-------------|--|
| 150031 | Battery voltage 'BATT XY' low warning: % Volt | Battery voltage 'BATT XY' in cabinet XY at server XY: Battery is predicted to fail in near future. | 2054 | sc2TrapBattery VoltagePrefail |
| 190003 | 'DIMM XY' Memory: Uncorrectable error (ECC) | Uncorrectable memory error at module 'DIMM XY' in cabinet XY of server XY. | 2065 | sc2Trap Uncorrectable MemError |
| 190040 | 'DIMM XY': Uncorrectable Parity memory error | | | Module |
| 190007 | Memory: Uncorrectable error (ECC) | Uncorrectable memory error in cabinet XY of server XY. | 2067 | sc2Trap Uncorrectable MemError |
| 190008 | Correctable memory error disabled | Too many correctable memory errors in cabinet XY at server XY. Error logging was disabled. If logging was disabled and not automatically enabled again, you have to reboot your server to enable memory error logging again. If logging is disabled, prefailure detection is also not active! | 2071 | sc2TrapMem ErrorLogging Disabled |

| Error code | iRMC S2 SEL entry | Trap text | Trap no. | Trap name |
|---------------|--|---|-------------|---|
| 190017 | 'DIMM XY': Memory replaced by spare memory | Memory module 'DIMM XY' in cabinet XY of server XY had failed and was replaced by a hot- spare module. | 2070 | sc2TrapMem ErrorModule Replaced |
| 19001A | 'DIMM XY': Memory module failed predicted | Memory module failure is predicted for module 'DIMM XY' in cabinet XY of server XY. | 2068 | sc2TrapMem ErrorModule Prefail |
| 19001F | Memory: redundancy lost | Memory configuration in cabinet XY of server XY has lost redundancy. | 2074 | sc2TrapMem Error Redundancy Lost |
| 190035 | 'DIMM XY': Memory module error | Memory module 'DIMM XY' in cabinet | 2069 | sc2Trap MemError |
| 190036 | 'DIMM XY': Memory module failed (disabled) | XY of server XY is failing. Too many errors have occurred. | | ModuleFailing |
| 340002 | Housing opened | The front door or housing of cabinet XY was opened on server XY. | 2110 | sc2Trap Intrusion Assertion |
| 340003 | Housing closed | The front door of housing of cabinet XY was closed on server XY. | 2111 | sc2Trap Intrusion Deassertion |
4 Alarm configuration

The *Alarm Configuration* component in the Event Manager is used to define settings for alarm handling. You can define alarm rules, filter rules and general settings. The alarm rules define which alarms are forwarded from which servers to which destinations (see section "Alarm rules" on page 39). The filter rules define which types of alarm are filtered out (see section "Filter rules" on page 55). In the general settings you define the handling of all incoming and unfiltered alarms (see section "Making settings" on page 58). How to start the component is described in the section "Starting the Event Manager" on page 15.

When you select the *Alarm Configuration* component, the following window opens:



Figure 4: Alarm Configuration

The menu tree in the left section shows the individual dialog windows for alarm handling.

Alarm configuration

The first time the window opens, the right-hand section shows the *Alarm Rules – Manage Alarm Rules* dialog window. The *Previous* and *Next* buttons take you step by step through the individual screens for setting the alarm parameters. You can also call up the individual screens directly by clicking the entries in the menu tree.

Buttons

The various screens contain the following buttons:

Add

Define a new setting.

Edit

Edit an existing setting.

Delete

Delete an existing setting.

Previous

Return to the previous screen.

Apply

Saves your changes to the database. You must click *Apply* before you quit the screen in which you have made changes, otherwise a warning message opens.

Reset

Your changes are reset to the settings stored in the database from the previous *Apply*.

Next

Go to the next screen.

OK

The new settings are saved and the screen is closed.

Cancel

The changes you have made are not applied and the screen is closed.

Help

Calls up a help text.

4.1 Alarm rules

An alarm rule forwards alarms from various servers to one or more destinations. A complete definition of a new alarm rule consists of the following four steps:

- Defining the name of the new alarm rule (see section "Managing alarm rules" on page 40).
- Assigning one or more servers to the alarm rule (see section "Assigning servers" on page 43). The alarm rule then only applies to alarms from these servers.
- Assigning one or more alarms to the alarm rule (see section "Assigning alarms" on page 47).
- Defining the response to the incoming alarms (see section "Forwarding alarms" on page 51). Here you can use the standard destinations or define your own (e.g. Execute forwarding, Mail forwarding or Mobile forwarding).

When defining a new alarm rule, you will be guided step by step through the individual screens for setting the alarm parameters. If you are changing an existing alarm rule you can also call up the individual dialog screens directly via the menu tree.

4.1.1 Managing alarm rules

The *Alarm Rules – Manage Alarm Rules* screen provides an overview of all defined alarm rules. The tabs *Alarm Rules*, *Alarms*, *Servers* and *Destinations* allow different views of the defined alarm rules, depending on which tab is selected.

The *Add* button allows you to add new alarm rules. It opens a window in which you can enter the name of the new alarm rule. You can also copy settings of an existing alarm rule over to the new one. To do this, select an existing alarm from the drop-down list. All settings of the existing alarm rule visible on the *Alarms, Servers, Destinations* tabs and from the drop-down list marked with *Copy settings from rule* will then be taken over by default. If you do not want to take over the settings from every tab, you can disable the individual tabs by clicking the selected checkbox directly. The assigned settings will then not be taken over for the new alarm rule.

If you do not want to take over any settings, select the empty field in the dropdown list.

The *Edit* button lets you modify existing alarm rules. With the *Delete* button you can delete a selected alarm rule.

| S ServerView | | | | | User: a | dministrator <u>Loqout</u> | FUĴĨTSU |
|--|----------------------|--|---|------------------|-------------------------|----------------------------|---------|
| ServerList Administration | Asset Management | Event Management | Monitoring Upo | late Management | Security | | Help |
| | | Alarm Monitor Ala | arm Configuration | Threshold Manage | r <u>MIB Integrat</u> | or | |
| Home >> Alarm Configuration | | | | | | | |
| Configuration | Alarm Rules - Manage | Alarm Rules | | | | | |
| Alarm Rules | Alarm Rules Alarms S | ervers Destinations | | | | | |
| Manage Alarm Rules Assign Servers | enabled Alarm Rul | e 🔺 defined b | oy Alarms 🔒 | and Servers 🔺 | | calling Destination 🕢 | |
| → Assign Jarvers → Assign Assign Assign Test → Tope of Aarms → Assign Destinations ⊕ Filter Rule 2 General Settings | Add Edit | ALI CETI 1.5 GTL V0 1.2% Some 3.3% Some 3.3% Some SV Voltage Voltage Voltage Ext Apply | CAL ALAPHS tage is out of specificable ating out of specificable rating out of specificable rating out of specificable rating out of specificable is out of specificable is out of specificable. | All Servers | | BCW_Mail Default_Popup | |

Figure 5: Alarm Rules - Manage Alarm Rules

Alarm Rules tab

The *Alarm Rules* tab is used to assign alarm rules to alarms, servers and alarm destinations.

The first column lists all known alarm rules. The *enabled* column indicates which alarm rules are activated (checkmark) and which are deactivated. By clicking in the *enabled* column you can set or remove a checkmark. You save the new setting by clicking the *Apply* button.

The second column lists the alarms that are assigned to the selected alarm rule. Only alarms assigned to the alarm rule are forwarded.

The third column shows the servers that are assigned to the selected alarm rule. Only alarms from assigned servers are forwarded by an alarm rule.

The fourth column shows all destinations of the incoming alarms for the selected alarm rule.

With the *Add* button you can define new alarm rules. A window opens for you to enter the new name of the alarm rule. With the *Edit* button you can modify an existing, selected alarm rule, and with the *Delete* button you can delete an existing alarm rule.

Alarms tab

The *Alarms* tab provides an overview of which alarms are assigned to which alarm rules. So you can quickly check which, if any, destination is assigned to an alarm.

The first column lists all known alarms in alphabetical order. Because the alarms are defined by many different manufacturers, the same name can be used twice.

The second column lists all the alarm rules to which the selected alarm is assigned.

The third column shows the servers that are assigned to the alarm rule selected in column two. Only alarms from assigned servers are forwarded by an alarm rule.

The fourth column shows all destinations of incoming alarms for the selected alarm rule.

Alarm rules

Servers tab

The *Servers* tab shows you which servers are covered by which alarm rules. Here you can check whether alarms from a server are at least being forwarded to one destination.

The first column lists all known and unfiltered servers in alphabetical order (see section "Server filters" on page 55). You can find out more about a particular server by clicking its entry in the list.

The second column lists all the alarm rules to which the selected server is assigned.

The third column shows the alarms which are assigned to the selected alarm rule.

The fourth column contains all destinations to which the selected alarm rule forwards the incoming alarms.

Destinations tab

The *Destinations* tab tells you which destination incoming alarms are forwarded to with which alarm rules.

The first column lists all known destinations in alphabetical order.

The second column lists all alarm rules which forward the incoming alarms to the selected destination.

The third column contains the list of servers that are assigned to the selected alarm rule.

The fourth column shows all alarms that are assigned to the selected alarm rule.

On the *Destinations* tab you can use the *Add* button to define a new destination, the *Edit* button to modify an existing destination, and the *Delete* button to delete an existing destination. The destinations *Default_Popup* and *Event_Log* cannot be deleted. The destination *Event_Log* can also not be changed.

4.1.2 Assigning servers

In the *Alarm Rules – Assign Server* screen, you define the servers and/or server groups to be assigned to an alarm rule.

| S ServerVie | ?W | | | | | User: | administrator <u>Loqout</u> | FUĴĨTSU |
|---|-------------------|---|--|-----------------|------------------------------|-----------------------|-----------------------------|---------|
| ServerList Ad | Iministration | Asset Management | Event Management | Monitoring | Update Management | Security | | Help |
| | | | Alarm Monitor Ala | arm Configurati | on <u>Threshold Manage</u> | ar <u>MIB Integ</u> | rator | |
| <u>Home</u> >> Alarm Co | onfiguration | | | | | | | |
| Configuration | | Alarm Rules - Assign | Servers | | | | | |
| l⊟ Alarm Rules Manage Alar | m Rules | Select the Alarm Rule a | nd assign the servers you | want to forward | alarms from | | | |
| Assign Serve | ers 15 | BCW | | | ~ | | | |
| Individu | al Alarms | Serverlist | | | Assig | ned Servers | | |
| Assign Alarms Type of Alarms Type of Alarms Asign Deschaddone Fiker Fulles (2) General Settings | Alarms nations | ■ Al Servers ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ <td< td=""><td>GF 300551 N 1 3 3 22X3 GG</td><td></td><td></td><td>ervers</td><td></td><td></td></td<> | GF 300551 N 1 3 3 22X3 GG | | | ervers | | |
| | | Previous N | lext Apply | Reset | | | | |

Figure 6: Alarm Rules - Assign Servers

Via the drop-down list, you can select the alarm rule that you want to edit. The file tree in the *Serverlist* box contains all known and unfiltered servers. The *Assigned Servers* window shows the list of servers and server groups which are assigned to the alarm rule.



If you move a server group to *Assigned Servers*, associated subgroups are not moved with it and must be moved separately. This restriction does not apply to *All Servers*.



Because different server groups can have the same name, they are displayed in the *Alarm Configuration* component with their group hierarchy.

| Serverlist | Assigned Servers |
|--|--|
| 田 골 All Carses 금 골 Groups 다 글 Augsburg 는 글 Augsburg 는 글 Munchen 由 골 Windows | Servergroup Windows (Groups/Mugsburg) Servergroup Windows (Groups/München) < < |

Figure 7: Alarm Rules - Assign Servers group hierarchy

You can use the following buttons to specify which servers are to belong to this alarm rule:

>

Adds the selected servers to the alarm rule.

<

Removes the selected servers from the alarm rule.

>>

Adds all known servers to the alarm rule.

<<

Removes all servers from the alarm rule.

If you select *Show Information about Server* from the context menu, additional information about the selected server is displayed. If you select *Show unassigned servers only*, the server list will only contain the servers which are not yet assigned to an alarm rule. If you select *Show all Servers*, all servers are shown again.

Clicking the *Apply* button saves the new settings. Clicking the *Reset* button restores the settings from the last save.

If the window is leaved without applying the changed configuration, or if a necessary element for the alarm rule is missing, a corresponding warning message will be issued.

4.1.2.1 Displaying server information

If you select *Show Information about Server* from the context menu, the *Server information* window opens, showing additional information about the selected server.

| 🖉 Server informat | ion - Windows Internet Explo | | | |
|-------------------|------------------------------|------------------|-------|--------|
| RX600S2-W2K3 | | | | Ø |
| | System name: | H51251-RX600S2B | | |
| | Administrator: | SW SM2 | | |
| | Type: | Server | |] |
| The second second | NetAddress: | 111.11.11.251 | |] |
| | Community: | public | |] |
| | Location: | LAB ABG | |] |
| | SystemType: | PRIMERGY RX600S2 | |] |
| | | | | |
| | | | | |
| | | | | |
| | | | Close | Help |
| | | Schales Intranet | e | 100% - |

Figure 8: Server information

The header gives the server name accompanied by a status icon which indicates the current server status.

Underneath the status icon there is another icon which indicates whether or not the server is entered in the server list:



The server is known, i.e. the server is present in the ServerView server list.



The server is unknown, i.e. the server is not present in the ServerView server list.

If the server is in the server list, the server information will be displayed. If the server is not in the server list but has the current status *manageable*, the Event Manager will obtain the information directly from the server itself.

Alarm rules

i

You can start Operations Manager for the selected server in this window. To do this, click the status icon in the top right-hand corner.

The status display, the server picture and the start command for Operations Manager are only enabled if Operations Manager is already installed.

To close the *Server information* window, click the *Close* button.

4.1.3 Assigning alarms

In the *Alarm Rules – Assign Alarms* dialog box you can define in the *Individual Alarms* dialog box the alarms for the alarm rule and display all details of the assigned alarms. In the *Type of Alarms* dialog box you can define for selected alarm rules what kind of alarms are to be forwarded.

| S ServerView | | | Use | er: administrator L | ogout FUິ່ງການ |
|-----------------------------|----------|--|----------------------|---|-----------------|
| ServerList Administration | Asset M | anagement Event Management Monitoring Update Mana | gement Security | | Help |
| | | Alarm Monitor Alarm Configuration Thresho | d Manager MIB Inte | arator | |
| Home >> Alarm Configuration | | | d manager mid-inte | <u>and and and and and and and and and and </u> | |
| Hume Praint Configuration | | | | | |
| Configuration | Alarm R | ules - Assign Alarms - Individual Alarms | | | |
| 🖃 - Alarm Rules | Select t | he Alarm Rule and assign the alarms you want to forward by this alarm rule | | | |
| Manage Alarm Rules | RCW. | ~ | | | |
| Assign Servers | 0.0 | | | | |
| Assign Alarms | Assigne | d: 5/5 out of 61/5 Checked: 5/5 | Selec | ted: U | |
| Type of Alarms | V V | Alarm Name | CRITICAL Y | MIB decktrap mib | reidOL1 EVG |
| Assign Destinations | | 12V is operating out of specification | CRITICAL | desktrap.mib | sniAOL12Volt |
| Filter Rules (2) | | 2.5V is operating out of specification | CRITICAL | desktrap.mb | spiAOL2 5Vol |
| General Settings | | 3.3V is operating out of specification. | CRITICAL | desktrap.mib | sniAOL3_3Vol |
| | | 3.3V Standby Voltage is out of specification. | CRITICAL | desktrap.mb | spiAOL3_3V5 |
| | | 5V Voltage is out of specification. | CRITICAL | desktrap.mib | sniAOL5Volta |
| | | 12V power failed for disk | CRITICAL | RAID.mib | syrTrapPD12 |
| | | 3.3V power failed for disk | CRITICAL | RAID.mib | svrTrapPD33 |
| | | 5.0V power failed for disk | CRITICAL | RAID.mib | svrTrapPD50 |
| | | A device was removed from the system. | CRITICAL | desktrap.mib | sniDeviceCha |
| | | A Fan is operating out of specification. | CRITICAL | desktrap.mib | sniAOLFanCri |
| | | A Fan/Temperature is operating out of specification. | CRITICAL | desktrap.mib | sniAOLFan_T |
| | | A LUN has failed. | CRITICAL | dec.mib | lunFailureTrap |
| | | A metadata read error has occurred | CRITICAL | aac.mib | aacContainer |
| | ~ | A node in a Cluster FailOver configuration failed. Its partner will assume s | CRITICAL | netapp.mib | clusterNodeF |
| | | A polling-style trap built using the 'snmp traps' command on the filer. | CRITICAL | netapp.mib | userDefined |
| | V | A processor has been removed. | CRITICAL | desktrap.mib | sniProcessor |
| | | A user-defined trap indicating a condition that should be corrected immedia | . CRITICAL | netapp.mib | alertTrap |
| | | A user-defined trap indicating an extremely urgent situation, usually indic | CRITICAL | netapp.mib | emergencyTrap 🥃 |
| | Previ | ous Next Apply Reset | | | |
| | | | | | |

Figure 9: Alarm Rules - Assign Alarms - Individual Alarms

The *Individual Alarms* dialog box contains in the top drop-down list the names of all known alarm rules. Here you can select the alarm rule that you want to edit.

f an unknown alarm occurs, you can assign an alarm rule to it. Make sure that unknown alarms are not suppressed but are explicitly allowed. You can do this via the filter settings in the *Filter Rules – Alarm Filtering* dialog box (see "Filtering alarms" on page 56). You must also select the appropriate checkbox under *Alarm Rules – Assign Alarms – Type of Alarms*

The *Assigned* counter indicates both the number of alarms that are currently assigned to this alarm rule and the number of all known alarms.

The *Checked* counter counts all alarms whose checkboxes are selected, regardless of whether the alarms were filtered.

The *Selected* counter shows the number of currently selected alarms in the alarm list.

Alarm rules

The alarm list in the bottom section of the window shows via checkboxes which alarms are assigned to the alarm rule. It also shows the names of the alarms (*Alarm Name*), their severity (*Severity*), their MIB file (*MIB*), in which the alarm is defined, and their trap name (*Identifier*).

Alarms which are assigned to the selected alarm rule are indicated by selected checkboxes. You can select or deselect a checkbox by clicking it. Clicking the *Apply* button saves the changed settings for the alarm rule. The value of the *Assigned* counter then matches the value of the *Checked* counter.

All alarms in the alarm list can be sorted or filtered according to different criteria. This allows only certain alarms to be displayed.

You sort the alarms by clicking the relevant column in the header of the alarm list. You can sort them alphabetically by *Alarm Name*, *Severity*, *MIB* or *Identifier*.

You filter the alarms by clicking the corresponding filter icons $\begin{tabular}{c} \end{tabular}$ in the header of the alarm list.

You can filter them according to selected alarms (selected checkboxes), *Alarm Name, Severity* or *MIB*. Clicking the filter icon opens the respective associated dialog box. If, for example, you have selected *Severity*, the dialog box shows the error severities, which you can then select. You make your selection and then confirm it with *OK*. Depending on your selection, the window then shows only the filtered alarms. An active filter is indicated by a blue filter icon.

In the standard filter (*Standard*), all selection elements are selected via checkboxes. In the customized filter (*Customize*) you make your selection either by entering it directly (e.g. MINOR) or using the asterisk as a wildcard. With Severity, for example, specifying M* selects the severities Major and Minor.

The alarm list offers a context menu, in which you can select the following items:

Show information about selected Alarm

To see additional information on the selected alarm

Check all alarms

To add all currently known alarms to the alarm rule

Check selected alarm(s)

To add the selected alarms to the alarm rule

Uncheck all alarms

To remove all currently known alarms from the alarm rule

Uncheck selected alarm(s)

To remove the selected alarms from the alarm rule

Clicking the *Apply* button saves the new settings. If you click the *Reset* button, the settings from the last save are restored.

In the Alarm Rules - Assign Alarms - Type of Alarms dialog box you can define for selected alarm rules what kind of alarms are to be forwarded.



Figure 10: Alarm Rules - Assign Alarms - Type of Alarms

Alarm rules

The top drop-down list contains the names of all known alarm rules. Here you can select the alarm rule that you want to edit. You can activate or deactivate the following filter settings:

All alarms of severity critical

All alarms of severity *critical* are handled according to the alarm rule.

All alarms of severity major

All alarms of severity *major* are handled according to the alarm rule.

All alarms of severity minor

All alarms of severity *minor* are handled according to the alarm rule.

All alarms of severity informational

All alarms of severity *informational* are handled according to the alarm rule.

All unknown alarms

All unknown alarms are handled according to the alarm rule.

4.1.4 Forwarding alarms

In the *Alarm Rules – Assign Destinations* screen you can make settings relating to alarm destinations. Select an alarm rule and then define the actions to be triggered for the servers of this alarm rule in response to certain alarm messages.

| S Server | View | | | | | User: | administrator | Logout FUĴĨTSU |
|---------------------|-------------------|--------------------------------------|---------------------------|---------------------|----------------------------|--------------------------|---------------|----------------|
| ServerList | Administration | Asset Management | Event Management | Monitoring | Update Managemer | it Security | | Help |
| | | | Alarm Monitor Ala | rm Configuratio | on <u>Threshold Mana</u> | iger <u>MIB Integr</u> | rator | |
| <u>Home</u> >> Alar | m Configuration | | | | | | | |
| Configuratio | 'n | Alarm Rules - Assign | Destinations | | | | | |
| -Alarm Rule | s Alaren Dudan | Select the Alarm Rule a | nd assign one or more des | tinations to this A | larm Rule | | | |
| Assign | Servers | BCW | | | ~ | | | |
| 🖨 Assign | Alarms | List of known Destinati | ons | | م | ssigned Destination | s | |
| Assign | Destinations | Destination BCW_Mail Default_Popul | 2 | | | CW_Mail efault_Popup | | |
| General Se | (2) ttings | Event_Log | - | | | | | |
| | | | | | < | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | << | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | Add Edit | Delete | | | | | |
| | | Previous N | lext Apply | Reset | | | | |
| | | | | | | 1 | | |

Figure 11: Alarm Rules - Assign Destinations

The top drop-down list contains the names of all known alarm rules. Here you can select the alarm rule that you want to edit. The *List of known Destinations* box contains all known destinations. The *Assigned Destinations* box contains the list of destinations assigned to the alarm rule.

With the *Add* button you can define a new destination, with the *Edit* button you can change an existing destination, and with the *Delete* button you can delete an existing destination.

The destination *Automatic Service Mail* can be neither deleted nor moved to the *Assigned Destinations* window.

You can use the following buttons to activate or deactivate the forwarding of an alarm:

>

Activates the selected destinations.

<

Deactivates the selected destinations.

>>

Activates all known destinations.

<<

Deactivates all known destinations.

Clicking the *Apply* button saves the new settings. Clicking the *Reset* button restores the settings from the last save.

You can define the following responses for the alarm rule:

- Send a mail (*Mail*)
- Output a message (*Popup*)
- Log the alarm (Event Log)
- Trigger a call to a pager or mobile phone (*Pager*) (This feature is not supported in the Japanese market.)
- Trigger an executable program (*Execute*)
- Trigger a broadcast message (Broadcast)
- Generate a trap which is forwarded to another management station (Station)
- Send a mail to a special service address (*Automatic Service Mail*) (This feature is not supported in the Japanese market. For Japan another forwarding service called FJJ Service Mail is provided.)

By clicking the *Add* button you can define a new destination. The following window opens showing the available destinations.

| 📥 Туре | e of Nev | v Destination | × |
|---------|-----------|--|--|
| Wi | hich of I | the following types of destination do yo | ou want to create? |
| | ⊴ | ⊙ Mail | Send the alarms via mail to an address |
| | | C Popup | Popup a view for incoming alarms |
| 6 | Ŵ | C Pager | Send alarms as SMS |
| <u></u> | | C Execute | Call an executeable |
| < | IĘ | C Broadcast | Broadcast to several stations |
| _ ⊑ | 3 | C Station | Send as trap to other stations |
| | | | |
| | 1.15.2 | ок | Cancel |

Figure 12: Type of New Destination

Clicking *OK* opens additional windows, depending on your selection, in which you must make further settings. There, via different tabs, you can define all the parameters necessary for forwarding. A detailed description of the various windows is available via the respective Help buttons. More information on the individual windows is provided in the later sections describing the respective forwarding actions and settings on page 59.

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Note for SMTP AUTH

For sending mails, *SMTP AUTH* is supported. The supported authentication method is: CRAM MD5 / LOGIN / PLAIN. The authentication method used when you send a mail automatically switches to the safest method compatible with the authentication method supported by the destination SMTP server.

If *User* and Password are left blank, mails will be sent by SMTP without authentication.

- If you have selected *Mail* mail forwarding, the character set (*charset*) in the mails for *Subject* und *Message* is set in the following way:
 - on a Windows-based management station *charset=Shift-JIS*
 - on a Linux-based management station *charset*= UTF-8

4.2 Filter rules

The filter rules define the servers or server groups from which you want to filter out alarms (see section "Server filters" on page 55) and/or which alarms are to be filtered out (see section "Filtering alarms" on page 56).



Filter rules take priority over alarm rules. If a alarm is ignored because of the filter rules, the alarm rule assigned to the alarm is not activated.

4.2.1 Server filters

In the *Filter Rules – Server Filtering* screen, you define the servers or server groups whose alarms you want to filter out. If the Event Manager is running on a server and there are no other servers in the server list, this server is automatically displayed as the local host. No further settings are necessary for this.

The *Serverlist* box contains all servers and server groups in the server list. The *Suppress from handling* box contains the servers or server groups whose alarms are not to be handled.

You can filter the servers with the following buttons:

>

The alarms from the selected servers or server groups are ignored.

<

The alarms from the selected servers or server groups are forwarded.

>>

All alarms from the servers or server groups in the server list are ignored.

<<

All alarms from the servers or server groups in the *Suppress from handling* box are handled again. All incoming alarms from the servers or server groups in the server list are forwarded.

If you select a server in the *Serverlist* window, you can display additional information about this server via *Show Information about Server* on the context menu.

Clicking the *Apply* button saves the new settings. Clicking the *Reset* button restores the settings from the last save.

4.2.2 Filtering alarms

In the *Filter Rules – Alarm Filtering* dialog box you can activate or deactivate filter settings for an alarm type.

| S ServerView | User: administrator Logout FUIT |
|--|--|
| ServerList Administration | n Asset Management Event Management Monitoring Update Management Security Hel |
| | Alarm Monitor Alarm Configuration Threshold Manager MIB Integrator |
| Home >> Alarm Configuration | |
| Configuration | Filter Rules - Alarm Filtering |
| Alarm Rules Arm Rules Arm Rules Arms of Alarm Rules Assign Servers Assign Alarms (2) Assign (2) Assign Alarms (2) Asign (2) Assign (2) | Which of the following alarms do you went to suppress? Y All unknown alarms Alarms from unknown server Alarms of severity major Alarms of severity major Alarms of severity informational Set time for repetition in seconds 30 (Minimum time in sec that must be reached between two identical alarms from the same server) Previous Next Apply Reset |
| | |

Figure 13: Filter settings for an alarm type

You can activate or deactivate the following filter settings:

All unknown alarms

Filter out unknown alarms. These are alarms which are not defined in any of the integrated MIBs.

Alarms from unknown server

Filter out alarms from unknown servers.

Alarms of severity major

Filter according to the severity level major.

Alarms of severity minor

Filter according to severity level minor.

Alarms of severity informational

Filter according to the severity level informational.

In the input field *Set time for repetition in seconds* you can specify the interval after which the same alarm is allowed through from the same server again. This is useful to prevent the management station from being bombarded with identical alarms from a server that is not running correctly.

When you specify, for example, an interval of 30 seconds, filter interval of each severity are as follows:

| Severity of alarm | Value of severity | Expression from which filter interval is requested | Filter interval |
|-------------------|----------------------|--|-----------------|
| Critical | 1 | 30 seconds × 1 | 30 seconds |
| Major | 2 | 30 seconds × 2 | 60 seconds |
| Minor | 3 | 30 seconds × 3 | 90 seconds |
| Informational | 4 | 30 seconds × 4 | 120 seconds |

Table 5: Filter interval of each severity

4.3 Making settings

In the General Settings screen you can define general settings for alarm handling.

You can define the actions to be executed by default and regardless of the alarm groups whenever an alarm arrives.

You can define the following actions:

- Alarms relating to failed authentication are suppressed.
- Alarms from server blades are issued with the relevant name of the blade server.

For different error severities you can specify the following actions. Any combinations are possible.

- The alarm is to be written to the operating system event-log list.

When you receive alarms with the checked severities, the alarms are logged in the operating system event log.

- When you receive alarms with the checked severities, a pop-up notification for each alarm is displayed on the management server.
- The Alarm Monitor window is to move to the foreground.

Every time you receive an alarm with the checked severities, the AlarmMonitor window is displayed on top of any open windows. For this to happen, the AlarmMonitor window must be open already.

You can specify when the alarm is to be deleted. You can define whether the alarm is to be deleted when it reaches a certain age or when the log list contains a certain number of entries. Once a certain number of entries is reached, the oldest one in the list is deleted.

Clicking the *Apply* button saves the new settings. Clicking the *Reset* button restores the settings from the last save.



With general settings, event logs are recorded independently from Alarm Rules. Depending on the configuration, two event logs may be recorded for the same alarm.

4.4 Mail forwarding in general

Points to note when setting up the mail service (MAPI)

To configure the mail service, check whether Microsoft Mail is installed.

If the Microsoft mail system is not installed, you will need to run the setup program of your operating system again to install the mail system.

For more information see the Readme files, which are located in the installation directory of ServerView.

The Readme files are located

- on Windows in:

<www.root>/ServerView/common/readme.txt

- on Linux in:

/usr/share/doc/fujitsu/ServerViewSuite/en/README

or

/usr/share/doc/fujitsuServerViewSuite/jp//README

Making mail settings

If you have selected *Mail* for the forwarding, the following *New Mail Configuration* window opens.

Mail forwarding in general

| 🕌 New Mail Config | guration 🔀 |
|----------------------|---|
| Mail Settings Mail P | roperties Time Model Settings |
| Description* | |
| Subject* | |
| Mail To* | |
| Cc | |
| Time Model | always |
| Additional Message | Example for message using acronyms Date \$_TIM: Trap of severity \$_SEV from server \$_SRV got: Details: \$_TRP |
| *=mandatory | |
| | OK Apply Test Address Cancel Help |

Figure 14: New Mail Configuration

In this window you can define all the necessary parameters for forwarding on the *Mail Settings*, *Mail Properties* and *Time Model Settings* tabs. Fields marked with * are mandatory, while the other fields are optional.

Mail Settings tab

The *Mail Settings* tab provides fields for the mail settings, some of which already contain predefined settings.

The input fields in the *Mail Settings* window have the following meanings:

| Name | Meaning |
|-----------------------|---|
| Description | Name of the mail settings If you want to change the mail settings for an existing mail forwarding (see <i>Edit</i> button, section "Forwarding alarms" on page 51), this field contains the already assigned name and is disabled. |
| Subject | Subject of the mail The mail subject can contain macros (see section "Macros" on page 78). If the subject contains characters which cannot be displayed, they are replaced by displayable ones (e.g. hex code). |
| Mail To | E-mail address of the person to whom you want to send the alarm. Multiple addresses must be separated with a semicolon or comma. |
| Cc | E-mail address of the person to whom you want to send a copy of the alarm (optional). Multiple addresses must be separated with a semicolon or comma. |
| Time Model | Time model indicating when an alarm is to be forwarded. Select a predefined time model from the drop-down list. You can set your own time model via the <i>Time Model</i> <i>Settings</i> tab. |
| Additional Message | Text field for defining the alarm message. Information about the servers can be inserted via different macros (see section "Macros" on page 78). A suggestion is offered here to simplify handling. Delete or change it if necessary. |

Table 6: Input fields in the Mail Settings window

Mail Properties tab

The *Mail Properties* tab provides fields for the mail server. Depending on the mail service, *MAPI* (Windows only) or *SMTP* (Windows, Linux) must be selected.

Depending on the selected mail service, different input fields are enabled in the *Mail Properties* window. The input fields have the following meanings:

| Name | Meaning |
|-----------------------------------|--|
| From | Sender (SMTP) |
| Server | SMTP server (SMTP) |
| User (optional) | User name (SMTP) |
| Password (optional) | Identification of the mailing system (optional with SMTP) |
| Confirm Password (optional) | Confirm the password (optional with SMTP) |
| Port | Port number (SMTP) |
| | The default value is Port 25 |
| Profilename | Identification of the mailing system (MAPI) |
| | You must specify the profile name that was assigned during configuration of Microsoft Mail. If you assign a different profile name here, the mail mechanism will not work. |
| Password | Identification of the mailing system (MAPI) |
| | With MAPI you must specify the password that was assigned during configuration of Microsoft Mail. If you assign a different profile name and a different password here, the mail mechanism will not work. |
| Confirm Password | Confirm the password (MAPI) |

Table 7: Input fields in the Mail Properties window

Time Model Settings tab

The *Time Model Settings* tab allows you to select, add or modify a time model. You can define hour by hour for the whole week when an alarm is to be forwarded.

If you click the *Test Address* button, a test mail is sent to check your settings. If you click *OK*, your settings will be saved and you will be returned to the previous window.

Further buttons are offered depending on the type of forwarding and the selected tab (see "Buttons" on page 38).

McAfee virus scanner

The McAfee virus scanner contains a setting which prevents programs from sending e-mails if they are not registered.

To register the mail senders, you must enter the corresponding program name: *blat.exe* under Windows or *smtpm* under Linux.

4.5 Mail forwarding to the service provider

The Event Manager allows you to automatically forward alarms to the service provider by e-mail.

If mail forwarding to the service provider is activated, the service provider is notified by e-mail whenever certain traps occur. The group of traps that trigger a mail is defined by the service provider and can only be changed by them.

Activating mail forwarding

You activate mail forwarding to the service provider in the *Alarm Rules – Assign Destinations screen by selecting the alarm group Automatic Service Mail* in this screen.

If you click the *Edit* button you can make the necessary settings for mail forwarding to the service provider in the *Mail Settings* window.

| Name | Meaning |
|------------------------------|---|
| Mail To | E-mail address of the Service Center |
| Сс | The e-mail address to which a copy of the service mail is to be sent (optional) |
| Identnumber | Unique ID number of the server |
| | This number must be agreed with the service provider. |
| Name | Name of the server administrator |
| Phone | Telephone number of the server administrator |
| E-mail Address (optional) | E-mail address to be used by the Service Center for feedback (optional). |
| Country ID (optional) | Two-letter ISO code for the country (optional) (e.g. DE for Germany). |
| Customer ID (optional) | Customer code (optional) The customer code must be agreed with the provider. |

The input fields in the *Mail Settings* window have the following meanings:

Table 8: Input fields in the Service Mail Settings window

You can enable or disable this configuration with the *Enabled* option.

If you click the *Mail Properties* tab, you can specify additional information on the mail service in this window. Depending on the mail service, you must select *MAPI* (Windows only) or *SMTP* (Windows, Linux).

Depending on the selected mail service, different input fields are enabled in the *Mail Properties* window. The input fields have the following meanings:

| Name | Meaning |
|-----------------------------------|--|
| From | Sender (SMTP) |
| Server | SMTP server (SMTP) |
| User (optional) | User name (SMTP) |
| Password (optional) | Identification of the mailing system (optional with SMTP) |
| Confirm Password (optional) | Confirm the password (optional with SMTP) |
| Port | Port number (SMTP) |
| | The default value is Port 25 |
| Profilename | Identification of the mailing system (MAPI) |
| | You must specify the profile name that was assigned during configuration of Microsoft Mail. If you assign a different profile name here, the mail mechanism will not work. |
| Password | Identification of the mailing system (MAPI) |
| | With MAPI you must specify the password that was assigned during configuration of Microsoft Mail. If you assign a different profile name and a different password here, the mail mechanism will not work. |
| Confirm Password | Confirm the password (MAPI) |

Table 9: Input fields in the Mail Properties window

If you click the *Test Address* button in the *Service Mail Settings* window, a test mail is sent to the service provider. The Service Center sends an automatic e-mail response to all test mails it receives. In doing so it uses the address specified in the *E-mail* input field.

A minimum period of 600 seconds has been specified for the sending of identical mails. This ensures that redundant messages are not sent.

In the Alarm Monitor, traps that have triggered a service mail are identified as follows:



This icon identifies a trap that has been forwarded using the service mail function.



This icon identifies a trap that has been forwarded using both the normal mail function and the service mail function.

4.6 Making pop-up settings

If you have selected *Popup* for the forwarding, the *New Popup Configuration* window opens. In this window you can use the *Popup Settings* and *Time Model Settings* tabs to make all necessary settings for pop-up forwarding.



Pop-up notifications are only displayed on the local host. They cannot be displayed on any other host.

Popup Settings tab

The *Popup Settings* tab offers fields for the pop-up settings, some of which already contain predefined settings.

| Name | Meaning |
|-------------------------------------|---|
| Description | Name of the pop-up settings If you want to change the pop-up settings for an existing pop-up forwarding (see <i>Edit</i> button, section "Forwarding |
| | alarms" on page 51), this field contains the already assigned name and is disabled. |
| Time Model | Time model indicating when an alarm is to trigger a pop- up message. |
| | Select a predefined time model from the drop-down list. You can set your own time model via the <i>Time Model</i> <i>Settings</i> tab. |
| Additional Message (optional) | Text field for defining the message in the pop-up window. |
| | Information about the servers can be inserted via different macros (see section "Macros" on page 78). As of Windows Server 2008, the output is truncated after 255 characters. |

The input fields in the *Popup Settings* window have the following meanings:

Table 10: Input fields in the Popup Settings window

Time Model Settings tab

The *Time Model Settings* tab allows you to select, add or modify a time model. You can define hour by hour for the whole week when an alarm is to be forwarded.

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Notes for Linux

- 1. To receive the forwarded alarm messages, a user must be logged onto the Linux system console. If no user is logged on, the forwarded alarm messages are not saved. This means that they will not be output the next time a user logs onto the system console.
- Because with Linux systems the user is logged onto a virtual system console, they can either use graphical interfaces (GUI session, e.g. Gnome or KDE) or the command line interface (CLI session). The appearance of the layout depends on this.

With a CLI session, the logged-on user receives the forwarded alarm message as a plain-text message.

With a GUI session, the forwarded alarm message is output in a (non-modal) pop-up window.

 The forwarding service uses the database under /var/run/utmp to obtain information on the users connected to the system console. The entries in the database should therefore be correct. If a graphics session is started on the system console with the *startx* program, the necessary entries are not made under /var/run/utmp. The forwarded alarms are then not output.

To receive the forwarded alarm messages as pop-up messages on the ServerView management station, the Linux operating system should begin in graphics mode (runlevel 5) after a system start. The forwarding service does not forward alarms to Xconsoles.

4.7 Making pager settings (COM port and modem)

If you have selected *Pager* for the forwarding, the *New Pager Configuration* window opens. In this window you can use the *Pager Settings* and *Modem Settings* tabs to make the different settings for the serial interfaces and the modems connected to them (pager types).

You can define the following values:

- The name of the available interfaces (e.g. COM2 or COM4)
- The maximum transmission speed (baud rate)
- The type of data flow control
- The initialization and reset chain for the modem

The input fields in the *New Pager Configuration* window have the following meanings:

| Name | Meaning |
|--------------|--|
| Description | Name of the pager settings |
| Owner | Name of the owner |
| Com Port | Name of the serial interfaces. |
| | The drop-down list contains the names of the available interfaces. You can select a specific interface or the entry <i>Any Available</i> . If you select the latter, any available interface can be connected to your COM ports. This is useful if you frequently change the attached devices. |
| Pager Number | (Telephone) number of the pager |
| | With a text message the destination number may have to be preceded by an additional prefix of the relevant pager service. |
| | For example: |
| | D1 service in Germany: 49171XXXXXXX (XXXXXXX = pager ID) Must be prefixed by 49171 (without 00) |
| | D2 service in Germany: 0049172XXXXXXX 0049172 is optional |

Table 11: Input fields in the Mail Settings window

| Name | Meaning |
|-------------|--|
| Time Model | Time model indicating when an alarm is to be forwarded. |
| | Select a predefined time model from the drop-down list. You can set your own time model via the <i>Time Model Settings</i> tab. |
| Retry Delay | Delay in minutes between two pager attempts. |
| | Do not select too short a time, as calls to a pager can be delayed by a few minutes by the service provider. Also bear in mind the time required to reach the server management station. This delay can be around five or more minutes. |
| Retries | Maximum number of attempts to forward an alarm to a pager before a message appears. |
| Pager Type | Type of the pager (signal/numeric/alpha/SMS1 Service/ SMS2 Service/NTT Service) |
| | If you select the wrong pager type, the transmission will be ignored because of an invalid communication protocol. |

Table 11: Input fields in the Mail Settings window

You specify the pager service via the Pager, SMS-1 or SMS-2 tabs.

The *Server Num* tab tells you which server numbers are assigned to which server name. The server number is sent to the pager type *numeric*.

You can test your settings by clicking the Test button.

For each service number, you make settings for data bits, parity and stop bits and you define the prompt used by the pager service for messages. With the SMS1 and SMS2 service, two services with different protocols can be used to address a GSM mobile. SMS1 uses the TAP protocol, while SMS2 uses the UCP protocol.

| Baud rate | 2400 bps, 1200 bps or 300 bps |
|-----------------|-------------------------------|
| Data bits | 8 |
| Parity | none |
| Stop bits | 1 |
| Dialling prefix | ATDP0,01691 |

Table 12: Sample settings for the "Cityruf" pager service from Deutsche Telekom



If you have defined settings for the serial interfaces, you can define whether an alarm is to trigger a call to a pager or mobile phone (see also section "Forwarding alarms" on page 51).

4.8 Making execute settings

If you have selected *Execute* for the forwarding, the *New Execute Configuration* window opens. In this window you can use the *Exec Settings* and *Time Model Settings* tabs to make all necessary settings for the Execute forwarding.

Exec Settings tab

The *Exec Settings* tab offers fields for the Execute settings, some of which already contain predefined settings.

The input fields in the *Exec Settings* window have the following meanings:

| Name | Meaning |
|------------------------------------|--|
| Description | Name of the Execute settings |
| | If you want to change the Execute settings for an existing Execute forwarding (see <i>Edit</i> button, section "Forwarding alarms" on page 51), this field contains the already assigned name and is disabled. |
| Command | Name of the command to be executed. |
| | The name can be entered with arguments as a command line. Information about the servers can be inserted into these arguments via different macros (see section "Macros" on page 78). |
| Working directory (optional) | Name of the working directory containing <i>Command</i> . |
| Time Model | Time model indicating when an alarm is to cause this command to be invoked. |
| | Select a predefined time model from the drop-down list. You can set your own time model via the <i>Time Model</i> <i>Settings</i> tab. |

Table 13: Input fields in the Exec Settings window
Time Model Settings tab

The *Time Model Settings* tab allows you to select, add or modify a time model. You can define hour by hour for the whole week when an alarm is to be forwarded.



For Windows Server 2008, the CUI command is the only command that can be used for the program execution.

4.9 Making broadcast settings

Broadcast is a type of transmission whereby a pop-up window or a message is displayed on multiple servers or server groups simultaneously.

If you have selected for the forwarding, the *New Broadcast Configuration* window opens. In this window you can use the *Broadcast Settings* and *Time Model Settings* tabs to make all necessary settings for broadcast forwarding.

Broadcast Settings tab

The *Broadcast Settings* tab offers fields for the broadcast settings, some of which already contain predefined settings.

The input fields in the *Broadcast Settings* window have the following meanings:

| Name | Meaning | | |
|-------------|--|--|--|
| Description | Name of the broadcast settings | | |
| | If you want to modify the broadcast settings for an existing broadcast forwarding (see <i>Edit</i> button, section "Forwarding alarms" on page 51), this field contains the already assigned name and is disabled. | | |
| Time Model | Time model indicating when an alarm is to be forwarded. | | |
| | Select a predefined time model from the drop-down list. You can set your own time model via the <i>Time Model</i> <i>Settings</i> tab. | | |

Table 14: Input fields in the Broadcast Settings window

| Name | Meaning | | |
|------------------------|--|--|--|
| Mode | Mode for the broadcast forwarding | | |
| Special user | Only one user is notified, whose name must be entered here. All users belonging to the same domain for the forwarding are notified. (Valid only with Windows, default.) As of Windows Server 2008, domain is no longer supported | | |
| All users of domain | | | |
| All users with session | All users who are associated with the forwarding through any session are notified (default with Linux). | | |
| Additional Message | Text field for defining the message for the broadcast window | | |
| (optional) | Information about the servers can be inserted via different macros (see section "Macros" on page 78). As of Windows Server 2008, the output is truncated after 255 characters. | | |

Table 14: Input fields in the Broadcast Settings window

Time Model Settings tab

The *Time Model Settings* tab allows you to select, add or modify a time model. You can define hour by hour for the whole week when an alarm is to be forwarded.

Notes for Linux

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The forwarding service uses the database under /var/run/utmp (utmp(5)) to obtain information on the connected users and the type of the session (GUI or CLI). All sessions (local or remote) should therefore be correctly registered in the utmp database.

With SuSE Linux and RedHat Linux, the KDE session does not make any utmp entries via the console or the emulation that is started with it. Forwarded alarm messages are therefore not output in these windows.

These restrictions do not apply to the GNOME sessions with SuSE Linux and RedHat Linux, or for KDE sessions with Caldera OpenLinux.

Notes for Windows

Forwarding with broadcast can fail on account of disruptions to the Windows Messenger Service used. You can check this with the net send command.

4.10 Making trap settings

If you have selected *Station* for the forwarding, the *New Station Configuration* window opens. In this window you can use the *Station Settings* and *Time Model Settings* tabs to make all necessary settings for trap forwarding.

Station Settings tab

The *Station Settings* tab offers fields for the trap settings, some of which already contain predefined settings.

The input fields in the *Station Settings* window have the following meanings:

| Name | Meaning | | |
|--------------|---|--|--|
| Station Name | Name of the station to which the traps are to be forwarded. | | |
| | If you want to modify the trap settings for an existing trap forwarding (see <i>Edit</i> button, section "Forwarding alarms" on page 51), this field contains the already assigned name and is disabled. | | |
| Community | Name of the community to which the traps are to be forwarded. | | |
| | | | |
| Time Model | Time model indicating when an alarm is to be forwarded. | | |
| | Select a predefined time model from the drop-down list. You can set your own time model via the <i>Time Model</i> <i>Settings</i> tab. | | |
| IP Address | Internet protocol address | | |

Table 15: Input fields in the Station Settings window

| Name | Meaning |
|--------------------|--|
| Forwarding Mode | The mode for the forwarding. |
| Normal | This mode evaluates the alarm and forwards it to the management station. |
| Pass Through | This mode is available in an original variant and in the variant Transparent. |
| | The original variant passes the alarm directly through to the management station. The alarm appears there as if it is coming directly from the server. In this mode the trap is only forwarded once. |
| Transparent | The <i>Transparent</i> variant forwards the trap to the management station exactly as it was received. It is not possible to determine whether the trap was sent by the agent or forwarded by the Event Manager. |

Table 15: Input fields in the Station Settings window

Time Model Settings tab

The *Time Model Settings* tab allows you to select, add or modify a time model. You can define hour by hour for the whole week when an alarm is to be forwarded.

4.11 Macros

Below is a list of macros that can be used for the forwarding of alarms (e.g. Mail, Pager).

These macros are replaced by the corresponding information about the servers which are reporting the alarm.

| Name | Meaning | | |
|--------|--|--|--|
| \$_SRV | Name of the server | | |
| \$_TRP | Text of the alarm message | | |
| \$_TYP | Brief description of the alarm | | |
| \$_IPA | IP address of the server | | |
| \$_CTY | Community | | |
| \$_SEV | Severity of the alarm (critical, major, minor, informational, unknown) | | |
| \$_TIM | Time model (format: yyyy-mm-dd-hh.mm.ss) Local time schedule of the management station according to which an alarm is forwarded. | | |
| \$_IDN | ID number of the server | | |
| \$_OMS | Name of management station | | |
| \$_MIB | MIB file name of the received alarm | | |
| \$_SPC | Specific number of the received alarm | | |
| \$_MDL | Fujitsu REMCS ID of a hardware which is reporting the alarm | | |

Table 16: Macros

4.12 Alarm configuration example

This section explains a typical example of alarm configuration.

Purpose

When an event whose severity is critical occurs on the *ALARMTEST* server, a mail is sent to the administrator (*admin@test.co.jp*).

Requirements

- ServerView agent is running on the server, and the server is registered as a management target in ServerView Operations Manager on the same network.
- Test traps from the ServerView agent to ServerView Operations Manager are functioning normally.
- ServerView Operations Manager can access the SMTP server (111.222.3.20) while it is in operation.

Setting procedure

- Perform one of the following operations.
 - When operating from the ServerView Operations Manager start window:

Click Alarm Configuration.

- When operating from the individual function windows:

Click *Event Management – Alarm Configuration* in the menu bar at the top of the window.

The Manage Alarm Rules window opens.

► Click Add.

The New Name dialog box opens.

- ► Enter e.g. *CriticalMail* in the *New Name* dialog box and click *OK*.
- ► Click *Apply*, then click *Next*.

The Assign Servers window opens.

► Select the *ALARMTEST* server in the server list, and click the > button.

Alarm configuration example

- Click Apply, then click Next.
 The Assign Alarms Individual Alarms window opens.
- ► Click Next again.

The Assign Alarms - Type of Alarms window opens.

- Check All alarms of severity critical.
- ► Click *Apply*, then click *Next*.

The Assign Destinations window opens.

► Click Add.

The Type of new Destination dialog box opens.

► Select *Mail* and click *OK*.

The New Mail Configuration window opens.

► Enter the required item in each field on the *Mail Settings* tab.

Description

In this example: MailSet as the destination name

Subject

In this example: Critical Error occurred

Mail to

In this example: admin@test.co.jp as the administrator

Time Model

In this example: always

From

In this example: ALARMTEST

Server

In this example: 111.222.3.20

Configure settings for mail to the administrator (*admin@test.co.jp*) from the *ALARMTEST* server.

- ► Click *Apply*, then click *Test Address*.
- ► Once the test mail is sent successfully, click *OK*. This returns you to the *Assign Destinations* window.
- ► Select the created *MailSet*, then click the > button.
- ► Click *Apply*.

5 Traps

If a special event occurs in a network component, then the SNMP agent can send a message to one or more managers to inform them of the event. Such messages are called traps in SNMP. The manager can react to events in the network based on the incoming trap.

A trap message can be uniquely identified by means of the trap ID and MIB OID.

5.1 Displaying trap information

The Event Manager help system provides detailed information on the default MIBs and traps supported by the Event Manager.

You open the relevant overview window either via the Event Manager start window or via the *Alarm Monitor* window.

- Trap information via Event Manager start window:
 - Start the Event Manager.
 - ► Under *Help*, select *On Suite*.
 - ► Then under *Event Management*, select *Alarm Monitor*.
 - ► In the window that opens, click the *Event Manager* link.
 - ► Under *Alarms*, select the *Agent Alarm Information* option.
- Trap information via *Alarm Monitor* window:
 - Start the Event Manager.

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- ► Under Event Management, select Alarm Monitor.
- ► In the *Alarm Monitor* window, select *Help On Alarm Monitor* from the menu bar.
- ► In the window that opens, click the *Event Manager* link.
- ► Under *Alarms*, select the *Agent Alarm Information* option.

The trap information can also be called up in the same way via the start window of ServerView Operations Manager.

The Alarm Mibs window is displayed:

| Alarm Mibs When a Server detects a change in its status, it sends a <u>Trap/Alarm</u> to the configured destination(s) depicting this change. The following list shows the MIBs which are known by the Alarm Service. Click on an Mib to see more information about the alarms it defines. aac.mib ADICLIBMIB-v2.mib aac.mib ADICLIBMIB-v2.mib aplsc.mib ASMPRO.MIB baspTrap.mib CentricStor-FS.mib clariion1.mib clariion fsc 2.mib CPQ RACK.mib CPQHOST-MIB.mib DDM.MIB dec.mib desktrap.mib dhtraps.mib Duralink.mib DVV.mib DX60_80.MIB egeneraV1.mib ENTITY-RFC2737V1.mib EUROGMT-MIB.mib fcswitch.mib FibreCAT TX S2.mib |
|---|
| When a Server detects a change in its status, it sends a Trap/Alarm to the configured destination(s) depicting this change. The following list shows the MIBs which are known by the Alarm Service. Click on an Mib to see more information about the alarms it defines. aac.mib ADICLIBMIB-v2.mib aplsc.mib ASMPRO.MIB baspTrap.mib CentricStor-FS.mib clariion1.mib clariion fsc 2.mib CPQ RACK.mib CPQHOST-MIB.mib desktrap.mib dec.mib desktrap.mib detruib DDM.MIB dec.mib domagt.mib dptscs.mib DV.mib DV.mib DDM.MIB dec.mib desktrap.mib dptscs.mib DV.mib DV.mib DY.mib DV.mib DY.mib Equerav1.mib |
| When a Server detects a change in its status, it sends a <u>Trap/Alarm</u> to the configured destination(s) depicting this change. The following list shows the MIBs which are known by the Alarm Service. Click on an Mib to see more information about the alarms it defines. aac.mib ADICLIBMIB-v2.mib aglsc.mib ADICLIBMIB-v2.mib baspTrap.mib CentricStor-FS.mib clariton1.mib clariton fsc 2.mib CPQ RACK.mib CPQHOST-MIB.mib desktrap.mib dec.mib desktrap.mib dec.mib DDM.MIB dec.mib domagt.mib dptscs.mib DDM.MIB dptscs.mib DV.mib DV.mib DV.mib DV.mib DX60_80.MIB egeneraV1.mib ENTITY-RFC2737V1.mib eurologic.mib fcswitch.mib FibreCAT_TX_S2.mib |
| contigured optimized in the following list shows the MIBs which are known by the Alarm Service. Click on an Mib to see more information about the alarms it defines. aac.mib ADICLIBMIB-v2.mib aplsc.mib ASMPRO.MIB baspTrap.mib CentricStor-FS.mib clariton1.mib clariton fsc 2.mib CPQ RACK.mib CPQHOST-MIB.mib desktrap.mib dec.mib domagt.mib detsc.mib domagt.mib detsc.mib DUM.MIB dec.mib domagt.mib dptscs.mib DURAIN DV.mib DV.mib DV.mib DV.mib DV.mib DX60_80.MIB egeneraV1.mib ENTITY-RFC2737V1.mib eurologic.mib fcswitch.mib FibreCAT_TX_S2.mib |
| more information about the alarms it defines. aac.mib ADICLIBMIB-v2.mib aplsc.mib ASMPRO.MIB baspTrap.mib CentricStor-FS.mib clariion1.mib clariion fsc 2.mib CPQ RACK.mib CPQHOST-MIB.mib DDM.MIB dec.mib desktrap.mib dhtraps.mib DDM.MIB DV.mib DDM.MIB dec.mib desktrap.mib dhtraps.mib DUralink.mib DV.mib DX60_80.MIB egeneraV1.mib ENTITY-RFC2737V1.mib eurologic.mib F5EMT2O.MIB FCMGMT-MIB.mib fcswitch.mib FibreCAT_TX_S2.mib |
| aac.mib ADICLIBMIB-v2.mib aplsc.mib ASMPRO.MIB baspTrap.mib CentricStor-FS.mib clariion1.mib clariion fsc 2.mib CMC-TC.mib CMC32.MIB CPQ RACK.mib CPQHOST-MIB.mib DDM.MIB dec.mib desktrap.mib dhtraps.mib DDm.MIB dptscsi.mib DV.mib DVV.mib DX60_80.MIB egeneraV1.mib ENTITY-RFC2737V1.mib eurologic.mib F5EMT20.MIB FCMGMT-MIB.mib fcswitch.mib FibreCAT_TX_S2.mib |
| aplsc.mib ASMPRO.MIB baspTrap.mib CentricStor-FS.mib clariion1.mib clariion fsc 2.mib CMC-TC.mib CMC32.MIB CPQ RACK.mib CPQHOST-MIB.mib DDM.MIB dec.mib desktrap.mib dhtraps.mib domagt.mib DV.mib DX60 80.MIB egeneraV1.mib ENTITY-RFC2737V1.mib Eurologic.mib F5EMT2O.MIB FCMGMT-MIB.mib fcswitch.mib FibreCAT TX S2.mib |
| baspTrap.mib CentricStor-FS.mib clariion1.mib clariion fsc 2.mib CMC-TC.mib CMC32.MIB CPQ RACK.mib CPQHOST-MIB.mib DDM.MIB dec.mib desktrap.mib dhtraps.mib domagt.mib dptscsi.mib DV.mib DVV.mib DX60 80.MIB egeneraV1.mib ENTITY-RFC2737V1.mib eurologic.mib F5EMT2O.MIB FCMGMT-MIB.mib fcswitch.mib FibreCAT TX S2.mib |
| clariion1.mib clariion fsc 2.mib CMC-TC.mib CMC32.MIB CPQ RACK.mib CPQHOST-MIB.mib DDM.MIB dec.mib desktrap.mib dhtraps.mib domagt.mib dptscsi.mib DVA60 80.MIB egeneraV1.mib ENTITY-RFC2737V1.mib eurologic.mib F5EMT20.MIB FCMGMT-MIB.mib fcswitch.mib FibreCAT TX S2.mib |
| CMC-TC.mib CMC32.MIB CPQ.RACK.mib CPQHOST-MIB.mib DDM.MIB dec.mib desktrap.mib dhtraps.mib domagt.mib dhtraps.mib Duralink.mib DVV.mib DX60.80.MIB eggeneraV1.mib ENTITY-RFC2737V1.mib eurologic.mib F5EMT20.MIB FCMGMT-MIB.mib fcswitch.mib FibreCAT TX S2.mib |
| CPQ_RACK.mib CPQHOST-MIB.mib DDM.MIB dec.mib desktrap.mib dhtraps.mib domagt.mib dptscsi.mib Duralink.mib DVV.mib DX60_80.MIB egeneraV1.mib ENTITY-RFC2737V1.mib eurologic.mib F5EMT20.MIB FCMGMT-MIB.mib fcswitch.mib FibreCAT_TX_S2.mib |
| DDM.MIB dec.mib desktrap.mib dhtraps.mib domagt.mib dptscsi.mib Duralink.mib DVV.mib DX80_80.MIB egeneraV1.mib ENTITY-RFC2737V1.mib eurologic.mib F5EMT20.MIB FCMGMT-MIB.mib fcswitch.mib FibreCAT_TX_S2.mib |
| desktrap.mib dhtraps.mib domagt.mib dptscsi.mib Duralink.mib DVV.mib DX60 80.MIB egeneraV1.mib ENTITY-RFC2737V1.mib eurologic.mib F5EMT20.MIB FCMGMT-MIB.mib fcswitch.mib FibreCAT TX S2.mib |
| domagt.mib dptscsi.mib Duralink.mib DVV.mib DX60_80.MIB egeneraV1.mib ENTITY-RFC2737V1.mib eurologic.mib F5EMT20.MIB FCMGMT-MIB.mib fcswitch.mib FibreCAT_TX_S2.mib |
| Duralink.mib DW.mib DX60_80.MIB egeneraV1.mib ENTITY-RFC2737V1.mib eurologic.mib F5EMT20.MIB FCMGMT-MIB.mib fcswitch.mib FibreCAT_TX_S2.mib |
| DX60_80.MIB egeneraV1.mib ENTITY-RFC2737V1.mib eurologic.mib F5EMT20.MIB FCMGMT-MIB.mib fcswitch.mib FibreCAT_TX_S2.mib |
| ENTITY-RFC2737V1.mib eurologic.mib <u>F5EMT20.MIB</u> <u>FCMGMT-MIB.mib</u> <u>fcswitch.mib</u> FibreCAT TX S2.mib |
| <u>F5EMT2O.MIB</u> <u>FCMGMT-MIB.mib</u> fcswitch.mib <u>FibreCAT_TX_S2.mib</u> |
| tcswitch.mib FibreCAT_TX_52.mib |
| |
| |
| ESC-RVMS3-TRAP.mip ESC-RCA4PLUS-TRAP.mip |
| ESC-S210TI-TRAF.IIID |
| HPLMIP/1 mib |
| |
| Close Help |

Figure 15: MIB overview in the Event Manager - example

When you select a MIB, a window with detailed trap information will open; the window will look like this:

| Alarms sent from the FSC-SERVERCONTROL2-MIB agent | | | | | |
|---|-------------|----------|---|--|--|
| Alarm Type | AlarmID | Severity | Summary | | |
| sc2TrapTest | <u>2000</u> | 4 | Test trap from server %s (no error). | | |
| sc2TrapCommunicationFailure | <u>2001</u> | 4 | Communication with the Server Management controller in cabinet %d of server %s lost. | | |
| sc2TrapCommunicationEstablished | <u>2002</u> | 4 | Communication with the Server Management controller in cabinet %d of server %s established again. | | |
| sc2TrapControllerSelftestWarning | <u>2003</u> | 4 | The Server Management controller in cabinet %d has detected an minor problem during selftest of server %s. | | |
| sc2TrapControllerSelftestError | <u>2004</u> | 4 | The Server Management controller in cabinet %d of server %s failed. | | |
| sc2TrapBiosSelftestError | <u>2005</u> | 4 | A critical error happend while BIOS selftest in cabinet %d of server %s. See server management message log (recovery log) for detailed information. | | |
| sc2TrapSevereSystemError | <u>2006</u> | 4 | The system was restarted after a severe problem at cabinet %d of server %s. See server management message log (recovery log) for detailed information. | | |
| sc2TrapFanAdded | <u>2010</u> | 4 | Fan '%s' was added into cabinet %d of server %s. | | |
| sc2TrapFanRemoved | <u>2011</u> | 4 | Fan '%s' was removed from cabinet %d of server %s. | | |
| sc2TrapFanOk | <u>2012</u> | 4 | Fan '%s' in cabinet %d of server %s is working again. | | |
| sc2TranEanCritical | 2013 | 1 | Fan '%s' will fail in near future in cabinet %d of server %s | | |
| See also: Other Mib files defining Traps Close Print Help | | | | | |

Figure 16: Detailed information about the traps from a MIB (example)

If you want to print out this information, select the *Print* button in the window.

5.2 Displaying traps in the Windows event log

When you install the Windows agents, you can specify whether the traps from the Fujitsu MIB (e.g. HD.MIB, Mylex.MIB) are also to be written to the Windows event log. The trap ID in the event log is shown increased by 10000 and not as in the subsequent trap descriptions (e.g. the trap *mylexBBUFound* with the trap number 275 is shown in the event log with the trap number 10275).

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With the Event Manager you can use alarm forwarding (*logging*) to specify that traps are to be written to the Windows or LINUX event log. The source name of the events in the event log is *ServerView Services* in both Windows and Linux.

The event type of the log of *UnknownTrap* becomes an *ERROR* level.

5.3 Trap overview

The table below provides an overview of the MIBs which are integrated in the Event Manager. Because these contents are frequently updated, this table and the following trap lists are only a snapshot and do not claim to be complete. You can find out which MIBs are currently integrated in the Event Manager via the *Alarm Configuration* window (in the *MIB* column of the *Alarm Rules - Assign Alarms* dialog box) or via the Event Manager online help.

The sections after the table provide an overview of the main types of trap. In later sections of this chapter, the traps are ordered alphabetically by category. Inside each category the traps are ordered alphabetically by name.

The *Comments* column indicates the number of the page on which the traps are listed. You can also use the Event Manager to print out the trap lists. For more information, see the section "Displaying trap information" on page 83.

| МІВ | Traps from | Comments |
|-------------------|--------------------------|--------------|
| aac.mib | Adaptec controller | |
| ADICLIBMIB-v2.mib | | see page 119 |
| adptinfo.mib | | |
| Asmpro.mib | ASM PRIVATE COMMIB traps | see page 160 |
| baspCfg.mib | | |
| baspStat.mib | | |

| МІВ | Traps from | Comments |
|---------------------------|---|--------------|
| baspTrap.mib | Broadcom Advanced Server traps | |
| BIOS.mib | | |
| BUS.mib | | |
| clariion1.mib | FibreCat | |
| clariion_fsc_2.mib | FibreCat | |
| Cmc32.mib | Rittal rack monitor | |
| CMS-TC.mib | | |
| Ddm.mib | DuplexDataManager traps | see page 105 |
| dec.mib | Compaq StorageWorks Enterprise Array Manager | see page 125 |
| desktrap.mib | DeskView traps | |
| dhtraps.mib | | |
| domagt.mib | | |
| dptscsi.mib | DPT SCSI traps | see page 103 |
| Duralink.mib | ADAPTEC Duralink traps | see page 92 |
| DW.mib | DuplexWrite traps | see page 109 |
| egeneraV1.mib | | |
| Ether.mib | | |
| eurologic.mib | FibreCat | |
| F5emt2o.mib | HP OpenView Network Node Manager | |
| fcswitch.mib | Fibre Channel switch | |
| FSC-AC-MIBV1.mib | | |
| FSC-KVMS3- TRAP.mib | | |
| FSC-RCA4PLUS- TRAP.mib | | |
| FSC-S21611- TRAP.mib | | |
| Hd.mib | ServerView agent: disks | see page 111 |
| HPI-MIBV1.mib | | |
| INTELLAN_V1.mib | | |
| INVENT.mib | | |
| iommib.mib | Adaptec | |

| МІВ | Traps from | Comments |
|--|--|--------------|
| Ldcm.mib | LAN Desk Client Manager from Intel traps | see page 162 |
| Ldsm.MIB | LAN Desk Server Manager from Intel traps | see page 162 |
| log3v1.mib | PRIMEPOWER log entries | see page 120 |
| Lsi1030.mib | | |
| LSIRAID-IDE.mib | | |
| Megaraid.mib | RAID adapter from American Mega Trends Inc. | see page 129 |
| MIxraid.mib | MylexDiskArrayController traps | |
| MMB-COM-MIB.mib | | |
| MMB-ComTrap- MIB.mib | | |
| mp.mib | MultiPath traps | see page 113 |
| Mylex.mib | RAID controller (Mylex DAC 960) | see page 114 |
| net-snmp.mib | | |
| netapp.mib | Network Appliance traps | |
| NT.mib | | |
| NTCluster.MIB | Microsoft Cluster | see page 100 |
| NW.mib | | |
| OS2.mib | | |
| pcihotplug.mib | SCSI device hot-plug traps | see page 118 |
| Powernet.mib | American Power Conversion traps | see page 92 |
| Ppc.mib | UPS traps 2 | see page 169 |
| primepower_xscf.mib | PRIMEPOWER hardware diagnostics | see page 119 |
| promiseraid.mib | | |
| promisev1.mib | Promise RAID controller traps | |
| PSA-COM-MIB.mib | PRIMEQUEST traps | |
| PSA-ComTrap- MIB.mib | PRIMEQUEST traps | |
| PSA- ExternalFileUnitTrap- MIB.mib | PRIMEQUEST traps | |
| PSA-LIN-MIB.mib | PRIMEQUEST traps | |

| МІВ | Traps from | Comments |
|---------------------------------------|------------------|----------|
| PSA- LinBcm5700Trap- MIB.mib | PRIMEQUEST traps | |
| PSA-LinEmulexTrap- MIB.mib | PRIMEQUEST traps | |
| PSA-LinGdsTrap- MIB.mib | PRIMEQUEST traps | |
| PSA-LinGlsTrap- MIB.mib | PRIMEQUEST traps | |
| PSA-LinGrmpdTrap- MIB.mib | PRIMEQUEST traps | |
| PSA- LinIntelE1000Trap- MIB.mib | PRIMEQUEST traps | |
| PSA- LinIntelE100Trap- MIB.mib | PRIMEQUEST traps | |
| PSA- LinLanComTrap- MIB.mib | PRIMEQUEST traps | |
| PSA- LinLsiLogicTrap- MIB.mib | PRIMEQUEST traps | |
| PSA- LinScsiComTrap- MIB.mib | PRIMEQUEST traps | |
| PSA-LinTg3Trap- MIB.mib | PRIMEQUEST traps | |
| PSA-WIN-MIB.mib | PRIMEQUEST traps | |
| PSA- WinBcm5700Trap- MIB.mib | PRIMEQUEST traps | |
| PSA- WinEmulexTrap- MIB.mib | PRIMEQUEST traps | |
| PSA- WinIntelE1000Trap- MIB.mib | PRIMEQUEST traps | |

| MIB | Traps from | Comments |
|--------------------------------------|----------------------------|--------------|
| PSA- WinIntelE100Trap- MIB.mib | PRIMEQUEST traps | |
| PSA- WinLsiLogicTrap- MIB.mib | PRIMEQUEST traps | |
| RAID.mib | | |
| RFC1157.mib | | |
| RFC1213.mib | | |
| RFC1285.mib | | |
| RFC1628.mib | | |
| RMS- C_SNMPv1_contact. mib | | |
| RMS- C_SNMPv1_humid1. mib | | |
| RMS- C_SNMPv1_humid2. mib | | |
| RMS- C_SNMPv1_main.mi b | | |
| RMS- C_SNMPv1_output. mib | | |
| RMS- C_SNMPv1_temp2. mib | | |
| Rompilot.mib | RomPilot traps | see page 132 |
| S31.mib | Blade server traps | |
| SANMgrV1.mib | Pathlight SAN Data Gateway | |
| SC.mib | ServerControl traps | see page 133 |
| SC2.mib | | |
| SECURITY.mib | | |
| Servervi.mib | FUJITSU ServerVisor traps | |

| МІВ | Traps from | Comments |
|--------------------------|---|--------------|
| ServerView.mib | ServerView traps | see page 145 |
| Status.mib | ServerView status traps | see page 146 |
| tapealrt.mib | Tape driver traps | see page 147 |
| Threshold.mib | | |
| TOK.mib | | |
| Trap.mib | ServerView traps | see page 163 |
| trap1493.mib | Switch traps | |
| trap1757.mib | Switch traps | |
| unicorn-trap.mib | | |
| uniserv.mib | PRIMEPOWER Enterprise Server | see page 121 |
| UNIX.mib | | |
| Upsman.mib | Enterprise Specific Top Level MIB by Quazar GmbH, UPS traps 1 | see page 168 |
| v1_fscHaCI.mib | PRIMECLUSTER traps | |
| VMWARE-TRAPS- MIB.mib | | |
| VV.mib | | |
| WFM.mib | Wired-for-Management traps | |
| wsatrap.mib | PRIMEPOWER hardware | |

5.3.1 Adaptec traps (Duralink.mib)

MIB-OID: 1.3.6.1.4.1.795.3.1.2.3

This section lists Adaptec traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|--------------------|----|----------------------------------|---------------|
| duralinkStatusTrap | 1 | The link status has changed. | informational |
| failoverStatusTrap | 1 | The failover status has changed. | informational |

Table 18: Adaptec traps

5.3.2 APC traps (Powernet.mib)

MIB-OID: 1.3.6.1.4.1.318

This section lists the APC traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|--------------------------------|----|---|---------------|
| baseFanFailure | 25 | The base module bypass power supply is defective. | major |
| batteryPackComm Established | 27 | The UPS can communicate with the external battery pack. | informational |
| batteryPackCommLost | 26 | Communication with external battery packs interrupted. | major |
| bypassPowerSupply Failure | 24 | The base module bypass power supply is defective. | major |
| calibrationStart | 28 | A test to determine the battery strength has been initiated by the UPS. | informational |
| codeAuthentication Done | 32 | Authentication based on the agent code image has been completed. | informational |

Table 19: APC traps

| Trap name | ID | Meaning | Error class |
|------------------------------|----|---|---------------|
| communication Established | 8 | Communication is established between the agent and power supply. | informational |
| communicationLost | 1 | Communication between the agent and power supply was interrupted. | major |
| contactFault | 18 | One of the contacts on the Measure UPS has changed from its default position. | major |
| contactFaultResolved | 19 | An error on one of the Measure UPS contacts has been resolved. | informational |
| hardwareFailure Bypass | 20 | The UPS is on bypass due to a hardware failure. | major |
| lowBattery | 7 | The UPS system batteries are low and will soon be exhausted. If utility power is not restored the UPS will put itself to <i>sleep</i> and immediately cut power to the load. | major |
| powerRestored | 9 | Utility power has been restored after the occurrence of an <i>upsOnBattery</i> condition. | informational |
| restartAgent | 29 | The agent was restarted on the command of the manager. | informational |
| returnFromBypass | 23 | The UPS has returned from bypass mode. | informational |
| returnFromLowBattery | 11 | The UPS has returned from a <i>lowBattery</i> condition. | informational |
| smartAvrReducing | 31 | The UPS has enabled SmartAVR voltage reduction. | minor |
| smartBoostOn | 6 | The UPS has enabled <i>SmartBoost</i> . | minor |

Table 19: APC traps

| Trap name | ID | Meaning | Error class |
|--------------------------------|----|--|---------------|
| softwareBypass | 21 | The UPS has been set to bypass by a user via software or via the UPS front panel. | minor |
| switchedBypass | 22 | The UPS has been set to bypass by a user via the switch on the back. | minor |
| upsBatteryNeeds Replacement | 17 | The UPS batteries require immediate replacement. | major |
| upsDiagnosticsFailed | 3 | Internal UPS self-test failed. | major |
| upsDiagnosticsPassed | 10 | Internal UPS self-test passed. | informational |
| upsDipSwitchChanged | 16 | The UPS DIP switch settings have been changed. | minor |
| upsDischarged | 4 | The UPS batteries are discharged. If utility power fails an immediate low battery condition will exist. Sufficient runtime for necessary action cannot be guaranteed. | major |
| upsOnBattery | 5 | The UPS is now providing battery backup power. | minor |
| upsOverload | 2 | The UPS has sensed a load greater than 100% of its rated capacity. | major |
| upsRebootStarted | 15 | The UPS has started the reboot sequence. The UPS will reboot itself at this time. | minor |
| upsSleeping | 13 | The UPS is entering <i>sleep</i> mode. | minor |
| upsTurnedOff | 12 | The UPS has been switched off by a management station. | minor |
| upsTurnedOn | 30 | The UPS is turned on. | informational |
| upsWokeUp | 14 | The UPS has woken up from <i>sleep</i> mode. Power to the load has been restored. | informational |

Table 19: APC traps

5.3.3 Blade System traps (s31.mib)

MIB-OID: 1.3.6.1.4.1.7244.1.1.1

This section lists the blade system traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|---------------------------------|------|---|---------------|
| s31LivetimeError | 1644 | The lifetime of the blade system has exceeded the limited count. | informational |
| s31MgmtBladeAdded | 1601 | A management blade was added to the blade system. | informational |
| s31MgmtBladeCriticalError | 1605 | The management blade status at the blade system is critical. | critical |
| s31MgmtBladeError | 1604 | The management blade status at the blade system is error. | major |
| s31MgmtBladeOk | 1603 | The management blade status at the blade system is ok. | informational |
| s31MgmtBladeRemoved | 1602 | A management blade was removed from the blade system. | informational |
| s31NicDetectionFail | 1646 | The management blade NIC detection has failed. | informational |
| s31PowerOverBudget | 1645 | The server blade at the blade system power on failed because of over power budget. | informational |
| s31ServerBladeAdded | 1606 | A server blade was added to the blade system. | informational |
| s31ServerBladeCritical Error | 1610 | The server blade status at the blade system is critical. | critical |

| Trap name | ID | Meaning | Error class |
|--------------------------------------|------|--|---------------|
| s31ServerBladeError | 1609 | The server blade status at the blade system is error. | critical |
| s31ServerBladeHot Replace | 1640 | A server blade was added by hot replace. | informational |
| s31ServerBladeNewAdd | 1639 | A server blade was added on an empty slot of the blade system. | informational |
| s31ServerBladeOk | 1608 | The server blade status at the blade system is ok. | informational |
| s31ServerBladeRemoved | 1607 | A server blade was removed from the blade system. | informational |
| s31ServerBootError | 1633 | No bootable operating system is found at the server blade of the blade system. | informational |
| s31ServerBootWatchdog Expired | 1636 | Boot watchdog at the server blade of the blade system was expired. | informational |
| s31ServerPostError | 1632 | The Power On Self Test status of the server blade at the blade system is error. | informational |
| s31ServerPowerOff | 1641 | The server blade was powered off. | informational |
| s31ServerPowerOn | 1631 | The server blade at the blade system is powered on. | informational |
| s31ServerShutdown | 1634 | The server blade at the blade system is shut down. | informational |
| s31ServerSoftware WatchdogExpired | 1635 | Software watchdog at the server blade of the blade system was expired. | informational |

| Trap name | ID | Meaning | Error class |
|------------------------------------|------|--|---------------|
| s31SwitchBladeAdded | 1611 | A switch blade was added to the blade system. | informational |
| s31SwitchBladeCritical Error | 1615 | The switch blade status at the blade system is critical. | critical |
| s31SwitchBladeError | 1614 | The switch blade status at the blade system is error. | major |
| s31SwitchBladeOk | 1613 | The switch blade status at the blade system is ok. | informational |
| s31SwitchBladeRemoved | 1612 | A switch blade was removed from the blade system. | informational |
| s31SysFanAdded | 1616 | A system fan was added to the blade system. | informational |
| s31SysFanCriticalError | 1620 | The system fan status at the blade system is critical. | critical |
| s31SysFanError | 1619 | The system fan status at the blade system is error. | major |
| s31SysFanOk | 1618 | The system fan status at the blade system is ok. | informational |
| s31SysFanRemoved | 1617 | A system fan was removed from the blade system. | informational |
| s31SysPowerSupplyAdded | 1626 | A power supply unit was added to the blade system. | informational |
| s31SysPowerSupplyCritical Error | 1630 | The power supply unit status is critical. | critical |
| s31SysPowerSupplyError | 1629 | The power supply unit at the blade system failed. | major |
| s31SysPowerSupplyOk | 1628 | The power supply unit at the blade system is working again. | informational |

| Trap name | ID | Meaning | Error class |
|------------------------------|------|--|---------------|
| s31SysPowerSupplyRemo ved | 1627 | A power supply unit was removed from the blade system. | informational |
| s31SysTempCriticalError | 1623 | The temperature at the system temperature sensor of the blade server has reached the critical level. | critical |
| s31SysTempError | 1622 | The temperature at the system temperature sensor of the blade server is out of normal range. | major |
| s31SysTempOk | 1621 | The temperature at the system temperature sensor of the blade server is within normal range. | informational |
| s31SysTempSensorAdded | 1642 | A system temperature sensor was added to the blade system. | informational |
| s31SysTempSensorBroken | 1625 | The system temperature sensor of the blade server is broken or not connected. | major |
| s31SysTempSensorOK | 1624 | The system temperature sensor of the blade server is working again. | informational |
| s31SysTempSensor Removed | 1643 | A system temperature sensor was removed from the blade system. | informational |
| s31TestTrap | 1600 | A test trap was sent from the blade system (no error). | informational |

| Trap name | ID | Meaning | Error class |
|----------------------------------|------|---|-------------|
| s31TrapEventLog | 1638 | An error was recorded on the blade system. See the server management event error log (Recovery) for detailed information. | major |
| s31UserAuthentication Failure | 1637 | An user authentication failure was detected at the blade system. Performing the protocol. | major |

5.3.4 Cluster traps (NTCluster.mib)

MIB-OID: 1.3.6.1.4.1.231

This section lists cluster traps in alphabetical order.^

| Trap name | ID | Meaning | Error class |
|--|-----|---|---------------|
| sniWpChange ClusterActiveAgain | 811 | The SNMP agent has established the connection with the cluster service. | informational |
| sniWpChange ClusterNoLonger Active | 812 | The SNMP agent has lost the connection with the cluster service. | critical |
| sniWpChange ClusterNotFound Active | 810 | The SNMP agent has started the cluster service but could not communicate with it. | critical |
| sniWpChange GroupAdded | 851 | A new resource group was created. | informational |
| sniWpChange GroupDeleted | 850 | A resource group was deleted. | critical |
| sniWpChange GroupProperty | 853 | The settings for a resource group have been changed. | major |
| sniWpChange GroupState | 852 | A resource group has changed its status. | major |
| sniWpChange NetInterfaceAdded | 921 | A new network interface was created. | informational |
| sniWpChange NetInterfaceDeleted | 920 | A network interface was deleted. | critical |
| sniWpChange NetInterfaceProperty | 923 | The settings for a network interface have been changed. | major |
| sniWpChange NetInterfaceState | 922 | A network interface has changed its status. | major |
| sniWpChange NetworkAdded | 911 | A network was added to the cluster. | informational |

Table 21: Cluster traps

| Trap name | ID | Meaning | Error class |
|--|-----|---|---------------|
| sniWpChange NetworkDeleted | 910 | A network was deleted from the cluster. | critical |
| sniWpChange NetworkProperty | 913 | The settings for a network have been changed. | major |
| sniWpChange NetworkState | 912 | A network has changed its status. | major |
| sniWpChange NodeAdded | 831 | A new node was added to the cluster. | informational |
| sniWpChange NodeDeleted | 830 | A node has been permanently deleted from the cluster. | informational |
| sniWpChange NodeState | 832 | A cluster node has changed its status. | major |
| sniWpChange RegistryAttributes | 895 | The registry attributes of the cluster were changed. | informational |
| sniWpChange RegistryKey | 896 | A registry key of the cluster was created or deleted. | informational |
| sniWpChange RegistryValue | 897 | A registry value of a cluster was changed or deleted. | informational |
| sniWpChange ResourceAdded | 861 | A new resource was created in the cluster. | informational |
| sniWpChange ResourceDeleted | 860 | A cluster resource was deleted. | critical |
| sniWpChange ResourceProperty | 863 | The settings of a cluster resource have been changed. | major |
| sniWpChange ResourceState | 862 | A cluster resource has changed its status. | major |
| sniWpChange ResourceTypeAdded | 841 | A new type of resource was created. | informational |
| sniWpChange ResourceType Deleted | 840 | A resource type was deleted. | critical |

Table 21: Cluster traps

| Trap name | ID | Meaning | Error class |
|------------------------|-----|---|-------------|
| sniWpChange Unknown | 801 | The cluster API has returned a note type that does not have an associated trap definition. | critical |

Table 21: Cluster traps

5.3.5 DPT traps (dptscsi.mib)

MIB-OID: 1.3.6.1.4.1.1597

This section lists DPT traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|------------------------------------|----|---|---------------|
| dptArrayCfgChangeTrap | 12 | Configuration of a RAID array changed due to one of the following events: - creating a new array - deleting an existing array - modifying an array (changing stripe size, | informational |
| dptDevBlock ReassignedTrap | 6 | The HBA reassigned a block. <i>dptScsiDevBadBlockNumber</i> contains the reassigned block number. | informational |
| dptDevData InconsistentTrap | 7 | The RAID verify function found a data inconsistency. <i>dptScsiDevBadBlockNumber</i> and <i>dptScsiDevBadBlockCount</i> contains the starting block number and the number of blocks affected, respectively. | informational |
| dptDevError ThresholdHitTrap | 8 | The status of the particular device changed and the error count crossed the device crash threshold. | informational |
| dptDevLocking StatusChangedTrap | 10 | Locking of drive started/stopped. | informational |
| dptDevReqSenseTrap | 11 | Request sense information received from the HBA. | informational |

Table 22: DPT traps

| Trap name | ID | Meaning | Error class |
|---|----|---|---------------|
| dptDevStatus ChangedTrap | 9 | Status of the SCSI device changed. | informational |
| dptHbaCorrected HardRAMErrorTrap | 4 | The HBA encountered an ECC RAM error and corrected it. <i>dptScsiHbaBadMemoryAddre ss</i> contains the RAM address. | informational |
| dptHbaSoftRAM ErrorTrap | 3 | The HBA encountered an ECC RAM error, but the error is not found on the physical disk block. <i>dptScsiHbaBadMemoryAddre ss</i> contains the RAM address. | informational |
| dptHbaTemperature ChangeTrap | 2 | Normal temperature restored on the HBA. | informational |
| dptHbaUnCorrectable HardRAMErrorTrap | 5 | The HBA encountered an ECC RAM error and could not correct it. <i>dptScsiHbaBadMemoryAddre ss</i> contains the RAM address. | informational |
| dptHbaVoltage ChangeTrap | 1 | Low voltage detected on the HBA. | informational |
| dptUnknownErrorTrap | 13 | An event has occurred as defined by the value of the object <i>dptScsiEventInfo</i> . | informational |

Table 22: DPT traps

5.3.6 DuplexDataManager traps (Ddm.mib)

MIB-OID: 1.3.6.1.4.1.231.2.10.2

This section lists DuplexDataManager traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|----------------------|------|---|---------------|
| FscDdmNewConfig | 1400 | After the driver has created a new DuplexWrite group or has added a new disk to an existing DuplexWrite group as requested by the user. | informational |
| FscDdmPieceRemoved | 1401 | After the driver has removed a disk from a DuplexWrite group as requested by the user. | informational |
| FscDdmConfigRemoved | 1402 | After the driver has removed a DuplexWrite group as requested by the user. | informational |
| FscDdmStatusSet | 1403 | After the driver has set the status of a DuplexWrite disk as requested by the user. | minor |
| FscDdmUpdateStatus | 1404 | After the driver has updated the status of a DuplexWrite disk. | minor |
| FscDdmPieceRecovered | 1405 | The recovery of a DuplexWrite group has been completed successfully. | informational |
| FscDdmRecoverAborted | 1406 | At the request of the user the recovery process of a DuplexWrite group has been aborted. | minor |

| Trap name | ID | Meaning | Error class |
|-------------------------------|------|--|---------------|
| FscDdmReservationConf lict | 1407 | A reservation conflict has been detected. From now on an entire DuplexWrite group is no longer available. This leads to an error if a conflict of operation (not initialization) occurs in the group. | major |
| FscDdmConfigChanged | 1408 | Repeated reading of the configuration by the driver detects a modified configuration. | informational |
| FscDdmConfigInvalidate d | 1409 | The configuration information of a DuplexWrite group is declared not valid. The configuration information is reread before the next access of the DuplexWrite group on this cluster element. | informational |
| FscDdmActiveLunChang ed | 1410 | After the driver has selected a specified disk of a DuplexWrite group for read commands. | informational |
| FscDdmPieceFailed | 1411 | An error was detected on a DuplexWrite group. | critical |
| FscDdmRootFlagChange d | 1412 | The RootDisk behavior of a DuplexWrite group has been modified. | informational |
| FscDdmForceActive | 1413 | A disk of a DuplexWrite group has been marked by the driver as forced active at reboot. The partner disk can be used as Snapshot. | informational |

| Trap name | ID | Meaning | Error class |
|-----------------------------|------|---|---------------|
| FscDdmNameChanged | 1414 | After the driver has changed the name of a DuplexWrite group. | informational |
| FscDdmPathFailed | 1415 | After the driver has detected an error on one path of a MultiPath group. | critical |
| FscDdmRetry | 1416 | After the driver has detected an error on one path of a MultiPath group and the retry of the command was successful on another path. | major |
| FscDdmActivePortChang ed | 1417 | After the driver has changed the active path of a MultiPath group. | informational |
| FscDdmReconfigured | 1418 | Change has been detected detected in the MultiPath configuration. | informational |
| FscDdmStatusChanged | 1419 | After the driver has changed the status of a MultiPath path. | informational |
| FscDdmAutoRecovered | 1420 | After the driver has enabled a path of a MultiPath group (AutoRecovery). | informational |
| FscDdmErrorCleared | 1421 | After the driver has cleared the error status of a MultiPath path. | informational |
| FscDdmPnPRemove | 1422 | After the driver has detected a Plug and Play Removal. | informational |
| FscDdmPnPNew | 1423 | After the driver has detected a Plug and Play Add. | informational |

| Trap name | ID | Meaning | Error class |
|------------------|------|--|---------------|
| FscDdmDdmCluster | 1424 | After the DuplexDataManager service has detected a cluster configuration change. | informational |
5.3.7 DuplexWrite traps (DW.mib)

MIB-OID: 1.3.6.1.4.1.231.2.10.2

This section lists DuplexWrite traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|----------------------------|------|---|---------------|
| sieDWActiveLunChan ged | 1310 | A user has changed the read path for a DuplexWrite group to a certain disk. | informational |
| sieDWConfig Changed | 1308 | The driver has reread the configuration and found a modified configuration. | informational |
| sieDWConfigInvalidat ed | 1309 | The DuplexWrite cluster service has invalidated the configuration information for a disk. The configuration information is reread before the next access of the disk on this cluster element. | informational |
| sieDWDiskRegistered | 1351 | A user has locked or released a disk for use with DuplexWrite by changing the registration. This setting has no effect on the driver until the system was restarted. | informational |
| sieDWConfigRemove d | 1302 | A user has removed a DuplexWrite group. The action was requested by the configuration utility. | informational |
| sieDWNewConfig | 1300 | A user has created a new DuplexWrite group or has added a disk to an existing DuplexWrite group as requested by the configuration utility. | informational |

Table 24: DuplexWrite traps

| Trap name | ID | Meaning | Error class |
|------------------------------|------|---|---------------|
| sieDWPieceFailed | 1311 | The driver has detected an error on one of the disks of a DuplexWrite group. | critical |
| sieDWPieceRecovere d | 1305 | A DuplexWrite group was successfully recovered. Both elements of the DuplexWrite group have the status ONLINE. | informational |
| sieDWPieceRemoved | 1301 | A user has removed a disk from a DuplexWrite group. The action was requested by the configuration utility. | informational |
| sieDWRecoverAborte d | 1306 | A user has aborted the recovery process of a DuplexWrite group. | minor |
| sieDWRefreshFinishe d | 1350 | The driver interface has updated the internal data structures. | informational |
| sieDWReservationCo nflict | 1307 | The driver has detected a reservation conflict. A whole DuplexWrite group is no longer accessible. This is not an error if it occurs during the initialization phase. | major |
| sieDWStatusSet | 1303 | A user has modified the status of a disk of a DuplexWrite group. The action was requested by the configuration utility. | minor |
| sieDWUpdateStatus | 1304 | The driver has updated the status of a DuplexWrite group. | minor |

Table 24: DuplexWrite traps

5.3.8 Hard disk (S.M.A.R.T.) traps (Hd.mib)

This section lists hard disk traps in alphabetical order.

MIB-OID: 1.3.6.1.4.1.231.2.10.2

| Trap name | ID | Meaning | Error class |
|--------------------------------|-----|--|---------------|
| sniSMARTFailure Predicted | 750 | S.M.A.R.T. is warning that a hard disk may fail. | critical |
| sniSMARTMonitoring Disabled | 751 | The S.M.A.R.T. configuration has been changed. | informational |

Table 25: Hard disk traps

5.3.9 Generic traps

This section lists generic traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|-----------------|----|--|-------------|
| coldStart | 0 | An agent was restarted. MIB view objects may have changed. | minor |
| egpNeighborLoss | 5 | An EGP neighbor of the managed node changed from the <i>UP</i> to the <i>DOWN</i> state. | major |
| linkDown | 2 | An interface of the managed node changed from the <i>UP</i> to the <i>DOWN</i> state. | critical |
| linkUp | 3 | One interface of the managed node changed from the <i>DOWN</i> to the <i>UP</i> state. | minor |
| warmStart | 1 | An agent was reinitialized, objects remain unchanged. | minor |

Table 26: Generic traps

5.3.10 MultiPath traps (mp.mib)

MIB-OID: 1.3.6.1.4.1.231.2.10.2

This section lists MultiPath traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|----------------------------|------|---|---------------|
| sieMP ActivePortChanged | 1202 | The user has enabled or disabled a path of a MultiPath group. | informational |
| sieMPAutoRecovered | 1205 | A path of a MultiPath group, which was in error status, is accessible again due to automatic recovery. | informational |
| sieMPError | 1200 | A MultiPath group now consists of only one path, and an error has been detected for this path. The MultiPath group is not operational anymore. | critical |
| sieMPErrorCleared | 1206 | A user has cleared the error status for a path of a MultiPath group. | informational |
| sieMPReconfigured | 1203 | A path has been removed from or added to a MultiPath group. | informational |
| sieMPRetry | 1201 | An error has been detected on a path of a MultiPath group. An attempt is being made to execute the command on another path of the MultiPath group. | critical |
| sieMPStatusChanged | 1204 | A user has made a change to a MultiPath group (autorecovery was turned on or off, loadbalancing was turned on or off, or one path was enabled or disabled. | informational |

Table 27: MultiPath traps

5.3.11 Mylex traps (Mylex.mib)

MIB-OID: 1.3.6.1.4.1.231.2.10.2

This section lists Mylex traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|------------------------------------|-----|---|---------------|
| mylexAdapterDied | 221 | Connection to a disk array controller interrupted. | critical |
| mylexAutoRebuild Started | 200 | Automatic rebuild of a unit has been started. | critical |
| mylexAutoRebuild Started2 | 222 | Automatic rebuild of a system drive has been started. | informational |
| mylexBBUFound | 275 | Battery Backup Unit found. | informational |
| mylexBBUPowerLow | 276 | Battery Backup Unit power is low. | critical |
| mylexBBUPowerOK | 277 | Battery Backup Unit power is OK. | informational |
| mylexGamDriver IncorrectVersion | 262 | Incorrect version of GAM driver installed. | minor |
| mylexGamDriverMissing | 261 | GAM driver is either not installed or has not been started. | minor |
| mylexInitialization Cancelled | 231 | Initialization of system drive canceled. | informational |
| mylexInitializationDone | 230 | Initialization of system drive completed successfully. | informational |
| mylexInitializationFailed | 232 | Initialization of system drive has failed. | major |
| mylexInitializationStarted | 229 | Initialization of system drive started. | informational |
| mylexLogicalDriveCritical | 215 | A logical drive is in a critical state. One drive in a RAID configuration has failed. | major |

| Trap name | ID | Meaning | Error class |
|--|-----|---|---------------|
| mylexLogicalDriveOffline | 214 | Logical drive is offline. | critical |
| mylexLogicalDriveOnline | 216 | Logical drive is online. | critical |
| mylexManualRebuild Started | 201 | Manual rebuild started. | informational |
| mylexManualRebuild Started2 | 223 | Manual rebuild started. After the rebuild has finished successfully, <i>mylexRebuildDone2</i> will be sent. | informational |
| mylexParityCheck Cancelled | 210 | Parity check canceled. | informational |
| mylexParityCheckDone | 209 | Parity check completed successfully. | informational |
| mylexParityCheckError | 212 | Parity check error detected. | major |
| mylexParityCheck LogicalDriveFailed | 213 | Parity check: logical drive has failed. | major |
| mylexParityCheckStarted | 208 | Parity check started. | informational |
| mylexParityCheckStatus | 211 | Parity check status. | informational |
| mylexPhysicalDevice Added | 257 | Physical device added. | informational |
| mylexPhysicalDevice Alive | 218 | Physical device online. | informational |
| mylexPhysicalDevice Died | 217 | Physical device is off. | critical |
| mylexPhysicalDevice HardError | 251 | A permanent error has occurred in the physical device. | minor |
| mylexPhysicalDevice Hotspare | 250 | Physical device is now a hot-spare device. | informational |
| mylexPhysicalDevice MiscError | 254 | A miscellaneous error has occurred in physical device. | minor |
| mylexPhysicalDevice ParityError | 253 | Parity error has occurred in physical device. | minor |

| Trap name | ID | Meaning | Error class |
|-------------------------------------|-----|--|---------------|
| mylexPhysicalDevice Prefailure | 255 | Prefailure alert from physical device. | major |
| mylexPhysicalDevice Removed | 258 | Physical device has been removed. | major |
| mylexPhysicalDevice SoftError | 252 | A normal (soft) error has occurred in physical device. | minor |
| mylexPhysicalDevice Unconfigured | 256 | Physical device is unconfigured. | minor |
| mylexRaidExpansion Done | 236 | RAID capacity expansion completed successfully. | minor |
| mylexRaidExpansion Failed | 237 | RAID capacity expansion failed. | major |
| mylexRaidExpansion Started | 235 | RAID capacity expansion started. | informational |
| mylexRaidTypeChanged | 240 | RAID type of system drive was changed. | informational |
| mylexRebuildCancelled | 203 | Rebuild has been canceled. | informational |
| mylexRebuildCancelled2 | 225 | Rebuild of system drive has been canceled. | informational |
| mylexRebuildDone | 202 | Rebuild has been completed successfully. | informational |
| mylexRebuildDone2 | 224 | Rebuild of system drive completed successfully. | informational |
| mylexRebuildError | 205 | Rebuild error detected. | major |
| mylexRebuildError2 | 226 | Rebuild error on system drive detected. | major |
| mylexRebuildLogical DriveFailed | 207 | Rebuild finished at disk array adapter; bad blocks detected. | major |
| mylexRebuildLogical DriveFailed2 | 228 | Rebuild of system drive finished; system drive in server has failed. | major |

| Trap name | ID | Meaning | Error class |
|------------------------------------|-----|---|---------------|
| mylexRebuildNew DeviceFailed | 206 | Rebuild finished; new device failed. | major |
| mylexRebuildNewDevice Failed2 | 227 | Rebuild of system drive; new device has failed. | major |
| mylexRebuildStatus | 204 | Rebuild status. | informational |
| mylexSMART ConfigurationChanged | 271 | S.M.A.R.T. configuration has been changed. | informational |
| mylexSMART FailurePredicted | 270 | Sent if a failure (S.M.A.R.T.) has been predicted on a physical disk. | critical |
| mylexStateChange TableFull | 220 | Cache change table full. Too many configuration changes have occurred since last warm start. | major |
| mylexSystemDriveBad Block | 238 | Bad block detected in system drive. | minor |
| mylexSystemDrive Created | 233 | System drive created. | informational |
| mylexSystemDrive Deleted | 234 | System drive deleted. | informational |
| mylexSystemDrive SizeChanged | 239 | System drive size changed. | informational |
| mylexWriteBackError | 219 | Controller cache write-back error. | major |
| mylexWriteBackError2 | 260 | Controller cache write-back error. | major |

5.3.12 PCI HotPlug traps (pcihotplug.mib)

MIB-OID: 1.3.6.1.4.1.231.2.10.2

This section lists PCI HotPlug traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|---------------------------------------|------|---|---------------|
| sieDeviceHotPlug TrapHotAdd | 1022 | A SCSI device was added. | informational |
| sieDeviceHotPlug TrapHotRemoval | 1020 | A SCSI device was removed. | informational |
| sieDeviceHotPlug TrapHotReplace | 1021 | A SCSI device was replaced. | informational |
| siePciHotPlugTrap EndHotPlugAction | 1002 | The HotPlug action for the physical slot number held in <i>pciHotPlugTrapPhysicalSlotN umber</i> object was finished. | informational |
| siePciHotPlugTrap HotRemoval | 1000 | A Hot Removal action has been started. | informational |
| siePciHotPlugTrap HotReplace | 1001 | A Hot Replace action has been started. | informational |

Table 29: PCI HotPlug traps

5.3.13 PRIMEPOWER traps

This section describes the traps supplied with PRIMEPOWER.

ADICLIBMIB-V2 traps (ADICLIBMIB-v2.mib)

MIB-OID: 1.3.6.1.4.1.3764.3

| Trap name | ID | Meaning | Error class |
|--------------------|----|---|---------------|
| doorStateChange | 2 | The door state has changed. | informational |
| error | 6 | The device has an error. Error code and error data is displayed. | informational |
| mailboxStateChange | 3 | The mailbox state has changed. | informational |
| sac | 7 | The device has generated a SAC code. | informational |
| shutdown | 5 | The device has been shut down. The shutdown state is displayed. | informational |
| startup | 4 | The device was started. The shutdown state is displayed. | informational |
| statusChange | 1 | The status has changed. Previous status is displayed. | informational |

Table 30: ADICLIBMIB traps

DOMAIN-MIB traps (domagt.mib)

MIB-OID: 1.3.6.1.4.1.231.2.41

| Trap name | ID | Meaning | Error class |
|----------------|----|-------------------------------|---------------|
| domNodeAdded | 52 | A client was added to domain. | informational |
| domNodeDeleted | 53 | A client was deleted. | informational |
| domNodeOffline | 50 | A client went offline. | informational |
| domNodeOnline | 51 | A client went online. | informational |

Table 31: DOMAIN-MIB traps

| Trap name | ID | Meaning | Error class |
|---------------------------|----|-----------------------|---------------|
| domNoManagementS erver | 55 | An agent was stopped. | informational |
| domStartTrap | 54 | An agent was started. | informational |

Table 31: DOMAIN-MIB traps

FSC-LOG3-MIB traps (log3v1.mib)

MIB-OID: 1.3.6.1.4.1.231.2.46.2

| Trap name | ID | Meaning | Error class |
|-----------------------------|----|--|---------------|
| log3AlertNotice | 2 | A log3Event has occurred. System, module, error and text is displayed. | critical |
| log3CriticalNotice | 3 | A log3Event has occurred. System, module, error and text is displayed. | critical |
| log3DebugNotice | 8 | A log3Event has occurred. System, module, error and text is displayed. | informational |
| log3EmergencyNotice | 1 | A log3Event has occurred. System, module, error and text is displayed. | critical |
| log3ErrorNotice | 4 | A log3Event has occurred. System, module, error and text is displayed. | major |
| log3InformationalNoti ce | 7 | A log3Event has occurred. System, module, error and text is displayed. | informational |
| log3NoticeNotice | 6 | A log3Event has occurred. System, module, error and text is displayed. | informational |
| log3OtherNotice | 9 | A log3Event has occurred. System, module, error and text is displayed. | informational |

Table 32: FSC-LOG3-MIB traps

| Trap name | ID | Meaning | Error class |
|-------------------|----|--|-------------|
| log3WarningNotice | 5 | A log3Event has occurred. System, module, error and text is displayed. | minor |

Table 32: FSC-LOG3-MIB traps

UNISERV-MIB traps (uniserv.mib)

MIB-OID: 1.3.6.1.4.1.231.2.41

| Trap name | ID | Meaning | Error class |
|---------------------|-----|------------------------------|---------------|
| kaiPartitionOffline | 700 | A partition was powered off. | minor |
| kaiPartitionOnline | 701 | A partition was powered on. | informational |

Table 33: UNISERV-MIB traps

PRIMEPOWER-XSCF-MIB traps (primepower_xscf.mib)

MIB-OID: 1.3.6.1.4.1.211.1.15.2.1

| Trap name | ID | Meaning | Error class |
|-----------------------------|----|---------------------------------|---------------|
| scfAgentStart | 5 | XSCF agent has started. | informational |
| scfHardwareDefectRe pair | 7 | A hardware defect was repaired. | minor |
| scfHardwareDefectSe t | 1 | A hardware defect has occurred. | critical |
| scfHardwareDefectUn set | 2 | A hardware defect was reset. | informational |
| scfHardwareErrorRep air | 6 | A hardware error was repaired. | minor |
| scfHardwareErrorSet | 3 | A hardware error has occurred. | critical |
| scfHardwareErrorUns et | 4 | A hardware error was reset. | informational |

Table 34: PRIMEPOWER-XSCF-MIB traps

FSC-HACL-MIB traps (v1_fscHaCl.mib)

MIB-OID: 1.3.6.1.4.1.231.2.42.2.0

| Trap name | ID | Meaning | Error class |
|-----------------------------------|----|---|---------------|
| fscHaClApplicationSt ateChanged | 5 | Application state has changed. | major |
| fscHaClClusterInfAvai lable | 1 | Cluster information is available. InfoOperScope is displayed. | informational |
| fscHaClClusterInfNot Available | 2 | Cluster information is no longer available. InfoOperScope is displayed. | major |
| fscHaClMonitorState Changed | 3 | Cluster monitoring state has changed. | major |
| fscHaClResourceStat eChanged | 6 | Resource state has changed. | minor |
| fscHaClSystemState Changed | 4 | System state has changed. | critical |

Table 35: FSC-HACL-MIB traps

WSA-TRAP-MIB traps (wsatrap.mib)

MIB-OID: 1.3.6.1.4.1.231.2.41

| Trap name | ID | Meaning | Error class |
|------------------------------------|-----|---|---------------|
| testTrap | 600 | Test trap from server (no error). | informational |
| wsaAgentStart | 5 | WsaAgent has started. | informational |
| wsaControllerHardwareD efectSet | 307 | Defect on controller hardware has occurred. | critical |
| wsaControllerHardwareE rrorSet | 308 | Error on controller hardware has occurred. | critical |
| wsaControllerRepair | 309 | Controller was repaired. | minor |
| wsaDefectRepair | 7 | A defect was repaired. | minor |
| wsaDROperationStarted | 312 | DR operation was started. | informational |

Table 36: WSA-TRAP-MIB traps

| Trap name | ID | Meaning | Error class |
|-------------------------------------|-----|--|---------------|
| wsaDROperationFinishe d | 313 | DR operation was terminated. | informational |
| wsaEnvironmentHardwar eDefectSet | 301 | Defect on environment hardware has occurred. | critical |
| wsaEnvironmentHardwar eErrorSet | 302 | Error on environment hardware has occurred. | critical |
| wsaEnvironmentRepair | 303 | Environment component was repaired. | minor |
| wsaErrorRepair | 6 | An error was repaired. | minor |
| wsaGenLogMessage | 900 | Error in one module on server has occurred. | informational |
| wsaGenLogMessageInfo | 910 | Error in one module on server has occurred. | informational |
| wsaGenLogMessageCriti cal | 913 | Error in one module on server has occurred. | critical |
| wsaGenLogMessageMaj or | 912 | Error in one module on server has occurred. | major |
| wsaGenLogMessageMin or | 911 | Error in one module on server has occurred. | minor |
| wsaHardwareActiveSet | 315 | Hardware active was set. | informational |
| wsaHardwareDeactiveSe t | 314 | Hardware deactive was set. | critical |
| wsaHWComponentAttac hed | 316 | Hardware component has been attached. | informational |
| wsaHWComponentDetac hed | 317 | Hardware component has been detached. | informational |
| wsaLarHardwareDefectS et | 1 | A hardware defect has occurred. | critical |
| wsaLarHardwareDefectU nset | 2 | A hardware defect was repaired. | informational |
| wsaLarHardwareErrorSet | 3 | A hardware error has occurred. | critical |

Table 36: WSA-TRAP-MIB traps

| Trap name | ID | Meaning | Error class |
|----------------------------------|-----|--|---------------|
| wsaLarHardwareErrorUn set | 4 | A hardware error was repaired. | informational |
| wsaLUNStateChanged | 101 | State of LUN has changed. | critical |
| wsaMonitoringRuleInitiali zed | 311 | EEM rule was initialized. | minor |
| wsaMonitoringRuleMatch ed | 310 | EEM rule was matched. | informational |
| wsaNodeStatusIntegrate d | 24 | A node was integrated. | informational |
| wsaNodeStatusNotavail | 25 | A node is not available. | critical |
| wsaNodeStatusNotrunni ng | 26 | A node is not running. | critical |
| wsaRAIDControllerDefec t | 102 | Defect on RAID controller has occurred. | critical |
| wsaRAIDDiskDefect | 103 | Defect on RAID disk has occurred. | critical |
| wsaStorageHardwareDef ectSet | 304 | Defect on storage hardware has occurred. | critical |
| wsaStorageHardwareErr orSet | 305 | Error on storage hardware has occurred. | critical |
| wsaStorageRepair | 306 | Storage component was repaired. | minor |

Table 36: WSA-TRAP-MIB traps

5.3.14 PXRE traps (dec.mib)

MIB-OID: 1.3.6.1.4.1.36.2.15.21

This section lists PXRE traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|----------------------------------|----|--|---------------|
| cacheBatteryFailureTrap | 7 | A controller cache battery has failed. Replace cache battery or replenish charge. | major |
| cacheBattery InformationTrap | 9 | A controller cache battery has <i>GOOD</i> state. | informational |
| cacheBatteryLowTrap | 8 | A controller cache battery has <i>LOW</i> state. Replace cache battery or replenish charge. | minor |
| communication FailureTrap | 12 | Communication with the subsystem has failed. The Possible causes are data path interruption, communication LUN failure, 2 or more power supplies failed, 2 or more fans failed, temperature over limit, both controllers failed. | critical |
| communicationInformatio nTrap | 13 | Communication with the subsystem has recovered. | informational |
| controllerFailureTrap | 14 | The Secondary Controller in the subsystem has failed. Replace controller. Possible causes are PCMCIA memory card ejected, controller physically removed, actual hardware failure. | major |
| controllerInformationTrap | 15 | The Secondary Controller in the subsystem has recovered. | informational |

| Trap name | ID | Meaning | Error class |
|----------------------------------|----|---|---------------|
| diskFailureTrap | 1 | A disk drive has failed. The location of the disk is indicated by the disk name. Replace the disk device. The numbers in the name indicate Port, Target, Lun behind the controller pair. Examples: | major |
| | | DISK10100 is disk location Port 1, Target 01, Lun 00. DISK30300 is disk location Port 3, Target 03, Lun 00. | |
| diskInformationTrap | 2 | A disk drive has recovered. The location of the disk is indicated by the disk name. The numbers in the name indicate Port, Target, Lun behind the controller pair. Examples: | informational |
| | | DISK10100 is disk location Port 1, Target 01, Lun 00. DISK30300 is disk location Port 3, Target 03, Lun 00. | |
| externalInputFailureTrap | 20 | The user-defined External Input to the EMU indicates a failure. If the state of the is <i>FAILURE</i> , then one of the user-defined external input devices is reporting a problem. | major |
| externalInput InformationTrap | 21 | The user-defined External Input to the EMU indicates a recovery. | informational |

| Trap name | ID | Meaning | Error class |
|--------------------|----|--|---------------|
| fanFailureTrap | 5 | The fan in the specified location has failed. Replace fan. | major |
| fanInformationTrap | 6 | The fan in the specified location was recovered. | informational |
| lunFailureTrap | 16 | The LUN has failed and is off-line. Possible cause is too many failed disk drives that make up the LUN, the OS can no longer communicate with the LUN for other reasons. | critical |
| lunInformationTrap | 19 | A LUN has become optimal due to successful completion of the reconstruction process. | informational |
| lunReconstructTrap | 17 | The LUN has started the reconstruction process but is available for normal use. Possible causes are an available disk drive was created as a spare to be inserted into the set, an existing spare was automatically added to the set for reconstruction upon failure of a member disk device. | minor |
| IunReducedTrap | 18 | A LUN has become degraded due to a member disk device failure. Replace the failed disk device; add a spare to the system to cause a reconstruct. | major |

| Trap name | ID | Meaning | Error class |
|----------------------------------|----|---|---------------|
| powerSupplyFailureTrap | 3 | The power supply in the specified location has failed. Replace power supply. | major |
| powerSupply InformationTrap | 4 | Power supply was recovered. | informational |
| temperature InformationTrap | 11 | A temperature sensor indicates temperature below <i>WARNING</i> threshold limit. | informational |
| temperatureOver ThresholdTrap | 10 | A temperature sensor has exceeded <i>WARNING</i> threshold limit. Lower environmental temperature or raise internal threshold limit depending upon application. | major |

5.3.15 RAID Adapter traps (Megaraid.mib)

MIB-OID: 1.3.6.1.4.1.16.1.1.200

This section lists RAID Adapter traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|---------------------------------|------|--|---------------|
| rtBatteryMissing | 9020 | Adapter-% <i>d</i> : Battery Module is missing. | informational |
| rtBattery TemperatureHigh | 9022 | Adapter-%d: Battery Module temperature exceeded Danger Threshold. | informational |
| rtBatteryVolatageLow | 9021 | Adapter-%d: Battery Module voltage is low. | informational |
| rtCheck ConditionStatus | 9018 | Adapter-%d, Channel-%d, Target-%d: Command completed with Sense_Key- 0x%x ASC-0x%x ASCQ- 0x%x. | informational |
| rtCheck ConsistencyAborted | 9010 | Adapter-%d, Logical Drive- %d: Check consistency aborted by user. | informational |
| rtCheck ConsistencyCompleted | 9009 | Adapter-%d, Logical Drive- %d: Check Consistency completed. No inconsistencies found. | informational |
| rtCheck ConsistencyFailed | 9012 | Adapter-% <i>d</i> , Logical Drive- %d: Check consistency failed. | informational |
| rtCheck ConsistencyStarted | 9008 | Adapter-%d, Logical Drive- %d: Check consistency started. | informational |
| rtConfigUpdated | 9001 | Adapter-%d: A new configuration has been written. | informational |

Table 38: RAID Adapter traps

| Trap name | ID | Meaning | Error class |
|----------------------------------|------|--|---------------|
| rtConsistency Corrected | 9011 | Adapter-%d, Logical Drive- %d: Check consistency operation completed. Inconsistencies have been cured. | informational |
| rtInitializeAborted | 9006 | Adapter-% <i>d</i> , Logical Drive- % <i>d</i> : Initialization aborted by user. | informational |
| rtInitializeCompleted | 9005 | Adapter-% <i>d</i> , Logical Drive-% <i>d</i> : Initialization completed successfully. | informational |
| rtInitializeFailed | 9007 | Adapter-% <i>d</i> , Logical Drive- % <i>d</i> : Initialization failed. | informational |
| rtInitializeStarted | 9004 | Adapter-% <i>d</i> , Logical Drive- % <i>d</i> : Initialization started. | informational |
| rtLogicalDrive StateChange | 9003 | Adapter-% <i>d</i> , Logical Drive-% <i>d</i> : State changed from % <i>s</i> to % <i>s</i> . | informational |
| rtNewDriveInserted | 9019 | Adapter-%d, Channel-%d, Target-%d: New device inserted. | informational |
| rtPhysicalDrive StateChange | 9002 | Adapter-%d, Channel-%d, Target-%d: Drive state changed from %s to %s. | informational |
| rtPredictiveFailures Exceeded | 9016 | Adapter-%d, Channel-%d, Target-%d: Reported predictive failure. Drive identification string = %s Sense Key = $0x$ %x, ASC = 0x%x, ASCQ = $0x$ %x. | informational |

Table 38: RAID Adapter traps

| Trap name | ID | Meaning | Error class |
|-------------------------------|------|--|---------------|
| rtPredictiveFailures False | 9017 | Adapter-%d, Channel-%d, Target-%d: Reported failure prediction threshold exceeded [<i>FALSE</i>]. Drive identification string = %s Sense Key = $0x\%x$, ASC = 0x%x, ASCQ = $0x%x$. | informational |
| rtReconstruction Completed | 9014 | Adapter-% <i>d</i> , Logical Drive- % <i>d</i> : Reconstruction completed successfully. | informational |
| rtReconstructionFailed | 9015 | Adapter-% <i>d</i> , Logical Drive- % <i>d</i> : Reconstruction failed. | informational |
| rtReconstruction Started | 9013 | Adapter-% <i>d</i> , Logical Drive- % <i>d</i> : Reconstruction started. | informational |

Table 38: RAID Adapter traps

5.3.16 RomPilot traps (Rompilot.mib)

MIB-OID: 1.3.6.1.4.1.2487

This section lists RomPilot traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|------------------------------|------|---|---------------|
| RomPilotColdReset | 258 | Phoenix RomPilot was loaded after a cold system reset. | informational |
| RomPilot DiagnosticReset | 259 | Phoenix RomPilot was loaded after a diagnostic system reset. | informational |
| RomPilotFatalError | 769 | Phoenix RomPilot detected a fatal error. | informational |
| RomPilotGenericBoot | 512 | Phoenix RomPilot announces a generic boot (about to load OS). | informational |
| RomPilotIDEBootReset | 260 | Phoenix RomPilot was loaded after an IDE Boot system reset. | informational |
| RomPilotOSStarted | 1280 | Phoenix RomPilot announces, that the OS has been started. | informational |
| RomPilot PostWarningError | 771 | Phoenix RomPilot detected a post warning error. | informational |
| RomPilotPressF1 | 770 | Phoenix RomPilot is running and needs a F1 key press to continue. | informational |
| RomPilot UnspecifiedReset | 256 | Phoenix RomPilot was loaded after an unspecified system reset (assume cold reset). | informational |
| RomPilotWarmReset | 257 | Phoenix RomPilot was loaded after a warm system reset. | informational |

Table 39: ROMPilot traps

5.3.17 ServerControl traps (SC.mib)

MIB-OID: 1.3.6.1.4.1.231.2.10.2

This section lists ServerControl traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|-------------------------------|-----|--|---------------|
| cabinetNotConfigured | 623 | Cabinet is not configured. | informational |
| cabinetSwitchedOff | 617 | Cabinet was switched off. | informational |
| cabinetSwitchedOn | 618 | Cabinet was switched on. | informational |
| correctableMemError | 643 | Correctable memory error. | minor |
| correctableMemError Addr | 637 | Correctable memory error at <i>address</i> . | minor |
| correctableMemError Bank | 639 | Correctable memory error in <i>bank</i> . | minor |
| correctableMemError Module | 641 | Correctable memory error in <i>module</i> . | minor |
| fanCriticalError | 622 | A fan is critical and will fail soon. | informational |
| fanError | 601 | Fan failed. | critical |
| fanOk | 629 | Fan is OK. | informational |
| frontDoorStatusChanged | 646 | Status of front door changed. | informational |
| housingOpenStatus Changed | 647 | Status of housing changed. | informational |
| internalError | 620 | Internal error in server management controller software. | informational |
| memErrorModuleFailing | 669 | A memory module is failing. | major |
| memErrorModule Prefailure | 668 | A memory module is predicted to fail (prefailure). | major |
| memErrorModule Replaced | 670 | A memory module had failed and was replaced by a hot-spare module. | major |

| Trap name | ID | Meaning | Error class |
|--------------------------------|-----|--|---------------|
| notEnoughCabinets | 615 | The actual number of storage extensions is lower than number stored in the configuration. | major |
| powerOffTimeReached | 645 | Power off time has been reached. | informational |
| powerSupplyAdded | 625 | A power supply was added. | informational |
| powerSupplyFailed | 626 | A power supply has failed. | major |
| powerSupplyOk | 627 | The power supply is working again. | informational |
| powerSupplyRemoved | 624 | The power supply has been removed. | informational |
| powerSupplyStatus Critical | 628 | Not enough power supplies are operating. | critical |
| scbBBUNotdetected | 614 | A BBU is configured but no BBU was detected. | informational |
| scbUnconfiguredBBU Detected | 613 | A BBU is detected but no BBU was configured. | informational |
| scbUnconfiguredUPS Detected | 611 | A UPS is detected but no UPS was configured. | informational |
| scbUPSNotdetected | 612 | A UPS is configured but no UPS was detected. | major |
| selftestError | 609 | The server management controller has failed. | critical |
| selftestWarning | 608 | The server management controller has detected a minor problem during its self-test. | minor |
| serverManagement Disabled | 631 | Server Management BIOS is disabled. | informational |
| serverShutdown | 621 | Server has been shut down. | informational |
| sieScBootCountZero | 666 | Boot retry counter gets zero on power up. | major |

| Trap name | ID | Meaning | Error class |
|----------------------------------|-----|---|---------------|
| sieScBootError | 661 | No bootable operating system can be found. | informational |
| sieScBootWatchdogExpir ed | 662 | Boot watchdog expires. | informational |
| sieScCpuPrefailure | 673 | A CPU is predicted to fail (prefailure). | major |
| sieScDiagnosticBoot | 665 | Server is reset and diagnostic boot is enabled. | informational |
| sieScMessageLogFull | 667 | System Event Log is full. No more message can be logged. Trap will not occur on wrap-around log types. | minor |
| sieScMessageLog Warning | 672 | The warning threshold for the number of System Event Log entries has been exceeded. | minor |
| sieScNoBootCpu | 658 | The system boot fails, because no valid boot CPU has been found. | informational |
| sieScPostError | 659 | System boot fails, because the power on self test (POST) has reported an error. | informational |
| sieScPowerFail | 674 | DC power failed in the specified cabinet. System may stop when this condition occurs. | critical |
| sieScPowerOn | 657 | A server is powered on. | informational |
| sieScSetupEntered | 660 | BIOS setup has been entered. | informational |
| sieScSoftwareWatchdog Expired | 663 | Software watchdog expires. | informational |

| Trap name | ID | Meaning | Error class |
|-------------------------------------|-----|---|---------------|
| sieScUserAuthentication Failure | 664 | User authentication failure is detected via PPP, FTP, HTTP or telnet. | major |
| sniScCpuSpeedChanged | 656 | CPU speed has changed because of temperature problems. | informational |
| sniScFanAdded | 653 | The indicated hot-plug fan was inserted. | informational |
| sniScFanRemoved | 654 | The indicated hot-plug fan was removed. | informational |
| sniScPowerSupply RedundancyLost | 671 | Power supply redundancy no longer available. | minor |
| sniScRedundant FanFailed | 648 | The indicated redundant fan failed. | major |
| sniScRedundant PowerSupplyFailed | 649 | One redundant hot-replace power supply failed. | major |
| sniScShutdown Cancelled | 655 | A pending server shutdown was canceled by the user. | informational |
| sniScVoltageOk | 650 | Power supply voltage is within normal range again. | informational |
| sniScVoltageTooHigh | 652 | Power supply voltage is too high. | critical |
| sniScVoltageTooLow | 651 | Power supply voltage is too low. | critical |
| svCommunication Established | 636 | Communication with the server management controller was established. | informational |
| svCommunicationFailure | 610 | Communication with the server management controller was interrupted. | critical |
| tempCritical | 604 | The temperature has reached a critical level. | critical |
| tempOk | 602 | The temperature is within normal range. | informational |

| Trap name | ID | Meaning | Error class |
|------------------------|-----|--|---------------|
| tempSensorBroken | 630 | The temperature sensor is defective or not connected. | major |
| tempSensorOk | 635 | The temperature sensor is working again. | informational |
| tempWarn | 603 | The temperature has reached the warning level. | major |
| testTrap | 600 | Test trap sent to verify trap connection. | informational |
| tooManyCabinets | 616 | The actual number of storage subsystems is higher than the number stored in the configuration. | minor |
| trapAcFail | 632 | AC power has failed. | critical |
| trapDuplicateCabinetId | 633 | Two or more cabinets (server or storage subsystems) have the same ID number. | major |
| trapEventLog | 634 | An error was recorded. See the server management event / error log (recovery) for detailed information. This could have happened when an error occurred before the agent was running or any error without a specific trap. | major |

| Trap name | ID | Meaning | Error class |
|---------------------------------|-----|--|---------------|
| trapOnBattery | 606 | AC power failure. Cabinet is running on battery power. The UPS is operating on battery power or the power supply is drawing current from the backup battery unit (BBU). This trap is persistent and is resent at one minute intervals until the mains returns or the system is switched off. | critical |
| trapOnMains | 607 | AC power OK. | informational |
| uncorrectableMemError | 644 | Uncorrectable memory error. | critical |
| uncorrectableMem ErrorAddr | 638 | Uncorrectable memory error at <i>address</i> . | critical |
| uncorrectableMemError Bank | 640 | Uncorrectable memory error in <i>bank</i> . | critical |
| uncorrectableMemError Module | 642 | Uncorrectable memory error in <i>module</i> . | critical |

5.3.18 ServerControl traps (SC2.mib)

MIB-OID: 1.3.6.1.4.1.231.2.10.2.2.10.20

This section lists ServerControl traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|----------------------------------|------|--|-------------|
| sc2TrapAcFail | 2040 | Mains failed in the specified cabinet. This trap occurs only in storage extension cabinets without UPS or BBU. A server has no time to send this trap. | critical |
| sc2TrapBatteryVoltage Prefail | 2054 | Battery is predicted to fail. | major |
| sc2TrapBiosSelftest Error | 2005 | A critical error occurs while BIOS selftest. Take notice of this error to clear the error condition. | critical |
| sc2TrapBootMessage LogEntry | 2102 | An error message was written into the systemboard's message log. This could have happened when an error occurred before the server management agents were running or any error without a specific trap. See server management message log for detailed error description. | major |
| sc2TrapBootRetryCount Zero | 2095 | This trap will be sent when a boot retry counter gets zero on power up. | major |

| Trap name | ID | Meaning | Error class |
|--------------------------------------|------|---|---------------|
| sc2TrapCabinetSwitche dOff | 2090 | This trap will be sent when a cabinet is switched off. For obvious reasons it cannot be sent when the main cabinet is switched off. | informational |
| sc2TrapCabinetSwitche dOn | 2091 | This trap will be sent when a cabinet is switched on. | informational |
| sc2TrapCommunication Established | 2002 | The communication with the management controller was reestablished. | informational |
| sc2TrapCommunication Failure | 2001 | The communication with management controller failed. | minor |
| sc2TrapControllerSelfte stError | 2004 | Controller selftest error. | critical |
| sc2TrapControllerSelfte stWarning | 2003 | Controller selftest warning. | minor |
| sc2TrapCorrectableMe mErrorAddr | 2060 | A correctable memory error at specified address was detected. | informational |
| sc2TrapCorrectableMe mErrorBank | 2062 | A correctable memory error at specified bank was detected. | informational |
| sc2TrapCorrectableMe mErrorModule | 2064 | A correctable memory error at specified module was detected. | informational |
| sc2TrapCorrectableMe mError | 2066 | A correctable memory error at unknown location was detected. | informational |
| sc2TrapCpuPrefail | 2081 | A CPU is predicted to fail (prefailure). | major |
| sc2TrapCpuSpeedChan ged | 2080 | This trap will be sent if the CPU clock frequency was changed because of a temperature problem. | informational |

| Trap name | ID | Meaning | Error class |
|-----------------------------------|------|--|---------------|
| sc2TrapDcFail | 2041 | DC power failed in the specified cabinet. This is the result of the systems power-good sensor monitoring. The system stops if this error occurs. | critical |
| sc2TrapFanAdded | 2010 | The indicated hot-plug fan was inserted. | informational |
| sc2TrapFanCritical | 2013 | The indicated fan became critical. | major |
| sc2TrapFanFailed | 2014 | The indicated fan failed. | critical |
| sc2TrapFanOk | 2012 | The indicated fan is OK again. | informational |
| sc2TrapFanRemoved | 2011 | The indicated hot-plug fan was removed. | informational |
| sc2TrapIntrusionAsserti on | 2110 | The front door or housing was opened. | major |
| sc2TrapIntrusionChang ed | 2112 | The front door or housing was opened or closed. | major |
| sc2TrapIntrusionDeass ertion | 2111 | The front door or housing was closed. | informational |
| sc2TrapMemErrorModul eFailing | 2069 | A memory module failed. | major |
| sc2TrapMemErrorModul ePrefail | 2068 | A memory module is predicted to fail (prefailure). | major |
| sc2TrapMemErrorModul eReplaced | 2070 | A memory module failed and was replaced by a hot- spare module. | major |

| Trap name | ID | Meaning | Error class |
|--------------------------------------|------|---|---------------|
| sc2TrapMessageLogFul I | 2100 | The System Event Log (message log) is full. No more messages can be logged. This trap will not occur on wrap-around log types. | minor |
| sc2TrapMessageLogWa rning | 2101 | The warning threshold for the number of System Event Log entries has been exceeded. | minor |
| sc2TrapOnBattery | 2042 | The UPS is operating on battery power or the power supply is drawing current from the backup battery unit (BBU). This trap is persistent and is resent at one minute intervals until the mains returns or the system is switched off. | critical |
| sc2TrapOnMains | 2043 | The mains voltage returned after a power failure. | informational |
| sc2TrapPowerOffTimeR eached | 2092 | Power off time reached. | informational |
| sc2TrapPowerSupplyAd ded | 2030 | One hot-replace power supply was added. | informational |
| sc2TrapPowerSupplyCri tical | 2033 | Power supply status became critical. | critical |
| sc2TrapPowerSupplyFai led | 2034 | One hot-replace power supply failed. | major |
| sc2TrapPowerSupplyOk | 2032 | Power supply is working again. | informational |
| sc2TrapPowerSupplyRe dundancyLost | 2036 | Power supply redundancy id no longer available. | minor |
| sc2TrapPowerSupplyRe moved | 2031 | One hot-replace power supply was removed. | informational |

| Trap name | ID | Meaning | Error class |
|---------------------------------------|------|---|---------------|
| sc2TrapRedundantFanF ailed | 2015 | The indicated redundant fan failed. | major |
| sc2TrapRedundantPow erSupplyFailed | 2035 | One redundant hot-replace power supply failed. | major |
| sc2TrapServerShutdow n | 2093 | This trap will be sent before a server will switch off. | informational |
| sc2TrapSevereSystemE rror | 2006 | The system was restarted after a severe problem. See server management message log (recovery log) for detailed information. | critical |
| sc2TrapShutdownCanc elled | 2094 | This trap will be sent if a pending server shutdown was canceled by the user. | informational |
| sc2TrapTempCritical | 2022 | The temperature of the indicated sensor is out of tolerance range. The system will shut down and power off if shutdown is enabled. | critical |
| sc2TrapTempOk | 2020 | The temperature of the indicated sensor has decreased to the normal level. | informational |
| sc2TrapTempSensorOk | 2023 | The indicated broken temperature sensor is OK again. | informational |
| sc2TrapTempSensorBro ken | 2024 | The indicated temperature sensor is broken. | major |
| sc2TrapTempWarning | 2021 | The temperature of the indicated sensor has reached the warning level. | major |
| sc2TrapTest | 2000 | Test trap to verify trap connection. | informational |

| Trap name | ID | Meaning | Error class |
|--|------|--|---------------|
| sc2TrapUncorrectableM emError | 2067 | A uncorrectable memory error at unknown location was detected. | critical |
| sc2TrapUncorrectableM emErrorAddr | 2061 | An uncorrectable memory error at specified address was detected. | critical |
| sc2TrapUncorrectableM emErrorBank | 2063 | An uncorrectable memory error at specified bank was detected. | critical |
| sc2TrapUncorrectableM emErrorModule | 2065 | A correctable memory error at specified module was detected. | critical |
| sc2TrapVoltageOk | 2050 | Power supply voltage is within normal range again. | informational |
| sc2TrapVoltageFailed | 2053 | Power supply voltage is out of range. | critical |
| sc2TrapVoltageTooHigh | 2052 | Power supply voltage is too high. | critical |
| sc2TrapVoltageTooLow | 2051 | Power supply voltage is too low. | critical |
| sc2TrapDrvMonEventM essage | 2150 | Driver Monitoring detected an informational event. | informational |
| sc2TrapDrvMonEventW arning | 2151 | Driver Monitoring detected a warning event. | minor |
| sc2TrapDrvMonEventEr ror | 2152 | Driver Monitoring detected an error event. | major |
5.3.19 ServerView traps (ServerView.mib)

MIB-OID: 1.3.6.1.4.1.231.2.10.2

This section lists ServerView traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|---------------------------------|-----|--|---------------|
| sniSvGenericTrap Forward | 700 | A ServerView alarm signal has been received. | informational |
| sniSvPagerOff | 701 | The pager should be switched off. | informational |
| sniSvPassThrough TrapForward | 703 | Forwarded if the Event Manager receives a trap to be forwarded. The original server name and severity is retained. | informational |
| sniSvServerState Changed | 702 | Generated by Operations Manager if server changes state (manageable/not manageable). | informational |

Table 42: ServerView traps

5.3.20 ServerView status traps (Status.mib)

MIB-OID: 1.3.6.1.4.1.231.2.10.2

This section lists ServerView status traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|------------------------|------|--------------------------------------|---------------|
| sieStTrapStatusChanged | 1100 | System status has changed at server. | informational |

Table 43: ServerView status trap

5.3.21 Tape drive traps (tapealrt.mib)

MIB-OID: 1.3.6.1.4.1.11.2.3.9.7.1

This section lists tape drive traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|----------------|----|---|-------------|
| tapeAlertTrap1 | 1 | The tape drive is having problems reading data. No data has been lost, but there has been a reduction in the performance of the tape. | minor |
| tapeAlertTrap2 | 2 | The tape drive is having problems writing data. No data has been lost, but there has been a reduction in the capacity of the tape. | minor |
| tapeAlertTrap3 | 3 | The operation has stopped because an error has occurred while reading or writing data which the drive cannot correct. | minor |
| tapeAlertTrap4 | 4 | Your data is at risk: Copy any data you require from this tape. Do not use this tape again. Restart the operation with a different tape. | critical |
| tapeAlertTrap5 | 5 | The tape is damaged or the drive is faulty. Call the tape drive supplier helpline. | critical |

| Trap name | ID | Meaning | Error class |
|-----------------|----|---|---------------|
| tapeAlertTrap6 | 6 | The tape is from a faulty batch or the tape drive is faulty: | critical |
| | | Use a good tape to test the drive. If the problem persists, call the tape drive supplier helpline. | |
| tapeAlertTrap7 | 7 | The tape cartridge has reached the end of its calculated useful life: | minor |
| | | Copy any data you need to another tape Discard the old tape. | |
| tapeAlertTrap8 | 8 | The tape cartridge is not data-grade. Any data you back up to the tape is at risk. Replace the cartridge with a data-grade tape. | minor |
| tapeAlertTrap9 | 9 | You are trying to write to a write-protected cartridge. Remove the write- protection or use another tape. | critical |
| tapeAlertTrap10 | 10 | You cannot eject the cartridge because the tape drive is in use. Wait until the operation is complete before ejecting the cartridge. | informational |
| tapeAlertTrap11 | 11 | The tape in the drive is a cleaning cartridge. If you want to back up or restore, insert a data-grade tape. | informational |

| Trap name | ID | Meaning | Error class |
|-----------------|----|---|---------------|
| tapeAlertTrap12 | 12 | You have tried to load a cartridge of a type which is not supported by this drive. | informational |
| tapeAlertTrap13 | 13 | The operation has failed because the tape in the drive has snapped: | critical |
| | | Discard the old tape. Restart the operation with a different tape. | |
| tapeAlertTrap14 | 14 | The operation has failed because the tape in the drive has snapped: | critical |
| | | Do not attempt to extract the tape cartridge. Call the tape drive supplier helpline. | |
| tapeAlertTrap15 | 15 | The memory in the tape cartridge has failed, which reduces performance. Do not use the cartridge for further backup operations. | minor |
| tapeAlertTrap16 | 16 | The operation has failed because the tape cartridge was manually ejected while the tape drive was actively writing or reading. | critical |
| tapeAlertTrap17 | 17 | You have loaded a cartridge of a type that is read-only in this drive. The cartridge will appear as write-protected. | minor |
| tapeAlertTrap18 | 18 | The directory on the tape cartridge has been corrupted. File search performance will be degraded. | minor |

| Trap name | ID | Meaning | Error class |
|-----------------|----|--|---------------|
| tapeAlertTrap19 | 19 | The tape cartridge is nearing the end of its useful life. It is recommended that you: | informational |
| | | Use another tape cartridge for your next backup. Store this tape cartridge in a safe place in case you need to restore data from it. | |
| tapeAlertTrap20 | 20 | The tape drive needs cleaning: | critical |
| | | If the operation has stopped, eject the tape and clean the drive. If the operation has not stopped, wait for it to finish and then clean the drive. | |
| tapeAlertTrap21 | 21 | The tape drive is due for routine cleaning: | minor |
| | | Wait for the current operation to finish. Then use a cleaning cartridge. | |
| tapeAlertTrap22 | 22 | The last cleaning cartridge used in the tape drive has worn out: | critical |
| | | Discard the worn out cleaning cartridge. Wait for the current operation to finish. Then use a new cleaning cartridge. | |

| Trap name | ID | Meaning | Error class |
|-----------------|----|--|-------------|
| tapeAlertTrap23 | 23 | The last cleaning cartridge used in the tape drive was an invalid type: | critical |
| | | Do not use this cleaning cartridge in this drive. Wait for the current operation to finish. Then use a valid cleaning cartridge. | |
| tapeAlertTrap29 | 29 | Preventive maintenance of the tape drive is required. Check the tape drive users manual for device specific preventive maintenance tasks or call the tape drive supplier helpline. | minor |
| tapeAlertTrap30 | 30 | The tape drive has a hardware fault: 1. Eject the tape or magazine. 2. Reset the drive. 3. Restart the operation. | critical |
| tapeAlertTrap31 | 31 | The tape drive has a hardware fault: 1. Turn the tape drive off and then on again. 2. Restart the operation. 3. If the problem persists, call the tape drive supplier helpline. | critical |

| Trap name | ID | Meaning | Error class |
|-----------------|----|--|-------------|
| tapeAlertTrap32 | 32 | The tape drive has a problem with the host interface: | minor |
| | | Check the cables and cable connections. Restart the operation. | |
| tapeAlertTrap33 | 33 | The operation has failed: Eject the tape or magazine. Insert the tape or magazine again. Restart the operation. | critical |
| tapeAlertTrap34 | 34 | The firmware download has failed because you have tried to use the incorrect firmware for this tape drive. Obtain the correct firmware and try again. | minor |
| tapeAlertTrap35 | 35 | Environmental conditions inside the tape drive are exceeding the humidity specifications. | minor |
| tapeAlertTrap36 | 36 | Environmental conditions inside the tape drive are exceeding the temperature specifications. | minor |
| tapeAlertTrap37 | 37 | The voltage supply to the tape drive exceeds specifications. | minor |
| tapeAlertTrap38 | 38 | A hardware failure of the tape drive is predicted. Call the tape drive supplier helpline. | critical |

| Trap name | ID | Meaning | Error class |
|-----------------|----|---|-------------|
| tapeAlertTrap39 | 39 | The tape drive may have a hardware fault. Run extended diagnostics to verify and diagnose the problem. Check the tape drive users manual for device specific instructions on running extended diagnostic tests. | minor |
| tapeAlertTrap40 | 40 | The changer mechanism is having difficulty communicating with the tape drive: 1. Turn the autoloader off then on. 2. Restart the operation. 3. If problem persists, call the tape drive supplier helpline. | critical |
| tapeAlertTrap41 | 41 | A tape has been left in the autoloader by a previous hardware fault: 1. Insert an empty magazine to clear the fault. 2. If the fault does not clear, turn the autoloader off and then on again. 3. If the problem persists, call the tape drive supplier helpline. | critical |
| tapeAlertTrap42 | 42 | There is a problem with the autoloader mechanism. | minor |

| Trap name | ID | Meaning | Error class |
|-----------------|----|--|-------------|
| tapeAlertTrap43 | 43 | The operation has failed because the autoloader door is open: | critical |
| | | Clear any obstructions from the autoloader door. Eject the magazine and then insert it again. If the fault does not clear, turn the autoloader off and then on again. If the problem persists, call the tape drive supplier helpline. | |
| tapeAlertTrap44 | 44 | The autoloader has a hardware fault: | critical |
| | | Turn the autoloader off and then on again. Restart the operation. If the problem persists, call the tape drive supplier helpline. | |
| tapeAlertTrap45 | 45 | The autoloader cannot operate without the magazine. | critical |
| | | Insert the magazine into the autoloader. Restart the operation. | |
| tapeAlertTrap46 | 46 | A hardware failure of the changer mechanism is predicted. Call the tape drive supplier helpline. | minor |

| Trap name | ID | Meaning | Error class |
|------------------|-----|---|-------------|
| tapeAlertTrap256 | 256 | The library mechanism is having difficulty communicating with the drive: | critical |
| | | Turn the library off then on. Restart the operation. If problem persists, call the library supplier helpline. | |
| tapeAlertTrap257 | 257 | There is a problem with the library mechanism. If problem persists, call the library supplier helpline. | minor |
| tapeAlertTrap258 | 258 | The library has a hardware fault: | critical |
| | | Reset the library. Restart the operation. Check the library users manual for device specific instructions on resetting the device. | |
| tapeAlertTrap259 | 259 | The library has a hardware fault: | critical |
| | | Turn the library off and then on again. Restart the operation. If the problem persists, call the library supplier helpline. Check the library users manual for device specific instructions on turning the device power on and off. | |

| Trap name | ID | Meaning | Error class |
|------------------|-----|---|-------------|
| tapeAlertTrap260 | 260 | The library mechanism may have a hardware fault. Run extended diagnostics to verify and diagnose the problem. Check the library users manual for device specific instructions on running extended diagnostic tests. | minor |
| tapeAlertTrap261 | 261 | The library has a problem with the host interface:1. Check the cables and cable connections.2. Restart the operation. | critical |
| tapeAlertTrap262 | 262 | A hardware failure of the library is predicted. Call the library supplier helpline. | minor |
| tapeAlertTrap263 | 263 | Preventative maintenance of the library is required. Check the library users manual for device specific preventative maintenance tasks, or call your library supplier helpline. | minor |
| tapeAlertTrap264 | 264 | General environmental conditions inside the library have exceeded the humidity specifications. | critical |
| tapeAlertTrap265 | 265 | General environmental conditions inside the library have exceeded the temperature specifications. | critical |

| Trap name | ID | Meaning | Error class |
|------------------|-----|--|-------------|
| tapeAlertTrap266 | 266 | The voltage supply to the library exceeds specifications. There is a potential problem with the power supply or failure of a redundant power supply. | critical |
| tapeAlertTrap267 | 267 | A cartridge has been left in a drive inside the library by a previous hardware fault: 1. Insert an empty magazine to clear the fault. 2. If the fault does not clear, turn the library off and then on again. 3. If the problem persists, call the library supplier helpline. | critical |
| tapeAlertTrap268 | 268 | There is a potential problem with a drive ejecting cartridges short or with the library mechanism picking a cartridge from a slot. If the problem persists, call the library supplier helpline. | minor |
| tapeAlertTrap269 | 269 | There is a potential problem with the library mechanism placing a cartridge into a slot. If the problem persists, call the library supplier helpline. | minor |
| tapeAlertTrap270 | 270 | There is a potential problem with a drive or the library mechanism loading cartridges, or an incompatible cartridge. | minor |

| Trap name | ID | Meaning | Error class |
|------------------|-----|--|---------------|
| tapeAlertTrap271 | 271 | The operation has failed because the library door is open: | critical |
| | | Clear any obstructions from the library door. Close the library door. If the problem persists, call the library supplier helpline. | |
| tapeAlertTrap272 | 272 | There is a mechanical problem with the library media import/export mailslot. | critical |
| tapeAlertTrap273 | 273 | The library cannot operate without the magazine. | critical |
| | | Insert the magazine into the library. Restart the operation. | |
| tapeAlertTrap274 | 274 | Library security has been compromised. | minor |
| tapeAlertTrap275 | 275 | The security mode of the library has been changed. The library has either been put into secure mode, or the library has exited the secure mode. | informational |
| tapeAlertTrap276 | 276 | The library has been manually turned offline and is unavailable for use. | informational |
| tapeAlertTrap277 | 277 | A drive inside the library has been taken offline. | informational |

| Trap name | ID | Meaning | Error class |
|------------------|-----|--|-------------|
| tapeAlertTrap278 | 278 | There is a potential problem with the barcode label or the scanner hardware in the library mechanism. If the problem persists, call the library supplier helpline. | minor |
| tapeAlertTrap279 | 279 | The library has detected a inconsistency in its inventory. | critical |
| | | Redo the library inventory to correct inconsistency. Restart the operation Check the applications users manual or the hardware users manual for specific instructions on redoing the library inventory. | |
| tapeAlertTrap280 | 280 | A library operation has been attempted that is invalid at this time. | minor |

5.3.22 Team Server traps (Fujitsu)

This section describes the traps supplied with the Fujitsu Team Server.

ASM PRIVATE COMMIB traps (Asmpro.mib)

MIB-OID: 1.3.6.1.4.1.3764.3

| Trap name | ID | Meaning | Error class |
|--------------------------------|----|--|-------------|
| trapACFail | 13 | AC Power failed. | major |
| trapAssetChange | 23 | Asset is changed. | major |
| trapBatteryFail | 15 | UPS battery fails. | major |
| trapBusUtilization | 8 | Percent bus utilization exceeds the threshold value. | major |
| trapBiosEventLog | 20 | BIOS has new event log. | major |
| trapBiosEventLog Utlization | 21 | BIOS event log utilization exceeds threshold. | major |
| trapChassisIntrusion | 16 | Chassis intrusion occurs. | major |
| trapCPUAbnormal | 22 | CPU has internal error. | major |
| trapCPUUtilization | 7 | Percent CPU utilization exceeds the threshold value. | major |
| trapECC1BitError | 3 | An EEC 1-bit error occurs. | major |
| trapECCMBitError | 4 | An EEC multi-bit error occurs. | critical |
| trapFanStop | 5 | Any fan stops functioning. | major |
| trapFuseFail | 17 | Fuse failed. | major |
| trapMemoryUtilization | 9 | Percent memory utilization exceeds the threshold value. | major |
| trapNICCounter | 11 | NIC statistical counter exceeds the threshold value. | major |

Table 45: ASM PRIVATE MIB traps

| Trap name | ID | Meaning | Error class |
|-------------------------|----|---|-------------|
| trapPowerFanFail | 14 | Any power subsystem fan fails. | major |
| trapPSFail | 12 | Any power supply fails. | major |
| trapRPSFail | 18 | Redundant power supply is failed. | major |
| trapRPSFanFail | 19 | Redundant power supply fan is failed. | major |
| trapTemperatureCritical | 2 | Temperatures exceed the second level threshold value. | critical |
| trapVoltage | 6 | Any voltage reading exceeds the save operating range. | major |
| trapVolumeUtilization | 10 | Percent volume utilization exceeds the threshold value. | major |

Table 45: ASM PRIVATE MIB traps

LDCM MIB traps (Ldcm.mib)

MIB-OID: 1.3.6.1.4.1.343.2.5.1.2

| Trap name | ID | Meaning | Error class |
|------------------|----|---|---------------|
| IdcmCriticalTrap | 5 | Manager has reported a severity Critical event. | critical |
| IdcmFatalTrap | 6 | Manager has reported a severity Fatal event. | critical |
| IdcmInfoTrap | 2 | Manager has reported an Informational event. | informational |
| IdcmOkTrap | 3 | Manager has reported a severity OK event. | informational |
| IdcmUnknownTrap | 1 | Manager has reported an Unknown event. | informational |
| IdcmWarningTrap | 4 | Manager has reported a severity Warning event. | minor |

Table 46: LDCM MIB traps

LDSM MIB traps (Ldsm.mib

MIB-OID: 1.3.6.1.4.1.343.2.5.1.3

| Trap name | ID | Meaning | Error class |
|-----------------------|----|--|---------------|
| IdsmCriticalTrap | 4 | Manager has reported a "critical" error class event. | critical |
| IdsmInformationalTrap | 2 | Manager has reported an "informational" error class event. | informational |
| ldsmOkTrap | 1 | Manager has reported an "OK" error class event. | informational |
| IdsmWarningTrap | 3 | Manager has reported a "warning" error class event. | minor |

Table 47: LDSM MIB traps

5.3.23 Threshold traps (Trap.mib)

MIB-OID: 1.3.6.1.4.1.231

This section lists threshold traps in alphabetical order.

| Trap name | ID | Meaning | Error class |
|------------------------------|-----|--|---------------|
| sniInvDeltaTrap Underflow | 131 | DELTA threshold underflow. This trap indicates, that one of the polled variables has left the interval specified by the user. The variable will be given in the sniInvPollAlarm field. | informational |
| sniInvPollDeltaExceed | 130 | DELTA threshold exceeded. This trap indicates, that one of the polled variables has left the interval specified by the user. The variable will be given in the sniInvPollAlarm field. | informational |
| sniInvPollTrapExceed | 128 | Threshold exceeded. This trap indicates, that one of the polled variables has left the interval specified by the user. The variable will be given in the sniInvPollAlarm field. | informational |
| sniInvPollTrapUnderflow | 129 | Threshold underflow. This trap indicates, that one of the polled variables has left the interval specified by the user. The variable will be given in the sniInvPollAlarm field. | informational |
| sniInvTrapInvalid | 132 | Threshold has become invalid. | informational |

| Trap name | ID | Meaning | Error class |
|------------------------------|-----|--|---------------|
| sniInvTrapValid | 133 | Threshold has become valid. | informational |
| sniNTAlert | 304 | NT alert message was written to the event log. | informational |
| sniNTChangeSecurity | 302 | Security change has occurred. | informational |
| sniNTChangeTime | 305 | Time has changed or a nonuniform time adjustment has occurred. | informational |
| sniNTDownServer | 300 | Server is going down. | informational |
| sniNTEventLogError | 330 | Error entry was written to event log. | informational |
| sniNTEventLogFailure | 334 | Failure audit entry was written to event log. | informational |
| sniNTEventLog Information | 332 | Information entry was written to event log. | informational |
| sniNTEventLogSuccess | 333 | Success audit entry was written to event log. | informational |
| sniNTEventLogWarning | 331 | Warning entry was written to event log. | informational |
| sniNTFileChangeAttr | 322 | File or directory attributes have been changed. | informational |
| sniNTFileChange DirName | 321 | Directory name has been changed, created or deleted. | informational |
| sniNTFileChangeLast Write | 324 | Last write time on a file has been changed. | informational |
| sniNTFileChangeName | 320 | File name has been changed, created or deleted. | informational |
| sniNTFileChange Security | 325 | Security on a file has been changed. | informational |
| sniNTFileChangeSize | 323 | File size has been changed. | informational |

| Trap name | ID | Meaning | Error class |
|-----------------------------|-----|--|---------------|
| sniNTLoginUser | 301 | User logged into server. | informational |
| sniNTRegChangeAttr | 311 | Attributes for a key or its subtree in registry has been changed. | informational |
| sniNTRegChangeLast Write | 312 | Last write time for a key or its subtree in registry has been changed. | informational |
| sniNTRegChangeName | 310 | Keyname in registry has been changed. | informational |
| sniNTRegChange Security | 313 | Security for a key or its subtree in registry has been changed. | informational |
| sniNTTrusteeChange | 303 | Trustee is changed on server. | informational |
| sniNWActivateScreen | 014 | Screen is activated on server. | informational |
| sniNWAlert | 044 | Netware alert message is written to the console. | informational |
| sniNWAllocate Connection | 037 | A connection is allocated. | informational |
| sniNWChangeSecurity | 013 | Security change has occurred on server. | informational |
| sniNWChangeTime | 051 | Nonuniform time adjustment has occurred. | informational |
| sniNWClearConnection | 009 | Connection is cleared. | informational |
| sniNWCloseFile | 050 | File is closed. | informational |
| sniNWCloseScreen | 021 | Screen is closed on server. | informational |
| sniNWCreateBinderyObj | 011 | Bindery object was created (NetWare). | informational |
| sniNWCreateObject | 046 | Directory Service (NetWare) object was created. | informational |
| sniNWCreateProcess | 028 | Process was created. | informational |

| Trap name | ID | Meaning | Error class |
|-----------------------|-----|--|---------------|
| sniNWDataMigration | 041 | A files data has been migrated. | informational |
| sniNWDataDeMigration | 042 | Migration of file has been withdrawn. | informational |
| sniNWDeactivateScreen | 018 | Screen is deactivated on server. | informational |
| sniNWDeleteBinderyObj | 012 | Bindery object was deleted (NetWare). | informational |
| sniNWDeleteObject | 047 | Directory Service (NetWare) object was deleted. | informational |
| sniNWDestroyProcess | 029 | Process was destroyed. | informational |
| sniNWDownServer | 004 | Server is going down. | critical |
| sniNWExitToDos | 007 | Server exits to DOS. | critical |
| sniNWKeyWasPressed | 017 | Key was pressed on server. | informational |
| sniNWLoginUser | 010 | User logged into server. | informational |
| sniNWLogoutConnection | 038 | User has logged out. | informational |
| sniNWMLIDDeRegister | 040 | Multiple Link Interface Driver (MLID) was checked out on server. | informational |
| sniNWMLIDRegister | 039 | Multiple Link Interface Driver (MLID) was registered on server. | informational |
| sniNWModifyDirEntry | 022 | Directory entry was changed on server. | informational |
| sniNWModule Loaded | 027 | Module (e.g. NLM) was loaded. | informational |
| sniNWModuleUnloaded | 009 | Module (e.g. NLM) was unloaded. | informational |
| sniNWNewPublic | 032 | New public symbol was registered. | informational |

| Trap name | ID | Meaning | Error class |
|------------------------------|-----|---|---------------|
| sniNWNoRelinquish Control | 023 | NLM-Module has not relinquished control. | critical |
| sniNWOpenScreen | 020 | Screen was opened on server. | informational |
| sniNWProtocolBind | 033 | A Protocol is bound to a MLID. | informational |
| sniNWProtocolUnbind | 034 | A Protocol is unbound from a MLID. | warning |
| sniNWQueueAction | 043 | A queue was activated, deactivated, created or deleted. | informational |
| sniNWRenameObject | 048 | Directory Service (NetWare) object was renamed. | informational |
| sniNWSysVolume Dismounted | 001 | SYS volume was dismounted on server. | critical |
| sniNWThreadSwitch | 025 | Thread Switch occurs. | informational |
| sniNWTrusteeChange | 019 | Trustee was changed on server. | informational |
| sniNWUpdateCursor | 016 | Cursor position was updated. | informational |
| sniNWUpdateScreen | 015 | Screen was updated on server. | informational |
| sniNWValueChanged | 049 | Value was changed for Directory Service (NetWare) object. | informational |
| sniNWVolSysMounted | 000 | SYS volume was mounted. | informational |
| sniNWVolume Dismounted | 003 | Volume was dismounted on server. | informational |
| sniNWVolumeMounted | 002 | Volume was mounted. | informational |

5.3.24 UPS traps (Upsman.mib)

MIB-OID: 1.3.6.1.4.1.1356

This section lists UPS traps in alphabetical order.

UPS traps 1

| Trap name | ID | Meaning | Error class |
|------------------------------|----|---|---------------|
| communication Established | 4 | The connection with the UPS was established. | informational |
| communicationLost | 1 | The connection with the UPS was lost. | critical |
| powerRestored | 5 | Normal power has been restored to the UPS. | informational |
| testCompleted | 8 | The UPS test was completed. | informational |
| testStarted | 7 | The UPS test was started. | informational |
| upsOnBattery | 6 | The UPS has switched to the battery supply. | major |
| upsOverload | 2 | The UPS detected a load exceeding 100% of its capacity. | critical |
| upsTurnedOff | 3 | The UPS was turned off by the manager. | major |

Table 49: UPS traps 1

UPS traps 2

| Trap name | ID | Meaning | Error class |
|------------------------------|----|--|---------------|
| boostOn | 6 | The UPS has turned on the booster. | major |
| communication Established | 8 | The connection with the UPS was established. | informational |
| communicationLost | 1 | The connection with the UPS was lost. | critical |
| lowBattery | 7 | The batteries are low and will soon be empty. | critical |
| powerRestored | 9 | Normal power has been restored to the UPS. | informational |
| returnFromLowBattery | 11 | The UPS has returned from the low battery state; the batteries are OK. | informational |
| upsDiagnosticsFailed | 3 | The UPS failed its internal diagnostics check. | critical |
| upsDiagnosticsPassed | 10 | The UPS has passed its internal diagnostics check. | informational |
| upsDischarged | 4 | The UPS has just discharged. | critical |
| upsOnBattery | 5 | The UPS has switched to the battery supply. | major |
| upsOverLoad | 2 | The UPS detected a load exceeding 100% of its capacity. | critical |
| upsRebootStarted | 15 | The UPS has started the reboot. | major |
| upsSleeping | 13 | The UPS has switched to sleep mode. | major |
| upsTurnedOff | 12 | The UPS was turned off by the manager. | major |
| upsWokeUp | 14 | The UPS has returned from sleep mode (woken up). | informational |

Table 50: UPS traps 2

6 MIB integration

The Web-based *MIB Manager* tool is installed automatically when you install the Event Manager under Windows and Linux.

This tool is used to integrate private MIBs into the Event Manager, so that ServerView can detect the traps for this type of MIB. Then if an event occurs, ServerView can take the necessary action.



The following example shows the format for a description of TRAP-Type, where TRAP-Type must have the format SMIv1.

```
testTrap TRAP-TYPE
ENTERPRISE sniServerMamt
VARIABLES {
trapServerName.
trapTime
ł
DESCRIPTION
"Test trap to verify trap connection."
--#TYPE "Test trap"
--#SUMMARY "Test trap from server %s (no error)."
--#ARGUMENTS { 0 }
--#SEVERITY INFORMATIONAL
--#TIMFINDFX 1
--#HELP "Note: This is no error condition."
--#HELPTAG
--#STATE OPERATIONAL
::= 600
```

For the MIB file shown, only one enterprise string is supported.



Please note:

- The name extension of the MIB file must be .mib.
- You cannot remove integrated MIB files.
- MIB files which contain multi-byte characters are not supported.

Starting MIB Manager

The MIB Manager tool is started as follows:

► On the EVENT MANAGEMENT menu, select the MIB INTEGRATOR entry.

The tool starts up and the following window is displayed:

| MIB Manager - Windows Internet Explorer | | |
|---|--------|-----------------|
| Please input a MIB to test: | | |
| | Browse | |
| | | |
| | | Test Close Help |

Figure 17: "MIB Manager" tool

To integrate private MIBs, proceed as follows:

- ► Select the relevant directory using the *Browse*... button.
- Select the MIB and then click the Upload button. The tool then checks the MIB for correct syntax. In the next window a message shows the status.
- ► Click the *Save parsed MIB* button to integrate the MIB.
- ► In the next window, select *Close* to close the tool.
 - **i** After a third-party MIB has been integrated, the Java plug-in cache must be cleared. Under Windows the *ServerView Services* must be restarted. Under Linux it is sufficient just to restart the *SVForwardServer* with: /etc/init.d/sv_fwdserver restart.

Additional MIB integration under Linux

Beside the tool private MIBs can also be integrated under Linux operating systems as follows:

- Stop the SVForwardServer service: /etc/init.d/sv_fwdserver stop
- Copy the MIB to the directory /opt/fujitsu/ServerViewSuite/web/cgi-bin/ServerView/ common/mibs.
- Then restart the SVForwardServer service: /etc/init.d/sv_fwdserver start

Viewing integrated MIB files

You can find out which MIBs are integrated in the Event Manager via the *Alarm Configuration* window (in the *MIB* column of the *Alarm Rules - Assign Alarms* dialog box) or via the Event Manager online help.

For a more detailed explanation of how to access the MIB overview window via help, see section "Displaying trap information" on page 83.

Updating integrated MIB files

You can update integrated MIB files. The name of the updated integrated MIB file must be the same as that of the integrated MIB file.



Please note that the MIB Integrator distinguishes between upper and lower case.

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